

Report to:	Renfrewshire Valuation Joint Board
Meeting on:	23 <sup>rd</sup> November 2018
Subject:	Non-Domestic Appeals
Author:	Assistant Assessor & Electoral Registration Officer

### Introduction

The purpose of this report is to brief members on the appeal process and report progress not only on disposal of Revaluation appeals, but the disposal of Running Roll Appeals received since the 2017 Revaluation.

#### 1. Background

A 5-yearly Revaluation process was introduced by the Valuation and Rating (Scotland) Act 1956. The previous revaluation was carried out as at 1<sup>st</sup> April 2010, the Revaluation due at 2015 was postponed by two years, therefore it has been seven years since the last revaluation. The 2017 Revaluation required the Assessor to value or revalue all of the lands and heritages in his valuation area. These valuations are totally fresh and need bear no relation to the value applied in the preceding 7 years.

The process involves the collection and analysis of rental, building cost and turnover data to establish the new levels of value to be applied to the various types of subject. These valuations are then updated, the new valuation roll is published, and all interested parties notified. This process is founded on continuous processes but the bulk of the work in relation to the Revaluation is carried out in the 2 years preceding the date of the Revaluation.

#### 2. Right of Appeal

The Revaluation brings with it a fresh right of appeal. This right of appeal has to be exercised within a six-month period starting on the 1st April in the year of the Revaluation or within six months of the date of issue of the Valuation Notice, whichever is later.

Any person to whom the Assessor has issued a Revaluation Notice is entitled to appeal. In practice this means the Proprietor, the Tenant or the Occupier of the property.

These appeals must be disposed of within time limits prescribed in a Timetable Order. This currently states by the end of the third year following the revaluation; in this case, 31<sup>st</sup> December 2020.

#### 3. Negotiation of Appeals

Following citation of an appeal, it is normal practice for a member of the Assessor's staff to enter into negotiation with the appellant or the appellant's agent. In the majority of cases, these discussions will result in a settlement of the appeal without any need to present the appeal to the Valuation Appeal Committee; this settlement will be a withdrawal of the appeal by the appellant or an adjustment to the value by the Assessor.

If, however, the parties cannot reach agreement, the appeal will be presented to the Valuation Appeal Committee. In the normal course of events, a senior member of the Assessor's staff will lead the case, however depending on the complexity and legal arguments involved, it may require that Counsel is employed to lead the case for the Assessor. In all cases one or more members of the Assessor's staff will require to give evidence as an expert witness.

## 4. Local Valuation Appeal Committee

The Appeal Committee is drawn from the Renfrewshire Valuation Appeal Panel. The members of the Panel are appointed by the Sheriff Principal. They are all unpaid, are completely independent of the Assessor and the local councils and have no prior knowledge of any case listed for hearing.

In the case of highly complex appeals, either party has the right to request that the appeal is referred to the Lands Tribunal for Scotland. Referral is not undertaken lightly as it involves a considerable amount of preparatory work by several members of staff and may involve several days of examination, cross-examination and submissions in front of a High Court Judge and a Lay Expert.

In all appeals, either party may appeal the decision of the Appeal Panel or Lands Tribunal. This appeal will be heard by the Lands Valuation Appeal Court (The Court of Session).

### 5. Revaluation Appeals

As members will be aware, the Revaluation brings with it a fresh right of appeal and traditionally results in a large influx of appeals. This Revaluation is no different with an increase of 6% on the number of 2010 Revaluation appeals. The total number of Revaluation Appeals received for 2017 is 3,832, which relates to 3,542 subjects with a cumulative value of £324,294,785.

A number of statistical extracts have been compiled to show the Revaluation Appeals received in 2017 and the subsequent running roll appeals. These have been shown by category type and map the categories used by the Scottish Executive; see Appendix 1. The 20 categories divide subjects into easily understood groupings such as Retail, Offices, Industrials, Health, Education and Hotels.

Category 11, titled "Public Service" includes subjects such as the Airport, Bus Station, Court House, Fire Station, Military Establishment, Police Station and Waste Water Treatment Works.

Category 17, titled "Others" includes subjects such as Car Parks, Car Spaces, Ground, Kennels, Livestock Auction Marts, Premises Under Reconstruction, Stables, Water Rights and Weighbridges.

Following a Revaluation, new values will generally remain unchanged until the next Revaluation; unless the property is altered, or other changes take place. New properties will be added to the Roll as they become capable of occupation and entries for demolished buildings will be deleted.

However, a Running Roll appeal can be lodged by a ratepayer or their agent on the grounds that there has been a Material Change of Circumstances which has affected the value of the property or on the basis of an error in the valuation.

## 6. The disposal of 2017 Revaluation Appeals

A number of statistical extracts have been compiled to show the 2017 Revaluation Appeals. These have been shown by the same category type as stated above, see Appendix 1.

As the Board is aware, the Assessor for Renfrewshire Valuation Joint Board is the "Designated Assessor" for fixed line Telecommunications subjects which are included at line 20 in the tables.

All the Revaluation appeals MUST be cited for a local Valuation Appeal Committee hearing by 31<sup>st</sup> December 2020.

The disposal of the Revaluation appeals began with the first local Valuation Appeal Committee hearing on 10th May 2018 followed by hearings on 31<sup>st</sup> May & 21<sup>st</sup> June. Subsequent to this, additional hearings were undertaken on 4<sup>th</sup> October and 1<sup>st</sup> November. These hearings dealt with appeals in relation to a mixture of retail, offices and industrial type subjects. 3 cases were prepared for the 4<sup>th</sup> October hearing, one was continued, one was dismissed in absence as the appellant failed to appear and the third one proceeded. The outcome of this case is still awaited.

The last of the hearings for this year is scheduled for 6<sup>th</sup> December which has concentrated predominately on office and industrial type subjects. There will be, after consultation with the local Valuation Appeal Committee, further hearings arranged throughout 2019 and 2020 until the Revaluation appeals are dealt with.

Appendix 1 shows the number of appeals disposed of and processed up to the 31st October and the numbers remaining to be dealt with. The information is provided for each of the three local authorities together with a total for the Joint Board area.

### 7. The disposal of Running Roll Appeals

In addition to the Revaluation appeals, Running Roll appeals will also have to be programmed into dates throughout this period. Unlike the revaluation appeals which is a known quantity, running roll appeals will be a moving target as ratepayers and their agents can lodge this type of appeal at least once in any one financial year. Therefore, whilst the Revaluation appeals will progressively reduce over this period of time, the numbers of Running Roll appeals outstanding will fluctuate depending on numbers received throughout the quinquennium. The disposal date for this type of appeal will be determined by the date the appeal is lodged – generally by 31<sup>st</sup> December in the following year or 12 months after receipt, whichever is later.

To date we have received 513 such appeals that will require to be disposed of in addition to the 3,832 Revaluation appeals. At present 23 such appeals have been disposed of.

### 8. Disposal of Other Outstanding Appeals

As outlined previously, if a case is considered highly complex it may be necessary for it to be referred to the Lands Tribunal for Scotland. At present there are a number of cases from both the 2005 and 2010 Revaluations that have been referred to the Lands Tribunal, the bulk of which relate to mobile or complex fixed line telecommunication subjects. Negotiations are currently on-going with the relevant agents and it is hoped that agreement will be reached over the coming months without the need for any cases proceeding to formal hearings. Progress has been made since the last report and the number of appeals currently outstanding are as follows:

5 appeals remain outstanding from 2005 Revaluation

34 appeals remain outstanding from 2010 Revaluation

## Conclusion:

It is clear that over the following period the staff of the Joint Board face a challenge both in terms of volume and complexity of appeal cases.

The disposal of appeals is a major component of the work undertaken by the Assessor's valuation staff. It is work that can be stressful due to the strict legislative timetables and the adversarial nature of the negotiations. It is to the credit of the staff that they are able to deal with these matters with fairness, courtesy and professionalism. I hope this gives an insight into the background of the appeal process and progress of Revaluation and Running Roll appeals disposal.

#### Recommendations

i. The Board notes the contents of this report.

Jacqueline Murgatroyd Assistant Assessor and ERO 9<sup>th</sup> November 2018

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# **APPENDIX 1**

Category	Number Received		RV under Appeal	Disposed		Original RV		Adj RV	Number O/S		Appeal RV O/S	% O/S
1 Retail	528	£	63,147,350	344	£	20,519,200	£	20,143,350	184	£	42,628,150	34.85%
2 Public House	67	£	2,482,000	2	£	30,000	£	26,000	65	£	2,452,000	97.01%
3 Office including Banks	526	£	13,448,400	156	£	3,011,550	£	2,769,800	370	£	10,436,850	70.34%
4 Hotel Etc	18	£	6,229,500	1	£	625,000	£	390,000	17	£	5,604,500	94.44%
5 Industrial	443	£	30,604,205	61	£	1,214,120	£	1,197,920	382	£	29,390,085	86.23%
6 Leisure	46	£	5,977,950	3	£	6,400	£	6,400	43	£	5,971,550	93.48%
7 Garages and Petrol Stations	19	£	1,003,500	0	£	-	£	-	19	£	1,003,500	100.00%
8 Cultural	37	£	1,326,150	0	£	-	£	-	37	£	1,326,150	100.00%
9 Sporting Subjects	3	£	136,000	0	£	-	£	-	3	£	136,000	100.00%
10 Education and Training	76	£	13,701,350	0	£	-	£	-	76	£	13,701,350	100.00%
11 Public Service Subjects	89	£	5,590,000	4	£	53,300	£	51,800	85	£	5,536,700	95.51%
12 Communications (Non Formula)	5	£	9,200	0	£	-	£	-	5	£	9,200	100.00%
13 Quarries Mines etc	1	£	21,500	0	£	-	£	-	1	£	21,500	100.00%
14 Petrochemical	2	£	239,000	0	£	-	£	-	2	£	239,000	100.00%
15 Religious	11	£	127,600	0	£	-	£	-	11	£	127,600	100.00%
16 Health Medical	22	£	4,890,200	2	£	32,100	£	14,000	20	£	4,858,100	90.91%
17 Other	185	£	3,020,970	12	£	2,475,000	£	1,074,750	173	£	545,970	93.51%
18 Care Facilities	18	£	1,308,850	0	£	-	£	-	18	£	1,308,850	100.00%
19 Advertising	38	£	121,140	0	£	-	£	-	38	£	121,140	100.00%
20 Undertakings / Fixed Line	16	£	100,261,800	1	£	64,000,000	£	47,000,000	15	£	36,261,800	93.75%
	2,150	£	253,646,665	586	£	91,966,670	£	72,674,020	1,564	£	161,679,995	72.74%

# RVJB Revaluation 2017 – Appeals Outstanding as at 31/10/2018 – **RENFREWSHIRE** (by number of subjects under appeal)

Category		Number Received		RV under Appeal	Disposed		Original RV		Adj RV	Number O/S		Appeal RV O/S	% O/S
1 Retail		180	£	11,304,000	146	£	3,703,000	£	3,536,050	34	£	7,601,000	18.89%
2 Public Ho	ouse	12	£	963,750	0	£	-	£	-	12	£	963,750	100.00%
3 Office inc	cluding Banks	118	£	2,330,950	51	£	1,085,000	£	898,050	67	£	1,245,950	56.78%
4 Hotel Etc	;	5	£	635,000	0	£	-	£	-	5	£	635,000	100.00%
5 Industrial	I	85	£	1,175,105	2	£	3,700	£	3,700	83	£	1,171,405	97.65%
6 Leisure		13	£	2,248,000	0	£	-	£	-	13	£	2,248,000	100.00%
7 Garages Stations	and Petrol	8	£	205,850	0	£	-	£	-	8	£	205,850	100.00%
8 Cultural		14	£	432,200	0	£	-	£	-	14	£	432,200	100.00%
9 Sporting	Subjects	0	£	-	0	£	-	£	-	0	£	-	0.00%
10 Education	n and Training	31	£	6,885,000	0	£	-	£	-	31	£	6,885,000	100.00%
11 Public Se	ervice Subjects	36	£	1,319,940	3	£	34,100	£	34,100	33	£	1,285,840	91.67%
12 Commun Formula)	ications (Non	1	£	100	0	£	-	£	-	1	£	100	100.00%
13 Quarries	Mines etc	1	£	60,000	0	£	-	£	-	1	£	60,000	100.00%
14 Petroche	mical	0	£	-	0	£	-	£	-	0	£	-	0.00%
15 Religious	3	4	£	11,700	0	£	-	£	-	4	£	11,700	100.00%
16 Health M	edical	7	£	919,900	3	£	50,900	£	15,000	4	£	869,000	57.14%
17 Other		22	£	108,950	0	£	-	£	-	22	£	108,950	100.00%
18 Care Fac	cilities	5	£	486,000	0	£	_	£	_	5	£	486,000	100.00%
19 Advertisir	ng	13	£	55,100	0	£	_	£	_	13	£	55,100	100.00%
20 Undertak Line	kings / Fixed	8	£	1,167,200	0	£	-	£	-	8	£	1,167,200	100.00%
		563	£	30,308,745	205	£	4,876,700	£	4,486,900	358	£	5,432,045	63.59%

# RVJB Revaluation 2017 – Appeals Outstanding as at 31/10/2018 – **EAST RENFREWSHIRE** (by number of subjects under appeal)

Cate	egory	Number Received		RV under Appeal	Disposed		Original RV		Adj RV	Number O/S		Appeal RV O/S	% O/S
1	Retail	245	£	12,093,100	195	£	2,220,100	£	2,166,800	50	£	9,873,000	20.41%
2	Public House	28	£	1,147,500	0	£	-	£	-	28	£	1,147,500	100.00%
3	Office including Banks	171	£	5,767,375	103	£	4,839,200	£	4,761,000	68	£	928,175	39.77%
4	Hotel Etc	2	£	171,500	0	£	-			2	£	171,500	100.00%
5	Industrial	153	£	3,917,550	4	£	47,900	£	16,400	149	£	3,869,650	97.39%
6	Leisure	25	£	1,812,500	1	£	15,000	£	15,000	24	£	1,797,500	96.00%
7	Garages and Petrol Stations	15	£	451,300	0	£	-	£	-	15	£	451,300	100.00%
8	Cultural	16	£	519,700	1	£	7,400	£	7,400	15	£	512,300	93.75%
9	Sporting Subjects	0	£	-	0	£	-	£	-	0	£	-	0.00%
10	Education and Training	34	£	7,564,550	0	£	-	£	-	34	£	7,564,550	100.00%
11	Public Service Subjects	61	£	2,763,800	5	£	65,500	£	65,500	56	£	2,698,300	91.80%
12	Communications (Non Formula)	0	£	-	0	£	-	£	-	0	£	-	0.00%
13	Quarries Mines etc	0	£	-	0	£	-	£	-	0	£	-	0.00%
14	Petrochemical	0	£	-	0	£	-	£	-	0	£	-	0.00%
15	Religious	2	£	57,400	0	£	-	£	-	2	£	57,400	100.00%
16	Health Medical	11	£	2,886,550	4	£	50,050	£	50,050	7	£	2,836,500	63.64%
17	Other	41	£	261,000	0	£	-	£	-	41	£	261,000	100.00%
18	Care Facilities	9	£	264,600	0	£	-	£	-	9	£	264,600	100.00%
19	Advertising	7	£	23,750	0	£	-	£	-	7	£	23,750	100.00%
20	Undertakings / Fixed Line	9	£	637,200	0	£	-	£	-	9	£	637,200	100.00%
		829	£	40,339,375	313	£	7,245,150	£	7,082,150	516	£	33,094,225	62.24%

# RVJB Revaluation 2017 – Appeals Outstanding as at 31/10/2018 – **INVERCLYDE** (by number of subjects under appeal)

Cate	egory	Number Received		RV under Appeal	Disposed		Original RV		Adj RV	Number O/S		Appeal RV O/S	% O/S
1	Retail	953	£	86,544,450	685	£	26,442,300	£	25,846,200	268	£	60,102,150	28.12%
2	Public House	107	£	4,593,250	2	£	30,000	£	26,000	105	£	4,563,250	98.13%
3	Office including Banks	815	£	21,546,725	310	£	8,935,750	£	8,428,850	505	£	12,610,975	61.96%
4	Hotel Etc	25	£	7,036,000	1	£	625,000	£	390,000	24	£	6,411,000	96.00%
5	Industrial	681	£	35,696,860	67	£	1,265,720	£	1,218,020	614	£	34,431,140	90.16%
6	Leisure	84	£	10,038,450	4	£	21,400	£	21,400	80	£	10,017,050	95.24%
7	Garages and Petrol Stations	42	£	1,660,650	0	£	-	£	-	42	£	1,660,650	100.00%
8	Cultural	67	£	2,278,050	1	£	7,400	£	7,400	66	£	2,270,650	98.51%
9	Sporting Subjects	3	£	136,000	0	£	-	£	-	3	£	136,000	100.00%
10	Education and Training	141	£	28,150,900	0	£	-	£	-	141	£	28,150,900	100.00%
11	Public Service Subjects	186	£	9,673,740	12	£	152,900	£	151,400	174	£	9,520,840	93.55%
12	Communications (Non Formula)	6	£	9,300	0	£	-	£	-	6	£	9,300	100.00%
13	Quarries Mines etc	2	£	81,500	0	£	-	£	-	2	£	81,500	100.00%
14	Petrochemical	2	£	239,000	0	£	-	£	-	2	£	239,000	100.00%
15	Religious	17	£	196,700	0	£	-	£	-	17	£	196,700	100.00%
16	Health Medical	40	£	8,696,650	9	£	133,050	£	79,050	31	£	8,563,600	77.50%
17	Other	248	£	3,390,920	12	£	2,475,000	£	1,074,750	236	£	915,920	95.16%
18	Care Facilities	32	£	2,059,450	0	£	-	£	-	32	£	2,059,450	100.00%
19	Advertising	58	£	199,990	0	£	-	£	-	58	£	199,990	100.00%
20	Undertakings / Fixed Line	33	£	102,066,200	1	£	64,000,000	£	47,000,000	32	£	38,066,200	96.97%
		3,542	£	324,294,785	1,104	£	104,088,520	£	84,243,070	2,438	£	220,206,265	68.83%

# RVJB Revaluation 2017 – Appeals Outstanding as at 31/10/2018 – **TOTALS IN JOINT BOARD AREA** (by number of subjects under appeal)