
To: Renfrewshire Integration Joint Board

On: 25 January 2019

Report by: Chief Officer

Subject: Performance Management Report

1. Summary

- 1.1 Performance information is presented at all Renfrewshire IJB meetings. This report covers Benchmarking analysis carried out in September and refreshed at Quarter 3, December 2018.
- 1.2 We measured Renfrewshire HSCP's performance against the other Health and Social Care Partnerships within the Greater Glasgow and Clyde area (East Dunbartonshire, East Renfrewshire, Glasgow City, Inverclyde and West Dunbartonshire) and also within our 'Family Group', as determined by Health Improvement Scotland. Our Family Group consists of Stirling, Clackmannanshire, Dumfries & Galloway, Falkirk, Fife, South Ayrshire, South Lanarkshire, Stirling and West Lothian. Councils are arranged in 'family groups' so the comparisons are similar in terms of the type of population (e.g. relative deprivation and affluence) and the type of area (e.g. urban, semi-rural, rural). The point of comparing like with like is more likely to lead to useful learning and improvement.

2. Recommendation

It is recommended the IJB:

- Note the Benchmarking Report 2018/19 for Renfrewshire HSCP.

3. Benchmarking Performance in 2018/19

- 3.1 We have used the most recent National Core Suite of Integration Indicators data (Appendices 1 and 2) and the most up to date data from the ScotPHO Health and Wellbeing Profiles (Appendices 3 and 4). These present a range of indicators to give an overview of health and its wider determinants at a local level and are updated quarterly, annually and bi-annually depending on the frequency of the data. Indicators 1-10 from the Core Suite of Integration Indicators come from the National Health and Care Experience Survey which is carried out every two years.

3.2 Results highlighted in pink are the same as the Scottish average; green is better than the Scottish average; orange is less than the Scottish average; while blue highlights the best Group result.

3.3 **National Core Integration Indicators – Family Group**

As at December 2018, Renfrewshire has the best Group result for four indicators:

- Readmission to hospital within 28 days
- Proportion of last six months of life spent at home or in a community setting
- Falls rate per 1,000 population aged 65+
- Number of days people aged 75+ spend in hospital when they are ready to be discharged, per 1,000 population.

Renfrewshire has better results than the Scottish average for three indicators:

- Percentage of people with positive experience of the care provided by their GP;
- Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections
- Percentage of adults with intensive care needs receiving care at home.

3.4 **National Core Integration Indicators – Greater Glasgow & Clyde HSCPs**

As at December 2018, Renfrewshire has the best Group result for two indicators:

- Proportion of last six months of life spent at home or in a community setting
- Falls rate per 1,000 population aged 65+.

Renfrewshire is performing well against the Scottish average and better than the HSCP average for the following indicator:

- Number of days people aged 75+ spend in hospital when they are ready to be discharged, per 1,000 population.

Whilst above the Scottish rate, Renfrewshire is below the Greater Glasgow & Clyde HSCPs' average for two indicators:

- Emergency admission rate per 100,000 population rate for adults
- Emergency bed day rate per 100,000 population for adults

Best overall results are in East Dunbartonshire HSCP.

3.5 **Health and Wellbeing Profile Indicators – Family Group**

Renfrewshire's results are below the Scottish average in all but one indicator, deaths from suicide (rate per 100,000 population). Renfrewshire also has a number of indicators that are less favourable than the Family Group HSCP average e.g. Alcohol Related Hospital Stays. The best results for these indicators are in Stirling HSCP.

3.6 **Health and Wellbeing Profile Indicators – Greater Glasgow & Clyde HSCPs**

Renfrewshire's results are better than the Greater Glasgow & Clyde HSCPs' average for drug related hospital stays. Overall, the best results are in East Renfrewshire and East Dunbartonshire HSCPs.

Implications of the Report

1. **Financial** – None
2. **HR & Organisational Development** – None
3. **Community Planning** – None
4. **Legal** – Meets the obligations under clause 4/4 of the Integration Scheme.
5. **Property/Assets** – None
6. **Information Technology** – None
7. **Equality & Human Rights** – The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement have been identified arising from the recommendations contained in the report.
8. **Health & Safety** – None
9. **Procurement** – None
10. **Risk** – None
11. **Privacy Impact** – None

List of Background Papers – None.

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National Core Integration Indicators Benchmarking Exercise - December 2018 - HSCP Family Group

No.	INDICATOR	SCOTLAND	Renfrewshire	Stirling	Clack'shire	Dumfries & Galloway	South Ayrshire	South Lanarkshire	West Lothian	Fife	Falkirk
1	Percentage of adults able to look after their health very well or quite well	93	93	94	93	93	94	92	92	94	92
2	Percentage of adults supported at home who agreed that they are supported to live as independently as possible	81	79	84	77	85	82	81	80	82	83
3	Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided	76	73	73	74	80	77	69	77	74	76
4	Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated	74	71	76	77	83	85	74	76	75	72
5	Total % of adults receiving any care or support who rated it as excellent or good	80	76	79	75	85	85	78	84	81	81
6	Percentage of people with positive experience of the care provided by their GP practice	83	84	86	87	86	88	81	75	81	81
7	Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life	80	79	81	76	86	87	82	82	80	78
8	Total combined % carers who feel supported to continue in their caring role	37	36	38	39	40	36	32	42	32	37
9	Percentage of adults supported at home who agreed they felt safe	83	81	88	83	87	85	82	85	84	84
10	Percentage of staff who say they would recommend their workplace as a good place to work	INDICATOR UNDER DEVELOPMENT									
11	Premature mortality rate per 100,000 persons; by calendar year	425	473	360	410	381	380	431	410	427	427
12	Emergency admission rate per 100,000 population for adults	12,176	12,529	10,045	11,900	13,100	17,692	14,072	11,643	13,431	12,335
13	Emergency bed day rate per 100,000 population for adults	122,595	131,458	106,374	123,928	134,201	174,305	124,817	105,206	125,674	139,171
14	Readmission to hospital within 28 days	102	89	102	112	94	119	97	104	123	120
15	Proportion of last 6 months of life spent at home or in a community setting	88%	89%	87%	87%	89%	86%	87%	89%	89%	87%
16	Falls rate per 1,000 population aged 65+	22	19	20	20	19	25	23	20	25	22
17	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	85%	88%	95%	98%	87%	87%	81%	87%	89%	88%
18	Percentage of adults with intensive care needs receiving care at home	61	62	66	68	65	65	62	67	50	63
19	Number of days people aged 75+ spend in hospital when they are ready to be discharged, per 1,000 population	762	190	566	379	554	967	1,118	1,139	612	910
20	Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency	24	25	21	23	24	31	24	23	27	25

Same as Scottish average
 Better than Scottish average
 Worse than Scottish average
 Best result of Group



National Core Integration Indicators Benchmarking Exercise - December 2018 - Greater Glasgow and Clyde HSCPs

No.	INDICATOR	SCOTLAND	Renfrewshire	Glasgow City	East Renfrewshire	East Dunbartonshire	West Dunbartonshire	Inverclyde
1	Percentage of adults able to look after their health very well or quite well	93	93	90	94	96	91	91
2	Percentage of adults supported at home who agreed that they are supported to live as independently as possible	81	79	82	74	84	81	80
3	Percentage of adults supported at home who agreed that they had a say in how their help, care, or support was provided	76	73	80	64	86	80	77
4	Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated	74	71	77	60	84	79	79
5	Total % of adults receiving any care or support who rated it as excellent or good	80	76	79	77	84	81	83
6	Percentage of people with positive experience of the care provided by their GP practice	83	84	86	84	90	85	83
7	Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life	80	79	80	76	83	79	77
8	Total combined % carers who feel supported to continue in their caring role	37	36	38	37	41	40	40
9	Percentage of adults supported at home who agreed they felt safe	83	81	85	82	87	89	84
10	Percentage of staff who say they would recommend their workplace as a good place to work	INDICATOR UNDER DEVELOPMENT						
11	Premature mortality rate per 100,000 persons; by calendar year	425	473	614	301	313	514	567
12	Emergency admission rate per 100,000 population for adults	12,176	12,529	12,865	10,478	11,152	13,578	15,024
13	Emergency bed day rate per 100,000 population for adults	122,595	131,458	139,627	117,170	115,657	135,856	159,112
14	Readmission to hospital within 28 days	102	89	95	79	77	89	91
15	Proportion of last 6 months of life spent at home or in a community setting	88%	89%	87%	85%	89%	89%	87%
16	Falls rate per 1,000 population aged 65+	22	19	31	22	23	24	25
17	Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	85%	88%	90%	88%	82%	92%	92%
18	Percentage of adults with intensive care needs receiving care at home	61	62	55	63	67	70	63
19	Number of days people aged 75+ spend in hospital when they are ready to be discharged, per 1,000 population	762	190	324	117	228	334	172
20	Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency	24	25	25	23	22	23	25

Same as Scottish average
 Better than Scottish average
 Worse than Scottish average
 Best result of Group



Health and Wellbeing Profile Indicators Benchmarking Exercise - December 2018 - HSCP Family Group

No.	INDICATOR	SCOTLAND	Renfrewshire	Stirling	Clack'shire	Dumfries & Galloway	South Ayrshire	South Lanarkshire	West Lothian	Fife	Falkirk
1	Alcohol related hospital stays	680.8	944.3	388.1	502.8	410.2	708.5	703.2	662.5	631.2	492.1
2	Alcohol related mortality	20.2	23.3	16.5	19.7	11.8	14.1	21.9	18.4	17.3	16.4
3	Babies exclusively breastfed at 6-8 weeks	28.1	21.1	35.1	18.9	24.4	21.7	19.7	24.9	25.7	20.0
4	Child obesity in Primary 1	10.5	10.6	8.1	12.7	13.2	10.0	9.3	11.0	10.6	8.4
5	Deaths from suicide	13.3	13.2	10.5	21.7	12	10.9	11.6	11.5	14.8	16.9
6	Drug related hospital stays	146.9	162.6	119.8	116.8	138.7	192.2	118.5	142.1	188.7	100.8
7	Life expectancy females	81.1	80.2	82.3	80.6	81.8	80.8	80.7	80.8	81.2	80.6
8	Life expectancy males	77.1	76.4	78.7	76.7	77.8	77.5	76.8	78.3	77.6	77.3
9	Low birth weight (%)	2.0	2.7	1.3	3.0	2.1	1.4	1.8	1.9	2.1	2.3
10	Patients with emergency hospitalisations	7,601.0	8,504.2	6,415.6	7,004.4	7,482.7	9,451.2	8,423.3	8,118.5	7,407.5	7,389.3
11	Population prescribed drugs for depression/anxiety/psychosis	18.5	19.9	15.9	21.2	18.7	20.8	20.6	18.9	19.2	19.7

Same as Scottish average
 Better than Scottish average
 Worse than Scottish average
 Best result of all areas



Health and Wellbeing Profile Indicators Benchmarking Exercise - December 2018 - NHS Greater Glasgow & Clyde HSCPs

No.	INDICATOR	SCOTLAND	GG&C	Renfrewshire	Glasgow City	East Renfrewshire	East Dunbartonshire	West Dunbartonshire	Inverclyde
1	Alcohol related hospital stays (rate per 100,000 population)	680.8	1,060.00	944.3	1,334.6	417.7	531.7	1,096.8	1,001.2
2	Alcohol related mortality (rate per 100,000 population)	20.2	27.6	23.3	34.9	12.9	11.9	27.4	31.1
3	Babies exclusively breastfed at 6-8 weeks (%)	28.1	25.4	21.1	26.3	37.5	34.3	15.8	14.3
4	Child obesity in Primary 1 (%)	10.5	10.3	10.6	11.5	5.4	N/A	7.7	11.6
5	Deaths from suicide (rate per 100,000 population)	13.3	13.0	13.2	14.0	9.6	10.4	13.4	14.5
6	Drug related hospital stays (rate per 100,000 population)	146.9	197.7	162.6	242.1	57.9	65.1	197.3	304.4
7	Life expectancy females	81.1	80.1	80.2	78.9	83.5	83.5	78.8	80.1
8	Life expectancy males	77.1	75.3	76.4	73.4	80.1	80.1	74.7	75.6
9	Low birth weight (%)	2.0	2.4	2.7	2.5	1.7	1.7	2.7	2.0
10	Patients with emergency hospitalisations (rate per 100,000 population)	7,601.0	8,594.5	8,504.2	9,404.2	6,762.1	7,212.1	8,499.6	8,753.0
11	Population prescribed drugs for depression/anxiety/psychosis (%)	18.5	19.9	19.9	20.4	16.2	17.5	21.8	22.0

Same as Scottish average
 Better than Scottish average
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