

To: Council

On: 27 June 2019

Report by: Chief Executive

**Heading: Annual Report of the Community Protection Chief Officers Group
2018/19**

1. Summary

- 1.1 This is the fourth annual report of the Chief Officers Group. It provides an overview of the main elements of work of those involved in public protection over the course of 2018/19, and in doing so highlights the key benefits of excellent partnership working.
 - 1.2 As elsewhere in the country, Renfrewshire continues to face challenges in addressing a range of local protection issues, however the Community Protection Chief Officers Group and the local multi-agency partnerships continue to recognise, alongside scrutiny and reflection, the value of a proactive focus on awareness raising and preventative approaches to protect people in the community. This has been evident in the work of those groups, agencies and partnerships involved in public protection.
 - 1.3 In addition to providing a summary of the key achievements and developments over 2018/19, the annual report also sets out key priorities which the Chief Officers Group will progress jointly during 2019/20.
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2. Recommendations

- 2.1 It is recommended that members note:
 - the key activities progressed during 2018/19 by the Community Protection Chief Officers Group and;
 - the identified priorities to be taken forward in partnership during 2019/20 .
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3. Background

- 3.1 Renfrewshire Community Protection Chief Officers Group is responsible for leadership and strategic oversight of performance in relation to multi agency public protection practice in Renfrewshire. The Chief Officers Group has a critical role in ensuring links are made across community and public protection activity at operational, tactical and strategic levels.
- 3.2 The six strategic partnerships covering the areas of public protection work, report into the Chief Officers' Group which oversee performance and ensure the provision of quality services in relation to child protection, adult protection, wider protection, offender management, alcohol and drugs, and gender based violence. These are:
- Renfrewshire Child Protection Committee
 - Renfrewshire Adult Protection Committee
 - Multi Agency Public Protection Arrangements Strategic Oversight Group
 - Renfrewshire Alcohol and Drug Partnership
 - Renfrewshire Gender Based Violence Strategy Group
 - Community Protection Steering Group
- 3.3 The purpose of the Member Officer Group is to provide senior elected members with the opportunity to formally and regularly discharge their strategic independent scrutiny and assurance role in relation to key activity and significant developments which have implications for public protection matters in Renfrewshire.

4. Key activities during 2018/19

- 4.1 A significant range of activities have been undertaken during 2018/19, which are detailed within the full annual report at Appendix 1. These include:
- Renfrewshire Community Planning Partnership established an independent Alcohol and Drugs Commission to gain a true picture of the impact of alcohol and drug use in has on individuals, families and communities across Renfrewshire. The work of the commission is ongoing; however, it is anticipated that findings and recommendations will be concluded in early 2020. The Commission has the full support of the Chief Officers Group and across all key partner organisations.
 - Partners have worked collaboratively in relation to preparations for Brexit. At a national level this has involved engagement in national groups and contingency arrangements, and at a local level partners have maintained communication on preparations being undertaken by each organisation.
 - Renfrewshire Adult Protection Committee hosted its biennial conference in March 2019 and attracted over two hundred participants.
 - A multi-agency case file audit took place in May 2018 as part of Renfrewshire Child Protection Committee's ongoing commitment to self-evaluation. Overall the audit found evidence of very good and good practice and identified learning opportunities that will be taken forward.
 - The annual Renfrewshire Child Protection Committee development session was held in Johnstone Town Hall on 24 October 2018. The event, brought together a wide range of stakeholders to take stock of the key issues arising locally and nationally to help inform priorities for the coming year.

- Renfrewshire Community Safety Hub has focused on using partnership resources including Daily Tasking; Our Home, Your Street, Our Community; Renfrewshire Wardens, Youth Teams, Investigators and Mediators and CCTV operators to tackle the use of Etizolam and other illegal drugs.
 - Renfrewshire continues to develop an innovative partnership approach to supporting unaccompanied asylum seeking children and recently took part in research carried out by the United Nations High Commissioner for Refugees.
 - A development group, chaired by the Chief Social Work Officer, was established to research best practice with the intention of developing a plan to help make Renfrewshire become a “trauma informed and trauma responsive” area.
- 4.2 A key achievement to note has also been the development of a new collaborative leadership programme across key agencies including Scottish Ambulance Service, Scottish Fire and Rescue, NHS GGC, Police Scotland, Renfrewshire Health and Social Care Partnership and representatives from Renfrewshire Council services. The programme which has operated as a pilot since November 2018, also included representatives from local third sector organisations.
- 4.3 The pilot programme is aimed at 1st or 2nd tier line managers who show potential to advance within their relevant service. A special meeting of the Chief Officers Group took place on 7 June 2019 to discuss the outcomes and recommendations from the pilot. There is a clear appetite across all agencies to continue to develop the programme going forward.

5. Strategic Focus 2019/20

- 5.1 In terms of the future work programme of the Chief Officers Group, a range of key priorities have been identified as key priorities for 2019/20. It should be noted that these priorities are high level and there is significant partnership work to improve and develop service over and above those mentioned. Priorities can be summarised as follows:
- Prioritise work on alcohol and drugs use across Renfrewshire and drive forward the recommendations from the Alcohol and Drugs Commission to reduce the impact on individuals, families and communities;
 - Support positive mental health and wellbeing with a focus on suicide prevention and people presenting to agencies in distress;
 - Monitor the potential impact of the UK leaving the European Union undertaking activities on a partnership basis as required;
 - Consider the findings and recommendations of the recent national Thematic Inspection of Adult Support and Protection to ensure that all appropriate actions are taken in a Renfrewshire context;
 - Support the implementation of Renfrewshire’s Community Justice Outcomes Improvement Plan 2018-2021 and respond to the planned presumption against short sentences which will be extended to 12 months;
 - Explore the potential for Renfrewshire Community Planning Partnership to become trauma informed and responsive;
 - Consider the findings of the National Child Protection Improvement Programme as these are developed and implement as appropriate;

- Evaluate the Leadership Collaborative Programme and consider the next steps:
- Review our arrangements for sharing learning from initial and significant case reviews which have been undertaken locally, regionally and nationally; and
- Undertake an independent review of existing community protection governance arrangements to identify opportunities to further strengthen these arrangements.

5.2 The Chief Officers Group will continue to seek to ensure that performance and practice are scrutinised at a strategic level, to identify what works well, to highlight any areas for improvement, and to consider where further opportunities for early intervention and prevention activity would achieve improved outcomes for local people.

Implications of the Report

1. **Financial - None**
2. **HR & Organisational Development - None**
3. **Community/Council Planning – None**
4. **Legal – None**
5. **Property/Assets – None**
6. **Information Technology- None**
7. **Equality & Human –** The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety - None**
9. **Procurement - None**
10. **Risk - None**
11. **Privacy Impact - None**
12. **Cosla Policy Position – None**

List of Background Papers

None

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Renfrewshire Community Protection Chief Officers Group

Annual Report 2018/19

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1. Introduction

Renfrewshire Community Protection Chief Officers Group is responsible for leadership, strategic oversight and scrutiny in relation to multi agency public protection activity and practice in Renfrewshire. The Chief Officers Group oversees the work of six strategic partnerships which examine the performance and ensure the provision of quality services in relation to child protection, adult protection, wider public protection, offender management, alcohol and drugs, and gender based violence.

As elsewhere in the country, Renfrewshire continues to face challenges in addressing a range of local protection issues, however the Chief Officer Group and the local multi-agency partnerships, continue to recognise, alongside scrutiny and reflection, the value of a proactive focus on awareness raising and preventative approaches to protect people in the community. This has been evident in the work of those groups, agencies and partnerships involved in public protection.

This is the fourth annual report of the Chief Officers Group. It provides an overview of the main elements of work of those involved in public protection over the course of 2018/19, and in doing so highlights the key benefits of excellent partnership working.

A significant range of activities have been undertaken during 2018/19, which are highlighted within the body of this report and include:

- During 2018/19, Renfrewshire Community Planning Partnership agreed to establish an independent commission to gain a true picture of drug and alcohol use in Renfrewshire, and to make recommendations on what partners can do together to support local people and communities adversely affected by drug and alcohol use and to improve life outcomes. The first meeting of Renfrewshire's Alcohol and Drugs Commission took place on the 19th March 2019 and it is envisaged that the commission will conclude and report on its recommendations early 2020.
- Etizolam (Street Valium) remains a concern within Renfrewshire with Police Scotland continuing to disrupt the supply and distribution including recovering pill presses, wherever possible. In response, the Renfrewshire Community Safety Hub is continuing a focus on using partnership resources including Daily Tasking; Our Home, Your Street, Our Community; Renfrewshire Wardens, Youth Teams, Investigators and Mediators and CCTV operators to tackle the use of Etizolam and other illegal drugs.
- Renfrewshire continues to develop a sector leading partnership approach to supporting unaccompanied asylum seeking children and recently the Unaccompanied Asylum Seeking Children team together with the young people participated in research carried out by the United Nations High Commissioner for Refugees.
- A multi-agency case file audit took place in May 2018 as part of Renfrewshire Child Protection Committee's ongoing commitment to self- evaluation. Twenty-one families, from the twenty-five randomly selected, gave consent for the files to be audited. Overall the audit found evidence of very good and good practice and identified learning opportunities that will be taken forward.
- The annual Renfrewshire Child Protection Committee (RCPC) development session was held in Johnstone Town Hall on 24 October 2018. This is an annual event, designed to bring people together to take stock of the key issues arising locally and nationally to help inform priorities for the coming year.
- A staff development session has been held to look at the ambition and direction of trauma approaches in Renfrewshire. A development group, chaired by the Chief Social Work Officer, has been established to research best practice and over the next twelve months develop a plan to help make Renfrewshire a "trauma informed and trauma responsive" area.
- In August 2018, the Education and Children's Services Policy Board agreed Renfrewshire's anti-bullying policy. The development of this policy was informed by recently updated national guidance and involved a broad range of stakeholders including *respectme* Scotland's anti-bullying organisation. In addition, the review involved significant awareness raising, training and engagement with pupils, staff and parents

- In August 2018, Renfrewshire's Gender Based Violence Strategy 'Equally Safe in Renfrewshire' was launched and has adopted and embraced the national priorities on gender based violence which were set out by the Scottish Government.
- The Renfrewshire Adult Protection Committee hosted its biennial conference in March 2019. Two hundred professionals from a wide range of agencies attended to hear keynote speakers and engage in workshops on the theme of capacity and consent in the context of adult support and protection context.
- The Renfrewshire Prevent Professional Concerns Case Conferences has been established in order to identify individuals who may be at risk of being exploited by violent extremist narratives and drawn into terrorism; assessing the nature and the extent of their vulnerability, and, where necessary, providing an appropriate support package tailored to their needs.

2. Renfrewshire Profile

Renfrewshire Council covers an area of 261.5 km² and is the tenth largest local authority in Scotland, in terms of population. The latest estimate (mid-year 2017) puts Renfrewshire's population at 176,830 an increase of 900 (0.51%) on 2016.

Based on 2016 figures, Renfrewshire's total population is projected to grow over the next period, increasing by 3.2% (181,603) by 2041. Its age composition is projected to change significantly. While numbers in the 16-64 age group are projected to decline by 2.1%, the 65+ population is set to increase by 24.6% to 2041, most significantly by 76.5% in the 75+ category.

In terms of ethnicity, Renfrewshire has a larger proportion of the population identifying as White Scottish and smaller percentages of all minority ethnic groups than the Scottish average. 91% of the population in Renfrewshire identify as White Scottish compared to the Scottish average of 84%. 2.8% identify as Black or Minority Ethnic compared to the Scottish average of 4%. Deprivation remains an issue in Renfrewshire.

According to the Scottish Index of Multiple Deprivation (SIMD) of Renfrewshire's 225 datazones, 13 are in the most deprived 5% in Scotland. This is a local share of 5.8% (13 out of 225) and a national share of 3.7% (13 out of 349). The 2016 release however, also evidenced a decrease in the number of people identified as income and employment deprived since 2012, by 6% and 15% respectively. It is envisaged that there will be a further SIMD release later in 2019.

Just under a quarter of children in Renfrewshire are living in poverty, and that figure is predicted to rise. This is a key concern as poverty in childhood has a severe limiting effect on the prospects of that child both in the present and later in life. We also know that the nature of poverty is changing too, with poverty rising amongst the young, working and renting. Two thirds of children living in poverty are living in a household where at least one person is working.

Analysis of current trends

Child Protection

There were 103 children on the Child Protection Register at 31 July 2018. This figure is subject to considerable fluctuation as it reflects risks and need. At the same point in time, Renfrewshire had 656 looked after children, which is 1.9% of the 0-17 population. This was the fourth highest rate in Scotland (data for Glasgow City not included in national dataset). Over the last decade, Renfrewshire has been proactive in developing services and support to reduce the looked after population and prioritise family placements wherever appropriate.

Gender Based Violence

2,146 domestic abuse incidents have been reported to the police, an increase of one percent on the previous year. Meanwhile, 1,233 crimes and offences relating to gender based violence were raised as a result of reported incidents, representing a decrease of two percent on the previous year.

Adult Protection

Between April 2018 and March 2019, 2,719 adult welfare concern and adult protection referrals were received by Renfrewshire. This is compared to 2,829, 2,578 and 2,523 for the same time periods in 2017/18, 2016/17 and 2015/16 respectively. Of these, 1,019 were adult protection concerns and 1,700 were adult welfare concerns. Following initial inquiries, 102 adult protection investigations were conducted, with 28 resulting in an initial adult case conference.

The total contacts for 2018/2019 reflect a small decline in the referral rate as compared to the previous financial year but are higher than referral numbers from 2015/16 and 2016/17. Data quality continues to be scrutinised to confirm accuracy of data. A pilot is currently underway to amend the pathway for recording adult protection data, with the intention of improved data quality.

Across the year Police Scotland were responsible for 65.7% of all referrals. While this has been a short-term increase across the financial year, the long-term trend reflects a decrease in the ratio of referrals received by Police. They were responsible for 79% of all referrals in 2015/16; 77% in 2016/17; and 70% in 2017/18. Care home referrals went up from 170 in 2017/18 to 287 in 2018/19.

Demand for Adult with Incapacity (AWI) reports, which require to be completed by a qualified Mental Health Officer (MHO), has risen steadily over recent years (this mirrors increases across Scotland). In 2018-2019 Renfrewshire received 196 requests for AWI MHO reports. In the previous year there were 208 such requests (and 137 in the 2015/2016 year). It is worth noting that 65% of all new orders granted are for periods of less than 5 years which now brings additional work pressure in respect of renewal reports required from an MHO. Often such requests arrive with less than 4 weeks until the expiry of the existing order. Orders where the Chief Social Work Officer (CSWO) is appointed Welfare Guardian have also risen significantly in recent years, from 79 in March 2015, to 107 in March 2016, to the current figure of 114. Each order requires a qualified social worker to act as the "nominated officer" on behalf of the CSWO for day to day management of the case. In addition, there are currently in excess of approximately 425 private welfare guardianship orders running throughout Renfrewshire. These require a minimum of one statutory visit by a guardianship supervisor after being granted.

Community Safety and Public Protection

In 2018/19, 126 persons linked to serious and organised crime were arrested, in addition to £818,129 being seized under Proceeds of Crime Act legislation.

Drug crime has been identified by the police as a key issue the public would like to see tackled. In 2018/19 there were 113 detections for drug supply offences, an increase of 11.9% on the previous year. Cannabis, cocaine and heroin featured most predominantly in drug supply offences, being involved in 39%, 38% and 30% of offences respectively.

Recorded sexual crime continues to follow an increasing trend, with 148 additional crime reports in 2018/19, this represents an increase of 46.5%, it should be noted that 41% of sexual offences reported in 2018/19 relate to historical offences. The detection rate of sexual crime in 2018/19 was 65.5% which is a up from 45.9% in the previous year.

The overall increase in sexual crimes is primarily attributable to increased reporting of non-recent offences such as rape, indecent assaults and lewd and libidinous practices. It is assessed that this increase directly relates to improved public confidence in reporting arising from local & national media campaigns, as well as improved multi-agency support to victims. To support this assessment, a break down of recent (within 1 year of offence) and non-recent (over 1 year) crimes reported to the Police, show an increase of 57% when compared to 2017/18.

The detection rate for rape and sexual offences within Renfrewshire was the highest recorded in Scotland for 2018/19.

131 crimes were designated as 'cyber-crimes' via application of the relevant cyber-crime marker, in 2018/19. This represents an increase of 60% on same period in 2017/18. Reported offences included online credit and debit card fraud, menacing and indecent communications offences, and threats to disclose indecent images of complainers.

Employability has been identified as a key element in preventing re-offending after prison or community sentences. Up to 1 in 3 males and 1 in 10 females in Scotland are likely to have a criminal record which may act as a barrier to employment. In August 2017 Renfrewshire was advised of the successful funding bid to the Scottish Government Employability, Innovation and Integration Fund, and over 2018/19 the Just Learning Project has worked with staff, employers and those with convictions, including those harder to reach service users such as women and those who have committed serious offences. Community Justice Renfrewshire supports this initiative which ensures that individuals gain the correct education, training and support relative to their needs in the employability pathway.

Homelessness for those released from prison is also an issue as re-offending rates are high and a holistic package of support is required to reduce reoffending. Numbers of homeless prison leavers have reduced from 2016/17 to 2017/18 In Renfrewshire. Overall homeless applications have increased slightly from 776 in 2016/17 to 860 in 2017/18, however the number of homeless applications received from people leaving prison has decreased from 105 in 2016/17 to 85 in 2017/18. Thus homeless prison leavers are a smaller percentage of the council's homeless applications, decreasing from 13.5% in 2016/17 to 9.8% in 2017/18. However, this remains an issue, against a national average of 5.3% in 2017/18. (Data subject to quality assurance).

During 2018/19 Community Justice Renfrewshire and housing colleagues have explored how additional support could be provided to these service users to reduce reoffending and maintain their tenancies. Renfrewshire's Rapid Rehousing Transition Plan (RRTP) that has been submitted to the Scottish Government proposes actions to develop a Peer Mentoring Initiative in partnership with a third party for the recruitment of 2 specialist Peer Mentoring and Engagement Workers offering specialist "wrap around" support for as long as is required to multiple excluded, repeat homeless clients with an addiction and offending background. At the present time, the Scottish Government hasn't confirmed the level of funding to local authorities.

The number of incidents of anti-social behaviour reported to Renfrewshire Council Community Safety Service in 2018/19 was 1,711 which is a reduction of 228 from the figure of 1,938 reported in 2017/18. These figures reflect reports ranging from noise complaints and youth disorder to drug and alcohol incidents and gang violence. There has been an increase in certain areas and linked to alcohol consumption but shows the excellent work undertaken by Youth Team/Wardens and partners including Police Scotland.

Alcohol and Drugs Partnership

The rate of alcohol related hospital stays (per 1,000 aged 16+) has reduced from 9.9 in 2016/17 to 9.0 in 2017/18. Most recent data show that this trend continues, a rate of 8.1 (as at December 2018) (target 8.9) which is the lowest rate achieved since the recording of this indicator in January 2009.

Renfrewshire Alcohol and Drug Partnership continues to monitor the impact of services and outcome data relating to 651 individuals shows overall improvement across all recovery dimensions. The biggest improvements have been within alcohol use, drug use and use of time.

Thirty-eight drug-related deaths were registered in Renfrewshire in 2017. This was the second largest number recorded in the past decade, after 2016 when 42 were registered. The most common drugs reported in relation to each death were: heroin / morphine (38); opiate or opioids (33); heroin / morphine, methadone or buprenorphine (30); benzodiazepines (29) and methadone (19). Accidental poisoning was the most common underlying cause of drug-related death in Renfrewshire in 2017 with 33 deaths.

3. Chief Officers Group

Renfrewshire Community Protection Chief Officers Group is responsible for leadership and strategic oversight of performance in relation to multi agency public protection practice in Renfrewshire. The Chief Officers Group has a critical role in ensuring links are made across community and public protection activity at operational, tactical and strategic levels.

The six strategic partnerships covering the areas of public protection work, report into the Chief Officers' Group which oversee the performance and ensure the provision of quality services in relation to child protection, adult protection, wider protection, offender management, alcohol and drugs, and gender based violence. These are:

- Renfrewshire Child Protection Committee
- Renfrewshire Adult Protection Committee
- Multi Agency Public Protection Arrangements Strategic Oversight Group
- Renfrewshire Alcohol and Drug Partnership
- Renfrewshire Gender Based Violence Strategy Group
- Community Protection Steering Group

It is recognised that these areas of protection are very often inter-linked and can impact on each other. A key aim of the Chief Officers Group is to provide strategic leadership and oversight to ensure developments within specific areas of practice support cross cutting activity and have a positive impact on outcomes for local people.

Remit, roles and membership

The core membership of the Renfrewshire Chief Officers Group (COG) is chaired by the Chief Executive of Renfrewshire Council and comprises representation at Chief Executive level, or senior nominee, from the three statutory agencies - Renfrewshire Council, Police Scotland, and Greater Glasgow and Clyde Health Board. They are supported by the attendance of the following or their senior nominee:

- Chief Social Work Officer, Renfrewshire Council or appropriate senior nominee;
- Chief Officer of the Integration Joint Board or appropriate senior nominee;
- Independent chair of Renfrewshire Child and Adult Protection Committees;
- Child Protection Committee lead officer
- Adult Protection Committee lead officer
- Senior officer representing Renfrewshire on the Multi Agency Public Protection Arrangements Strategic Oversight Group (NSCJA MAPPA SOG) or appropriate senior nominee
- Head of Communities and Public Protection or Director of Communities, Housing and Planning
- Scottish Fire Service senior officer representation
- Chair of the Gender Based Violence Strategy Group or appropriate senior nominee
- Chair of the Alcohol and Drugs Partnership or appropriate senior nominee

The remit of the group is to provide strategic leadership and scrutiny of the work of the protection business areas on behalf of their respective agencies; to identify successes and areas for improvement and in doing so learn from experience, monitor trends and examine local and national comparisons and take appropriate action where necessary in response to performance where improvement is needed. This includes the consideration of local and national critical incident reports to inform learning where this is appropriate.

The Chief Officers Group reviews performance management information to ensure that this is being collected in a robust and regular manner, that any areas for development are identified and addressed promptly and that consideration is given to identifying further opportunities for early intervention and prevention.

4. Member Officer Group

The purpose of the Member Officer Group is to provide senior elected members with the opportunity to formally and regularly discharge their strategic independent scrutiny and assurance role in relation to key activity and significant developments which have implications for public protection matters in Renfrewshire as they relate to:

- Adult and Child Protection;
- MAPPA (Multi Agency Public Protection Arrangements); and
- Wider Community Safety and Public Protection matters including the Alcohol and Drug Partnership and Gender Based Violence Strategy Group.

The group is comprised of elected members on a cross party basis and key officers of the council as follows:

- Three senior members of the administration
- Two members of the main opposition group
- One other opposition member
- Director of Children's Services
- Chief Officer Social Work Officer
- Director of Communities, Housing and Planning
- Chief Officer, Integration Joint Board
- Health and Social Care Partnership operational head of service
- Head of Child Care and Criminal Justice
- Head of Communities and Public Protection, Communities, Housing and Planning Services
- Child Protection Officer
- Adult Support and Protection Officer
- Head of Policy and Commissioning, Chief Executive's Service
- Service Planning and Policy Development Manager, Chief Executive's Service

Also in attendance will be:

- Independent Chair of the Child Protection and Adult Protection Committees
- Divisional Commander, Police Scotland or appropriate senior nominee

The group will also invite the participation of other key individuals or agencies involved in the areas of concern of the Member Officer Group as required.

5. Strategic Partnerships Activities

5.1 Child Protection

A multi-agency case file audit took place in May 2018 as part of RCPC's ongoing commitment to self-evaluation. Taking account of the findings in the most recent inspection of services for children and young people in Renfrewshire held in 2015, the audit focused specifically on three of the quality indicators under the key area of how good the delivery of our services is for children, young people and families. The cases were selected at random across a range of ages. Of the twenty-five cases selected, twenty-one of the families gave consent for the files to be audited. Overall the audit found evidence of very good and good practice and that progress was being made in response to the recommendations of the 2015 inspection.

Concurrently, the HSCP undertook a GP record audit as part of the multi-agency case file audit for children where there have been child protection concerns. The audit highlighted significant good practice within GP practices when involved with child protection cases and robust interagency working. In summary:

- All GP records demonstrated full engagement with SW and the child protection process.
- All requests for a report for case conference resulted in a report being submitted.
- Vulnerable child read code consistently used in almost all records reviewed.
- All demonstrated that vulnerable family meetings were being held and information shared appropriately with and by HV.

Work is currently underway to refine the inter-agency referral discussion (IRD Protocol) and will be presented to the RCPC for approval in the coming months.

The Scottish Government, as part of their National Action Plan for Children and Young People, requested RCPC to host an Online Safety Live event in Renfrewshire as one of a series held across Scotland by the UK Safer Internet Centre. The event took place in Johnstone Town hall on 26 September 2018 and was attended by over one hundred and fifty staff who work directly with children and young people.

The annual Renfrewshire Child Protection Committee (RCPC) Development Session was held in Johnstone Town Hall on 24 October 2018. This is an annual event, designed to bring people together to take stock of the key issues arising locally and nationally to help inform priorities for the coming year. Invitations were extended to RCPC members, members of the 4 RCPC sub group and to Chief Officers. In total, thirty-four people attended the event. The theme was Adverse Childhood Experiences (ACEs) and included a showing of the Resilience: The Biology of Stress and the Science of Hope film, which was introduced by the Principal Educational Psychologist. This was followed by a panel discussion.

In November 2018, three RCPC network lunches took place in Paisley, Renfrew and Johnstone Town Halls presenting the learning from RCPC multi-agency Case File Audit undertaken in May 2018. A total of eighty-two professionals attended, representing health, social work, police, education, early years and third sector services. The events in Paisley and Renfrew were introduced by the Independent Chair RCPC and the Director of Children's Services. The events were concluded with some reflection on what constitutes good practice, particularly in relation to preparing quality assessments and plans.

RCPC participated in the national Eyes Open media campaign which encouraged members of the public to do their bit to help keep children safe during the school holidays. The campaign consisted of press releases at both a national and local level and included a radio interview with the then Chair of Child Protection Committees Scotland Anne Houston. The campaign was featured in local media and received local social media attention.

The Scottish Government announced the intention to reform Section 12 of Children and Young Persons Act 1937 and invited key stakeholders to comment on the proposals by 14 November 2018. The RCPC response was developed following consultation with members of the committee and attendance at a consultation event hosted by the Centre for Excellence for Children's Care and Protection. There is broad agreement with the principles of the reform as it gives the opportunity to modernise legislation written over 80 years ago in a time when the impacts of emotional and physical neglect were not so widely known and understood as they are today.

5.2 Unaccompanied Asylum Seeking Children (UASC)

Renfrewshire Council continues to provide support to individuals and families seeking asylum in the United Kingdom. The support provided to these individuals and families is provided on a partnership basis involving staff from the local authority, health, the police, the fire service and the third sector working together to improve outcomes.

Over the past twelve months the number of unaccompanied asylum seeking children being supported in Renfrewshire by the unaccompanied asylum seeking children team has remained at 19. The youngest child being supported by the team is 15 months old and the oldest is 19. All of the children have experienced considerable trauma prior to arriving in Scotland, including the following:

- War
- Military service
- Forced militia service
- Physical and sexual violence
- Persecution due to their sexual orientation, ethnicity or religion
- Trafficking/people smuggling;
- Exploitation and forced labour;
- Domestic servitude;
- Time spent in refugee camps;
- Significant separation and loss.

The UASC Team are extremely knowledgeable and experienced individuals who demonstrate a huge amount of commitment and passion for their work. They are supported by the authority's residential staff who provide a safe and loving home for some of our children whilst others are provided with foster care placements. Irrespective of where the unaccompanied asylum seeking children are living partnership working is contributing to the positive outcomes being achieved. The police and fire service have worked to ensure that unaccompanied asylum seeking children are integrated in the community.

Education staff are working to ensure that our unaccompanied asylum seeking children and young people are given the best opportunities in their learning. Support is provided to assist in the development of language skills and at present some of the older young people are undertaking SQA examinations. Several the young people being supported by the UASC Team have demonstrated an interest and aptitude in sport and have successfully represented local and national teams.

The annual report last year noted that whilst in January 2018 the UK Government had introduced secondary legislation to extend the National Transfer Scheme for UASC to local authorities in Scotland it was on hold pending enactment. There has been no progress in terms of implementing the legislation in the past twelve months.

5.3 Trauma Informed and Responsive Renfrewshire

Last year the COG Annual Report made reference to the growing awareness of the impact of Adverse Childhood Experiences (ACEs) on outcomes for children. Renfrewshire Children's Services had commenced activity to ensure staff across the partnership were provided with the best evidence to help them understand the impact of Adverse Childhood Experiences and to assist them in ensuring that appropriate supports are provided to help children grow and develop to their full potential.

Central to this work was ensuring that the film “Resilience – The Biology of Stress and the Science of Hope” was made available to staff in schools, other services and the wider community.

The COG arranged a screening of the film and engaged in a wider panel discussion facilitated by Police Scotland’s North Ayrshire Division. Following the screening the COG agreed that Renfrewshire should aspire to be more than an “ACES aware” authority but shift the discussion and focus onto addressing “trauma” both in childhood and adulthood.

An initial staff development session has been held to look at the ambition and direction of trauma approaches in Renfrewshire. A development group, chaired by the Chief Social Work Officer, has been established to research best practice and over the next twelve months develop a plan to help make Renfrewshire a “trauma informed and trauma responsive” area.

5.4 Anti-Bullying

Bullying takes many forms and exists wherever groups of people come together. Children’s Services recognises that it has a significant and vital role to play in tackling bullying across its services.

Influencing and achieving change when it comes to bullying behaviour is a complex process which takes time. Whether bullying behaviour takes place in the playground or online the impact is the same and requires a consistent and collaborative approach. In order to resolve this, a collective effort is required from teachers, parents and pupils for the most effective outcome and this is the approach being adopted in Renfrewshire.

The most recent update to the anti-bullying policy in Renfrewshire was agreed by the Education and Children’s Services Policy Board in August 2018. The development of this policy was informed by recently updated national guidance and involved a broad range of stakeholders including *respectme* Scotland’s anti-bullying organisation. In addition, the review involved significant awareness raising, training and engagement with pupils, staff and parents.

In addition to the ongoing policy review and development work it is important to note the broad range of activity which has taken place over the past year to support our schools. This includes:

- *respectme* have provided children’s services with valuable support through the availability of a self evaluation toolkit. This supports schools to review their current provision and plan for the future. The outcome of this is evident in school standards and quality reports and school improvement planning.
- Extensive awareness raising activities have been undertaken with pupils, staff and parents. This has provided a valuable focus for school communities to consider the implication of current practices, and areas for improvement.
- A series of training events have been undertaken for staff and parents. These are facilitated by *respectme* and Orbis Training and Consultancy and focus on ensuring a shared understanding of best practice.
- There are a range of programmes running in schools which support young people and are based on the wellbeing indicators (Safe, Healthy, Achieving, Nurtured, Active, Respected, Responsible, Included – SHANARRI).

5.5 Adult Support and Protection (ASP)

Renfrewshire’s Adult Protection Committee’s (RAPC) biennial self-evaluation report was approved by RAPC on 13 August 2018. The 2018 self-evaluation included a case file audit of one hundred cases; these were cases in which an Adult Support and Protection (ASP) referral was made, and for which a “no further action under ASP” decision was taken during the Inquiry phase of the process. The case file audit sample was generated to ensure proportional representation across multiple fields. The self-evaluation was undertaken in consultation with stakeholders, including service users and carers, as well as input from Glasgow Caledonian University. Subsequent actions relating to recommendations made have been progressing since the report’s publication and are kept under review by RAPC.

The RAPC Improvement Plan continues to evolve and consideration has been given to the key national messages emerging from the National Thematic Adult Support and Protection Inspection, published by the Care Inspectorate in July 2018. Likewise, actions and recommendations stemming from the adult protection committee's self-evaluation 2018 have been incorporated. Scottish Government has re-established a National Adult Support and Protection Strategic Forum and is progressing with its own improvement plan. Resultant actions relevant at a local level for Renfrewshire will be incorporated into the RAPC Improvement Plan. Scottish Government has advised of its intention to inspect the adult protection services of all those partnership areas who were not included in the national thematic inspection noted above. Renfrewshire is therefore likely to be subject to an Adult Support and Protection thematic inspection within the next 18 months.

A Large Scale Investigation took place between September 2017 and April 2018 involving an independent sector care home for older people. Following this, Renfrewshire's Large Scale Investigation guidance and procedures were revised and a consultative draft will be published in the coming weeks.

The RAPC hosted its biennial conference in March 2019. Two hundred professionals from a wide range of agencies attended to hear keynote speakers and engage in workshops on the theme of capacity and consent in the context of adult support and protection. The conference was positively evaluated by delegates. Plans are underway to create future inter-agency training opportunities based around several of the workshop topics. Workshop topics included: Gender Based Violence, Coercive Control, and ASP; Adults in Distress; Adults with Incapacity: The intersection of adults with incapacity and adult support and protection; financial harm; sexual relationships, capacity, consent and adult support and protection; alcohol, addictions, choice and adult support and protection.

The Adult Protection Committee is currently undertaking an audit alongside K-Division of Police Scotland. This audit includes Inverclyde Health and Social Care Partnership and is an opportunity to compare adult support and protection activity across the shared police division. To date, 60 cases from each partnership area have been audited. Cases reviewed include a sample of welfare concern referrals received by Police Scotland; adult protection referrals received by Police Scotland; and cases in which Police Scotland identified a vulnerability in an individual but did not submit a referral under Adult Support and Protection legislation. Half of the audit sample pertains to cases before the implementation of the General Data Protection Regulation (GDPR); the other half were brought to the attention of Police Scotland after GDPR came into effect. The intention is to analyse ASP referrals within and across the two partnership areas; to determine what, if any, impact GDPR has had on the timing or content of ASP referrals locally; and to identify good practice and areas for development in the interface between Police Scotland and local ASP social work services. Data analysis of this audit is due to commence in May 2019.

Two short life working groups under the auspices of the Renfrewshire Adult Protection Committee have been active over the past year.

- Renfrewshire recognises that the impact of hoarding can create significant issues for individuals, communities, and partnership services. Hoarding increases the risk of fire in properties; increases the risk of accident or harm to householders; and could compromise the health and safety of neighbours and the wider community. A multi-agency response is typically warranted for assessment and subsequent intervention. Within Renfrewshire several recent examples have emerged of hoarding behaviours leading to significant resource implication. A multi-agency group has been convened to develop processes in relation to adults who hoard, which will maximise the use of partners' resources to reduce the risk of harm to individuals and communities.
- A group has been established to consider the requirements and guidance stemming from the Scottish National Missing Persons Framework. This framework sets out several objectives within its implementation plan, which require a multi-agency response from partnership areas. At a local level, the group's task is to develop a Renfrewshire framework reflecting local circumstances.

To continue to strengthen RAPC scrutiny of performance it has further developed the performance management 'scorecard'. Within this past year evolution of the "scorecard" has included; incorporation of the Scottish Ambulance Service as an explicit referral source; improvements to how NHS Greater Glasgow and Clyde ASP Learning and Development activity is reported on a quarterly basis; and the inclusion of linked smoke detector installations in partnership between Scottish Fire and Rescue and Renfrewshire's Technology Enabled Care Service. This latter inclusion was added following a recommendation arising from a local Initial Case Review.

5.6 Gender Based Violence

In August 2018 Renfrewshire's Gender Based Violence Strategy 'Equally Safe in Renfrewshire' was launched and has adopted and embraced the national priorities on gender based violence which were set out by the Scottish Government in Equally Safe. These priorities are seen as appropriate long-term goals which will guide all work in Renfrewshire.

In addition, Renfrewshire's strategy identified the following four key priorities which are being taken forward:

1. Ensure strong partnership working within Renfrewshire's GBV Strategy Group.
2. Provide high quality local services which meet the needs of victims and address the behaviour of perpetrators.
3. Improve the knowledge, skills and behaviour of local workers around GBV through training.
4. Improve the knowledge, skills and behaviour of the wider community around GBV training and awareness raising activity.

The impact of the strategy will be monitored annually in line with the established evaluation framework. In line with the Scottish Government's reporting schedule an annual return will be submitted online identifying Renfrewshire's current position and progress made against the Equally Safe Performance Framework and Quality Standards. The annual progress report on will be submitted to the Chief Officers' Group in September 2019.

During the international 16 Days of Action campaign to eliminate gender-based violence, Renfrewshire adopted the theme 'Not just a women's issue' which encourages men to join the voices that condemn violence towards women and show their support for the cause. Throughout the campaign people were encouraged to wear a white ribbon, and held to events. The Reclaim the Night was a candlelit march which took place on 29 November 2018 - beginning outside the University of the West of Scotland, continuing down the High Street and into Dunn Square. Supporters were led by Tony Lawler and the Charleston Drum on the march to Dunn Square where the Provost made a short speech and laid a wreath to remember those lost to domestic violence. The march was organised by Renfrewshire Rising and the evening concluded with a performance for their choir.

The Walk a Mile in Her Shoes event took place on Tuesday 6 December. It followed the same route as the Reclaim the Night march and asked men, if they are able, to wear a pair of high heels to symbolically walk a mile in a woman's shoes. However, we know this is not always possible, so we encourage everyone to take part wearing red in order to create a sea of colour and make a statement about the cause.

5.7 Community Safety and Public Protection

Creation of Communities and Public Protection Service

In July 2018, Public Protection moved from Environment & Communities to form part of the newly formed Communities, Housing and Planning Service and was re-named Communities and Public Protection. At this time, Community Learning and Development moved from Children's Services to drive the community empowerment agenda. The re-alignment of services has led to a review of Communities and Public Protection, which in turn will lead to better services to the community at times of need.

Police and Council Joint Initiatives

Erskine and Inchinnan

Following on from success last year, several weekend operations between Police Scotland and Renfrewshire Council Youth Team have been undertaken to disrupt and deter young people from drinking alcohol in the street and potentially leading to anti-social behaviour. This led to the successful seizure and disposal of alcohol providing reassurance to communities. This has continued throughout 2018/19.

Linwood

The Renfrewshire Wardens and Youth Team assisted Police Scotland in targeting patrols in the Linwood area following a number of sexual assaults. This included patrols and reassurance using the mobile CCTV van and mounted Police officers to provide the Linwood community with reassurance that the Renfrewshire Community Safety Partnership were assisting in responding to this serious issue.

Shortroods – Illegal and irresponsible parking

Police Scotland and Renfrewshire Council had a day of action targeting streets in and around Shortroods. This was to be used to advise drivers of restrictions in place and to enforce any illegal parking. Police Scotland stopped vehicles whilst Renfrewshire Council enforced parking restrictions. It proved to be very successful joint operation.

Street Stuff

The Street Stuff programme continued to deliver activities throughout Renfrewshire during 2018/19. The programme received additional funding from the Council to respond to issues identified by the Renfrewshire Tackling Poverty Commission and target areas of poverty and deprivation. Street Stuff has recorded 27,767 attendances during 2018/19 including the provision of almost 5,000 healthy meals. Almost 80% of sessional workers on the programme are former participants and volunteers have delivered over 200 hours of voluntary work in support of their personal development and enhancing their employment and training potential.

Purple Flag

Purple Flag was awarded to Paisley in February 2017 in recognition of the high standards and support for Paisley's evening and night time economy. The award was presented by the Association of Town Centre Management to Paisley First, who represent Paisley's Business Improvement District. Paisley First have undergone staffing changes and a new BID Manager is now in place and driving the Purple Flag accreditation – this has included refreshing the Purple Flag working group with businesses in the Purple Flag area. A full re-accreditation was due to be undertaken on 14 December 2018, however due to unforeseen circumstances the assessment was rearranged for 29 March 2019. The final report and findings will be received in June/July 2019.

I Am Me/Keep Safe

I Am Me is a community charity who works in partnership with the Council and Police Scotland to raise awareness of Disability Hate Crime. In 2018/19, I Am Me toured Renfrewshire primary schools delivering the #MakeaDifferenceScotland school programme which raised awareness of disability, bullying and hate crime. For the 2018/19 school programme, I Am Me worked with Recovery Across Mental Health (RAMH) to develop a specific mental health input for P6 and P7 classes, which focuses on resilience and well-being. Since September 2018, over 5,000 children have participated in the programme which has been designed to complement the curriculum for excellence and a progressive lesson plan is available for each school year (from Nursery-P7). Feedback from around 1,530 participants highlights that 97% of participants have enjoyed the I Am Me visit, 98% know bullying is wrong and 94% would tell an adult if they, or someone else was being bullied.

Keep Safe works in partnership with Police Scotland and a network of local businesses to create 'Keep Safe' places for disabled, vulnerable, and elderly people when out and about in the community. Keep Safe is extending across Scotland, with 29 local authorities participating in the initiative. There are now 633 Keep Safe places across Scotland, including 128 in Renfrewshire. The Keep Safe Ambassador programme is also going from strength to strength with a total of 431 people trained. There have been 349 High School Ambassadors (including Police Scotland Youth Volunteers), 39 Community Member Ambassadors, 43 Ambassadors with a learning disability and 111 Keep Safe Ambassador trainers trained across Scotland.

In 2018, I Am Me were awarded with the Queen's Award for Voluntary Service, the equivalent of an MBE and the highest award given to voluntary groups in the UK. The project founder also received an MBE for her services towards the prevention of disability hate crime.

Multi-Agency Risk Assessment Conference

The Renfrewshire MARAC continues to support high risk victims of domestic abuse. In 2018/19, support has been offered to other local authorities to implement best practice and allow them to set up their own MARAC.

To further highlight best practice, the Tasking and Deployment Manager attended the All Party Parliamentary Group (APPG) on Domestic Violence and Abuse in the House of Commons chaired by Gavin Newlands MP to take part in a debate and share best practice. The learning from the Renfrewshire MARAC was then taken further afield and discussed with New South Wales Parliament in Sydney, Australia early in 2019 to further highlight the good work being developed in Renfrewshire.

Training has been delivered in 2018/19 in partnership with SafeLives, to NHS employees, Elected Members, Members of Parliament, Parliamentary staff and Housing staff. Finally, the Tasking and Deployment Manager won the inaugural 2018 Team Member of the Year Award in the Chief Executive's Awards for her work on preventing domestic abuse in Renfrewshire.

Online Child Activist Groups

There are organisations known as Online Child Activist Groups that seek to expose individuals who pursue connections with children online, with a view to perpetrating offending behaviour. The groups do this by posing as children in online chat rooms and broadcasting confrontations, sometimes using live feeds, through social media. There have been some cases and perpetrators confronted within Renfrewshire and these cases can have significant implications for the individual and the wider community.

Locally relationships exist across Police Scotland, Criminal Justice Social Work, Housing, Daily Tasking and Renfrewshire Community Safety Partnership to respond where someone has been highlighted by these organisations. Simply moving the person identified is not always the best solution, or legally possible. All authorities are aware of the issues and relevant services work closely together to manage these situations.

Etizolam

Etizolam (Street Valium) remains a problem within Renfrewshire with Police Scotland continuing to disrupt the supply, including raiding properties and recovering pill presses, wherever possible.

In consultation with partners at Police Scotland it is believed that Etizolam contributes to approximately 67% of drug deaths in Renfrewshire and despite a number of very significant seizures, it remains an ongoing threat in the local community, specifically to individual users as well as in relation to organised crime.

In response to the risks and criminality noted above, the Renfrewshire Community Safety Hub is continuing a focus on:

- Using the partners attending the Daily Tasking Process and Your Home, Your Street, Our Community to seek input and intelligence in relation to the supply and use of Etizolam whilst also sharing any known trends. This includes Housing, NHS staff, Social Work and Scottish Fire and Rescue Service.
- Tasking Renfrewshire Wardens, Youth Teams, Investigators and Mediators to be vigilant to the signs of use or supply of Etizolam and to signpost persons at risk of harm to support and submit intelligence in relation to potential supply locations to relevant partners.
- Tasking CCTV operators to be alert to groups and individual activity that would identify potential anti-social behaviour consistent with drug use.

Any information/intelligence gathered is shared via the Daily Tasking process.

Human Trafficking

The [first annual report](#) on the Scottish Government Human Trafficking and Exploitation Strategy was published on 14 June 2018 and was discussed at the Community Protection Steering Group on 26 June 2018. The report highlights the number of referrals through the National Referral Mechanism (NRM) process. This is a 38% increase on the year before and the breakdown is given below:

Type	Male adult	Female adult	Male minor	Female minor	Total
Domestic servitude	1	4	1	3	9
Labour exploitation	77	13	28	9	127
Sexual exploitation	2	43	2	8	55
Unknown	1	3	8	4	16
Total	81	63	39	24	207

The largest increase was noted in adult male victims of labour exploitation, which increased by 47% from 2016. The most common nationality of victims was Vietnamese (89) and Chinese (32). The most common European nationality was Romanian (10), which increased significantly from 3 in 2016.

Within Renfrewshire, Police Scotland deal with Human Trafficking, however it should be noted that the responsibility does not rest solely with them. Partners within the Renfrewshire Community Safety Partnership, Renfrewshire Council and third sector have a role to play in identifying and highlighting any signs of potential human trafficking and exploitation. One of the common misconceptions is that trafficking only happens when someone is brought into the country, however, it can also be movement within different areas of the UK.

The approach to respond to Human Trafficking and Exploitation will be strategically driven by the multi-agency Serious and Organised Crime/CONTEST group that will operate across the whole Police K Division (Renfrewshire and Inverclyde).

Brexit

Following on from the European Union (EU) referendum and the resultant decision for the UK to leave the EU, article 50 was triggered and a withdrawal date for the UK to leave the EU was originally set for 29 March 2019. Subsequently, the UK and EU27 agreed to extend Article 50 until 31 October 2019.

Due to this and the uncertainty of the UK's withdrawal from the EU without an agreed deal (No-deal Brexit) contingency planning arrangements are being put in place. Preparatory activities have taken place at a UK level in relation to key areas of concern, in addition the Scottish Government have engaged with COSLA and other national bodies and through national and local resilience planning networks to form detailed plans.

To help mitigate against the potential impacts, Renfrewshire Council set up a "Brexit Readiness Steering Group" chaired by the Chief Executive. This group considered several identified risks and worked through a series of actions to put in place risk control measures. The measures were primarily a range of practical measures put in place to safeguard the position of the Council and protect essential life and limb services in the event of disruption, to ensure business continuity in a range of circumstances that might be triggered by a No-deal Brexit. These included:

- A workshop was also held in October 2018 involving senior officers across the community planning partnership organisations.
- Disruption to the availability of Council, partner or supplier workforce.
- Impacts related to legislative / regulatory changes, especially with regard to supporting the Airport and international trade.
- Financial implications including additional costs of procuring goods and services.
- Disruption to key goods and services along with their supply chains – in particular food and fuel.

In terms of specific implications for the Council, Renfrewshire Trading Standards is responsible for enforcing product safety through specific acts and regulations. Under the current EU law, the service has powers to prevent unsafe goods entering the EU, the cost for this is borne by the importer. The service also has powers under UK law to seize and detain EU goods in free circulation. There is no permanent capacity based at Glasgow Airport with the service working closely with UK Border Force to ensure that where there is a concern around the nature of shipments coming into the EU appropriate checks can be undertaken. The number of checks will increase as the UK seeks to secure its own borders and is required to respond to similar regulatory requests relating to goods in transit from EU countries in a similar way to goods now entering the EU.

Trading Standards are also responsible for regulating specific weights and measures in operation at the airport and for animal health and these responsibilities and requirements are similarly likely to increase as the country restricts freedom of movement of people, goods and services. Overall it is anticipated that in the event of a hard Brexit an additional Trading Standards Officer will be required to service this additional regulatory agenda and in the event of a no deal Brexit this would increase to 2 additional officers being required, together with the costs associated with conducting analysis and investigation, prosecuting offenders and the storage and disposal of goods. It should be noted that there are limited Trading Standards Officers available in Scotland.

In addition, Environmental Health Officers are responsible for ensuring food standards are maintained and this currently involves the issuing of export certificates for foodstuffs or products of animal origin leaving the EU. This will increase should the UK not be part of the single market to goods that are destined for the EU. In addition, at present the closest border inspection post for imports is Manchester Airport. This is currently sustainable as most goods enter the EU through Rotterdam and other EU countries border inspection posts and thereafter transit within the EU to ports and airports across the UK. This model will not work once the UK leaves the EU and there is currently pressure for additional border inspection posts to be established to cope with demand. This is a decision for the airport to make – however should that happen a very significant increase in regulatory support will be required to meet the demand of additional goods entering the UK. Overall it is anticipated that in the event of a hard Brexit (as currently planned) an additional Environmental Health Officer will be required to service this additional regulatory agenda and in the event of a no deal Brexit this would increase to 2 additional officers being required together with associated costs in relation to conducting scientific analysis, storage and disposal of seized goods and conducting investigations and prosecutions.

Your Home, Your Street, Our Community

The national Building Safer Communities programme has been rolled out in Renfrewshire over the past couple of years and has been successfully delivered in Ferguslie, Gallowhill and Erskine. A working group worked with the community to leave a sustainable action plan to improve issues within the community.

In September 2018, the area of Shortroods was chosen for a focused period of time with the working group being set up to target issues in and around the Shortroods area. There was a press release/photo shoot and a survey launched within the community to allow the working group to understand the issues raised.

Learning from previous experience, the communities didn't feel engaged with the name of programme, therefore it was rebranded in Renfrewshire and renamed "Your Home, Your Street, Our Community" to allow them to understand that it relates directly to the community.

Police Scotland led on the programme with support from Renfrewshire Council (Communities and Public Protection) to ensure a partnership approach. Other members of the working group include:

- Community Pay Back Team
- Renfrewshire Council Housing Officer
- Sanctuary Housing Officer
- Youth Services
- Renfrewshire Leisure
- RADAR
- Potential Community member

Following the initiative, an exit survey was carried out with most people agreeing that the Shortroods area had improved as part of the intervention, this including interaction with youths, feeling of safety and tackling the issues raised.

The next area for the programme will be chosen in May 2019.

Automatic Number Plate Recognition

The Council has been assisting Police Scotland with the upgrading and installation of new Automatic Number Plate Recognition camera sites across the roads network. The upgrade and installation of new cameras will contribute positively to Police Scotland operational activities targeting:

- Violence, Disorder and Anti-Social Behaviour
- Serious Organised Crime
- Counter Terrorism and Domestic Extremism
- Protecting People at Risk of Harm
- Road Safety and Road Crime
- Acquisitive Crime

To date, 2 Automatic Number Plate Recognition Cameras have been installed in Renfrewshire with discussions on-going regarding a third. It is hoped that this will be installed during 2019.

5.8 Counter Terrorism and Serious and Organised Crime

The nature of terrorism and the threat that terrorist activities pose has continued to change significantly over the last few years. Early in 2018 it was noted that the existing Renfrewshire Multi Agency CONTEST/Prevent Group had highlighted the connection between groups and individuals that engage in or are vulnerable to becoming involved in terrorist activities and those that engage in or are vulnerable to becoming involved in serious organised crime. With the clear and growing connection between groups and individuals that engage in or have an interest in terrorist activities and those that have an interest in serious organised crime and these links are in place across a wider geography than Renfrewshire. The agreed response to this was to replace the current Renfrewshire CONTEST/Prevent group with a strategic CONTEST and Serious Organised Crime Multi Agency Group operating at a Police Divisional level. This group, chaired by the Head of

Communities and Public Protection, has now met with an early key priority of developing a “Local Profile” for both terrorism and serious organised crime to assist in understanding the nature of risk in the divisional area, and in prioritising the areas of focus and nature of response for the partners involved in the group.

In line with the 2015 Counter Terrorism and Security Act, a Prevent Professional Concerns Case Conferences was established in Renfrewshire. The first case conference took place late 2018 and was chaired by the Head of Communities and Public Protection and all relevant agencies were represented and took the appropriate action(s) where required.

Alongside the Strategic Counter Terrorism / Serious Organised Crime Divisional Group a specific Serious Organised Crime Group has also been established. This is chaired by the Detective Superintendent with responsibility for Serious Organised Crime across the division and will be responsible for strategic oversight of this agenda and tactical governance. The information and strategic understanding of the nature of the risk to Renfrewshire that will be developed by these groups will also be used to guide the work of the Community Protection (Prevent) Steering group. This will address the subject at a local level along with an additional focus on addressing the key indicators and issues that make people vulnerable to becoming involved with serious organised crime or terrorist groups or that might indicate that they are already becoming involved in activities that are of concern. This includes human trafficking, missing persons and child sexual exploitation.

Trading Standards have undertaken a number of targeted interventions, in legitimate sectors or premises where serious organised crime traditionally operate. The operation of a trading premises can facilitate the laundering of money, as well as providing a front for other illegitimate trading practices. These interventions are often carried out in partnership with Police Scotland, and contribute towards the Disrupt agenda.

Frauds and Scams

A continued focus on frauds and scams throughout the year has resulted in increased training and awareness raising for employees and elected members. Intelligence is received through Daily Tasking, and a partnership approach to the review of this intelligence allows patterns and trends to be monitored, and resources to be deployed most efficiently. Technology continues to be the key enabler to fraud, where the aim is to obtain customers’ details using social engineering tools, and obtaining information by phone or by SMS text message. Partners are committed to raising the awareness of risks, with a recent example being the Police Scotland-led Shut Out Scammers initiative. The Council are now partnered with GetSafeOnline, which allows relevant services to access enhanced support materials relating to technological threats such as cybercrime.

5.9 Multi Agency Public Protection Arrangements and Community Justice

The strategic arrangements in relation to Multi Agency Public Protection Arrangements (MAPPA) continue to be overseen by the MAPPA Strategic Oversight Group, which exists across the six local authorities, previously under North Strathclyde Community Justice Authority. Information in relation to the workings of MAPPA, statistics, annual aims and objectives and work undertaken are included in the MAPPA Annual report. The most recent report covers 2017/18 and was published on the Renfrewshire criminal justice website on 9 November 2018.

Community Justice is led by the Community Justice Renfrewshire Steering Group. The Renfrewshire Community Justice Outcome Improvement Plan 2018 – 21 was published on 31 March 2018 which identified the key priorities for the partnership as, improving community understanding and participation in community justice, developing opportunities for routes into employability for people with convictions, tackling homelessness for prison leavers and raising awareness of services and pathways available in Renfrewshire which support people to improve mental health and wellbeing. Currently work is being undertaken to report on progress of year one of this plan across 2018/19 to Community Justice Scotland.

Work commenced in 2018/19 to ensure that referral pathways to mental health services are clear for those with convictions.

The partnership was successful in securing funding from the Scottish Government's Employability, Innovation and Integration Fund to support training, skills development and employability activities for people with convictions and the development of the employability pipeline in Renfrewshire. Evaluation of this project is currently underway.

Engagement with partners and local women continues to develop a Women's Centre in Johnstone. Kind Accepting Inspiring Renfrewshire's Open Space (Kairos) sets out to be a safe and welcoming place for women of all ages, offering a variety of opportunities and activities which will have good links and connections with other local services. Ongoing links exist with women subject to Community Payback Orders who have been involved in the centre's development.

5.10 Renfrewshire Alcohol and Drug Partnership (ADP)

Tackling drug and alcohol related deaths

Renfrewshire ADP updated the local Drug Deaths Action Plan which outlines key priorities for preventing deaths and includes investigating all drug related deaths and trends and reviewing areas for intervention. There were thirty-eight drug related deaths in Renfrewshire in 2017, this represents a 9.5% decrease compared with 2015, although the overall 5-year average rose by 7.7% from 26 to 28 and continues the rising trend witnessed since 2013. It is envisaged that drug related deaths in Renfrewshire during 2018 is likely to rise, official will be available August 2019.

Some of the key actions which have taken place include the provision of an evening fixed site needle exchange pilot which began at the beginning of the year and new clients, particularly those who have been identified as injectors, will continue to be prioritised and offered rapid start and titration of Opiate Replacement Therapy. Training continues to be offered to ensure distribution of naloxone which aims to prevent drug related deaths, during 2018/19 two hundred and fifty-five kits were supplied.

The rate of alcohol related deaths has remained the same in 2016 and 2017 (32.6 per 100,000 population) but is a slight increase compared to 2015 which was 31.5 per 100,000 population. An alcohol related deaths audit was carried out which resulted in a number of clear recommendations including better recording at A&E relating to levels of alcohol consumption and if individuals are identified as exceeding the recommended daily limits a referral is made to the acute addiction liaison service. The audit also identified that a number of individuals had significant financial concerns prior to their death which has resulted in robust links being established with Advice Works.

Alcohol and Drugs Commission

During 2018/19, Renfrewshire Community Planning Partnership agreed to establish an independent Alcohol and Drugs Commission to gain a true picture of the impact that alcohol and drug use has on individuals, families and communities across Renfrewshire. The commission, now formally operational since 19 March 2019, has an agreed programme of meetings until early 2020, at which point it will agree its findings and thereafter present its recommendations to the Community Planning Partnership for endorsement and action. This is the first commission of its kind in Scotland.

Recovery Oriented Systems of Care

A Whole Systems Review of Drug and Alcohol Services in Renfrewshire was commissioned in January 2018 by the ADP. The purpose was to review all aspects of service delivery to ensure the continuation of person centred and recovery focused care with clear pathways identified within Renfrewshire Addiction Services. The findings of the audit showed that alcohol and drug services in Renfrewshire have had a positive impact on individuals and that services had successfully engaged and retained significant numbers of individuals in treatment and care. Positive outcomes had been achieved in a number of areas. However, the review identified some areas of opportunity for further development:-

- Introduction of a fully integrated Alcohol and Drug Service in Renfrewshire.
- Establishment of a single point of access team for all alcohol and drug referrals.

- Future model needs to include more community based recovery orientated system of care including the development of a Recovery Hub and the provision of assertive outreach.
- Extend the model of care in relation to alcohol to include Home Detoxification.
- Establish a specialist dedicated team to provide support to the GP Shared Care.

An Implementation Plan has been developed and a Steering Group has been set up to ensure the recommendations are implemented.

Stigma and Addiction

The stigma associated with addiction to alcohol and drugs can have a negative impact on an individual's recovery as well as families and the wider community. An education and awareness raising campaign was organised by the ADP to challenge stigma. Changing Stigma to Respect Exhibition was held in Renfrewshire over a two day period with more than 100 people attending. A short film was made by both men and women from the local recovery community which highlighted the different forms of stigma that people endure in recovery from addiction. This was followed by an exhibition of photographs taken to highlight what recovery means to those affected by addiction and mental health. This was also replicated within the Sunshine Recovery Cafe. Both events were peer led with graduates from our peer training programme guiding visitors through the exhibition and engaging in conversations around stigma.

Recovery College

The ADP supported a group of individuals to attend the Scottish Recovery College. The aim of the college was to build the community development skills of individuals in recovery from addiction and had the opportunity of completing a number of modules over an eight day period. Ten students from Renfrewshire graduated and it is planned to hold a further Recovery College in 2019.

Prevention

The role of health as a statutory consultee in the licensing process has been strengthened with the post of Health Improvement Lead Alcohol Licensing commencing July 2018. Through the provision of information on the impacts of alcohol related harms at locality level to the Licensing Board there have been increased discussions on the control measures afforded under licensing legislation to protect and improve public health. As a result, three applications have seen health recommended conditions applied to date.

5.11 Collaborative Leadership Pilot Programme

In November 2018, the Collaborative Leadership Pilot Programme commenced in Renfrewshire. This is a multi-agency collaborative leadership programme aimed at 1st or 2nd tier line managers who show potential to advance within their relevant service. Seventeen candidates were selected as having potential for advancement and likely to remain within the Renfrewshire area for a reasonable time, allowing them to work collaboratively across local agencies. The purpose of the programme is to:

- Improve leadership skills
- Increase understanding of Christie Principals
- Encourage students to think about collaborative strategies
- Create relationships which will develop with the students
- Encourage students to think about their own leadership style
- Provide opportunities for students to learn from others
- Work collaboratively to successfully address Chief Officer Group challenges

A special meeting of the Chief Officers Group took place on 7 June 2019 and partners heard presentations from participants on the outcomes and recommendations flowing from a review they had undertaken of a live service area. It was agreed that this cohort would continue to engage with the Chief Officers Group on the progression of their ideas and recommendations. Partners

all stated that they had been impressed with the programme and were keen to explore how this could be continued.

6. Strategic Focus

- 6.1 As detailed in Section 3, Renfrewshire Community Protection Chief Officers Group is responsible for leadership, strategic oversight and scrutiny in relation to multi-agency public protection activity and practice in Renfrewshire. The group also regularly scrutinises performance information across all areas of community protection activity, focusing in on areas where there are changes in referrals, incidents or concerns reported, or where national research or legislation suggests improvements or change to practice or multi agency working.
- 6.2 Additionally, the strategic focus for the Chief Officers Group and the Member Officers Group during 2019/20 will be as follows:
- Have a spotlight on alcohol and drugs use across Renfrewshire and drive forward the recommendations from the Alcohol and Drugs Commission to reduce the impact on individuals, families and communities;
 - Support positive mental health and wellbeing with a focus on suicide prevention and people presenting to agencies in distress;
 - Monitor the potential impact of the UK leaving the European Union undertaking activities on a partnership basis where this is identified;
 - Consider the findings and recommendations of the recent national Thematic Inspection of Adult Support and Protection to ensure that all appropriate actions are taken in a Renfrewshire context and help prepare Renfrewshire for an inspection of Adult Support and Protection which will take place at some point in the next 18 months;
 - Support the implementation of Renfrewshire's Community Justice Outcomes Improvement Plan 2018-2021 and respond to the planned presumption against short sentences which will be extended to 12 months;
 - Explore the potential for Renfrewshire Community Planning Partnership to become trauma informed and responsive;
 - Consider the findings of the National Child Protection Improvement Programme as these are developed and implement as appropriate;
 - Evaluate the Leadership Collaborative Programme and consider the next steps;
 - Review our arrangements for sharing learning from initial and significant case reviews which have been undertaken locally, regionally and nationally; and
 - Undertake an independent review of the community protection governance arrangements with a view to further strengthening and building on current arrangements.
- 6.3 The Chief Officers Group will continue to seek to ensure that performance and practice are scrutinised at a strategic level, to identify what works well, to highlight any areas for improvement, and to consider where further opportunities for early intervention and prevention activity would achieve improved outcomes for local people.