

Notice of Meeting and Agenda Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Monday, 16 May 2016	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM
Head of Corporate Governance

Membership

Councillors Williams and Perrie (Renfrewshire Council); S Miller (Engage Renfrewshire); S Cruikshank (Forum for Empowering Communities); W Kennedy (North Strathclyde Community Justice Authority); R Kennedy (Police Scotland); K Stewart (Procurator Fiscal's Office); B Grant (Renfrewshire Chamber of Commerce); D Leese and F Mackay (Renfrewshire Health & Social Care Partnership); S MacDougall, O Reid, I Beattie, F Carlin, D Mair and A Conboy (All Renfrewshire Council); L King (Scottish Children's Reporters Administration); J Divers (Scottish Fire and Rescue); C Prentice (Victim Support Renfrewshire); and A Cumberland (West College Scotland).

Chair

Councillor Williams.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to

the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Items of business

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

1 Minute of Previous Meeting 5 - 8

Minute of the meeting of the Safer & Stronger Renfrewshire Thematic Board held on 23 March 2016.

2 Rolling Action Log 9 - 10

Report by the Director of Finance & Resources, Renfrewshire Council.

3 SPOTLIGHT PRESENTATIONS

(a) Alcohol & Drugs Partnership

Presentation by ADP Co-ordinator, Alcohol & Drugs Partnership.

(b) Stronger Communities

Presentation by Community Engagement Officer, Stronger Communities.

FOR DISCUSSION

4 Renfrewshire Community Safety Partnership Tackling Poverty Initiatives 11 - 16

Report by Director of Community Resources, Renfrewshire Council.

PUBLIC PROTECTION

- 5 Renfrewshire Community Safety Partnership - Daily Tasking - Implementation Review 17 - 28**

Report by Director of Community Resources, Renfrewshire Council.

- 6 Counter Corruption, Serious Organised Crime & Counter Terrorism 29 - 36**

Report by Head of Public Protection, Community Resources, Renfrewshire Council.

- 7 Update on Ministerial Statement on Child Protection Arrangements 37 - 40**

Report by Head of Child Care & Criminal Justice, Children's Services, Renfrewshire Council.

- 8 Extension of Multi-Agency Public Protection Arrangements 41 - 44**

Report by Director of Community Resources, Renfrewshire Council.

FOR INFORMATION

- 9 Safer & Stronger Renfrewshire Thematic Board Spotlight Report 45 - 52**

Report by Director of Community Resources, Renfrewshire Council.

- 10 Update on Scottish Government Review of Strategic Priorities 53 - 54**

Report by Director of Community Resources, Renfrewshire Council.

- 11 Public Protection Operational Update 55 - 66**

Report by Director of Community Resources, Renfrewshire Council.



Minute of Meeting Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Wednesday, 23 March 2016	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

PRESENT

Councillors Williams (Renfrewshire Council); S Miller (Engage Renfrewshire); K Philips (Renfrewshire Health & Social Care Partnership); O Reid and Y Farquhar (both Renfrewshire Council).

IN ATTENDANCE

D Dagon (Barnardo's); B McEwan, P Sale and T Irvine (All Renfrewshire Council); L King (Scottish Children's Reporters Administration); R Duncan (Scottish Fire and Rescue Service); M Gallacher and F Capaldi (Police Scotland); C Prentice (Victim Support Renfrewshire); and A Cumberland (West College Scotland).

APOLOGIES

S Cruikshank (Forum for Empowering Communities); J Hunter (North Strathclyde Criminal Justice Authority); R Kennedy (Police Scotland); K Stewart (Procurator Fiscal's Office); S MacDougall, D Hawthorn, F Carlin, D Mair and A Conboy (All Renfrewshire Council); L King (Scottish Children's Reporters Administration); P Nelis (Scottish Fire and Rescue); C Prentice (Victim Support Renfrewshire); and A Dick (West College Scotland).

DECLARATIONS OF INTEREST

There were no declarations of interest intimated prior to the commencement of the meeting.

1 **MINUTE OF PREVIOUS MEETING**

There was submitted the Minute of the meeting of the Safer & Stronger Renfrewshire Thematic Board held on 3 February, 2016.

It was noted that in relation to Item 3(a) - Review of Strategic Police Priorities, the consultation period had been extended to 29 April 2016.

DECIDED: That the Minute be approved.

2 **ROLLING ACTION LOG**

The Rolling Action Log was submitted for approval.

S&S.02.09.15(5) - UPDATE ON YEAR 1 PERFORMANCE INDICATORS

Y Farquhar intimated that this action was now complete and could be removed from the action log.

DECIDED:

(a) That action S&S.02.09.15(5) be removed from the Action Log; and

(b) That the Action Log be approved.

3 **RENFREWSHIRE ACTION TO ADDRESS CHILD EXPLOITATION AND THE WORK OF THE SAFER CHOICES MISSING SERVICE**

A presentation was given by B McEwan, F Capaldi and D Dagon relative to child sexual exploitation and the work of the Safer Choices Missing service.

The presentation defined child exploitation; identified vulnerability and risk; highlighted the vulnerability factors and risk indicators; detailed the routes into child sexual exploitation; summarised the Rotherham Report and how Renfrewshire responded to the report; indicated key points for Renfrewshire and the service delivery within Renfrewshire; detailed the strategies used to protect young people and the strategic governance that was in place to assist.

DECIDED: That the presentation be noted.

4 **STRATEGIC DEVELOPMENT OF SAFER & STRONGER ACTION PLAN**

There was submitted a report by the Director of Community Resources, Renfrewshire Council which provided an update on the recent review of the governance arrangements for public protection in Renfrewshire and highlighted the implications for the Safer & Stronger Thematic Board in terms of the development of the Safer & Stronger Action Plan.

DECIDED:

- a) That the review of governance arrangements for public protection in Renfrewshire be noted;
- b) That the implications arising from the review for the Renfrewshire Safer & Stronger Thematic Board be noted; and
- c) That a future work plan which reflected the work programme arising from the review and the associated strategic priorities for Renfrewshire be agreed.

5 PUBLIC PROTECTION UPDATE

There was submitted a report by the Head of Public Protection, Community Resources, Renfrewshire Council which provided an update on progress across a number of key areas of work overseen by the Community Safety and Public Protection Steering Group, including Counter Terrorism – Prevent; Development of the Daily Tasking process; Development of the Renfrewshire Community Safety Partnership Hub; and Information Sharing Protocol (ISP) for Public Protection. A copy of the agreed terms of reference for the Community Safety and Public Protection Steering Group was attached as Appendix 1 and the recently issued Scottish Local Authorities Counter Terrorism Strategy Prevent Code of Practice was attached as Appendix 2.

DECIDED:

- (a) That the overall progress contained within this report be noted; and
- (b) That Terms of Reference contained within Appendix 1 for the Community Safety and Public Protection Steering Group as previously approved be noted.

6 DEVELOPING A NATIONAL MISSING PERSONS STRATEGY: PROVISION OF RETURN INTERVIEWS

There was submitted a report by the Director of Children's Services relative to the National Missing Persons Steering Group which was currently developing good practice guidance to support the provision of return interviews across Scotland. Each Community Planning Partnership had been asked to co-ordinate a survey response to gather information about current practice and a copy of Renfrewshire CPP's response was attached as an appendix to the report.

DECIDED: That the Community Planning Partnership response to the Provision of Return Interviews survey be noted.

7 SAFE KIDS VIP EVENT 2016

There was submitted a report by the Director of Community Resources which provided an update on the Safe Kids 2016 event which was delivered from 7–11 March and 14-7 March 2016, with workshop sessions being run twice per day at the Paisley 2021 Stadium (formerly the St Mirren Stadium).

The report indicated that the Safe Kids event was a unique learning programme, coordinated by Community Resources, which had been running in Renfrewshire for over 10 years and delivered educational messages relating to a range of safety issues to

every Primary 6 pupil in Renfrewshire. Messages were delivered by Community Safety partners via short ten minute workshops.

DECIDED: That the report be noted.

8 CHOICES FOR LIFE EVENT

There was submitted a report by Police Scotland which provided an update on the Choices for Life, Paisley Event, 2016 to take place on 23 March, 2016 at the Paisley 2021 Stadium (formerly St Mirren's Stadium).

The report advised that Choices for Life was an innovative diversionary and educational initiative aimed at raising awareness amongst young people, aged 11-18, about the dangers of substance use and misuse in relation to smoking, alcohol and drugs. It also offered online safety advice on how to deal with negative peer pressure. The Choices for Life brand and associated products had been designed in conjunction with young people throughout Scotland as well as partners in Young Scot, as well as Health and Education. The program was supported by Police Scotland, with Force engagement facilitated by the Specialist Crime Division, Safer Communities.

DECIDED: That the report be noted.

9 COMMUNITY SAFETY UPDATE

There was submitted an update report by the Director of Community Resources, Renfrewshire Council on progress to deliver a range of initiatives linked to environmental enforcement and improvement activities; protecting vulnerable residents; building safer communities; diversionary activities; and the development of the integrated control room and CCTV.





DECIDED: That the report be noted.

10 RENFREWSHIRE PUBLIC SERVICES PANEL 2015 REPORT

There was submitted a report by the Director of Community Resources providing an overview of results from the winter 2015/16 Renfrewshire Public Services Panel survey which consulted panel members on council services, anti-social behaviour, community pay back orders, empowering communities and adult protection. The report also provided a summary analysis on the issues which impacted on the Safer and Stronger Renfrewshire outcomes.

DECIDED: That the report be noted.

RENFREWSHIRE COUNCIL
SAFER & STRONGER THEMATIC BOARD
ROLLING ACTION LOG

	Action is on track
	Areas for concern that will impact on completion date if not fixed.
	Action required to bring up to satisfactory level
	Past deadline date and action required.

KEY

Action No.	Action	Action Owner	Status	Expected Date of Completion	Actual Date of Closure	Update & Comments
S&S.02.09.15(5)	<u>Update on Year 1 Performance Indicators</u> update to be reported to a future meeting of the Community Planning Partnership Board.	Lead Officer		Future meeting	24.02.16	<u>S&S.15.12.15(3) – Amendments to Single Outcome Agreement</u> Four new targets and impact measures detailed within the report agreed. Also new measure, baseline and relevant targets for the existing hate crimes impact measure as detailed within the report be agreed. Amendments to be submitted to the Community Planning Partnership Board for approval.
S&S.02.09.15(9)	<u>Serious Organised Crime Strategy for Scotland</u> information be submitted to future meetings of the Board from other service areas and organisations, to raise awareness and share knowledge of how community issues are being tackled and to identify any strategic issues or interventions that could support better practice.	Lead Officer		Future meeting	23.03.16	<u>S&S.23.03.16(4)</u> Contained within the Future work plan.
S&S.15.12.15(7)	<u>Tackling Poverty Commission Update</u> Progress report be noted and further updates on progress be brought back to future meetings.	Lead Officer		Future meeting	23.03.16	<u>S&S.23.03.16(4)</u> Contained within the Future work plan.
S&S. 03.02.16(4)	<u>Building Safer Greener Communities Multi-Agency Approach</u> Agreed that further update reports would be presented to the Board as the approach was implemented.	OR/ Lead Officer		Future Meeting	23.03.16	<u>S&S.23.03.16(4)</u> Contained within the Future work plan.
S&S. 23.03.16(4)	<u>Strategic Development of the Safer & Stronger Action Plan</u> Agreed that a Year 3 Progress Report be submitted to a future Board.	Lead Officer/ YF		Future meeting		



To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council
Renfrewshire Community Safety Partnership Tackling Poverty Initiatives

1. Summary

- 1.1 The Renfrewshire Tackling Poverty Commission was set up by the Council in February 2014. The Commission was asked by the Council to consider the nature, causes and impact of poverty in Renfrewshire and to make recommendations to mitigate and minimise the impact of child poverty in Renfrewshire. The Commission published its report on Friday 13 March 2015, submitting the report to the Council and Community Planning Partners for consideration.
- 1.2 In September 2015, Council approved a Tackling Poverty Strategy for Renfrewshire, which sets the £6 million Council investment within the context of the current opportunities and challenges that Renfrewshire will face in coming years.
- 1.3 As part of the Tackling Poverty Strategy, a number of priorities were identified across a number of service areas. The priorities being taken forward by Community Resources and Police Scotland and which impact on the Safer and Stronger action plan include:
 - Priority 1: Increase the number of households who can access employment that provides and acceptable standard of living,
 - Priority 4: Close the educational gap between children from low income families and their better off peers, and
 - Priority 5: Create neighbourhoods where people want to live and can afford to live.
- 1.4 There are four workstreams within the Tackling Poverty Action Plan which Community Resources have a key role in delivering, namely;
 - The roll out of an alternative breakfast club model in schools which were highlighted as being in identified poverty areas,



- The expansion of the award winning Street Stuff diversionary programme by providing activities between 4pm- 6pm and the provision of meals to the children attending the activities,
- Development of a joint employability initiative with Police Scotland with the creation of training posts for young people as Special Constables and Special Wardens, who would otherwise may not be afforded these opportunities
- A review of Renfrewshire Council's current arrangements for registration, regulation and enforcement of private landlords

1.5 The four workstreams are managed as part of Community Resources Strategic Change Board, with a Project Board meeting on a 3 weekly basis to review progress and monitor performance against the agreed outcomes.

2. Recommendations

2.1 That the Safer & Stronger Renfrewshire Thematic Board;

- Notes the progress with the four workstreams impacting on the Safer and Stronger action plan within the Tackling Poverty Action Plan,
- Notes that a future report will be submitted to a future Board outlining the performance against the success measures for each of the workstreams.

3. Background

3.1 As part of the £6 million Renfrewshire Council investment within the Tackling Poverty Strategy, over £600,000 has been allocated to the four workstreams within Community Resources with a summary of each workstream provided below.

Alternative Breakfast Club Model (£120,000)

3.2 A Tackling Poverty submission was made to expand the Families First Strategy by introducing a new model of breakfast club provision for the start of the school day.

The objectives of the workstream are:

- Ensuring that through the delivery of the enhanced programme, children and young people provide access to nutritional food and advice as part of a wider curriculum;
- Parents and children have access to information they otherwise would not be able to access
- Demonstrate the links and relationship between school food, culture, health and the environment;



- Help develop a child's relationship with food from both a health benefit perspective but also to provide opportunities they would not be able to ordinarily access.
- 3.3 Studies have shown that having a healthy breakfast can improve levels of concentration and is a key area in the Scottish Government's recent publication 'Better Eating, Better Learning. The roll out of this model will also review those schools with high levels of free meal entitlement but low levels of uptake ensuring that those children entitled are taking their free school meal.
- 3.4 The outcomes from this workstream are:
- Delivery of enhanced breakfast club provision at additional locations within identified poverty areas,
 - Increased engagement with parents and children in areas of identified poverty,
 - Improve knowledge of food to young people and the impact it can have on their health and well being,
 - 4 schools have been identified in conjunction with Children's Services where the 'Good Morning' clubs will be rolled out. They are St David's, Cochrane Castle, Gallowhill and St Catherine's
- 3.5 These four schools were identified for the initial roll out with the intention that near the end of the first term of the roll out, updated costs are considered and if possible the provision rolled out to additional schools. In addition there has been an application for further funding to be made to the Tackling Poverty fund to allow for the model to be expanded to Castlehead High School.

Expanded Street Stuff Programme (£250,000)

- 3.6 Street Stuff is a youth engagement programme which seeks to interact with children and young people in their own communities, through the deployment of mobile resources, including football pitches, youth buses and other facilities with various equipment (games consoles, dance mats, exercise equipment) to areas where low level offending and anti-social behaviour is taking place. Street Stuff is staffed by professional coaches who are employed by St Mirren Football Club.
- 3.7 The objectives of this workstream are:
- Improved social inclusion and access to facilities to those children in poverty areas, who otherwise would not be able to experience the services provided by the programme;
 - Provision of and education around healthy eating and healthy lifestyles; and
 - The deployment of these activities in areas of poverty will increase positive



destinations for young people.

- 3.8 As part of the expanded programme, sessions have been delivered between 3.30pm and 6.00pm across all five Local Area Committee areas. Since the introduction of the expanded programme in October 2015 there have been over 6000 attendances at the additional sessions.
- 3.9 In addition to the introduction of additional sessions, 2 youth buses have been purchased to expand the Street Stuff offer, and have been part of the expanded programme of activities since March 2016, with a further 2 buses being purchased during 2016/17 as part of the tackling poverty funding.

**Joint Employability Initiative – Police Scotland & Renfrewshire Council
(£135,000)**

- 3.10 The introduction of a number of Special Constables and Special Wardens posts for young people from areas of poverty will provide employment and training for a number of people who otherwise would not be afforded the opportunity of work experience within this area.
- 3.11 The objectives of the workstream are:
- Improved social inclusion and access to facilities to those young people, who otherwise would not be able to experience the services provided by the programme;
 - Volunteering and employability opportunities to support community safety in key locations;
 - To better equip young people from areas of poverty and prepare them for future long term employment opportunities which may arise;
 - The successful candidates will receive on the job training and experience in a range of activities, including dealing with members of the public and better understanding the close links between poverty and low level anti social behaviour.
- 3.12 The programme has so far successfully recruited 7 Special Wardens to the programme. Unfortunately, despite a significant amount of time and resource spent with a number of prospective candidates there were no successful candidates who made it through to the final stage of the Special Constables programme. The entrance requirements made it a challenging process as these cannot be amended and some of the candidates were unsuccessful due to vetting, while others were unsuccessful in passing the entrance exam. A lessons learned exercise has been carried out to identify any improvements that could be made to the process for a future intake of Special Constables.



- 3.13 A further intake 'ring fenced' to the recruitment of Special Constables is planned for July 2016 and a review of the previous recruitment has been carried out to ensure a targeted effort can be made to recruit Special Constables.

Private Landlords Registration and Enforcement (£30,000)

- 3.14 The Tackling Poverty Action Plan made two key recommendations in relation to the private rented sector aimed at controlling housing costs for tenants and ensuring a linkage between the regulation of the sector and the provision of high quality, well managed accommodation.
- 3.15 The objectives of the workstream are:
- Call for additional powers to ensure private tenants are charged a fair price
 - Review Renfrewshire Council's registration, regulation and enforcement arrangements of private landlords
- 3.16 A report that outlines future options with the aim of ensuring private tenants are charged a fair rent and that improvements are made to the Council's registration, regulation and enforcement arrangements of private landlords
- 3.17 This review has considered the current powers available to the Council as well as their current use and options to further utilise these powers in order to improve both physical conditions and management standards within the sector. As part of the review a temporary Private Sector Housing Officer has been recruited to work with the existing team to ensure the enforcement of the sector is as robust as possible and rogue landlords are challenged and necessary action taken.
- 3.18 The review has also looked at how effective current arrangements are as well as potential actions which could help to alleviate poverty through improved affordability and quality and management standards within the sector with new legislation and powers likely to come into force in 2016.
- 3.19 The Private Landlords report has been completed which outlines future options in relation to rent charges, registration, regulation and enforcement arrangements. The outcome of the report will now be taken forward by the Project Board for this workstream which includes officers from Renfrewshire Council's Development & Housing Services, Community Resources and Finance and Resources.

4. Resources

- 4.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.



5. Prevention

- 5.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Thematic Board to plan resources and direct investment towards prevention and early intervention.

6. Community Involvement/Engagement

- 6.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Thematic Board and sub groups whereby the third sector is widely represented.

Author Oliver Reid, Head of Public Protection, Renfrewshire Council on 0141 618 7352, oliver.reid@renfrewshire.gcsx.gov.uk



To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Renfrewshire Community Safety Partnership - Daily Tasking Implementation Review

1. Summary

- 1.1 This report provides an overview of the review of Daily Tasking and an update on the progress on the implementation of recommendations made as a result of the Daily Tasking evaluation carried out in September 2015.

2. Recommendations

- 2.1 It is recommended that the Safer and Stronger Renfrewshire Thematic Board:
- a) Notes the revised terms of reference for Daily Tasking as attached at Appendix 1,
 - b) Notes the progress with the recommendations made as part of the review of Daily Tasking, and
 - c) Notes that regular reports will be submitted on an ongoing basis to ensure the continued development of the Daily Tasking process.

3. Renfrewshire Community Safety Partnership Daily Tasking

- 3.1 Daily Tasking in its current form has been in operation as part of the Renfrewshire Community Safety Partnership since 2013. The process has evolved during that time with a number of key partners now coming to the table. The process has taken on a much wider role than the previous focus on anti social behaviour and low level offending, with key priorities such as mental health, addictions and persistent offending now forming a key part of the Tasking process.
- 3.2 In 2015 – 2016, there were a total of 5825 referrals to partner agencies as a result of the Daily Tasking process, ensuring that the relevant agencies are engaged with the earlier intervention approach.
- 3.3 The Community Safety and Public Protection Steering Group agreed that an evaluation of the Daily Tasking process would be carried out in 2015. Overall the results indicated that the tasking process works very well and brings significant benefits for all participants when they attend.



4. Daily Tasking Implementation Review

- 4.1 Daily Tasking in Renfrewshire has been an integral part of the work of the Renfrewshire Community Safety Partnership for a number of years. Previously partner agencies would deliver their own work programmes with some element of partnership working, however the introduction and expansion of the Daily Tasking process ensures that this partnership approach is embedded to ensure there is an early intervention approach to dealing with Public Protection issues.
- 4.2 In September 2015 an evaluation of the Daily Tasking process was conducted in order to identify gaps or weaknesses in the process and to make recommendations to mitigate against these in order to ensure that the communities of Renfrewshire receive the most effective service from the Partnership, and that the process is as comprehensive and efficient as possible.
- 4.3 The key findings from the evaluation have been previously reported and were positive with the highlights being:
- 90% of the respondents to the evaluation indicated that daily tasking is very well run;
 - 95% indicated that the length of the meeting is correct;
 - Almost 90% of those asked, advised that they were able to contribute to the meeting;
 - 75% of respondents advised that information was shared which allowed their service to resolve an issue quickly;
 - The evaluation process determined that Legal Services were satisfied with the processes in place for data protection, confidentiality and information security;
 - Legal Services have confirmed that the level of information sharing is necessary and proportionate and the current controls in place for are appropriate.
- 4.4 A number of recommendations (in bold) were made as a result of the evaluation and progress with each is detailed below:
- **There should be provision for a permanent location for Daily Tasking** – This recommendation has been rectified with the completion of the Renfrewshire Community Safety Hub. The new facility offers a modern, state of the art facility with a number of meeting rooms and access to key personnel within the Renfrewshire Community Safety Partnership;
 - **Clarification was required around the process for Adult Protection referrals** – A number of meetings have taken place with key personnel from Adult Services with a commitment now in place for Adult Services to attend on a daily basis;
 - **The creation of a feedback form to detail the actions taken when given a disposal** – This recommendation has now been completed with the integration of systems within the Renfrewshire Health & Social Care



Partnership. Previously two separate systems were used to provide updated information, these have now been consolidated into one single repository of information which provides the most up to date information;

- **Improved internal processes to ensure the earlier intervention approach is being complied with** – Each partner agency has been tasked with assessing their own processes to ensure any duplication is removed and linkages with Daily Tasking are maintained. That commitment has been secured from all relevant partners, with agreed levels of attendance at the Daily Tasking meetings;
- **Improved information in relation to fire incidents** – There is still an ongoing issue with access to fire related statistics from the Scottish Fire and Rescue Service (SFRS) and work is ongoing to resolve this systems issue. In the meantime the SFRS continue to use the Renfrewshire Community Safety Partnership generic email address to provide updates on any ongoing incidents;
- **Consideration be given to the value of consistent and appropriate agency member attendance at Daily Tasking** – Key stakeholder meetings have taken place and a commitment has been given by all partners that appropriate level of staff will attend Daily Tasking, with commitment secured in relation to days where specific attendance is required. In relation to Children's Services in particular, the agreement is that the Senior Social Worker for the Additional Family and Youth Support Service will attend one day per week with attendance from the Community Learning and Development Team/Home School Partnership Team on the remaining days allowing for good links into education services as well as Children's Social Work services. Children's Services manage the exchange of relevant information within their service to ensure all parties are aware of relevant cases that are being discussed;
- **Review the terms of reference for the Daily Tasking process** – The revised terms of reference have been updated and are attached as Appendix 1.

4.5 As an outcome of the evaluation the following commitment has been secured from partner agencies in relation to attendance at Daily Tasking – based on the frequency and normal day on which relevant cases are discussed:

- Public Protection – Daily (Chair);
- Police Scotland – Daily;
- Development & Housing Services – Daily;
- Adult Services – Daily;
- Children's Services – Daily;
- Victim Support – Monday only;
- Scottish Fire and Rescue Service – Friday only;
- Registered Social Landlords – as appropriate;
- Health & Social Intensive Home Treatment Team – one day per week;
- Addiction Services – one day per week;
- Older Adult Community Mental Health Team – one day per week;
- Persistent Offenders Partnership (POP) - Monday only.



5. Future Developments

- 5.1 As can be seen, since the evaluation, further efforts have been successful in securing the regular attendance of a number of key partners within the Daily Tasking process. Addiction Services, the Intensive Home Treatment Team, the Persistent Offenders Partnership, Older Adult Community Mental Health Team and Victim Support have all made a commitment to attend Daily Tasking, with some attending on a daily basis and others attending on mutually agreed days.
- 5.2 As part of the continuing development of the Daily Tasking process, the Corporate Management Team attended Daily Tasking on 8 March 2016. The CMT agreed to continue to support the Daily Tasking process with the team involved being recognised for the positive contribution the process has on our communities.
- 5.3 Discussions have continued at the Community Safety and Public Protection Steering Group as to how the key partners can continue to support Daily Tasking while balancing competing demands on time and consideration around how best to share information. Process mapping and stakeholder meetings have taken place and the commitment from all partners has continued with new partners such as Victim Support and the Health & Social Care Partnership coming on board with agreed attendance levels at the meetings.
- 5.4 One of the recent signs that the review of attendance at the Daily Tasking process is delivering improvements in service outcomes is the earlier involvement of Mental Health services as part of the Tasking process. Recently, mental health incidents had been showing an increasing trend, the involvement of Community Mental Health Practitioners on a regular basis has enabled an earlier intervention and support approach to be implemented to prevent patient deterioration and help prevent further patterns of concerning behaviour.
- 5.5 The Daily Tasking process will continue to respond to the changing environment in which it operates and will align with the priorities of the Council and the Safer and Stronger Renfrewshire Thematic Board. Particular areas of work for the year ahead will include a focus on Paisley Town Centre and how we can utilise the information gathered to identify improvements to service provision within the town centre. The initial response to the Missing Persons consultation will also require development to be incorporated into daily working practices to ensure Daily Tasking plays a crucial role in the response to Missing Persons.

6. Resources

- 6.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.



7. **Prevention**

- 7.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Thematic Board to plan resources and direct investment towards prevention and early intervention.

8. **Community Involvement/Engagement**

- 8.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Thematic Board and sub groups whereby the third sector is widely represented.

Author Oliver Reid, Head of Public Protection, Renfrewshire Council on 0141 618 7352, oliver.reid@renfrewshire.gcsx.gov.uk





APPENDIX 1



RENFREWSHIRE COMMUNITY SAFETY PARTNERSHIP DAILY TASKING

TERMS OF REFERENCE

OTHER GROUP MEMBERS

April 2016

| 7



1. Introduction

- 1.1 This document outlines the governance framework for the Renfrewshire Community Safety Partnership Daily Tasking process. This document reflects the guidance, which directs local services to work in partnership to achieve community safety and public protection measures.
- 1.2 The Renfrewshire Community Safety Partnership Daily Tasking takes place each day within the Community Safety Partnership Hub. The purpose of the daily meeting is to review relevant incidents which have occurred over the past 24 hours. The information is then disposed to the most appropriate service to look at an earlier intervention approach to resolve the issue prior to further escalation. The outcomes of each incident are monitored in order to identify any patterns of persistent behaviour to allow for evidence-based deployment of resources.
- 1.3 The Partnership works together to protect vulnerable individuals and tackle persistent offenders, using the skill base of partners. The approach is based on getting the correct professionals to the table at an early stage to ensure that a preventative approach is adopted. The participation and full involvement of all key partners is essential to getting it right for our communities on each occasion.
- 1.4 Daily Tasking contributes to the delivery of outcomes overseen by the Community Planning Partnership. The outcomes cover the Safer and Stronger, Greener and the Community Care Health and Wellbeing themes within the Community Plan. The key outcomes are listed below:
 - Renfrewshire is known as a place where people living, working or visiting feel safe and secure;
 - Our communities live their lives safe from violence and antisocial behaviour and have a responsible approach to accessing and using alcohol;
 - All members of our community, in particular our most vulnerable children, young people and adults, live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect;
 - Renfrewshire citizens are positive, support equality and value diversity to achieve fairness for all within our communities;
 - Our town centre's will be well maintained, clean and attractive to support businesses and attract investment and support local communities and the Renfrewshire economy;
 - Have attractive environments and town centre's that support the growth of local communities and the Renfrewshire economy;



- People have an increasing, healthy life expectancy and the quality of wellbeing and health inequalities between different communities are narrowed significantly.

2. Context

- 2.1 It is recognised that the areas of public protection are often inter-linked and can impact on each other. Whilst acknowledging the relationship between the strategic areas outlined below, it is noted that there are very different working arrangements and structures that support the detailed work of each area, of which Daily Tasking forms a critical role.
- 2.2 Daily Tasking in Renfrewshire focuses on ensuring our communities are safe places for our residents and businesses and where the most vulnerable in our communities are protected and have strong advocates to support them. The role of participants is to exchange and share information about current events that allows service professionals to consider appropriate professional early interventions.
- 2.3 This will be achieved by continuing to take a strong lead role on adult and child protection across Renfrewshire and working with our partners to ensure vulnerable people are not being drawn towards extremism and to respond quickly and effectively to support those who may be at greater risk of radicalisation, violence or criminal behaviour.
- 2.4 The areas of focus where Daily Tasking seeks to exchange and share information include:
 - Child protection;
 - Adult protection;
 - Offender management;
 - Community Safety;
 - Public Protection; and
 - Environmental Protection.

3. Remit & Governance

- 3.1 The remit of Daily Tasking is to ensure partners take a robust approach to tackling public protection issues affecting residents in Renfrewshire. Daily tasking is a positive process with the key aims of addressing any potential areas for improvement in processes in order to ensure that the communities of Renfrewshire receive the most effective service from the Partnership. The continuous sharing of information and identifying early interventions ensures that the approach is as comprehensive and efficient as possible.
- 3.2 In relation to the overall scrutiny, the Community Safety and Public Protection Steering Group has an oversight role for setting the Strategic vision for Daily



Tasking and regular reports are submitted to the group on evaluation of the Tasking process.

- 3.3 The Chief Officers Group (COG) provides leadership, governance for all aspects of public protection ensuring all local services work in partnership to achieve public protection measures with daily tasking providing regular performance and scrutiny updates to the COG.

4. Roles & Responsibilities

- 4.1 Daily Tasking takes a partnership approach to ensure that the needs of the community and vulnerable people at risk are being met and that services are improving outcomes for our communities and vulnerable people in both the short and longer term.
- 4.2 Daily Tasking is chaired by Community Resources and management issues around the operation of the Tasking process are dealt with at a service level in the first instance. Although Community Resources chair the meeting, all partners have the opportunity and indeed the requirement to contribute to the meeting and the disposals are agreed collectively.
- 4.3 Consensus is agreed with regards to the required outcomes and the Partnership is responsible for achieving these outcomes and not one single organisation. Successful outcomes can only be achieved by all key partners working together rather than an individual organisation directing the work of others.
- 4.4 Confidentiality
- A confidentiality statement is read out at the beginning of each meeting and signed by all attending. The Chair reminds all concerned of the principles contained within the hub Information Sharing Protocol (ISP),
 - All partners have agreed boundaries of confidentiality when discussing members of the public, the agencies within this meeting respect those boundaries and hold the meeting under the shared understanding that:
 - Information discussed by participants at this meeting is strictly confidential and must not be disclosed to third parties who have not signed up to the ISP, without the agreements of the partners of the meeting, it should focus on building safer communities and public protection concerns and a clear distinction should be made between fact and professional opinion.
- 4.5 Respect & Equality
- All work undertaken at the meetings will be informed by a commitment to human rights, respect for individuals and their information, equal opportunities and effective practice issues in relation to age, disability,



gender, marriage and civil partnership, pregnancy and maternity, race and religion or belief;

- All attendees understand that any authorised release or carelessness in the handling of this confidential information will be considered a breach of the duty to maintain confidentiality and that action would be required to be undertaken by individual agencies.

5. Group Membership

- 5.1 The core membership for The Renfrewshire Community Safety Partnership Daily Tasking comprise of the following:

Group Membership	
Community Resources (Chair)	Development & Housing Services
Police Scotland	Registered Social Landlords (as appropriate)
Scottish Fire and Rescue	Renfrewshire Health & Social Care Partnership
Adult Services	Third Sector representatives
Children's Services	Victim Support



To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Oliver Reid, Head of Public Protection, Renfrewshire Council

Counter Corruption, Serious Organised Crime & Counter Terrorism

1. Summary

- 1.1 As previously reported, the Council's strategy for counter corruption and to respond to the threat posed by serious organised crime is driven by an Integrity Group which has now been in place for a little over a year. The approach to developing a strategic response to this agenda is to ensure a proportionate response to the risks identified across the Council.
- 1.2 Many of the relevant interventions reflect good internal control, personnel and ICT management practices and the representation of these services at a senior level on the Integrity Group is critical to ensuring good progress is made. Specific issues that have been identified by this group and are being developed further within a revised action plan include:
 - (a) Ensuring key policies and procedures are up to date and fit for purpose – e.g. Code of Conduct, Whistle blowing;
 - (b) Identifying opportunities for "hardening" the organisation and procedures – e.g. management of Weekend / Evening working, ID badges;
 - (c) Better usage of ICT services – e.g. Cyber Security, Monitoring Staff Usage (to report on anything suspicious);
 - (d) Regular personnel monitoring and support – e.g. Regular appraisals, E-Learning packages, Continuous communication and enforcement of policies;
 - (e) Publicity and increasing awareness – e.g. E-Learning, Spotighting on intranet / council website, Production of materials for the public;
 - (f) Training – e.g. Use of case studies, Management responsibility training;
 - (g) HR and Recruitment – e.g. Vetting, Appraisals, Training records;
 - (h) Authorisation – e.g. ensuring staff can only access files relevant to their work and at times appropriate to their work;
 - (i) Strategic Overview – Aligning objectives across multiple services, e.g. Procurement.
- 1.3 More recently a number of high risk areas of activity, highlighted by the Police Scotland Counter Corruption Unit have been identified that will be focused on:
 - Planning and Development;
 - Licensing;
 - ICT;



- Procurement;
- Building Maintenance.

1.4 In addition to these areas of focus, other medium risk examples have been identified that will continue to feature in the plan and approach – primarily centred around contract vulnerabilities or areas where vulnerable residents might be targeted:

- Housing – in particular private rented sector housing;
- Social Care;
- Estates Management;
- Catering/Cleaning and other facilities management;
- Fleet;
- Grounds Maintenance;
- Waste.

1.5 As part of a proportionate strategy to tackle the threat posed by serious organised crime and corruption, the Council Integrity Group is in the process of developing a series of actions and recommendations for the Council and partners to consider based around the vulnerabilities identified above and which is likely to highlight opportunities that focus on:

- Continued corruption risk assessment and training for the Council and partners;
- Improvements to the support management and supervision of employees and partners;
- Consideration of the way in which individual roles, responsibilities and authority levels are determined and managed;
- Contract management and award processes;
- Consideration of the way in which management information can be used to identify opportunities for corruption or threat;
- How we can manage potential conflicts of interest;
- The way in which we can focus on and communicate key policies and procedures to change behaviours, promote compliance and develop a culture where possible concerns and threats are recognised, openly discussed, reported and improvement actions developed.

1.6 An assessment of potential vulnerabilities being undertaken by the National Counter Corruption Unit supported by the Chief Auditor, will guide the strategy as it is finalised providing focus and scope to ensure that key risks are prioritised for action.

2. Recommendations

2.1 It is recommended that the Safer & Stronger Renfrewshire Thematic Board:

- a) Notes the progress achieved in understanding and responding to the threat posed by serious organised crime and counter corruption;
- b) Notes the themes identified and the plans for the Integrity Group to update their assessments and actions accordingly; and



- c) Requests a further report on the work of the Integrity Group in relation to Serious Organised Crime and Counter Corruption be submitted to a future meeting.

3. Background

- 3.1 The Council's Integrity Working Group has been established for a little over a year now and with the help of specialist personnel from Police Scotland a self assessment audit has been undertaken which identified a number of early actions that required to be taken forward to improve the resilience of the Council and partners in relation to Serious and Organised Crime.
- 3.2 The initial findings indicated that there was good general awareness by senior management within the Council of the potential risk posed by serious and organised crime groups and corruption generally, but that there remained work to be done to ensure that these risks were being effectively mitigated across all service areas. The self assessment report and action plan provided a baseline of current practice and some degree of reassurance for the Council in relation to the policies and procedures that protect the organisation. Risks were added to the Council's risk register as appropriate and a number of early actions were identified that are being taken forward by the Integrity Working Group including:
- Strengthening training and development at a general level to raise operational awareness and in focused ways to target services at high risk;
 - Promoting increased monitoring and analysis of ICT use;
 - Promoting improved monitoring and analysis of key indicators such as high cash payments;
 - Targeted strengthening and awareness of infrastructure and organisational vulnerabilities, particularly during periods of change – technology, social media, physical infrastructure (metal theft);
 - Reviewing procedures to protect the organisation from financial threats and misuse of resources – fraud, external funding, procurement;
 - Ensuring the Councils assets and statutory obligations/permissions are not abused or misused – Licensing, regulatory, planning and development functions, commercial property portfolio.
- 3.3 The Integrity Group has in place an action plan which is tied into the Council Risk Management Plan and Internal Audit plans to provide and evidence robust management assurance procedures in these areas of activity. Training with elected Members on the Audit, Scrutiny and Petitions Board has been carried out on Serious Organised Crime by the Head of Public Protection and similar training has been carried out by the Chief Auditor on Fraud issues. Officers on the Council Resilience Management Team have also received awareness raising and training on Serious Organised Crime issues and how they might impact on our organisational resilience and the Home Office have provided targeted training to Customer Service Staff in relation to recognising forged and fake documentation.
- 3.4 Over the past year, the Integrity Group has discussed specific issues arising from the recent Corporate Fraud Pilot and further amendments that will be proposed



to procedures arising from this work. In addition the need to focus on the private rented housing sector as a key area where both tenants and the Council can be vulnerable to fraudulent activity was agreed. On the back of this, actions are being developed to help disrupt organised crime activity. The group have also discussed the need to focus on forthcoming changes to benefits arising through the universal credit process as a key area where opportunities to exploit the system might arise and will need to be addressed. It was agreed that the group will be strengthened through the addition of specific representatives from Development and Housing Service and Legal Services within Finance and Resources Services to take this and other associated actions forward. Specific issues that have been discussed and are being developed further within a revised action plan include:

- (a) Ensuring key policies and procedures are up to date and fit for purpose – e.g. Code of Conduct, Whistle blowing;
- (b) Identifying opportunities for hardening – e.g. Weekend / Evening working, ID badges;
- (c) Better usage of ICT services – e.g. Cyber Security, Monitoring Staff Usage (to report on anything suspicious);
- (d) Regular personnel monitoring – e.g. Regular appraisals, E-Learning packages, Continuous enforcement of policies (hardening);
- (e) Publicity and increasing awareness – e.g. E-Learning, Spotighting on intranet / council website, Production of materials for the public;
- (f) Training – e.g. Use of case studies, Management responsibility training;
- (g) HR and Recruitment – e.g. Vetting, Appraisals, Training records;
- (h) Authorisation – e.g. ensuring staff can only access files relevant to their work and at times appropriate to their work;
- (i) Strategic Overview – Aligning objectives across multiple services, e.g. Procurement.

3.5 More recently, contact has been made with officers from the Police Scotland National Counter Corruption unit and a number of meetings held. From this, a structured session for Chief Officers and other key personnel from across the Council was developed, based on cases from other Scottish Councils that have involved senior officers in fraud, abuse of hospitality and gifts, corruption and poor contract management. The session took place on 11 March 2016 and highlighted that the risk to the Council is wider than simply money being siphoned out of the public sector or fraudulently obtained and that it extends to issues such as:

- Data theft and abuse;
- The Council or key projects being used to legitimise serious organised crime groups businesses;
- Hospitality and gifts being abused to exercise control over officers and decision taking processes; and
- People within the workforce being planted within the organisation to obtain information or contracts corruptly – working on behalf of other businesses or crime groups.



- 3.6 The primary case study used focused on issues that arose within Building Services in City of Edinburgh Council and the way that contracts were managed – but had a more general relevance to a wider audience due to the issues raised and the changing nature and understanding of corruption and risk within the public sector – in particular the nature of insider threat.
- 3.7 Police Scotland auditors have also been working with the Council's Internal Audit team to review contracts and processes locally to assess how effective and robust procedures are. All of this progress and learning is being used to develop the Council approach to counter corruption in particular and to harden the Council and the Community Planning Partnership against serious organised crime and corrupt practices.
- 3.8 As the Serious Organised Crime, Integrity Strategy develops, a number of high risk areas, highlighted by the Police Scotland Counter Corruption Unit will be focused on:
- Planning and Development;
 - Licensing;
 - ICT;
 - Procurement;
 - Building Maintenance.
- 3.9 In addition to these areas of focus other medium risk examples will continue to feature in the plan and approach – primarily centred around contract vulnerabilities or areas where vulnerable residents might be targeted:
- Housing – in particular private rented sector housing;
 - Social Care;
 - Estates Management;
 - Catering/Cleaning and other facilities management;
 - Fleet;
 - Grounds Maintenance; and
 - Waste.
- 3.10 Learning from the work undertaken in conjunction with Police Scotland has also highlighted that organisations generally face increased risks in circumstances where they are undergoing restructuring or change; where staff numbers are reducing; where systems and work allocation are subject to fewer controls; where little or no supervision of work is carried out or where unprofessional relationships between staff and contractors are allowed to develop.
- 3.11 There is an inherent tension in some of these areas as the public sector modernisation and improvement agenda contains a current expectation and focus on developing and empowering employees and local communities; stripping out unnecessary processes and procedures and developing partnership and commissioning arrangements rather than simply contractual arrangements with suppliers and providers of services. The overall approach to counter corruption needs to be risk aware and proportionate in order to support this wider



strategic agenda. Within this, it is vital that all partners understand the importance of complying with the controls and procedures that are retained in order to protect themselves as well as their own organisation and its partners.

- 3.12 For the Council, a proportionate approach to tackling this agenda will frequently involve relatively small, but highly visible changes in management behaviour and oversight that will incrementally go a long way to hardening the organisation and its partners against opportunistic threats. Simply giving the impression that corrupt individuals or insider threats are more likely to be caught or noticed and reported will significantly reduce the perceived opportunity for corrupt behaviour and the overall risk to the Council and its partners. These changes come in 2 forms: physical hardening of the organisation – its buildings and assets; and hardening of management information and its use to understand and review employee behaviours. In many cases these changes will have a dual benefit in protecting the organisation and its assets, but also in protecting and supporting employees and their health and safety.
- 3.13 For example, running a check on all employees that access the Council HQ complex out of hours at a weekend using their access card and cross referring this to the lists submitted to the Commissionaires of approved out of hours working for that period to identify any discrepancies and following these up with a conversation with the employees concerned will indicate an awareness of people accessing the building – a concern over their health and safety in an almost empty building and at the same time show the organisation has an awareness of people accessing and using resources out of hours that management are monitoring and reviewing.
- 3.14 Likewise certain questions might usefully be included as part of a recruitment or personal development plan process for all employees that would indicate that the Council is aware of potential conflicts of interest that employees might have and is managing the risk that these might pose to the Council.
- 3.15 As part of a proportionate strategy to tackle the threat posed by serious organised crime and corruption, the Council Integrity Group will develop a series of actions and recommendations for the Council and partners to consider based around vulnerabilities identified in the initial self assessment exercise and the following Police Scotland assessment process which is likely to highlight opportunities that focus on:
- Continued corruption risk assessment and training for the Council and partners;
 - Improvements to the support management and supervision of employees and partners;
 - Consideration of the way in which individual roles, responsibilities and authority levels are determined and managed;
 - Contract management and award processes;
 - Consideration of the way in which management information can be used to identify opportunities for corruption or threat;
 - How we can manage potential conflicts of interest;



- The way in which we can focus on and communicate key policies and procedures to change behaviours, promote compliance and develop a culture where possible concerns and threats are openly discussed and reported rather than ignored or covered up.

3.16 While the nature of corruption and serious organised crime are continually evolving and expanding; the strategy being developed, underpinned by the broad themes outlined above will position the Council and its key partners well to respond to the present threat. The focus on key organisational areas within these themes and the ability to continually review and update actions will ensure that approaches are undertaken that are proportionate to any new threats that emerge. The role of the Integrity group will be to coordinate the actions, evaluate the requirement for further actions and to ensure delivery of them.

4. **Resources**

4.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

5. **Prevention**

5.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Thematic Board to plan resources and direct investment towards prevention and early intervention.

6. **Community Involvement/Engagement**

6.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Thematic Board and sub groups whereby the third sector is widely represented.



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To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Dorothy Hawthorn, Head Child Care and Criminal Justice, Renfrewshire Council

Update on Ministerial Statement on Child Protection

1. Summary

- 1.1 The purpose of the report is to bring the Board's attention to the statement made by the Cabinet Secretary for Education, Angela Constance on Child Protection.

2. Recommendations

- 2.1 The Board is asked to note the contents of the report.

3. Background

- 3.1 In a statement to Parliament, Education Secretary Angela Constance announced a comprehensive review of the child protection system in Scotland saying that the review will strengthen the steps taken when children have experienced, or are at risk from harm.
- 3.2 It will make recommendations by the end of 2016 and focus on:
- Child Protection Committees;
 - Initial Case Reviews;
 - Significant Case Reviews;
 - The Child Protection Register.
- 3.3 It was also stated that the inspection programme will be revised. It is likely that we will move away from the much wider inspection that was undertaken in Renfrewshire and published in December 2015, with changes focussing on the experiences of and outcomes for children in need of protection and children and young people who are subject to corporate parenting.
- 3.4 The statement also indicated a review of Child Protection legislation. Specifically, the Children's Hearings Improvement Partnership will undertake an assessment of the impact of the Children's Hearing (Scotland) Act 2011 in order to identify action to strengthen consistency and effectiveness. The findings will be reported on later in 2016.
- 3.5 In relation to the issues of neglect, a review of current legislation will be undertaken to ensure effective measures are in place to protect children from actual or risk of

harm. Existing models of practice will be tested to develop models of best practice and a holistic picture of neglect across the country will be developed.

- 3.6 There will be a focus on promoting and supporting leadership and a national leader's summit is planned to take place in June 2016.
- 3.7 The Education Secretary also announced funding for the Centre for Excellence for Looked After Children in Scotland to extend its improvement work into the Child Protection arena.
- 3.8 The timescales for the introduction of degree level qualification for residential child care workers were also announced. This will come into effect for managers, supervisors and new starts from October 2017 and for the rest of the workforce, October 2019. Residential services provide support to our most vulnerable children and it is appropriate that we have skilled and experienced staff within the service. There will have a significant challenge is meeting this target as this level of qualification is required nationally.
- 3.9 Ms Constance stated "We have much to be proud of in the way we care for our children, but I want to make sure the systems to protect them when they are at risk are as robust as possible and able to act when harm has taken place."

"We already have child protection committees in every local authority area, we have modernised the children's hearings system and we have invested in professional development for all those working with vulnerable children and families. But we want to do more... We are taking action now to protect our most vulnerable young people. I am determined to have the strongest possible system in place to protect children effectively, efficiently and with their best interests at its heart."
- 3.10 The ministerial statement follows recommendations made in the Care Inspectorate's Triennial Review and a report by Jackie Brock from Children In Scotland: Safeguarding Scotland's vulnerable children from child abuse.

4. **Resources**

- 4.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

5. **Prevention**

- 5.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Thematic Board to plan resources and direct investment towards prevention and early intervention.

6. Community Involvement/Engagement

- 6.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Thematic Board and sub groups whereby the third sector is widely represented.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Dorothy Hawthorn, Head Child Care and Criminal Justice, Renfrewshire Council

Extension of the Multi Agency Public Protection Arrangements

1. Summary

- 1.1 The purpose of the report is to update the Board of the extension of the Multi Agency Public Protection Arrangements (MAPPA) that was introduced on 31 March 2016.

2. Recommendations

- 2.1 The Safer and Stronger Renfrewshire Thematic Board is asked to note the contents of the report.

3. Background

- 3.1 Multi Agency Public Protection Arrangements (MAPPA) was introduced in April 2006 as a result of the Management of Offenders etc (Scotland) Act 2005. This requires the Police, Local Authorities, Health Boards and the Scottish Prison Service as the Responsible Authorities to establish multi-agency arrangements to assess and manage the risk posed by certain categories of offender.

- 3.2 Since 2006 this has related to registered sexual offenders who required to notify under sexual offences legislation, and mentally disordered restricted patients. However from 31 March 2016 Section 10(1)(e) of the above act extends the arrangements to include 'other' offenders who are:

- a) Convicted of an offence and considered by the responsible authorities to be a person who may cause **serious harm** to the public. **And**
- b) By virtue of that conviction required to be under supervision by any enactment, order, or licence. **And**
- c) The risk of serious harm posed is assessed as requiring active multi-agency management at MAPPA level 2 or 3.

3.3 The definition of serious harm being:

‘There is a risk of harmful behaviour which is life threatening and/or traumatic and from which the victim’s recovery, whether physical or psychological, can be expected to be difficult or impossible’. (RMA/FRAME)

There is no automatic or statutory inclusion in this category, it is for the Responsible Authorities to decide, based upon the published criteria, to whom they wish it to apply.

3.4 New National MAPPA Guidance was published on 3 March 2016 and is available at: www.gov.scot/Publications/2016/03/6905/

Changes from the previous 2014 issue of the guidance largely relate to the inclusion of a chapter for the new risk of serious harm offender category, and updates to the chapters on the significant case review process and offenders in the prison system, reflecting application of the new category.

3.5 The criteria for carrying out an Initial Significant Incident Review and deciding whether an Significant Case Review is appropriate has changed now including all offenders charged with an offence which falls within Schedule 3, of the Sexual Offences Act 2003 i.e. any offence which would result in Sex Offender Notification. The previous criteria within the MAPPA 2014 Guidance was “an offender managed under MAPPA at any level is charged with murder, attempted murder or a crime of serious sexual harm”. Given the changes to the criteria there is likely to be an increase in the number of offenders being notified and considered for such reviews.

3.6 The content of the chapters relating to the process for management of restricted patients and registered sex offenders remain unchanged, although the latter’s chapter has been reformatted to improve clarity and provide consistency with that created for the new offender category.

3.7 The chapter relating to the Violent and Sex Offender Database (ViSOR) has also been updated to highlight its function as the MAPPA information sharing and storage system and therefore the agreed primary means of the responsible authorities in meeting their obligations to share information under Section 10 of the 2005 Act.

3.8 A full review of the national guidance will be undertaken throughout 2016 to reflect findings in relation to the National Thematic Review of MAPPA. A number of related workstreams are planned or are underway nationally to take forward the recommendations of this report. The thematic review report can be found at: www.hmics.org/publications/joint-thematic-review-mappa-scotland

3.9 The criteria for ‘other’ offenders reflects that this extension will consider the critical few nationally, it is not an extension for all violent offenders. Initial consideration of including terrorists has not been adopted. The extension will only be relevant to individuals who are subject to criminal justice statutory orders.

- 3.10 Initial commencement nationally relates to those being released from custody from 31 March, with existing cases being added incrementally. Multi-agency discussions have been undertaken locally to ensure that arrangements are in place for those where release timescales are known, and those where sudden release could be anticipated.

4. Resources

- 4.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

5. Prevention

- 5.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Thematic Board to plan resources and direct investment towards prevention and early intervention.

6. Community Involvement/Engagement

- 6.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Thematic Board and sub groups whereby the third sector is widely represented.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Safer and Stronger Renfrewshire Thematic Board Spotlight Report

1. Summary

- 1.1 The Safer and Stronger Renfrewshire Thematic Board has responsibility for co-ordinating and driving multi-agency activity to ensure that we achieve our long term vision that: 'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'.
- 1.2 The Safer and Stronger Renfrewshire element of the Local Outcome Improvement Plan clearly sets out our agreed outcomes together with the one, three and ten year targets for each impact measure. Progress against Safer and Stronger actions has been presented regularly to the Safer and Stronger Renfrewshire Thematic Board and the performance of impact measures links directly to actions undertaken by the partners. This report provides a summary of progress against Safer and Stronger actions and measures over the first three years of the Community Plan, an overview of the agreed strategic priorities and focus for the Thematic Board and the key areas of work being taken forward by partners over the next year.

2. Recommendations

- 2.1 It is recommended that the Community Plan Partnership Board:
 - a) Notes the strong performance and strategic focus achieved by the Safer & Stronger Thematic Board;
 - b) Notes the strategic review of priorities and focus for the Renfrewshire Safer & Stronger Thematic Board;
 - c) Notes the agreed future work plan of the Safer & Stronger Thematic board;
 - d) Notes the challenges and implications relating to a small number of impact measures; and
 - e) Notes that the report was submitted to the Renfrewshire Community Planning Partnership Board on 11 May 2016.

3. **Background**

3.1 The Renfrewshire Community Plan/Local Outcome Improvement Plan 2013-2023 was approved by the Renfrewshire Community Planning Partnership Board on 12 June 2013 and was subsequently 'signed off' by the Minister for Local Government and Planning in August 2013. In order to achieve a Safer and Stronger Renfrewshire, the Community Planning partners identified four key outcomes which they aim to achieve by 2023:

- Outcome 1: Renfrewshire is known as a place where people living, working or visiting feel safe and secure;
- Outcome 2: Our communities are living their lives safe from violence and antisocial behaviour and having a responsible approach to accessing and using alcohol;
- Outcome 3: All members of our community, in particular our most vulnerable children, young people and adults, are living in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect;
- Outcome 4: Renfrewshire citizens are positive, supporting equality and valuing diversity to achieve fairness for all within our communities.

3.2 Since the development and publication of the Community Plan, good progress has been made in driving forward this agenda and this is reflected in performance against the impact measures of the Safer and Stronger element of the Local Outcome Improvement Plan. In year 1 all but one of the impact measures achieved their targets. This strong performance has been maintained in both year 2 and year 3 and as a result in a number of areas targets set initially have been met already and in November new more challenging targets were agreed by the Safer & Stronger Renfrewshire Thematic Board. Impact measures affected were:

- The increase in people who think Renfrewshire is a safe place to live –
Current Performance, 80% (2014/15)
Year 3 target revised from 45% to 83%
Year 10 target revised from 66% to 87%,
- The reduction in reported incidents of anti-social behaviour -
Current Performance, 12,177(2014/15)
Year 3 target revised from 16,277 to 11,489
Year 10 target revised from 13,404 to 9,575,
(The original 10 year target sought a 30% reduction, the revised target seeks a 50% reduction from the baseline);
- The reduction in the number of crimes of violence -
Current Performance, 255 (2014/15)
Year 3 target revised from 375 to 252
Year 10 target revised from 333 to 208,
(The original 10 year target sought a 30% reduction, the revised target seeks a 50% reduction from the baseline);

- The reduction in complaints regarding vandalism and youth disorder -
Current Performance, 2,627 (2014/15)
Year 3 target revised from 2,921 to 2,614
Year 10 target revised from 2,767 to 2,306
(The original 10 year target sought a 10% reduction, the revised target seeks a 25% reduction from the baseline).

3.3 Over the past year or so some of the Safer and Stronger Renfrewshire Thematic Board's Key achievements have included:

- Responding to the Scottish Government's consultation on working together for people who go missing in Scotland. Going missing is an indicator of vulnerability and can be both a symptom and cause of distress, for the missing person and their friends and families. It is a serious issue – with over 30,000 incidents a year reported nationally – 64% of which involve children and young people. Around 1 in 3 incidents are repeat missing incidents and for young people, going missing regularly can be an indicator of poorer future outcomes in life.

During 2015 the Scottish Government developed a draft strategy for consultation that proposed 8 commitments structured around 4 objectives:

- Prevent
- Respond
- Support
- Protect

Renfrewshire Child and Adult Protection Committees jointly hosted a consultation event on the 23rd November 2015 attended by practitioners from across Renfrewshire Community Planning Partnership. Following this a formal written consultation response was produced and approved by the Safer and Stronger Renfrewshire Thematic Board on behalf of the Community Planning Partnership. The Scottish Government has since invited Renfrewshire to participate in a pilot project in relation to the strategy:

- Overseeing the development of refining the Community Safety Partnership daily tasking process. An evaluation of the Renfrewshire Community Safety Hub Daily Tasking meeting was conducted during September 2015. The main aim was to identify gaps, or weaknesses, in the process and to make recommendations to mitigate against these in order to ensure that the communities of Renfrewshire receive the most effective service from the Partnership and that the process is as comprehensive and efficient as possible.

Overall, the results indicate that the daily tasking process works very well and brings significant benefits for all participants when they attend. However there are clear issues for some services in balancing competing demands on time and in considering how best to share and disseminate relevant information effectively.

In addition to these issues, consideration will be given by the Community Safety and Public Protection Steering Group to the impact that new legislative

requirements will have on resources and working practises as it concludes its evaluation of the daily tasking process and how best all agencies at these meetings can maintain and improve on the strong performance of this service;

- Overseeing the delivery of phase 1 of the Renfrewshire Community Safety Partnership Hub. Over the past year the construction works of the new integrated control room at the former District Court building in Mill Street, Paisley have been completed. The £1.3m project included the replacement of all of the existing public space cameras on the network and a further 10 cameras being installed across Renfrewshire to improve coverage and resilience in the network. Improved mobile camera functionality has also been provided through the replacement of the mobile CCTV vans used within the wardens service. Upgraded software and functionality has been made available to the control room operators through the improved system, which is producing images of a much higher quality than was previously possible. The Renfrewshire Community Safety Partnership hub now brings together key services of the Community Safety Partnership such as Mediation, Investigation, Youth Team and Police and Council analytical services;
- Establishing an active and effective Multi Agency Risk Assessment Conference within Renfrewshire supported by the Gender Based Violence Strategy Group and the Community Safety and Public Protection Steering Group;
- Contributing to the work of Renfrewshire's Tackling Poverty Strategy, through the expansion of the Streetstuff programme of diversionary activities, with over 37,000 participants at 2,000 sessions. The expanded programme has also developed links to the Families First programme and the enhanced breakfast club model;
- Supporting the night time economy of our Town Centres through the promotion of the Purple Flag accreditation for Paisley and the continued success of the Best Bar None awards, with 6 Renfrewshire premises recognised nationally during each of the last 2 years;
- Submission of a Renfrewshire Transition Plan to the Scottish Government as part of the legislative change needed to establish the new community justice model in Scotland;
- Contributing to the Strategic Police Agenda through the coordination of Renfrewshire's response to the draft annual Police Plan and the review of Strategic Police Priorities which is currently ongoing.

4. Agreed Priorities/Strategic Focus

- 4.1 As a result of the work undertaken in the previous year and the sustained good performance against the performance indicators, overall, the action plan agreed by the Safer and Stronger Renfrewshire Thematic Board has been delivered successfully. However, the environment in which the Safer and Stronger

Renfrewshire Thematic Board is operating is continuing to evolve and develop, and over the past 6 months strategic focus has changed to reflect the development of the City Deal programme, Renfrewshire's Tackling Poverty Strategy, the Paisley 2021 Bid, and the regeneration of Paisley.

4.2 To achieve this next step the Board acknowledged that it was necessary to undertake a review of its strategic focus and the future direction of its work programme. This process has been shaped by:

- The recent review of governance arrangements for public protection in Renfrewshire; and
- The wider strategic landscape in which the Renfrewshire Community Planning Partnership now operates.

4.3 The review of governance arrangements for public protection was carried out by Renfrewshire's Chief Officer's Group and has been instrumental in shaping the future strategic focus of the Safer and Stronger Renfrewshire Thematic Board. The Chief Officer's Group review highlighted the following key themes as requiring particular focus:

- Community safety and public protection;
- Child protection;
- Adult protection;
- Multi Agency Public Protection Arrangements (MAPPA);
- Alcohol and Drugs; and
- Gender Based Violence.

4.4 The Safer and Stronger Renfrewshire Thematic Board intends to reflect these key themes in its future work programme thereby ensuring a strong strategic fit with the local public protection agenda. In addition work will continue across the wider Safer and Stronger agenda to ensure that the overarching strategic focus of the Community Planning Partnership on issues such as tackling child poverty, protecting vulnerable people, regenerating and improving town centres are reflected in the workload and future focus of the Safer and Stronger Renfrewshire Thematic Board.

5. **Future Priorities**

5.1 On the basis of this review, the Safer and Stronger Thematic Renfrewshire Board agreed at its meeting in March 2016 the development of a focused programme of work that would ensure delivery of these broad strategic issues:

5.2 **Outcome 1: Renfrewshire is known as a place where people living, working and visiting feel safe and secure.**

The Safer and Stronger Renfrewshire Thematic Board will:

- Oversee the Building Safer Greener Communities Programme which seeks a flourishing, optimistic Renfrewshire in which resilient communities, families and individuals live their lives safe from crime, disorder and harm;

- Support Renfrewshire's Tackling Poverty Strategy through an expanded Street Stuff diversionary programme and the joint employability initiative with Police Scotland in order to address areas where there is limited opportunities for young people; and
- Continue to support the Town Centre Strategies which ensure that our town centres thrive and meet the needs of residents, businesses and visitors. In Paisley this will focus on developing the night time economy, delivering Purple Flag and enhancing the public realm as the basis for support to the Paisley 2021 City of Culture bid.

5.3 Outcome 2: Our communities live their lives safe from violence and antisocial behaviour and have a responsible approach to accessing and using alcohol

The Safer and Stronger Renfrewshire Thematic Board will:

- Develop phase 2 of Renfrewshire's Community Safety Partnership Hub which will focus on further integration of services to be located within the hub such as key holding facilities, community alarm response, development of the radio link system, concierge and out of hours services;
- Oversee development of national and local priorities including Gender Based Violence, Multi Agency Risk Assessment Conference (MARAC), and Scotland's Missing Persons Strategy as well as providing diversionary services;
- Work to ensure the smooth transition of Community Justice through; the completion of the Community Justice Steering Group Memorandum of Understanding the delivery of a community justice awareness raising session; and consideration of the National Strategy and Performance Framework when they are published; and
- Continue to tackle alcohol misuse and the impact it has on individuals, families and communities, being driven by the Health & Social Care Partnership.

5.4 Outcome 3: All members of our community, in particular our most vulnerable children, young people and adults, live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect

The Safer and Stronger Renfrewshire Thematic Board will:

- Maintain its strong track record of protecting the most vulnerable members of our communities who are vulnerable to exploitation or crime; and
- Work in partnership to Build Safer Greener Communities with a holistic approach to deliver a balance of enforcement, engagement and public reassurance.

5.5 Outcome 4: Renfrewshire citizens are positive, support equality and value diversity to achieve fairness for all within our communities

The Safer and Stronger Renfrewshire Thematic Board will:

- Continue to support equality and diversity and foster good relations between diverse communities;

- Oversee Renfrewshire's DEAR group to encourage individual and third party reporting of hate crime incidents through: awareness raising campaigns; encouraging the use of third party reporting centres that are accessible at the heart of our communities and supporting the I am Me/Keep Safe project.

6. Issues and Challenges

- 6.1 As previously agreed a full 3 year progress report will be submitted to the Community Planning Partnership Board in September 2016. In terms of the Safer and Stronger Renfrewshire Thematic Board progress, early indications suggest that the strong performance against impact measures, highlighted in section 3 of this report, has been maintained. However, a small number of measures are proving particularly challenging and these will be a focus for the Thematic Board in terms of improving performance.

Impact Measure	Comment
Increase % of adults who agree with the statement "I am satisfied with my neighbourhood as place to live"	Analysis is being carried out to identify issues at a neighbourhood level and an action plan will be developed to address those issues identified in the analysis.
% reduction in the perception of the local drug dealing/use in neighbourhoods	Following a decline in recent years in the perception of drug dealing/use in neighbourhoods the most recent data available for this measure has shown an increase in Renfrewshire. Further analysis will be carried out to explain this increase and develop actions to address this issue.
Number of reported incidents of anti-social behaviour (combined data from Renfrewshire Council Community Safety Service and Police Scotland)	Performance for both impact measures had previously exceeded year 3 and year 10 targets which led to the Board set more challenging targets for both measures. It is likely that a drive to improve reporting of such activity and the challenging nature of the revised targets will explain the current performance.
Number of complaints regarding vandalism and youth disorder	
Reduction in the number of children looked after away from home	In recent years the number of children looked after away from home has remained static. This reflects a strong focus on finding long-term stable placements for looked after children. Going forward the emphasis will continue to be on ensuring that placements are sustainable whether this is a permanent return home, a permanent arrangement to remain with kinship carers or foster carers, or in some cases, adoption. Placement decisions will always prioritise the safety and needs of the individual child.

6.2 The results from a further four indicators will be drawn from the second study of need and perception which will be carried out in late 2016 using the Social Research Unit epidemiological approach. The study will show the changes which have occurred since the baseline study which was carried out in late 2011/early 2012. The indicators are:

- Reduction in the number of teenagers who report being involved in 4 or more delinquent activities in the past 12 months;
- Reduction in the number of teenagers who report having committed 4 or more criminal acts in the past 12 months;
- Increase the perception of secondary school pupils who report their communities are safe places to live (1-4 lower the better);
- Reduction of secondary school pupils reporting that they are living in communities with many problems

Author: For more information about the report, please contact Oliver Reid, Head of Public Protection, Renfrewshire Council on 0141 618 7352, oliver.reid@renfrewshire.gcsx.gov.uk



To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Update on Scottish Government Review of Strategic Police Priorities

1. Summary

- 1.1 At its meeting on 3 February the Thematic Board received a presentation by the Scottish Government regarding work on the pre-consultation phase of their Review of Strategic Police Priorities.
- 1.2 The initial pre-consultation stage centred around the question 'What are your priorities for your police service?' and was originally scheduled to run up to 12 February 2016, but was later extended to run up to 29 April 2016. The Scottish Government were keen to continue the consultation process to ensure they capture the full breadth of views and make sure that redrafted priorities take account of wider work around planning for police services in Scotland. The extension of the pre-consultation phase has delayed the start of the formal consultation phase, which will now take place during the summer.
- 1.3 As the Council and Community Planning Boards are in recess over the summer, the Scottish Government have been advised that the Council will not be in a position to approve and submit a formal response until the end of August 2016. A Renfrewshire response will be drafted during the summer in consultation with members of the Safer and Stronger Renfrewshire Thematic Board and submitted to the Housing and Community Safety Policy Board for approval on 23 August 2016. A copy of the full response will be brought back to the next meeting of the Safer and Stronger Renfrewshire Thematic Board for information.

2. Recommendations

- 2.1 It is recommended that the Board:
 - a) Notes the delay in progress of the Scottish Government's review of Strategic Police Priorities,
 - b) Requests a copy of the final response be brought back for the information of the Board at its meeting on 31 August 2016.

3. **Resources**

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

4. **Prevention**

The Action Plan framework allows the Safer and Stronger Renfrewshire Thematic Board to plan resources and direct investment towards prevention and early intervention.

5. **Community Involvement/Engagement**

The Action Plan has been developed through the Safer and Stronger Renfrewshire Thematic Board and sub groups whereby the third sector is widely represented.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 16 May 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Public Protection Operational Update

1. Summary

1.1 This report provides an update for the Safer & Stronger Renfrewshire Thematic Board on the performance outcomes and key achievements of Public Protection during financial year 1 April 2015 – 31 March 2016. Public Protection consists of several areas including Environmental Health, Trading Standards, Civil Contingencies and Community Safety.

1.2 The key responsibilities of Public Protection include:

- Protecting public health and community safety through the Renfrewshire Community Safety Partnership;
- Delivering a comprehensive civil contingencies capability across the communities of Renfrewshire, Inverclyde and East Renfrewshire which responds to, prepares for and recovers from disruptive events;
- Providing environmental protection support to improve private sector housing standards and conditions in houses in multiple occupation;
- Implementation of the Council's Contaminated Land Strategy and the maintenance of air quality across Renfrewshire;
- Providing occupational health and safety enforcement and food hygiene inspections in relevant work premises to protect employees, workers and the general public within Renfrewshire;

- Providing consumer protection through Trading Standards.

1.3 Performance information is detailed at Section 4 of this report, reflecting sustained levels of high performance across all areas of Public Protection. This performance information will be further enhanced with the introduction of some additional operational performance indicators which will align the service performance monitoring with key Council priorities.

1.4 As a forward looking service the area of Public Protection will address the following priorities and challenges throughout the course of 2016/17 including:

- The development of an integrated operational plan for Public Protection;
- Delivering the identified improvements as part of Phase 2 of the Community Safety Partnership Hub;
- Jointly progressing the Building Safer Greener Communities Multi Agency Tasking Group with Police Scotland;
- Delivering the work programmes as agreed by the Community Safety & Public Protection Steering Group;
- Responding to national policies and direction such as the national model for Trading Standards and Scientific Services.

2. Recommendations

2.1 It is recommended that the Board notes the content of this progress update report.

3. Key Achievements

3.1 A Safer and Stronger Renfrewshire

3.1.1 Renfrewshire Community Safety Hub & Integrated CCTV Control Room

The new Community Safety Hub & Integrated Control Room at Mill Street, Paisley was officially opened by the Leader of the Council on 27 January 2016. The £1.3 million modern, state of the art facility is fully operational and delivering improvements to communities in Renfrewshire through the wider integration of services located within the Hub. The focus will now turn to the Phase 2 development of the facility to bring in additional services in order to maximise the benefits of the Hub.

3.1.2 I Am Me & Keep Safe

I Am Me is a community project which works in partnership with Police Scotland to raise awareness of Disability Hate Crime. In 2015/26, I Am Me launched a new training pack and DVD film which are available as a free resource to schools and groups. At the official launch at the Showcase Cinema, Paisley, the film was premiered with over 300 guests attending including the Provost, Lord Advocate and Deputy Chief Constable as the main speakers.

Keep Safe works in partnership with Police Scotland and a network of local businesses to create 'Keep Safe' places for disabled, vulnerable, and elderly people when out and about in the community. The Lord Advocate Frank Mulholland QC pledged support to the Keep Safe initiative by making all Procurator Fiscal offices in Scotland Keep Safe places in 2016.

3.1.3 Multi Agency Risk Assessment Conference

A Multi Agency Risk Assessment Conference (MARAC) is a multi agency victim-focussed meeting where information is shared on the highest risk cases of domestic abuse between different statutory and voluntary sector agencies. The role of the MARAC is to facilitate, monitor and evaluate effective information sharing to enable appropriate actions to be taken to increase public safety. In October 2015, the Community Safety Partnership took on the role as MARAC Coordinator with Police Scotland chairing the meetings. Current estimates indicate that around 310 cases per year within Renfrewshire will be handled by the MARAC.

3.1.4 Best Bar None Renfrewshire 2015-16

Best Bar None Renfrewshire is administered locally by Community Resources, with valued support provided by partners in other Council services, Police Scotland and the Scottish Fire & Rescue Service. The Renfrewshire scheme has recently completed its fourth cycle of Awards, with 13 licensed premises throughout Renfrewshire attaining accreditation standard in 2015-16.

3.1.5 Partnership Interventions with Police Scotland

Partnership working with Police Scotland continue to progress, with target hardening interventions taking place in relation to:

- Counterfeit goods;
- Civic Government Licensed premises;
- Product safety market surveillance; and
- Doorstep crime.

3.1.6 Trusted Trader

The Renfrewshire Trusted Trader scheme continues to steadily grow, with 43 traders now members of the scheme and a further 6 applications pending. Four new trade categories are represented this year, and customer feedback about member traders remains high, with more than 1,700 customer feedback forms received and an average customer satisfaction score of 9.7 out of 10. Annual unique web hits have increased to over 12,000 in 2015/16, an increase of 25% on the previous financial year.

3.2 A Greener Renfrewshire

3.2.1 Vehicle Emissions Testing

This bi-annual event took place over 2 days in October 2015 and March 2016. Community Safety through the Renfrewshire Wardens worked in partnership with the Council's Licensing Officers and Police Scotland to carry out emissions testing on light vehicles entering the Air Quality Control Management Area in Paisley town centre. 585 vehicles were tested (including 86 taxis and private-hire vehicles) and 14 failed resulting in the issuing of Fixed Penalty Notices to the drivers. There were also 8 warnings issued due to minor defects.

3.2.2 Stalled Spaces

Renfrewshire Council distributed £20,000 of funding through a grant funding scheme run as part of Stalled Spaces, Scotland, a programme to revitalise town centres and empower communities. This scheme is supported by Architecture and Design Scotland (A&DS) who contributed funding of £10,000 to the scheme. In total, nine projects have been successful in their bid for Stalled Spaces funding with all of the £20,000 having been allocated.

3.2.3 Town Centre Improvements

The Rapid Response Team has been undertaking environmental enforcement patrols within Paisley town centre three times a day. This includes engaging with local businesses regarding trade waste issues as well as providing graffiti kits. The team have also been engaging with community groups, as well as monitoring hot spot areas for environmental issues. Community Resources has also been working in close partnership with the Environmental Training Team (ETT). The ETT is a local enterprise company which provides opportunities for local residents to volunteer in local projects in their community. In 2015/16, ETT volunteers have been involved in the several projects including Hammills Walkway, Paisley BID area, old Arnotts building, Paisley High Street, Anderson Drive, Renfrew and various gap sites through 'Stalled Spaces' funding.

3.2.4 Training and Employability

Renfrewshire's Tackling Poverty programme has funded a project to deliver employability traineeships for unemployed residents living in identified poverty areas of Renfrewshire. From the 14 trainees who participated in an eight week training course: 6 secured traineeships as Special Wardens; 4 became Street Stuff coaches; 1 person moved on to a college Police diploma; and 1 person is now a sessional member of staff with Street Stuff.

3.2.5 Environmental Improvements

The Council, through Regulatory Services has prepared an Updating and Screening Assessment for 2015 as part of the Council's Local Air Quality Management duties which will be published on the Council website during July 2016. Work is also progressing to develop a revised Paisley Air Quality Management Area Action Plan which, when completed, will include new action measures to improve the quality of air within the area covered by the plan.

3.3 Children and Young People

3.3.1 Street Stuff

The Street Stuff programme continues to be delivered throughout Renfrewshire. To date a record 37,000 plus attendances have been reported for the core programme in 2015/16. Funding received from Renfrewshire's Tackling Poverty Programme has contributed to this success and has allowed Street Stuff to expand its programme to include after-school sessions in the Shortroods and Gallowhill areas during the period January-March 2016. There has been an average of 100 young people per week participating in these activities. As part of the expanded programme of activities, all young people who have attended the programmes have received a hot meal. Similar expanded sessions are now being rolled out in other communities across Renfrewshire.

3.3.2 Safe Kids

Safe Kids is an annual programme coordinated by Community Resources, delivering educational messages relating to a range of safety issues to every Primary 6 pupil in Renfrewshire. In March 2016, the annual Safe Kids event was at St Mirren's Paisley 2021 Stadium. The aim being to reduce the number of accidents involving young people, promote positive behaviour and eliminate risks. Workshops included: antisocial behaviour; Street Stuff; CCTV; First Aid; alcohol and drug awareness; internet safety; fire safety; litter and dog fouling.

3.4 Jobs and the Economy

3.4.1 Environmental Improvements

We continue to support BAE in the redevelopment of the former ROF site, Bishopton, ensuring that the site is appropriately remediated to ensure that it is suitable for its future uses. In addition to a large number of residential properties, the site will provide jobs and businesses, supporting the local economy.

3.5 Community Care, Health and Wellbeing

3.5.1 Support for Suspected Victims of Financial Scams

Support has continued to be offered to Renfrewshire residents who are suspected victims of financial scams. Partnership working with Royal Mail has seen postal workers able to refer suspected victims to Trading Standards through Royal Mail Security, for extended support and advice.

4. Key Performance Information

4.1 Mediation Service

The aim of mediation is to facilitate the resolution of disagreements between neighbours. The service is available to all residents of Renfrewshire, regardless of tenure (i.e. Council, Owner occupiers, Housing Associations, etc.) and deals with a range of problems including neighbour noise, loud music and low level harassment. Table 1 provides information on the number of referrals received by the Mediation

Service within the Community Safety Partnership. Proactive referrals are being made via the Community Safety Hub, focussing our daily tasking arrangements to ensure early intervention before antisocial behaviour escalates further. This proactive and preventative approach has resulted in the number of cases progressing to full mediation sessions remaining at a low level. There was an increase in mediation referrals with the introduction of the tasking approach, now that this has been well established the mediation referrals have reduced to previous levels and service pledges continue to be maintained at 100%.

Table 1

Domestic Noise Complaints	2012-13	2013-14	2014-15	2015-16
Referrals	244	407	311	274
Referrals leading to a full mediation session	21	17	13	13
Cases resolved through mediation session	14	8	7	7
Cases where situation improved after mediation intervention	34	42	40	38

4.2 Antisocial Behaviour Investigations & Youth Team

Table 2 provides information on the number of referrals per annum received by Investigators (both public & private sector) and the Youth Team within the Renfrewshire Community Safety Partnership. There has been a significant reduction in the number of private sector housing referrals, reflecting the introduction of generic Investigators roles. This has allowed referrals to be allocated across the team rather than as previously to the dedicated Private Sector Housing Officer.

Table 2

Community Safety Partnership	2012-13	2013-14	2014-15	2015-16
Investigator referrals	156	162	141	154
Private Sector referrals	121	178	130	70
Youth Team referrals	157	255	192	296
TOTAL	434	595	463	520

The increase in referrals to the Youth Team can be largely attributed to a number of service changes within the Youth Team. This service now works at hours where youth disorder has been identified as being an issue and is based within the Renfrewshire Community Safety Partnership Hub improving information sharing and dissemination. The result is that more young people are being identified earlier, subsequently monitored, and then diverted into more meaningful activities at an earlier stage.

Table 3 provides information on the outcomes for anti social behaviour (ASB) cases after investigations have concluded. The proportion of cases where there is no reoffending within 6 months continues at a high level, averaging at around 93% over the last few years, and improving to 94% in 2015/16.

Table 3

Outcomes /Outputs	2012-13	2013-14	2014-15	2015-16
Community Safety Partnership cases reoffending within 6 months	25	47	36	32
Proportion of antisocial cases reporting no further incidents within 6 months of our investigation	96%	90%	92%	94%
Contact with complainers	1864	2219	1482	1484
Visits to perpetrators	919	1068	837	1023
Leaflet drops to communities	191	199	163	155
CCTV installations	14	12	27	36
Acceptable Behaviour Contracts	10	3	6	4
ASBOs	0	0	0	0

4.3 Domestic Noise Enforcement

The number of incidents reported to the Noise Team increased slightly with improved partnership working via the Community Safety Hub. Response times continue to remain at a good level with average time below 30 minutes (0.49 hours) to attend. The number of warnings given increased as a result of service changes made whereby the noise resolution was changed to include extended hours of service provision and public holiday working. However, the number of Fixed Penalty Notices being issued after initial warnings remains low highlighting that the public are complying with the legislation and our officers' advice.

Table 4

Domestic Noise Complaints	2012-13	2013-14	2014-15	2015-16
Settled without attendance on site	440	653	601	599
Required attendance on site	613	591	552	611
Total complaints	1053	1244	1153	1210
Average time (hours) to attend complaint	0.4	0.42	0.46	0.49
Warnings Given	141	95	102	150
Fixed Penalty Notices Issued	8	2	10	2

4.4 Renfrewshire Wardens Service

Although dog fouling complaints have reduced in recent years, it still remains the most common complaint to the Wardens Service. Recent legislative changes have increased the Fixed Penalty Notice for Dog Fouling from £40 to £80 from April 2016. A strategy to promote responsible dog ownership is currently being developed and will be rolled out across Renfrewshire in 2016 – 2017.

Table 5

Service Requests	2012-13	2013-14	2014-15	2015-16
Dog related	1892	1963	1781	1411
Public health	383	309	76	260
Environmental	1470	1126	1111	1112
Street disorder	816	486	487	741
Estate management	442	532	344	434
Noise	350	323	323	254
Threatening behaviour	56	46	25	128
Vehicle issues	176	207	322	494
Community safety	579	488	462	460
Smoking	149	104	59	10
Total	6313	5584	4990	5304

4.5 Environmental Improvements

Environmental Improvements are supported and delivered through a team of Environmental Health Officers, Enforcement Officers and specialist Technical Officers who cover a diverse range of regulatory enforcement activities including: non-domestic noise complaints, private sector housing disrepair, local air quality management duties, private water supplies, registration of private landlords and contaminated land duties, particularly in respect of redevelopment of brownfield sites through the planning process.

Table 6

Annual Data	Total Service Requests 2016	% Responded to within Target Timescales 2016	Planning/Building Standards Consultations	No. Licensing Consultations
2015/16	888	97%	276	161

4.6 Trading Standards

The Trading Standards team continue to provide a high level of service in response to both business advice requests and consumer complaints. Consumer complaints can often be complex to resolve, however the target of achieving these being resolved within 14 days continues to be met by the team.

Table 7

	2015/16		2014/15 (comparison)	
KPI	% resolved in 14 days	No. received (No. closed in 14 days)	% resolved in 14 days	No. received (No. closed in 14 days)
Consumer complaints	86.5%	653 (565)	81.2%	753 (611)
Business advice requests	100%	118 (118)	100%	138 (138)

4.7 Business Regulation

In terms of food law enforcement, Renfrewshire Council is a statutory food authority under the Food Safety Act 1990 for all food and feed business within Renfrewshire. The Council is also an enforcing authority in terms of Section 18 of the Health & Safety at Work etc. Act 1974, the Service has responsibility for enforcing health & safety legislation in certain types of premises within Renfrewshire.

Table 8

Activity	Actual 2015/16	Activity	Actual 2015/16
Food Hygiene Inspections	679	Food Hygiene Revisits	510
Food Standards Inspections	681	Health & Safety Interventions/ visits	304
New Business Inspections	116	Health & Safety Accidents Reported	84
Visits Following Complaints	95	Health & Safety Accidents Investigated	76
Premises Ceased Trading	104	Service Requests	775
Food Premises Voluntary Closure	10	Remedial Action Notices	9
Food Premises Improvement Notices	21	Detention of Food Notice	1
Health & Safety Improvement Notices	16	Health & Safety Prohibition Notice	11

4.8 Civil Contingencies

The Civil Contingencies Service (CCS) performs a key role in planning for major events and supporting incidents, to ensure the Council is fully prepared to respond to incidents where the public may require assistance, as per its statutory duties. This effective planning and response involves not only working closely with service areas across the Council, but also close collaboration with partner organisations such as the emergency services.

Throughout the last year, the CCS has co-ordinated the delivery of a number of key projects through its work programme, to ensure the Council, and wider community is in a constant state of readiness to respond if required. These include:

- Design and delivery of 'Violet Cloud', a strategic-level incident response exercise, with Chief and Senior Officers participating in a simulated major incident. This identified some tangible learning points, which have been incorporated into the Council's response arrangements, and particularly, arrangements for officers with an incident response role;
- To help further build community resilience, the CCS attended community events such as Sma' Shot Day, and provided guidance and information to the general public in attendance, through a stall. This included information about preparing a 'grab-bag' for people to use in emergencies, if they have to evacuate their homes at short notice.

The CCS has also been a key stakeholder in the design and delivery of multi-agency training and exercising across the Renfrewshire area.

5. Future Work Priorities – 2016/17

The environment in which the Public Protection Service operates is continually changing and the service will continue to prepare for and respond to the challenges that will be presented throughout 2016/17. The key priorities for the service will include:

- **The development of an integrated operational plan for Public Protection –** Individual areas of Public Protection have delivered their own service and operational business plans in previous years. In 2016/17, a fully integrated Public Protection Operational Plan will be developed which will closely align to the key Council priorities and the priorities outlined in the Community Resources Service Improvement Plan;
- **Delivering the identified improvements as part of Phase 2 of the Community Safety Partnership Hub –** The delivery of phase 2 of the Community Safety Partnership Hub will involve the preparation of a business case which will identify the way forward for the further integration of services within the Hub in order to realise the full benefits available from the Hub;

- **Jointly progressing the Building Safer Greener Communities Multi Agency Tasking Group with Police Scotland** – The challenge to deliver sustainable long term improvements for communities in Renfrewshire will be a key priority for the Community Safety Partnership in 2016/17;
- **Delivering the work programmes as agreed by the Community Safety & Public Protection Steering Group** – A detailed workplan has been agreed by the Community Protection Chief Officers Group. Officers from across Public Protection will be responsible for the successful delivery of this workplan;
- **Responding to national policies and direction such as the national model for Trading Standards and Scientific Services** – As well as responding to the day to day service delivery challenges, the service will continue to be involved in discussions at a regional and national level in response to suggested alternative delivery models for Scientific Services and Trading Standards.

6. **Resources**

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

7. **Prevention**

The Action Plan framework allows the Safer and Stronger Renfrewshire Thematic Board to plan resources and direct investment towards prevention and early intervention.

8. **Community Involvement/Engagement**

The Action Plan has been developed through the Safer and Stronger Renfrewshire Thematic Board and sub groups whereby the third sector is widely represented.

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