
To: Council

On: 28 April 2016

Report by: Chief Executive

**Heading: Annual Report of the Renfrewshire Community Protection
Chief Officers Group**

1. Summary

- 1.1. The purpose of the report is to present to Council the Annual Overview Report of the Community Protection Chief Officers Group in respect of the six strategic partnerships which report into the Community Protection Chief Officers Group (Appendix 1).
- 1.2. The Annual Overview Report outlines the key issues and achievements in 2015/16 as they relate to child and adult protection, offender management, problem alcohol and drug use, gender based violence and public protection.
- 1.3. The report also highlights the anticipated future issues for the Chief Officers Group in 2016/17. Key will be the implementation of the new Children and Young People (Scotland) Act 2014 which comes into force in August 2016, and the embedding of the extension of the Multi Agency Public Protection Arrangements (MAPPA) to include other offenders who present a serious risk of harm which was introduced on 31st March 2016.
- 1.4. It is important to ensure that there is an integrated approach across the Council and between the Council and its key partners NHS GGC, Police Scotland and other statutory and voluntary sector organisations, to allow for effective strategic oversight and shared prioritisation of resource allocation.
- 1.5. The Chief Officers Group has a critical role in ensuring links are made across community and public protection activity at operational, tactical and strategic levels.
- 1.6. In 2015 a review was undertaken of the strategic oversight arrangements for public protection. As part of the response to this, it was agreed that the Chief Officers Group would report annually to parent bodies, including the Council, in respect of the position regarding public protection.

2. Recommendations

2.1. Members of the Council are asked to note:

- a) the contents of the Annual Overview Report of the Community Protection Chief Officers Group 2015/16.
- b) that a strategic review of the governance arrangements for public protection has been undertaken and recommendations are being implemented, subject to scrutiny by the Chief Officers Group.
- c) the identified issues and actions in 2016/ 2017 as outlined in the Annual Overview Report of the Community Protection Chief Officers Group 2015/16.

3. Background

- 3.1. Renfrewshire Community Protection Chief Officers Group comprises a core membership of Chief Officer/Chief Officer designates from the Council, NHS GGC and Police Scotland, and is chaired by the Chief Executive for the Council. The core members are supported by the attendance of key senior officers from across the partnership area.
- 3.2. The Chief Officers Group has a critical role in ensuring links are made across community and public protection activity at operational, tactical and strategic levels.
- 3.3. The establishment of the Chief Officers Group is consistent with Scottish Government guidance regarding the strategic arrangements in respect of child protection; and its wider remit in Renfrewshire reflects the relationships between adult and child protection, the management of dangerous offenders, gender based violence and drug and alcohol strategies.
- 3.4. There are six strategic partnerships which report into the Chief Officers Group which oversee the performance and ensure the provision of quality services in relation to child protection, adult protection, offender management, problem alcohol and drug use, gender based violence and public protection.
- 3.5. The Chief Officers' Group has an established schedule of meetings throughout the year to consider national developments, oversee the work of the partnerships groups in line with their strategic plans, consider local performance information and any local developments.
- 3.6. In 2015 a review was undertaken of the strategic oversight arrangements for public protection including the design and strategic oversight role of the Chief Officers Group, the role of the other strategic groups in supporting the Chief Officers Group in its leadership and scrutiny roles and the role and design of the tactical and operational groups. An action plan was produced to progress the implementation of the recommendations, subject to scrutiny by the Chief Officers Group.

- 3.7. As part of the response to the review of the strategic oversight arrangements for public protection, it was agreed that the Chief Officers Group would report annually to parent bodies (eg the Council) in respect of the position regarding public protection.
 - 3.8. The annual overview report of the Renfrewshire Community Protection Chief Officers Group attached in Appendix 1 details the key issues and achievements in relation to public protection areas of work for 2015/16 and highlights the anticipated future issues for 2016/17.
 - 3.9. Key achievements in 2015/16 have included the positive outcome of the joint inspection of services for children in Renfrewshire, the very successful staff conferences which took place in relation to child and adult protection and a new partnership initiative which led to the creation of a new intensive support service for families affected by drugs and alcohol in Renfrewshire. The new Integrated CCTV and Community Safety Partnership Hub was opened in January 2016 improving the internal working practices of critical front line services and further enhancing the council's collaborative work with key partners to protect vulnerable individuals and tackle persistent offenders.
 - 3.10. In the coming year, key future issues for the Chief Officers Group will be the implementation of the new Children and Young People (Scotland) Act 2014 which comes into force in August 2016, and the embedding of the extension of the Multi Agency Public Protection Arrangements (MAPPA) to include other offenders who present a serious risk of harm which was introduced on 31st March 2016. Work will also be done to build on the activity of the Partnership Hub and continue to support the Building Safer Communities programme.
-

Implications of this report

1. Financial Implications

None.

2. HR and Organisational Development Implications

There are no employee implications associated with this report. Partner agency staff will continue to work together in respect of.

3. Community Plan/Council Plan Implications

Children and Young People

- The work of the Community Planning Partnership and the Child Protection Committee contributes to the outcomes for we aspire to achieve for all Renfrewshire's children.

Community Care, Health and Well-being

- The work of the Community Planning Partnership and the Adult Support and Protection Committee contributes to protecting the most vulnerable in Renfrewshire.

Safer and Stronger

- The co-ordinated response of community planning partners contributes to making Renfrewshire a safe place to live and work.

4. Legal Implications

None.

5. Property/Assets Implications

None.

6. Information Technology Implications

None.

7. Equality and Human Rights Implications

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because for example it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

8. Health and Safety Implications

None.

9. Procurement Implications

None.

10. Risk Implications

There are no risk implications associated with this report.

11. Privacy Impact

None.

List of Background Papers

- (a) Background Paper 1: Annual Overview Report of the Renfrewshire Community Protection Chief Officers Group

The foregoing background papers will be retained within children's services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is Dorothy Hawthorn, Head Child Care and Criminal Justice, 0141 618 6827, dorothy.hawthorn@renfrewshire.gcsx.gov.uk.

Children's Services

DH/MG/LG

21 April 2015

Author: Dorothy Hawthorn, Head Child Care and Criminal Justice, 0141 618 6827

Renfrewshire Community Protection
Chief Officers Group
Annual Report 2015/16



Renfrewshire Community Protection Chief Officers Group

Annual Report 2015/16

Contents

- 1. Introduction by Chair of the Chief Officers Group**
- 2. Profile of Renfrewshire**
- 3. Renfrewshire Community Protection Chief Officers Group**
- 4. Key Issues and Achievements 2015 – 2016**
- 5. Priorities for 2016/17**

1. Introduction

- 1.1 Renfrewshire Community Protection Chief Officers Group is responsible for leadership, strategic oversight and scrutiny in relation to multi agency public protection activity and practice in Renfrewshire. The Chief Officers Group oversees the work of six strategic partnerships which examine the performance and ensure the provision of quality services in relation to child protection, adult protection, wider public protection, offender management, alcohol and drugs, and gender based violence.
- 1.2 As elsewhere in the country, Renfrewshire continues to face challenges in addressing a range of local protection issues, but the Chief Officer Group and the local multi-agency partnerships, continue to recognise, alongside scrutiny and reflection, the value of a proactive focus on awareness raising and preventative approaches to protect people in the community. This has been evident in the work of those groups, agencies and partnerships involved in public protection.
- 1.3 This is the first annual report of the Chief Officers Group. It provides an overview of the main elements of work of those involved in public protection over the course of 2015/16, and in doing so highlights the key benefits of good interagency working.
- 1.4 The year has brought challenges, but also recognition for the good work being carried out in Renfrewshire. Whilst embedding learning from the fatal accident inquiry into the tragic death of Declan Hainey has continued to be at the centre of our improvement agenda, Renfrewshire worked with inspection agencies in a joint inspection of services for children and young people. The outcome of the inspection was very positive and the learning from the inspection continues to contribute to a further plan of service improvement. Earlier in the year, staff involved in social work adult services worked with local partners and providers to take forward the learning following the closure of a local independent residential care facility. These and other areas of focus for services involved in public protection over 2015/16 are outlined in this report.
- 1.5 The programme of work for the year ahead looks to be no less full. Whilst our children's services are preparing for the implementation of the new Children and Young People (Scotland) Act 2014 which comes into force in August 2016 for example, we will also be focussed on embedding the extension of the Multi Agency Public Protection Arrangements (MAPPA) to include other offenders who present a serious risk of harm which was introduced on 31st March 2016.
- 1.6 As a Chief Officers Group we will continue to seek to ensure that performance and practice are scrutinised, to identify what works well, to highlight any areas for improvement, and to consider where further opportunities for early intervention and prevention activity would bring benefits to local people.

Sandra Black

Chief Executive Renfrewshire Council and Chair of the Renfrewshire Public Protection Chief Officers Group.

2. Profile of Renfrewshire

- 2.1 Renfrewshire is the ninth largest council area in Scotland, with a population of 174,310¹. Most of the population live in the three large urban areas of Paisley, Johnstone and Renfrew, and the two smaller towns of Linwood and Erskine, but there are also a number of more rural villages. The area has a small but growing ethnic minority population – 2.7% of the population had a minority ethnic background at the time of the 2011 Census compared to 4.1% for Scotland. Renfrewshire is home to some of the most deprived areas in Scotland but also to some of the most affluent. As such, there is considerable variation in the level of need and in the demand for, and supply of, services and supports. Life expectancy (at birth) in Renfrewshire averages at 73.8 years for males and 79.5 years for females, which is lower than the Scottish national average. There is also a considerable variation in life expectancy across the area that has emerged in the last 30 to 40 years, with the average male life expectancy ranging from 68.9 years in Ferguslie to 83.7 years in Bishopton.
- 2.2 There are significant numbers of people living in parts of Renfrewshire which are classified as deprived. In 2012, 69 of the 214 datazones within Renfrewshire were ranked in the 25% most deprived areas of Scotland. The recent work of the Tackling Poverty Commission highlighted that in Renfrewshire, 1 in 5 of our children is growing up in poverty. The Commission was the first of its kind in Scotland and has led to a programme of significant investment and action by Renfrewshire partners to address inequalities in Renfrewshire.
- 2.3 78 children's names were on the Renfrewshire child protection register as at 31st July 2014. This is in comparison to 109 the previous year. In line with national trends and perhaps linked to the changes in national guidance in 2010 to include registration of unborn children, there is an increasing focus on younger children who are subject to registration.
- 2.4 In 2014/15 there were 1708 referrals in Renfrewshire under the Adult Support and Protection (Scotland) Act, 2007. Of this number, 105 cases proceeded to investigation and from those, a total of 112 initial and review Adult Protection Case Conferences were held by Adult Services.
- 2.5 From the 2014/15 total referrals, 73% of these were from Police Scotland. In addition to these, 787 non protection concern reports were also received from that agency. This indicates an increase of 58% in referrals from Police Scotland since 2013/14 (1291 in total). The increase is directly related to an enhanced recording procedure implemented by Police Scotland. It should be noted that at time of writing, this years' figures do not indicate the same trend in sustained percentage increase and appear to be comparable with the previous year.
- 2.6 In general, the number of people required to be supervised by Renfrewshire Criminal Justice Services in relation to community sentences or disposals has increased. Since the introduction of Community Payback Orders in February 2011, there has been a 37% increase in Supervision Requirements, a 95% increase in the number of Unpaid Work Orders and a 62% increase in the number of unpaid work hours imposed.

¹ General Register Officer for Scotland mid 2012 estimates based on 2011 census.

- 2.7 The rate of alcohol related hospital discharges in Renfrewshire has reduced slightly but remains 31% higher than the national average (981.8 per 100,000 population in 2014/15, against a national average of 671.7). The rate (per 100,000) of alcohol related deaths has slightly increased from 23.9 in 2013/14 to 28.7 in 2014/15 and remains higher than the Scottish average of 22.2.
- 2.8 There are an estimated 2,800 15-64 year olds in Renfrewshire who have problems with drug use. The rate (per 100,000) of drug related hospital discharges has seen a 28% increase since 2012/13 (122.2 increasing to 157.3 in 2014/15). There was an unwelcome return to previous trends in relation to drug related deaths in Renfrewshire which were consistent nationally. The numbers in Renfrewshire have increased from 13 in 2013 to 30 in 2014.
- 2.9 In 2014/15, 80% of adults taking part in the Renfrewshire Public Services Panel agreed that Renfrewshire was a safe place to live. This was 3% below the level reported in 2013/14.
- 2.10 The percentage of residents who felt 'very safe' or 'fairly safe' when at home alone or when walking alone in their neighbourhood in 2014 was 88%. This was slightly below the 89% reported in the Scottish Household Survey in 2013.
- 2.11 The number of crimes of violence recorded by Police Scotland has fallen from 300 in 2013/14 to 255 in 2014/15, continuing a five year downward trend.
- 2.12 The number of incidents of anti-social behaviour reported in Renfrewshire during 2014/15 was 12,177. This was a decrease of 12.8% (1,787 incidents) since 2013/14.
- 2.13 In 2014/15, Police Scotland responded to 2,230 domestic abuse incidents in Renfrewshire. This is down from 2,304 in 2013/14, a fall of 3.2%.



3. Renfrewshire Community Protection Chief Officers Group

- 3.1 Renfrewshire Community Protection Chief Officers Group is responsible for leadership and strategic oversight of performance in relation to the multi agency public protection practice in Renfrewshire. The Chief Officers Group has a critical role in ensuring links are made across community and public protection activity at operational, tactical and strategic levels.
- 3.2 The six strategic partnerships covering the areas of public protection work report into the Chief Officers' Group which oversee the performance and ensure the provision of quality services in relation to child protection, adult protection, wider protection, offender management, alcohol and drugs, and gender based violence. These are:
- Renfrewshire Child Protection Committee
 - Renfrewshire Adult Protection Committee
 - Multi Agency Public Protection Arrangements Strategic Oversight Group
 - Renfrewshire Alcohol and Drug Partnership
 - Renfrewshire Gender Based Violence Strategy Group
 - Community Safety and Public Protection Steering Group
- 3.3 The governance structure for public protection in Renfrewshire is shown in Appendix 1. It is recognised that these areas of protection are very often inter-linked and can impact on each other. The Chief Officers Group aims to provide demonstrable consistency and coherence in terms of leadership and direction in all these areas. A key aim of the Chief Officers Group is to combine efforts in individual areas to ensure that decisions taken in one area have a positive impact on public protection.
- 3.4 The core membership of the Renfrewshire Chief Officers Group comprises representation at Chief Executive level, or senior nominee, from the three statutory agencies - Renfrewshire Council, Police Scotland, and Greater Glasgow and Clyde Health Board. They are supported by the attendance of the following or their senior nominee:
- Chief social work officer, Renfrewshire Council or appropriate senior nominee;
 - Chief Officer of the Integration Joint Board or appropriate senior nominee;
 - Independent chair of Renfrewshire Child and Adult Protection Committees;
 - Child Protection Committee lead officer
 - Adult Protection Committee lead officer
 - Senior officer representing Renfrewshire on the North Strathclyde Criminal Justice Authority Multi Agency Public Protection Arrangements Strategic Oversight Group (NSCJA MAPPA SOG) or appropriate senior nominee
 - Head of Public Protection or Director of Community Resources
 - Scottish Fire Service senior officer representation
 - Chair of the Gender Based Violence Strategy Group or appropriate senior nominee
 - Chair of the Alcohol and Drugs Partnership or appropriate senior nominee

- 3.5 The remit of the COG is to provide strategic leadership and scrutiny of the work of the protection business areas on behalf of their respective agencies; to identify successes and areas for improvement and in doing so learn from experience, monitor trends and examine local and national comparisons and take appropriate action where necessary in response to performance where improvement is needed. This includes the consideration of local and national critical incident reports to inform learning where this is appropriate.
- 3.6 The Chief Officers Group reviews performance management information to ensure that this is being collected in a robust and regular manner, that any areas for development are identified and addressed promptly and that consideration is given to identifying further opportunities for early intervention and prevention.
- 3.7 The establishment of the Chief Officers Group is consistent with Scottish Government guidance regarding the strategic arrangements in respect of child protection and its wider remit in Renfrewshire reflects the relationships between adult and child protection, the management of dangerous offenders, gender based violence, drug and alcohol strategies, and wider public protection activities across the community. The work of the Chief Officers Group and the six strategic partnerships is also consistent with and aligned to the agreed public protection priorities set out in the Renfrewshire Community Plan 2013 – 2023.

Safer and Stronger

- People who live or work in Renfrewshire, or who visit the area, will feel safe and secure.
- Communities will be safe from violence and antisocial behaviour and people will be responsible about drinking alcohol.
- All members of our community – and particularly the most vulnerable – will live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect.
- Renfrewshire citizens will support equality and value diversity so we can achieve fairness for everyone in our communities.

Community Care, health and well being

- Only use alcohol safely and appropriately
- Eat more healthily; be more physically active; only use drugs as prescribed; and avoid or stop smoking.

Children and Young People

- Live in a safe and secure, stable and nurturing environment at home and in the community — where their rights are respected, they are free from poverty and neglect and supported to be resilient and to thrive.

- 3.8 During the Course of 2015/16, the Chief Officers Group commissioned an independent review of the oversight arrangements for public protection in Renfrewshire including the strategic oversight role of the Chief Officers Group, the role of the other strategic groups in supporting the Chief Officers Group in this role, and the role and design of any tactical and operational groups. The reason for the review was the recognition that there had been significant structural changes across the public sector both locally and nationally which have implications for lines of accountability and reporting in relation to public protection. In addition to the restructuring of Police and Fire and Rescue Services, and the imminent national reorganisation of delivery arrangements for criminal justice social work, there have been two significant changes locally which are of particular relevance. Firstly the establishment of the Renfrewshire Health and Social Work Partnership (HSCP), reporting to a new Integration Joint Board as defined by the Public Bodies (Joint Working) (Scotland) 2014. The HSCP has brought together the formal integration of adult social work services (including addiction services) with the former Community Health Partnership services for both adults and children. In Renfrewshire social work services for children and for criminal justice did not transfer to the HSCP but remain within the Council and form part of the Children's Services directorate with education. Secondly, there has been a consolidation of the focus on public protection, with the establishment of the Community Safety and Public Protection Steering Group, and the creation of the Head of Public Protection role within the council's management structures reporting to the Director of Community Resources. The Council continues to maintain strong strategic and operational links with the police and other key partners in respect of the public protection agenda.
- 3.9 The report on the review of the governance arrangements for public protection was completed in December 2015. It made a number of recommendations regarding the membership and terms of reference of the Chief Officers Group as well as additional recommendations regarding strategic and operational groups. A special meeting of the Chief Officers Group took place on 22nd January 2016 to consider the report recommendations and agree the actions going forward. The agreed recommendations have been or are in the process of being taken forward. The key recommendations were:
- Clarification that the core membership of the Chief Officers Group membership should focus on the chief officers of the local authority, the NHS and Police Scotland, with key senior officers also in attendance representing the six strategic areas of public protection.
 - In recognition of the transfer of responsibility for the delivery of services for addictions and gender based violence from the Council to the Integration Joint Board in line with the health and social care integration legislation, it was recommended and agreed that the multi-agency groups would now have a reporting line through the IJB, albeit with the business still being considered by the Chief Officers Group.
 - A review of strategic sub group activity would be undertaken in respect of the Adult and Child Protection Committees, and the role and remit of other groups involved in the consideration of public protection matters would also be reviewed to provide assurance that these remain fit for purpose.
 - A new Member Officer Group would be established, with a remit to consider wider public protection matters, replacing the existing Member Officer Group whose focus has been child protection.
 - The Chief Officers Group would report annually to the parent bodies on the overall position in relation to public protection matters in Renfrewshire.

- 3.10 On 17 February 2016 the Leadership Board considered a report on the review and the recommendations were formally approved by the council including the establishment of a regular cross party member/officer working group on public protection matters from 1 April 2016.

4. Key Issues and Achievements 2015 - 2016

4.1 Child Protection

Key issues and achievements 2015 – 2016 for child protection include:

- **Joint inspection of children's services**
- **Renfrewshire action to address child sexual exploitation**
- **Renfrewshire response to the Fatal Accident Inquiry into the death of Declan Hailey**
- **Child Protection Conference 2015**

4.1.1 Joint inspection of children's services

The inspection of joint services for children in Renfrewshire took place between December 2014 and February 2015. In preparation for the inspection, a comprehensive self evaluation report, approved by the Children and Young People Thematic Board, was provided to the Care Inspectorate to assist them in determining the scope of the investigation. The inspection report was published on 11th December 2015.

- 4.1.2 The inspection was part of a new national programme of inspection and was the first time that all children's services in Renfrewshire were inspected jointly. It measured progress against nine quality indicators marked against a six point scale. Renfrewshire received six "very good", two "good" and one "adequate" grade which is a very positive result given the scale of the inspection. From our own review, this places Renfrewshire in the top four of these inspections undertaken to date.

- 4.1.3 The inspection recognised that the Community Planning Partnership and elected members were all highly committed to working together and had a compelling vision, values and aims, with meaningful ownership across the partnership to collaboratively realise the vision.

- 4.1.4 The inspection found that Renfrewshire partners were highly committed to tackling inequalities and improving the life chances of vulnerable children and young people and were demonstrating notable improvements through a range of effective early interventions and support services. Partners were found to be delivering improving trends through effective approaches to prevention and early intervention and tackling inequalities. Positive trends were being achieved in tackling health inequalities.

- 4.1.5 Community safety initiatives including "Street Stuff" were seen to be reducing the risk of harm to children and young people. Early intervention and prevention programmes such as "Families First" were seen to be demonstrating early success in tackling the consequences of child poverty in the most deprived localities.

- 4.1.6 Partners were highly proactive in supporting children and young people's success and opportunities for achievement had increased over the past three years. Staff across services helped build resilience in children and aspired to ensure they thrived in stable environments.
- 4.1.7 Inspection of practice focussed primarily on a review of records from 2013/ 2014. The inspection report identified five recommendations to further strengthen key processes and multi agency practice. Training and practice has progressed since this time and action has been undertaken in relation to the recommendations.
- 4.1.8 **Renfrewshire action to address child sexual exploitation**
Renfrewshire Children's Services and Police Scotland joined with Barnardo's Scotland to provide a support service for young people who go missing and/or who may be at risk of sexual exploitation. The Safer Choices service directly engages with young people upon their return to offer support and contribute to the overall assessment of risk.
- 4.1.9 Where a Renfrewshire young person is considered to be potentially at risk of child sexual exploitation(CSE) and/or there are significant concerns regarding missing episodes, a multi agency discussion takes place in the Vulnerable Young Persons Operational Group in respect of the potential risks to and needs of the young person. The Group facilitates multi agency information sharing in respect of young people's circumstances (eg associations, locations which increase risk) and considers the needs and risks to young people possibly at risk of sexual exploitation. The group also assists in the sharing of relevant information regarding potential persons of concern.
- 4.1.10 Strategic and operational planning in relation to child sexual exploitation is overseen by a Vulnerable Young Persons Strategic Group, which meets on a quarterly basis. This group is chaired by the Head of Service for Child Care and Criminal Justice and has senior manager representation from across the partnership. The Rotherham Inquiry has been considered at the Strategic Group and its findings alongside Scotland's National Action Plan to tackle Child Sexual Exploitation have informed the development of a local action plan.
- 4.1.11 Work has been undertaken to ensure that a broad range of staff are aware of the issue of Child Sexual Exploitation. Staff in services such as the award winning Community Safety "Street Stuff" initiative remain alert to the potential threat of sexual exploitation in the community and other services such as the Wardens Service have assisted in prevention and investigation where concerns have been raised in respect of specific locations.
- 4.1.12 Through the Renfrewshire Licensing Board, an input was provided to local taxi firms regarding raising awareness CSE. Opportunities for further engagement with the local business community continue to be explored. More recently, Barnardo's Scotland has piloted awareness raising training for taxi firms and drivers and is partnering with Renfrewshire to promote this to local businesses. There has been a positive response from Renfrewshire firms to date.
- 4.1.13 Action arising from the Strategic Group in 2015 has also included the independent chair of the Renfrewshire Child and Adult Protection Committees attending the Renfrewshire Diversity and Equality in Alliance (DEAR) Group to raise awareness of child protection issues including child sexual exploitation with Renfrewshire ethnic and religious communities.

- 4.1.14 A robust training programme has been developed for staff across the partnership. In 2015, a “training for trainers” programme commenced to ensure that going forward, Renfrewshire has a sustainable model of training in place. Feedback indicates that training has contributed to a significant shift in relation to staff knowing what to do should they be concerned that a child was at risk of CSE.
- 4.1.15 The work of the Strategic Group is reported to the Renfrewshire Child Protection Committee and the Chief Officers Group. Additional reporting in respect of missing children and children at risk of exploitation is provided to elected members through a Member Officer Group. In addition, a weekly report is provided to the Convenor of the Education and Children Policy Board regarding missing episodes.
- 4.1.16 The Care Inspectorate led joint inspection of services for children and young people in Renfrewshire cited Renfrewshire’s response to addressing child sexual exploitation (CSE) as a good practice example. They felt that partners’ commitment to prevention and early intervention was evident in their commendable and highly developed work to prevent sexual exploitation of children and young people.
- 4.1.17 In addition to the very positive feedback from the inspection, in 2015/ 2016, Renfrewshire has received positive interest in relation to work undertaken locally to address CSE and has been asked to provide inputs to national meetings. The Safer Choices Missing Service is cited as a good practice example in the draft national Missing Strategy produced by the Scottish Government and the Operational Group was recently the recipient of a Police Scotland Divisional Commander award for partnership working.
- 4.1.18 **Fatal Accident Inquiry**
On 26th January 2012, the Crown Office and Procurator Fiscal Service announced that a Fatal Accident Inquiry would be held into the tragic death of Declan Hainey. The Fatal Accident Inquiry (FAI) commenced on 12 May 2014 and Sheriff Anderson published her determination on 5 September 2014. Her determination made a number of findings under Section 6 of the Fatal Accidents and Sudden Deaths Inquiry (Scotland) Act 1976. The 4 recommendations made by Sheriff Anderson were:
- Management must ensure that there is regular and ongoing assessment of the staffing levels necessary to achieve at all times best practice in relation to the needs of the service which is provided.
 - Where a Notification of Concern in relation to an ‘unseen child’ is made to any social work department, such notification should be treated with the utmost priority and resources put in place immediately to assess the situation and take all necessary steps to locate and protect such a child .
 - General Practitioners should ensure that all relevant medical information on a substance misusing parent or carer collated and provided timeously to social work and health staff involved in decision making in relation to child protection/ supervision. This recommendation endorses recommendation 8 of the Significant Case Review, and is made to emphasise importance.
 - It should be mandatory for all staff, whether social work or health professional involved in the care of children of substance misusing parents to be trained in the latest guidance and protocols concerning child protection. This recommendation repeats recommendation 9 of the SCR because the Inquiry heard that it was not yet mandatory for general practitioners to undergo such training, though many did on a discretionary basis.

- 4.1.19 In concluding her findings, Sheriff Anderson recognised that all staff and managers had taken their duties and obligations seriously in strengthening child protection services. The 4 recommendations in her report reflected and built upon the recommendations contained within the Significant Case Review (SCR) which Renfrewshire commissioned in 2010. The action plan arising from the SCR was subject to independent scrutiny and subsequently endorsed by the Care Inspectorate.
- 4.1.20 An improvement plan was established to address the 4 specific recommendations made by Sheriff Anderson. Regular progress updates were provided to the Chief Officers' Group, the Renfrewshire Child Protection Committee and to elected members. The recent Care Inspectorate led joint services inspection found that the Child Protection Committee, overseen by the Chief Officer's Group, had ensured that learning from the significant case review and subsequent fatal accident inquiry was the focus of its improvement programme. It found that through a comprehensive multi-agency self-evaluation and audit programme, the Committee had driven forward improvements which were routinely scrutinised by the Chief Officers' Group.
- 4.1.21 The improvement plan was the subject of a final report to the Renfrewshire Child Protection Committee on 23rd March 2016. The independent chair of the Child Protection Committee has written to Sheriff Anderson to formally report on the completion of the improvement actions.
- 4.1.22 **Child Protection Conference 2015**
Renfrewshire Child Protection Committee organises an annual Child Protection Conference. This year's conference took place on the 3rd of September and was held in Paisley Town Hall. The title of the conference was "Learning, Reflecting and Moving Forward in Children's Services Renfrewshire". A total of 250 people attended the conference, with significant representation from all agencies involved in the protection of children.
- 4.1.23 The theme of this year's conference was learning and reflection from local and national developments. The conference provided an important opportunity to speak to staff about the findings of the FAI into the death of Declan Hainey as well as in general terms the recent Joint Inspection and the provisional feedback from this. National learning inputs were provided by Professor Alexis Jay OBE who led on the Rotherham Inquiry into child sexual exploitation, Professor Bridget Daniels who had led on the 2012 Scottish Government review of child neglect in Scotland and Professor Andrew McKendrick who as the chair of the Scottish Human Rights Commission Inquiry into historic abuse has been involved in the establishment of a statutory public inquiry into the historical abuse of children in care. Of those in attendance, almost all rated the event as excellent or good.
- 4.1.24 The annual conference provides significant opportunities for cross learning and reflection on practice, with staff from across a range of professions and services coming together to hear about current issues from key national speakers.

4.2 Adult Protection

Key issues and achievements 2015 – 2016 for adult protection include:

- **Adult Protection Data**
- **Adults with Incapacity – local authority guardianships**
- **Banning Order with Powers of Arrest obtained in Renfrewshire**
- **Renfrewshire action in relation to financial harm (mail scams)**
- **Large Scale Investigation and closure of Care Home**
- **Critical Incident Review**
- **Renfrewshire Adult Protection Conference 2015**
- **Adult Support and Protection National Media Campaign**

4.2.1 Adult Protection Data

In 2015/16 feedback was received from the Scottish Government on the national picture of adult protection activity across Scotland for the period 2014/15. This was the first year that all 32 local authorities submitted this information which was then collated, compared and contrasted to produce a national data return. However, it was also noted that the data collected was not consistent across all council areas and required to be understood within that context. For example, the criteria with which to identify an Adult Protection referral was not the same in all areas and some difference was noted.

4.2.2 Within Renfrewshire, Police Scotland and the local authority have worked closely to protect vulnerable adults. The introduction of the Adult Support and Protection legislation has enhanced the systems and improved recording of incidents. For the first time we are able to benchmark local activity against national averages for example, Adult Protection referrals per 100,000 of the population was 1184 for 2014/15. This was considerably above the national average with 672 referrals per 100,000.

4.2.3 Police Scotland activity accounted for 73% of Adult Protection referrals in Renfrewshire, again above the national average of 53%. Contrastingly, referrals from NHS sources at 6% were slightly below the national average of 7%.

4.2.4 It should also be noted that Renfrewshire's ratio of referral to investigations was at 16:1, compared with the national average of 8:1.

4.2.5 As noted in Section 2 of this report, while the expected total referrals for 2015/16 will be close to the previous year, only one third are likely to be considered to be Adult Protection concerns. The remaining two thirds are non-protection concerns, although these will still require a partner response.

4.2.6 The figures presented here demonstrate that adult protection remains a key priority within Renfrewshire with continued demands placed on Adult Services within the Renfrewshire Health and Social Care Partnership.

4.2.7 Adults with Incapacity – local authority guardianships

The number of Chief Social Work Officer Guardianship Orders currently stands at 102 cases. This shows an increasing trend where there is no adult suitable, available or willing to act as legal Guardian. In some cases, this can be due to concerns about possible exploitation of adults or a failure to protect adults with incapacity from harm. The result is an increase in responsibilities and workload for mental health officers in terms of reports for court and the requirement for social workers to undertake additional supervision arrangements to ensure that adults at risk of harm are supported and protected. This has created a demand pressure on care management services.

4.2.8 Financial Harm – Mail Scams

In 2014/ 2015, Operation Alliance took place which involved an effective multi-agency approach focussing on victims of mail scams. A series of joint visits were undertaken by trading standards officers, the police and where necessary also involved social work in relation to any adult protection concerns. The operation has resulted in changes to practice in 2015/2016 with trading standards adopting visits to victims of mail scams as part of their standard process. Trading standards officers are continuing to share information with police and social work as required.

4.2.9 In 2015/16, training on how to identify possible victims of scamming has been carried out jointly by the Trading Standards Manager and the Post Office for Royal Mail postal workers. There are plans to develop a training package for Renfrewshire Council staff who may come into contact with potential scam victims.

4.2.10 Adult Protection Conference 2015

The 2015 Annual Renfrewshire Adult Protection Conference was held on the 1st of October and evaluations and available feedback indicates that it was successful and well received. The conference included speakers, table-top discussions and themed seminars. Seminars were designed and delivered jointly by the Adult Protection Committee's partnership agencies: they were evaluated very positively, as were all aspects of the day. The keynote speaker, Professor Michael Preston-Shoot spoke on the issues of Self Neglect and Learning from Serious Case Reviews. His input was rated as excellent or good by almost all respondents.

4.2.11 Adult Support and Protection National Media Campaign

The Adult Support and Protection (ASP) National Media Campaign was launched on the 15th of February 2016 and ran for 3 weeks. The campaign included news and editorial items in the press and radio: it was also supported by social media. Campaign leaflets and posters were placed across partner agencies in Renfrewshire: the Renfrewshire Health and Social Care Partnership; Renfrewshire Council; Scottish Fire and Rescue Service and Police Scotland.

4.3 Alcohol and Drugs

Key issues and achievements 2015 – 2016 in relation to addressing problem alcohol and drug use include:

- **Alcohol & Drugs Clinical Services Review**
- **Addaction Intensive Family Support Service**
- **Waiting Times**
- **Star Outcome Tool Outcomes**
- **Alcohol Related Deaths**

- **Drug Related Deaths**
- **Workforce Development**
- **Early Intervention Action**
- **Cannabis Campaign**

4.3.1 **Alcohol & Drugs Clinical Services Review**

The Alcohol & Drugs Clinical Services Review (CSR) was initiated in 2012 under the auspices of the Mental Health and wider NHS Greater Glasgow and Clyde. The CSRs were launched in response to the Scottish Government's 2020 vision to consider what service changes and improvements were necessary to meet future needs and demands of the local population. Concluded in 2015, key outcomes include:

- Reviewed inpatient bed configuration – resulting in standard specification and recommending single-site new build option at Gartnavel Royal
- Reviewed day hospital services – resulting in standard specification and core programme and recommending single day hospital service at Gartnavel for Greater Glasgow with improved community interface
- Developed updated, recovery focused specifications across services, including Rehabilitation and Acute Liaison services
- Developed principles and guidelines to support delivery of opiate replacement therapies, non-medical prescribing, alcohol care pathways, psychiatric co-morbidity, child protection and ARBD.
- Provided an opportunity for system-wide co-ordination (eg approaches to New Psychoactive Substances)
- Updated Prevention and Education Model, providing guidance around core activities and commissioning
- Supported measures to achieve improvements in psychological therapy waiting times and developed guidance to support a tiered model of care

4.3.2 Based on the findings of the CSR and analysis of prevalence and demographic trends, key themes have been identified which includes improving access and addressing unmet needs. The key themes are subject to quarterly monitoring through the Renfrewshire Alcohol and Drug Partnership (ADP).

4.3.3 **Addaction Intensive Family Support Service**

In 2015, Renfrewshire Alcohol and Drug Partnership (ADP), in partnership with Lloyds TSB Partnership Drugs Initiative, commissioned Addaction (third sector partner) to provide an intensive support service for families affected by drugs and alcohol in Renfrewshire. Funding has been provided for two years to target vulnerable families with children under the age of eight who have been affected by substance misuse. The service is offering addiction specific intensive support over seven days, allowing families to access the service at weekends when often they are most vulnerable. The service will work with 30 families per year and will be delivered on an outreach basis. A range of evidence based interventions such as relapse prevention, impact of parental substance misuse, harm reduction, confidence and self esteem building and anxiety and anger management will be provided. Sustainability of the project will be built in over the two years by supporting the new service to work in partnership with existing family support workers within Renfrewshire Drug Service, the Integrated Alcohol Team and practitioners from Area Teams. This will allow for the further development of existing care pathways and protocols to ensure a robust seamless service is established and maintained.

4.3.4 Waiting Times

In respect of access to services, the national HEAT (Health Improvement, Efficiency, Access, Treatment) target for access to alcohol and drug services expects that 90% of people who need help with their drug/alcohol problem will wait no longer than three weeks for treatment. In 2015/ 2016 Renfrewshire continued to exceed this target with 98.9% of all individuals who accessed drug and alcohol services waiting no more than three weeks (between April and June 2015).

4.3.5 Star Outcome Tool Outcomes

The ADP implemented the Drug and Alcohol Star tool to measure the impact services have on an individual's recovery. All core /commissioned services utilise the tool which scores against 10 categories including alcohol/drug use, emotional and physical health as well as current physical circumstances such as housing and finance. A review of the use of the tool in relation to 628 clients (October 2015) showed that all scores had improved with the biggest improvements in relation to alcohol use, use of time, social networks and emotional health.

4.3.6 Alcohol Related Deaths

In 2015 the Renfrewshire ADP provided funding to carry out a detailed analysis of alcohol related deaths in Renfrewshire. The retrospective analysis is reviewing the circumstances surrounding local alcohol related deaths as recorded by health, social work and police colleagues. All information is being analysed to provide an overall picture of each individual, the duration of their drinking career, the evidence of harm and (any) opportunities for interventions.

4.3.7 Drug Related Deaths

Reducing drug deaths continues to be a priority for the ADP. A working group is in place to investigate drug related deaths, critical incidents and drug trends with a view to sharing learning and focussing on prevention. The improving roll out of Naloxalone is one measure that is being taken to reduce drug deaths.

4.3.8 Workforce Development

The Renfrewshire ADP has in place a workforce development framework and continues to deliver a rolling programme of key training including Alcohol and Brief Interventions training. In December 2015 the Children Affected by Parental Alcohol and Drug Use was refreshed and a further training for trainers session delivered to ensure sustainability of the training programme.

4.3.9 Early Intervention

RADAR, the young people's drug and alcohol service, runs an early intervention programme for young people who have been referred to the service as a result of alcohol or drugs misuse. RADAR participates in the multiagency Early Intervention Screening Group (EISG), which monitors young people who have come into contact with the Police for a minor offence such as drinking in the street or cannabis use. The group comprises of representatives from RADAR, social work, education, community safety and police representatives.

4.3.10 As a result of young people identified via EISG, RADAR now runs a group specifically for these young people. The group runs for approx 6 weeks and each week covers a specific topic including Alcohol, Cannabis and New Psychoactive Substances, and provides information to young people as an early intervention, aiming to prevent future offending or drug using behaviour.

4.3.11 Embedding the referral pathways with Accident and Emergency at the Royal Alexandra Hospital for young people attending as a consequence of substance misuse is improving early identification.

4.3.12 Campaign to Raise Awareness of the Risks Associated with Cannabis Use

Renfrewshire ADP funded a campaign (launched in February 2015) to raise awareness of the risks associated with Cannabis use as a response to a scoping exercise which aimed to identify perceptions of cannabis use amongst young people living in Renfrewshire.

4.3.13 Young people from RADAR (Renfrewshire Council's Young Persons Drug and Alcohol Service), Barnardo's and students from West College Scotland (WCS) and University of the West of Scotland (UWS) were invited to participate in surveys and focus groups to investigate their perceptions of cannabis. Findings from this research were used to develop a high visibility campaign which aimed to challenge the normalisation of cannabis use and address the apathy young people often feel towards the health and social issues surrounding cannabis. Resources developed for the campaign were displayed around campus and distributed to young people accessing their first tenancy. West College Scotland students also developed a play which presented the campaign messages to students from WCS and UWS. Work is ongoing to scope the potential for developing the resources for use in additional spheres.

4.4 Gender Based Violence

Key issues and achievements 2015 – 2016 in relation to addressing gender based violence include:

- **Self assessment of the Renfrewshire Gender Based Violence (GBV) Strategy Group**
- **Evaluation of Renfrewshire Reconnection**
- **Changes to Multi Agency Risk Assessment Conference (MARAC) arrangements**
- **Equally Safe – Reforming the criminal law to address domestic abuse and sexual offences (Scottish Government consultation)**

4.4.1 Self assessment of the Renfrewshire Gender Based Violence (GBV) Strategy Group

The overarching aim of the Renfrewshire Gender Based Violence (GBV) Strategy Group is working together for the elimination of all forms of violence and abuse against women and children. This includes prevention, provision, participation and partnership working. The GBV Strategy group was offered national support to carry out an evaluative self assessment and this was taken forward to refresh the action plan of the GBV Strategy Group to ensure that it remains an effective mechanism for delivering on the gender based violence outcomes. This work has been undertaken with the Improvement Service and the National Violence Against Women Coordinator. This work will inform the development of our local strategy and will include developing an internal and external communication plan, identifying an agreed data set and reporting mechanism and establishing a robust system of measuring impact and outcomes. The strategy will also take account of the national strategy Equally Safe: Scotland's strategy for preventing and eradicating violence against women and girls.

4.4.2 Evaluation of Renfrewshire Reconnection Programme

Renfrewshire Reconnection is a Big Lottery funded programme that delivers group-based therapeutic services for women and children affected by domestic abuse. The project aims to improve emotional resilience, confidence and self esteem as well as improving relationships between mother and child. The programme is overseen by the Renfrewshire Gender Based Violence Strategy Group and managed on a day to day basis by Women and Children First.

4.4.3 An independent evaluation of the programme, published in early 2016, identified that women accessing the service have found it to be excellent and had positively helped them in many areas of their lives raising their confidence, controlling anxiety and stress, taking responsibility for themselves and setting goals. The children involved felt that they had learned important skills to help them cope more effectively with problems in the future.

4.4.4 In early 2016 an application was made to the Big Lottery to continue and extend the Renfrewshire Reconnection model. The application proposed that Reconnection is funded for a further five years, providing three project workers and associated running costs.

4.4.5 As well as continuing to roll out current programmes, it proposes to introduce Theraplay, Wellness programmes and mentoring and volunteering initiatives. These developments have been informed by the independent evaluation.

4.4.6 Changes to Multi Agency Risk Assessment Conference (MARAC) arrangements

A Multi Agency Risk Assessment Conference (MARAC) is a multi agency victim-focussed meeting where information is shared on the highest risk cases of domestic abuse between different statutory and voluntary sector agencies. The role of the MARAC is to facilitate, monitor and evaluate effective information sharing to enable appropriate actions to be taken to increase public safety. In the middle of 2015 a review of the MARAC arrangements was undertaken with partners. Having been found to deliver effective oversight and support in relation to victims of domestic abuse, it was agreed that Renfrewshire would retain the MARAC model. To facilitate this, Community Resources have taken on the role of coordinator and Police Scotland have taken on the Chairmanship of the meetings. Woman's Aid are continuing to support the monthly MARAC meetings, providing a venue.

4.4.7 The MARAC model and its refreshed arrangements will be subject to review to ensure that the appropriate linkages are being made across the wider public protection agenda.

4.4.8 Equally Safe – Reforming the criminal law to address domestic abuse and sexual offences (Scottish Government consultation)

In June, 2014, the Scottish Government published ‘Equally Safe: Scotland’s strategy for preventing and eradicating violence against women and girls’. Equally Safe acknowledged the key role of the justice system in achieving the aims of the strategy. At the end of March 2015 the Scottish Government launched a consultation called “Equally Safe – Reforming the Criminal Law to Address Domestic Abuse and Sexual Offences”. This consultation was concerned with those aspects of current criminal law and criminal procedure that relate to the victims and perpetrators of sexual offences and domestic abuse and sought views on the introduction of mandatory Jury directions in sexual offences cases, changes to non-harassment orders; and changes to the extra-territorial effect of Scots law concerning sexual offences against children. The Scottish Government response to the consultation is awaited.

4.5 Multi Agency Public Protection Arrangements and Offender Management

Key issues and achievements 2015 – 2016 in relation to Multi Agency Public Protection Arrangements (MAPPA) and offender management include:

- **The Future Model for Community Justice in Scotland**
- **The extension of Multi Agency Public Protection Arrangements (MAPPA) to include other offenders who pose a serious risk of harm**
- **Additional criminal justice services**
- **Second national report Criminal Justice Social Work Serious Incident Reviews**
- **National Thematic Review of Multi-Agency Public Protection Arrangements (MAPPA)**

4.5.1 The Future Model for Community Justice in Scotland

Renfrewshire has continued to make progress in response to the Scottish Government plan regarding the “Future Model for Community Justice in Scotland”. A consultation event on the 2nd April 2015, attended by officers from criminal justice and community planning, looked at the transition from Community Justice Authorities to Community Planning Partnerships. The partnership was required to submit a transition plan for the shadow year 2016/17. The plan was approved by the Community Planning Partnership in December and submitted to the Scottish Government in January 2016. Funding of £50,000 per local authority per annum for a 3 year period has been made available to support this transition. A new post of Lead Officer Community Justice forms part of the new structure to provide capacity to take forward the actions of the transition plan.

4.5.2 The extension of Multi Agency Public Protection Arrangements (MAPPA) to include other offenders who present a serious risk of harm

The Scottish Government plans to extend the model of MAPPA to include other offenders who present a serious risk of harm. This was introduced on the 31st March 2016. Training has commenced for staff in the risk of harm tool and this will continue to be rolled out.

4.5.3 Generally MAPPA cases have increased over the last few years. The increasing trend for registration in part reflects the length of time registration has been in place and perhaps a growing confidence of victims in reporting crime alongside successful detection by the police.

4.5.4 Additional criminal justice services

From 1st April 2015, Renfrewshire Council commenced provision of Criminal Justice Throughcare in custody and Drug Treatment and Testing Orders (DTTO) for Renfrewshire service users, both of which were previously provided by other authorities on our behalf. Budget reductions and significant changes to practice and workloads, have meant that more efficient solutions have required to be found to continue these services to the extent required.

4.5.5 This has provided opportunities within Renfrewshire for easier transition for service users between services and greater resilience within existing services.

4.5.6 Criminal Justice Throughcare in custody is provided to service users subject to custodial sentences over 4 years and those who would be subject to statutory supervision on release. The service supports service users and their families whilst in custody and to prepare for release, based on an assessment of risks presented. This service was previously provided by Inverclyde Council on Renfrewshire's behalf. Inverclyde staff members have been transferred subject to TUPE and additional staff recruited. The staff have joined the criminal justice fieldwork service which presently manages those subject to licence and community supervision. The service will gradually move to a position of all staff being able to undertake both roles, providing greater resilience and improved transition for the service user between custody and the community.

4.5.7 DTTO are imposed by courts where someone's offending is clearly linked to problem drug misuse. The focus of a DTTO is to address problem drug use to reduce the risk of further offending and harm, through rapid access to a closely monitored treatment programme. This service was previously provided by East Renfrewshire Council. East Renfrewshire staff have been transferred and additional staff employed to meet the requirements of the service. This is a joint social work and health service with nursing and medical staff provided through the Health and Social Care Partnership. DTTO has combined with the Paisley Sheriff Court Social Work Team, under the court Senior Social Worker and is also co-located with existing addiction services.

4.5.8 Following successful national pilots, Renfrewshire introduced Fiscal Work Orders on 1 April 2015. These are diversionary orders which are requested by the Procurator Fiscal. As with existing diversion from prosecution where an individual does not agree to or complete the order there is the capacity for the Fiscal to progress to court action. Orders imposed are from 10 to 50 hours, 10% of which can be educational activities or life skills work, the remainder is unpaid work in the community. The Community Service/Unpaid Work team is responsible for supervising these Orders. In Renfrewshire no such orders have been imposed to date by the Procurator Fiscal Service.

4.5.9 Second National Report of Criminal Justice Social Work Serious Incident Reviews

The second national report of Criminal Justice Social Work Serious Incident Reviews: Annual Report 2013-15, was published on 31 August 2015. Guidance in relation to Serious Incident Reviews (SIR) places the responsibility upon the local authority to report to the Care Inspectorate and review performance in relation to interventions with offenders where they have caused further serious harm, or been seriously injured or died during a period of statutory supervision, or where an incident/ incidents raise concerns in relation to service involvement. The Care Inspectorate share information with the Scottish Government and scrutinise and comment upon the review.

4.5.10 The second national report has produced 6 national recommendations which include awareness of staff regarding the process of and quality assurance in respect of serious incident reviews. In the light of these recommendations local practice was reviewed and found to be consistent with the expectations of the Care Inspectorate.

4.5.11 The Care Inspectorate intend to review and update guidance which will be the subject of further reporting to the Chief Officer's Group.

4.5.12 National Thematic Review of Multi-Agency Public Protection Arrangements (MAPPA)

The report of the Joint Thematic Review of MAPPA in Scotland was published on 26 January 2016 by the HM Inspectorate of Constabulary in Scotland and the Care Inspectorate. The main findings of the review report are positive and identified that there is strong evidence that MAPPA is well established across Scotland and that Responsible Authorities (Local Authorities, the Scottish Prison Service, Police Scotland and Health Boards for Restricted Patients) discharge their duties effectively through joint working and information sharing. It also noted that the overall efficiency in risk management could be improved by implementing a more proportionate and consistent approach through streamlining processes and reducing unnecessary bureaucracy.

4.5.13 The review report makes 10 recommendations which require a multi-agency response facilitated by the Scottish Government to set policy and a strategic framework to strengthen the future delivery of MAPPA in Scotland. It also highlighted 17 areas for development across key processes that can be delivered locally and at an operational level. The North Strathclyde Community Justice Authority Strategic Oversight Group (NSCJA MAPPA SOG) ,which includes Renfrewshire, has developed an action plan and is taking forward the recommendations that apply within NSCJA MAPPA SOG.

4.6 Community Safety and Public Protection

Key issues and achievements 2015 – 2016 for Community Safety and Public Protection include:

- **The role of the Single Point of Contact (SPOC)**
- **Serious Organised Crime – Integrity Group**
- **Counter Terrorism – Prevent Group**
- **Building Safer Communities National Programme**
- **Scottish Government draft strategy “Working Together for People Who Go Missing in Scotland” consultation**
- **Evaluation and development of Daily Tasking process**
- **Development of the Renfrewshire Community Safety Partnership Hub**

- **Development of the Information Sharing Protocol (ISP) for Public Protection**
- **Civil Contingencies Training and Exercising**

4.6.1 **The role of the Single Point of Contact (SPOC) in responding to the Counter Terrorism and Security Act 2015**

The Counter Terrorism and Security Act 2015 contains a number of areas of work that will require to be taken forward by public authorities, including local Councils – particularly in relation to the Prevent strategy.

4.6.2 Scottish guidance was issued on 12 March 2015 and included the requirement to have (by 1 July 2015) clear governance structures and arrangements in place, including within community planning frameworks, to address the “Prevent” strategy which has three objectives:

- to respond to the ideological threat of terrorism and those who promote it
- to prevent people being drawn into terrorism
- to address where there are risks of radicalisation.

4.6.3 A similar role is required in relation to serious and organised crime – where the focus is on making it difficult for serious and organised crime groups to:

- access and use resources to launder money,
- promote or draw people into criminal activities
- legitimise their ongoing activities or assets.

4.6.4 To support this work the governance structures relating to Counter Terrorism and Serious Organised Crime have been clarified in a number of areas - particularly highlighting the requirement for a single point of contact (SPOC) who would establish and chair Prevent Professional Concerns Case Conferences where these might be required.

4.6.5 At a national and regional level, meetings of Prevent SPOC’s from local authorities have been established with the first of these being held in Glasgow during October 2015. These are organised by the Scottish Preventing Violent Extremism Unit (SPVEU) and quarterly meetings of the West Regional Resilience Partnership SPOC’s will take place from now on.

4.6.6 **Serious Organised Crime – Integrity Group**

The Council’s Integrity Working Group has been established and with the help of specialist personnel from Police Scotland a self assessment audit has been undertaken which identified a number of actions that require to be taken forward to improve the resilience of the Council and partners in relation to Serious and Organised Crime. The self assessment report and action plan provide a baseline of current practice and some degree of reassurance for the Council in relation to the policies and procedures that protect the organisation. Risks are being added to the Council’s risk register as appropriate and a number of actions have been identified that will be taken forward by the Integrity Working Group including:

- Strengthening training and development at a general level to raise operational awareness and in focused ways to target services at high risk;
- Increased monitoring and analysis of ICT use;
- Improved monitoring and analysis of key indicators such as high cash payments;

- Targeted strengthening and awareness of infrastructure and organisational vulnerabilities, particularly during periods of change;
- Reviewing procedures to protect the organisation from financial threats and misuse of resources – fraud, external funding, procurement;
- Ensuring the Councils assets and statutory obligations/permissions are not abused or misused.

4.6.7 Training with elected Members on the Scrutiny and Petitions Policy Board has been carried out on Serious Organised Crime by the Head of Public Protection and similar training carried out by the Chief Auditor on Fraud issues. Officers on the CRMT have also received awareness raising and training on Serious Organised Crime issues and how they might impact on our organisational resilience.

4.6.8 Working with the national Counter Corruption unit, a structured session for Chief Officers from across the Council has been held. The session was based on cases from other Scottish Councils that have involved senior officers in fraud, abuse of hospitality and gifts, corruption and poor contract management and highlighted that the risk to the Council extends to issues such as:

- data theft and abuse
- key projects being used to legitimise serious organised crime groups
- hospitality and gifts being abused to exercise control over officers
- people within the workforce being planted within the organisation to obtain information or contracts corruptly

4.6.9 Police Scotland auditors have also been working with the Council's internal audit team to review contracts and situations locally to assess how effective and robust procedures are.

4.6.10 Counter Terrorism

A Prevent working group has been established. The Prevent agenda has been highlighted within the Counter-Terrorism and Security Act 2015 and requires Councils and in turn, Community Planning partners to:

- Have a clear understanding of what radicalisation means and to raise awareness amongst staff – equipping them to challenge ideology that supports terrorism.
- Take action to prevent vulnerable people from being radicalised or exploited – providing them with appropriate advice and support.
- Be confident in responding effectively when risks or incidents are identified – with raised awareness that helps identify and address risks of radicalisation.

4.6.11 This has obvious implications for partners' services – in particular those that deal with vulnerable people and children. The Prevent Working Group will work to ensure that material related to terrorism or serious organised crime is stopped from being distributed in public facilities, particularly those used by vulnerable people and to stop inappropriate use of, or access to publicly provided intranet/internet or IT systems. Work will also be undertaken to ensure that recruitment, vetting and induction processes are robust and are used to raise awareness amongst staff of the prevention strategy and approach.

- 4.6.12 The Prevent Group includes representation from a wide group of organisations to ensure it has the capacity and expertise to support Police in working with sectors and institutions where there are risks to radicalisation that we need to address. This includes representation from the Prison Service, Capability Scotland, the Further Education/HE sector, the Health and Social Care Partnership and Health Board and RLL among others.
- 4.6.13 Development of a robust Prevent strategy that takes into consideration the needs of GIRFEC, the named person and Education and Health services is ongoing and contact has been made with a specialist trainer who will provide training for senior managers that may be involved in Prevent Professional Concerns Case Conferences.
- 4.6.14 The Council Resilience Management Team have received specific training within the Council on the specific threats faced and have discussed the wider lessons and actions that need to be taken forward – including the changing environment in which the public sector is operating, the changing nature of risks and threats, and the impact that key community programmes and projects may have, or need to address as they are taken forward – including Town Centre regeneration, Museum redevelopment, the development of an events and arts and culture led regeneration programme, City Deal and City of Culture 2021.
- 4.6.15 Significant work has also been undertaken in relation to the refugee relocation programme to secure a safe and sustainable transition for the communities affected.
- 4.6.16 **Building Safer Communities National Programme**
The Scottish Government - Building Safer Communities Programme seeks a flourishing, optimistic Scotland in which resilient communities, families and individuals live their lives safe from crime, disorder and harm. The national programme will focus on reducing the number of victims of crime by 250,000 by 2017-18 and by reducing the number of victims of unintentional harm by a significant amount over the same period.
- 4.6.17 The approach being set out nationally is to generate community-led approaches where the potential for transformational change is greatest. Evidence will be used to ensure interventions are based on evidence of what works to reduce crime, victimisation and unintentional harm and a performance framework will be based on continuous improvement that defines success and supports delivery of the programme aims and national outcomes.
- 4.6.18 The proposals being worked up by the Community Safety and Public Protection Steering Group build on the commitment of local partners, including the third sector to delivering effective and proven early intervention and prevention initiatives such as Street Stuff and Families First. In March 2016 the Police led on the delivery of a second “Choices for Life” event in Ferguslie, targeting older children and young people as a key element in delivering this programme. Around 150 children from schools in the Paisley area got the opportunity to take part in active workshops and diversionary opportunities. Young people can often find themselves under intense peer pressure to take drugs, drink alcohol or become involved in antisocial behaviour. This event – similar to the “Safe Kids” events run by the Council but targeted at a younger age group, provides young people with information and knowledge about these issues so that they can make informed decisions - with the end result helping them make positive lifestyle choices.

- 4.6.19 To take this programme forward a Building Safer Communities Tasking Group has been established, an action oriented tasking group chaired by Police Scotland. Building on the evidence coming out of the Daily tasking process and all other agencies it will deliver targeted interventions in key communities supported by cross cutting multi agency partner activity.
- 4.6.20 This will build in interventions to develop a programme of community engagement and evaluation that will directly target the objectives of the Safer Communities programme. It is anticipated that the programme will work in between 6 and 8 communities over the next year.
- 4.6.21 **Scottish Government draft strategy “Working Together for People Who Go Missing in Scotland” consultation**
Going missing is an indicator of vulnerability and can be both a symptom and cause of distress, for the missing person and their friends and families. It is a serious issue, with over 30,000 incidents a year reported nationally, 64% of which involve children and young people. Around 1 in 3 incidents are repeat missing incidents and for young people. Going missing regularly can be an indicator of poorer future outcomes in life.
- 4.6.22 During 2015 the Scottish Government developed a draft strategy for consultation that proposed 8 commitments structured around 4 objectives:
- Prevent
 - Respond
 - Support
 - Protect
- 4.6.23 Renfrewshire Child and Adult Protection Committee jointly hosted a consultation event on the 23rd November 2015 attended by practitioners from across Renfrewshire Community Planning Partnership. Following this a formal written consultation response was produced under the auspices of the Community Planning Partnership. The Scottish Government has since invited Renfrewshire to participate in a pilot project in relation to the strategy.
- 4.6.24 **Development of Daily Tasking Process**
An evaluation of the Renfrewshire Community Safety Hub Daily Tasking meeting was conducted during September 2015. The main aim was to identify gaps, or weaknesses, in the process and to make recommendations to mitigate against these in order to ensure that the communities of Renfrewshire receive the most effective service from the Partnership and that the process is as comprehensive and efficient as possible.
- 4.6.25 Overall, the results indicate that the daily tasking process works very well and brings significant benefits for all participants when they attend. However there are clear issues for some services in balancing competing demands on time and in considering how best to share and disseminate relevant information effectively.
- 4.6.26 In addition to these issues, consideration will be given by the Community Safety and Public Protection Steering Group to the impact that new legislative requirements will have on resources and working practises as it concludes its evaluation of the daily tasking process and how best all agencies at these meetings can maintain and improve on the strong performance of this service.

4.6.27 Development of Renfrewshire Community Safety Partnership Hub

Over the past year the construction works of the new integrated control room at the former District Court building in Mill Street, Paisley have been completed. The £1.3m project included the replacement of all of the existing public space cameras on the network and a further 10 cameras being installed across Renfrewshire to improve coverage and resilience in the network. Improved mobile camera functionality has also been provided through the replacement of the mobile CCTV vans used within the wardens service. Upgraded software and functionality has been made available to the control room operators through the improved system, which is producing images of a much higher quality than was previously possible.

4.6.28 The Community Safety and Public Protection Steering Group are now developing a project mandate for the 2nd Phase of this project which will focus on future implementation of services and facilities that enhance the operation of the Hub and maximise its usefulness and efficiency as a resource. These may include wider CCTV monitoring; fire, intruder and Community Alarm monitoring; out of hours call management and key holding services etc. These plans have had an implication for the role of data custodian for the Hub. Up to now the data custodian for the public space CCTV system has been the Police.

Now that the Council has plans to extend the use of the control room and CCTV to support other public functions and services the liability for data custodianship is being transferred to the Council.

4.6.29 Information Sharing Protocol (ISP) for Public Protection

Given the range of changes to the public protection remit, work has been taken forward to develop a revised Information Sharing Protocol (ISP) for public protection. The revised protocol has been developed with the assistance of the Information Governance teams in the Council and Police Scotland and aims to facilitate the appropriate and proportionate exchange of information for public protection purposes. It will cover activities including Daily and Monthly tasking meetings, the Prevent and Integrity agendas and make clear links with specific adult and child protection information sharing protocols that are in place already.

4.6.30 Civil Contingencies Training and Exercising

It is essential that Council officers possess the relevant skills and knowledge to respond effectively in an emergency and to fulfil the Council's duties as detailed in the Civil Contingencies Act. Training is based on learning from previous training events and the real-life experience of the Council and partner organisations in responding to previous major incidents.

4.6.31 During 2015 a large scale corporate management team (CMT) training exercise was carried out. This provided reassurance over the levels of skills and knowledge that the Council CMT could bring to a Civil Contingencies event. It also identified a number of additional training opportunities that will be carried forward during 2016:

- Media training for Chief Officers and key senior managers that will prepare them for direct interaction with the media, through interviews/media conferences and will draw upon the resources and experience of those who have a recognised profile in the media and communications sector.
- An exercise specifically for the Council's Corporate Communications Team, designed to test their ability to communicate across service areas, in conjunction with organisational partners and effectively warn and inform the public. This will include testing participant's ability to call upon a range of specialist staff as part of delivering an effective incident response.

- An update of the previous scenario to provide a test of the Council's ability to respond to and recover from a protracted incident. This will test both strategic and tactical levels of response and coordination, and will further test the effectiveness of the media and communications training described above.

5. Priorities for 2016/17

5.1 Looking forward there are a number of priorities for 2016/17 including:

- 5.1.1 **Governance.** As part of the response to the review of the governance arrangements for public protection, a review of the tactical and operational subgroups of the strategic areas reporting to the Chief Officers Group is underway. This work should be completed by August 2016. In addition, each of the six strategic areas is presently revising the data provided to the Chief Officers Group to ensure oversight of each area of practice. It is anticipated that a review of the revised governance arrangements will take place in early 2017.
- 5.1.2 **Child protection.** A national awareness raising campaign was launched at the end of January 2016 in respect of child sexual exploitation. Renfrewshire will use the national materials to support the awareness of this campaign and the Communications Group will develop local strategies to raise public awareness of the issue, with a particular focus on the night time economy.
- 5.1.3 The ministerial statement to Parliament on child protection made by Angela Constance, Education Secretary, on 25/02/16 indicated that a review would be undertaken of the strategic arrangements for child protection in Scotland. Due to report at the end of 2016 the review will focus on:
- Child Protection Committees;
 - Initial and Significant Case Reviews; and
 - The Child Protection Register.
- 5.1.4 Renfrewshire Child Protection Committee will consider the findings of the review when they are published and make recommendations to the Chief Officers Group on any changes that may be required locally as a consequence.
- 5.1.5 Effective relationships exist between the local authority, Police Scotland and the Health and Social Care Partnership. As the new arrangements for the Integrated Joint Board are established it will be important to ensure that partnership working remains strong.
- 5.1.6 **Adult Protection.** Revised West of Scotland Adult Protection Guidance and Procedures has recently been produced and will be subject to further discussion at the Renfrewshire Adult Protection Committee in 2016. Any proposed changes to practice will be reported to the Chief Officers Group.
- 5.1.7 **Alcohol and Drugs.** The Renfrewshire Alcohol and Drug Partnership Workforce Development Strategy which outlines priorities for the drug and alcohol workforce will be refreshed in 2016 to ensure it continues to reflect the needs of staff working in drug and alcohol treatment services.
- 5.1.8 **Gender Based Violence.** The Gender Based Violence Strategy Group has been reviewing its activity and will use this to develop a strategy which reflects the priorities of national strategy 'Equally Safe: Scotland's strategy for preventing and eradicating violence against women and girls'.

5.1.9 Multi Agency Public Protection Arrangements and Offender Management

Renfrewshire Community Justice Partnership will develop its strategic approach during 2016 with a view to submitting our local strategic plan to Community Justice Scotland which we anticipate will be due in January 2017 in advance of the Community Justice Authorities being disestablished in March 2017.

5.1.10 Progress in relation to the implementation of the extension of Multi Agency Public Protection Arrangements will be the subject of further reporting to the Chief Officers Group in August 2016.

5.1.11 Progress in relation to the NSCJA MAPPA Strategic Oversight Group action plan to take forward recommendations that apply within NSCJA in respect of the Thematic Review of MAPPA

5.1.12 **Community Safety and Public Protection.** In May 2016 the Integrity/Serious Organised Crime and Counter Corruption Strategy will be the subject of a report to the Chief Officers Group outlining proposed activity by partners.

5.1.13 The PREVENT strategy for Renfrewshire has been established and an event is planned to ensure that links are in place between key services and action is being taken to progress this agenda.

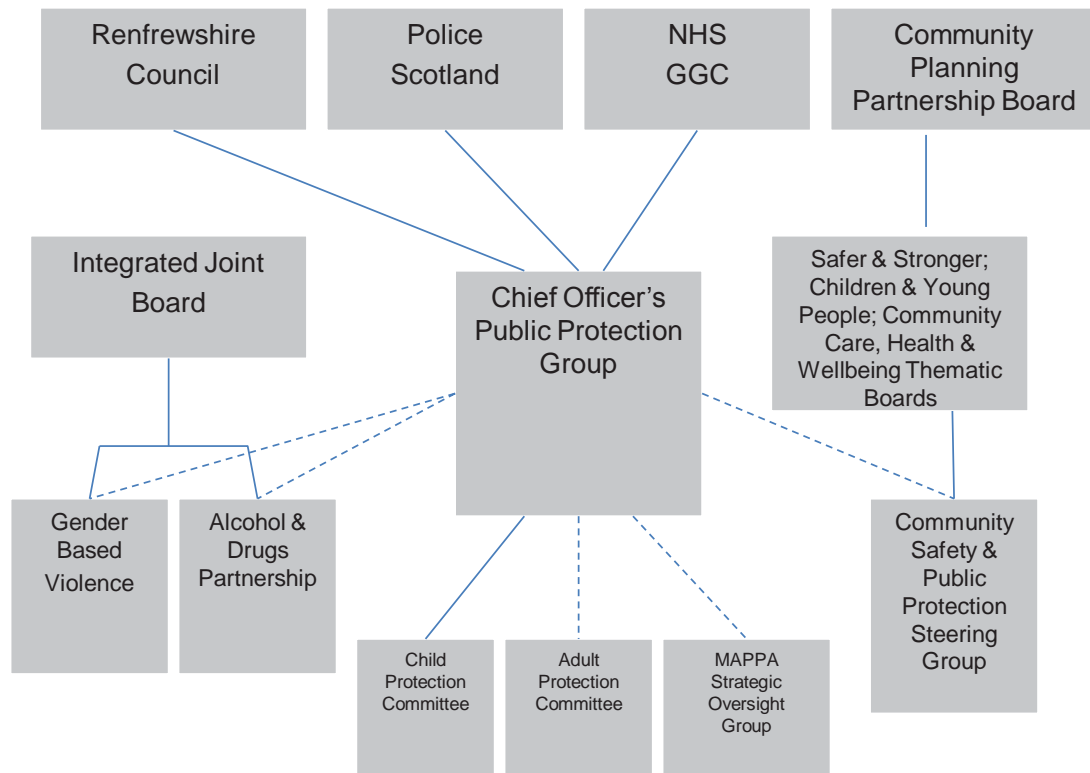
5.1.14 The new Integrated CCTV and Community Safety Partnership Hub provides a resource which will assist in improving the internal working practices of critical front line services and further enhancing the council's collaborative work with key partners to protect vulnerable individuals and tackle persistent offenders. A project mandate for the next phase of this project is being developed to co-ordinate a wider range of services in a cost effective way. This will include improved out of hours services, building security and alarm receiving services. This along with the integration of Regulatory and Enforcement services will further enhance the operation of the Hub and maximise its usefulness and efficiency as a resource.

5.1.15 **Independent Chair of the Renfrewshire Child and Adult Protection Committees**
In line with relevant legislation and guidance, Renfrewshire Child and Adult Protection Committees are both independently chaired. Since 2009, a single independent Chair has been in place across both the Adult and Child Protection Committees.

5.1.16 The Chief Officers Group recognises the very important role of the independent Chair of both committees in the oversight and scrutiny of these key risk areas. Renfrewshire has benefitted from consistency and continuity in this twin role.

5.1.17 The three year tenure in respect of the current Independent Chair arrangements will come to an end in May 2017. To ensure continuity beyond that date, the formal recruitment process for this role will be undertaken over the course of 2016/17.

COG Governance Structure



Key:

Solid lines reflect governance arrangements

Dotted lines reflect additional reporting arrangements