



SCOTTISH  
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

# *SFRS Long-Term Vision*



# Our Vision



We want to be regarded as among the best fire and rescue services in the world, focused on meeting the changing needs of our communities. As an industry leader, committed to achieving best practice standards, we will share our experiences, insights and learning with others about our achievements and how we got there.

## Our Mission



***Working  
together for a  
safer Scotland.***



**SCOTTISH  
FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland



# Our Purpose



To work in partnership with communities and with others in the public, private and third sectors, on prevention, protection and response, to improve the safety and wellbeing of people throughout Scotland.

# Our Strategic Intents

- We are a learning organisation committed to ensuring our staff are safe in carrying out their duties in all that they do. Staff are supported through better training and in terms of their own health and wellbeing. Staff are more satisfied and empowered in their work.
- As we modernise our Service over time our communities are safer and more resilient. We are more reflective of our communities and engage them more in shaping how we work to help address the challenges Scotland faces.

# Our Strategic Intents

- The breadth and depth of what we contribute to Scotland's communities is deepened. We deliver our services to reflect the differences across communities. We are fully accountable to communities and stakeholders for delivering our ambition.
- We are a more innovative and agile organisation, responding to how risks are changing across Scotland's communities and we work ever better with our partners in doing this. We seek to prevent harm where we can and respond effectively when incidents require it of us.

# Our Principles



Progressive



Inclusive



People-centred



Connected



# Our Priorities

- We will invest in developing leaders and train our staff to the highest standards.
- We will be an organisation that works in agile and smart ways to support our staff to achieve a positive work-life balance.
- We will be innovative in our use of technology, data and information to change how we work.
- Prevention will be at the heart of our service delivery model as it evolves to meet Scotland's changing needs.





# Our Priorities



- Partnership working will be at the core of how we work.
- We will value different views and experiences and backgrounds within and our with our organisation.
- We will be a more environmentally sustainable organisation.
- We will be driven by a deeper understanding of the needs of our communities.

