# Renfrewshire Valuation Joint Board 

## Report to:

Meeting on:
Renfrewshire Valuation Joint Board
17 ${ }^{\text {th }}$ August 2018
Subject:
Non-Domestic Appeals

## Author:

Assistant Assessor \& Electoral Registration Officer

## Introduction

The purpose of this report is to brief members on the appeal process and report progress not only on disposal of Revaluation appeals, but the disposal of Running Roll Appeals received since the 2017 Revaluation.

## 1. Background

A 5-yearly Revaluation process was introduced by the Valuation and Rating (Scotland) Act 1956. The previous revaluation was carried out as at $1^{\text {st }}$ April 2010, the Revaluation due at 2015 was postponed by two years, therefore it has been seven years since the last revaluation. The 2017 Revaluation required the Assessor to value or revalue all of the lands and heritages in his valuation area. These valuations are totally fresh and need bear no relation to the value applied in the preceding 7 years.

The process involves the collection and analysis of rental, building cost and turnover data to establish the new levels of value to be applied to the various types of subject. These valuations are then updated, the new valuation roll is published, and all interested parties notified. This process is founded on continuous processes but the bulk of the work in relation to the Revaluation is carried out in the 2 years preceding the date of the Revaluation.

## 2. Right of Appeal

The Revaluation brings with it a fresh right of appeal. This right of appeal has to be exercised within a six-month period starting on the 1st April in the year of the Revaluation or within six months of the date of issue of the Valuation Notice, whichever is later.

Any person to whom the Assessor has issued a Revaluation Notice is entitled to appeal. In practice this means the Proprietor, the Tenant or the Occupier of the property.

These appeals must be disposed of within time limits prescribed in a Timetable Order. This currently states by the end of the third year following the revaluation; in this case, $31^{\text {st }}$ December 2020.

## 3. Negotiation of Appeals

Following citation of an appeal, it is normal practice for a member of the Assessor's staff to enter into negotiation with the appellant or the appellant's agent. In the majority of cases, these discussions will result in a settlement of the appeal without any need to present the appeal to the Valuation Appeal Committee; this settlement will be a withdrawal of the appeal by the appellant or an adjustment to the value by the Assessor.

If, however, the parties cannot reach agreement, the appeal will be presented to the Valuation Appeal Committee. In the normal course of events, a senior member of the Assessor's staff will lead the case, however depending on the complexity and legal arguments involved, it may require that Counsel is employed to lead the case for the Assessor. In all cases one or more members of the Assessor's staff will require to give evidence as an expert witness.

## 4. Local Valuation Appeal Committee

The Appeal Committee is drawn from the Renfrewshire Valuation Appeal Panel. The members of the Panel are appointed by the Sheriff Principal. They are all unpaid, are completely independent of the Assessor and the local councils and have no prior knowledge of any case listed for hearing.

In the case of highly complex appeals, either party has the right to request that the appeal is referred to the Lands Tribunal for Scotland. Referral is not undertaken lightly as it involves a considerable amount of preparatory work by several members of staff and may involve several days of examination, cross-examination and submissions in front of a High Court Judge and a Lay Expert.

In all appeals, either party may appeal the decision of the Appeal Panel or Lands Tribunal. This appeal will be heard by the Lands Valuation Appeal Court (The Court of Session).

## 5. Revaluation Appeals

As members will be aware, the Revaluation brings with it a fresh right of appeal and traditionally results in a large influx of appeals. This Revaluation is no different with an increase of $6 \%$ on the number of 2010 Revaluation appeals. The total number of Revaluation Appeals received for 2017 is 3,832 , which relates to 3,542 subjects with a cumulative value of $£ 324,294,785$.

A number of statistical extracts have been compiled to show the Revaluation Appeals received in 2017 and the subsequent running roll appeals. These have been shown by category type and map the categories used by the Scottish Executive; see Appendix 1. The 20 categories divide subjects into easily understood groupings such as Retail, Offices, Industrials, Health, Education and Hotels.

Category 11, titled "Public Service" includes subjects such as the Airport, Bus Station, Court House, Fire Station, Military Establishment, Police Station and Waste Water Treatment Works.

Category 17, titled "Others" includes subjects such as Car Parks, Car Spaces, Ground, Kennels, Livestock Auction Marts, Premises Under Reconstruction, Stables, Water Rights and Weighbridges.

Following a Revaluation, new values will generally remain unchanged until the next Revaluation; unless the property is altered, or other changes take place. New properties will be added to the Roll as they become capable of occupation and entries for demolished buildings will be deleted.

However, a Running Roll appeal can be lodged by a ratepayer or their agent on the grounds that there has been a Material Change of Circumstances which has affected the value of the property or on the basis of an error in the valuation.

## 6. The disposal of 2017 Revaluation Appeals

A number of statistical extracts have been compiled to show the 2017 Revaluation Appeals. These have been shown by the same category type as stated above, see Appendix 1.

As the Board is aware, the Assessor for Renfrewshire Valuation Joint Board is the "Designated Assessor" for fixed line Telecommunications subjects which are included at line 20 in the tables.

All the Revaluation appeals MUST be cited for a local Valuation Appeal Committee hearing by $31^{\text {st }}$ December 2020.

The disposal of the Revaluation appeals began with the first local Valuation Appeal Committee hearing on 10th May 2018 followed by hearings on $31^{\text {st }}$ May \& $21^{\text {st }}$ June. These hearings dealt with appeals in relation to retail type subjects. A case did proceed on the $10^{\text {th }}$ May hearing in relation to a retail unit within Braehead Shopping Centre. I am pleased to report that the appeal was successfully defended and the value applied was upheld by the Valuation Appeal Committee.

There are further hearings planned for the $4^{\text {th }}$ October, $1^{\text {st }}$ November and $6^{\text {th }}$ December 2018 which will concentrate predominately on office and industrial type subjects. There will be, after consultation with the local Valuation Appeal Committee, further hearings arranged throughout 2019 and 2020 until the Revaluation appeals are dealt with.

Appendix 1 shows the number of appeals disposed of over the May - June appeal committee hearings and the number remaining to be dealt with. The information is provided for each of the three local authorities together with a total for the Joint Board area.

## 7. The disposal of Running Roll Appeals

In addition to the Revaluation appeals, Running Roll appeals will also have to be programmed into dates throughout this period. Unlike the revaluation appeals which is a known quantity, running roll appeals will be a moving target as ratepayers and their agents can lodge this type of appeal at least once in any one financial year. Therefore, whilst the Revaluation appeals will progressively reduce over this period of time, the numbers of Running Roll appeals outstanding will fluctuate depending on numbers received throughout the quinquennium. The disposal date for this type of appeal will be determined by the date the appeal is lodged - generally by $31^{\text {st }}$ December in the following year or 12 months after receipt, whichever is later.

To date we have received 470 appeals that will require to be disposed of in addition to the 3,832 Revaluation appeals.

## 8. Disposal of Other Outstanding Appeals

As outlined previously, if a case is considered highly complex it may be necessary for it to be referred to the Lands Tribunal for Scotland. At present there are a number of cases from both the 2005 and 2010 Revaluations that have been referred to the Lands Tribunal, the bulk of which relate to mobile or complex fixed line telecommunication subjects. Negotiations are currently on-going with the relevant agents and it is hoped that agreement will be reached over the coming months without the need for any cases proceeding to formal hearings. The number involved are as follows:

11 appeals outstanding from 2005 Revaluation
36 appeals outstanding from 2010 Revaluation

## Conclusion:

It is clear that over the following period the staff of the Joint Board face a challenge both in terms of volume and complexity of appeal cases.

The disposal of appeals is a major component of the work undertaken by the Assessor's valuation staff. It is work that can be stressful due to the strict legislative timetables and the adversarial nature of the negotiations. It is to the credit of the staff that they are able to deal with these matters with fairness, courtesy and professionalism. I hope this gives an insight into the background of the appeal process and progress of Revaluation and Running Roll appeals disposal.

Jacqueline Murgatroyd
Assistant Assessor and ERO
$6{ }^{\text {th }}$ August 2018

For further information please contact Jacqueline Murgatroyd at 0141-618-5951 or via email at jackie.murgatroyd@renfrewshire-vjb.gov.uk
RVJB Revaluation 2017 - Appeals - RENFREWSHIRE (by number of subjects under appeal)

|  | $\stackrel{\stackrel{\circ}{0}}{\substack{0 \\ \hline \\ \hline \\ \hline}}$ | $\begin{aligned} & \circ \\ & \\ & \end{aligned}$ | $\stackrel{\circ}{\circ}$ | $\begin{aligned} & \text { ob } \\ & 0 \\ & 0 \end{aligned}$ | $\stackrel{\circ}{\infty} \underset{\infty}{\circ}$ | $\begin{gathered} \circ \stackrel{\circ}{\infty} \\ \aleph \end{gathered}$ |  | - | 웅 | $\begin{aligned} & \stackrel{\circ}{\circ} \\ & \stackrel{0}{0} \\ & 0 \end{aligned}$ | $\begin{aligned} & \circ \\ & \infty \\ & \infty \\ & \infty \end{aligned}$ |  | $\begin{aligned} & \text { ob } \\ & \hline 6 \\ & \hline 0 \end{aligned}$ | ò | $\begin{aligned} & \circ 0 \\ & \hline 8 \\ & 8 \\ & \hline \end{aligned}$ | 厄 | $\begin{gathered} \stackrel{\circ}{\circ} \\ \stackrel{\Gamma}{2} \end{gathered}$ | $\stackrel{8}{6}$ |  |  |  |
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RVJB Revaluation 2010 - Appeals - EAST RENFREWSHIRE (by number of subjects under appeal)

| Category | $\begin{array}{r} \text { Number } \\ \text { Received } \end{array}$ |  | RV under Appeal | Disposed |  | Original RV |  | Adj RV | Number O/S |  | Appeal RV O/S | \% O/S |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 Retail | 180 | £ | 11,304,000 | 95 | £ | 2,580,250 | £ | 2,447,500 | 85 | £ | 8,723,750 | 47.22\% |
| 2 Public House | 12 | £ | 963,750 | 0 | £ | - | £ | - | 12 | £ | 963,750 | 100.00\% |
| 3 Office including Banks | 118 | £ | 2,330,950 | 10 | £ | 315,350 | £ | 276,250 | 108 | £ | 2,015,600 | 91.53\% |
| 4 Hotel Etc | 5 | £ | 635,000 | 0 | £ | - | £ | - | 5 | £ | 635,000 | 100.00\% |
| 5 Industrial | 85 | £ | 1,175,105 | 1 | £ | 3,500 | £ | 3,500 | 84 | £ | 1,171,605 | 98.82\% |
| 6 Leisure | 13 | £ | 2,248,000 | 0 | £ | - | £ | - | 13 | £ | 2,248,000 | 100.00\% |
| $7 \begin{aligned} & \text { Garages and Petrol } \\ & \text { Stations }\end{aligned}$ | 8 | £ | 205,850 | 0 | £ | - | £ | - | 8 | £ | 205,850 | 100.00\% |
| 8 Cultural | 14 | £ | 432,200 | 0 | £ | - | £ | - | 14 | £ | 432,200 | 100.00\% |
| 9 Sporting Subjects | 0 | £ | - | 0 | £ | - | £ | - | 0 | £ | - | 0.00\% |
| 10 Education and Training | 31 | £ | 6,885,000 | 0 | £ | - | £ | - | 31 | £ | 6,885,000 | 100.00\% |
| 11 Public Service Subjects | 36 | £ | 1,319,940 | 1 | £ | 22,500 | £ | 22,500 | 35 | £ | 1,297,440 | 97.22\% |
| $12 \text { Communications (Non }$ | 1 | £ | 100 | 0 | £ | - | £ | - | 1 | £ | 100 | 100.00\% |
| 13 Quarries Mines etc | 1 | £ | 60,000 | 0 | £ | - | £ | - | 1 | £ | 60,000 | 100.00\% |
| 14 Petrochemical | 0 | £ | - | 0 | £ | - | £ | - | 0 | £ | - | 0.00\% |
| 15 Religious | 4 | £ | 11,700 | 0 | £ | - | £ | - | 4 | £ | 11,700 | 100.00\% |
| 16 Health Medical | 7 | £ | 919,900 | 1 | £ | 36,000 | £ | 100 | 6 | £ | 883,900 | 85.71\% |
| 17 Other | 22 | £ | 108,950 | 0 | £ | - | £ | - | 22 | £ | 108,950 | 100.00\% |
| 18 Care Facilities | 5 | £ | 486,000 | 0 | £ | - | £ | - | 5 | £ | 486,000 | 100.00\% |
| 19 Advertising | 13 | £ | 55,100 | 0 | £ | - | £ | - | 13 | £ | 55,100 | 100.00\% |
| 20Undertakings / Fixed <br> Line | 8 | £ | 1,167,200 | 0 | £ | - | £ | - | 8 | £ | 1,167,200 | 100.00\% |
|  | 563 | £ | 30,308,745 | 108 | £ | 2,957,600 | £ | 2,749,850 | 455 | £ | 27,351,145 | 80.82\% |

RVJB Revaluation 2010 - Appeals - INVERCLYDE (by number of subjects under appeal)

| Category | Number Received |  | RV under Appeal | Disposed |  | Original RV |  | Adj RV | Number O/S |  | Appeal RV O/S | \% O/S |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 Retail | 245 | £ | 12,093,100 | 195 | £ | 2,220,100 | £ | 2,166,800 | 50 | £ | 9,873,000 | 20.41\% |
| 2 Public House | 28 | £ | 1,147,500 | 0 | £ | - | £ | - | 28 | £ | 1,147,500 | 100.00\% |
| 3 Office including Banks | 171 | £ | 5,767,375 | 16 | £ | 207,550 | £ | 206,800 | 155 | £ | 5,559,825 | 90.64\% |
| 4 Hotel Etc | 2 | £ | 171,500 | 0 | £ | - |  |  | 2 | £ | 171,500 | 100.00\% |
| 5 Industrial | 153 | £ | 3,917,550 | 0 | £ | - | £ | - | 153 | £ | 3,917,550 | 100.00\% |
| 6 Leisure | 25 | £ | 1,812,500 | 0 | £ | - | £ | - | 25 | £ | 1,812,500 | 100.00\% |
| $7 \begin{aligned} & \text { Garages and Petrol } \\ & \text { Stations }\end{aligned}$ | 15 | £ | 451,300 | 0 | £ | - | £ | - | 15 | £ | 451,300 | 100.00\% |
| 8 Cultural | 16 | £ | 519,700 | 1 | £ | 7,400 | £ | 7,400 | 15 | £ | 512,300 | 93.75\% |
| 9 Sporting Subjects | 0 | £ | - | 0 | £ | - | £ | - | 0 | £ | - | 0.00\% |
| 10 Education and Training | 34 | £ | 7,564,550 | 0 | £ | - | £ | - | 34 | £ | 7,564,550 | 100.00\% |
| 11 Public Service Subjects | 61 | £ | 2,763,800 | 2 | £ | 26,300 | £ | 26,300 | 59 | £ | 2,737,500 | 96.72\% |
| $12 \begin{aligned} & \text { Communications (Non } \\ & \text { Formula) }\end{aligned}$ | 0 | £ | - | 0 | £ | - | £ | - | 0 | £ | - | 0.00\% |
| 13 Quarries Mines etc | 0 | £ | - | 0 | £ | - | $£$ | - | 0 | £ | - | 0.00\% |
| 14 Petrochemical | 0 | £ | - | 0 | £ | - | $£$ | - | 0 | £ | - | 0.00\% |
| 15 Religious | 2 | £ | 57,400 | 0 | £ | - | £ | - | 2 | £ | 57,400 | 100.00\% |
| 16 Health Medical | 11 | £ | 2,886,550 | 0 | £ | - | £ | - | 11 | £ | 2,886,550 | 100.00\% |
| 17 Other | 41 | £ | 261,000 | 0 | £ | - | £ | - | 41 | £ | 261,000 | 100.00\% |
| 18 Care Facilities | 9 | £ | 264,600 | 0 | £ | - | £ | - | 9 | £ | 264,600 | 100.00\% |
| 19 Advertising | 7 | £ | 23,750 | 0 | £ | - | £ | - | 7 | £ | 23,750 | 100.00\% |
| 20 Undertakings / Fixed | 9 | £ | 637,200 | 0 | £ | - | £ | - | 9 | £ | 637,200 | 100.00\% |
|  | 829 | £ | 40,339,375 | 214 | £ | 2,461,350 | £ | 2,407,300 | 615 | £ | 37,878,025 | 74.19\% |

RVJB Revaluation 2010 - Appeals - TOTALS IN JOINT BOARD AREA (by number of subjects under appeal)

| Category | Number Received |  | RV under Appeal | Disposed |  | Original RV |  | Adj RV | Number O/S |  | Appeal RV O/S | \% O/S |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 Retail | 953 | £ | 86,544,450 | 529 | £ | 22,548,000 | $£$ | 22,051,150 | 424 | £ | 63,996,450 | 44.49\% |
| 2 Public House | 107 | £ | 4,593,250 | 1 | £ | 13,000 | £ | 13,000 | 106 | £ | 4,580,250 | 99.07\% |
| 3 Office including Banks | 815 | $£$ | 21,546,725 | 47 | £ | 1,026,000 | £ | 941,300 | 768 | £ | 20,520,725 | 94.23\% |
| 4 Hotel Etc | 25 | £ | 7,036,000 | 0 | £ | - | £ | - | 25 | £ | 7,036,000 | 100.00\% |
| 5 Industrial | 681 | £ | 35,696,860 | 57 | £ | 1,190,120 | £ | 1,174,920 | 624 | £ | 34,506,740 | 91.63\% |
| 6 Leisure | 84 | £ | 10,038,450 | 3 | £ | 6,400 | $£$ | 6,400 | 81 | £ | 10,032,050 | 96.43\% |
| 7Garages and Petrol <br> Stations | 42 | £ | 1,660,650 | 0 | £ | ${ }^{-}$ | £ | - | 42 | £ | 1,660,650 | 100.00\% |
| 8 Cultural | 67 | £ | 2,278,050 | 1 | £ | 7,400 | £ | 7,400 | 66 | £ | 2,270,650 | 98.51\% |
| 9 Sporting Subjects | 3 | £ | 136,000 | 0 | £ | - | £ | - | 3 | £ | 136,000 | 100.00\% |
| 10 Education and Training | 141 | £ | 28,150,900 | 0 | £ | - | £ | - | 141 | £ | 28,150,900 | 100.00\% |
| 11 Public Service Subjects | 186 | £ | 9,673,740 | 4 | $£$ | 73,400 | £ | 73,400 | 182 | £ | 9,600,340 | 97.85\% |
| 12 Communications (Non Formula) | 6 | £ | 9,300 | 0 | £ | - | £ | - | 6 | £ | 9,300 | 100.00\% |
| 13 Quarries Mines etc | 2 | £ | 81,500 | 0 | $£$ | - | £ | - | 2 | £ | 81,500 | 100.00\% |
| 14 Petrochemical | 2 | £ | 239,000 | 0 | £ | - | £ | - | 2 | £ | 239,000 | 100.00\% |
| 15 Religious | 17 | £ | 196,700 | 0 | £ | - | £ | - | 17 | £ | 196,700 | 100.00\% |
| 16 Health Medical | 40 | £ | 8,696,650 | 2 | £ | 64,000 | £ | 10,000 | 38 | £ | 8,632,650 | 95.00\% |
| 17 Other | 248 | £ | 3,390,920 | 12 | £ | 2,475,000 | £ | 1,074,750 | 236 | £ | 915,920 | 95.16\% |
| 18 Care Facilities | 32 | £ | 2,059,450 | 0 | £ | - | £ | - | 32 | £ | 2,059,450 | 100.00\% |
| 19 Advertising | 58 | £ | 199,990 | 0 | $£$ | - | £ | - | 58 | £ | 199,990 | 100.00\% |
| $20 \begin{aligned} & \text { Undertakings / Fixed } \\ & \text { Line }\end{aligned}$ | 33 | £ | 102,066,200 | 1 | £ | 64,000,000 | £ | 47,000,000 | 32 | £ | 38,066,200 | 96.97\% |
|  | 3,54 | £ | 324,294,785 | 657 | £ | 91,403,320 | £ | 72,352,320 | 2,885 | £ | 232,891,465 | 81.45\% |

