

To: Finance, Resources and Customer Services Policy Board

On: 2nd February 2022

**Report by: Joint Report by the Chief Executive and the Chief Officer
Renfrewshire Health and Social Care Partnership**

**Heading: Provision of Low Level, Preventative, Health and Wellbeing
Services for Older Adults in Renfrewshire
(RC-CPU-21-253)**

1. Summary

- 1.1 The purpose of this report is to seek the approval of the Finance, Resources and Customer Services Policy Board to award a contract to Roar-Connections for Life Ltd for the Provision of Low Level, Preventative, Health and Wellbeing Services for Older Adults in Renfrewshire.
- 1.2 The recommendation to award this Contract follows a procurement exercise which was conducted as a Negotiated Procedure without prior publication in accordance with the Council's Standing Orders Relating to Contracts and regulation 76 of the Public Contracts (Scotland) Regulations 2015 as amended for a Services contract with value above the Regulated Procurement Health and Social Care Services threshold (formerly known as the EU Threshold).
- 1.3 A Contract Strategy for this contract was approved by the Strategic Commercial and Procurement Manager and the Head of Strategic Planning and Health Improvement, Renfrewshire Health and Social Care Partnership on 15th October 2021.

2. **Recommendations**

2.1 It is recommended that the Finance, Resources and Customer Services Policy Board authorise the Head of Corporate Governance:

2.1.1 To award the Contract for the Provision of Low Level, Preventative, Health and Wellbeing Services for Older Adults in Renfrewshire to ROAR-CONNECTIONS FOR LIFE LTD;

2.1.2 To award the Contract for three (3) years from 1st April 2022 to 31st March 2025; and

2.1.3 To award the Contract up to a maximum value of £736,952 excluding VAT for the entire contract period (£245,650.67 per annum).

3. **Background**

3.1 This new contract will replace an existing contract in place with Roar-Connections for Life Ltd that is due to expire on 31st March 2022. The objectives of the contract are:

- To provide a flexible range of low-level preventative services, including befriending, designed to address the potential impact of social isolation on older adults;
- Provide companionship to isolated and excluded older adults with a view to reducing feelings of loneliness; and
- To create opportunities for older adults in Renfrewshire to enhance their quality of life, maintain existing skills and promote engagement with their community through increased social networks.

3.2 In provision of this Contract, the Service Provider shall offer a range of choices and opportunities to older adults to engage with preventative low-level services. Under this Contract the Service Provider shall provide 5 main service elements for older adults to access depending on their level of need and ability:

- Provision of clubs within Renfrewshire;
- 1:1 befriending support either at home or in the local community or by phone and/or befriending in groups to develop friendship networks;
- Prevention services;

- Support with transport; and
 - Volunteering.
- 3.3 This procurement process for this Contract was conducted as a Negotiated Procedure without Prior Publication in accordance with the Council's Standing Orders Relating to Contracts and Regulation 76 of the Public Contracts (Scotland) Regulations 2015, as amended for a Services Contract with value above the Regulated Procurement Health and Social Care Services threshold (formerly known as the EU Threshold).
- 3.4 The Invitation to Contract was issued to Roar-Connections for Life Ltd via the Public Contracts Scotland-Tender portal on 12th November 2021 with a tender closing date of 12 noon on 3rd December 2021.
- 3.5 The Invitation to Contract included a Single Procurement Document (SPD) as required by the Council's Standing Orders relating to Contracts. Roar-Connections for Life Ltd met all the stated minimum criteria within the SPD.
- 3.6 Roar-Connections for Life Ltd technical and commercial submission was evaluated against pre-determined criteria by representatives from the following Council Services: Corporate Procurement Unit, Corporate Risk, Health and Safety and also by representatives of the Renfrewshire Health and Social Care Partnership – all requirements were met. Roar-Connections for Life Ltd as part of the tender submission confirmed that they would deliver the service for the price as detailed in the Invitation to Contract.
- 3.7 Community Benefits were sought as part of the procurement process and Roar-Connections for Life Ltd have offered to participate in 3 industry awareness events.

Implications of the Report

1. **Financial** – Using Dun & Bradstreet, the financial status of Roar-Connections for Life Ltd was assessed which confirmed that the organisation satisfied the Council's requirements in relation to financial stability.
2. **HR & Organisational Development** - None

3. **Community/Council Planning –**

- Our Renfrewshire is thriving – providing work and volunteering opportunities to individuals from Renfrewshire
- Our Renfrewshire is well - Supporting the wellness and resilience of our older residents
- Our Renfrewshire is fair - ensuring that those who require the service are supported to improve their health and wellbeing
- Reshaping our place, our economy and our future – a strong community-based service that responds to the needs of older people in Renfrewshire
- Tackling inequality, ensuring opportunities for all – Providing older people with the support they need
- Working together to improve outcomes – The services delivered helps to improve outcomes of service users within Renfrewshire and aims to reduce social isolation.

4. **Legal** – This procurement process was conducted as a contract for Social and Other specific Services in accordance with the Council's Standing Orders Relating to Contracts and the Public Contracts (Scotland) Regulations 2015, as amended for a Services Contract with value above the Regulated Procurement Health and Social Care Services (formerly known as the EU Threshold).

5. **Property/Assets** - None

6. **Information Technology** - None

7. **Equality & Human Rights** - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

8. **Health & Safety** – Roar-Connections for Life Ltd Health and Safety submission has been evaluated by Corporate Health and Safety and meets the Council's requirements.

9. **Procurement** – The procurement procedures outlined within this report shall ensure that the Council meets its statutory requirements in respect of procurement procedures, efficiency and modern Government.

10. **Risk** – Roar-Connections for Life Ltd insurances have been assessed and evaluated and meet the minimum requirements regarding insurable risk.

11. **Privacy Impact** - The contract contains Renfrewshire Council's General Conditions of Contract data protection provisions. Roar-Connections for Life Ltd will be Data Controllers and Data Processors and, as such, have a legal responsibility to comply with Data Protection legislation when collecting, processing and storing personal data to those receiving the service under this contract.
12. **Cosla Policy Position** –Not Applicable.
13. **Climate Change** – No climate change implications were noted as part of this Contract.

List of Background Papers
none

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