

## Notice of Meeting and Agenda

### Finance, Resources and Customer Services Policy Board

Date	Time	Venue
Wednesday, 08 November 2017	14:00	Council Chambers (Renfrewshire), Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM  
Head of Corporate Governance

### Membership

Councillor Tom Begg: Councillor Bill Brown: Provost Lorraine Cameron: Councillor Audrey Doig: Councillor Alison Jean Dowling: Councillor Jim Harte: Councillor Kenny MacLaren: Councillor Iain Nicolson: Councillor Jim Paterson: Councillor Jim Sharkey: Councillor James Sheridan: Councillor Andy Steel: Councillor Jane Strang:

Councillor John Shaw (Convener): Councillor John McNaughtan (Depute Convener):

### Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

### Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at [www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx](http://www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx)

For further information, please either email [democratic-services@renfrewshire.gov.uk](mailto:democratic-services@renfrewshire.gov.uk) or telephone 0141 618 7112.

## Items of business

### Apologies

Apologies from members.

### Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

- |           |  |                  |
|-----------|--|------------------|
| <b>1</b>  | <b>Joint Consultative Committee (Non-teaching)</b>   | <b>5 - 10</b>    |
|           | Minute of the meeting of the Joint Consultative Committee (Non-teaching) held on 13 September 2017.                                    |                  |
| <b>2</b>  | <b>Revenue Budget Monitoring Report to 15 September 2017</b>   | <b>11 - 22</b>   |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>3</b>  | <b>Revenue Budget Monitoring Report - Council Overview to 15 September 2017</b>  | <b>23 - 34</b>   |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>4</b>  | <b>Capital Budget Monitoring Report</b>  | <b>35 - 40</b>   |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>5</b>  | <b>Capital Budget Monitoring Report - Council Overview</b>   | <b>41 - 48</b>   |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>6</b>  | <b>Treasury Management Mid-Year Review 2017/18</b>   | <b>49 - 58</b>   |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>7</b>  | <b>Customer &amp; Business Services Performance Report</b>   | <b>59 - 70</b>   |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>8</b>  | <b>Customer Strategy 2017/22</b>   | <b>71 - 92</b>   |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>9</b>  | <b>Scottish Parliament Local Government and Communities Committee call for evidence on Draft Budget 2018/19: Consultation Response</b> | <b>93 - 100</b>  |
|           | Report by the Director of Finance & Resources.   |                  |
| <b>10</b> | <b>Chief Executive's Service Improvement Plan 2017/18: Mid-year Monitoring Report</b>  | <b>101 - 124</b> |
|           | Report by the Chief Executive.   |                  |

<b>11</b>	<b>Finance &amp; Resources Service Improvement Plan 2017/18: Mid-year Monitoring Report</b>	<b>125 - 150</b>
	Report by the Director of Finance & Resources.	
<b>12</b>	<b>Environment &amp; Communities Service Improvement Plan 2017/20: Mid-year Monitoring Report</b>	<b>151 - 198</b>
	Report by the Director of Environment & Communities.	
<b>13</b>	<b>Finance &amp; Resources: Annual Health &amp; Safety Report 2016/17</b>	<b>199 - 206</b>
	Report by the Director of Finance & Resources.	
<b>14</b>	<b>Revised Code of Conduct for Employees</b>	<b>207 - 226</b>
	Report by the Director of Finance & Resources.	
<b>15</b>	<b>Renfrew Police Station &amp; Renfrew Victory Baths - Feasibility Study</b>	<b>227 - 230</b>
	Report by the Director of Finance & Resources.	
<b>16</b>	<b>Civic Hospitality</b>	<b>231 - 234</b>
	Report by the Director of Finance & Resources.	
<b>17</b>	<b>CONTRACT AUTHORISATION REPORTS</b>	
<b>17a</b>	<b>Abbey House Curtain Walling and Window Replacement</b>	<b>235 - 238</b>
	Joint report by the Chief Executive and the Director of Finance & Resources.	
<b>17b</b>	<b>Interim Voids Maintenance Contract</b>	<b>239 - 244</b>
	Joint report by the Chief Executive and the Acting Director of Development & Housing Services.	
<b>17c</b>	<b>Telephony as a Service (TaaS)</b>	<b>245 - 250</b>
	Joint report by the Chief Executive and the Director of Finance & Resources.	
<b>17d</b>	<b>Measured Term Contract for Timber Preservation and Dampness Control Contractor</b>	<b>251 - 256</b>
	Joint report by the Chief Executive and the Acting Director of Development & Housing Services.	
<b>17e</b>	<b>Treatment and Disposal of Food Waste, Garden Waste and Co-mingled Food &amp; Garden Waste</b>	<b>257 - 260</b>
	Joint report by the Chief Executive and the Director of Environment & Communities.	

<b>17f</b>	<b>Purchase of IT Desktops</b>	<b>261 - 264</b>
	Joint report by the Chief Executive and the Director of Finance & Resources.	
<b>17g</b>	<b>Framework Contract for Maintenance &amp; Improvements of Carriageways and Footways</b>	<b>265 - 274</b>
	Joint report by the Chief Executive and the Director of Environment & Communities.	
<b>17h</b>	<b>Redevelopment of Paisley Town Hall , Stage 0, Stage 1 and Design Development Stage of Stage 2</b>	<b>275 - 280</b>
	Joint report by the Chief Executive and the Acting Director of Development & Housing Services.	
<b>18</b>	<b>Operational Performance Report: Integrated Facilities Management (Hard &amp; Soft Services)</b>	<b>281 - 294</b>
	Report by the Director of Environment & Communities.	
	<b>EXCLUSION OF PRESS AND PUBLIC</b>	
	The Board may by resolution exclude the press and public from the meeting during consideration of the following items of business as it is likely, in view of the nature of the business to be transacted, that if members of the press and public are present, there could be disclosure to them of exempt information as defined in paragraphs 8 and 9 of Part I of Schedule 7A of the Local Government (Scotland) Act, 1973.	
<b>19</b>	<b>Building Services Trading Budget Monitoring Report</b>	
<b>20</b>	<b>Catering Trading Budget Monitoring Report</b>	