

Notice of Meeting and Agenda Audit, Risk and Scrutiny Board

Date	Time	Venue
Monday, 19 January 2026	15:00	Council Chambers (Renfrewshire), Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

MARK CONAGHAN
Head of Corporate Governance

Membership

Councillor Andy Doig (Convener): Councillor Janis McDonald (Depute Convener):

Councillor Jennifer Adam: Councillor Gillian Graham: Councillor Lisa-Marie Hughes:
Councillor Robert Innes: Councillor James MacLaren: Councillor Will Mylet: Councillor
Ben Smith:

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Webcasting of Meeting

This meeting will be filmed for live or subsequent broadcast via the Council's internet site – at the start of the meeting the Convener will confirm if all or part of the meeting is being filmed. To find the webcast please navigate to

<https://renfrewshire.public-i.tv/core/portal/home>

Hybrid Meeting

Please note that this meeting is scheduled to be held in the Council Chambers. However, it is a hybrid meeting and arrangements have been made for members to join the meeting remotely should they wish.

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online

at <http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx>

For further information, please email

democratic-services@renfrewshire.gov.uk

Published: 12/01/26

Apologies

Apologies from members.

Declarations of Interest and Transparency Statements

Members are asked to declare an interest or make a transparency statement in any item(s) on the agenda and to provide a brief explanation of the nature of the interest or the transparency statement.

AUDIT

- | | | |
|----------|---|---------------|
| 1 | Summary of Internal Audit Reports for period 01 October to 31 December 2025 | 1 - 8 |
| | Report by Chief Auditor. | |
| 2 | Internal Audit and Counter Fraud Progress and Performance for Period to 31 December 2025 | 9 - 16 |
| | Report by Chief Auditor. | |

MONITORING & REVIEWING SERVICE DELIVERY PERFORMANCE POLICIES AND PRACTICE

- | | | |
|----------|---|----------------|
| 3 | Audit Scotland Report - The 2023/24 Audit of Glasgow City Council Senior Officer Exit Packages | 17 - 22 |
| | Report by Director of Finance & Resources. | |
| 4 | Audit Scotland Report – Spotlight on Culture and Leisure Services | 23 - 28 |
| | Report by Director of Finance & Resources. | |
| 5 | Audit Scotland Cyber Incident Findings: Comhairle nan Eilean Siar | 29 - 32 |
| | Report by Director of Finance & Resources. | |

6	Audit Scotland Briefing: Improving Care Experience – Delivering ‘The Promise’	33 - 40
	Report by Director of Children's Services.	
7	2024/25 Complaints Handling Performance	41 - 58
	Report by Chief Executive.	
8	Scottish Public Services Ombudsman (SPSO) Annual Report 2023/24	59 - 70
	Report by Director of Finance & Resources.	
9	Audit, Risk & Scrutiny Annual Programme of Reviews 2025/26	71 - 78
	Report by Director of Finance & Resources.	

AUDIT EXEMPT

Exempt Item

Exempt documents are no longer available in print format. You will require to log in to Audit, Risk & Scrutiny Exempt Items to access documents. Please note that access to exempt documents is now restricted.

EXCLUSION OF PRESS AND PUBLIC

The Board may by resolution exclude the press and public from the meeting during consideration of the following items of business as it is likely, in view of the nature of the business to be transacted, that if members of the press and public are present, there could be disclosure to them of exempt information as defined in paragraph 4 of Part I of Schedule 7A of the Local Government (Scotland) Act, 1973.

10 Summary of Internal Audit Investigation Reports for the period 01 October 2025 to 31 December 2025

Report by Chief Auditor.