

# Renfrewshire Valuation Joint Board



## Summary of Performance Returns

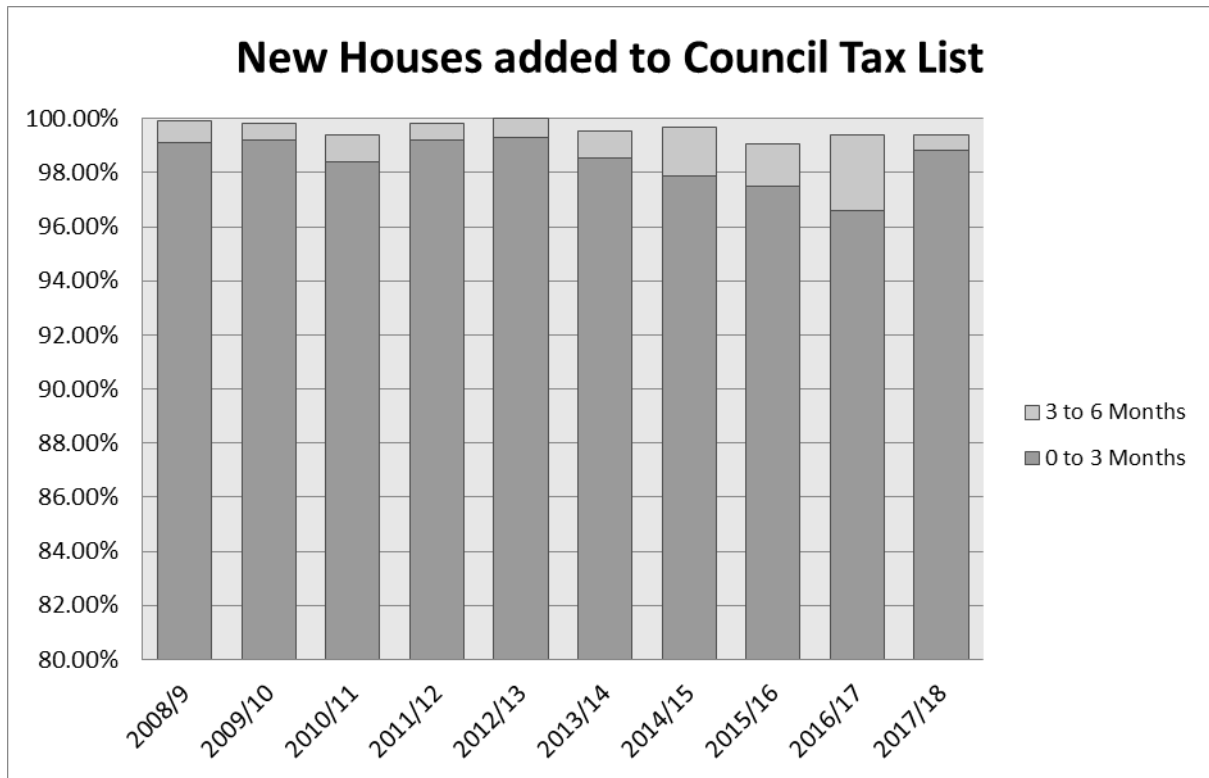
## 2008/09 – 2017/18

The Following data and charts summarise the Assessor's performance in relation to targets set over the past 10 years for alterations and amendments to the Council Tax List and the Valuation Roll.

## 1.0 Addition of New Houses to the Council Tax List

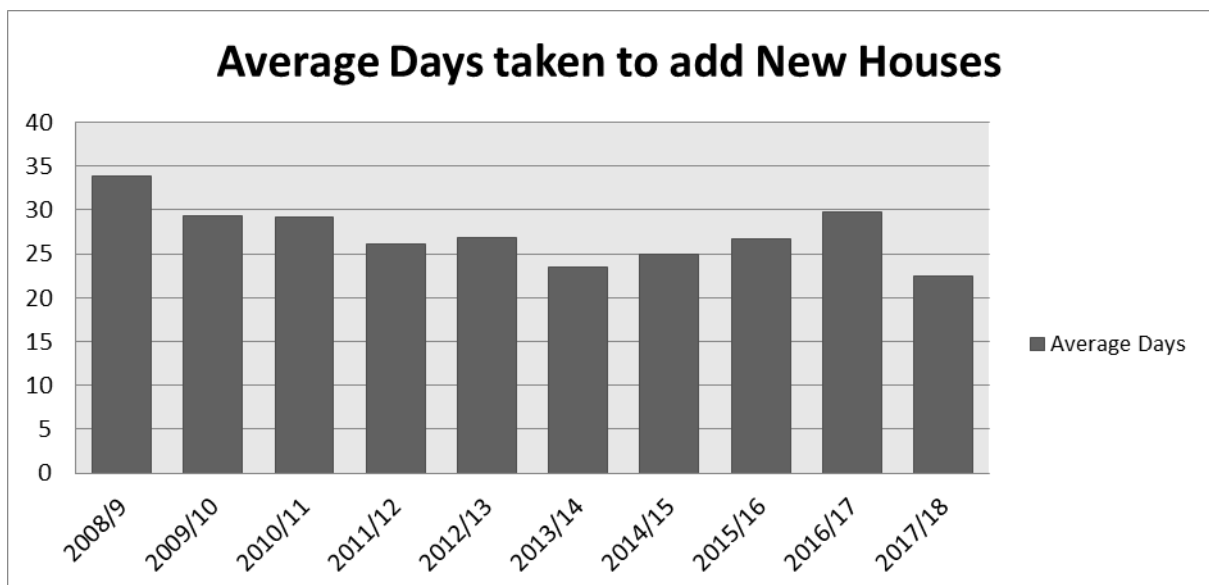
The main, ongoing work in relation to Council Tax is the addition of new houses to the Council Tax List. This year the number of houses added to the Council Tax List are broadly in line with 2016/17 levels. Our performance exceeded our target of 95% within 3 months and 99.5% within 6 months.

[illegible]



The Assessor also measures the average number of days taken to add a new house. The table below shows the average number of days between the effective date of change to the Council Tax List and the date of issue of a Council Tax Notice.

Council Tax - New Houses Added Average No. of Days									
2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
33.81	29.32	29.16	26.18	26.9	23.48	24.90	26.68	29.85	22.47

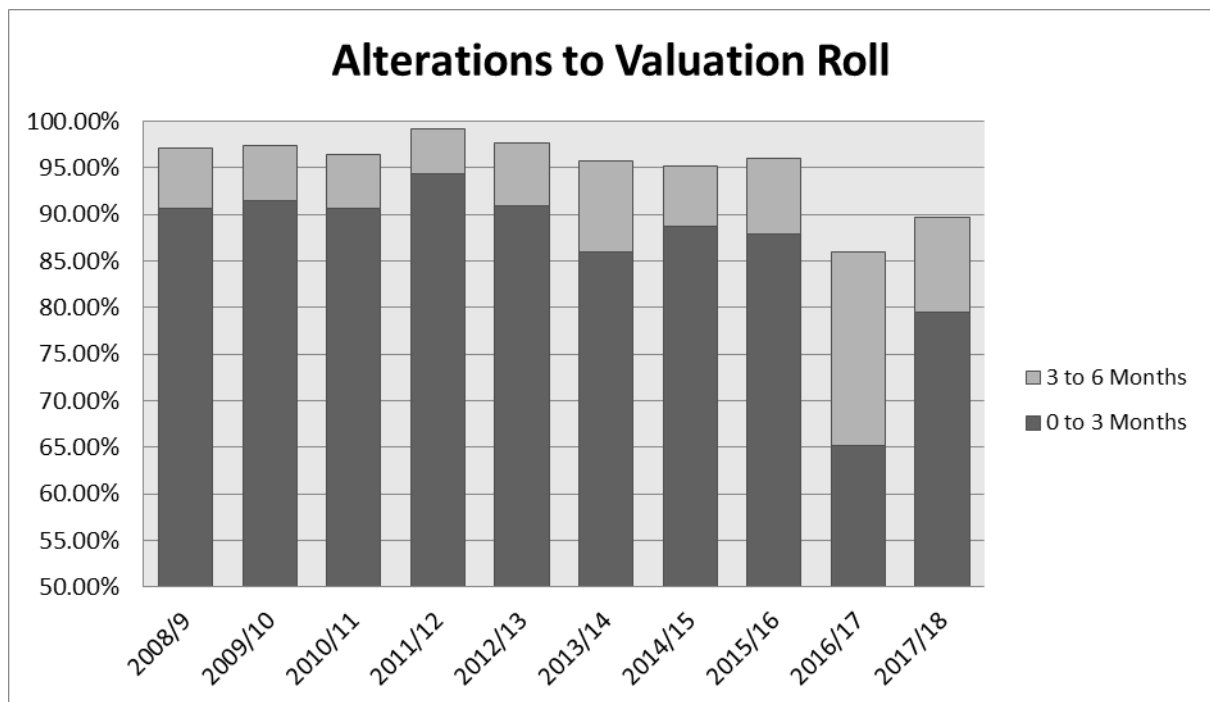


The average number of days taken to add a new house has continued to remain below the target set of 38 days throughout the 10 years that this measure has been in place. Indeed this year was the lowest number of days taken to add new houses with this being 22.47.

## 2.0 Amendments to the Valuation Roll.

The following table provides a summary of how long it has taken to amend the Valuation Roll following changes to Lands and Heritages (excluding appeal settlements and changes to prescribed entries).

Non Domestic Alterations to the Valuation Roll										
	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Achievement										
Within 3 Months	90.70%	91.50%	90.60%	94.40%	90.90%	86.02%	88.77%	87.92%	65.21%	79.45%
	6.40%	5.90%	5.80%	4.80%	6.80%	9.76%	6.44%	8.06%	20.75%	10.28%
Within 6 Months	97.10%	97.40%	96.40%	99.20%	97.70%	95.78%	95.21%	95.98%	85.96%	89.73%
Over 6 Months	2.90%	2.60%	3.60%	0.80%	2.30%	4.21%	4.79%	4.02%	14.04%	10.27%
Target										
Within 3 Months	77.50%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%
Within 6 Months	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%



The performance levels for 2017/18 have not met the target of 80% within 3 months and 95% within 6 months with the target of 80% to be actioned within 3 months only just being missed. This can be explained by two long term absences and the loss of a senior valuer within the valuation section. Staff were also responsible for the creation of approximately 3,200 new entries to the Valuation Roll for Renfrewshire which are not included in the above figures as they were created as a result of an appeal.

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