

To: Finance, Resources and Customer Services Policy Board

On: 14th November 2018

Report by: The Chief Executive, Chief Officer of Renfrewshire Health and Social Care Partnership and The Director of Children's Services

Heading: Contract for the Supply, Support and Maintenance of a Social Work Information Management System (SWIMS)

Summary

- 1.1 The purpose of this report is to request authority from the Finance, Resources and Customer Services Policy Board to award a contract to OLM Systems Ltd for the supply, support and maintenance of a Social Work Information Management System (SWIMS) (RC-CPU-18 -130).
 - 1.2 This procurement exercise has been undertaken in accordance with the selection process under which services will be bought in accordance with the Crown Commercial Services G-Cloud 10 Framework Agreement RM1557.10 and the Council's Standing Orders Relating to Contracts for contracts above the EU Services threshold.
 - 1.3 A Contract Strategy was signed on 20th August 2018.
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2. Recommendations

- 2.1 It is recommended that the Finance, Resources and Customer Services Policy Board:
 - 2.1.1 Approve the award of the contract for the supply, support and maintenance of a Social Work Information Management System (SWIMS) (RC-CPU-18 -130) made via a Call Off contract under the

Crown Commercial Services G-Cloud 10 Framework Agreement
RM1557.10 to OLM Systems Ltd;

- 2.1.2 Approve the duration of this contract for an initial period of two years with the Council having the option to extend the contract for up to 1 year on two separate occasions;
- 2.1.3 Note the contract start date will be as defined in the letter of Award and the Order Form as required under the Framework procedure, however the anticipated start date of the Contract will be 1st April 2019 and the contract end after the initial 2 year period will be 31st March 2021, with the Council having the option to extend the contract for two further years with dates of these extensions being 1st April 2021 - 31st March 2022 and 1st April 2022 - 31st March 2023; and
- 2.1.4 Note the total Contract value will be no more than £431,353.30 excluding VAT for the initial 2 year period and £752,706.60 for the full period including extension(s).
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3. Background

- 3.1. Renfrewshire Council have a requirement to obtain a system that will replace the current SWIFT Social care system, this system will include finance, case management for children's social care, adult social care and Criminal Justice legislation and also be utilised by Renfrewshire Health and Social Care Partnership (HSCP) for their record management.
- 3.2. A review of the current market was undertaken and the Contract Strategy concluded that the requirements can be best met for the Council by utilising the search and selection process under which services will be bought via the Crown Commercial Services G-Cloud 10 Framework Agreement.
- 3.3. The Crown Commercial Services established the G-Cloud 10 Framework Agreement on 2nd July 2018 (the "Framework") and which expires on 1st July 2019. The Framework replaces the previous G-Cloud 9 Framework as a route to the digital marketplace and is a tested route for such Services. The Framework offers a suite of cloud provisioned software and associated services including services for Social Care systems.
- 3.4. Renfrewshire Council conducted a review of the system options and process under which services will be bought via the Crown Commercial Services G-Cloud 10 Framework. During this review process it was found that only one supplier provided a compliant system offering in relation to the Councils requirements and search criteria as detailed below -:

Search Criteria no.	Search Criteria Detail	Resultant Suppliers
1	Social Care	188
2	SAAS	6

3	Case Management	6
4	Multi Agency	1

3.5. The offering provided under the Framework by OLM Systems Ltd meets the Council's requirements to progress as a direct award from the Crown Commercial Services G-Cloud 10 Framework.

3.6. Due to the nature of this contract made under an existing Framework no Community Benefits were sought as part of this contract, however where possible we will work with the Supplier to obtain any community benefits that we can.

Implications of the Report

1. **Financial** - The financial status of OLM Systems Ltd was assessed by undertaking a Dun & Bradstreet check which confirmed that the organisation satisfied the Council's requirements in relation to financial stability achieving a D&B failure score of 76% against the Council's set minimum limit of 20%.
2. **HR & Organisational Development** - No TUPE implications are expected to arise via this contract
3. **Community/Council Planning** – None
4. **Legal** - This procurement was carried out in accordance the selection process under which services will be bought in accordance with the Crown Commercial Services G-Cloud 10 Framework Agreement RM1557.10 and the Council's Standing Orders Relating to Contracts using an above EU Procedure for a Services/Supplies Contract.
5. **Property/Assets** - None
6. **Information Technology** - This procedure undertaken will ensure continuous supply and ongoing support for the Council in relation to its requirements for IT case management for children's social care, adult social care and Criminal Justice legislation.
7. **Equality & Human Rights** -
 - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human

rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

8. **Health & Safety** - There are no health and safety implications associated with the award of the contract
9. **Procurement** – The procurement procedure outlined within this report ensure that the Council meets its statutory requirements in respect of the EU regulatory requirements, the Council's Standing Orders Relating to Contracts and the Council's Financial Regulations.
10. **Risk** - The submission has been assessed as part of the evaluation of the Crown Commercial Services G-Cloud 10 and has been reviewed by Renfrewshire Council's internal risk assessors.
11. **Privacy Impact** - OLM Systems Ltd will be required to conform and agree to the parameters of Data protection and GDPR as noted within the Call Off Agreement from the Crown Commercial Services G-Cloud 10 Framework.
12. **Cosla Policy Position** – No Cosla Policy Position implications have arisen or are anticipated.

List of Background Papers

None

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