
To: Renfrewshire Integration Joint Board

On: 23 March 2018

Report by: Chief Officer

Heading: Update on Capability Scotland

1. Summary

1.1 This paper provides an update to the Integration Joint Board (IJB) on the future of Capability Scotland day care services for adults with learning disabilities in Renfrewshire.

2. Recommendation

It is recommended that the IJB:

- Note the ongoing work to support individual service users and their carers/families in relation to their care requirements;
 - Approve the Chief Officer's recommendation not to progress Capability Scotland's alternative service model;
 - Note the motion made in Renfrewshire Council's 2018/19 Budget in relation to Capability Scotland; and
 - Agree Capability Scotland will continue to operate this service, using the the available funding from the Council, over the course of 2018/19.
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3. Background

3.1 Capability Scotland operates two day services in Renfrewshire for adults with a learning disability, located at Whitehaugh and West Lane Gardens. These are delivered on behalf of the Health and Social Care Partnership (HSCP). These services are mainly building based and remain popular with current service users.

3.2 In July 2017, Capability Scotland served formal notice to the HSCP Chief Officer on their intention to withdraw from their current contract on 20 October 2017, noting the current service model has accrued significant annual financial deficits and no longer is seen by Capability Scotland to be financially viable going forward. The timescale for closure was subsequently extended until 30 April 2018. This additional period was to provide greater time to support service users and their carers/families to consider alternative service options and to then meet the choices being made by service users in relation to their continuing care requirements.

- 3.3 Throughout this process, Renfrewshire HSCP has worked to be supportive and engage in a positive way with service users and carers/family members. This is central to how we work where a service is changing and this remains at the core of our approach. It is also important in providing this update to the IJB that we again recognise the challenge that this change presents to service users and their carers/family members. We have sought to acknowledge the uncertainty that such change can bring and our approach has reflected this in the way we have engaged and supported service users to explore options and to visit alternative services and from this make choices about how SDS budgets will be used.

4. Ongoing work to support service users

- 4.1 At its meeting on 26 January 2018, the IJB was updated on the governance arrangements the Chief Officer has established to personally oversee this change for service users and their carers/families. Members also received a detailed overview of the planning work underway (see Appendix 1: Action Plan) to ensure service users and their carers/families are supported as sensitively as possible, acknowledging that change can be distressing.
- 4.2 To date, staff from the Renfrewshire Learning Disability Service (RLDS) have worked with all the current Capability Scotland service users and carers/families to undertake individual assessments of their current needs and each has also been allocated an individual SDS budget.
- 4.3 Work now continues to support service users and their carers/families to consider their options, in line with SDS legislation, and to meet their choice of alternative care provision.
- 4.4 Appendix 2 of this report describes the process the Partnership has established to ensure we can be responsive in supporting service users and their carers/families to identify and access services which they are both happy to attend and that meets their care requirements. Individual service users have all been offered a referral to advocacy services and, where requested, this support has been provided.
- 4.5 As part of this process, the HSCP held a provider event on 30 January 2018 to help service users and their carers/family members to develop a greater awareness of the alternative service options available within Renfrewshire. Staff have also supported service user choice in how they apply their self-directed support budgets, and built on learning from assessments and responses to the 'what matters to me' questionnaires. The event was well attended by both service users and their carers/families, and the main service providers in Renfrewshire.

5. Capability Scotland

- 5.1 On 2 February 2018, Capability Scotland submitted a proposal, 'Grow' for the reconfiguration of their adult learning disability day services provided to clients in Renfrewshire.

- 5.2 Based on the HSCP and Renfrewshire Council Procurement Services appraisal of this model, the Chief Officer is of the considered view that, whilst largely positive in its proposed approach, in its proposed form this model does not offer anything different to similar services already available in Renfrewshire, such as our HSCP Community Networks service, and does not represent best value in comparison.
- 5.3 If IJB Members require any further information regarding this proposal, this information can be provided.

6. Renfrewshire Council Budget Decision

- 6.1 Renfrewshire Council's 2018/19 Budget included an approved motion in relation Capability Scotland which stated:

"In addition, agree that the required draw is made in 2018/19 from the resources carried forward to support Adult Social care as referred to in paragraph 1.10 of the Director's report, to fund the Health and Social Care Partnership for the provision of Day Care services currently provided at West Lane Gardens in Johnstone and Whitehaugh in Paisley until the end of 2018/19, providing greater time to support families to meet the choices being made by clients as to their care requirements."

- 6.2 Based on this Council budget commitment, and subject to IJB approval, the Chief Officer has agreed with Capability Scotland that the service can be funded to operate over the course of 2018/19. This will provide a longer period to support service users and their carers/families to consider alternative service options and to make choices regarding their future care requirements.

7. Next Steps

- 7.1. Renfrewshire HSCP will continue to support and meet the choices of individual service users and their carers/families in relation to their care requirements.

Implications of the Report

- 1. Financial** – Note Council 2018/19 Budget motion to fund the Health and Social Care Partnership for the provision of Day Care services currently provided at West Lane Gardens in Johnstone and Whitehaugh in Paisley until the end of 2018/19
- 2. HR & Organisational Development** – Nil.
- 3. Community Planning** – Nil
- 4. Legal** – Nil
- 5. Property/Assets** – the report notes that Capability Scotland currently lease two buildings from the Council to deliver services in Renfrewshire
- 6. Information Technology** – Nil.
- 7. Equality & Human Rights** – this report relates to social care services provided for one care group - Learning Disabilities service users and their carers
- 8. Health & Safety** – Nil

9. Procurement – review of Capability Scotland’s alternative service model has been appraised by Renfrewshire Council’s Procurement Services

10. Risk – as highlighted within the report.

11. Privacy Impact – Nil

List of Background Papers -

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Capability Scotland: Project Plan

Key:		Complete		On target		Risk of delay / Almost on Target		Significant Issues or needs improvement
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Workstream/Activity	Target Completion Date	Forecast Actual Completion Date	Status
Workstream 1: Service Provision			
Information Session for providers	Oct 2017	Oct 2017	
Market testing for re-provision of current day services.	Nov/Dec 2017	Nov/Dec 2017	
Provider Forum: promoting choice and flexibility within self-directed support building on learning from service user questionnaires about what people said matters to them.	30Jan 2018	30Jan 2018	
Outcome of discussions with Capability Scotland regarding alternative service model.	31 Jan 2018	31 Jan 2018	
Further provider information event/s to continue to assist service users ad carers/family members in considering options and to support them in identifying future service choices	End Feb 2018	End Feb 2018	
Plan developed for the expansion of Renfrewshire HSCP's Community Networks	End Feb 2018	TBC	
Workstream 2: Service User Individual Plans			
Review assessments to be completed and individual budgets allocated.	Nov/Dec 2017	Jan 2018	
All service users and families have identified alternative, appropriate services in line with Individual Plan and budget	Jan 2018	On going	
Collate progress report confirming agreed care plans for service users that are agreed for period from end April onwards.	March 2018	On going	
Workstream 3: Service User and Family Engagement			

Individual meetings with service users and relevant others	Nov/Dec 2017	Nov/Dec 2017	
Chair of Integration Joint Board visits to service users at Whitehaugh and West Lane Gardens	Nov 2017	Nov 2017	
Information and Engagement Event with service users and relevant others with providers. Presentations and information relating to HSPC and provider services.	30 Jan 2018	30 Jan 2018	
Ongoing discussion and support to service users as required.	Ongoing	Ongoing	
Workstream 4: Service Change Planning			
Work with service users, carers/families and Capability Scotland to develop a service change Plan	Late Feb / early March 2018	Ongoing with proactive engagement to support these being in place as soon as possible	
Support all service users in considering options and planning choices	18 April 2018	31 March 2019	

Service Matching Process for Capability Scotland Service Users

Following on from the Information event on 30th January RLDS staff co-ordinated further individual meetings with service users/relevant others with a view to progressing service change plans.

Individual meetings have addressed a number of issues including SDS budgets, service options and options for how budgets are used under Self Directed Support legislation.

The process therefore for supporting service users to consider service options and then to progress their choices can be through 4 options under the terms of the legislation and this is how the HSCP will therefore support users

Option 1:

The local authority through the HSCP provides a direct payment to the individual or their legal representative to enable them to buy the support they require and/or the budget can be used with agreement from the local authority/HSCP to purchase an item or support plan to meet the individual's needs/outcomes. The most common use of this option is the employment of a personal assistant. Renfrewshire HSCP provides advice and guidance to individuals relating to managing employment matters.

Option 2:

The selection of support by the supported person, the making of arrangements for the provision of it by the local authority through the HSCP on behalf of the supported person and, where it is provided by someone other than the local authority through the HSCP, the payment by the local authority of the relevant amount in respect of the cost of that provision.

Option 3:

The selection of support for the supported person by the local authority through the HSCP, the making of arrangements for the provision of it by the authority and, where it is provided by someone other than the authority, the payment by the authority of the relevant amount in respect of the cost of that provision.

Option 4:

Support is delivered through a mixture of the first 3 options (for example, a person could use option 1, direct payments, for respite care and option 3, services arranged by the local authority, for day service provision).

Most of the service users and family members/carers who have progressed planning so far have chosen a combination of Options 2 and 4. Some have expressed an interest in the future in exploring the opportunities offered by Option 1 but at this time are reluctant to take on the responsibility of managing the associated tasks of employing a personal assistant.

In planning with people, RLDS staff have a duty to ensure that support planning options discussed, are consistent with assessed needs and outcomes.

Some examples of planning which has been progressed highlight the choices individuals have made in order to agree a support plan which evidences meeting assessed need and outcomes:

- A small group of service users who have developed a friendship over the years they have attended Whitehaugh have pooled their SDS budgets to commission a single independent support provider through SDS Option 3. The support provider will support the users to sustain their friendship and coordinate their inclusion in community activities and life. The support will be tailored to the specific needs and outcomes of the three users, reduce isolation, increase independence, give opportunity for self management and promote a more person-centred approach to support planning. The group have been supported by RLDS staff to meet with and select support provider.
 - Similar to above example, some other service users are considering a similar model of small group or individualised support with a commissioned independent support provider.
 - Several service users who already live with support providers have chosen not to purchase alternative support provision with their individual budget. Instead they have chosen to purchase additional support from their existing supported living provider and are exploring how this support can be used to ensure needs and outcomes are met. This has seen an increase in support from established and known staff group.
 - Several service users have indicated a desire to explore the HSCP's day services and arrangements are progressing for some move to the Mirrin, Milldale and Community Networks services.
 - In addition to provision of services, SDS Option 1 has been offered for people who would like to consider using their SDS budget to employ a personal assistant. The SDS team were present at the Information event at The Lagoon Centre.
 - Our staff are also working to progress change plans for 2 older adults to older adults day services
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