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## Notice of Meeting and Agenda Finance, Resources and Customer Services Policy Board

Date	Time	Venue
Thursday, 08 June 2023	10:00	Teams - virtual meeting,

MARK CONAGHAN
Head of Corporate Governance

#### Membership

Councillor John Shaw (Convener): Councillor Fiona Airlie-Nicolson (Depute Convener):

Councillor Alison Ann-Dowling: Councillor Jacqueline Cameron: Provost Lorraine Cameron: Councillor Michelle Campbell: Councillor Graeme Clark: Councillor Audrey Doig: Councillor Chris Gilmour: Councillor Edward Grady: Councillor Neill Graham: Councillor Bruce MacFarlane: Councillor David McGonigle: Councillor Sam Mullin: Councillor Iain Nicolson:

#### Further Information - online meetings only

This meeting is on-line only but is a meeting which is open to members of the public by prior arrangement. A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at <a href="http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx">http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx</a>

For further information, please email <a href="mailto:democratic-services@renfrewshire.gov.uk">democratic-services@renfrewshire.gov.uk</a>

#### **Webcasting of Meeting**

This meeting will be filmed for live or subsequent broadcast via the Council's internet site – at the start of the meeting the Convener will confirm if all or part of the meeting is being filmed. To find the webcast please navigate to

https://renfrewshire.public-i.tv/core/portal/home

#### **Declarations of Interest**

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

### **Apologies**

Apologies from members.

# <u>Minute</u>

1	Minute of meeting of the Joint Consultative Board (Non-Teaching)	1 - 4
	Minute of meeting of the Joint Consultative Board (Nonteaching) held on 24 May 2023.	
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	Report by Director of Finance & Resources.	
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3	Customer Services Performance Report	11 - 16
	Report by Director of Finance & Resources.	
4	Business Services Performance Report	17 - 28
	Report by Director of Finance & Resources.	
5	Facilities Management Operational Performance Report	29 - 38
	Director of Environment, Housing & Infrastructure.	
6	Finance & Resources Service Improvement Plan Outturn Report 2022/25	39 - 56
	Report by Director of Finance & Resources.	
7	Finance & Resources 2023-2026 Service Improvement Plan	57 - 84
	Report by Director of Finance & Resources.	
8	Chief Executive's Service - Service Improvement Plan 2023-2026 - Outturn Report	85 - 128
	Report by Chief Executive.	

9	Chief Executive's Service - Service Improvement Plan 2023-2026	129 - 166
	Report by Chief Executive.	
10	Environment & Infrastructure Service Improvement Plan 2022/23-2023/24 Outturn Report	167 - 186
	Report by Director of Environment, Housing & Infrastructure.	
11	Environment, Housing & Infrastructure Services 2023- 2024 Service Improvement Plan	187 - 218
	Report by Director of Environment, Housing & Infrastructure Services.	
Cons	<u>ultation</u>	
12	Non-domestic rates/ council tax on second and empty homes: Consultation	219 - 244
	Report by Director of Finance & Resources.	
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13	People Strategy 2021-26 - Revised HR&OD Policies	245 - 264
	Report by Director of Finance & Resources.	
<u>Civic Matters</u>		
14	Civic Hospitality	265 - 270
	Report by Director of Finance & Resources.	
15	Inspection of Salmon Fishings – River Clyde	271 - 274
	Report by Director of Finance & Resources.	

# **Human Resources/Organisational Development**

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	Report by Director of Finance & Resources.	
17	2022/23 Annual Report on the Health, Safety and Wellbeing activities within Renfrewshire Council	279 - 286
	Report by Director of Finance & Resources.	
18	Chief Executive's Service – Annual Health and Safety Report 2022/2023 and Action Plan 2023/2024	287 - 298
	Report by Chief Executive.	
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19	Provision of Adult Residential Services at Cherrywood Care Home (RCCPU- 22-274)	299 - 304
	Joint report by Director of Finance and Resources and The Chief Officer, Renfrewshire Health & Social Care Partnership.	
20	Provision of a Specialist Dementia Day Care Service (RC-CPU-22-113)	305 - 310
	Joint report by Chief Executive and Chief Officer, Renfrewshire Health and Social Care Partnership.	
21	Provision of a Carers Centre (RC-CPU-22-319)	311 - 316
	Director of Finance and Resources, Director of Children's Services and Chief Officer, Renfrewshire Health & Social Care Partnership.	
22	Access to Counselling in Schools (RC-CPU-22-251)	317 - 322
	Joint report by Director of Finance and Resources and Director of Children's Services.	

23	Contract Award: 2 Liquid Fuels Contracts	323 - 328
	Joint report by Director of Finance & Resources and Director of Environment, Housing & Infrastructure	
24	Contract Authorisation Report for the Customer Portal and Customer Relationship Management System (Reference RC-CPU-22-307)	329 - 334
	Report by Director of Finance & Resources.	
25	Contract Authorisation Report for The Supply and Delivery of Meraki Switches and Licenses (RC-CPU-22-302)	335 - 338
	Report by Director of Finance & Resources.	
26	Contract Award: Measured Term Contract Rot Eradication, Timber Preservation and Dampness Control, (RC-CPU-21-004)	339 - 346
	Joint report by Director of Finance & Resources and Director of Environment, Housing & Infrastructure.	
27	Contract Award: Artificial Pitches Upgrades 2022/23 3G football pitch – Park Mains High School, Erskine, (RC-CPU-22-266)	347 - 352
	Joint report by Director of Finance & Resources and Director of Environment, Housing & Infrastructure	
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29	Contract Award: Render Improvement Works to Speirsfield and Camphill Courts, Paisley (RC-CPU-22-354)	361 - 366
	Joint report by Director of Finance & Resources & the Director of Environment, Housing, and Infrastructure.	
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	Joint report by Chief Executive and Director of Finance & Resources.	

# Paisley Museum Reimagined Project – Notification of Cost Increases on technical consultant appointments

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Joint report by Chief Executive and Director of Finance & Resources.