

Notice of Meeting and Agenda Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Thursday, 24 November 2016	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM
Head of Corporate Governance

Membership

Councillors Williams and Perrie (Renfrewshire Council); S Miller (Engage Renfrewshire); S Cruikshank (Forum for Empowering Communities); W Kennedy (North Strathclyde Community Justice Authority); R Kennedy (Police Scotland); J Farrell (Procurator Fiscal's Office); B Grant (Renfrewshire Chamber of Commerce); D Leese and F Mackay (Renfrewshire Health & Social Care Partnership); S MacDougall, O Reid, I Beattie, F Carlin, D Mair and A Conboy (All Renfrewshire Council); L King (Scottish Children's Reporters Administration); M Gallagher (Scottish Fire and Rescue); C Prentice (Victim Support Renfrewshire); and A Cumberland (West College Scotland).

Chair

Councillor Williams.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Items of business

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

- | | | |
|----------|---|----------------|
| 1 | Minute of Previous Meeting | 5 - 10 |
| | Minute of Meeting held on 31 August 2016. | |
| 2 | Rolling Action Log | 11 - 12 |
| | Report by director of Finance & Resources, Renfrewshire Council. | |
| 3 | Safer & Stronger Local Outcome Improvement Plan - Remedial Action on Year 3 Progress | 13 - 18 |
| | Report by Director of Community Resources, Renfrewshire Council. | |

COMMUNITY COHESION

- | | | |
|-------------|---|--|
| 4(a) | Scottish Index of Multiple Deprivation 2016: Renfrewshire Briefing | |
| | Presentation by Data Analytics and Research Manager, Chief Executive's Service, Renfrewshire Council. | |
| 4(b) | Grey Space Community Tension Monitoring Group | |
| | Presentation by Police Scotland | |

FOR DISCUSSION

- | | | |
|----------|--|----------------|
| 5 | Paisley First - Purple Flag Submission | 19 - 46 |
| | Report by Director of Community Resources, Renfrewshire Council. | |

- 6 Policy to Support Third Party Application to the Private Rented Housing Panel 47 - 52**

Report by Director of Community Resources, Renfrewshire Council.

LIFE CHOICES AND OPPORTUNITIES

- 7 Update Report on Renfrewshire Child Protection Committee Annual Conference, Gender Based Violence and PI Children Looked After Away From Home 53 - 56**

Report by Head of Child Care and Criminal Justice, Renfrewshire Council.

- 8 Mental Health Art & Film Festival**

Presentation by Renfrewshire Health & Social Care Partnership.

FOR NOTING

- 9 Renfrewshire Community Safety Partnership Tackling Poverty Initiatives 57 - 60**

Report by Director of Community Resources, Renfrewshire Council.

- 10 Community Safety & Public Protection Update 61 - 68**

Report by Director of Community Resources, Renfrewshire Council.

- 11 Strategic Police Priorities 69 - 82**

Report by Director of Community Resources, Renfrewshire Council.



Minute of Meeting Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Wednesday, 31 August 2016	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

PRESENT

Councillors Williams, Renfrewshire Council; S Miller, Engage Renfrewshire; S MacDougall, O Reid and D Hawthorn (all Renfrewshire Council).

CHAIR

Councillor Williams, Chair, presided.

IN ATTENDANCE

C Grainger, C Dalrymple, M Hendry, D Kerr, Y Farquhar and C MacDonald (all Renfrewshire Council); J Divers, Scottish Fire and Rescue Service; F Capaldi, Police Scotland; D McKenna, Renfrewshire Community Health & Social Care Partnership; and A Lowe, Independent Chair, Renfrewshire Adult and Child Protection Committees.

APOLOGIES

Councillor Perrie, Renfrewshire Council; J Divers, Scottish Fire and Rescue Service; R Kennedy, Police Scotland; S Cruikshank, Forum for Empowering Communities; K Philips, Renfrewshire Health & Social Care Partnership.

DECLARATIONS OF INTEREST

There were no declarations of interest intimated prior to commencement of the meeting.

1 **MINUTE OF PREVIOUS MEETING**

There was submitted the Minute of the Safer & Stronger Renfrewshire Thematic Board held on 16 May, 2016.

DECIDED: That the Minute be approved.

2 **ROLLING ACTION LOG**

The Rolling Action Log was submitted for approval.

DECIDED:

(a) That the updates be noted; and

(b) That the Rolling Action Log be approved.

3(a) **ADULT PROTECTION**

A presentation was given by the Independent Chair, Renfrewshire Adult and Child Protection Committees relative to an update on Adult Protection.

The presentation outlined the Improvement Plan and Strategy and the initial drivers and key areas of focus; highlighted key developments; and detailed future activity.

DECIDED: That the presentation be noted.

3(b) **MULTI AGENCY RISK ASSESSMENT CONFERENCE**

A presentation was given by the Community Safety Hub Manager, Community Resources, Renfrewshire Council and Detective Chief Inspector, Police Scotland relative to an update on the Multi Agency Risk Assessment Conference (MARAC).

The presentation gave a brief overview of MARAC and outlined the definition; detailed some of the cases currently under MARAC; highlighted the background of MARAC in Renfrewshire; indicated some MARAC statistics; and summarised best practice and next steps.

DECIDED: That the presentation be noted.

4 **RENFREWSHIRE'S LOCAL OUTCOME IMPROVEMENT PLAN - PROGRESS AGAINST YEAR 3 TARGETS**

There was submitted a report by the Director of Community Resources which provided detail on the three year progress for the Safer & Stronger Renfrewshire Thematic Board element of the Local Outcome Improvement Plan.

The report indicated that Renfrewshire Community Planning Partnership was committed to ensuring that resources were deployed wisely to achieve best value. An open and rigorous performance culture had been embedded within the partnership which promoted collective responsibility for achieving the outcomes. It was noted that clear accountability and reporting was an important aspect of the approach being taken.

The report provided an overview of the thematic board's key achievements, detailed

Year 3 progress against each individual impact measure; and identified the key activities being undertaken by the Safer and Stronger Renfrewshire Thematic Board to progress the prevention agenda which was outlined within the report.

DECIDED:

(a) That the Safer and Stronger Renfrewshire Board's key achievements as highlighted within the report be noted;

(b) That the performance of the impact measures as highlighted within the report be noted;

(c) That the challenges and implications relating to a small number of impact measures detailed within the report be noted;

(d) That the contribution the Safer and Stronger Renfrewshire Thematic Board in progressing the prevention agenda as detailed within the report be noted; and

(e) That it be noted that the information contained within the report would be included as part of the annual Community Planning Performance Report to the Renfrewshire Community Planning Partnership Board on 21 September 2016.

5 PUBLIC PROTECTION OPERATIONAL UPDATE

There was submitted a report by the Director of Community Resources, Renfrewshire Council which provided an update for the Safer & Stronger Renfrewshire Thematic Board on recent activities carried out in relation to public protection.

DECIDED: That the progress update report be noted.

6 COUNTER TERRORISM PREVENT STRATEGY PROGRESS UPDATE

There was submitted a report by the Director of Community Resources, Renfrewshire Council which provided an update of progress made in understanding and responding to the threat posed by Terrorism and the role of Renfrewshire's Multi Agency CONTEST (Prevent) Group. It provided information on current threat levels and how they were determined.

The report advised that Renfrewshire's Multi Agency CONTEST (Prevent) Group was now firmly established with consistent membership across all of the relevant agencies and partners involved in this work within Renfrewshire. The group acted as the multi agency joint tasking group for Counter Terrorism activity. The role and remit of the group was to identify priorities and opportunities for tackling terrorism and organised crime across Renfrewshire. It undertook high level assessments to identify a clear understanding of radicalisation, the levels of awareness across the Council and partners and the actions being taken to prevent people from being radicalised.

The report noted that recent focus had been on raising awareness of Prevent training and exercising, and establishing effective monitoring and performance measures for the group. Also being considered was the potential impact of a change in the current threat level in the UK to CRITICAL – both in terms of impact on the community, but also the response of various agencies and the communications that would be required. There were significant developments planned to coordinate training and awareness of Prevent across the area. These included a significant Contest (Prevent) Exercise and the development of a training Prospectus.

DECIDED:

- (a) That the progress achieved in understanding and responding to the threat posed by terrorism be noted; and
- (b) That the steps taken and future plans to raise awareness of prevent and prevent people from being drawn into terrorism be noted.

7 COMMUNITY JUSTICE TRANSITION UPDATE

There was submitted a report by the Head of Child Care and Criminal Justice, Renfrewshire Council relative to an update on the Community Justice Transition.

The report advised that in response to the requirements of the Community Justice Scotland Act 2016 a multi-agency transitions group which involved the key partners was created within Renfrewshire. This had now become the Community Justice Steering Group which reported to the Safer and Stronger Renfrewshire Thematic Board, this group was currently in the process of undertaking and completing several tasks which were outlined within the report.

DECIDED: That the report be noted.

8 POLICE SCOTLAND - COUNTER CORRUPTION UNIT ASSURANCE (HMICS)

There was submitted a report by the Director of Community Resources, Renfrewshire Council which provided an update on the published findings of the Assurance Review of Police Scotland's Counter Corruption Unit which was carried out following a request from the Scottish Police Authority (SPA).

The report advised that the review was very focused on the work of the Counter Corruption Unit and the 39 actions that had been identified to be taken forward by Police Scotland which related primarily to the organisational structures, governance and operating procedures that were and should be in place within Police Scotland.

The report noted that the recommendations contained within the review were of value to the Safer & Stronger Renfrewshire Thematic Board as a procedure for highlighting best practice. The report had been circulated to the Community Safety and Public Protection Steering Group for use in this way. There were three recommendations that were worth noting in particular as they impacted on the partnership work that was ongoing between Police Scotland and Renfrewshire Council and these were highlighted within the report.

DECIDED:

- (a) That the HMICS Assurance Review of the Police Scotland Counter Corruption Unit published on 27 June 2016 be noted; and
- (b) That the three recommendations that had a particular relevance to the ongoing work of the Community Safety Partnership as detailed within the report be noted.

9 **SCOTTISH GOVERNMENT REVIEW OF STRATEGIC POLICE PRIORITIES FOR SCOTLAND - CONSULTATION PAPER**

There was submitted a report by the Director of Community Resources, Renfrewshire Council relative to the Scottish Government's review of Strategic Police Priorities for Scotland.

The report advised that the Scottish Government published a consultation in June 2016 on draft Strategic Police Priorities for Scotland. This followed a pre consultation phase which had been running up to end of April 2016 centred around the question "What are your priorities for your police service?"

The final date for submissions to the consultation was 16 August 2016. A response from Renfrewshire Council was submitted within the timescales set by the Scottish Government and a copy of the response was attached as an appendix to the report.

DECIDED:

(a) That the Consultation on draft Strategic Police Priorities carried out by the Scottish Government be noted;

(b) That Renfrewshire Council's submitted consultation response as detailed within the appendix to the report be noted.

10 **SCOTTISH FIRE AND RESCUE SERVICE PLAN REVIEW CONSULTATION 2016/2019**

There was submitted a report by the Director of Community Resources relative to the Scottish Fire and Rescue Service (SFRS) consultation on its draft Strategic Plan 2016/19.

The draft plan set out SFRS commitments for the next three years and established how the Service would seek to improve community safety, its response and resilience and address inequality while enhancing the wellbeing of the people of Scotland. The report intimated that the final date for submissions to the consultation was 9 August 2016 and the Council response which had been submitted by that deadline was attached as an appendix to the report.

DECIDED:

(a) That the consultation on the draft SFRS Strategic Plan (2016/2019) be noted; and

(b) That Renfrewshire Council's submitted consultation response as detailed within the Appendix to the report be noted.

11 **UPDATE ON DEVELOPING PHASE 2 OF THE COMMUNITY SAFETY PARTNERSHIP HUB**

There was submitted a report by the Director of Community Resources, Renfrewshire Council which provided an update on progress with the development of the Renfrewshire Community Safety Partnership Hub, the areas of work delivered from the hub since it was established in September 2015 and initial plans for the future development of the hub.

DECIDED:

(a) That the overall progress contained within the report be noted; and

(b) That the proposals for the future development of Phase 2 development of the Community Safety Hub around opportunities identified across 4 key themes be noted.

12 SCOTTISH POLICE AUTHORITY ANNUAL REVIEW OF POLICING 2015/16

There was submitted a report by the Director of Community Resources relative to the Scottish Police Authority Annual Review of Policing 2015/16, submitted to the Scottish Parliament in June 2016 and which reported progress against each of the four strategic police priorities.

The report intimated that the four strategic Police Scotland priorities aligned well with agreed local priorities and provided examples of local activities and practice against each priority.

DECIDED:

(a) That the publication of the Annual Review of Policing 2015/2016 by the Scottish Police Authority be noted; and

(b) That the focus of the work of Police Scotland on a range of issues that had direct relevance to Renfrewshire and that aligned with the work of the Community Safety Partnership be noted.

13 TIMETABLE OF MEETINGS FOR THE SAFER & STRONGER RENFREWSHIRE THEMATIC BOARD - JANUARY 2017 TO JUNE 2017

There was submitted a proposed timetable for meetings of the Safer& Stronger Renfrewshire Thematic Board for the period January 2017 to June 2017.

DECIDED: That the timetable of meetings until June 2017 be approved.

**RENFREWSHIRE COUNCIL
SAFER & STRONGER THEMATIC BOARD
ROLLING ACTION LOG**

KEY

Action is on track 

Areas for concern that will impact on completion date if not fixed. 

Action required to bring up to satisfactory level 

Past deadline date and action required. 

Action No.	Action	Action Owner	Status	Expected Date of Completion	Actual Date of Closure	Update & Comments
S&S.23.03.16(4)	<u>Strategic Development of the Safer & Stronger Action Plan</u> Agreed that a Year 3 Progress Report be submitted to a future Board.	Lead Officer/ YF		Future meeting		<u>S&S.31.08.16(4) - Renfrewshire's Local Outcome Improvement Plan - Progress Against Year 3 Targets</u> Information contained within the report will be included as part of the AnnualCommunity Planning Performance Report to the Renfrewshire Community PlanningPartnership Board on 21 September 2016.
S&S.16.05.16(4)	<u>Renfrewshire Community Safety Partnership Tackling Poverty Initiatives</u> Noted that a report would be submitted to a future Board which outlined the performance against the success measures for each of the work streams.	OR		Future meeting		
S&S.16.05.16(6)	<u>Counter Corruption, Serious Organised Crime & Counter Terrorism</u> Agreed that a report on the work of the Integrity Group in relation to Serious Organised Crime and Counter Corruption be submitted to a future Board.	OR		Future meeting		
S&S.16.05.16(10)	<u>Update on Scottish Government Review of Strategic Police Priorities</u> A copy of the final response be submitted to the Board meeting in August.	OR		August 2015	September 2016	<u>S&S.31.08.16(4) - Scottish Government Review of Strategic Police Priorities for Scotland Consultation Paper</u> Renfrewshire Council's submitted consultation response was detailed in the Appendix.

To: Safer and Stronger Renfrewshire Thematic Board

On: 24 November 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

**Safer and Stronger Renfrewshire Local Outcome Improvement Plan
Remedial Actions On Year 3 Progress**

1 Summary

- 1.1 The Safer and Stronger Renfrewshire Board has responsibility for coordinating and driving multi-agency activity to ensure that we achieve our long term vision that:
'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'.
- 1.2 The Safer and Stronger Renfrewshire element of the Local Outcome Improvement Plan clearly sets out our agreed outcomes together with the one, three and ten year targets for each of the impact measures. This report provides detail on the progress and remedial actions on the indicators not achieving target, as reported on the report which was submitted to the Community Planning Partnership Board in September 2016, showing year three progress.
- 1.3 The report will also be considered as part of the combined Community Planning Partnership Annual Community Planning Performance Report.

2. Recommendations

It is recommended that the Board discusses and notes the progress being made against the red and amber impact measures as detailed in section 3 of this report.

3. Background

- 3.1 Renfrewshire Community Planning Partnership is committed to ensuring that resources are deployed wisely to achieve best value. An open and rigorous performance culture has been embedded within the partnership and promotes collective responsibility for achieving outcomes. Clear accountability and reporting is an important aspect of the agreed approach.
- 3.2 In August 2016, a report was submitted to the Safer and Stronger Renfrewshire Thematic Board showing the progress of the Safer and Stronger Renfrewshire element of the Local Outcome Improvement Plan, against the targets sets.
- 3.3 A number of measures were highlighted as not achieving target and an update on current progress on these measures is detailed in the table below.

Impact Measure	Year 3 Target	Year 3 Actual	Remedial Action
Outcome:			
Increase % of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live".	86%	79%	The introduction of the Building Safer and Greener Communities multi-agency tasking group should assist in addressing satisfaction levels and addressing the perception of local drug dealing/use in key communities across Renfrewshire.
% reduction in the perception of the local drug dealing/use in neighbourhoods (*)	11%	16%	
Progress including action to date and milestones			
<p>The work of the Building Safer and Greener Communities multi-agency tasking group should impact positively on both addressing satisfaction levels and the perception of drug dealing/drug use in key communities across Renfrewshire. The tasking group is working towards addressing specific needs in communities including tackling:</p> <ul style="list-style-type: none"> • Domestic Violence; • Antisocial Behaviour; • Drug/Alcohol abuse; • Youth Disorder; • Vandalism; • Litter/Dog Fouling; • Violence; • Licensing and Enforcement activities, and • Environmental Improvements. <p>Renfrewshire has 25 datazones in the 5% most health deprived which equates to a local share of 11.1% i.e 1 in 9 datazones in Renfrewshire suffer the severest health deprivation. These statistics are one dataset that assists in allowing Renfrewshire Council to target the correct areas for the programme.</p> <p>To date the approach has been introduced in Ferguslie and Gallowhill and has already delivered positive results. In Ferguslie 47% of residents rated the area as a very good place to live. This is an increase of 16% compared to a similar survey carried out in 2013. 64% of Ferguslie residents stated that they feel very or fairly safe when walking alone in Ferguslie. This is an increase of 14% in comparison to 2013.</p> <p>More people now state that they have little or no fear of crime within Ferguslie than those who do. This compares favourably to 2013 when there was an even split.</p> <p>In both communities drug use and drug related crimes were highlighted as a prominent issue identified by the local community.</p> <p>Action plans are now being developed for each community to address the key issues arising from the new approach. Information gathered has been used by partners to target enforcement and improvements e.g. Community Safety Wardens (anti-social behaviour), Police Scotland (speeding/crime) and Community Justice (overgrown areas).</p> <p>(*) The data source for the drug dealing/use impact measure is taken from the Scottish Household Survey which uses a small sample size at the local authority level and therefore is sensitive to change and fluctuation year on year.</p>			

Impact Measure	Year 3 Target	Year 3 Actual	Remedial Action
Outcome:			
Number of reported incidents of anti-social behaviour (combined data from Renfrewshire Council Community Safety Service and Police Scotland)	11,489	12,616	The co-location of services within the new Renfrewshire Community Safety Partnership Hub and the subsequent review of agencies attending daily tasking offers an improved approach to dealing with anti-social behaviour in Renfrewshire.
Number of complaints regarding vandalism and youth disorder	2,614	3,244	To respond to these issues Renfrewshire Community Safety Partnership has identified and targeted interventions in several hotspot areas that were accounting for a significant number of referrals to the Youth Team.
Progress including action to date and milestones			
<p>Performance for both impact measures had previously exceeded year 3 and year 10 targets which led to the Safer and Stronger Renfrewshire Board setting much more challenging targets for both measures, which were highlighted as difficult to achieve. A drive to improve reporting of these activities and the challenging nature of the revised targets is reflected in the current performance achieved.</p> <p>Daily tasking has allowed for early intervention and a more holistic approach to tackling anti-social behaviour in Renfrewshire. The approach implemented allows for the most appropriate service to intervene early with sustainable outcomes being achieved. However the close working relationships being developed across the Renfrewshire Community Safety Partnership has led to increases in the numbers of referrals being recorded for key activities – vandalism, anti-social behaviour, drug crime and domestic abuse in particular.</p> <p>In addition better links have been established with the Police Scotland control room who are diverting more lower level antisocial behaviour calls to the Renfrewshire Community Safety Partnership Noise Team, Youth Team and Wardens Service.</p> <p>There is evidence that the partnership approach in addressing youth disorder and antisocial behaviour is working as reported incidents within these areas have reduced or stopped following the targeted intervention approach. It is also clear that there is an element of displacement which is to be expected. However, the partnership knowledge and expertise of the individuals involved has allowed for quick and sustainable interventions to be put in place to address the issues within each area and to make connections when the same perpetrators are identified to have moved to a different location. The increased sharing of relevant information is also allowing a change in focus onto resolving the particular issues that these individuals have that is driving their behaviour, rather than simply intervening to prevent anti-social behaviour when it occurs.</p>			

Impact Measure	Year 3 Target	Year 3 Actual	Remedial Action
Outcome:			
Reduction in the number of children looked after away from home	275	295	<p>In partnership with the Centre for Excellence in Looked after Children's Services, Renfrewshire Council has been implementing tests of change in permanency planning for children and this will contribute incrementally to a long term reduction in accommodated placements as alternative long-term arrangements are put in place which includes kinship care, adoption and permanent return home.</p> <p>Further reductions will be achieved as the impact of early intervention and preventative work are realised. However, such programmes achieve results over many years. There have been significant reductions in the number of older children being accommodated, and services such as the Whole Systems Team and Functional Family Therapy are now supporting older children and teenagers to remain at home.</p>
Progress including action to date and milestones			
<p>The aim of reducing the number of children looked after away from home is a long-term one, and good progress is being made. The number of children looked after away from home has shown a year on year decrease from 332 in 2012/13 to 295 in 2015/16.</p> <p>The wellbeing of the child is always paramount and the service will maintain an accommodated placement when a young person is settled and thriving. Strong partnership working in Renfrewshire supports the identification of risk to the most vulnerable, meaning we continue to accommodate very young children.</p>			

Impact Measure	Year 3 Target	Year 3 Actual	Remedial Action
Outcome:			
Increase in the detection rate for hate crime and offences (Impact measure revised November 2015)	86%	79.9%	To help address hate crime, Police Scotland has established the 'Grey Space' Community Tension Monitoring Group which operates across Renfrewshire and Inverclyde.
Progress including action to date and milestones			
<p>After significant discussions with representatives from the various agencies, establishments and groups in the Renfrewshire and Inverclyde, the 'Grey Space' group held its first meeting in May 2016. Police Scotland currently chairs and provides a consistent secretariat for the group.</p> <p>Membership of the 'Grey Space Group' is drawn from the Catholic Church; Church of Scotland; local mosque; Buddhist community; LGBT+; Polish community; West College Scotland; University of West of Scotland, 'I Am Me'; NHS; and both local authorities.</p> <p>The group acts as:</p> <ul style="list-style-type: none"> • a forum for inter community discussion in Renfrewshire and Inverclyde and a support mechanism for other members in the event of a significant crisis incident that may impact on their community; • a mechanism to cascade, within their communities, useful information and materials which the police or local authorities provide from time to time; • a forum for members to provide an update on changes to the composition of their communities, and likely impacts this might bring to other communities within Renfrewshire and Inverclyde. • an outreach body to newly established or hard to reach/ engage communities within Renfrewshire and Inverclyde. <p>Hate Crime incidents are relatively small in number and therefore a small number of crimes can result in large changes to the overall rate.</p>			

Author: For more information about the report, please contact Colin Grainger, Service Planning and Policy Development Manager, Renfrewshire Council on 0141 618 7352, colin.grainger@renfrewshire.gcsx.gov.uk



To: Safer and Stronger Renfrewshire Thematic Board

On: 24 November 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Paisley First – Purple Flag Submission

1. Summary

- 1.1 Paisley First, in their Bid Business Plan 2015 - 2020 identified a key priority: *“to make Paisley town centre’s business environment attractive and appealing to locals, visitors and to businesses”*. Together with a range of measures detailed in their Business Plan to support this, a commitment was given to achieving ‘Purple Flag’ status for the town centre and interest was registered with the Association of Town and City Management (the awarding body for Purple Flag) in January 2016 with the appropriate fee of £2400 paid by Paisley First.
- 1.2 While the application was to be made by Paisley First, the Council, through Community Resources and other key partners have provided support for achieving Purple Flag status with the appointment of the Purple Flag Coordinator. The partners assisted in preparing the application and a range of practical improvements to services and facilities in line with Purple Flag criteria. Improvements made include:
- The introduction of the Rapid Response Team;
 - Expansion of CCTV cameras with the proposal to move to 24 hour coverage;
 - Daily tasking has allowed for early intervention of problem areas;
 - Deep Clean of the town centre/Purple Flag area;
 - Improvements in street lighting; and
 - Introduction of Street Stuff in certain areas.
- 1.3 Throughout the process, applicants are supported by towns/cities with Purple Flag accreditation and Paisley First has been ably supported by colleagues from Supporting Guilford. They have given advice and reviewed the first draft which they feel “reads well and offers the adequate detail to give the Purple Flag area sufficient credit”.
- 1.4 The submission documents and application process are now complete and will be submitted by Paisley First before 14 October 2016. This paper outlines the application process and the key points from the self-assessment exercise which was undertaken on 25/26 August 2016.



- 1.5 Only 2 other cities in Scotland have been awarded Purple Flag - Aberdeen and Dunfermline.
- 1.6 Paisley First is the applicant with Community Resources acting as coordinator for the application process.
- 1.7 The application is due for submission by 14 October 2016 with the formal audit likely to be undertaken in mid-November to early December on either Friday or Saturday evening from 5pm to 4am.
- 1.8 Applicants are required to renew their Purple Flag status annually with the renewal process similar to that described above. It is expected that for the renewal process the area will be able to demonstrate continuous improvement in supporting the evening and night time economy with adequate resources identified to achieve this.
- 1.9 The purple flag boundary is detailed on the map attached as Appendix 1 with the draft application for submission attached as Appendix 2.

2. Recommendations

- 2.1 It is recommended that the Safer & Stronger Renfrewshire Thematic Board;
 - Notes the Purple Flag submission to the Association of the Town and City Management and that the subsequent assessment will be undertaken on Friday 9th December 2016.

3. Background

- 3.1 Purple Flag is an accreditation process similar to the Blue Flag for beaches awarded by the Association of Town and City Management (ATCM) following a successful application and external audit process. It is awarded to town or city centres that meet or surpass the standards of excellence in managing the evening and night time economy (ENTE), which can demonstrate that visitors experience an entertaining, diverse, safe and enjoyable night out.
- 3.2 Research undertaken by the Association of Town and City Management show that Purple Flag can bring real benefits which include:
 - A raised profile and an improved public image for the location;
 - A wider patronage and increased expenditure;
 - Lower crime and anti-social behaviour; and
 - A more successful mixed use economy in the longer term.



4. Key Principles of Purple Flag

Partnership working

- 4.1 14 Partners have joined the Purple Flag Working Group demonstrating real commitment to achieving this award for Paisley Town Centre. Partners include: Police Scotland; Renfrewshire Council (various services); Alcohol and Drugs Partnership; Paisley First; McGill's Buses; Scotrail; Renfrewshire Cabs; Renfrewshire Leisure; Pubwatch (representing several town centre pubs and clubs); Street Pastors; West and Central Community Council and Environmental Training Team. Membership of this group is regularly reviewed and continues to grow.

Core Standards for Purple Flag Status

- 4.2 There are five core standards which must be demonstrated within the application submission:
- **The Policy Envelope** must demonstrate a clear strategy for enhancing the Evening and Night Time Economy (ENTE) based on sound research, integrated public policy and a successful multi-sector partnership must be demonstrated.
 - **Wellbeing.** Evidence must be submitted which demonstrates that the town is a safe and welcoming environment.
 - **Movement.** Getting home safely after an evening out is crucial as is the ability to move around the centre on foot with ease.
 - **Appeal.** Successful destinations should offer a vibrant choice of leisure and entertainment for a diversity of ages, lifestyles and cultures; including families and older people.
 - **Place.** Evidence must be submitted which shows a successful centre with a blend of overlapping activities that encourage people to mingle and enjoy the place.

5. The Application Process

- 5.1 The assessment for Purple Flag takes place on two separate occasions. The first is undertaken by the applicant and is called the "self-assessment", the results of which form part of the application. It is intended that this survey identifies any areas that need improvement or action. The self-assessment for Paisley was undertaken by a team of 6 auditors from Police, Renfrewshire Council and Paisley First on 25 August from 5pm to 4am. Observations were made in the time bands which covered early evening and late night activities and although the overall impression of the auditor was that standards had been met, a number of observations were noted, namely:
- Early evening Paisley lacked activity with few shops or cafes open.
 - Late night transportation provision was poor with venue owners voicing concerns regarding the effects that this was having on business.
 - Although the town centre was in immaculate condition up until 12am, the main artery streets became very littered with fast food litter after this time.



- A number of 'dark spots' were noted in terms of lighting where improvements could be considered.
- A few vacant properties in key areas affected the overall visual amenity of the area (High St and Moss St).

5.2 The second stage of the audit process is undertaken by the Association of Town and City Management and is the formal assessment. It is carried out by two external Purple Flag assessors. It will be undertaken on the evening of the 9th December 2016, with the 2 auditors carrying out an on the ground appraisal of the performance of the town. This assessment will take place at night when the town is active and measure performance in each of the five elements detailed above against the expected standard.

5.3 November and December are busy months for Paisley with the Firework display and Christmas Light switch on. The Purple Flag coordinator has confirmed that the assessors would rather see Paisley on an evening where it is classed as "business as usual" rather than one where significant events are taking place.

5.4 The formal assessment will require a presentation by the Purple Flag coordinator and the applicant (Paisley First) attended by key partner representatives who may be questioned by the auditors in the area of their expertise. It is anticipated that the following partners may wish to be in attendance or represented (NB this list is not exhaustive):

- Renfrewshire Council Chief Executive
- Leader of Renfrewshire Council
- Conveners of the Environment Policy Board and Housing and Community Safety Policy Board
- Director of Community Resources
- Divisional Commander – Police Scotland
- Area Manager – Scottish Fire and Rescue
- Chief Executive of Paisley First
- Paisley First Board members (as appropriate)

6. The Next Steps

6.1 Following the assessment, the Purple Flag working group will meet and assess the next steps required depending on the outcome.

6.2 The Association of Town and City Management accept that no town or city is perfect and therefore an emphasis is on the applicants to demonstrate that they are working towards continuous improvement and partnership working in the area.

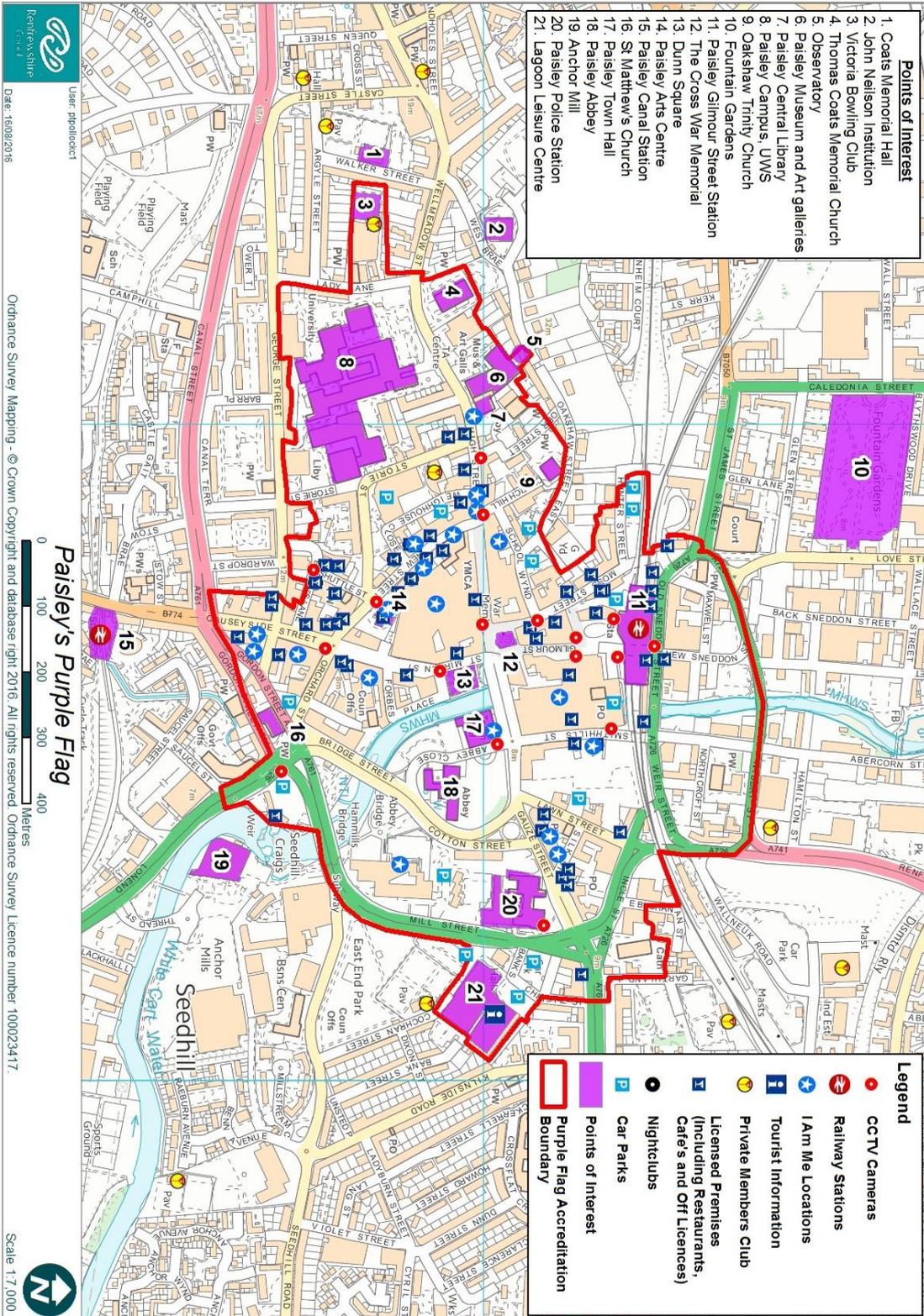
6.3 The working group will continue to improve the town centre using the findings of the assessment (and self-assessment) as the action plan to either maintain the Purple Flag award or to work towards another potential application.



- 6.4 The group will continue to make links with relevant stakeholders/partners to ensure that the work being undertaken by the group can add value to relevant strategies and policies.



Appendix 1





APPENDIX 2 PURPLE FLAG APPLICATION



PURPLE FLAG AREA SNAPSHOT CHART

NAME OF CENTRE: Paisley First

DATE: 13 October 2016

PURPLE FLAG COORDINATOR: Maria Corrigan

OVERVIEW OF PURPLE FLAG AREA

SUMMARY

Welcome to Paisley

Paisley is...

- 1,000 years of history and heritage that lives on through our awe inspiring listed buildings, Paisley Abbey, Paisley Arts Centre, Paisley Town Hall, Paisley Museum and Art Gallery and Coats Observatory. There are 107 listed buildings comprising 13 Category A, 74 Category B and 20 Category C structures.
- Home to approximately 75,000 people with vital road and transport networks giving access to 1.4 million people who live within 30 minutes drive from the vibrant heart of town.
- A worldwide platform for Scottish tourism and boasts enviable benefits from the International Airport positioned on the doorstep of the business improvement district, providing access to Paisley and Scotland for visitors from across the world.
- Home of the iconic Paisley Pattern, a fantastic industrial heritage with museum collections of international significance. Paisley has its own iconic brand, being reclaimed and hailed at the centre of an inspiring regeneration programme.
- A wide and diverse calendar of cultural events from hosting the UK start to the Monte Carlo Classic Car Rally in January, April showcasing the Paisley Beer and Food Festival to the Sma' Shot Day in July celebrating victory on pricing for local weavers against their employers. Annual 2 day Halloween Festival, Fireworks displays and Christmas celebrations round off an array of year round activities with cultural, historic and economic significance.
- A culinary delight with foods available to suit every palate from "food on the go" to fine dining. Eating out in Paisley will take you on a culinary journey around the globe until well into the night.
- Host to several major 'one off' events. Most recently including the Royal National Mod and the 'Bring it all Home Festival' celebrating of the life of Paisley's Gerry Rafferty. All of these events and activities help to build momentum for Paisley's UK City of Culture 2021 bid.
- Easily accessed by regular and frequent bus services from Glasgow and surrounding areas and the ten minute train journey into Scotland's 4th busiest train station at Gilmour Street is popular with commuters and visitors alike.
- Is an evening economy supported by the people, businesses, heritage, culture and aspirations of growth and development. Employability grants and funding to niche businesses within the town add to



the unique draw Paisley attracts.



OUR PARTNERSHIP (The agencies & interests backing your entry)

- Paisley First (business community representation)
- Police Scotland (crime and disorder issues)
- Renfrewshire Council (policy and service delivery in relation to youth and adults, street cleaning and built environment)
- Renfrewshire Leisure (Leisure and Culture activities)
- Scottish Fire and Rescue (fire safety and public protection issues)
- Renfrewshire Alcohol and Drugs Partnership ADP (alcohol and drugs issues)
- Street Stuff (youth interventions)
- Scotrail (transport links)
- Environmental Training Team (community interests)
- West and Central Community Council (community interests)
- I Am Me Scotland
- Pubwatch representing 12 businesses
- Renfrewshire Cabs

OUR PURPLE FLAG WORKING GROUP (Members and interests they represent)

Andrew Mitchell (BID Manager, Paisley First)
Meg Currans (Paisley First)
Sgt Allan O'Hare (Police Scotland)
Maria Corrigan (Community Safety Services Renfrewshire Council (RC) and (Purple Flag Coordinator)
Ken Gray (Street Scene Manager, RC)
Drew McNab (Built Environment RC)
Craig Elliot (Renfrewshire Leisure)
Lynn Hollands (Renfrewshire Council)
Amanda Moulson (2021 Bid Team)
Douglas Morrison (Renfrewshire Council)
Gordon McNeillie (Community Safety Partnership Analyst)
Claire Horn (Renfrewshire Council)
John Paul (Scottish Fire and Rescue)
Rowan Anderson (ADP)
Stephen Gallagher (Street Stuff and St Mirren's football club - youth activities)
Heather Collins (Gilmour Street Station Manager)
Cheryl Adair (Streetpastors)
Ian Williams (Environmental Training Team - community engagement)



John Wilby (West and Central Community Council - community engagement)
Carol Burt (I am Me)
Jacqueline McCaig (Chair of Pubwatch)
Hannah McCulloch (Renfrewshire Cabs)

KEY ISSUES WE FACE IN IMPROVING PURPLE FLAG AREA

Paisley is proud.

Proud of our past and proud of who we are. Our communities are at the heart of everything that is done to improve and develop Paisley. Communities are integral to identifying services and aspects of Purple Flag that require attention. Involving communities, in itself, is a major asset in improving the Purple Flag area. Those interested in the partnership of the bid have key roles to play in overcoming the key issues that we face in the improvement of the area.

Paisley First, Paisley's Business Improvement District, provides strength in leading Paisley towards revitalising the Town Centre and improving the business environment from which Paisley can continue to thrive.

Our 'whole town' bid for UK City of Culture 2021 recognises that the involvement of as many groups and individuals as possible will be a cornerstone in ensuring Paisley is a proud example of a Purple Flag area; a place where people benefit from the evening appeal of a town with wellbeing, availability of movement, diverse appeal and a functional, attractive place to visit, work and live.

Recognising the key issues proves as the first step in planning improvements to overcome them. At the heart of this, Renfrewshire's Community Plan involves members of the community in planning how to tackle the social and economic conditions that place Renfrewshire 7th in Scotland's most deprived areas. The foundation of this comes from the six themes identified as those to initiate a trend of improvement across Renfrewshire. A particular priority sets out the need to have attractive and successful town centres; providing safe, clean environments for communities, stimulating economic growth, inward investment and the creation of jobs. For Paisley to thrive, a reverse in the effect of the economic downturn presents key challenges. Working together towards Purple Flag status will greatly benefit the challenges faced in improving Paisley including;

- Stimulating inward investment to secure Paisley as a place for businesses to thrive;
- Sustaining a high level of service in relation to street cleaning;
- Increasing the frequency and attraction of bigger events in Paisley;
- Increasing diversity, attracting more visitors to Paisley;
- Increasing the diversity of early evening activities/choice;
- Encourage students to utilise town centre facilities in evening and weekends;
- Determine current perceptions of the Purple Flag area and ask the people of Paisley how these can be improved;
- Building confidence among businesses in a growing evening economy, providing a strong local voice for businesses;
- Identify safety concerns and implement strategies to reduce or eliminate these concerns;
- Improving availability of late night transport options;
- Tackling alcohol related A&E presentations;
- Tackling offenders to reduce incidence of dog fouling, littering and flytipping; and
- Tackling youth disorder to improve the sense of safety within the Purple Flag area.



CORE AGENDA THEME 1. WELLBEING

Minimum threshold Standard. Per capita crime and anti-social behaviour rates that are at least average and show an improving trend – taking both residents and visitors into account

SUMMARY (Headline conclusions and bullets)	SUPPORTING DATA (Key figures & statistics)
<p>1. Purple Flag KPI 1 - Crime and Anti-Social Behaviour A reducing incidence of alcohol-related crime and disorder</p> <p>2. Purple Flag KPI 2 - Alcohol and Health Reducing levels of alcohol abuse and harm</p> <p>3. Purple Flag KPI 5 - Perceptions</p>	<p>Within the proposed Purple Flag boundary area, the total number of ASB-related incidents reported to Police Scotland reduced from 901 during 2014/15 to 842 during 2015/16. During the first quarter of the current Financial Year, recorded Group 1 violent crimes, and drugs-related crimes, have both halved.</p> <p>The rate of alcohol related hospital admissions per 100,000 population has reduced from 10.5 in 2013/14 to 9.1 in 2015/16 in Renfrewshire. Despite the rate not meeting the three year target of 8.9 the most recent data shows that the rate of alcohol related hospital admissions per 100,000 has shown a reduction and the rate is the lowest in more than three years.</p> <p>Our partners are working closely to promote our dynamic and safe town as a great night out. A local survey for visitors indicated that 45% felt safe with a further 33% having no opinion. We are working at improving perceptions of safety in the town by increasing police and warden’s presence, promotion of Best Bar None and Pub watch, supporting the work of Street pastors through funding, and robust use of CCTV and Radiolink. City of Culture Bid 2021 is working hard to promote Paisley’s Cultural activities and to enhance Paisley image as a desirable destination for entertainment.</p>
<p>CURRENT STANDARD OF AREA Paisley is safe.</p> <p>Alcohol-Related ASB down by 7% during 2015/2016, Violence and Drugs-related crime down during current Financial Year to date.</p>	<p>Renfrewshire’s Community Safety Partnership</p> <p>This multi-agency partnership (Including Community Safety, Police, Fire, Health, Housing) works together to reduce crime and ASB. Sub groups focus on</p>



Our Community Safety Partnership contributes towards Renfrewshire being a safe and secure place for those living, working or visiting the area, using intelligence led joint tasking arrangements. It addresses anti-social behaviour and crime and supports youth diversionary and education programmes. Key activities of the Partnership include:

- **Effective policing with dedicated Town Centre Policing Strategy**
- The award winning **Daily Tasking** has been in operation since 2013 with key partners coming to the table to secure earlier intervention on cases of anti-social behaviour, low level offending, adult and child protection issues, mental health, addictions and persistent offending.
- 37 Community Safety **Wardens** employed to detect and deter environmental crime and ASB. Wardens operate until 24:00 Friday and Saturday and the Noise team who work until 04:00 at weekends and bank holidays.
- 2 Community Safety **Youth Officers** who work until 10pm 7 days per week
- 7 Community Safety **Investigators and 4 Mediators** to assist with ASB cases in residential property
- Award winning Community Safety **CCTV Control Room and Hub** which operates 7 days a week from 10am - 2am and 4am on a Friday & Saturday and is equipped with 29 public space CCTV camera's in Town Centre area and 4 CCTV operators.
- **Radiolink**, which connects businesses to the CCTV control room.
- **Diversionary/Intervention activities** which comprise targeted intelligence led response e.g. Street Stuff activities for youth and Festive Safety Campaign
- **Caseload Management Pilot** - Building Safer Stronger Communities being taken forward by Police Scotland.
- Award winning **I Am Me and Keep Safe** works in partnership with Police Scotland to raise awareness of what Disability Hate Crime. 23 businesses in Paisley Town centre provide a safe place for those who need it.
- **Civil Contingencies** provide support for business to help them deal with emergency situations.
- Charity Fundraisers are regulated.
- Although rates of alcohol related emergency admissions for Renfrewshire as a whole are higher than the Scottish average this is primarily due to our new (improved) recording system, nevertheless initiatives are in place which aims to reduce this rate.
- 13 Volunteers are registered with the **Street Pastors** who offer a service every Friday night and the last Saturday in the month. This is increased over the Festive Period.
- Weekly **Police Surgery** at University of West Scotland and close working relations with Police trained University Staff.
- Renfrewshire Council **Licensing team** and Paisley Police licensing department visit licensed premises day and night as required, encouraging high standards of management and compliance to avoid enforcement such as prosecution.
- **Multi-agency visits** to late night food/drink venues are carried out by Police, HMRC, Renfrewshire Council Licensing team,

different elements of safety:

- **Daily Tasking.** 2015 – 2016, there were 5825 referrals to partner agencies, ensuring that the relevant agencies are engaged with the earlier intervention approach. This represents a 25% increase in capacity in comparison to 2014/15, and helps to ensure that all relevant agencies are engaged with the 'early intervention' approach.
- **Building Safer Communities Group**
- Police lead partnership group with a focus on solving issues in hotspot locations.
- **Building Safer Towns group**
Multi-agency group whose aim is to tackle issues associated with crime and ASB in Paisley Town Centre as well as driving improvements in the public realm, transport and utilities.
- **Renfrewshire's Alcohol and Drug Partnership** work with partner agencies to identify issues and support communities.
- **Street Stuff** (youth diversionary programme) which is in its 6th year has contributed to a 75% reduction in ASB and youth disorder Renfrewshire wide and now utilised within the town centre.
- **Renfrewshire Gender Based Violence (GBV) Strategy Group** works together for the elimination of all forms of violence and abuse against women and children.
- Multi-Agency Risk Assessment Conference (**MARAC**) is a multi-agency victim-focussed meeting where information is shared on the highest risk cases of domestic abuse between different statutory and voluntary sector agencies.
- Early Intervention Screening Group (**EISG**), which monitors young people who have come into contact with the Police for a minor offence such as drinking in the street or cannabis use. The group comprises of representatives from RADAR, social work, education, community safety and police representatives.
- **Paisley North Local Area Committee** represents the community living within Paisley North. This Group



<p>Trading Standards to ensure a high standard of operation/compliance is in place helping to build a good, professional relationship with staff and management.</p> <ul style="list-style-type: none">• Paisley Police licensing department host licensing seminars which provides guidance, advice and best practice for premises. Likewise, pro-active and tasked inspections are carried out on a daily basis and a positive relationship with staff is encouraged.• Police also carry out targeted operations with the Home Office Immigration Enforcement teams to ensure licensed premises are complying with UK immigration law.• Paisley Police licensing department conduct periodic evening visits to taxis to ensure compliance and to maintain high levels of public safety.• Best Bar None has been operating since 2012. It is a Scheme which raises standards and rewards excellence for those venues that attain the Award standard. This is delivered at a local level by partnerships between the industry, local authorities and Police.• Pubwatch represents 12 Pubs and Clubs but also engages with Taxi companies. Police and Street pastors• Renfrewshire Alcohol and Drugs Partnership offer a number of targeted interventions for young people.• The annual 'Safekids' Programme is delivered to every P6 pupils in Renfrewshire. The programme covers issues such as antisocial behaviour and personal safety. Overall, as a result of programmes of this type, incidents of youth related antisocial behaviour continue to decline year on year, with more than a 70% reduction over the past 6 years.• Paisley hosts a variety of large events throughout the year, from music festivals to fireworks, which attracts thousands of visitors to the town centre. Community Safety Partners work together to ensure high standards of public safety and comfort are achieved.• The Community Safety Hub provide extended service during the Festive Campaign 2015 with high visibility patrols with Police and Wardens, Taxi marshalling, a safe bus accompanied by a paramedic vehicle, increased street pastors and Radiolink. Nearly 200 people attended the Safe Bus and the evaluation showed a number of positive outcomes.• Paisley is provided with excellent street lighting and our historic building and riverfront are beautifully illuminated.• Paisley has gone digital with free Wi-Fi is available for Town centre users within the Purple Flag Zone.• Paisley thrives on partnerships and Paisley First's BID Business plan for 2015 identified attaining Purple Flag Status as a key partnership priority.• Paisley is investment with property improvement grants available to assist businesses improve shop frontages. The town centre budget pro-actively takes action on vacant shop units in terms of vinyls.• Paisley is opportunity. Invest in Renfrewshire provide economic drive through recruitment of students and school leavers, boosting local business prospects and reducing youth unemployment.• Paisley is safe with positive first impressions. Visitors, commuters and residents are welcomed by a positively	<p>meets quarterly highlight issues affecting same.</p> <ul style="list-style-type: none">• Best Bar None with 13 venues. 12 venues awarded gold standard, 1 venue awarded silver standard.• Paisley Police Licensing and Town Centre teams.• Large events Management group• Dedicated Town Centre Policing Plan• Daily Tasking ensures that issues are identified allowing for more effective targeting of resources.• A Taxi Marshalling Impact analysis was conducted Dec 2015 – 3 out of 4 locations increased in the number of reported incidents/crimes, whilst one remained static. Further analysis explained that this increase was due to improvement in coordinated partnership interventions between Police and Town Centre CCTV staff.• Local discussions with Renfrewshire Licensing Board and local officers will continue to provide consistent messages about public acceptability and the density of alcohol outlets and strong links will remain with Community Planning Thematic Boards and lead officers to drive a cross-cutting approach to preventing/reducing the problems associated with alcohol misuse. <p>For more information see:</p> <p>Wellbeing Statement</p> <p>Best Bar None and Pubwatch</p> <p>Crime Trend analysis</p> <p>Paisley First Town Centre Policing Plan</p> <p>Our appeal is improving and will continue to do so as we work for City of Culture Status</p>
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<p>presented Town Centre area. A recent survey showed that 83% of respondents felt that "arts and cultural activities and events within the local community made their lives better" and 44% of our visitors felt 'safe or very safe' with a further 33% neither agreeing nor disagreeing.</p> <ul style="list-style-type: none"> • Brighter Renfrewshire Alcohol Awareness Week (BRAW) – campaign in its second year works in partnership with the local community to raise awareness of alcohol • A licensing intern has been recruited to work with local communities to offer support to get them more involved in licensing processes 	
<p>KEY ACHIEVEMENTS IN LAST THREE YEARS</p> <ul style="list-style-type: none"> • Creation of Daily Tasking and enhanced partnership working • Street Cleaning and trade waste issues are tackled effectively by our Street Cleansing and Rapid Response Teams who provide a vital link between business and council services • Expansion of hours of Community Safety Wardens Service to ensure that wardens are available to 24:00 and the noise team until 04:00. • £1.2 million investment in our award winning CCTV Hub which operates until 2am (Mon-Thurs), 4am Fri and Sat and 3am Sunday evenings to increase community safety and prevention of ASB. • Introduction of the Site Management Agreement to regulate nuisance of charitable fund raising on High Street. • Street Stuff diversionary activities have been expanded and now operate in Town Centre locations as required • Our Award winning Trusted Trader Scheme supports responsible businesses and their customers • I am Me and Keep Safe supports our most vulnerable visitors and raises awareness around hate crime and disability • Best Bar None supports licensed premises and their customers • An award-winning restoration project has reinvigorated civic pride and made an important route home from the town centre feel safe again • ADP funded Cannabis campaign February 2015 following consultation with young people in Renfrewshire. The findings from this research were used to develop a high visibility campaign which aimed to challenge the normalisation of cannabis use and address the apathy young people often feel towards the health and social issues surrounding cannabis. • The Community Safety Hub Festive Campaign supports our visitors during the busy Christmas period. 	<p>Overall crime recorded within the proposed Purple Flag Boundary area of Paisley reduced by 4% during 2015/16 compared to 2014/15. This included:</p> <ul style="list-style-type: none"> • An 8% reduction in drug-related crime. • A 4% reduction in Group 6 (ASB) related crimes, which included individual reductions within crimes of Breach of the Peace; Common Assault (including of an emergency worker); Urinating in a Public Place; and Being Drunk and Incapable in a Public Place. <p>During the first quarter of the current Financial Year, recorded Group 1 violent crimes, and drugs-related crimes, have both halved.</p>
<p>FUTURE DEVELOPMENTS</p> <ul style="list-style-type: none"> • Visitors tell us that late night transportation needs to be improved. Paisley First has established a working group made up of key partners to look at the options/solutions. • CCTV and Community Safety are considering further 	<ul style="list-style-type: none"> • Partnership working is at the heart of all that we do and we will continue to develop strong working relations with partner agencies as we develop



<p>expansion of their service moving to 24/7 with increased CCTV capabilities and Radiolink</p> <ul style="list-style-type: none">• Paisley First are considering how to increase analysis of footfall counters using Noggins• Partners will work together to deliver the Festive Campaign for 2016 with the provision of Taxi Marshalls• Paisley First and Building Safer Towns Group are looking at tackling issues relating to graffiti with investment in wall murals, up-lighting of certain buildings and increased flower planters to enhance the visual amenity of the area.• A Litter Communications Strategy backed by Zero Waste Scotland will be launched in the town to help tackle Fast Food and cigarette litter.• A Responsible Dog Ownership Strategy will be developed to tackle issues relating to dog control.• Following public consultation in 2011 the Healthy Living Centre has been approved for Paisley's West End, an area that is included among the lowest 5% in the Scottish multiple deprivation index. A refurbished derelict building will provide community facilities including a café and an alcohol-free bar.• To strengthen links with communities a Licensing intern will be recruited in Renfrewshire whose role will be to support and strengthen community involvement in licensing processes whilst working collaboratively with partners including the Licensing Forum, Police Scotland and local community groups. The post holder will work with communities to conduct local consultations relating to alcohol. Information gathered from this exercise will also be shared with relevant partner agencies, which may be in a position to address specific issues, i.e. alcohol related litter.• A review of waste uplift services is underway aimed at improving waste uplift arrangements for domestic and commercial waste within the BID area.	<p>our City of Culture Bid 2021</p> <ul style="list-style-type: none">• Phase 2 of the Community Safety Hub Review will extend service further within the town centre.• Footfall trends will be utilised to help us plan events and encourage business activities in the town centre.• We will continue to build on strong partnership working together to improve outcomes for town centre users.• A review of late transport provision will be undertaken with the aim of increasing the availability or access to taxis key times.• A review of arrangements for Taxi Marshalls will be undertaken which will aim to expand provision of service.
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CORE AGENDA THEME 2. MOVEMENT

Minimum threshold standard. An appropriate form of late-night public transport

SUMMARY (Headline conclusions and bullets)	SUPPORTING DATA (Key figures and statistics)
<p>Paisley is well connected locally, nationally and internationally with an airport within 10 minutes of our town centre and a rail station that is the 4th busiest in Scotland within the BID area. Paisley Town Centre is easy to get around on foot with clearly marked pedestrian footpaths, areas between venues and on routes to transport links. Paisley is accessible with Town Centre landscape designed for ease of movement for disabled visitors to the Town Centre. Paisley has late night links:</p> <p><u>Train Services</u></p> <ul style="list-style-type: none"> • Paisley Gilmour St Station is the 4th busiest rail station in Scotland. • Paisley Gilmour Street is within the BID area and is the largest of four stations servicing the Town Centre. • Traveline Scotland provides information for travellers for bus links to and from train stations and is highlighted on bus and train information boards. <p><u>Bus Routes</u></p> <ul style="list-style-type: none"> • First Bus and McGill's are the main operators within the BID area. • Recent feasibility studies detail the current improvements for bus corridors and on-street infrastructure. • Main bus routes are serviced from central bus stops on Gauze Street and Causeyside Street as well as airport links from the Smithhills Street Terminus. • Main visitor attractions are well signposted at main bus stop areas. <p>Taxi</p> <ul style="list-style-type: none"> • Private hire cab companies are available for patrons to call from venues and at pick up points after club hours. • Renfrewshire Council have 219 taxis and 809 private hire taxis and considering a further 21 new plates. <p>Cycle Routes</p> <ul style="list-style-type: none"> • Paisley is a 'Heart Town' (British Heart Foundation) and promotes healthier, more active lifestyles to improve the heart health of the residents and to raise awareness of heart health to all visitors, work places and public places. <p>Car parking</p> <p>Paisley has ample parking provision.</p> <ul style="list-style-type: none"> • 2,800 spaces • 230 are core town centre on-street. • 550 spaces in the peripheral streets. • Free evening, weekend and bank holiday public car parking. Late night parking is available free at any of the Council carparks. • Disabled car parking. 	<ul style="list-style-type: none"> • CCTV operates throughout the BID area and Paisley Gilmour Street train station. • Scotrail trains regularly depart from Paisley Gilmour Street until 23.59 for local, city and coastal routes. • Public buses run throughout the Town Centre. FirstBus operates until 01.00 on weekends and McGill's until midnight. • Early morning bus routes start as early as 04.41 M-F and 05.45 S-Su • Several private hire cab companies provide services to customers who phone and request pick-up. • Local taxi firms provide a call and reserve taxi pick up service. • TrainTaxi – information about train stations and the available taxi links nearby. • Renfrewshire Cab Company • Paisley Taxi's • Gryffe Cabs • Greystone • Glasgow Airport Taxi's pick up at the Airport only. • Bicycle racks with access to the Town Centre via Cycle Paths • Cycle paths are well signposted and detailed information is available from Sustrans. • Crime stats for privately operated car parks • Metered parking with parking permitted across zone. • Residents' parking permits with associated zone mapping. • Paisley has parking provision to account for future regeneration. • Patrons advised of parking provision when attending Town Centre venues.



Pedestrian routes

Paisley is well laid out and easily accessible.

- Routes maintained with clear, recently enhanced signage, signposting places of interest and transport links.
- Key historical and cultural heritage venues are clearly signposted and notes of interest detailed.
- Public transport passengers enjoy direct access between rail, taxis, bus and airport interlinks.
- Disabled access throughout the Town Centre.

- Clear, well lit pedestrian routes around the Town Centre and BID area.
- [CCTV](#) is located throughout the Town Centre providing preventative and reactive community safety measures for pedestrians in the area.
- Pride of Paisley project encouraged increased footfall within the BID area and highlighted the ease of getting around Paisley on foot whilst raising the profile of various attractions.

For more information see:

Movement Statement

CURRENT STANDARD OF AREA

Paisley is safely managed.

- High visibility Police and Warden patrols promote a safe culture throughout the BID area.
- Late night venues are concentrated on New Street, assisting focused resources for prevention and incident handling.
- Paisley Police licensing department conduct periodic evening visits to taxis to ensure compliance and to maintain high levels of public safety
- Police and Street Pastors are present to offer safety, manage the large numbers exiting clubs and provide reassurance and comfort to those seeking assistance in getting home.
- All major events are risk assessed ensuring provisions are in place such as traffic management, barriers and stewards to protect the public
- Paisley celebrates [annual and one-off events](#) with safe crowd management.
- Radio Link within the BID area connects venues to the Wardens and Police services to ensure rapid response to any incidents or to alert other Pub Watch venues of any issues.
- CCTV operates throughout the BID area focused on areas of high pedestrian volume, taxi rank locations and within Paisley Gilmour Street Station.

Paisley is easy to navigate.

- Signage to transport links and places of interest is clear.
- Gilmour St Station has clear signposting to direct customers to places of interest in the town centre.
- Bus stops have new information notice boards
- Transport options are clearly signposted and information is available online for bus and rail users in a clear and accessible format.
- Town Centre wifi. [Paisley Centre. Piazza. Free wifi in Renfrewshire town Centres project.](#)

- Police shift briefings detail any issues for Officers to focus on throughout their patrols.
- CCTV is manned until 4am and can be focused on specific areas at times of increased footfall (i.e. club spill out at 3am)
Provision of additional resources is considered in risk assessment of events.
- New signage throughout the BID area.
- New bus stops within the main bus corridor at Causeyside Street
- Transport information points at bus stops, train station and available on apps and internet through smart phones and accessing free Wi-Fi.
- Bus maps in bus shelters / timetables
- Signage to the train station
- Clearly laid out [cycle routes](#)
Signage in venues / posters showing safe routes home information.



<p>KEY ACHIEVEMENTS IN LAST THREE YEARS</p>	
<ul style="list-style-type: none"> • Renfrewshire Local Transport Strategy (Night time transport plan) • Upgrade of bus shelters in the town centre bus corridor • Improvements to the frontage to Paisley Gilmour Street with CCTV and service information • Refurbishments and upgrade of Paisley Town Hall. • Vector consultancy undertook a detailed analysis of taxi activity and demand at taxi ranks as a result of these findings the number of taxis was increased from 214 to 235 in 2014 	<p>Close partnership working has been established to ensure that issues are identified and partners work together to explore options.</p>
<p>FUTURE IMPROVEMENTS PLANNED</p>	
<ul style="list-style-type: none"> • Paisley First will lead on setting up working group to look how transport provision can be further improved. • 'Noggin' Reports track the visitors that have been coming into the town since December 2015. These reports are currently being analysed by the Paisley First team and a full evaluation report will be conducted. • Renfrewshire Regional Transport Strategy aims to provide; <ul style="list-style-type: none"> ○ Attractive, seamless, reliable travel; ○ Improved connectivity; ○ Access for all; and ○ Reduced emissions. • City Deal continues to address weaknesses in the area's transport infrastructure. • A further £100k planned for bus infrastructure works in 16/17 • Provision of signage for parking will be reviewed. • Tourism signage will be considered for further development. • Cycle route infrastructure to be improved to <i>Cycle by design</i> standards or better. • Uber have a licence in Renfrewshire for 50 private hire cars. They have submitted an application to vary this licence to 500 cars. This application will be considered by the Board in due course. 	<ul style="list-style-type: none"> • Overnight assessment flagged up issues relating to late night taxi provision and as a direct result plans are now in place to explore possible solutions • Paisley First aim to work in partnership with local transport providers to improve the transport links across the BID area. • The information will be used to provide insight into busy footfall days, visitor movements within the town and comparisons to similar periods throughout the year • Car park signage will be considered for large car parks to have dynamic signage from arterial routes and smaller car parks from local routes. • 'Cycle Links' National Cycle Networks provide traffic-free, stress-free, cost-free access to the town centre and to the attractions of Paisley. Cycle parking in town centre is available.



CORE AGENDA THEME 3. APPEAL

Minimum threshold standard. An evening and late-night offer that is broader than youth oriented and alcohol-based activity

<p>SUMMARY (Headline conclusions and bullets)</p>	<p>SUPPORTING DATA (Key figures & statistics)</p>
<p>Paisley is a town of variety. Through its food and drink offerings, its mixture of early evening and late night events and entertainment, Paisley provides a wide range of choice to a diverse clientele.</p> <ul style="list-style-type: none"> • 160 food businesses; 95% of which have achieved a Pass in the Food Hygiene Information Scoring system. We also host regular and one off 'food and drink' based events throughout the year. • Paisley has a wealth of daytime activities and events as well as numerous places of interest which attract people to the town. This helps to increase footfall and supports custom feeding into the evening economy. • The Lagoon Leisure Centre is the flagship Leisure Centre in Paisley and caters for activities such as swimming, fitness, aerobics, various sporting activities and events and is open until 10pm. • Early Evening Activities in Paisley are an interesting and eclectic mix. There is a selection of shops open, a broad range of clubs who meet regularly and walking tours. • The Pubs and bars in Paisley cater for all ages and tastes. There is a vibrant and diverse local music scene which is evident in bars across the town centre. • Evening entertainment happens across our numerous venues and brings national and international acts to Paisley, but also provided opportunities for local talent and groups to perform. • Paisley is brimming with arts and culture. We host a range of high profile, large scale events, both 'one off' and annual which attract tens of thousands of visitors into the town centre. Our events calendar is expanding year on year in conjunction with our bid to be UK City of Culture 2021. 	<p>Paisley Purple Flag Area contains;</p> <ul style="list-style-type: none"> • 63 Bars/ Restaurants • 4 Nightclubs • 2 Hotels • 19 'I am Me' locations • 3 Theatres • Paisley Museum and Art Galleries • Paisley Central Library • Coats Observatory • University of the West of Scotland • Lagoon Leisure Centre • Fountain Gardens • 5 Places of Worship listed within Points of Interest <p>For more information see:</p> <p>Appeal Statement</p> <p>Events in Paisley</p> <p>Renfrewshire Tourism Framework</p> <p>UK City of Culture 2021 bid</p>
<p>CURRENT STANDARD OF AREA</p>	
<ul style="list-style-type: none"> • We have a widening range of restaurants/cafes that have opened recently to improve the mix and offer. including Saporito wine bar; Burger & Keg; Blend; Genova; Saporito St James Street; Sangre; Weavers Table; etc. • April 2016 saw both the Paisley Beer & Food Festival and Paisley Restaurant Week being held. These celebrations of dining gave 'Buddies' and visitors the opportunity to rediscover the range of good food that is available in Paisley. • An eclectic mix of offerings is available in Paisley during the early evening. There is a selection of shops open within the town, many clubs and associations meet in town centre venues 	<ul style="list-style-type: none"> • Best Bar None was launched in 2007 with 13 award winners 2015-16. • The 2016 event programme has generated 158 media articles with a reach of 7million year to date, and an additional 450,000 people have been reached via social media. • PACE Youth Theatre group - A total of 211,228 members and audience visit PACE, based in



<p>throughout the year, there is a range of walking tours celebrating the town's rich heritage. The PACE Youth Theatre group holds workshops for a wide range of age groups on Wednesday and Thursday nights.</p> <ul style="list-style-type: none"> • Paisley contains one of only 4 observatories in Scotland, and the Coats observatory has a Winter Viewing season for 2016 which will run on Tuesday and Thursday evenings from Tuesday 1 November - Thursday 22 December, 6.30pm to 9pm. • Our pubs and bars are welcoming places where people can relax and enjoy more than a drink. Many pubs also host live music on a regular basis and in August 2016, Paisley Music Week was held in venues across the town. • Paisley has a rich heritage of beautiful historic buildings, including Paisley Town Hall, Paisley Abbey and Paisley Arts Centre to name but three. As well as hosting programmes of professional events and community theatre all year round these buildings provide a dramatic backdrop to major events such as the Monte Carlo Rally and Halloween Festival with imaginative use of bespoke lighting. • What's on in Paisley in evenings? We host a range of high profile, large scale events, both 'one off' and annual which attract tens of thousands of visitors into the town centre. (See accompanying Appeal Statement) • UK City of Culture 2021. We are currently gearing up to bid for this title during 2017. This is creating a buzz around the town, as well as generating a range of new events to complement our already impressive events calendar. 	<p>Paisley town centre per annum</p> <p>Attendance at Events during in 2016 (unless stated)</p> <ul style="list-style-type: none"> • Street Velodrome (2015) – 1,000 • Monte Carlo Classic Car Rally – 10,000 • British Pipe Band Championships – 18,000 • Medieval Fayre – 3,000 • Beer and Food Festival – 8,000 • Sma' Shot day – 7,000 • Paisley Pipe Band Championship – 2,000 • Fireworks Event (2015) – 30,000 • Halloween Festival (2015) – 30,000 • The Spree (2015) – 3081 tickets sold [other visitors drop in/ free shows].
<p>KEY ACHIEVEMENTS IN LAST THREE YEARS</p>	
<ul style="list-style-type: none"> • Established Business Improvement District. The BID - 'Paisley First' was established in November 2014 and is here to revitalise the town centre and strengthen the town's business environment. It is dedicated to improving Paisley town centre by encouraging residents, visitors and businesses to think Paisley First. • Launch of the UK City of Culture 2021 Bid. A 'whole town' bid was launched in October 2015, which has already energised the town. Our bid plans include the £500,000 creative fund to support our local arts and cultural community organisations to play a major role in the UK City of Culture 2021 programme. The first tranche of these funds were awarded to groups in April 2016. • Renfrewshire Tourism Strategy – implementation and progress of our strategy which has a particular focus on Paisley (highlighted in our Appeal Statement). • Provide financial and other support to town centre niche 	<ul style="list-style-type: none"> • Supporting niche town centre businesses. Over the last three years we have provided over £80,000 of support to businesses who are involved in the evening economy in the Purple Flag area. This has been made up of a range of recruitment incentives, business grants and loans. • UK City of Culture Bid Venue Audit – Consultants have produced a draft study assessing capacity and capability of existing venues and spaces, and identifying what is needed in terms of upgrading and augmenting, whether there are sufficient



<p>businesses, including supporting costs of start-up, improving shop fronts and helping with employee costs.</p> <ul style="list-style-type: none"> • Opening of InCube and InCube shop. The InCube Shop is part of InCube, Invest in Renfrewshire's local creative retail business hub. InCube is a new business programme to launch and grow creative businesses. The shop currently hosts 7 of Incubi's designers, makers and artists who won a place at the InCube business incubator. Although not directly part of the night time economy, the InCube shop helps to increase footfall within Paisley Town Centre. • Capacity to deliver major one off events - such as the Royal National Mod Paisley 2013 and the 'Bring it all home' Festival in 2015 which was a celebration of song writing inspired by the legacy of Paisley's Gerry Rafferty, one of the world's most respected songwriters. Paisley also hosted the British Pipe Band Championships in May 2016, one of the biggest events in world piping. Paisley hosted Scottish Album of the Year Awards in 2016 and will do again in 2017. • Expanded and increased annual events programme - including the Scottish starting point for the world famous Monte Carlo Classic car rally which is now an annual event. We also have The Spree festival, our two day Halloween Festival and Christmas Lights switch on as part of our eclectic and growing number of events within Paisley Town Centre. • Fair-trade Town since 2009. Paisley hosts a number of events across Fairtrade Fortnight each year which aims to engage the local community on the issue and show that buying Fairtrade products can make an immeasurable difference to the lives of the producers 	<p>venues, and whether any temporary venues are needed.</p>
<p>FUTURE IMPROVEMENTS PLANNED</p>	
<ul style="list-style-type: none"> • City of Culture bid. UK City of Culture means a year-long extravaganza of major national events – but it isn't just a big year-long party. It will create jobs, provide new opportunities for local business, and generate footfall for our town centre and High Street. • Deliver new Cultural Strategy. One of our key actions is to develop and deliver a new theatre and cinema complex and support the development of community venues to provide dynamic spaces which encourage and support creative practice. A group — the Paisley 2021 Community Trust — has been formed to take this forward. • Public Wi-Fi in Paisley Town Centre. A £1m investment in public Wi-Fi in Renfrewshire's three largest towns promises to make the county one of Scotland's 'digital trailblazers'. The Wi-Fi will be rolled out in partnership with University of the West of Scotland, West College Scotland, Paisley First and the Chamber of Commerce. • Paisley Music Town. There are plans in place to brand Paisley as 'Paisley Music Town.' This will be an umbrella project, inclusive of venues, organisations, musicians and promoters. 	<p>Providing Authentic Experience - The council's event programme in 2016/17 will attract an estimated 150,000 residents and visitors to Paisley, generating a positive economic impact, stimulating businesses and creating opportunities for local suppliers. Renfrewshire's event programme was expanded in 2015/16 and again in 2016/17 to demonstrate our ability to host events.</p>



<p>The aims of this will be to pull the town together through music and promote what's happening in the town.</p> <ul style="list-style-type: none"> • Set up Tourism Partnership – to create and deliver new Tourism Framework and action plan. 	
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CORE AGENDA THEME 4. PLACE
Minimum threshold standard. A diversity of land uses. A convenient, functional and attractive destination at night.

SUMMARY	SUPPORTING DATA
<p>Paisley is rich in culture and an attractive night time destination.</p> <p>The town of Paisley has a built heritage that dates back at least a thousand years. Home of the iconic Paisley Pattern, Paisley has a fantastic industrial heritage with museum collections of international significance. Paisley's own iconic brand is being reclaimed and is at the centre of an inspiring regeneration programme. Much of our building stock and the story which it embodies is based within our town centre, a walkable highly accessible location for both national and international visitors.</p> <p>The quality of the built heritage, and in particular, its buildings that roughly date between 1750 and 1930 are in an exceptional state of preservation. The town boasts a series of distinct architectural styles including late 19th century French [Free] Renaissance and French Gothic Grandeur, and early 20th century Art Nouveau and Art Deco. These built heritage assets together with museum collections are underplayed and have significant capacity to redefine the role and image of the town.</p>	
<p>CURRENT STANDARD OF AREA</p>	
<p>CURRENT STANDARD OF AREA</p> <p>Visitors to Paisley Town Centre are immersed in over a 1,000 years of history and are inspired by our beautifully maintained (107) listed buildings, the flagships of which are Paisley Abbey, Paisley Arts Centre, Paisley Town Hall, Paisley Museum and Art Gallery and Coats Observatory all of which are centrally located within the BID area. However for those looking for something more Paisley caters for a wide range of interests.</p> <ul style="list-style-type: none"> • Daytime visitors can choose from high street or local boutique shopping or can indulge in beauty or hair treatments. • InCube is a new business programme to launch and grow creative businesses. The shop currently hosts 7 of InCube's designers, makers and artists who won a place in the programme. • A programme of animating the High Street is underway from April to September with street entertainment and buskers which is very popular with families. 	<p>For future information see:</p> <p>Place Statement</p> <p>Paisley's Sculpture</p> <p>Lighting up Paisley</p>



<ul style="list-style-type: none"> • Energetic visitors can enjoy a visit to the Lagoon Leisure Centre which has a pool, wave machine and water slide, sauna spa and beauty room, gym and sports complex. This centre is very popular with our families and is open until 10pm most nights. • Visitors are provided with a wide choice of foods to suite every pallet from food on the go to fine dining. Eating out in Paisley will take you on a culinary journey around the globe until well into the night. • Night time visitors are spoiled for choice with small, medium and large venues, all within easy walking distance of each other, offering arts and cultural entertainment most weekends. • Some of our iconic historical buildings are available for private functions and are very popular locations for the celebration of weddings and special occasions. <p>Paisley is appealing to day and night time visitors and particularly comes to life on Fridays and Saturdays with an increase in families, couples and groups using the numerous leisure and cultural destinations in the town centre.</p> <p>As the night progresses our pubs are a popular destination for visitors of all ages but some are particularly popular with younger revellers and students.</p> <p>We work in partnership to ensure that Paisley looks its very best at all times. From street cleaning to hanging baskets we constantly strive to enhance and improve our town centre.</p> <ul style="list-style-type: none"> • We encourage and promote business start-ups in the BID area with a range of grants available to support new and existing business. And through the Renfrewshire Recruitment Incentive we create new opportunities for Renfrewshire’s unemployed young people and their employers. • Our Paisley First lead a vacant property project will make it easier for business owners to set up shop in Paisley town centre • We have improved the visual appeal of our buildings and have embarked in significant restoration and regeneration of town centre locations/properties in recent years. • Lighting in the town centre is ample and attractive and at key times of the year or when we are hosting key events, this is enhanced. We have also improved the night time appeal of Causeyside Street through the installation of attractive lighting to the built fabric • The public sculpture and statuary of Paisley stands as a civic collection of the highest quality and widest stylistic span. (see note) • Town centre signage has been renewed to ensure that visitors can easily find their way around. • We are using our historic past to promote Paisley as can be seen in the Paisley THI/CARS scheme aimed to repair and enhance the existing historic built fabric of the area. In addition the public realm works incorporated new built features, including an intricate replication of the famous Paisley pattern in the upgraded paving and practical improvements such as new bicycle racks. 	<p>Restoration and Improvement</p>
<p>KEY ACHIEVEMENTS IN LAST THREE YEARS</p>	
<ul style="list-style-type: none"> • Established Business Improvement District, Paisley First and closer partnership working • The successful THI/ CARS scheme was delivered over a 7 year period. This has enhanced the historic built fabric of the Causeyside 	<p>For more information: THI/CARS protect</p>



<p>St. area reinforcing the appeal of the town centre for both day and night time users.</p> <ul style="list-style-type: none"> • Delivered Retail Improvement Scheme which is part of the Invest in Renfrewshire Programme and allows owners and occupiers of small business properties in established retail areas throughout Renfrewshire, to apply for assistance of up to 80% and £10,000 of the cost of shopfront improvements and in 15-16 18 where located within the Purple Flag boundary. • Redevelopment of the Arnott's building town centre homes and a 160 seat restaurant and the award winning Abbey Place and Cloisters housing development opposite the Abbey • Ongoing replacement of town centre signage 	<p>THI/ CARS document</p>
<p>FUTURE IMPROVEMENTS PLANNED</p>	
<ul style="list-style-type: none"> • Further funds have been made available in 16/17 to continue improvements in town centre signage • £56.7m revamp planned of Town Museum to open 2017, as part of delivering 'Paisley – The untold story' • Deliver Paisley TH/ CARS 2 project • The iconic Russell Institute is currently being transformed into modern office space as part of a £5m refurbishment accommodating over 100 staff increasing footfall in the town centre • During 2016 the Council will develop a longer term vision for the Paisley Town Centre. The future vision for the Town Centre will be one that seeks to change perceptions about the place. The vision needs to help reinstall confidence in a credible future as a place to visit and spend time. The vision will be drafted for summer 2016 and then will be subject to consultation with key stakeholders and the wider community. We aim to have an agreed vision before the end of 2016 or early 2017. • Further improvements - As part of PTC Action Plan early discussions have commenced with SG on the potential of Paisley becoming a pilot for "town centre investment zone" as highlighted in the SG TC Action Plan (2014) • Gable End Arts project to improve the look of the streets. This will involve artists working on walls in Paisley town centre to improve the image of the town. • Continually developing and updating the vacant property project so that the most up to date information can be given to prospective businesses. This will hopefully encourage more businesses to set up shop in Paisley Town Centre. • "Paisley: The Untold Story", which sets out an ambitious agenda for transformational change to the function and performance of the town based on its outstanding heritage and cultural assets. See Policy Envelope 	<p>For more information see:</p> <p>Paisley The Untold Story</p> <p>Paisley Museum</p> <p>http://www.renfrewshire.gov.uk/article/3027/Russell-Institute</p>



CORE AGENDA THEME : POLICY ENVELOPE

Minimum threshold standard. A momentum of collaboration between sectors, agencies, service providers and policy-makers

SUMMARY (Headline conclusions and bullets)	SUPPORTING DATA (Key figures & statistics)
<p>Paisley has a strong tradition of partnership working and collaboration amongst stakeholders to ensure a cohesive approach to support improvements to the Town. These partners have common aims and objectives with shared roles and responsibilities to achieve results.</p> <ul style="list-style-type: none"> • Renfrewshire Community Plan 2013-2023 - Community planning brings together public sector agencies (including the council, the police and the health service), voluntary organisations and local communities to plan what we all want to achieve for Renfrewshire and how we can work together to do this. The Renfrewshire Community Plan 2013-2023 sets out the vision for Renfrewshire in 2023 that Renfrewshire Council and our community planning partners want to achieve • Paisley – The Untold Story. Is Paisley's Town Centre Asset Strategy and Action Plan. It sets out an ambitious plan for the regeneration of Paisley Town Centre over the next 10 to 15 years. 	<p>Paisley Town Centre Partners & Stakeholders</p> <ul style="list-style-type: none"> • Paisley First • Renfrewshire Council • Renfrewshire Leisure • Paisley West & Central Community Council • University of the West of Scotland • West College Scotland • Glasgow Airport • Police Scotland • NHS Scotland • ScotRail • STAR Project
<p>CURRENT STANDARD</p>	
<p>Paisley is full of community involvement and public / private partnerships. Regular meetings of all partners, agencies and stakeholders across a range of groups including;</p> <ul style="list-style-type: none"> • Paisley First - The Paisley First Business Improvement District is dedicated to promoting the town centres long-term economic development. • Renfrewshire Community Safety Partnership • Paisley 2021 Partnership Board -The Paisley UK City of Culture 2021 bid is a 'whole town' bid pulling together a wide range of partner organisations. • Renfrewshire Community Planning Partnership – Manages and oversees delivery of the Renfrewshire Community Plan. • Creative Renfrewshire Steering Board - Renfrewshire's new Cultural Strategy titled Creative Renfrewshire has recently been developed and will be monitored by the Creative Renfrewshire Steering Board. 	<p>PAISLEY FIRST - Representing over 600 businesses in Paisley Town Centre.</p> <p>For more information see: Police Envelope Statement</p>
<p>KEY ACHIEVEMENTS IN LAST THREE YEARS</p>	



<ul style="list-style-type: none"> • Paisley First established - to give Paisley Businesses a voice and to work with partners towards the regeneration of Paisley to benefit everyone. • Development of Renfrewshire Community Safety Hub - A collaborative partnership approach targets offenders, supports vulnerable members of the community, 'pools' resources and shares information to address the issues of violence and antisocial behaviour. • Deliver Paisley Town Centre Townscape Heritage Initiative (THI) and Conservation Area Regeneration Scheme (CARS) - The Paisley THI & CARS project is funded by the Heritage Lottery Fund, Historic Scotland and Renfrewshire Council. Focused on the Causeyside area of Paisley Town Centre Conservation Area, the project aims to support investment through heritage-led regeneration • Implement the Paisley Town Centre Heritage Asset Strategy (Paisley – The untold story) • Deliver the Invest in Renfrewshire programme - Invest in Renfrewshire is focused on job creation, better promotion of employment opportunities to local young people and ensuring that they have the skills they need to take up available jobs • Town Centre and Events Programme - Our town centre events programme has grown over each of the last three years (see section 3 Appeal) with a large range of evening and night time events. • Commenced Glasgow and Clyde Valley City Deal programme - Establishing a £1.13 billion Glasgow and Clyde Valley Infrastructure Fund, to support the delivery of: an improved transport network across Glasgow and the Clyde Valley; key development and regeneration sites; and improved public transport 	
<p>FUTURE IMPROVEMENTS PLANNED</p>	
<p>Paisley is working together. Our collaborative approach will enable further development of the night time economy in terms of visitor numbers and range of appeal. Major drivers to help us achieve that are;</p> <ul style="list-style-type: none"> • UK City of Culture 2021 bid programme – We will find out during 2017 whether our bid is successful. Whatever the outcome of the bidding process, the overarching ambition is that Paisley's bid will raise its profile and accelerate the pace of economic and social regeneration. • Renfrewshire Economic Framework 2016-2018 – This will help create more and better jobs through supporting growing businesses, attracting new investment and ensuring the foundations are in place to sustain the growing economy in the longer term. • Deliver Paisley – The untold story - The purpose of the Paisley Town Centre Asset Strategy is to understand and value Paisley's unique heritage offer that lies largely undiscovered. The focus is to harness this potential and prepare a realistic, deliverable and integrated asset strategy that plans a route to regenerate and revitalise the town centre. • City Deal - £274m is being spent in Renfrewshire (i.e. more than a quarter of the total fund) – and there is potential for around 1600 new jobs in Renfrewshire alone. • Develop a visitor strategy for Renfrewshire - The draft visitor strategy consultation process will be used as a basis to establish a new Tourism and Visitor Group, responsible for delivering the 	<p>For more information see:</p> <ul style="list-style-type: none"> Deliver the Invest in Renfrewshire programme Delivering the Glasgow and Clyde Valley City Deal Implement - Paisley The Untold Story



Strategy, supported by the public sector partners	
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To: Safer and Stronger Renfrewshire Thematic Board

On: 24 November 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Policy to Support Third Party Applications to the Private Rented Housing Panel

1. Summary

- 1.1 The Housing (Scotland) Act 2006 as amended specifies minimum living standards for private rented properties and landlords have a legal obligation to ensure property they let meets this. Where they fail to do so, tenants can make an application to the Private Rented Housing Panel (PRHP) which has powers to compel the landlord to effect repairs, imposing penalties where action is not taken to do so.
- 1.2 In recognition that many tenants are unwilling to make an application on their own behalf, often through fear of reprisal or eviction, powers were provided to Local Authorities to make third party applications to the Private Rented Housing Panel on behalf of tenants.
- 1.3 At the Renfrewshire Council Housing and Community Safety Policy Board on 17 May 2016 progress on developing criteria and a policy for Renfrewshire Council to make third party applications to the Private Rented Housing Panel was noted and it was agreed that a finalised policy and criteria would be developed and brought back for approval. The policy was taken to the Renfrewshire Council Housing and Community Safety Policy Board on 10 November 2016. The policy is attached as Appendix 1 to provide an update to the Safer and Stronger Thematic Board.

2. Recommendations

- 2.1 It is recommended that the Safer & Stronger Renfrewshire Thematic Board;
 - Notes the policy on third party referrals to the Private Rented Housing Panel has been approved by the Renfrewshire Council Housing and Community Safety Policy Board and the benefits that this can bring to ensuring private rented accommodation is safe and maintained to an appropriate condition.



- Notes the role and opportunity for partners providing support to vulnerable residents to increase awareness of the opportunity that private rented sector tenants have to raise concerns with the PRHP directly – and that Renfrewshire Council now has a policy to do this on a third party basis where certain criteria are met.

3. Background

- 3.1 A report was presented to the Renfrewshire Council Housing and Community Safety Policy Board on 17 May 2016 regarding a proposal to develop a policy and criteria to support Third Party Applications to the PRHP where landlords fail to maintain their private rented property to minimum standards. The policy is attached to this report as Appendix 1.
- 3.2 In general terms the criteria proposed are that the Council should make third party applications on behalf of tenants when:
- The tenant is unable to make the application on grounds of capability, vulnerability or risk of adverse reaction from a landlord,
 - The living conditions are unlikely to improve without a referral to the Private Rented Housing Panel
 - An application would be considered to be in the interest of the tenant, future tenants, neighbours or the wider public interest,
 - The application is warranted and appropriate.
- 3.3 Information from the Private Rented Housing Panel indicates that there were twelve Repairing Standard applications by tenants within Renfrewshire during 2013/14 (latest published data). To date, there have been three applications made by Community Resources to the Private Rented Housing Panel on behalf of private tenants using the proposed criteria; these cases being in progress with several other potential applications under consideration.
- 3.4 The onus still remains on the tenant to refer their application to the Private Rented Housing Panel. Renfrewshire Council will only become involved when the criteria in 3.2 are met.
- 3.5 This policy may have implications for services providing support to vulnerable residents that are private tenants. In instances where it is felt a tenant cannot make a referral for the reasons noted above in 3.2 this can be referred to Renfrewshire Council (Community Resources) for review and action as appropriate.
- 3.6 There is therefore a role for Community Planning Partners to ensure that their officers are aware that where problems are identified with tenants and their property, a third party referral can be made on behalf of the tenant by Renfrewshire Council in appropriate circumstances.



Appendix 1



**Third Party Referrals to the Private Rented Housing Panel
Policy & Criteria**



1. Summary

The Repairing Standard, introduced through the Housing (Scotland) Act 2006 specifies the minimum living standards for private rented properties. Where a property fails to meet the Repairing Standard (RS), a tenant's principal option for resolution is to refer the matter to the Private Rented Housing Panel (PRHP).

The Housing (Scotland) Act 2014 introduces powers for local authorities to refer cases to the PRHP and has been introduced on a phased basis across Scotland, with Renfrewshire having the powers from 1 April 2016. As this is a power, rather than a duty, a policy position is required which protects the most vulnerable tenants whilst ensuring that the majority of tenants do not have unreasonable expectations that we will automatically make a referral application to the PRHP on their behalf.

This document details the criteria on determining whether a Third Party Referral to the PRHP will be made by the Council.

2. Background

Where a private rented property has previously been inspected and found to fail to meet the RS, but not be:

- Below the Tolerable Standard,
- Sub-Standard, or
- Subject to significant disrepair;

the tenant has been advised to take the matter up with the landlord, prior to lodging an application with the PRHP should no action to resolve the disrepair be taken by the landlord.

3. Legal Position

The Housing (Scotland) Act 2006, as amended by the Housing (Scotland) Act 2014 defines the Repairing Standard and powers available to the PRHP for addressing disrepair within private rented accommodation.

Applications to the PRHP have to date, only been possible by tenants themselves making an application. The power for local authorities to make third party referrals was introduced in December 2015, however as this was introduced on a phased basis nationally, Renfrewshire were provided with these powers since 1 April 2016.



The Act sets out the process and level of information required when the Council makes a referral on behalf of a tenant.

4. Policy Considerations

There are several considerations on which a balanced approach has to be reflected in the policy:

- (i) Private sector housing is an essential element of Renfrewshire's housing mix. However, it has been recognised within the Renfrewshire Tackling Poverty Strategy that this sector has a disproportionate degree of disrepair relative to other tenures and the Council has undertaken to use all powers available to drive improvement in the sector.
- (ii) The principal responsibility for making applications to the PRHP will remain with the tenant and third party referrals by the Council will be made under certain circumstances, as detailed below.
- (iii) Tenants are commonly subject to a 'Notice to Quit' when they make an application to the PRHP. Alternative non-legal pressures or illegal evictions may be threatened or take place. In addition to distress, these may result in homelessness presentations.
- (iv) Certain information provided to the Council will be actioned in all cases. This includes:
 - Fire safety deficiencies. It should be noted that Scottish Fire & Rescue Scotland does not have powers to make Third party referrals to the PRHP and information is therefore likely to be received from SF&RS on failures of the Repairing Standard;
 - Gas safety deficiencies;
 - Electrical Safety deficiencies; and
 - Severe disrepair.

5. Policy

The Council will offer advice and guidance to tenants to assist with them making their own referral to the PRHP, however under the following circumstances, the Council will undertake to refer Repairing Standard failures:

- (i) Where physical fire, gas or electrical safety failure exists, or



(ii) Where there is severe disrepair in the property.

In respect of any other disrepair in a property, referrals will only be made where the following points are deemed to apply:

- (i) The tenant is unable to make an application through-
 - Not having capacity to do so;
 - Being considered as vulnerable;
 - The tenant is leaving/has left the property;
 - The tenant is considered likely to be subject to serious abuse by the landlord/others acting on his behalf; or,
- (ii) The living conditions are unlikely to improve without a referral to the PRHP.
- (iii) Making an application is in the interest of the tenant, future tenant or neighbours.
- (iv) It is considered necessary in the wider public interest.
- (v) An application is warranted and appropriate.

Where an application is made, all areas of Repairing Standard failures will be included in our report.

Where a tenant requests that a referral is not made by the Council, or wishes an application withdrawn, a decision will be made on a case specific basis and the following matters will be considered:

- The seriousness of Repairing Standard failure;
- The likelihood of actual or threatened harm to the tenant/their possessions;
- The availability of suitable alternative accommodation, should remaining in the property become untenable;
- Previous issues with the landlord not undertaking repairs;
- Whether issues within the property are adversely impacting on adjoining/neighbouring properties.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 24 November 2016

Report by:

Dorothy Hawthorn, Head Child Care and Criminal Justice, Renfrewshire Council

Update report on Renfrewshire Child Protection Committee Annual Conference, Gender Based Violence and PI Children Looked After away from Home

1. Summary

- 1.1 Renfrewshire Child Protection Committee holds a conference each year. This year's event was held in Johnstone Town Hall on 8 September 2016 and it was heavily oversubscribed. There was a strong field of speakers and the event was positively evaluated by participants.
- 1.2 At the conference there was a video link with David Mandel from Ending Violence. This was a precursor to training for staff who work directly with domestic abuse and coercive control.
- 1.3 Children's services work to support children and families and wherever possible to support children at home. However there are circumstances where the risks are too high and alternative placements will be sought including extended family members known as Kinship care, foster care, residential care and adoption, to best meet the needs of children. Placements are monitored through a range of performance Indicators including those children who are looked after away from home.

2. Recent Developments

Feedback from RCPC Conference

- 2.1 The annual RCPC conference held in Johnstone Town Hall attracted 233 delegates from across all agencies . Keynote speakers included Nazir Afzal, former Chief Crown Prosecutor for North West England; Billy Burke, Head Teacher at Renfrew High and David Mandel , of endingviolence.com , who provided a live transatlantic video link to the conference.

Delegates were able to choose to attend one of five workshops in the afternoon session. These were:

- Family Nurse Partnership " Breaking the cycle"



- Families First Core Services “ Supporting families and communities”
- MARAC “ Positive Action – a multi-agency response to domestic abuse”
- Nazir Afzal “ Getting it right every time – responding to child sexual exploitation
- Foundations First “ When is a house a home- the role accommodation plays in children feeling safe”
- Barnardo’s “ The Importance of Nurture – 5 to thrive”

Feedback from delegates was particularly positive this year, with comments on catering being the only focus of any negative feedback.

Update on Gender Based Violence.

2.2 The Gender Based Violence Steering group has been keen to offer staff working in this field training that supports the development of their skills in working in this complex and prevalent area of practice. The Safe & Together Model Training (www.endingviolence.com) provides a framework for improving how agencies, particularly those involved in child protection procedures, deal with situations of domestic abuse.

The Safe and Together Model Suite of Tools and Interventions is a perpetrator pattern based, child centred, survivor strengths approach to working with domestic violence. Developed originally for child welfare systems, it has policy and practice implications for a variety of professionals and systems including domestic violence advocates, family service providers, courts, evaluators, domestic violence community collaboratives and others. The behavioural focus of the model highlights the "how" of the work, offering practical and concrete changes in practice. The model has a growing body of evidence associated with it including recent correlations with a reduction in out of home placement's in child welfare domestic violence cases.

The Safe and Together model is a field-tested, promising best practice approach to those involved in child protection and their partners to make good decisions for children impacted by domestic abuse perpetrators. The model consists of a set of assumptions, principles and critical components that when utilised in domestic abuse cases, help to improve identification, assessment, documentation, case planning and decision making

The four day training programme for practitioners was delivered to 39 members of staff from across the partnership between 3 and 6th October. The immediate evaluation from staff was very positive and further evaluation will be taken forward to understand the impact that the training has had on practice. We are currently looking at how we will support practitioners in their ongoing practice.



Renfrewshire is also hosting a seminar by David Mandel on 11 November to widen awareness amongst leaders and front line practitioners on the approach.

There will be an input at each of the Local Area Committees on gender based Violence, what it is and the partnership approach to this in Renfrewshire during November.

- 2.3 Children's services has a performance indicator to reduction in the number of children looked after away from home. Our aim is to support children and families in the community wherever possible. The year 3 target was 275 and the actual figure was 295.

The aim of reducing the number of children looked after away from home is a long-term one and required a multi-layered approach. Good progress is being achieved.

There are currently a number of children who are settled and thriving in permanent placements away from home and these placements will support them into adulthood.

The wellbeing of the child is always paramount. Strong partnership working in Renfrewshire supports the identification of risk to the most vulnerable, meaning we continue to accommodate very young children where this is necessary. The prevalence of addiction issues within Renfrewshire is a significant contributory factor.

In partnership with CELCIS, Renfrewshire Council has been implementing tests of change in permanency planning for children and this will contribute incrementally to a long term reduction in accommodated placements as arrangements for the most appropriate long-term placements which include kinship care, adoption and permanent return home are made consistently for children.

There have been significant reductions in the number of older children being accommodated, and services such as intensive family support, the Whole Systems Team and Functional Family Therapy support older children and teenagers to remain at home.

It is anticipated that further reductions will be achieved as the impact of early intervention and preventative work are realised however it must be recognised that such programmes achieve results over many years.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 24 November 2016

**Report by:
Director of Community Resources**

Renfrewshire Community Safety Partnership Tackling Poverty Initiatives

1. Summary

1.1 In September 2015, Council approved a Tackling Poverty Strategy for Renfrewshire, which sets the £6 million Council investment within the context of the current opportunities and challenges that Renfrewshire will face in coming years.

1.2 There are four workstreams within the Tackling Poverty Action Plan which Community Resources have a key role in delivering, namely:

- The roll out of an alternative breakfast club model in schools which were highlighted as being in identified poverty areas,
- The expansion of the award winning Street Stuff diversionary programme by providing activities between 4pm- 6pm and the provision of meals to the children attending the activities,
- Development of an employability initiative with the creation of training posts for young people as Special Wardens and Trainee Community Safety Officers, who otherwise may not be afforded these opportunities
- A review of Renfrewshire Council's current arrangements for registration, regulation and enforcement of private landlords

2. Recommendations

2.1 That the Safer & Stronger Renfrewshire Thematic Board;

- Notes the progress with the four workstreams impacting on the Safer and Stronger action plan within the Tackling Poverty Action Plan, and
- Notes that a future report will be submitted to the Safer and Stronger Thematic Board outlining the evaluation of each of the work streams upon completion of the programme.



3. Background

3.1 As part of the £6 million Renfrewshire Council investment within the Tackling Poverty Strategy, over £600,000 has been allocated to four workstreams within Community Resources with a summary of each workstream provided below.

Alternative Breakfast Club Model (£120,000)

3.2 A Tackling Poverty submission was made to expand the Families First Strategy by introducing a new model of breakfast club provision for the start of the school day. The objectives were to:

- Increase engagement with parents and children in areas of identified poverty, and
- Improve knowledge of food to young people and the impact it can have on their health and well-being.

3.3 The initial roll out of the programme focused on delivering the alternative breakfast club model in 4 Primary Schools (St David's, Cochrane Castle, Gallowhill and St Catherine's). Since the initial roll out the success of the project has resulted in the model being rolled out to a further 6 schools – Castlehead High School, St Mary's Primary School, St Margaret's Primary School, West Primary School, Brediland Primary School and Our Lady of the Peace School. Additional funding of £20,000 was allocated from the tackling poverty programme to support the inclusion of Castlehead High School in the programme following a request from the Head Teacher.

3.4 The initial feedback from teachers and parents highlights that this project has been a remarkable success with formal evaluation now taking place in order to establish how this can be sustained.

Expanded Street Stuff Programme (£250,000)

3.5 Street Stuff is a youth engagement programme which seeks to interact with children and young people in their own communities, through the deployment of mobile resources, including football pitches, youth buses and other facilities with various equipment (games consoles, dance mats, exercise equipment) to areas where low level offending and anti-social behaviour is taking place. Street Stuff is staffed by professional coaches who are employed by St Mirren Football Club.

3.6 The objectives of this workstream were to:

- Improve social inclusion and access to facilities to those children in poverty areas, who otherwise would not be able to experience the services provided by the programme,
- Provide education around healthy eating and healthy lifestyles, and
- Deploy activities in areas of need to increase positive destinations for young people.



- 3.7 As part of the expanded programme, sessions have been delivered between 3.30pm and 6.00pm across all five Local Area Committee areas. Since the introduction of the expanded programme in October 2015 there have been almost 40,000 attendances at the overall programme, 27,000 in the first six months of the 2016/17 financial year.
- 3.8 The tackling poverty funding also allowed for the introduction of a further 4 street stuff buses as well as a number of additional sessions, to expand the Street Stuff offer. Three of the buses are now in operation across the area with the fourth bus due by the end of November bringing the total number of buses in the programme to 5. The buses provide greater flexibility to the programme to take the activities into the areas where they are required, whilst also providing additional facilities such as gaming and cultural activities to further enhance the range of activities provided.

Employability Initiative (£135,000)

- 3.9 The creation of a number of Special Wardens and trainee Community Safety Officer posts for young people provides employment and training for a number of people who otherwise would not be afforded the opportunity of work experience within this area.
- 3.10 The objectives of the workstream were to:
- Provide employability opportunities to support community safety in key locations,
 - Equip young people and prepare them for future long term employment opportunities which may arise,
 - Provide the successful candidates with on the job training and experience in a range of activities, including dealing with members of the public and better understanding the close links between poverty and low level anti-social behaviour.
- 3.11 The programme has successfully recruited 7 Special Wardens and 4 trainee Community Safety Officers. All trainees have made a positive contribution to tackling anti-social behaviour and have undertaken wide ranging training and CV building activities which will equip them for future long term employment.
- 3.12 Two of the trainee Community Safety Officers started within the CCTV and centre and had early success in assisting Police Scotland with a theft and firearm offence which both led to arrests. The training given will allow opportunities for the trainees moving forward.
- 3.13 4 of the trainees have been placed within the Street Stuff programme and the expanded programme has allowed them to get a full range of training opportunities to develop their skills in particular working with young people. This



has proved successful with one of the trainees having already moved onto full time employment with Skills Development Scotland as a Career Advisor.

Private Landlords Registration and Enforcement (£30,000)

- 3.14 The Tackling Poverty Action Plan made two key recommendations in relation to the private rented sector aimed at controlling housing costs for tenants and ensuring a linkage between the regulation of the sector and the provision of high quality, well managed accommodation. As part of this workstream, Community Resources have carried out a review of Renfrewshire Council's registration, regulation and enforcement arrangements of private landlords.
- 3.15 This review has considered the current powers available to the Council as well as their current use and options to further utilise these powers in order to improve both physical conditions and management standards within the sector. As part of the review a temporary Private Sector Housing Officer has been recruited to work with the existing team to ensure the enforcement of the sector is as robust as possible and rogue landlords are challenged and necessary action taken. This additional post, as funded by the tackling poverty programme has allowed for an enhanced enforcement regime to be delivered, ensuring residents concerns are addressed quickly and appropriate enforcement action is taken against those landlords who continue to breach private landlord registration requirements.
- 3.16 The policy on third party referrals to the Private Rented Housing Panel (PRHP) was presented to the Renfrewshire Housing and Community Safety Policy Board on 10 November 2016 and the policy is also on the agenda for this Safer and Stronger Thematic Board.
- 3.17 Whilst the onus for referrals remains with the tenant, if there are circumstances when the tenant cannot make the referral, Renfrewshire Council can now make this on their behalf.
- 3.18 This allows opportunities for Renfrewshire Council to support the most vulnerable people in Renfrewshire and give them the support they require with regards to receiving appropriate housing.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 24 November 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Community Safety and Public Protection Update

1. Summary

1.1 This report provides an update for the Safer and Stronger Renfrewshire Thematic Board on recent activities carried out by Renfrewshire Community Safety Partnership, including information on:

- protecting vulnerable residents;
- building safer communities;
- diversionary activities.

2. Recommendations

2.1 It is recommended that the Safer & Stronger Renfrewshire Thematic Board;

- Notes the content of this progress update report.

3. Protecting the Vulnerable

Renfrewshire Child Protection Conference

3.1 The annual Renfrewshire Child Protection Conference in September 2016 saw a day of discussion on the theme of 'Getting it right for children in Renfrewshire'. More than 200 child protection professionals attended to hear from experts in the field. Officers from Community Resources/Community Safety Partnership being key contributors to the conference.

3.2 Attendees at the conference included staff from the Council, NHS, Police Scotland, and many other local agencies involved in looking after young people. This event was an excellent opportunity for child protection professionals to learn about latest developments from the sector's leaders. The key message of the event was that keeping children safe is everybody's responsibility, not just something for the experts to think about.



School Talks

- 3.3 The Community Safety Partnership Youth Team began their range of promotional and educational visits to Renfrewshire Schools in September 2016 and will continue throughout the school year. These school talks are targeted at P7 pupils in all primary schools and S1 pupils in all secondary schools throughout Renfrewshire. The talks will encourage young people to make better choices around responsible citizenship and community safety, as well as raising awareness of the impact of antisocial behaviour on communities.

I Am Me/Keep Safe

- 3.4 In September, the I Am Me CineBus began a tour of primary schools in Renfrewshire. The bus is being used to raise awareness of Disability Hate Crime by showing films within schools and to groups across Scotland. This mobile cinema/theatre was attended by around 400 pupils in its first week. The bus will also tour across Scotland raising awareness of the Keep Safe initiative.
- 3.5 The Keep Safe initiative works in partnership with Police Scotland and is supported by the Crown Office. The latest Renfrewshire premises to sign up to Keep Safe are the University of the West of Scotland (Paisley Campus), and Ward 38 of the Royal Alexandra Hospital. There are currently over 140 Keep Safe premises in Renfrewshire. The initiative also operates in Edinburgh, Dundee, Inverclyde, Borders and Dumfries and Galloway. A national rollout event was held on 14th October as part of the Hate Crime Awareness week.

4. Building Safer Communities

- 4.1 A Renfrewshire multi-agency tasking group was set up in April 2016 to focus on the Building Safer Communities National Strategy of reducing victims of crime and victims of unintentional harm. This is achieved through interventions in key communities to help them build capacity to resolve issues affecting their areas. Analysts from the Renfrewshire Community Safety Partnership select areas for this programme using a range of data including:

- Crimes of violence;
- Drug supply and possession;
- Public reports of anti-social behaviour and disorder;
- Environmental issues such as dog fouling, fly tipping, vandalism and graffiti;
- The Scottish Index of Multiple Deprivation (SIMD).



- 4.2 The first programme was delivered in Ferguslie Park between May and July 2016, with the Gallowhill area being the focus during October and November 2016. Over a six week period the group works with the local community to support them in improving their area. Desired outcomes include:
- Reduced victims of serious violent crime;
 - Fewer admissions at Accident and Emergency;
 - Fewer families requiring support from social services/education;
 - Fewer criminal injury claims;
 - Increased satisfaction in the community with where they live and increased feelings of safety.
- 4.3 From the surveys undertaken, 47% of Ferguslie residents rated the area as a very good place to live which was an increase of 16% in comparison to 2013.
- 4.4 The surveys also indicated that 64% of Ferguslie residents stated that they feel very or fairly safe when walking alone in Ferguslie after dark which was an increase of 14% in comparison to 2013.
- 4.5 Some of the other issues raised included:
- Vandalism and house breakings (both Identified as high priority during 2013) were not highlighted in 2016.
 - The two highest priority common issues were litter and dog fouling.
 - Residents requested more high visible patrols by police officers and local authority wardens
 - Further improvement suggestions for the area were local facilities for youths and more CCTV cameras

Community Safety Officer Trainees

- 4.6 The Community Safety Partnership employed 3 new Community Safety Officer Trainees in September 2016 using funding awarded from the Council's Tackling Poverty Fund. These trainees are based within the Renfrewshire Community Safety Partnership Hub and will remain in post until March 2017. The trainees will initially work with the Council's CCTV Operators and Youth Officers, also gaining a variety of skills and experience necessary to the preparation of future job applications.
- 4.7 The trainees have already settled into the role extremely quickly with several early successes, including using CCTV to investigate a bike theft and support Police in a firearm arrest.



Purple Flag Status

- 4.8 The Renfrewshire Community Safety Partnership is supporting Paisley First in their submission to be awarded Purple Flag Status for Paisley Town Centre. An application was submitted by Paisley First on 14 October 2016. If successful it is anticipated that this award will support the City of Culture Bid. Purple Flag is an accreditation process similar to the Green Flag award for parks and the Blue Flag for beaches. It leads to Purple Flag status for town and city centres that meet or surpass standards of excellence in managing the evening and night time economy. Only two other locations in Scotland have attained Purple Flag Status so far, Dunfermline and Aberdeen.
- 4.9 Research by the Awarding body, the Association of Town and City Management (ATCM) suggests that Purple Flag can bring real benefits which include:
- A raised profile and an improved public image for the town
 - A wider patronage with increased expenditure
 - Lower crime and anti-social behaviour
 - Support for a more successful mixed use economy in the longer term
- 4.10 A working group was formed in February 2016, which includes representation from Police Scotland, Council services, businesses, NHS, community groups, street pastors and those involved in transport services. This group are working collaboratively to ensure that the application reflects the activities of all interested parties. As part of the application process, a preparatory overnight assessment of the town centre was undertaken on Friday 26 August from 5pm to 4am on the Saturday morning. This assessment was an on the ground appraisal of the town centre during the hours it is active at night. The results of this preparatory assessment formed part of the application which was submitted to the Association of Town and City Management on 14 October 2016. A second formal assessment will be carried out by two external Purple Flag Assessors prior to the end of 2016.

Office of Surveillance Commissions Inspection

- 4.11 In August 2016, Renfrewshire Council was inspected by the Office of Surveillance Commissions (OSC) to ensure compliance with statutory provisions for the use of covert surveillance. The previous 2013 inspection confirmed we were compliant but identified some minor recommendations:
- minor revisions to the Council guidelines & procedures;
 - the introduction of corporate refresher training for Authorising Officers;
 - the need for Authorising Officers to justify any authorising decision in their own words.



- 4.12 The 2016 inspector's report highlighted that Renfrewshire Council had addressed all of the recommendations and now has an "exceptional training programme and excellent levels of awareness amongst staff". The inspector identified no new specific recommendations.

Summer Events, 2016

- 4.13 During July-September 2016, Community Resources and in particular Amenity Services and the Community Safety Partnership (including wardens, CCTV and Street Stuff) have been supporting various summer events throughout Renfrewshire. This included local events such as Sma Shot Day, Paisley Pipe Band Championships, Scottish Afro Caribbean Carnival at Barshaw Park, Johnstone Fire Engine Rally and local gala days at Erskine and Johnstone. Amenity Services undertook pre and post activities for each event. The wardens provided the Safe Bus and the CCTV vehicle at many of these events. Meanwhile, Street Stuff was in attendance at family orientated events like the gala days, providing football and dance activities for young people to participate in.

STEM (Science, Technology, Engineering and Maths) Fortnight

- 4.14 The Renfrewshire Community Safety Partnership assisted Children's Services and the Renfrewshire Chamber of Commerce with the STEM Fortnight 2016 which ran from 3 October to 13 October 2016. As part of this, pupils visited the Community Safety Hub to see how Renfrewshire Council, Police Scotland and the Scottish Fire and Rescue Services use technology to protect people and public spaces across the Renfrewshire area. This involved a tour of the facility and a presentation from the Community Safety Partnership Manager to demonstrate how the Council uses various technologies including mobile CCTV. Trinity High School and Paisley Grammar School were the schools chosen to participate.

Scottish Fire and Rescue Service Initiatives

- 4.15 The Fire Reach programme is delivered by the Scottish Fire and Rescue Service and the Community Safety Youth Team. The course targets young people who have come to the attention of the Community Safety Hub through their involvement in fire related offences. This intensive one week course focuses on raising the awareness of participants about the impact of deliberate fire raising and antisocial behaviour and promotes team building. After attendance at the course, the young people normally cease their previous fire raising offences and known hot-spots areas of activity are reduced due to the offender being caught. The last course took place during September 2016 with 8 young people participating.



- 4.16 In August, The Festival of Fire celebrated the West of Scotland's proud firefighting heritage. Thousands of spectators watched the Fire Engine Rally, led by a local Boys Brigade pipe band, process from Johnstone Fire Station to an assembly point at Houston Square. Residents were able to get up close to current and vintage fire vehicles, some dating back 60 years and learn more of the history of the Fire Service in the Scottish Fire and Rescue Service mobile museum. Throughout the day the public got a chance to see firefighters' stage demonstrations. There were dramatic chip pan fire demos which highlighted the importance of safety in the home. A rescue from a road traffic collision simulation was also performed with Renfrewshire's Provost playing the role of the 'injured casualty'.
- 4.17 In September, the 3 Community Fire Stations (Paisley, Renfrew & Johnstone) were venues at the annual Renfrewshire Doors Open Day. This was an opportunity for the public to look inside these active fire stations to learn more about the service.

5. Diversionary Activities

Street Stuff

- 5.1 The Street Stuff programme continues to be delivered throughout Renfrewshire and continues to go from strength to strength. Over 27,882 attendances have been recorded in this financial year with around 170 attendances per day at summer holiday activities and a similar number participating during the October school holiday week.
- 5.2 During the holidays, an extra programme of afternoon classes was run in addition to the normal timetable of early-evening activities. Afternoon activities included football, dance and the Street Stuff Bus with a free healthy meal for every child who attended. The summer classes ran at six locations: the Paisley 2021 Stadium and Glenburn in Paisley, Bargarran in Erskine, Knockhill Park in Renfrew, Our Lady of Peace PS in Linwood and the McMaster Centre in Johnstone. The free meals and summer expansion was financed by the Council's Tackling Poverty Fund.
- 5.3 A similar programme was run in the October 2016 school week with sessions being held at St Mirren, Bargarran Primary School, Gallowhill MUGA, Glenburn Community Centre and Our Lady of Peace MUGA. These sessions were run on different days throughout the week (1pm – 4pm) and either a meal or sandwich was provided.



- 5.4 During October 2016, the fourth Street Stuff bus was unveiled with a colourful wrap designed by Street Stuff participants as part of the summer programme of activities. Over 90 participants attended the launch day activities. The bus offers a range of interactive and cultural activities onboard. The bus will be deployed throughout Renfrewshire and will also be used for events and activities linked to the Paisley 2021 City of Culture bid.
- 5.5 The fifth Street Stuff bus will develop this approach further when it is unveiled later this month with a focus on cultural activities, performance art and creativity. This bus is slightly larger than the other four Street Stuff buses and will again be used to support the Paisley 2021 City of Culture bid.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 24 November 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Strategic Police Priorities and Annual Review of Policing 2016/17

1. Summary

- 1.1 Renfrewshire Council's response to the consultation on Strategic Police Priorities was approved by the Renfrewshire Council Housing and Community Safety Policy Board on 23 August 2016 and submitted for information to the Safer and Stronger Thematic Board on 31 August 2016.
- 1.2 The Scottish Government has now published its seven strategic priorities for Police Scotland and a copy is attached for information.
- 1.3 The Scottish Police Authority have just advised Renfrewshire Council of the intention to bring forward the 2016/17 Annual Review of Policing and they will be seeking responses by mid-February 2017.

2. Recommendations

- 2.1 It is recommended that the Safer & Stronger Renfrewshire Thematic Board;
 - Notes the content of the attached Strategic Police Priorities as laid before the Scottish Parliament in October 2016.
 - Notes the request for contributions to the Annual Review of Policing 2016/17 will be brought forward with responses due by mid-February 2017.

3. The Strategic Police Priorities

- 3.1 The consultation on the Strategic Police Priorities took place during July/August 2016 and Renfrewshire Council responded to the consultation with the response being presented for information at the previous Safer and Stronger Steering Group.
- 3.2 The Scottish Government has now established seven strategic priorities for Police Scotland to drive their service over the coming years and these are:



- **Localism** – Ensure that the needs of local communities are understood and reflected in the planning and delivery of policing at a local and national level.
- **Inclusion** – Ensure our police service is accessible and responsive to the needs of all people in Scotland.
- **Prevention** – Ensure our police service works to protect people by preventing crime and reducing fear of crime through communication, education, innovation and partnership working.
- **Response** – Focus policing on improving the wellbeing of individuals and communities by tackling crime and responding to and investigating incidents effectively and efficiently.
- **Collaborative Working** – Ensure that our police service works productively with partners at local, national and international levels to deliver better outcomes for people in Scotland.
- **Accountability** – Continuously improve public confidence in policing and inspire trust by being transparent, accountable and acting with integrity, fairness and respect.
- **Adaptability** – Ensure our police service takes advantage of new opportunities and meets emerging threats and challenges.

4. The Annual Review of Policing 2016/17

- 4.1 Renfrewshire Council has also just been informed by the Scottish Police Authority (SPA) that the request for contributions to the Annual Review of Policing 2016/17 will be brought forward to November 2016 with responses due by mid-February 2017. The Renfrewshire Council response and outcomes of the annual review 2016/17 will be brought to a future Safer and Stronger Thematic Board for information once published.

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Strategic Police Priorities for Scotland

Laid before the Scottish Parliament by the Scottish Ministers under
Section 33 of the Police and Fire Reform (Scotland) Act 2012
October 2016
SG/2016/139

Introduction

We have a world class police system in Scotland, supported by a hugely dedicated and professional workforce who work each and every day to secure the safety and wellbeing of people and communities across the country.

It is important that we continue to ensure our police are well placed to deal with emerging threats and to meet changing expectations across our society. The Strategic Police Priorities are key to that process and form the foundation of the planning system for our police services. Set under the Police and Fire Reform (Scotland) Act 2012, they set out our communities' collective expectations for policing.

These Strategic Police Priorities have been developed following an extensive programme of engagement with individuals, communities, public and third sector partners across Scotland. It will be for the Scottish Police Authority and Police Scotland to translate them into more focussed objectives and operational policing activities. In doing so, we expect that they will seek to utilise the knowledge and expertise of people from across Scotland, working in partnership to shape the way forward.

Whilst set out under discrete headings, the seven Priorities are closely related and interdependent:

Localism – Ensure that the needs of local communities are understood and reflected in the planning and delivery of policing at a local and national level.

Inclusion – Ensure our police service is accessible and responsive to the needs of all people in Scotland.

Prevention – Ensure our police service works to protect people by preventing crime and reducing fear of crime through communication, education, innovation and partnership working.

Response – Focus policing on improving the wellbeing of individuals and communities by tackling crime and responding to and investigating incidents effectively and efficiently.

Collaborative Working – Ensure that our police service works productively with partners at local, national and international levels to deliver better outcomes for people in Scotland.

Accountability – Continuously improve public confidence in policing and inspire trust by being transparent, accountable and acting with integrity, fairness and respect.

Adaptability – Ensure our police service takes advantage of new opportunities and meets emerging threats and challenges.

More detail is attached about our intention for these priorities in the Annex. For further information please contact:

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Regent Road
Edinburgh
EH1 3DG
Tel: 0131 244 7923

Localism

Strategic Priority

Ensure that the needs of local communities are understood and reflected in the planning and delivery of policing at a local and national level.

What this means

Policing must be carried out with the support of local communities throughout Scotland. Building relationships and responding to the needs of those communities must therefore remain a core priority.

Localism represents what all communities across Scotland want to see from the police: police officers who will respond whenever there is a need in local areas; who work in partnership through our schools, community groups and local community initiatives; and whose visibility reassures our communities on a daily basis.

There is a wide range of expertise in Scotland's communities and it is right that we should seek to harness this local knowledge when it comes to policing. Community empowerment is, amongst other things, about enabling local partners and communities to work with local commanders to shape the delivery of services at both local and national level, ensuring they meet their needs and expectations. Local Authority Police Scrutiny Committees have a key role to play as do Community Planning Partnerships, Community Councils and a host of other local and national bodies.

When it comes to policing, we appreciate that what works and is right for, for example, a rural community in one part of Scotland won't necessarily work as well elsewhere. That is why it is crucial that local communities have a strong voice in the policing decisions which affect them.

Inclusion

Strategic Priority

Ensure our police service is accessible and responsive to the needs of all people in Scotland.

What this means

No one should be discriminated against or denied opportunities on the basis of race or ethnicity, disability, gender or gender identity, sexual orientation, age, religion/belief or because of where they live. The police have an important role to play in this regard, supporting community cohesion and fostering good relations amongst all individuals and groups within Scottish society. Our police service needs to act objectively, working proactively to understand and adapt to the needs of all individuals and communities whilst protecting and upholding everyone's fundamental rights.

This means engaging effectively with people of all backgrounds and characteristics on all aspects of policing, both locally and nationally. It also means taking steps to address inequalities when it comes to people's experiences of crime. For example, we know that the risk of being the victim of a crime is higher for adults living in our most deprived communities and that our young people are more likely than others to experience crime. We also know that women and girls are particularly affected by certain types of crime as are ethnic minorities.

These problems must be addressed if we are to create the fairer, more equal and more prosperous Scotland to which we all aspire.

Prevention

Strategic Priority

Ensure our police service works to protect people by preventing crime and reducing fear of crime through communication, education, innovation and partnership working.

What this means

Prevention is a key element of public service reform, changing the way we deliver services to create better outcomes for people in Scotland. For policing this means a focus on preventing and reducing the impact of crime and preventing harm for people, communities and businesses, resulting in a more sustainable model of service delivery. Effectively tackling the drivers of crime will allow us mitigate the impacts on those who might otherwise have been victims, in particular vulnerable people.

By increasing emphasis on early intervention and prevention, efforts can be focused at a national, regional and local level in order to stop problems before they start. This approach allows us to use our resources more effectively, reducing the future demand not only on the police service but on the range of other public services who are also involved in dealing with the wider effects of crime.

Communication, education and innovation must lie at the heart of the approach, whilst the appropriate involvement of the police in the planning, design and delivery of other public services is also key.

Response

Strategic Priority

Focus policing on improving the wellbeing of individuals and communities by tackling crime and responding to and investigating incidents effectively and efficiently.

What this means

Of course, responding to crime and other incidents when they occur is central to the role of our police service and it is clear that their efforts in this regard must remain a priority.

Detection rates for crime can vary significantly depending on where you live in the country and the nature of the crime that has been committed. Whilst it is right that the most serious crimes are prioritised over others, it is also important that everyone has assurance that the police will respond effectively whenever a crime has been committed and that victims and witnesses will be supported.

The demands on the police service are changing, including, for example, in relation to the nature of people's engagement with technology, the policing of public events, responding to reports of missing persons, working with other emergency responders and communities in response to weather related emergencies, and undertaking other proactive work to improve the safety and wellbeing of people and communities.

The police must continue to offer a targeted, well planned and effective response to matters which require their support.

Collaborative Working

Strategic Priority

Ensure that our police service works productively with partners at local, national and international levels to deliver better outcomes for people in Scotland.

What this means

All of our public services are facing new challenges. The changing needs of society and our collective determination to improve outcomes in what is a challenging financial environment means we must approach the planning and delivery of services differently.

We know that policing can have an impact on the achievement of wider public sector objectives in areas including health, housing, education and the economy. For example, Police Scotland are key contributors to a number of groups at a local level including Community Planning Partnerships, Alcohol and Drug Partnerships and Child Protection Committees. It is crucial that the police take an active role, working closely with all of their public sector partners, the third sector and businesses, both to improve their own effectiveness and to strengthen our public services more generally.

Efforts in this regard should not be limited to traditional policing activities. Instead, we must explore how the range of resources and assets available to the police can be used to deliver shared solutions and achieve shared outcomes. This means avoiding duplication, sharing services where possible, agreeing shared measures of success and working to deliver services in a way which is most integrated from the point of view of recipients. There is significant scope to build on existing partnerships and to develop new ones, resulting in more efficient and cost-effective ways of working.

Accountability

Strategic Priority

Continuously improve public confidence in policing and inspire trust by being transparent, accountable and acting with integrity, fairness and respect.

What this means

It is essential that all of our public services are open, transparent and accountable, supporting people and communities to engage positively with them. When it comes to the police, Local Authority Police Scrutiny Committees have a key role to play, bringing together local elected representatives and police commanders to set objectives, develop local police plans and ensure that local police services deliver.

Nationally, Police Scotland is accountable to the SPA. The SPA is, in turn, accountable to the Scottish Ministers and the Scottish Parliament. Other bodies, including Her Majesty's Inspectorate of Constabulary in Scotland (HMICS), the Police Investigations and Review Commissioner (PIRC) and Audit Scotland also have a key role to play.

It is important that the appropriate links are made and that appropriate data is available, ensuring that governance and accountability for policing at local and national levels is as robust as it can be.

This principle of 'policing by consent' is central to our justice system. It is therefore critical that the SPA and Police Scotland work closely with all relevant bodies to identify and communicate what effective policing looks like and to deliver the scrutiny and transparency that is necessary in order to maintain public confidence.

Adaptability

Strategic Priority

Ensure our police service takes advantage of new opportunities and meets emerging threats and challenges.

What this means

The demands on our police service are constantly changing and the nature of crime does not remain static. Our police service must constantly seek to improve performance, transforming the way policing is delivered where that is necessary. Our approach to improvement must be based on robust evidence of “what works” and we must actively seek opportunities to maximise the potential of the police workforce, infrastructure and resources. In doing so, our police service must communicate and consult effectively where significant change is planned.

This requires an understanding of how future demands are likely to develop, enabling the police service to operate more effectively and efficiently by ensuring that the right resources, including officers and staff with the right skills and capability, are deployed proportionately in the right way and at the right time.

In order to achieve this, we expect our police service to be resilient, flexible, responsive and efficient.



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