

Notice of Meeting and Agenda

Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Wednesday, 02 September 2015	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM
Head of Corporate Governance

Membership

Councillors Williams and Perrie (Renfrewshire Council); J Ferrie (Engage Renfrewshire); Stephen Cruikshank (Forum for Empowering Communities); W Kennedy (North Strathclyde Criminal Justice Authority); J Downie (Police Scotland); K Stewart (Procurator Fiscal's Office); B Davidson (Renfrewshire Chamber of Commerce); D Leese and F Mackay (Renfrewshire Health & Social Care Partnership); S MacDougall, O Reid, I Beattie, E MacLean, D Mair and A Conboy (All Renfrewshire Council); L King (Scottish Children's Reporters Administration); P Nelis (Scottish Fire and Rescue); C Prentice (Victim Support Renfrewshire); and A Cumberland (West College Scotland).

Chair

Councillor T Williams.

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at www.renfrewshire.gov.uk/agendas.

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Items of business

During consideration of the following items of business, the meeting will be open to the press and public.

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

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| 1 | Minute of Previous Meeting
Minute of Meeting held on 14 May 2015. | 5 - 10 |
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| 2 | Rolling Action Log
Report by Director of Finance & Resources, Renfrewshire Council. | 11 - 12 |
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| 3 | Update on Tackling Poverty Strategy and Action Plan
Presentation by D Amos and A Armstrong-Walter, Chief Executive's, Renfrewshire Council. | |
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| 4 | Diversity & Quality Alliance Renfrewshire Group
Presentation by Y Khan, Chief Executive's, Renfrewshire Council. | |
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| 5 | Safer & Stronger Renfrewshire Action Plan Progress Report - Outcome 4
Report by Director of Community Resources, Renfrewshire Council. | 13 - 20 |
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| 6 | Safer & Stronger Update on Year 1 Performance Indicators for Reporting to Community Planning Partnership Board
Report by Director of Community Resources, Renfrewshire Council. | 21 - 24 |
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| 7 | Community Safety Update
Report by Director of Community Resources, Renfrewshire Council. | 25 - 42 |

- 8 **Scottish Fire and Rescue Service and Police Scotland - Two Years On**
Joint Presentation by Scottish Fire and Rescue Service and Police Scotland.
- 9 **Serious Organised Crime (SOC) Strategy for Scotland - Refresh** 43 - 46
Report by Director of Community Resources, Renfrewshire Council.
- 10 **Prevent - Counter Terrorism** 47 - 50
Report by Director of Community Resources, Renfrewshire Council.
- 11 **Self Assessment Update**
Presentation by A Price, Scottish Community Safety Network.
- 12 **Date of Next Meeting**
The next meeting of the Safer & Stronger Renfrewshire Thematic Board will take place on Thursday 26 November, 2015.



Minute of Meeting Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Thursday, 14 May 2015	14:30	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

PRESENT

Councillor T Williams; S MacDougall, Lead Officer and Director of Community Resources; O Reid; E MacLean; D Hawthorn and Y Farquar (all Renfrewshire Council); S Cruickshank, Renfrewshire Forum for Empowering Communities; S Miller, Engage Renfrewshire; K Phillips, Renfrewshire Health & Social Care Partnership; A Lowe, Renfrewshire Child Protection Committee; N Galloway, Scottish Fire and Rescue Service; and M Shepherd, Police Scotland.

CHAIR

Councillor Williams, Chair, presided

IN ATTENDANCE

S Graham, Engage Renfrewshire and C MacDonald (all Renfrewshire Council). APOLOGIES Councillor B Perrie; and D Mair (both Renfrewshire Council); A Dick, West College Scotland C Prentice, Victim Support; W Kennedy, North Strathclyde Criminal Justice Authority; and L King, Scottish Children's Reporters Administration.

APOLOGIES

Councillor B Perrie; and D Mair (both Renfrewshire Council); A Dick, West College Scotland C Prentice, Victim Support; W Kennedy, North Strathclyde Criminal Justice Authority; and L King, Scottish Children's Reporters Administration.

1 **ADULT & CHILD PROTECTION COMMITTEES**

A Lowe gave a presentation on his first year as Independent Chair of the Adult & Child Protection Committees.

The presentation outlined the common themes and highlighted the Declan Hainey Fatal Accident Inquiry. It noted that the biennial report had been published and outlined the future focus and challenges.

DECIDED: That the presentation be noted.

2 **MINUTE OF PREVIOUS MEETING**

There was submitted the Minute of A Safer and Stronger Renfrewshire Thematic Board held on 5 March, 2015.

DECIDED: That the Minute be approved.

3 **ROLLING ACTION LOG**

The Rolling Action Log was submitted for approval.

It was agreed that as S&S.2603.13(7) was complete it would be removed from the action log.

S&S.21.11.13(6) – D Hawthorn advised that a protocol was being developed to respond to missing persons and there was better communication and engagement with Police Scotland. It was agreed that this action was complete and would be removed from the action log.

DECIDED: That the Rolling Action Log be agreed.

4 **"STREETS FOR ALL?" - IMPROVING ACCESSIBILITY OF STREETS, PAVEMENTS AND PUBLIC SPACES IN RENFREWSHIRE**

There was submitted a report by Renfrewshire Access Panel/Engage Renfrewshire relative to making streets and public places within Renfrewshire more accessible to disabled people and other people with mobility difficulties.

The report advised that the charity Living Streets published an analysis of statutory Equality Objectives of Scottish councils called "Streets For All?" which was contained within the Appendix to the report. The report highlighted that by improving accessibility within the environment this would directly benefit a wide range of individuals with temporary or permanent mobility issues, reduce the costs to individuals and public services of preventable falls and would also widen access to public services and the local economy.

The Renfrewshire Forum For Empowering Communities proposed to work with the Board to develop appropriate practical actions as proposed in "Streets For All?" to improve the

accessibility of streets, pavements and public places.

S Cruickshank advised that Renfrewshire Access Panel would be willing to do a street audit in an area specified by the Board.

DECIDED:

- (a) That the Living Streets Report “Streets For All?” report be noted;
- (b) That it be agreed that Renfrewshire Forum For Empowering Communities will work with the Board to develop work to improve the accessibility of streets, pavements and public places, which will contribute to achievement of the relevant equality outcomes in Renfrewshire, as outlined within the report; and
- (c) That it be agreed that the report be submitted to a future meeting of the Safer and Stronger Board with recommendations regarding practical ways to improve accessibility of streets, pavements and public spaces in Renfrewshire.

5 REPORT ON PSP PERCEPTION

There was submitted a report by the Director of Community Resources providing an overview of perception data from the results of the winter 2014 Renfrewshire Public Services Panel survey which consulted panel members on council services, anti-social behaviour and empowering communities. The report also provided a detailed analysis on the issues which impacted on the Safer and Stronger outcomes.

DECIDED: That the report be noted.

6 REPORT ON RED IMPACT MEASURE FOR REPORTING TO COMMUNITY PLANNING PARTNERSHIP BOARD

There was submitted a report by the Director of Community Resources relative to those impact measures which were identified as being 10% or more outwith target (red alert).

The report indicated that one impact measure from the Safer and Stronger Single Outcome Agreement fell within the red alert status. An analysis of the progress of the indicator was contained within the report and would form part of the overall progress report to the Community Planning Partnership Board in June 2015.

DECIDED:

- (a) That the update provided on the indicator be noted; and
- (b) That it be agreed that the update be reported to the Community Planning Partnership Board at its meeting on 24 June 2015.

7 SAFER & STRONGER RENFREWSHIRE THEMATIC BOARD - SELF ASSESSMENT

There was submitted a report by the Director of Community Resources relative to the proposed Safer & Stronger Self Assessment.

The report indicated that the self assessment was designed to measure the partnership strengths and weaknesses thus enabling the Board to identify areas for development. The assessment considered seven areas and members of the Board would be required to complete a scorecard for

Each. The report indicated that on completion of the scorecards a report providing an analysis of the results together with recommendations would be presented to the next meeting of the Board.

DECIDED:

(a) That it be agreed that the Board undertake the Community Safety Partnership Self Assessment; and

(b) That it be agreed that the Board complies with the timescales as set out within the report

8 PROGRESS UPDATE ON COUNTER TERRORISM STRATEGY (CONTEST) AND STRATEGY FOR TACKLING SERIOUS AND ORGANISED CRIME (SOC)

There was submitted a report by the Director of Community Resources which provided an overview on the current arrangements in place and a progress update on actions being taken to strengthen governance arrangements and to ensure all relevant aspects of the agenda were being taken forward effectively and that the Community Planning Partnership comply with the guidance arising from the Counter Terrorism and Security Act 2015.

DECIDED:

(a) That the progress being made in responding to Counter Terrorism and Serious & Organised Crime Strategies at a national and local level and that local arrangements are in place to comply with the requirements of the Act be noted;

(b) That the establishment of a “Prevent” working group as set out in the report to take forward the counter terrorism strategy, reporting to the Chief Officers Public Protection Group (chaired by Renfrewshire Council Chief Executive), through the Community Safety and Public Protection Steering Group (chaired by Head of Public Protection) be noted;

(c) That the intention to use the guidance for Health Boards on implementing the Prevent Strategy as the basis for the development of a self assessment/audit evaluation of the current areas of risk and potential mitigating actions in relation to this Agenda be noted;

(d) That the progress made to date by the Integrity Working Group in undertaking a self assessment audit and identifying actions that require to be taken forward to improve the resilience of the Council and partners in relation to Serious and Organised Crime be noted;

(c) That the overarching governance arrangements that are in place – including the requirement to report to each meeting of the Public Protection Chief Officers Group on progress be noted; and

(d) To note the intention to bring regular update reports to the Safer and Stronger Thematic Board for its consideration.

9 **RENFREWESHIRE TRUSTED TRADER SCHEME - SATISFACTION REVIEW 2015**

There was submitted a report by the Director of Community Resources relative to the Renfrewshire Trusted Trader Scheme Satisfaction Review 2015.

The report stated that the Renfrewshire Trusted Trader scheme was launched in March 2012, with 17 member traders. Following agreement between the two authorities, the scheme was expanded to cover East Renfrewshire in April 2014, offering a pan-Renfrewshire solution to benefit customers, businesses and Trading Standards Services. The scheme has now reached its 3rd anniversary and had 42 member traders, covering the two local authority areas. The Satisfaction Review for 2015 was attached as an Appendix to the report.




DECIDED: That the attached satisfaction report on the Renfrewshire Trusted Trader Scheme, demonstrating its success be noted.

10 **COMMUNITY SAFETY UPDATE**

There was submitted a report by Community Resources which provided an update on recent activities carried out by the Renfrewshire Community Safety Partnership which included information on: environmental enforcement and improvement activities; protecting vulnerable residents; building safer communities; diversionary activities; the development of the HMICS Scrutiny Plan; and the development of the integrated control room and CCTV

DECIDED: That the report be noted.

RENFREWSHIRE COUNCIL
SAFER & STRONGER THEMATIC BOARD
ROLLING ACTION LOG

Action is on track

Areas for concern that will impact on completion date if not fixed.

Action required to bring up to satisfactory level

Past deadline date and action required.

KEY

Action No.	Action	Action Owner	Status	Expected Date of Completion	Actual Date of Closure	Update & Comments
S&S.05.03.15(3)	<p>Safer & Stronger Action Plan Progress Report – Outcome 3</p> <p>A report to be submitted to the next meeting of the Board relative to the Public Service Panel perception data.</p>	Lead Officer			14.05.15	<p>S&S.14.05.15(5)</p> <p>Report noted.</p>



To: Safer and Stronger Renfrewshire Thematic Board

On: 2 September 2015

Report by:

Director of Community Resources

SAFER AND STRONGER RENFREWSHIRE ACTION PLAN PROGRESS REPORT – OUTCOME 4

1. Summary

- 1.1 In order to achieve our vision and our associated outcomes and targets, the Safer and Stronger Renfrewshire Board developed a partnership action plan. Following agreement of the action plan, the Board requested that a progress report for Outcome 4 'Renfrewshire citizens are positive, support equality and value diversity to achieve fairness for all within our communities' is produced in order for the Board to fulfil its monitoring and scrutiny role.
- 1.2 The progress against each individual action is detailed in Appendix 1 below, however Section 4 below highlights some of the key areas of progress.

2. Recommendations

It is recommended that the Board

- a) Scrutinise each of the actions detailed in appendix 1
- b) Notes the key areas of progress highlighted in Section 4
- c) Notes that there are no areas for improvement
- d) Agrees to undertake a review of the action plan as detailed in Section 6

3. Background

- 3.1 The Safer and Stronger Renfrewshire Board has responsibility for coordinating and driving multi-agency activity to ensure that we achieve our long term vision that:

'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protections and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'

- 3.2 In order to achieve this vision and our associated outcomes and targets, the Safer and Stronger Renfrewshire Board developed a partnership action plan. Following agreement of the action plan, the Board agreed a reporting schedule for monitoring and scrutinising the progress being made against each of the Safer and Stronger Renfrewshire Outcomes and this report herewith details the progress being made against Outcome 4 'Renfrewshire citizens are positive, support equality and value diversity to achieve fairness for all within our communities'.

4. Key Areas of Progress

Each of the actions detailed in Appendix 1 are all making good progress, however some key areas are as follows:

- I Am Me works in partnership with Police Scotland and PACE Theatre to raise awareness of disability hate crime (DHC). The project is a Renfrewshire community led initiative which works closely with Renfrewshire Council and other partners to raise awareness with staff, pupils, teachers and staff, carers and service users from the local disability groups. Since forming in April 2013, the project has raised awareness with over 10,000 people and there has been a 300% increase (35% of the national increase) in reports of DHC to the police in Renfrewshire. The I Am Me project has been recognised locally and nationally and has been short listed for a National Diversity Award 2014, short listed for ROCCO awards in November 2014, won Equality in Action from Renfrewshire Council, the Public Safety award at the National Police Awards in September 2014 and a Bronze CoSLA Award in March 2015.
- The Diversity and Equality Alliance in Renfrewshire (DEAR) group has developed a portfolio of learning and educational initiatives that supports community resilience and strengthens community cohesion. This includes Police Scotland delivering four workshops to raise awareness of hate crime to over 90 employees of Renfrewshire Council.

In addition, the DEAR group continues to support Tartan Day Celebrations, Scottish Refugee Week, Black History Month and Reclaim the Night national campaigns

5. Areas for Improvement

There are no areas for improvement.

6. Next Steps

Over the past year the Board has monitored and scrutinised the actions associated with each of the four outcomes contained within the Safer and Stronger element of the SOA. During this period, partners have made significant progress in completing many of the actions and milestones and notably no areas of improvement have been identified.

Given the progress that has been made it is recommended that a review of the action plan is undertaken. This exercise will be led by the Community Planning team with support from Community Resources and a draft action plan will be presented to the next meeting of the Board for discussion.

7. Resources

The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources towards achieving the agreed Community Plan priority outcomes.

8. Prevention

The Safer and Stronger Board are committed to directing resource investment towards prevention and early intervention.

9. Community Involvement/Engagement

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

For more information about the report, please contact Yvonne Farquhar, Senior Policy Officer, Renfrewshire Community Planning Partnership Team 0141 618 7409 or Carolanne Robertson, Community Safety Manager 0141 618 7600

A Safer and Stronger Renfrewshire Action Plan

Outcome 4. Renfrewshire citizens are positive, support equality and value diversity to achieve fairness for all within our communities				
Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
10% reduction in the number of reported hate crimes				
Support awareness raising campaigns/events to tackle hate crime specifically targeted at those with a disability and LGBT community	Police Scotland - DEAR Group	Within existing resources	Work with Stonewall Scotland as a partner within the 'Good practice programme' to support national events locally within communities and through education establishments - ongoing	<p>Police Scotland continues to work with Renfrewshire community group 'I Am Me' to raise awareness of and increase reports of DHC.</p> <p>Police Scotland fully support and endorse Stonewall Scotland's 'No Bystanders' campaign with Chief Constable Sir Stephen House the first public figure in Scotland to sign the pledge. Renfrewshire & Inverclyde's senior management team have also signed the pledge.</p>
Increase the number of third party reporting centres that are accessible at the heart of our communities	Police Scotland - DEAR Group	Within existing resources	Investigate opportunities to create additional reporting centres – December 2014	<p>The DEAR group continues to work closely with Police Scotland to promote the establishment of third party reporting centres in the heart of the community. To date 23 local groups in various locations have registered to operate as third party reporting centre in addition to the public libraries. This gives additional options and choices and enables people to call or visit if they have been, or fear they may become a victim of hate crime.</p>

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Through the community safety joint tasking and co-ordinating group establish trends, patterns relating to hate crime	Community Resources - DEAR Group	Within existing resource	DEAR group to clarify analytical requirements – Summer 2014	<p>Hate crime reports are regularly provided to the DEAR group by Police Scotland, however it is acknowledged that hate crime continues to be under reported. Going forward Police Scotland will release annual reports regarding hate crime detection rates.</p> <p>Events continue to be held with the aim of promoting and foster good relations across the diverse communities of Renfrewshire.</p> <p>Daily and monthly tasking is undertaken via the Community Safety Hub partners to effectively deploy diversionary activities and other appropriate methods to tackle and reduce the prevalence of anti-social behaviour and hate crime. Diversionary activities and the development of educational programmes highlighting the dangers of anti-social behaviour and the very real consequences of actions, intervening before those at risk of offending become further involved in such activities, promoting sustained change in their behaviour and attitudes.</p>
Establish the perceptions of Renfrewshire citizens relating to hate crime	Engage Renfrewshire - Renfrewshire Forum for Empowering Communities			In order to establish the perception of Renfrewshire citizens towards hate crime we asked the Winter 2014 Public Services Panel if they felt that hate crime is a significant issue in Renfrewshire? 23% of respondents feel that hate crime is a significant issue.

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Develop a portfolio of learning and educational initiatives that supports community resilience and strengthens community cohesion	Chief Executive's Service - DEAR Group	Undertaken within existing resources	<p>Learning and educational initiatives to be supported include:</p> <ul style="list-style-type: none"> • Tartan Day Celebrations to increase understanding of different cultures across the minority communities of Renfrewshire – April 2014 • Scottish Refugee Week – June 2014 • Black History Month – October 2014 • Reclaim the Night - giving women a voice and a chance to reclaim the street at night on a safe and empowering event, putting the issue of safety on the agenda for this night and every day – November 2014 <p>Deliver training that enables staff from statutory, voluntary and community organisations to signpost or assist victims or witnesses in reporting hate crime - ongoing</p>	<p>Four awareness raising workshops on hate crime were delivered by Police Scotland. In total 95 employees from across the Council attended the workshops.</p> <p>Renfrewshire Council hosted 'Reclaim the Night' which brought together a range of voluntary, statutory and community groups, including individuals to join in the procession to echo the international call to end violence against women and girls.</p> <p>This event also launched Renfrewshire's 16 Days of Action. West of Scotland Regional Equality Council held an awareness raising workshop specifically for women from black and minority ethnic communities. A flash-dance 'Break the Chain' was held outside Renfrewshire Council's HQ, in Paisley Town Hall and during half time at St Mirren Football Club's home game.</p> <p>The 16 Days of Action ended with the award winning 'Walk A Mile In Her Shoes' an opportunity for men to raise awareness by walking in red high heeled shoes to stop rape, sexual assault and gender violence.</p> <p>The range of events in Renfrewshire during the 16 Days of Action was a significant driver in raising public awareness and understanding of gender based violence. The events attracted prominent coverage from local and national newspapers and our efforts were also presented on Scottish Television Riverside Show.</p>

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
				<p>A Planning Group has been set up comprising of Renfrewshire Women's Aid, Women and Children First and Renfrewshire Rising with input from Council's Health and Safety, Corporate Communication and Events team to support the Reclaim the Night and 16 Days of actions</p>
Strengthen the partnership working between agencies and the voluntary and community sectors to improve conviction and detection rates	Police Scotland - in consultation with the DEAR Group	Within existing resources		<p>Police Scotland continues to offer and deliver hate crime awareness sessions to all sections of the community and encourages partnership working at all times.</p> <p>Information is being passed through the Community Safety Hub between partners to effectively deploy diversionary and appropriate methods to tackle and reduce the prevalence of anti-social behaviour and hate crime. Diversionary activities and the development of educational programmes highlighting the dangers of anti-social behaviour and the very real consequences of actions, intervening before offenders become further involved in such activities, promoting sustained change in their behaviour and attitudes.</p>

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Provide support to attract external funding to existing equality groups to reduce hate crime	Engage Renfrewshire – DEAR Group	Public Services Panel and Engage Renfrewshire Membership Network. Renfrewshire Access Panel.	Define and commission a research project to establish a baseline for perceptions of hate crime. – June 2014	<p>Winter 2014 Public Services Panel</p> <ul style="list-style-type: none"> • 6% of survey respondents had experienced hate crime • 6% said they had witnessed this occur to a friend/family member • 8% had seen hate crime occur against another person. <p>Funding Fayre for Engage membership February 2015 in Renfrew Town Hall, attended by Funding Officers from Robertson Trust, BBC Children In Need, BIG Lottery, Renfrewshire Council, SportScotland, AGE Scotland.</p> <p>Social Media updates from Engage on different funding opportunities provided to membership.</p> <p>Training from Engage offered to membership on funding toolkit.</p> <p>I Am Me continues to offer drama production on disability hate crime across Renfrewshire. Now seen as best practice by Police Scotland who are including it in their training to Police cadets. Other Council areas taking up offer of drama production going into their schools.</p> <p>Increase in number of Keep-Safe locations across Renfrewshire. Areas seen as 'safe havens' for those being or about to be bullied or intimidated because of the disability.</p>



To: **Safer and Stronger Renfrewshire Thematic Board**

On: **2 September 2015**

Report by:

Shona MacDougall, Director of Community Resources

SAFER AND STRONGER UPDATE ON YEAR 1 PERFORMANCE INDICATORS FOR REPORTING TO COMMUNITY PLANNING PARTNERSHIP BOARD

1. Summary

- 1.1 The Safer and Stronger Thematic Board has responsibility for co-ordinating and driving multi-agency activity to ensure that we achieve our long term vision that: 'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'.
- 1.2 At the Community Planning Partnership Board in June 2015 it was agreed to delegate responsibility for scrutinising the performance of those impact measures where the year one performance hadn't been reported to the appropriate thematic board.
- 1.3 Five impact measures from the Safer and Stronger Single Outcome Agreement fell within this category:
 - Increase % of adults who agree with the statement "I am satisfied with my neighbourhood as place to live";
 - Reduction in the number of teenagers who report being involved in 4 or more delinquent activities in the past 12 months;
 - Reduction in the number of teenagers who report having committed 4 or more criminal acts in the past 12 months;
 - Increase the perception of secondary school pupils who report their communities are safe places to live (1-4 lower the better);
 - Reduction of secondary school pupils reporting that they are living in communities with many problems.
- 1.4 An analysis of the progress of the first indicator, Increase % of adults who agree with the statement "I am satisfied with my neighbourhood as place to live", is contained in section 3 of this report.



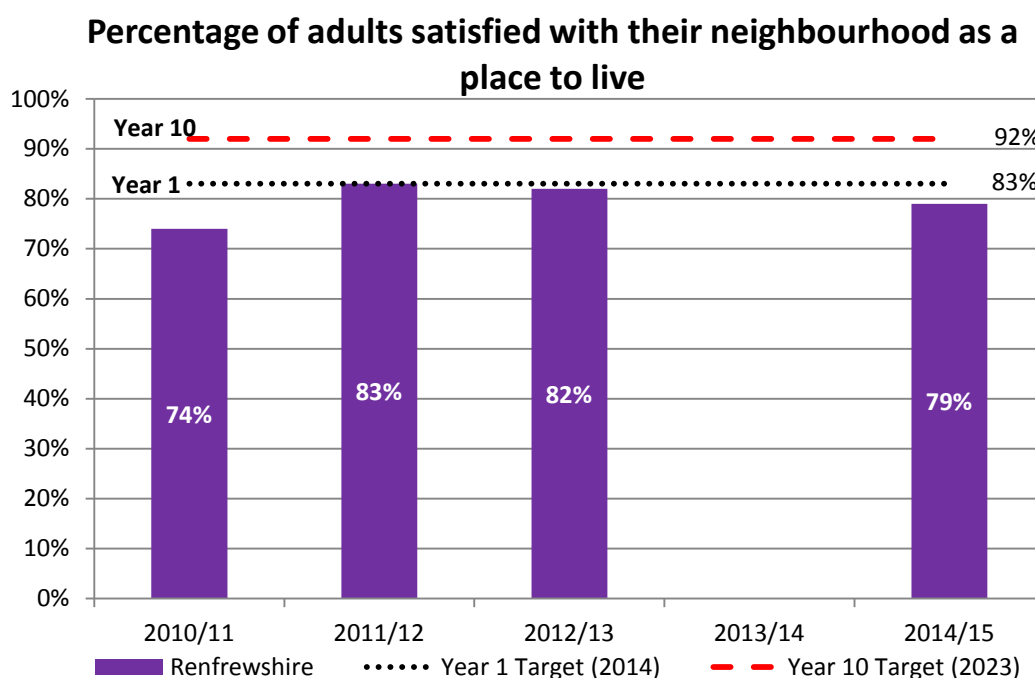
- 1.5 Results from the remaining indicators will be drawn from the second study of need and perception which will be carried out in late 2015/early 2016 using the Social Research Unit epidemiological approach. The results are likely to follow six weeks after the completion of the survey. The study will show the change which has occurred since the baseline study which was carried out in late 2011/early 2012.

2. Recommendations

- 2.1 It is recommended that the Board:
- Notes the update provided on the indicator: Increase % of adults who agree with the statement “I am satisfied with my neighbourhood as place to live”;
 - Notes the position statement of the remaining indicators;
 - Agrees that this update be reported to the Community Planning Partnership at its meeting on 23 September 2015.

3. Background

- 3.1 A safer and stronger Renfrewshire is one of the key themes within Renfrewshire Community Plan, which was approved at the full meeting of the Council in June 2013. In order to achieve a safer and stronger Renfrewshire, the community planning partners have identified four key outcomes which they aim to achieve by 2023:
- Outcome 1: Renfrewshire is known as a place where people living, working or visiting feel safe and secure.
 - Outcome 2: Our communities are living their lives safe from violence and antisocial behaviour and having a responsible approach to accessing and using alcohol.
 - Outcome 3: All members of our community, in particular our most vulnerable children, young people and adults, are living in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect.
 - Outcome 4: Renfrewshire citizens are positive, supporting equality and valuing diversity to achieve fairness for all within our communities.
- 3.2 The impact measure which reflects the “I am satisfied with my neighbourhood as a place to live”, is an integral measure for the achievement of outcome 1. A target was set within the Safer and Stronger Single Outcome Agreement to achieve a 92% reduction, by 2023, on a baseline figure of 82% from 2012.
- 3.3 The table below shows the progress achieved and provides details of the work which is ongoing to increase the number of adults who stated they were satisfied with their neighbourhood as a place to live.



Source: Renfrewshire Council Public Services Panel

Context

- This question is asked as part of Renfrewshire Council's Public Services Panel, however it was omitted from the 2013/14 survey.
- In 2014/15 survey, 79% of adults stated that they were satisfied with their neighbourhood as a place to live. This was a 3% decrease on the previous survey in 2012/13 and was below the Year 1 target of 83%.
- Although performance has decreased from the 2012/13 baseline the decrease did not exceed the 10%, red alert, threshold. The expansion of Street Stuff, the construction of the new integrated control and CCTV network and the partnership highlights listed below, reflect the strong partnership activity taking place across Renfrewshire to improve the performance of this impact measure.

Partnership Highlights

- The Street Stuff initiative provides a programme of activities to divert young people away from possible antisocial behaviour and helps to lower youth disorder rates across the council area. It is a partnership initiative between Renfrewshire Council, St. Mirren Football Club, Engage Renfrewshire, Police Scotland and Scottish Fire and Rescue;
- To address antisocial behaviour in our communities, particularly in response to noisy neighbours and rowdy parties, the Community Safety Partnership has extended opening hours for the Noise Enforcement service to 4am on Friday and Saturday evenings and has altered the Wardens shift patterns to ensure sufficient numbers are available at key times;
- Keep Safe forms part of the 'I Am Me' project which aims to give disabled people a 'safe haven' if they are victims of hate crime. Staff in local businesses, shops, and other venues including council premises, have been trained to look out for anyone being victimised in this way. Following training, Police Scotland designates them as Keep Safe premises with a Keep Safe logo being displayed for members of the public;



- The Services of the Community Safety Partnership were showcased as part of ‘Your Home Your Street, Our Community’ event held at Paisley Town Hall in October 2014. The event highlighted partnership working, both internally and externally, promoting areas of good practice and engagement with the public.

4. Resources

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

5. Prevention

The work undertaken through the Safer and Stronger Renfrewshire Thematic Board helps to plan resources and direct investment towards prevention and early intervention.

6. Community Involvement/Engagement

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

Author: Colin Grainger, Planning and Performance Manager, Renfrewshire Council, Tel 0141 618 7199

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To: Safer & Stronger Renfrewshire Thematic Board

On: 2 September 2015

Report by:

Shona MacDougall, Director of Community Resources

COMMUNITY SAFETY UPDATE

1. Summary

1.1 This report provides an update for the Board on recent activities carried out by the Renfrewshire Community Safety Partnership, including information on:

- environmental enforcement and improvement activities;
- protecting vulnerable residents;
- building safer communities;
- diversionary activities;
- the development of the integrated control room and CCTV.
- tackling poverty.

1.2 The Community Safety Partnership Service and Operational Performance Report is attached as Appendix 1 and provides information on the performance of the Community Safety Partnership for financial year 2014/15. The performance information for the 3 previous financial years has also been included for comparison. The Community Safety Partnership activities include the Antisocial Investigations, Youth Team, Noise Enforcement Team, Mediation and Wardens Services.

1.3 Mediation and antisocial behaviour referrals have reduced due to proactive work by the Community Safety Hub.

1.4 The Community Safety Partnership has extended the utilisation of CCTV cameras as they are proving very effective in tackling antisocial behaviour.



- 1.5 Partnership working between Police Scotland and the Noise Enforcement Team is ensuring that domestic noise calls are being responded to in a timeous manner.
- 1.6 The Warden Service in December 2013 extended their working hours to tackle antisocial behaviour at peak times.
- 1.7 The Community Safety Partnership's service pledges are continuing to be maintained a high level of 95% or above.
- 1.8 Our community safety initiatives are recognised nationally as best practise.

2. Recommendations

- 2.1 That the Safer & Stronger Policy Board note the report.

3. Environmental Enforcement and Improvements

3.1 Clean Up Europe Day 2015

Several clean-up campaigns have been implemented in Europe over the past years to tackle litter problems. The European Clean-Up Day, "Let's Clean Up Europe!" brings these initiatives together to have a Europe-wide clean-up event that takes place on the same day all over the continent; involving and reaching as many citizens as possible. This year European Clean-Up Day took place on 8-10 May 2015. Nearly 300 Renfrewshire residents including over 150 children 'did their bit' by participating in 7 clean ups / litter picks in various locations including school grounds, public land and local neighbourhoods. These events were organised by environmental volunteer groups, primary schools and local businesses with support from Renfrewshire Council. We helped these participating groups by supplying litter picking equipment and arranging uplift of the rubbish collected.

3.2 Noise Action Week

In May, Noise Action Week 2015 took place to raise awareness of noise. Noise Action Week was co-ordinated by Environmental Protection UK who work year round assisting the work of professionals in noise management. The Community Safety Partnership supported the initiative by delivering a 'road show' focused on raising awareness of domestic and commercial noise. The Safe Bus travelled to a shopping area in a different LAC area each day during the Noise Action Week



(including Paisley Town Centre & Braehead Shopping Centre). Noise Enforcement and Environmental Health Officers were available to give advice to the public on noise issues including:

- How excessive noise affects people;
- The work undertaken by the Council to control excessive noise;
- How to make complaints regarding domestic and commercial premises;
- A demonstration of noise monitoring equipment;
- Advice on acceptable decibel levels for various times of day and how the volumes of noise relate to decibel readings;
- The new working hours of the Night Noise Team and Wardens Service.

Residents who attended the road shows were keen to learn about our services and on some occasions highlighted noise issues they were experiencing. Some of these issues were antisocial behaviour complaints that we referred to appropriate officers to be investigated.

3.3 Rural Watch

In May 2015, Renfrewshire Rural Watch was launched. Renfrewshire Rural Watch is an independent crime watch group made up of farmers, land managers and rural businesses keen to share information and deter crime in their area. Similar to Neighbourhood Watch, the scheme is supported by Police Scotland, Renfrewshire Wardens, Scottish Land and Estates and the Scottish Countryside Alliance. Rural Watch is designed to make rural Renfrewshire secure against illegal activity such as theft and environmental crime, including wildlife crime and crimes against animals by creating a network of people who can share information and report suspicious activity to police. Police Scotland has introduced two dedicated rural officers who will undertake cycle and foot patrols within villages and mobile patrols across various estates, farms and the rural road network. Rural Watch signs will be displayed on roads, farm gates, steadings and road ends to publicise the scheme and deter criminals.

This new initiative will also see the introduction of two dedicated rural policing officers who will provide greater police visibility across rural Renfrewshire. These officers will be seen on cycle and foot patrols within the villages and will carry out mobile patrols across the various estates, farms and rural road network. They will receive specialist training with regard to wildlife crime and will be on hand to deal with some of the issues experienced on the local estates and farms.

This is a new scheme set up with the support of Police Scotland's Area Commander for Renfrewshire in conjunction with Elderslie Estates, Scottish Land



and Estates, Scottish Countryside Alliance and Lycetts.

4. Protecting the Vulnerable

4.1 I Am Me/Keep Safe

In June, Renfrewshire Council (Safer and Stronger Renfrewshire Partnership) was a finalist at 2015 Alarm Risk Awards. This was the fourth year in succession that a project from Renfrewshire Community Safety Partnership has been shortlisted in these awards. This year we were runners up for the UK award with the judging panel highly commending the community safety initiative, I Am Me and Keep Safe. I Am Me is a multi award winning community project which is supported by Renfrewshire Council and works in partnership with Police Scotland to raise awareness of disability hate crime. The project has two key initiatives - I Am Me and Keep Safe. I Am Me works with a range of partners to raise awareness of disability hate crime through innovative and engaging methods, such as drama and education. Keep Safe works with a network of local businesses to create safe places for disabled, elderly and vulnerable people when out in the community. Both initiatives are currently being rolled out across Scotland in partnership with Police Scotland and a number of other Scottish local authorities.

5. Building Safer Communities

5.1 Stalled Spaces

Renfrewshire Council has secured £20,000 of funding in 2015/16 to bring derelict or vacant land back to temporary use within the Renfrewshire area as part of the wider Stalled Spaces Scotland programme, managed by Architecture & Design Scotland. Community groups can apply for this funding in amounts of £250 - £5,000. In May 2015, Engage Renfrewshire hosted two community engagement events to promote Stalled Spaces to community groups and educational establishments. Since these community engagement events, several community groups have expressed an interest in applying for projects. The Greener Renfrewshire Thematic Board will assess their applications in August 2015 and at future thematic board meetings.

5.2 Brighter Renfrewshire Alcohol Awareness Week (BRAW)

During June 2015, Renfrewshire Alcohol and Drug Partnership and Renfrewshire Community Planning Partnership hosted an alcohol awareness week, known as BRAW (Brighter Renfrewshire Alcohol Awareness Week). BRAW aims were to:

- Promote sensible drinking messages;
- Encourage people to seek support;



- Change attitudes to alcohol;
- Involve communities in tackling alcohol issues;
- Prevent or reduce harm caused by alcohol;
- Celebrate and support recovery from addiction.

Renfrewshire's inaugural BRAW Week took place on 15 – 19 June 2015, with the Renfrewshire Community Safety Partnership supported the week through the deployment of the Safe Bus at Bridge Of Weir and Barshaw Gala Days where the aim was to engage the community in a fun & interactive way about the effects of alcohol. As well as promoting safe drinking messages, we used “Alcohol Goggles” which simulate the experience of being uncoordinated as well as navigating/driving remote control cars around a predetermined obstacle route highlighting the serious consequences of drink driving and the inevitable consequences.

The Street Stuff programme also took part, with the new Youth Bus and Street Football present at the BRAW Street Party at Abbey Close, Paisley on 19th June 2015. The party also had live music, Science Centre Bodyworks, face painting, food and mocktails which all helped to create a family fun event.

6. Diversionary Activities

6.1 Street Stuff

In May 2015, Street Stuff and the national Bank of Scotland Midnight League initiative hosted the annual ‘Festival of Football’ at St Mirren Park in Paisley. The Bank of Scotland Midnight League is a national network of 5-a-side football supported by the Scottish Football Association (SFA). SFA coaches were able to team up with Street Stuff co-ordinators to run the festival. Over 300 young people from across five Council areas (Renfrewshire, Glasgow, East Renfrewshire, Inverclyde, Argyle & Bute) took part in the 5-a-side games. The tournament received funding from the CashBack for Communities initiative which takes money recovered under the Proceeds of Crime Act and invests it back into local communities. This allowed players aged 10-16 to demonstrate their skills on the St Mirren main pitch. There were ultimately 4 victorious teams who all received winners’ medals for their different age groups and all participants were able to meet several members of St Mirren’s first team squad.

6.2 Street Stuff Evaluation Follow Up

The University of the West of Scotland undertook an independent evaluation of the Street Stuff programme during 2014. As a follow up in 2015, Social Work students from the University have been undertaking observation placements. In this quarter, 2nd year students visited 2 days per week over a 10 week period.



They were shown how Street Stuff links into Social Work in practice. The feedback from students on the Street Stuff programme was very positive:

- *Street Stuff is giving children and young people an opportunity to thrive and develop. They have somewhere to go and something to do without getting themselves into trouble.*
- *The staff team get down to the children's level, having fun with them and building up a positive relationship, which in turn allows the child to feel comfortable to open up and share any concerns or worries.*
- *Issues or concerns can then be linked in with other agencies to get the appropriate support and help for the young person and their families.*
- *We gained more experience and knowledge from attending Street Stuff than we would have at a traditional social care setting due to the amount of partnership working.*

These pilot Social Work student observation placements have been successful, so further placements have been scheduled and will continue on a yearly basis. This will allow us to gain independent evaluation data on the Street Stuff programme on a regular basis.

7. Integrated Control Room & CCTV System

- 7.1 Construction works for the new integrated control room and CCTV network are progressing and are almost complete allowing the service to begin moving into the Community Safety Partnership Hub next month. All existing public space cameras on the network, have now been upgraded with the further 10 new cameras installed during July 2015. The improved mobile camera functionality is now being provided through the new mobile CCTV vans used within the Wardens Service. The current control room is now operating with upgraded software and functionality, which is producing images of a much higher quality than was previously possible. The CCTV system will continue to operate from Mill Street Police Divisional Headquarters until migration to the new integrated control room.

8. Tackling Poverty

- 8.1 In February 2014, the Renfrewshire Tackling Poverty Commission was established to provide independent views and recommendations to Council and its partners on new approaches to tackle poverty. The Commission published its findings in March 2015 which identified recommendations grouped under the 5 priority areas:
- Increase the number of households who can access employment that provides an acceptable standard of living.



- Prevent financial crisis and support low income families to make the most of their money.
- Improve levels of physical and mental health of children in low income families.
- Close the educational gap between children from low income families and their better off peers.
- Create neighbourhoods where people want to live and can afford to live.

8.2 To meet the Commission's recommendations, the Council agreed an 'Action Plan to Tackle Poverty' in June 2015. Renfrewshire Community Safety Partnership have been allocated a budget £250K to implement their part of the action plan. The Partnership will utilise this funding with the following proposals:

Improve Street Stuff activities in poverty hotspot areas by:

- Increasing Street Stuff sessions during afternoons, evenings and weekends including throughout the holiday periods to target young people using the proven principles of evidence based success.
- Utilising school catering vehicles and central units to prepare and serve healthy food options to participants.
- Introducing additional Youth Buses to facilitate access to ensure local access to activities without the need to travel.
- Expanding the range of activities offered across the programme in line with the needs of participants following consultation and through evidence of success - football, dance, cycling, fishing, street beat music; multisports and others.
- Providing free transport for to organised Street Stuff events and activities in central locations including St Mirren Park.

Increase training and work opportunities in poverty hotspot areas by:

- Working with Young Scot and Saltire Awards in Renfrewshire to record volunteer hours and promote benefits for young people - linking with cashless catering to promote free school meals and healthier more active lifestyle choices.
- Working with parents and young people promoting volunteering by providing adequate training and support to build skills profile, confidence etc... towards employment. Based on established programmes including Kick and Collect; Do Your Bit; "Cooking with Fathers" etc
- Employing residents to deliver Street Stuff activities - the programme has been successful in providing pathways from participation, to volunteering, training and into employment for a number of years.
- Recruiting 8 young residents to work within the Police Scotland and Community Safety Partnership over an 11 month period. The young people employed will be trained as Special Constables, wardens, mediators, investigators and youth team officers with the opportunity to apply for permanent vacancies that may arise. The trainees will be deployed within



town centre locations as well as poverty hotspot locations contributing to the town centre BID and culture and heritage led regeneration agenda.

9. Background

- 9.1 Renfrewshire Community Safety Partnership is made up of services provided by Investigators, Youth Team, Noise Enforcement, Mediation, Wardens and CCTV. The Partnership is operationally managed within Community Resources and works in close partnership with other Council services, Police Scotland and Scottish Fire and Rescue Service to form the Community Safety Hub within Renfrewshire House.
- 9.2 Street Stuff is the Safer Renfrewshire Partnership's primary diversionary project with partners including Renfrewshire Council, St Mirren Football Club, Engage Renfrewshire, Police Scotland, and Scottish Fire & Rescue Service. Street Stuff delivers diversionary activities for young people in antisocial behaviour hotspots throughout Renfrewshire. This includes street football, and five 'Boxes' (mobile containers with games consoles; music and other activities aimed at young people). In addition, there is access to stadium facilities at St Mirren including professional gym equipment, table tennis and an indoor dome pitch. Activities are programmed and targeted to take place in key areas where evidence shows that diversionary activities will help to reduce youth antisocial behaviour. In 2014-15, over 25,000 young people have participated in Street Stuff events.

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APPENDIX 1

**Community Safety Partnership
Service & Operational Performance Report
April 2014 – March 2015**



Community Safety Partnership, Service & Operational Performance Report April 2014 – March 2015

1. MEDIATION

- 1.1 Table 1 provides information on the number of referrals received by the Mediation Service within the Community Safety Partnership. The aim of mediation is to facilitate the resolution of disagreements between neighbours. The service is available to all residents of Renfrewshire, regardless of tenure (i.e. Council, Owner occupiers, Housing Associations, etc.) and deals with a range of problems including neighbour noise, loud music and low level harassment.
- 1.2 Mediation referrals were at a low point in 2012-13. Therefore we made more proactive referrals via the Community Safety Hub and focused our daily tasking arrangements to ensure early intervention before antisocial behaviour escalated further. This led to an all time high in Mediation referrals in 2013-14. There was a significant decrease in 2014-15. This was considered a natural drop as only new disputes were referred during the financial year. The number of cases progressing to full mediation sessions also reduced slightly. However this was offset by maintaining a high number of cases where the situation improved after initial mediation intervention.

Table 1

Mediation Service	2011-12	2012-13	2013-14	2014-15
Referrals	255	244	407	311
Referrals leading to a full mediation session	22	21	17	13
Cases resolved through mediation session	17	14	8	7
Cases where situation improved after mediation intervention	34	34	42	40

2. ANTISOCIAL BEHAVIOUR INVESTIGATIONS

- 2.1 Table 2 provides information on the number of referrals per annum received by Investigators (both public & private sector) and the Youth Team within the Community Safety Partnership. Similarly with Mediation, Antisocial behaviour (ASB) referrals decreased in 2014-15 after more proactive work by the



Community Safety Hub and daily tasking led to a surge in 2013-14. Investigator and Private Sector referrals reduced slightly to return to normal levels which are similar to 2012-13 totals.

- 2.2 The number of Youth referrals reduced in 2014/15 as anticipated but still remained at a high level. This can also be attributed to the Community Safety Hub and daily tasking process which includes input and intelligence from the successful Street Stuff programme. Information sharing and dissemination is ensuring that more young people are being identified earlier, subsequently monitored, and then diverted into more meaningful activities at a much earlier stage.

Table 2

ASIST	2011-12	2012-13	2013-14	2014-15
Investigator referrals	161	156	162	141
Private Housing Officer referrals	150	121	178	130
Youth referrals	97	157	255	192
TOTAL	408	434	595	463

3. OUTCOMES

- 3.1 Table 3 provides information on the outcomes for ASB cases after investigations have concluded. The proportion of cases where there is no reoffending within 6 months remained high over the last few years, averaging at around 93% and was sitting at 92% in 2014/15. This reflects the reduction in youth cases which have a significantly higher reoffending rate than adult cases.
- 3.2 Nearly all ASB Investigation activities reduced in 2014/15 which corresponds with the reduction in the number of referrals. The exception was the installation of CCTV cameras which are proving effective in reducing incidents of reoffending in relevant situations where evidence shows they may be effectively deployed. To support this we inherited 3 CCTV cameras from the former Planning & Transport Department, and there was also a significant increase in referrals via the Community Safety Hub and Police Scotland.

Table 3



Outcomes /Outputs	2011-12	2012-13	2013-14	2014-15
ASIST cases reoffending within 6 months	24	25	47	36
Proportion of antisocial cases reporting no further incidents within 6 months of our investigation	95%	96%	90%	92%
Contact with complainers	1815	1864	2219	1482
Visits to perpetrators	880	919	1068	837
Leaflet drops to communities	140	191	199	163
CCTV installations	13	14	12	27
Youth Notices served	63	55	111	55
Acceptable Behaviour Contracts	1	10	3	6
ASBO's	0	0	0	0

4. DOMESTIC NOISE ENFORCEMENT

- 4.1 Table 4 provides information on complaints during 2014/15 to our Noise Enforcement Team for domestic noise from dwelling houses. The number of incidents reported to the Noise Team decreased slightly, but partnership working with Police Scotland ensured noise complaints were regularly referred. Response times continue to remain at a good level with average time below 30 minutes (0.46 hours) to attend. There was a significant increase in Fixed Penalty Notices being issued after initial warnings. However, the number of notices is within the expected range based on the number of warnings given.

Table 4

Domestic Noise Complaints	2011-12	2012-13	2013-14	2014-15
Settled without attendance on site	398	440	653	601
Required attendance on site	729	613	591	552
Total complaints	1127	1053	1244	1153



Average time (hours) to attend complaint	0.3	0.4	0.42	0.46
Warnings Given	143	141	95	102
Fixed Penalty Notices Issued	8	8	2	10

5. ENVIRONMENTAL ENFORCEMENT NOTICES ISSUED

- 5.1 Table 5 provides information on environmental enforcement activity carried out by the Wardens Service. Enforcement activity has significantly reduced in recent years and this continues in 2014-15. Enforcement action has become more difficult as our education programmes and visible warden patrols have made the public more conscious of them. Litter and the enforcement of the smoking ban remain the highest enforcement activities within the Wardens Service. Dog fouling complaints remain high (see table 6) and unfortunately awareness of patrols by the Wardens has reduced the number of offences being witnessed. We are currently reviewing the visibility of wardens on patrol with a view to making their uniform less visible, to increase the likelihood of issuing Fixed Penalty Notices (FPNs) to perpetrators in the future.
- 5.2 Fly-tipping is the only enforcement activity which has seen significant increases in enforcement notices issued in recent years. During 2014-15, the wardens were more proactive in their investigations, sometimes monitoring cases over several months and utilising CCTV cameras. This led to the increase in the issuing of FPNs for Fly-tipping and the clean up of a number of significant long term fly-tipping sites which has continued during 2015/16.

Table 5

Enforcement Activity	2011-12	2012-13	2013-14	2014-15
Litter	421	399	214	117
Dog Fouling	137	129	65	41
Fly-tipping	19	12	12	40
Smoking Ban related	132	147	96	53
Excessive Emissions	4	4	11	13
Abandoned Vehicles	15	7	15	8
Dog Control	0	13	32	19
Total Enforcement Activity	728	711	445	291

6.

WARDEN SERVICE REQUESTS



- 6.1 Table 6 provides the number of requests for the Wardens Service over the last 4 financial years. In 2014/15, requests for Warden Service intervention continued to be less than during the previous financial years. Analysing the data further, highlighted that the working hours of the Warden Service required to be extended to tackle antisocial behaviour at peak times. In December 2014, the new working hours of the Warden Service were introduced:

Wardens new hours of work	Monday – Thursday	Friday & Saturday	Sunday
Summer	8am - 11pm	8am till midnight	12am – 11pm
Winter	8am - 10pm	8am till midnight	11am – 10pm

This has lead to an increase of ASB calls in 2015, and we anticipate a corresponding increase in warden service requests in 2015/16.

- 6.2 Dog fouling remains the most common complaint to the Wardens Service. There have been a number of dog fouling campaigns undertaken by the service to highlight, and better respond, to this issue. We have been encouraging our communities to report these issues to us anonymously, allowing prevention/enforcement activity to be better targeted at times and locations of concern. However, the key difficulty in addressing this issue is visibility of the wardens. Options to address this are being looked at.
- 6.3 Street disorder calls remained at a constant low compared to previous years. This is considered to be as a direct result of the improved partnership working approach and the increased deployment of Street Stuff activities through the Community Safety Hub to better target resources and support where it is most required.

Table 6

Service Requests	2011-12	2012-13	2013-14	2014-15
Smoking	149	149	104	59
Dog related	1660	1892	1963	1781
Public health	372	383	309	76
Environmental	1406	1470	1126	1111
Street disorder	1148	816	486	487
Estate management	539	442	532	344
Noise	250	350	323	323
Threatening behaviour	33	56	46	25



Vehicle issues	198	176	207	322
Community safety	739	579	488	462
Total	6494	6313	5584	4990

7. COMMUNITY CLEAN UPS

- 7.1 Table 7 provides information on community clean ups in each Local Area Committee (LAC) area. There was a marked decrease in community clean up activities in the Renfrewshire area in 2014-15. In previous years, we promoted the 'Do Your Bit' initiative with proactive communications with the community via LACs; schools; community groups and community councils. In 2015/16, we are returning to a more proactive approach by encouraging the community to be more involved in this positive activity.

Table 7

Litter Pick Events	2011-12	2012-13	2013-14	2014-15
Paisley North	19	23	26	6
Paisley South	7	27	29	10
Erskine & Riverside	10	17	39	15
Johnstone & Villages	10	21	18	9
Renfrew & Gallowhill	12	14	21	11
Totals	58	102	133	51

8. COMMUNITY SAFETY ACTIVITIES

- 8.1 Community Safety Services were also involved in a number of engagement, diversion, educational, public reassurance and environmental activities, to change behaviour and promote sustainable and vibrant communities throughout 2014/15. Listed below is an outline of some of these activities.

8.2 Education/Diversion

Safe Kids - Safe Kids is a community safety partnership educational event carried out over a three week period each March, involving St Mirren FC;



Scottish Fire & Rescue; Police Scotland; Community Safety and other Council Services as well as relevant partnership organisations. Workshops were delivered to all Renfrewshire Primary 6 pupils regarding antisocial behaviour including vandalism; alcohol and drug awareness; internet safety; fire safety; litter and dog fouling.

School Talks – There were a range of promotional and educational visits to Renfrewshire School pupils undertaken by the Community Safety Partnership. These were targeted at P7 pupils in all Primary schools and S1 pupils in all Secondary schools throughout Renfrewshire encouraging young people to make better choices around responsible citizenship and community safety, and raise awareness of the impact of antisocial behaviour on the community.

In partnership with Scottish Fire & Rescue and Police Scotland, we undertake Firework Safety talks to all S1 and S2 pupils within Renfrewshire High Schools to raise awareness of the dangers around the use of fireworks and the consequences when things go wrong, encouraging their attendance at organised firework displays.

Fire Reach – Fire Reach is a 4 day programme run by Scottish Fire and Rescue Service and supported by our Youth Officers. They worked with a group of young people who had been, or were, at risk of being involved with fire related crime within Renfrewshire. The programme raised awareness of the dangers involved with handling fire and other related antisocial behaviours, with input from community safety partners such as Police and Wardens. The young people also experienced activities at the fire service training centre in Cowcaddens, Glasgow and learned about the risks facing fire-fighters in real life.

Street Stuff - Street Stuff is a partnership project of diversionary activity with Renfrewshire Council; St Mirren Football Club; Scottish Football Association; Engage Renfrewshire; Police Scotland, and Scottish Fire & Rescue Service. We delivered diversionary activities for young people in antisocial behaviour hotspots throughout Renfrewshire. This included street football, and five 'Boxes': mobile containers which provided games consoles; music and other activities to young people in LAC areas. In addition there was access to stadium facilities at St Mirren where gym equipment and table tennis provided as well as access to the Dome pitch.

Kick and Collect - An extension of the Street Stuff programme which encouraged young people to get involved with looking after their own communities. Young people carried out activities such as litter picks and graffiti removal, and in return for their hard work were offered recognition through being



given football tickets, snowboarding or cinema tickets donated by partners and local businesses.

8.3 Public Reassurance

Bonfire Night - The Community Safety Partnership supported the work of Scottish Fire and Rescue Service on bonfire night by co-ordinating CCTV cover for fire fighters, with Wardens and Police attending call-outs in areas where there was a likelihood of attacks. This helped ensure the safety of officers by providing a visual deterrent, and if necessary evidence of attacks on fire crews. Prior to the 5 November, Wardens patrolled the local area ensuring that materials being used to create unofficial bonfires were identified and then removed by StreetScene Services.

Safer Streets – Community Safety Partnership supported visitors to Paisley Town Centre over the festive period by providing additional Warden and Police patrols; taxi marshalling; Safe bus treatment facility for minor injuries, and giving out practical safety awareness materials such as anti-pickpocket bells. The 2014 Paisley Lights Switch On was especially busy with 32,000 people in attendance. Wardens provided additional support with a community safety and crowd management role including operating the ‘lost children’ service.

School Watch – School Watch was carried out during school holidays throughout the year, with regular Warden and Police patrols of schools and other buildings taking place. Analytical work helped to direct resources to cover times and locations where youth disorder and vandalism has been demonstrated in the past.

8.4 Environmental Issues

Vehicle Emissions Testing - The Community Safety Hub coordinated two days of action on excessive vehicle emissions, in conjunction with Police Scotland and Licensing Standards in November 2014 and March 2015. A total of 561 vehicles were tested with 13 failing the prescribed test. Licensing Standards Officers tested a total of 56 taxis/private hire cabs and 8 notices were issued for various defects.

9. SERVICE PLEDGES

- 9.1 Table 8 provides information on meeting the Community Safety customer service pledges. Service pledge compliance levels have remained consistently high over the last few years. In 2013-14, the percentage of ‘visits to persons being



complained about' carried out within 10 days was at a low of 95% but improved during the 2014/15 financial year. This will continued to being closely monitored.

Table 8

Service Pledges	2011-12	2012-13	2013-14	2014-15
Visit both neighbours within 5 working days	100%	100%	100%	100%
Offer those involved an initials mediation session within 5 working days	100%	100%	100%	100%
Contact complainer within 3 working days	99%	99%	98%	99%
Visit other affected neighbours within 5 working days	97%	100%	99%	99%
Consult other agencies within 5 working days	100%	100%	100%	100%
Visit the person being complained about within 10 working days	99%	97%	95%	96%

10. AWARDS

In 2014, Renfrewshire Council (Safer and Stronger Renfrewshire Partnership) won the Alarm Annual Awards for 'Community Risk' and was runner up at the APSE Awards for 'Best Public Partnership Working Initiative'. We were successful in these prestigious UK awards for our community safety initiatives including *Safe Kids*, *Firereach* and *Youth Offending Project*.



To: **Safer and Stronger Renfrewshire Thematic Board**

On: **2 September 2015**

Report by:
Shona MacDougall, Director of Community Resources

SERIOUS ORGANISED CRIME (SOC) STRATEGY FOR SCOTLAND – REFRESH

1. Summary

- 1.1 The previous strategy for Serious Organised Crime (SOC), “Letting Our Communities Flourish” was published in 2009. The attached strategy was launched by the Cabinet Secretary for Justice on 18 June 2015. Additional copies are available online at <http://www.gov.scot/Publications/2015/06/3426>.
- 1.2 A number of key messages come out from the updated strategy that will require to be addressed by the Community Safety Partnership as it takes forward its SOC and Integrity agenda – and that also have implications for our Prevent approach, which has up to now been focused on Counter Terrorism. It is clear from the strategy that the nature of serious organised crime is changing and will require a broader involvement from a range of services and partners to address. 60% of SOC groups are involved in the use of seemingly legitimate businesses, and we need to be aware of this in our own business dealings, but also in the work of our regulatory services teams. The issue is local – 70% of SOC groups are located in the West of Scotland and there is evidence that the impact disproportionately affects poorer communities and contributes to social and economic inequalities. The impact is also felt by an elderly population – the average age of victims of bogus workmen and doorstep crime is 81 and this has an impact on our adult care services and Health services – as victims suffer a more rapid decline in health than their non-victim peers.
- 1.3 Up to now the core workload of managing our response to SOC has been on improving organisational resilience and this has been taken forward through the Integrity strategy and group. This work will continue to be driven and managed on an ongoing basis by the Integrity Group.
- 1.4 However, the revised SOC Strategy also makes clear that there are a number of areas where partners need to take clear action to support and inform the wider community and that other organisations, including the third sector also have a role to play. It is proposed that information be brought back to future meetings of this



group from other service areas and organisations, to raise awareness and share knowledge at a strategic level of how these community issues are being tackled and to identify any strategic issues or interventions that could support better practice. Many of these actions will be similar to those being taken forward by the Prevent group as it seeks to strengthen community resilience and capacity to prevent the radicalisation of vulnerable people. It is important that at a strategic level these connections are made and that actions are appropriately assigned to each group to avoid duplication of effort.

2. Recommendations

- 2.1** It is recommended that the board note the issues highlighted in the updated national strategy and note that the Integrity Group and Prevent Group is being tasked with their self assessment analysis and action plans.
- 2.2** Add relevant messages and actions relating to the work arising from the spotlight sessions to the Prevent Action plan as it is developed
- 2.3** Prioritise employees from Regulatory Services for WRAP training to support their work on this agenda.

3. Background

- 3.1** The Serious Organised Crime Strategy attached as Appendix 1, provides an update of current progress including a range of useful case studies that serve to illustrate the range and nature of criminal activities that need to be planned for and mitigated against. In particular it highlights the changing nature of threats and crime types since 2009, with increasing levels of cyber crime and human trafficking and reducing levels of armed robberies and organised crime related homicides. There have also been changes in the nature of the legitimate businesses that serious organised crime groups have tried to infiltrate, such as the waste industry and there remains uncertainty around the levels of crime groups in a number of activities including child sexual exploitation and the distribution and sale of new psychoactive substances.
- 3.2** The case studies included within the strategy usefully serve to illustrate the changing pattern and nature of the risks that are faced by vulnerable individuals and organisations. These case studies also make it very clear that the public sector – and local authorities in particular are in the frontline in tackling these threats and in supporting vulnerable people and organisations in avoiding being caught up in criminal activities of this type and assisting them when they are.
- 3.3** The strategy provides a number of clear recommendations for how individuals, communities, businesses, the third sector, local authorities and elected representatives can protect themselves and their work.
- 3.4** These recommendations (together with the other information contained in the strategy) will be used by the Council's Integrity Group to update and improve upon



its current action plan and ensure that the Council is as resilient as possible in responding to the threats posed by organised crime and by the Prevent Group to put in place the necessary actions to support the wider Renfrewshire community, in particular our most vulnerable residents.

4. Resources

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

5. Prevention

The work undertaken through the Safer and Stronger Renfrewshire Thematic Board helps to plan resources and direct investment towards prevention and early intervention.

6. Community Involvement/Engagement

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

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To: **Safer and Stronger Renfrewshire Thematic Board**

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Report by:

Shona MacDougall, Director of Community Resources

PREVENT – COUNTER TERRORISM

1. Summary

- 1.1 Section 26 of the Counter Terrorism and Security Act 2015 which was approved at Westminster on the 12th March 2015 places a duty on certain bodies, listed in schedule 6 to the act, to have in the exercise of their functions, "*due regard to the need to prevent people from being drawn into terrorism*" Scottish Local Authorities are listed under schedule 6 of the act.
- 1.2 Scottish Prevent shares the same strategic objective as Prevent does in the rest of the UK. However, the delivery of these objectives reflects a distinctly Scottish approach to Government: enabling people to shape the services they use: valuing the strengths of people and communities to build capacity and creating the conditions that allow change to happen. To put both the act and the guidance into context a multi agency workshop event took place on the 23rd June 2015 at Police Scotland's training college in Tulliallan.

2. Recommendations

2.1 It is recommended that the board:

- Note the Expansion of the current internal Prevent Group to include representation from:
 - Police Scotland
 - Prison Service
 - Scottish Fire and Rescue
 - NHS
 - Capability Scotland
 - Further Education Establishments
- Note the possible allocation of additional funding from the Home Office. Should this be confirmed, proposals will be brought back on the use of this finding.



3. Background

3.1 The multiagency event at Tulliallan on 23 June, took on a workshop structure with a number of speakers covering various topics with opportunities for discussion from the floor. A number of areas that were discussed were:

- An introduction to the Scottish Prevent Guidance which put the document into context and looked forward at its application.
- The implementation of NHS Scotland's "Playing Our Part" prevent guidance which contains a self assessment toolkit
- The introduction of a new Local Authority Code of Practice for Prevent which provide Local Authorities with clear and concise information to enable them to meet the duties placed upon them under section 26 of the act and identifies the associated roles and responsibilities
- The duty on Local Authorities to chair and manage Prevent Professional Concerns Case Conferences as part of existing public and child protection arrangements when they are relevant to the case in hand.
- The training that is currently available and how it meets the needs of all of the agencies that are involved
- The proposal that the home office allocates local authorities a £10,000 one off payment to cover activity required to commence the duty

3.2 As can be seen from the topics discussed, while the Prevent duty may be relatively light touch it will require a lot of work on the part of local authorities and other agencies to interpret and put in place the mechanisms required to deliver on the terms of the duty.

3.3 Up to now the core workload of managing the Council CONTEST agenda has been on the Prevent strand and this has been taken forward through an internal Prevent group. The topics discussed at the workshop both reinforce the work that we are already doing and emphasise the fact that to strengthen community resilience and capacity to prevent the radicalisation of vulnerable people it is important that we take a more a strategic approach and that connections are made across not only the council, but our partners and the community.

4. Resources

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

5. Prevention



The work undertaken through the Safer and Stronger Renfrewshire Thematic Board helps to plan resources and direct investment towards prevention and early intervention.

6. **Community Involvement/Engagement**

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

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