## RENFREWSHIRE COUNCIL

## JOINT CONSULTATIVE BOARD (NON-TEACHING) 10 FEBRUARY 2016

Item No. 6

DETAILS OF GRIEVANCES (Informal stage onwards)					
SERVICE	INFORMAL STAGE	FORMAL STAGE 1	FORMAL STAGE 2	TOTAL FEB 2016	TOTAL NOV 2015
Chief Executives	0	0	0	0	0
Community Resources	0	0	0	0	1
Development & Housing Services	0	1	0	1	0
Children's Services	0	0	1	1	3
Health & Social Care Partnership	1	1	0	2	3
Finance & Resources	0	0	0	0	0
TOTAL	1	2	1	4	7

(Information as at February 2016)

## **Operation of the Grievance Procedures -**

The time limits below may be modified by mutual consent. It is also noted that, depending on the complexity of the issue, reasonable time should be allowed to ensure the grievance is investigated as fully as possible.

If a supervisor has been unable to provide a remedy or the employee is dissatisfied with the response to the informal stage the employee can pursue the grievance to formal stage 1. On receipt of the paperwork a meeting will be arranged (but not necessarily take place) within 5 working days. Following the meeting, a written reply will be made to the employee as soon as possible, but in any event, within 5 working days of the meeting taking place.