

Notice of Meeting and Agenda Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Thursday, 30 March 2017	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM
Head of Corporate Governance

Membership

Councillors Williams and Perrie; S MacDougall, D Hawthorn, O Reid, F Carlin, D Mair and A Conboy (All Renfrewshire Council); S Miller (Engage Renfrewshire); S Cruikshank (Forum for Empowering Communities); R Kennedy (Police Scotland); J Farrell (Procurator Fiscal's Office); F Mackay and K Phillips (Renfrewshire Health & Social Care Partnership); L King (Scottish Children's Reporters Administration); M Gallagher (Scottish Fire and Rescue); C Prentice (Victim Support Renfrewshire); G Hunt (UWS); and A Dick and J McDonald (West College Scotland).

Present

Chair

In Attendance

Chair

Councillor Williams.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Items of business

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

1 Minute of Previous Meeting 5 - 10

Minute of meeting held on 7 February 2017.

2 Rolling Action Log 11 - 12

Report by Director of Finance & Resources, Renfrewshire Council.

FOR DISCUSSION

3 Renfrewshire Community Safety Partnership Tackling Poverty Initiatives 13 - 16

Report by Director of Community Resources, Renfrewshire Council.

4 Police 2026 - 10 Year Strategy to Policing in Scotland Consultation 17 - 18

Report by Director of Community Resources, Renfrewshire Council.

FOR INFORMATION

5 Community Safety & Public Protection Update 19 - 24

Report by Director of Community Resources, Renfrewshire Council.

6 Renfrewshire MARAC Audit by SafeLives 25 - 28

Report by Director of Community Resources, Renfrewshire Council.

7 HMICS Independent Assurance Review of Police Scotland - Call Handling Update Report 29 - 32

Report by Director of Community Resources, Renfrewshire Council.

8 Community Planning Governance Arrangements

Discussion and workshop on the new governance arrangements.



Minute of Meeting Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Tuesday 7 February, 2017	14:00	CMR1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

PRESENT

Councillors Williams and Perrie, S MacDougall, O Reid (all Renfrewshire Council); S Miller (Engage Renfrewshire); R Kennedy (Police Scotland); M Gallacher (Scottish Fire and Rescue Service); and K Phillips (Renfrewshire Health & Social Care Partnership).

CHAIR

Councillor T Williams, Chair, presided.

IN ATTENDANCE

T Irvine, S Graham, Y Farquhar, C Grainger, C Dalrymple and C MacDonald (all Renfrewshire Council).

APOLOGIES

F Carlin (Renfrewshire Council); L King (Scottish Children's Reporters Administration); and A Dick (West College Scotland).

DECLARATIONS OF INTEREST

There were no declarations of interest intimated prior to the commencement of the meeting.

1 MINUTES OF PREVIOUS MEETINGS

There was submitted the Minutes of the Safer & Stronger Renfrewshire Thematic Board held on 24 November 2016 and the Joint Safer & Stronger, Jobs & the Economy and Children & Young People Thematic Boards held on 10 November 2016.

DECISION: That the Minutes be approved.

2 ROLLING ACTION LOG

The Rolling Action Log was submitted for approval.

DECIDED:

(a) That action S&S.23.03.16(4) be removed from the Action Log as it was now complete; and

(b) That the Rolling Action Log be approved.

3 POLICE 2026 AND NEW OPERATIONAL MODEL

A presentation was given by R Kennedy, Police Scotland relative to the new 2026 model.

The presentation gave an overview of the key objectives; highlighted the factors driving the changes; outlined projected statistics of population and workforce for 2026; indicated the implications for policing; and outlined the details of changes to the delivery model.

DECIDED: That the presentation be noted.

4 COUNTER CORRUPTION, SERIOUS ORGANISED CRIME & COUNTER TERRORISM

There was submitted a report by the Director of Community Resources, Renfrewshire Council relative to an update on the work within Renfrewshire to tackle the risks posed by terrorism, corruption and serious organised crime.

DECIDED: That progress of the Renfrewshire Multi Agency CONTEST (Prevent) Group and the Renfrewshire Council Integrity Group over 2016 be noted.

5 COMMUNITY PLANNING GOVERNANCE ARRANGEMENTS

There was submitted a report by the Head of Policy and Commissioning, Chief Executive's Service, Renfrewshire Council relative to the proposed new Community Planning governance arrangements.

The report advised that following discussion with Conveners and Lead Officers of the Community Planning Thematic Boards and agreement by Renfrewshire Council Community Planning Partnership Board, community planning structures in Renfrewshire would be changed from the second quarter of 2017. The review of community planning arrangements recognised that much good work had been achieved through the community planning Boards since they were established in 2013. The purpose of the changes to the community planning structures was to build on existing strengths of the Renfrewshire Community Planning Partnership, take account of changes to the partnership landscape since 2013 and further strengthen and streamline community planning meeting arrangements. A report detailing the new governance arrangements had been agreed by Renfrewshire Community Planning Partnership Board on 7 December 2016 and was attached as an appendix.

The new arrangements would commence from May 2017, with an early focus on delivery of the Local Outcome Improvement Plan (LOIP) and associated Locality Plans by 1 October 2017. Engagement with communities on development of the LOIP/Locality Plans would take place in February/March and May/June 2017. The Local Outcome Improvement Plan and Locality Plans would require to be signed off by all community planning partners by September 2017 prior to publication by 1 October 2017.

It was noted that the remaining meeting of the existing Community Planning Board structure would play a key role in shaping the priorities of the new LOIP and ensure that the positive elements of existing partnership working and delivery would transition effectively to the new working arrangements. In particular, the Safer & Stronger Renfrewshire Thematic Board was asked to consider at its next meeting key questions which were detailed within the report.

In terms of the Safer and Stronger Renfrewshire Board, it was recognised that significant progress had been made in delivering the outcomes of this theme. The three year performance report submitted to the Community Planning Partnership Board in September 2016 recorded particular progress in a number of areas. The number of crimes of violence, reported incidents of domestic abuse and the number of children experiencing domestic abuse had all decreased over the three year period. Reconviction rates within one year had also decreased.

Work would take place over the first six months of 2017 to finalise the detail of new arrangements to ensure an effective transition to the new arrangements in the second quarter of 2017. The Safer and Stronger Thematic Board would have a key role to play in ensuring that its work programme was embedded effectively within the Public Protection Chief Officers Group.

DECIDED:

(a) That the changes to the governance structure of Renfrewshire Community Planning Partnership and, in particular, the arrangements for discontinuing the Safer and Stronger Renfrewshire Board and continuing the remit of the Board through the Public Protection Chief Officers Group be noted; and

(b) That it be agreed that Board Members participate in work which would take place during the first six months of 2017 to finalise details of the new arrangements and ensure an effective transition of the current Safer and Stronger Action Plan to the new arrangements under the Public Protection Chief Officers Group.

6 **COMMUNITY JUSTICE RENFREWSHIRE DRAFT LOCAL OUTCOMES IMPROVEMENT PLAN**

There was submitted a report by the Head of Child Care and Criminal Justice, Children's Services, Renfrewshire Council relative to the Community Justice Local Outcomes Improvement Plan.

The report advised that the Community Justice Scotland Act 2016 required statutory partners to work together to prepare a plan for their local authority area, to be submitted to Community Justice Scotland by March 2017. A National Strategy for Community Justice and Outcomes, Performance and Improvement Framework was published on 24 November 2016 which partners had a duty to regard in their planning process.

Community Justice Renfrewshire had produced a Community Justice Local Outcomes Improvement Plan a copy of which was attached as an appendix. The plan set out their assessment against national outcomes and identified local priorities for action, along with a participation statement detailing actions taken to involve community bodies and third sector bodies in community justice and the preparation of the plan. It was noted that the draft had been sent for consultation to Community Justice Scotland and wider community consultation was also planned.

DECIDED:

(a) That the contents of the Community Justice Renfrewshire Local Outcomes Improvement Plan as outlined in appendix A be noted;

(b) That the report would continue to be subject to consultation and minor amendments; and

(c) That it be noted that the Community Justice Renfrewshire Local Outcomes improvement Plan would be submitted to the Community Planning Partnership Board for approval for submission to Community Justice Scotland.

7 **CONSULTATION ON HM INSPECTORATE OF CONSTABULARY IN SCOTLAND (HMICS) SCRUTINY PLAN 2017/2018**

There was submitted a report by the Director of Community Resources, Renfrewshire Council relative to the consultation by HM Inspectorate of Constabulary, Scotland (HMICS) reviewing their annual Scrutiny Plan to develop a planned inspection programme for 2017/18.

The report advised that HMICS, in planning for 2017/18, had already committed to developing a self assessment inspection process for local policing, which would be piloted in Tayside as well as thematic inspections on Forensic Services, Cyber Policing, Counter Terrorism and Undercover Policing. They would also undertake their first statutory inspection of the Scottish Police Authority, with a particular focus on its new governance arrangements and oversight of transformational change, finance, people, audit and policing. HMICS was also committed to a joint inspection of British Transport Police with HMIC in England and Wales and to their ongoing joint scrutiny of Children's Services with the Care Inspectorate.

HMICS sought the views of key stakeholders on the proposed inspections and any topical, high risk or emerging areas in policing that could be included within the 2017/18 annual inspection programme. These plans were consistent with previous years with counter terrorism, cybercrime and serious and organised crime being high on the Public Protection agenda for Renfrewshire Council. It was noted that a response date of 17 February 2017 had been provided by HMICS.

DECIDED:

- a) That it be noted that members of the Safer & Stronger Renfrewshire Thematic Board would be asked to provide their views on any proposals or any other areas they consider would benefit from scrutiny by HMICS during 2017-18;
- b) That it be noted that the Council's response to HMICS on its proposed scrutiny plan for 2017/18 would be presented to the Housing and Community Safety Policy Board at its meeting on 14 March 2017.
- c) That the contents of the report be noted.

8 COMMUNITY SAFETY AND PUBLIC PROTECTION UPDATE

There was submitted a report by the Director of Community Resources, Renfrewshire Council which provided an update for the Safer & Stronger Renfrewshire Thematic Board on recent activities carried out in relation to community safety and public protection.

DECIDED: That the progress update report be noted.

9 CONSULTATION ON THE ANNUAL REVIEW OF POLICING 2016/17 BY SCOTTISH POLICE AUTHORITY

There was submitted a report by the Director of Community Resources relative to the Scottish Police Authority's consultation on its annual review and report 2016/17. A copy of the proposed response to the consultation was appended to the report.

The report intimated that the annual review process had been brought forward to ensure that the views of current local authority members were obtained prior to the local government elections in May 2017.

DECIDED:

(a) That it be noted that the initial consultation on the Annual Review of Policing 2016/17 by the Scottish Police Authority had been brought forward with responses requested by 15 February 2017; and

(b) That the draft response to the consultation detailed in the appendix to the report be noted.

10 **CONSULTATION ON THE SCOTTISH GOVERNMENT STRATEGY ON HUMAN TRAFFICKING AND EXPLOITATION**

There was submitted a report by the Director of Community Resources relative to consultation by the Scottish Government on its draft human trafficking and exploitation strategy.

The report intimated that the Human Trafficking and Exploitation (Scotland) Act required that Ministers and the Scottish Government prepare a strategy to tackle human trafficking, slavery, servitude and forced or compulsory labour. The draft strategy set out how this would be achieved both locally and internationally and proposed an action plan to monitor implementation of the strategy.





The consultation had invited responses to be submitted by December 2016 and a response had been provided by the Council in accordance with this deadline.

DECIDED:

(a) That the consultation on the draft human trafficking and exploitation strategy by the Scottish Government be noted; and

(b) That the Council's response to the consultation, as appended to the report, be noted.

**RENFREWSHIRE COUNCIL
SAFER & STRONGER THEMATIC BOARD
ROLLING ACTION LOG**

	Action is on track
	Areas for concern that will impact on completion date if not fixed.
	Action required to bring up to satisfactory level
	Past deadline date and action required.

KEY

Action No.	Action	Action Owner	Status	Expected Date of Completion	Actual Date of Closure	Update & Comments
S&S.16.05.16(4)	<u>Renfrewshire Community Safety Partnership Tackling Poverty Initiatives</u> Noted that a report would be submitted to a future Board which outlined the performance against the success measures for each of the work streams.	OR		Future meeting		<u>S&S.24.11.16(9)</u> (a) Progress with the four workstreams impacting on the Safer and Stronger action plan within the Tackling Poverty Action Plan Noted, (b) noted that a future report would be submitted to the Board outlining the evaluation of each of the work streams upon completion of the programme.
S&S.16.05.16(6)	<u>Counter Corruption, Serious Organised Crime & Counter Terrorism</u> Agreed that a report on the work of the Integrity Group in relation to Serious Organised Crime and Counter Corruption be submitted to a future Board.	OR				<u>S&S.24.01.17(4)</u> Progress noted of the Renfrewshire Multi Agency contest (Prevent) Group and the Renfrewshire Council Integrity Group over 2016.
S&S.16.05.16(10)	<u>Update on Scottish Government Review of Strategic Police Priorities</u> A copy of the final response be submitted to the Board meeting in August.	OR		August 2015		<u>S&S.24.11.16(11)</u> (a) Content of the attached Strategic Police Priorities as laid before the Scottish Parliament in October 2016 was noted and (b) Noted that the request for contributions to the Annual Review of Policing 2016/17 will be brought forward with responses due by mid-February 2017.
S&S.16.05.16(8)	<u>Mental Health Art & Film Festival</u> Agreed to investigate the possibility of forming a short-life working group to look at the synergy between the Grey Space programme, the SIMD data, the ADP and the Mental Health Strategy Group, to be led by the Head of Public Protection, with a view to better facilitating the links in these areas of work.	SMacD/KP				<u>S&S March 2017</u> Consultation submitted to Scottish Government on 13 February 2017 <u>February 2017</u> Initial meeting held and further meetings to be developed.
S&S.24.01.17(4)	<u>Community Planning Governance Arrangements</u> Board Members to participate in work to take place during the first six months of 2017 to finalise details of the new arrangements and ensure an effective transition of the current Safer and Stronger Action Plan to the new arrangements under the Public Protection Chief Officers Group.	SMacD/All Members/S G				



To: Safer and Stronger Renfrewshire Thematic Board

On: 30 March 2017

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Renfrewshire Community Safety Partnership Tackling Poverty Initiatives

1. Summary

- 1.1 In September 2015, Council approved a Tackling Poverty Strategy for Renfrewshire, which sets the £6 million Council investment within the context of the current opportunities and challenges that Renfrewshire will face in coming years.
- 1.2 The additional investment within areas of Community Resources has allowed the delivery of:
- The roll out of an alternative breakfast club model in schools to 10 Schools across Renfrewshire,
 - The expansion of the award winning Street Stuff diversionary programme, including the provision of meals to the children attending the activities,
 - An employability initiative for young people to train as Special Wardens and Trainee Community Safety Officers,
 - Enhanced arrangements for registration, regulation and enforcement of private landlords.
- 1.3 At the Council meeting on 16 February 2017 additional funding of £1.5m was allocated to the Tackling Poverty projects. An allocation will be made to allow Community Resources to continue work on Breakfast Clubs, Street Stuff and Landlord registration.

2. Recommendations

- 2.1 That the Safer & Stronger Renfrewshire Thematic Board;
- Notes the progress with the four workstreams impacting on the Safer and Stronger action plan within the Tackling Poverty Action Plan.



- Notes the additional £1.5m for the Tackling Poverty initiatives and that Community Resources will be continuing work on Breakfast Clubs, Street Stuff and Landlord registration.

3. Background

3.1 As part of the £6 million Renfrewshire Council investment within the Tackling Poverty Strategy over £600,000 has been allocated to the four workstreams within Community Resources with a summary of each workstream provided below.

Alternative Breakfast Club Model (£120,000)

3.2 A new model of breakfast club provision for the start of the school day was introduced in order to increase engagement with parents and children in areas of identified poverty, and improve knowledge of food to young people and the impact it can have on their health and well-being.

3.3 The initial roll out of the programme to a small number of schools has now been significantly expanded to include 10 schools in total, 9 primary schools and 1 secondary.

3.4 A full evaluation of the project is due to be completed by the end of June 2017 to build on the initial positive feedback from teachers and parents and to establish how this can be sustained going forward.

Expanded Street Stuff Programme (£250,000)

3.5 The provision of £250,000 tackling poverty funding has allowed the expansion of the Street Stuff programme to take place, ensuring the service can be provided on a more flexible responsive basis, directing resources to areas of need.

3.6 The additional funding aimed to improve social inclusion and access to facilities, provide education around healthy eating and healthy lifestyles and deploy activities in areas of need to increase positive destinations for young people.

3.7 As part of the expanded programme, sessions have been delivered between 3.30pm and 6.00pm across all five Local Area Committee areas. Since the introduction of the expanded programme in October 2015 there have been almost 50,000 attendances at the programme.

3.8 The tackling poverty funding also allowed for the purchase of 4 street stuff buses in addition to the introduction of additional sessions, to expand the Street Stuff



offer. The buses are now in operation across the area providing greater flexibility to the programme to take the activities in to the areas where they are required, whilst also providing additional facilities such as gaming and cultural activities to further enhance the range of activities provided.

Employability Initiative (£135,000)

- 3.9 The introduction of a number of Special Wardens and trainee Community Safety Officer posts for young people provides employment and training for young people to equip young people and prepare them for future long term employment opportunities which may arise. The opportunities have allowed these young people to develop on the job training and experience in a range of activities, including dealing with members of the public and better understanding the close links between poverty and low level anti social behaviour.
- 3.10 The programme has so far successfully recruited 7 Special Wardens and 4 trainee Community Safety Officers to the programme. All trainees have made a positive contribution to tackling anti social behaviour and have undertaken wide ranging training and CV building activities which will equip them for future long term employment.
- 3.11 There are 3 trainees who have since left their temporary positions to successfully gain permanent employment elsewhere while the remainder of the trainees have had their temporary contracts extended to continue their development.

Private Landlords Registration and Enforcement (£30,000)

- 3.12 Community Resources have carried out a review of Renfrewshire Council's registration, regulation and enforcement arrangements of private landlords.
- 3.13 This review has considered the current powers available to the Council as well as their current use and options to further utilise these powers in order to improve both physical conditions and management standards within the sector. As part of the review a temporary Private Sector Housing Officer has been recruited to work with the existing team to ensure the enforcement of the sector is as robust as possible and rogue landlords are challenged and necessary action taken. This additional post, as funded by the tackling poverty programme has allowed for an enhanced enforcement regime to be delivered, ensuring residents concerns are addressed quickly and appropriate enforcement action is taken against those landlords who continue to breach private landlord registration requirements.

**For more information about the report, please contact Oliver Reid,
Head of Public Protection, Renfrewshire Council on 0141 618 7352,
oliver.reid@renfrewshire.gcsx.gov.uk**



To: Safer and Stronger Renfrewshire Thematic Board

On: 30 March 2017

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Police 2026 – 10 year strategy for Policing in Scotland consultation

1. Summary

- 1.1 Police Scotland and the Scottish Police Authority (SPA) launched the *Police 2026 – 10 year strategy for policing in Scotland* consultation on 27 February 2017. The consultation ends on 8 May 2017 with the final strategy being launched in June 2017.
- 1.2 In October 2016, the Scottish Government published the priorities for Scottish policing and the 10 year strategy is the foundation to fulfilling these strategic priorities.
- 1.3 The police priorities are:
 - Localism
 - Inclusion
 - Prevention
 - Response
 - Collaborative working
 - Accountability
 - Adaptability
- 1.4 Policing will continue to be based on fairness, integrity and respect with the strategy focusing on 5 key areas:
 - Protection
 - Prevention
 - Communities
 - Knowledge
 - Innovation
- 1.5 The consultation letter to Renfrewshire Council's Chief Executive from Chief Constable, Police Scotland and the SPA was received at the end of February 2017.



- 1.6 The live consultation is available at: <https://consult.scotland.police.uk/consultation/2026/> and is attached as Appendix 1.
- 1.7 At the Housing and Community Safety Policy Board meeting on 14 March 2017, the Council delegated authority to the Director of Community Resources to submit a response to this consultation in line with the closing date of 8 May 2017.

2. Recommendations

- 2.1 That the Safer & Stronger Renfrewshire Thematic Board;
- Notes the consultation on the Police 2026 strategy.
 - Notes that the consultation is currently open with responses required by the closing date of 8 May 2017.

3. Background

- 3.1 Police Scotland came into force as a single body in 2013 under the Police and Fire Reform (Scotland) Act 2012. Police Scotland acknowledge that whilst a lot of work has been done on reform since 2013, there is a lot more work that still needs to be achieved and hence the development of a 10 year strategy.
- 3.2 Within the strategy Police Scotland and the SPA acknowledge that Scotland's communities are changing, growing and continue to diversify, leading to Police Scotland requiring to change. There will be 3 yearly reviews throughout the period of the strategy to ensure the focus and priorities remain accurate and valid.
- 3.3 Demands on policing are growing and increasingly focused towards addressing vulnerability and the consequences of inequalities. The strategy details how Police Scotland will respond to this change, including by empowering and developing staff.

**For more information about the report, please contact Oliver Reid,
Head of Public Protection, Renfrewshire Council on 0141 618 7352,
oliver.reid@renfrewshire.gcsx.gov.uk.**



To: Safer and Stronger Renfrewshire Thematic Board

On: 30 March 2017

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Community Safety and Public Protection Update

1. Summary

1.1 This report provides an update for the Safer and Stronger Thematic Board on recent activities carried out by Renfrewshire Community Safety Partnership, including information on:

- environmental enforcement and improvement activities;
- protecting vulnerable residents;
- building safer communities;
- diversionary activities;

2. Recommendations

2.1 That the Safer and Stronger Renfrewshire Thematic Board note the content of this progress update report.

3. Environmental Enforcement and Improvements

The Rapid Response Team

3.1 The Rapid Response Team continues to improve the environment by investigating and removing small scale flytipping throughout Renfrewshire, especially in town centres. This specialist team focuses on early intervention and faster resolution of potential problems by patrolling central locations 2-3 times per day. The team maintains regular contact with local businesses. If the team is unable to resolve an environmental issue immediately, they signpost the issue to the relevant service.

DVLA Audit of Abandoned Vehicle procedures

3.2 Renfrewshire Council received over 300 reports of abandoned vehicles in 2016/17. However, after investigation only 10% of the vehicles were officially categorised as abandoned. There are strict criteria to assess if a vehicle is



abandoned and this can include (but is not limited to) flat tyres or removed wheels, smashed windcreens or windows, missing number plates or graffiti. Most of the complaints related to cars that had not moved for a time period and were untaxed, however, they were not deemed to be abandoned once inspected. The DVLA enforce cars that are untaxed and remain on the road and complainers can check on the DVLA website to see if a car is untaxed.

- 3.3 To assist in the delivery of the service, the Council website has been updated to provide more information to the public as to what constitutes an abandoned vehicle. One issue is that many of the complaints were anonymous which resulted in the Council being unable to advise why they were not abandoned and therefore there were a lot of repeat callers. This has been rectified and now to report an abandoned vehicle, the complainer must leave contact details to allow Renfrewshire Council to respond.
- 3.4 The Renfrewshire Wardens were externally audited by the DVLA Data Sharing Assurance Team in December 2016. The purpose of this audit was to confirm that the Council was recording and investigating abandoned vehicles to the required DVLA standards. In January 2017, Renfrewshire Council received an overall audit rating of 'Green', which demonstrates a high level of compliance. This allows the Renfrewshire Wardens continued access to DVLA vehicle keeper data which helps to identify abandoned vehicles at the earliest point in the process.

4 Protecting Vulnerable Residents

Safe Kids

- 4.1 Safe Kids is an annual interactive educational programme involving Renfrewshire's Community Safety Partners, delivering messages relating to a range of safety issues to every Primary 6 pupil in Renfrewshire, i.e. 1,830 pupils in total.
- 4.2 The aim of Safe Kids was to reduce the number of accidents involving young people, promote positive behaviour and eliminate risks.
- 4.3 Safe Kids is delivered at St Mirren's Paisley 2021 Stadium during February-March 2017 with pupils transported to the stadium from their respective schools. Workshops were designed to be interactive, short in length (10-12 minutes) to enable partners to get vital messages across in subject areas that can be difficult to discuss.



- 4.4 Workshops this year included - antisocial behaviour; CCTV; alcohol and drug awareness; internet safety; fire safety; litter & dog fouling and Street Stuff. Some new workshops were also included for the first time this year, including raising awareness and encouraging kids to “back the bid” for Paisley - City of Culture 2021 and working with the Council’s Civil Contingencies Team, to increase awareness of how to prepare for emergency situations.

The Street

- 4.5 ‘The Street’ is an award winning drama project based in Hamilton that helps young people to address their risky behaviour and keep themselves safe. This 20 minute drama is delivered by young people aged 14-24 with the target audience being other young people. Topics include knife crime; teenage pregnancy; domestic violence and alcohol misuse.
- 4.6 Renfrewshire Community Safety Partnership has visited the project on several occasions during January - February 2017 with groups of young people who come to the attention of the Community Safety Youth Team through their involvement in youth disorder. After watching the drama, the young people attend a 1 hour workshop to assess the impact of their behaviour on themselves and their community.

I Am Me/Keep Safe

- 4.7 The ‘I Am Me’ Cinebus continues to tour Renfrewshire primary schools to deliver a comprehensive programme which raises awareness of disability, bullying and hate crime. Over 5,000 children have participated in the programme, with a further 3,000 children booked to attend over the coming months. The programme has been designed to complement the curriculum for excellence and a progressive lesson plan is available for each school year (from P1 - P7). Feedback from over 2,000 participants highlights that 98% of participants have enjoyed the Cinebus visit, 98% know bullying is wrong and 96% would report an incident.
- 4.8 The Keep Safe Scotland “phone app” has now been launched and is free to download for iOS and Android phones. The app can be used to plan routes, highlighting all Keep Safe places and provide details including opening hours, website and telephone numbers. The app is linked to Police Scotland to dial 101 or 999 with an approximate location displayed allowing officers to find the app user if they are lost or in distress. A link is provided for all local authorities in Scotland, with the option to provide details for community safety events and contacts.



5. Building Safer Communities

Monte Carlo Rally

- 5.1 Paisley town centre was one of the start points for the historic Monte Carlo Rally on 25 January 2017. Paisley was the sole British host out of seven European cities including Stockholm, Lisbon and Barcelona for a range of classic cars to make the 1300 mile trip to the south of France. Provost Hall flagged off nearly 100 competing cars from a special new start ramp. The cars included a Paisley 2021 branded Sunbeam which was going all the way to Monte Carlo as a support car to the main rally. Thousands of spectators attended creating a party atmosphere with lights, music, street food and fireworks. The event was supported by StreetScene services and the Renfrewshire Community Safety partnership, including Wardens and Civil Contingencies service.

Best Bar None

- 5.2 Best Bar None is an awards scheme which raises standards and rewards excellence for those venues that attain the award standard. This is delivered at a local level in partnership with the industry, local authorities and Police Scotland. Community Resources' Trading Standards & Licensing Team is responsible for the local co-ordination and assessment of the scheme. Best Bar None Awards are based on core national standards relating to the five licensing objectives, which are:
- preventing crime and disorder;
 - securing public safety;
 - preventing public nuisance;
 - protecting and improving public health; and
 - protecting children from harm.

- 5.3 12 venues attained either gold or silver awards at the local Awards Ceremony on 12 January 2017. 7 venues were presented with awards in specialist categories such as "Best family establishment", "Most improved" or "Heart of the Community". The Best Bar None Scotland Awards will be held at The Hilton Hotel in Glasgow on 30 March 2017, and a number of local category winners have been shortlisted at this event.

Renfrewshire Council Staff Recognition Awards 2016

- 5.4 The Renfrewshire Community Safety Partnership had several teams and individuals nominated at the Renfrewshire Council Staff Recognition Awards 2016. At a prestigious ceremony in Paisley Town Hall on 26 January 2017, the Community Safety Partnership won 2 team awards categories:
- The Community Safety Partnership Hub (Place Award – Making Renfrewshire a better place to live, work in or visit); and



- Street Stuff (Organisation Award – Building a better Council).

5.5 The Partnership also had 2 other finalists shortlisted and present at the awards ceremony - I Am Me (Place Award category) and Andrew Mason from the Rapid Response Team (Young Achiever Award – individual category).

6. **Diversionsary Activities**

Street Stuff

6.1 Street Stuff continues to deliver a variety of activities throughout Renfrewshire including the introduction of the new Street Stuff Culture Buses which were designed both internally and externally by the young people attending the programme. There are over 34,000 recorded attendances this year (since April 2016) to date which is an increase in comparison with the same period last year.

6.2 Street Stuff continues to work in communities and all 5 local area committee areas 6 days a week. The Street Stuff buses are also out during the 6 evenings and are moved depending on need and requirements of the young people.

7. **Strategic Police Priorities**

7.1 At the Housing and Community Safety Police Board on 23 August 2016, Community Resources presented the Renfrewshire Council response to the Scottish Government consultation on the Strategic Police Priorities.

7.2 The strategic priorities have now been published are in line with Renfrewshire Council's consultation response.

7.3 The Scottish Government has now established seven strategic priorities for Police Scotland to drive their service over the coming years and these are:

- **Localism** – Ensure that the needs of local communities are understood and reflected in the planning and delivery of policing at a local and national level.
- **Inclusion** – Ensure our police service is accessible and responsive to the needs of all people in Scotland.
- **Prevention** – Ensure our police service works to protect people by preventing crime and reducing fear of crime through communication, education, innovation and partnership working.
- **Response** – Focus policing on improving the wellbeing of individuals and communities by tackling crime and responding to and investigating incidents effectively and efficiently.



- **Collaborative Working** – Ensure that our police service works productively with partners at local, national and international levels to deliver better outcomes for people in Scotland.
- **Accountability** – Continuously improve public confidence in policing and inspire trust by being transparent, accountable and acting with integrity, fairness and respect.
- **Adaptability** – Ensure our police service takes advantage of new opportunities and meets emerging threats and challenges.

7.4 Police Scotland and the Scottish Police Authority (SPA) launched a consultation on the 2026 Strategy on 27 February 2017. The Chief Constable has advised that the strategy is aimed at making police time more productive and that Police Scotland will work smarter. As part of this, Police Scotland are also introducing new Operational Area models, including across Renfrewshire from 4 April 2017. The focus of the new strategy and operational model is in line with the Strategic Police priorities above and will result in a focus on Community Policing.

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To: Safer and Stronger Renfrewshire Thematic Board

On: 30 March 2017

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Renfrewshire MARAC Audit by SafeLives

1. Summary

- 1.1 This paper provides an update to the Safer and Stronger Thematic Board on the outcomes and observations raised by a recent audit of the Renfrewshire MARAC process which was carried out by SafeLives as part of the Scottish MARAC Development Programme.
- 1.2 The audit was carried out in October 2016 a year after MARAC in Renfrewshire was established, with the audit being carried out by SafeLives, a national charity dedicated to ending domestic abuse.
- 1.3 SafeLives provide practical tools, training, guidance, quality assurance, policy and data insight to support professionals and organisations working with domestic abuse victims. The aim is to protect the highest risk victims and their children – those at risk of murder or serious harm.
- 1.4 The audit looked at all aspects of the working of the MARAC and covered the areas highlighted below, with observations, recommendations and examples of good practice being noted where appropriate:
 - Identification of domestic abuse
 - Referrals
 - Multi-Agency engagement
 - Support for victims
 - Information Sharing
 - Action Planning
 - Number of cases
 - Equality
 - Operational Support
 - Governance



- 1.5 Overall the audit was very positive and demonstrates the strong approach and excellent partnership working that is delivering real meaningful results in relation to tackling domestic abuse in Renfrewshire.
- 1.6 The audit report has been reviewed by the Gender based Violence Strategy Group and an action plan is currently being created to ensure recommended improvements are implemented. Progress against implementing the action plan will be overseen by the Community Safety and Public Protection Steering Group.

2. Recommendations

- 2.1 That the Safer and Stronger Renfrewshire Thematic Board note the recent audit of the Renfrewshire MARAC process which was carried out by SafeLives as part of the Scottish MARAC Development Programme.

3. Key Findings of Audit

Identification of Domestic Abuse

- 3.1 The report highlighted that the cases being considered by MARAC are relevant and do focus on cases where domestic abuse, that can pose a clear risk to the individuals involved is being considered. Referrals come largely from independent advocacy services and the Police, reflects national trends.

Referrals

- 3.2 It was identified that the majority of cases were referred within the recommended timeframe and that all victims had the option of receiving support from an Independent Domestic Abuse Advocate (IDAA).

Multi-Agency Engagement

- 3.3 The audit noted that the meeting is well attended by the relevant partner agencies and showed a positive commitment of the agencies to addressing domestic abuse.
- 3.4 Cases involving children were heard first which allowed the children's representatives to leave early, demonstrating best use of professionals' time. **(This was identified as an area of good practice).**
- 3.5 It was observed that at the particular meeting attended by the auditors there were no representatives from Housing or Education Services. With the two services being considered core services within the MARAC process it was noted



that this may have a detrimental effect on the information sharing within the MARAC meeting were this to be a regular event.

Support for Victims

- 3.6 All victims are offered the opportunity of support from an IDAA, with an area of good practice being identified that a number of IDAA services were in attendance, ensuring that victims have a choice of representation. **(Identified as an area of good practice)**
- 3.7 A development area was suggested around establishing what feedback the victim would receive from MARAC. This has been incorporated into the improvement action plan.
- 3.8 The report highlights that all representatives demonstrated a real understanding of the dynamics of domestic abuse. **(Identified as an area of good practice)**

Information Sharing

- 3.9 There is an up to date Information Sharing Protocol (ISP) which governs safe information sharing and is reviewed regularly. **(Identified as an area of good practice)**
- 3.10 It was generally noted that the level of information sharing was appropriate, relevant and risk focussed.
- 3.11 It was highlighted at the meeting that there was some discussion on corrections to the referral list (dates of birth, last contact etc). It was suggested that this should be clarified in advance of the meeting to ensure all representatives can prepare appropriately. This has been incorporated into the improvement action plan.
- 3.12 Nationally, MARAC's are struggling to have health professionals represented at the table and it was highlighted as an area of good practice that the Renfrewshire MARAC had ensured a health representative attends. **(Identified as an area of good practice)**
- 3.13 Although the health representative was in attendance, an area for future development would be around securing attendance from GP's and or A&E at the meeting.

Action Planning

- 3.14 It was recommended that timescales should be attached to all actions to increase the accountability of the MARAC.



Number of Cases

- 3.15 There is no cap on the number of referrals within Renfrewshire so the MARAC will be able to develop should the number of referrals increase. Although it was noted that the MARAC may encounter issues if the numbers increase significantly, this was seen as good practice.

Equality

- 3.16 In cases where victims had protected characteristics the Renfrewshire MARAC made additional efforts to ensure services understood the additional risks and barriers the victims may face e.g. the IDAA services have strong links with local LGBT specialists. This was also seen as good practice.

Operational Support

- 3.17 The operation of the Renfrewshire MARAC is one of its primary strengths with the Coordinator ensuring processes are closely aligned with the SafeLives model.
- 3.18 SafeLives are building a national picture of data to allow local comparisons and analysis and notes that Renfrewshire has been submitting data for almost a year which is another area of good practice. **(Identified as an area of good practice)**

Governance

- 3.19 It was noted that there is a clear commitment to MARAC in Renfrewshire, with the Chief Officers Group considering it one of its strategic priorities which demonstrates a commitment to continual improvement and quality assurance which is considered an area of best practice. **(Identified as an area of best practice)**

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To: Safer and Stronger Renfrewshire Thematic Board

On: 30 March 2017

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

HMICS – Independent Assurance Review of Police Scotland – Call handling update report

1. Summary

- 1.1 Her Majesty's Inspectorate for Constabulary in Scotland (HMICS) has published a report on the progress made by Police Scotland and the Scottish Police Authority in response to the HMICS Independent Assurance Review of Police Scotland's Call Handling published in 2015.
- 1.2 The review into call handling carried out by HMICS in 2015/16 was one of the issues that was reported to Renfrewshire Council's Housing and Community Safety Policy Board on 17 May 2016 that led to the review of governance in Policing.
- 1.3 The assurance review has been taking place over the past 12 months and has included over 50 visits to call handling facilities across Scotland as well as other scrutiny activity.
- 1.4 Of the 30 recommendations made in the report, overall progress is noted as being good with 16 recommendations fully discharged and 12 recommendations partly discharged.
- 1.5 Improvements achieved to date include:
 - C3 staff continue to be strongly committed to providing a good service to the public and have maintained a high level of engagement with management throughout a period of intensive change and development.
 - The service the public receive has improved with 999 'grade of service' performance now consistently high at 93% to 97% and 101 'grade of service' ranging from 91% to 100%.



- Police Scotland and the SPA have committed to building improved call handling facilities that focus on customer service, identifying risk and vulnerability and making best use of resources to effectively manage demand.
- Governance and programme management have improved significantly, with the required level of change management and quality assurance processes now in place to support the next major steps of the Contact, Command and Control Integration and Remodelling (C3IR) change programme.
- ICT systems are now stabilised, with improvements in network infrastructure and the implementation of new technologies. These include a single command and control system and enhanced customer relationship management (CRM) system. Business Continuity planning also remains strong.
- A validated workforce planning model is in place to accurately inform staffing levels to meet demand. This includes a staffing model to support the remaining C3IR change programme along with a consistent national approach to training of new staff.
- Standardised call handling processes are being developed and implemented, although this work requires to continue apace with greater emphasis on national consistency.
- A revised performance management framework has been developed, shifting the over reliance on previous 'grade of service' measures to a more balanced set of indicators.

2. Recommendations

- 2.1 That the Safer and Stronger Renfrewshire Thematic Board note the content of this report and the progress and improvements in call handling over the past year.

3. Background

- 3.1 HM Inspectorate for Constabulary in Scotland (HMICS) is established under the Police and Fire Reform (Scotland) Act 2012 and has wide ranging powers to look into the 'state, effectiveness and efficiency' of both the Police Service of Scotland (Police Scotland) and the Scottish Police Authority (SPA).
- 3.2 The initial review was presented to the Housing and Community Safety Policy Board as part of the Review of governance in Policing on 17 May 2016.
- 3.3 Progress on the actions from the initial report has been deemed to be 'good' by HMICS.



3.4 The report details all 30 recommendations and states the evidence, anticipated outcome and status to show progress to date.

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