
To: Shadow Integration Joint Board

On: 20th March, 2015

Report by: Chief Executive Designate, Renfrewshire Health and Social Care Partnership

Heading: Service Delivery Priorities 2015/16

1. Summary

- 1.1 The purpose of this paper is to confirm the Health and Social Care Partnership's planned service delivery priorities and performance monitoring arrangements for 2015/16.

2. Context

- 2.1 The third and final year of Renfrewshire CHP's Development Plan 2013/16 will commence on 1st April 2015. Renfrewshire Council's Social Work Service Improvement Plan 2014/17 will also start year two of this plan at this point. Both plans have clear priorities and actions for the year ahead and these are now being reviewed to ensure relevance and clarity for 2015/16.

The development of the HSCP Strategic Plan is only now able to begin and will not be completed until later in 2015 and will operate from April 2016 onwards.

3. Plans and Priorities for 2015/16

- 3.1 The purpose of the CHP Development Plan is to 'deliver effective and high quality health services, improve the health of our population and do everything we can to address the wider social determinants of health which cause health inequalities'. The Development Plan describes how we work with partners to drive the changes required to achieve this.

The Plan is centred around five strategic priorities:

- Early intervention and preventing ill-health
- Shifting the balance of care
- Reshaping care for older people

- Improving quality, efficiency and effectiveness
 - Tackling inequalities.
- 3.2 The end of year review for the Development Plan Update 2014/15 will be completed by end March 2015.
- 3.3 Renfrewshire Council's Social Work Service Improvement Plan 2014-17 outlines what the service will achieve and has identified seven high level outcomes:
- Vulnerable adults and children feel protected and live as safely as possible in the community;
 - Services focus on early intervention and rehabilitation so that people have the opportunity to improve their quality of life and live independently in the community for as long as possible;
 - Local people are healthy and active, regardless of who they are or where they come from;
 - Services work in partnership with other organisations and with communities to ensure that vulnerable people can get the right support, from the right person, at the right time;
 - Local people are treated as individuals and are able to make choices about the support they received;
 - Staff are skilled, knowledgeable, efficient and effective at delivering services;
 - The views of service users, the community and staff will shape services, and we will work with communities to help them develop their own supports.
- 3.4 An exercise has been carried out to finalise the plan for 2015/16, extracting those elements which will be moving to the new Children's Services Directorate.
- 3.5 For the year ahead, the Health and Social Care Partnership's service delivery priorities will therefore be taken from the 2015/16 updated CHP Development Plan and Social Work Services (adult) Improvement Plan. In recent years these plans and the operational delivery of service have linked where necessary.
- 3.6 Links to both documents are shown below:

<http://library.nhsggc.org.uk/mediaAssets/CHP%20Renfrewshire/Dev%20Plan%202013-16%20with%20Case%20Studies%20050813.pdf>

<http://www.renfrewshire.gov.uk/webcontent/home/services/council+and+government/council+information%2C+performance+and+statistics/council+policies+and+plans/sw-jm-social-work-department-service-plan>

4. Performance, Monitoring and Delivery

- 4.1 During 2015/16, existing performance management systems will continue for social work and health services. For social work, performance will be

monitored using the Covalent System. For health, the suite of indicators developed over the last 5+ years through NHS Greater Glasgow and Clyde performance monitoring arrangements will continue to be used.

- 4.2 Regular performance reports, aligning both sets of information where possible, will be brought to the IJB during 2015/16. For subsequent years, we will operate with a joint performance management framework focused on the HSCP Strategic Plan.

5 Recommendations

- 5.1 The Shadow IJB is asked to note plans in place to plan, deliver and performance monitor services in 2015/16.
- 5.2 The Shadow IJB is asked to agree that future joint performance reports will be presented to the IJB at regular intervals.

Implications of the Report

1. **Financial** – none.
2. **HR & Organisational Development** – none.
3. **Community Planning** – none.
4. **Legal** – none
5. **Property/Assets** – none.
6. **Information Technology** – none.
7. **Equality & Human Rights** - The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's and NHS GG&C websites.
8. **Health & Safety** – none.
9. **Procurement** – none.
10. **Risk** – none.
11. **Privacy Impact** – none.

List of Background Papers –

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