

**To:** Communities, Housing and Planning Policy Board

**On:** 29 October 2019

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**Report by:** Director of Communities, Housing and Planning Services

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**Heading:** Renfrewshire Local Housing Strategy 2016-2021: Annual update 2019

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## **1. Summary**

- 1.1 This report presents the third annual update for the current Renfrewshire Local Housing Strategy 2016-2021. This update highlights key achievements and progress over the last 12 months in the delivery of identified strategic outcomes and actions within the Renfrewshire Local Housing Strategy.
- 1.2 A copy of the update report is attached in Appendix 1.
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## **2. Recommendations**

- 2.1 It is recommended that the Policy Board:
- (i) notes progress in implementing the actions of the Renfrewshire Local Housing Strategy 2016-2021.
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## **3. Background**

- 3.1 Under the Housing (Scotland) Act 2001 local authorities have a duty to prepare a five-year Local Housing Strategy which is informed by an assessment of housing provision and related services in the area.
- 3.2 The Local Housing Strategy sets out the strategic vision for housing and housing related services in Renfrewshire and seeks to provide a clear direction for strategic housing investment.

- 3.3 The Local Housing Strategy links with a number of other key plans and strategies for Renfrewshire (e.g. the Local Development Plan, Renfrewshire's Community Plan 2017-2027 and the Renfrewshire Health and Social Care Partnership Strategic Plan.
- 3.4 Progress in delivering strategic outcomes and actions within the Renfrewshire Local Housing Strategy are reported annually with this year's update attached to this report.
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## **Implications of the Report**

1. **Financial** - None.
2. **HR & Organisational Development** – None.
3. **Community/Council Planning** –
  - *Our Renfrewshire is thriving* – Actions within the Local Housing Strategy will help improve housing conditions and enable more affordable homes to be built, encouraging people to live and stay in Renfrewshire.
  - *Our Renfrewshire is well* – Actions within the Local Housing Strategy will help support older and disabled residents to live healthier, for longer, in their own homes.
  - *Our Renfrewshire is fair* - Actions within the Local Housing Strategy will help to prevent homelessness and ensure vulnerable people get the advice and support they need.
  - *Building strong, safe and resilient communities* – Significant regeneration programmes are being progressed through the Local Housing Strategy.
4. **Legal** – None.
5. **Property/Assets** – None.
6. **Information Technology** – None.
7. **Equality & Human Rights** -
  - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – None.

9. **Procurement** – None.
  10. **Risk** – None.
  11. **Privacy Impact** – None.
  12. **COSLA Policy Position** – Not applicable.
  13. **Climate Risk** - None
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## **Appendix 1**

### **Renfrewshire Local Housing Strategy 2016-2021 – Annual Update Report 2019**

#### **List of Background Papers**

- (a) None
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# RENFREWSHIRE LOCAL HOUSING STRATEGY 2016-2021

## 2018/19 UPDATE



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This is the third update of Renfrewshire's Local Housing Strategy 2016-2021 and the document can be found online at:

[www.renfrewshire.gov.uk](http://www.renfrewshire.gov.uk)

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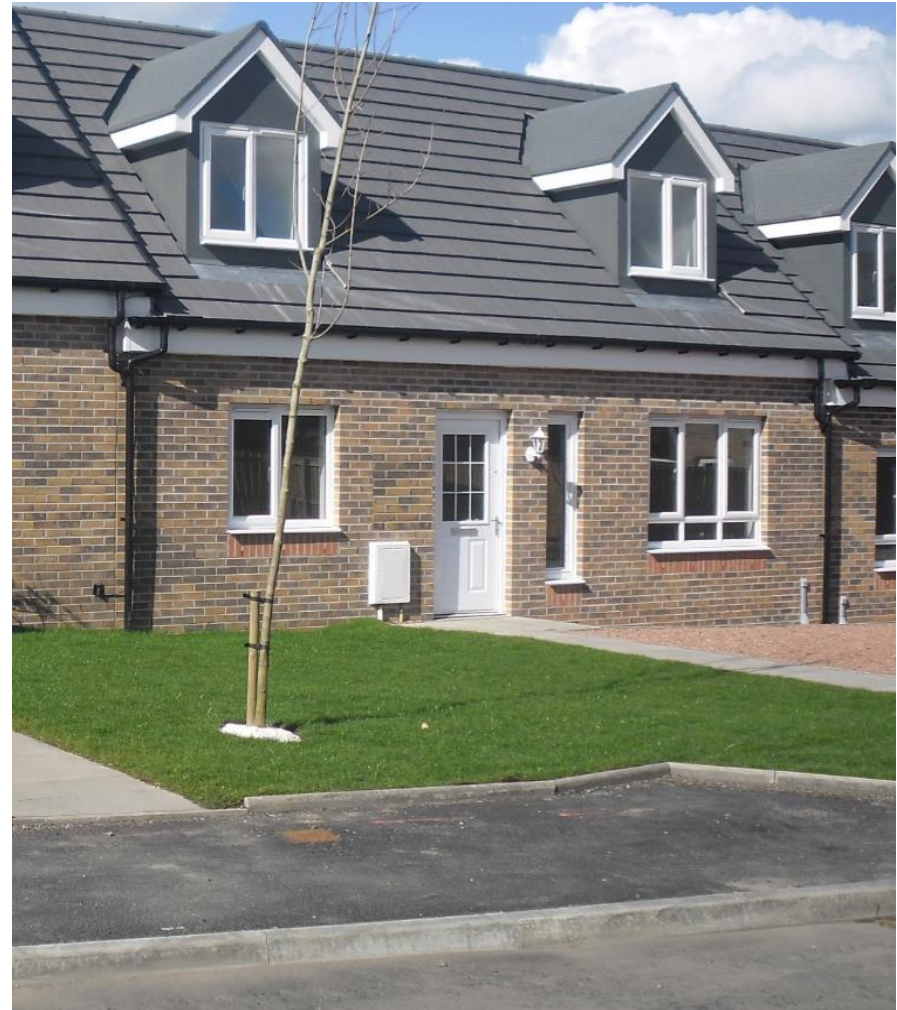
# 1. About Renfrewshire's Local Housing Strategy - 2018/19 Update

Renfrewshire's Local Housing Strategy 2016-2021 aims to successfully deliver seven key Strategic Outcomes:

## **LHS 2016-2021 Strategic Outcomes**

1. The supply of housing is increased.
2. Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres.
3. People live in high quality, well managed homes.
4. Homes are energy efficient and fuel poverty is minimised.
5. Homelessness is prevented and vulnerable people get the advice and support they need.
6. People are able to live independently for as long as possible in their own homes.
7. Affordable housing is accessible to people who need it.

This is the third annual update of the Local Housing Strategy 2016-2021. This update highlights key achievements and progress to date in delivering the identified strategic outcomes and actions of the Local Housing Strategy 2016-2021 in partnership with housing providers and key partners over the last year.



Dargavel Village, Bishopton



## 2. Changes in Policy and Strategic Context - 2018/19 Update

### Changes in Policy and Strategic Context

There are a number of developing national policy priorities that will influence how the Council and partners deliver on current Local Housing Strategy Strategic Outcomes.

#### Energy Efficiency Standard for Social Housing (EESH)

The Energy Efficiency Standard for Social Housing supports the Scottish Government's vision of warm, high quality, affordable, low carbon homes. Through the Energy Efficiency Standard for Social Housing, the Scottish Government aims to reduce greenhouse gas emissions by 42% by 2020 and 80% by 2050.

In Renfrewshire, the Energy Efficiency Standard for Social Housing will be achieved through capital funding plans for committed investment programmes, together with Government sourced supplementary funding and other external sources.

In 2018, the Scottish Government consulted on proposals for the Energy Efficiency Standard for Social Housing post-2020.

This contributed to the development of EESH2, through which all social housing is expected to achieve an Energy Performance Certificate of Band B (Energy Efficiency Rating) by the end of December 2032. Where this is not possible, properties are

expected to become as energy efficient as practically possible within the limits of cost, technology and necessary consents.

#### Fuel Poverty

A draft Fuel Poverty Strategy for Scotland was published by the Scottish Government in late June 2018. This draft strategy sets out how the delivery of fuel poverty targets will be achieved and sets out a monitoring framework to oversee progress in meeting these targets.

The Scottish Government anticipate the publication of a final Fuel Poverty Strategy toward the end of 2019. This will confirm proposals for minimum energy efficiency levels and targets.

The draft Fuel Poverty Strategy is supported by new legislative commitments through the Fuel Poverty (Target, Definition and Strategy) (Scotland) Bill which was introduced to the Scottish Parliament in June 2018 and received royal assent in July 2019.

The Fuel Poverty (Target, Definition and Strategy) (Scotland) Bill sets statutory and non-statutory targets relating to the eradication of fuel poverty. These new legislative commitments require a definition of fuel poverty as well as requiring the production of a fuel poverty strategy and also makes provision for reporting on fuel poverty.



## 2. Changes in Policy and Strategic Context - 2018/19 Update

The new proposals for minimum energy efficiency levels and targets will be reflected in the next Local Housing Strategy for Renfrewshire in 2021.

### **Rapid Rehousing Transition Plans**

The Scottish Government issued Guidance on 'Rapid Rehousing Transition Plans' in late 2018 following recommendations from the Homeless and Rough Sleeping Action Group (HARSAG).

Local Authorities were required to consult with partners to produce costed 'Rapid Rehousing Plans' by the end of December 2018 covering the 5 year period from April 2019. Both the Council and partners worked together to submit a Rapid Rehousing Transition Plan for Renfrewshire by 31<sup>st</sup> December 2018.

The submitted Plan outlined how the Council and partners will plan for those who are homeless in order to reduce time spent in temporary accommodation, improve access to support and to provide settled accommodation more quickly.

Funding of £186,000 for the first year of the programme has now been allocated to Renfrewshire for the implementation of rapid rehousing initiatives during 2019/20.

Progress on the main stages of the development and implementation of Rapid Rehousing Transition Plans will be reflected in future updates of the Local Housing Strategy.

### **Renfrewshire Local Development Plan**

Work continues to progress the preparation of the next Renfrewshire Local Development Plan (LDP) with the Local Development Plan Proposed Plan approved by the Council's Communities, Housing and Planning Policy Board and consulted on between March and June 2019.

The Proposed Plan provides a range and choice of housing sites to support the delivery of the Strategic Housing Investment Plan as well as provide a range and choice of housing sites to meet all tenure Housing Supply Targets and housing need and demand across Renfrewshire.

The Proposed Plan also includes a new Housing Mix and Affordable Housing Policy which will support the delivery of sustainable mixed communities across Renfrewshire. This Policy will require up to 25% of new build housing completions to be affordable on sites in areas of need which have a capacity of 50 or more units.

It is anticipated that the new Renfrewshire Local Development Plan will be adopted mid-2020.

## 2. Changes in Policy and Strategic Context - 2018/19 Update

### **Planning (Scotland) Bill**

The Planning (Scotland) Bill was introduced to the Scottish Parliament on 4 December 2017 and was passed on 20 June 2019, the Planning (Scotland) Act 2019 received Royal Assent on 25th July 2019. The new Planning Act aims to strengthen the planning system's contribution to inclusive growth and empowering communities.

The detail of how the new provisions will work in practice will be contained within secondary legislation and guidance which is currently being prepared by the Scottish Government.

The Council will consider the potential housing related implications of emerging planning legislation and guidance when preparing the next Local Housing Strategy for Renfrewshire.

### **Housing to 2040**

In the Scottish Government's 2018-19 Programme for Government they made a commitment to work with stakeholders to plan how homes and communities should look and feel in 2040 and to investigate the options and choices available to achieve this vision.

Over the last year, the Scottish Government have been engaging with a variety of stakeholders, including Councils, housing associations, businesses, the third sector, home owners and tenants to help shape a draft vision and principles for 2040.

This led to the development of the draft Scottish Government document 'Housing to 2040' which outlines the vision and principles that emerged from initial stakeholder engagement.

The 'Housing to 2040' draft document has been designed to facilitate further discussion about how homes and communities should look and feel in 2040 with further engagement and consultation due to take place later in 2019.

Outputs from the consultation will be used by the Scottish Government to create a final version and route map to 2040 - it is anticipated that this will be published in spring 2020.

Further detail will be provided in the next Local Housing Strategy Update.

## 2. Changes in Policy and Strategic Context - 2018/19 Update



Love Street, Paisley

# Outcome 1: The supply of housing is increased - Key updates 2017/18

## Key achievements and progress in delivering Strategic Outcome 1 include:

- The Renfrewshire Local Development Plan Proposed Plan identifies a generous supply of housing sites to meet all tenure need and demand across Renfrewshire for the next 10 years.
- Building on previous year's completions, 127 new affordable homes and 784 new private sector homes were successfully completed in 2018/2019. This is the highest number of completions in Renfrewshire in over 20 years.
- A draft Strategic Housing Investment Plan 2020/2021 – 2024/2025 was issued for consultation. The Plan outlines how investment in affordable housing will be targeted to meet the objectives of the Local Housing Strategy and meet the affordable housing supply target of 200 new homes each year to 2021. The finalised plan will be presented to the Communities, Housing and Planning Policy Board in October 2019.
- The Council and Housing Association partners remain on target to deliver 1,000 new affordable homes by 2021. Five sites delivering new affordable homes are scheduled to complete in 2019/20 across Paisley, Johnstone and Bishopton delivering in excess of 350 new homes, with a further 8 developments

scheduled to complete in 2020/21 across Paisley and North and West Renfrewshire.

- The first phase to build 80 new affordable Council homes for rent at Dargavel Village in Bishopton is on site and progressing well, with completion estimated for Spring 2020.  
  
Renfrewshire Council is also delivering 95 new homes for social rent at Johnstone Castle with completion anticipated by March 2020.
- In 2018/19, 67 new social rented homes were completed by Sanctuary Scotland at Inchinnan Road (Western Park), Renfrew with a further 60 new social rented homes also completed by Sanctuary Scotland at Andrew Avenue (Phase II) in Renfrew.
- The Council's Empty Homes Officer works with and encourages owners of empty homes in Renfrewshire to bring their properties back into use. Offering advice and assistance and access to the Empty Homes Loan Fund where applicable, the Empty Homes Officer has successfully brought 14 long-term empty properties back into use in 2018/19.
- In partnership with housing associations, a good practice design guide is currently being prepared to assist affordable housing developers in the provision of general needs, amenity and wheelchair accessible housing.



## Outcome 1: The supply of housing is increased - Key updates 2017/18

- Working alongside several other local authorities and Scotland Excel, the Council are developing a joint framework for housing construction procurement which will be implemented in late 2019.



Dargavel Village, Bishopton (Private Sector development)

## Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres.

Key updates 2018/19

### **Key achievements and progress in delivering Strategic Outcome 2 include:**

- Renfrewshire Council's Communities, Housing and Planning Policy Board approved a housing investment strategy for the Tannahill area of Ferguslie Park on 30 October 2018, which was informed by consultation with the local community. Plans involve the construction of around 100 new Council homes on vacant land adjacent to existing housing and demolition of around 250 properties.
- Officers continue to work with tenants and residents regarding the newbuild development and will be working in partnership with the wider community to develop plans for the wider Tannahill area. It is anticipated the new build homes will be completed in Autumn 2021.
- The Council, Scottish Government and Sanctuary Housing Association are working to progress the Regeneration Masterplan for Paisley West End. The Masterplan seeks to achieve transformational change for the Well Street area, which involves the demolition of existing tenement flats and development of around 150 new homes within the area.
- Sanctuary completed the newbuild development of the former Co-op site on Wellmeadow Street comprising 39 homes for social rent, in Spring 2019. They are now progressing newbuild proposals for the Sutherland Street site and the former West of Scotland University student accommodation within the West End Masterplan.
- Paisley Housing Association's West End Project is delivering environmental enhancements to a number of back closes and drying areas in tenements in the West End of Paisley.
- The Link Group are currently on site delivering the third phase of redevelopment of the former Arnott's store site in Paisley Town Centre providing 26 affordable flats. This project alongside the other 211 residential units that have been completed since 2016 add to the tenure mix and increased residential provision within this key location.
- The redevelopment of the brownfield site at Love Street is contributing to regeneration of Paisley through the development of 103 new homes for social rent and 29 new homes for low cost home ownership by Sanctuary Scotland, with the final homes completing in August 2019.

## Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres.

### Key updates 2018/19

- Renfrewshire Council is progressing works on the construction of 95 newbuild Council houses in Johnstone Castle. The estimated completion date is early 2020.
- The majority of new build affordable homes for social rent developed during 2018/19 were 'front and back door' houses. (67 out of 127). This is helping to address the current imbalance of flatted accommodation in Renfrewshire's social housing stock.
- The Council is using its asset management model to help develop and inform area based strategies to ensure the long term sustainability of the Councils' stock.



Kings Inch Road, Ferry Village, Renfrew



## Outcome 3: People live in high quality, well managed homes - Key updates 2018/19

### **Key achievements and progress in delivering Strategic Outcome 3 include:**

- Paisley Housing Association in partnership with the Council continues to engage with owners in Orchard Street Housing Renewal Area and is seeking to deliver comprehensive improvement of the 5 pre 1919 tenemental blocks of flats at 33 Causeyside Street and 3 – 9 Orchard Street.
- The Council implemented its “Missing Shares” pilot scheme in early 2019. This will assist responsible home owners of older tenement properties who want to undertake essential repairs and maintenance but cannot do so due to the lack of co-operation from one or more property owners in the block. The Council has contacted all factors of tenement properties in Renfrewshire and around 1,000 tenement owners in non-factored properties publicising the pilot scheme. To date, one missing share application has been approved.
- The Council supported a free seminar in Paisley on 14th March by "Under One Roof", the widely acclaimed website for landlords, owners and managing agents in Scotland. This seminar looked at the challenges involved in organising common repairs as well as providing technical and practical advice to those with an interest in tenemental and other flatted property.
- Shelter Scotland held two rights awareness sessions for private renting tenants in March 2019. These sessions aimed to help increase knowledge of changes brought in by the Private Residential Tenancy introduced in December 2017 and included information on tenants’ rights in relation to property condition.
- Private Landlords received updates and information on changes to legislation through the Council’s Private Landlord Forum, and “Landlord Matters” newsletter.
- Around 80 landlords and agents attended a Forum event in November 2018 which included information on private sector tenancies, regulation of letting agents and new energy efficient standards in the private rented sector.
- The Council promoted training events being held in Renfrewshire by Landlord Accreditation Scotland to all private landlords in Renfrewshire
- Between 1st April 2018 and 31st March 2019, fifteen applications for landlord registration were referred to the Regulatory Functions Board for consideration. Referrals were

## Outcome 3: People live in high quality, well managed homes - Key updates 2018/19

made for various reasons, including complaints by tenants, criminal convictions and repairing standards issues.

Five were refused and one was withdrawn prior to it being considered by the Councillors at a meeting. Eight further landlords were referred to the Board for consideration of their possible removal from the register. Four of these landlords were removed from the register following a hearing, due to repairing standards issues.



Renfrew New Build Development

# Outcome 4: Homes are energy efficient and fuel poverty is minimised – Key updates

2018/19

## Key achievements and progress in delivering Strategic Outcome 4 include:

- 23% of Renfrewshire residents live in fuel poverty according to the latest Scottish House Condition Survey (2015-2017), compared to 25% the previous year.
- In 2018, Renfrewshire Council secured £1.615 million from the Scottish Government's Home Energy Efficiency Initiative for Scotland: Area Based Schemes (HEEPS:ABS) programme.  
  
£1.347M of these funds have been used for external wall insulation projects with around 181 tenants and 167 owners in the Lochfield Paisley area benefiting from this initiative.  
  
Bridgewater Housing Association as co-ordinating partner also used £0.172M of this funding for external wall insulation works in Erskine for 23 owners and 16 tenants.
- In addition to the HEEPS:ABS grant allocated to local authorities, the Scottish Government made funds available to assist private owners with the costs of a range of insulation and heating measures through a variety of grants, interest free loan and equity loan schemes which are administered by Home Energy Scotland (HES). This project is nearing completion and

the Energy Management Unit will continue to look for further funding opportunities.

- In 2018, the Scottish Government initiated phase II of the Programme with local authorities invited to submit new proposals for new pilot projects. As part of this process, Renfrewshire was successful in securing funding to support the development of a Local Heat and Energy Efficiency Strategy.
- The use of renewable energy technology in new housing continues to be promoted in Renfrewshire with the Council undertaking a number of pilot projects in recent years, including fabric improvements, renewable energy/technology (such as air and ground source heat pumps) as well as solar photovoltaic, battery storage, heating controls and mechanical ventilation.

The Council now install photovoltaic panels and mechanical ventilation as standard within new homes developed as part of the Council's new build programme.

As part of its wider improvement programme for existing housing, the Council will consider the viability of installing photovoltaic arrays in fully-owned blocks of flats and houses as well as ensuring that adequate ventilation is present within properties.

## Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need - Key updates 2018/19

### **Key achievements and progress in delivering Strategic Outcome 5 include:**

- The Scottish Government issued guidance to local authorities in July 2018 on the production of fully costed five year Rapid Rehousing Transition Plans (RRTPs) by 31 December 2018. Extensive consultation on the content of the Renfrewshire RRTP took place with key stakeholders from summer 2018 onwards. The RRTP details how those who are homeless will be provided with settled accommodation more quickly; spend reduced time in temporary accommodation and have more access to up-scaled support.

In July 2019, the Council was allocated £186,000 of funding by the Scottish Government to support the implementation of Rapid Rehousing related initiatives in Year 1 - 2019/20.

- Advice and assistance was provided to around 2,000 people in housing need in Renfrewshire in 2018/19.
- In 2018/19, 96% of homeless assessments were completed within 28 days and the average time from a household presenting themselves as homeless to completion of duty was 24 weeks – better than the national average.

- Of the 291 people who completed “accommodation exit surveys” when they vacated short stay flats in 2018/19, 92% said they were either very satisfied or satisfied with the overall quality of the temporary or emergency accommodation they were provided with.
- A Shared Living Project has been successfully piloted for 16 -25 year olds with 14 service users flat-sharing in 7 social rented properties. Ongoing support is provided to everyone who participates in the programme.

With funding now available for the implementation of Rapid Rehousing Initiatives, the scheme will be developed in partnership with a third sector organisation with previous experience in delivering this type of project. The operation of the scheme will allow homeless applicants to consider flat-sharing as an option, help prevent feelings of social isolation in young people who are homeless or threatened with homelessness and will contribute to reducing the amount of time spent in temporary accommodation.

- The Housing First Initiative, delivered by Turning Point Scotland, continues to provide support for up to 20 service users with complex needs at any one time. Plans are underway to increase the number of homeless applicants supported with

## Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need - Key updates 2018/19

“wraparound” support - a key element of the Housing First approach - with funding from the Scottish Government to implement Rapid Rehousing initiatives.

- The George Street Service continues to offer a range of advice and support services to young people aged 16 to 25 years who have been homeless or threatened with homelessness which includes:
  - “Homes for Keeps”, pre tenancy training to support a young person in maintaining their own home: 59 sessions were completed in 2018/19
  - resettlement advice and assistance was provided to 122 young people in 2018/19. There was a high tenancy sustainment rate of 84% for young people who had used the service and who were allocated a Council property. This is higher than the sustainment figure of 82% for all homeless applicants in 2018/19.
  - A Tenancy Sustainment partnership pilot project has been established between SAY Women, a third sector organisation and the George Street Youth Housing and Homelessness Team to provide focussed support for women aged 16-25 years who are identified as survivors of child sexual abuse and /or are survivors of other forms of sexual violence. Plans

are in progress for SAY Women to deliver specialised training to Council staff based in the George Street Service to increase their skills and capacity to identify young women who may require additional support to sustain their tenancy.

- In 2018/19 there was an increase in the proportion of general Council lets to homeless people from 32% to 36%. The proportion of housing association lets made to homeless people increased to 21% in 2018/19 from 19% in 2017/18.
- The “Make it Your Own (MIYO) project, delivered by Impact Arts - a community arts charity, continues to provide a creative approach to tenancy sustainment aimed at helping vulnerable tenants and is funded through the Council’s Housing Support Service. 36 tenants have now successfully completed the scheme since it started. The project has recently co-located with the “Buddies Recycle” Scheme - an initiative funded through the Council’s “Lens” scheme - which provides recycled furniture/goods to service users on low incomes to help furnish their home and sustain their tenancy.



## Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need - Key updates 2018/19



Rapid Rehousing Transition Plan Consultation



Homeless Services, Abercorn Street, Paisley

## Outcome 6: People are able to live independently for as long as possible in their own home - Key updates 2018/19

### **Key achievements and progress in delivering Strategic Outcome 6 include:**

- 242 medical adaptations were completed in Renfrewshire in Council owned homes in 2018/19 and 273 adaptations were completed in Registered Social Landlord owned properties. 8,020 items of community equipment were funded by the Council and provided by Equipu to support people to live in their own home environment.
- Care & Repair completed 1,061 small repairs jobs in 18/19 to support older people and people with disabilities to live independently in their own home.
- The Council approved 172 grants to private owners for adaptations and there was a total grant spend of £634k on adaptations in 2018/19.
- Discussions are continuing between Renfrewshire Council and Bridgewater Housing Association to explore options for re-provisioning existing sheltered housing in Erskine.
- Discussions are ongoing with Linstone Housing Association and the HSCP, to develop Extra Care housing proposals in Paisley.
- The Council's Sheltered Housing Service:
  - was shortlisted in the Health & Wellbeing category for the Chartered Institute of Housing national excellence awards in 2018;
  - maintained a grading of 'very good' from the Care Inspectorate;
  - launched a befriending service for those tenants in our sheltered housing experiencing loneliness and feelings of social isolation and
  - has its own specially adapted 'SOOPIR' (Strengthening Opportunities for Older People in Renfrewshire) community bus which is available to take tenants living in sheltered and amenity housing to events/ outings which helps prevent people from feeling socially isolated.
- Digital participation classes and sessions are offered across all Renfrewshire Council sheltered and amenity housing developments, and these have now been extended to include those receiving housing support and homeless applicants living in temporary accommodation. These sessions are delivered under the 'Renfrewshire Tenants Online' scheme to offer older adults and those experiencing economic deprivation training to learn essential digital skills. This can help people to stay in touch with family, friends and the wider community, control their



## Outcome 6: People are able to live independently for as long as possible in their own home - Key updates 2018/19

finances and increase their independence in all aspects of daily living.

- Autism Connections successfully delivered autism awareness training to 22 frontline Housing and Homelessness Services staff in 2018/19.



Go Digital Tenant Scrutiny Panel Participants

## Outcome 7: Affordable housing is accessible to people who need it - Key updates 2018/19

### **Key achievements and progress in delivering Strategic Outcome 7 include:**

- The Renfrewshire Common Housing Allocation Policy was approved in January 2019 and successfully implemented by the Council, Bridgewater Housing Association and Paisley Housing Association from 1<sup>st</sup> May 2019. It is anticipated that the other two local partner Housing Associations - Linstone and Williamsburgh, will implement the Common Policy in Autumn 2019.
- The Universal Credit full service introduction commenced in Renfrewshire on 10 September 2018, with expected completion by 2022. Universal Credit includes housing costs meaning that an increasing number of claimants will move from housing benefit onto Universal Credit.
- Across Renfrewshire, 1,638 Council tenants were in receipt of Universal Credit out of 5,868 Universal Credit recipients as at July 2019.

Universal Support provided by the local authority, ended on 31 March 2019 and was replaced by 'Help to Claim' through Citizens Advice Scotland (CAS) from 1 April 2019. Claimant Support Officers are still embedded in Jobcentres but they are now focused on assisting Renfrewshire Citizens with benefits

(Council administered) and housing queries, including rent/rent arrears for Council tenants. Citizens Advice Scotland funding from the Department of Work and Pensions is for one year.

- The threshold for households impacted by the Benefit Cap for 2019/20 remains as £384.62 per week for families and £257.59 per week for single people. Contact continues to be made through a variety of channels to offer advice and support to around 92 households affected by the reduced benefit cap.
- The HomeChoice@Renfrewshire Homexchange Shop helped 1,584 visiting customers and assisted 159 customers to register for a mutual exchange through the online service, in 2018/2019. In addition, a further 227 applicants self-registered for a mutual exchange, with the Council enabling 14 successful mutual exchanges in 2018/19.
- The Council continues to participate in the Mortgage to Rent scheme, with 30 properties acquired to date and a further 3 cases currently under review.
- The Rent Deposit Guarantee scheme supports people who are homeless or threatened with homelessness to access the Private Rented Sector by providing a written guarantee in place of a cash deposit. In 2018/19, 21 households were assisted through the scheme to access privately rented accommodation.

## Outcome 7: Affordable housing is accessible to people who need it - Key updates 2018/19

- Community Connectors is a third-sector partnership project between Linstone Housing Association, RAMH and Active Communities. The project offers a social prescribing model of support to all patients across 29 GP practices in Renfrewshire. Funding for the project, which works to try to improve local people's physical and mental health and wellbeing as well as resolve any housing issues, has been extended until March 2020.
- Over the past 3 years, the Health and Housing Hub which Linstone Housing Association provides, has had 378 referrals. Linstone has had very positive feedback on the support offered, with 97% of people advising that their housing circumstances had improved.



Impact Arts Project Participants

Action Plan  
2018/19 UPDATE

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>1.1 Increase the supply of new housing in Renfrewshire.</b>	2015/16 – 577 Private 132 - affordable	Affordable Housing Completions and Private Sector Completions	200 affordable homes each year 500 private homes each year to 2021	Annually	<b>Communities, Housing and Planning Services</b> , housing associations, private developers	2018/19 completions: <ul style="list-style-type: none"> <li>• Affordable 127</li> <li>• Private 784</li> </ul>
<b>1.2 Ensure Renfrewshire's new LDP identifies sufficient land in existing places to deliver the housing supply targets set out in this LHS.</b>	LDP Action Programme agreed 2014	Actions implemented	LDP anticipated to be adopted 2020	Ongoing	<b>Communities, Housing and Planning Services</b>	The Local Development Plan Proposed Plan identifies a 10-year land supply to meet housing need and demand across Renfrewshire, including that of affordable housing. The Proposed Plan includes provision for an Affordable Housing Policy which would require up to 25% of newbuild completions to be affordable on sites greater than 50 units in areas of need.

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>1.3 Review the 2014 LDP Action Plan programme to bring forward brownfield and previously used sites for housing development.</b>	LDP Action Programme agreed 2014	Actions implemented	Brownfield sites brought forward through a range of initiatives  New LDP Delivery Action Programme being prepared to support next LDP	Ongoing	<b>Communities, Housing and Planning Services</b>	The Local Development Plan Proposed Plan includes a new delivery programme, which was consulted upon March to June 2019. It is anticipated that the new Plan will be adopted in 2020. The Action Programme reflects the actions set out in the Councils Vacant and Derelict Land Strategy.
<b>1.4 Consider bids to the Scottish Government Infrastructure fund and other funding sources to enable delivery of housing on sites affected by infrastructure constraints.</b>	Sites identified in LDP and SHIP	Bids considered	Secure funding	Ongoing	<b>Communities, Housing and Planning Services</b> , housing associations, private developers, Scottish Government, key agencies	Partners continue to consider potential Housing Infrastructure Fund projects across Renfrewshire as appropriate, where particular development constraints arising from exceptional infrastructure works present.

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
1.5 Deliver projects in the existing SHIP programme and develop new projects which assist in meeting the strategic outcomes in this LHS.	SHIP 2017/18 - 2021/22 agreed by HACS Board November 2016	SHIP updates	November 2017	2016-2021	<b>Communities, Housing and Planning Services</b> , housing associations, Scottish Government	<p>Effective partnership working between Renfrewshire Council and its housing association partners continues to ensure current and planned SHIP projects are driven to achieve spend and delivery within timescales.</p> <p>In 2018/19, 127 new affordable homes were delivered, with over 350 new homes scheduled to complete in 2019/20. New affordable home completions are predicted to peak over 2019/20 and 2020/21. It is projected that the five-year total of 1,000 new affordable homes will be realised by March 2021.</p>



Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>1.6 Prepare an annual review and update of the SHIP to ensure it is a live and responsive plan.</b>	SHIP 2017/18 – 2021/22 agreed by HACS board November 2016	SHIP updates	November 2017	2016-2021	<b>Communities, Housing and Planning Services</b> , housing associations, Scottish Government	A consultative draft of the 2020/21-2024/25 SHIP was presented to the Communities, Housing and Planning Policy Board in August 2019. The finalised SHIP will then be presented to Board in October 2019.
<b>1.7 Promote mix of tenure options to meet affordable housing need.</b>	13/14 and 14/15 affordable completions were all social rent.	No. of different tenure options provided	Indicator only	Ongoing	<b>Communities, Housing and Planning Services</b> , housing associations, private developers	The Scottish Government, Renfrewshire Council and RSLs maintain a partnership approach to agree the most suitable affordable housing tenure options on sites. This takes account taking account of local needs and market circumstances. The current SHIP programme includes low cost home ownership opportunities as well as social rent.

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>1.8</b> Consult on an Affordable Housing Policy, targeted to increase the supply of affordable housing in areas of identified shortfall.	N/A	Policy developed and consulted on through new RLDP	Policy introduced 2018	2019	<b>Communities, Housing and Planning Services</b>	The Renfrewshire Local Development Plan (LDP) Proposed Plan, includes provision for an Affordable Housing Policy (AHP) in Renfrewshire. The LDP was consulted on March to June 2019. The AHP would require up to 25% of new build completions to be affordable on sites with a capacity of 50 or more units across Renfrewshire.
<b>1.9</b> Develop a standard for affordable housing in Renfrewshire that takes into account design and space standard considerations.	N/A	Standard developed	Standard implemented	2019	<b>Communities, Housing and Planning Services</b> , housing associations	In partnership with housing associations, a good practice design guide is currently under development to assist affordable housing developers in the provision of general needs, amenity and wheelchair accessible housing.

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>1.10 Promote partnership working on procurement issues to maximise opportunity and efficiency in the delivery of affordable housing.</b>	N/A	Partnership opportunities explored	Joint procurement opportunities maximised	2019	<b>Communities, Housing and Planning Services</b> , housing associations, other local authorities and agencies	Alongside several other local authorities and Scotland Excel, the Council are working to develop a joint framework for housing construction procurement. It is anticipated that this will be implemented by late 2019.
<b>1.11 Encourage owners of empty homes to bring them back into use.</b>	Yr Aug 15- Aug 16 17 properties brought back into use through direct engagement with owners	No. of empty homes brought back into use	25 per annum	ongoing	<b>Communities, Housing and Planning Services</b> , RC Finance and Resources, private owners, housing associations	The Empty Homes Officer continues to engage with owners of empty properties and other sections of the Council to address the issues that can be caused by long-term empty properties throughout Renfrewshire's communities. In 2018/19, 14 long-term empty properties were brought back into use.

**Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive sustainable neighbourhoods and well-functioning town centres**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>2.1 In partnership with local communities, develop and implement local regeneration strategies for Johnstone Castle; Paisley West End; Ferguslie Park.</b>	Housing regeneration plans approved by RC for Johnstone Castle 2014	Strategies developed	Strategies in place and being implemented	2016 - 2021	<b>Communities, Housing and Planning Services,</b> housing associations, private developers	<p>Work ongoing between the Council, Scottish Government and Sanctuary Housing Association to take forward the regeneration Masterplan for Paisley West End.</p> <p>Renfrewshire Council's Communities, Housing and Planning Policy Board approved proposals for the Tannahill area of Ferguslie Park in October 2018. Plans involve the construction of around 100 new Council homes on vacant land adjacent to existing housing and the demolition of 253 properties (223 Council and 30 private).</p> <p>Construction of 95 new homes in Johnstone Castle continues.</p>

**Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive sustainable neighbourhoods and well-functioning town centres**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>2.2</b> Review low demand social rented housing, undertake option appraisal and develop area based strategies.	Housing management information, Housing Needs and Demand Assessment	Strategies Developed	Strategies in place and being implemented	2018	<b>Communities, Housing and Planning Services,</b> housing associations	Utilising its asset management model, the Council is progressing work to inform area based strategies.
<b>2.3</b> In mixed tenure areas, review opportunities for joint initiatives on estate management and environmental improvements with potential links to employment and training initiatives.	Existing local initiatives	Options developed	Options implemented and joint scheme established	2018	<b>All social housing providers</b>	Action to follow 2.2 above, once area based strategies are prepared.
<b>2.4</b> Through newbuild activity, improve the range of house types and sizes available for social rent.	Council Stock: 79% flats 21% houses  Local RSL stock: 70% flats 30% houses	No. of newbuild house completions	Increase number of houses available for social rent	2016 - 2021	<b>All social housing providers</b>	In 2018/19 there were 127 affordable housing completions: 67 houses and 60 flats.
<b>2.5</b> Through the LDP, ensure action plans are in place for Renfrewshire's town centres and that they are reviewed and updated regularly.	Town Centre action plans developed.	Action plans for town centre and Place Plans developed	Action plans and Place Plans developed and thereafter reviewed every 2 years	Early 2019	<b>Communities, Housing and Planning Services,</b> community groups, community councils, tenants and residents of Centres and Places	Town Centre Strategies and Action Plans are now in place for all of Renfrewshire's Town Centre and are currently being reviewed with estimated completion of review early 2020.

**Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive sustainable neighbourhoods and well-functioning town centres**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>2.6 Identify opportunities and initiatives for housing development projects which would assist in increasing the number of people living in and using Renfrewshire's town centres.</b>	Cotton Street and former Arnotts site completions 2011-2016	Potential projects identified	Projects delivered	2016 – 2021	<b>Communities, Housing and Planning Services</b>	Affordable Housing Development of 26 flats by Link Group in Smithhills street onsite.

### Outcome 3: People live in high quality, well managed homes

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>3.1 Develop an information base of poorer condition private tenemental stock using a range of sources to complement the Scottish House Condition Survey to inform policy development</b>	SHCS 2012-2014 Suggests 4% of stock is BTS	Information sources used	Information base developed	2017	<b>Communities, Housing and Planning Services</b> , RC Finance and Resources, RC Community Resources, housing associations, private owners, private factors	Initial baseline information collated.
<b>3.2 Achieve the comprehensive improvement of the pre-1919 tenements at 3-9 Orchard Street and 33 Causeyside Street.</b>	Consultation on Orchard Street Housing Renewal Area (HRA) Draft Designation Order commenced late 2016	Improvement schedule agreed	Comprehensive Improvement complete	2021	<b>Paisley Housing Association</b> , Communities, Housing and Planning Services, RC Community Resources, private owners and tenants	Housing Renewal Area designation order approved March 2017. Paisley Housing Association is negotiating with owners with regard to acquisitions and private properties.
<b>3.3 Review the Scheme of Assistance for private owners</b>	Advice provided to 3,401 households in 2015/16	Review progress	Review complete	2018	<b>Communities, Housing and Planning Services</b>	Updated Scheme of Assistance approved by Communities, Housing and Planning Policy Board in August 2018.



### Outcome 3: People live in high quality, well managed homes

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>3.4</b> Investigate current arrangements for factoring tenement blocks in private and multi-tenure ownership and consider options for a partnership initiative to tackle disrepair.	N/A	Research current arrangements and options developed.	Initiatives considered and agreed.	2018	<b>Communities, Housing and Planning Services</b> , housing associations	"Missing Shares" pilot implemented early 2019. Operation of this pilot will help inform future initiatives to tackle disrepair.
<b>3.5</b> Continue to ensure private landlords are registered and promote enforcement action as required.	7,016 private landlords registered at April 2016	Number of registered private landlords	Data indicator only	2016-2021	<b>RC Finance and Resources</b>	8,101 private landlords registered at August 2019. 4 landlords removed from the Register of Landlords due to Repairing Standards issues. 5 applications from landlords refused registration.
<b>3.6</b> Promote the Landlord Accreditation Scheme through the Private Landlords forum.	23 private landlords accredited at April 2016	Number of accredited landlords	Data indicator only	2016-2021	<b>Communities, Housing and Planning Services</b> , private landlords	50 accredited landlords, with 1252 properties at March 2019.
<b>3.7</b> Increase awareness of the rights and responsibilities of private tenants and landlords using a range of communication media.	Provision of information on the Council's website.  Landlord Matters newsletter	N/A	Continue to increase awareness among tenants and landlords or rights and responsibilities	2018	<b>Communities, Housing and Planning Services</b> , RC Finance and Resources, RC Community Resources, housing associations	Landlord Matters newsletter issued May 2019. Landlord Forum held in November 2018. Two private rented sector awareness raising session held by Shelter May 2019.

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>4.1 Continue to promote energy savings, fuel poverty, and income maximisation advice to tenants and owners.</b>	1,318 requests received by Renfrewshire Council's Advocacy Service from Renfrewshire residents in 2015/16	Number of requests received by Renfrewshire Council's Energy Advocacy Service from Renfrewshire residents	Increase the number of households in receipt of advice each year	Ongoing	<b>RC Finance and Resources,</b> Communities, Housing and Planning Services, housing associations, Fuel Poverty Steering Group	<p>During 2018-19, Three Energy Advocates undertook 873 home visits, with referrals coming from a variety of sources.</p> <p>These visits generated carbon savings of 280,998kg CO2 and ongoing financial savings of £116,253.</p> <p>As well as these savings there were also one-off savings of £103,638. Home Energy Scotland have taken 640 calls during the financial year with cost and carbon saving to follow at a later date.</p>

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>4.2</b> Ensure strategies are in place for social rented housing to meet the requirements of EESSH by 2020.	SHQS compliance	Strategies developed and implemented	Housing stock meets EESSH	2020	<b>All social housing providers</b>	<p>The Council is required to ensure that all stock achieves the minimum energy rating under the Energy Efficiency Standard for Social Housing (EESSH) by the first milestone of 31 December 2020.</p> <p>As of April 2019, approximately 74% of the Council's housing stock met the EESSH 2020 standard as a result of ongoing capital programme works.</p> <p>The Council's position is that EESSH will be achieved through the capital funding plans for planned investment programmes, together with Government sourced supplementary funding (e.g. HEEPS:ABS) and other external sources such as ECO.</p>

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>4.3</b> Continue to support energy efficiency improvements in the private sector by promoting access to energy savings advice and external funding.	2012-2014 SHCS average SAP of 68.3 for Council stock and 62.3 for owner occupied stock	Annual SHCS	Increased SAP rating	Ongoing	<b>RC Finance and Resources,</b> Communities, Housing and Planning Services, housing associations, private owners and tenants	2015-2017 SHCS Mean EER SAP of 69.3 for social housing stock and 64.0 for owner occupied stock. Renfrewshire Council stock Mean EER SAP of 69.78.

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
4.4 Continue to maximise HEEPS funding from the Scottish Government to benefit private owners and enable participation in energy efficiency programmes.	N/A	N/A	Data indicator only	Ongoing	Communities, Housing and Planning Services	<p>Between May and August 2018, Renfrewshire Council secured £1.615 million from the Scottish Government's Home Energy Efficiency Initiative for Scotland: Area Based Schemes (HEEPS:ABS) programme. £1.347M of these funds have been used for external wall insulation projects with around 181 tenants and 167 owners in the Lochfield Paisley area benefiting from this initiative.</p> <p>Bridgewater Housing Association as co-ordinating partner also used £0.172M of this funding for external wall insulation works in Erskine for 23 owners and 16 tenants.</p>

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
4.5 Consider proposals and recommendations from the Scottish Government SEEP working group when available to address issues of energy efficiency and fuel poverty.	2012-2014 SHCS Renfrewshire fuel poverty levels 29%	Proposals and recommendations available	Proposals and recommendations considered	Ongoing	<b>Communities, Housing and Planning Services,</b> Finance and Resources	<p>Renfrewshire Council will continue to support home owners to deliver energy efficient technologies to their home.</p> <p>Renfrewshire Council are in the final stages of undertaking SEEPS projects in Lochfield and Whitehaugh and will continue to explore further opportunities relating to Scottish Government funding.</p>



Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
4.6 Encourage the use of renewable technology in new housing developments	<p>Renewable technology used in Council development at Barrhead Road, Paisley across 37 units</p> <p>Renewable technology used in Loretto development at Charleston Square, Paisley across 53 units</p>	Incorporation of renewable technology were possible in both social and private sector new build developments where feasible	Two developments each year	2016-2021	<b>Communities, Housing and Planning Services</b> , housing associations, private developers	<p>The use of renewable energy technology in new housing continues to be promoted with the council undertaking a number of pilot projects including renewable energy and technology such as solar photovoltaic panels (PV), battery storage and mechanical ventilation.</p> <p>As a result of these trial projects, the council now installs photovoltaic [PV] panels and mechanical ventilation as standard within new build Council homes.</p> <p>As part of the Council's plans, fully owned council flatted blocks, terraced or semi-detached properties that are part of the improvement programme will also have a photovoltaic array installed.</p>

**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>5.1 Work with partners to build on existing, and identify new, homelessness prevention activities, including initiatives such as “Foundations First” and “Housing First”</b>	<p>Foundations First started in 2015</p> <p>20 service users supported by Housing First service in Year 2 (2015/16) and living in settled accommodation</p> <p>505 Prevent1 cases opened by Prevention team in 2015/16</p>	<p>New prevention activities identified</p> <p>Number of service users accessing prevention activities</p>	<p>Increased number of service users accessing prevention activities</p>	2018	<p><b>Communities, Housing and Planning Services,</b></p> <p>Homelessness Partnership, Shelter Scotland, Turning Point Scotland</p>	<p>The Foundations First Project, delivered by Shelter Scotland, provides advice and support to households who may be at risk of becoming homeless. In 2018/19, 80 referrals were received with 61 cases opened and 90 cases closed. As funding for the Project ends in December 2019, Shelter is currently developing a “Legacy Plan” with input from the Council and other partners.</p> <p>Funding from the Scottish Government to assist in the implementation of Rapid Rehousing initiatives, will be used to increase the number of homeless applicants who are provided with “wraparound” support -a key element of the Housing First approach – and delivered in</p>

**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
						<p>Renfrewshire by Turning Point, Scotland.</p> <p>The Make it Your Own (MIYO) project, delivered by Impact Arts to help homeless applicants create items to furnish their homes, successfully engaged with 16 tenants between April 2018 and March 2019 helping them to sustain their tenancies.</p> <p>A pilot project has been established between "SAY Women" and the George Street Service to offer specialist advice to young women who have experienced sexual abuse and to deliver customised training for front line staff.</p>

**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>5.2</b> Develop initiatives to minimise the proportion of people presenting as homeless giving reasons as “leaving prison/hospital/other institution”.	2015/16 - 13%	HL1 Report - Reasons for Homelessness	Reduce proportion of presentations	Annually	<b>Communities, Housing and Planning Services</b>	<p>The Homelessness Prevention Protocol: Renfrewshire Residents in Mental Health In-Patient Services, was reviewed during March 2019, with the next annual review to take place during March 2020.</p> <p>The Just Learning – Skills for Employment Service ended in May 2019 after the conclusion of its one year funding award from the Scottish Government. An evaluation report is currently being prepared. Building on the success of the project, another mainstreamed scheme is underway which will continue to offer homeless people with criminal convictions, opportunities to access training and employment.</p>

**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>5.3</b> Review the existing temporary accommodation model to ensure it meets the changing needs of homeless people	N/A	Review of provision of temporary accommodation	Completion of Review	2017	<b>Communities, Housing and Planning Services</b>	<p>Work is ongoing to identify a location in Paisley for a supported housing development for homeless people with complex needs. Discussions are underway with partners to develop proposals to accommodate this group.</p> <p>The Scottish Government policy of Rapid Rehousing is likely to require ongoing reassessment on the scale of temporary accommodation required in Renfrewshire.</p>
<b>5.4</b> Develop and improve referral processes with the HSCP to improve access to Health and Social Care services for homeless people	N/A	Referral processes considered	Referral processes developed	2018	<b>Communities, Housing and Planning Services, HSCP, Homelessness Partnership</b>	The Communities, Housing and Planning Services and Health and Social Care Partnership Operational Group has completed a review of all current protocols.

**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>5.5</b> Contribute to the delivery and implementation of the Health and Homelessness Action Plan	HHAP reviewed 2015/16	Targets and referral processes with HSCP developed for homeless people and vulnerable households	Annual review of HHAP completed	2018	<b>HSCP</b> , Homelessness Partnership, Communities, Housing and Planning Services	HHAPs are no longer produced. The actions which they contained are now incorporated within related strategies and plans.
<b>5.6</b> Review current and develop new opportunities for financial advice and support for homeless people as a response to Welfare reform	N/A	Review complete and new opportunities developed	Increased proportion of homeless people accessing financial support	2017	<b>Communities, Housing and Planning Services</b> , Advice Works	Specialist staff continue to offer and provide financial advice and support to homeless people and those threatened with homelessness eg: <ul style="list-style-type: none"> <li>➤ personal income and expenditure awareness</li> <li>➤ maximisation of their benefits and</li> <li>➤ arrears management for current and former clients.</li> </ul>



**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>5.7</b> Develop initiatives to address the training and employment needs of homeless people	N/A	New opportunities developed	Increased proportion of homeless people accessing training or employment	2017	<b>Communities, Housing and Planning Services</b>	Invest in Renfrewshire continues to offer outreach support to young people at the George Street Service which includes assessing work readiness, CV creation, access to courses and interview preparation.  26 referrals were made to this service for support for young people in 2018/19 with 3 people now having successfully gained employment.
<b>5.8</b> Undertake research into repeat homelessness and the reasons for the lower rate of tenancy sustainment among former homeless applicants and develop interventions for improvement.	Rate of repeat homelessness in 2015/16 - 10.6%  Proportion of previously homeless people sustaining permanent social rented tenancies for 12 months 2015/16 RC - 72%	Analysis of reasons complete and Action Plan in place to decrease figure  Annual Council and RSL records	Decrease proportion of repeat homelessness  Increase proportion of previously homeless people sustaining	Annually  Annually	<b>Communities, Housing and Planning Services</b> , housing associations	The George Street Service offers young people aged 16-25 years who are homeless or threatened with homelessness, a range of services including: <ul style="list-style-type: none"><li>“Homes for Keeps” – 1 to 1 pre tenancy training that supports them in maintaining their own home with 59 “Homes for Keeps”</li></ul>

**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
	Bridgewater HA – 86% Ferguslie Park HA – 100% Linstone HA – 79% Paisley HA – 71% Williamsburgh HA – 68%		permanent social rented tenancies for 12 months			sessions completed in 2018/19 <ul style="list-style-type: none"> <li>the “Tenancy Resettlement Service” offered 122 young people customised support in 2018/19 to assist them to successfully move in and manage the first year of their tenancy.</li> </ul> The tenancy sustainment rate of 84% for young people who had used the George Street Service and who were allocated a Council property was higher than the tenancy sustainment figure of 82% for all homeless applicants in 2018/19.
<b>5.9 Continue to monitor outcomes for homeless applicants and ensure they have access to permanent social rented housing through effective use of Section 5 referrals</b>	2015/16 - 28% of general Council lets to homeless; 14.5% of RSL general lets to homeless	Charter Return; Council and RSL records	Increase lets to homeless people	Annually	<b>All social housing providers</b>	2018/19 – 36% of general Council lets were made to homeless people and 21% of RSL general lets were made to homeless people through Section 5 (S5) referrals.

**Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
and other partnership arrangements.	through S5 referrals					Work continues with housing association partners to ensure that the S5 and Nomination process continues to deliver positive outcomes for homeless applicants.

Outcome 6: People are able to live independently for as long as possible in their own home						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>6.1 Implement actions arising from the External Reviews of Older Persons Housing.</b>	Reports by Craigforth consultants	Actions considered and recommendations developed	Actions agreed and implemented	2016 - 2021	<b>Communities, Housing and Planning Services</b> , housing associations, HSCP	<p>A number of operational service improvements have been implemented by the Council and individual landlords.</p> <p>The two key strategic recommendations are being progressed as individual actions at 6.2 and 6.3 below.</p>
<b>6.2 Develop proposals with partners for additional Extra Care Housing in the Paisley area.</b>	Reports by Craigforth consultants	Proposals developed and included in the SHIP, 2018	Increased provision of extra care housing	2021	<b>Communities, Housing and Planning Services</b> HSCP, housing associations	<p>Discussions are ongoing between the HSCP, Linstone Housing Association and the Council to develop extra care housing in Paisley. Provision for this is included in the Strategic Housing Investment Plan.</p> <p>HSCP revenue funding requires to be provided for the extra care homes through the reconfiguration of existing HSCP resources.</p>

**Outcome 6: People are able to live independently for as long as possible in their own home**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>6.3 Develop proposals for sheltered housing reprovisioning in Erskine.</b>	Reports by Craigforth consultants	Proposals developed and included in the SHIP, 2018	Plans in place for sheltered housing reprovisioning	2021	<b>Bridgewater Housing Association,</b> Communities, Housing and Planning Services, HSCP,	Discussions are continuing between Renfrewshire Council and Bridgewater Housing Association to develop proposals for sheltered housing in Erskine. Provision for this is included in the Strategic Housing Investment Plan.
<b>6.4 Develop proposals to establish a “retirement village” model of housing for older people at the four high rise blocks at Neilston Road, Paisley .</b>	Existing RC initiatives in multi-storey blocks	Research undertaken and options reviewed	Proposals developed and implemented	2019	<b>Communities, Housing and Planning Services, HSCP</b>	Proposals are being developed and a Feasibility Study will be carried out to establish if a new social space can be located at one of the MSF blocks.
<b>6.5 Evaluate the low cost home ownership amenity development for older people in Paisley to inform future policy development.</b>	Site completed August 2016	Success of new model of provision evaluated using a range of information	Evaluation complete	2018	<b>Communities, Housing and Planning Services, Link Group Ltd</b>	Link Group Ltd. has completed an evaluation of the development and the outcomes will assist in developing future policy.

**Outcome 6: People are able to live independently for as long as possible in their own home**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>6.6 Contribute to the implementation of the Renfrewshire Autism Strategy Action Plan.</b>	N/A	Housing contribution/ requirements identified	Proposals developed	Ongoing	<b>HSCP</b> , Communities, Housing and Planning Services	<p>Renfrewshire's Autism Strategy 2014-17 will be reviewed and updated as a priority for 2019/20, taking account of the Scottish Strategy for Autism's Outcomes and Priorities 2018-2021.</p> <p>Autism Awareness Training was successfully carried out for <b>22</b> frontline Housing and Homelessness staff by Autism Connections in 2018.</p>
<b>6.7 Identify the needs of those living with aged carers to develop planned pathways for independent living arrangements.</b>	N/A	Research undertaken and options considered.	Proposals developed	2017	<b>HSCP</b> , Communities, Housing and Planning Services	<p>A Review of Renfrewshire's Learning Disability Services was carried out during 2018/19.</p> <p>An Action Plan has been developed with Carers which identifies priority areas, one of which relates to future planning arrangements for those cared for.</p>



**Outcome 6: People are able to live independently for as long as possible in their own home**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>6.8 Work in partnership with the HSCP to develop Joint Needs Assessments for Mental Health Services, Learning Disability Services, Physical Disability, Sensory Impairment /Long Term Conditions and to identify housing related needs.</b>	N/A	Housing needs identified as part of Joint Needs Assessments	Housing requirements/ contribution identified and proposals developed	2016 - 2021	<b>HSCP</b> , Communities, Housing and Planning Services, housing associations	<p>Housing will be a priority within the new Learning Disability Strategic Action Plan.</p> <p>Single Shared Assessments (SSAs) and Mental Health assessments consider housing need. Learning Disability (LD) Assessments identify a range of needs which includes housing.</p>

**Outcome 6: People are able to live independently for as long as possible in their own home**

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>6.9 Consider the need for site provision for Gypsy/Travellers and Travelling Show People.</b>	N/A	Consultation through the review of the LDP	Need for site provision addressed in LDP	2018	<b>Communities, Housing and Planning Services</b> , other local authorities in Glasgow and Clyde Valley area and Ayrshire	<p>The Renfrewshire Local Development Plan Proposed Plan includes a policy which supports the identification of new Gypsy /Travellers and Travelling Show People sites, whether transit or permanent, should a need be established.</p> <p>Work continues with our regional local authority colleagues to identify cross boundary considerations and to establish whether a new site is required within Renfrewshire.</p>

## Outcome 7: People can access affordable housing that meets their needs at the right time

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>7.1 Develop and implement a single housing allocation policy for Renfrewshire Council and local housing associations</b>	Single housing allocation policy in development	Policy developed	Policy approved and implementation plan in place.	2019	<b>Communities, Housing and Planning Services</b> , local housing associations	<p>The Renfrewshire Common Housing Allocation Policy was approved in January 2019 and successfully implemented by Renfrewshire Council, Bridgewater Housing Association and Paisley Housing Association from 1<sup>st</sup> May 2019.</p> <p>It is anticipated that the other two local partner Housing Associations - Linstone and Williamsburgh, will implement the Common Policy in Autumn 2019.</p>
<b>7.2 Consider recommendations from research into the affordability of social rented housing commissioned as part of the Tackling Poverty agenda and agree appropriate interventions.</b>	Study commissioned	Study complete	Report complete and interventions agreed	2017	<b>Communities, Housing and Planning Services</b> , housing associations	<p>Study complete. Conclusions and recommendations with the Council and Registered Social Landlords to inform future actions.</p>

### Outcome 7: People can access affordable housing that meets their needs at the right time

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>7.3 Promote partnership arrangements to monitor the impact of Universal Credit on tenants, provide information to tenants and maximise incomes.</b>	UC introduced in Renfrewshire from June 2015 for some claimant groups	Partnership arrangements prepared	Universal Credit and income maximisation information available to social rented tenants	2019	<b>Communities, Housing and Planning Services</b> , housing associations	<p>A range of additional support for Universal Credit claimants including digital, personal budgeting and housing remain in place.</p> <p>The primary referral route for assistance is through Citizens Advice Scotland, with 'Help to Claim' introduced from 1 April 2019. Claimant Support Officers remain embedded in Jobcentres, focused on assisting with benefits (Council administered) and housing queries, including rent and rent arrears for Council tenants.</p>

## Outcome 7: People can access affordable housing that meets their needs at the right time

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2018/19 Update
<b>7.4 Monitor national policy development on future Welfare Reform changes and develop action to mitigate against the impact on tenants.</b>	Welfare Reform Working Group established	Monitor national policy and impact identified	Actions to mitigate impacts developed	Ongoing	<b>All social housing providers,</b> Welfare Reform Working Group	Work continues in this area with regular meetings held between the Council, Health and Social Care, Department of Work and Pensions and other partner agencies.  Renfrewshire is also represented at a national level in relation to Welfare Reform.

This document can be made available in braille, large print or audio.

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔

ਜੇ ਇਹ ਜਾਣਕਾਰੀ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦੀ, ਤਾਂ ਇਹ ਸਾਥੋਂ ਮੰਗ ਲਓ।

Jeżeli chciałoby Państwo uzyskać informacje w innym języku lub w innym formacie, prosimy dać nam znać.