

**To: Safer and Stronger Renfrewshire Thematic Board**

**On: 31 August 2016**

**Report by:**

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**Renfrewshire's Local Outcome Improvement Plan - Progress Against Year 3 Targets**

**1. Summary**

- 1.1 The Safer and Stronger Renfrewshire Board has responsibility for coordinating and driving multi-agency activity to ensure that we achieve our long term vision that:  
'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'.
- 1.2 The Safer and Stronger Renfrewshire element of the Local Outcome Improvement Plan clearly sets out our agreed outcomes together with the one, three and ten year targets for each impact measures. This report provides an overview of the thematic board's key achievements in Section 4, with detailed Year 3 progress against each individual impact measure outlined in Section 5 and the key activities being undertaken by the Safer and Stronger Renfrewshire Thematic Board to progress the prevention agenda in section 8.
- 1.3 The report will also be considered as part of the combined Community Planning Partnership's Annual Community Planning Performance Report.

**2. Recommendations**

It is recommended that the Board:

- a) Notes the Safer and Stronger Renfrewshire Board's key achievements as highlighted in Section 4;
- b) Notes the performance of the impact measures as highlighted in Section 5;
- c) Notes the challenges and implications relating to a small number of impact measures in Section 6;
- d) Notes the contribution the Safer and Stronger Renfrewshire Thematic Board in progressing the prevention agenda in Section 8; and
- e) Notes that information contained within the report will be included as part of the Annual Community Planning Performance Report to the Renfrewshire Community Planning Partnership Board on 21 September 2016.

### **3. Background**

- 3.1 Renfrewshire Community Planning Partnership is committed to ensuring that our resources are deployed wisely to achieve best value. An open and rigorous performance culture has been embedded with the partnership and promotes our collective responsibility for achieving our outcomes. Clear accountability and reporting is an important aspect of our approach.
- 3.2 The Renfrewshire Community Plan/Local Outcome Improvement Plan 2013-2023 was approved by Renfrewshire Community Planning Partnership Board on 12 June 2013 and was subsequently 'signed off' by the Minister for Local Government and Planning in August 2013.
- 3.3 Following this the Safer and Stronger Renfrewshire Board was established and has responsibility for coordinating and driving multi-agency activity to ensure that we achieve our long term vision that:  
  
'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'.
- 3.4 The Safer and Stronger Renfrewshire element of the Local Outcome Improvement Plan clearly sets out our agreed outcomes together with the one, three and ten year targets for each impact measures. This report provides the progress the Board has made against its year three targets.

### **4 Key achievements**

- 4.1 The Safer and Stronger Renfrewshire Thematic Board's Key achievements have included:

- Responding to the Scottish Government's consultation on working together for people who go missing in Scotland. Going missing is an indicator of vulnerability and can be both a symptom and cause of distress, for the missing person and their friends and families. It is a serious issue – with over 30,000 incidents a year reported nationally – 64% of which involve children and young people. Around 1 in 3 incidents are repeat missing incidents and for young people, going missing regularly can be an indicator of poorer future outcomes in life.

During 2015 the Scottish Government developed a draft strategy for consultation that proposed 8 commitments structured around 4 objectives:

- Prevent
- Respond
- Support
- Protect

Renfrewshire Child and Adult Protection Committees jointly hosted a consultation event on the 23rd November 2015 attended by practitioners from across Renfrewshire Community Planning Partnership. Following this a formal written consultation response was produced and approved by the Safer and Stronger Renfrewshire Thematic Board on behalf of the Community Planning Partnership. The Scottish Government has since invited Renfrewshire to participate in a pilot project in relation to the strategy:

- Overseeing the development of refining the Community Safety Partnership daily tasking process. An evaluation of the Renfrewshire Community Safety Hub Daily Tasking meeting was conducted during September 2015. The main aim was to identify gaps, or weaknesses, in the process and to make recommendations to mitigate against these in

order to ensure that the communities of Renfrewshire receive the most effective service from the Partnership and that the process is as comprehensive and efficient as possible.

Overall, the results indicate that the daily tasking process works very well and brings significant benefits for all participants when they attend. However there are clear issues for some services in balancing competing demands on time and in considering how best to share and disseminate relevant information effectively.

In addition to these issues, consideration will be given by the Community Safety and Public Protection Steering Group to the impact that new legislative requirements will have on resources and working practises as it concludes its evaluation of the daily tasking process and how best all agencies at these meetings can maintain and improve on the strong performance of this service;

- Overseeing the delivery of phase 1 of the Renfrewshire Community Safety Partnership Hub. Over the past year the construction works of the new integrated control room at the former District Court building in Mill Street, Paisley have been completed. The £1.3m project included the replacement of all of the existing public space cameras on the network and a further 10 cameras being installed across Renfrewshire to improve coverage and resilience in the network. Improved mobile camera functionality has also been provided through the replacement of the mobile CCTV vans used within the wardens service. Upgraded software and functionality has been made available to the control room operators through the improved system, which is producing images of a much higher quality than was previously possible. The Renfrewshire Community Safety Partnership hub now brings together key services of the Community Safety Partnership such as Mediation, Investigation, Youth Team and Police and Council analytical services;
- Establishing an active and effective Multi Agency Risk Assessment Conference within Renfrewshire supported by the Gender Based Violence Strategy Group and the Community Safety and Public Protection Steering Group;
- Contributing to the work of Renfrewshire's Tackling Poverty Strategy, through the expansion of the Streetstuff programme of diversionary activities, with over 37,000 participants at 2,000 sessions. The expanded programme has also developed links to the Families First programme and the enhanced breakfast club model;
- Supporting the night time economy of our Town Centres through the promotion of the Purple Flag accreditation for Paisley and the continued success of the Best Bar None awards, with 6 Renfrewshire premises recognised nationally during each of the last 2 years;
- Submission of a Renfrewshire Transition Plan to the Scottish Government as part of the legislative change needed to establish the new community justice model in Scotland;
- Contributing to the Strategic Police Agenda through the coordination of Renfrewshire's response to the draft annual Police Plan and the review of Strategic Police Priorities which is currently ongoing.

## **5 Performance against year 3 targets**








- 5.1 In terms of the Safer and Stronger Renfrewshire Thematic Board progress, year three performance suggests that the strong performance reported in the year 1 annual report has been maintained. However a small number of impact measures have failed to meet the year three target. Section 6 below provides further detail on the performance of these impact measures.









5.2 Year three performance information is not available for following four impact measures:

- Reduction in the number of teenagers who report being involved in 4 or more delinquent activities in the past 12 months;
- Reduction in the number of teenagers who report having committed 4 or more criminal acts in the past 12 months;
- Increase the perception of secondary school pupils who report their communities are safe places to live (1-4 lower the better); and
- Reduction of secondary school pupils reporting that they are living in communities with many problems.

Results for these indicators will be drawn from the second All Children's Wellbeing Survey which is provisionally scheduled for October 2016, with initial data being available December 2016 /January 2017.

5.2 Table 1 below highlights the year three performance against our targets.

Impact Measures	Current Status	Baseline	Year 1 Actual	Year 3 Target	Year 3 Actual
<b>Outcome 1. Renfrewshire is known as a place where people living, working or visiting feel safe and secure</b>					
Percentage of adults who agree that Renfrewshire is a safe place to live.		83% (Baseline and Target revised November 2015)	N/A	83%	86%
Increase % of adults who agree with the statement "I am satisfied with my neighbourhood as place to live".		82%	N/A	86%	79%
% reduction in one year reconviction frequency rate		49.7%	49%	45%	43%
% reduction in the perception of the local drug dealing/use in neighbourhoods		13%	8%	11%	16%
% of residents stating they feel 'very safe' or 'fairly safe' when at home alone at night and when walking alone in the neighbourhood after dark		81%	85%	85%	88%
<b>Outcome 2. Our communities live their lives safe from violence and anti-social behaviour and have responsible approach to accessing and using alcohol</b>					
Number of crimes of violence.		416 (Baseline and Target revised November 2015)	N/A	252	250
Number of reported incidents of anti-social behaviour (combined data from Renfrewshire Council Community Safety Service and Police Scotland)		19,149 (Baseline and Target revised November 2015)	N/A	11,489	12,616

Impact Measures	Current Status	Baseline	Year 1 Actual	Year 3 Target	Year 3 Actual
Total number of reported incidents of domestic abuse		2,431	2,431	2,431	2,145
Number of reported incidents of domestic abuse per 100,000 of population		1,432	1,361	1,432	1,299
Number of complaints regarding vandalism and youth disorder		3,075 (Baseline and Target revised November 2015)	N/A	2,614	3,244
<b>Outcome 3. All members of our community, in particular our most vulnerable children, young people and adults, live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect</b>					
Reduction in the proportion of adults referred to Social Work with three or more incidents of harm in each year		13%	9.4%	12%	6.4%
Reduction in the number of children looked after away from home		275	321	275	295
Reduction in the proportion of children subject to 2 or more periods of child protection registration in a 2 year period		6%	4.1%	6%	2%
Reduction in the number of teenagers who report being involved in 4 or more delinquent activities in the past 12 months	Baseline data available only	22%	Data will be available from the second All Children's Wellbeing Survey in early 2017		
Reduction in the number of teenagers who report having committed 4 or more criminal acts in the past 12 months	Baseline data available only	4%			
Reduce the number of children experiencing domestic abuse.		1,630	1,649	1,630	1,571
Increase the perception of secondary school pupils who report their communities are safe places to live (1-4 lower the better)	Baseline data available only	1.4	Data will be available from the second All Children's Wellbeing Survey in early 2017		
Reduction of secondary school pupils reporting that they are living in communities with many problems	Baseline data available only	35%			
<b>Outcome 4. Renfrewshire citizens are positive, support equality and value diversity to achieve fairness for all within our communities</b>					
Increase in the detection rate for hate crime and offences (Impact measure revised November 2015)		74%	N/A	86%	79.9%

## 6 Areas for Improvement and Remedial Action

6.1 As noted in Section 5 a small number of impact measures are proving particularly challenging and these will be a focus for the Thematic Board in terms of improving performance. The measures are highlighted in the table below:

Impact Measure	Remedial Action
Increase % of adults who agree with the statement "I am satisfied with my neighbourhood as place to live"	Analysis is being carried out to identify issues at a neighbourhood level and an action plan will be developed to address those issues identified in the analysis.
% reduction in the perception of the local drug dealing/use in neighbourhoods	Following a decline in recent years in the perception of drug dealing/use in neighbourhoods the most recent data available for this measure has shown an increase in Renfrewshire. Further analysis will be carried out to explain this increase and develop actions to address this issue.
Number of reported incidents of anti-social behaviour (combined data from Renfrewshire Council Community Safety Service and Police Scotland)	Performance for both impact measures had previously exceeded year 3 and year 10 targets which led to the Board set more challenging targets for both measures. It is likely that a drive to improve reporting of such activity and the challenging nature of the revised targets will explain the current performance.
Number of complaints regarding vandalism and youth disorder	
Reduction in the number of children looked after away from home	In recent years the number of children looked after away from home has remained static. This reflects a strong focus on finding long-term stable placements for looked after children. Going forward the emphasis will continue to be on ensuring that placements are sustainable whether this is a permanent return home, a permanent arrangement to remain with kinship carers or foster carers, or in some cases, adoption. Placement decisions will always prioritise the safety and needs of the individual child.
Increase in the detection rate for hate crime and offences	<p>Hate Crime incidents are relatively small in number and therefore a small number of crimes can result in large change to the overall rate.</p> <p>To help address hate crime, Police Scotland has established the 'Grey Space' Community Tension Monitoring Group which operates across Renfrewshire and Inverclyde. Membership is drawn from the Catholic Church; Church of Scotland; local mosque; Buddhist community; LGBT+; Polish community; West College Scotland; University of West of Scotland, 'I Am Me'; NHS; and both local authorities.</p>

## 7 Revisions to Renfrewshire's Local Outcome Improvement Plan

- 7.1 No further revisions to the Safer and Stronger Renfrewshire element of the Local Outcome Improvement Plan are required at this stage.

## 8 Prevention

- 8.1 The key activities being undertaken by the Safer and Stronger Renfrewshire Thematic Board to progress the prevention agenda include:

- **Street Stuff** is Renfrewshire's multi-award winning youth engagement and diversionary project which has helped reduce youth disorder in every area of Renfrewshire in which it operates. The service is delivered throughout Renfrewshire in locations which are identified through the Renfrewshire Community Safety Partnership using relevant datasets. These include areas of multiple deprivation as well as areas with high incidences of youth disorder and anti social behaviour. Partners in the project include; Renfrewshire Council, St. Mirren Football Club, Engage Renfrewshire, Police Scotland, and Scottish Fire & Rescue Service.

Streetstuff engages with young people in their own community, in a fun and innovative way. It has been successful in reducing antisocial behaviour across Renfrewshire by improving engagement with those hardest to reach. The project has been a winner at both the CoSLA and the National Risk Management awards.

- **I Am Me** is a community based project which is supported by Renfrewshire Council and works in partnership with Police Scotland to raise awareness of disability hate crime. The project has two key initiatives - I Am Me and Keep Safe. The I Am Me project works with a range of partners to raise awareness of disability hate crime through innovative and engaging methods, such as drama and education. Keep Safe works with a network of local businesses to create safe places for disabled, elderly and vulnerable people when out in the community. Both initiatives are currently being rolled out across Scotland in partnership with Police Scotland and a number of other Scottish local authorities.

The initiatives have been innovative in their approach to community involvement and joint working as well as its use of drama to raise awareness. In 2015 I Am Me was the winner of the Peoples Choice Award / Wider Partnership Category at the Safer Communities Awards and the Community Champion 2015 award at Renfrewshire Chamber of Commerce's ROCCO Awards in November 2015.

- **Renfrewshire Community Safety Partnership Hub** – As noted in Section 4 above the past year has seen the completion of construction works of the new integrated control room at the former District Court building in Mill Street, Paisley. The hub now brings together key services of the Community Safety Partnership such as the wardens services, enhanced CCTV, Mediation, Investigation, Youth Team and Police and Council analytical services. It provides a focal point to promote daily partnership working to make Renfrewshire's communities safer.

Phase 2 is being developed to focus on future implementation of services and facilities that enhance the operation of the Hub and maximise its usefulness and efficiency as a resource. Options include: wider CCTV monitoring; fire, intruder and Community Alarm monitoring; out of hours call management and key holding services.

- **Counter Terrorism Prevent Strategy** - Section 26 of the Counter Terrorism and Security Act 2015 places a duty on certain bodies, listed in schedule 6 to the act, to have in the exercise of their functions, "due regard to the need to prevent people from being drawn into terrorism". Scottish Local Authorities are listed under schedule 6 of the act. Renfrewshire has a Multi Agency Contest (Prevent) Group in place to meet the ends of

the Act. This group meets every two months, acting as a tasking forum where partners keep abreast of recent trends or developments.

The role and remit of the group is to identify priorities and opportunities for tackling terrorism and organised crime across Renfrewshire. It will undertake high level assessments to identify a clear understanding of radicalisation, the levels of awareness across the council and partners and the actions being taken to prevent people from being radicalised. The core membership of the group contains a broad spectrum of key partners across Renfrewshire. It is now firmly established, with consistent membership.

- **Community Safety Partnership daily tasking process** - Daily Tasking in Renfrewshire has been an integral part of the work of the Renfrewshire Community Safety Partnership for a number of years. Previously partner agencies would deliver their own work programmes with some element of partnership working, however the introduction and expansion of the Daily Tasking process ensures that this partnership approach is embedded to ensure there is an early intervention approach to dealing with public protection issues.
- **Brighter Renfrewshire Alcohol Awareness Week (BRAW)** - During June 2015, Renfrewshire Alcohol and Drug Partnership and Renfrewshire Community Planning Partnership hosted an alcohol awareness week, known as BRAW (Brighter Renfrewshire Alcohol Awareness Week). BRAW aims were to:
  - Promote sensible drinking messages;
  - Encourage people to seek support;
  - Change attitudes to alcohol;
  - Involve communities in tackling alcohol issues;
  - Prevent or reduce harm caused by alcohol;
  - Celebrate and support recovery from addiction.

The inaugural BRAW Week took place on 15 – 19 June 2015, where the aim was to engage the community in a fun & interactive way about the effects of alcohol. As well as promoting safe drinking messages.

- **Gender Based Violence Strategy Group & MARAC** - The overarching aim of the Renfrewshire Gender Based Violence (GBV) Strategy Group is working together for the elimination of all forms of violence and abuse against women and children. This includes protection, prevention, provision, participation and partnership working.

The Multi Agency Risk Assessment Conference (MARAC) is a multi agency victim-focused meeting where information is shared on the highest risk cases of domestic abuse between different statutory and voluntary sector agencies. The role of the MARAC is to facilitate, monitor and evaluate effective information sharing to enable appropriate actions to be taken to increase public safety.

- **Building Safer Greener Communities – Multi Agency Approach** - A Renfrewshire Multi-Agency Tasking Group has been established to develop the principles set out in the Building Safer Communities National Strategy. The approach aims to reduce victims of crime and reduce victims of unintentional harm by carrying out structured multi agency interventions in key communities. This helps those communities to build capacity and resolve issues affecting the area in which they live. The approach is being led by Police Scotland with support from other Community Planning partners.

Geographical areas are identified with vulnerabilities and problems that could be addressed by a multi-agency approach. This includes high numbers of victims of crime and victims of unintentional harm. Over a six week period the group, made up of relevant



Community Planning Partners, work together to make improvements in the local community with a view to building long term community capacity.

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