

To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Director of Children's Services

Heading: Community Justice update and annual return 20/21

1. Summary

1.1 On 1 April 2018 the Renfrewshire Community Justice Outcomes Improvement Plan (CJOIP) 2018 to 2021 was published, outlining how the partnership would work together to reduce reoffending in Renfrewshire. It highlighted key local priorities which were identified through our need's assessment and interaction with stakeholders, and national priorities contained within the National Strategy for Community Justice and the Outcomes, Performance and Improvement Framework which are required to be reported against.

1.2 Renfrewshire's CJOIP was due to be updated by April 2021, however in recognition of the impact of the pandemic on taking forward actions, it was agreed by Community Justice Scotland (CJS) that plans due for submission in 2021 could continue until 31 December 2021.

However in May 2021, the Scottish Government (SG) and CJS then issued a joint statement in relation to the review of the National Strategy for Community Justice and Review of the Outcomes, Performance, and Improvement Framework. This is planned for March 2022. Given that local authorities must review their CJOIPs after the publication of either, they have advised that it is pragmatic for local authorities in this position to delay publication. On this basis it is proposed that Renfrewshire utilises this time to develop its CJOIP for 2022 to 2025.

1.3 Meeting operational demands and statutory requirements during the pandemic have been prioritised by services to manage risk and meet need. Renfrewshire Council's Lead Officer for Community Justice post has also been vacant since September 2020, creating challenges in co-ordinating

community justice activities, recruitment has been unsuccessful and is ongoing.

- 1.4 The annual report template covering period 01 April 2020 to 31 March 2021 (Appendix A, Community Justice Renfrewshire Annual Reporting Template 2020/21) requires to be published and submitted to Community Justice Scotland by 15 October 2021. Publishing will be on the Community Justice website page. The reporting template was produced by Community Justice Scotland to assist local partnerships in capturing a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time/resource demanding.
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2. Recommendations

- 2.1 The Communities, Housing and Planning Policy Board is asked to:
 - (a) Approve the contents of the Community Justice Renfrewshire Annual Reporting Template 2020 to 2021 (Appendix A).
 - (b) Note that the Community Justice Renfrewshire Annual Report Template 2019 to 2020 is required to be published by 15 October 2021 and thereafter submitted to Community Justice Scotland.
 - (c) Agree that the Criminal Justice Services Manager may make minimal changes to the report if required, prior to publication.
 - (d) Agree that the Renfrewshire Community Justice Outcomes Improvement Plan for 2018 to 2021 will be updated for 2022 to 2025 following the review of the National Strategy for Community Justice and Outcomes, Performance, and Improvement Framework in March 2022.
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3. Background

- 3.1 The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. Several key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcome, Performance & Improvement.
- 3.2 The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan which outlines key local needs & priorities and the plans & actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area – again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

- 3.3 Community justice is defined in the National Strategy for Community Justice as “the collection of individuals, agencies and services that work together to support, manage and supervise people who have committed offences, from the point of arrest, through prosecution, community disposal or custody and alternatives to these, until they are reintegrated into the community. Local communities and the third sector are a vital part of this process which aims to prevent and reduce further offending and the harm that it causes, to promote desistance, social inclusion, and citizenship”.
- 3.5 The Renfrewshire Community Justice Outcomes Improvement Plan 2018 to 2021 was published on 1 April 2018. In preparing the plan we carried out engagement activities which were attended by several of our strategic partners and wider stakeholders.
- 3.6 This plan was due to be updated by April 2021, however in recognition of the new and additional challenges for agencies in providing and maintaining services during the pandemic, with less focus on development other than responding to changes, Community Justice Scotland agreed that plans due for submission in 2021 could continue until 31 December 2021.
- 3.7 However in May 2021, the Scottish Government (SG) and CJS then issued a joint statement in relation to the review of the National Strategy for Community Justice and Review of the Outcomes, Performance, and Improvement Framework. This is planned for March 2022. Given that local authorities must review their CJOIPs after the publication of either, they have advised that it is pragmatic for local authorities in this position to delay publication. On this basis it is proposed that Renfrewshire utilises this time to develop its CJOIP for 2022 to 2025.
- 3.9 A report on progress in achieving the outcomes in the plan must be prepared by the statutory community justice partners each year. The annual report covers the period 1 April 2020 to 31 March 2021. (Appendix A Community Justice Renfrewshire Annual Reporting Template 2020 to 2021). The statutory partners should publish this report by 30 September 2020. A reporting template was produced by Community Justice Scotland to assist local partnerships in capturing a range of important data. Renfrewshire Council has been provided with an extension to 15 October on the basis of current challenges and that the Lead Officer Community Justice post has been vacant since September 2020.
- 3.8 Whilst the report reflects a wide range of work carried out by partners, some of the main areas of positive work taken forward include:

Early Prisoner Release:

Renfrewshire signed up to a national Information Sharing Protocol with the Scottish Prison Service on 1.4.2020. This enabled a multi-agency group to be established including justice social work, housing, addictions and mental health services and a process created, led by justice social work, to liaise with/offer and where agreed, provide support to individuals being released early. Nine individuals were released early within Renfrewshire. Support included the provision of mobile telephones to service users to ensure that

they were able to liaise with services, many of which could not be accessed face to face at that time.

This process then developed into a voluntary supervision process managed by the Throughcare Addiction/Arrest Referral service, offering support to all released from short sentences who wish to take up the service.

Extension to Just Learning:

Invest in Renfrewshire, within Employability Services, providing continued funding for this initiative. This ensures specific support for individuals with convictions to be supported in overcoming specific barriers to education, employment and training. During this year we also ensured that staff working in this area were provided with training as to the changes to the Rehabilitation of Offenders Act to assist service users with appropriate disclosure. We also ensured that wider partners were made aware of the changes arising from the new legislation through the provision of staff events.

Renfrewshire Community Justice are active partners in the Renfrewshire Local employability Partnership.

Just Recovery - Development of Pathways/processes for justice service users with addiction issues:

The Scottish Government's Challenge Fund, managed by the CORRA Foundation, was made available to support activities that tackle problem alcohol and drug use. Community Justice Renfrewshire was awarded £35,000 from the "Getting ready for Change" category, following the proposal of a project, Just Recovery, to carry out a mapping review of pathways into addiction services for people involved in the criminal justice system living in or returning to Renfrewshire. This includes young people and those who have committed serious and high risk offences.

This met one of Renfrewshire's local priorities within the CJOIP in relation to improved health and wellbeing. Although the Community Justice Development Worker post was interviewed in March 2020, it was agreed that this would not commence until recovery was further underway to gain most benefit from this temporary post, however planning, the creation of a steering group and agreeing outcomes was undertaken and the post commenced on 8 March 21.

Third sector involvement in unpaid work:

Community Justice partners were also consulted in relation to the additional funding for unpaid work and other activity, offered in December 2020. This resulted in bids from 4 third sector partners to deliver. Unfortunately this could not be taken forward due to further lockdown of the Unpaid Work Service following Public Health advice in January 2021. However these bids are being developed to utilise the COVID pandemic 3rd sector monies provided for justice services in 2021/22 to maximise our unpaid work provision.

Developments to processes:

A significant amount of reactive work had taken place in response to changes in court business/information provision and Scottish Prison Service business with its impact on community partners. This has led to changes to a range of

processes/practices and timescales which continues to this day where the pandemic requires immediate changes to processes.

Implications of the Report

- 1. Financial**
none
- 2. HR & Organisational Development**
none
- 3. Community Planning**
The report details a range of activities which reflect local council and community planning themes. CJR is embedded within community planning arrangements.
- 4. Legal**
None, this report meets the council's statutory community justice requirements.
- 5. Property/Assets**
none
- 6. Information Technology**
none
- 7. Equality & Human Rights**
The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. Health & Safety**
Children's Services continues to follow current public health guidance in relation to the safe operation of working environments.
- 9. Procurement**
none.
- 10. Risk**
Risks related to the delivery and management of services are regularly monitored and included in Renfrewshire Council's Corporate and Strategic Risk Registers.
- 11. Privacy Impact**
none
- 12. COSLA Policy Position**
none
- 13. Climate Change**
none

14. List of Background Papers

none

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Community Justice Scotland
Ceartas Coimhearsnachd Alba

**Community Justice Outcome Activity Across Scotland
Local Area Annual Return Template, Renfrewshire
2020-21**

May 2021

1. Background

The introduction of the [Community Justice \(Scotland\) Act 2016](#) (the Act) triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the [National Strategy](#), [Guidance for local partners in the new model for community justice](#), [Justice in Scotland: Vision & Priorities](#) and the [Framework for Outcomes, Performance and Improvement](#).

The Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy, guidance and framework documents and, when complete, submit those annual reports to Community Justice Scotland (CJS)¹.

CJS is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner. It also supports areas in fulfilling their statutory obligations on annual reporting under section 23 and fulfils our requirement to consult on the preparation of an annual report on performance in relation to community justice outcomes under section 27(3).

CJS recognises that there are a set of circumstances at time of writing that make this process different from the three previous Annual Outcome Activity Returns; namely:

1. The Covid-19 pandemic which was present for the entirety of the 2020-21 reporting period and will continue to have implications for the work of community justice partners.
2. The review of the Outcomes Performance and Improvement Framework (OPIF) which is running concurrently with the Outcome Activity Returns process. Until the review of the OPIF has concluded CJS recognises a transitional template (such as this one) is likely to be required.

To allow for both of these, CJS surveyed community justice partnerships in April 2021 seeking views on the completion of the annual report template covering the

¹ Guidance for statutory partners on this annual reporting process – to which community justice partners must have regard - is available at paragraphs 6.38-6.42 of the “Guidance for local partners in the new model for community justice” (linked to above).



period 2020-21. The 2020-21 template takes into account the feedback from 17 completed surveys with the following changes:

1. The most substantial change is the focus on outcomes taking account of the indicators rather than asking partnerships to report on progress against each individual indicator.
2. We have created space for community justice partners to reflect on the collective achievement they are most proud of during the reporting period.
3. There is an opportunity to reflect the impact of the pandemic on community justice activity under each of the outcomes. There is a dedicated section to give partners the opportunity to reflect on the impact of the Covid-19 pandemic on the partnership.

This template includes a new section to allow community justice partners to reflect on how they have, or intend to, implement activity in response to recommendations in the 2019-20 Annual Outcome Activity Return.

CJS would like to extend thanks to those community justice partners that took the time to complete the template survey, spoke to us as part of the OPIF review process and to those that sense-checked the guidance points in the draft template.

2. Statement of Assurance and Data Usage

The information submitted to Community Justice Scotland using this template is for the primary purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

In line with provisions in the Data Protection Act 2018 and the General Data Protection Regulation (GDPR), CJS will use appropriate data to ensure that there is continuous reporting, development and progress towards the national outcomes. By providing data to CJS you are consenting to its use by CJS as indicated. Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding. CJS has made some changes to the template this year (as outlined on pages 2-3) to account for the ongoing OPIF review process and the Covid-19 pandemic.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

Template sections:

[Section 1 Community Justice Partnership / Group Details](#)

[Section 2 Template Sign-Off](#)

[Section 3 Governance Arrangements](#)

[Section 4 Progress from 2019-20 Recommendations](#) (new section for 2020-21)

[Section 5 Covid-19 Pandemic Impact](#) (new section for 2020-21)

[Section 6 Performance Reporting – National Outcomes](#)

[Section 7 Partnership Achievements](#)

[Section 8 Challenges](#) (unrelated to Covid-19 pandemic)

[Section 9 Additional Information](#)

It would be helpful if responses in each of the “evidence and data” boxes within section 6 of the template (“performance reporting”) is kept to a minimum by capturing the main points only. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **DO NOT** include any personal or sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.



This is the fourth iteration of the template and guidance. If you have any queries about completing the template then please email CJSImprovement@communityjustice.scot.

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4. Template Completion

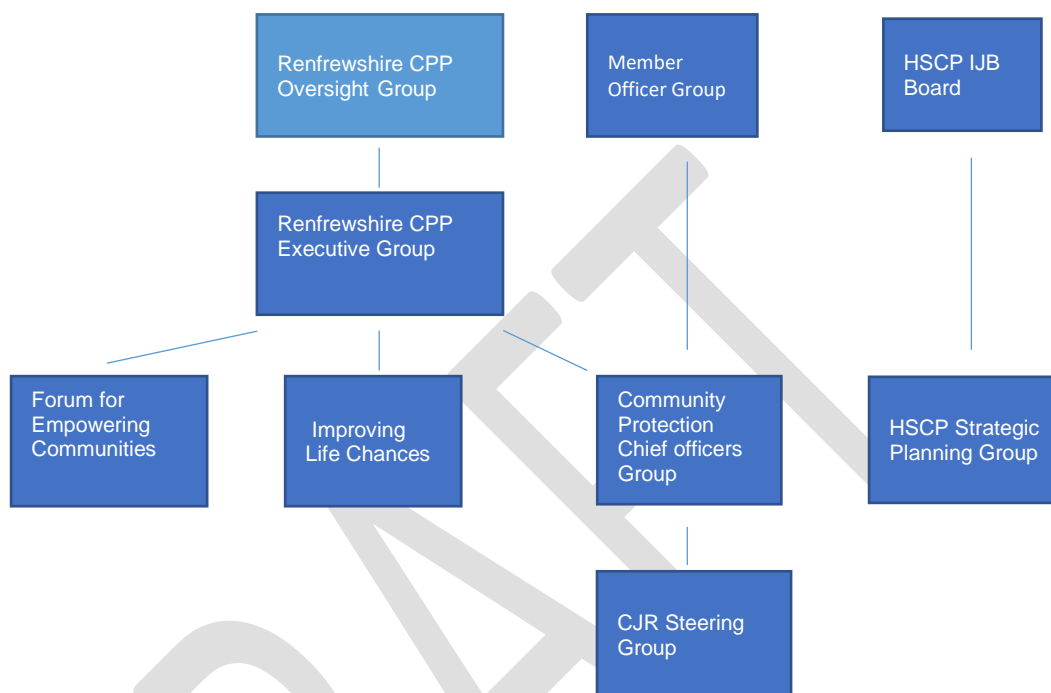
1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Community Justice Renfrewshire
Community Justice Partnership Group Chair	John Trainer, Head of Childcare and Criminal Justice
Community Justice Partnership / Group Coordinator	The Lead Officer Community Justice post is currently vacant, with recruitment underway.
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	1 April 2018

2. Template Sign-off	
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p>	
Signature of Community Justice Partnership / Group Chair:	Date: 1.10.21
<p>.....</p>	



3. Governance Arrangements

Please outline below your current governance structure for the community justice arrangements in your area.



Community Justice Renfrewshire (CJR) has representation on several strategic groups relating to community justice, which continues to raise awareness and reports on progress through briefings and presentations. It has also enabled the CJR Steering Group to keep up to date on agendas, local issues and initiatives relating to community justice.

Some of the groups include:

- MAPPA Strategic Oversight Group for the North Strathclyde area
- Social Work Scotland and Scottish Prison Service Strategy Group
- NHSGGC Community Justice and Health Improvement Strategic Group
- Community Justice Network
- Community Justice Network Working Group
- New Routes Programme Board
- CJS Learning Development & Innovation Working Group



Renfrewshire groups include:

- Community Safety and Public Protection Steering Group
- Lead Officers Network
- Child Protection Committee
- Gender Based Violence Strategy Group
- Alcohol and Drug Partnership Delivery Group
- Public and Community Protection Thematic Board
- Adult Protection Committee
- Renfrewshire Homelessness Network
- Children and Young People Thematic Board
- Renfrewshire Local Employability Partnership

The CJR Lead Officer post (currently vacant) is situated within Children’s Services and is closely linked with colleagues in Youth Justice and Child Protection; this ensures that community justice is reflected in their plans. CJR is firmly established within Renfrewshire’s robust Community Planning arrangements. It reports to the Community Protection Chief Officers Group and the Communities, Housing and Planning Policy Board for oversight and governance by senior managers and elected members. These arrangements provide close alignment of priorities between the Renfrewshire Local Outcomes Improvement Plan and the Renfrewshire Community Justice Outcome Improvement Plan.

4. Progress From 2019-20 Recommendations

To reduce the burden of reporting on progress from 2019-20 recommendations through an additional process please detail any work the partners have undertaken, or intend to undertake, in response to the following 2019-20 recommendations:

Recommendation for CJs	Progress / Activity during 2020-21
That community justice partners establish mechanisms to identify and engage collectively with local third sector and victims’ organisations.	<p>The Chief Executive of Engage Renfrewshire is an active community justice partner, representing Engage Renfrewshire on the Community Justice Steering Group.</p> <p>Engage Renfrewshire is a Third Sector Interface (TSI) i.e. supporting local charities and other not-for-profit</p>



	<p>groups to be well managed, well resourced, well represented and well connected.</p> <p>Engage provides supporting to local social enterprises, helps local groups build capacity, supports volunteer involving organisations and provides a range of payroll and financial services to its network members. The organisation's offices act as a community 'hub', which host other local third sector organisations and provides a platform for training activities.</p> <p>Engage Renfrewshire is part of local community planning, actively supporting collaborative working with the public and private sectors to ensure that people and services are working together, in the most effective way possible.</p> <p>A range of third sector partners are also active Community Justice partnership members, this includes Turning Point Scotland who also represent the Criminal Justice Voluntary Forum, the Wise Group, Action for Children and Apex.</p> <p>Victim Support Scotland are also active members within the partnership.</p>
<p>That community justice partners meet statutory requirements for strategic planning. This includes being able to evidence:</p> <ul style="list-style-type: none"> a) a range of strategic needs and strengths assessment (SNSA) activity b) a published and up-to-date Community Justice Outcome Improvement Plan (CJOIP) which includes a participation statement 	<p>The Renfrewshire Community Justice Outcome Improvement Plan 2018/21 and Participation Statement were published on 1 April 2018. On the basis that the review of the National Strategy for Community Justice and Review of the Outcomes, Performance, and Improvement Framework is planned for March 2022, and given that local authorities must review their CJOIPs after the publication of either, they have advised that it is pragmatic for local authorities in this position to delay publication. On this basis Renfrewshire's updated plan will be published in 2022.</p> <p>Responding to the pandemic has meant that some planned actions within the Community Justice Outcome Improvement Plan 2018-21 have been delayed, with focus diverting to maintaining services, and adapting to national changes.</p>



<p>c) a published annual report assessing progress towards outcomes</p>	
<p>Ensure community justice SNSA activity forms a crucial component of understanding the needs of the whole area population.</p>	<p>As we move out of pandemic restrictions, and more towards normal business, work on the updated SNSA will begin shortly. As the CJ Lead Officer post is currently vacant, some resource from the council's Strategy, Policy & Insight Team has been identified to support this work.</p>

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5. Covid-19 Pandemic Impact

This is a new section for 2020-21. It should be used to reflect some of the a) challenges/negative implications and b) opportunities/positive implications from the Covid-19 pandemic on the community justice partnership / group. There is an opportunity to reflect impact on community justice activity in Section 6 under each of the national outcomes so this section is to capture any impact on the partnership over and above this.

Area impacted	Challenges / Negatives	Positives / Opportunities
<p>Our community justice partnership</p>	<p>Many of the key public protection duties within the community justice remit continued despite the two lockdown periods and associated restrictions, albeit with appropriate public health measures in place. Priority was given to supporting those service users with the highest levels of vulnerability and those who presented the highest risk to the public. Individuals continued to be released on licence during this period, creating demands on a range of services.</p> <p>In the period between the two national lockdowns, some small-scale accredited groupwork had recommenced but this had to be halted when the second lockdown began in January 2021, as delivery was not compatible with public health measures. It recommenced in line with government and health and safety advice. During times when groupwork was not permitted, intervention work continued by telephone where safe to do so (during the first 2020</p>	<p>Although unable to provide the standard unpaid work service during the periods of restriction, the Unpaid Work Team were able to offer a limited service by being innovative in the way it was delivered. Where it was appropriate to the service user's level of needs and risk, the team was able to provide some 'Working from Home' opportunities which allowed service users to continue to work towards completion of their hours. The team also developed a range of other activity interventions that could be delivered through technological means.</p> <p>Services undertook telephone contact with those in custody and for annual ICMs and whilst face to face contact would have been preferred due to the benefits for relationship building, this has demonstrated that for some aspects of Throughcare, telephone contact can provide a reasonable</p>

	<p>lockdown) and thereafter on a one-to-one basis once a Covid-safe office space was established.</p> <p>COVID legislation has already extended completion dates for all unpaid work elements of community orders, recognising that delays were inevitable because of restrictions and that these delays are out with the control of either the local authority or the service users. As the court service begins to return to normal levels, the CJSW service expects considerable activity in relation to new orders. This will be a significant challenge to manage when considered alongside the resumption of a large unpaid work service.</p> <p>The Whole Systems Team worked throughout the lockdown in order to provide ongoing intensive support to young people at risk of offending. While overall offending rates reduced during this time, other issues were exacerbated including isolation, mental health, drug/alcohol misuse, lack of structure/activity, strained relationships. It was very hard for services to mitigate against this, but workers have tried to be as creative as possible in terms of engagement/encouragement. Not having the same capacity within accommodation for drop in multi-agency support has been a huge loss for some of the most marginalised young people.</p>	<p>alternative which also has resource benefits (such as eliminating travel time).</p> <p>Some organisational responses to Covid were welcomed:</p> <ul style="list-style-type: none"> • Contact via phone/computer with young people in Polmont • Increased use of Undertakings instead of custody • Remote court hearings so that individuals could appear from police stations/secure care <p>It is hoped that some of these developments will be maintained in the longer term.</p> <p>The Alcohol and Drug Recovery Service (ADRS) provided treatment and support throughout the year, albeit with public health measures in place. All service users were provided with information advising of changes to dispensing during the pandemic. Local pharmacies continued to dispense prescriptions meaning that Opioid Substitution Therapy and Naloxone remained available as required. The Injection Equipment Provision (IEP) and Blood Born Virus (BBV) testing also continued throughout the year.</p>
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A significant issue, particularly for this age group, was the suspension of court trials. Indeed, Paisley Sheriff Court has not conducted a trial with multiple accused for 18 months. It will now be several years before this backlog will be cleared. The result of this is that there will be a generation of young people in Renfrewshire who have offended between the ages of 15-17 but who will not be convicted until over the age of 18 and thereby missing the opportunity to have support from Children's Services and possibly having their offences dealt with via the Children's Hearing.

From the outset the impact on court business, information sharing, and the loss of a social work court presence created challenges for services. Individuals were released from remand when they could not continue to be held, and less individuals were held in police custody. Justice social work court services required to develop information sharing processes to ensure that risks to children and vulnerable adults could be managed.

ADRS staff kept connected with service users and the wider recovery community by using online meetings and regular telephone contact during periods when face-to-face meetings were not possible. This was backed up by detailed information on the HSCP website on accessing help and support. The Renfrewshire Recovery Community received funding from the Scottish Recovery Consortium to support service users to stay connected.



6. Performance Reporting – National Outcomes

This section is designed to capture the evidence and data that has been used by your Partnership over the reporting period to assess progress against the national outcomes.

This year we are asking you to report on each outcome rather than against every indicator (as in previous years) but we ask that you report against the outcome **taking account** of the indicators. Please detail any specific impacts (positive and negative) the Covid-19 pandemic had on activity or progress under each of the outcomes.

We encourage you to **share life stories and practice examples** as part of your evidence and data – this enriches the final report and creates deeper understanding of community justice activity.

Please indicate where any particular factors have been a **hindrance in making progress** against a particular outcome.

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Where applicable have regard to the following indicators:

- Activities carried out to engage with 'communities' as well as other relevant constituencies
- Consultation with communities as part of community justice planning and service provision
- Participation in community justice, such as co-production and joint delivery
- Level of community awareness of / satisfaction with work undertaken as part of a CPO
- Evidence from questions to be used in local surveys / citizens' panels and so on
- Perceptions of the local crime data



	Please describe the activity	Then describe the impact
<p>Evidence and Data</p>	<p>The capacity to engage with communities has been impacted by the pandemic, as many of the forums which engage community members have been limited e.g. community council forums provided excellent links with the community to agree unpaid work projects.</p> <p>Several CJR partners are members of the Renfrewshire Gender Based Violence Strategy Group and contribute to the development of the multi-agency Renfrewshire Gender Based Violence Strategy.</p> <p>CJR continues to support the development of Kairos Women+, a women's charity based in Johnstone, funded by the Robertson Trust. It seeks to be a safe, welcoming and respectful space offering a variety of opportunities and activities for women generally, including those with convictions, providing good connections to other local services. Kairos provides support groups for mental illness and addictions, a personal development programme as well as social spaces to connect with other women. Strong links have been made with criminal justice social work. Women undertaking community payback orders, including supervision and unpaid work, are provided</p>	<p>Organisations have required to adapt, respond and gain information where it is available to inform community justice actions.</p> <p>GBV Strategy meetings have continued technologically and ensured partners are working together where possible and are kept abreast of any changes/challenges to delivery of the range of services involved.</p> <p>The women who have attended Kairos as part of their community order have indicated that it has benefited their social skills and confidence. One previous service user has continued to attend as a volunteer at the centre despite having fulfilled her order; the service made such a positive difference to her that she wants to help others who may find themselves in similar circumstances. Prior to lockdown, Kairos was attending the women's squad at Unpaid Work weekly to encourage women to engage.</p> <p>Kairos Women+ have started a Recovery Space for women struggling with an addiction of any kind. It</p>



	<p>with placements which have been a positive step in their rehabilitation.</p>	<p>started during lockdown online and moved to in-person running weekly. Several of the group also have convictions. Kairos have also partnered the Women's Justice Team for a joint social work student placement to increase the connection between the services.</p>
	<p>Joint working between CJR and Renfrewshire Alcohol and Drug Partnership enabled a funding proposal to be submitted to the Scottish Governments Change Fund. The Just Recovery project aims to improve the clinical pathways into addiction services for people involved in the criminal justice system in Renfrewshire.</p>	<p>The bid for our 'Just Recovery' project was successful, a temporary Community Justice Development Worker (Addictions) post was created, and a postholder recruited. This post is line managed within Addictions. Due to Covid-19 the start date of the project was delayed, however it commenced in March 2020 and outcomes will be reflected within the 2021/22 report. Renfrewshire's alcohol and drug commission action. It will also ensure that recommendation 16 of the Renfrewshire Alcohol and Drug Commission is taken forward. i.e. 16. Statutory services must continue to ensure that Sheriffs are aware of the range of drug, alcohol and mental health services available in Renfrewshire, eligibility for these and how these can be best utilised to provide support and interventions within sentencing.</p>
	<p>The Just Learning – Skills for Employment Project was funded through a successful joint bid to the Scottish Governments Employability Innovation and Integration Fund. It was delivered and managed by a multi-agency steering group. The project is rooted in</p>	<p>It was noted at the conclusion of this funding that we had only just scratched the surface with this project, and more was required to be done. Invest in Renfrewshire agreed to continue to fund this project until 2022 due to its success through the Poverty and</p>



	<p>the concept of a cross cutting partnership approach that recognises multiple benefits can and must be delivered to help the people engaged move their lives onto a more productive and sustainable path. The successes of this project were noted at its conclusion through external evaluation.</p> <p>Due to service referrals within HMP Low Moss reducing, the Just Learning Coordinator wanted to find a new way to engage prisoners in his service. Having met with staff within the prison it was suggested that two Peer Support Prisoners (Pass Men) would meet with the coordinator, so that they in turn could speak with Renfrewshire based prisoners. The Peer Support Prisoners were given an overview of what support was available and how this would assist on a prisoner's release.</p> <p>The New Start Officer (Homeless Services) and The Just Learning Coordinator (Employability) have been working together within HMP Low Moss by holding joint sessions for Renfrewshire Prisoners.</p>	<p>Social Inclusion Fund. This group had now evolved into the Employability, Homelessness and Justice Group which now feeds into The Local Employability Partnership and Renfrewshire's No one Left Behind Strategy. Work is underway to identify new initiatives which will benefit this client group through this multi-agency partnership approach.</p> <p>The project continued its work throughout the year, delivering employability and training advice, and made new and important contacts through connections made as part of the Covid response and recovery work undertaken across the partnership. The project focused on supporting service users with their identified priorities and this involved signposting to services such as Advice Works or the Foodbank. Stronger links were forged with the Unpaid Work team to impact on outstanding hours. It was agreed that weekly contact with them would be high priority to provide them with relevant other activity to help drive down the hours. CSCS training, CV & Cover letter creation as well as disclosure support was provided.</p> <p>As a result of the trust prisoners had in the Peer Support Prisoners, referrals and number of prisoners engaging began to increase and it was also noted how positive they were around meeting and taking</p>
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		<p>things forward. The Peer Support Prisoners continue to meet with the Just Learning Coordinator on a weekly basis and they are happy be involved and continue to support prisoners and promote the Skills for Employment service.</p> <p>The development of Joint sessions between Homeless Services and Employability Services has resulted in an increased uptake of these services, with each coordinator having the opportunity to connect with each other's clients and offer support. Prisoners are now receiving help they might not have sought despite the need. It has also assisted SPS in scheduling these visits as they are not duplicating work. It can also be easier to locate/contact clients on release if they are going into a new accommodation.</p>
<p>Other information relevant to National Outcome One</p>		

NATIONAL OUTCOME TWO
Partners plan and deliver services in a more strategic and collaborative way



Where applicable have regard to the following indicators:

- Services are planned for and delivered in a strategic and collaborative way
 - Partners have leveraged resources for community justice
- Development of community justice workforce to work effectively across organisational/professional /geographical boundaries
 - Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA

	Please describe the activity	Then describe the impact
	<p>Following Renfrewshire being advised in December 2020 of monies available for 3rd sector provision of unpaid work or other activity, four 3rd sector organisations bid for this funding. Unfortunately the further lockdown in December 2020/January 2021 meant that unpaid work was closed based on public health advice and the money required to be returned to the Scottish Government. However these bids are being taken forward within the 3rd sector COVID monies for unpaid work provision in 2021/22.</p>	<p>Third sector organisations will gain workforce to develop their organisations whilst contributing to the outstanding unpaid work hours within Renfrewshire.</p>



<p>Evidence and Data</p>	<p>Multi Agency Public Protection Arrangements:</p> <p>The strategic arrangements in relation to Multi Agency Public Protection Arrangements (MAPPA) continue to be overseen by the MAPPA Strategic Oversight Group, which exists across the six local authorities, previously under North Strathclyde Community Justice Authority. Information in relation to the workings of MAPPA, statistics, annual aims and objectives and work undertaken are included in the MAPPA Annual report. The most recent report covers 2019/20 and can be found on the Renfrewshire criminal justice website.</p> <p>Justice social work and police staff are both trained in risk assessment tools and jointly assess service users.</p> <p>Additional funding provided to MAPPA co-ordination in 2020/21 has resulted in an additional part-time MAPPA co-ordinator being added to the team, and a decision to appoint an Independent Chair to lead the MAPPA Strategic Oversight Group. The recruitment process has commenced for implementation in 2021/22.</p>	<p>The MAPPA Strategic Oversight Group allows for consistency across the six local authorities and allows for the sharing of good practice, training and other resources.</p> <p>SAPROF (Structured Assessment of Protective Factors) training for justice social work staff, funded by MAPPA monies, was undertaken in February 2021. Research over the course of the last decade has advocated for a shift from risk assessments that solely focus on factors that enhance risk to one wherein assessment and formulation seeks to enhance protective factors that mitigate risk. The delivery of SAPROF training in our MAPPA authority presented the opportunity to support the development and confidence of practitioner’s assessments regarding protective factors, for the purpose of more defensible risk formulations concerning public protection. Furthermore, it constituted the opportunity of standardising assessment processes across our MAPPA authority. Use of the framework for the management of sexual offenders will commence on 1 April 2021 pending guidance on usage and recording.</p>
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	<p>Local governance in relation to those arrangements is overseen by the Renfrewshire Chief Officer's Group.</p>	
	<p>Community Justice Renfrewshire has a broad membership representing the statutory and third sectors, and members include:</p> <ul style="list-style-type: none"> • Renfrewshire Council, Children's Services • Renfrewshire Council, Chief Executive's Service/Renfrewshire Community Planning Partnership • Renfrewshire Council, Housing and Homeless Services • Police Scotland • Scottish Fire and Rescue • Scottish Courts and Tribunals • Scottish Prison Service • Skills Development Scotland • Renfrewshire Health and Social Care Partnership • Engage Renfrewshire (TSI) • Criminal Justice Voluntary Sector Forum 	<p>These arrangements provide close alignment of priorities between the Renfrewshire Local Outcomes Improvement Plan and the Renfrewshire Community Justice Outcome Improvement Plan. The crossover of memberships and oversight allows agencies to work together to protect service users and the public and provide a rapid multi-agency response where required.</p>



	<ul style="list-style-type: none"> • Victim Support • The Wise Group • Apex Scotland • Turning Point Scotland • NHS Greater Glasgow and Clyde • Renfrewshire Alcohol and Drug Partnership • Renfrewshire Leisure • Action for Children • Department for Work and Pensions <p>CJR reports to the Community Protection Chief Officers Group and the Communities, Housing and Planning Policy Board for oversight and governance by elected members. A range of CJR partners are involved in multi-agency processes including MAPPA (Multi-agency Public Protection Arrangements), MARAC (Multi-agency Risk Assessment Conferences) and MATAC (Multi-agency Tasking and Co-ordination) all of which create multi-agency risk management plans.</p>	
	<p>Workforce development: Training for Criminal Justice staff and Police Scotland on shared risk assessments and joint information systems (VISOR) continues to be</p>	<p>This ensures that up to date knowledge and skills are available to Renfrewshire staff.</p>



	<p>undertaken jointly by social work and police staff within Renfrewshire.</p> <p>Criminal justice social work staff are provided as trainers to deliver national multi-agency training in risk assessments.</p> <p>Trauma Training opportunities have been provided by NHSGGC and Addiction Services to Criminal Justice staff and other community justice practitioners.</p>	
	<p>Whole systems:</p> <p>In relation to transitions, CJR continues to have strong links with the Whole Systems Team, involved with service users up to the age of 20 years who have previously been involved with childcare services, providing age appropriate risk assessments at bail and sentencing stages, and in delivering interventions for young people, ensuring effective transitions to adult services where required.</p> <p>Since 2018, care leavers aged 18-20 who are involved in the justice system have been supported by the Whole Systems Team, part</p>	<p>Over the last year several Care Leavers have continued to have their criminal justice orders supervised by Children's Services. This has enabled the service to provide a more holistic response to the needs and risks of young people. Having fewer services involved, and making use of well-established relationships, has improved the level of compliance with court orders. It has also improved the level and speed of information sharing with SPS where there have been specific concerns over the vulnerability of young people in custody.</p>



	<p>of Renfrewshire Council's Children's Services team. They have provided court support and supervised community orders and licences. Their service is co-located with addictions services for young people and with the Throughcare Team (CYP) allowing for more co-ordinated support.</p>	
	<p>The complement of services in our Women's Community Justice Service supports joint working and access to services. This includes the co-location of the Alcohol and Drug Recovery Service (ADRS), co-morbidity (addiction and mental health) and criminal justice staff to support those on community orders and prior to and upon release from custody.</p> <p>Renfrewshire HSCP in partnership with Renfrewshire Council colleagues secured premises to establish a Recovery Hub and is currently being developed in partnership with individuals with lived experience. The refurbishment is nearing completion which will offer a programme of activities as part of a</p>	<p>The Recovery hub will provide support for those with mental ill health and addictions within Renfrewshire.</p>



	<p>recovery orientated system of care for individuals affected by alcohol and/or drugs and/or mental health issues. A number of key appointments have been made resulting in dedicated staff to manage and support the Hub as we move forward.</p> <p>The ADRS has a Standard Operating Procedure in place for newly released prisoners. Access to residential rehabilitation as a treatment option has been strengthened. Individuals with lived experience are active members of the Recovery Task Force and were actively involved in the recruitment process within ADRS.</p> <p>The ADP was successful in accessing funding to recruit four additional peer recovery workers.</p>	
	<p>As previously stated, in relation to women CJR continues to support Kairos Women+, a women's space in Johnstone. Strong links have been made with criminal justice social work with clients undertaking community payback orders started carrying out some of their other activity hours working with Kairos prior to lockdown. This work will continue once</p>	



	restrictions ease and referrals to Kairos for support have continued throughout lockdown	
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Other information relevant to National Outcome Two

Whilst people with convictions already access a range of services, community justice continues to allow for a specific focus on those individuals and their needs/risks and barriers. Where partners are unable to provide resources to create additional services, they continue to ensure that existing services make every attempt to consider this group, and any barriers to access to services within service development and their priorities, and where possible opportunities for additional funding for a shared agenda have allowed for the development of projects.

NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Where applicable have regard to the following indicators:

- Partners have identified and are overcoming structural barriers for people accessing services
- Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs
- Initiatives to facilitate access to services
- Speed of access to mental health services
- % of people released from a custodial sentence:
 - a) registered with a GP
 - b) have suitable accommodation
 - c) have had a benefits eligibility check



- Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending

	Please describe the activity	Then describe the impact
Evidence and Data	<p>Early Prisoner Release/Voluntary throughcare</p> <p>Justice social work and housing colleagues in Renfrewshire signed up to a national Information Sharing Protocol with the Scottish Prison Service on 1.4.2020. This enabled a multi-agency group to be established and a process established, led by justice social work, to liaise with/offer and where agreed, provide support to individuals being released early. This process then developed into a more robust voluntary supervision process managed by the Throughcare Addiction/Arrest Referral service, offering support to all released from short sentences who wish to take up the service.</p>	<p>Nine individuals were released early within Renfrewshire. Support included the provision of information and contact pre-release, plus mobile telephones to service users to ensure that they were able to liaise with services which could not be accessed face to face.</p> <p>Renfrewshire had a small number of residents in custody and eligible for the New Routes programme run by the Wise Group, and most of those eligible have engaged positively with the programme.</p>
	<p>Development of pathways/processes for justice service users with addiction issues:</p>	<p>According to the Waiting Times Framework 1,507 referrals were made in 2020/21 to alcohol and drug services in Renfrewshire. Of these, 95.8% waited no more than three weeks from referral to receiving</p>



	<p>The Scottish Government's Challenge Fund, managed by the CORRA Foundation, was made available to support activities that tackle problem alcohol and drug use. Community Justice Renfrewshire was awarded £35,000 from the "Getting ready for Change" category, following the proposal of a project, Just Recovery, to carry out a mapping review of pathways into addiction services for people involved in the criminal justice system living in or returning to Renfrewshire. This includes young people and those who have committed serious and high risk offences.</p> <p>This met one of Renfrewshire's local priorities within the CJOIP in relation to improved health and wellbeing. Although the Community Justice Development Worker post was interviewed in March 2020, it was agreed that this would not commence until recovery was further underway to gain most benefit from this temporary post, however planning, the creation of a steering group and agreeing outcomes was undertaken and the post commenced on 8 March 21.</p> <p>A protocol exists in Renfrewshire with NHS Addiction Services within the Scottish Prison Service, to ensure that anyone released from custody subject to substitute prescribing is seen by Renfrewshire drugs service on the day of release.</p>	<p>treatment. Since 1 April 2021 the Waiting Times Framework has been replaced with a new recording system – Drug and Alcohol Information System (DAISy) which will involve joining waiting times with SMR 25 data to provide more in-depth reports.</p>
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A local pathway for those higher risk service users subject to MAPPA and licenses ensures that they are referred to the higher tier service for initial substance misuse assessment and appropriate intervention.

Funding was provided to recruit two specialist alcohol outreach nurses. The aim of the project is to reduce the harm caused by alcohol by providing an assertive outreach service. By doing so this should improve lives, reduce Emergency Department attendances, reduce admissions and increase appropriate use of services. The project is being evaluated by researchers at the University of the West of Scotland. At present the service has 69 patients who are being treated. Of these 59 are 'active' and 10 are being remotely monitored.

As part of the additional funding streams released by the Scottish Government the ADP will use a proportion of the funding to establish a Harm Reduction Mobile Unit. This will be carried out in partnership with the Alcohol and Drug Commission. The Unit will target areas in Renfrewshire to make it as easy as possible to engage with difficult to reach communities. This will provide crucial healthcare and harm reduction services such as injecting equipment, to reduce the incidence of blood-borne viruses (BBV), as well as testing of BBV in the community. In addition to this, the



	<p>Unit will distribute Naloxone (a drug that can reverse the effects of an overdose caused by opioids such as heroin or methadone), with the aim to engage individuals who wouldn't normally access support and care services into treatment. It is expected that the Mobile Unit will go live in the autumn.</p> <p>Renfrewshire's Alcohol and Drugs Commission (comprising national experts from across health and social care, housing, justice, third sector and higher education) published its recommendations in December 2020. One of the most important tasks of the Commission was to listen to the voices of those with lived experience and members visited several services and held listening events with service users and with frontline staff. Both Community Justice Scotland and Renfrewshire's Justice Social Work team were involved in this work as members and expert advisors.</p>	<p>Due to the impact of the COVID-19 pandemic and subsequent lockdown, work is still ongoing to refine the key messages or recommendations that are beginning to flow from the work of the Commission. However, this work will resume and during 2021/22, Renfrewshire Community Planning Partnership will prioritise work on alcohol and drugs use across Renfrewshire and drive forward the recommendations from the Alcohol and Drugs Commission to reduce the impact on individuals, families and communities.</p>
	<p>Housing: The Renfrewshire Housing New Start Officer attends prison to undertake Housing Option Interviews to plan for housing prior to release. Housing support services assists individuals to manage their tenancies, whilst the Housing First</p>	



	<p>initiative run by Turning Point Scotland, ensures that support is available for those who require significant support to maintain a tenancy.</p> <p>A post exists to ensure those in homeless accommodation with addiction issues are referred by the HALO (Housing Addictions Liaison Officer) to appropriate addictions services as early as possible.</p> <p>A pathway has been developed - exists to enable those in homeless accommodation with alcohol problems to be referred by the HALO (Homeless Addictions Liaison Officer) to Renfrewshire Council on Alcohol.</p> <p>The New Start Officer attends prison to undertake Housing Option Interviews to plan for housing pre-release. Housing support services assists individuals to manage their homes, whilst Housing First ensures that support is available for those who require significant support to maintain a tenancy.</p>	
	<p>Gender Based Violence:</p> <p>Up2U Creating Healthy Relationships is a modular programme for people who use domestically abusive behaviours in their intimate partner relationships. This is provided by criminal justice social work to those</p>	<p>Due to limitations on face to face contact during the pandemic, there was an impact on the Up2U work undertaken with service users. This increased as office capacity increased. During the period April 2020 to March 2021 89 service users were assessed for Up2U modules. Out of these assessments 18</p>



	<p>subject to statutory licence or community supervision, who are assessed as suitable. It is an assessment lead intervention programme which responds to individual need, risk and responsivity, providing tailored packages to suit the needs of the individual. The programme recognises that people use domestically abusive behaviours for different reasons, including - power and control; learned behaviour; attitudes which promote male dominance; lack of emotional management skills and poor conflict resolution skills. Therefore, motivational interviewing techniques are used in a personalised programme to address the needs of the individual.</p> <p>Wider services within Renfrewshire, including Women and Children First, a social work service, provides support to women at risk of partner violence, and their children.</p> <p>Partners of service users participating in the Up2U domestic violence perpetrator programme can gain support, assessment and intervention through the Women's Community Justice Centre, by IDAA trained criminal justice staff. The service co-ordinator's involvement in the MARAC process also ensures that where required a multi-agency response is required this can be provided consistently, safely and</p>	<p>were placed on Community Payback Orders enabling Up2U work to be undertaken.</p> <p>In April 2021, 2 new members of staff will participate in the 8-day Up2U training programme, and in June 2021, Amy Ford, Up2U author, will deliver a 1-day online refresher training event to the team. Portsmouth Council offer ongoing support to workers trained in Up2U and provide access to support groups our workers can tap into to discuss their practice.</p> <p>As an increasing number of local authorities undertake this programme, national discussions have taken place with Community Justice Scotland as to how local authorities, who aren't funded for the accredited domestic violence programme, can be supported in the management of the support and funding of Up2U.</p>
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	<p>effectively to respond to high risk victims of domestic abuse.</p> <p>A range of community justice partners are part of both the MARAC and MATAC processes, to manage the perpetrators and victims of domestic violence.</p>	
	<p>Sexual offending:</p> <p>Operationally Moving Forward Making Changes (MFMC), the national intervention to address the behaviours of those who commit sexual offences has continued throughout the pandemic. This occurred technologically where safe to do so, and face to face and within small groups as offices were able to reopen and assessments dictated that this could be carried out safely. When it came time for reaccreditation of the programme in October 2018 it was decided that MFMC required some redevelopment so since then, MFMC has continued to be provided to accreditation standards whilst the established Advisory Panel looks at the redevelopment of the programme. The Criminal Justice Services Manager in Renfrewshire sits on the Advisory Panel whilst the Project Leader of the Service that delivers the programme participates in associated work streams. Both the Service Manager and Project Leader also continue to be actively involved in the</p>	<p>An evaluation of the programme took place in Scotland in 2018 and reported that whilst most individuals had reduced risk levels by the end of the programme, the lack of a control group meant that no clear conclusions could be drawn. Other perceived benefits identified by staff and men interviewed for this evaluation included improved ability to sustain healthy social relationships, regulate their emotions, cooperate with supervision, and understand and change problematic attitudes. Of those who complete an exit questionnaire, 85% said they thought the programme would stop them reoffending in a similar manner.</p> <p>Feedback from service users who undertook the programme within Renfrewshire over the last year also reflected those benefits. Individuals noted the kindness and respect of facilitators and the way in which the modules undertaken helped them understand how their own behaviours could be different, not only in terms of not re-offending but in making other changes. Others found it helpful to hear</p>



	operational and strategic groups for the existing programme.	from the experience of others and learn how they had made positive changes.
	<p>Whole systems:</p> <p>Under the principles of the Whole System Approach Renfrewshire Council has retained more young people on supervision orders beyond their 16th birthday where the risk of further offending has been deemed high. This has enabled us to keep young people out of the adult system for as long possible to improve their life chances. It has also enabled some young people to benefit from secure care where otherwise they would have been remanded or sentenced to Polmont.</p> <p>Through the Whole System Approach Renfrewshire Council has successfully promoted the use of remittal to the Children's Hearing for an increasing number of young people up to the age of 17 ½ appearing at Paisley Sheriff Court. This has only been achieved through the development of good relationships with local Sheriffs and Children's Reporters. This has enabled the service to divert young people away from the adult justice system, and have their needs assessed and met via the Children's Hearing. This enables the council to fulfil the ambition of GIRFEC and ensure that young people who offend are able to</p>	



	<p>access child friendly services right up until they turn 18, or 21 if they are care experienced.</p> <p>In the last year drop-in sessions have been offered at the St James Centre in partnership with INVEST outreach service. This has enabled some marginalised young people to engage with employability services that otherwise would have struggled to do so.</p>	
	<p>Whilst mental health services possess this information for the general population, this data is not currently available specifically for the community justice client group.</p> <p>During the pandemic Unpaid Work staff members were redeployed, alongside HSCP and wider council colleagues, to undertake prescription deliveries. Ensuring medicines were available to the most vulnerable/those isolating.</p>	<p>The percentage of Primary Care Mental Health Team patients referred to first appointment offered within 4 weeks has seen performance decrease since September 2020 when 100% of patients were seen within target. At the end of March 2021, 89.0% of patients were seen within 4 weeks, compared with 90.5% at March 2020. This has been caused by staff vacancies and an increase in annual leave due to staff accruing more than normal because of the initial four-month response to the pandemic.</p>



	<p>The Turning Point Turnaround Service located in Paisley, provides residential and pre-and post residential community support to adult male service users who require an intensive residential intervention, accepting referrals from those with a current/history of involvement in the justice system.</p> <p>Within Paisley Sheriff Court social work unit;</p> <ul style="list-style-type: none">- Arrest referral is carried out by Criminal Justice Social Work staff who offer referral into addiction service for those who require it.- Throughcare addiction support is provided for individuals post release to support them into addiction services, and voluntary support is offered to those being released from short sentences.- A process to support women on bail is available for women, they can be referred to the Women's Community Justice Service. <p>COPFS Sherifdom Model;</p> <ul style="list-style-type: none">- A multi-agency group led by COPFS, across the North Strathkelvin Sherifdom, enables a spotlight on the use of diversion from prosecution and fiscal work orders, exploring barriers and service provision, this work is ongoing.	
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	<ul style="list-style-type: none"> - Criminal Justice diversion is available (Fiscal Work Orders and general diversion). <p>Remand/Custody Sentence;</p> <ul style="list-style-type: none"> - Public Social Partnerships (PSPs) exist for those being released from custody, engaging with individuals in custody and onto release. These include national PSPs such as Shine for adult females, and local PSPs such as Moving Forward for young males New Routes PSP for adult males. These provide voluntary support for individuals in custody and on release to reduce barriers and aid improved social inclusion. 	
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Other information relevant to National Outcome Three

Community Justice Renfrewshire has identified areas where barriers exist and continues to find ways to address these across services and agencies, this includes employability, mental health and housing. Evidence based interventions such as Up2U and MFMC also ensures that staff have access to approaches that are considered to impact positively.

NATIONAL OUTCOME FOUR

Effective interventions are delivered to prevent and reduce the risk of further offending



Where applicable have regard to the following indicators:

- Use of 'other activities requirements' in CPOs
- Effective risk management for public protection
- Quality of CPOs and DTTOs
- Reduced use of custodial sentences and remand:
 - a) Balance between community sentences relative to short custodial sentences under one year
 - b) Proportion of people appearing from custody who are remanded
- The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]
- Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)
- Number of short-term sentences under one year

	Please describe the activity	Then describe the impact
	<p>Despite the pandemic alcohol and drug services continued to provide a service for individuals affected by alcohol and drug use. During this time the implementation of the Whole Systems Review within the Alcohol and Drug Recovery Service (ADRS) was paused which also resulted in significant delays around the refurbishment of the Recovery Hub. However, plans are well underway with the new model of service delivery and the refurbishment of the Hub is nearing completion.</p> <p>As part of the drug-related deaths action plan a targeted approach around the provision of Naloxone</p>	<p>Waiting Times target for alcohol and drug services was exceeded – 95.8% waited no longer than three weeks from referral to treatment against a target of 91.5%.</p> <p>Naloxone target exceeded – the number of Naloxone kits issued in Renfrewshire by 31st March 2021 was 876 against a target of 820.</p>



was implemented as part of the Naloxone November Campaign. This resulted in increased distribution of Naloxone kits across local communities. The distribution of Naloxone targeting individuals at risk of an opiate overdose, and their families, has been driven through ADRS, needle exchanges and local pharmacists. In addition to this, the distribution of Naloxone has been extended as a result of the pandemic to include non-drug treatment services. This means that services, who may come into contact with individuals who use drugs and who may be at risk of overdose, can provide Naloxone kits. This will maximise the availability of Naloxone and add to the current supply routes

Individuals with lived experience have been recruited during the pandemic. This has resulted in the establishment of a strong Peer Support Network who have been engaging with individuals to connect them to local treatment and support services.

Two Peer Navigators continue to work in partnership with our Acute Addiction Liaison Service and have been connecting with individuals attending the RAH affected by alcohol and drugs.

The 'Attend Anywhere – Near Me' (Video consultation) was introduced as a response to the pandemic and is now available for service users to



	<p>encourage engagement with vital alcohol and drug services.</p> <p>A multi-disciplinary team (MDT) and screening group was established within ADRS. This group reviews our most at risk Service Users and their suitability for residential rehabilitation services.</p>	
	<p>For younger service users effective risk management for young people in the justice system is delivered through the CARM approach (Care and Risk Management) by the Whole Systems Service. This is applied to the critical few young people who pose the greatest risk of harm either through violence or sexually harmful behaviour. Through the development of a multi-agency risk assessment and management plan this has been successful in managing and reducing risk, giving confidence to key partners and lessening the impact on communities.</p>	<p>Six young people have been subject to CARM at some point over the last 12 months. Two of the young people are remanded in secure care, but the remainder have been safely managed in their home situation through effective multi-agency planning and intervention.</p> <p>There has also been a noticeable change in practice with regards COPFS Diversion for under 18s. Consideration is now being given to a wider range of offences including Harmful Sexual Behaviour. While this is welcomed in principle, it does raise issues of public protection and victim's rights. Such referrals are being considered on a case by case basis in consultation with key partners.</p>
	<p>For risk management of adults convicted of sexual or serious violent offences this is reported elsewhere by a range of partners, within the MAPPA annual report.</p>	



	<p>The unpaid work response to the pandemic was to further develop the range of available unpaid work and other activity projects. Both are reported through the CPO annual report. However in response to the pandemic and service restrictions there was significant development and UW team implemented an other activity pack that contains Information/ awareness sessions plus knowledge checks on a variety of subjects including:</p> <ul style="list-style-type: none">• Budgeting• Drug awareness and knowledge check• Overdose awareness• Coping with peer pressure• Basic exercise plan• Alcohol awareness and knowledge check• Fire safety• Mock CSCS topics and exams• Mental health awareness and knowledge checks• Social anxiety• Depression• Problem solving• Sleep problems• The Life wheel and goal setting	<p>This provision enabled interventions to address specific issues which may have already existed, or were exacerbated by the pandemic. Working from home projects also enabled individuals to undertake their unpaid work hours in a manner which was safe for them and the community, whilst continuing to meet the expectations of unpaid work in relation to individuals giving up their time for the benefit of the community.</p>
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	<p>The service also developed working from home unpaid work projects:</p> <ul style="list-style-type: none"> • Woodwork - Constructing bird boxes & bee hotels these are then distributed to local schools/ nurseries and conservation projects • Textile projects – making face coverings, making the individual squares that make up the Paisley Blanket (a fidget blanket for people with dementia) 	
<p>Evidence and Data</p>	<p>Renfrewshire continues to operate a successful MARAC. Microsoft Teams has been used to discuss all MARAC cases via secure video conference with the initial meeting successfully taking place on 7 April 2020 and further meetings held subsequently. All partners have access to pre-populate conference documents and almost all were able to participate in the video conference.</p>	<p>At this time there is no evidence of a spike in MARAC referrals in Renfrewshire which reach the criteria of Domestic Incidents with the highest risk of harm, however, the partners are aware this may change, and the MARAC meetings will adjust to accommodate should there be an increase in volume of referrals. So far referrals have been at a similar level to previously, indicating that the process for referrals is continuing to operate appropriately. Contingencies are also in place for an emergency MARAC referral to be dealt with if required. Renfrewshire Council are continuing to update Safelives who monitor MARAC attendance and caseload across the country on a regular basis and this information is being reported to Scottish Government.</p>



	<p>Quality of CPOs and DTTOs: This is reported elsewhere as a single agency response, within the Community Payback annual report submitted to Community Justice Scotland.</p> <p>The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]: Information as to referral to such services from criminal justice services is not currently reportable, consideration as to how this will be achieved will be taken forward within 'Just Recovery'.</p> <p>Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs) These statistics are not currently reported.</p> <p>Community Payback Orders are reported to Community Justice Scotland within the CPO annual report and directly to government within statutory returns.</p> <p>Supervised bail is not currently provided by Renfrewshire Council, however how such a provision</p>	



	<p>would be implemented during the pandemic and within available resources is being investigated.</p> <p>Social Work Diversionary activity such as general diversion and Fiscal Work Orders are considered at a COPFS led community justice meeting.</p>	
<p>Other information relevant to National Outcome Four</p>		
<p>CJR continue in our attempts to utilise and develop interventions to impact positively on service user rehabilitation and desistance</p>		

<p>NATIONAL OUTCOME FIVE Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed</p>		
<p>Have regard to the following indicator:</p> <ul style="list-style-type: none"> ➤ Individuals have made progress against the outcome 		
	<p>Please describe the activity</p>	<p>Then describe the impact</p>
<p>Evidence and Data</p>	<p>Just Learning: The Just Learning – Skills for Employment Project continues to facilitate clients taking part in a range of activities alongside core job sharing. These include;</p> <ul style="list-style-type: none"> - Assistance with disclosure letters - Think Tank (employability support, CV's etc) - Yes Programme 	<p>Clients have moved into the following outcomes at this stage;</p> <ul style="list-style-type: none"> - 37 gained a qualification - 10 moved to Invest in Renfrewshire's Strategic Skills Pipeline - 2 into full time education - 11 into Employability Fund



- Various training Opportunities
- Digital college

Think Tank

Think Tank is a drop- in service clients who have recently registered with Invest and this is the first step within the wider service. It is operated as a drop-in so that the client feels under no pressure and would feel comfortable when in engaging. The team assist with building CVs, cover letters etc, but also have guest speakers from voluntary organisations and make use of other members of the Invest team who can offer training opportunities and employment.

The programme covers:

- Introductions, ice breakers, group rules.
- Overview of Invest Services followed by talks from Training Team, Advice Works.
- Session on what concerns they may have about moving forward into training, employment, further education.
- The impact of convictions on employment, when, what and how to disclose to employers.
Disclosure support
(When discussing disclosure issues this is done on a one-to-one basis)
- Identify Skills Session.

- 16 into full time employment
- 5 into internal traineeships

Think Tank & Make It Happen

Due to lockdown, Think Tank and Make it Happen sessions had to be halted. However, an attempt was made to do some group work through Microsoft Teams, but it was quickly recognised that when working with clients one-to-one support was preferred. ‘Make it Happen’ was arranged remotely and a member of staff from West College Scotland was on hand to assist with further support for clients attending the YES programme as well as Invest staff to assist clients requiring more intensive job searching support. As restrictions start to lift slightly, it is hoped that both programmes will return soon.

YES

Restrictions lifted at the tail end of 2020 and a further YES programme ran in partnership with West College Scotland. Clients were supported on an individual bases by Invest advisors, supporting them with CV, cover letters and making them aware of the disclosure process and writing of disclosure letter. The other 2 days the clients would attend the college and work through their leadership award.

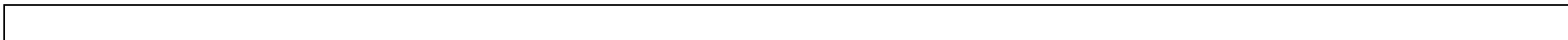


	<ul style="list-style-type: none"> • Arrange for clients to attend various Invest training sessions. (First Aid, CSCS Training, STEPS to Excellence) • CV creation/ update, Cover letter, Personal Statements • Future Options Sessions, showing what is available including speakers from SBWA Coordinators, College, Volunteering Routes, and Employers. • Forward Planning – goal setting. • Progress onto YES programme – <i>Personal & Social Development Programme</i> <p><u>Make It Happen</u></p> <p>Make it Happen runs once a week for those clients who have attended Think Tank and Yes, who have not yet moved into a positive destination. It provides them with the opportunity to complete course work from the YES course as well as revamp their CV, cover letter, offer support to apply for employment or support with any other issues that may need addressing. This would also allow clients to progress on to the main Pipeline, receive more intense support and assist them in progressing nearer employment.</p> <p>The YES (Your Essential Skills Programme) was a follow on from the success of the Keys to Learn</p>	<p>Eight individuals attended the course, and two were supported into full time employment. Both remain in employment today.</p>
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	<p>courses that was run throughout 2018. We will be working in partnership with West College Scotland and it has been requested that 6 courses will run periodically until December 2022.</p> <ul style="list-style-type: none"> • increased confidence, motivation and transferable skills • increased work ethics and leadership practice. • opportunity to progress to education, training or employment. • SQA / SCQF levelled qualifications if appropriate. • access to college wide resources and facilities <p>Your Essential Skills (YES) is a personalised learning programme within an academic framework which determines the absolute necessity to ensure full participant engagement. It utilises a design-specific skill recording mechanism, created for reflecting on the personal learning journey and which, responds effectively to ensuring that the rights and demands of the specified target group are addressed appropriately.</p>	<p>Participant experience concentrates on personal, core and employability skills development and aims to increase individual academic achievement and career opportunities. At the heart of the learning, participants research, practice and model leadership traits to fully understand and appreciate the extent and impact of their previous chosen behaviours and utilise personal management tools, with the intention of reducing recognised employment barriers and increasing positive transformation and life opportunities.</p>
<p>Other information relevant to National Outcome Five</p>		
<p>A range of services or programmes are provided and seek to improve the outcomes of individuals with convictions, and pathways exist to overcome barriers of access to universal services.</p>		





NATIONAL OUTCOME SIX
People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Have regard to the following indicator:
➤ Individuals have made progress against the outcome

	Please describe the activity	Then describe the impact
Evidence and Data	<p>Invest in Renfrewshire, within Employability Services, providing continued funding for this initiative. This ensures specific support for individuals with convictions to be supported in overcoming specific barriers to education, employment and training. During this year we also ensured that staff working in this area were provided with training as to the changes to the Rehabilitation of Offenders Act to assist service users with appropriate disclosure. We also ensured that wider partners were made aware of the changes arising from the new legislation through the provision of staff events.</p> <p>Renfrewshire Community Justice are active partners in the Renfrewshire Local employability Partnership.</p>	<p>When lockdown rules were imposed, the decision was taken to maintain contact with service users and so contact switched to telephones or online meetings. This ensured employability support could be maintained and that service users could also make the service aware of any other issues they might be facing. A major area of concern was the mental health of the clients and the isolation that many felt. Service users were referred to the Health & Wellbeing Officer who would make contact and provide additional support.</p> <p>Invest supported 51 people through their Unpaid Work order. Lockdown restrictions made it difficult to</p>



	<p>CJR continues to support Active Communities in developing and promoting their new Renfrewshire Women's Centre KAIROS based in Johnstone. KAIROS, funded through the Robertson Trust, seeks to be a safe, welcoming and respectful service offering a variety of opportunities and activities for women generally including those with convictions, and good connections to other local services. Strong links have been made with criminal justice social work.</p>	<p>get hours worked but Invest supported other activity delivery by remaining in constant contact with the clients on Unpaid Work. Employability support was provided remotely, and we also offered training such as Digital College & Open University courses as well as bespoke training.</p> <p>Unfortunately, due to the restrictions imposed it was impossible to enter into the prisons to continue with the prisoner peer support. However, the service will return to the prison when safe to do so and continue this work.</p>
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Other information relevant to National Outcome Six

Community Justice Renfrewshire continues to explore ways to develop opportunities for individuals, reducing the barriers to accessing education, employment and leisure opportunities.



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NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced

Have regard to the following indicator:

- Individuals have made progress against the outcome

	Please describe the activity	Then describe the impact
<p>Evidence and Data</p>	<p>Women attending the Womens' Community Justice Service have access to a range of individual and group activities and interventions that reduce social isolation and improve social skills and resilience.</p> <p>The range of interventions offered by criminal justice social work, by PSP staff, by Just Recovery/Invest, by Housing First all aim to support resilience and the capacity to change.</p> <p>CPO Annual report provides feedback from those undertaking CPOs.</p> <p>We will continue to work to develop a framework for ongoing evaluation of participants experience of interventions.</p>	<p>Participating in the Womens' Unpaid Work Group has not only reduced the breach rates of women with significant issues but increased their self-worth and craft skills.</p> <p>Service user feedback in relation to MFMC and Up2U, targeted interventions, demonstrates service user perception of enhanced resilience and capacity for change</p>

Other information relevant to National Outcome Seven





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7. Partnership Achievement

Services and service users have shown remarkable resilience and adaptability during the pandemic and the ongoing recovery. Technology was utilised wherever possible and appropriate to allow service delivery to continue despite public health restrictions and all partners worked hard to ensure that the most vulnerable and most high-risk individuals were supported throughout.

Technology also allowed the maintaining of critical public protection processes throughout the period of restrictions, and MAPPA, MARAC and MATAC meetings all continued, albeit online rather than in person.

Innovative solutions such as the Unpaid Work Services 'Working from Home' projects helped service users keep working towards their community orders where possible.

An additional one-off funding pot from the Scottish Government to assist with embedding the Whole Systems Approach has been used to develop joint working with Action for Children for marginalised young people to access tailored training opportunities which also counts towards unpaid work hours.

Joint working across SPS and local authority partners enabled the required support to manage the early release of prisoners and resulted in the signing of an Information Sharing Protocol to allow sharing of information of all those being released and the development of targeted voluntary supervision services.

8. Challenges

The focus during the pandemic has been on maintaining services to the best of our ability to ensure individuals have the support they require and that risks are managed.

- In Renfrewshire there were 67 drug-related deaths in 2020. This represents an increase of 49% compared to the previous year of 45 drug-related deaths in 2019. These deaths are being reviewed with partners to identify learning and any missed opportunities to engage individuals into treatment. A number of key actions have been agreed including the recruitment of a dedicated post – Drug Related Deaths Prevention Lead Officer.



- Currently MFMC can only be delivered in very small groups which provides resource challenges and impacts on the amount of group learning available – we are considering how we can access larger groupwork premises.
- As organisations changed their practice to manage their general business this can impact on wider organisations. This has led to changes to a range of processes/practices and timescales to manage business which continues to this day.

9. Additional Information

