

Renfrewshire IJB PCIP and Wider Primary Care Update

29 September 2023

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Renfrewshire
Health & Social Care
Partnership

Background

- The 2018 Scottish GP Contract began a process of reform that would see Health Boards centrally provide some services that were previously the responsibility of GP practices.
- Renfrewshire HSCP have provided regular updates to the IJB and Scottish Government on progress made in the local implementation via Renfrewshire's Primary Care Improvement Plan (PCIP) and PCIP tracker returns.
- A Primary Care Improvement Fund is in place to support implementation and is allocated to Integration Authorities (IAs). The NRAC Share for Renfrewshire HSCP for 2023-24 is £5.751m of the £170m annual allocation. In addition £19.5m has been provided for pay-uplift for 2022/23 to 2023/24 based on NRAC.



PCIP - Progress to Date

- Locally in Renfrewshire we have made positive progress with the implementation of the key deliverables of the GP Contract.
- In line with GP Contract/PCIP all 28 GP practices in Renfrewshire have access to:
 - ❖ The Vaccination Transformation Programme.
 - ❖ Community Treatment and Care Services.
 - ❖ Pharmacotherapy Services via pharmacy hubs and in practice pharmacist aligned support.
 - ❖ Community Link Workers are aligned to all GP practices.
 - ❖ Urgent Care Service is in place, mainly Care Home aligned Advanced Nurse Practitioners, offering a proactive and reactive service.
 - ❖ Musculoskeletal/Physiotherapy resource is aligned to 14 GP practices locally.
- In terms of staffing, we started the year with 93wte staff, increasing to 118wte by year end against an MOU staffing level of 120wte.

Spotlight on CTAC Services

Community Treatment and Care Services (CTAC) locally offer a range of interventions to patients including:

- Phlebotomy Service
- Observations such as BP monitoring, Urinalysis, Height and Weight
- Wound Management
- Removal of Sutures and Clips
- Injections (for example B12 injections & prostate cancer hormone therapy)
- Male & female catheters (including suprapubic)
- Management of Leg Ulcers

Services are available for all patients over the age of 16 years.



Locations

Phlebotomy services are available within all 28 GP practices in Renfrewshire. This service also provides BP monitoring, Urinalysis, Height and Weight.

Wider Treatment Room Services are currently located within:

- Bishopton Health Centre
- Erskine Health Centre
- Paisley
 - Glenburn Health Centre
 - Tannahill Centre in Ferguslie
 - Northcroft Medical Centre
 - New Sneddon Street Clinic
- Johnstone Health Centre
- Linwood Health Centre
- Renfrew Health and Social Work Centre
- Lochwinnoch.

Challenges

- Concerns have been raised about the centralisation of treatment room services for residents in the villages of Bridge of Weir and Houston due to challenges raised around transport links to Linwood Health Centre.
- Whilst some CTAC services temporarily operated from Strathgryffe surgery in Bridge of Weir no long term HSCP treatment room accommodation is available.
- The HSCP continues to seek an alternative option to provide care closer to home for those less able to travel - including a mobile/visiting service. This will be informed by the funding and staffing resource available.
- Commitment continues to liaise with residents on an individual basis, who are finding it difficult to travel to the treatment rooms in Linwood from Bridge of Weir.

What Next

Over the coming months:

- The intervention list within CTAC services will be extended to support Ear Care. We hope this will be a welcomed additional service.
- We are developing various platforms for patients to provide feedback - all views are important to us to inform service development.
- Promotion of self referral via Single Point of Access for removal of sutures and wound care.
- Greater patient choice to which treatment room they attend e.g. may be easier to attend treatment rooms closer to where you work.
- Ongoing engagement with Scottish Government via regular PCIP tracker returns as full implementation of the GP Contract would require more resources than current Primary Care Improvement Funding allocations allow.

Wider Primary Care Update

- GP practices remain under significant pressure and there is a serious challenge nationally regarding GP recruitment and retention.
- There continues to be a high level of patient demand within General Practice, exacerbating access challenges in primary care.
- Important to acknowledge the significant impact of (understandable) delays and pressures in other parts of the NHS on primary care services.
- BMA Scotland has made a number of recommendations for practices to consider to bring workload to manageable levels. This can be found at <https://www.bma.org.uk/advice-and-support/gp-practices/managing-workload/safe-workload-guidance-for-gps-in-Scotland>.
- National work on key enablers such as accommodation, IT infrastructure and digital prescribing all subject to delays.
- Significant sustainability challenges for smaller practices in particular.

Work the HSCP have been doing to support sustainability

- Dedicated HSCP Primary Care Team in place offering direct and indirect support to practices as required.
- Local representation on Primary Care Sustainability workforce sub group.
- We have supported local practices with recruitment challenges through a funded visa sponsorship programme that informed Scottish Government national guidance.
- Two GPST3 job fairs have been held so far, with an aim to run these annually for General Practitioner Speciality Trainees in their final year.
- Continue to support the introduction of other new roles into Primary Care in line with current and emerging policy.
- Scottish Ambulance Service fixed term project supporting GPs through Advanced Practice Paramedics undertaking appropriate home visits.