



**To: Safer & Stronger Thematic Board**

**On: 5<sup>th</sup> March 2015**

**Report by:  
Director of Community Resources**

**Best Bar None Renfrewshire 2014-15**

**1. Summary**

- 1.1 Best Bar None Renfrewshire has recently completed its third cycle of Awards, with 20 licensed premises throughout Renfrewshire attaining the Award standard. Best Bar None Awards are based on core national standards, with local flexibility to ensure they address local needs. The scheme, which operates in a partnership with Police Scotland, aims to reward premises that provide a safe and welcoming environment for local residents to enjoy responsible drinking.
- 1.2 The local Awards for Best Bar None Renfrewshire 2014-15 were presented at a ceremony in Renfrew Town Hall during January 2015. All 20 venues received plaques which can be displayed in their premises to assist in promoting their venue.
- 1.3 National Awards are held annually in March. Six of our nine national nominees have been short-listed at the National Awards – a very strong result that reflects well on the quality of participating premises in Renfrewshire. The Ceremony will be held at Murrayfield Stadium, Edinburgh, on Thursday 26 March 2015. All National Finalists will receive an Award in recognition of this achievement, and the overall National Category Winners will be announced.

## **2. Recommendations**

- 2.1 It is recommended that the Safer & Stronger Thematic Board notes the contents of this report.

## **3. National Award Finalists from Renfrewshire**

- 3.1 The following is the list of finalists from the Renfrewshire Council area:

- Lord of the Isles (Pub Category) – Noted for their excellent customer-specific service provision.
- Kilty Kilty (Independent Bar) – Venue with a modern Scottish twist. Management are actively involved in the Paisley BID.
- University of West of Scotland Students' Union (Specialist Entertainment Venue) – Innovative venue with campaigns focussed on customer and staff wellbeing.
- The Glynhill Hotel (Hotel Bar) – New entrant to the scheme this year, who attained a high Silver Award.
- Cafuffals (Best Public Health Initiative) – Venue targeted at younger adults, with health and wellbeing campaigns targeted at that age group.
- Hamishes Hoose (Heart of the Community) – Pub with a strong sense of community, and a great customer experience at the heart of the business.

## **4. Best Bar None – Background**

- 4.1 The Best Bar None scheme was first developed by Greater Manchester Police as part of the Manchester City Centre Safe project in 2003, in response to a growing problem with alcohol related crime, particularly anti-social behaviour and violence. In 2012, Strathclyde Police (now Police Scotland) K Division introduced the Best Bar None Scheme to Renfrewshire with 7 premises applying to join the scheme in the pilot year. With 20 applicant premises taking part in the third year, the scheme is now successfully established in Renfrewshire – with the quality of applicants increasing as well as the overall numbers.
- 4.2 The Best Bar None Scheme aims to raise standards and reward excellence for those venues that attain the Award standard. It is delivered at a local level by partnerships between the industry, local authorities and Police. The Renfrewshire scheme is now run by Community Resources, with valued support

provided by partners in other Council services, Police Scotland and the Scottish Fire & Rescue Service.

4.3 Best Bar None Awards are based on core national standards with local flexibility to ensure they address local needs. The scheme aims to reward premises that provide a safe and welcoming environment for local residents to enjoy responsible drinking. The scheme focuses on public safety and customer care and encourages licensed premises to build positive relationships with regulatory agencies.

4.4 The categories in which venues can apply for accreditation are:

- Independent Pub
- Independent Bar
- Pub
- Bar
- Nightclub
- Hotel Bar
- Specialist Entertainment Venue

4.5 All venues must meet a minimum standard, and if successful are awarded a 'Bronze', 'Silver' or 'Gold' Award. The application and assessment process is rigorous with applications considered along the following timeline:

4.5.1 **Local Launch & Applications:** The 2014-15 scheme was launched in June 2014, with an application deadline of 30 September 2014 for eligible venues. Throughout the application process, venues were offered advice and support to ensure they could make any changes required to meet the minimum standard.

4.5.2 **Assessments:** Assessments were carried out by trained Officers within the Trading Standards & Licensing Team during October and November 2014. The assessment focuses on the five Licensing Objectives, namely:

- Prevention of Crime & Disorder,
- Securing Public Safety,
- Preventing Public Nuisance,
- Protecting and Improving Public Health, and
- Protecting Children from Harm.

4.5.3 **Scoring & Judging:** Venues must achieve all essential points to be accredited. Additional scores can be awarded where an area of best practice is demonstrated. A Judging Panel made of representatives from Community Resources, Police Scotland and Renfrewshire Licensing Forum met in December 2014 to determine the appropriate level of award for each venue, to choose the overall category winners and any special award winners.

- 4.5.4 **Local Awards:** The Awards for Best Bar None Renfrewshire 2014-15 were presented at Renfrew Town Hall in January 2015. All 20 venues received plaques which can be displayed in their premises to assist in promoting their venue.
- 4.5.5 **National Awards:** The National Awards are held annually in March. All local schemes nominate suitable premises for the seven venue categories. Six of the seven Renfrewshire venue category winners were happy to proceed to national nomination. In addition, deserving venues were nominated for three unique national awards:
- Best Use of Innovation
  - Best Public Health Initiative
  - Heart of the Community
- 4.6 Six of our national nominees have been short-listed for consideration for National Awards. The Ceremony will be held at Murrayfield Stadium, Edinburgh, on Thursday 26 March 2015. All National Finalists will receive an Award in recognition of this achievement, and the overall National Category Winners will be announced.
- 4.7 Best Bar None Scotland is nationally administered by the Scottish Business Resilience Centre and run locally by an area co-ordinator. The scheme is sponsored by Diageo, Molson Coors, Heineken, Tennents, Maxxium UK and Chivas Brothers and is supported corporately by the Scottish Government, Police Scotland, Scottish Fire & Rescue Service, Belhaven Pubs and the Scottish Licensed Trade Association.
- 4.8 A full listing of applicant venues and the Award standard attained is included at Appendix 1 to this report.

*Oliver Reid*  
*Interim Head of Public Protection*  
*Renfrewshire Council*  
0141 618 7352 – [oliver.reid@renfrewshire.gov.uk](mailto:oliver.reid@renfrewshire.gov.uk)



## Renfrewshire Best Bar None Award Winners 2014/15

Premises Name	Address 1	Town	Category	2014-15 Award	National Nominee	National Finalist
The Glynhill Hotel	169 Paisley Road	Renfrew	Hotel Bar	Silver (Cat Winner)	Hotel Bar	Yes
Kilty Kilty	16 New Street	Paisley	Independent Bar	Gold (Cat Winner)	Independent Bar	Yes
Cafuffals	17-19 New Street	Paisley	Independent Bar	Gold	Best Public Health Initiative	Yes
The Bankhouse	7 Gilmour Street	Paisley	Independent Bar	Gold		
Bar Varia	Intu Braehead Leisure	Renfrew	Independent Bar	Gold		
Bishopton Inn Hotel	2 Greenock Road	Bishopton	Bar	Bronze (Cat Winner)		
Hamishes' Hoose	45 High Street	Paisley	Independent Pub	Gold	Heart of the Community	Yes
Old Swan Inn	20 Smithhills Street	Paisley	Independent Pub	Silver		
The Ferry Inn	1 Clyde Street	Renfrew	Independent Pub	Gold (Cat Winner)	Independent Pub	No
Tartan Rose	2 Broomlands Street	Paisley	Independent Pub	Gold		
Craigielea Bar	6 Well Street	Paisley	Independent Pub	Silver		
Fantoosh	16A New Street	Paisley	Night Club	Gold (Cat Winner)	Night Club	No
The Last Post	County Square	Paisley	Pub	Silver		
Lord of the Isles	Unit 21, Soar Braehead	Renfrew	Pub	Gold (Cat Winner)	Pub	Yes
The Flying Scotsman	Broadloan	Renfrew	Pub	Gold		
The Trust Inn	8 Low Barholm	Johnstone	Pub	Silver		
Glenleven Inn	25 New Street	Johnstone	Pub	Silver		
Gabriels	33 Gauze Street	Paisley	Pub	Gold		
Craig Dhu	4 Calside	Paisley	Pub	Gold		
Student's Union	Storie Street	Paisley	Specialist Entertainment Venue	Gold (Cat Winner)	Specialist Entertainment Venue	Yes
					Best Use of Innovation	No