

## Notice of Meeting and Agenda Housing & Community Safety Policy Board

Date	Time	Venue
Tuesday, 17 May 2016	13:00	Council Chambers (Renfrewshire), Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM  
Head of Corporate Governance

### Membership

Councillor Bill Brown: Councillor Eddie Devine: Councillor Eddie Grady: Councillor Jacqueline Henry: Councillor Brian Lawson: Councillor Mags MacLaren: Councillor Eileen McCartin: Councillor Cathy McEwan: Councillor Marie McGurk: Councillor Alexander Murrin: Councillor Allan Noon: Councillor Jim Sharkey:

Councillor Tommy Williams (Convener): Councillor Margaret Devine (Depute Convener):

### Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at [www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx](http://www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx)

For further information, please either email [democratic-services@renfrewshire.gov.uk](mailto:democratic-services@renfrewshire.gov.uk) or telephone 0141 618 7112.

### Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.



## Items of business

### Apologies

Apologies from members.

### Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

- |          |   |                  |
|----------|---|------------------|
| <b>1</b> | <b>Revenue Budget Monitoring Report</b>   | <b>7 - 14</b>    |
|          | Joint report by the Directors of Finance & Resources and Development & Housing Services |                  |
| <b>2</b> | <b>Capital Budget Monitoring Report</b>   | <b>15 - 20</b>   |
|          | Report by the Director of Finance & Resources   |                  |
| <b>3</b> | <b>Scottish Fire and Rescue Service - Scrutiny Report</b>                               | <b>21 - 100</b>  |
|          | Report by Local Senior Officer  |                  |
| <b>4</b> | <b>Police Scotland - Scrutiny Report</b>  | <b>101 - 110</b> |
|          | Report by Chief Superintendent Jim Downie, Police Scotland                              |                  |
| <b>5</b> | <b>Public Protection Operational Update</b>   | <b>111 - 122</b> |
|          | Report by the Director of Community Resources   |                  |
| <b>6</b> | <b>Proposed Disposal of Commercial Property - 12-14 High Street, Johnstone</b>          | <b>123 - 128</b> |
|          | Report by the Director of Finance & Resources   |                  |
| <b>7</b> | <b>Proposed Disposal of Commercial Premises - 82 Sycamore Avenue, Johnstone</b>         | <b>129 - 134</b> |
|          | Report by the Director of Finance & Resources   |                  |
| <b>8</b> | <b>Land Adjacent to 18 Fulbar Avenue, Renfrew</b>                                       | <b>135 - 140</b> |
|          | Report by the Director of Finance & Resources   |                  |

<b>9</b>	<b>Land Adjacent to 20 Fulbar Avenue, Renfrew</b>	<b>141 - 146</b>
	Report by the Director of Finance & Resources	
<b>10</b>	<b>Ferguslie Park Housing Regeneration Proposals</b>	<b>147 - 154</b>
	Report by the Director of Development & Housing Services	
<b>11</b>	<b>Guidance on Disposal of Assets from Housing Revenue Accounts</b>	<b>155 - 158</b>
	Report by the Director of Development & Housing Services	
<b>12</b>	<b>Development and Housing Services Risk Register 2016/17</b>	<b>159 - 192</b>
	Report by the Director of Development & Housing Services	
<b>13</b>	<b>Empty Homes Loan Fund - "Homes Again Renfrewshire"</b>	<b>193 - 196</b>
	Report by the Director of Development & Housing Services	
<b>14</b>	<b>Service Improvement Plan 2015/16 - 2017/18 Outturn Report</b>	<b>197 - 226</b>
	Report by Director of Development & Housing Services	
<b>15</b>	<b>Proposed Development of a Policy to Support Third Party Applications to the Private Rented Housing Panel</b>	<b>227 - 232</b>
	Report by the Director of Community Resources	
<b>16</b>	<b>Review of Governance in Policing</b>	<b>233 - 240</b>
	Joint report by the Director of Community Resources and the Head of Corporate Governance	

## **EXCLUSION OF PRESS AND PUBLIC**

The Board may by resolution exclude the press and public from the meeting during consideration of the following items of business as it is likely, in view of the nature of the business to be transacted, that if members of the press and public are present, there could be disclosure to them of exempt information as defined in paragraphs 8 and 9 of Part I of Schedule 7A of the Local Government (Scotland) Act, 1973.

<b>17</b>	<b>Building Services Trading Budget Monitoring Report</b>
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**To:** Housing and Community Safety Policy Board

**On:** 17 May 2016

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**Report by:** Director of Finance and Resources and Director of Development and Housing Services

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**Heading:** Revenue Budget Monitoring to 4 March 2016

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1. **Summary**

- 1.1 Gross expenditure is £154,000 (0.1%) under budget and income is £154,000 (0.1%) less than anticipated which results in a **net breakeven position** for the services reporting to this Policy Board. This is summarised over the relevant services in the table below

Division / Department	Current Reported Position	% variance	Previously Reported Position	% variance
HRA	Breakeven	-	Breakeven	-
Other Housing	Breakeven	-	Breakeven	-

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2. **Recommendations**

- 2.1 Members are requested to note the budget position
- 2.2 Members are requested to note there have been net budget realignments of £94,232 processed since the last report related to the reallocation of previously agreed savings and the realignment of Chief Officer budgets across Development and Housing Services.
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3.

### **Housing Revenue Account**

**Current Position:**

**Breakeven**

***Previously Reported:***

***Breakeven***

The current breakeven position principally reflects underspends in the expenditure categories of Employee Costs, Property Costs, Payments to Other Bodies and Capital Charges which have been offset by an increase in CFCR (Property Costs) and lower income levels as detailed below.

The increase in Capital Funded from Current Revenue (CFCR) to offset underspends is in line with the agreed strategy of using underspends within the HRA and Capital from Current Revenue to reduce new debt and to smooth debt repayments to support the sustainability of the HRA.

#### ***Employee Costs***

The current underspend of £222,000 within Employee Costs represents vacancies which have occurred in the service over the course of the financial year.

#### ***Property Costs***

The additional expenditure in Property Costs of £1,331,000 relates to the agreed strategy of using underspends within the HRA and Capital from Current Revenue to reduce new debt and to smooth debt repayments. Utilities costs within Property Services are underspent due to the new biomass heating systems becoming operational during the year.

#### ***Payments to Other Bodies***

The underspend of £458,000 mainly reflects lower than expected levels of irrecoverable rent and voids. The underspend of c. £185,000 in irrecoverable rent has resulted from the pressures expected following the implementation of Universal Credit not materialising as quickly as anticipated. The Bad Debt Provision continues to be updated to ensure that the forecast remains up to date, whilst maintaining a prudent approach. The underspend in voids (c. £196,000) reflects the lower turnaround times resulting from the continuous improvement in the management of voids.

#### ***Capital Charges***

The underspend of £781,000 is due to the capital charges being lower than projected.



### ***Income***

The under-recovery of £143,000 mainly reflects the reduced income levels from charges associated with the implementation of the new biomass heating systems as referenced in Property Costs.

#### **3.1 Projected Year End Position**

At this stage in the financial year, it is projected that the HRA will achieve a breakeven position at the year end. Projected underspends will be offset by a corresponding increase in the planned CFCR contribution.

#### **4. Other Housing**

<b>Current Position:</b>	<b>Breakeven</b>
<b><i>Previously Reported:</i></b>	<b><i>Breakeven</i></b>

The Other Housing account reflects a breakeven position with no significant variances to report on any of the budget categories.

#### **4.1 Projected Year End Position**

It is anticipated at this stage that the Other Housing year end position will be an underspend of £292,000 as a result of an improved outturn position on the Council's Housing Benefit subsidy position and reduced Housing Strategy costs.

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### **Implications of the Report**

- 1. Financial** – Net revenue expenditure will be contained within available resources.
- 2. HR & Organisational Development** - none
- 3. Community Planning** – none
- 4. Legal** - none
- 5. Property/Assets** - none
- 6. Information Technology** - none.

7. **Equality & Human Rights** - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
  8. **Health & Safety** – none
  9. **Procurement** – none
  10. **Risk** – none
  11. **Privacy Impact** - none
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**Author:** Valerie Howie, Extension 7796  
David Forbes, Extension 6424

**RENFREW'SHIRE COUNCIL**  
**REVENUE BUDGET MONITORING STATEMENT 2015/2016**  
**1st April 2015 to 04 March 2016**

**POLICY BOARD : HOUSING AND COMMUNITY SAFETY**

Description (1)	£000's	Revised Annual Budget (2)	Revised Period Budget (3)	Actual (4)	Adjustments (5)	Revised Actual (6) = (4 + 5)	Budget Variance (7)	
		£000's	£000's	£000's	£000's	£000's	£000's	%
Employee Costs		9,498	8,191	7,883	83	7,966	225	2.7%
Property Costs		80,737	75,330	72,466	4,190	76,656	(1,326)	-1.8%
Supplies & Services		380	267	397	(181)	216	51	19.1%
Contractors and Others		66	61	120	(17)	103	(42)	-68.9%
Transport & Plant Costs		36	30	25	0	25	5	16.7%
Administration Costs		6,320	475	468	6	474	1	0.2%
Payments to Other Bodies		6,048	3,960	3,583	(81)	3,502	458	11.6%
CFCR		0	0	0	0	0	0	0.0%
Capital Charges		20,957	19,346	20	18,544	18,564	782	4.0%
<b>GROSS EXPENDITURE</b>		<b>124,042</b>	<b>107,660</b>	<b>84,962</b>	<b>22,544</b>	<b>107,506</b>	<b>154</b>	<b>0.1%</b>
		(118,214)	(106,552)	(106,282)	(116)	(106,398)	(154)	-0.1%
<b>Income</b>								
<b>NET EXPENDITURE</b>		<b>5,828</b>	<b>1,108</b>	<b>(21,320)</b>	<b>22,428</b>	<b>1,108</b>	<b>0</b>	<b>0.0%</b>

£000's

0.0%

5.0%

Bottom Line Position to 04 March 2016 is breakeven of

Anticipated Year End Budget Position is an underspend of



**RENFREW'SHIRE COUNCIL**  
**REVENUE BUDGET MONITORING STATEMENT 2015/2016**  
**1st April 2015 to 04 March 2016**

**POLICY BOARD : HOUSING AND COMMUNITY SAFETY : HOUSING REVENUE ACCOUNT**

Description (1)	£000's	Revised Annual Budget (2)	Revised Period Budget (3)	Actual (4)	Adjustments (5)	Revised Actual (6) = (4 + 5)	Budget Variance (7)	
		£000's	£000's	£000's	£000's	£000's	£000's	%
Employee Costs		7,714	6,662	6,340	100	6,440	222	3.3%
Property Costs		16,165	13,953	11,042	4,242	15,284	(1,331)	-9.5%
Supplies & Services		324	244	192	0	192	52	21.3%
Contractors and Others		23	18	61	0	61	(43)	-238.9%
Transport & Plant Costs		17	12	8	0	8	4	33.3%
Administration Costs		3,124	462	462	0	462	0	0.0%
Payments to Other Bodies		4,022	3,055	2,589	8	2,597	458	15.0%
CFCR		0	0	0	0	0	0	0.0%
Capital Charges		20,957	19,345	20	18,544	18,564	781	4.0%
<b>GROSS EXPENDITURE</b>		<b>52,346</b>	<b>43,751</b>	<b>20,714</b>	<b>22,894</b>	<b>43,608</b>	<b>143</b>	<b>0.3%</b>
Income		(52,346)	(46,375)	(45,966)	(266)	(46,232)	(143)	-0.3%
<b>NET EXPENDITURE</b>		<b>0</b>	<b>(2,624)</b>	<b>(25,252)</b>	<b>22,628</b>	<b>(2,624)</b>	<b>0</b>	<b>0.0%</b>
								<b>underspend</b>
								<b>overspend</b>
								<b>underspend</b>
								<b>overspend</b>
								<b>underspend</b>
								<b>breakeven</b>
								<b>underspend</b>
								<b>breakeven</b>
								<b>underspend</b>
								<b>underspend</b>
								<b>under-recovery</b>
								<b>breakeven</b>

£000's

0.0%

0.0%

Bottom Line Position to 04 March 2016 is breakeven of

Anticipated Year End Budget Position is breakeven of

RENFREWSHIRE COUNCIL  
REVENUE BUDGET MONITORING STATEMENT 2015/2016  
1st April 2015 to 04 March 2016

**POLICY BOARD : HOUSING AND COMMUNITY SAFETY : OTHER HOUSING**

Description (1)	£000's	Revised Annual Budget (2)	Revised Period Budget (3)	Actual (4)	Adjustments (5)	Revised Actual (6) = (4 + 5)	Budget Variance (7)	
		£000's	£000's	£000's	£000's	£000's	£000's	%
Employee Costs		1,784	1,529	1,543	(17)	1,526	3	0.2%
Property Costs		64,572	61,377	61,424	(52)	61,372	5	0.0%
Supplies & Services		56	24	205	(181)	24	0	0.0%
Contractors and Others		43	43	60	(17)	43	0	0.0%
Transport & Plant Costs		19	18	18	0	18	0	0.0%
Administration Costs		3,196	12	6	6	12	0	0.0%
Payments to Other Bodies		2,026	904	993	(89)	904	0	0.0%
CFCR		0	0	0	0	0	0	0.0%
Capital Charges		0	0	0	0	0	0	0.0%
<b>GROSS EXPENDITURE</b>		<b>71,696</b>	<b>63,907</b>	<b>64,249</b>	<b>(350)</b>	<b>63,899</b>	<b>8</b>	<b>0.0%</b>
<b>Income</b>		<b>(65,868)</b>	<b>(60,176)</b>	<b>(60,317)</b>	<b>149</b>	<b>(60,168)</b>	<b>(8)</b>	<b>0.0%</b>
<b>NET EXPENDITURE</b>		<b>5,828</b>	<b>3,731</b>	<b>3,932</b>	<b>(201)</b>	<b>3,731</b>	<b>0</b>	<b>0.0%</b>

Bottom Line Position to 04 March 2016 is breakeven of 0.0%

Anticipated Year End Budget Position is an underspend of 5.0%




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**To: HOUSING & COMMUNITY SAFETY POLICY BOARD**

**On: 17 MAY 2016**

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**Report by: Director of Finance and Resources**

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**Heading: Capital Budget Monitoring Report**

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**1. Summary**

- 1.1 Capital expenditure to 4<sup>th</sup> March 2016 totals £11.818m compared to anticipated expenditure of £11.900m for this time of year. This results in an under-spend position of £0.082m for those services reporting to this board, and is summarised in the table below:

<b>Division</b>	<b>Current Reported Position</b>	<b>% Variance</b>	<b>Previously Reported Position</b>	<b>% Variance</b>
Housing (HRA)	£0.059m u/spend	1% u/spend	£0.488m u/spend	5% u/spend
Housing (PSHG)	£0.023m u/spend	2% u/spend	£0.021m u/spend	3% u/spend
<b>Total</b>	<b>£0.082m u/spend</b>	<b>1% u/spend</b>	<b>£0.509m u/spend</b>	<b>5% u/spend</b>

- 1.2 The expenditure total of £11.818m represents 81% of the resources available to fund the projects being reported to this board. Appendix 1 provides further information on the budget monitoring position of the projects within the remit of this board.
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**2. Recommendations**

- 2.1 It is recommended that Members note this report.

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### 3. **Background**

- 3.1 This report has been prepared by the Director of Finance and Resources in conjunction with the Chief Executive and the Director of Development & Housing Services.
- 3.2 This capital budget monitoring report details the performance of the Capital Programme to 4<sup>th</sup> March 2016, and is based on the Housing Capital Investment Plan which was approved by council on 12th February 2015 and the Private Sector Housing Investment Programme approved by the board on 10th March 2015, adjusted for movements since its approval.

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### 4. **Budget Changes**

- 4.1 Since the last report budget changes totalling £1.526m have arisen which relates to the following:-
- **HRA:**
    - A summary of the budget changes totalling £0.927m for HRA can be found in Appendix 2.
  - **PSHG:**
    - A re-profiling of budget from 2015/16 to 2016/17 in the Owners In Council House Scheme (£0.514m) reflecting a delay in the receiving and processing of the final phases of the SHQS programme from the property owners.
    - A re-profiling of budget from 2015/16 to 2016/17 in Disabled Adaptations (£0.096m)
    - The accumulated total of a number of re-profiling of budgets from 2016/17 to 2015/16 in a number of smaller projects (£0.011m).



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## Implications of the Report

1. **Financial** – The programme will be continually monitored, in conjunction with other programmes, to ensure that the available resources are fully utilised and that approved limits are achieved.
2. **HR & Organisational Development** – none.
3. **Community Planning** –  
**Greener** - Capital investment will make property assets more energy efficient.
4. **Legal** – none.
5. **Property/Assets** – none.
6. **Information Technology** – none.
7. **Equality & Human Rights** – The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – none.
9. **Procurement** – none.
10. **Risk** – none.
11. **Privacy Impact** – none.

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### **List of Background Papers**

- (a). Capital Investment Programme 2015/16 & 2016/17 – Council, 12<sup>th</sup> February 2015.
- (b). Housing Revenue Account Budget and Rent Levels 2015/16 and Housing Capital Investment Plan 2015/16 to 2017/18 – Council, 12<sup>th</sup> February 2015.

The contact officers within the service are:

- Geoff Borland (Finance & Resources)
- Louise Feely (Housing)
- Ian MacKinnon (Housing)

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**Author:** *Geoff Borland, Principal Accountant, 0141 618 4786, geoffrey.borland@renfrewshire.gov.uk.*

## Appendix 1

### CAPITAL PROGRAMME 2015/16 - BUDGET MONITORING REPORT TO 4 MARCH 2016 (£000s)

POLICY BOARD Department	Council Approved Programme	Current Programme	Share of Available Resources	Year to Date Budget to 4-Mar-16	Spent to 4-Mar-16	Variance to 4-Mar-16	% variance	Unspent Cash Flow For Year	% Cash Spent
<b>Housing &amp; Community Safety</b>									
Housing & Property (Housing - HRA)	14,423	13,458	13,458	10,949	10,890	59	1%	2,568	81%
Housing & Property (Housing - non HRA)	2,766	1,173	1,173	951	928	23	2%	245	79%
<b>TOTAL</b>	<b>17,189</b>	<b>14,631</b>	<b>14,631</b>	<b>11,900</b>	<b>11,818</b>	<b>82</b>	<b>1%</b>	<b>2,813</b>	<b>81%</b>

## Housing(HRA) - Appendix 2

RENFREWSHIRE COUNCIL

CAPITAL INVESTMENT STRATEGY - HOUSING SERVICES

BUDGET MONITORING REPORT

BOARD: HOUSING & COMMUNITY SAFETY

Project Title	Projects Decelerated from 2015/16 to 2016/17:	Projects Accelerated from 2016/17 to 2015/16:	Transferred in 2015/16:	Total Impact in 2015/16:
Department: Housing(HRA)	£000	£000	£000	£000
Kitchens, Bathrooms, Rewiring	116	0	0	-116
Heating	0	59	20	79
External Improvements	0	233	0	233
Energy Programme	0	0	105	105
Multi Storey Flats	111	0	0	-111
Common & Environmental Works	0	10	0	10
Demolition	462	0	-30	-492
Other Council Priorities	0	363	40	403
Other Assets	0	4	0	4
Initiatives	33	0	-30	-63
Non Property Expenditure	0	9	0	9
Non Physical Investment	0	0	0	0
Professional Fees	976	0	0	-976
Council House New Build	17	0	0	-17
Future Years Allowances	0	110	-105	6
<b>Total</b>	<b>1,715</b>	<b>788</b>	<b>0</b>	<b>-927</b>



Report to:	<b>Renfrewshire Council Housing and Community Safety Policy Board</b>
Date of Report:	<b>18 April 2016</b>
Report by:	<b>David Proctor, Local Senior Officer ( LSO)</b>
	<b>Scottish Fire and Rescue Service</b>

Subject:	<b>Scottish Fire and Rescue Service (SFRS) Report</b>
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## PURPOSE OF THIS REPORT

1. The purpose of this report is to inform the scrutiny board of Fire and Rescue performance and activities during the January-February 2016 reporting period.

## PERFORMANCE

2. A SFRS performance report is attached (Appendices A & B ) to provide Elected Members with a Ward analysis performance report which relates to a range of Fire & Rescue operational activities within Renfrewshire during the January-February 2016 reporting period.

The information provided in this report and attached appendices continues to show reductions across a range of fire related performance indicators; however it also identifies those areas where further interventions are required for the remainder of this financial year in order to tackle those areas where operational demand is highest. The SFRS Local Senior Officer will be happy to meet with any Elected Members who wish to discuss specific ward issues.

A summary of the report (Appendices) is detailed below:

- a. The number of All Non-Fatal Fire Casualties reduced from 7 in the previous period to a total of 3 in the current reporting period.
- b. The number of incidents involving Deliberate Fire Raising within the reporting period has increased to 59 from 34 in the same period in 2015.
- c. The number of Accidental Primary Fires recorded has shown a reduction to a total of 51 over the reporting period, compared to 55 in the previous similar period in 2015. There was a slight increase in Accidental Dwelling Fires from 34 to 36.
- d. There was a 50% decrease in the number of Non-Domestic Fires attended from 18 (in the same period in 2015) to 9 over the reporting period. Fire enforcement officers have now conducted Post Fire Audits in all of the non-domestic properties involved.
- e. The total number of False Alarm incidents decreased from 207 in 2015 to 197 in the current reporting period. The service is liaising directly with the premises involved to proactively reduce these mobilisations

- f. Road Traffic Collisions incidents resulting in non-fatal casualties attended also decreased from 11 in the previous reporting year to 7 in the current reporting period.

## **PRIORITIES & INTERVENTIONS**

3. SFRS is committed to working in partnership with Community Planning partners in the public, private and voluntary sectors in order to work together for a safer Scotland. Strengthening our relationship with and working in partnership to add value to our communities is critical to the success of our strategy.

The following activities are illustrative of SFRS arrangements in terms of educational activities and interventions:

- a. Home Fire Safety Awareness Training continues to be delivered to Renfrewshire Foster Carers.
- b. The CAT team are working closely with Youth Services and have delivered FireReach courses to young people at risk of offending who would benefit greatly from a FireReach course. This included 5 one day courses between the 6/12/15- 11/12/15, with 10 young people taking part. Utilising the Renfrewshire Safety Centre within Paisley, the course engages with young people who are currently residing in care on a range of safety issues with SFRS and additional partnership contributions. This has been a pilot working with young people involved with New Directions and includes young people at risk of offending. Discussions and arrangements will continue with the Local Authority to provide Fire Reach courses during 2016-17.
- c. During the month of Feb there was a number of ad-hoc pieces of work that the CAT staff were involved in, ranging from attending falls sub group meetings, fire awareness talks to a number of groups including Barnardos. Thinking forward to early next year staff were involved in the booking of school visits in the lead up to Safekids 2016, which culminates in a large event hosted by St Mirren which has been running for a number of years. A number of Slip Trips And Falls referrals have been passed onto ROAR for actioning, which is proving the value of partnership work. Also work is progressing with Police Scotland in delivery of a presentation to all Driving Instructors in the Renfrewshire area, on completion of that we will move on to delivering talks to young drivers who are students of the Instructors, with a view to increasing partnership working to help reduce RTC's in the Renfrewshire area.
- d. CAT members are involved in a number of community safety activities aimed at engaging with the community. During the month of Feb 2016 CAT members have engaged with a mixture of young people, community groups, and members of the public as part of their demand reduction programme. The CAT are also in the process of finalising their part in the Police led Choices For Life event which is targeting all high schools in the Renfrewshire area, this event has the theme of drugs and alcohol misuse.
- f. A total of 307 Home Fire Safety Visits were carried out by in Renfrewshire during the reporting period.

## **RECOMMENDATIONS**

Housing and Community Safety Board members are asked to note the contents of this report and its appendices.

Appendix A - Performance Report November 2015

Appendix B - Performance Report December 2015



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
 Working together for a safer Scotland

## Renfrewshire

W6 - Renfrewshire / & East / Inverclyde

Wards	
	11
Population*	
	174,310
Dwellings*	
	83,166
Hectares	
	26,969

\* Source: GROS - General Register Office for Scotland  
 (Mid yr est 2012)

## Ward performance report

Report Period
Month
Jan
"
Report Type
Incidents/Casualties

### DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

Current month vs target\* OR previous 3 yr rolling ave\*\* (for period)

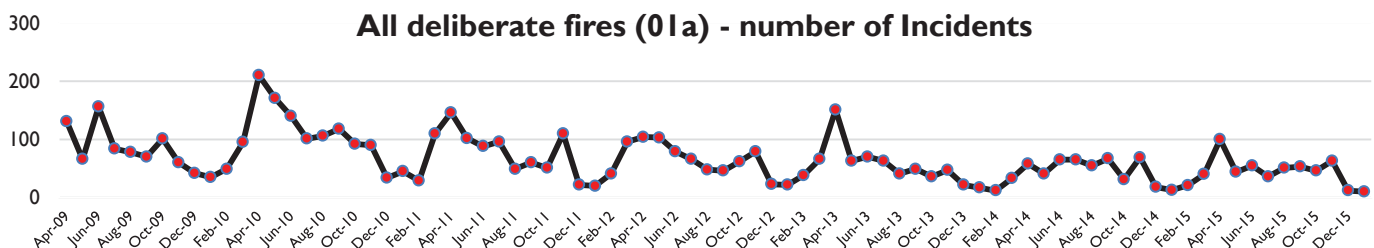
ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
01a	All deliberate fires	3	AVE.	-42%	
01b	All deliberate primary fires	4	AVE.	-37%	
01bi	All deliberate dwelling fires	5	AVE.	-100%	
01bii	All deliberate other building fires	6	AVE.	-50%	
01biii	All deliberate vehicle fires	7	AVE.	20%	
01biv	All deliberate 'other' primary fires	8	AVE.	-40%	
01c	All deliberate secondary fires	9	AVE.	-45%	
01ci	All deliberate secondary refuse fires	10	AVE.	-42%	
01cii	All deliberate secondary 'other' fires	11	AVE.	-57%	
02a	All accidental fires	12	AVE.	18%	
02b	All accidental primary fires	13	AVE.	5%	
02bi	All accidental dwelling fires	14	DWELLING	3%	-10%
02bii	All accidental other building fires	15	AVE.	17%	
02biii	All accidental vehicle fires	16	AVE.	0%	
02biv	All accidental 'other' primary fires	17	AVE.		
02c	All accidental secondary fires	18	AVE.	500%	
02ci	All accidental secondary refuse fires	19	AVE.	350%	
02cii	All accidental secondary 'other' fires	20	AVE.		
03a	All fire casualties (fatal & non-fatal (incl. p/c's))	21	AVE.	-53%	
03ai	All fatal fire casualties	22	CASUALTY	-100%	-5%
03aii	Non-fatal fire casualties (excl. p/c's)	23	CASUALTY	-31%	-5%
03aiii	Non-fatal fire casualties (incl. p/c's)	24	AVE.	-50%	
03bi	All fatal accidental dwell. fire casualties	25	CASUALTY	-100%	-5%
03bii	Non-fatal accidental dwell. fire casualties (excl. p/c's)	26	CASUALTY	13%	-5%
03biii	Non-fatal accidental dwell. fire casualties (incl. p/c's)	27	AVE.	-31%	
04a	Non domestic fires	28	NON DOM	-20%	prev yr
5	Special Service - All	29	AVE.	2%	
05a	Special Service - RTCs	30	AVE.	15%	
05b	Special Service - Flooding	31	AVE.	-25%	
05c	Special Service - Extrication	32	AVE.	100%	
05d	Special Service - Others	33	AVE.	0%	
06a	Non-fatal casualties - RTCs	34	AVE.	-18%	
06b	Fatal casualties - RTCs	35	AVE.		
10a	False Alarms - All	36	AVE.	-24%	
10b	False Alarm - Good Intent	37	AVE.	-22%	
10c	False Alarm - Malicious	38	AVE.	-5%	
10d	False Alarm - Equipment failure	39	AVE.	-26%	



### All deliberate fires (01a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	2	2	3	4	2	
Renfrew South & Gallowhill	3	0	1	0	3	
Paisley East & Ralston	0	3	0	2	1	
Paisley North West	3	4	6	4	0	
Paisley South	4	3	1	0	0	
Paisley South West	1	1	0	1	1	
Johnstone South, Elderslie & Howwood	5	2	2	2	1	
Johnstone North, Kilbarchan & Lochwinnoch	1	4	2	0	0	
Houston, Crosslee & Linwood	1	1	2	0	1	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	1	
Erskine & Inchinnan	0	2	0	0	0	

Council area totals within LSO	20	22	17	13	10	
Renfrewshire	20	22	17	13	10	
East Renfrewshire	3	9	5	5	5	
Inverclyde	24	8	13	9	11	
Renfrewshire % of LSO Total	42.6%	56.4%	48.6%	48.1%	38.5%	

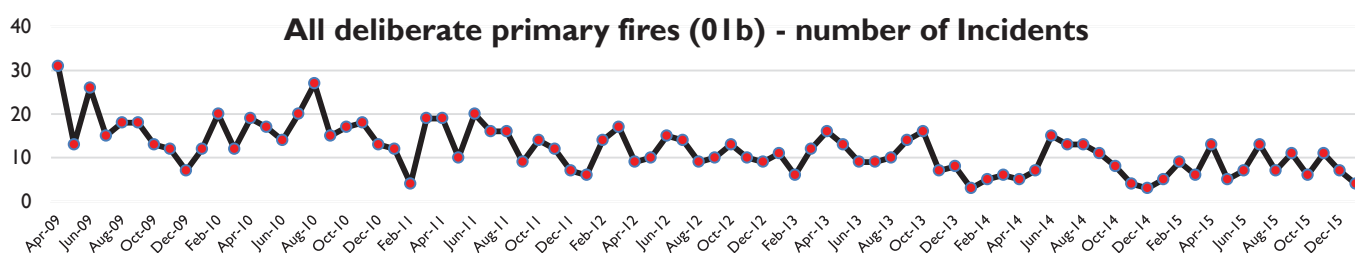


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	57	39	35	10	27	
W2 - Glasgow City	146	104	117	88	97	
W3 - South Lanarkshire	66	48	34	28	26	
W4 - North Lanarkshire	95	66	59	49	38	
W5 - Ayrshire East / North / South	73	62	45	31	42	
W6 - Renfrewshire / & East / Inverclyde	47	39	35	27	26	
W7 - Dumfries & Galloway	4	9	6	4	4	
W6 % of SDA Total	10%	11%	11%	11%	10%	
Scotland	854	600	562	472	451	

### All deliberate primary fires (01b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	1	1	0	
Renfrew South & Gallowhill	0	0	0	0	1	
Paisley East & Ralston	0	1	0	0	1	
Paisley North West	0	2	0	3	0	
Paisley South	3	2	0	0	0	
Paisley South West	0	0	0	1	1	
Johnstone South, Elderslie & Howwood	1	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	2	1	0	0	
Houston, Crosslee & Linwood	1	1	1	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	1	
Erskine & Inchinnan	0	2	0	0	0	

Council area totals within LSO	6	11	3	5	4	
Renfrewshire	6	11	3	5	4	
East Renfrewshire	0	3	4	2	1	
Inverclyde	7	3	6	3	4	
Renfrewshire % of LSO Total	46.2%	64.7%	23.1%	50.0%	44.4%	

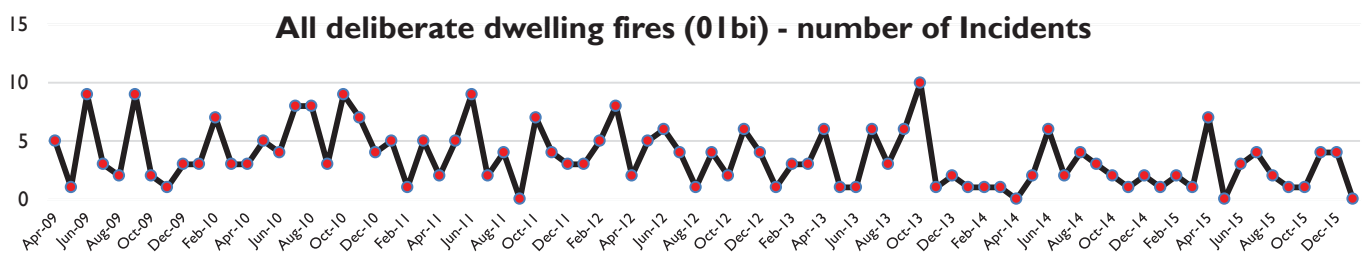


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	10	14	10	6	13	
W2 - Glasgow City	45	43	37	33	30	
W3 - South Lanarkshire	18	10	8	11	3	
W4 - North Lanarkshire	25	21	6	14	10	
W5 - Ayrshire East / North / South	9	7	10	7	7	
W6 - Renfrewshire / & East / Inverclyde	13	17	13	10	9	
W7 - Dumfries & Galloway	3	7	3	2	2	
W6 % of SDA Total	11%	14%	15%	12%	12%	
Scotland	231	196	153	156	146	

### All deliberate dwelling fires (01bi) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	1	0	
Paisley South	1	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	1	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	3	1	1	1	0	
Renfrewshire	3	1	1	1	0	
East Renfrewshire	0	2	1	1	0	
Inverclyde	3	1	1	2	0	
Renfrewshire % of LSO Total	50.0%	25.0%	33.3%	25.0%	#DIV/0!	

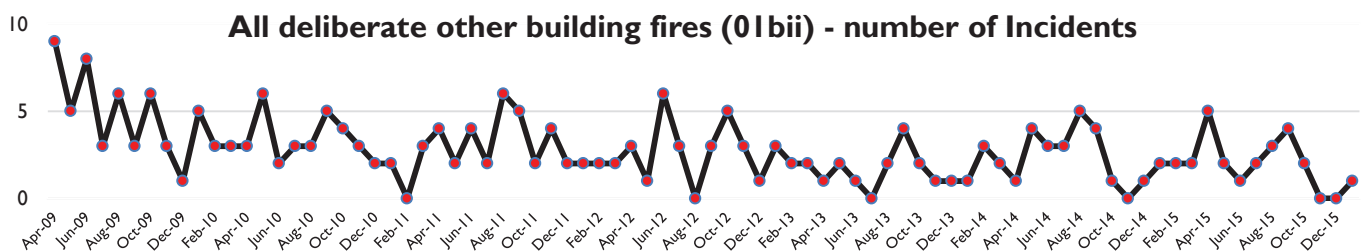


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	5	4	0	2	
W2 - Glasgow City	15	13	11	11	10	
W3 - South Lanarkshire	7	4	4	2	0	
W4 - North Lanarkshire	4	6	1	5	2	
W5 - Ayrshire East / North / South	2	0	4	0	3	
W6 - Renfrewshire / & East / Inverclyde	6	4	3	4	0	
W7 - Dumfries & Galloway	0	3	0	1	1	
W6 % of SDA Total	18%	11%	11%	17%	0%	
Scotland	64	63	46	52	43	

### All deliberate other building fires (01bii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	1	1	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	1	
Paisley North West	0	1	0	1	0	
Paisley South	2	2	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2	3	1	2	1	
Renfrewshire	2	3	1	2	1	
East Renfrewshire	0	1	1	0	1	
Inverclyde	1	1	3	0	0	
Renfrewshire % of LSO Total	66.7%	60.0%	20.0%	100.0%	50.0%	

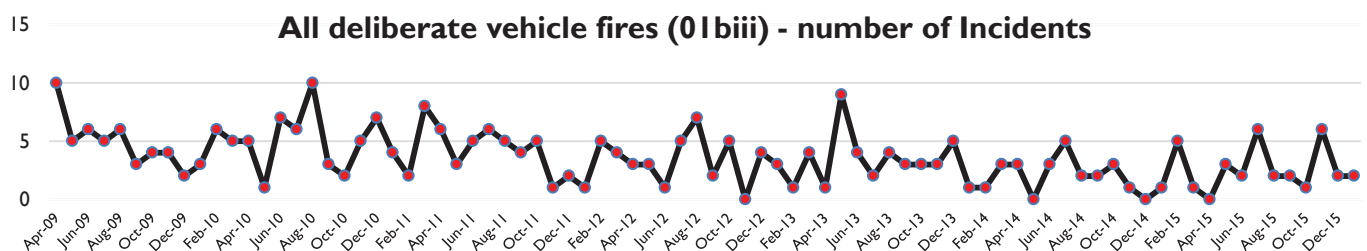


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	2	1	4	5	
W2 - Glasgow City	9	9	11	3	5	
W3 - South Lanarkshire	2	4	1	3	0	
W4 - North Lanarkshire	9	4	1	3	2	
W5 - Ayrshire East / North / South	3	4	2	4	3	
W6 - Renfrewshire / & East / Inverclyde	3	5	5	2	2	
W7 - Dumfries & Galloway	0	0	2	0	0	
W6 % of SDA Total	11%	18%	22%	11%	12%	
Scotland	58	45	43	42	37	

### All deliberate vehicle fires (01biii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	1	
Paisley East & Ralston	0	1	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	1	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	0	0	
Houston, Crosslee & Linwood	1	1	1	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	1	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	1	3	1	1	2	
Renfrewshire	1	3	1	1	2	
East Renfrewshire	0	0	2	1	0	
Inverclyde	3	1	1	0	3	
Renfrewshire % of LSO Total	25.0%	75.0%	25.0%	50.0%	40.0%	

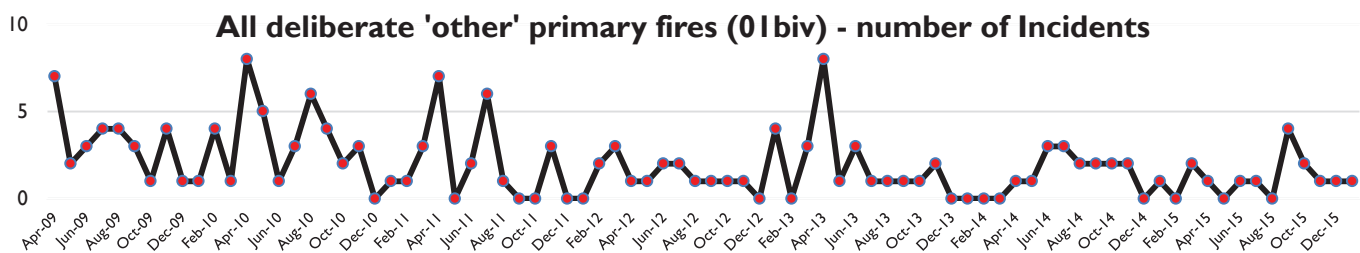


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	9	6	4	2	5	
W2 - Glasgow City	16	18	13	18	14	
W3 - South Lanarkshire	6	2	2	4	3	
W4 - North Lanarkshire	11	9	3	6	5	
W5 - Ayrshire East / North / South	2	2	4	3	1	
W6 - Renfrewshire / & East / Inverclyde	4	4	4	2	5	
W7 - Dumfries & Galloway	2	4	1	1	1	
W6 % of SDA Total	8%	9%	13%	6%	15%	
Scotland	80	70	48	47	53	

### All deliberate 'other' primary fires (01biv) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	1	0	1	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	1	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	2	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	4	0	1	1	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	1	1	1	
Renfrewshire % of LSO Total	#DIV/0!	100.0%	0.0%	50.0%	50.0%	

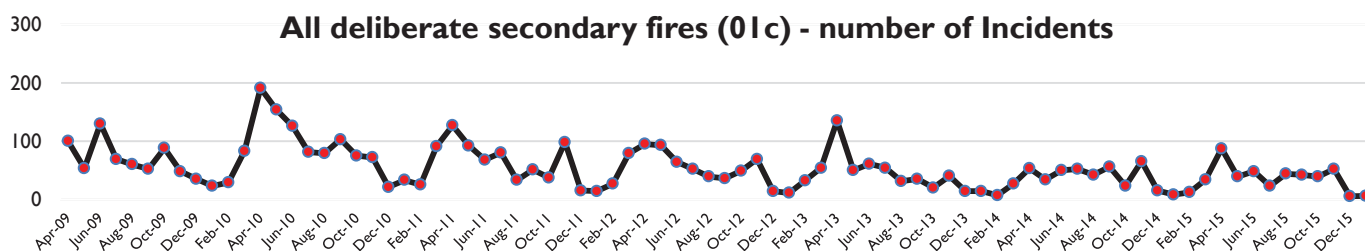


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	1	1	0	1	
W2 - Glasgow City	5	3	2	1	1	
W3 - South Lanarkshire	3	0	1	2	0	
W4 - North Lanarkshire	1	2	1	0	1	
W5 - Ayrshire East / North / South	2	1	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0	4	1	2	2	
W7 - Dumfries & Galloway	1	0	0	0	0	
W6 % of SDA Total	0%	36%	17%	40%	40%	
Scotland	29	18	16	15	13	

### All deliberate secondary fires (01c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	2	2	3	2	
Renfrew South & Gallowhill	3	0	1	0	2	
Paisley East & Ralston	0	2	0	2	0	
Paisley North West	3	2	6	1	0	
Paisley South	1	1	1	0	0	
Paisley South West	1	1	0	0	0	
Johnstone South, Elderslie & Howwood	4	1	2	2	1	
Johnstone North, Kilbarchan & Lochwinnoch	1	2	1	0	0	
Houston, Crosslee & Linwood	0	0	1	0	1	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	14	11	14	8	6	
Renfrewshire	14	11	14	8	6	
East Renfrewshire	3	6	1	3	4	
Inverclyde	17	5	7	6	7	
Renfrewshire % of LSO Total	41.2%	50.0%	63.6%	47.1%	35.3%	

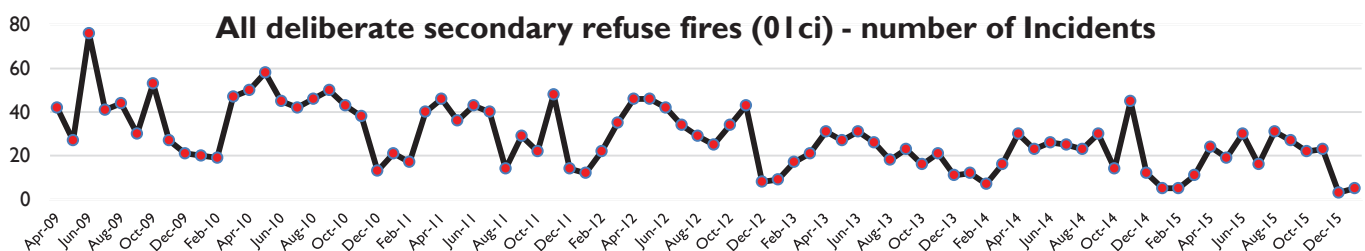


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	47	25	25	4	14	
W2 - Glasgow City	101	61	80	55	67	
W3 - South Lanarkshire	48	38	26	17	23	
W4 - North Lanarkshire	70	45	53	35	28	
W5 - Ayrshire East / North / South	64	55	35	24	34	
W6 - Renfrewshire / & East / Inverclyde	34	22	22	17	17	
W7 - Dumfries & Galloway	1	2	3	2	2	
W6 % of SDA Total	9%	9%	9%	11%	9%	
Scotland	623	404	409	315	304	

### All deliberate secondary refuse fires (01ci) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	2	2	2	1	
Renfrew South & Gallowhill	3	0	0	0	2	
Paisley East & Ralston	0	2	0	1	0	
Paisley North West	3	2	5	1	0	
Paisley South	1	1	1	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	4	1	2	1	1	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	1	0	0	
Houston, Crosslee & Linwood	0	0	1	0	1	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	12	9	12	5	5	
Renfrewshire	12	9	12	5	5	
East Renfrewshire	1	2	1	1	4	
Inverclyde	10	4	7	5	3	
Renfrewshire % of LSO Total	52.2%	60.0%	60.0%	45.5%	41.7%	



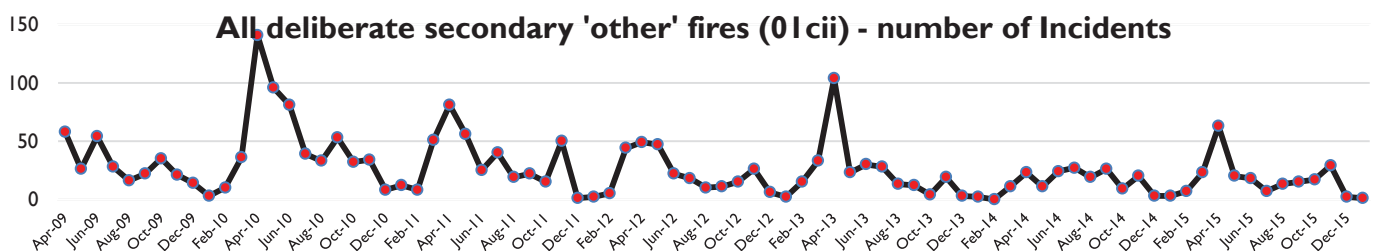
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	31	15	18	3	8	
W2 - Glasgow City	74	50	72	41	52	
W3 - South Lanarkshire	35	30	15	14	14	
W4 - North Lanarkshire	51	32	44	23	23	
W5 - Ayrshire East / North / South	50	40	24	18	26	
W6 - Renfrewshire / & East / Inverclyde	23	15	20	11	12	
W7 - Dumfries & Galloway	1	2	2	2	1	
W6 % of SDA Total	9%	8%	10%	10%	9%	
Scotland	455	290	304	212	215	



### All deliberate secondary 'other' fires (01cii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	1	1	
Renfrew South & Gallowhill	0	0	1	0	0	
Paisley East & Ralston	0	0	0	1	0	
Paisley North West	0	0	1	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	1	1	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	1	0	
Johnstone North, Kilbarchan & Lochwinnoch	1	1	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2	2	2	3	1	
Renfrewshire	2	2	2	3	1	
East Renfrewshire	2	4	0	2	0	
Inverclyde	7	1	0	1	4	
Renfrewshire % of LSO Total	18.2%	28.6%	100.0%	50.0%	20.0%	

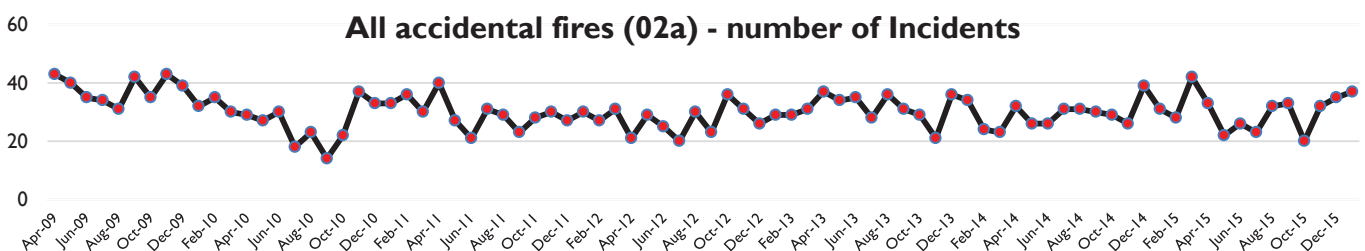


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	16	10	7	1	6	
W2 - Glasgow City	27	11	8	14	15	
W3 - South Lanarkshire	13	8	11	3	9	
W4 - North Lanarkshire	19	13	9	12	5	
W5 - Ayrshire East / North / South	14	15	11	6	8	
W6 - Renfrewshire / & East / Inverclyde	11	7	2	6	5	
W7 - Dumfries & Galloway	0	0	1	0	1	
W6 % of SDA Total	11%	11%	4%	14%	10%	
Scotland	168	114	105	103	89	

### All accidental fires (02a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	4	1	4	1	2	
Renfrew South & Gallowhill	3	7	5	3	5	
Paisley East & Ralston	3	5	2	9	2	
Paisley North West	4	3	11	6	9	
Paisley South	2	1	2	2	4	
Paisley South West	1	2	1	3	4	
Johnstone South, Elderslie & Howwood	1	2	4	2	1	
Johnstone North, Kilbarchan & Lochwinnoch	6	5	1	2	6	
Houston, Crosslee & Linwood	4	0	2	2	2	
Bishopton, Bridge of Weir & Langbank	1	0	2	1	1	
Erskine & Inchinnan	1	3	0	0	1	

Council area totals within LSO	30	29	34	31	37	
Renfrewshire	30	29	34	31	37	
East Renfrewshire	10	12	10	10	10	
Inverclyde	10	9	10	13	11	
Renfrewshire % of LSO Total	60.0%	58.0%	63.0%	57.4%	63.8%	

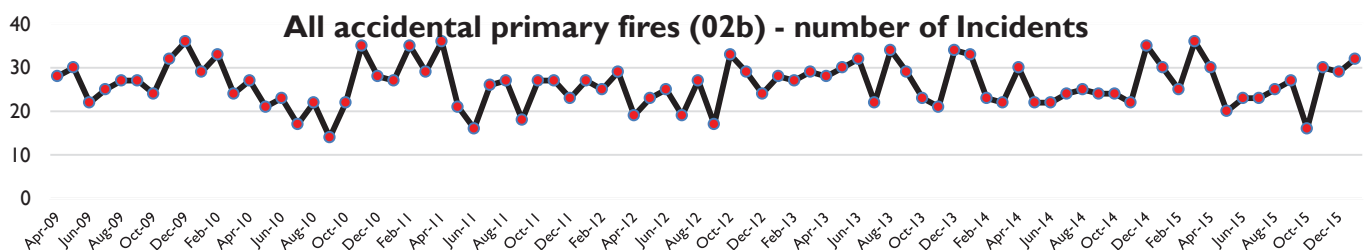


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	58	54	47	42	42	
W2 - Glasgow City	150	103	98	125	103	
W3 - South Lanarkshire	47	28	31	31	31	
W4 - North Lanarkshire	37	43	31	47	29	
W5 - Ayrshire East / North / South	75	60	49	62	47	
W6 - Renfrewshire / & East / Inverclyde	50	50	54	54	58	
W7 - Dumfries & Galloway	32	40	28	29	25	
W6 % of SDA Total	11%	13%	16%	14%	17%	
Scotland	1031	938	799	963	833	

### All accidental primary fires (02b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	4	1	4	1	1	
Renfrew South & Gallowhill	3	7	5	3	4	
Paisley East & Ralston	2	5	2	9	2	
Paisley North West	3	3	10	6	9	
Paisley South	2	1	2	2	4	
Paisley South West	1	2	1	3	4	
Johnstone South, Elderslie & Howwood	1	2	4	2	1	
Johnstone North, Kilbarchan & Lochwinnoch	6	4	1	1	6	
Houston, Crosslee & Linwood	3	0	2	2	1	
Bishopton, Bridge of Weir & Langbank	1	0	2	1	0	
Erskine & Inchinnan	1	3	0	0	0	

Council area totals within LSO	27	28	33	30	32	
Renfrewshire	27	28	33	30	32	
East Renfrewshire	10	10	7	8	9	
Inverclyde	9	9	10	12	10	
Renfrewshire % of LSO Total	58.7%	59.6%	66.0%	60.0%	62.7%	

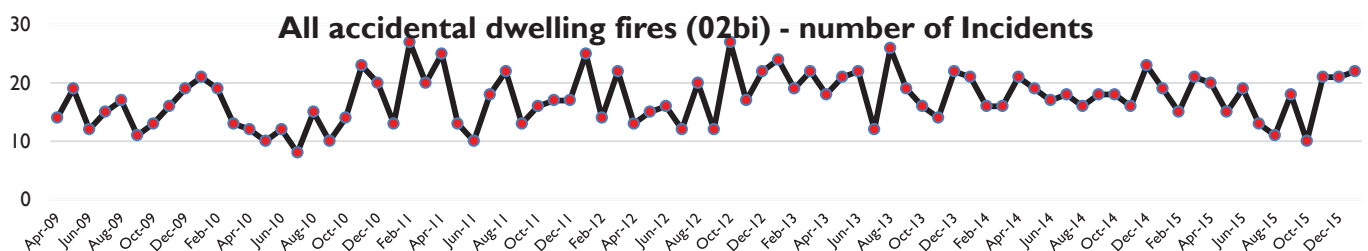


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	46	34	32	33	34	
W2 - Glasgow City	134	91	91	120	92	
W3 - South Lanarkshire	40	20	28	28	30	
W4 - North Lanarkshire	33	41	28	43	26	
W5 - Ayrshire East / North / South	58	38	37	54	37	
W6 - Renfrewshire / & East / Inverclyde	46	47	50	50	51	
W7 - Dumfries & Galloway	16	22	14	16	15	
W6 % of SDA Total	12%	16%	18%	15%	18%	
Scotland	753	642	575	750	634	

### All accidental dwelling fires (02bi) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	4	0	3	0	0	
Renfrew South & Gallowhill	3	5	3	1	1	
Paisley East & Ralston	2	5	1	7	2	
Paisley North West	2	2	6	3	6	
Paisley South	2	1	1	2	3	
Paisley South West	1	2	1	3	4	
Johnstone South, Elderslie & Howwood	1	2	3	2	1	
Johnstone North, Kilbarchan & Lochwinnoch	5	4	1	0	4	
Houston, Crosslee & Linwood	3	0	2	1	1	
Bishopton, Bridge of Weir & Langbank	1	0	0	0	0	
Erskine & Inchinnan	1	3	0	0	0	

Council area totals within LSO	25	24	21	19	22	
Renfrewshire	25	24	21	19	22	
East Renfrewshire	5	7	3	6	7	
Inverclyde	5	4	9	11	9	
Renfrewshire % of LSO Total	71.4%	68.6%	63.6%	52.8%	57.9%	

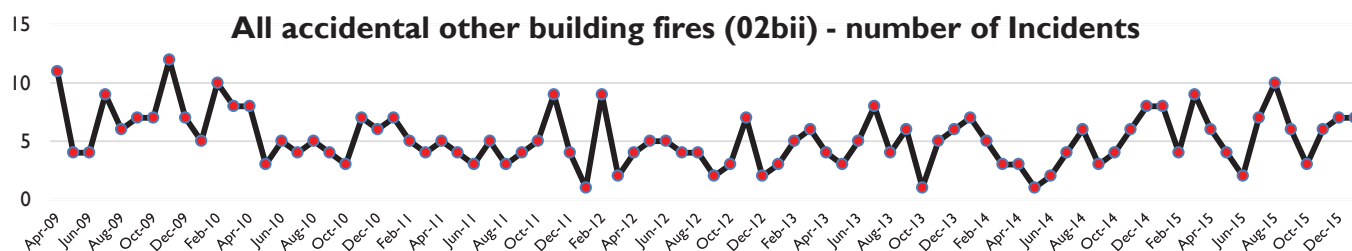


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	27	22	19	23	25	
W2 - Glasgow City	77	54	55	78	61	
W3 - South Lanarkshire	26	10	21	19	19	
W4 - North Lanarkshire	24	29	15	24	18	
W5 - Ayrshire East / North / South	46	26	24	38	22	
W6 - Renfrewshire / & East / Inverclyde	35	35	33	36	38	
W7 - Dumfries & Galloway	12	11	11	7	8	
W6 % of SDA Total	14%	19%	19%	16%	20%	
Scotland	496	407	358	477	401	

### All accidental other building fires (02bii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	1	0	
Renfrew South & Gallowhill	0	1	1	1	3	
Paisley East & Ralston	0	0	1	2	0	
Paisley North West	0	1	2	3	3	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	1	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	1	0	0	0	1	
Houston, Crosslee & Linwood	0	0	0	1	0	
Bishopton, Bridge of Weir & Langbank	0	0	2	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	1	3	7	8	7	
East Renfrewshire	2	3	3	2	1	
Inverclyde	1	0	1	1	0	
Renfrewshire % of LSO Total	25.0%	50.0%	63.6%	72.7%	87.5%	

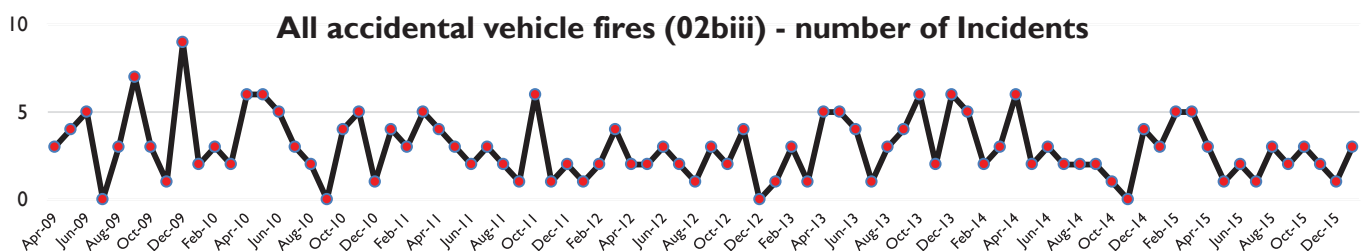


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	11	4	10	6	4	
W2 - Glasgow City	47	26	29	32	17	
W3 - South Lanarkshire	6	5	2	3	3	
W4 - North Lanarkshire	5	5	5	12	3	
W5 - Ayrshire East / North / South	2	8	3	8	7	
W6 - Renfrewshire / & East / Inverclyde	4	6	11	11	8	
W7 - Dumfries & Galloway	2	7	0	3	3	
W6 % of SDA Total	5%	10%	18%	15%	18%	
Scotland	147	133	121	165	115	

### All accidental vehicle fires (02biii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	1	0	1	
Renfrew South & Gallowhill	0	1	1	1	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	1	0	2	0	0	
Paisley South	0	0	1	0	1	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	1	1	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	1	1	5	3	3	
East Renfrewshire	3	0	1	0	1	
Inverclyde	3	5	0	0	1	
Renfrewshire % of LSO Total	14.3%	16.7%	83.3%	100.0%	60.0%	

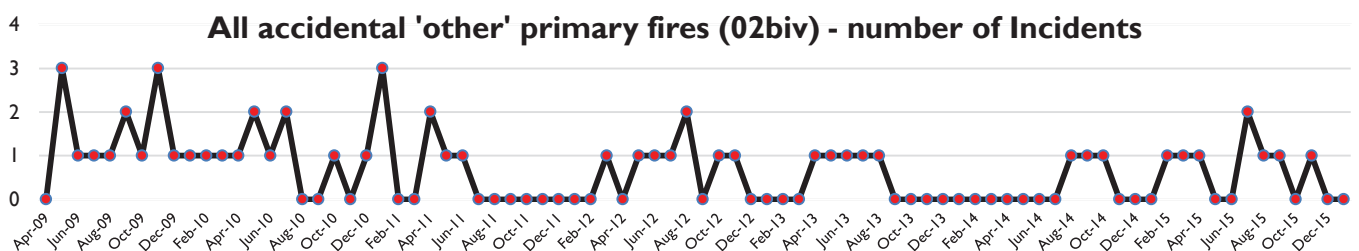


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	7	4	3	4	3	
W2 - Glasgow City	8	9	7	9	12	
W3 - South Lanarkshire	6	5	4	3	8	
W4 - North Lanarkshire	4	7	8	7	5	
W5 - Ayrshire East / North / South	8	4	9	7	5	
W6 - Renfrewshire / & East / Inverclyde	7	6	6	3	5	
W7 - Dumfries & Galloway	2	4	3	3	4	
W6 % of SDA Total	17%	15%	15%	8%	12%	
Scotland	84	88	86	74	101	

### All accidental 'other' primary fires (02biv) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	0	0	0	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	0	0	
Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	

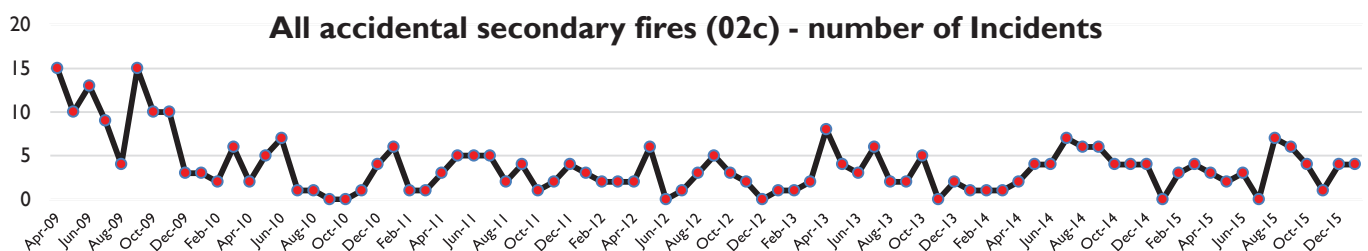


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	4	0	0	2	
W2 - Glasgow City	2	2	0	1	2	
W3 - South Lanarkshire	2	0	1	3	0	
W4 - North Lanarkshire	0	0	0	0	0	
W5 - Ayrshire East / North / South	2	0	1	1	3	
W6 - Renfrewshire / & East / Inverclyde	0	0	0	0	0	
W7 - Dumfries & Galloway	0	0	0	3	0	
W6 % of SDA Total	0%	0%	0%	0%	0%	
Scotland	26	14	10	34	17	

### All accidental secondary fires (02c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	1	
Renfrew South & Gallowhill	0	0	0	0	1	
Paisley East & Ralston	1	0	0	0	0	
Paisley North West	1	0	1	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	0	0	
Houston, Crosslee & Linwood	1	0	0	0	1	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	1	

Council area totals within LSO	3	1	1	0	4	
Renfrewshire	3	1	1	0	4	
East Renfrewshire	0	1	2	0	0	
Inverclyde	1	0	0	1	1	
Renfrewshire % of LSO Total	75.0%	50.0%	33.3%	0.0%	80.0%	



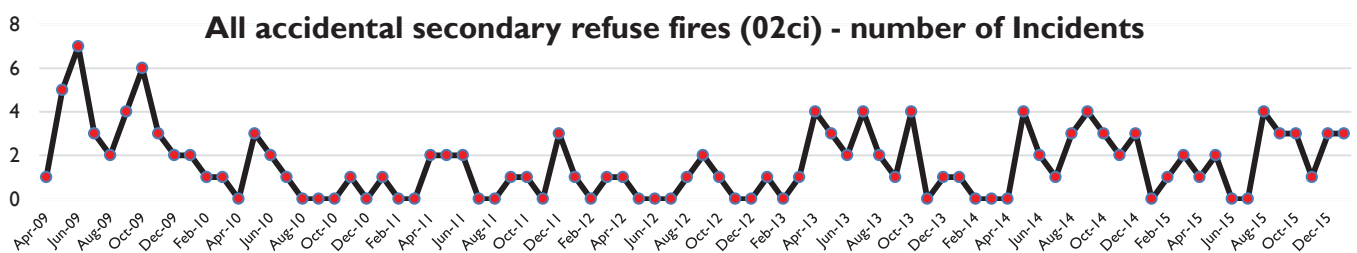
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	5	2	2	1	1	
W2 - Glasgow City	16	11	6	4	10	
W3 - South Lanarkshire	4	3	0	1	0	
W4 - North Lanarkshire	3	1	3	3	1	
W5 - Ayrshire East / North / South	7	8	4	2	4	
W6 - Renfrewshire / & East / Inverclyde	4	2	3	1	5	
W7 - Dumfries & Galloway	2	1	5	5	0	
W6 % of SDA Total	10%	7%	13%	6%	24%	
Scotland	97	82	89	81	73	



### All accidental secondary refuse fires (02ci) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	1	
Renfrew South & Gallowhill	0	0	0	0	1	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	1	0	1	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	1	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	1	1	1	0	3	
East Renfrewshire	0	0	1	0	0	
Inverclyde	1	0	0	0	1	
Renfrewshire % of LSO Total	50.0%	100.0%	50.0%	#DIV/0!	75.0%	

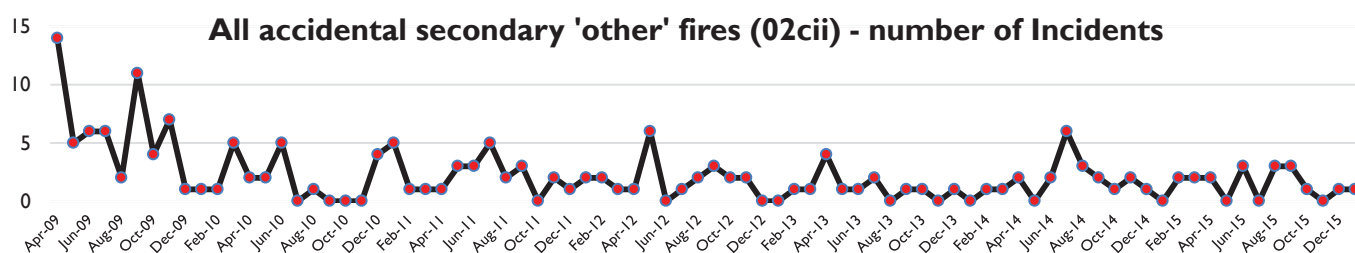


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	1	0	0	0	
W2 - Glasgow City	10	9	1	2	7	
W3 - South Lanarkshire	2	1	0	0	0	
W4 - North Lanarkshire	0	0	0	1	0	
W5 - Ayrshire East / North / South	3	2	2	0	2	
W6 - Renfrewshire / & East / Inverclyde	2	1	2	0	4	
W7 - Dumfries & Galloway	0	0	4	2	0	
W6 % of SDA Total	11%	7%	22%	0%	31%	
Scotland	48	42	49	48	46	

### All accidental secondary 'other' fires (02cii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	1	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	1	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	2	0	0	0	1	
East Renfrewshire	0	1	1	0	0	
Inverclyde	0	0	0	1	0	
Renfrewshire % of LSO Total	100.0%	0.0%	0.0%	0.0%	100.0%	

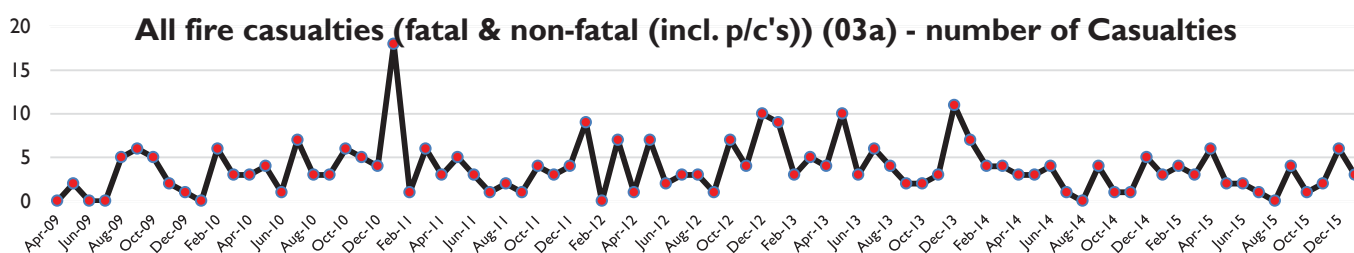


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	4	1	2	1	1	
W2 - Glasgow City	6	2	5	2	3	
W3 - South Lanarkshire	2	2	0	1	0	
W4 - North Lanarkshire	3	1	3	2	1	
W5 - Ayrshire East / North / South	4	6	2	2	2	
W6 - Renfrewshire / & East / Inverclyde	2	1	1	1	1	
W7 - Dumfries & Galloway	2	1	1	3	0	
W6 % of SDA Total	9%	7%	7%	8%	13%	
Scotland	49	40	40	33	27	

### All fire casualties (fatal & non-fatal (incl. p/c's)) (03a) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	5	0	1	0	0	
Renfrew South & Gallowhill	0	5	0	0	0	
Paisley East & Ralston	2	3	0	0	2	
Paisley North West	0	0	4	2	0	
Paisley South	1	0	0	0	0	
Paisley South West	1	0	1	1	0	
Johnstone South, Elderslie & Howwood	0	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	1	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	9	9	7	3	3	
Renfrewshire	9	9	7	3	3	
East Renfrewshire	4	1	0	3	1	
Inverclyde	2	2	4	0	1	
Renfrewshire % of LSO Total	60.0%	75.0%	63.6%	50.0%	60.0%	

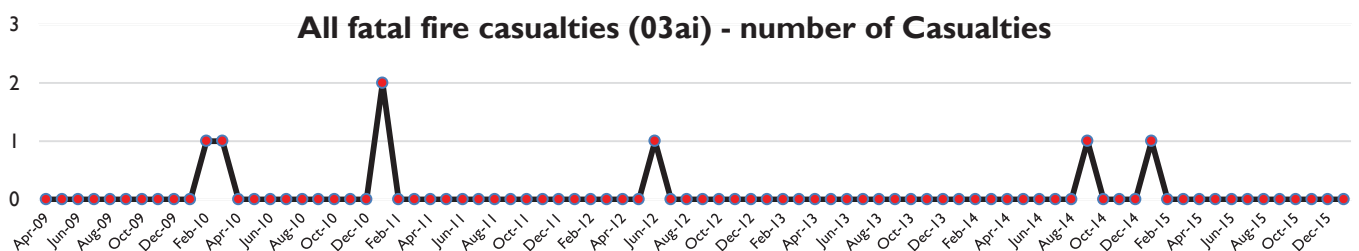


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	16	5	3	8	
W2 - Glasgow City	21	20	8	7	9	
W3 - South Lanarkshire	1	2	6	5	5	
W4 - North Lanarkshire	3	8	3	10	8	
W5 - Ayrshire East / North / South	10	10	11	7	3	
W6 - Renfrewshire / & East / Inverclyde	15	12	11	6	5	
W7 - Dumfries & Galloway	2	4	0	2	4	
W6 % of SDA Total	27%	17%	25%	15%	12%	
Scotland	131	142	100	100	79	

### All fatal fire casualties (03ai) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	1	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	0	0	1	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	1	0	0	
Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	0.0%	100.0%	#DIV/0!	

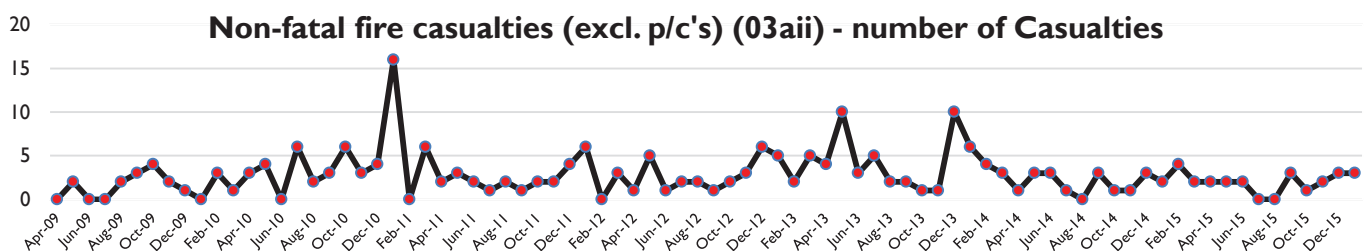


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	0	1	0	
W2 - Glasgow City	1	0	0	0	0	
W3 - South Lanarkshire	0	0	0	0	0	
W4 - North Lanarkshire	0	0	0	1	0	
W5 - Ayrshire East / North / South	0	0	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	1	1	0	
W7 - Dumfries & Galloway	0	0	0	1	0	
W6 % of SDA Total	0%	#DIV/0!	100%	25%	#DIV/0!	
Scotland	4	2	1	5	3	

### Non-fatal fire casualties (excl. p/c's) (03a) - number of Casualties

	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	4	0	0	0	0	
Renfrew South & Gallowhill	0	3	0	0	0	
Paisley East & Ralston	1	1	0	0	2	
Paisley North West	0	0	4	1	0	
Paisley South	1	0	0	0	0	
Paisley South West	0	0	1	1	0	
Johnstone South, Elderslie & Howwood	0	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	1	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	6	5	6	2	3	
Renfrewshire	6	5	6	2	3	
East Renfrewshire	3	1	0	2	0	
Inverclyde	1	2	3	0	1	
Renfrewshire % of LSO Total	60.0%	62.5%	66.7%	50.0%	75.0%	

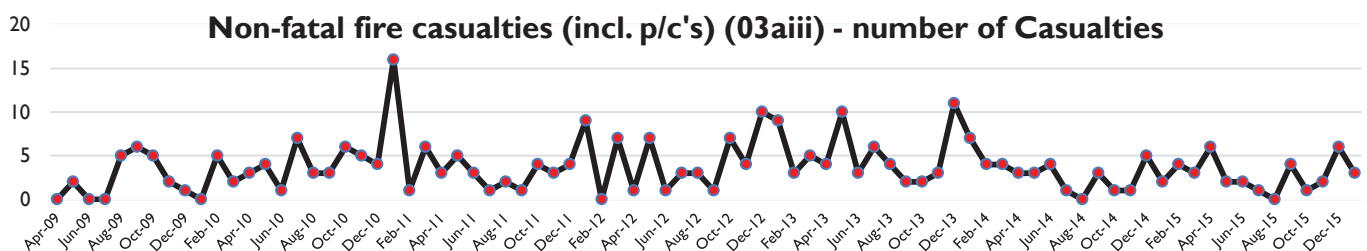


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	14	4	2	5	
W2 - Glasgow City	14	8	6	7	8	
W3 - South Lanarkshire	1	0	6	4	2	
W4 - North Lanarkshire	0	3	2	4	6	
W5 - Ayrshire East / North / South	9	6	9	4	3	
W6 - Renfrewshire / & East / Inverclyde	10	8	9	4	4	
W7 - Dumfries & Galloway	2	3	0	1	4	
W6 % of SDA Total	27%	19%	25%	15%	13%	
Scotland	93	100	82	75	60	

### Non-fatal fire casualties (incl. p/c's) (03aiii) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	5	0	1	0	0	
Renfrew South & Gallowhill	0	5	0	0	0	
Paisley East & Ralston	2	3	0	0	2	
Paisley North West	0	0	4	1	0	
Paisley South	1	0	0	0	0	
Paisley South West	1	0	1	1	0	
Johnstone South, Elderslie & Howwood	0	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	1	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	9	9	7	2	3	
Renfrewshire	9	9	7	2	3	
East Renfrewshire	4	1	0	3	1	
Inverclyde	2	2	3	0	1	
Renfrewshire % of LSO Total	60.0%	75.0%	70.0%	40.0%	60.0%	

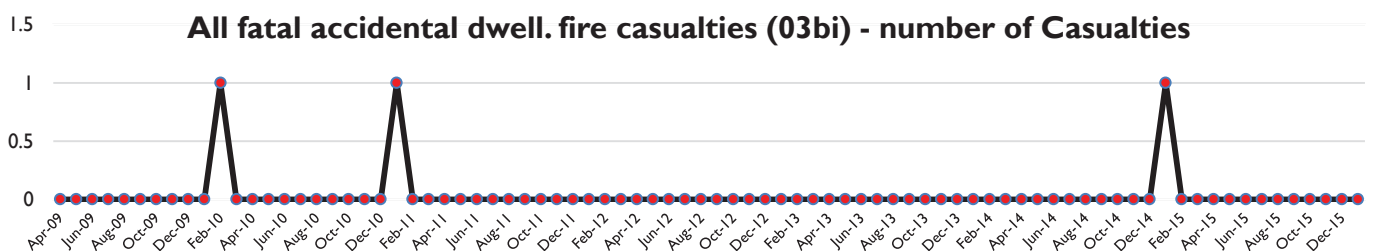


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	16	5	2	8	
W2 - Glasgow City	20	20	8	7	9	
W3 - South Lanarkshire	1	2	6	5	5	
W4 - North Lanarkshire	3	8	3	9	8	
W5 - Ayrshire East / North / South	10	10	11	7	3	
W6 - Renfrewshire / & East / Inverclyde	15	12	10	5	5	
W7 - Dumfries & Galloway	2	4	0	1	4	
W6 % of SDA Total	28%	17%	23%	14%	12%	
Scotland	127	140	99	95	76	

### All fatal accidental dwell. fire casualties (03bi) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	1	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	0	0	1	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	1	0	0	
Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	0.0%	100.0%	#DIV/0!	

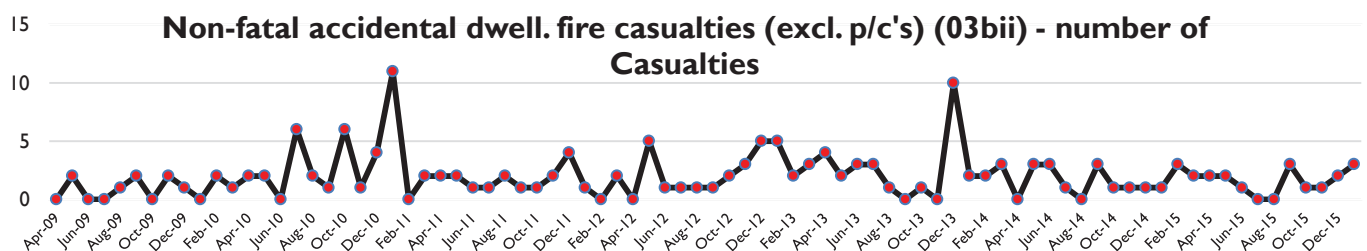


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	0	0	0	
W2 - Glasgow City	1	0	0	0	0	
W3 - South Lanarkshire	0	0	0	0	0	
W4 - North Lanarkshire	0	0	0	0	0	
W5 - Ayrshire East / North / South	0	0	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	1	1	0	
W7 - Dumfries & Galloway	0	0	0	1	0	
W6 % of SDA Total	0%	#DIV/0!	100%	50%	#DIV/0!	
Scotland	4	2	1	3	2	

### Non-fatal accidental dwell. fire casualties (excl. p/c's) (03bii) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	3	0	0	0	
Paisley East & Ralston	1	1	0	0	2	
Paisley North West	0	0	1	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	1	1	0	
Johnstone South, Elderslie & Howwood	0	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	1	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	1	5	2	1	3	
Renfrewshire	1	5	2	1	3	
East Renfrewshire	3	0	0	2	0	
Inverclyde	0	2	3	0	1	
Renfrewshire % of LSO Total	25.0%	71.4%	40.0%	33.3%	75.0%	



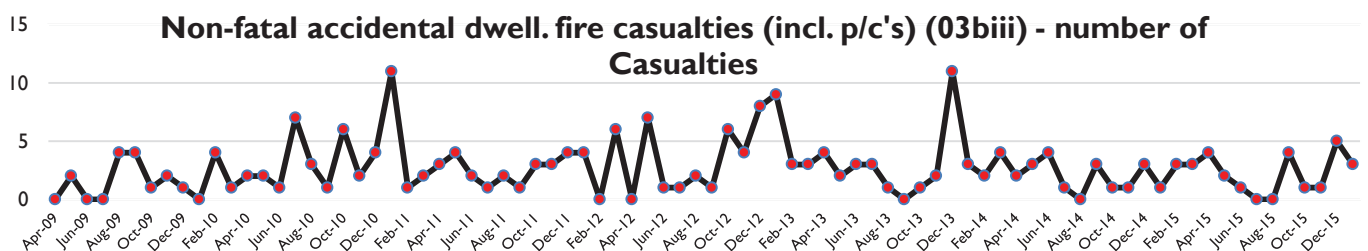
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	7	1	2	5	
W2 - Glasgow City	11	6	5	7	7	
W3 - South Lanarkshire	1	0	6	3	2	
W4 - North Lanarkshire	0	3	1	2	3	
W5 - Ayrshire East / North / South	7	6	4	4	2	
W6 - Renfrewshire / & East / Inverclyde	4	7	5	3	4	
W7 - Dumfries & Galloway	2	2	0	1	3	
W6 % of SDA Total	16%	23%	23%	14%	15%	
Scotland	66	81	60	56	44	



### Non-fatal accidental dwell. fire casualties (incl. p/c's) (03biii) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	1	0	0	
Renfrew South & Gallowhill	0	5	0	0	0	
Paisley East & Ralston	2	3	0	0	2	
Paisley North West	0	0	1	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	1	0	1	1	0	
Johnstone South, Elderslie & Howwood	0	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	1	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	4	9	3	1	3	
Renfrewshire	4	9	3	1	3	
East Renfrewshire	4	0	0	3	1	
Inverclyde	0	2	3	0	1	
Renfrewshire % of LSO Total	50.0%	81.8%	50.0%	25.0%	60.0%	

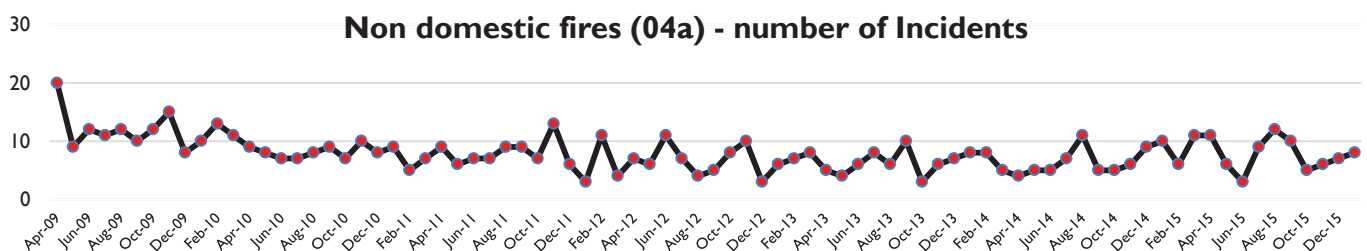


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	2	7	2	2	6	
W2 - Glasgow City	16	17	7	7	8	
W3 - South Lanarkshire	1	1	6	3	5	
W4 - North Lanarkshire	3	8	2	3	4	
W5 - Ayrshire East / North / South	8	9	6	6	2	
W6 - Renfrewshire / & East / Inverclyde	8	11	6	4	5	
W7 - Dumfries & Galloway	2	3	0	1	3	
W6 % of SDA Total	20%	20%	21%	15%	15%	
Scotland	97	115	77	70	55	

### Non domestic fires (04a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	1	2	0	
Renfrew South & Gallowhill	0	1	1	1	3	
Paisley East & Ralston	0	0	1	2	1	
Paisley North West	0	2	2	4	3	
Paisley South	2	2	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	1	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	1	0	0	0	1	
Houston, Crosslee & Linwood	0	0	0	1	0	
Bishopton, Bridge of Weir & Langbank	0	0	2	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	3	6	8	10	8	
Renfrewshire	3	6	8	10	8	
East Renfrewshire	2	4	4	2	2	
Inverclyde	2	1	4	1	0	
Renfrewshire % of LSO Total	42.9%	54.5%	50.0%	76.9%	80.0%	

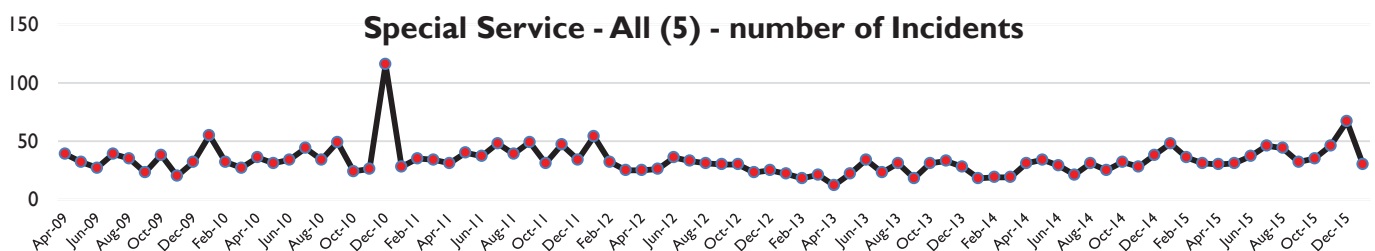


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	12	6	10	10	9	
W2 - Glasgow City	56	35	40	35	21	
W3 - South Lanarkshire	8	9	3	6	3	
W4 - North Lanarkshire	14	9	6	15	5	
W5 - Ayrshire East / North / South	5	12	4	12	10	
W6 - Renfrewshire / & East / Inverclyde	7	11	16	13	10	
W7 - Dumfries & Galloway	2	7	2	3	3	
W6 % of SDA Total	7%	12%	20%	14%	16%	
Scotland	205	178	160	207	151	

### Special Service - All (5) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	6	2	0	6	2	
Renfrew South & Gallowhill	6	2	4	5	0	
Paisley East & Ralston	6	2	2	7	1	
Paisley North West	7	4	4	11	13	
Paisley South	5	4	6	4	3	
Paisley South West	3	2	0	1	4	
Johnstone South, Elderslie & Howwood	6	1	1	4	4	
Johnstone North, Kilbarchan & Lochwinnoch	7	3	0	3	2	
Houston, Crosslee & Linwood	2	0	0	1	0	
Bishopton, Bridge of Weir & Langbank	3	0	0	3	1	
Erskine & Inchinnan	3	2	1	3	0	

Council area totals within LSO	54	22	18	48	30	
Renfrewshire	54	22	18	48	30	
East Renfrewshire	20	9	5	16	8	
Inverclyde	26	6	11	30	18	
Renfrewshire % of LSO Total	54.0%	59.5%	52.9%	51.1%	53.6%	

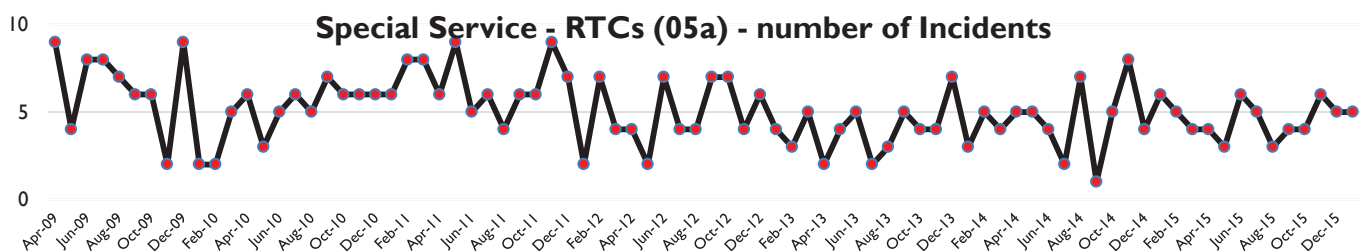


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	92	36	38	73	51	
W2 - Glasgow City	270	114	106	165	152	
W3 - South Lanarkshire	83	34	40	76	55	
W4 - North Lanarkshire	77	29	31	58	44	
W5 - Ayrshire East / North / South	83	55	37	87	59	
W6 - Renfrewshire / & East / Inverclyde	100	37	34	94	56	
W7 - Dumfries & Galloway	16	25	22	29	41	
W6 % of SDA Total	14%	11%	11%	16%	12%	
Scotland	1223	677	685	1166	1265	

### Special Service - RTCs (05a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	0	0	0	
Renfrew South & Gallowhill	0	1	0	0	0	
Paisley East & Ralston	0	0	0	1	0	
Paisley North West	0	1	1	0	0	
Paisley South	0	0	1	1	2	
Paisley South West	0	1	0	0	1	
Johnstone South, Elderslie & Howwood	0	0	0	1	1	
Johnstone North, Kilbarchan & Lochwinnoch	1	0	0	0	1	
Houston, Crosslee & Linwood	0	0	0	1	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	1	1	1	0	

Council area totals within LSO	2	4	3	6	5	
Renfrewshire	2	4	3	6	5	
East Renfrewshire	3	1	1	4	1	
Inverclyde	2	0	1	3	1	
Renfrewshire % of LSO Total	28.6%	80.0%	60.0%	46.2%	71.4%	

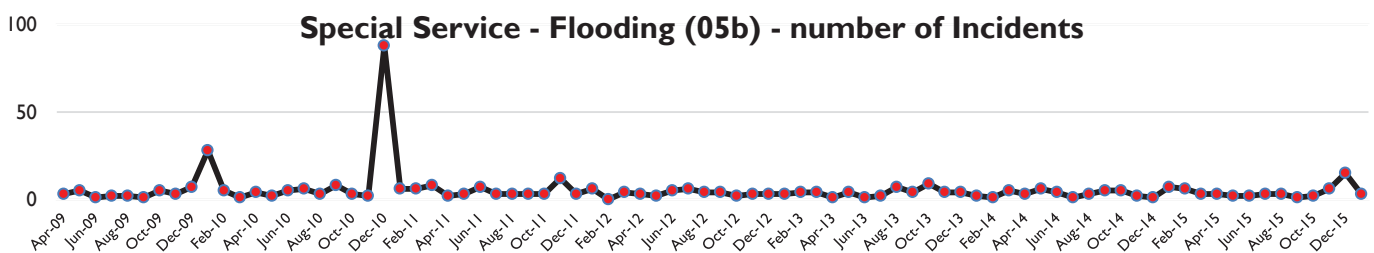


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	11	5	10	17	4	
W2 - Glasgow City	23	18	13	17	14	
W3 - South Lanarkshire	4	5	17	22	10	
W4 - North Lanarkshire	11	9	8	4	12	
W5 - Ayrshire East / North / South	13	19	12	20	12	
W6 - Renfrewshire / & East / Inverclyde	7	5	5	13	7	
W7 - Dumfries & Galloway	2	8	7	8	9	
W6 % of SDA Total	10%	7%	7%	13%	10%	
Scotland	206	182	179	207	195	

### Special Service - Flooding (05b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	2	1	
Renfrew South & Gallowhill	1	0	0	0	0	
Paisley East & Ralston	1	0	1	2	0	
Paisley North West	0	0	1	1	0	
Paisley South	1	2	0	1	1	
Paisley South West	2	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	1	
Johnstone North, Kilbarchan & Lochwinnoch	1	1	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	6	3	2	7	3	
Renfrewshire	6	3	2	7	3	
East Renfrewshire	0	2	1	1	0	
Inverclyde	3	3	2	10	4	
Renfrewshire % of LSO Total	66.7%	37.5%	40.0%	38.9%	42.9%	

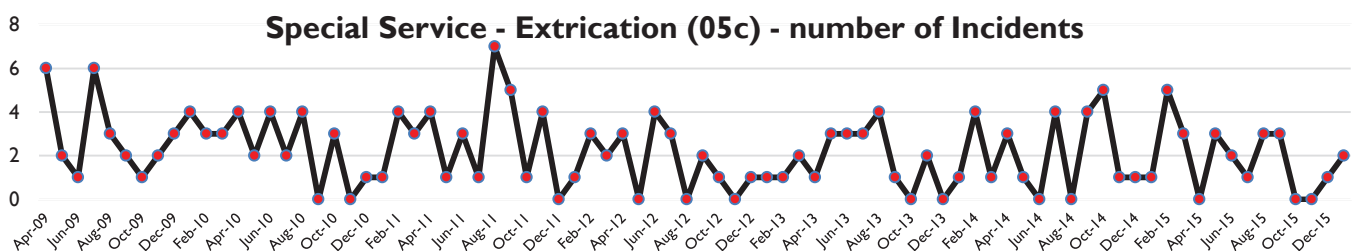


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	13	8	7	10	7	
W2 - Glasgow City	27	20	32	26	27	
W3 - South Lanarkshire	3	3	4	11	10	
W4 - North Lanarkshire	4	5	3	10	4	
W5 - Ayrshire East / North / South	8	5	6	6	4	
W6 - Renfrewshire / & East / Inverclyde	9	8	5	18	7	
W7 - Dumfries & Galloway	2	5	6	3	15	
W6 % of SDA Total	14%	15%	8%	21%	9%	
Scotland	104	88	111	147	302	

### Special Service - Extrication (05c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	1	0	1	1	1	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	1	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	1	1	1	1	2	
Renfrewshire	1	1	1	1	2	
East Renfrewshire	0	1	1	1	0	
Inverclyde	1	0	0	0	1	
Renfrewshire % of LSO Total	50.0%	50.0%	50.0%	50.0%	66.7%	

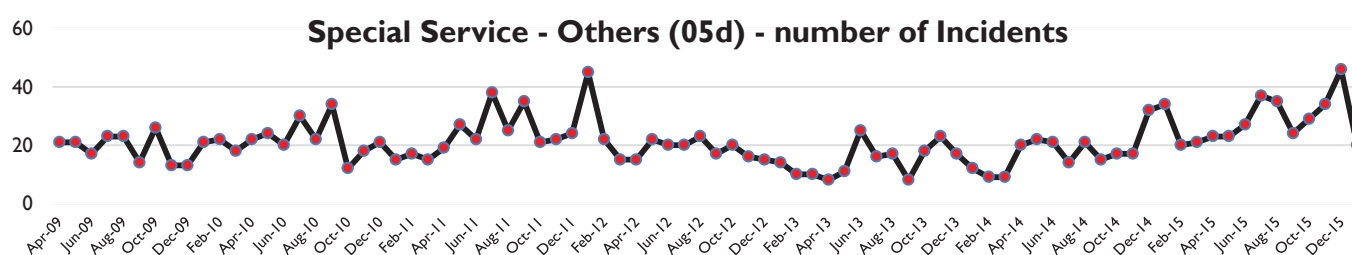


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	4	1	1	3	3	
W2 - Glasgow City	9	8	7	6	12	
W3 - South Lanarkshire	7	1	2	0	5	
W4 - North Lanarkshire	3	2	3	4	6	
W5 - Ayrshire East / North / South	10	1	0	3	4	
W6 - Renfrewshire / & East / Inverclyde	2	2	2	2	3	
W7 - Dumfries & Galloway	2	0	1	0	3	
W6 % of SDA Total	5%	13%	13%	11%	8%	
Scotland	62	39	41	40	65	

### Special Service - Others (05d) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	5	2	0	4	1	
Renfrew South & Gallowhill	5	1	4	5	0	
Paisley East & Ralston	5	2	1	4	1	
Paisley North West	6	3	1	9	12	
Paisley South	4	2	5	2	0	
Paisley South West	1	1	0	1	3	
Johnstone South, Elderslie & Howwood	6	1	1	3	1	
Johnstone North, Kilbarchan & Lochwinnoch	5	1	0	3	1	
Houston, Crosslee & Linwood	2	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	3	0	0	1	1	
Erskine & Inchinnan	3	1	0	2	0	

Council area totals within LSO	45	14	12	34	20	
Renfrewshire	45	14	12	34	20	
East Renfrewshire	17	5	2	10	7	
Inverclyde	20	3	8	17	12	
Renfrewshire % of LSO Total	54.9%	63.6%	54.5%	55.7%	51.3%	

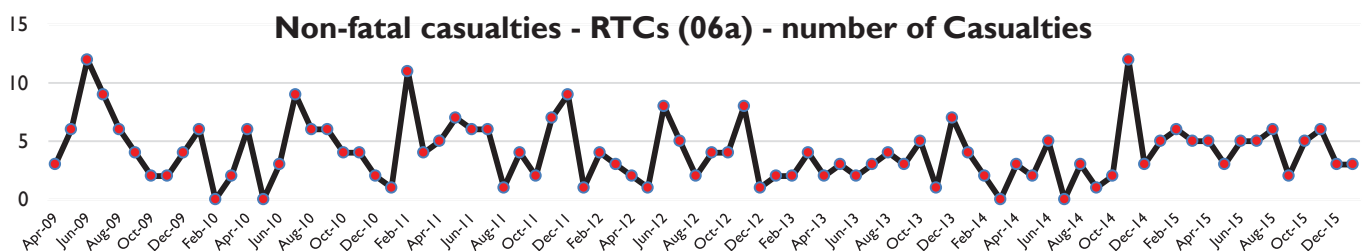


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	64	22	20	43	37	
W2 - Glasgow City	211	68	54	116	99	
W3 - South Lanarkshire	69	25	17	43	30	
W4 - North Lanarkshire	59	13	17	40	22	
W5 - Ayrshire East / North / South	52	30	19	58	39	
W6 - Renfrewshire / & East / Inverclyde	82	22	22	61	39	
W7 - Dumfries & Galloway	10	12	8	18	14	
W6 % of SDA Total	15%	11%	14%	16%	14%	
Scotland	851	368	354	772	703	

### Non-fatal casualties - RTCs (06a) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	3	0	
Paisley North West	0	1	2	0	0	
Paisley South	0	0	0	0	1	
Paisley South West	0	0	0	0	1	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	1	
Houston, Crosslee & Linwood	0	0	0	2	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	1	2	0	0	

Council area totals within LSO	1	2	4	5	3	
Renfrewshire	1	2	4	5	3	
East Renfrewshire	5	0	1	2	0	
Inverclyde	0	0	1	2	0	
Renfrewshire % of LSO Total	16.7%	100.0%	66.7%	55.6%	100.0%	



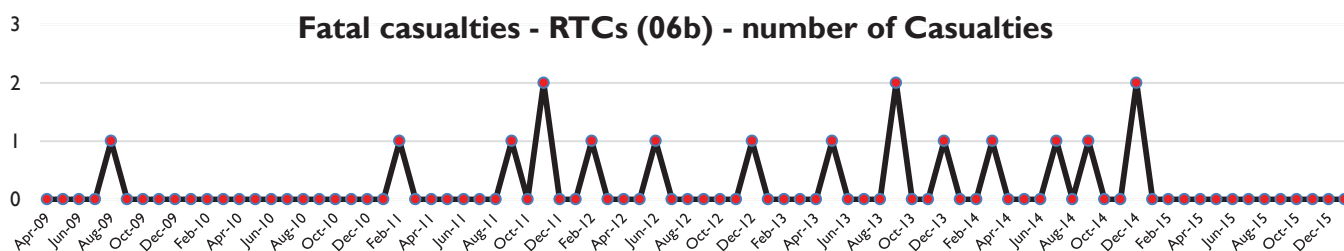
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	5	3	14	10	1	
W2 - Glasgow City	19	9	11	16	17	
W3 - South Lanarkshire	6	2	12	11	13	
W4 - North Lanarkshire	8	10	10	5	9	
W5 - Ayrshire East / North / South	5	11	14	22	12	
W6 - Renfrewshire / & East / Inverclyde	6	2	6	9	3	
W7 - Dumfries & Galloway	2	8	3	6	4	
W6 % of SDA Total	12%	4%	9%	11%	5%	
Scotland	150	141	150	150	140	



### Fatal casualties - RTCs (06b) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	0	0	0	0	
East Renfrewshire	0	0	0	1	0	
Inverclyde	0	0	0	0	0	
Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	#DIV/0!	0.0%	#DIV/0!	

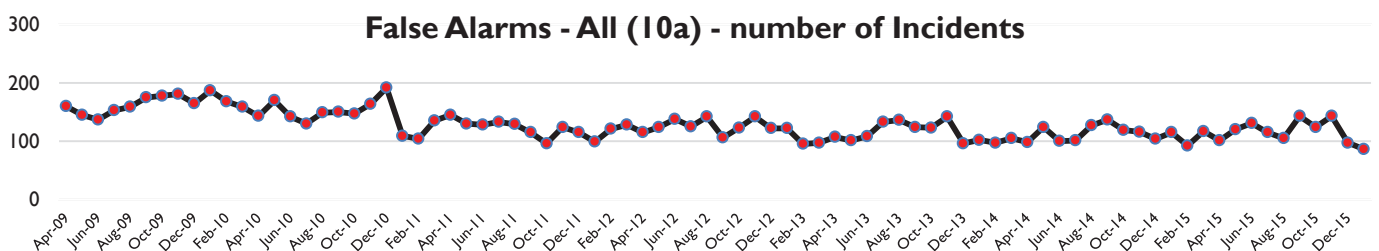


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	0	1	0	0	
W2 - Glasgow City	0	0	0	0	0	
W3 - South Lanarkshire	0	0	3	0	2	
W4 - North Lanarkshire	0	0	0	0	1	
W5 - Ayrshire East / North / South	0	2	0	4	1	
W6 - Renfrewshire / & East / Inverclyde	0	0	0	1	0	
W7 - Dumfries & Galloway	0	2	1	0	0	
W6 % of SDA Total	0%	0%	0%	20%	0%	
Scotland	5	9	15	9	12	

## False Alarms - All (10a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	9	18	17	10	4	
Renfrew South & Gallowhill	8	13	14	14	11	
Paisley East & Ralston	12	9	14	18	15	
Paisley North West	27	39	16	20	18	
Paisley South	14	13	9	8	3	
Paisley South West	3	2	2	6	4	
Johnstone South, Elderslie & Howwood	4	5	6	12	15	
Johnstone North, Kilbarchan & Lochwinnoch	11	5	5	7	6	
Houston, Crosslee & Linwood	3	3	5	6	1	
Bishopton, Bridge of Weir & Langbank	7	3	3	3	2	
Erskine & Inchinnan	1	12	11	11	7	

Council area totals within LSO	99	122	102	115	86	
Renfrewshire	99	122	102	115	86	
East Renfrewshire	31	36	33	39	32	
Inverclyde	80	49	54	53	51	
Renfrewshire % of LSO Total	47.1%	58.9%	54.0%	55.6%	50.9%	

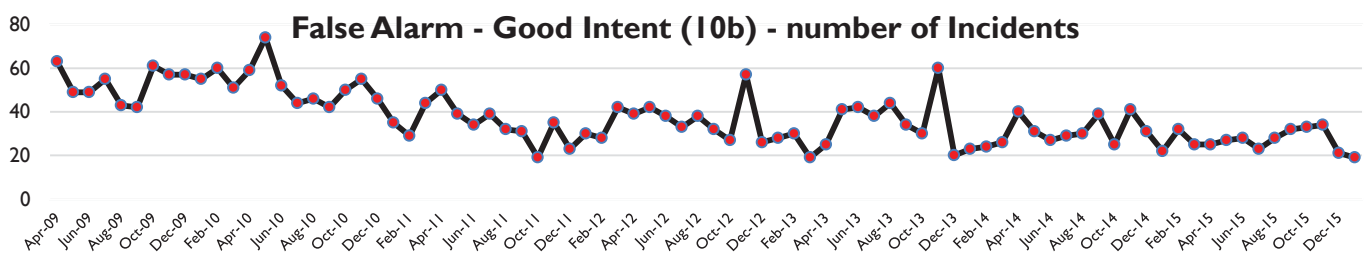


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	250	175	149	168	165	
W2 - Glasgow City	703	635	656	677	668	
W3 - South Lanarkshire	214	207	196	202	211	
W4 - North Lanarkshire	200	198	169	219	217	
W5 - Ayrshire East / North / South	257	248	235	252	239	
W6 - Renfrewshire / & East / Inverclyde	210	207	189	207	169	
W7 - Dumfries & Galloway	57	39	50	71	77	
W6 % of SDA Total	11%	12%	11%	12%	10%	
Scotland	3874	3725	3551	3879	3787	

## False Alarm - Good Intent (10b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	3	7	3	2	0	
Renfrew South & Gallowhill	1	1	2	2	1	
Paisley East & Ralston	4	1	3	2	4	
Paisley North West	9	8	3	5	3	
Paisley South	1	5	1	0	0	
Paisley South West	2	1	2	2	1	
Johnstone South, Elderslie & Howwood	1	2	2	2	7	
Johnstone North, Kilbarchan & Lochwinnoch	6	1	3	2	1	
Houston, Crosslee & Linwood	1	0	1	2	0	
Bishopton, Bridge of Weir & Langbank	2	1	1	1	0	
Erskine & Inchinnan	0	1	2	2	2	

Council area totals within LSO	30	28	23	22	19	
Renfrewshire	30	28	23	22	19	
East Renfrewshire	13	13	7	1	8	
Inverclyde	15	8	13	9	10	
Renfrewshire % of LSO Total	51.7%	57.1%	53.5%	68.8%	51.4%	

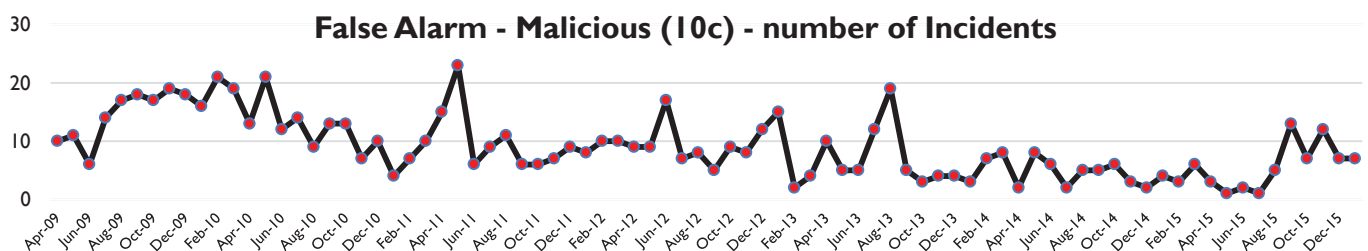


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	74	78	37	40	30	
W2 - Glasgow City	150	118	129	109	95	
W3 - South Lanarkshire	52	41	41	51	25	
W4 - North Lanarkshire	51	41	34	42	30	
W5 - Ayrshire East / North / South	56	55	34	50	53	
W6 - Renfrewshire / & East / Inverclyde	58	49	43	32	37	
W7 - Dumfries & Galloway	7	12	11	13	21	
W6 % of SDA Total	13%	12%	13%	9%	13%	
Scotland	876	773	690	644	610	

## False Alarm - Malicious (10c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	2	0	2	1	
Renfrew South & Gallowhill	0	0	0	0	2	
Paisley East & Ralston	1	6	2	0	0	
Paisley North West	1	6	1	1	2	
Paisley South	4	0	0	0	0	
Paisley South West	0	0	0	1	0	
Johnstone South, Elderslie & Howwood	1	0	0	0	1	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	1	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	1	
Erskine & Inchinnan	0	1	0	0	0	

Council area totals within LSO	8	15	3	4	7	
Renfrewshire	8	15	3	4	7	
East Renfrewshire	1	3	1	5	0	
Inverclyde	2	4	0	3	3	
Renfrewshire % of LSO Total	72.7%	68.2%	75.0%	33.3%	70.0%	

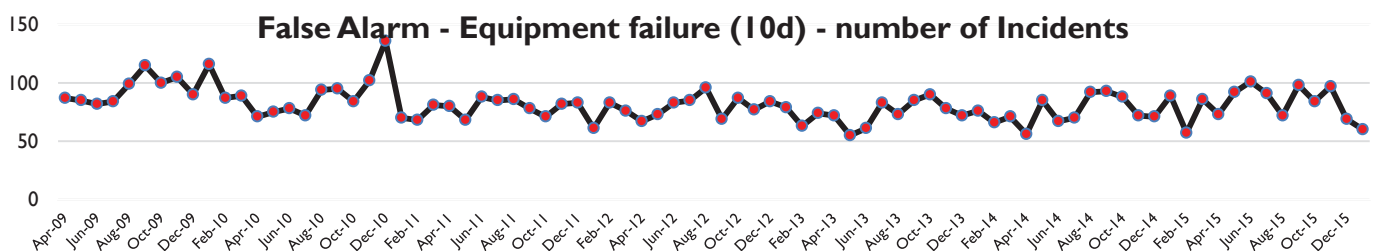


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	12	2	2	7	6	
W2 - Glasgow City	53	53	49	29	35	
W3 - South Lanarkshire	8	12	4	7	9	
W4 - North Lanarkshire	19	14	7	4	7	
W5 - Ayrshire East / North / South	16	11	11	8	11	
W6 - Renfrewshire / & East / Inverclyde	11	22	4	12	10	
W7 - Dumfries & Galloway	3	0	2	2	2	
W6 % of SDA Total	9%	19%	5%	17%	13%	
Scotland	199	182	157	152	158	

## False Alarm - Equipment failure (10d) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	6	9	14	6	3	
Renfrew South & Gallowhill	7	12	12	12	8	
Paisley East & Ralston	7	2	9	16	11	
Paisley North West	17	25	12	14	13	
Paisley South	9	8	8	8	3	
Paisley South West	1	1	0	3	3	
Johnstone South, Elderslie & Howwood	2	3	4	10	7	
Johnstone North, Kilbarchan & Lochwinnoch	5	4	2	5	5	
Houston, Crosslee & Linwood	1	3	4	4	1	
Bishopton, Bridge of Weir & Langbank	5	2	2	2	1	
Erskine & Inchinnan	1	10	9	9	5	

Council area totals within LSO	61	79	76	89	60	
Renfrewshire	61	79	76	89	60	
East Renfrewshire	17	20	25	33	24	
Inverclyde	63	37	41	41	38	
Renfrewshire % of LSO Total	43.3%	58.1%	53.5%	54.6%	49.2%	



LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	164	95	110	121	129	
W2 - Glasgow City	500	464	478	539	538	
W3 - South Lanarkshire	154	154	151	144	177	
W4 - North Lanarkshire	130	143	128	173	180	
W5 - Ayrshire East / North / South	185	182	190	194	175	
W6 - Renfrewshire / & East / Inverclyde	141	136	142	163	122	
W7 - Dumfries & Galloway	47	27	37	56	54	
W6 % of SDA Total	11%	11%	11%	12%	9%	
Scotland	2799	2770	2704	3083	3019	



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
 Working together for a safer Scotland

## Renfrewshire

W6 - Renfrewshire / & East / Inverclyde

Wards	
	11
Population*	
	174,310
Dwellings*	
	83,166
Hectares	
	26,969

\* Source: GROS - General Register Office for Scotland  
 (Mid yr est 2012)

## Ward performance report

Report Period
Month
Feb
"
Report Type
Incidents/Casualties

### DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

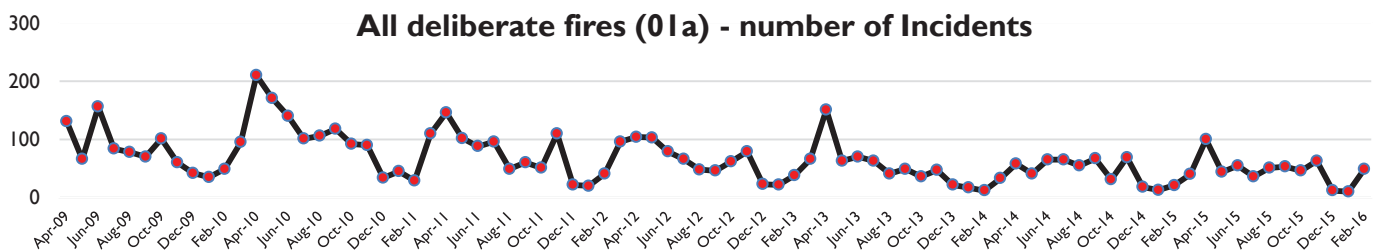
Current month vs target\* OR previous 3 yr rolling ave\*\* (for period)

ID	Key Performance Indicators	Page	Target	Perf.%(+/-)	% Targets
01a	All deliberate fires	3	AVE.	107%	
01b	All deliberate primary fires	4	AVE.	-25%	
01bi	All deliberate dwelling fires	5	AVE.	50%	
01bii	All deliberate other building fires	6	AVE.	-100%	
01biii	All deliberate vehicle fires	7	AVE.	-14%	
01biv	All deliberate 'other' primary fires	8	AVE.		
01c	All deliberate secondary fires	9	AVE.	159%	
01ci	All deliberate secondary refuse fires	10	AVE.	128%	
01cii	All deliberate secondary 'other' fires	11	AVE.	200%	
02a	All accidental fires	12	AVE.	-22%	
02b	All accidental primary fires	13	AVE.	-24%	
02bi	All accidental dwelling fires	14	DWELLING	-16%	-10%
02bii	All accidental other building fires	15	AVE.	-36%	
02biii	All accidental vehicle fires	16	AVE.	-40%	
02biv	All accidental 'other' primary fires	17	AVE.	-100%	
02c	All accidental secondary fires	18	AVE.	20%	
02ci	All accidental secondary refuse fires	19	AVE.	200%	
02cii	All accidental secondary 'other' fires	20	AVE.	-25%	
03a	All fire casualties (fatal & non-fatal (incl. p/c's))	21	AVE.	-100%	
03ai	All fatal fire casualties	22	CASUALTY		-5%
03aii	Non-fatal fire casualties (excl. p/c's)	23	CASUALTY	-100%	-5%
03aiii	Non-fatal fire casualties (incl. p/c's)	24	AVE.	-100%	
03bi	All fatal accidental dwell. fire casualties	25	CASUALTY		-5%
03bii	Non-fatal accidental dwell. fire casualties (excl. p/c's)	26	CASUALTY	-100%	-5%
03biii	Non-fatal accidental dwell. fire casualties (incl. p/c's)	27	AVE.	-100%	
04a	Non domestic fires	28	NON DOM	-50%	prev yr
5	Special Service - All	29	AVE.	36%	
05a	Special Service - RTCs	30	AVE.	-8%	
05b	Special Service - Flooding	31	AVE.	-45%	
05c	Special Service - Extrication	32	AVE.	-100%	
05d	Special Service - Others	33	AVE.	108%	
06a	Non-fatal casualties - RTCs	34	AVE.	20%	
06b	Fatal casualties - RTCs	35	AVE.		
10a	False Alarms - All	36	AVE.	17%	
10b	False Alarm - Good Intent	37	AVE.	5%	
10c	False Alarm - Malicious	38	AVE.	150%	
10d	False Alarm - Equipment failure	39	AVE.	15%	

### All deliberate fires (01a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	2	2	0	0	5	
Renfrew South & Gallowhill	2	1	2	1	4	
Paisley East & Ralston	1	4	1	4	4	
Paisley North West	10	9	4	4	5	
Paisley South	3	1	1	5	1	
Paisley South West	1	5	1	1	14	
Johnstone South, Elderslie & Howwood	8	5	3	3	3	
Johnstone North, Kilbarchan & Lochwinnoch	5	6	0	1	4	
Houston, Crosslee & Linwood	3	3	0	1	7	
Bishopton, Bridge of Weir & Langbank	3	2	0	0	1	
Erskine & Inchinnan	3	0	0	1	1	

Council area totals within LSO	41	38	12	21	49	
Renfrewshire	41	38	12	21	49	
East Renfrewshire	5	7	5	9	10	
Inverclyde	36	22	6	16	9	
Renfrewshire % of LSO Total	50.0%	56.7%	52.2%	45.7%	72.1%	



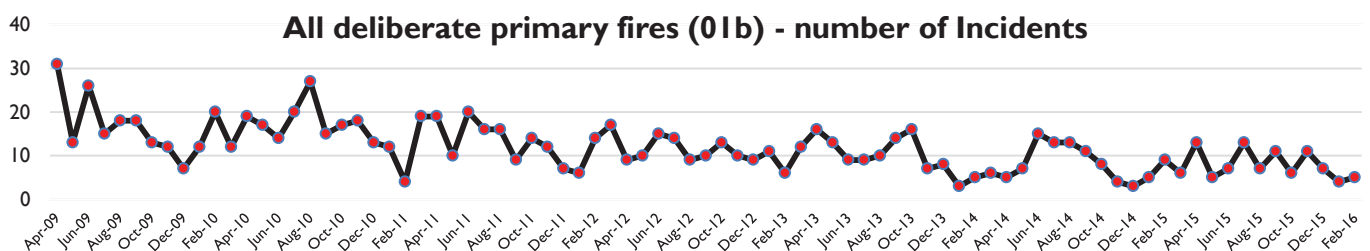
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	57	50	23	35	20	
W2 - Glasgow City	199	187	95	143	116	
W3 - South Lanarkshire	83	71	48	61	44	
W4 - North Lanarkshire	112	112	55	70	62	
W5 - Ayrshire East / North / South	111	98	49	75	63	
W6 - Renfrewshire / & East / Inverclyde	82	67	23	46	68	
W7 - Dumfries & Galloway	1	7	3	6	3	
W6 % of SDA Total	13%	11%	8%	11%	18%	
Scotland	1041	928	511	772	690	



### All deliberate primary fires (01b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	1	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	1	1	1	3	1	
Paisley North West	4	1	1	2	1	
Paisley South	2	1	1	2	0	
Paisley South West	0	0	1	0	2	
Johnstone South, Elderslie & Howwood	2	1	1	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	1	1	0	0	0	
Houston, Crosslee & Linwood	2	0	0	1	1	
Bishopton, Bridge of Weir & Langbank	1	0	0	0	0	
Erskine & Inchinnan	0	0	0	1	0	

Council area totals within LSO	14	6	5	9	5	
Renfrewshire	14	6	5	9	5	
East Renfrewshire	1	2	1	2	1	
Inverclyde	6	6	2	0	4	
Renfrewshire % of LSO Total	66.7%	42.9%	62.5%	81.8%	50.0%	

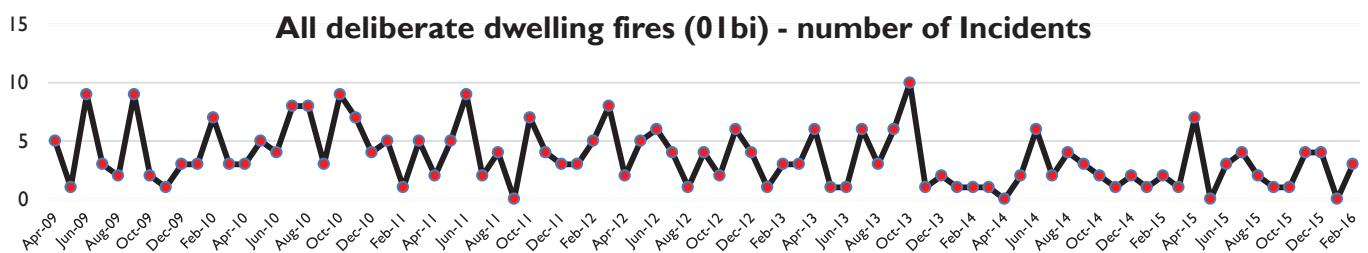


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	22	9	3	5	6	
W2 - Glasgow City	53	44	24	22	16	
W3 - South Lanarkshire	15	15	14	20	6	
W4 - North Lanarkshire	11	19	15	5	13	
W5 - Ayrshire East / North / South	18	8	10	16	5	
W6 - Renfrewshire / & East / Inverclyde	21	14	8	11	10	
W7 - Dumfries & Galloway	1	0	2	2	1	
W6 % of SDA Total	15%	13%	11%	14%	18%	
Scotland	242	171	138	161	126	

### All deliberate dwelling fires (01bi) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	1	0	0	0	1	
Paisley North West	1	1	0	1	1	
Paisley South	0	1	0	1	0	
Paisley South West	0	0	1	0	1	
Johnstone South, Elderslie & Howwood	1	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	1	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	1	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	5	3	1	2	3	
Renfrewshire	5	3	1	2	3	
East Renfrewshire	1	0	0	0	0	
Inverclyde	2	1	0	0	0	
Renfrewshire % of LSO Total	62.5%	75.0%	100.0%	100.0%	100.0%	

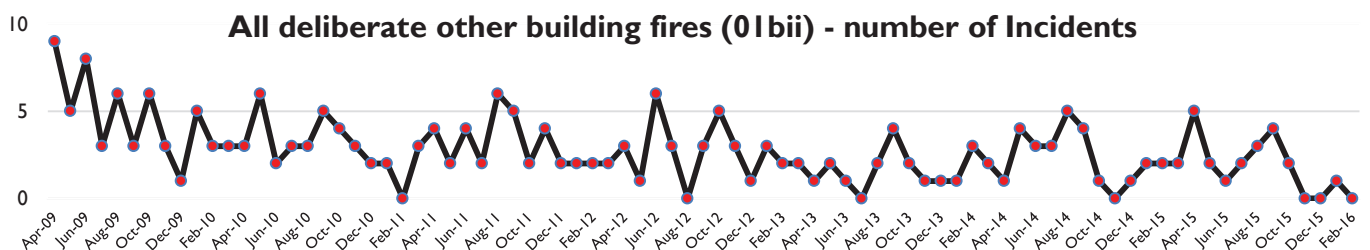


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	5	3	1	2	1	
W2 - Glasgow City	27	12	8	5	4	
W3 - South Lanarkshire	6	4	3	5	0	
W4 - North Lanarkshire	4	8	2	0	1	
W5 - Ayrshire East / North / South	2	3	3	5	1	
W6 - Renfrewshire / & East / Inverclyde	8	4	1	2	3	
W7 - Dumfries & Galloway	1	0	0	0	0	
W6 % of SDA Total	15%	12%	6%	11%	30%	
Scotland	85	49	37	52	22	

### All deliberate other building fires (01bii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	1	1	0	0	
Paisley North West	1	0	0	1	0	
Paisley South	0	0	1	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	1	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	1	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	1	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	2	2	3	2	0	
East Renfrewshire	0	2	1	0	0	
Inverclyde	0	0	1	0	0	
Renfrewshire % of LSO Total	100.0%	50.0%	60.0%	100.0%	#DIV/0!	

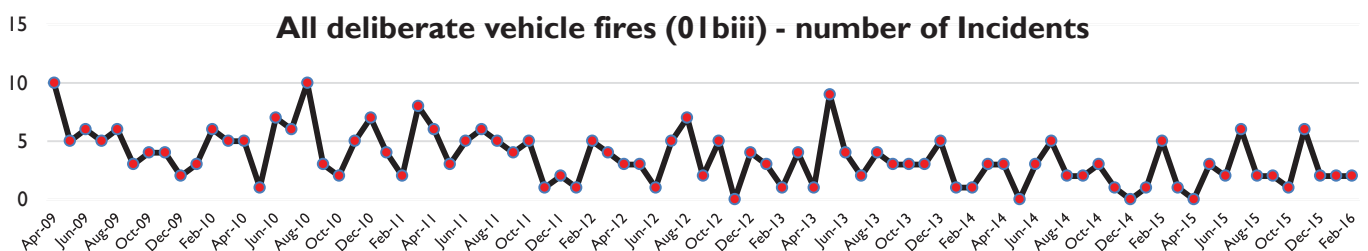


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	0	0	3	0	
W2 - Glasgow City	10	8	2	4	2	
W3 - South Lanarkshire	2	5	7	5	1	
W4 - North Lanarkshire	2	3	4	1	6	
W5 - Ayrshire East / North / South	5	2	5	4	1	
W6 - Renfrewshire / & East / Inverclyde	2	4	5	2	0	
W7 - Dumfries & Galloway	0	0	2	1	1	
W6 % of SDA Total	8%	18%	20%	10%	0%	
Scotland	46	35	40	41	32	

### All deliberate vehicle fires (01biii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	3	0	
Paisley North West	1	0	1	0	0	
Paisley South	2	0	0	1	0	
Paisley South West	0	0	0	0	1	
Johnstone South, Elderslie & Howwood	1	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	0	0	
Houston, Crosslee & Linwood	1	0	0	1	1	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	5	1	1	5	2	
Renfrewshire	5	1	1	5	2	
East Renfrewshire	0	0	0	2	1	
Inverclyde	4	4	1	0	4	
Renfrewshire % of LSO Total	55.6%	20.0%	50.0%	71.4%	28.6%	

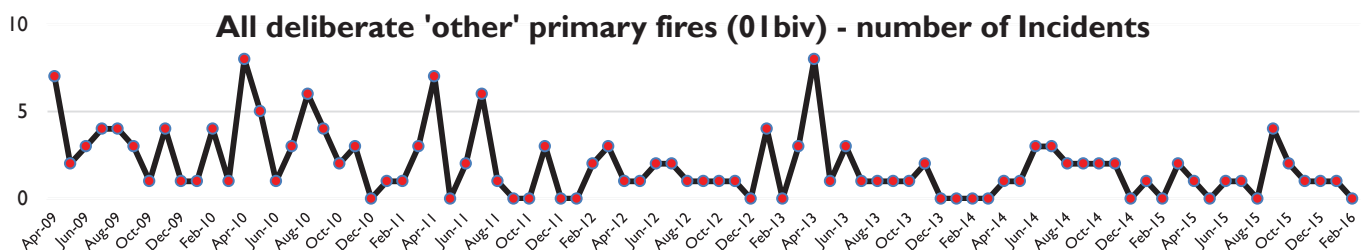


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	11	4	2	0	4	
W2 - Glasgow City	12	21	13	9	9	
W3 - South Lanarkshire	5	5	2	6	4	
W4 - North Lanarkshire	2	5	8	3	4	
W5 - Ayrshire East / North / South	6	2	1	6	3	
W6 - Renfrewshire / & East / Inverclyde	9	5	2	7	7	
W7 - Dumfries & Galloway	0	0	0	1	0	
W6 % of SDA Total	20%	12%	7%	22%	23%	
Scotland	73	60	47	50	54	

### All deliberate 'other' primary fires (01biv) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	1	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	2	0	0	0	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	1	0	0	0	
Renfrewshire % of LSO Total	100.0%	0.0%	#DIV/0!	#DIV/0!	#DIV/0!	

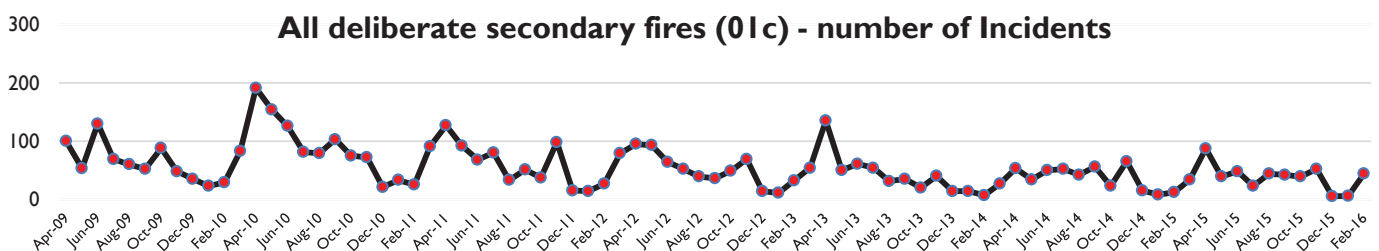


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	2	0	0	1	
W2 - Glasgow City	4	3	1	4	1	
W3 - South Lanarkshire	2	1	2	4	1	
W4 - North Lanarkshire	3	3	1	1	2	
W5 - Ayrshire East / North / South	5	1	1	1	0	
W6 - Renfrewshire / & East / Inverclyde	2	1	0	0	0	
W7 - Dumfries & Galloway	0	0	0	0	0	
W6 % of SDA Total	11%	9%	0%	0%	0%	
Scotland	38	27	14	18	18	

### All deliberate secondary fires (01c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	1	0	0	5	
Renfrew South & Gallowhill	2	1	2	1	4	
Paisley East & Ralston	0	3	0	1	3	
Paisley North West	6	8	3	2	4	
Paisley South	1	0	0	3	1	
Paisley South West	1	5	0	1	12	
Johnstone South, Elderslie & Howwood	6	4	2	3	3	
Johnstone North, Kilbarchan & Lochwinnoch	4	5	0	1	4	
Houston, Crosslee & Linwood	1	3	0	0	6	
Bishopton, Bridge of Weir & Langbank	2	2	0	0	1	
Erskine & Inchinnan	3	0	0	0	1	

Council area totals within LSO	27	32	7	12	44	
Renfrewshire	27	32	7	12	44	
East Renfrewshire	4	5	4	7	9	
Inverclyde	29	16	4	16	5	
Renfrewshire % of LSO Total	45.0%	60.4%	46.7%	34.3%	75.9%	

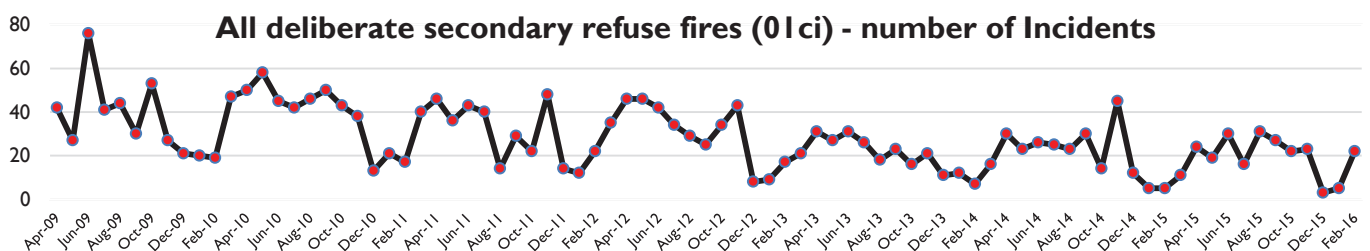


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	35	41	20	30	14	
W2 - Glasgow City	146	143	71	121	100	
W3 - South Lanarkshire	68	56	34	41	38	
W4 - North Lanarkshire	101	93	40	65	49	
W5 - Ayrshire East / North / South	93	90	39	59	58	
W6 - Renfrewshire / & East / Inverclyde	60	53	15	35	58	
W7 - Dumfries & Galloway	0	7	1	4	1	
W6 % of SDA Total	12%	11%	7%	10%	18%	
Scotland	798	757	373	611	563	

### All deliberate secondary refuse fires (01ci) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	0	0	2	
Renfrew South & Gallowhill	2	1	2	0	2	
Paisley East & Ralston	0	0	0	0	3	
Paisley North West	5	4	3	2	1	
Paisley South	0	0	0	0	0	
Paisley South West	1	2	0	0	5	
Johnstone South, Elderslie & Howwood	4	2	2	3	3	
Johnstone North, Kilbarchan & Lochwinnoch	4	4	0	0	2	
Houston, Crosslee & Linwood	1	3	0	0	3	
Bishopton, Bridge of Weir & Langbank	2	1	0	0	0	
Erskine & Inchinnan	2	0	0	0	1	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	22	17	7	5	22	
East Renfrewshire	4	2	1	2	5	
Inverclyde	18	10	3	7	4	
Renfrewshire % of LSO Total	50.0%	58.6%	63.6%	35.7%	71.0%	

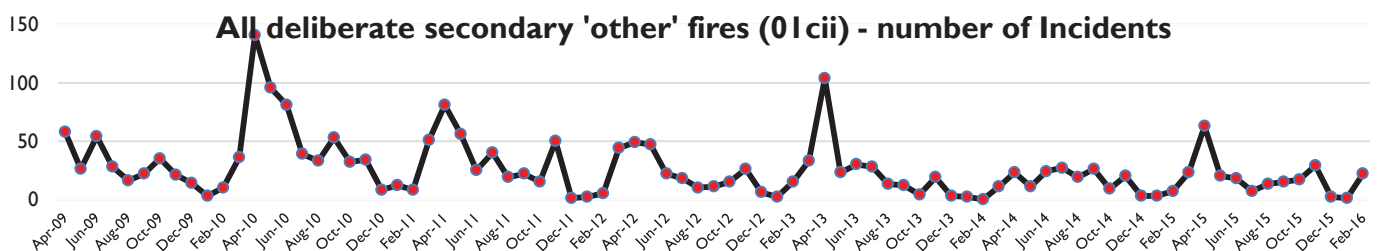


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	24	27	17	19	11	
W2 - Glasgow City	107	97	52	87	69	
W3 - South Lanarkshire	56	40	24	29	28	
W4 - North Lanarkshire	89	48	34	48	39	
W5 - Ayrshire East / North / South	71	38	24	34	35	
W6 - Renfrewshire / & East / Inverclyde	44	29	11	14	31	
W7 - Dumfries & Galloway	0	5	1	3	1	
W6 % of SDA Total	11%	10%	7%	6%	14%	
Scotland	558	442	252	368	347	

### All deliberate secondary 'other' fires (01cii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	0	3	
Renfrew South & Gallowhill	0	0	0	1	2	
Paisley East & Ralston	0	3	0	1	0	
Paisley North West	1	4	0	0	3	
Paisley South	1	0	0	3	1	
Paisley South West	0	3	0	1	7	
Johnstone South, Elderslie & Howwood	2	2	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	1	2	
Houston, Crosslee & Linwood	0	0	0	0	3	
Bishopton, Bridge of Weir & Langbank	0	1	0	0	1	
Erskine & Inchinnan	1	0	0	0	0	

Council area totals within LSO	5	15	0	7	22	
Renfrewshire	5	15	0	7	22	
East Renfrewshire	0	3	3	5	4	
Inverclyde	11	6	1	9	1	
Renfrewshire % of LSO Total	31.3%	62.5%	0.0%	33.3%	81.5%	



LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	11	14	3	11	3	
W2 - Glasgow City	39	46	19	34	31	
W3 - South Lanarkshire	12	16	10	12	10	
W4 - North Lanarkshire	12	45	6	17	10	
W5 - Ayrshire East / North / South	22	52	15	25	23	
W6 - Renfrewshire / & East / Inverclyde	16	24	4	21	27	
W7 - Dumfries & Galloway	0	2	0	1	0	
W6 % of SDA Total	14%	12%	7%	17%	26%	
Scotland	240	315	121	243	216	

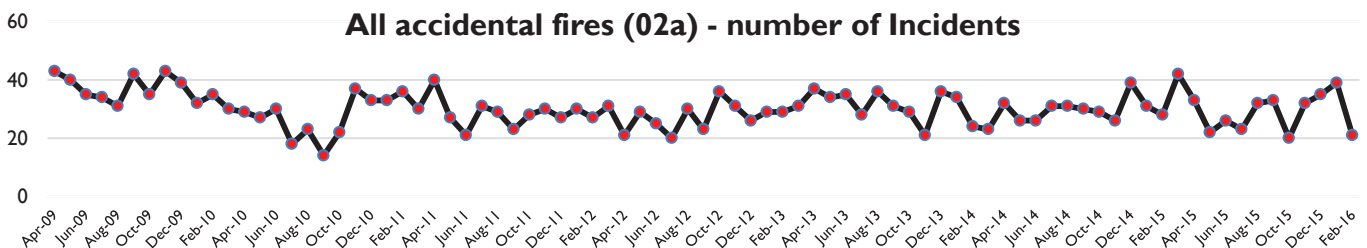


## All accidental fires (02a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	2	0	2	2	
Renfrew South & Gallowhill	1	2	4	4	2	
Paisley East & Ralston	4	4	5	1	1	
Paisley North West	6	7	4	11	9	
Paisley South	3	1	2	2	0	
Paisley South West	0	1	3	1	5	
Johnstone South, Elderslie & Howwood	3	5	1	3	1	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	2	0	1	
Houston, Crosslee & Linwood	2	2	2	2	0	
Bishopton, Bridge of Weir & Langbank	3	2	0	1	0	
Erskine & Inchinnan	4	2	1	1	0	

Council area totals within LSO	27	29	24	28	21	
Renfrewshire	27	29	24	28	21	
East Renfrewshire	7	7	7	7	7	
Inverclyde	9	9	10	8	16	
Renfrewshire % of LSO Total	62.8%	64.4%	58.5%	65.1%	47.7%	

## All accidental fires (02a) - number of Incidents

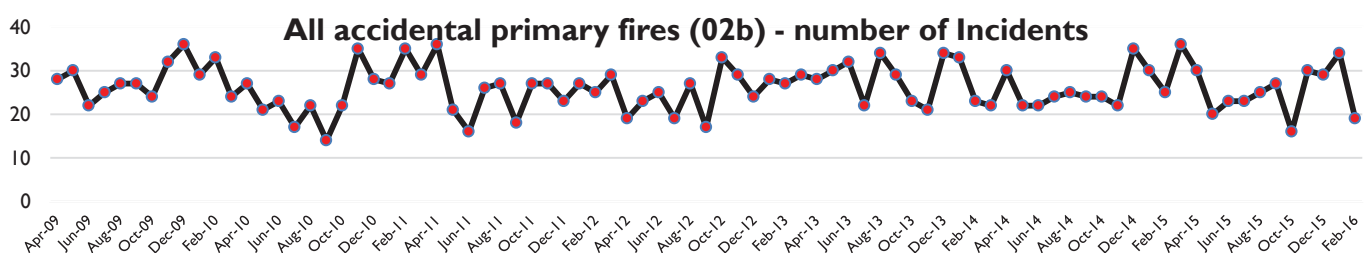


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	57	61	39	46	47	
W2 - Glasgow City	119	129	90	112	89	
W3 - South Lanarkshire	39	45	31	37	34	
W4 - North Lanarkshire	45	31	36	38	29	
W5 - Ayrshire East / North / South	49	62	43	54	34	
W6 - Renfrewshire / & East / Inverclyde	43	45	41	43	44	
W7 - Dumfries & Galloway	35	30	20	19	25	
W6 % of SDA Total	11%	11%	14%	12%	15%	
Scotland	1008	974	726	885	799	

### All accidental primary fires (02b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	2	0	2	1	
Renfrew South & Gallowhill	1	2	4	3	2	
Paisley East & Ralston	4	4	5	1	1	
Paisley North West	6	7	4	9	8	
Paisley South	2	1	2	2	0	
Paisley South West	0	1	3	1	5	
Johnstone South, Elderslie & Howwood	3	4	1	3	1	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	2	0	1	
Houston, Crosslee & Linwood	2	2	1	2	0	
Bishopton, Bridge of Weir & Langbank	3	2	0	1	0	
Erskine & Inchinnan	4	1	1	1	0	

Council area totals within LSO	25	27	23	25	19	
Renfrewshire	25	27	23	25	19	
East Renfrewshire	5	6	6	7	7	
Inverclyde	6	8	9	8	15	
Renfrewshire % of LSO Total	69.4%	65.9%	60.5%	62.5%	46.3%	

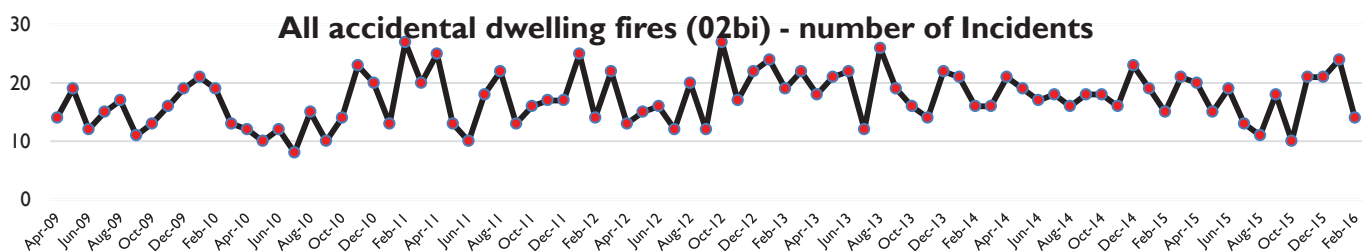


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	40	43	27	33	29	
W2 - Glasgow City	107	112	82	105	84	
W3 - South Lanarkshire	32	38	29	32	29	
W4 - North Lanarkshire	40	30	30	33	29	
W5 - Ayrshire East / North / South	39	47	32	45	31	
W6 - Renfrewshire / & East / Inverclyde	36	41	38	40	41	
W7 - Dumfries & Galloway	14	12	11	14	15	
W6 % of SDA Total	12%	13%	15%	13%	16%	
Scotland	702	663	535	645	601	

### All accidental dwelling fires (02bi) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	2	0	1	1	
Renfrew South & Gallowhill	1	1	3	2	2	
Paisley East & Ralston	1	3	4	1	0	
Paisley North West	4	4	2	6	6	
Paisley South	2	1	2	2	0	
Paisley South West	0	1	1	1	4	
Johnstone South, Elderslie & Howwood	2	3	1	1	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	2	0	1	
Houston, Crosslee & Linwood	1	1	1	0	0	
Bishopton, Bridge of Weir & Langbank	0	2	0	0	0	
Erskine & Inchinnan	3	0	0	1	0	

Council area totals within LSO	14	19	16	15	14	
Renfrewshire	14	19	16	15	14	
East Renfrewshire	1	6	4	5	4	
Inverclyde	4	7	4	6	10	
Renfrewshire % of LSO Total	73.7%	59.4%	66.7%	57.7%	50.0%	

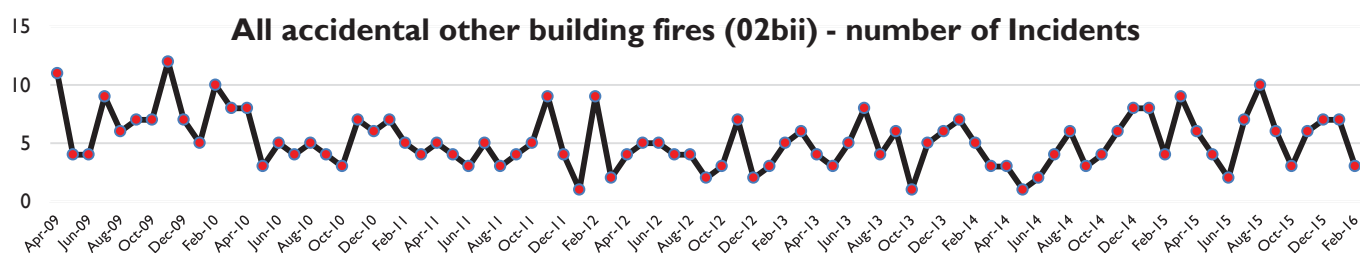


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	20	27	16	20	20	
W2 - Glasgow City	61	74	47	73	57	
W3 - South Lanarkshire	21	24	15	18	14	
W4 - North Lanarkshire	26	22	19	23	15	
W5 - Ayrshire East / North / South	19	25	24	19	18	
W6 - Renfrewshire / & East / Inverclyde	19	32	24	26	28	
W7 - Dumfries & Galloway	8	8	6	8	4	
W6 % of SDA Total	11%	15%	16%	14%	18%	
Scotland	417	415	317	384	357	

### All accidental other building fires (02bii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	1	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	3	1	1	0	1	
Paisley North West	2	2	2	3	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	1	0	1	
Johnstone South, Elderslie & Howwood	1	1	0	0	1	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	2	0	0	0	0	
Erskine & Inchinnan	1	1	1	0	0	

Council area totals within LSO	9	5	5	4	3	
Renfrewshire	9	5	5	4	3	
East Renfrewshire	1	0	2	2	2	
Inverclyde	2	0	1	1	3	
Renfrewshire % of LSO Total	75.0%	100.0%	62.5%	57.1%	37.5%	

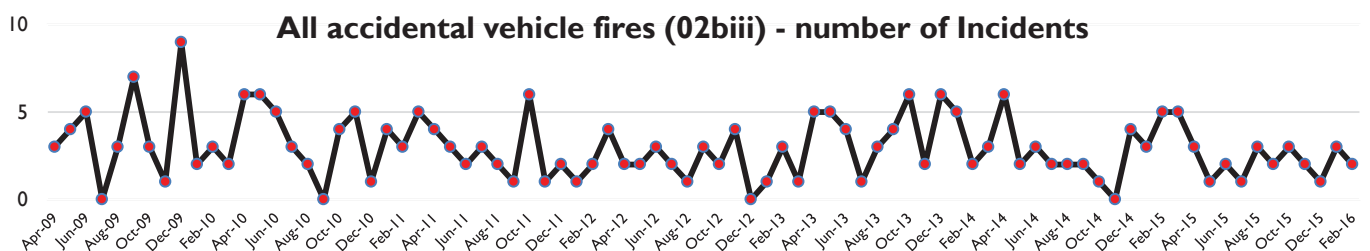


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	10	5	6	7	6	
W2 - Glasgow City	36	26	28	19	19	
W3 - South Lanarkshire	4	4	6	7	9	
W4 - North Lanarkshire	6	3	6	1	6	
W5 - Ayrshire East / North / South	13	11	6	9	3	
W6 - Renfrewshire / & East / Inverclyde	12	5	8	7	8	
W7 - Dumfries & Galloway	2	4	5	2	6	
W6 % of SDA Total	14%	9%	12%	13%	14%	
Scotland	170	141	140	142	141	

### All accidental vehicle fires (02biii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	1	1	1	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	1	0	0	2	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	1	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	2	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	1	1	0	2	0	
Bishopton, Bridge of Weir & Langbank	1	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2	3	2	5	2	
Renfrewshire	2	3	2	5	2	
East Renfrewshire	3	0	0	0	1	
Inverclyde	0	1	4	0	2	
Renfrewshire % of LSO Total	40.0%	75.0%	33.3%	100.0%	40.0%	

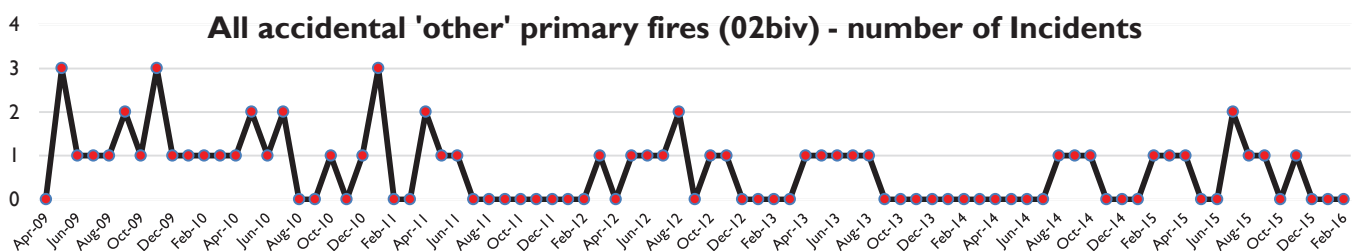


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	10	11	4	4	3	
W2 - Glasgow City	9	11	7	12	8	
W3 - South Lanarkshire	6	9	8	7	6	
W4 - North Lanarkshire	7	4	4	8	7	
W5 - Ayrshire East / North / South	6	10	1	14	10	
W6 - Renfrewshire / & East / Inverclyde	5	4	6	5	5	
W7 - Dumfries & Galloway	4	0	0	4	3	
W6 % of SDA Total	11%	8%	20%	9%	12%	
Scotland	94	91	68	103	91	

## All accidental 'other' primary fires (02biv) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	0	0	1	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	1	0	
Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	#DIV/0!	50.0%	#DIV/0!	

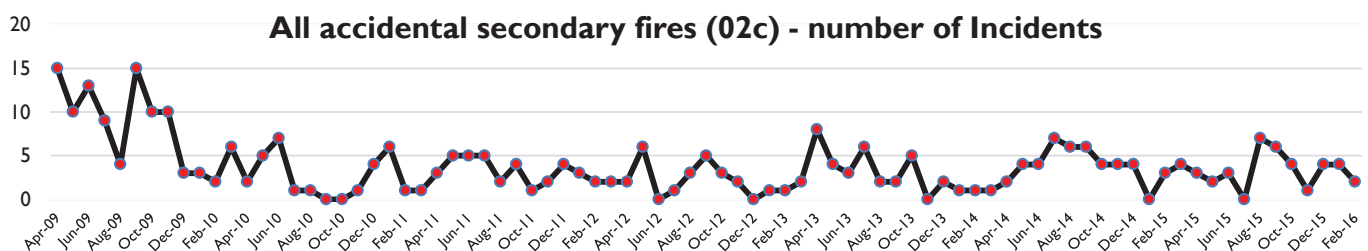


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	1	2	0	
W2 - Glasgow City	1	1	0	1	0	
W3 - South Lanarkshire	1	1	0	0	0	
W4 - North Lanarkshire	1	1	1	1	1	
W5 - Ayrshire East / North / South	1	1	1	3	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	0	2	0	
W7 - Dumfries & Galloway	0	0	0	0	2	
W6 % of SDA Total	0%	0%	0%	22%	0%	
Scotland	21	16	10	16	12	

### All accidental secondary fires (02c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	0	0	1	
Renfrew South & Gallowhill	0	0	0	1	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	2	1	
Paisley South	1	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	1	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	2	1	1	3	2	
East Renfrewshire	0	0	1	0	0	
Inverclyde	2	1	1	0	1	
Renfrewshire % of LSO Total	50.0%	50.0%	33.3%	100.0%	66.7%	

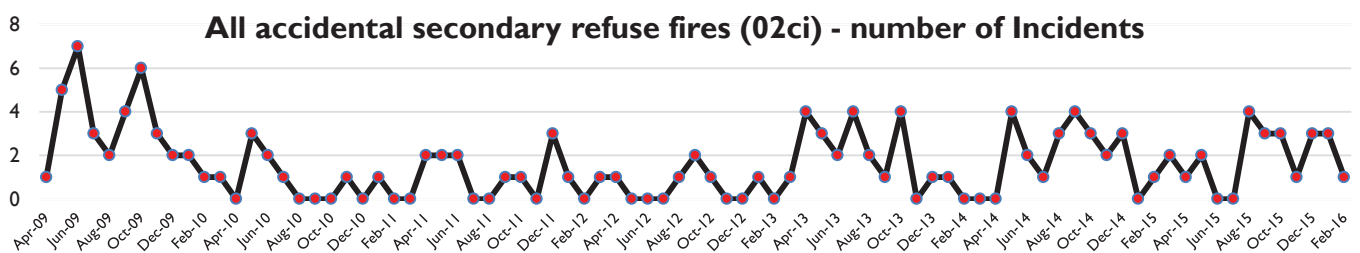


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	2	4	2	5	3	
W2 - Glasgow City	12	15	7	7	4	
W3 - South Lanarkshire	1	2	1	3	2	
W4 - North Lanarkshire	4	1	3	3	0	
W5 - Ayrshire East / North / South	3	10	5	3	2	
W6 - Renfrewshire / & East / Inverclyde	4	2	3	3	3	
W7 - Dumfries & Galloway	4	3	1	1	2	
W6 % of SDA Total	13%	5%	14%	12%	19%	
Scotland	117	137	65	111	86	

### All accidental secondary refuse fires (02ci) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	1	
Renfrew South & Gallowhill	0	0	0	1	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	0	0	1	1	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	1	0	0	0	
Renfrewshire % of LSO Total	#DIV/0!	0.0%	#DIV/0!	100.0%	100.0%	



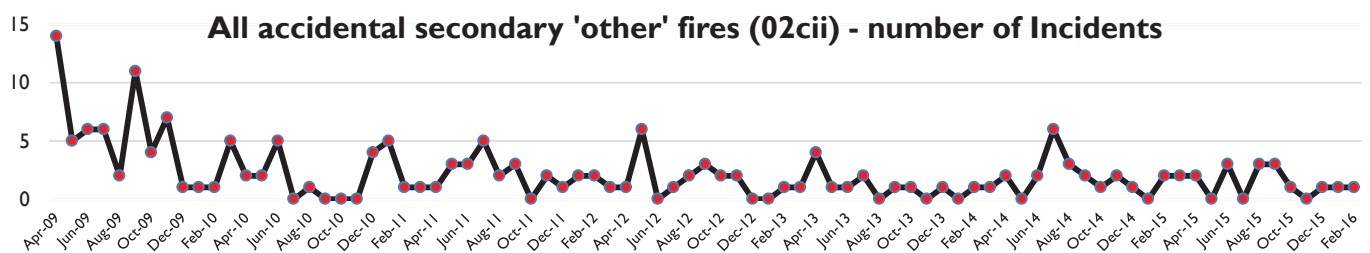
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	0	0	2	2	
W2 - Glasgow City	4	10	4	4	3	
W3 - South Lanarkshire	0	1	0	2	0	
W4 - North Lanarkshire	2	0	0	1	0	
W5 - Ayrshire East / North / South	1	2	2	2	1	
W6 - Renfrewshire / & East / Inverclyde	0	1	0	1	1	
W7 - Dumfries & Galloway	3	2	1	1	1	
W6 % of SDA Total	0%	6%	0%	8%	13%	
Scotland	49	66	37	62	54	



### All accidental secondary 'other' fires (02cii) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	1	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	2	1	
Paisley South	1	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	1	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	1	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2	1	1	2	1	
Renfrewshire	2	1	1	2	1	
East Renfrewshire	0	0	1	0	0	
Inverclyde	2	0	1	0	1	
Renfrewshire % of LSO Total	50.0%	100.0%	33.3%	100.0%	50.0%	

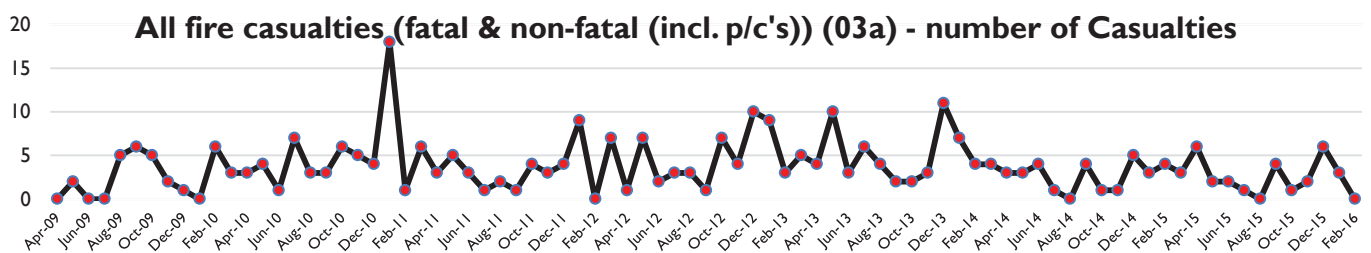


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	2	4	2	3	1	
W2 - Glasgow City	8	5	3	3	1	
W3 - South Lanarkshire	1	1	1	1	2	
W4 - North Lanarkshire	2	1	3	2	0	
W5 - Ayrshire East / North / South	2	8	3	1	1	
W6 - Renfrewshire / & East / Inverclyde	4	1	3	2	2	
W7 - Dumfries & Galloway	1	1	0	0	1	
W6 % of SDA Total	20%	5%	20%	17%	25%	
Scotland	68	71	28	49	32	

### All fire casualties (fatal & non-fatal (incl. p/c's)) (03a) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	0	0	
Renfrew South & Gallowhill	0	1	0	1	0	
Paisley East & Ralston	0	0	1	0	0	
Paisley North West	0	0	0	2	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	2	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	0	
Houston, Crosslee & Linwood	0	1	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	0	3	4	4	0	
Renfrewshire	0	3	4	4	0	
East Renfrewshire	4	0	0	0	0	
Inverclyde	1	0	1	0	14	
Renfrewshire % of LSO Total	0.0%	100.0%	80.0%	100.0%	0.0%	

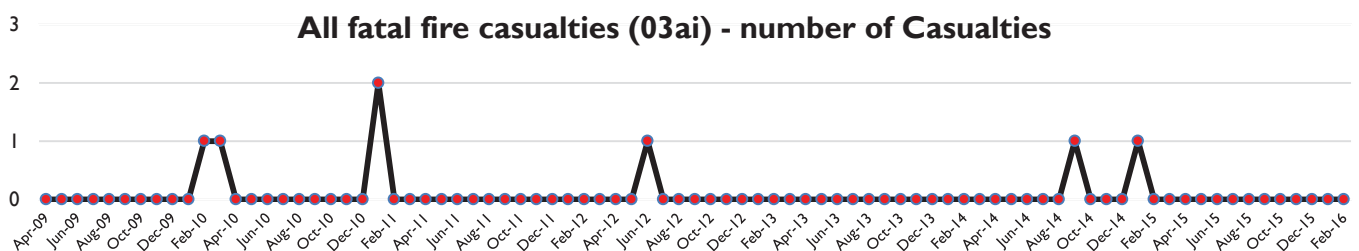


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	11	1	6	3	
W2 - Glasgow City	17	22	26	8	10	
W3 - South Lanarkshire	7	6	8	3	3	
W4 - North Lanarkshire	4	5	5	6	7	
W5 - Ayrshire East / North / South	6	11	2	2	1	
W6 - Renfrewshire / & East / Inverclyde	5	3	5	4	14	
W7 - Dumfries & Galloway	1	0	1	2	0	
W6 % of SDA Total	12%	5%	10%	13%	37%	
Scotland	132	125	93	92	85	

### All fatal fire casualties (03ai) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	0	0	0	0	0	
Renfrewshire	0	0	0	0	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	0	0	
Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	

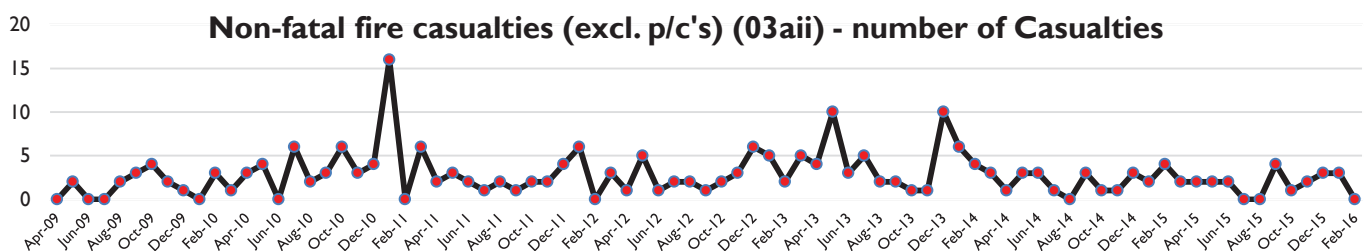


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	1	0	0	0	
W2 - Glasgow City	2	2	0	0	0	
W3 - South Lanarkshire	0	0	0	0	1	
W4 - North Lanarkshire	0	1	0	1	0	
W5 - Ayrshire East / North / South	0	0	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	0	0	0	
W7 - Dumfries & Galloway	0	0	0	0	0	
W6 % of SDA Total	0%	0%	#DIV/0!	0%	0%	
Scotland	3	6	0	5	2	

### Non-fatal fire casualties (excl. p/c's) (03a11) - number of Casualties

	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	0	0	
Renfrew South & Gallowhill	0	0	0	1	0	
Paisley East & Ralston	0	0	1	0	0	
Paisley North West	0	0	0	2	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	2	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	0	
Houston, Crosslee & Linwood	0	1	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	0	2	4	4	0	
Renfrewshire	0	2	4	4	0	
East Renfrewshire	4	0	0	0	0	
Inverclyde	1	0	1	0	5	
Renfrewshire % of LSO Total	0.0%	100.0%	80.0%	100.0%	0.0%	

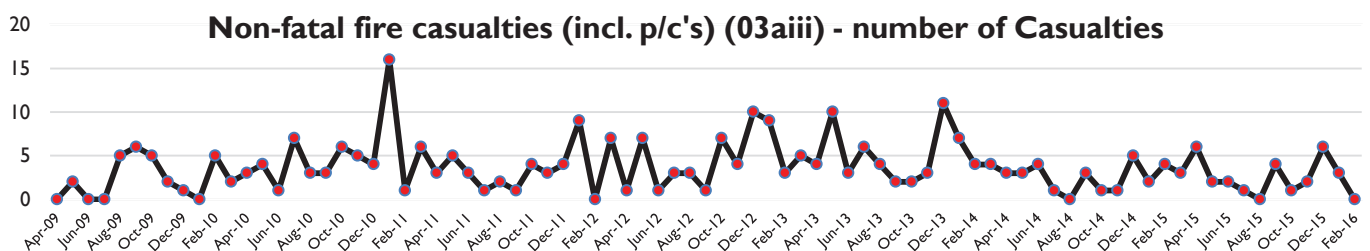


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	2	9	1	6	3	
W2 - Glasgow City	13	17	24	5	9	
W3 - South Lanarkshire	6	4	6	1	2	
W4 - North Lanarkshire	4	2	2	2	4	
W5 - Ayrshire East / North / South	3	10	2	2	0	
W6 - Renfrewshire / & East / Inverclyde	5	2	5	4	5	
W7 - Dumfries & Galloway	1	0	1	2	0	
W6 % of SDA Total	15%	5%	12%	18%	22%	
Scotland	109	96	79	66	56	

### Non-fatal fire casualties (incl. p/c's) (03aiii) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	0	0	
Renfrew South & Gallowhill	0	1	0	1	0	
Paisley East & Ralston	0	0	1	0	0	
Paisley North West	0	0	0	2	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	2	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	0	
Houston, Crosslee & Linwood	0	1	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	0	3	4	4	0	
Renfrewshire	0	3	4	4	0	
East Renfrewshire	4	0	0	0	0	
Inverclyde	1	0	1	0	14	
Renfrewshire % of LSO Total	0.0%	100.0%	80.0%	100.0%	0.0%	

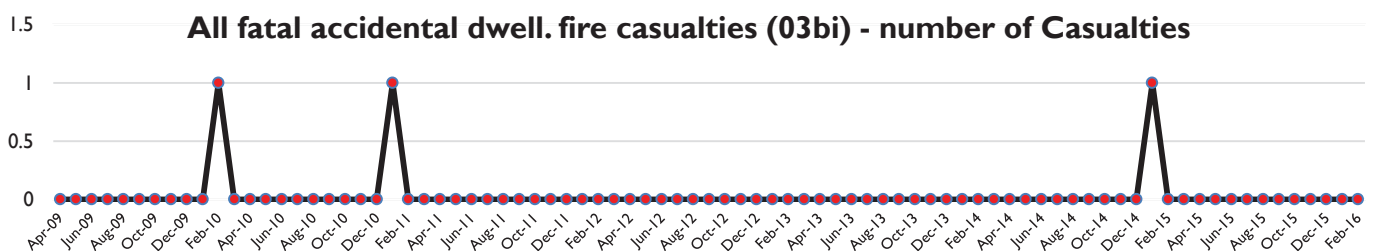


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	10	1	6	3	
W2 - Glasgow City	15	20	26	8	10	
W3 - South Lanarkshire	7	6	8	3	2	
W4 - North Lanarkshire	4	4	5	5	7	
W5 - Ayrshire East / North / South	6	11	2	2	1	
W6 - Renfrewshire / & East / Inverclyde	5	3	5	4	14	
W7 - Dumfries & Galloway	1	0	1	2	0	
W6 % of SDA Total	12%	6%	10%	13%	38%	
Scotland	129	119	93	87	83	

### All fatal accidental dwell. fire casualties (03bi) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	0	0	0	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	0	0	0	0	0	
Renfrewshire % of LSO Total	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	

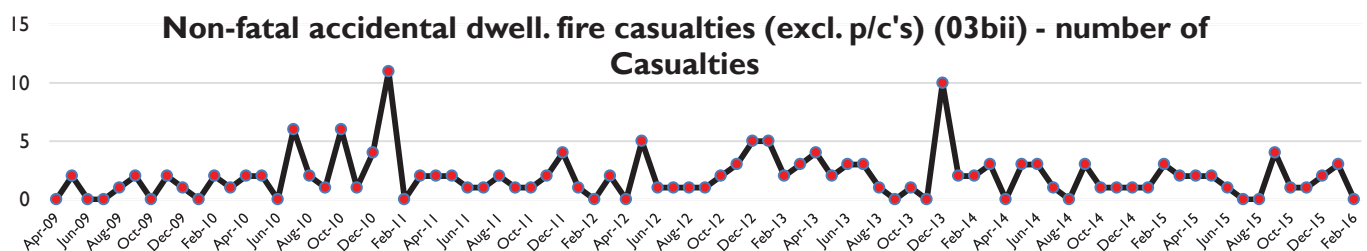


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	1	0	0	0	
W2 - Glasgow City	2	1	0	0	0	
W3 - South Lanarkshire	0	0	0	0	1	
W4 - North Lanarkshire	0	1	0	1	0	
W5 - Ayrshire East / North / South	0	0	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	0	0	0	0	0	
W7 - Dumfries & Galloway	0	0	0	0	0	
W6 % of SDA Total	0%	0%	#DIV/0!	0%	0%	
Scotland	3	4	0	3	2	

### Non-fatal accidental dwell. fire casualties (excl. p/c's) (03bii) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	0	0	
Renfrew South & Gallowhill	0	0	0	1	0	
Paisley East & Ralston	0	0	1	0	0	
Paisley North West	0	0	0	2	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	0	
Houston, Crosslee & Linwood	0	1	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	0	2	2	3	0	
Renfrewshire	0	2	2	3	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	1	0	1	0	5	
Renfrewshire % of LSO Total	0.0%	100.0%	66.7%	100.0%	0.0%	

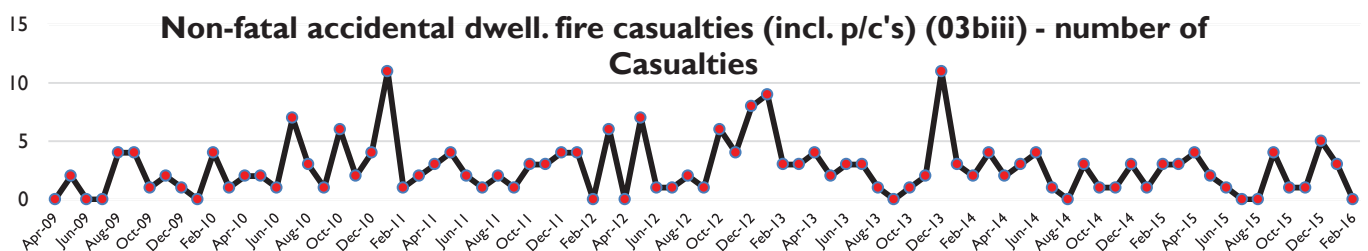


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	9	1	3	3	
W2 - Glasgow City	8	16	17	3	7	
W3 - South Lanarkshire	3	4	1	1	0	
W4 - North Lanarkshire	4	2	2	2	4	
W5 - Ayrshire East / North / South	3	9	2	2	0	
W6 - Renfrewshire / & East / Inverclyde	1	2	3	3	5	
W7 - Dumfries & Galloway	1	0	1	2	0	
W6 % of SDA Total	5%	5%	11%	19%	26%	
Scotland	73	82	60	50	45	

### Non-fatal accidental dwell. fire casualties (incl. p/c's) (03biii) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	0	0	
Renfrew South & Gallowhill	0	1	0	1	0	
Paisley East & Ralston	0	0	1	0	0	
Paisley North West	0	0	0	2	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	0	
Houston, Crosslee & Linwood	0	1	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	0	3	2	3	0	
East Renfrewshire	0	0	0	0	0	
Inverclyde	1	0	1	0	14	
Renfrewshire % of LSO Total	0.0%	100.0%	66.7%	100.0%	0.0%	



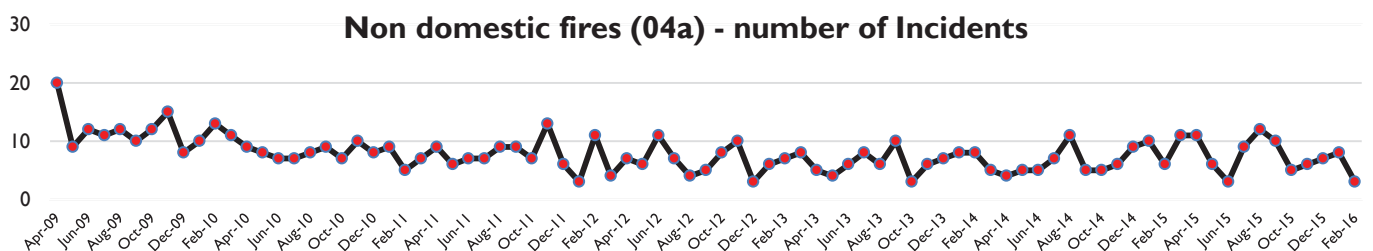
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	10	1	3	3	
W2 - Glasgow City	10	19	19	6	8	
W3 - South Lanarkshire	4	6	2	3	0	
W4 - North Lanarkshire	4	4	5	5	7	
W5 - Ayrshire East / North / South	6	10	2	2	1	
W6 - Renfrewshire / & East / Inverclyde	1	3	3	3	14	
W7 - Dumfries & Galloway	1	0	1	2	0	
W6 % of SDA Total	4%	6%	9%	13%	42%	
Scotland	89	103	73	67	70	



### Non domestic fires (04a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	1	0	1	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	3	2	2	0	1	
Paisley North West	3	2	2	4	0	
Paisley South	0	0	1	0	0	
Paisley South West	0	0	1	0	1	
Johnstone South, Elderslie & Howwood	1	1	1	0	1	
Johnstone North, Kilbarchan & Lochwinnoch	1	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	2	0	0	0	0	
Erskine & Inchinnan	1	1	1	1	0	

Council area totals within LSO	11	7	8	6	3	
Renfrewshire	11	7	8	6	3	
East Renfrewshire	1	2	3	2	2	
Inverclyde	2	0	2	1	3	
Renfrewshire % of LSO Total	78.6%	77.8%	61.5%	66.7%	37.5%	

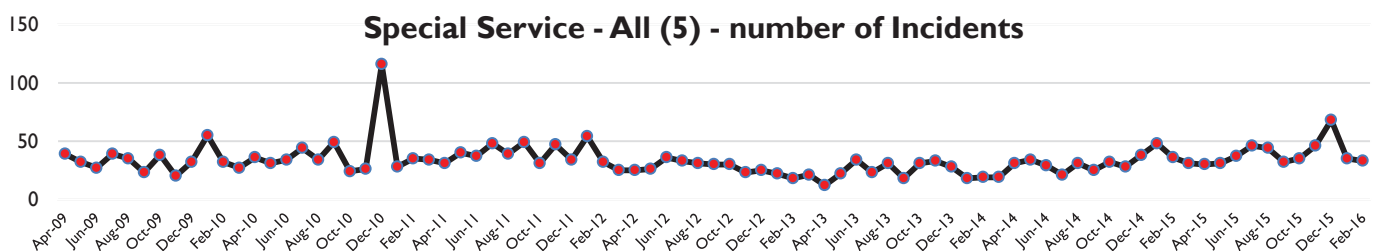


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	13	5	6	10	6	
W2 - Glasgow City	45	33	30	23	21	
W3 - South Lanarkshire	5	9	13	12	10	
W4 - North Lanarkshire	8	6	10	2	12	
W5 - Ayrshire East / North / South	18	13	11	13	4	
W6 - Renfrewshire / & East / Inverclyde	14	9	13	9	8	
W7 - Dumfries & Galloway	2	4	7	3	7	
W6 % of SDA Total	13%	11%	14%	13%	12%	
Scotland	214	174	180	182	173	

### Special Service - All (5) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	2	0	1	1	1	
Renfrew South & Gallowhill	6	2	4	4	1	
Paisley East & Ralston	5	1	3	4	5	
Paisley North West	11	6	5	10	11	
Paisley South	2	0	4	4	4	
Paisley South West	4	1	0	0	3	
Johnstone South, Elderslie & Howwood	0	0	2	3	2	
Johnstone North, Kilbarchan & Lochwinnoch	1	7	0	3	2	
Houston, Crosslee & Linwood	0	0	0	1	3	
Bishopton, Bridge of Weir & Langbank	1	1	0	5	1	
Erskine & Inchinnan	0	0	0	1	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	32	18	19	36	33	
East Renfrewshire	5	9	11	8	14	
Inverclyde	16	9	8	27	13	
Renfrewshire % of LSO Total	60.4%	50.0%	50.0%	50.7%	55.0%	

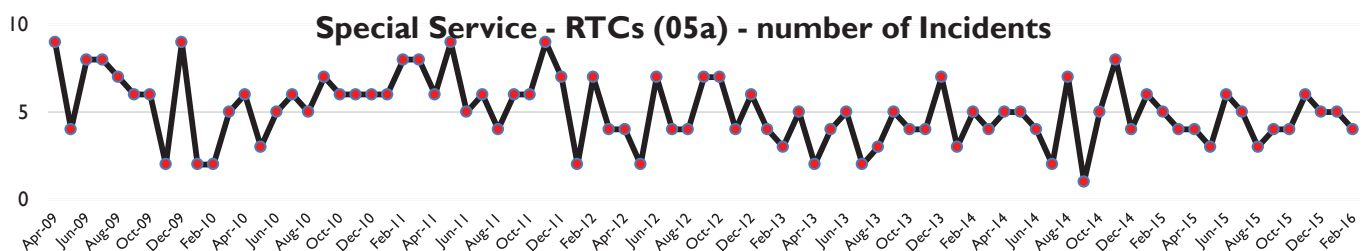


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	31	35	26	34	52	
W2 - Glasgow City	112	89	87	168	111	
W3 - South Lanarkshire	27	34	41	53	45	
W4 - North Lanarkshire	49	34	29	47	56	
W5 - Ayrshire East / North / South	30	53	40	60	45	
W6 - Renfrewshire / & East / Inverclyde	53	36	38	71	60	
W7 - Dumfries & Galloway	8	19	16	25	27	
W6 % of SDA Total	17%	12%	14%	16%	15%	
Scotland	595	609	658	926	900	

### Special Service - RTCs (05a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	1	0	0	
Paisley East & Ralston	1	0	0	0	1	
Paisley North West	2	1	1	0	0	
Paisley South	2	0	2	1	1	
Paisley South West	1	0	0	0	1	
Johnstone South, Elderslie & Howwood	0	0	1	1	1	
Johnstone North, Kilbarchan & Lochwinnoch	0	1	0	1	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	1	1	0	2	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	7	3	5	5	4	
Renfrewshire	7	3	5	5	4	
East Renfrewshire	2	5	6	3	3	
Inverclyde	0	3	0	7	3	
Renfrewshire % of LSO Total	77.8%	27.3%	45.5%	33.3%	40.0%	

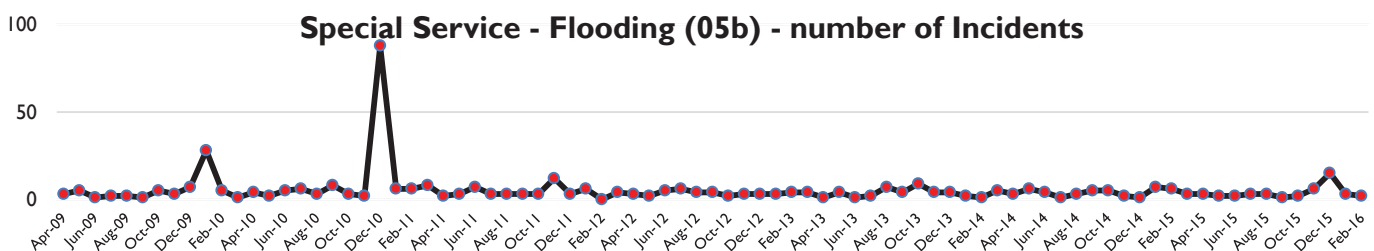


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	9	5	8	7	
W2 - Glasgow City	12	10	12	10	14	
W3 - South Lanarkshire	7	9	15	15	9	
W4 - North Lanarkshire	7	11	4	4	12	
W5 - Ayrshire East / North / South	8	13	14	11	12	
W6 - Renfrewshire / & East / Inverclyde	9	11	11	15	10	
W7 - Dumfries & Galloway	2	9	6	12	8	
W6 % of SDA Total	19%	15%	16%	20%	14%	
Scotland	142	166	169	196	190	

### Special Service - Flooding (05b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	1	0	
Paisley East & Ralston	0	0	1	1	1	
Paisley North West	0	0	0	1	0	
Paisley South	0	0	0	1	0	
Paisley South West	0	1	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	1	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	3	0	0	0	
Houston, Crosslee & Linwood	0	0	0	1	1	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	0	4	1	6	2	
Renfrewshire	0	4	1	6	2	
East Renfrewshire	0	1	1	1	0	
Inverclyde	3	0	1	5	1	
Renfrewshire % of LSO Total	0.0%	80.0%	33.3%	50.0%	66.7%	

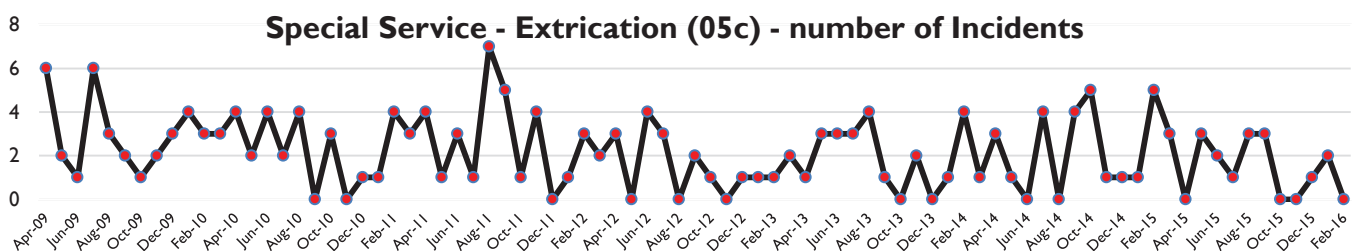


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	5	7	2	3	11	
W2 - Glasgow City	9	18	20	30	7	
W3 - South Lanarkshire	2	4	5	6	2	
W4 - North Lanarkshire	9	1	5	4	8	
W5 - Ayrshire East / North / South	2	6	3	7	1	
W6 - Renfrewshire / & East / Inverclyde	3	5	3	12	3	
W7 - Dumfries & Galloway	0	4	5	3	2	
W6 % of SDA Total	10%	11%	7%	18%	9%	
Scotland	38	62	71	88	77	

### Special Service - Extrication (05c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	1	0	2	0	0	
Paisley East & Ralston	1	0	1	0	0	
Paisley North West	1	1	1	2	0	
Paisley South	0	0	0	1	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	1	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	1	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	3	1	4	5	0	
Renfrewshire	3	1	4	5	0	
East Renfrewshire	0	2	1	0	3	
Inverclyde	4	1	0	1	1	
Renfrewshire % of LSO Total	42.9%	25.0%	80.0%	83.3%	0.0%	

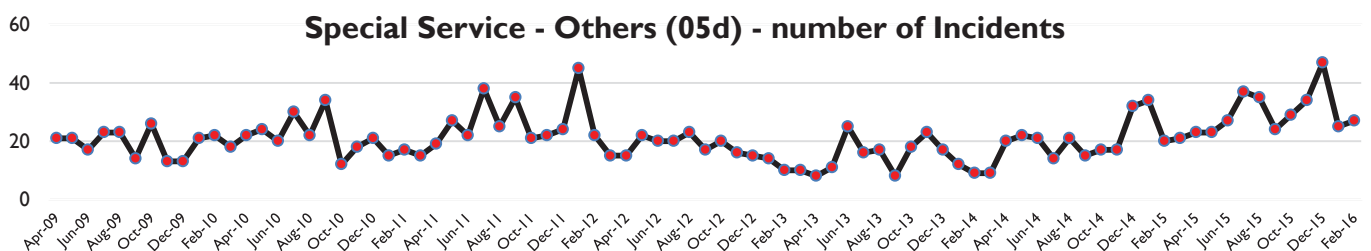


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	1	0	1	3	6	
W2 - Glasgow City	9	7	7	4	4	
W3 - South Lanarkshire	3	3	3	1	0	
W4 - North Lanarkshire	5	2	2	4	3	
W5 - Ayrshire East / North / South	1	9	2	3	5	
W6 - Renfrewshire / & East / Inverclyde	7	4	5	6	4	
W7 - Dumfries & Galloway	2	3	0	2	1	
W6 % of SDA Total	25%	14%	25%	26%	17%	
Scotland	55	53	42	42	50	

### Special Service - Others (05d) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	2	0	1	1	1	
Renfrew South & Gallowhill	5	2	1	3	1	
Paisley East & Ralston	3	1	1	3	3	
Paisley North West	8	4	3	7	11	
Paisley South	0	0	2	1	3	
Paisley South West	3	0	0	0	2	
Johnstone South, Elderslie & Howwood	0	0	1	1	1	
Johnstone North, Kilbarchan & Lochwinnoch	1	3	0	1	2	
Houston, Crosslee & Linwood	0	0	0	0	2	
Bishopton, Bridge of Weir & Langbank	0	0	0	2	1	
Erskine & Inchinnan	0	0	0	1	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	
Renfrewshire	22	10	9	20	27	
East Renfrewshire	3	1	3	4	8	
Inverclyde	9	5	7	14	8	
Renfrewshire % of LSO Total	64.7%	62.5%	47.4%	52.6%	62.8%	

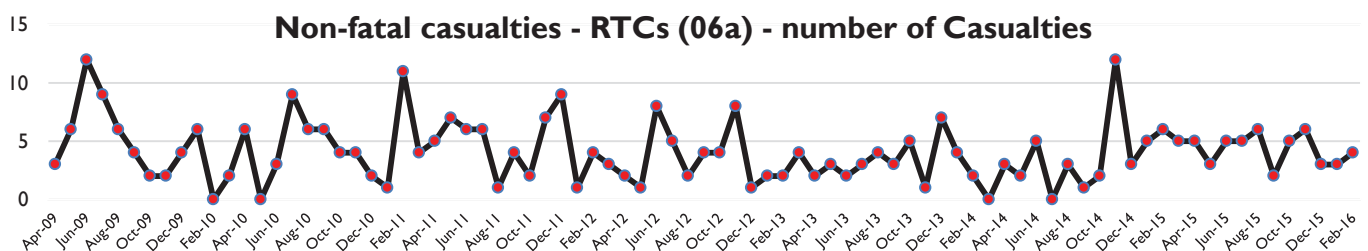


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	22	19	18	20	28	
W2 - Glasgow City	82	54	48	124	86	
W3 - South Lanarkshire	15	18	18	31	34	
W4 - North Lanarkshire	28	20	18	35	33	
W5 - Ayrshire East / North / South	19	25	21	39	27	
W6 - Renfrewshire / & East / Inverclyde	34	16	19	38	43	
W7 - Dumfries & Galloway	4	3	5	8	16	
W6 % of SDA Total	17%	10%	13%	13%	16%	
Scotland	360	328	376	600	583	

### Non-fatal casualties - RTCs (06a) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	0	0	0	0	1	
Paisley North West	3	1	1	0	0	
Paisley South	1	0	0	0	2	
Paisley South West	0	0	0	0	1	
Johnstone South, Elderslie & Howwood	0	0	1	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	2	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	1	0	4	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	4	2	2	6	4	
Renfrewshire	4	2	2	6	4	
East Renfrewshire	2	7	4	0	2	
Inverclyde	0	4	0	6	6	
Renfrewshire % of LSO Total	66.7%	15.4%	33.3%	50.0%	33.3%	

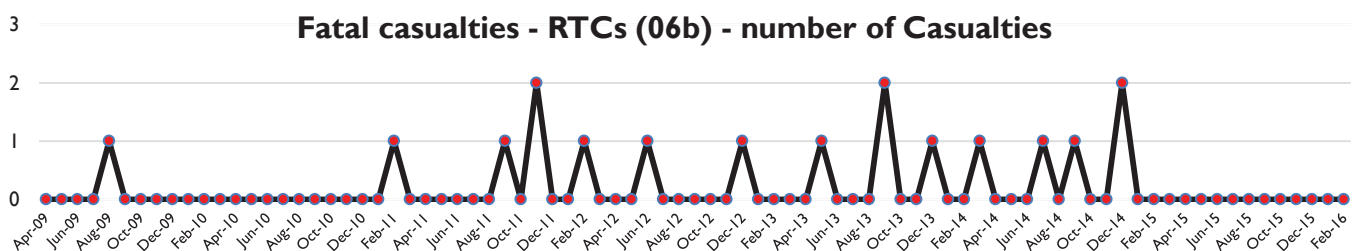


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	3	7	3	4	6	
W2 - Glasgow City	8	11	8	7	9	
W3 - South Lanarkshire	7	6	19	11	7	
W4 - North Lanarkshire	5	21	3	2	14	
W5 - Ayrshire East / North / South	11	5	9	14	14	
W6 - Renfrewshire / & East / Inverclyde	6	13	6	12	12	
W7 - Dumfries & Galloway	1	6	4	1	4	
W6 % of SDA Total	15%	19%	12%	24%	18%	
Scotland	132	132	120	157	172	

### Fatal casualties - RTCs (06b) - number of Casualties

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	0	
Renfrew South & Gallowhill	0	0	0	0	0	
Paisley East & Ralston	1	0	0	0	0	
Paisley North West	0	0	0	0	0	
Paisley South	0	0	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	0	0	0	0	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	0	0	0	
Houston, Crosslee & Linwood	0	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	0	0	0	
Erskine & Inchinnan	0	0	0	0	0	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrewshire	1	0	0	0	0	
East Renfrewshire	0	1	0	0	0	
Inverclyde	0	0	0	0	0	
Renfrewshire % of LSO Total	100.0%	0.0%	#DIV/0!	#DIV/0!	#DIV/0!	



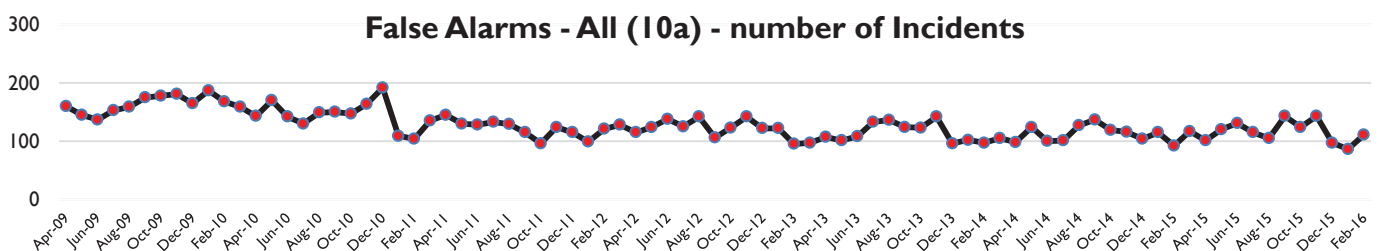
LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	0	2	0	0	0	
W2 - Glasgow City	0	0	0	0	0	
W3 - South Lanarkshire	0	0	2	0	1	
W4 - North Lanarkshire	0	2	0	0	1	
W5 - Ayrshire East / North / South	1	1	0	0	0	
W6 - Renfrewshire / & East / Inverclyde	1	1	0	0	0	
W7 - Dumfries & Galloway	0	0	0	0	4	
W6 % of SDA Total	50%	17%	0%	#DIV/0!	0%	
Scotland	10	9	5	6	12	



## False Alarms - All (10a) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	14	19	12	11	15	
Renfrew South & Gallowhill	12	18	6	13	20	
Paisley East & Ralston	11	6	7	13	12	
Paisley North West	29	22	34	18	23	
Paisley South	17	9	3	6	14	
Paisley South West	6	4	0	1	5	
Johnstone South, Elderslie & Howwood	9	4	6	10	5	
Johnstone North, Kilbarchan & Lochwinnoch	6	1	4	9	4	
Houston, Crosslee & Linwood	8	1	12	4	5	
Bishopton, Bridge of Weir & Langbank	3	2	5	3	4	
Erskine & Inchinnan	6	9	8	4	4	

Council area totals within LSO	2011/12	2012/13	2013/14	2014/15	2015/16	
Renfrewshire	121	95	97	92	111	
East Renfrewshire	26	32	32	33	44	
Inverclyde	55	54	46	44	59	
Renfrewshire % of LSO Total	59.9%	52.5%	55.4%	54.4%	51.9%	

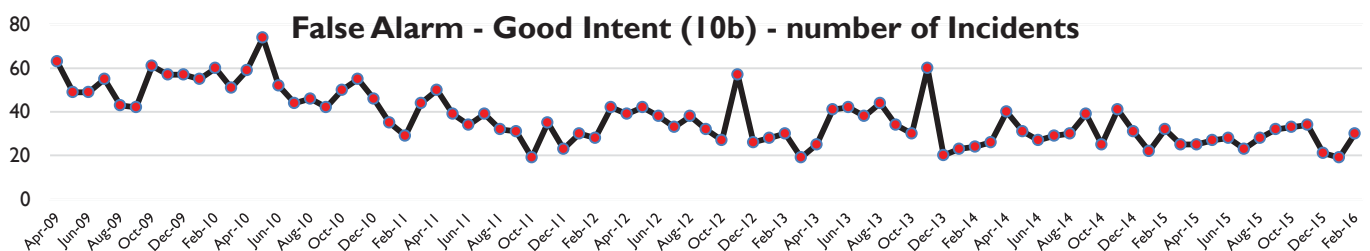


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	159	171	156	145	148	
W2 - Glasgow City	650	654	598	591	601	
W3 - South Lanarkshire	225	177	166	212	184	
W4 - North Lanarkshire	200	171	152	174	207	
W5 - Ayrshire East / North / South	241	265	232	226	241	
W6 - Renfrewshire / & East / Inverclyde	202	181	175	169	214	
W7 - Dumfries & Galloway	54	39	26	77	66	
W6 % of SDA Total	12%	11%	12%	11%	13%	
Scotland	3691	3568	3301	3454	3540	

## False Alarm - Good Intent (10b) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	3	7	3	5	4	
Renfrew South & Gallowhill	2	4	2	7	4	
Paisley East & Ralston	1	2	0	2	5	
Paisley North West	5	7	11	2	4	
Paisley South	3	1	1	3	4	
Paisley South West	2	4	0	0	3	
Johnstone South, Elderslie & Howwood	5	3	1	5	2	
Johnstone North, Kilbarchan & Lochwinnoch	1	0	2	5	0	
Houston, Crosslee & Linwood	3	1	2	1	3	
Bishopton, Bridge of Weir & Langbank	1	0	0	1	1	
Erskine & Inchinnan	2	1	2	1	0	

Council area totals within LSO	28	30	24	32	30	
Renfrewshire	28	30	24	32	30	
East Renfrewshire	7	11	9	3	15	
Inverclyde	11	12	4	5	16	
Renfrewshire % of LSO Total	60.9%	56.6%	64.9%	80.0%	49.2%	

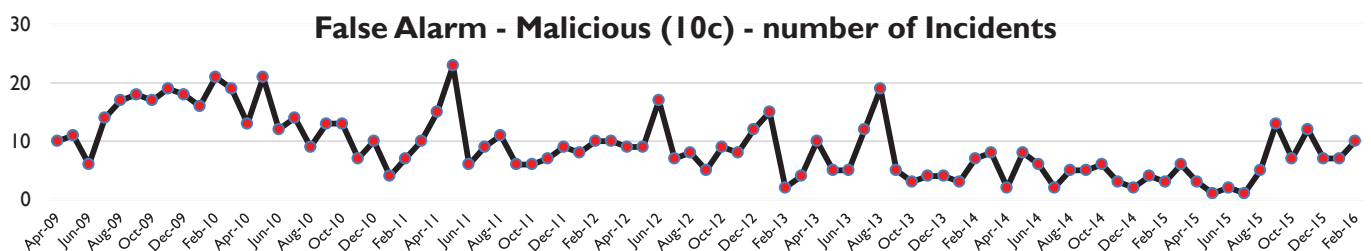


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	65	70	39	37	31	
W2 - Glasgow City	139	136	82	124	96	
W3 - South Lanarkshire	57	50	32	58	27	
W4 - North Lanarkshire	40	51	31	36	39	
W5 - Ayrshire East / North / South	51	62	46	57	67	
W6 - Renfrewshire / & East / Inverclyde	46	53	37	40	61	
W7 - Dumfries & Galloway	9	10	4	19	19	
W6 % of SDA Total	11%	12%	14%	11%	18%	
Scotland	807	810	596	689	640	

## False Alarm - Malicious (10c) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	0	0	0	0	3	
Renfrew South & Gallowhill	1	1	0	1	2	
Paisley East & Ralston	2	0	1	0	2	
Paisley North West	2	0	3	0	2	
Paisley South	1	1	0	0	0	
Paisley South West	0	0	0	0	0	
Johnstone South, Elderslie & Howwood	2	0	0	1	0	
Johnstone North, Kilbarchan & Lochwinnoch	0	0	1	0	0	
Houston, Crosslee & Linwood	2	0	0	0	0	
Bishopton, Bridge of Weir & Langbank	0	0	1	0	0	
Erskine & Inchinnan	0	0	1	1	1	

Council area totals within LSO	10	2	7	3	10	
Renfrewshire	10	2	7	3	10	
East Renfrewshire	2	0	0	1	2	
Inverclyde	3	2	3	2	1	
Renfrewshire % of LSO Total	66.7%	50.0%	70.0%	50.0%	76.9%	

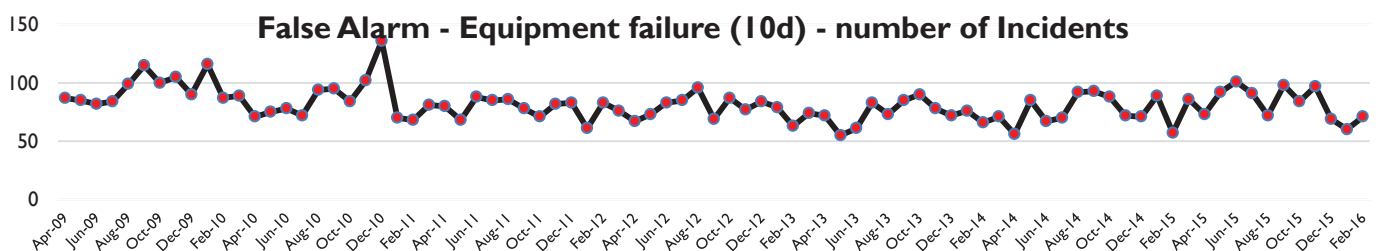


LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	5	7	7	1	3	
W2 - Glasgow City	57	42	41	39	45	
W3 - South Lanarkshire	14	13	9	16	3	
W4 - North Lanarkshire	14	11	6	5	14	
W5 - Ayrshire East / North / South	24	24	7	9	11	
W6 - Renfrewshire / & East / Inverclyde	15	4	10	6	13	
W7 - Dumfries & Galloway	4	0	1	5	2	
W6 % of SDA Total	11%	4%	12%	7%	14%	
Scotland	215	176	175	170	189	

## False Alarm - Equipment failure (10d) - number of Incidents

Renfrewshire wards	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
Renfrew North	11	12	9	6	8	
Renfrew South & Gallowhill	9	13	4	5	14	
Paisley East & Ralston	8	4	6	11	5	
Paisley North West	22	15	20	16	17	
Paisley South	13	7	2	3	10	
Paisley South West	4	0	0	1	2	
Johnstone South, Elderslie & Howwood	2	1	5	4	3	
Johnstone North, Kilbarchan & Lochwinnoch	5	1	1	4	4	
Houston, Crosslee & Linwood	3	0	10	3	2	
Bishopton, Bridge of Weir & Langbank	2	2	4	2	3	
Erskine & Inchinnan	4	8	5	2	3	

Council area totals within LSO	83	63	66	57	71	
Renfrewshire	83	63	66	57	71	
East Renfrewshire	17	21	23	29	27	
Inverclyde	41	40	39	37	42	
Renfrewshire % of LSO Total	58.9%	50.8%	51.6%	46.3%	50.7%	



LSO area totals within SDA	2011/12	2012/13	2013/14	2014/15	2015/16	Sparklines
W1 - Argyll & Bute / East / & West Dunbartonshire	89	94	110	107	114	
W2 - Glasgow City	454	476	475	428	460	
W3 - South Lanarkshire	154	114	125	138	154	
W4 - North Lanarkshire	146	109	115	133	154	
W5 - Ayrshire East / North / South	166	179	179	160	163	
W6 - Renfrewshire / & East / Inverclyde	141	124	128	123	140	
W7 - Dumfries & Galloway	41	29	21	53	45	
W6 % of SDA Total	12%	11%	11%	11%	11%	
Scotland	2669	2582	2530	2595	2711	



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**To:           Housing & Community Safety Policy Board  
Renfrewshire Council**

**On:           17<sup>th</sup> May 2016**

**Report by: Chief Superintendent Jim Downie, Police Scotland, 'K' Division**

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**Heading: Police and Fire Reform: Local Scrutiny and Engagement  
Renfrewshire Local Policing Area  
Performance Results 1<sup>st</sup> April 2015 – 29<sup>th</sup> February 2016**

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## **1. Summary**

- 1.1 The Police and Fire Reform (Scotland) Act 2012 sets out that the main purpose of policing is to improve the safety and well-being of persons, localities and communities in Scotland. It ensures an enhanced focus on local delivery of policing with a designated local commander for each local authority area accountable for local service provision.
- 1.2 Each local commander is required to prepare a local policing plan that meets the needs of the local area and is approved by the local authority. In response to this the local authority has a statutory power to monitor the delivery of police services and to provide feedback to the local commander.

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## **2. Recommendations**

- 2.1 The data within this report, which relates to the period 1<sup>st</sup> April 2015 to 29<sup>th</sup> February 2016, is extracted from Police Scotland internal systems and is correct as of 2<sup>nd</sup> March 2016. The data is a year to date comparison with the previous year. It includes both recorded and detected crime data and covers all priority areas as set out in the local police plan. Members are asked to scrutinise policing performance for the period outlined and provide feedback where appropriate.

Not Protectively Marked

1

*Produced by Police Scotland Analysis & Performance Unit on 21/03/2016.*

*All statistics are provisional and should be treated as management information. All data are sourced from Police Scotland internal systems and are correct as at 2<sup>nd</sup> February 2015.*

### 3. Background

- 3.1 The local commander is required to provide reports at an agreed timescale for scrutiny by elected members. Formal scrutiny of the Renfrewshire Police Plan falls under the governance of the Renfrewshire Police and Fire Scrutiny Sub Committee under the auspices of the Housing and Community Safety Committee (HACS) which meets five times per year. The information is contained at Appendix 1.

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### Implications of the Report

1. **Financial - none**
2. **HR & Organisational Development - none**
3. **Community Planning – none**
4. **Legal - none**
5. **Property/Assets - none**
6. **Information Technology -**
7. **Equality & Human Rights** - The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety - none**
9. **Procurement - none**
10. **Risk - none**
11. **Privacy Impact - none**

**Author**      **Chief Superintendent Jim Downie, Police Scotland, 'K' Div**

## LOCAL AUTHORITY SCRUTINY BOARD - Renfrewshire

### February 2016

Violence, Disorder & Antisocial Behaviour					
		Apr 2015 - Feb 2016	Apr 2014 - Feb 2015	Victims	% Change
1	Total No Group1: Crimes of Violence	226	232	6 fewer	-2.6%
Crimes of violence have fallen from the same period last year. We implement a range of tactics to detect and deter these types of offences. We work along side partner agencies including Housing, Social Work and Education to ensure a co-ordinated, intelligence led proactivity to identify offenders and protect victims. Investigation and Scrutiny of Violent crimes is carried out by CID officers.					
2	Murder	2	2	same number	0.0%
There has been 2 murders committed in Renfrewshire within the last year, both of these have been detected. The Force Major Investigation Team carry out the investigation with local Community Impact Assessment being carried out and delivered locally to ensure that any risks are addressed.					
3	Attempted Murder	15	11	4 more	36.4%
There have been 4 more victims of attempted murder this year. We continue to look at every opportunity to detect serious offences and deter further escalation by conducting pro-active patrols and working closely with partner agencies. We use analytical tools to identify problematic area and utilise local and force assets to give concentrated attention to identified problematic areas and actively pursue offenders.					
4	Culpable Homicide (common law)	1	0	1 more	-
Culpable homicide refers to the intentional killing that is not murderous or unlawful where death was not intended or probable. There has been one offence committed within Renfrewshire which is detected.					
5	Culpable Homicide (other)	0	0	None	-
6	Serious Assault detection rate	78.5%	82.1%		-3.6%
The detection rate for serious assault in Renfrewshire remains high at 78.5%, all undetected serious assaults are subject to ongoing review by senior detective officers.					
7	Serious Assault	130	95	35 more	36.8%
The number of serious assault offences committed has increased. The definition of a serious assault has broadened this year meaning that crimes that were previously recorded as minor assaults are now classified as serious. Further to this a large number of these offences are committed within private space making prevention and intervention difficult. We work closely with Renfrewshire Council and other housing providers to challenge anti-social behaviour within dwelling homes through the use of anti-social behaviour legislation.					
8	Robbery detection rate	84.0%	74.7%		9.3%
The robbery detection rate is 84%. All undetected robberies are scrutinised and investigated by CID officers.					
9	Robbery	50	75	25 fewer	-33.3%
There have been 25 fewer victims of robbery this year, we continue to work on preventing these crimes with a partnership approach to prevention and intervention. Through joint information sharing and tasking additional officers from the police and warden services are deployed in the right place at the right to prevent such acts.					
10	Common assault detection rate	81.4%	78.6%		2.8%
The detection rate for common assault offences is 81.4%. Divisional officers are supported by our Alcohol and Violence Reduction Unit (AVRU) who assist with the investigation of these offences and pursue every opportunity to detect offenders.					

11	Common assault	1,603	1,564	39 more	2.5%
There have been 39 more common assault. Officers continue to carry out daily offender management prevention activities to ensure known party flats are visited to prevent further acts. Intelligence led policing allows officers to focus activity on hot spot disorder locations which are informed by the local community and local intelligence gathering, as well as our continued commitment and focus on the responsible supply and sale of alcohol.					
12	Number of complaints regarding disorder	7,636	8,405	769 fewer	-9.1%
The number of complaints regarding disorder has reduced, all disorder related complaints are addressed at the daily Partnership Hub meeting and Youth Services and the wardens assist with these where applicable.					

### LOCAL AUTHORITY SCRUTINY BOARD - Renfrewshire February 2016

Violence, Disorder & Antisocial Behaviour (continued)					
		Apr 2015 - Feb 2016	Apr 2014 - Feb 2015	Victims	% Change
13	Number of Domestic Abuse Incidents Reported to the Police	1,941	2,041		-4.9%
The number of domestic incidents reported to police has fallen by 7.8%. All domestic incidents are thoroughly investigated ensuring the victim is supported and updated throughout the enquiry. We have a dedicated domestic abuse unit who carry out protracted enquiries. We also work closely with other agencies such as ASIST and Social Work to ensure victims are given appropriate advice and guidance.					
14	Total Crimes and offences in domestic abuse incidents	1,273	1,441		-11.7%
The number of crimes committed within domestic abuse incidents has reduced by 11.7%. Domestic abuse has been a high priority for Police Scotland for a number of years and in Renfrewshire we have conducted a number of high profile campaigns ensuring that victims know they have the full support of the police and have the confidence to report incidents early to prevent escalation.					
15	Percentage of Domestic Incidents that result in a crime being recorded	50.2%	50.6%		-0.4%
The percentage of domestic incidents that result in a crime being recorded has reduced by 0.4%					
16	Total crimes and offences in domestic abuse incidents detection rate	85.9%	79.6%		6.3%
The detection rate for domestic abuse cases remains high at 85.9%. Divisional officers who attend the scene of these incidents are supported by specialist departments who offer advice and support during the investigation. We work closely with other agencies to ensure all information which may assist in detecting these offences is shared.					
17	Total Detections for Domestic Bail Offences	143	170		-15.9%
The number of detections for domestic bail offences has fallen by 15.9%. Domestic bail conditions are issued by the court. We ensure these are being adhered to by carrying out offender warnings and intervention visits.					



18	Ensure 95% of domestic abuse initial bail checks are conducted within a prescribed timeframe (24hrs)	97.3%	-		-
97.3% of domestic abuse initial bail checks are conducted within the prescribed timeframe.					
19	Hate Crime and offences detection rate	80.5%	84.0%		-3.5%
The detection rate for hate crimes and offences is 80.5%. We continue to offer third party reporting and hate crimes inputs to staff in other agencies and to local residents to raise awareness and reassure the public.					
<b>Violence, Disorder &amp; Antisocial Behaviour - Stop and Searches</b>					
		Jun 2015 - Feb 2016	Jun 2015 - Feb 2016 (Positive)	Victims	% Change
20	Number of stop and searches conducted (total)	3,163	821		
21	Number of statutory stop and searches conducted	2,671	784		
22	Number of consensual stop and searches conducted	492	37		
23	Number of consensual stop and searches refused	10	-		
24	Number of seizures made	993	-		
An enhanced version of the National Stop & Search Database commenced on 1 June 2015. The enhanced database brought significant changes in the process of data capture and the methodology for recording data items. No previous year to date figures are provided as it has been previously acknowledged this data is not 100% accurate, therefore comparisons will provide misleading results or invalid conclusions. Management Information and data in respect of stop and search can be found on the Police Scotland website via <a href="http://www.scotland.police.uk/about-us/police-scotland/stop-and-search-data-publication">http://www.scotland.police.uk/about-us/police-scotland/stop-and-search-data-publication</a>					

**LOCAL AUTHORITY SCRUTINY BOARD - Renfrewshire**  
**February 2016**

<b>Additional Identified Local Priorities</b>					
		Apr 2015 - Feb 2016	Apr 2014 - Feb 2015	Victims	% Change
25	Number of detections for drugs supply, drugs productions, drugs cultivation	199	206		-3.4%
Community Policing Teams attend local Community Council meetings and other public events in order to gather intelligence relating to these offences. This in turn has assisted our Violence Reduction Unit in successfully obtaining and executing warrants and detecting drugs offences. Following successful convictions, we work with colleagues in housing and the Social Protection Team to disrupt drug dealers by examining opportunities around ASBO's and tenancies.					
26	Theft by housebreaking (including attempts) detection rate	20.1%	17.1%		3.0%
The detection rate for housebreaking (including attempts, garden sheds, garages) has increased by 3%. Our dedicated housebreaking team continue to examine every opportunity to investigate this crime type making use of scenes of crime, media and neighbourhood officers where appropriate					
27	Theft by housebreaking (including attempts)	497	537	40 fewer	-7.4%
There have been 40 fewer victims of housebreaking. We use media and campaigns to raise awareness about protecting property and offer crime prevention advice where required.					

28	Theft by shoplifting detection rate	77.9%	77.8%		0.1%
The detection rate for theft by shoplifting remains high at 77.9%.					
29	Theft by shoplifting	729	773	44 fewer	-5.7%
The number of shoplifting offences committed has decreased. This can be attributed to our dedicated officers within Town Centres and Shopping Malls, these officers build up a local knowledge of known offenders and build relationships with the local businesses providing them with preventative and security advice.					
30	Vandalism & Malicious Mischief detection rate	19.0%	17.9%		1.1%
The detection rate for vandalism and malicious mischief is 19%.					
31	Vandalism & Malicious Mischief	1,335	1,286	49 more	3.8%
We work within our schools to educate children about the effect of vandalism on the victim and within our community.					
32	Number of detections for Consuming Alcohol in a designated place (where appropriate byelaws exist)	1383	1627		-15.0%
The number of person consuming alcohol in a public place has decreased by 15%. We continue to patrol in public places particularly in peak holiday and summer periods and work with our licenced traders to encourage responsible drinking and reduce anti-social behaviour associated with drinking in public.					
<b>Public Protection</b>					
		Apr 2015 - Feb 2016	Apr 2014 - Feb 2015	Victims	% Change
33	Number of Sexual Crimes	236	248	12 fewer	-4.8%
The number of sexual crimes committed has reduced by 4.8%, with 12 fewer victims. In the majority of offences the perpetrator is known to the victim – the number of offences carried out by strangers is very low. Investigation of all sexual crimes are investigated with the same thoroughness regardless of when they were committed. The Public Protection Unit are dedicated to these investigations and all sexual crimes are scrutinised daily to ensure investigations are progressed.					
34	Sexual Crimes detection rate	63.1%	72.6%		-9.5%
The detection rate for sexual crime is 63.1%. Enquiries into sexual crimes can often be protracted and complex, with detections often relying on forensic results.					
35	Rape detection rate	34.0%	76.7%		-42.7%
The detection rate for rape is 34%. We have a dedicated divisional rape investigation unit to ensure all lines of enquiry are thoroughly investigated and the victim is supported throughout.					

### LOCAL AUTHORITY SCRUTINY BOARD - Renfrewshire February 2016

Road Traffic Casualty Statistics				
	Apr 2015 - Feb 2016	Apr 2014 - Feb 2015	Victims	% Change
People Killed	2	5	3 fewer	-60.0%

People Seriously injured	35	30	5 more	16.7%
People Slightly Injured	223	255	32 fewer	-12.5%
(Context)				
Children (aged<16) Killed	0	0	None	-
Children (aged<16) Seriously Injured	4	4	same number	0.0%
<p>There have been 2 people killed and 35 people seriously injured on Renfrewshire roads since April 2015. The number of people slightly injured has reduced by 12.5%</p> <p>We use analytical data to highlight roads which may present a risk and then produce a plan to prevent this risk. We work with colleagues in Renfrewshire Council Roads Department and TRANSERV. Plans may include high visibility patrols, static speeding checks or media publication to enhance driver behaviour. Our Divisional Roads Policing Department has hosted a number of events in Renfrewshire this year offering safety advice and checks on vehicles which have been well attended by the public and our schools liaison officer and neighbourhood teams have incorporated road safety into their inputs to schools children.</p>				

Road Safety & Road Crime					
		Apr 2015 - Feb 2016	Apr 2014 - Feb 2015	Victims	% Change
36	Dangerous driving	66	48		37.5%
37	Speeding	1,233	1,888		-34.7%
38	Disqualified driving	22	16		37.5%
39	Driving Licence	189	176		7.4%
40	Insurance	473	401		18.0%
41	Seat Belts	184	329		-44.1%
42	Mobile Phone	246	469		-47.5%
<p>Road Policing Officers conduct high visibility patrols and static road checks to ensure all offences committed on our roads are dealt with appropriately. We also utilise the media to enhance driver behaviour.</p>					

## LOCAL AUTHORITY SCRUTINY BOARD - Renfrewshire

### February 2016

Public Confidence			
		Apr 2015 - Feb 2016	
		Number of Complaints about the Police	Number of Complaints per 10,000 Police Incidents

43	Complaints received about the Police	160		32.0	
(Context)					
		On Duty Allegations	Off Duty Allegations	Quality of Service Allegations	Total Number of Allegations
44	Total Allegations Recorded	195	0	50	245
(Context)					

Scottish Crime Recording Standard Quarter 1/2 Audit 2015/16 <i>(not available at Local Authority level but detailed at Divisional and Force level for information purposes)</i>								
45	Audit 1 - Crime Related Incidents and Associated Recorded Crime Audit 2015/16 - Quarters 1/2 (April to September)	Test 1 - Incidents			Test 2 - Recorded Crime			
		Incidents Audited	No. of errors	SCRS Compliance	Crimes Audited	No. of Recording Errors	SCRS Compliance	
		K Division	150	8	94.67%	95	6	93.68%
		Force	2,372	146	93.84%	1,543	80	94.82%
Details of the methodology for Audit 1 can be found in Appendix A								
46	Audit 2 - Divisional Crime Audit 2015/16 - Quarter 2 (July to September)				Crimes Audited	No. of Recording Errors	SCRS Compliance	
	K Division				227	17	92.51%	
	Force				3,171	201	93.66%	
Details of the methodology for Audit 2 can be found in Appendix A								
47	Audit 3 - "No Crime" Audit 2015/16 - Quarters 1/2 (April to September)				No. of "No Crimes Audited"	No. of Errors	SCRS Compliance	
	K Division				52	1	98.08%	
	Force				999	39	96.10%	
Details of the methodology for Audit 3 can be found in Appendix A								

## **APPENDIX "A" - AUDIT METHODOLOGY**

### **Audit 1 - Crime Related Incidents and Associated Recorded Crime**

The audit sample was selected from Command and Control incidents over a specific four day period with initial call types CR-60 to CR-79 within the Crime category, and incidents with initial call types AB-57 Communications, AB-58 Hate Crime, PW-40 Domestic Incident and PW-76 Child Protection. The incident sample selected for audit ensured, working to a 95% confidence level with a confidence interval of +/-3%, that the sample audited was statistically representative of all incidents of this type recorded during the four day audit period. A formula was applied to the total number of incidents per Command Area and apportioned out between Divisions in that Command Area in order to obtain sample sizes. These were subject to a minimum of 150 and a maximum of 300 per Division.

Compliance in each of the two Tests is achieved with a result of **95%** or above.

The audit tested:

#### **Test 1 – Crime Related Incidents**

- That incidents initially inferring a crime or apparent criminal activity and closed as a non-crime contained a satisfactory narrative to eliminate any inference of criminality and fully justify a non-crime disposal.
- That each incident clearly indicated a crime or non-crime as a disposal on the incident text.
- Where an incident was closed as a crime, the corresponding crime record was traced.

#### **Test 2 – Recorded Crime**

- The correct application of SCRS on recorded crimes in respect of the Scottish Government Counting Rules and the correct classification of crimes. In terms of compliance with SCRS each individual crime over or under-recorded, or incorrectly classified was counted as having failed the audit.

### **Audit 2 - Recording of Specific Crime Types (Divisional Crime Audit)**

To ensure that a number of different areas of crime recording are represented by Audit 2, samples were obtained from the following categories:

- Assault (Common Assault only)
- Group 1 Crime (Crimes of violence)
- Group 2 Crime (Sexual offences)
- Group 3 Crime (Crimes of dishonesty)
- Group 4 Crime (Damage to property)
- Other Crimes from Groups 5, 6 and 7

While not as statistically representative of all records within the audit period as Audit 1, the sample sizes in Audit 2 were weighted to take into account higher volumes of crime being recorded in some Divisions subject to a minimum of 100 records and a maximum of 300 records.

The audit tested the correct application of SCRS on recorded crimes in respect of the Scottish Government Counting Rules and the correct classification of crimes. In terms of compliance with

SCRS each individual crime over or under-recorded, or incorrectly classified was counted as having failed the audit.

Compliance in this audit is achieved with a result of **95%** or above.

### **Audit 3 - Crime Records Reclassified to "No Crime"**

The third principle of SCRS states "once recorded, a crime will remain recorded unless there is credible evidence to disprove that a crime had occurred".

The audit tested the correct application of this principle in respect of recorded crime which was reclassified to "No Crime" following Police enquiry into the reported circumstances. In terms of compliance with SCRS each individual crime reclassified incorrectly was counted as having failed the audit.

The sample sizes in Audit 3 were weighted to take into account the higher number of records reclassified to "No Crime" in some Divisions subject to a minimum of 50 and a maximum of 100.

Compliance in this audit is achieved with a result of **95%** or above.

In order to allow Divisions a reasonable period of time to ensure that records are complete and compliant with SCRS, audits are generally undertaken once a period of three months from the date of the incident/crime has elapsed. Any record incomplete at the time of audit will be audited based on the information available at the time.



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**To: HOUSING & COMMUNITY SAFETY POLICY BOARD**

**On: 17 MAY 2016**

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**Report by: DIRECTOR OF COMMUNITY RESOURCES**

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**Heading: PUBLIC PROTECTION OPERATIONAL UPDATE**

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## **1. Summary**

1.1 This report provides an update for the Housing and Community Safety Policy Board on the performance outcomes and key achievements of Public Protection during financial year 1 April 2015 – 31 March 2016. Public Protection consists of several areas including Environmental Health, Trading Standards, Civil Contingencies and Community Safety.

1.2 The key responsibilities of Public Protection include:

- Protecting public health and community safety through the Renfrewshire Community Safety Partnership;
- Delivering a comprehensive civil contingencies capability across the communities of Renfrewshire, Inverclyde and East Renfrewshire which responds to, prepares for and recovers from disruptive events;
- Providing environmental protection support to improve private sector housing standards and conditions in houses in multiple occupation;
- Implementation of the Council's Contaminated Land Strategy and the maintenance of air quality across Renfrewshire;
- Providing occupational health and safety enforcement and food hygiene inspections in relevant work premises to protect employees, workers and the general public within Renfrewshire;

- Providing consumer protection through Trading Standards.

1.3 Performance information is detailed at Section 4 of this report, reflecting sustained levels of high performance across all areas of Public Protection. This performance information will be further enhanced with the introduction of some additional operational performance indicators which will align the service performance monitoring with key Council priorities.

1.4 As a forward looking service the area of Public Protection will address the following priorities and challenges throughout the course of 2016/1 including:

- The development of an integrated operational plan for Public Protection,
- Delivering the identified improvements as part of Phase 2 of the Community Safety Partnership Hub,
- Jointly progressing the Building Safer Greener Communities Multi Agency Tasking Group with Police Scotland,
- Delivering the work programmes as agreed by the Community Safety & Public Protection Steering Group,
- Responding to national policies and direction such as the national model for Trading Standards and Scientific Services.

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## **2. Recommendations**

2.1 It is recommended that the Housing and Community Safety Policy Board notes the content of this progress update report.

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## **3. Key Achievements**

### **3.1 A Safer and Stronger Renfrewshire**

#### **3.1.1 Renfrewshire Community Safety Hub & Integrated CCTV Control Room**

The new Community Safety Hub & Integrated Control Room at Mill Street, Paisley was officially opened by the Leader of the Council on 27 January 2016. The £1.3 million modern, state of the art facility is fully operational and delivering improvements to communities in Renfrewshire through the wider integration of services located within the Hub. The focus will now turn to the Phase 2 development of the facility to bring in additional services in order to maximise the benefits of the Hub.



### **3.1.2 I Am Me & Keep Safe**

I Am Me is a community project which works in partnership with Police Scotland to raise awareness of Disability Hate Crime. In 2015/26, I Am Me launched a new training pack and DVD film which are available as a free resource to schools and groups. At the official launch at the Showcase Cinema, Paisley, the film was premiered with over 300 guests attending including the Provost, Lord Advocate and Deputy Chief Constable as the main speakers.

Keep Safe works in partnership with Police Scotland and a network of local businesses to create 'Keep Safe' places for disabled, vulnerable, and elderly people when out and about in the community. The Lord Advocate Frank Mulholland QC pledged support to the Keep Safe initiative by making all Procurator Fiscal offices in Scotland Keep Safe places in 2016.

### **3.1.3 Multi Agency Risk Assessment Conference**

A Multi Agency Risk Assessment Conference (MARAC) is a multi agency victim-focussed meeting where information is shared on the highest risk cases of domestic abuse between different statutory and voluntary sector agencies. The role of the MARAC is to facilitate, monitor and evaluate effective information sharing to enable appropriate actions to be taken to increase public safety. In October 2015, the Community Safety Partnership took on the role as MARAC Coordinator with Police Scotland chairing the meetings. Current estimates indicate that around 310 cases per year within Renfrewshire will be handled by the MARAC.

### **3.1.4 Best Bar None Renfrewshire 2015-16**

Best Bar None Renfrewshire is administered locally by Community Resources, with valued support provided by partners in other Council services, Police Scotland and the Scottish Fire & Rescue Service. The Renfrewshire scheme has recently completed its fourth cycle of Awards, with 13 licensed premises throughout Renfrewshire attaining accreditation standard in 2015-16.

### **3.1.5 Partnership Interventions with Police Scotland**

Partnership working with Police Scotland continues to progress, with target hardening interventions taking place in relation to:

- Counterfeit goods,
- Civic Government Licensed premises,
- Product safety market surveillance, and
- Doorstep crime.

### **3.1.6 Trusted Trader**

The Renfrewshire Trusted Trader scheme continues to steadily grow, with 43 traders now members of the scheme and a further 6 applications pending. Four new trade categories are represented this year, and customer feedback about member traders remains high, with more than 1,700 customer feedback forms received and an average customer satisfaction score of 9.7 out of 10. Annual unique web hits have increased to over 12,000 in 2015/16, an increase of 25% on the previous financial year.

## **3.2 A Greener Renfrewshire**

### **3.2.1 Vehicle Emissions Testing**

This bi-annual event took place over 2 days in October 2015 and March 2016. Community Safety through the Renfrewshire Wardens worked in partnership with the Council's Licensing Officers and Police Scotland to carry out emissions testing on light vehicles entering the Air Quality Control Management Area in Paisley town centre. 585 vehicles were tested (including 86 taxis and private-hire vehicles) and 14 failed resulting in the issuing of Fixed Penalty Notices to the drivers. There were also 8 warnings issued due to minor defects.

### **3.2.2 Stalled Spaces**

Renfrewshire Council distributed £20,000 of funding through a grant funding scheme run as part of Stalled Spaces, Scotland, a programme to revitalise town centres and empower communities. This scheme is supported by Architecture and Design Scotland (A&DS) who contributed funding of £10,000 to the scheme. In total, nine projects have been successful in their bid for Stalled Spaces funding with all of the £20,000 having been allocated.

### **3.2.3 Town Centre Improvements**

The Rapid Response Team has been undertaking environmental enforcement patrols within Paisley town centre three times a day. This includes engaging with local businesses regarding trade waste issues as well as providing graffiti kits. The team have also been engaging with community groups, as well as monitoring hot spot areas for environmental issues. Community Resources has also been working in close partnership with the Environmental Training Team (ETT). The ETT is a local enterprise company which provides opportunities for local residents to volunteer in local projects in their community. In 2015/16, ETT volunteers have been involved in the several projects including Hammills Walkway, Paisley BID area, old Arnotts building, Paisley High Street, Anderson Drive, Renfrew and various gap sites through 'Stalled Spaces' funding.

### **3.2.5 Training and Employability**

Renfrewshire's Tackling Poverty programme has funded a project to deliver employability traineeships for unemployed residents living in identified poverty areas of Renfrewshire. From the 14 trainees who participated in an eight week training course: 6 secured traineeships as Special Wardens; 4 became Street Stuff coaches; 1 person moved on to a college Police diploma; and 1 person is now a sessional member of staff with Street Stuff.

### **3.2.6 Environmental Improvements**

The Council, through Regulatory Services has prepared an Updating and Screening Assessment for 2015 as part of the Council's Local Air Quality Management duties which will be published on the Council website during July 2016. Work is also progressing to develop a revised Paisley Air Quality Management Area Action Plan which, when completed, will include new action measures to improve the quality of air within the area covered by the plan.

### **3.3 Children and Young People**

#### **3.3.1 Street Stuff**

The Street Stuff programme continues to be delivered throughout Renfrewshire. To date a record 37,000 plus attendances have been reported for the core programme in 2015/16. Funding received from Renfrewshire's Tackling Poverty Programme has contributed to this success and has allowed Street Stuff to expand its programme to include after-school sessions in the Shortroods and Gallowhill areas during the period January-March 2016. There has been an average of 100 young people per week participating in these activities. As part of the expanded programme of activities, all young people who have attended the programmes have received a hot meal. Similar expanded sessions are now being rolled out in other communities across Renfrewshire.

#### **3.3.2 Safe Kids**

Safe Kids is an annual programme coordinated by Community Resources, delivering educational messages relating to a range of safety issues to every Primary 6 pupil in Renfrewshire. In March 2016, the annual Safe Kids event was at St Mirren's Paisley 2021 Stadium. The aim being to reduce the number of accidents involving young people, promote positive behaviour and eliminate risks. Workshops included: antisocial behaviour; Street Stuff; CCTV; First Aid; alcohol and drug awareness; internet safety; fire safety; litter and dog fouling.

### **3.4 Jobs and the Economy**

#### **3.4.1 Environmental Improvements**

We continue to support BAE in the redevelopment of the former ROF site, Bishopton, ensuring that the site is appropriately remediated to ensure that it is suitable for its future uses. In addition to a large number of residential properties, the site will provide jobs and businesses, supporting the local economy.

### **3.5 Community Care, Health and Wellbeing**

#### **3.5.1 Support for Suspected Victims of Financial Scams**

Support has continued to be offered to Renfrewshire residents who are suspected victims of financial scams. Partnership working with Royal Mail has seen postal workers able to refer suspected victims to Trading Standards through Royal Mail Security, for extended support and advice.

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## **4. Key Performance Information**

### **4.1 Mediation Service**

The aim of mediation is to facilitate the resolution of disagreements between neighbours. The service is available to all residents of Renfrewshire, regardless of tenure (i.e. Council, Owner occupiers, Housing Associations, etc.) and deals with a range of problems including neighbour noise, loud music and low level harassment. Table 1 provides information on the number of referrals received by the Mediation

Service within the Community Safety Partnership. Proactive referrals are being made via the Community Safety Hub, focussing our daily tasking arrangements to ensure early intervention before antisocial behaviour escalates further. This proactive and preventative approach has resulted in the number of cases progressing to full mediation sessions remaining at a low level. There was an increase in mediation referrals with the introduction of the tasking approach, now that this has been well established the mediation referrals have reduced to previous levels and service pledges continue to be maintained at 100%.

**Table 1**

<b>Mediation Service</b>	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>
Referrals	244	407	311	274
Referrals leading to a full mediation session	21	17	13	13
Cases resolved through mediation session	14	8	7	7
Cases where situation improved after mediation intervention	34	42	40	38

## **4.2 Antisocial Behaviour Investigations & Youth Team**

Table 2 provides information on the number of referrals per annum received by Investigators (both public & private sector) and the Youth Team within the Renfrewshire Community Safety Partnership. There has been a significant reduction in the number of private sector housing referrals, reflecting the introduction of generic Investigators roles. This has allowed referrals to be allocated across the team rather than as previously to the dedicated Private Sector Housing Officer.

**Table 2**

<b>Community Safety Partnership</b>	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>
Investigator referrals	156	162	141	154
Private Sector referrals	121	178	130	70
Youth Team referrals	157	255	192	296
<b>TOTAL</b>	<b>434</b>	<b>595</b>	<b>463</b>	<b>520</b>

The increase in referrals to the Youth Team can be largely attributed to a number of service changes within the Youth Team. This service now works at hours where youth disorder has been identified as being an issue and is based within the Renfrewshire Community Safety Partnership Hub improving information sharing and dissemination. The result is that more young people are being identified earlier, subsequently monitored, and then diverted into more meaningful activities at an earlier stage.

Table 3 provides information on the outcomes for anti social behaviour (ASB) cases after investigations have concluded. The proportion of cases where there is no reoffending within 6 months continues at a high level, averaging at around 93% over the last few years, and improving to 94% in 2015/16.

**Table 3**

<b>Outcomes /Outputs</b>	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>
Community Safety Partnership cases reoffending within 6 months	25	47	36	32
Proportion of antisocial cases reporting no further incidents within 6 months of our investigation	96%	90%	92%	94%
Contact with complainers	1864	2219	1482	1484
Visits to perpetrators	919	1068	837	1023
Leaflet drops to communities	191	199	163	155
CCTV installations	14	12	27	36
Acceptable Behaviour Contracts	10	3	6	4
ASBO's	0	0	0	0

### 4.3 Domestic Noise Enforcement

The number of incidents reported to the Noise Team increased slightly with improved partnership working via the Community Safety Hub. Response times continue to remain at a good level with average time below 30 minutes (0.49 hours) to attend. The number of warnings given increased as a result of service changes made whereby the noise resolution was changed to include extended hours of service provision and public holiday working. However, the number of Fixed Penalty Notices being issued after initial warnings remains low highlighting that the public are complying with the legislation and our officers' advice.

**Table 4**

<b>Domestic Noise Complaints</b>	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>
Settled without attendance on site	440	653	601	599
Required attendance on site	613	591	552	611
Total complaints	1053	1244	1153	1210
Average time (hours) to attend complaint	0.4	0.42	0.46	0.49
Warnings Given	141	95	102	150
Fixed Penalty Notices Issued	8	2	10	2

#### 4.4 Renfrewshire Wardens Service

Although dog fouling complaints have reduced in recent years, it still remains the most common complaint to the Wardens Service. Recent legislative changes have increased the Fixed Penalty Notice for Dog Fouling from £40 to £80 from April 2016. A strategy to promote responsible dog ownership is currently being developed and will be rolled out across Renfrewshire in 2016 – 2017.

**Table 5**

<b>Service Requests</b>	<b>2012-13</b>	<b>2013-14</b>	<b>2014-15</b>	<b>2015-16</b>
Dog related	1892	1963	1781	1411
Public health	383	309	76	260
Environmental	1470	1126	1111	1112
Street disorder	816	486	487	741
Estate management	442	532	344	434
Noise	350	323	323	254
Threatening behaviour	56	46	25	128
Vehicle issues	176	207	322	494
Community safety	579	488	462	460
Smoking	149	104	59	10
<b>Total</b>	<b>6313</b>	<b>5584</b>	<b>4990</b>	<b>5304</b>

#### 4.5 Environmental Improvements

Environmental Improvements are supported and delivered through a team of Environmental Health Officers, Enforcement Officers and specialist Technical Officers who cover a diverse range of regulatory enforcement activities including: non-domestic noise complaints, private sector housing disrepair, local air quality management duties , private water supplies, registration of private landlords and contaminated land duties, particularly in respect of redevelopment of brownfield sites through the planning process.

**Table 6**

<b>Annual Data</b>	<b>Total Service Requests 2016</b>	<b>% Responded to within Target Timescales 2016</b>	<b>Planning/Building Standards Consultations</b>	<b>No. Licensing Consultations</b>
2015/16	888	97%	276	161

#### 4.6 Trading Standards

The Trading Standards team continue to provide a high level of service in response to both business advice requests and consumer complaints. Consumer complaints can often be complex to resolve, however the target of achieving these being resolved within 14 days continues to be met by the team.

**Table 7**

	2015/16*		2014/15 (comparison)	
KPI	% resolved in 14 days	No. received (No. closed in 14 days)	% resolved in 14 days	No. received (No. closed in 14 days)
Consumer complaints	86.5%	653 (565)	81.2%	753 (611)
Business advice requests	100%	118 (118)	100%	138 (138)

#### 4.7 Business Regulation

In terms of food law enforcement, Renfrewshire Council is a statutory food authority under the Food Safety Act 1990 for all food and feed business within Renfrewshire. The Council is also an enforcing authority in terms of Section 18 of the Health & Safety at Work etc. Act 1974, the Service has responsibility for enforcing health & safety legislation in certain types of premises within Renfrewshire.

**Table 8**

Activity	Actual 2015/16	Activity	Actual 2015/16
Food Hygiene Inspections	679	Food Hygiene Revisits	510
Food Standards Inspections	681	Health & Safety Interventions/ visits	304
New Business Inspections	116	Health & Safety Accidents Reported	84
Visits Following Complaints	95	Health & Safety Accidents Investigated	76
Premises Ceased Trading	104	Service Requests	775
Food Premises Voluntary Closure	10	Remedial Action Notices	9
Food Premises Improvement Notices	21	Detention of Food Notice	1
Health & Safety Improvement Notices	16	Health & Safety Prohibition Notice	11



## 4.8 Civil Contingencies

The Civil Contingencies Service (CCS) performs a key role in planning for major events and supporting incidents, to ensure the Council is fully prepared to respond to incidents where the public may require assistance, as per its statutory duties. This effective planning and response involves not only working closely with service areas across the Council, but also close collaboration with partner organisations such as the emergency services.

Throughout the last year, the CCS has co-ordinated the delivery of a number of key projects through its work programme, to ensure the Council, and wider community is in a constant state of readiness to respond if required. These include:

- Design and delivery of 'Violet Cloud', a strategic-level incident response exercise, with Chief and Senior Officers participating in a simulated major incident. This identified some tangible learning points, which have been incorporated into the Council's response arrangements, and particularly, arrangements for officers with an incident response role;
- To help further build community resilience, the CCS attended community events such as Sma' Shot Day, and provided guidance and information to the general public in attendance, through a stall. This included information about preparing a 'grab-bag' for people to use in emergencies, if they have to evacuate their homes at short notice.

The CCS has also been a key stakeholder in the design and delivery of multi-agency training and exercising across the Renfrewshire area.

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## 5. Future Work Priorities – 2016/17

The environment in which the Public Protection Service operates is continually changing and the service will continue to prepare for and respond to the challenges that will be presented throughout 2016/17. The key priorities for the service will include:

- **The development of an integrated operational plan for Public Protection –** Individual areas of Public Protection have delivered their own service and operational business plans in previous years. In 2016/17, a fully integrated Public Protection Operational Plan will be developed which will closely align to the key Council priorities and the priorities outlined in the Community Resources Service Improvement Plan,
- **Delivering the identified improvements as part of Phase 2 of the Community Safety Partnership Hub –** The delivery of phase 2 of the Community Safety Partnership Hub will involve the preparation of a business case which will identify the way forward for the further integration of services within the Hub in order to realise the full benefits available from the Hub,



- **Jointly progressing the Building Safer Greener Communities Multi Agency Tasking Group with Police Scotland** – The challenge to deliver sustainable long term improvements for communities in Renfrewshire will be a key priority for the Community Safety Partnership in 2016/17,
- **Delivering the work programmes as agreed by the Community Safety & Public Protection Steering Group** – A detailed workplan has been agreed by the Community Protection Chief Officers Group. Officers from across Public Protection will be responsible for the successful delivery of this workplan,
- **Responding to national policies and direction such as the national model for Trading Standards and Scientific Services** – As well as responding to the day to day service delivery challenges, the service will continue to be involved in discussions at a regional and national level in response to suggested alternative delivery models for Scientific Services and Trading Standards

---

### **Implications of this Report**

1. **Financial** - none.
2. **HR and Organisational Development** – none.
3. **Community Planning**

**Safer and Stronger Renfrewshire** – The Public Protection Service contributes towards Renfrewshire being a safe and secure place for those living, working or visiting the area, using intelligence led joint tasking arrangements. It addresses antisocial behaviour & crime and supports youth diversionary and education programmes.

**A Greener Renfrewshire** – Through tackling environmental crime, community safety activities supports a cleaner and more attractive Renfrewshire.

**Renfrewshire forum for Empowering Communities** – Community Resources is actively working with community groups to encourage participation to help improve local communities.

4. **Legal** – none.
5. **Property/Assets** – none.
6. **Information Technology** – none.
7. **Equality & Human Rights** – The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If

required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

8. **Health and Safety** – none.

9. **Procurement** – none.

10. **Risk** – none.

11. **Privacy Impact** – none.

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**List of Background Papers** - none

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**To:** Housing & Community Safety Policy Board

**On:** 17<sup>th</sup> May 2016

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**Report by:** Director of Finance & Resources

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**Heading:** Proposed Disposal of Commercial Property - 12-14 High Street, Johnstone

---

**1. Summary**

- 1.1 The purpose of this report is to seek consent to declare the property at 12-14 High Street, Johnstone surplus to requirements, as shown on the attached plan.
  - 1.2 This is to allow the property to be disposed to the existing tenants.
- 

**2. Recommendations**

- 2.1 It is requested that the Board declare the commercial property at 12-14 High Street, Johnstone surplus to requirements.
  - 2.2 Note that should the Board declare the property surplus, the property will be sold to the existing tenants, Mr & Mrs Perella, on terms and conditions negotiated by the Head of Property Services and approved by the Planning and Property Policy Board.
  - 2.3 Please note that in accordance with the recent changes to Scottish Ministers' consent when disposing of HRA Assets, this proposed disposal will be under the General Consent available and will be self certified by the Council.
-

### 3. Background

- 3.1. The commercial property which is located at 12-14 High Street as shown on the attached plan is currently leased to Mr and Mrs Perella and is used as an Italian Restaurant and Takeaway. The tenants have been in occupation of the property since the 26<sup>th</sup> of August 1996 when they acquired the rights of the tenancy by way of assignation. The existing lease commenced on the 15<sup>th</sup> of February 2016 with a passing rent of £12,500 per annum. The property is a double shop unit located within a parade of three shops all of which are currently Council owned and extends to 94 square metres or thereby.
- 3.2. There are 3 flats above the shops on the High Street at this location with two flats being within the Council's ownership. As there is a shared maintenance responsibility with these flats and the flats on Walkinshaw Street, it is worthwhile noting that of the 11 flats there are 5 that have been sold.
- 3.3. The tenants have requested to purchase the property and confirmed that they wish to do so to secure their investment and the future operation of the business at this location.
- 3.4. Although there are no shops sold within this small parade, given that this is a town centre location and the mixed tenure of flats above, while there will be a reduction to revenue income of £12,500 per annum, the capital receipt to be obtained for the HRA account is at a level which can be recommended.
- 3.5. The Head of Planning and Housing has confirmed there would be no objections to this disposal.
- 3.6. The tenants approached the Council to acquire the property, and following discussion a provisional agreement of £160,000 has been reached.

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### Implications of the Report

1. **Financial** – A capital receipt of £160,000 will be achieved for the Housing Revenue Account.
2. **HR & Organisational Development** – Not Applicable.
3. **Community Planning** –
  - a. **Children and Young People**
    - i. None
  - b. **Community Care, Health & Wellbeing**
    - i. Not Applicable
  - c. **Empowering our Communities**
    - i. Not Applicable

4. **Legal** – Conclusion of Sale
5. **Property/Assets** – As per report.
6. **Information Technology** – Not Applicable
7. **Equality & Human Rights**.
- (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – Not Applicable.
9. **Procurement** –Not Applicable.
10. **Risk** – Not Applicable.
11. **Privacy Impact** – Not Applicable.

---

**Author:** Louise Le Good  
Assistant Asset & Estates Surveyor  
0141 618 6111  
Louise.legood@renfrewshire.gov.uk

**Ref:** Document2  
**Date:** 05/05/2016



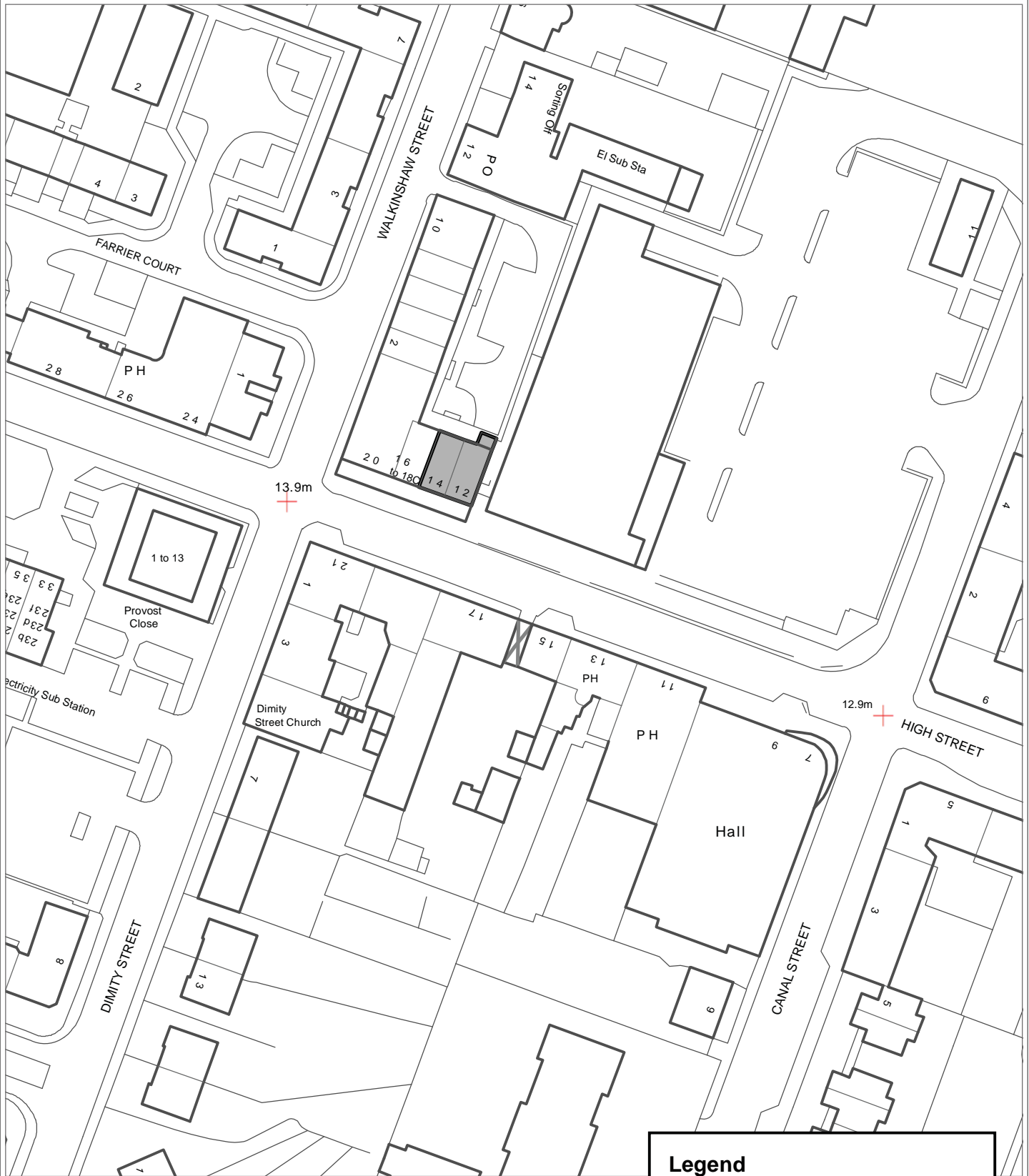
# 12-14 High Street, Johnstone

## Report Plan Ref. E2481




User: howardhaughj2

Date: 25/04/2016



### Legend

 E2481, Proposed disposal of retail units

Notes:







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**To:** Housing & Community Safety Policy Board

**On:** 17<sup>th</sup> May 2016

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**Report by:** Director of Finance & Resources

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**Heading:** Proposed Disposal of Commercial Premises – 82 Sycamore Avenue, Johnstone

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**1. Summary**

- 1.1 The purpose of this report is to seek consent to declare the property at 82 Sycamore Avenue in Johnstone surplus to requirements, as shown on the attached plan.
  - 1.2 This is to allow the property to be disposed to the existing commercial tenant.
- 

**2. Recommendations**

- 2.1 It is requested that the Board declare the commercial premises at 82 Sycamore Avenue, Johnstone surplus to requirements.
  - 2.2 Note that should the Board declare the property surplus, that the property will be sold to the existing tenant, Mr Javaid Rasul, on terms and conditions negotiated by the Head of Property Services, which will be at a level that appropriate delegated powers will be used to conclude the bargain.
  - 2.3 Please note that in accordance with the recent changes to Scottish Ministers' consent when disposing of HRA Assets, this proposed disposal will be under the General Consent available and will be self certified by the Council.
-

### 3. **Background**

- 3.1. The commercial property which is located at 82 Sycamore Avenue as shown on the attached plan is currently leased to the existing Tenant Mr Javaid Rasul. The tenant has been occupancy of the premises since the 23<sup>rd</sup> of May 2013 when he acquired the rights of the property by way of assignation. The 9 year lease commenced on the 28<sup>th</sup> of May 2011 and the passing rent is £3,600 per annum. The property is a single shop unit located within a parade of four shops three of which are currently Council owned and extends to 46 square metres or thereby.
  - 3.2. There are 5 flats above the shops located on Sycamore Avenue all of which are owned by the Council. The Neighbourhood Services Coordinator has confirmed that they would have no objection to this proposed disposal.
  - 3.3. Mr Rasul has requested to purchase the premises and confirmed that he wishes to purchase the property to secure his investment and the future operation of his business at this location.
  - 3.4. Recognising that 1 shop unit is already sold and that the Council agreed to the disposal of the adjacent property at 80 Sycamore Avenue in 2014, which did not conclude, but has recently been resurrected by the tenant of No 80 with a view to completing the sale, the disposal of this shop at 82 will secure further investment to the parade.
  - 3.5. The tenant has approached the Council to acquire the interest, and following discussion a provisional agreement of £55,000 has been reached.
- 

### **Implications of the Report**

1. **Financial** – A capital receipt of £55,000 will be achieved for the Housing Revenue Account.
2. **HR & Organisational Development** – Not Applicable.
3. **Community Planning** –
  - a. **Children and Young People**
    - i. None
  - b. **Community Care, Health & Wellbeing**
    - i. Not Applicable
  - c. **Empowering our Communities**
    - i. Not Applicable
4. **Legal** – Conclusion of Sale
5. **Property/Assets** – As per report.

6. **Information Technology** – Not Applicable
  7. **Equality & Human Rights**.
    - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
  8. **Health & Safety** – Not Applicable.
  9. **Procurement** –Not Applicable.
  10. **Risk** – Not Applicable.
  11. **Privacy Impact** – Not Applicable.
- 

**Author:** Louise Le Good  
Assistant Asset & Estates Surveyor  
0141 618 6111  
Louise.legood@renfrewshire.gov.uk

**Ref:** Document2  
**Date:** 05/05/2016

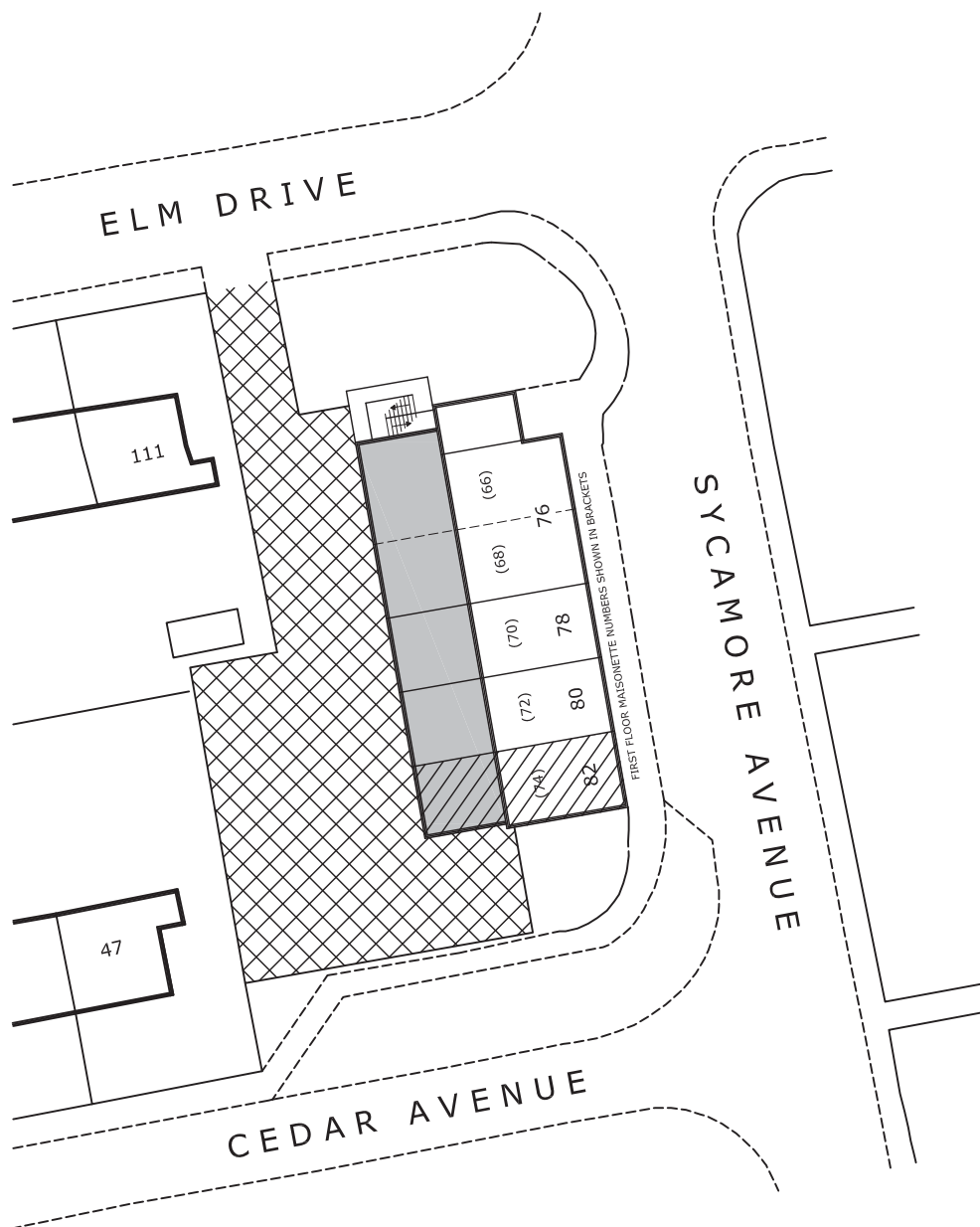


# FINANCE & RESOURCES ASSET & ESTATES SECTION






Renfrewshire  
Council

TITLE	DISPOSAL / REPORT PLAN 82 SYCAMORE AVENUE, JOHNSTONE PA5 0BL	DRAWING No.	E2468	SCALE	1:500
		DRAWN BY	JW	DATE	MAR 2016



## LEGEND

-  SHOP AREA TO BE DISPONED (69sqm OR THEREBY)
-  DECK ACCESS (147sqm OR THEREBY)
-  RIGHT IN COMMON BETWEEN THE PROPRIETORS OF ALL MAISONETTES & SHOPS (489sqm OR THEREBY)





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**To: Housing & Community Safety Policy Board**

**On: 17<sup>th</sup> of May 2016**

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**Report by: Director of Finance and Resources**

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**Heading: Land Adjacent to 18 Fulbar Avenue, Renfrew**

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**1. Summary**

- 1.1 The purpose of this report is to seek the consent of the Board to declare the area of land adjacent to 18 Fulbar Avenue, Renfrew surplus to requirements as outlined on the attached plan E2457.
  - 1.2 Note that it is proposed to dispose of the ground to the adjacent proprietor, Mr Sloan.
- 

**2. Recommendations**

- 2.1 Declare the land adjacent to 18 Fulbar Avenue, Renfrew surplus to requirements which equates to 166 square metres or thereby as indicated on the attached plan E2457.
- 2.2 Authorise the sale of this land to the proprietor of 18 Fulbar Avenue, Renfrew on such terms and conditions as may be negotiated by the Head of Property Services under delegated powers.
- 2.3 Authorise the Head of Corporate Governance to conclude the sale of this land which shall include any such terms and conditions that may be deemed necessary to protect the Council's interest.
- 2.4 Authorise the Head of Planning and Housing to place an advert in the local press in terms of the Town and Council Planning (Scotland) Act 1959 for the proposed sale of an area of open space.
- 2.5 Note that in accordance with the recent changes to Scottish Ministers' consent when disposing of HRA assets, the proposed disposal will be under the General Consent available and will be self certified by the Council.

---

### 3. **Background**

- 3.1. The area of ground is located adjacent to 18 Fulbar Avenue, Renfrew and is currently held within the Housing Revenue Account as shown on the attached plan E2457. The land is currently used as open space.
- 3.2. A request to purchase this area of ground has been received from the occupant of 18 Fulbar Avenue, Mr Sloan, who is seeking to extend the boundaries of his garden.
- 3.3. Recognising this ground was adjacent to more than one property officers contacted the other adjacent owners, who having considered this matter chose not to pursue a possible acquisition of the land indicated, but adjacent land nearer their own property. Their request is subject to a separate report to be considered by the Board.
- 3.4. The Head of Planning & Housing has confirmed that the area of ground has no operational requirement and would not be opposed to the ground being declared surplus.
- 3.5. The Head of Corporate Governance has confirmed there is no title restriction which would prohibit the possible sale of this ground.
- 3.6. The level of value is such that the Head of Property Services would utilise delegated powers to progress the sale, should the Board determine the ground is surplus.

---

### **Implications of the Report**

1. **Financial** – Capital Receipt of £4,150 plus the Council's reasonably incurred legal fees to be met by the purchaser.
2. **HR & Organisational Development** – Not Applicable.
3. **Community Planning** – Not Applicable.
4. **Legal** – Completion of this transaction by the Head of Corporate Governance
5. **Property/Assets** – As per report.
6. **Information Technology** – Not Applicable



7. **Equality & Human Rights** -
- (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – Not Applicable.
9. **Procurement** –Not Applicable.
10. **Risk** – Not Applicable.
11. **Privacy Impact** – Not Applicable.

---

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**Date:** 22/04/2016

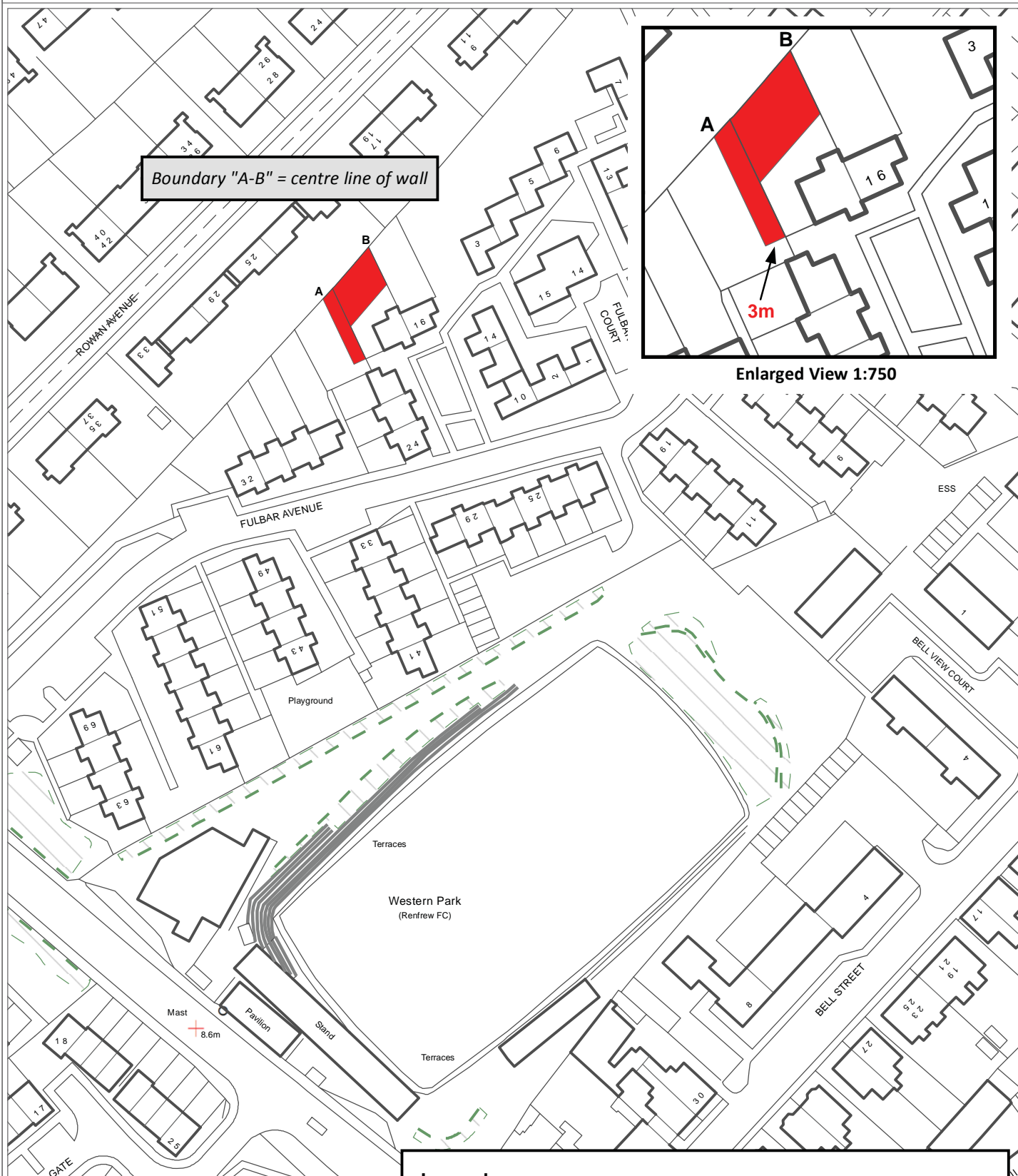


# Land at 18 Fulbar Avenue, Renfrew Disposal Plan Ref. E2457



User: howardhaughj2

Date: 09/03/2016







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**To: Housing & Community Safety Policy Board**

**On: 17<sup>th</sup> of May 2016**

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**Report by: Director of Finance and Resources**

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**Heading: Land Adjacent to 20 Fulbar Avenue, Renfrew**

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**1. Summary**

- 1.1 The purpose of this report is to seek the consent of the Board to declare the area of land adjacent to 20 Fulbar Avenue, Renfrew surplus to requirements as outlined on the attached plan E2472
  - 1.2 Note that it is proposed to dispose of the ground to the adjacent proprietors, Mr & Mrs Kelly.
- 

**2. Recommendations**

- 2.1 Declare the land adjacent to 20 Fulbar Avenue, Renfrew surplus to requirements which equates to 166 square metres or thereby as indicated on the attached plan E2472.
- 2.2 Authorise the sale of this land to the proprietors of 20 Fulbar Avenue on such terms and conditions as may be negotiated by the Head of Property Services under delegated powers.
- 2.3 Authorise the Head of Corporate Governance to conclude the sale of this land which shall include any such terms and conditions that may be deemed necessary to protect the Council's interest.
- 2.4 Authorise the Head of Planning and Housing to place an advert in the local press in terms of the Town and Council Planning (Scotland) Act 1959 for the proposed sale of an area of open space.
- 2.5 Note that in accordance with the recent changes to Scottish Ministers' consent when disposing of HRA assets, the proposed disposal will be under the General Consent available and will be self certified by the Council.

---

### 3. **Background**

- 3.1. The area of ground is located adjacent to 20 Fulbar Avenue and is currently held within the Housing Revenue Account as shown on the attached plan E2472. The land is currently used as open space.
- 3.2. A request to purchase this area of ground has been received from the occupants of 20 Fulbar Avenue, Mr & Mrs Kelly who are seeking to extend the boundaries of their garden.
- 3.3. Recognising this ground was adjacent to more than one property officers contacted the other adjacent owners, who having considered this matter chose not to pursue a possible acquisition of the land indicated, but adjacent land nearer their own property. Their request is subject to a separate report to be considered by the Board.
- 3.4. The Head of Planning & Housing has confirmed that the area of ground has no operational requirement and would not be opposed to the ground being declared surplus.
- 3.5. The Head of Corporate Governance has confirmed there is no title restriction which would prohibit the possible sale of this ground.
- 3.6. The level of value is such that the Head of Property Services would utilise delegated powers to progress the sale should the Board declare the ground is surplus.

---

### **Implications of the Report**

1. **Financial** – Capital Receipt of £4,150 plus the Council's reasonably incurred legal fees to be met by the purchaser.
2. **HR & Organisational Development** – Not Applicable.
3. **Community Planning** – Not Applicable.
4. **Legal** – Completion of this transaction by the Head of Corporate Governance
5. **Property/Assets** – As per report.
6. **Information Technology** – Not Applicable

7. **Equality & Human Rights** -
  - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – Not Applicable.
9. **Procurement** –Not Applicable.
10. **Risk** – Not Applicable.
11. **Privacy Impact** – Not Applicable.

---

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**Date:** 22/04/2016







Renfrewshire  
Council

# Land at 20 Fulbar Avenue, Renfrew Disposal Plan Ref. E2472



1:1,250

User: howardhaughj2

Date: 04/04/2016



Notes:

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**To: Housing and Community Safety Policy Board**

**On: 17 May 2016**

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**Report by: Director of Development and Housing Services**

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**Heading: Ferguslie Park Housing Regeneration Proposals**

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**1. Summary**

- 1.1 The meeting of Renfrewshire Council on March 3<sup>rd</sup> 2016 approved a financial commitment of £7.5m to develop in conjunction with the University of the West of Scotland and St Mirren FC, a Regional Performance Sports Facility in Ferguslie Park and enhanced recreational open space within the area of the existing St James Playing Fields as a catalyst for sustained regeneration.
  - 1.2 The investment in the Regional Sports facility provides an opportunity to deliver a comprehensive programme of regeneration linking the delivery of the Regional Performance Sports Facility, and St James Playing Fields, to opportunities for housing regeneration in Ferguslie Park.
  - 1.3 This report provides an update on the work underway in relation to the design and feasibility assessment for the Performance Facility and seeks authority to consult with tenants and residents in the Tannahill area of Ferguslie on options to link the investment in new Facilities as part of a comprehensive housing regeneration programme.
- 

**2. Recommendations**

- 2.1 It is recommended that the Policy Board:
  - (i) Authorises the Director of Development and Housing to consult with tenants and residents of the addresses listed in Appendix 1 on a

housing regeneration programme linked to the wider regeneration of Ferguslie Park.

- (ii) Notes that a report will be provided to a future meeting of the Policy Board on feedback from the consultation with tenants and residents on the regeneration proposals for the area.

---

### **3. Background**

- 3.1 Regeneration has been identified as a key priority for Renfrewshire Council and in this context, housing plays a central role in that it improves the quality of people's lives and adds to the prosperity of local communities.
- 3.2 Excellent progress has already been made toward the target of 1000 new affordable homes for Renfrewshire by 2020 and working together with our RSL partners, major projects are already underway or in planning. This includes the housing led regeneration at Johnstone Castle; Bishopton Community Growth Area and other successful projects such as the redevelopment of the former Arnotts site, the completion of new homes at Braille Crescent, Renfrew by Sanctuary (Scotland), and Thrushcraigs, Paisley, by Link Group Ltd.

### **4 Ferguslie Park Context**

- 4.1 The tenure profile of Ferguslie Park as a whole has changed significantly over the last 25 years and where at one time the Council managed almost 100% of all properties, it now owns just under 500 dwellings with Ferguslie Park Housing Association managing 800 dwellings in the area and a further 800 dwellings in private ownership.
- 4.2 It is noted that, there has been a marked drop in demand for the Council's stock in the area generally and currently there are 66 empty Council properties in the area, with 47 of these in the Tannahill Road/ Tannahill Terrace area, with 29 of these being long term vacancies which have been unoccupied for over 2 years and are unable to be relet without significant investment.
- 4.3 These demand issues are partially attributable to a good supply of newer properties for rent and perceptions linked to the high number of vacant properties in the area. Previous consultation with tenants in this area undertaken during 2011/2012 confirmed concerns about empty properties and related security issues and the image of the area which was discouraging new tenants from moving to the area.

## **5 Ferguslie Park Regional Sports Performance Facility**

- 5.1 The meeting of Renfrewshire Council on March 3<sup>rd</sup> 2016 approved a financial commitment of £7.5m to develop in partnership with the University of the West of Scotland and St Mirren FC, a Regional Performance Sports Facility in Ferguslie Park.
  - 5.2 As a first step in the process, the Council has commissioned Riach Hall Consultants to prepare a feasibility study into the development of the Regional Performance Sports Facility and Town Park. This is intended to inform the development of a comprehensive investment and regeneration programme that could be delivered over the next 5-10 years which would provide public access to top class sporting facilities in Ferguslie Park as well as providing a sporting centre of excellence.
  - 5.3 The regeneration plans aim to attract new investment into Ferguslie Park area, provide employment and recreational opportunities as well as physical improvements to the area for residents across Ferguslie Park.
  - 5.4 There is an opportunity to link the planned investment in the Performance Centre for Sport with a comprehensive housing regeneration programme which would include the properties in the Tannahill Area, thereby improving housing conditions and quality of life as part of the broader regeneration outcomes for the area.
  - 5.5 Subject to the Board's approval, it is proposed to consult with residents and tenants in the Tannahill Area on options to link the investment in the Regional Sports Facility and Town Park with a comprehensive housing regeneration programme, which may involve some demolition of existing housing and small scale new development.
  - 5.6 A report on the outcome of the housing consultation process will be provided to a future meeting of the Policy Board.
- 

## **6 Consultation and Engagement Process**

- 6.1 All tenants and residents affected by the proposals contained within this report will be invited to information/ consultation sessions within the next few weeks and information will be collected on their views.
- 6.2 In this context as Ferguslie Park Housing Association is the largest social landlord in the area with a stock of just over 800 properties, officers for the Council will liaise with the housing association to identify potential opportunities for joint working.

- 6.3 There are 248 properties directly affected by the proposals contained in this report. At the end of March 2016, 172 were occupied by Council tenants, 47 were void and 29 were privately owned. Appendix 1 provides a list of the properties to be consulted on the housing regeneration proposals while Appendix 2 provides a plan of these properties within the context of the area affected by the potential investment that could be attracted to Ferguslie.
- 

## Implications of the Report

1. **Financial** - There are no financial implications arising directly from this report. A report will be presented to a future meeting of the Policy Board with full details of regeneration proposals and any associated costs or implications.
  2. **HR & Organisational** - None
  3. **Community Planning**  
**Children and Young People** – creating safe places to live and play  
**Empowering our Communities** – working with tenants and residents to improve neighbourhoods
  4. **Legal** - None at this stage, any legal implications will be highlighted in future reports to board on the outcome of the consultation process.
  5. **Property/Assets** – None arising directly from this report.
  6. **Information Technology** - None
  7. **Equality & Human Rights** - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it only seeks authority to consult on a proposal at this stage. Consultation with tenants and residents will take account of equality and human rights issues and a further report will be presented to the Policy Board.
  8. **Health & Safety** – None
  9. **Procurement** – None
  10. **Risk** – To be assessed.
  11. **Privacy** - None
-

## List of Background Papers

Report to the Housing and Community Safety Policy Board, 9 October 2012,  
Ferguslie Park

---

**Author:** Fraser Carlin, Head of Planning & Housing Services, 0141 618 7933,  
[fraser.carlin@renfrewshire.gcsx.gov.uk](mailto:fraser.carlin@renfrewshire.gcsx.gov.uk).





# APPENDIX 1

Number	Street	Total Properties	Tenants	Voids	Sold
Odds 1 - 139	Tannahill Road	70	56	8	6
Evens 2 - 136	Tannahill Road	68	47	15	6
Evens 146 - 156	Tannanhill Road	6	2		4
Odds 1 - 27	Tannahill Terrace	14	5	4	5
Odds 77 - 87	Tannahill Terrace	6	4	1	1
Odds 97 - 163	Tannahill Terrace	34	18	14	2
Evens 2 - 92	Tannahill Terrace	46	37	5	4
Odds 29,31	Drums Avenue	2	1		1
Evens 28,30	Drums Avenue	2	2		
<b>Total</b>		248	172	47	29



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**To:               Housing and Community Safety Policy Board**

**On:               17 May 2016**

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**Report by:   Director of Development and Housing Services**

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**Heading:     Guidance on Disposal of Assets from Housing Revenue Accounts**

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**1.     Summary**

- 1.1   In March 2016, the Scottish Government issued new guidance in relation to the disposal of assets from local authority Housing Revenue Accounts (HRAs). The details of this new guidance are available on the Scottish Government's website ([www.gov.scot/Topics/Built-Environment/Housing/16342/HRAconsentguidance](http://www.gov.scot/Topics/Built-Environment/Housing/16342/HRAconsentguidance)).
- 1.2   This new guidance is intended to give local authorities the freedom to exercise their own judgement and discretion in disposing of HRA assets to best meet local needs and priorities, with a particular focus on enhancing the service provided to current and future council tenants.
- 

**2.     Recommendations**

- 2.1.1   It is recommended that the Policy Board:
- (i)     Notes the introduction of new guidance in relation to the disposal of assets from local authority Housing Revenue Accounts (HRAs) issued by the Scottish Government in March 2016.
- 

**3.     Background**

- 3.1   Prior to March 2016, councils were required to seek the consent of Scottish Ministers to dispose of assets from their HRA or to transfer assets between the General Fund and HRA.

- 3.2 With this in mind, the Scottish Government has developed a 'General Consent' process in line with the existing 'Disposal of Land by Local Authorities (Scotland) Regulations 2010' that will allow local authorities to self certify the majority of HRA disposals.
  - 3.3 The new guidance enables councils to dispose of land with a market value of less than £10,000 as outlined in the 'Disposal of Land by Local Authorities (Scotland) Regulations 2010' without having to seek Ministerial consent, this will apply to the majority of garden ground type disposals.
  - 3.4 It also enables higher value disposals to take place where the price is equal to or within 75% of the valuation and where consultation with council tenants has take place, or where the price is less than 75% of the valuation but the end use is social housing and consultation with council tenants has taken place.
  - 3.5 The guidance requires local authorities to take account of council tenants' views and to be able to demonstrate that views expressed have been taken into account, this includes views on the use of HRA assets. The "Scottish Social Housing Charter" and the "Guidance on the Operation of Councils Housing Revenue Accounts" set out the level of consultation that Scottish Government expects social landlords to have with their tenants. The guidance makes it clear that the onus will be on Councils to decide what level of consultation is appropriate on a case by case basis for each disposal.
  - 3.6 The guidance also advises that local authorities are required to ensure that disposals of land comply with the European Commission's State aid and procurement rules.
- 

## **Implications of the Report**

1. **Financial – None.**
2. **HR & Organisational Development – None.**
3. **Community Planning – None**
4. **Legal – None.**
5. **Property/Assets-None.**
6. **Information Technology – None.**
7. **Equality & Human Rights** – The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety – None.**
9. **Procurement – None.**

10. **Risk** – None.

11. **Privacy Impact** – None.

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### **List of Background Papers**

(a)

The foregoing background papers will be retained within Development & Housing Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is Lesley Muirhead.

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***Author:: Lesley Muirhead, tel 0141 618 6259***






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**To:               Housing and Community Safety Policy Board**

**On:                17 May 2016**

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**Report by:     Director of Development and Housing Services**

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**Heading:       Development and Housing Services Risk Register 2016/17**

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**1.               Summary**

- 1.1           In keeping with 'Risk Matters', the Council's combined Risk Management Policy and Strategy, the Development and Housing Services Risk Register (Appendix 1) is refreshed on an annual basis and is submitted to the Housing and Community Safety Policy Board for approval
- 

**2.               Recommendations**

- 2.1           It is recommended that the Board
- (i) Approves the Development and Housing Service 2016/17 Risk Register
- 

**3.               Background**

- 3.1           The business and social environment that Development & Housing operates within and provides services to, continues to be a challenging and dynamic one and the Service Risk Register must continually evolve in order to keep pace with, and accurately reflect the ongoing financial challenges.
- 3.2           Renfrewshire Council actively promotes good and sensible risk management practice. In doing so the council aims to deliver high quality services for all service users, achieve high standards of performance, make the most of opportunity, and provide a safe environment for those it employs, contracts or partners with in providing a wide range of services.



- 3.3 Good risk management is about seeking to prevent harm or loss, seeking to ensure the right things happen and that 'risk-aware' not 'risk-averse' decisions are made in all aspects of council services.
- 3.4 The process to identify key risks seeks to focus on the significant challenges and uncertainties that may impact on the service's ability to deliver its key priorities and the risks are aligned to the themes of the council's business plan. The resulting service risk register is used to record, monitor and review the management of the key risks.
- 3.5 A number of methods have been employed and information sources reviewed to facilitate a broad and thorough approach to identifying the service's risks and these methods are outlined in the attached report.
- 3.6 Risks have been evaluated using the council's standard risk matrix and involves multiplying the likelihood of occurrence of a risk by its potential impact. This produces an evaluation of risk as either 'low', 'moderate', 'high' or 'very high'. The profile of service risk going forward from April 2016 is shown in the table below:

<b>Evaluation:</b>	<b>Low</b>	<b>Moderate</b>	<b>High</b>	<b>Very High</b>	<b>Total</b>
<b>No. of Risks:</b>	<b>0</b>	<b>4</b>	<b>8</b>	<b>1</b>	<b>13</b>

- 3.7 In appraising the proposed service risk register, the Service's Senior Management Team have identified specific risks that they perceive to be the 'top five' for the service.

<b>TOP 5 Risk/Opportunity Risk Areas</b>	<b>Likelihood</b>	<b>Impact</b>	<b>Score</b>	<b>Evaluation</b>
1) Financial Sustainability	04	05	20	Very High
2) Opportunity Management - Key Regeneration Outcomes	03	05	15	High
3) Opportunity Management - Key Cultural & Heritage Outcomes	03	05	15	High
4) Pressures on Short Stay Income through Welfare Reform changes (homelessness)	03	04	12	High
5) Welfare Reform impact on the HRA	04	03	12	High

- 3.8 In preparing this paper for the Board, the service's Senior Management Team considers that the proposed risk register suitably reflects the service's risk management focus for the forthcoming year.
- 3.9 In relation to individual risks recorded, the Senior Management Team believe that appropriate control measures are in place to prevent and/or mitigate adverse effects and that further planned action is appropriate to the level of risk. Where no new actions are defined for any particular risk, this is indicative of a level of confidence in the current control measures in place and a consequent decision to tolerate the risk at this time. Robust monitoring arrangements are in place to track the progress of planned actions.



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## Implications of the Report

1. **Financial :** Recurring costs associated with the measures in place for each risk are considered proportionate to the level of risk, and new planned actions are also considered to be cost effective.

The financial requirements to support the service risk register should be met within the budget of each relevant risk owner, nevertheless, any unplanned and unbudgeted cost pressures that arise in relation to any of the risks identified will be subject to review in consultation with the Chief Executive and the Director of Finance and Resources.

2. **HR & Organisational Development:** Any risks relating to HR and Organisational Development issues are reflected within Appendix 1.
3. **Community Planning:** Any risks relating to the Community Planning themes are reflected within Appendix 1.
4. **Legal:** Any risks that may have legal implications are reflected within Appendix 1.
5. **Property/Assets:** Any property-related risks are reflected within Appendix 1.
6. **Information Technology:** Any risks relating to ICT are reflected within Appendix 1.
7. **Equality & Human Rights:** The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety:** Any risks relating to health, safety and wellbeing are reflected within Appendix 1.
9. **Procurement:** Any risks relating to procurement are reflected within Appendix 1.
10. **Risk:** For member assurance, all areas of the service have been consulted to ensure that the relevant risks have been identified. The risk scores are believed to be as realistic as possible taking account of the type of risks recorded and the effectiveness of the measures in place to manage them.
11. **Privacy Impact:** Any risks relating to privacy matters are reflected within Appendix 1

## List of Background Papers

- (a) Background Paper 1: Development and Housing Services Risk Register 2015/16
- (b) Background Paper 2: Corporate Risk Register 2015/16

The foregoing background papers will be retained within Development and Housing Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is John McIntyre, Finance Manager, 0141 618 6162, [John.McIntyre@renfrewshire.gov.uk](mailto:John.McIntyre@renfrewshire.gov.uk)

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# Development and Housing Services Risk Register

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April 2016

Document Title:	Corporate Risk Register 2016			1
Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
Date Effective:	18/05/2016	Review Dates:	Quarterly by CRMG to 31/03/2017	

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2.	The current business environment and key impact areas for the Service .....	4
3.	The Service risk profile and Top Risks going forward from April 2016 .....	7
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Document Title:	Corporate Risk Register 2016			2
Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
Date Effective:	18/05/2016	Review Dates:	Quarterly by CRMG to 31/03/2017	

## 1. Summary update on previous year's Service Risk Register

- 1.1 When the 2015/16 Development and Housing Services risk register was approved by Board on 12 May 2015, 16 risks were recorded and the evaluation of the risks at that time outlined the service's risk profile as:

<b>Evaluation:</b>	<b>Low</b>	<b>Moderate</b>	<b>High</b>	<b>Very High</b>	<b>Total</b>
<b>No. of Risks:</b>	<b>0</b>	<b>4</b>	<b>11</b>	<b>1</b>	<b>16</b>

- 1.2 In relation to the service's capacity and tolerance for risk this indicated that the service had 15 risks (moderate and high) that could be tolerated, albeit the 11 high risks were recognised as being significant.

- 1.3 Notably however, the service continued to have one very high risk, which ordinarily would not be an acceptable position. Nevertheless, it was acknowledged that this risk, relating to the financial sustainability of the council, had been carefully managed at that level since the beginning of the period of austerity and it continued to reflect the external pressures that the council had to respond to, by way of managing available resources with demographic and service changes and demand.

- 1.4 The Board received a progress report on all corporate risks on 10 November 2015. At that time the risk profile was updated as noted below:

<b>Evaluation:</b>	<b>Low</b>	<b>Moderate</b>	<b>High</b>	<b>Very High</b>	<b>Total</b>
<b>No. of Risks:</b>	<b>0</b>	<b>4</b>	<b>10</b>	<b>1</b>	<b>15</b>

- 1.5 At the year-end, the risks actively being managed by the service remained evaluated as:

<b>Evaluation:</b>	<b>Low</b>	<b>Moderate</b>	<b>High</b>	<b>Very High</b>	<b>Total</b>
<b>No. of Risks:</b>	<b>0</b>	<b>4</b>	<b>8</b>	<b>1</b>	<b>13</b>

- 1.6 A number of required actions were identified and carried out as planned throughout the year. These actions were believed to be proportionate and cost effective in relation to the level of each risk. At the mid year report in November 2015, progress against planned actions was largely in line with expectation. At the year-end, all actions linked to the service risks and due to be undertaken in-year were completed. Any overdue or longer term actions are pulled through to the revised service risk register to monitor and ensure completeness.
- 1.7 The majority of the risks from the 2015/16 service risk register remain core issues for the service to address and they therefore continue to be reflected within the revised risk register in order to be effectively managed in order to support service objectives.
- 1.8 It should be noted that the cost of controlling the risks and undertaking further action have been met within budget and the council has therefore continued to achieve cost effective risk management over the course of the year despite ongoing cost pressures.

Document Title:	Corporate Risk Register 2016			3
Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
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## 2. The current business environment and key impact areas for the Council

- 2.1 In her recent statement following the approval of the council's [budget for 2016/17](#), the Chief Executive highlighted the significant financial challenge facing the council as a result of a reduction in local government funding at a time of increasing demands on council services. She further explained however that while Renfrewshire Council is not alone in facing this challenge, the council is in a unique position of setting a positive budget that focuses on investment and improvement and has avoided reductions and loss of services, and a reduction in staff numbers.
- 2.2 In "An overview of local government in Scotland 2016," Audit Scotland reiterates that financial sustainability continues to be at risk as councils face the combined challenges of reduced funding, increasing cost pressures and rising demand for services from an ageing and growing population.
- "The scale of the challenge in 2016/17 and beyond has significantly increased because of the local government funding settlement."
  - "In 2016/17, Scottish Government revenue funding for councils is 11% lower (in real terms) than in 2010/11."
  - "In a climate of reducing resources the importance of scrutiny has never been greater."
  - "Councils with good medium and longer-term financial plans and strategies are better equipped to manage these risks effectively."
- 2.3 **Looking back** over a number of years it is now possible to see how the proactive approach taken by the council, the rigor applied to financial planning, the benefits and savings delivered through the Better Council Change Programme and the dedication of staff to meet the demands of the pace of change has served the council well in managing highly significant organisational risk and opportunities. The council is well placed going forward to continue to provide excellent services for local people, make significant investment in the community and protect vulnerable residents.
- 2.4 **Looking forward** the Council will progress the City Deal project to enhance excellent connectivity, attract inward investors and visitors, and create new jobs. 2016 will also focus on Paisley's bid to be UK City of Culture 2021. Over the next three years the council will invest £149m in capital projects, will reduce financial pressure on local people, improve outdoor spaces and help deliver major regeneration projects.
- 2.5 In response to all of the above the risk register is regularly and robustly reviewed and revised as necessary to ensure that it suitably reflects the current business environment, capturing the key challenges for the council whether aligned to the corporate priorities or inherent in the current day to day business environment of the council, or indeed other matters of importance that may be imminent or as yet on the horizon.
- 2.6 As in previous years, a number of methods have been employed and information sources reviewed (some of which have already been referred to in the preceding paragraphs), to stimulate a thorough approach to identifying the corporate risks. These are outlined in Table 2.7.1 overleaf.

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Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
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**Table 2.6.1: Methodology for identifying corporate risks**

✔ Consultation	(1) The Corporate Risk Management Group met to consider generic themes that apply across the majority of the council's services and that may impact on the council's key objectives (2) Appraisal of service priorities to identify key challenges for delivery that may result in significant impact to central resources
✔ Benchmarking	(3) Discussion with other service CRMG representatives (4) Regular liaison with the Council's Risk Manager
✔ Review of key reports specific to the council	(5) Audit Scotland: Renfrewshire Council Assurance and Improvement Plan 2014–17 (6) Audit Scotland: Renfrewshire Council, Annual report on the 2014/15 Audit (7) A Better Future, A Better Council – Progress report to Council, Dec 2015 (8) Local Government Finance Settlement 2016/17: Report to Leadership Board, Feb 2016 (9) Revenue Budget and Council Tax 2016/17 Report to Council 3 March 2016
✔ Review of key external reports	(10) PWC: The (local) state we're in 2016 (annual survey on local government's financial challenges) (11) Audit Scotland: An overview of local government in Scotland 2016 (March 2016)
✔ Consideration of legislative changes	No material legislative changes at this time (that the council is not already addressing)

2.7 While many of the risks that feature in the revised corporate risk register have been rolled forward from 2015/16, the focus and scoring of some has been revised to ensure they accurately take account of any changes in context. This section highlights various changes that have taken place.

#### 2.7.1 New risks coming onto the service risk register

##### Opportunity Management: Key Regeneration Outcomes:

This risk pulls together the various regeneration activities being progressed, including the City Deal Programme which was previously a separate risk as noted in 2.8.3 below, improvements to our Town Centres, our targeted approach to the regeneration of specific communities, the building of new homes and the encouragement of additional development and investment into Renfrewshire. All high profile regeneration programmes/ projects require significant community engagement, robust monitoring and implementation otherwise there is an inherent risk around funding availability, grant conditions, financial and economic assumptions and not delivering the benefits expected from the associated levels of investment.

##### Opportunity Management: Key Cultural & Heritage Outcomes:

This risk deals with the implementation of the key aspects of the Paisley Town Centre Heritage Asset Strategy as well as the progress with the Paisley bid for UK City of Culture in 2021. All high profile cultural and heritage programmes/ projects require significant community engagement, robust monitoring and implementation otherwise there is an inherent risk around funding availability, grant conditions, financial and economic assumptions and not delivering the benefits expected from the associated levels of investment.

#### 2.7.2 Risks with increasing or decreasing scores/ evaluation:

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Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
Date Effective:	18/05/2016	Review Dates:	Quarterly by CRMG to 31/03/2017	

- The score relating to Pressures on Short Stay Income through Welfare Reform changes (homelessness) has been reduced to 12 from 16 for 2016/17 to reflect the reduced likelihood of impacts this year as a result of the temporary 'freeze' on some elements of Universal Credit in respect of supported and temporary accommodation. This is likely to increase again next year if the legislation remains unchanged when the freeze is lifted.

#### 2.7.3 Risks moving off the service risk register (or merging with others)

- The City Deal Programme and Regeneration Initiatives are now being captured within the new "Opportunity Management - Key Regeneration Outcomes" risk as noted above.
- Corporate Events Management has been removed from the Development and Housing Services risk register as this function has been transferred to the Chief Executives department.
- Procurement Compliance and Procurement Timescales have been de-escalated from the service risk register in recognition of the business as usual approach to managing these risks.

#### 2.7.4 Risks with updates to definition or change in focus:

- Unemployment and Economy has been redefined to Unemployment only, with the Economy element of this risk being rolled into the Key Regeneration Outcomes risk noted above. The score has also been reduced from 15 to 9 to reflect this change in focus as well as the significant progress made in tackling unemployment in Renfrewshire over the last few years.

2.8 The service risk register continues to bring to sharp focus the significant risks facing the council and this should be balanced with recognition of the opportunities that the council continues to pursue along with the benefits that also continue to be delivered. As with previous years, the risk register continues to be aligned with the themes of the council's business plan:

 <b>Better Future - Place</b>	 Driving physical and economic regeneration	 Protecting the public
	 Building on our culture and heritage	 Creating a sustainable Renfrewshire
 <b>Better Future - People</b>	 Reducing the level and impact of poverty	 Raising attainment and closing the attainment gap
	 Supporting and sustaining people into employment	 Improving care, health and wellbeing
 <b>Better Council</b>	 Supporting our employees	 Continuing to be a well run council

2.9 Many of the risks continue to be inter-related and inter-dependent. Given the interdependencies between the service's opportunities, risks and benefits, the oversight that the Senior Management Team and the Corporate Risk Management Group applies on an ongoing basis in terms of close monitoring and review of the service risks and progress of associated action, is essential for understanding the complexity of the current risk environment of the council, particularly during a continued period of challenge and considerable organisational change.

2.10 On the basis of the review of the business context for the council, the Senior Management Team, has therefore agreed the key risks to be recorded within the service risk register going forward from April 2016.

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### 3. The Service risk profile and Top Risks going forward from April 2016

3.1 The detailed service risk register from April 2016 is provided in the attached appendix. The risk register is set out with risks aligned to the themes of the new council's business plan.

3.2 By way of summarising the information contained within the detailed service risk register, the remainder of this section provides:

- Table 3.2.1: the service risk profile in terms of low, moderate, high and very high risks
- Table 3.2.2: all service risk areas ranked in descending order of significance;
- Table 3.2.3: the service's TOP 5 risks with a brief narrative overview.
- Table 3.2.4: an overview of how risks relate to the themes of the council's business plan.

**Table 3.2.1: Service Risk Profile**

Evaluation:	Low	Moderate	High	Very High	Total
No. of Risks:	0	4	8	1	13

\*Refer to Table 3.2.3 for details relating to the very high risk

**Table 3.2.2: Service risk areas in order of significance**

Risk areas	Likelihood	Impact	Score	Evaluation
1) Financial Sustainability	04	05	20	Very High
2) Opportunity Management - Key Regeneration Outcomes	03	05	15	High
3) Opportunity Management - Key Cultural & Heritage Outcomes	03	05	15	High
4) Pressures on Short Stay Income through Welfare Reform changes (homelessness)	03	04	12	High
5) Welfare Reform impact on the HRA	04	03	12	High
6) Energy Efficiency Standard for Social Housing (EESH)	04	03	12	High
7) Unemployment	03	04	12	High
8) Planning and Development Activity	03	04	12	High
9) Supporting and managing our people (health, safety and wellbeing)	03	04	12	High
10) Information management and ICT systems	02	05	10	Moderate
11) Climate change, sustainability and adaptability	02	04	8	Moderate
12) Incident Response and Management	02	04	8	Moderate
13) Business Continuity	02	04	8	Moderate

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**Table 3.2.3: TOP 5 Service Risks**

Title	Risk	Overview
Financial Sustainability	<p><b>Risk Statement</b>  <b>If significant cost pressures and reducing available resources are not successfully planned for and managed effectively over the medium to longer term, there is a serious risk of unplanned/ reactive budget realignments that could jeopardise the financial stability of the council with significant impact on availability and quality of front-line services and capital resource.</b></p> <p>On 3 March 2016 the Council approved the 2016/17 Revenue Budget and Council Tax which confirmed a balanced budget position for 2016/17. The Council has continued to take a number of decisions as part of the ongoing Better Council Change Programme and Debt Smoothing Strategy which support the release of savings over the period 2016/17 – 2017/18 and there is an expectation of a budget gap of up to £6 million or beyond remaining over the two year period to 2017/18, subject to further decisions taken by members.</p>	
Key Regeneration Outcomes	<p><b>Risk Statement</b>  <b>All high profile regeneration programmes/ projects require significant community engagement, robust monitoring and implementation otherwise there is an inherent risk around funding availability, grant conditions, financial and economic assumptions and not delivering the benefits expected from the associated levels of investment.</b></p> <p>This risk pulls together the various regeneration activities being progressed, including the City Deal Programme, improvements to our Town Centres, our targeted approach to the regeneration of specific communities, the building of new homes and the encouragement of additional development and investment into Renfrewshire.</p>	
Key Cultural & Heritage Outcomes	<p><b>Risk Statement</b>  <b>All high profile cultural and heritage programmes/ projects require significant community engagement, robust monitoring and implementation otherwise there is an inherent risk around funding availability, grant conditions, financial and economic assumptions and not delivering the benefits expected from the associated levels of investment.</b></p> <p>This risk deals with the implementation of the key aspects of the Paisley Town Centre Heritage Asset Strategy as well as the progress with the Paisley bid for UK City of Culture in 2021.</p>	
Pressures on Short Stay Income through Welfare Reform changes (homelessness)	<p><b>Risk Statement</b>  <b>Many of the proposed Welfare Reform changes will have a direct impact on the income recovered while using short stay accommodation to fulfil the Council's statutory homelessness obligations. With Universal Credit starting to rollout on 22 June 2015, any failure to mitigate the impact and review service provision methods could result in significant additional costs to the Council.</b></p> <p>Although still in the top 5, this risk score has been reduced from 16 to 12 for 2016/17 to reflect the reduced likelihood of impacts this year as a result of the temporary 'freeze' on some elements of Universal Credit in respect of supported and temporary accommodation. This is likely to increase again next year if the legislation remains unchanged when the freeze is lifted.</p>	
Welfare Reform impact on the HRA	<p><b>Risk Statement</b>  <b>There are significant welfare-related legislative changes planned in the short and medium term which will create additional demand pressures on services, particularly in relation to rent arrears, homelessness and lettings.</b></p> <p>Although the impact of Under Occupancy is now mainly managed through DHPs, there is still uncertainty over how this will be applied/funded at a National level in future years. The payment of Benefits directly to tenants through Universal Credit started rolling out in Renfrewshire on 22 June 2015. Although initially restricted to single applicants in receipt of JSA, the rollout will continue over the next few years. This will increase the rent that must be collected from tenants from £15m to £43m per annum once fully implemented. Failure to collect this rent will jeopardise the financial viability of the Housing Revenue Account (HRA).</p>	

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**Table 3.2.4: Relationship with the council's business plan**

1: A Better Future - PLACE		
01 Driving Physical & Economic Regeneration	DHRR16.01.01 Opportunity Management - Key Regeneration Outcomes	<u>Context:</u> (i) City Deal and making sure local people & business benefit as much as possible. (ii) Working with RSL partners to deliver more affordable homes in Renfrewshire. (iii) Progressing Community Growth Areas across Renfrewshire (iv) Delivering actions that will improve our Town and Village centres. (v) Using new approaches to attract new development and investment.
	DHRR16.01.02 Unemployment	<u>Context:</u> (1) Immediate considerations such as tackling worklessness and youth unemployment (2) Supporting local Businesses and start-ups. (3) Employability initiatives. (4) Maximising external funding. (5) Other public focused issues that may emerge from the Council Plan / SOA indicators.
02 Building on our Culture & Heritage	DHRR16.02.03 Opportunity Management - Key Cultural & Heritage Outcomes	<u>Context:</u> (i) Developing the bid for Paisley to be the 2021 UK City of Culture (ii) Implementing the Renfrewshire Tourism Framework and Action Plan. (iii) Delivering the Paisley Town Centre Heritage Asset Strategy (iv) The Paisley Museum and Museum Store developments
	DHRR16.02.04 Planning and Development Activity	<u>Context:</u> (1) Maximising the benefits for the area through targeted activity. (2) Promoting investment in additional housing (3) Growing population levels. (4) Securing development that benefits the natural environment and biodiversity of Renfrewshire.
04 Creating a Sustainable Renfrewshire	CRR16.04.07 Climate change, sustainability and adaptability	<u>Context:</u> (i) Protecting and enhancing the Green Belt and strengthening landscape character in Renfrewshire (ii) Growing Renfrewshire's population (iii) Protecting and sustaining human health and enhancing human well being. (iv) Promoting activity to increase trips undertaken by walking, cycling and public transport (v) Protecting and enhancing the water environment and flood risk management (vi) Improving air quality and reducing the level of airborne pollutants (vii) Reducing green-house gas emissions (viii) Reducing Renfrewshire's carbon foot print (ix) Increasing energy efficiency
	DHRR16.04.05 Energy Efficiency Standard for Social Housing (EESH)	<u>Context:</u> EESH was effective from April 2015 with the first milestone set for 31 December 2020. There will be a mid term progress review in 2017. Estimated delivery cost for the Council over and above normal lifecycle replacements will be circa £21m to December 2020 before deduction of any external grant support and owner contributions.

Document Title:	Corporate Risk Register 2016			9
Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
Date Effective:	18/05/2016	Review Dates:	Quarterly by CRMG to 31/03/2017	

## 2: A Better Future - PEOPLE

05 Reducing the level and impact of Poverty	DHRR16.05.06 Pressures on Short Stay Income through Welfare Reform changes (homelessness)	<p><u>Context:</u></p> <p>(1) Loss of income as a result of household LHA rates being used for Benefit entitlement as opposed to using property size rates.</p> <p>(2) Potential for loss or reduction of the weekly admin element of the short stay rent.</p> <p>(3) Continuing uncertainty over what criteria will be used to determine who will be paid benefit direct.</p> <p>(4) Impact of proposal to cease payment of Housing Benefit to applicants under 21 years old.</p> <p>(5) The continuing rollout of Universal Credit from 22 June 2015 to single applicants who qualify for JSA impacts on:-</p> <p>a) The weekly admin element that can be recovered will reduce from £60 to £45 and uncertainty exists over how the £45 can be claimed.</p> <p>b) Universal Credit cases are charged using current LHA rates while others still use the Jan 2011 rates per DWP rules.</p> <p>c) The possibility of paying rent directly to tenants introduces debt recovery issues as some homeless clients have more chaotic lifestyles or additional support needs.</p> <p>d) Uncertainty over the impact that monthly assessment periods will have on a very mobile client group.</p> <p>This potential 'loss' of income as a result of Universal Credit needs to be planned for.</p>
	DHRR16.05.07 Welfare Reform impact on the HRA	<p><u>Context:</u></p> <p>1) Under Occupancy is now predominately managed through DHPs.</p> <p>2) Universal Credit started to roll out in Renfrewshire on 22 June 2015 where housing benefit previously paid directly to the Council is now be paid to tenants who qualify for Universal Credit, initially single applicants who qualify for JSA.</p> <p>3) Changes to the housing system and operational processes will be required to identify and support those in receipt of Universal Credit.</p> <p>4) Uncertainty over Alternative Payment Arrangements (APAs) and the sharing of information regarding tenants now being paid through Universal Credit.</p> <p>5) Impact of proposal to cease payment of Housing Benefit to applicants under 21 years old.</p> <p>6) Resource impact of administering Universal Credit payments, managed payments and third party deductions from the DWP.</p>

## 3: A Better Council

10 Continuing to be a Well Run Council	HPRR16.10.08 Financial Sustainability	<p><u>Context:</u></p> <p>Due to effective financial planning, the council is well placed to address the financial challenges forecast over the shorter term, however there are significant and rising pressures forecast from 2016/17 onwards. Consequently the risk remains very high and continues to be subject to significant and regular scrutiny.</p> <p>Ongoing challenges include:</p> <p>(1) Demand/ changing demographics</p> <p>(2) Reduction in resources available to deliver services</p> <p>(3) New 'Self Directed Support' agenda requires the council to make funds available to clients with no guarantee that they will use council services</p> <p>(4) Financial/ efficiency savings, inflation rates and reduced income from asset sales</p> <p>(5) Workforce/ Rising employee and pension costs, meeting increased demand with reduced workforce</p> <p>(6) Investment/ for roads, schools, housing stock to support existing services and economic growth.</p> <p>(7) Maintaining assets/ backlog maintenance and repair for the estate</p> <p>(8) Environmental/ uncertain energy and fuel costs, emission reduction targets</p> <p>(9) Potential financial impact of the extension of Universal Credit</p> <p>(10) Potential financial impact of the fiscal frame work underpinning the Scotland Bill</p> <p>(11) Potential financial impact arising from the Integration of Health and Social Care Services in Renfrewshire</p>
	DHRR16.10.09 Incident Response and Management	<p><u>Context:</u></p> <p>(1) In response to, for example, severe weather, flooding, public health outbreak, etc.</p>
	DHRR16.10.10 Business Continuity	<p><u>Context:</u></p> <p>(1) Ensuring service continuity during periods where there is non availability of premises, employees or systems impacting on service functions.</p>

Document Title:	Corporate Risk Register 2016			10
Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
Date Effective:	18/05/2016	Review Dates:	Quarterly by CRMG to 31/03/2017	

	DHRR16.10.11 Supporting and managing our people (health, safety and wellbeing)	<u>Context:</u> (1) Supporting employee attendance, safety, and well being (2) Ensuring compliance with the Council's equality framework (3) Ensuring arrangements in place to deal with the scope, breadth, complexity and pace of change. (4) Ensuring effective communication / consultation with stakeholders. (5) Maintaining excellent employee and trade union relations. (6) Implementing new corporate working models. (7) Modernising terms and conditions and changing job roles and service delivery models. (8) Supporting management and employee development through the consistent application of the Council's learning and development framework Maintaining service standards with reduced employee resources.
	DHRR16.10.12 Information management and ICT systems	<u>Context:</u> (1) Applying corporate protocols to ensure integrity and accuracy of data. (2) Working effectively with ICT colleagues to develop ICT capacity / available technology to support service development and the change agenda.

3.3 The risk treatment activity planned for 2016 and beyond is shown within the service risk register in the appendix that follows. This activity (proportionate to the level of each risk) will further contribute to either the prevention of the risk occurring, where possible, or mitigating their potential effects. Where there are no actions linked to a risk this indicates that the risk is being managed as 'business as usual' taking account of the control measures currently in place.

3.4 The service risk register continues to underpin the key priorities of the council's Annual Strategic Audit Plan. Actions relating to planned audits for 2016/17 have been aligned to the relevant risks in the appendix. Any improvement actions arising from 2015/16 internal audit work will continue to be integrated into the risk register as audit reports are finalised.

3.5 A midyear progress report on the service risk register will be reported in due course to the Housing and Community Safety Policy Board. Information on specific significant risks will be reported to the Senior Management Team as required on an exceptional basis.

Document Title:	Corporate Risk Register 2016			11
Service:	N/A	Lead Author	Risk Manager on behalf of the Director of F&R	
Date Effective:	18/05/2016	Review Dates:	Quarterly by CRMG to 31/03/2017	



# Development and Housing Services Risk Register

## Appendix A



Report Type: Risks Report  
Report Author: Finance Manager

### Priority 1: A Better Future - PLACE Objective 01 Driving Physical & Economic Regeneration

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
<p>DHRR16.01.01 Opportunity Management - Key Regeneration Outcomes</p> <p><b>Context:</b></p> <ul style="list-style-type: none"> <li>*City Deal and making sure local people &amp; business benefit as much as possible from these.</li> <li>*Working with Housing Association partners to build more affordable homes in Renfrewshire.</li> <li>*Progressing Community Growth Areas across Renfrewshire</li> <li>*Delivering actions that will improve our Town and Village centres.</li> <li>*Using new approaches to attract new development and investment.</li> </ul> <p><b>TOP 5 RISK</b></p>	<p>All high profile regeneration programmes/projects require significant community engagement, robust monitoring and implementation otherwise there is an inherent risk around funding availability, grant conditions, financial and economic assumptions and not delivering the benefits expected from the associated levels of investment.</p>	<p>Director of Development &amp; Housing Services</p>	<p><b>City Deal</b></p> <ul style="list-style-type: none"> <li>*All projects will be managed using the Council's established Project Management Framework and the City Deal Assurance Framework.</li> <li>*Internal governance is now in place via the City Deal Programme Board (chaired by the Chief Executive) and the Leadership Board.</li> <li>*Dedicated City Deal Project Team with Programme Director and relevant experience of delivering major infrastructure projects in place and making good progress.</li> <li>*Masterplanning exercise underway and initial discussions held with Airport on implementation of the Investment Area.</li> </ul> <p><b>Town Centre Regeneration</b></p> <ul style="list-style-type: none"> <li>*Paisley Heritage Asset Strategy approved in January 2014</li> <li>*Paisley BID (Business Improvement District) Steering Group established, the Council is represented on the BID.</li> <li>*Simplified Planning Zone established in Renfrew Town Centre in Aug 2015.</li> <li>*Bid submitted to HLF (Dec 2015) for funding for redevelopment of Paisley Museum.</li> <li>*Johnstone town hall project being implemented. Significant renewal project of old town hall/swimming pool/library complex. Brings together Council services into a new civic centre piece for the town.</li> <li>*Well received charette process held in Erskine in Feb 2016 including proposals for town centre.</li> <li>*Retail incubator established in Paisley Town Centre.</li> <li>*Bid submitted Feb 2016 to HLF / HES for further townscape heritage priority projects in Paisley Town Centre.</li> <li>*Preparation and consultation on Town Centre Strategies for</li> </ul>	03	05	15 High

			<p>Linwood, Johnstone, Erskine, Braehead and Renfrew in 2015.</p> <p><b><u>Community Regeneration</u></b>  The Council has identified a number of priority regeneration projects in local residential communities through the SHIP process. These include:</p> <ul style="list-style-type: none"> <li>*Paisley West End – Council is partnering with a RSL to bring forward a masterplan for this residential community during 2016.</li> <li>*Johnstone Castle – replacement of significant number of unpopular tenemental properties and provision of new build social rented properties for local residents.</li> <li>*Bishopton – around 2,500 homes being provided in a new community on brownfield site which will also contain education and community facilities. Approx. 25% of the new housing will be in the affordable category.</li> </ul> <p><b><u>House building and encouragement of investment</u></b>  <ul style="list-style-type: none"> <li>*Setting ambitious targets for new build housing in Renfrewshire.</li> <li>*Promotion/Marketing of Renfrewshire as a place to invest eg. attending MIPIM conference with Invest in Glasgow team, March 2016.</li> <li>*Review of Council's land and property assets to facilitate new development and commencing discussions with CPP partners on joint approaches to property solutions.</li> </ul> </p>			
Action Codes	Linked Actions	Assigned To	Due Date	Status		
DHRR16.01.01a	Evaluate the potential for an Airport Investment Area Steering Group with key partners.	Head of Regeneration; Project Director - City Deal	30 Sept 2016			
DHRR16.01.01b	Produce a Town Centre Vision for Paisley in 2016.	Head of Regeneration	31-Mar-2017			
DHRR16.01.01c	Apply for Purple Flag status in 2016 for Paisley Town Centre focusing on quality, accessibility and safety for users.	Strategic Change Manager	31-Mar-2017			
DHRR16.01.01d	Progress the Proposed new Paisley Lending Library in town centre.	Head of Regeneration	31-Dec-2017			
DHRR16.01.01e	Makers space (MAKLAB) proposed for Paisley town centre in 2016.	Economic Devt Manager	31-Mar-2017			
DHRR16.01.01f	Open the UK City of Culture Bid Base in Paisley High Street in summer 2016.	Project Director - City of Culture	30 Sept 2016			
DHRR16.01.01g	Submit Outline Business Cases for the 3 City deal projects for approval.	Project Director - City Deal	31-Dec-2016			



Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.01.02 Unemployment Context: (1) Immediate considerations such as tackling worklessness and youth unemployment (2) Supporting local Businesses and start-ups. (3) Employability initiatives. (4) Maximising external funding. (5) Other public focused issues that may emerge from the Council Plan / SOA indicators.	The Economic climate is having a significant impact on businesses and employment opportunities both locally and nationally. If the council and its key partners do not effectively manage these challenges there is a risk of increased poverty, homelessness, worklessness, youth unemployment and businesses failing.	Head of Regeneration	Invest in Renfrewshire *The business and employability teams are experienced in delivering similar programmes. *Administrative processes and awards of grants have been audited and checked by legal services. *Partnership agreements are signed with all companies involved with the programme. *A sound procurement process is in place for the programme.  <u>Employability Initiatives</u> The Renfrewshire Employability Programme (REP) concludes in 2015 and is being replaced by various employability initiatives which will see a greater focus on particular groups who are furthest from the labour market and the services offered will be more intensive and with greater barrier removal support over the next three years. This will be delivered through a mix of in-house delivery, partnership funding and contracted activity and in order to recognise the changing demographics of the unemployed population the range of youth services will now be available to people up to the age of 29 while an enhanced programme of Adult Employability Services will also be developed partly in relation to the emerging programmes which are being delivered through the City Deal. *The Renfrewshire Employability Hub has been developed to provide a more integrated level of support to young unemployed people.	03	04	12 Moderate
Action Codes	Linked Actions	Assigned To				Status
DHRR16.01.02a	Deliver the Renfrewshire Employability Partnership Programme as the Council's response to the shared services agenda.	Economic Development Manager				31-Mar-2017
DHRR16.01.02b	Through implementation of the Invest in Renfrewshire programme - develop an enhanced role in tackling the economic and social challenges impacting on individuals and businesses.	Economic Development Manager				31-Mar-2017
DHRR16.01.02c	Deliver Business Gateway services in Renfrewshire in partnership with Inverclyde and East Renfrewshire Councils	Economic Development Manager				31-Mar-2017

**Priority 1: A Better Future - PLACE**  
**Objective 02 Building on our Culture & Heritage**

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.02.03 Opportunity Management - Key Cultural & Heritage Outcomes	All high profile cultural and heritage programmes/ projects require significant community engagement, robust monitoring and implementation otherwise there is an inherent risk around funding availability, grant conditions, financial and economic assumptions and not delivering the benefits expected from the associated levels of investment.	Director of Development & Housing Services	<b>City of Culture</b> *Partnership Board and Executive Group set up to co-ordinate the Bid process in 2015. *Engagement with local community and stakeholders to escalate during 2016. *UK City of Culture Bid Base to open in Paisley High Street in summer 2016. *Culture Events and Heritage Fund launched Feb 2016 for community groups to apply for financial support for building cultural capacity. *Multiple cross stakeholder groups established and progressing spring 2016 * Programme producers have been appointed to actively pursue funding in development phase. <b>PTCHAS</b> *Paisley Heritage Asset Strategy approved in January 2014 *Paisley BID (Business Improvement District) Steering Group established, the Council is represented on the BID. *Retail incubator established in Paisley Town Centre. <b>Museum</b> * Bid submitted to HLF (Dec 2015) for funding for redevelopment of Paisley Museum. Decision expected summer 2016.	03	05	15 High
<b>TOP 5 RISK</b>						
Action Codes	Linked Actions			Assigned To	Due Date	Status
CE.SIP	Provide branding and promotions to support the 2021 Bid			Head of Marketing	30-Jun- 2017	
CE.SIP	Implement the Renfrewshire Tourism Framework			Head of Marketing	31-Mar- 2018	
CE.SIP	Launch our marketing campaign to promote Renfrewshire as a world class destination			Head of Marketing	31-Mar- 2018	
DHRR16.02.03a	Develop fund raising strategy to support museum development and City of Culture programme.			Head of Finance	31-Mar- 2017	

Context		Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.02.04 Planning and Development Activity Context: (1) Maximising the benefits for the area through targeted planning and development activity. (2) Promoting investment in additional housing (3) Sustaining population levels. (4) Sustainable development to ensure the natural environment and biodiversity of Renfrewshire is protected.		Effective, targeted planning and development activity is required to :- a) Maximise benefits for the area and its residents. b) Promote investment in additional housing which contributes towards sustaining population levels. c) Ensure the natural environment and biodiversity of Renfrewshire is protected through sustainable development.	Head of Planning	* Detailed permissions in place for the development of 2,000 homes at Renfrew Riverside. * All relevant consents have been approved for Ordnance Factory site at Bishopston. * Masterplan produced for the Johnstone South West Community Growth Area. * Ongoing modernisation of the Planning System designed to support sustainable investment. * Creation of Glasgow Airport Improvement Zone. * The Local Housing Strategy sets out how the Council and its partners intend to meet housing need and demand across all tenures in Renfrewshire. * The Strategic Housing Investment Plan (SHIP) identifies the housing requirements across Renfrewshire. * Local Development Plan updated to identify locations and sites for housing development.	03	04	12 Moderate
Action Codes	Linked Actions				Assigned To	Due Date	Status
DHRR16.02.04a	Implement the Objectives of the Local Development Plan				Head of Planning & Housing	31-Mar-2017	
DHRR16.02.04b	Support Development at key business and employment locations identified in the Strategic Development Plan				Head of Planning & Housing	31-Mar-2017	

**Priority 1: A Better Future - PLACE**  
**Objective 04 Creating a Sustainable Renfrewshire**

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
CRR16.04.07 Climate change, sustainability and adaptability	If the council does not make the most of opportunities associated with climate change, sustainability and adaptability, there is a risk of missed opportunities for maximising savings and the potential for financial penalties.	Director of Development & Housing Services	<b>Top 5 controls:</b> *The Council has used the Climate Change Assessment Tool – helps public sector organisations in Scotland self-evaluate their performance under the public sector duties of the Climate Change (Scotland) Act 2009 *The Carbon Management Plan has specific objectives to reduce emissions and these are included in other key documents such as the Council Plan *Implementation of the Corporate Asset Management Strategy ensures that property assets are managed effectively and efficiently through the provision of relevant management and performance information *The Energy Management Team: -ensure energy management initiatives are aligned to the capital investment programme and corporate asset strategy to optimise use of property estate and reduce overall running costs and energy consumption levels -promote reductions in energy usage and advise employees and residents about energy efficiency *Through the Procurement Unit, sustainability and community benefits are considered in the development of all contract strategies	02	04	8 Moderate
Context: *Protecting and enhancing the Green Belt and strengthening landscape character in Renfrewshire *Stabilising Renfrewshire's population *Protecting and sustaining human health and enhancing human well being. *Ensuring better integration between transport and land use planning and increasing the proportion of trips undertaken by walking, cycling and public transport *Protecting and enhancing the water environment and promoting sustainable flood risk management *Improving air quality and reducing the level of airborne pollutants *Reducing green-house gas emissions *Reducing Renfrewshire's carbon foot print *Increasing energy efficiency						
Action Codes	Linked Actions	Assigned To	Due Date	Status		
CRR16.04.07	Undertake a review of all climate change declarations submitted by other authorities during 2015 to identify good practice and inform further potential council activity	tbc	30-Jun-2017			
CRR16.04.07a	Internal Audit to review carbon management	Chief Auditor	30-Jun-2017			
FR.SIP	Implement the key actions in the Carbon Management Plan to increase energy efficiency, reduce energy consumption and to reduce carbon emissions across the property estate	Head of Property Services	31-Mar-2017			

Context		Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.04.05 Energy Efficiency Standard for Social Housing (EESH) <u>Context:</u> EESH was effective from April 2015 with the first milestone set for 31 December 2020. There will be a mid term progress review in 2017. Estimated delivery cost for the Council over and above normal lifecycle replacements will be circa £21m to December 2020 before deduction of any external grant support and owner contributions.		Delivery of all of the EESH measures will require access to external funding sources such as Energy Company Obligation (ECO). If the council does not secure sufficient funding to deliver all EESH measures, some tenants may potentially remain or fall into fuel poverty with the potential for adverse publicity and reputational damage.	Director of Housing and Development Services	Energy Efficiency Standard for Social Housing (EESH) * Opportunities are being investigated to secure external grant funding for energy improvements to meet new energy standards. * The Scottish Government has confirmed that a review will take place in 2017 to establish if landlords have been successful in securing funding for the investment. Temporary exemptions may be possible where it can be demonstrated that external funding has been sought but cannot be secured. As a result, where EESH measures cannot be applied in the short to medium term, some tenants may potentially remain or fall into fuel poverty.	04	03	12 Moderate
Action Codes	Linked Actions			Assigned To		Due Date	Status

**Priority 2: A Better Future - PEOPLE**  
**Objective 05 Reducing the level and impact of Poverty**

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.05.06 Pressures on Short Stay Income through Welfare Reform changes (homelessness)  Context: (1) Loss of income as a result of household LHA rates being used for Benefit entitlement as opposed to using property size rates. (2) Potential for loss or reduction of the weekly admin element of the short stay rent. (3) Continuing uncertainty over what criteria will be used to determine who will be paid benefit direct. (4) Impact of proposal to cease payment of Housing Benefit to applicants under 21 years old. (5) The continuing rollout of Universal Credit from 22 June 2015 to single applicants who qualify for JSA impacts on:- a) The weekly admin element that can be recovered will reduce from £60 to £45 and uncertainty exists over how the £45 can be claimed. b) Universal Credit cases are charged using current LHA rates while others still use the Jan 2011 rates per DWP rules. c) The possibility of paying rent directly to tenants introduces debt recovery issues as some homeless clients have more chaotic lifestyles or additional support needs. d) Uncertainty over the impact that monthly assessment periods will have on a very mobile client group. This potential 'loss' of income as a result of Universal Credit needs to be planned for.  <b>TOP 5 RISK</b>	Many of the proposed Welfare Reform changes will have a direct impact on the income recovered while using short stay accommodation to fulfil the Council's statutory homelessness obligations. With Universal Credit starting to rollout on 22 June 2015, any failure to mitigate the impact and review service provision methods could result in significant additional costs to the Council.	Director of Housing and Development Services	* Financial modelling has been completed to quantify the impact of each element of the Welfare Reform proposals. * The Council is lobbying through various channels to get the vulnerable nature of homeless clients recognised with an exclusion from the Direct Payment proposals. * Reviewed the current stock of temporary accommodation with a view to reconfiguring the supply to mitigate the impact of under occupation.  The likelihood score has been reduced to 3 for 2016/17 to reflect the temporary 'freeze' on some elements of Universal Credit in respect of supported and temporary accommodation. This is likely to increase again next year if the legislation remains unchanged when the freeze is lifted.	03	04	12 Moderate
Action Codes	Linked Actions	Assigned To	Due Date	Status		
DHRR16.05.06a	Update financial modelling to quantify the potential impact on the provision of short stay accommodation of the proposal to cease the payment of Housing Benefit to those under 21 years old.	Finance Business Partner	31-Sept-2016			

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.05.07 Welfare Reform impact on the HRA Context: 1) Under Occupancy is now predominately managed through DHPs. 2) Universal Credit started to roll out in Renfrewshire on 22 June 2015 where housing benefit previously paid directly to the Council is now be paid to tenants who qualify for Universal Credit, initially single applicants who qualify for JSA. 3) Changes to the housing system and operational processes will be required to identify and support those in receipt of Universal Credit. 4) Uncertainty over Alternative Payment Arrangements (APAs) and the sharing of information regarding tenants now being paid through Universal Credit. 5) Impact of proposal to cease payment of Housing Benefit to applicants under 21 years old. 6) Resource impact of administering Universal Credit payments, managed payments and third party deductions from the DWP.  TOP 5 RISK	There are significant welfare-related legislative changes planned in the short and medium term which will create additional demand pressures on services, particularly in relation to rent arrears, homelessness and lettings. Although the impact of Under Occupancy is now mainly managed through DHPs, there is still uncertainty over how this will be applied/funded at a National level in future years. The payment of Benefits directly to tenants through Universal Credit started rolling out in Renfrewshire on 22 June 2015. Although initially restricted to single applicants in receipt of JSA, the rollout will continue over the next few years. This will increase the rent that must be collected from tenants from £15m to £43m per annum once fully implemented. Failure to collect this rent will jeopardise the financial viability of the Housing Revenue Account (HRA).	Head of Planning & Housing Services	*The potential impact of the roll out of Universal Credit has been modelled and is updated regularly to reflect any new information from DWP or other parties. *Additional staffing resource is being recruited to ensure that DWP UC payments can be processed. *The Council continues to be represented in discussions at a national level on a range of Welfare reform issues. *The Council has invested significantly in advice services and front line provision to support citizens affected by welfare reform changes. *Community Planning Partnership ensures cohesive working among partners. *Additional corporate investment in place for 2015/16 to continue to provide enhanced debt advisory services. *Well developed income management arrangements in place to monitor rental income levels and arrears levels. *DaHS have integrated additional resources into neighbourhood services to ensure that any impact is minimised and income can be maximised. *Detailed 30 year Business Plan can be updated to model the impact of pressures or changes on the longer term viability of the HRA. *Ongoing training for staff on changes to Housing Benefit regulations. *Funds have been allocated to support the delivery of financial assistance and employment opportunities for affected tenants. *The administration arrangements and spend in relation to Scottish Welfare Fund and Discretionary Housing Payments are monitored and reviewed on an ongoing basis.	04	03	12 Moderate
Action Codes	Linked Actions	Assigned To			Due Date	Status
DHRR16.05.07a	Update financial modelling to quantify the potential impact on the HRA of the proposal to cease the payment of Housing Benefit to those under 21 years old.	Finance Business Partner			31-Sept-2016	
DHRR15.02.10b	Review policies in relation to allocations and support available to reflect the potential impact of ceasing the payment of Housing Benefit to those under 21.	Housing Services Manager			31-Mar-2017	
DHRR16.05.07b	Attend the Council's Welfare Reform Steering Group to ensure that the wider impacts of Welfare Reform are identified and planned for.	Finance Business Partner			31-Mar-2017	



**Priority 3: A Better Council**  
**Objective 10 Continuing to be a Well Run Council**

Context		Risk Statement	Owned by	Current Risk Control Measures	L'hood	Impact	Evaluation	
DHRR16.10.08 Financial Sustainability		If significant cost pressures and reducing available resources are not successfully planned for and managed effectively over the medium to longer term, there is a serious risk of unplanned/ reactive budget realignments that could jeopardise the financial stability of the council with significant impact on availability and quality of front-line services and capital resource	Director of Devt and Housing Services	<b>Top 5 controls:</b> <ul style="list-style-type: none"><li>• Council approved Medium Term Financial Strategy including key planning principles with regards use of reserves, addressing costs growth, investment in early intervention and preventative spend areas and the use of capital receipts.</li><li>• Well developed budget planning, budget setting and budget monitoring arrangements at both officer and member level; clear decision making and escalation process in place with regards budget management and reporting to Officer groups and Boards</li><li>• As part of medium term financial planning arrangements there is continuous development of saving workstreams to ensure that the Council has an appropriate range of projects underway which will provide a sufficient scope and depth of saving options for elected members as part of delivering a balanced budget year on year. There is also close monitoring of agreed savings to ensure risk of double counting is minimised</li><li>• Regular updates provided to CMT and Council with regards the national fiscal position, likely developments and the impact on the council through close liaison with national groups and the Scottish Government</li></ul> <b>Other controls:</b> <ul style="list-style-type: none"><li>• Well developed debt strategy which ensures over the medium term the Council's current and future debt levels are prudent and sustainable in the context of reducing resources and that opportunities for recurring savings are taken advantage of as part of examining the profile of debt payments over the long term</li><li>• Well developed forecasts for energy consumption and related costs based on national contract prices; role as a partner in the development of a waste management shared service allows the council to influence key decisions and be clear on related costs.</li><li>• Improving asset management planning has clarified priority areas for investment in the council's estate, supported by dedicated sources in both the capital plan and revenue budget.</li><li>• Early intervention for tenants going into arrears is provided as well as advice and support to maximise Housing Benefit entitlement to increase tenancy sustainability. Financial Performance and trends are reviewed on a 4 weekly basis.</li></ul>	04	05	20 V.High	
Context: Due to effective financial planning, the council is well placed to address the financial challenges forecast over the shorter term, however there are significant and rising pressures forecast from 2016/17 onwards. Consequently the risk remains very high and continues to be subject to significant and regular scrutiny.  Ongoing challenges include: (1) Demand/ changing demographics (2) Reduction in resources available to deliver services (3) New 'Self Directed Support' agenda requires the council to make funds available to clients with no guarantee that they will use council services (4) Financial/ efficiency savings, inflation rates and reduced income from asset sales (5) Workforce/ Rising employee and pension costs, meeting increased demand with reduced workforce (6) Investment/ for roads, schools, housing stock to support existing services and economic growth. (7) Maintaining assets/ backlog maintenance and repair for the estate (8) Environmental/ uncertain energy and fuel costs, emission reduction targets (9) Potential financial impact of the extension of Universal Credit (10) Potential financial impact of the fiscal framework underpinning the Scotland Bill (11) Potential financial impact arising from the Integration of Health and Social Care Services								
TOP 5 RISK								
Action Codes	Linked Actions	Assigned					Due	Status



Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.10.09 Incident Response and Management Context: (1) In response to, for example, severe weather, flooding, public health outbreak, etc.	Any ineffective preparation and planning for potential disruptive events such as those reflected within the Community Risk Register (CRR), that directly relate to this service's obligations (*) may result in the service's inability to effectively respond and manage the event in a way that minimises harm to the community, our employees and the reputation of the service. (*) Not all statutory, nevertheless include: -Co-ordination and evaluation of available houses and other assets for temporary accommodation; -Use of Emergency Repairs Helpline; -Provision of skilled tradesmen for emergency repairs, cordoning off property, etc.	Director of Housing and Development Services	* Ongoing review of civil contingency arrangements. * Quarterly departmental Crisis and Resilience Management Group meetings. * Development and Housing Services representation on the Corporate Crisis and Resilience Management Group. * Participation in corporate training events such as pandemic flu exercise. * Building Standards annual review of dangerous buildings and emergency callout procedures. * Civil Contingency Plans.	02	04	8 Moderate
Action Codes	Linked Actions					Status

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.10.10 Business Continuity  Context: (1) Ensuring service continuity during periods where there is non availability of premises, employees or systems impacting on service functions.	Non availability of (1) premises, either through fire or flood etc; (2) key staff or significant numbers of front-line staff; and/ or (3) systems (telephony, power failure etc) may result in adverse impact on service provision	Finance and Resources Manager	* Business Continuity Plans in place. * Restoration documents reviewed by restoration leads. * Quarterly reporting of crisis and resilience activity to the SMT * Business Continuity Exercise and Training Manual implemented and Civil Contingencies Service ensures that exercise schedules are adhered to. * ICT Disaster Recovery Plan in place. Technical controls are in place to prevent and limit the effects of IT systems unavailability.	02	04	8 Moderate
<b>Action Codes</b>	<b>Linked Actions</b>					
DHRR16.10.10a	Ensure Business Continuity arrangements are robust and embedded within the service.			Assigned To Finance Business Partner	Due Date 31-Mar-2017	Status

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
<p>DHRR16.10.11 Supporting and managing our people (health, safety and wellbeing)</p> <p>Context:</p> <p>(1) Supporting employee attendance, safety, and well being</p> <p>(2) Ensuring compliance with the Council's equality framework</p> <p>(3) Ensuring arrangements in place to deal with the scope, breadth, complexity and pace of change.</p> <p>(4) Ensuring effective communication / consultation with stakeholders.</p> <p>(5) Maintaining excellent employee and trade union relations.</p> <p>(6) Implementing new corporate working models.</p> <p>(7) Modernising terms and conditions and changing job roles and service delivery models.</p> <p>(8) Supporting management and employee development through the consistent application of the Council's learning and development framework</p> <p>Maintaining service standards with reduced employee resources.</p>	<p>Any gaps in communicating effectively with our employees, building on good employee and trades union relationships, ensuring equalities and supporting attendance, may impact adversely on some of our employees in terms of their quality of working life.</p>	<p>Director of Housing and Development Services</p>	<p>*Regular communications from Chief Executive and via Renfo re changes that may impact on employees.</p> <p>*DaHS specific issues are covered in the 'In The Loop' newsletter produced throughout the year.</p> <p>*Corporate communication strategy in place for Better Council Programme.</p> <p>*Health and safety issues are a standing item at both SMTs and at Team Talks.</p> <p>*A proactive health and safety management system is in place supported by internal and external Health &amp; Safety Audit/ Inspection programmes (i.e. BSI: BS OHSAS 18000:2007).</p> <p>*Managing Absence Policy in place and absence stats monitored.</p> <p>*Specialised supporting attendance team in place to take forward improvements in attendance levels and implement the supporting attendance action plan.</p> <p>*Occupational health available for all staff.</p> <p>*New structures to best enable flexible working and align skills and resources to meet service demand have been adopted.</p> <p>*Regular trade union liaison meetings.</p> <p>*Methodologies and processes have been developed and adopted to manage change.</p>	03	04	12 Moderate
Action Codes	Linked Actions	Assigned To				
DHRR16.10.11a	Continue to implement and monitor the impact of policies and activities aimed at reducing staff absence levels.	<p>Due Date</p> <p>31-Mar-2017</p> <p>Status</p>				

Context	Risk Statement	Owned by	Current Risk Control Measures	Likelihood	Impact	Evaluation
DHRR16.10.12 Information management and ICT systems Context: (1) Applying corporate protocols to ensure integrity and accuracy of data. (2) Working effectively with ICT colleagues to develop ICT capacity / available technology to support service development and the change agenda.	If the service's information governance, management arrangements and ICT systems are not sufficiently robust there is a risk that the availability, confidentiality and integrity of the information may be compromised, the council's reputation is seriously affected, financial penalties are enforced upon the Council and that the service's ICT needs/ objectives are not met.	Director of Housing and Development Services	<p>*The department supports and complies with all the controls and policies applied across the Council and those operated by IT Services which protect the availability, confidentiality and integrity of data.</p> <p>*Weekly reconciliations are carried out on the financial systems and the Housing Management System.</p> <p>*Any projects involving changes or upgrades to current systems are planned with assistance from IT Services as required and detailed testing is carried out before any go live is actioned.</p> <p>*Regular system backups are co-ordinated by IT Services to minimise the impact of data loss through any system failure.</p> <p>*IT Development Plan and associated projects to modernise the way we work.</p> <p>*Specialist support and project management expertise is provided for all major projects by Finance and Corporate Services.</p> <p>*IT liaison meetings take place with major suppliers to mitigate our reliance on certain IT suppliers.</p> <p>*Online training package in place for Information Security.</p> <p>*Awareness campaigns have been delivered highlighted the importance of data security. The authorised signatory database has been reviewed and updated.</p>	02	05	10 Moderate
Action Codes	Linked Actions		Assigned To		Due Date	Status

## Risk Matrix for Adverse Impact

### Introduction

Risk should be analysed consistently across the council in terms of the significance of its impact and the likelihood of occurrence. The Risk Matrix is therefore the tool that is to be used for this purpose. The impact element of the same matrix may be used for the grading of adverse events, complaints or claims.

### Impact

When considering the consequences of a potential risk, all scenarios must be considered. It may even be appropriate to consider the worst case scenario, however, those undertaking the risk analysis must be able to provide a robust rationale and have evidence to support their selection. For example, if 'death' could be the ultimate potential impact in relation to a specific problem, the risk assessors must have knowledge that this outcome has occurred in the past either internal or external to Renfrewshire Council. (A full list of descriptions to assist in analysing consequence is contained on the following two pages of this appendix);

### Likelihood

Similarly when considering the likelihood of occurrence, the risk assessor's judgement must be based on the prevalence of the event/ circumstance and outcome, backed up by experience and data such as relevant incidents/ events, complaints and/ or claims.

### Evaluation

As shown in the matrix below, Impact x Likelihood produces an evaluation of the significance of risk, described as 'Low', 'Moderate', 'High' or 'Very High'.

How a risk is evaluated will determine how the risk is then treated:

Likelihood	Consequent Impact				
	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Extreme
5 Almost Certain	5	10	15	20	25
4 Likely	4	8	12	16	20
3 Possible	3	6	9	12	15
2 Unlikely	2	4	6	8	10
1 Remote	1	2	3	4	5

Low (1-3),

Moderate (4-9),

High (10-16), or

Very High (17-25)

## Consequence Impact

"Domains"	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Extreme
Objectives and Projects	<ul style="list-style-type: none"> <li>▪ Barely noticeable reduction in scope / quality / schedule</li> </ul>	<ul style="list-style-type: none"> <li>▪ Minor reduction in scope / quality / schedule</li> </ul>	<ul style="list-style-type: none"> <li>▪ Reduction in scope or quality, project objectives or schedule.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Significant reduction in ability to meet project objectives or schedule.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Inability to meet project objectives, reputation of the organisation seriously damaged and failure to appropriately manage finances.</li> </ul>
Injury (physical and psychological) to clients/staff.	<ul style="list-style-type: none"> <li>▪ Adverse event leading to minor injury not requiring first aid.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Minor injury or illness, first-aid treatment needed. No staff absence required.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Significant injury requiring medical treatment and/or counselling.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Major injuries or long term incapacity/ disability (loss of limb), requiring medical treatment and/or counselling.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Incident leading to death or major permanent incapacity.</li> </ul>
Client experience / outcome	<ul style="list-style-type: none"> <li>▪ Reduced quality of client experience / outcome not directly related to service delivery.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Unsatisfactory client experience / outcome directly related to service provision – readily resolvable</li> </ul>	<ul style="list-style-type: none"> <li>▪ Unsatisfactory client experience / outcome, short term effects – expect recovery &lt; 1Wk</li> </ul>	<ul style="list-style-type: none"> <li>▪ Unsatisfactory client experience / outcome, long term effects - expect recovery &gt; 1Wk</li> </ul>	<ul style="list-style-type: none"> <li>▪ Unsatisfactory client experience / outcome, continued ongoing long term effects.</li> </ul>
Complaints / claims	<ul style="list-style-type: none"> <li>▪ Locally resolved complaint</li> </ul>	<ul style="list-style-type: none"> <li>▪ Justified complaint peripheral to direct service provision</li> </ul>	<ul style="list-style-type: none"> <li>▪ Below excess claim.</li> <li>▪ Justified complaint involving inappropriate service.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Claim above excess level.</li> <li>▪ Multiple justified complaints.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Multiple claims or single major claim.</li> </ul>
Staffing and competence	<ul style="list-style-type: none"> <li>▪ Short term low staffing level (&lt; 1 day), where there is no disruption to service.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Ongoing low staffing level results in minor reduction in quality of client care</li> <li>▪ Minor error due to ineffective training / implementation of training.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Late delivery of key objective / service due to lack of staff.</li> <li>▪ Moderate error due to ineffective training / implementation of training.</li> <li>▪ Ongoing problems with staffing levels</li> </ul>	<ul style="list-style-type: none"> <li>▪ Uncertain delivery of key objective / service due to lack of staff.</li> <li>▪ Major error due to ineffective training / implementation of training.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Non delivery of key objective/ service due to lack of staff.</li> <li>▪ Loss of key staff.</li> <li>▪ Critical error due to insufficient training/ implementation of training.</li> </ul>
Service / business interruption	<ul style="list-style-type: none"> <li>▪ Interruption in a service which does not impact on the delivery of client care or the ability to continue to provide service</li> </ul>	<ul style="list-style-type: none"> <li>▪ Short term disruption to service with minor impact on client care.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Some disruption in service with unacceptable impact on client care.</li> <li>▪ Temporary loss of ability to provide service.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Sustained loss of service which has serious impact on delivery of client care resulting in major contingency plans being invoked.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Permanent loss of core service or facility.</li> <li>▪ Disruption to facility leading to significant "knock on" effect.</li> </ul>

"Domains"	1 Insignificant	2 Minor	3 Moderate	4 Major	5 Extreme
Financial	<ul style="list-style-type: none"> <li>Negligible organisational financial loss (£&lt; 1k).</li> </ul>	<ul style="list-style-type: none"> <li>Minor organisational financial loss (£1-10k).</li> </ul>	<ul style="list-style-type: none"> <li>Significant organisational financial loss (£10-100k).</li> </ul>	<ul style="list-style-type: none"> <li>Major organisational financial loss (£100k-1m).</li> </ul>	<ul style="list-style-type: none"> <li>Severe organisational financial loss (£&gt;1m).</li> </ul>
Inspection / assessment / audit	<ul style="list-style-type: none"> <li>Small number of recommendations which focus on minor quality improvement issues.</li> </ul>	<ul style="list-style-type: none"> <li>Minor recommendations made which can be addressed by low level of management action.</li> </ul>	<ul style="list-style-type: none"> <li>Challenging recommendations but can be addressed with appropriate action plan.</li> </ul>	<ul style="list-style-type: none"> <li>Enforcement Action.</li> <li>Low rating.</li> <li>Critical report.</li> </ul>	<ul style="list-style-type: none"> <li>Prosecution.</li> <li>Zero Rating.</li> <li>Severely critical report.</li> </ul>
Adverse publicity / reputation	<ul style="list-style-type: none"> <li>No media coverage, little effect on staff morale.</li> </ul>	<ul style="list-style-type: none"> <li>Local Media – short term.</li> <li>Minor effect on staff morale / public attitudes.</li> </ul>	<ul style="list-style-type: none"> <li>Local Media – long term.</li> <li>Impact on staff morale and public perception of the organisation.</li> </ul>	<ul style="list-style-type: none"> <li>National Media (&lt; 3 days).</li> <li>Public confidence in the organisation undermined.</li> <li>Usage of services affected.</li> </ul>	<ul style="list-style-type: none"> <li>National Media (&gt; 3 days).</li> <li>MP / MSP Concern (Questions in Parliament).</li> </ul>
Council / Personal Security, and Equipment	<ul style="list-style-type: none"> <li>Damage, loss, theft (£&lt; 1k).</li> </ul>	<ul style="list-style-type: none"> <li>Damage, loss, theft (£1-10k).</li> </ul>	<ul style="list-style-type: none"> <li>Damage, loss, theft (£10-100k).</li> </ul>	<ul style="list-style-type: none"> <li>Damage, loss, theft (£100k-1m).</li> </ul>	<ul style="list-style-type: none"> <li>Damage, loss, theft (£&gt;1m).</li> </ul>

## Likelihood

	1 Remote	2 Unlikely	3 Possible	4 Likely	5 Almost Certain
Probability	<ul style="list-style-type: none"> <li>Will only occur in exceptional circumstances</li> </ul>	<ul style="list-style-type: none"> <li>Unlikely to occur but definite potential exists</li> </ul>	<ul style="list-style-type: none"> <li>Reasonable chance of occurring – has happened before on occasions</li> </ul>	<ul style="list-style-type: none"> <li>Likely to occur – strong possibility</li> </ul>	<ul style="list-style-type: none"> <li>The event will occur in most circumstances</li> </ul>





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**To: Housing and Community Safety Policy Board**

**On: 17 May 2016**

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**Report by: Director of Development and Housing Services**

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**Heading: Empty Homes Loan Fund - “Homes Again Renfrewshire”**

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**1. Summary**

- 1.1 The Empty Homes Loan Fund is a national programme that is delivered locally by Renfrewshire Council under the “Homes Again Renfrewshire” initiative the key aim of which is to bring private sector empty homes which have been lying empty for more than six months back into use.
- 1.2 The purpose of this report is to seek approval from the Board to amend the eligibility to the existing Empty Homes Loan Fund and enable loans to be issued to companies as well as to individuals.
- 

**2. Recommendations**

It is recommended that the Board:

- (i) Agrees that the criteria for eligibility to the Empty Homes Loan Fund be amended to allow loans to be issued to companies which own one or more long term empty homes and meet the relevant criteria.
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**3. Background**

- 3.1. The Housing and Community Safety Policy Board of August 2013 approved the arrangements for the Homes Again Renfrewshire Initiative as a means of issuing interest free loans to the owners of long term empty properties. Authority is now sought to amend the criteria to enable loans to be issued to companies such as landlords, businesses or property developers.

- 3.2. Making this adjustment to allow the Council to lend to companies would only require minimal procedural changes to the existing loan fund and would widen the range of empty homes that could be targeted for financial assistance in order to bring them back into use. In this respect it is noted that while there has been enquiries made into the Loan Fund, since its launch none of the expressions of interest have resulted in a loan being issued.
- 3.3. Apart from the proposed change to enable loans to be issued to companies, the other key criteria agreed in August 2013 would remain in place:
- Priority will be given to properties which meet the objectives of the Local Housing Strategy.
  - Awards of loans will be determined by the cost of the essential work required to bring the property up to standard.
  - Properties with major structural defects, requiring substantial external works will not be considered.
  - Loans are conditional on the property being rented out for affordable housing for 5 years; deviation on this could result in interest being applied to the loan.
  - Loans are secured against the property.
  - There must be double the amount of free equity in a property of the loan amount required.
  - Loans of up to £15,000 can be given per property
- 3.4 In 2014, the Scottish Government relaxed the conditions on the Empty Home Loan Fund to enable owners to sell properties following repair/ improvement rather than requiring them to be available for below-market rent. In order to ensure that this loan funding is targeted to provide housing which is affordable, the revised scheme identifies price band thresholds which properties must fall within. On the completion of a sale, loans require to be paid in full.
- 3.5 The risks to the Council are limited as a security against the property would be taken should the company have insolvency issues. Each case would also be assessed on its individual merits. Companies will have to provide a risk register, company accounts, costings and cash flow details and any relevant supporting details about the works required and how it will be managed.
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## Implications of the Report

1. **Financial:** The Council's loan fund budget is £150,000; with 60% of the funding to be repaid to the Scottish Government by the Council by 2019/20 and the remainder by 2023/24.
2. **HR & Organisational Development:** None
3. **Community Planning Safer and Stronger** – Bringing empty properties back into use will contribute to communities being safer as occupation is the best form of security. Empty properties can act as a magnet for antisocial behaviour and can contribute to the deterioration of a neighbourhood, especially when in high concentration.

4. **Legal**  
The loan fund agreement will be supported by Legal Services to ensure that all legal requirements are met.
  5. **Property/Assets - None**
  6. **Information Technology**  
None.
  7. **Equality & Human Rights**  
The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it involves a minor change to the existing conditions for providing loan funding for long term empty properties.
  8. **Health & Safety**  
None.
  9. **Procurement**  
None.
  10. **Risk** – The loans will be repaid through the rental income generated by the property when it is leased out after being refurbished.
  11. **Privacy Impact**  
None
- 

### **List of Background Papers**

- (a) Background Paper 1 Homes Again Renfrewshire – Empty Homes Loan Fund, Housing and Community Safety Policy Board, 27 August 2013.
- (b) Background Paper 2 Local Housing Strategy Update 2014 – Housing and Community Safety Policy Board, 11 November 2014

The foregoing background papers will be retained within Development & Housing Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is Kathryn Kelly, Empty Homes Officer, 0141 618 6262, [kathryn.kelly@renfrewshire.gov.uk](mailto:kathryn.kelly@renfrewshire.gov.uk)

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0141 6186262



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**To: Housing & Community Safety Policy Board**

**On: 17 May 2016**

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**Report by: Director of Development and Housing Services**

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**Heading: Service Improvement Plan 2015/16 – 2017/18 Outturn Report**

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**1. Summary**

- 1.1 Development and Housing Service Improvement Plan for 2015/16 – 2017/16 was approved by the Housing & Community Safety Policy Board in May 2015. The Service Improvement Plan is a comprehensive statement of what Development and Housing Services intends to achieve over the next three years, based on the resources likely to be available. It takes account of the themes, actions, outcomes and targets set out in Renfrewshire's Community Plan, Local Outcome Improvement Plan (formerly Single Outcome Agreement) and Council Plan.
- 1.2 Implementation of the Service Improvement Plan is monitored and reported to the Planning and Property Policy Board on a six monthly basis to allow the Board to review progress. The Board was previously provided with a progress report on the 2015/16 – 2017/18 Service Improvement Plan in November 2015.
- 1.3 This report contains details of performance over the period 1 April 2015 to 31 March 2016. The main purpose of this report is to provide:
- details of the key achievements of the service over this period;
  - a progress update on implementing the action plan linked to the service improvement plan for 2015/16 – 2017/18; and
  - an assessment of performance in relation to the service scorecard of core performance indicators.
- 1.4 This Service Improvement Plan is responding to the challenging financial environment and public sector reform which needs to be driven locally as well as responding to the national agenda. Despite these challenges, the Service

has continued to make the best possible use of its resources and consequently, there are significant achievements to report over this period.

- 1.5 As the Board will be aware a new Service Improvement Plan covering the period 2016/17 to 2018/19 was approved by the Policy Board in March 2016.
- 

## **2. Recommendations**

It is recommended that the Planning and Property Policy Board:

- (i) Notes the progress that has been made with the implementation of the Development and Housing Services 2015/16 – 2017/18 Service Improvement Plan actions and performance indicators for the activities relating to this Board's remit.
- 

## **3. Background**

- 3.1 One of the main purposes of the Service Improvement Plan is to enable elected members to take stock of what is happening in the service, and to consider and develop policy options which reflect changing circumstances both in terms of customer needs and resource availability in the context of the Council's priorities and the need to deliver Best Value.
- 3.2 Service Improvement Planning also provides the Board with a mechanism for evaluating the performance of the service in terms of developing and improving services. The Action Plan lies at the core of the Service Improvement Plan. This lists the priorities being addressed, the key tasks to be implemented over the plan period, the implementation timetable and details performance indicators against which progress can be measured.
- 3.3 Section 4 provides details of our achievements between April 2015 and March 2016 of the Service Improvement Plan. Further detail is provided in Appendix 1 which provides a summary of progress achieved over the same period in tackling the key areas set out in the Service Improvement Plan Action Plan. It highlights areas where significant advances have been made and gives targets for completing actions that have been reviewed or delayed. The report provides the basis for assessing the effectiveness of our service delivery.
- 3.5 Appendix 2 contains the core performance indicators. These are the performance indicators which we use to measure how well we are performing in relation to our service priorities. The appendix shows the performance in relation to each core indicator for the financial year 2015/16.
- 3.6 This report is a key part of the Public Performance Reporting framework, and it ensures that progress on core performance indicators is reported to the relevant Policy Board for them to note and to approve targets for future years.
-

#### 4. **What we achieved in 2015/16**

- 4.1 The focus of Development and Housing Services is to deliver the Council's regeneration, employability and economic development priorities, as well as fulfilling the Council's strategic housing and housing landlord role and performing its statutory planning function to the highest possible standards.
- 4.2 The Key Achievements of Development and Housing Services from April 2015 to March 2016 are highlighted below in sections 4.5 to section 4.10.
- 4.3 Full detail on the service's progress in terms of implementing the tasks outlined in the 2015/16 – 17/18 Service Improvement Plan over this period, is included as Appendix 1 to this report.
- 4.4 Development and Housing Services has a total of 9 key outcomes under which all of our improvement actions are grouped. Each of these key outcomes is aligned to one of the Council Plan outcomes, as detailed below, however it should be recognised that we are involved in a range of activities to help deliver the other outcomes detailed within the Council plan.

##### **A Better Future**

- Increased, sustainable investment in our economy
- Reduction in the causes and impact of poverty

##### **A Better Council**

- People and Organisational Development

##### **A High Performing Council**

- Governance and Assurance

#### **Increased, sustainable investment in our economy**

**Key Outcome 1** – We will work to support investment in the sustainable growth of Renfrewshire's communities

**Key Outcome 2** – We will work with partners to contribute to the economic and social regeneration of Renfrewshire

**Key Outcome 3** – We will work with partners to ensure people have access to suitable, affordable housing across all tenures.

**Key Outcome 4** – We will deliver improvements to the condition of Renfrewshire's housing stock

**Key Outcome 5** – We will deliver the Clyde Valley City Deal investment programme

#### **Reduction in the causes and impact of poverty**

**Key Outcome 6** – We will give homeless people the support they need and we help people from becoming homeless

**Key Outcome 7** – We will work to address and manage the impact of welfare reform on rent arrears and tenancy sustainment

## **People and Organisational Development**

**Key Outcome 8** – Our service is structured and equipped to meet future challenges and we involve stakeholders in shaping service delivery

## **Governance and Assurance**

**Key Outcome 9** – We deliver Best Value and measure and report on our performance

### **4.5 A Better Future - Increased, sustainable investment in our economy**

**Key Outcome 1** – We will work to support investment in the sustainable growth of Renfrewshire's communities

- We produced our draft Town Centre Strategy and Action Plans for Erskine, Johnstone, Renfrew, Braehead, and Linwood. We carried out a wide range of consultation with local communities and key stakeholders on all 5 of the draft strategies, including the week long Charrette in Erskine in February 2016.
- The Hillington Park Simplified Planning Zone (SPZ) Scheme was approved by the Planning and Property Policy Board on 26th August 2014 and adopted on 1st October 2014. The Scheme has been operational for more than a year and already it has helped to support development proposals which will deliver over £17 million of investment in the Park. In June 2015 the work relating to the SPZ won the Scottish Award for Quality in Planning.
- The Paisley Town Centre Heritage Asset Strategy picked up two titles at the Placemaking Awards in London in 2015 - recognising the very best planning and regeneration projects from across the whole of the UK. The refurbishment of the Grand Fountain in Fountain Gardens, Paisley won Best Restoration/ Conservation Award at the Museum and Heritage Awards held in London in May 2015. Judges praised the Renfrewshire-Council-led scheme, saying it 'combined painstaking research with clear community outcomes resulting in the greatest reward of all, civic pride'
- The Outline Business Case for the Paisley Museum, the signature project on the Heritage Strategy, was completed and an application to the Heritage Lottery Fund for £15m towards this £56.7m project was submitted. Related projects include progress towards a new £3.7 million Museum Store in Paisley High Street to exhibit more of the Paisley collection for research and education purposes and initial planning for relocation of Paisley's Lending Library to the High Street.



- The Paisley Townscape Heritage Initiative/Conservation Area Regeneration Scheme was delivered. Funded by HLF, Historic Environment Scotland and the Council, this £3.3million heritage led regeneration scheme delivered the restoration of 4 historic buildings, 9 traditional shopfronts and public realm improvements in Causeyside St/Johnston St. A full programme of activity was also delivered in partnership with local schools, community groups and businesses.

**Key Outcome 2** – We will work with partners to contribute to the economic and social regeneration of Renfrewshire

- Invest in Renfrewshire continued to deliver successful results with youth unemployment now below the Scottish average for the first time at 1.9%, falling from 10.9% in June 2012 when the programme started. A new ambitious target of achieving full youth employment has been agreed. For the next three years the employability service will concentrate on new approaches to target some of the key poverty indicators for those looking for work including health issues, debt and money management, housing, energy and childcare.
- June 2015 saw the launch of InCube, the Council's retail incubator to support the growth and development of creative retail businesses. InCube provides a programme of support via workshops and speakers and a business accelerator programme has commenced. The first 13 businesses moved in during the summer, and a retail outlet store was opened in Moss Street.
- The Council's events programme continues to develop year on year with visitor numbers growing annually. The Spring/Summer 2015 programme saw the delivery of the first food festival in collaboration with the Camra Beer Festival. The British National Youth Cycle Championship was also held in Paisley in collaboration with local cycle club Johnstone Wheelers. Our biggest ever winter events programme included the Spree, the Halloween Festival held over 2 days, the Christmas Lights Switch on and the Monte Carlo Classic car rally in January 2016. All of these events and activities help to build momentum toward Paisley's UK City of Culture 2021 bid.
- In June 2015 the Council agreed to prepare to take forward a bid for Paisley to become UK City of Culture 2021. Governance structures and staff resources were established and the official launch event took place at Paisley Abbey in November 2015. Work in the early part of this year has focussed on developing a focussed work plan to ensure that the best possible bid can be put forward for Paisley, and on raising public and stakeholder support for the bid.
- Aligned to the City of Culture Bid, a new £500,000 Culture, Heritage and Events fund was approved, with an overwhelming response for the

first funding round in March 2016. This fund will support the development of creative and cultural capacity aligned to the ambitions of the Paisley 2021 bid.

**Key Outcome 3** – We will work with partners to ensure people have access to suitable, affordable housing across all tenures.

- We delivered the actions in our existing Local Housing Strategy, including the progression of the regeneration and housing programmes. During 2015/16 there were a total of 132 affordable housing completions. Work is currently on site with a further two new build projects and these will deliver another 108 units which will be completed by the end of summer 2016.
- Work on delivering the regeneration of housing stock in Johnstone Castle made good progress. Sanctuary Scotland were appointed as the development partner for the West End regeneration programme and work is currently ongoing on developing the masterplan for this area. The redevelopment of the former Arnotts building was completed with the handover of 11 flats for sale to their new owners, and agreement was reached with Link Housing Association to acquire the next phase of the development in Smithhills Street for the delivery a mix tenure housing development.
- Housing Services worked closely with the Health and Social Care Partnership to develop a Housing Contribution Statement to accompany the partnership's Strategic Plan.
- We have increased the number of suitable temporary accommodation to mitigate impacts of Welfare Reform, increasing the number of Registered Social Landlord (RSL) units from 7 in 2009/10 to 27.
- We have prepared a new draft Local Housing Strategy (LHS) to cover the period 2016 – 2021 and a summary version of this draft strategy was presented to the Housing and Community Safety Policy Board in January 2016. Following consultation which took place between November 2015 and March 2016, and incorporating feedback from the Scottish Government, our new LHS will be presented to the Housing and Community Safety Policy Board for approval in August 2016.

**Key Outcome 4** – We will deliver improvements to the condition of Renfrewshire's housing stock

- In May 2015 we reported on our performance in relation to the Scottish Housing Quality Standard programme. Taking abeyances and exemptions into account, the Council was 100% compliant with SHQS

by the end of March 2015. (84.6% achieved SHQS, 15.4% in abeyance).

- During 2015/16, the Council secured additional investment to contribute to external wall insulation across common blocks and the replacement of redundant district heating. The total combined benefit is approximately £5.3M enabling work to over 700 council properties in mixed tenure blocks and a similar number of owners.

**Key Outcome 5** – We will deliver the Clyde Valley City Deal investment programme

- The Strategic Business Cases for Renfrew Riverside & Clyde Waterfront Project, the Glasgow Airport Investment Area Project and the Airport Access Project were approved by Councillors and the City Deal Cabinet. The development of Outline Business Cases for the projects are now being progressed. In August 2015 we commenced the City Deal Working Matters programme – tackling unemployment for those with health related issues.

**4.6 A Better Future - Reduction in the causes and impact of poverty**

**Key Outcome 6** – We will give homeless people the support they need and we help people from becoming homeless

- We now no longer use bed & breakfast for any homeless households - not just those with children , and now carry out a full support assessment for everyone who becomes homeless.
- We were the first Scottish Local Authority to fund a 'Housing First' project, in partnership with Turning Point Scotland, and this has provided intensive support for those homeless applicants in significant need in order that they sustain settled tenancies. The initial success of this project led to an award of £500,000 over 5 years from the Big Lottery Fund, to allow more homeless applicants to benefit - the first 10 homeless people assisted via this project had previously made over 60 separate homeless applications between them over the years.
- A new 'Foundations First' project has been launched by Shelter Scotland in Renfrewshire to help families in housing need to avoid homelessness. Funded from the STV Appeal / Hunter Foundation, the project will support around 300 families in housing need each year.
- Membership of the multi-agency Renfrewshire Homeless Partnership continues to grow and plays a key role in monitoring and tackling homelessness, as well as sharing information and practice between

local and national partners, and we are proud that the average length of time to complete our duty towards those who are homeless in Renfrewshire (the average length of time that homeless applicants have to wait until their case is resolved) remains one of the lowest in Scotland.

- The new Local Housing Strategy, currently under development, contains a number of high level outcomes specifically relating to homelessness. A separate homelessness operational action plan is currently being developed and will be monitored by the Renfrewshire Homelessness Partnership.

**Key Outcome 7** – We will work to address and manage the impact of welfare reform on rent arrears and tenancy sustainment

- Rent collection improved during 2015/16 with a small reduction in current tenant arrears of £8,650 being achieved, despite the continuing roll out of Universal Credit. The average numbers of days to let a property also improved and rent loss for vacant properties reduced by almost £60k over the same period to £856k. While these results are encouraging and continue the improvements achieved over the last few years, work will continue to ensure that the impact of Welfare Reform on rent arrears and tenancy sustainment is controlled and mitigated as much as possible.

#### 4.7 **A Better Council - People and Organisational Development**

**Key Outcome 8** – Our service is structured and equipped to meet future challenges and we involve stakeholders in shaping service delivery

- A new management structure was implemented to reflect the delivery of the Council's priority areas with a renewed focus on Regeneration, Economic Development and delivery of the City Deal programme and City of Culture Bid, as well as the delivery of the Planning and Housing Service.
- We implemented the recommendations from the Sheltered Housing Review and the revised arrangements were implemented on 1st August 2015.
- Tenants continued to be involved in assessment of housing services through the Quality Circle inspection process, and through our participation in Stepping up to Scrutiny.
- We will implement changes contained in Housing (Scotland) Act 2014. We have informed tenants of the end of the Right to Buy as outlined in the Act through the tenant's newsletter 'The Peoples News'. We are still awaiting regulations and guidance from the Scottish Government on the other aspects of the Act which impact on local authorities.

- We have implemented recommendations from the external Reviews of Older Persons' Housing in Renfrewshire. A number of actions have already been implemented, whilst the remaining actions will be taken forward through the new Local Housing Strategy action plan which will be presented to the Housing and Community Safety Policy Board in August 2016.

#### 4.8 **A High Performing Council - Governance and Assurance**

**Key Outcome 9** – We deliver Best Value and measure and report on our performance

- Renfrewshire Council submitted the Annual Return on the Charter (ARC) to the Scottish Housing Regulator in May 2015. In June 2015, the Scottish Housing Regulator published its Risk Assessment Summary Outcome for local authorities, Renfrewshire Council is one of nine local authorities where the Regulator has sufficient assurance about performance and will monitor the delivery of housing and homelessness services through the ARC. In October we produced our Tenant Report on the Charter following consultation with tenant representatives. A copy of this was provided to each of our tenants.
  - A tenant satisfaction survey was carried out with approximately 1,300 tenants in Autumn/Winter 2015 and the results were presented to the Housing and Community Safety Policy Board in March 2016. This survey enables us to benchmark performance against other landlords and will be used in this year's ARC return to the Scottish Housing Regulator in May 2016.
  - The fourth Renfrewshire Planning Performance Framework was submitted to the Scottish Government on the 31 July 2015. The PPF requires the Council to demonstrate continuous improvement, providing an explanation in support of our performance. This is evidenced through selected case studies including the introduction of the Hillington Business Park Simplified Planning Zone, the Simplified Planning Zone—Renfrew Town Centre and Development Management Processes.
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## 5. Progress against service scorecard

- 5.1. A service scorecard of performance indicators (PI's) is given in Appendix 2. Generally the scorecard shows an improving performance picture.

The number of days taken to re-let our properties improved for the fourth consecutive year to 42 days (from 63 days in 2012/13) and the percentage of rent collected as a percentage of total rent due exceeded the target of 95% and for 2015/16 was 100.02%.

However the percentage of complaints closed at investigation stage within 20 working days was 59%. Complaint performance will be closely monitored and regularly reviewed at senior management team meetings to ensure this figure improves during 2016/17.

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## Implications of the Report

1. **Financial** - None
2. **HR & Organisational Development** - None
3. **Community Planning** – The Service Improvement Plan takes account of the themes, actions, outcomes and targets set out in the Council Plan and Community Plan.
4. **Legal** - None.
5. **Property/Assets** – Measures are set out in this Service Improvement Plan which deal with the management of Development and Housing Services housing assets.
6. **Information Technology** – None
7. **Equality & Human Rights** - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – None
9. **Procurement** – None
10. **Risk** – None

## 11. Privacy Impact - None

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### List of Background Papers

- (a) Background Paper 1  
Report by the Director of Development and Housing Services to the Planning and Property Policy Board entitled, 'Service Improvement Plan 2015/16 to 2017/18', agenda item 3(a) on 12th May 2015.
- (b) Background Paper 2  
Report by the Director of Development and Housing Services to the Planning and Property Policy Board entitled, 'Service Improvement Plan Monitoring Report', agenda item 10 on 10th November 2015.

The foregoing background papers will be retained within Development and Housing Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is Douglas Morrison, Service Review and Development Officer, 0141 618 6263, [douglas.morrison@renfrewshire.gov.uk](mailto:douglas.morrison@renfrewshire.gov.uk)

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**Author:** Douglas Morrison, 0141 618 6263





## Appendix 1. Development and Housing Services - Strategic Improvement Actions

<b>A Better Future – Increased, sustainable investment in our economy</b>				
<b>Key Outcome 1 – We will work to support investment in the sustainable growth of Renfrewshire's communities</b>				
<b>Strategic Action</b>	<b>Link to Community Plan Theme</b>	<b>Dates Due</b>	<b>Update on Progress</b>	
1.1 Implement Local Development Plan (LDP)	Jobs and the Economy	2014 - 2019	<p>City Deal – The adopted Renfrewshire Local Development Plan has provided the framework for the strategic business cases that have been prepared for Renfrewshire's City Deal projects.</p> <p>Simplified Planning Zones (SPZ) – The first Simplified Planning Zone in Scotland for over 20 years has been prepared and successfully implemented at Hillington Business Park. The Renfrewshire Local Development Plan Action Programme identified an action to 'Investigate the potential of implementing a Simplified Planning Zone' and this was successfully delivered working with Glasgow City Council and the owners of Hillington Business Park. Building on and learning from the implementation of the SPZ at Hillington, a pilot Town Centre SPZ has also been established in Renfrew Town Centre aiming to deliver on the Scottish Government's Town Centre First approach.</p> <p>Planning Advice Notes - have been prepared providing design guidance for new developments in Renfrewshire. Renfrewshire's Places sets out good examples of place making along with design considerations to achieve high quality design in new residential proposals.</p> <p>Investment – The Renfrewshire Local Development Plan set out the policy framework to secure investment at Braehead. It will facilitate the delivery of a master plan which will diversify the centre's offer, enhancing the range of retail, commercial and leisure uses as well as strengthening the quality of the place, improving accessibility, enhancing the public realm and building upon the successful economic and regeneration element of Braehead.</p> <p>Housing – The Renfrewshire Local Development Plan has helped facilitate the right housing in the right locations with over 470 new homes been completed in 2014/2015.</p> <p>In August 2015, the Planning and Property Policy Board approved the Renfrewshire Development Plan Scheme and Participation Statement which sets out the programme for preparing and reviewing the Local Development Plan.</p>	
			<p>We produced our draft Centre Strategy and Action Plans for Erskine, Johnstone, Renfrew, Braehead, and Linwood by November 2015.</p> <p>We carried out a wide range of consultation with local communities and key stakeholders on all 5 of the draft strategies, including the week long Charrette in Erskine in February 2016.</p>	

			Taking account of the representations and comments made during the consultation, the Finalised Centre Strategies and Action Plans for the 5 town centres will be presented to the Planning and Property Policy Board by August 2016.
1.3 Deliver Paisley THI/CARS project	Jobs and the Economy	March 2016	<p>The THI/CARS is funded from HLF, Historic Scotland, the Council and a contribution from private property owners for 3rd party grants. The scheme is now in its final year, and by its conclusion in June 2016 will have delivered the following:</p> <ul style="list-style-type: none"> <li>• <b>Building Repairs</b> – includes restoration of Paisley Arts Centre and 43 Causeyside Street completed. 41 Causeyside Street will be completed in April 2016.</li> <li>• <b>Shop front Restoration</b> – nine shop fronts completed in Causeyside Street</li> <li>• <b>Bringing Historic Floor space back into use</b> – restoration of 4-6 Forbes Place into 8 one bed flats to be completed by the end of June 2016.</li> <li>• <b>Public Realm Work</b> – works complete on time and within budget</li> <li>• <b>Complementary Initiatives</b> – included delivery of the Activity &amp; Training Plan. Majority of the programme of activities has been delivered in partnerships with Arts &amp; Museums, UWS and West College Scotland</li> </ul> <p>Celebration Event to mark the end of the THI/CARS project was held on February 27<sup>th</sup> 2016</p>
1.4 Implement the Paisley Town Centre Heritage Asset Strategy	Jobs and the Economy	2021	<p>During 2015/16, we have delivered the following:</p> <ul style="list-style-type: none"> <li>• Commencement of the OBC for the Paisley Museum and for Gallery extension and refurbishment; Applications for funding were submitted to Heritage Lottery Fund (HLF) and Historic Environment Scotland</li> <li>• Commencement of the design process for the relocation of the museum stores;</li> <li>• Completion of programme of surveys, appointment of main contractor and start of construction works starting in February 2016 for the £5m restoration of the iconic Russell Institute</li> <li>• The launch of the Invest in Renfrewshire Business Incubator, InCube (see action 2.1);</li> <li>• Appointment of the team, development and submission of stage 2 Heritage Lottery Fund bid for Townscape Heritage funding</li> <li>• A further two OECD events were held focussed on maximising benefits from economic regeneration and “Planning for Legacy”.</li> <li>• Delivery of the Town Centre and Events Programme for 2015/16 (see action 2.2);</li> <li>• Commissioning of fundraising and sponsorship resources to support the museum project and the wider capital and events programme.</li> <li>• Restoration of carved stone work around Dunn Square as part of the stage 1 Townscape Heritage Project.</li> <li>• In January 2016 approval was granted to enter into a lease of the lower ground floor store at 7 High Street, Paisley for the purpose of establishing a publicly accessible Museum Store</li> </ul> <p>*The Organisation for Economic Development (OECD) has been engaged to assist the council to explore best practice in heritage and cultural led regeneration from across Europe including an examination by an international peer group.</p>
1.5 Deliver Green Networks	A Greener Renfrewshire	March 2016	<p>Between April 2015 and March 2016 the following projects were progressed:</p> <ul style="list-style-type: none"> <li>• <b>Crosslee Park Improvements</b> – we completed the improvement works between January and March 2016</li> </ul>

investment		<ul style="list-style-type: none"> <li>• <b>Simple Trail Heritage Project</b> – now in final phase of delivery and will be completed by the end of May 2016</li> <li>• <b>Core Path and Access projects</b> – ad hoc small scale path improvement works</li> <li>• <b>Renfrewshire stalled spaced</b> - we have secured funding from SG and the project is being delivered by community resources</li> <li>• <b>Biomass Renfrewshire Study</b> – funding has been secured through Central Scotland Green Network and a consultant has carried out a feasibility study</li> <li>• <b>Air Ambulance Memorial</b> – we have secured LAC and external funding and have appointing contractors and works will be completed by May 2016.</li> <li>• <b>Linwood Community Woodland Project</b> – this project was completed in summer 2015.</li> </ul>
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<b>A Better Future – Increased, sustainable investment in our economy</b>			
<b>Key Outcome 2 – We will work with partners to contribute to the economic and social regeneration of Renfrewshire</b>			
Strategic Action	Link to Community Plan Theme	Dates Due	Update on Progress
2.1 Deliver the Invest in Renfrewshire programme	Jobs and the Economy	March 2016	<p>Since April 2015, <b>170</b> new paid posts have been created and <b>78</b> local businesses have signed up to the Invest in Renfrewshire initiative. In addition, <b>1,509</b> unemployed people have registered and received support from the Invest in Renfrewshire employability service. During 2015/16;</p> <ul style="list-style-type: none"> <li>• <b>JUNE</b> – Second Year of the <b>Invest in Renfrewshire Celebrating Success Awards</b> was held in Renfrew.</li> <li>• <b>JUNE</b> – The annual <b>Invest in Renfrewshire Partnership Conference</b> was held in Renfrew.</li> <li>• <b>JULY</b>– The first 13 businesses moved into InCube and the programme of support via workshops, speakers and a business accelerator programme has commenced.</li> <li>• <b>AUGUST</b> - The working matters employability programme went live and referrals are now coming through and the Economic Development Team are leading the progression of the Youth Guarantee for the City Region</li> <li>• <b>OCTOBER</b> - The retail space and training academy opened in October 2015</li> <li>• <b>NOVEMBER</b> - InCube was significantly involved in a new programme of events and workshops planned by Invest in Renfrewshire as part of a pilot “Global Entrepreneurship Week”</li> <li>• <b>JANUARY 2016</b> – We reached the milestone of creating the 1,000<sup>th</sup> new job as a direct outcome from the Invest in Renfrewshire Programme</li> <li>• <b>MARCH 2016</b> – Two new Development posts joined the service to form part of a new Community Economic Development Team working to develop new services and projects and to bring in funding at a community level.</li> <li>• <b>MARCH 2016</b> - The competition for the July 2016 intake to InCube was launched</li> </ul> <p>Since the launch of Invest in Renfrewshire in 2012, <b>1,027</b> new paid posts have been created, <b>849</b> local businesses have signed up to the Invest in Renfrewshire initiative, <b>£770,000</b> worth of grant support has been provided through the Retail Improvement Scheme and <b>13</b> Social Enterprise Grants worth over <b>£55,000</b> have been awarded.</p>

2.2 Town Centre and Events Programme	Jobs and the Economy	April 2016	<p>Between April 2015 and March 2016, the following events were organised and delivered by Development and Housing Services;</p> <ul style="list-style-type: none"> <li>• <b>APRIL</b> – Paisley Beer and Food Festival</li> <li>• <b>MAY</b> – Street Velodrome</li> <li>• <b>JUNE/ JULY</b> – Mission Discovery</li> <li>• <b>JULY</b> – National Youth Circuit Race Championships</li> <li>• <b>JULY</b> – Sma’ shot day</li> <li>• <b>JULY</b> – Paisley Pipe Band Championship</li> <li>• <b>AUGUST</b> – Fire Engine Rally (Johnstone)</li> <li>• <b>SEPTEMBER</b> – Doors Open Day</li> <li>• <b>SEPTEMBER</b> – Bring it all home</li> <li>• <b>OCTOBER</b> – the Spree</li> <li>• <b>OCTOBER</b> - the Halloween Festival held over 2 days</li> <li>• <b>NOVEMBER</b> – Fireworks display</li> <li>• <b>NOVEMBER</b> - the Christmas Lights Switch on in Paisley, Renfrew and Johnstone</li> <li>• <b>JANUARY 2016</b> - the Monte Carlo Classic car rally</li> </ul> <p>All of these events and activities help to build momentum for Paisley’s UK City of Culture 2021 bid.</p>
2.3 Deliver Renfrewshire Tourism Framework and Action Plan	Jobs and the Economy	2017	<ul style="list-style-type: none"> <li>• <b>Spring 2015 –Autumn 2015</b> – Building our knowledge of baseline information and tourism intelligence - Asset Mapping/Market Research/ Visitor Profiling – <b>We Have established with Visit Scotland and members of the SLAED Tourism Group:</b> <ul style="list-style-type: none"> <li>• <b>The best sources of baseline information and tourism intelligence</b></li> <li>• <b>A database of suitable consultants and sample briefs.</b></li> </ul> </li> <li>• <b>2015/16</b> – Events and Festival Development – (See Action 2.2)</li> <li>• <b>Spring 2015 – Autumn 2017</b> – Tourism Product Development - Development of an Outline Business Case for the Extension to Paisley Museum and Art Galleries – was finalised in late 2015.</li> <li>• <b>We are working with Paisley Threadmill Museum on relocation and improvement- with a target date of spring 2016.</b></li> <li>• Discussions are underway towards the development of a Greater Renfrewshire Outdoors Marketing Strategy with Inverclyde and East Renfrewshire Councils.</li> <li>• CRN Heritage Tourism Sub Group meets monthly to develop opportunities to integrate and cross market Tourism Heritage Assets of similar interest.</li> </ul>

2.4 LEADER Programme 2014/20	Jobs and the Economy	2020	<p>A revised Local Development Strategy and Business Plan have been developed. A local action group has been formed covering the three local authority areas (Renfrewshire, Inverclyde and East Renfrewshire) and an allocation of grant has been confirmed as £2,324,196.</p> <p>Renfrewshire Council has accepted the role of accountable body and returned the Service Level Agreement (SLA) paperwork to Scottish Government. The SLA was signed off by the Minister on 30th December 2015.</p> <p>The programme for applications for the new LEADER programme opened in April 2016.</p>
2.5 European Structural Fund (ESF) programme 2014/20	Jobs and the Economy	2020	<p>There are four confirmed applications for the 2014-20 programmes.</p> <p><b>BUSINESS DEVELOPMENT</b> - A 'Growing Businesses in Renfrewshire' operational application has now been submitted requesting ERDF grant of £356,400 in the period 2016-2018, and a further grant of £28,294 for compliance in the same period.</p> <p><b>YOUTH EMPLOYMENT INITIATIVE</b> – A grant offer of £5,030,253, payable over the financial years 2015 to 2018 has been accepted for the 'Invest in Renfrewshire Youth Employment Initiative'.</p> <p><b>SOCIAL INCLUSION AND POVERTY</b> - Operational applications have just been approved for support services £262,172, for Project Search £65,782 and for compliance £63,211 – a total grant of £391,165 for the period 2015 to 2018.</p> <p><b>EMPLOYABILITY PIPELINE</b> – Operational applications have just been approved for Pipeline Employability delivery £1,480,369 and for management and compliance £207,000 for the period 2015 to 2018.</p>

## A Better Future – Increased, sustainable investment in our economy

### Key Outcome 3 – We will work with partners to ensure people have access to suitable, affordable housing across all tenures.

Strategic Action	Link to Community Plan Theme	Dates Due	Update on Progress
3.1 Deliver actions within Local Housing Strategy (LHS)	Community Care, Health and Wellbeing. Jobs and the Economy	May 2016	<p>A refreshed Housing Needs and Demand Assessment (HNDA) was completed by the Glasgow Clyde Valley Strategic Development Planning authority of which Renfrewshire is one of the 8 constituent authorities. A follow up study was commissioned and completed and the results of both studies will help inform the new LHS and LDP.</p> <p>Regeneration and housing programmes progressed through the SHIP (see action 3.3 below) - 132 affordable housing completions 15/16</p>

			<p>Housing Services worked closely with the Health and Social Care Partnership to develop a Housing Contribution Statement to accompany the partnership's Strategic Plan. This describes the key role which housing services have in supporting people to live longer in their own community.</p> <p>We have increased the number of suitable temporary accommodation to mitigate impacts of Welfare Reform, increasing the number of Registered Social Landlord (RSL) units from 7 in 2009/10 to 27. Work is ongoing with 4 local RSL's to develop a common allocation policy.</p>
3.2 Develop new Local Housing Strategy (LHS)	Community Care, Health and Wellbeing Jobs and the Economy	June 2016	<p>We have prepared a new draft Local Housing Strategy (LHS) to cover the period 2016 – 2021 and a summary version of this draft strategy was presented to the Housing and Community Safety Policy Board in January 2016.</p> <p>Consultation on the Draft LHS took place between November 2015 and March 2016 with representations sought from a wide range of partners and the public to provide feedback on the strategy's outcomes and proposed actions.</p> <p>Following this, and incorporating feedback from the Scottish Government, our new LHS will be presented to the Housing and Community Safety Policy Board for approval in August 2016.</p>
3.3 Deliver Strategic Housing Investment Plan (SHIP)	Jobs and the Economy	2019/20	<p>The current SHIP covers the five year period 2015/16 to 2019/20. The following new build projects were completed during 2015/16;</p> <ul style="list-style-type: none"> <li>• <b>Arnotts</b>, 31 units were completed in July 2015 (Link Housing Association)</li> <li>• <b>Shortroods</b>, 86 units, Development complete early Autumn 2015 (Sanctuary Housing Association)</li> <li>• <b>Braille Crescent (Phase II)</b>, 15 units, Site started July 2015 with completion in March 2016 (Sanctuary Housing)</li> </ul> <p>Work is currently on site with a further two new build projects;</p> <ul style="list-style-type: none"> <li>• <b>Thrushcraigs</b>, 70 units. Site started January 2015 with estimated completion in summer 2016 (Link Housing)</li> <li>• <b>Cotton Street (Phase II)</b>, 38 units, Site started April 2015 with estimated completion late August 2016 (Link Housing Association)</li> </ul> <p>The new SHIP for the period 2016/17 to 2020/21 will be presented to the Housing and Community Safety Policy Board in August 2016. The SHIP will include a number of new sites to be determined in consultation with partners, as well as sites which are currently being progressed.</p>
3.4 Progress housing regeneration programmes	Jobs and the Economy	2017	<p>Good progress is being made in the delivery of the regeneration investment in <b>Johnstone Castle</b>, with the rehousing of existing tenants on a phased basis, including the acquisition of privately owned properties. We remain on target for the first phase of new build Council properties in Johnstone Castle to begin on site in early 2017.</p> <p>Officers are also working in partnership with Sanctuary Scotland housing association to develop and deliver ambitious regeneration plans for the West End of Paisley.</p>

<b>A Better Future – Increased, sustainable investment in our economy</b>				
<b>Key Outcome 4 – We will deliver improvements to the condition of Renfrewshire's housing stock</b>				
<b>Strategic Action</b>	<b>Link to Community Plan Theme</b>	<b>Dates Due</b>	<b>Update on Progress</b>	
4.1 Ensure the Council's housing stock meets SHQS.	A Greener Renfrewshire	April 2015	Following completion of the SHQS programme which ensured housing stock was compliant at 31 <sup>st</sup> March 2015, the stock must now be maintained at that standard. The number of improvements has reduced significantly from pre 2015 levels given the volumes that were completed prior to 2015, however, there is still the requirement to tackle properties where works were previously refused by tenants who are now allowing access or where the property becomes void and the SHQS upgrading can be accommodated with any general repairs prior to relet. During 2015/16 internal improvement works have been carried out in approximately 450 tenanted properties and 360 void properties.	
4.2 Deliver Private Sector Housing Investment Programme	Community Care, Health and Wellbeing.	March 2016	The Housing and Community Safety Policy Board approved the Private Sector Housing Grant Investment Programme for 2015/16 – 2017/18 in March 2015.  An update of the programme requirements for 2016/17 to support owner participation on a range of programmes and includes carry forward of grant support for remaining owners who are due to be sent invoices for their share of costs associated with the now completed Scottish Housing Quality Standard (SHQS) programme was approved by the Housing and Community Safety Policy Board in March 2016.  Work is underway to assess future stock requirements taking account of the outputs of the Housing Needs and Demand Assessment. Following the conclusion of this exercise, a revised Housing Asset Management strategy will be developed which will set out proposals to ensure the housing stock continues to meet the required regulatory standards and address the delivery of the new Energy Efficiency Standard for Social Housing (EESH). The strategy will take account of the impact of proposed regeneration strategies and potential stock repositioning on the asset base.	
4.3 Implement revised Housing Asset Management Strategy	A Greener Renfrewshire	December 2015	The Housing Capital Investment Plan 2016/17 to 2017/18 was approved by the Council in February 2016. This included continuing with a range of programmes including replacement kitchens and bathrooms, rewiring upgrades, heating replacements and external improvements.  In addition for 2016/17 the Council has been awarded £1.185M under the Scottish Government HEEPS:ABS programme which will be utilised to continue the external wall insulation programme across common blocks.	
4.4 Implement Housing Capital Investment Plan 2015/16 to 2017/18	A Greener Renfrewshire	2018		



<b>A Better Future – Increased, sustainable investment in our economy</b>			
<b>Key Outcome 5 – We will deliver the Clyde Valley City Deal investment programme</b>			
<b>Strategic Action</b>	<b>Link to Community Plan Theme</b>	<b>Dates Due</b>	<b>Update on Progress</b>
5.1 Deliver Glasgow and Clyde Valley City Deal programme	Jobs and the Economy	2034	<p>The Strategic Business Cases for Renfrew Riverside &amp; Clyde Waterfront Project, the Glasgow Airport Investment Area Project and the Airport Access Project have all now been approved by Councillors and the City Deal Cabinet.</p> <p>Lead Consultants have been appointed for Glasgow Airport Investment Zone and Clyde Waterfront / Renfrew Riverside projects and they will work on options appraisals to develop the details of the project for the outline business case. Consultancy support has been procured to assist in delivering the outline business case for the Airport Access Project.</p> <p>In August 2015 we commenced the City Deal Working Matters programme – tackling unemployment for those with health related issues.</p>

<b>A Better Future – Reduction in the causes and impact of poverty</b>			
<b>Key Outcome 6 – We will give homeless people the support they need and we help people from becoming homeless</b>			
<b>Strategic Action</b>	<b>Link to Community Plan Theme</b>	<b>Dates Due</b>	<b>Update on Progress</b>
6.1 Review existing homelessness strategy and incorporate high level outcomes within the new Local Housing Strategy 2015 -2021.	A Greener Renfrewshire	May 2016	<p>The new Local Housing Strategy, currently under development, contains a number of high level outcomes specifically relating to homelessness (see action 3.2).</p> <p>A separate homelessness operational action plan is currently being developed and will be monitored by the Renfrewshire Homelessness Partnership.</p>



A Better Future – Reduction in the causes and impact of poverty				
Key Outcome 7 – We will work to address and manage the impact of welfare reform on rent arrears and tenancy sustainment				
Strategic Action	Link to Community Plan Theme	Dates Due	Update on Progress	
7.1 Contribute to Welfare Reform corporate group	Children and Young People	March 2016	<p>We have continued to support tenants impacted by under occupancy and the benefit cap.</p> <p>In June 2015 the UK Government's roll out of its new benefit, Universal Credit (UC), was extended to Renfrewshire. Although in these early days the number of tenants affected by UC is relatively low, as of 3 April 2016, 214 tenants are in receipt of UC.</p> <p>We continue to strengthen relationships with tenants, internal colleagues and DWP to make sure that communications are effective and contacts are targeted: to maximise income for customers impacted by the benefit changes, and protect rental income as far as possible as the roll out progresses and numbers of tenants in receipt of the new Universal Credit increases.</p> <p>The Housing team continue to consolidate processes locally related to Universal Credit, including links with DWP and money advice and employability services for the benefit of affected tenants.</p> <p>Housing Services will continue to contribute to the work associated with the Tackling Poverty action plan and related work streams of the corporate Welfare Reform programme; to maximise opportunities that arise to continue external funding in partnership for the benefit of Renfrewshire tenants and residents.</p>	






<b>A Better Council – People and organisational Development</b>				
<b>Key Outcome 8 – Our service is structured and equipped to meet future challenges and we involve stakeholders in shaping service delivery</b>				
<b>Strategic Action</b>	<b>Link to Community Plan Theme</b>	<b>Dates Due</b>	<b>Update on Progress</b>	
8.1 Implement changes to Development & Housing Services structure	Council action with no direct linkage to Community Plan	March 2016	<p>The revised Senior Management Team is now in place. This is made up of</p> <ul style="list-style-type: none"> <li>• Head of Planning and Housing Services</li> <li>• Head of Regeneration</li> <li>• City Deal Project Director</li> <li>• UK City of Culture 2021 Project Director</li> </ul> <p>Revised structures to teams below this level have also been implemented, to enable us to better focus on delivering against the council's regeneration, employability and economic development priorities, as well as fulfilling the Council's role as landlord to its tenants and performing its statutory planning function.</p>	
8.2 Implement changes contained in Housing (Scotland) Act 2014	Council action with no direct linkage to Community Plan	Subject to Scottish Gov. Guidance	We have informed tenants of the end of the Right to Buy as outlined in the Act through the tenant's newsletter 'The Peoples News'. We are still awaiting regulations and guidance from the Scottish Government on the other aspects of the Act which impact on local authorities.	
8.3 Implement Sheltered Housing Review recommendations	Community Care, Health and Wellbeing	June 2015	This action is complete and the revised arrangements were implemented on 1 <sup>st</sup> August 2015.	
8.4 Implement recommendations from external Reviews of Older Persons' Housing in Renfrewshire	Community Care, Health and Wellbeing	March 2016	A number of actions have already been implemented, whilst the remaining actions will be taken forward through the new Local Housing Strategy action plan which is being presented to the Housing and Community Safety Policy Board in August 2016.	
8.5 Implement 2013 - 2015 Corporate Workforce and	Council action with no direct linkage to Community	March 2016	As well as access to courses through the internal training calendar over the last year various staff groups have had opportunities for other training, including	


Organisational Strategy Action Plan.	Plan		<ul style="list-style-type: none"> <li>• <b>Risk Management</b> - what risk management means for managers in the local authority context</li> <li>• <b>Better Working Toolkit Taster Sessions</b> - for employees with responsibility for, or interest in, applying change tools and techniques to improve ways of working</li> <li>• <b>Introduction to Governance in Local Government by Head of Corporate Governance</b> - primarily for new employees but the invite is extended to all employees to update on governance, authorisation, delegation etc</li> </ul>
8.6 Continue to implement and monitor the impact of policies and activities aimed at reducing staff absence levels.	Council action with no direct linkage to Community Plan	March 2016	An electronic Absence Management System has been introduced to assist managers in supporting attendance.

High Performing Council – Governance and Assurance			
Key Outcome 9 – We deliver Best Value and measure and report on our performance			
Strategic Action	Link to Community Plan Theme	Dates Due	Update on Progress
9.1 Implement Risk Management Plan	Council action with no direct linkage to Community Plan	April 2016	<p>In keeping with 'Risk Matters', the council's risk management strategy, a midyear progress report on the management of the services' risks was presented to the Housing and Community Safety Policy Board in November 2015.</p> <p>Year end progress will be presented to board as part of the new Risk Management Plan in May 2016.</p> <p><b>100%</b> of actions contained within the Risk Management Plan were completed within timescale.</p>
9.2 Submit Annual Return on the Charter to Scottish Housing Regulator	Council action with no direct linkage to Community	March 2016	<p>Renfrewshire Council submitted the Annual Return on the Charter (ARC) to the Scottish Housing Regulator in May 2015.</p> <p>In June 2015, the Scottish Housing Regulator published its Risk Assessment Summary Outcome for local authorities,</p>

(SHR) and report back to stakeholders	Plan	<p>Renfrewshire Council is one of nine local authorities where the Regulator has sufficient assurance about performance and will monitor the delivery of housing and homelessness services through the ARC.</p> <p>A report was presented to the Housing and Community Safety (HACS) board in August 2015 outlining performance against the Charter indicators, highlighting both improved performance and also areas which require further improvement</p> <p>In October we produced our Tenant Report on the Charter following consultation with tenant representatives. A copy of this was provided to each of our tenants.</p> <p>A six monthly update report, outlining performance in the first half of 2015/16 was presented to the HACS board in November 2015.</p> <p>A tenant satisfaction survey was carried out with approximately 1,300 tenants in Autumn/Winter 2015 and the results were presented to the HACS board in March 2016. This survey enables us to benchmark performance against other landlords and will be used in our ARC return to the Scottish Housing Regulator in May 2016.</p> <p>The fourth Renfrewshire Planning Performance Framework was submitted to the Scottish Government on the 31 July 2015.</p>
9.3 Produce Planning Performance Framework (PPF) for 2015	Council action with no direct linkage to Community Plan	<p>The PPF requires the Council to demonstrate continuous improvement, providing an explanation in support of our performance. This is evidenced through selected case studies including the introduction of the Hillington Business Park Simplified Planning Zone, the Simplified Planning Zone—Renfrew Town Centre and Development Management Processes.</p> <p>The PPF demonstrates an intention to continually improve the Planning Service, and demonstrates the commitment to investing in Renfrewshire through an 'open for business' approach, encouraging sustainable development and positive engagement with customers and stakeholders.</p> <p>We received a scorecard from the Scottish Government commenting on the Planning Performance Framework in October 2015, and work is currently ongoing to produce the PPF for 2016.</p>
9.4 Deliver revenue efficiency savings in line with agreed targets	Council action with no direct linkage to Community Plan	<p>Revenue savings targets agreed for Financial Year 2015/16 have been achieved.</p>

## Appendix 2 – Performance Indicators

PI Status	
	Alert
	Warning
	OK
	Unknown
	Data Only



Name Theme 01: A Better Future									
Key Outcome 1 - We will work to support investment in the sustainable growth of Renfrewshire's communities									
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13	2013/14	2014/15	2015/16	2015/16	2016/17	2017/18
			Value	Value	Value	Value	Target	Target	Target
SOA13DH.01	Reduction on the level of vacant and derelict land sites.		175	174	168	*	Data Only	Data Only	Data Only

\*The Vacant and derelict land site survey will take place in summer 2016

Name Theme 01: A Better Future												
Key Outcome 2 - We will work with partners to contribute to the economic and social regeneration of Renfrewshire												
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13 Value	2013/14 Value	2014/15 Value	2015/16 Value	2015/16 Target	2016/17 Target	2017/18 Target			
DHS.EMP.01	Number of unemployed people being supported through Renfrewshire's Employability Programmes.		2,001	2,294	1,462	1,509*	1,500					
DHS.EMP.02	Number of people supported into work through Renfrewshire's Employability Programmes.		376	929	629	500*	750					
DHS.EMP.03	Number of people supported, sustained in work at 6 Months through Renfrewshire's Employability Programme		48	310	475	**	300					
DHS.EMP.04	Number of new companies signed up to the 'Invest in Renfrewshire'		266	337	156	78*	75					
DHS.EMP.05	Number of new companies supported to create new and additional jobs		85	305	111	105*	Data Only					
DHS.EMP.06	Number of new people employed through wage subsidy support (includes graduates and traineeships)		81	382	394	170*	180					
DHS.EMP.07	Number of new companies supported to grow their business (through development and training grants and business loans)		48	141	82	97*	Data Only					
DHS.EMP.08	Number of new businesses start ups in Renfrewshire with Business Gateway Support		343	330	311	255*	305					

\*The figures recorded here are up to the end of February 2016. Figures for year end position to end of March 2016 currently being calculated.

\*\* This figure is being compliance checked and is not currently available.




Name Theme 01: A Better Future											
Key Outcome 3 - We will work with partners to ensure people have access to suitable, affordable housing across all tenures											
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13 Value	2013/14 Value	2014/15 Value	2015/16 Value	2015/16 Target	2016/17 Target	2017/18 Target		
HPPIP01	Affordable housing completions		175	196	56	132	150	*	*		
SOA10.10a	Rate of new house building (new private housing supply through new build and conversion)		276	343	467	580	745	*	*		

\*New supply targets for coming years will be set out in the new Local Housing Strategy.


Name Theme 01: A Better Future											
Key Outcome 4 - We will deliver improvements to the condition of Renfrewshire's housing stock											
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13 Value	2013/14 Value	2014/15 Value	2015/16 Value	2015/16 Target	2016/17 Target	2017/18 Target		
HPBS14b1	Number of PSHG awarded to disabled tenants to adapt private homes		122	123	109	108	Data Only	Data Only	Data Only		
HPCHARTER08	Percentage of properties at or above the appropriate NHER (National Home Energy Rating) or SAP (Standard Assessment Procedure) ratings specified in element 35 of the SHQS, as at 31 March each year.		N/A	85.07%	97.35%	98.5%	100%	100%	100%		
HPCMT13a	% of Council housing stock which meets the Scottish Housing Quality Standard		32.3%	62.1%	100%	100%**	100%	100%	100%		

\*\*Taking abeyances into account, the Council was 100% compliant with SHQS by the end of March 2016. (85.83% achieved SHQS, 14.17% in abeyance).

Name Theme 01: A Better Future											
Key Outcome 6 - We will give homeless people the support they need and we help people from becoming homeless											
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13 Value	2013/14 Value	2014/15 Value	2015/16 Value	2015/16 Target	2016/17 Target	2017/18 Target		
HPCMT05	Average time from client presenting themselves as homeless to completion of duty (number of weeks)		19.8	20.5	18.4	19.9	21	19	19		

Name Theme 01: A Better Future											
Key Outcome 7 - We will work to address and manage the impact of welfare reform on rent arrears and tenancy sustainment											
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13 Value	2013/14 Value	2014/15 Value	2015/16 Value	2015/16 Target	2016/17 Target	2017/18 Target		
DHSSIP03	Amount of arrears accrued due to impact of Bedroom Tax		N/A	£105,844.00	£0*	£0*	Data Only	Data Only	Data Only		
HPCHARTER30	Rent collected as percentage of total rent due in the reporting year.		100.5%	99.5%	100.2%	100.02%	95%	91.5%	91.5%		
HPCHARTER31	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year.		5.8%	5.6%	6.3%	6.01%	8%	10%	12%		

\*Bedroom Tax arrears funded through DHP or written off

Name - Theme 02: A Better Council											
Key Outcome 8 - Our service is structured and equipped to meet future challenges and we involve stakeholders in shaping service delivery											
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13 Value	2013/14 Value	2014/15 Value	2015/16 Value	2015/16 Target	2016/17 Target	2017/18 Target		
DHSSIP05	DHS employees having completed IDPs (Percentage)		N/A	78.1%	81.9%	**	95%	95%	95%		
DHSSIP06	% of days lost due to sickness absence		N/A	3.1%	3.6%	***	4.9%	4.9%	4.9%		

\*\* The annual collection of IDP figures across the department is taking place during May 2016

\*\*\* During 2015/16 this method for calculating sickness absence stopped. The indicator in the new SIP for Sickness absence records the average **number of days** lost per employee.



Name - Theme 03: A High Performing Council														
Key Outcome 9 - We deliver Best Value and measure and report on our performance														
PI Code	Performance Indicator Description	Traffic Light Icon	2012/13		2013/14		2014/15		2015/16		2016/17		2017/18	
			Value		Value		Value		Value		Value		Value	
HPCMT07 %	Overall Repairs Completed Within Target		88.1%		93.8%		92.8%		93.6%		95%		95%	
HPCHARTER12	Average length of time taken to complete non emergency repairs (days)		9.2		8.5		8.5		8.4		15		15	
DHS.SPSO.03a	Percentage of complaints closed at the frontline resolution stage within 5 working days		N/A		94.9%		98%		93%		Data Only		Data Only	
DHS.SPSO.03b	Percentage of complaints closed at investigation stage within 20 working days		N/A		94.9%		97%		59%		Data Only		Data Only	
HPCHARTER13	% of reactive repairs carried out in the last year completed right first time		92%		87.8%		87.5%		90.8%		91%		92%	
HPCHARTER34	% of rent loss due to voids		3.1%		2.57%		2.03%		1.86%		2.0%		1.9%	
HPCHARTER35	Average length of time taken to re-let properties in the last year		63		56		44		42		42		40	
PT.DS.PPF.CMT01	Average Time for processing Planning Applications (Householder)		7.8		6.9		7.2		*		Data Only		Data Only	
PT.DS.PPF.CMT02	Average Time for processing Planning Applications (Non Householder)		11.2		8.7		8.3		*		Data Only		Data Only	
PT.DS.PPF.CMT03	Average Time for processing Planning Applications (Major)		36.6		12		10.1		*		Data Only		Data Only	

\* Quarter 4 figures have been submitted to the Scottish Government – summary analysis normally available mid May





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**TO: HOUSING AND COMMUNITY SAFETY POLICY BOARD**

**ON: 17 MAY 2016**

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**REPORT BY: DIRECTOR OF COMMUNITY RESOURCES**

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**HEADING: PROPOSED DEVELOPMENT OF A POLICY TO SUPPORT THIRD PARTY APPLICATIONS TO THE PRIVATE RENTED HOUSING PANEL**

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## **1. Summary**

- 1.1 The Housing (Scotland) Act 2006 as amended specifies minimum living standards for private rented properties and landlords have a legal obligation to ensure property they let meets this. Where they fail to do so, tenants can make an application to the Private Rented Housing Panel (PRHP) who has powers to compel the landlord to effect repairs, imposing penalties where action is not taken to do so.
- 1.2 In recognition that many tenants are unwilling to make an application on their own behalf, often through fear of reprisal or eviction, amendments in legislation contained in the Housing (Scotland) Act 2014 and introduced in December 2015 provide Local Authorities (LAs) with new powers to make third party applications to the Private Rented Housing Panel on behalf of tenants. It is worth noting that from December the powers of the Private Rented Housing Panel will transfer into the new Scottish Tribunals Service.
- 1.3 Concerns about the potential numbers of applications from LAs have resulted in the referral process being introduced on a phased basis. The powers have been available for Renfrewshire Council since April 2016.

- 1.4 In order to ensure that the process is effectively managed, it is recommended that criteria are established that will require to be met before the Council will refer matters to the Private Rented Housing Panel on behalf of a tenant. Work is currently ongoing to establish criteria and a policy which will be brought back for the approval of this Policy Board. In general terms it is likely that criteria will include:
- The tenant is unable to make the application on grounds of capability, vulnerability or risk of adverse reaction from a landlord,
  - The living conditions are unlikely to improve without a referral to the Private Rented Housing Panel,
  - An application would be considered to be in the interest of the tenant, future tenants, neighbours or the wider public interest,
  - The application is warranted and appropriate.
- 

## **2. Recommendations**

It is recommended that the Housing & Community Safety Policy Board:

- 2.1 Notes the new legislative provision to permit Local Authorities to make third party applications to the Private Rented Housing Panel (PRHP) where private rented property is identified as failing the Repairing Standard;
- 2.2 Notes the progress on developing appropriate criteria and a policy for making third party applications to the Private Rented Housing Panel set out in section 3 of this report; and
- 2.3 Requests that a finalised policy and criteria be brought back for the approval of the Housing and Community Safety Policy Board at its meeting in August 2016.
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## **3. Background**

- 3.1 The Housing (Scotland) Act 2006 defines the minimum acceptable standards which apply to property within the private rented sector, known as the Repairing Standard, which ensures that property within the rental market is safe and suitable for letting to private tenants.
- 3.2 All landlords have a legal obligation to ensure that property which they let meets, and is maintained to this Standard throughout the rental period.

- 3.3 Where tenants experience disrepair issues with their let property, a process exists where they can make an application to the Private Rented Housing Panel to intervene in circumstances where the landlord fails to undertake repairs. The Private Rented Housing Panel can impose penalties on landlords where there is a continued failure to carry out these repairs.
- 3.4 It is recognised that the private rented sector includes properties in poor condition and houses some of the most financially vulnerable households in Renfrewshire. It has also been recognised that tenants are often reluctant to complain about the condition of their let property for a variety of reasons, including vulnerability, fear of reprisal and fear of eviction, therefore remaining in property which fails to meet the Repairing Standard.
- 3.5 To address this, changes introduced by the Housing (Scotland) Act 2014 provide powers for Local Authorities to make third party applications to the Private Rented Housing Panel which will remove many of the barriers that currently prevent applications from being made. Due to concerns with potential numbers of applications, the powers have been introduced on a phased basis from December 2015, with this power being available to Renfrewshire Council from 1 April 2016.
- 3.6 It is not known at this time how many requests we are likely to receive from tenants within the private rented sector, however, in anticipation of a significant number being received, it is recommended that a policy be developed to manage the process by which Officers will make applications to the Private Rented Housing Panel.
- 3.7 Under this policy, advice and guidance would be offered to tenants to assist them to make their own referral to the Private Rented Housing Panel, however under specific circumstances, the Council would undertake to refer Repairing Standard failures. At present it is proposed that these circumstances would be:
1. Where physical fire, gas or electrical safety failure exists, or
  2. Where there is severe disrepair in the property.
- 3.8 In respect of any other disrepair in a property, it is proposed that referrals would only be made where the following points were deemed to apply:
1. The tenant is unable to make an application through-
    - Not having capacity to do so;
    - Being considered as vulnerable;
    - The tenant is leaving/has left the property;

- The tenant is considered likely to be subject to serious abuse by the landlord/others acting on his behalf; or
2. The living conditions are unlikely to improve without a referral to the Private Rented Housing Panel.
  3. Making an application is in the interest of the tenant, future tenant or neighbours.
  4. It is considered necessary in the wider public interest.
  5. An application is warranted and appropriate.
- 3.9 Where an application is made, all areas of Repairing Standard failures will be included in our report.
- 3.10 Where a tenant requests that a referral is not made by the Council, or wishes an application withdrawn, a decision will be made on a case specific basis and the following matters will be considered:
- The seriousness of Repairing Standard failure;
  - The likelihood of actual or threatened harm to the tenant/their possessions;
  - The availability of suitable alternative accommodation, should remaining in the property become untenable;
  - Previous issues with the landlord not undertaking repairs;
  - Whether issues within the property are adversely impacting on adjoining/neighbouring properties.
- 3.11 The development of this policy and process and its initial implementation can be managed within existing resources, forming part of the workload of the temporary enforcement officer post which has been funded through the Council's Tackling Poverty Action Plan to improve conditions in the private rented housing sector. In the long term having effective criteria and an agreed policy and process in place will ensure that support can continue to be provided to private sector tenants in greatest need.
-

## Implications of the Report

1. **Financial** – No in financial implications for Renfrewshire Council. The cost of works to comply with a repair notice served by the Private Rented Housing Panel would be borne by the Private Sector Landlord
2. **HR & Organisational Development** – none
3. **Community Planning**  
  
**Community Care, Health & Well-being** – Having powers to make third party applications to the Private Rented Housing Panel will improve the physical condition of properties within the private rental market in Renfrewshire; improving the health and well-being of tenants. This will also contribute to the Council's Tackling Poverty action plan.
4. **Legal** – The Third Party Application Policy has been reviewed and approved by Legal Services
5. **Property/Assets**-none
6. **Information Technology** - none
7. **Equality & Human Rights** - The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report.
8. **Health & Safety** – none
9. **Procurement** – none
10. **Risk** – none
11. **Privacy Impact** - none

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## List of Background Papers - None

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**To:           Housing and Community Safety Policy Board**

**On:           17 May 2016**

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**Report by: Director of Community Resources and  
Head of Corporate Governance**

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**Heading:   Review of Governance in Policing**

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**1.       Summary**

- 1.1   In September 2015 the then newly appointed Chair of the Scottish Police Authority was asked by the Cabinet Secretary for Justice to carry out a review of governance in policing and to report within 6 months. That report has now been completed and passed to the Cabinet Secretary. It has also been copied to the conveners of all Boards/Committees with responsibility for scrutinising local policing arrangements as well as all council chief executives.
- 1.2   The report makes 30 recommendations for improvement in practice although the overall conclusion is that the existing model of an arms - length Police Authority providing a clear separation between politics and policing is effective in principle.
- 1.3   In his covering email, the Chair expresses his appreciation for the valuable input into the review from local authorities and he makes reference to three key acknowledgements made in his report that are of direct relevance to local authorities. These relate to concerns about local scrutiny committees not feeling listened to and them not being able to input into national policy development. They also reflect concerns that local authorities have no way of recording their views on the success or otherwise of local engagement. These are discussed in more detail in section 5 of this report.
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## **2. Recommendations**

### **2.1 The Housing and Community Safety Policy Board is asked to:-**

- a) Note the terms of the report to the Cabinet Secretary for Justice by the Chair of the Scottish Police Authority following his review of Governance in Policing.
- 

## **3. Background**

- 3.1 The Scottish Police Authority (SPA) was established under the Police & Fire Reform (Scotland) Act 2012 and came into being on 1 April 2013. It was created as the oversight and governance body for the Police Service of Scotland (Police Scotland), a single police service created from the amalgamation of the eight regional police forces and one national agency previously serving Scotland. The SPA Board comprises a Chair and between 10 to 14 member with appointments being made by the Cabinet Secretary for Justice.
- 3.2 The 2012 Act also abolished the Joint Police Boards whose members were local councillors. In place of local police boards, the 2012 Act provided for local authorities to have a scrutiny role and each local authorities has a right to be involved in setting priorities and objectives for the policing of its area and to approve the local police plan In Renfrewshire, this role is co-ordinated through the Housing and Community Safety Policy Board.
- 3.3 The background to the review was growing criticism of both the SPA and Police Scotland following a number of high profile incidents. One of the main criticisms of the SPA was that it was not providing effective scrutiny of Police Scotland.
- 3.4 The Terms of Reference for the review identified four workstreams covering localism and community accountability: the structure and skills of the SPA; information requirements and processes; and stakeholder engagement requirements. It is primarily the first workstream that covers the relationship between the Council and the SPA.
- 3.5 In relation to the first workstream the review comments that the key issue is that local scrutiny bodies do not feel they are sufficiently listened to regarding local policing and they are unable to input into national policies to met local requirements. In response to this, the review aims to set out a number of recommendations to improve the communication and engagement processes

of Police Scotland at local level and there is a proposal for a more formal approach to escalation of issues. The review also suggests a more formalised relationship between local scrutiny bodies and the SPA.

#### **4. Governance**

- 4.1 The review includes a discussion on the current governance model and consideration of whether other models would be more effective. These other models included where police are directly overseen by the Parliament or where there are directly elected members of the scrutinising body. The conclusion reached is that the current structure of a police authority at arms-length from government to oversee policing is a good one. Therefore, no structural changes are proposed although there are recommendations on how the operation of the current structure could be improved.
- 4.2 The review also comments that there is no comprehensive, unified written governance framework under which it operates. There is a recommendation that such a framework is introduced which will be used to clarify the basis on which the SPA exercises its authority.

#### **5. Workstream 1: Localism and Community Accountability**

- 5.1 In relation to the first workstream the review comments that the key issue is that local scrutiny bodies do not feel they have a sufficient role in determining local plans and priorities or that they are sufficiently listened to regarding local policing . Local scrutiny bodies feel that they are unable to input into national policies to meet local requirements and where they do input into national policy they receive no feedback particularly when the national policy does not reflect local concerns and there is no way of challenging such decisions. The review also identifies a degree of confusion regarding the types of policing activity and performance information that should be scrutinised at a local level.
- 5.2 In response to this, the review points out that the principal responsibility for community engagement and accountability rests with Police Scotland under the 2012 Act. The feedback received during the review was that many communities did not think that engagement was working effectively. The review aims to set out a number of recommendations to improve the communication and engagement processes of Police Scotland at local level and there is a proposal for a more formal approach to escalation of issues. The review also suggests a more formalised relationship between local scrutiny bodies and the SPA.
- 5.3 In Renfrewshire, the Housing and Community safety Policy Board fulfils the role of the local scrutiny committee. From the Council's perspective the

system in place in Renfrewshire is already strong and effective. Police Scotland already take an active role in the Community Planning Process and at the Policy Board. However the conclusion of the review, that there has been less involvement of the SPA in directly consulting and engaging locally would also hold true in Renfrewshire.

5.4 The six recommendations arising from this workstream cover the following areas:-

- a) Police Scotland to ensure their local engagement programmes are directed at a wide range of local organisations to include community planning partnerships.
- b) Greater consideration to be given to the differing policing needs of local communities.
- c) Police Scotland to ensure that feedback provided by local scrutiny committees is effectively responded to.
- d) Police Scotland to establish a formal escalation process to allow local scrutiny committees to record their disagreement with individual policing policy decisions.
- e) The SPA Board to ensure that proper and effective arrangements are in place rather than attending local scrutiny committees. SPA to annually review the effectiveness of these processes.
- f) SPA to establish a process to share knowledge between local scrutiny committees and should hold an annual forum to discuss issues and share experience.

**6. Workstream 2: SPA structures and skills**

6.1 The main issues identified in workstream 2 are:

- a) That there are a number of skills that are under - represented or are missing on the SPA Board as it develops its governance role.
- b) Arising from the legacy of the dispute between the SPA and Police Scotland over where the responsibility for some functions rested, the Board is overly involved in operational detail which should be delegated to the SPA's officials and/or Police Scotland.

- c) There is a need to better define the role of the Board in terms SPA's statutory responsibilities and to take greater involvement in setting strategic direction and oversight of performance.
- d) The Board has established a number of committees to assist its work but there are areas such as strategy, policy and performance not covered. The current committee remits include powers to make decisions that bind the whole Board. However, delegation of decision making powers to committees should be exceptional.
- e) In response to a seriously critical Audit report a new role of Chief Financial Director has been introduced. The chief executive of SPA is the Accountable Officer to Parliament. However, 90% of the budget is delegated to Police Scotland and is under the direct financial control of the chief constable. There is a blurring of roles and financial accountability. Accordingly, there needs to be protocol which sets out the circumstances where financial interventions should take place.
- f) The tension between the two principles of “operational independence” and “policing by consent” as highlighted in the stop and search and armed policing controversies, is acknowledged. However, it is stated that SPA does not have an approach or capability to proactively exercise its responsibility to reflect the public consent on police policy and procedures.
- g) Finally, it is conceded that the SPA has to date not set out the framework under which the Chief Constable will be held to account. Nor had they set out the measures for which the Chief Constable will be held to account.

## **7. Workstream 3: Information requirements and processes**

- 7.1 The key issue to be addressed under this work stream is that there are concerns that information and information flows from Police Scotland have not been sufficient to allow SPA to have all material and data to discharge its oversight function effectively.
- 7.2 The review identifies that SPA have not set out their requirements for information sufficiently clearly and there is a criticism that much of the information is provided through Board reports rather than through routine reporting cycles.
- 7.3 There is a criticism that many reports contain too much unnecessary detail and inadequate consideration is given to how accessible or understandable the information presented is to the lay person

- 7.4 On the other hand, in some important areas such as financial reporting, there is a paucity of information.
- 7.5 There are a number of important reports required by legislation or by other external bodies. These include the Strategic Police Plan, Annual Police Plan, Annual Report and Accounts and local police plans. However, there is not a clear understanding of what each of these reports are for and how they inter-relate to each other.
- 7.6 Processes to prepare information are manually intensive and reports are often late and difficult to digest and interrogate. Many information systems are still based around systems inherited from legacy forces. The review comments that greater progress could have been expected on rationalising systems and processes over the last three years.

## **8. Workstream 4: Stakeholder Engagement**

- 8.1 It is recognised that both the SPA and Police Scotland are involved in a wide range of stakeholder engagement activities. However, it is argued that there should be clearer agreement about the purpose of such engagements, which organisation should take a lead role and how achievement of agreed outcomes can be measured.
- 8.2 There needs to be stakeholder map with clear objectives, action plans and identified ownership.
- 8.3 The SPA needs to have a wider perspective in the context of the greater demands in the public sector for collaboration.
- 8.4 The respective roles of Police Scotland and SPA in holding and managing relationships with stakeholders needs to be better understood.

## **9. Conclusion**

- 9.1 The report has been presented to the Cabinet Secretary and the response to the review is awaited.
- 9.2 The report does say that since the initial date when the review was commissioned, there has already been a significant amount of work commissioned.
- 9.3 As part of the review consultation process, officers from Renfrewshire participated in a Summit arranged by the SPA held in September 2015 as well as follow up events in November 2015 and Glasgow in December 2015.

Overall the discussions at these events are reflected in the conclusions in the report.

- 9.4 There is no doubt that the review has highlighted a significant number of issues within the SPA and its interactions with Police Scotland and other organisations such as local scrutiny bodies, that require to be dealt with. However, at a local level the council is already seeing improvements for example in the police's approach to consultation on such matters as the proposed merger of K and L divisions.
- 9.5 For the Council, in general, the proposals to strengthen communication between the SPA and local authorities are welcomed. It is noted that the review has identified the lack of satisfaction with the level of involvement of local councils and their communities in setting policing policies and priorities. If implemented, the recommendations under Workstream 1 should go at least some way to addressing this. However, it is worth noting that there is no intention to reconsider having local police joint boards or to increase local government membership on the SPA Board.

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## Implications of the Report

1. **Financial** – None
2. **HR & Organisational Development** -.None
3. **Community Planning** –  
**Safer and Stronger** – the report provides information on the review of the governance of policing in Scotland. The review contains recommendations that are relevant to policing at a local level as well as national issues that may impact locally.
4. **Legal** – None
5. **Property/Assets** -None
6. **Information Technology** – None
7. **Equality & Human Rights** -

The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. The report is for noting and no negative impacts on equality groups or potential for

infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website. .

- 8. **Health & Safety** – None
  - 9. **Procurement** – None
  - 10. **Risk** – None
  - 11. **Privacy Impact** – None
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### **List of Background Papers**

- (a) Background Paper 1 Review of Governance In Policing by Andrew Flanagan (March 2016)

The foregoing background papers will be retained within Legal and Democratic Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is Ken Graham, Head of Corporate Governance, ext 7360. [Ken.graham@renfrewshire.gcsx.gov.uk](mailto:Ken.graham@renfrewshire.gcsx.gov.uk).

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