

## Notice of Meeting and Agenda

### Finance, Resources and Customer Services Policy Board

Date	Time	Venue
Wednesday, 27 March 2019	14:00	Council Chambers (Renfrewshire), Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM  
Head of Corporate Governance

#### Membership

Councillor Tom Begg: Councillor Bill Brown: Provost Lorraine Cameron: Councillor Audrey Doig: Councillor Jim Harte: Councillor John Hood: Councillor Kenny MacLaren: Councillor Iain Nicolson: Councillor Jim Paterson: Councillor Jim Sharkey: Councillor James Sheridan: Councillor Andy Steel: Councillor Jane Strang:

Councillor John Shaw (Convener): Councillor John McNaughtan (Depute Convener):

#### Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online

at <http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx>

For further information, please either email

[democratic-services@renfrewshire.gov.uk](mailto:democratic-services@renfrewshire.gov.uk) or telephone 0141 618 7112.

#### Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

## **Apologies**

Apologies from members.

## **Declarations of Interest**

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

## **FINANCE**

- |          |   |                |
|----------|---|----------------|
| <b>1</b> | <b>Revenue Budget Monitoring Report to 4 January 2019</b>             | <b>5 - 16</b>  |
|          | Report by the Director of Finance & Resources.                        |                |
| <b>2</b> | <b>Revenue Budget Monitoring - Council Overview to 4 January 2019</b> | <b>17 - 24</b> |
|          | Report by the Director of Finance & Resources.                        |                |
| <b>3</b> | <b>Capital Budget Monitoring Report</b>                               | <b>25 - 30</b> |
|          | Report by the Director of Finance & Resources.                        |                |
| <b>4</b> | <b>Capital Budget Monitoring Report - Overview</b>                    | <b>31 - 40</b> |
|          | Report by the Director of Finance & Resources.                        |                |

## **PERFORMANCE**

- |          |  |                  |
|----------|--|------------------|
| <b>5</b> | <b>Customer &amp; Business Services Performance Report</b>               | <b>41 - 56</b>   |
|          | Report by the Director of Finance & Resources.                           |                  |
| <b>6</b> | <b>Operational Performance Report: Integrated Facilities Management</b>  | <b>57 - 68</b>   |
|          | Report by the Director of Finance & Resources.                           |                  |
| <b>7</b> | <b>Chief Executive's Service Improvement Plan 2019/22</b>                | <b>69 - 114</b>  |
|          | Report by the Chief Executive.   |                  |
| <b>8</b> | <b>Environment &amp; Infrastructure Service Improvement Plan 2019/22</b> | <b>115 - 150</b> |
|          | Report by the Director of Environment & Infrastructure.                  |                  |
| <b>9</b> | <b>Finance &amp; Resources Service Improvement Plan 2019/22</b>          | <b>151 - 186</b> |
|          | Report by the Director of Finance & Resources.                           |                  |

## **POLICY**

- |           |                                   |                  |
|-----------|-----------------------------------|------------------|
| <b>10</b> | <b>Complaints Handling Policy</b> | <b>187 - 204</b> |
|           | Report by the Chief Executive.    |                  |

## **HEALTH & SAFETY**

- 11      **Chief Executive's Service - Health & Safety Action Plan 2019/22**      205 - 210  
Report by the Chief Executive.
- 12      **Revised Finance & Resources Health & Safety Policy 2019**      211 - 222  
Report by the Director of Finance & Resources.

## **CIVIC HOSPITALITY**

- 13      **Town Twinning – 50th Anniversary Visit from Fürth, Germany**      223 - 224  
Report by the Director of Finance & Resources.
- 14      **Civic Hospitality**      225 - 228  
Report by the Director of Finance & Resources.

## **CONTRACT AUTHORISATION REPORTS**

- 15      **Active Multi-asset Investment Manager**      229 - 234  
Joint report by the Chief Executive and the Director of Finance & Resources.
- 16      **Construction of the Spateston Pre-five Centre, Johnstone**      235 - 240  
Joint report by the Chief Executive and the Director of Finance & Resources.
- 17      **Design & Construction Works for the Glasgow airport Investment Area (GAIA) Project**      241 - 250  
Report by the Chief Executive.
- 18      **Framework Agreement for Catering Services**      251 - 256  
Joint report by the Chief Executive and the Director of Finance & Resources.
- 19      **Framework Agreement for Renfrewshire Council Early Learning and Childcare Places**  
Joint report by the Chief Executive and the Director of Children's Services. (Report not available - copy to follow).
- 20      **Nursery and Primary School Electrical Upgrades**      257 - 264  
Joint report by the Chief Executive and the Director of Finance & Resources.

<b>21</b>	<b>Provision of Renfrewshire Care at Home Scheduling and Monitoring Service</b>	<b>265 - 268</b>
	Joint report by the Chief Executive and the Chief Officer, Renfrewshire Health & Social Care Partnership.	
<b>22</b>	<b>Redevelopment of Paisley Town Hall - hub West Scotland New Project Request and Advance Works Contract</b>	<b>269 - 276</b>
	Joint report by the Chief Executive and the Head of Regeneration.	
<b>23</b>	<b>Reroofing Contract for Lot 2 - Gallowhill Primary School</b>	<b>277 - 282</b>
	Joint report by the Chief Executive and the Director of Finance & Resources.	