

**To: Renfrewshire Community Planning Partnership Oversight Group**

**On: 6 October 2020**

**Report by:**  
Chief Executive, Renfrewshire Council

**TITLE:**  
**Local Outcome Improvement Plan – Annual Report 2019/20**

**1. Summary**

- 1.1 In October each year, the Community Planning Oversight Group considers the Local Outcome Improvement Plan – Annual Report. The annual report provides an overview for the Oversight Group on the progress that has been achieved over the previous 12 month period against the priorities set out in the Our Renfrewshire Plan. This allows the Oversight Group to have an overview of the priorities identified by the Executive Group for the next 12 months and specific actions to address these priorities.
- 1.2 The 19/20 Annual Report is attached as Appendix 1 to this paper and covers the period to 31 March 2020. This means that the progress which is being reported in the report, is against all activities undertaken during 19/20 and therefore before the emergence of the COVID19 pandemic. Whilst the response and recovery process to the pandemic is still fully underway, it is important for community planning partners to be able to draw a line under the 19/20 activity and data and use the information available to inform the partnership approach to recovery and renewal.
- 1.3 Unfortunately due to the pandemic, some of the data which partners collect at a local level to demonstrate local outcomes and impact, is not yet available. We will continue to populate this data wherever it becomes available.

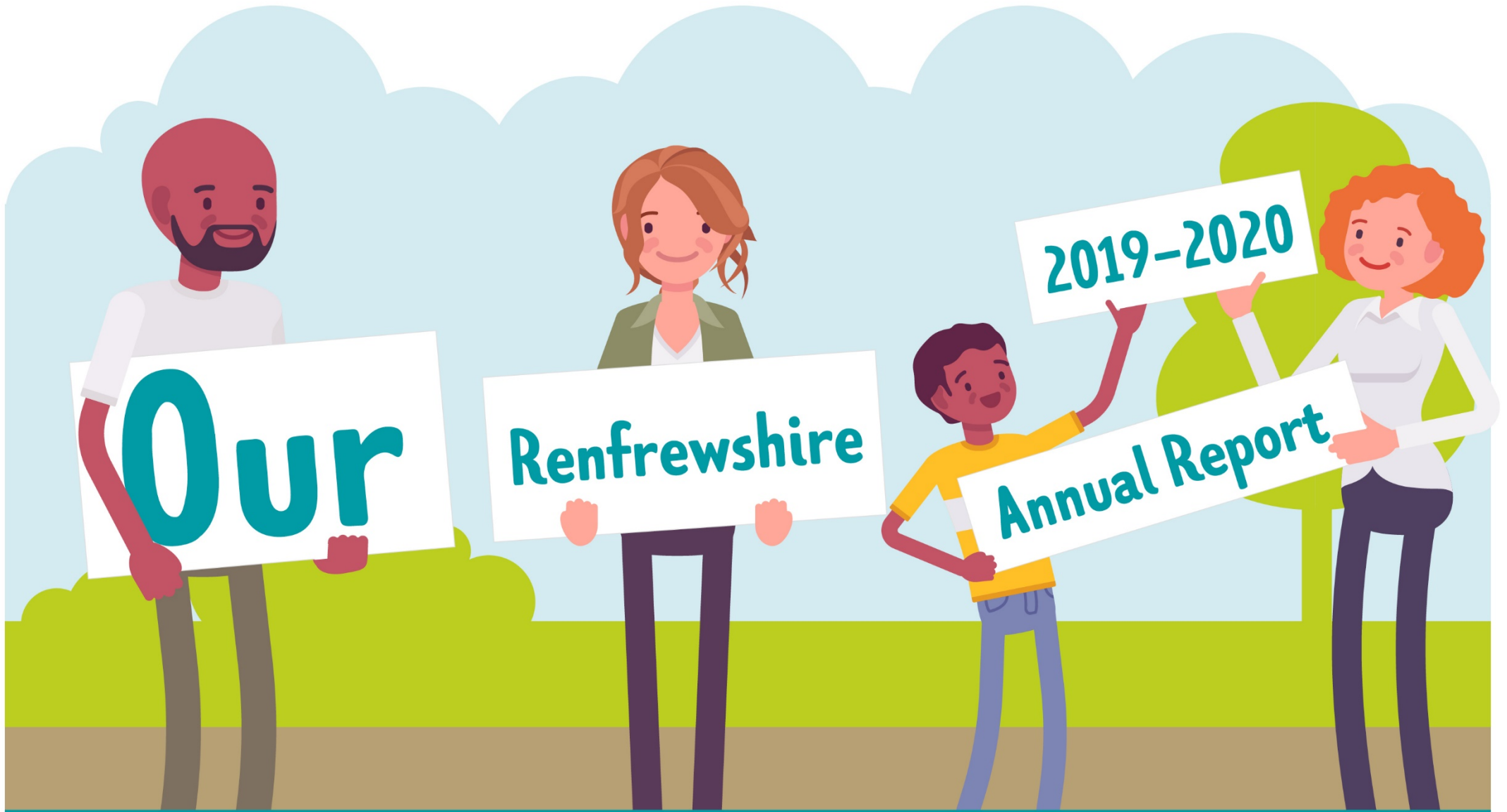
**2. Recommendations**

- 2.1 It is recommended that Renfrewshire Community Planning Partnership Oversight Group note the annual report attached to this report.

### **3. Background**

- 3.1 Each October, the Community Planning Partnership Executive Group produces its Local Outcome Improvement Plan – Annual Report. The report is made available to Scottish Government and is published at a local level to ensure wider scrutiny and oversight of the outcomes being achieved by the Community Planning Partnership.
- 3.2 The 2019/20 Annual Report is attached within the appendices of this report for approval by the Executive Group. The main summary report provides an overview of the key activities undertaken by community planning partners over the 12 month period to 31 March 2020. Whilst this covers the period prior to the emergence of the pandemic, partners have included some initial information on some of the work they have undertaken to respond to the initial impacts of the pandemic.
- 3.3 Over the past 6 months, partners have been heavily focused on the COVID-19 response and routine activities have been reprioritised. This is reflected in the scorecard attached as an appendix to the annual report, where there are several gaps in terms of the data available to partners within the scorecard. We will continue to complete any gaps in the scorecard as the data becomes available, however it was felt important to complete the report and to draw a line under 19/20 activity, before moving ahead with the next phase of work being undertaken by community planning partners.

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#ourRenfrewshire

# Our Renfrewshire: Local Outcome Improvement Plan Annual Report 2019-2020

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# Preface

This is the Annual Report 2019/20 of Renfrewshire Community Planning Partnership.

It describes the progress of Renfrewshire's Community Planning Partnership over 2019-20 and gives practical examples of how partners are working together to make a difference locally. Whilst the report covers the period prior to the emergence of the COVID 19 pandemic, it does highlight some of the joint work undertaken to respond to COVID19 in Renfrewshire.

Our Renfrewshire, the Community Plan for 2017-27 is Renfrewshire Community Planning Partnership's Local Outcome Agreement and Locality Plan.

# About Community Planning

## What are we?

All of our Community Planning Partners (public, private, voluntary organisations and groups) are working to make Renfrewshire a better place to live. We want to work with each other, and with communities, to provide the services that people want and need locally to make them as good as we possibly can.

## Who are we?

Our partnership includes some organisations you will know well – Renfrewshire Council; Police Scotland; the NHS; Scottish Fire and Rescue, West College Scotland, University of West of Scotland: as well as – Scottish Enterprise; Renfrewshire Leisure; the Third Sector Interface called Engage Renfrewshire; Skills Development Scotland; Health and Social Care Partnership and the Department of Work and Pensions.

## What are we trying to achieve?

Our vision is:

*“Working together to make Renfrewshire a fairer, more inclusive place where all our people, communities and businesses thrive”*

Our aim is to work with communities to deliver better services locally to people and to reduce the inequalities across Renfrewshire by doing so.

# How are we doing?

Below are some of the key areas where we have improved over the last couple of years. Please refer to Appendix 1 for detailed partnership performance breakdown, however a summary of key achievements is detailed in next sections.

## INCREASE

in median weekly earnings for full-time employees

a) living in Renfrewshire

£587.00 → **£626.90**  
2018/19 2019/20

b) working in Renfrewshire

£523.50 → **£536.10**  
2018/19 2019/20



## INCREASE

in opportunities to see or hear something positive about Paisley and Renfrewshire

**335,000,000**

2019/20



**314,000,000**

2018/19



## DECREASE

Number of incidents of anti-social behavior reported to Renfrewshire Council Community Safety Service



**1,939**

2017/18



**1,711**

2018/19

## REDUCTION

in total CO2 emissions (tonnes) from public buildings

**14,711**

2018/19



**17,020**

2017/18



## INCREASE

in employment rate of disabled people

**57.4%**

2019/20



**50.5%**

2018/19



## INCREASE

in number of VAT/PAYE registered businesses in Renfrewshire

**4,645**

2019/20



**4,575**

2018/19



## IMPROVED

Child Healthy Weight in P1



**78.12%**

2018/19



**76.75%**

2017/18

## IMPROVED

Suicide rate per 100,000

**23**

2017/18



**13**

2018/19



# Our Renfrewshire is Thriving

Maximising economic growth, which is inclusive and sustainable

## Our priorities

- Growing our working age population by encouraging people to stay here, and attracting new people to settle here
- Identifying opportunities for economic growth across the City Region, and developing thriving and sustainable cultural, creative, digital and manufacturing sectors
- Achieving Inclusive Growth by making sure Renfrewshire's investment and opportunities deliver for all
- Equipping people with the skills and pathways to access opportunities and making sure people can access work which affords them an acceptable standard of living
- Making sure the infrastructure is in place to support growth in local economy and population (such as housing, transport and schools)
- Promoting a positive image and reputation of Paisley, and Renfrewshire as a whole, in Scotland, the UK and internationally

## Key highlights:

Renfrewshire Economic Leadership Panel guided work during 2019/20 to develop the **Renfrewshire Economic Strategy and Action Plan**. This work is of major strategic importance to Renfrewshire and will now be revisited in the context of the impact of Covid-19 on the Renfrewshire economy.

Early indications are that so far, the changes in the labour market brought about by COVID-19 have had the biggest immediate impact on those on the lowest incomes and in the most precarious, least secure jobs – temporary jobs and those on zero hours contracts. It is also expected that those becoming unemployed or displaced in the labour market as furlough comes to an end are in jobs likely to disproportionately impact on young people, women, those with disabilities and minority groups.

The Renfrewshire Economic Strategy was approved by Renfrewshire Council's Leadership Board in September 2019, setting out a collaborative approach to the development of the Renfrewshire economy over the next 10 years. The strategy has stretching ambitions for the creation of jobs and the delivery of inclusive growth based on:

- ❖ more, and better jobs for local people
- ❖ growing the value of the Renfrewshire economy and positioning Renfrewshire as the centre of manufacturing innovation, and research and development
- ❖ growing our working-age population and supporting people on long term sickness back to employment with more secure earnings
- ❖ reducing the skills gaps and shortages experienced by local businesses
- ❖ improving our economic infrastructure, including better public transport and digital connectivity

Many of the actions identified are underway such as the **City Deal** suite of projects, the cultural infrastructure programme, a strategy to deliver ultrafast broadband capacity and the 'single point of entry' system for business support services provided by Scottish Enterprise and the Council.



Actions being prioritised in the existing Renfrewshire Economic Strategy within the first 24 months include:

- ❖ Developing with public sector partners a mechanism to lever private sector investment into town centres, with the published **Paisley Town Centre Vision** to being used to commence dialogue with Scottish Government and others.
- ❖ Agreeing and delivering a Renfrewshire approach to inclusive growth including jobs for people with health and wellbeing challenges.
- ❖ Building local wealth through procurement of supplies and services.
- ❖ Marketing Renfrewshire as an international location for advanced manufacturing investment.
- ❖ Completing the early developments in the planned **Advanced Manufacturing Innovation District Scotland (AMIDS)** and looking ahead at future land and property needs through an **Economic Land and Property Commission**.
- ❖ Developing a Renfrewshire Skills Plan between national and local skills organisations; schools, further and higher education; and local business and industry.
- ❖ Hosting a Renfrewshire Transport Summit working with the Renfrewshire business and transport community in the development of future transport ideas and strategies.

Community planning partners have engaged strongly with employers and people seeking work during 2019/20. Skills Development Scotland (SDS) deliver Renfrewshire's responsive careers service. In 2019/20 career guidance was provided to 6,383 school pupils and 1,486 school leavers, 6,578 people registered with My World of Work, funded 306 Employability Fund starts and there were 1,149 Modern Apprenticeship starts during the year. SDS also relaunched Individual Training Accounts, which are available to help people develop the skills they need for work, giving learners who meet the eligibility criteria up to £200 towards a single training course or training episode per year.

Scottish Enterprise has been working with local businesses to attract investment into Scotland and Renfrewshire. While business as usual continues, the challenges presented by Covid-19 have meant additional measures have been required. 42 Renfrewshire businesses had received support from the Pivotal Enterprise Resilience Fund and 28 businesses have been supported through the Creative, Tourism and Hospitality Enterprise Fund. Scottish Enterprise is also working with four companies in Renfrewshire to safeguard the NHS supply chain nationally.

Scottish Enterprise is leading on the **Restart and Recovery Campaign** to ensure that businesses can reopen confidently and ensure worker safety. SE is working with Scottish Government and others to understand the impact on nationally and regionally important companies and their supply chains. Specifically, to understand the implications for sectors, clusters, regions and jobs, and for the reshaping of business support provision to address the challenges they face.

In the medium to long term, Scottish Enterprise and Scottish Government are engaging with partners and stakeholders about restart and recovery, balancing short term actions to mitigate the impact of Covid-19 on the economy with the need to drive medium and long term economic goals and ambitions.

Renfrewshire Council is also progressing recovery planning arrangements, which will be taken forward jointly with residents, communities, partners and businesses. This will focus on restarting service provision and rebuilding service capacity, reconnecting with communities and residents and reimagining, resetting and building better Renfrewshire's ambition and vision for the future. Key plans for the recovery effort within Renfrewshire are the Economic Renewal Plan and the Social Renewal Plan. The Economic Renewal Plan will drive business recovery in Renfrewshire and the Social Renewal Plan will work with local communities to deal with the impacts of covid-19 experienced by residents. The Economic Renewal Plan was

informed by engagement and conversations with more than 500 businesses - around 10% of Renfrewshire's total - about the issues coronavirus has caused for them. This engagement was delivered by Renfrewshire Council in partnerships with Renfrewshire Chamber of Commerce. As a result, an innovative £1.3m package of support to help Renfrewshire businesses recover from the effects of lockdown has been approved by the Council.

Engage Renfrewshire and partners have worked together during 2019/20 and since the onset of Covid-19 to strengthen the third sector contribution to the Renfrewshire economy. In 2019/20, 38 contractors provided community benefits to the local third sector – some 'in-kind' but also £69,000 in direct financial grants. During the year Engage Renfrewshire has continued to work in partnership with Renfrewshire Council's Procurement Forum to ensure that the value of community benefits from contractors was maximised. One example of this saw four hundred individual pieces of personal protective equipment (PPE) donated by Alexander Workwear to organisations in the third sector. In a similar way, West College Scotland has supported local communities, providing around £3000 worth of hand sanitiser to the Renfrewshire Health and Social Care Partnership, and around 27,000 items of PPE to Greater Glasgow and Clyde NHS.

To support the third sector several funds have been set up nationally, specifically to mitigate and address the impact of Covid-19. Engage Renfrewshire have undertaken additional roles within this new funding landscape to ensure that local organisations are aware of all new opportunities. Engage Renfrewshire also acted as assessors for the Wellbeing Fund application process, provided support for Resilience Fund applicants and provided guidance and assessment support for community anchor organisations delivering Supporting Community Fund programmes.

In the early stages of 'lockdown' there was a huge amount of information and guidance being made available to all sections of society. In response to this Engage Renfrewshire's weekly e-alerts increased to daily publications, and included criteria, deadlines and information on how to apply for COVID-19 linked funding. Engage maximised our social media platforms and also emailed groups directly regards these opportunities. Across the Wellbeing Fund, Third Sector Resilience Fund, and Supporting Communities/Community Anchor Funds a total of over £1.2million has been received by local organisations to date. Our daily e-alert also included information on national funders such as The National Lottery Community Fund, who were changing their fund criteria to accommodate the rapid changes, impacts and challenges faced by our community organisations.

A partnership between Renfrewshire Chamber of Commerce and Engage Renfrewshire is delivering a group mentoring programme to support the long-term resilience, sustainability and capabilities of the third sector as they navigate the challenges of the crisis and adapt and innovate. The initial stage of the programme, funded by Renfrewshire Council, has involved digital training and has focused on how to deliver in new digitally connected ways and how to use digital models to engage service users.

As part of Covid-19 response Renfrewshire Chamber of Commerce developed a portfolio of support services for local business community. This includes design and delivery of series of webinars open to members and non-members with subject covering financial support packages available during Covid-19 crisis, health & safety, carrying out risk & return to work assessments, mental health & wellbeing, HR/Employment Law and the Job Retention Scheme. The Chamber have funded and launched a peer to peer business mentoring service: free to use utilising a pool of volunteer business mentors giving time to support companies one-to-one with challenges in key areas such as marketing, finance, business strategy and planning. **TRANSFORM program** which was funded and developed by Renfrewshire Chamber is designed to help companies adapt and transition to the new business environment post-COVID. With online training and support in key areas to seek out new opportunities exploring Leadership, Strategy, Digital, Green Recovery and Wellbeing. TRANSFORM is open to all members, is free to join and delivered between August 2020-Feb 2021. Program will deliver up to 60 training sessions.

Renfrewshire Chamber of Commerce have also launched Customs Declarations Service in response to Brexit changes trading with EU27.

Department of Work and Pensions (DWP) has experienced significantly increased claim volumes as a result of Covid-19 and have informed partners of its offer to support people in Renfrewshire. In order to support vulnerable customers and all those who need them, the network of Jobcentres has remained open throughout the period of the pandemic. However, to allow customers to stay safe and stay at home, and to keep our people safe there has been no requirement for customers to attend Jobcentres with our processes being delivered digitally or by telephony. During this time:

- ❖ Work Coaches are calling their customers proactively to offer support to find work or to increase their hours of work where it is possible for them to do so.
- ❖ Partners are working closely with our key stakeholders at a local level to help people to retrain or get into work, with specific support for young people aged 18 – 24 and self-employed customers who may be particularly impacted by current circumstances.
- ❖ Two key new websites, “Job Help” and “Employer Help” have been launched. These provide further information tools in addition to the link to DWP’s “Find a Job” website. These provide support in understanding the Post-Covid labour market, signposting jobseekers to live recruitments and job-matching services. This national activity is supported by a regional communication.

# Our Renfrewshire is Well

Supporting the wellness and resilience of our citizens and communities

## Our priorities

- Promoting wellbeing and good mental health, particularly in our young people
- Promoting healthy lifestyles that support both physical and mental health
- Tackling isolation and loneliness, by connecting people to their communities, and to services
- Enable people to live healthier, for longer, by supporting our older population to stay active
- Developing strong community-based services that respond to local need
- Enabling communities to have their voice heard, and influence the places and services that affect them

## Key highlights:

Community Planning Partners continue to implement the **Early Action System Change Renfrewshire** initiative to improve the mental health and wellbeing of children and young people. The three year programme that commenced in 2018 brings together partners including Renfrewshire Council, Dartington Service Design Lab, Engage Renfrewshire, Action For Children, Barnardo's and the Ariel Trust and is supported by the Big Lottery Fund. During 2019/20 partners including Engage Renfrewshire supported the successful conclusion of 'Phase 1' of the Early Action System Change collaborative, supporting a Learning Event attended by 120 participants from local and national public and voluntary sector groups, including former Chief Medical Officer Sir Harry Burns. £30,000 had been granted in Phase 1 to 12 voluntary sector organisations to run very innovative and creative sessions on mental health and coercive control in adolescence. Phase 2 will begin in August 2020.

On behalf of Renfrewshire Health and Social Care Partnership Strategic Planning Group, Recovery Across Mental Health, ACUMEN and other partners have led work to improve connectedness in our communities in order to tackle loneliness and isolation by linking people with local activities and services. **The Renfrewshire Connectedness Champion Project** is now underway with an ACUMEN development worker appointed to co-ordinate this.

A new **Adult Carers Strategy** was approved in January 2020 to ensure that carers can access the support they need as they need it. Older people in Renfrewshire have benefited from third sector organisations such as **ROAR Connections For Life** leading campaigns **to improve levels of physical activity in older people and prevent falls**. Renfrewshire Leisure has led on development of services based in the community to promote healthy lifestyles. This includes **improved fitness access provision** to encourage young people aged twelve to sixteen years to participate in fitness Indoor Leisure Services and the second year of an extensive pupil survey by the Active Schools Team that has enabled Renfrewshire Leisure to track physical activity on an individual basis and allowed us to focus services to those who needed it most.

Renfrewshire Leisure's **Health & Wellbeing Team** offered a range of activity sessions and behavioural change sessions for all people in Renfrewshire living with long term conditions, supporting people living with conditions such as Cancer, Chronic Obstructive Pulmonary Disease (COPD), Parkinson's, Multiple Sclerosis (MS), Dementia, Fibromyalgia, cardiac conditions, bone, joint, muscular conditions and cognitive

impairments. One to one support was offered through our Live Active Team and support to participate in physical activity was available through our Vitality or Easy Exercise classes. Services have exceeded the targets and outcomes set by the funding partners.

Renfrewshire Leisure's Move More is the leading **Macmillan Move More** programme in Scotland both numbers and clinical influence. It has made significant progress into implementing physical activity into cancer care and received overwhelming feedback from service users at all stages of their cancer journey, both physiologically and psychologically. This year Renfrewshire Leisure secured an additional £300,000 investment.

**Renfrewshire Macmillan Improving The Cancer Journey (ICJ)** was launched in January 2020. Since then, 111 people who have a cancer diagnosis have received dedicated one-to-one support, with £90,132.30 in benefit entitlement. This has been achieved through providing support of a named co-ordinator to everyone in Renfrewshire with a cancer diagnosis. Service users receive a Holistic Needs Assessment (HNA) to easily access all the support they need, as soon as they need it, to enable them to live as well and as independently as possible.

Engage Renfrewshire's **Health Networking Breakfast** became even more popular in 2019/20 with steady attendance, speakers from public and voluntary sectors, and some fantastic feedback about the effectiveness of the event. The breakfasts and other specific health meetings have also enhanced collaborative working within the Strategic Planning Group for Renfrewshire HSCP, which will be crucial in helping us tackle challenges in 2020 and 2021.

Since the beginning of the pandemic, health and care services and other partners have worked tirelessly to address the impact on people. Emergency procedures have been activated to provide treatment and care to those who need it and to communicate public health advice effectively to the population in general. Significant volunteering efforts have been put in place, at UK, Scotland and Renfrewshire levels to assist with health, care and humanitarian assistance. A Community Impact Assessment is being carried out to inform Renfrewshire's response to the impact on our communities.

Health and care services have been reconfigured to make creative use of digital technology to maintain services where possible and to keep in contact with service users, particularly our most vulnerable residents. Routine health services and checks, including GP surgeries have been rescheduled to allow a follow on prioritising Covid-19 related responses.

Public services and voluntary groups have worked together to ensure that around 6,000 people on shielding lists and other vulnerable people received food, toiletries and other basic needs. This involved the redeployment of many staff across organisations to resource this effort and the repurposing of premises. In many areas in Renfrewshire, community groups took a lead role in the response and these efforts have supported our communities to be resilient in the face of the worst peace-time crisis that we have faced.

Partners have recognised that social isolation and loneliness and issues of depression and anxiety will have been heightened by the impact of Covid-19. This has been recognised in Renfrewshire by the local humanitarian response, which seeks to mitigate and address these impacts. An example of partnership working between Renfrewshire Health and Social Care Partnership, Renfrewshire Council and Engage Renfrewshire has been the establishment of Neighbourhood Hubs to assist people supported by the Local Assistance teams with non-food support.

# Our Renfrewshire is Fair

Addressing the inequalities which limit life chances

## Our priorities

- Ensuring our children get the best possible start in life.
- Addressing the poverty related attainment gap, and young people can achieve success after school.
- Identifying people's needs early, by sharing information and working together.
- Tackling health inequalities and narrowing the gaps in healthy life expectancy.
- Reducing drug and alcohol misuse in our communities.
- Ensure that people currently facing disadvantage get access to opportunities to improve their health, skills and income.

Recovery Café, the Renfrewshire Men's and Women's Groups, Renfrewshire Family Support Group, and Renfrewshire Adolescent Drug and Alcohol Resource (RADAR). In addition, the members of the Commission have also engaged with frontline staff and Pastoral Care teachers in a series of focus groups.

In January 2020. A Recovery Conversation event was held in partnership with the Sunshine Recovery Café. This event provided the opportunity for over 100 individuals from the recovery community (including family members) to meet with Commission members and give their views to the Commission.

Throughout the Commission, evidence from a range of services, organisations and experts was provided and is being utilised to inform its recommendations. Due to the impact of the COVID-19 pandemic and subsequent lockdown, work is still ongoing to refine the key messages or recommendations that are beginning to flow from the work of the Commission. However, this work will resume and during 2020/21, Renfrewshire

## Key Highlights:

In developing Renfrewshire's Community Plan 2017-2022, the Community Planning Partnership made a commitment to better understand how individuals, families and communities across Renfrewshire are impacted by alcohol and drug misuse. As a result, an independent **Alcohol and Drugs Commission** has been established and has been one of the most significant pieces of partnership working in Renfrewshire during 2019/20.

Since the beginning of 2019, significant work has been undertaken to establish and develop the work programme of the Commission. At the outset, Commission members agreed to consider support those with the highest need who are suffering the most severe disadvantage. In the meetings which have followed, the Commission - which comprises key national experts from across health and social care, housing, justice, third sector and higher education - has discussed how we currently support people affected by alcohol and drug use; our services across prevention and early intervention; recovery; the impact of trauma; and how we engage with children and young people.

One of the most important parts of the work of the Commission continues to be listening to the voices of those with lived experience: talking to service users, people in recovery and their families and carers. To hear these voices, Commission members have visited Renfrewshire services including the Sunshine

Community Planning Partnership will prioritise work on alcohol and drugs use across Renfrewshire and drive forward the recommendations from the Alcohol and Drugs Commission to reduce the impact on individuals, families and communities.

Engage Renfrewshire, Renfrewshire Health and Social Care Partnership and Renfrewshire Council, worked together during 2019/20 to establish the **New Buddies** initiative. This aims to co-ordinate and promote partnership working across the range of supports, resources and services available to people from black and ethnic minority communities settling in Renfrewshire. The programme will also support the integration of these “New Buddies” into Renfrewshire life - regardless of how long they have been here – and act to promote good community relations. Engage Renfrewshire were successful in securing National Lottery funding, which has enabled a New Buddies Network Officer to be funded and hosted by Engage Renfrewshire for a two-year period.

In 2019, we published our first **Local Child Poverty Action Report** as part of new duties within the Child Poverty (Scotland) Act. The report is published jointly by Renfrewshire Council and NHS Greater Glasgow and Clyde, with input from the wider Community Planning Partnership and Renfrewshire Health and Social Care Partnership in particular. The report provides a summary of past local action to tackle child poverty, as well as plans for the coming year. We received positive feedback about the report from Improvement Service and national partners stating “Overall, an excellent report which shows a collaborative and holistic approach to addressing child poverty. Clear commitment to and investment in bringing about a step-change in action to tackle child poverty. Evidence of innovative approaches across a wider range of levers – many of which are targeted specifically at parents with children in priority groups.” The 2020/21 report will be published in September, delayed due to the prioritisation of the COVID response.

Year two of the three-year **Renfrewshire Tackling Poverty Programme** (2018-21) was delivered during 2019/20, with an Action Plan for 2020/21 approved in February 2020. This programme targets support for families that need it most, removes barriers to participation for children and young people and supports their health and wellbeing.

A new **Skills Action Plan 2020-23** was approved in February 2020, in order to deliver the opportunities to improve skills that Renfrewshire residents will need to access job opportunities. As with all economic development and employability plans, this will require adjustment to the Covid-19 landscape.

Renfrewshire Council has been working with partners to deliver the Scottish Government and SCVO’s **Connecting Scotland** programme across Renfrewshire, providing devices and data to people who are digital excluded through the pandemic. There are now 15 organisations across the public and third sector working to distribute 240 devices to service users across Renfrewshire who are shielding or face some other clinical high risk, as well as providing digital champion support to end users to help them get the most out of their device.

Renfrewshire’s local third sector consistently delivers outcomes that matter to people, and during the crisis many have continued to build on their strong and trusted relationships within their local areas. Working very closely with communities and cohorts of interest, local groups demonstrated their agility and responsiveness, moving quickly to assess needs and deliver bespoke services and support. Working in partnership with Renfrewshire Council, the Health & Social Care Partnership and often with local private sector organisations, community groups have helped shape the local response to a national crisis - often providing a ‘safe place’ for those vulnerable individuals and families most at risk.

# Our Renfrewshire is Safe

Protecting vulnerable people, and working together to manage the risk of harm

## Our priorities

- Protecting vulnerable adults and children, ensuring they can live safely and independently.
- Tackling domestic abuse and gender based violence.
- Managing risk of harm and offending behaviour.
- Supporting prison leavers within the community justice arrangements.
- Making sure we are ready to respond to major threats and crisis.

## Key highlights:

**Renfrewshire's No To Gender Based Violence Strategy** Action Plan for 2019/20 was agreed during the course of the year. The action plan focuses on:

- ❖ Ensuring strong partnership working
- ❖ Providing high quality services that meet the needs of victims.
- ❖ Address the behaviour of perpetrators.
- ❖ Improve knowledge and skills of gender based violence in partner staff and communities.

**Service Reviews** were commenced during 2019/20 to improve learning disability services, older people's services and addiction services. The **Living and Dying Well With Frailty Collaborative** was also established, seeking to improve choice and dignity towards end of life.

The Scottish Fire and Rescue Strategic Plan was approved in October 2019 and consultation on a Local Fire and Rescue Plan for Renfrewshire started in January 2020. Police Scotland also agreed strategic police priorities for the next six years

Operationally, partners carried out the **Your Home, Your Street, Our Community** campaign in Paisley Town Centre in autumn 2019, which featured high visibility police patrols and an environmental clean-up. Also during this time, Scottish Fire and Rescue led **Operation Moonbeam** to reduce firework and associated antisocial behaviour as part of the deliberate fire reduction strategy. Police worked with schools, West College Scotland, University of the West of Scotland and retailers on the **Don't Ask For It** campaign to discourage proxy purchase of alcohol in December 2019.

Protecting vulnerable people from harm has been a key focus in 2019/20, Significant actions have included a three-month education and prevention campaign about local crimes against elderly residents, in partnership with Paisley Daily Express and a **Financial Harm Clinic** in November 2019.



# Community Planning Partnership which is sustainable and connected

**Volunteers and volunteering organisations** within the third sector play a fundamental role, often complementing the work of the local public sector, to support people with basic needs and other types of support - keeping people connected and well. Across Renfrewshire, volunteering is part of everyday life for many people, making a huge and often hidden contribution to the lives of individuals and communities.

During 2019/20 Engage Renfrewshire recorded 1,102 new volunteer registrations and recorded over 100 new opportunities that were created by local groups. Engage promoted a strategy which concentrated on 4 priority areas during 2019/20; improving volunteering outcomes for Engage member organisations, increasing volunteering among harder to reach groups, increasing volunteering among working professionals and influencing the 'culture' of volunteering. Making volunteering in Renfrewshire as accessible and available as possible to all is also an aim, particularly by embracing developments in 'digital'. Encouraging people who would not necessarily consider volunteering to become more involved is important - to enjoy the benefits, especially improved mental and physical health, that volunteering brings.

The Covid-19 crisis has highlighted the ways that citizens and communities have organised to support each other in and across neighbourhoods. Over 1,100 people in Renfrewshire signed up to volunteer during Covid-19

Many social, community organisations adapted quickly to undertake a huge range of critical roles in neighbourhoods such as food distribution and prescription delivery services. Even before the national campaign for volunteering had begun an estimated 690 people were supporting around 14 organisations providing direct food and resilience support. Many local groups had to adapt their services at speed, particularly around digital working. Keeping people online has been crucial, with a number of local organisations providing free Data SIMS and top ups cards, encouraging people to access online self-care programmes, and delivering online cultural workshop programmes.

Collaborations between local third sector groups and local businesses have been very important to the local response with local food groups and childcare services linking in with local shops to distribute essentials:

- Local food group 'The Ark on the Clyde' has been working with local suppliers; village stores and farm shops to provide groceries and essentials
- Childcare Social Enterprise 'Klas Care' has been working with local shops to provide food for key workers and their children, plus distributing donated food hampers.
- Local football team Thorn Athletic FC have been working with local traders to deliver food and groceries.

The pandemic has highlighted what was always there - local people know what they need and have been inventing unique and innovative approaches during the crisis. Some examples of local groups and organisations responding to the crisis are highlighted here:

- STAR Project: as well as adapting their community fridge service, Star Project also prioritised ways to engage community members in creative activities via digital platforms. Liaising with over 80 partners, including artists and other creative orgs, during the lockdown period. Star distributed data/mobile 'top-ups' to tackle barriers to online engagement. They delivered craft/creativity packs, alongside 'Community Fridge' deliveries, to enable participation in creative activities. STAR have also recently launched a significant shopping centre for local people.

**Digiren** is the partnership group that has been working towards improving Renfrewshire's digital connectivity. Free Wi-Fi became available in Renfrew and Johnstone Town Centre and also Paisley High Street during 2019/20, with the rest of Paisley Town Centre to follow.

Community planning partners in Renfrewshire have also commenced work on a self-assessment of the Community Planning Partnership, working with the Improvement Service. The self-assessment will inform the next phase of strengthening partnership working in Renfrewshire.

# Partnership journey so far



# Locality Plans

The Our Renfrewshire Locality Plan identified as its focus the 9,000 people in Renfrewshire who live in areas that are within the 5% most deprived in Scotland, as defined by the Scottish Index of Multiple Deprivation (SIMD). This population is located in small areas within the larger communities of Paisley Ferguslie Park, Gallowhill, Seedhill, Foxbar, Johnstone South West and Linwood South areas.

The latest version of the Scottish Index Of Multiple Deprivation (SIMD) was published in January 2020. Fewer of Renfrewshire's data zones were in the 20% most deprived in Scotland in 2020 compared to 2016; 54 in 2020, 61 in 2016.

Out of Renfrewshire's 225 datazones (the small areas that Scotland is divided into for SIMD ranking purposes), 138 (61%) improved their ranking in 2020 compared to 2016. The number of people in Renfrewshire identified as being employment deprived, income deprived or health deprived fell, although housing deprivation and access deprivation stayed the same.

Seven Local Partnerships have now been established across Renfrewshire, with each Local Partnership including in its membership local councillors, community councillors and leading local groups. The seven Local Partnership areas are: Erskine, Inchinnan, Bishopton and Langbank; Gleniffer; Johnstone and Linwood; Paisley East; Paisley North, West and Central; Renfrew; and The Villages.

Each Local Partnership has identified a set of priorities for their area. A new development during 2019/20 was that community members on Local Partnerships and young people within each of the seven areas had direct influence on the allocation of funding to community groups in their area addressing local priorities. Examples of the projects funded by Local Partnerships and by Celebrating Renfrewshire are set out below.

# RENFREW

## Local Partnership Grant Funding

**£64,094** awarded to **14** community projects

### BRINGING RENFREW TOWN CENTRE TO LIFE

**£1,962**

to St Vincent's Hospice for pop-up shopping events in Renfrew



### MOVING AROUND AND CONNECTIVITY



**£3,491**

to Renfrewshire Access Panel and Shopmobility to support accessibility

### MAKING THE MOST OF PUBLIC ASSETS



**£10,000**

to Friends of Knockhill Park for mobile lighting and STEM classes



**£4,000**

to Renfrew Community Council for Christmas tree lights display



**£10,000**

for programme of activity to promote Renfrew Care Home as a community asset

### STRENGTHENING SOCIAL CONNECTIONS



**£14,202**

Our Place Our Families sport and play project



**£8,368**

to Renfrew YMCA for young people to develop community projects



**£1,480**

to Arkleston and Newmains over 60s to support companionship in the area

Young people in Renfrew voted for eight projects to receive funding totalling £18,657. Groups funded include Renfrew High School Pupil Leaders, Young Ambassadors, Renfrew YMCA and Renfrewshire Carers Centre.

# PAISLEY NORTH, WEST AND CENTRAL

## Local Partnership Grant Funding

**£55,895** awarded to **41** community projects

### COMMUNITY EMPOWERMENT



**£8,000**

to STAR Project for Shortroods Men's Group



**£1,156**

to Wynd Centre for community hub services

### GREEN SPACES



**£2,320**

to Renfrewshire Environmental Trust for Healthy Heart Garden



**£897**

to Neighbourhood Challenge for environmental improvements

### TACKLING SOCIAL ISOLATION TO PROMOTE HEALTH



**£2,200**

to Mossvale Community Council for sewing project



**£1,000**

to Forever Young for physical activities for older peoples

### COMMUNITY SAFETY



**£1,445**

to I Am Me Scotland for an anti-bullying app



**£2,886**

to Renfrewshire Access Panel to promote accessibility

Young people in Paisley North, West and Central voted for nine projects to receive funding totalling £21,133. Groups funded include Paisley YMCA, Mary Russell Youth Club, Pals of the Privies and Cameron Dance School.

# PAISLEY EAST

Local Partnership Grant Funding

**£63,209** awarded to **34** community projects

**£19,500**

awarded to community spaces and to promote wellbeing

## COMMUNITY PRIDE AND SAFETY



**£4,200**

for Barshaw Park Community Connections – Increasing the community use of the park, to promote health and wellbeing



**£6,000**

for Outdoor gym at Williamsburgh primary school – better play facilities for pupils and wider community



Move it or lose it!  
Walking leaders for older people by Forever Young



Lunch and Laughter  
Double H Lunch Club

**£28,475**

went to **17** different projects aimed at supporting social connections (many more do this indirectly!)

## SUPPORTING LOCAL CONNECTIONS



**£2,476**

to support Hunterhill care home with social events and growing garden programme



**£6,091**

for Renfrewshire Breast Buddies – training 12 women to provide peer support to others to support breastfeeding



**£3,500**

for Jingle Bell Run



Paisley Opera in the community



East End Murals Project – Outspoken Arts working with Williamsburgh Housing Association

Young people in Paisley East voted for ten projects to receive funding totalling £24,095. Groups funded include Loud'n'Proud, St Andrew's Academy Physical Education, CREATE Paisley 5 Ways and Café projects and Alba Thistle BC 2003.

# GLENIFFER

Local Partnership Grant Funding

**£50,364** awarded to **23** community projects

## ISOLATION AND LONLINESS



**£4,375**

Connecting older people with meetings and trips  
-Thursday Club weekly sessions  
-Glenburn Seniors Forum  
-Foxbar Elderly Forum



**£1,500**

Supporting access  
- Renfrewshire Access Panel  
- Visually Impaired Forum

## COMMUNITY ASSETS



**£2,500**

Modernising Lapwing Lodge Activity Centre



**£1,500**

to Friends of Montrose to open up garden area for community use



**£5,000**

Bushes Primary Parent Council & Langcraigs Parent Council for outdoor gym equipment

## PLAY FACILITIES



**£7,000**

to Glenbairns for Active Club for family activities and parent and toddler group

## WHAT'S ON



**£6,000**

Stronger Communities Glenburn to put on a gala day



**£2,000**

to support Foxbar Community Resource Cafe

Young people in Gleniffer voted for eight projects to receive total funding of £19,861. Groups funded include Gleniffer High School Sports Leaders and Gymnastic projects and Foxbar and Glenburn Outdoor Group club and residential projects.



# JOHNSTONE & LINWOOD

## Local Partnership Grant Funding

**£45,126** awarded to **9** community projects

### WHAT'S ON



**£14,785**

to Linwood and Johnstone Community Councils for community events



**£10,000**

to Johnstone Business Consortium for various community events (Hillman Imp Rally, Fire Engine Rally, Christmas Rally)

### ROADS AND TRANSPORT

**£1,590**

to Toddle Tots to work on safe travel routes as part of Tuesday toddlers



### YOUNG PEOPLE



**£2,500**

Linstone Housing Association to develop youth space in Linwood

### TAKING PRIDE IN LOOK AND FEEL OF OUR TOWNS



**£1,900**

Johnstone Dementia Friendly Community Programme



**£3,500**

Johnstone Day Centre Garden



**£4,078**

to Active Communities for Feel Good Johnstone



**£6,091**

Breastfeeding Network to provide peer support and information

Young people in Johnstone and Linwood voted for nine projects to receive total funding of £21,697. Groups funded include Johnstone High School, Johnstone Castle Learning Centre, Linstone Housing Association and Linwood High School.

# ERSKINE, INCHINNAN, BISHOPTON & LANGBANK

## Local Partnership Grant Funding

**£32,541** awarded to **8** community projects

**£9,806**

### PLANNING AND ENVIRONMENT



**£9,806**

**Erskine Community Allotments**  
- increased growing space  
and wheelchair access



**£5,300**

### COMMUNITY IDENTITY

**£5,300**

**Fusion Youth Ministries**  
- community event for young  
people and local bands



**£8,490**

### HEALTH AND WELLBEING



**£2,239**  
**Renfrewshire  
Access Panel**



**£1,251**  
**Shopmobility**



**£5,000**  
**Lapwing Lodge**  
- new facility for activities  
for young people (with 40  
funded places!)

**£4,595**

### COMMUNITY EMPOWERMENT



**£4,095**

**Cornerstone Drop-in**  
- kitchen improvements  
for community venue



**£500**

**Renfrewshire Visually Impaired Forum**  
- to support visually impaired people to  
be active and included

**£4,000**

### INTERGENERATIONAL WORK

**£4,000**

**Lamont Farm**  
- to provide a local community  
facility and hands-on animal  
care and welfare



Young people in Erskine, Inchinnan, Bishopton & Langbank voted for eight projects to receive total funding of £20,288. Groups funded include Erskine Music and Media Studios, Erskine Youth Council, Lamont Farm Project and Park Mains Community Sports Hub.

# THE VILLAGES

Local Partnership Grant Funding

**£51,180** awarded to **33** community projects

## ACCESS TO SERVICES, FACILITIES AND ASSETS



**£2,000**

to Kilbarchan Improvement Project for repairs to Kilbarchan Old Library



**£4,495**

Rays of Hope Cancer Support Group



**£4,083**

to St Vincent's Hospice to support transport for patients



**£2,000**

Houston Old School Trust for upgrade to Carrick Hall

## ENVIRONMENT AND PARKS



**£2,000**

for Houston CC for bulb, wildflower, shrub and fruit tree planting



**£250**

for Elderslie dog waste bag dispensers



**£450**

for Polytunnel and development of bog garden

## VILLAGE IDENTITY AND CHARACTER



**£14,331**

for Christmas events, lights and gala days across the villages



**£1,978**

for Lochwinnoch Arts Festival

Young people in the Villages voted for twelve projects to receive total funding of £23,609. Groups funded include Renfrewshire Carers Centre, I Am Me Scotland, Renfrewshire Members of the Scottish Youth Parliament, Elderslie Youth Connect and The Boys Brigade, Paisley & District Battalion.

# How does it work?

Renfrewshire Community Planning Partnership revised its governance arrangements in 2016 in order to reflect the requirements of the Community Empowerment Act (Scotland) 2015 and changes that have emerged over years to partnership working structures in Renfrewshire.

The main partnership groups that drive forward the delivery of the Community Plan are:

**Economic Leadership Panel** - This group informs Renfrewshire's Economic Framework, with members across the private and public sector, with a strong focus on Renfrewshire's business community.

**Health and Social Care Strategic Planning Group** - This group is part of the Health and Social Care Partnership's governance arrangements, and reports directly to the Health and Social Care Integrated Joint Board.

**Community Protection Chief Officers Group** - This group brings together the Chief Officers of organisations across Renfrewshire with public protection role. Connected to this, there is also a Member Officer Group' which brings together elected members and key officers, and has a scrutiny role.

**Improving Life Chances Board** - This is a new group which will be established to take forward partnership work around life chances and inequalities.

**Forum for Empowering Communities** - This group provides a key link between the Community Planning Partnership, the third sector in Renfrewshire, and our communities.

**Community Planning Partnership Executive Group**, chaired by the Chief Executive of Renfrewshire Council and comprised of Chief Executive level officers across the Partnership.

**Community Planning Partnership Oversight Group** chaired by the Leader of Renfrewshire Council, and comprising conveners of the Council's policy boards and a member of the Opposition Group

## Our Renfrewshire Community Plan 2017 – 2027 aims to achieve its vision across 4 key priorities:

- Our Renfrewshire is thriving
- Our Renfrewshire is well
- Our Renfrewshire is fair
- Our Renfrewshire is safe

There is a section within this report on each of the priorities to highlight what we have done throughout 2018-19 to achieve these.

## Appendix 1. Our Renfrewshire Performance 2019/2020

### Outcome 1: Our Renfrewshire is thriving

Maximising economic growth, which is inclusive and sustainable

 Target achieved

























 Warning





 Data only

 Improvement

 Deterioration


 No change

Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
1.1	Percentage of Renfrewshire population working age (16-64)	64.4%	64.3%	65.20%	Data only			Source: National Record Scotland
1.2	Local spend at events	£2,046,373.00	£3,197,677.00	£2,433,292	£2,250,000.00			Source: Renfrewshire Council
1.3	Affordable housing completions	77	127	195	127			2019/20 figure is draft Source: Housing Land Audit
1.4	Opportunities to see or hear something positive about Paisley and Renfrewshire	600,000,000	314,000,000	335,000,000	120,000,000			Source: Renfrewshire Council
1.5	Private housing completions	601	783	612	500			
1.6	Number of vacant retail units in Paisley Town Centre	64	62	Data not available	66			Source: Survey of Paisley Town Centre
1.7	% participation for 16-19 years old per 100 in education training and employment.	91.6%	91.7%	2019/20 figure not yet released	Data only			Source: Skills Development Scotland
1.8	Median weekly earnings for full-time employees: Living in Renfrewshire	£576.20	£587.00	£626.90	Data only			2019 data Source: Nomis
1.9	Median weekly earnings for full-time employees: Working in Renfrewshire	£516.00	£523.50	£536.10	Data only			2019 data Source: Nomis
1.10	Employment in cultural and creative sectors	-	Data not available	Data not available	Data only			Source:Nomis
1.11	Employment in the manufacturing sector	2017 latest available figure	-	9000	Data only			Source: Nomis
1.12	Overall Employment Rate	78.6%	75.4%	76.9%	Data only			2019 data Source: Nomis

Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
1.13	Employment rate 50+	41.5%	41.2%	44.80%	Data only	↑		2019 data Source: Nomis
1.14	Employment rate of disabled people	47.9%	50.5%	57.40%	Data only	↑		2019 data Source:Nomis
1.15	Gross Value Added (billions)	£3,428.80	Data released 2021	Data released 2022	Data only	↑		Data released two years after date referred to. Source: Scottish Annual Business statistics
1.16	Number of VAT/PAYE registered businesses in Renfrewshire	4,565	4,575	4,645	Data only	↑		Source: Nomis

## Outcome 2: Our Renfrewshire is well

Supporting the wellness and resilience of our citizens and communities

 Target achieved











 Warning



 Data only

 Improvement

 Deterioration

 No change


Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
2.1	Percentage of long-term care clients receiving intensive home care	28%	28%	27%	30%			The service continues to actively review the needs of service users to ensure that the Partnership meets their care requirements appropriately. This may result in changes to the level and nature of services that some individuals receive.  Source: Health and Social Care datasets, Scottish Government
2.2	Number of acute bed days lost to delayed discharges	2,712	4,203	6,714	Data only			The Partnership continues to focus on reducing delayed discharges. This area of work is a challenge for Health and Social Care Partnerships nationwide. Ongoing work in 2019/20 has included the implementation of a Delayed Discharges Action Plan, and further complementary actions to reduce delays as part of Renfrewshire HSCP's COVID-19 mobilisation plans and service response.  Source: NHS National Services Scotland's Information Services Division
2.3	Percentage of adults supported at home who agree that they are supported to live as independently as possible.	79%	2019 figure not yet released	2019/20 figure not yet released	Data only			This is carried out every 2 years and the 19/20 results have not yet been published  Source: The National Health and Care Experience Survey
2.4	Percentage of homecare clients aged 65+ receiving personal care	99%	99%	99%	Data only			Health and Social Care Partnership 19/20 annual report will not be published until 12th October 2020
2.5	Child and adolescent mental	100%	82.5%	66.7%	Data only			CAMHS waiting times are a challenge across the Greater Glasgow and Clyde Board area, with a

Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
	health - % of patients seen within 18 weeks							Board rate of 46.4% at March 2020.  Over the past three years there has been a 10% increase in referrals to the service. At the June 2020 Integration Joint Board meeting it was agreed an Action Plan would be developed to address the challenges faced in reducing CAMHS waiting times
2.6	Percentage of patients who started treatment within 18 weeks of referral to Psychological Therapy	100%	94%	93.3%	90%	↓	✔	
2.7	Percentage of people participating in 150 minutes of moderate physical activity per week	47%	-	2019/20 figure not yet released	Data only	-		Source: Renfrewshire HSCP Health and Wellbeing Survey
2.8	The gap between minimum and maximum male life expectancy in the communities of Renfrewshire	14.97 (2013-2017)	2019 figure not yet released	2019/20 figure not yet released	Data only	-		Source: Child Health Systems Programme School, Public Health Scotland
2.9	Child Healthy Weight in P1	76.75%	78.12%	Data not available	Data only	↑		Source: Health and Social Care survey
2.10	% of adults who smoke	18.09%	2019 figure not yet released	2019/20 figure not yet released	Data only	-		Source: ScotPHO
2.11	Suicide rate (per 100,000)	23	13	2019/20 figure not yet released	Data only	↑		Suicide prevention remains a priority within Renfrewshire and a strategy and action plan are currently being developed.  Source: ScotPHO
2.12	Emergency hospital admissions as a result of an unintentional injury, adults aged 15 and over	1562	1746	2019/20 figure not yet released	Data only	↑		Source: ISD, NHS Scotland



## Outcome 3: Our Renfrewshire is fair

Addressing the inequalities which limit life chances


 Target achieved






 Warning

 Data only

 Improvement

 Deterioration


 No change

Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
3.1	% of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live".	83.5%	Data not available	Data not available	88%	-		This indicator is measured through Renfrewshire's Public Services Panel which takes place every two years. Issue of survey in 2020 delayed due to Covid-19. Source: Public Services Panel
3.2	Average time from household presenting themselves as homeless to completion of duty (number of weeks)	23.78	23.97	Data not available	23			Source: Renfrewshire Council's HL returns
3.3	Reduce the estimated prevalence of problem drug use amongst 15-64 year olds (percentage of total population age 15-64)	-	-	2015/16 is still the latest data available	Data only	-		2015/16 is still the latest data available Source: Scottish Government
3.4	% of School leavers in a positive destination	93.1%	-	Available spring 2021	95%	-		Source:
3.5	Average total tariff score of all school leavers in Renfrewshire	949	-	Available spring 2021	931.5	-		Source: SQA
3.6	Percentage Point Gap in % Pupils Achieving Expected Level for their stage in Literacy between pupils living in 30% Most Deprived areas and those living in 70% Least Deprived Areas (SIMD)	11	-	Available February 2021	10			Source: SQA & SIMD
3.7	Percentage Point Gap in % Pupils Achieving Expected Level for their stage in Numeracy between pupils living in 30% Most Deprived areas and those living in 70% Least Deprived Areas (SIMD)	10	-	Available February 2021	9			Source: SQA & SIMD
3.8	Percentage of people rating their	-	-	2019/20	Data only	-		

Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
	neighbourhood as a place to live (Renfrewshire): Very good			figure not yet released				Source: Health and Wellbeing survey
3.9	Percentage of people rating their neighbourhood as a place to live (Renfrewshire): Fairly good	-	-	2019/20 figure not yet released	Data only	▬		Source: Health and Wellbeing survey
3.10	Cultural participation rate for people in the most deprived 20% of Communities	-	Latest release 2017/2018	Data not available	Data only	▬		Source Scottish Household survey
3.11	Number of people living in 5% most deprived areas	-	SIMD 2019 due later in 2019	Data not available	Data only	▬		10% of population. Scottish Index of Multiple Deprivation (SIMD) due in 2019.
3.12	Breastfeeding at 6-8 weeks in most deprived areas	14.5%	17.7%	11.5%	19.9%	↓		This is the December 2019 figure Source: IJB Scorecard 2019/20
3.13	Drug related hospital stays per 100,000 population	156.1	Data due Sep 2020	Data due Sep 2020	170	▬		18/19 data due Sept 2020 Source: IJB Scorecard 2019/20
3.14	Rate of alcohol-related hospital stays per 1,000 population	9.0	7.7	8.2	8.9	↓		This is the December 2019 figure Source: IJB Scorecard 2019/20
3.15	Qualifications NVQ4 and above % of Population 16-64 years	42.5% (2017)	40.5% (2018)	Data not available	Data only	↓		Source: Nomis
3.16	Number of people registering to volunteer	1,508	1,148	1,062	Data only	↓		Decrease due to COVID. Schools did not supply early 2020 Saltire numbers because they were already responding to and prioritising the crisis. Engage moved to a digital web based volunteer management system (Team Kinetic) in Feb'20, this affected the number of opportunities available for volunteers to apply to as member organisations were moving over onto Team Kinetic.
3.17	Number of people placed in volunteering positions	1,264	988	798	Data only	↓		It is predicted that Covid19 will have a very positive effect on volunteering as people rediscover the benefits of being involved in community groups and organizations. For 2020/21 Q1 figures from Team Kinetic show that despite lockdown: <ul style="list-style-type: none"> <li>• 657 are registering to volunteer</li> <li>• 509 are placed in volunteering positions</li> </ul> Source: Engage Renfrewshire

## Outcome 4: Our Renfrewshire is safe

Protecting vulnerable people, and working together to manage the risk of harm

 Target achieved















 Warning

 Data only


 Improvement

 Deterioration

 No change

Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
4.1	Number of incidents of anti-social behavior reported to Renfrewshire Council Community Safety Service	1,939	1,711	Data not available	1,800			Source: Renfrewshire Council Community Safety Partnership Hub
4.2	Percentage of adults who agree that Renfrewshire is a safe place to live.	84.6%	Next survey available Sep/Oct 2019	Data not available	85%			This indicator is measured through Renfrewshire's Public Services Panel which takes place every two years. Issue of survey in 2020 delayed due to Covid-19.  Source: Public Service Panel
4.3	Number of complaints regarding youth disorder	358	284	320	740			Source: Renfrewshire Council Community Safety Partnership Hub
4.4	% of new unpaid work orders/requirement complete by the required date	69%	76%	74%	72%			Source:
4.5	Rate of Home Fire Safety Visits per 1,000 dwellings	29	20	Data not available	Data only			Source: Fire Scotland
4.6	Total number of reported incidents of domestic abuse	2,127	2,147	Data not available	2,300			Source: Police Scotland
4.7	Number of reported hate crimes	178	2017/18 latest published	Data not available	Data only			2017/18 latest published figures Source: Police Scotland

## Outcome 5: Community Planning Partnership which is sustainable and connected


 Target achieved







 Warning

 Data only

 Improvement

 Deterioration

 No change

Performance Indicator		17/18	18/19	19/20	Target	Direction of travel	Status	Comment
		Value	Value	Value				
5.1	Total CO2 emissions (tonnes) from public buildings	17,020	14,711	Data not available	24,885			Source: Renfrewshire Council
5.2	Percentage of people who agree with the statement "I can influence decisions"	-	-	Data not available	Data only			Public Service s Panel takes place every two years. Issue of survey in 2020 delayed due to Covid-19  Source Public Service Panel
5.3	Percentage of people with home internet access (Renfrewshire)	85%	2017 latest data	2017 latest data	Data only			Source: Scottish Household Survey