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# Notice of Meeting and Agenda Communities, Housing & Planning Policy Board

Date	Time	Venue
Tuesday, 26 October 2021	13:00	Council Chambers (Renfrewshire), Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM Head of Corporate Governance

#### Membership

Councillor Bill Binks: Councillor Bill Brown: Councillor Stephen Burns: Councillor Eddie Devine: Councillor Andy Doig: Councillor Neill Graham: Councillor John Hood: Councillor James MacLaren: Councillor Mags MacLaren: Councillor Iain Nicolson: Councillor Jim Paterson: Councillor Emma Rodden: Councillor Andy Steel:

Councillor Marie McGurk (Convener): Councillor John McNaughtan (Depute Convener):

## **Hybrid Meeting**

Please note that this meeting is scheduled to be held in the Council Chambers. However, it is a hybrid meeting and arrangements have been made for members to join the meeting remotely should they wish

## **Recording of Meeting**

This meeting will be filmed for live or subsequent broadcast via the Council's internet site – at the start of the meeting the Convener will confirm if all or part of the meeting is being filmed. The cameras focus on the main participants. If you have any queries regarding this please contact Committee Services on 07934714023. To find the webcast please navigate to https://renfrewshire.public-i.tv/core/portal/home.

#### **Apologies**

Apologies from members.

#### **Declarations of Interest**

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

1 Police and Fire & Rescue Services Scrutiny Subcommittee 1 - 6

Minute of the Meeting of the Police and Fire & Rescue Services Scrutiny Sub-committee held on 17 August 2021.

#### **Finance**

Housing Revenue Account, Revenue and Capital Budget Monitoring Report
 Report by Director of Finance & Resources.
 Greenspaces, Parks & Play Areas and Villages Investment Fund
 Report by Director of Communities & Housing Services.
 Community Empowerment Fund
 27 - 32

## **Performance**

5(a) Service Delivery Plan 2021/22 Mid Year Monitoring 33 - 68 Report - Chief Executive's

Report by Chief Executive.

Report by Chief Executive.

5(b) Service Delivery Plan 2021/22 Mid Year Monitoring 69 - 80 Report - Children's Services

Report by Director of Children's Services.

5(c)	Service Delivery Plan 2021/22 Mid Year Monitoring Report - Communities & Housing Services	81 - 108
	Report by Director of Communities & Housing Services.	
<u>Hous</u>	<u>ing</u>	
6	Renfrewshire Strategic Housing Investment Plan 2022/27	109 - 136
	Joint report by Chief Executive and Director of Communities & Housing Services.	
7	Renfrewshire Local Housing Strategy: Annual Update 2021	137 - 152
	Joint report by Chief Executive and Director of Communities & Housing Services.	
8	Annual Housing Performance Benchmarking Report 2020/21	153 - 162
	Report by Director of Communities & Housing Services.	
9	Social Housing Charter Performance: 2021/22 Half Year Update	163 - 180
	Report by Director of Communities & Housing Services.	
10	Regulation of Social Housing – Assurance Statement 2021	181 - 206
	Report by Director of Communities & Housing Services.	
11	Renfrewshire Anti-Social Behaviour Strategy 2021/24: Draft for Consultation	207 - 242
	Report by Director of Communities & Housing Services.	
12	Tenant Hardship Grant Fund	243 - 246
	Report by Director of Communities & Housing Services.	
13	Home Contents Insurance	247 - 250
	Report by Director of Communities & Housing Services.	

#### 14 Housing Allocations: Housing Rule 2.5

Submit intimation by the Director of Communities & Housing Services in terms of Housing Rule 2.5, which requires all housing allocations which involve either (i) Council members or their immediate families or (ii) members of staff of the Housing Services Division or their immediate families to be notified to the relevant Policy Board.

Address: G/1 87A HIGH STREET JOHNSTONE

Size: Bedsit

Allocated to Son of Councillor.

Address 4 CLUNY DRIVE GALLOWHILL Size 2 Bedroom Allocated to brother of employee within Housing Services Division.

Address 4/1 ALTPATRICK GARDENS ELDERSLIE Size 1 Bedroom Allocated to mother of employee within Housing Services Division.

### **Community Justice**

#### 15 Community Justice Update and Annual Return 2020/21 251 - 310

Report by Director of Children's Services.

## **Community Learning & Development**

## 16 Get Into Summer

311 - 336

Report by Director of Communities & Housing Services.

## **Community Safety & Public Protection**

#### 17 Draft Renfrewshire Water Safety Policy

337 - 348

Report by Director of Communities & Housing Services.

#### **Development Management & Planning**

# Disposal of Land for new substation (Tannahill Area, Ferguslie Park) Report by Chief Executive. Renfrewshire Local Development Plan – Development Plan Scheme 2021 Report by Chief Executive. National Planning Framework 4 – Housing Land 373 - 418

Joint report by Chief Executive and Director of Communities & Housing Services.

#### **Proposal of Application Notices**

Requirements

Proposal of Application Notices are included for members information only. Members should note that the Notices may subsequently come before them for determination as planning applications and as such should consider the guidance contained in the Scottish Government Guidance on the Role of Councillors in Pre-Application Procedures and the Councillors Code of Conduct.

#### 21 Proposal of Application Notices

419 - 422

Report by Chief Executive.

#### **Planning Applications**

Members must deal with planning applications in an objective manner to ensure that they cannot be challenged with accusations of bias or predetermination. Votes on planning applications must be seen to be impartial and not influenced by party political issues.

#### 22 Planning Applications

423 - 424

Reports by Chief Executive.

425 - 434 22(a) 20/0597/PP: Erection of residential development, comprising fifty nine dwellinghouses and twenty flats with ancillary roads, parking, and landscaping at Reid **Linwood Building, 48 Napier Street, Linwood, Paisley** by Merchant Homes Partnership Ltd Report by Head of Economy & Development. 22(b) 19/0456/PP: Erection of 39 dwellinghouses and 435 - 446 associated infrastructure at Yard A, Station Road, **Bridge of Weir by L&S Homes** Report by Head of Economy & Development. 22(c) 20/0813/PP: Demolition of C Listed Building at St 447 - 452 Joseph's Nursing Home Dormitory Block, St Joseph's Nursing Home, Kilbirnie Road, Lochwinnoch by **Graiseley Investments Ltd** Report by Head of Economy & Development. 453 - 462 22(d) 21/0034/PP: Installation of greener grid park including energy management and battery storage containers with associated access, landscaping and fencing at Site 400 Metres North West Of Sergeantlaw, Gleniffer Road, Paisley by Statkraft UK Ltd

Report by Head of Economy & Development.

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# Minute of Meeting Police and Fire & Rescue Scrutiny Sub-Committee

Date	Time	Venue
Tuesday, 17 August 2021	15:00	Council Chambers (Renfrewshire), Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

#### **PRESENT**

Councillors E Devine, M McGurk, J MacLaren, M MacLaren and J McNaughtan.

#### **CHAIR**

Councillor McGurk, Convener, presided.

#### IN ATTENDANCE

M Crearie, Director of Communities & Housing Services; O Reid, Head of Communities & Public Protection and C Dalrymple, Communities & Regulatory Manager (both Communities & Housing Services); C MacDonald, Senior Committee Services Officer; K O'Neill, Assistant Democratic Services Officer and D Pole, End User Technician (all Finance & Resources).

#### **ALSO IN ATTENDANCE**

D Duncan, Chief Superintendent and J Kyle, Chief Inspector (both Police Scotland); D McCarrey, Area Commander and M Hill, Group Manager, (Scottish Fire & Rescue Service).

#### **DECLARATIONS OF INTEREST**

There were no declarations of interest intimated prior to the commencement of the meeting.

#### RECORDING OF MEETING

Prior to the commencement of the meeting the Convener intimated that this meeting of the Sub-committee would be webcast live via the Council's website and outlined the basic rules to be followed by participants at a hybrid meeting.

Thereafter the Clerk undertook a roll call of members in attendance at the meeting, indicating those in the Council Chamber and those participating remotely.

# 1 SCOTTISH FIRE & RESCUE SERVICE - RENFREWSHIRE PERFORMANCE REPORT - 1 APRIL - 30 JUNE 2021

There was submitted a report by the Local Senior Officer, Scottish Fire and Rescue Service (SFRS) relative to SFRS performance and local fire and rescue service plan priorities in the Renfrewshire area during period 1 April to 30 June 2021.

The report provided updates in relation to Renfrewshire activity, accidental dwelling fires and casualties, unintentional injury and harm, deliberate fire setting, non-domestic fire safety and unwanted fire alarm signals.

Non-fire casualties had shown an increase of 60% (9 incidents) when compared to the same quarter last year, however the three-year average trend continued to decline. The report identified an increase of 26% (10 incidents) in Accidental Dwelling Fires and detailed factors which contributed to these. One fatality was recorded, with the remaining cases being slight injuries. An increase in deliberate fire setting of 27% (50) incidents was reported compared to Q1 last year. Secondary fires accounted for 91% of activity within that indicator.

A decrease of 15% in non-domestic incidents was reported with no firefighting action required in 4 cases. Residential care homes remained the highest category of reported incidents.

**<u>DECIDED</u>**: That the contents of the report be noted.

# 2 SPOTLIGHT BY SCOTTISH FIRE AND RESCUE SERVICE ON UNWANTED FIRE ALARM SIGNALS (UFAS)/TAKE-5

A presentation was made by the Area Commander of Scottish Fire & Rescue Service on Unwanted Fire Alarm Signals (UFAS)/TAKE-5 and the measures which would be implemented to reduce the numbers. A public consultation on Options for Responding to Automatic Fire Alarms (AFAs) had commenced on 19 July 2021 for a period of 12 weeks. The responses to the consultation would be used to identify the best response to AFAs, to reduce the burden placed on the Service and partners by unwanted fire alarm signals and allow use of resources more effectively and help to make our communities even safer.

Information was provided on how often UAFAs occur, the number each year, the costs incurred and the percentage of these of incidents attended which were unintentional. AFA's are the main factor and only 2% of calls initiated by AFA's were actual fire related events. The number of these had increased annually since 2013/14.

**DECIDED:** That the presentation be noted.

#### POLICE SCOTLAND RENFREWSHIRE PERFORMANCE SUMMARY REPORT - 1 APRIL - 30 JUNE 2021

There was submitted a report by the Chief Superintendent, Police Scotland, relative to service performance and activities in the Renfrewshire area during the period 1 April to 30 June 2021.

The report summarised the key performance indicators and provided statistics relating to the specific key objectives detailed in the Renfrewshire Local Policing Plan 2020/21, together with comparative data. The report provided, in an infographics format, local updates in relation to the Police Scotland priorities of violence and anti-social behaviour; acquisitive crime; public protection; major crime & terrorism and road safety & road crime.

Violence against emergency workers had fallen as compared to the previous year, with 58 of 434 common assaults targeting police and other emergency workers (compared to 74 in the same period the previous year). The volume of recorded crime and offences had fallen by 3.5% on the previous year and by 12.8% on the preceding five year average, with a longer term decrease in non-sexual crimes of violence, crimes of dishonesty, fire raising and malicious mischief.

The Chief Superintendent advised that water safety was the subject of increased focus following the tragic death of one person in Renfrewshire within the last quarter. Multiagency focus groups had been established and would be engaging with schools and other youth groups to increase awareness of the risks around water.

**DECIDED:** That the report be noted.

# 4 POLICE SCOTLAND AND SCOTTISH POLICE AUTHORITY (SPA) - REVIEW OF DEVELOPMENT OF LOCAL POLICE PLANS

There was submitted a report by the Director of Communities and Housing Services relative to the review of the development of Local Police Plans.

Under the Police and Fire Reform (Scotland) Act 2012, local policing commanders prepare a Local Police Plan (LPP) for each of Scotland's 32 local authorities. The Local Police Plan sets out the approach to policing in the area and was shared with the appropriate local authority for the area. The above Act required Local Police Plans to be reviewed at least every three years or whenever a new Strategic Police Plan (SPP) was agreed. The latest Strategic Police Plan, known as the Joint Strategy for Policing - Policing for a Safe, Protected and Resilient Scotland ('the Strategy') was approved in 2020. The Act sets out the areas for inclusion in the Local Police Plans and included: the priorities, objectives and arrangements for policing in the local area; an overview of how these were determined; the contribution of policing to local and community planning; and information on performance monitoring.

Police Scotland, the Scottish Police Authority (SPA) and COSLA had agreed to collaborate on a review of the development of the latest Local Police Plans to identify areas of development and best practice which would then inform future local planning processes. The review sought the views of local authority elected members and officials involved in the last planning cycle and leading on scrutiny of local policing, in addition to the views of Police Scotland's divisional and local commanders. It was

predicted that the review would conclude in 2021/22 allowing learning from the review to be incorporated into the planning process for the next round of Local Police Plans.

The first stage of the review and an initial short survey was launched by Police Scotland and the SPA on 27 June 2021. In the response Renfrewshire Council welcomed the opportunity to respond to the short survey and feed into the wider review of local police plans. A response, which was attached as Appendix 1 to the report, had been prepared and submitted on behalf of the Council prior to 31 July 2021 which was within the timescales set.

#### **DECIDED**:

- (a) That the on-going review of local police plans and the launch of the first phase with a short survey be noted; and
- (b) That the consultation response detailed in Appendix 1 to the report, submitted on behalf of the Council by the Director of Communities and Housing Services, be homologated.

# 5 POLICE SCOTLAND PUBLIC CONSULTATION ON THE USE OF BODY WORN VIDEO (BWV) CAMERAS

There was submitted a report by the Director of Communities and Housing Services relative to Police Scotland Public Consultation on the use of Body Worn Video (BWV) Cameras launched on 1 June 2021. The final date for submissions to the consultation was 20 August 2021. The response from the Council would be submitted within the timescales set by Police Scotland and a draft of this was attached for approval as Appendix 1.

Police Scotland had recently undertaken a national public consultation on BWV Cameras being used by armed police officers, particularly in relation to the COP26 event in Glasgow in October/November 2021. Due to the positive response received to this consultation, Police Scotland were now consulting on whether all police officers should wear body worn video cameras.

Officers from Police Scotland had provided a briefing paper on the proposed use of BWV Cameras to the last Police and Fire & Rescue Scrutiny Sub Committee on 18 May 2021.

The report provided details of the benefits that had been identified in using Body Worn Video cameras and the supporting Digital Evidence Management (DEM) software which would benefit Police Scotland, the public and partners.

Renfrewshire Council had approved the use of BWV Cameras in 2010 for the Renfrewshire Warden service and these were now part of PPE for all situations, and were used, if necessary, in the conduct of their role. The proposed consultation response built on this positive experience and made recommendations relating to the use, governance and training required for officers making use of this technology.

#### **DECIDED**:

(a) That the publication of the consultation by Police Scotland on the use of Body Worn Video (BWV) cameras be noted; and

(b) That the Council's consultation response as detailed in Appendix 1 to this report be approved.

#### 6 LOCAL ISSUES

Councillor J MacLaren raised the issue of Police Scotland not attending Community Council meetings recently. The Chief Superintendent of Police Scotland advised that as the meetings were held using Zoom platform they were unable to join as this system is not approved for use by Police Scotland. He further advised that in future Police Scotland would attempt to connect by telephone and would also ensure that written reports would be provided for all Community Councils.

**<u>DECIDED</u>**: That the information provided by the Chief Superintendent be noted.

Page 6 of 462



To: Communities, Housing and Planning Services Policy Board

**On:** 26 October 2021

**Report by:** Director of Finance and Resources

Heading: General Services Revenue, Housing Account and Capital Budget

Manitoring as at 17 September 2021

Monitoring as at 17 September 2021

#### 1. Summary of Financial Position

- 1.1. The projected outturn at 31 March 2022 for all services (including the housing revenue account) reporting to the Communities, Housing and Planning Policy Board is an overspend position of £0.060m (0.5%) against the revised budget for the year. This can be further analysed as a projected overspend in general services activities of £0.060m and a break even position in the HRA.
- 1.2. The projected capital outturn at 31 March 2022 for projects reported to the Communities, Housing and Planning Policy Board is a breakeven position of £23.336m against the revised budget for the year-
- 1.3. This is summarised over the relevant services in the table below and further analysis is provided in the Appendices.
- 1.4. For the financial year 2021/22, the projected outturn position is split into Core (or business as usual) and COVID-19 related variances to help readers understand the impact of the pandemic on service finances.

Table 1: Revenue						
Division / Department	Revised Annual Budget £000	Projected Outturn Core £000	Projected Outturn COVID-19 £000	Total Projected Outturn £000	Budget Variance £000	Budget Variance %
Housing Revenue Account (HRA)	£0	£30	(£30)	£0	£0	0%
Communities & Housing Directorate	£14	£14	£0	£14	£0	0%
Housing - General Services (Not HRA)	£4,943	£4,945	£0	£4,945	(£2)	0%
Communities and Public Protection (excluding Regulatory Services)	£3,749	£3,602	£205	£3,807	(£58)	(1.5%)
Economy & Development	£388	£388	£0	£388	£0	0.0%
Criminal Justice	£3,598	£3,598	£0	£3,598	£0	0%

Table 2: Capital						
Division / Department	Revised Annual Budget £000	Projected Outturn Core £000	Projected Outturn COVID-19 £000	Total Projected Outturn £000	Budget Variance £000	Budget Variance %
Housing Revenue Account (HRA)	£21,876	£21,876	£0	£21,876	£0	0%
Other Housing PSHG	£1,390	£1,390	£0	£1,390	£0	0%
Development & Housing Projects – Green network	£70	£70	£0	£70	£0	0%

#### 2. Recommendations

Members are requested to:

- 2.1. Note the projected HRA and Revenue outturn position detailed in Table 1 above;
- 2.2. Note the projected Capital outturn position detailed in Table 2 above; and
- 2.3. Note the budget adjustments detailed at sections 4 and 6.

#### 3. Revenue

3.1. The Revenue Budget Monitoring report at Appendix 1 identifies a projected overspend of £0.060 million (0.5% of total budget) for all services reporting to this Policy Board. Detailed division service reports can be also be found here, along with an explanation of each significant projected variance.

- 3.2. The projected outturn is based on information currently available and assumptions made by service budget holders. Any changes to these projections will be detailed in future reports to the Board.
- 3.3. The main reason for the projected outturn positions are indicated below the tables showing both the subjective analysis (what the budget is spent on) and the objective analysis (which division is spending the budget).

#### 4. Revenue Budget Adjustments

- 4.1. Members are requested to note from Appendix 1 that budget adjustments totalling £0.128m have been processed since the previous finance report to board. These relate wholly to:
  - £0.336m Government Funding for Summer of Play project
  - (£0.208m) Right for Renfrewshire savings within Developing Communities and Placeshaping

#### 5. Communities, Housing and Planning Services Capital

- 5.1. The Capital Investment Programme 2021/22 to 2025/26 was approved by the Council on 4<sup>th</sup> March 2021. For Communities, Housing and Planning Services the approved capital spend for 2021/22 is £23.336m.
- 5.2. The Capital Monitoring report at Appendix 2 indicates net budget adjustments in the approved capital programme for Communities, Housing and Planning Services for the year of (£3.390m). This is within HRA for revised cash flows for Improvements to Existing Properties largely related to External Improvements.
- 5.3. Further detail, including reasons for significant variances (where applicable), can be found at Appendix 2.

#### 6. Capital Budget Adjustments

6.1. Since the last report, budget changes totalling (£3.390m) have arisen which reflect the following:

Budget Carried Forward to 2022-23 from 2021-22 (£3.390m):

#### HRA

 Improvements to Existing Properties (£3.390m) as a result of changes in the timing of planned external improvements due to the Covid 19 pandemic and adjustments to the cash flow following the award of contracts for lift refurbishments and heating replacement.

#### Implications of this report

1. Financial – The projected budget outturn position for Communities, Housing and Planning Services Revenue budget is an overspend of £0.060m (0.5% of total budget). All Income and expenditure, in all services within the department will continue to be monitored closely for the rest of the financial year and, where necessary, steps will be taken to mitigate any overspend.

The projected outturn position for Communities, Housing and Planning Services' Capital budget is breakeven. The Capital programme will continue to be monitored closely for the rest of the financial year and, where necessary, steps will be taken to mitigate any overspend.

Any changes to current projections in either Revenue or Capital budgets will be reported to the board as early as possible, along with an explanation for the movement.

#### 2. HR and Organisational Development

None directly arising from this report.

#### 3. Community/Council Planning

None directly arising from this report.

#### 4. Legal

None directly arising from this report.

#### 5. Property/Assets

Capital projects will result in new build Council housing stock and improvements to existing stock.

#### 6. Information Technology

None directly arising from this report.

#### 7. Equality and Human Rights

The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts

on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because for example it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

#### 8. Health and Safety

None directly arising from this report.

#### 9. Procurement

None directly arising from this report.

#### 10. Risk

The potential risk that the Council will overspend its approved budgets for the year will be managed at a Council-wide level by the Chief Executive and Directors.

#### 11. Privacy Impact

None directly arising from this report.

#### 12. Cosla Policy Position

N/a.

#### 13. Climate Risk

None directly arising from this report.

#### **List of Background Papers**

Housing Revenue Account Budget & Rent Levels 2021/22 and Housing Capital Investment Plan 2022/22 to 2023/24;

Non-housing Capital Investment Programme, Prudential Framework and Treasury Management Strategy, and Capital Strategy 2021/22 – 25/26...

**Author**: Kevin Festorazzi - Principal Accountant Ext 4885

Stewart Muir – Finance Business Partner Ext 6132

# RENFREWSHIRE COUNCIL REVENUE BUDGET MONITORING STATEMENT 2021/22 1 April 2021 to 17 September 2021

#### POLICY BOARD: COMMUNITIES, HOUSING AND PLANNING SERVICES - All SERVICES

Objective Summary	Revised Annual Budget at P3	Budget Adjustments	Revised Annual Budget	Projected Outturn Core Business	Projected Outturn COVID-19	Total Projected Outturn	J	t Variance or Favourable	Previous Projected Outturn Variance	Movement
	£000	£000	£000	£000	£000	£000	£000	%	£000	£000
Housing Revenue Account (HRA)	0	0	0	30	(30)	0	0	0.0%	25	(25)
Communities and Housing Directorate	14	0	14	14	0	14	0	0.0%	0	0
Housing - General Services (Not HRA)	4,942	1	4,943	4,945	0	4,945	(2)	0.0%	0	(2)
Communities and Public Protection (excluding Regulatory Services)	3,662	87	3,749	3,602	205	3,807	(58)	(1.5%)	(150)	92
Economy & Development	348	40	388	388	0	388	0	0.0%	1	. (1)
Criminal Justice	3,598	0	3,598	3,598	0	3,598	0	0.0%	0	0
NET EXPENDITURE	12,564	128	12,692	12,577	175	12,752	(60)	(0.5%)	(124)	64

Objective Heading	Key Reasons for Projected Variance
Housing Revenue Account (HRA)	Overall the HRA is projecting a break even position at the year end. It should be noted that employee costs will be underspent mainly due to a delay in establishing the permanent Neighbourhood Environmental Teams as a result of the pandemic. The resultant resources will be utilised in the current year to undertake additional housing repairs & maintenance works and increased debt repayments at the year end in line with the councils financial strategy of debt smoothing.
Development & Housing Directorate	No projected year end variances to report.
Housing - General Services (Not HRA)	No significant projected year end variances to report.
Communities and Public Protection (excluding Regulatory Services)	Overall Communities & Public Protection is projecting a year end overspend of £58k. It should be noted that within this overspend there are Covid related costs totaling £205K, representing an under-recovery of income of £150k in rental of schools/halls for community lets and employee costs within Public Protection which are directly related to Covid activities of £55K. Therefore Covid costs are being partially offset by underspends due to vacancies within the service.
Economy & Development Services	No projected year end variances to report.
Criminal Justice Services	No projected year end variances to report.

# RENFREWSHIRE COUNCIL REVENUE BUDGET MONITORING STATEMENT 2021/22 1 April 2021 to 17 September 2021

#### POLICY BOARD: COMMUNITIES, HOUSING AND PLANNING SERVICES - GENERAL SERVICES (excluding HRA)

Subjective Summary	Revised Annual Budget at P3	Budget Adjustments	Revised Annual Budget	Projected Outturn Core Business	Projected Outturn COVID-19	Total Projected Outturn	· ·	t Variance or Favourable	Previous Projected Outturn Variance	Movement
	£000	£000	£000	£000	£000	£000	£000	%	£000	£000
Employees	10,123	349	10,472	10,347	55	10,402	70	0.7%	4	. 66
Premises Related	1,450	215	1,665	1,672	0	1,672	(7)	(0.4%)	(7)	О
Transport Related	188	0	188	197	0	197	(9)	(4.8%)	(1)	(8)
Supplies and Services	2,079	509	2,588	2,647	0	2,647	(59)	(2.3%)	(7)	(52)
Third Party Payments	85	0	85	101	0	101	(16)	(19.1%)	(17)	1
Transfer Payments	2,492	(545)	1,947	1,934	0	1,934	13	0.7%	36	(23)
Support Services	1,427	1	1,428	1,432	0	1,432	(4)	(0.3%)	1	(5)
Depreciation and Impairment Losses	(23)	0	(23)	(23)	0	(23)	0	0.0%	0	0
GROSS EXPENDITURE	17,821	529	18,350	18,306	55	18,361	(11)	(0.1%)	11	(21)
Income	(5,257)	(401)	(5,658)	(5,759)	150	(5,609)	(49)	(0.9%)	(160)	111
NET EXPENDITURE	12,564	128	12,692	12,547	205	12,752	(60)	(0.5%)	(149)	90

# RENFREWSHIRE COUNCIL REVENUE BUDGET MONITORING STATEMENT 2021/22 1 April 2021 to 17 September 2021

#### POLICY BOARD: COMMUNITIES, HOUSING AND PLANNING SERVICES - Housing Revenue Account (HRA) Only

	Revised	Budget	Revised	Projected	Projected	Total	Budget	t Variance	Previous	Movement
Subjective Summary	<b>Annual Budget</b>	Adjustments	<b>Annual Budget</b>	Outturn Core	Outturn	Projected	(Adverse)	or Favourable	Projected	
	at P3			Business	COVID-19	Outturn			Outturn	
	£000	£000	£000	£000	£000	£000	£000	%	£000	£000
Employees	9,156	57	9,212	8,663		8,663	549	6.0%	175	374
Premises Related	14,765	467	15,231	15,655		15,655	(424)	(2.8%)	0	(424)
Transport Related	103	0	103	106		106	(3)	(2.9%)	0	(3)
Supplies and Services	714	93	807	826	(65)	761	46	5.7%	(115)	161
Third Party Payments	0	26	26	26		26	0	0.0%	0	0
Transfer Payments	3,962	(13)	3,949	3,951		3,951	(2)	(0.1%)	0	(2)
Support Services	2,456	34	2,490	2,493		2,493	(3)	(0.1%)	0	(3)
Depreciation and Impairment Losses	22,291	(406)	21,885	22,044		22,044	(159)	(0.7%)	0	(159)
GROSS EXPENDITURE	53,446	257	53,703	53,765	(65)	53,700	3	0.0%	60	(57)
Income	(53,446)	(257)	(53,703)	(53,735)	35	(53,700)	(3)	0.0%	(35)	32
NET EXPENDITURE	0	0	0	30	(30)	0	0	0.0%	25	(25)

## RENFREWSHIRE COUNCIL

# CAPITAL INVESTMENT STRATEGY - NON-HOUSING SERVICES 1st April to 17th September 2021

#### POLICY BOARD: COMMUNITES, HOUSING & PLANNING

				Current Yea	r 2021-22				Full Programme	- All years	
	Prior Years	Approved	Budget	Revised	Projected						
	Expenditure	Budget	Adjustments	Budget	Outturn	<b>Budget Variance</b>	ce (Adverse) or	Total Approved	Projected	<b>Budget Variance</b>	e (Adverse) or
	to 31/03/2021*	2021-22	in 2021-22	2021-22	2021-22	Favou	ırable	Budget	Outurn	Favou	rable
Project Title								to 31-Mar-26	to 31-Mar-26		
	£000	£000	£000	£000	£000			£000	£000		
1121121121121											
HOUSING(HRA)	_		4								
Improvements To Existing Properties	0	9,087	(3,390)	5,697	5,697	0	0%	45,859	45,859	0	0%
Regeneration	4,465	625	0	625	625		0%	7,595	7,595		0%
Other Assets	0	3,390	0	3,390	3,390	0	0%	8,595	8,595	0	0%
Non Property Expenditure	0	100	0	100	100	0	0%	300	300	0	0%
Council House New Build	23,663	11,300	(336)	10,964	10,964	0	0%	88,858	88,858	0	0%
Professional Fees	0	1,100	0	1,100	1,100	0	0%	3,600	3,600	0	0%
Total Housing(HRA) Programme	28,128	25,602	(3,726)	21,876	21,876	0	0%	154,807	154,807	0	0%
HOUSING(PSHG)											
Private Sector Housing Grant Programme	0	1,550	(160)	1,390	1,390	0	0%	1,686	1,686	0	0%
Total Housing(PSHG) Programme	0	1,550	(160)	1,390	1,390	0	0%	1,686	1,686	0	0%
DEVELOPMENT & HOUSING SERVICES											
Local Green Area Networks Projects	0	70	0	70	70	0	0%	70	70	0	0%
Total Development & Housing	0	70	0	70	70	0	0%	70	70	0	0%
TOTAL COMMUNITIES, HOUSING & PLANNING BOARD	28,128	27,222	(3,886)	23,336	23,336	0	0%	156,563	156,563	0	0%

<sup>\*</sup>Rolling programmes have a prior year year expenditure of £0 as the expenditure is not directly linked from one year to the next as a singular project.

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Page 16 of 462



To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Director of Communities and Housing Services

Heading: Greenspaces, Parks & Play Areas and Villages Investment Fund

#### 1. Summary

- 1.1 This report updates the Communities, Housing and Planning Policy Board on progress made in supporting community projects through the Greenspaces, Parks & Play Areas and Villages Investment fund, and seeks Board approval for the provision of grant funding for the projects described in Section 3 of this report and set out in Appendix 1.
- 1.2 The key objective in allocating funding is to work with and support community groups to identify and deliver improvement projects in their local communities, to improve their local greenspaces (including parks and play areas) and to strengthen the identity, heritage, uniqueness and integrity of village life.
- 1.3 Section 4 of this report details a number of examples of communities and community groups that have become more active and engaged in improving and developing their local environment, local communities and green spaces building community capacity and engagement at a local level. It also provides information on funding being targeted at schools eco-groups to help them develop environmental projects in their local communities linked to COP 26.
- 1.4 The Villages Investment Fund received an additional allocation of £150,000 in the Council budget decision for 2021/22 giving a total fund of £520,000 to support Villages Investment. Just over £358,000 of this funding has been allocated to date with further potential projects totalling £50,000 currently being developed. It is intended that the lead officer for the programme will attend the next meeting of the Villages Local Area Partnership to highlight the work carried out to date and that there is around £110,000 currently available within this fund for further projects.

- 1.5 This report seeks approval for projects to the value to £58,000. Appendix 1, table 1 details applicants in this round. Following approval of these projects approximately 89% of total funding available will have been allocated to projects or be earmarked for projects currently being developed. In addition to the Villages Investment funding outlined above approximately £140,000 of funding will remain available in Greenspaces, Parks and Play Areas. Section 4 of this report highlights some of the work being carried out by local community groups, eco-schools committees and volunteers and makes recommendations for the consideration of members of the Board on the possible allocation of £110,000 of this funding to carry forward and support a range of small scale local environmental projects across Renfrewshire that would support the work of these volunteers and impact positively on greenspaces in all communities across Renfrewshire.
- 1.6 Approval of these recommendations would leave a small contingency allocated within the overall budget for any final projects that may come forward.

#### 2. Recommendations

- 2.1 It is recommended that the Communities, Housing and Planning Policy Board:
  - note the work currently being undertaken to support communities as they develop projects to be funded using the Greenspaces, Parks & Play Areas and Villages Investment Fund;
  - (ii) agree to fund the projects as detailed in Section 3 of this report and Appendix 1, awarding grant funding totalling £58,000 to support community groups; and
  - (iii) agree to allocate £70,000 to support delivery of environmental projects developed by eco-groups' within local schools in line with the aspirations of COP26 and £40,000 to support local projects and improvements being championed by Team Up to Clean Up volunteers. Further details set out in Section 4 of this report.

#### 3. Summary of Applications

- 3.1 Renfrewshire Council has supported 62 projects since October 2018 that meet the criteria for this fund. Further projects are actively being developed within communities with the following potential applicants still expected to apply:
  - Johnstone Community Council Pump track in Thomas Shanks Park
  - The SuGAR Project upgrade to McKerrell Street Play Park
  - Houston Community Council Accessible outdoor gym
  - Corseford TRA Art Project
  - Smaller applications from schools

- 3.2 Reports will be brought back for the consideration of the Board in relation to these projects at future meetings of the Communities, Housing and Planning Policy Board.
- 3.3 In this round, 3 applications have been assessed and currently meet the criteria for approval of grant funding. More information on these projects is detailed below, with a summary of the applications included in Appendix 1 to this report.

Application 1: Friends of Jenny's Well

Funding Requested: £14,100 Recommendation: Approve

- 3.4 The Friends of Jenny's Well group became constituted just as COVID restrictions began to ease in summer 2020. The group, led by a longstanding Friends of Barshaw volunteer, have already transformed the nature reserve, removing over 300 bags of litter and all flytipping from the site, including items buried deep inside vegetation that had been there for a number of years.
- 3.5 With a regular volunteer group of over 10 local individuals, including 2 volunteer Rangers from Muirsheil Country Park, the group have also undertaken heavy tasks such as reclaiming a number of forgotten, overgrown pathways. They have made significant headway on ridding Jenny's Well of Japanese knotweed.
- 3.6 Local Area Partnership funding, donations from Arnold Clark, Miller Homes and Team Up to Clean Up have enabled the group to purchase a secure container, situated on site, which is a tool store facilitating continuous improvements and maintenance.
- 3.7 The Friends of Jenny's Well bid will enable them to continue with this work adding colour to the reserve with wildflowers, bulbs and other bright foliage to encourage biodiversity and bring wildlife to the site. Picnic benches and seating will be added to the reserve, alongside repairs to fencing and further work to reduce invasive vegetation. Tools and PPE for the regular volunteers will also be procured.
- 3.8 Friends of Jenny's Well have requested £14,100. The group have met the criteria by evidencing their work is valued by the local community. They have almost 700 local group members, who have donated to the group. Action Earth and Breathing Space Scotland have further funded the groups work.

Application 2: Klas care Linwood

Funding Requested: £35,000 Recommendation: Approve

3.9 Klas Care is a Community Interest Company which exists to reduce the number of local families living and working in poverty by providing affordable childcare. Klas Care has operated successfully in this form for over 10 years.

- 3.10 Klas Care achieved a successful asset transfer from Renfrewshire Council funded by a variety of external funders, alongside Renfrewshire Council, to the sum of £350,000.
- 3.11 The area beyond Klas Care's childcare facility fencing is a significant sized open space, covered in tarmac on Gilmartin Road, Linwood. The area is owned by Linstone Housing Association however Klas Care recently secured a long-term lease for this land for 10 years.
- 3.12 The current surface is tired and coming apart, the area is not used for any purpose. Klas Care intend to resurface the area and mark with thermoplastic lines to benefit children using their facility and local children in the area. The area will not be fenced off, it will be fully accessible to any child wishing to explore.
- 3.13 As well as a bicycle proficiency area, Klas care will present life sized games and other attractions such as hopscotch and other popular thermoplastic markings to encourage exercise and activity.
- 3.14 The group have met the criteria required through consultation with the wider Linwood community who are in favour of delivering this offering. The group further have achieved external funding from local businesses who have donated £1,000 to the project.

Application 3: Inchinnan Community and Social Association

Funding Requested: £8,900 Recommendation: Approve

- 3.15 The Inchinnan Community and Social Association was constituted in 1940 to organise recreational, educational, artistic, occupational and social activities for the people of Inchinnan and surrounding areas.
- 3.16 For many years the Bowling Club car park, where the group operate from, has offered a free parking facility for the village of Inchinnan. Parents drop and collect their children from there,
- 3.17 The group have requested £8,900 to improve the car park and secure its use as a community facility for years to come. In accordance with Fund criteria, consultation was carried out through social media in the village and 95% of those who participated agreed it was an appropriate and worthwhile project for the village.

#### 4 Building Community Capacity and Engagement

- 4.1 The significant support provided to individuals and groups through the multi award winning Team Up to Clean Up initiative has been a catalyst for many local groups to have the confidence to take the next steps in improving the appeal of their community or local green spaces. 34 of the applications made to the Greenspaces, Parks and Play Areas and Villages Investment Fund have been from groups who began as Team Up to Clean Up volunteers with some having become constituted and formalised in order to expand their efforts and secure funding for their local communities.
- 4.2 The Friends of Jenny's Well application outlined above is one example of an ad-hoc Team Up to Clean Up community group that has become constituted to support its work as it has transformed a local nature reserve. Already they have removed over 300 bags of litter and historic flytipping embedded in vegetation. The group are working to reclaim hidden pathways and removing invasive Japanese Knotweed, they are installing bird and bat boxes to encourage growing the wildlife on the site.
- 4.3 This is a model which can be seen across Renfrewshire with groups such as the Pals of the Privies, the Charleston Tenants and Residents Association, Elderslie Community Council and many more, all actively involved in creating and promoting local volunteering activities to generate residents' interest in improving their local community. The enthusiasm and interests of local residents are identified, and they are encouraged and guided to develop projects that take advantage of this Fund building community capacity and cohesion.
- 4.4 The value of the genuine partnership with communities which has grown through supporting and developing Team Up to Clean Up groups now means that there is a bank of over 3,300 interested group members that can be called upon by colleagues in Environment & Infrastructure to directly liaise with communities to promote and broaden the scope of their Community Investment Participatory Budgeting Fund. Environment & Infrastructure Services Parks are also consulting with Team Up to Clean Up volunteers in relation to the Outdoor Access and Play Area Improvements Fund ensuring that these Council resources can be directly applied to the communities that need them most, in line with community needs and aspirations.
- 4.5 The Council's events team, alongside Cirque Bijou, a respected contemporary circus and street theatre group, have requested volunteers support them to create structures from recyclable materials found on litterpicks. This year's Halloween Spooktacular's theme is "Out of this World". Volunteers are attending workshops to design and create pieces to be displayed and celebrated throughout the festival.
- 4.6 The support of Team Up to Clean Up volunteers was a resource that could further be called upon to assist the Council in delivering a safe election in May this year. Many volunteers delivered the role of COVID Marshall in various community buildings across Renfrewshire.

- 4.7 Team Up to Clean Up has been shortlisted for 2 Local Government Chronicle (LGC) Awards this year in the Environmental Services and Community Involvement categories. Presentations were delivered to the LGC panels in September, with the winner due to be announced on 4 November 2021. The link between the Team Up to Clean Up Campaign and the support provided to communities through the Green Spaces Parks and Play Areas and Villages Investment Fund was evident and celebrated throughout the applications.
- 4.8 A number of the Team up to Clean Up groups have highlighted small scale projects or improvements that they would like to undertake to improve the look and feel of the areas that they have litterpicked sowing wildflowers, installing planters etc. These sometimes require the support of specialist contractors/landscape professionals and the provision of small items of equipment and resources to allow the groups to undertake this work and maintain the improvements made.
- 4.9 It is recommended that £40,000 of the unallocated resources within the Greenspaces funding be allocated to supporting these volunteer groups with this activity at sites across Renfrewshire.
- 4.10 Through the Team Up to Clean Up Spotless September promotion, schools have been encouraged to support community projects delivered by their eco groups. Conversations are currently underway with a number of secondary and primary schools around the development of sustainable environmental greenspaces projects supporting and promoting the climate change outcomes of COP26.
- 4.11 Park Mains, alongside Johnstone High are 2 Renfrewshire secondaries currently in discussion with officers considering how the Fund could benefit pupils' environmental projects. A number of primary schools are also exploring how funding could benefit their school eco-projects. Growing grounds and wildflower areas are among the projects being considered.
- 4.12 It is recommended that an allocation of £70,000 of the currently uncommitted Greenspaces funds be made to allow funding of a programme of eco-schools environmental projects that meet the Greenspaces criteria to be available to all local schools.
- 4.13 Following the allocation of additional funding to support Villages Investment there remains an unallocated budget of just over £110,000 to support villages projects. The lead officer for the Greenspaces, Parks and Play Areas and Villages Investment programme will attend the next meeting of the Villages Local Area Partnership to provide an update on the projects and work funded to date under this programme and to highlight the availability of additional funds for further projects.

Page 22 of 462

#### Implications of the Report

- 1. **Financial** Council approved the allocation of £2.020 million to establish the Greenspaces, Parks & Play Parks and Villages Investment Fund in March 2018. Due to the capital works being undertaken, Officers are ensuring that there are minimal recurring revenue costs to Services in the coming years.
- 2. HR & Organisational Development None
- 3. Community/Council Planning -

The Greenspaces, Parks & Play Parks and Village Investment Fund will be important to achieving and assisting the Community Plan by ensuring that Renfrewshire is thriving, well, fair and safe for residents, workers and visitors.

- 4. **Legal** All legislative requirements will be taken cognisance of during this process wherever required e.g. health and safety requirements.
- 5. **Property/Assets** There is the potential for property/assets to be included as part of this fund.
- 6. **Information Technology None**
- 7. Equality & Human Rights

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

- 8. **Health & Safety** Cognisance will be taken of health and safety requirements wherever required e.g. for play park equipment.
- 9. **Procurement** There is no potential for the Council to be procuring and installing equipment of behalf of a community group as part of this grant funding process.
- 10. **Risk** Discussions with the Council Risk Manager are on-going to ensure that the risk to the Council, as part of this grant funding process, is minimised.
- 11. **Privacy Impact None**.
- 12. **COSLA Policy Position** Not Applicable
- 13. Climate Risk Not Applicable

**List of Background Papers** 

None

Author: Oliver Reid, Head of Communities and Public Protection.

## Appendix 1

Applicant	Project Description	Requested	Recommendation	Reason	Geographical Area
Friends of Jenny's     Well Nature     Reserve	The group, formed with the intention of improving biodiversity, as well as the appearance of Jenny's Well, would also like to increase visitor numbers. Encouraging those who visit to stay for a while to enjoy the peacefulness and tranquillity the area offers.  Jenny's Well has already been greatly improved however the group will continue to deliver benefits and increase the appeal of the nature reserve.	£14,100	Approval by Communities, Housing and Planning Policy Board.	Improving biodiversity is a priority for Renfrewshire Council. This application achieves many of the key principles in Renfrewshire's Biodiversity Action Plan (conservation, invasive nonnative species and people and partnership).	Paisley
2. Klas Care, Linwood	There is a significant sized piece of land outside Klas Care's after care premises is Linwood. Klas Care have entered into a long-term lease with Linstone to occupy this land and hope to use it as a play area for children, users of their facility and beyond. The land will be re-surfaced and thermoplastic line markings used to outline activities appealing to children.	£35,000	Approval by Communities, Housing and Planning Policy Board.	Local children, adults and parent have all indicated this would be a valuable asset to the Linwood community	Linwood
Inchinnan     Community & Social     Association	The carpark outside the Bowling & Social Club will be re-surfaced to enable long term use by the community for users of the facility.	£8,900	Approval by Communities, Housing and Planning Policy Board.	There are few opportunities for safe parking near Inchinnan Primary. Resurfacing the car park will facilitate this for local parents and further provide a long-standing asset to the village.	Inchinnan

## **Greenspace, Parks and Play Areas Funding**

Project	Funding proposed	External Funding (or other Council funding)
Friends of Jenny's Well – Improvements to Nature Reserve	£14,100	£600 – Breathing Space Scotland £250 – Action Earth £200 – Local Community Arnold Clark, Team Up to Clean Up and Miller Homes have also donated £550 funding/tools to the group
Klas Care Linwood – Resurfacing and Lines for Play	£35,000	£1,000 from Local Linwood businesses
Inchinnan Community and Social Club – Resurfacing Village Car Park	£8,900	Not Applicable

Funding	Allocated Budget	Committed Budget	Potential Additional Projects
Greenspace, Parks and Play Areas	£1,280,000	£1,021,618	£120,000
Village Investment Fund	£520,000	£358,566	£50,000
Staffing costs	£220,000	£220,000	-
Total	£2,020,000	£1,600,184	1,770,184

Page 26 of 462
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To: Communities, Housing and Planning Board

**On:** 26<sup>th</sup> October 2021

Report by: Chief Executive

**Heading:** Community Empowerment Fund

1. Summary

1.1 The purpose of this report is to seek approval from the Communities, Housing and Planning Board for the award of grants in the sixteenth round of the Community Empowerment Fund. The key objective of the fund is to support community organisations to acquire and develop community assets.

One new application was received through this round and two deferred applications were also considered in this round by the officer Grant Approval Panel.

#### 2. Recommendations

#### 2.1 It is recommended that the board:

 Approves the recommendations as detailed in Section 4 and Appendix 1 to award £50,000 to Thorn Athletic Community Trust to upgrade facilities at the McMaster Sports Centre in Johnstone.

#### 3. Background

3.1 At its meeting on 2 March 2018, Council agreed to commit £1.5million (£0.5million in revenue and £1million in capital) to establish a Community Empowerment Fund to be used to support community asset transfers, by providing up-front investment in the condition of assets prior to transfer. It should be noted that the £1.5million represents a one-off investment fund.

- 3.2 On 20th June 2018, Leadership Board agreed the key objectives and criteria of the fund and agreed that applications to the Community Empowerment Fund be submitted to Communities, Housing and Planning Board for final approval.
- 3.3 The key objectives of the fund are to support and develop community organisations with a specific focus on assisting those organisations that wish to acquire and develop community assets in three ways:
  - Project: Support the development of the Business Plan for an asset
  - Organisation: Develop the organisational capacity to manage and develop an asset
  - **Property:** Upfront investment in assets prior to or after transfer
- The fund is comprised of £0.5million in revenue funding and £1million in capital funding. As such, it is anticipated that revenue funding will support applications to develop the project or organisation, and the capital funding will be used to support property costs. The total value of awards from the Community Empowerment Fund to date is £538,835.
- 3.5 It is important that applicants to the fund are able to demonstrate the following:
  - Able to demonstrate positive impact for local communities
  - The community are involved in the design and delivery of the project
  - Good working relationships and partnership with others
  - The project is financially sustainable
  - Strategic fit with the fund objectives and criteria
  - Value for money and leverage of additional funding and/or resources
- 3.6 The award of funding from the Community Empowerment Fund does not commit the Council to a particular outcome as part of the Asset

Transfer process, which will be subject to a separate decision-making process through relevant governance arrangements.

#### 4. Summary of applications

- 4.1 One new application was received by the deadline date set for applications and two applications have been previously deferred. The total value of requested grants through the sixteenth round is £200,000.
- 4.2 A cross-service panel of officers has been established to review and assess the applications against the agreed objectives and criteria outlined at Section 3.2 and 3.3 of this report.
- 4.3 The officer recommendation is:
  - To approve an award of £50,000 to Thorn Athletic Community Trust to upgrade facilities at the McMaster Sports Centre in Johnstone. The Panel felt that the funding would allow Thorn Athletic Community Trust to progress their long-term aspirations by pursuing Community Asset Transfer, and the recommendation is based on the wider community benefits the group seeks to deliver.
- 4.4 A summary of the application can be found at Appendix 1.

#### Implications of the Report

- 1. **Financial** Council approved the allocation of £1.5million to establish the Community Empowerment Fund in March 2018.
- 2. **HR & Organisational Development** Not applicable
- 3. Community/Council Planning –

The Renfrewshire Community Plan 2017-2027 states "There are new opportunities for communities to use, manage or take ownership of public sector assets and also to participate in the planning and delivery of services through the Community Empowerment Act. Over the last few years, there are over a dozen examples of community groups that have taken over public sector buildings or land in Renfrewshire, and more community groups are now thinking about assets and participation requests. As a partnership, we are committed to supporting this wherever we can."

The Renfrewshire Council Plan also has a number of relevant priorities as part of the 'Building strong, safe and resilient communities' outcome. These include:

- Strengthening existing community networks and empowering local people to become more involved in their area and the services delivered there.
- Working with communities to support the regeneration of some of our most disadvantaged areas.
- Ensuring all towns and villages in Renfrewshire are better connected and able to participate in social, cultural or economic activities across the Renfrewshire area.
- 4. **Legal-** The establishment of this fund supports the delivery of a number of the Council's obligations as part of the Community Empowerment Act 2015.
- 5. **Property/Assets** The development of this fund will support Asset Transfer, and support the Council to meet its obligations as part of the Community Empowerment Act.
- 6. **Information Technology** None
- 7. **Equality & Human Rights** It is anticipated that the fund will have a positive impact on equality and human rights, and applications for the fund will be assessed to ensure they take relevant equalities implications into account.
- 8. **Health & Safety** None
- 9. **Procurement** None
- 10. **Risk** None
- 11. **Privacy Impact** None
- 12. **Cosla Policy Position** None

#### **List of Background Papers**

(a) Background Paper 1 - None

Annabelle Armstrong-Walter, Strategic Partnerships and Inequalities Manager, 0141 618 5968 Author:

Appendix 1: Community Empowerment Fund – Round Sixteen – Recommendations for award

Applicant	Project description	Requested	Recommendation	Reason	Geographical Area
Thorn Athletic Community Trust	The group are interested in pursuing a CAT for the former McMaster Sports Centre in Johnstone. They currently have a lease until 2052 for the facility. The facility consists of an indoor sports hall and toilets/changing facilities and a community sports pitch. The group have successfully operated the facility since 2011 to provide a variety of affordable and sustainable sport and recreational activities to the wider community.  The group are now looking at development opportunities for the organisation in a post COVID era recognising an emphasis needs to be on outdoor activity due to the limitations of indoor activities and the restraints this poses to the group's revenue.  The pitches require upgrading to enable to the group to develop a feasible social enterprise that would involve letting the pitch space to other community organisations.	£50,000	£50,000	The Panel felt that the funding would allow Thorn Athletic Community Trust to progress their long-term aspirations by pursuing Community Asset Transfer, and the recommendation is based on the wider community benefits the group seeks to deliver.  This application was deferred by the Grants Approval Panel to allow for further information to be provided. This information has now been provided to the Panel's satisfaction.	Johnstone



To: Communities, Housing and Planning Policy Board

On: 26 October 2021

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Report by: Chief Executive

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Heading: Chief Executive's Service – Service Delivery Plan 2021/22

**Mid-Year Monitoring Report** 

#### 1. Summary

- 1.1. Each year, Council services develop and prepare a Service Improvement Plan for approval by elected members. Service Improvement Plans are three year rolling plans which set out the key priorities and actions which will be progressed by the service, and the performance measures and associated targets which will be used to evidence progress made.
- 1.2. As a direct result of the pandemic and the focus on crisis response and recovery, an interim change was made to the service improvement planning process for 2021/22, with Service Delivery Plans being developed for each Council service. Although these plans still focus on some of the longer-term ambitions and priorities being progressed by services, there is a much greater focus on the 12-month period (21/22), and the work undertaken as part of the ongoing COVID response to stabilise and to adapt the way in which services are provided going forward. The Chief Executive's Service Delivery Plan was approved by this Board on 16 March 2021.
- 1.3. The Service Delivery Plan sits beneath the Council Plan, Community Plan, and alongside the Risk Management Plan and the People Strategy to form a suite of documents which provide the strategic direction for the service. The plan also sets out some of the key actions which the service will progress to support the delivery of the Social Renewal and Economic Recovery Plans,

with the Chief Executive's Service leading work on these plans for the organisation.

- 1.4. This report contains details of Chief Executive's Service performance over the period 1 April 2021 to 30 September 2021. The main purpose of the report is to provide:
  - details of the key achievements of the service over the period
  - a progress update on implementing the action plan linked to the 2021-22
     Service Delivery Plan
  - an assessment of performance in relation to the service scorecard of core performance indicators
  - an overview of any areas of particular pressure that the service has experienced
  - an overview of priorities for the service over the next six months
- 1.5 The action plan is the core of the Service Delivery Plan. It sets out the priorities being addressed, the key tasks to be implemented, the implementation timetable and the measures of success. The service scorecard sets out a range of key indicators against which aspects of performance of the service are measured. Due to the significant ongoing constraints on capacity and high demands on our services, our service recovery planning continues to be a key priority and focus. Despite the challenges of maintaining services throughout different stages of restrictions, Chief Executive's Service continued to deliver on its priorities and achievements over the last six months and these are detailed in section 4 of the report.
- 1.6 Appendix 1 of this report provides an updated position on all actions within the Service Delivery Plan covering 1 April 2021 to 30 September 2021 and all performance indicators for quarter 1 of the financial year.

#### 2. Recommendations

- 2.1 It is recommended that the Communities, Housing and Planning Policy Board note:
  - the contents of this report;
  - the achievements of Chief Executive's Service during the first six months of 2021/22 which fall within the remit of this Board;
  - that a mid-year report will be presented to the Finance, Resources and Customer Services Policy Board on 10 November 2021 in respect of service areas falling within the remit of that Board.

#### 3. Background

- 3.1 The Chief Executive's Service supports the strategic direction of the organisation. We do this through a range of activities delivered across our service areas: policy and commissioning, economy and development, City Deal and infrastructure, and communications, marketing and events.
- 3.2 The operating context for services continued to be challenging throughout the first half of 2021/22. Services have continued to operate throughout all periods of restrictions delivering critical front-line services and adapting ways of working to support positive outcomes for service users, their families, and communities.
- 3.3 The Service Delivery Plan is an important mechanism by which elected members scrutinise the work of the Chief Executive's Service and consider and set policy direction as necessary. Importantly, the Service Delivery Plan also links the Council Plan and Community Plan priorities to strategic and operational activity within the Service, which supports employees to understand how their role contributes to the Council delivering its objectives. The plan also sets out some of the key actions which the Service will progress to support the delivery of the Social Renewal and Economic Recovery Plans agreed by Council.

#### 4. Key Achievements April to September 2021

- 4.1 In developing the Service Delivery Plan, the Service reviewed its activities over the course of 2020/21. The impact of the pandemic on Renfrewshire's communities, residents and businesses has been unprecedented, and the Chief Executive's Service has played a critical role in supporting the Council's response.
- 4.2 As with other areas of the Council, since March 2020, the coronavirus pandemic has significantly changed the way in which the Chief Executive's Service has provided services and, for many service areas, the actual services which they deliver. Priorities for the Chief Executive's Service have also changed to respond to the many issues caused by the pandemic and also to prepare recovery actions post COVID-19.
- 4.3 The Service has experienced significant pressures on existing capacity, particularly across procurement, policy, planning and building standards these have been exacerbated by absence and recruitment issues, which we expect to continue. There has been a significant level of additional activity being picked up the economic development team and Invest in Renfrewshire to support businesses and citizens through the pandemic. As case numbers

have remained relatively high in the first half of this financial year, the Service has continued to support the Neighbourhood Hubs to help citizens who are self-isolating. Across the Council's capital programmes, pressures have been experienced in terms of resource and material availability and supply chain disruptions, in many cases putting pressure on budgets. The impacts of these pressures are being closely managed within the City Deal and Infrastructure Team.

- 4.4 Despite these challenges, the Chief Executive's Service remains ambitious and wherever possible existing priorities have continued to be delivered, such as the review of Local Partnerships and the Celebrating Renfrewshire Participatory Budgeting programme; the publication of the Alcohol and Drugs Commission report and recommendations; delivering a digital events programme; fundraising activity for Paisley Museum; progressing City Deal and Cultural Infrastructure projects including an innovative District Heating Network solution; and continuing to offer support on jobs and skills development, including bidding to be a Kickstart provider.
- 4.5 Key achievements for April to September 2021 are summarised below, highlighting those most relevant for the Communities, Housing and Planning Policy Board:
  - Progressing Renfrewshire's Economic Recovery Plan Renfrewshire Council and its key partners are continuing to monitor the impact of COVID-19 on the local economy and work towards economic recovery. An update was provided to Leadership Board in June on progressing the 14 Priority Action Areas within the Plan. Short term priorities for Renfrewshire over the next 4 to 6 months include a clear focus on the following immediate 're-start priorities' and ensuring Renfrewshire does not lose out to pressures across the region impacting on employment, recruitment, opportunities for young people and business viability. Indicative short-term priorities are identified as:
    - Employability
    - Business engagement/supply chain
    - Inequality
    - Skills and recruitment
    - Young people
  - Continuing to support customers through the planning and building standards process, including introducing a new software system in April 2021 which manages applications and workload, supporting the digitisation of this service and ultimately working towards the delivery of a more efficient service to customers.

- Developing a Social Renewal Plan for Renfrewshire, setting out the key
  actions that the Council will take with partners to respond to the COVID-19
  pandemic, with a key focus on addressing some of the significant inequalities
  that have existed historically across Renfrewshire's communities.
- Continuing to develop the Neighbourhood Hub model, put into place as part of the initial pandemic response, with colleagues across the Council and our partners.
- Publishing the final report of the Alcohol and Drugs Commission, including 27
  recommendations which provide clear direction to community planning
  partners on the action that must be taken to fundamentally address the impact
  of alcohol and drug use in Renfrewshire.
- The planning team continue to work with a range of partners, stakeholders and communities in delivering sustainable and inclusive economic growth alongside protecting and enhancing Renfrewshire's environmental, cultural and heritage assets. The delivery of all of the strategies in the Plan can be seen in how the policies set out in the Local Development Plan are considered and applied when dealing with a range of planning applications on a daily basis.
- Developing Renfrewshire's Core Paths Plan 2021, setting out a strategic network of over 300 key access routes across Renfrewshire which connect communities and provide opportunities for active travel to school, work and local amenities. The plan also identifies routes which connect people with areas of nature and greenspace, promoting and encouraging healthy lifestyles. The Core Paths Plan was developed with the support of the Renfrewshire Local Access Forum, representing access users such as walkers, cyclists, community groups and landowners/managers and finalised following a 15 week consultation period with local communities, landowners and key stakeholders.
- Delivering key outcomes within Renfrewshire's current Local Housing Strategy, including the completion of around 750 private sector homes and over 250 new affordable homes across Renfrewshire, and working to progress the development of the new Local Housing Strategy, having recently completed the first stage of consultation and engagement and using these responses to help shape the new strategy.
- Progressing work to develop a Plan for Net Zero for Renfrewshire to help tackle the climate crisis, including an extensive engagement programme across partners, other local authorities, communities and individuals. The views and ideas that are gathered through the engagement process will help to form Renfrewshire's first Plan for Net Zero, alongside a robust evidence base, which will outline the interventions needed for Renfrewshire as a place to achieve net carbon emissions by 2030.

#### 5. Progress against performance measures

- 5.1 The appendix provides an update on the progress against the service performance scorecard of indicators for quarter 1 of 2021/22. These indicators and associated targets were developed during the pandemic and where possible reflect the significant disruption to 'business as usual' activity and the context in which the Service and wider Council is now operating. There are also a range of new indicators, such as those around neighbourhood hubs or business grants, which have been developed as a direct result of the pandemic. Commentary is provided for each indicator, and, where relevant, includes further information on the pandemic has impacted on performance.
- 5.2 The Chief Executive's Service shows broadly positive performance against the indicators relevant to this Board, however elected members will note that the indicators relating to Building Standards performance are currently below target. Whilst performance in this area has been below target prior to the pandemic, there has been a further impact during COVID-19 and pressures experienced by this service area. It is anticipated performance will be improved by the introduction in April 2021 of a new applications system, leading to the digitisation of a number of previously lengthy administrative processes for these teams. As is common when implementing a new system, there has been a short-term detriment to the overall performance, as the teams focused efforts to migrate across to this system. As a result of a significant backlog of applications the team have also been undertaking a period of overtime, while four new Assistant Surveyors are due to take up post in the coming months which will further assist in improving performance.

#### 6. Priorities over the next six months

- 6.1 Over the next six months, the focus for the Chief Executive's Service will continue to be on addressing the impact of COVID-19, with a strong focus on recovery, through the two plans Renfrewshire's Social Renewal Plan and Economic Recovery Plan. Across the Service, and the Council, we will work to restart, stabilise and support services and the wider Renfrewshire community.
- 6.2 Priority areas for the Service over the next six months include:
  - Social Renewal working collaboratively with Community Planning Partners
    to take forward Renfrewshire's Social Renewal Plan and action plan, based
    on the key messages and priority areas highlighted by the Community Impact
    Assessment. Key strands within this include a significant focus on tackling
    child poverty alongside ensuring that channel shift to digital does not

- disenfranchise Renfrewshire's citizens, particularly those already experiencing social and digital exclusion.
- Economic Recovery leading activity to support Renfrewshire's economic recovery through the Economic Recovery Plan and action plan alongside continuing to prioritise the local response on employability, with a particular focus on youth employment utilising the Youth Guarantee and Kickstart funding.
- Response and recovery continuing to prioritise required work to support
  the ongoing COVID-19 response, with a particular focus on supporting
  community testing and the vaccination programme, and the further
  development of the Neighbourhood Hub model to support communities and to
  create ongoing resilience across communities.
- Climate Change coordinating work from across services and with partners to develop Renfrewshire's Plan for Net Zero, underpinned by extensive partnership and community engagement.
- **Alcohol and Drugs Commission** leading the delivery of the Commission's recommendations with partners, progressing actions which were identified as requiring immediate action and supporting the 12 projects which have already been allocated £1.43m of the £2m funding allocated by the Council.
- Future Paisley leading the delivery of cultural regeneration through the
  Future Paisley programme, aligned to support Renfrewshire's COVID-19
  recovery and specifically the recovery of our cultural and creative sectors to
  deliver our ambitious long-term vision for Paisley and Renfrewshire.
- Local Development Plan and Local Housing Strategy working across services to develop these key strategic plans to shape the future of Renfrewshire's communities, creating a sustainable Renfrewshire which best meets the needs of our people and encourages people to want to live here.
- Communications continuing to deliver effective communications and supporting communities throughout the pandemic recovery including public health advice and information on local services, community testing and vaccination.
- Regeneration, City Deal and Cultural Infrastructure continuing to
  progress these priority programmes to deliver the regeneration of
  Renfrewshire as a place, across many of the key priorities outlined above –
  our social and economic recovery, our physical and cultural regeneration, our
  climate ambitions positioning Renfrewshire as a leading place to live, work
  and invest.

#### **Implications of the Report**

- 1. Financial none
- 2. HR & Organisational Development none

- 3. Community/Council Planning the report details a range of activities which reflect local council and community planning themes.
- 4. Legal none
- 5. Property/Assets none
- **6. Information Technology** none.
- 7. Equality & Human Rights The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. Health & Safety none.
- **9. Procurement** The ongoing pandemic has and will continue to have a significant impact on existing contractual obligations and on the procurement of future goods, works and services required by the Council.
- 10. Risk Risks related to the delivery and management of services are regularly monitored and included in Renfrewshire Council's Corporate and Strategic Risk Registers.
- 11. Privacy Impact none
- **12. COSLA Policy Position** none.
- **13. Climate Change** As noted in the report, the climate emergency remains a key priority for the Chief Executive's Service and high-level actions to date are detailed in both the covering report and appendix.

**List of Background Papers:** Communities, Housing & Planning Policy Board – 16 March 2021, Chief Executive's Service - Service Delivery Plan 2021- 22

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For more information, please contact Pauline Moss, Strategy, Policy and Insight Manager

## **Chief Executive's Service Development Plan 2021-2022**

### **Action Plan**



## Strategic Outcome 1: Reshaping our place, our economy and our future

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 01 - 01	Coordinate the delivery of business support grants in relation to COVID-19		50%	31-Mar-2022	The Economic Development Team have been administering Scottish Government Grants to businesses since the start of the COVID-19 pandemic. These grants (once complete) are estimated to be in the region of £169m distributed through awards of grant to local businesses and self-employed people.
CESDP21 - 01 - 02	Develop a refreshed employability programme for Renfrewshire (utilising Youth Guarantee and Kickstart funding) to reduce unemployment among young people (18-24 yrs.) and to support local businesses		50%	31-Mar-2022	Youth employment is a key priority within the Economic Recovery Plan and considerable progress has been made in terms of the action to reduce youth unemployment. The Council and its partners set out ambitious targets to create 700 new and additional jobs for unemployed young people in Renfrewshire by end December 2021 through the resources provided by the UK Government Kickstart Scheme and Scottish Government Young Persons Guarantee.  Over 450 Kickstart places had been approved by the DWP for the Renfrewshire Council bid with 120 young people already started in post, and no longer claiming benefits, and 110 currently in the process of being recruited for.  In addition to the new jobs being created the Young Persons Guarantee was launched in April 2021 and Renfrewshire was amongst the first to offer a new partnership website (ypguarnateerenfrewshire.com) with an opportunities portal aimed at all young people in Renfrewshire, joining up the local offer from all partner organisations.
CESDP21 - 01 - 03	Support and grow supply chain management and		25%	31-Mar-2022	The creation of a supply chain management programme for manufacturing SMEs is a priority to support economic recovery in Renfrewshire. In progressing this, partners (SE,

Code	Title	Status	Progress	Due Date	Update
	knowledge exchange among manufacturing SMEs to supply Scottish / UK businesses and global supply chain				Chamber, NMIS group and WCS) agreed to create a new a Manufacturing Business Forum which is currently being progressed.
CESDP21 - 01 - 04	Develop a programme to support work-place wellbeing across Renfrewshire companies Work with NMIS (Skills Academy)		25%	31-Mar-2022	It is recognised that beyond promoting and supporting positive mental health and wellbeing can mitigate the impact the ability of local businesses to recover quickly and in a sustained manner.  The Council, in partnership with Renfrewshire HSCP have develop a campaign that will focus on the support available, how this can be accessed and the importance of seeking assistance. A bespoke training package will be delivered to employers by SAMH aimed at supporting and guiding business owners and managers in their own efforts to help employees who may require support.  The Renfrewshire Economic Leadership Panel have supported this initiative and Renfrewshire Chamber of Commerce, the Federation of Small Business, Hillington Park and Braehead have agreed to be ambassadors of the campaign.
CESDP21 - 01 - 05	Develop a productivity and innovation programme for Renfrewshire manufacturing companies (aligned to the existing AMCF / Critical Engineer programme)		25%	31-Mar-2022	In order to establish and agree a delivery mechanism for productivity and innovation programme a business survey of local manufacturing companies has been developed to raise awareness of NMIS and Critical Engineer programme.
CESDP21 - 01 - 06	We will ensure that we raise awareness among locally based companies of our proposed procurement across Renfrewshire capital projects and purchase of supplies and services to enhance opportunities for successful bids		75%	31-Mar-2022	<ul> <li>A joint action plan between Economic Development and Corporate Procurement has been devised to enhance procurement awareness amongst locally based companies.</li> <li>A Community Wealth Building approach to progressive procurement has been adopted to: <ul> <li>Develop local supply chains of businesses likely to support local employment and keep wealth within communities.</li> <li>Promote opportunities for youth employment through community benefits, supplier development programme and supplier guidance. This will aim to support the Youth Guarantee and priority 6 of the recovery plan.</li> <li>Improve the delivery of community benefits to maximise opportunities for youth guarantee, supplier development and value added to the local community from Council contracts.</li> </ul> </li> </ul>

Code	Title	Status	Progress	Due Date	Update
					<ul> <li>A core steering group has been established to oversee the action plan and approach and meets on a monthly basis. A number of new opportunities have arisen which has led to:</li> <li>Examining new systems and resources to improve the tracking of community benefits with the potential to introduce a new improved system.</li> <li>The Economic Development and Procurement team are part of a Scotland Excel pilot to further develop this area of work. Meet the buyer (Renfrewshire Council) session took place during July and work is ongoing.</li> </ul>
CESDP21 - 01 - 07	Bring forward actions to reduce health inequalities, improving economic participation, more secure earnings and greater earning power		50%	31-Mar-2022	A Health inequalities employability group (a sub group of the LEP) was formed over a year ago and is a key element of No-One Left Behind and a number of actions are already underway including These include: proposals for new Employer Recruitment Incentives being developed to support those most in need; and a new Supported Employment Initiative for people with a disability (and other health conditions).
CESDP21 - 01 - 08	Targeted interventions for recruitment, upskilling and re-skilling across Renfrewshire's key sectors		50%	31-Mar-2022	A PACE redundancy service at Renfrewshire Council Employability Services has been developed with a single point of contact appointed and supporting people being made redundant from June 2021. A new employability grant programme was recently approved and launched on 1st October to deliver enhanced skills across the area.
CESDP21 - 01 - 09	Promote a Renfrewshire Apprentice Framework that can be rolled out across local businesses wishing to participate		50%	31-Mar-2022	A new programme of Employer Recruitment Incentives has been developed to support the appointment of new apprenticeships. A city Region Chef Academy model has also been developed to support the hospitality sector. Work between the Council and West College Scotland aims to better promote the Foundation Apprenticeship programme to those still at school.
CESDP21 - 01 - 10	Create a clearly defined and publicised investment proposition to attract more investment and talent to the area that will see Renfrewshire secure its position as the primary location for manufacturing (research and development) investment in Scotland		25%	31-Mar-2022	The Communications and Marketing Team have been gathering information for an Investment Prospectus. The work is ongoing and publication depends on the completion of some specific tasks, including the appointment of a joint venture partner, detailing the specific parcels of land available for different end users and also the offer and terms of engagement for occupiers.

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 01 - 11	Pilot and test the creation of active travel routes between neighbourhoods, town centres and business locations using these to test SMART travel solutions and evaluate benefits to biodiversity, air quality and access		15%	31-Mar-2022	Planning application for Renfrew – Paisley Cycleway has been granted and project mobilisation is moving forward. Consultation underway by City Deal team on proposed Inchinnan to Renfrew active travel link.  Work commenced on determining gaps in active travel links to employment locations. Following an unsuccessful invitation to tender in June 2021 a rescoped commission will be tendered in October for assessment and analysis of required gaps, including survey/interview work with the employers and in major employment areas. Feasibility resource for this work has been secured from the Council's Climate Change Fund among other sources.
CESDP21 - 01 - 12	Implement Year 3 action plan as part of the Renfrewshire Visitor Plan		30%	31-Mar-2022	In response to the pandemic, a priority action plan was developed with the local tourism sector, aligned to the national tourism recovery plan, and a highly engaged Tourism Sub-Group is now active with 18 private and public sector (non-Council and leisure trust) members. The group has positioned the Council as the hub to help connect the sector, mobilise partnerships, link to business support and funding, promote skills and training in the sector and share insights. Visitor Strategy and Tourism development has moved to Economy and Development as of January 2021.
CESDP21 - 01 - 13	Deliver on the ambitions of our town centre strategies and specifically working with partners to transform Paisley Town Centre through the Paisley Town Centre Action Plan 2016-2026.		25%	31-Mar-2022	The Vision for Paisley Town Centre, developed in association with Scotland's Towns and Partnerships and supported by Scottish Government, was launched the Cabinet Secretary for Communities and Local Government in Paisley in January 2020. This ambitious document sets out a 10 year transformation for the town centre as a place to live, to socialise and civic life.  Delivery of this strategy and those for Renfrewshire's other centres has been supported by the award of funding from the Scottish Government Town Centre Fund and is the basis of further grant applications being developed during 2021/22. The Leadership Board of September 2021 approved a schedule of projects for delivery commencing this financial year.  A PAN notice in advance of a planning application for the redevelopment of the Paisley Centre, along the lines promoted by the Paisley Vision, was received in August 2021.
CESDP21 - 01 - 14	Deliver Paisley Townscape Heritage / Conservation Area Regeneration Scheme (TH/CARS2) Project		45%	31-Mar-2022	TH/CARS grant funded Building Repair, Shopfront and Small Grant projects continue to be delivered with several currently progressing or about to progress on site and multiple projects complete. There has been some impact to the programme as a result of the pandemic with reserve repair projects brought forward to replace others which have dropped out. A final detailed scheme plan has been submitted to the funders for

Code	Title	Status	Progress	Due Date	Update
					approval with an extension requested to June 2023 to support the delivery of reserve projects given the impact of the pandemic. Work continues to progress public realm works in the High St area opposite the museum. A detailed programme of cultural activities continues to be supported, with further events and training planned.
CESDP21 - 01 - 15	Proactively work with property owners to bring some of the area's most valued assets back into use		25%	31-Mar-2022	Dialogue with building owners has continued and support has been provided to develop regeneration projects and begin work on-site including the former Mannequins nightclub by PACE Youth Theatre; 2/3 County Place tenement refurbishment; and the former Johnstone Police Station, by Active Communities A priority list of heritage assets has been agreed with the CHAPS Board, with individual contacts for these buildings being pursued to seek constructive dialogue.
CESDP21 - 01 - 16	Assist delivery of approved Town Centre Capital Grant Fund projects and develop project proposals for new Scottish Government Regeneration Capital Grant Fund *		75%	31-Mar -2021	A range of regeneration projects have been delivered, or are concluding, across Renfrewshire town centres including grants to third parties (Active Communities Johnstone, PACE Youth Theatre Paisley and Kustom Kruizers Renfrew) as well as restoration of commercial premises in Johnstone and Renfrew to bring vacant units back into use, development of the 'Start Up Street' facility in George St Paisley, improvements in Robertson Park Renfrew and Houston Square Johnstone.  Scottish Government have launched the RCGF programme for 2022/23 and five Stage 1 applications were submitted. One, for the final phase of works for the PACE Theatre project, has been shortlisted with a detailed application due at the end of October.
CESDP21 - 01 - 17	Review and development of the Heritage Asset Strategy for Renfrewshire **		50%	31-Mar-2022	This specific action has been replaced by/is being advanced through, the Great Place Scheme funded by NLHF and Council. The project is making good progress with over 70 local heritage organisations engaged to receive support and guidance with the aim of strengthening Renfrewshire's heritage network and the capacity of local organisations to protect, manage and understand their heritage assets. An extension of the project to March 2022 has been agreed by the National Lottery Heritage Fund, this will be important in supporting the heritage network in its recovery from the COVID-19 pandemic.
CESDP21 - 01 - 18	Deliver the strategies within the current Local Development Plan (LDP)		95%	31-Dec-2021	As the Proposed Renfrewshire Local Development Plan is still going through the processes and procedures in relation to the final adoption of the Plan, Planning continue to work with a range of partners, stakeholders and communities in delivering sustainable and inclusive economic growth alongside protecting and enhancing Renfrewshire's environmental, cultural and heritage assets.

Code	Title	Status	Progress	Due Date	Update
					Delivery of all of the Strategies in the Plan can be seen in how the policies set out in the Local Development Plan are considered and applied when dealing with a range of planning applications on a daily basis.
CESDP21 - 01 - 19	Develop the new LDP 2		80%	31-Dec-2021	The Proposed Renfrewshire Local Development Plan was submitted to the Scottish Government on 31st January 2020 for Examination.  The Examination Report was published on 2 February 2021 and included a number of recommendations from the Reporters which identify amendments to the Proposed Plan. The modifications to the Proposed Renfrewshire Local Development Plan were considered by the Communities, Housing and Planning Policy Board on 14 April 2021. The Head of Economy and Development then notified the Scottish Ministers of the Council's intention to adopt the Local Development Plan, subject to the modifications which the Board did not wish to accept.  Scottish Ministers considered both the modified Plan and supporting information provided and concluded that they do not wish to intervene in the adoption of the Plan and that the Council may proceed to adopt the Modified Proposed Renfrewshire Local Development Plan. This process will be undertaken in due course.
CESDP21 - 01 - 20	Progress the relevant workstreams of the Digital Strategy including work on smart data, and digital participation		15%	31-Mar-2022	The Service is leading on a number of workstreams. In terms of the smart data workstream, work is currently underway to map the use of data across the Council and to identify early opportunities to progress our approach to data management and analysis.  The Digital Citizen workstream is progressing well with the establishment of a new Citizen Voices group and proposals being developed include a place based digital inclusion pilot in partnership with SCVO. Free Online Safety Ambassador training has been offered out to the community and staff in partnership with GetSafeOnline.  The service is a part of the Digital Skills and Leadership workstream working towards upskilling our workforce with plans to provide more digital skills training, self-serve resources online and recruit staff digital champions.  The service also co-ordinates all activities relating to the Connecting Scotland programme with almost 2000 devices secured to date to support vulnerable people living across communities.

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 01 - 21	Implement Year 4 of the destination marketing plan		25%	31-Mar-2022	<ul> <li>Quarter 1 of the destination marketing strategy has focused on supporting sector restart and encouraging people to visit and spend money in Renfrewshire, this was managed in line with Government restrictions as Scotland moved through restriction levels.</li> <li>Designed and delivered local tactical campaigns – Spend Local and Tourist in our Town, designed to inspire local people to support local retailers and venues and rediscover Renfrewshire's great outdoors by presenting them with new/different perspectives of their place, this continued through Levels 4 and 3.</li> <li>As restrictions lifted, we launched 'Visit Now' messaging and new digital content through Paisley Is channels – creating features across main audience themes with a bias to outdoors and providing practical information for visiting safely. This was used to target a local and regional market and has included digital campaigns and press pitches, and activation in other visitor attractions as they have reopened.</li> <li>Product development has continued with the design, development and marketing launch of the Radical Wars Walking Tour App. The new tour has been promoted as part of Renfrewshire's suite of heritage tours and trails, through visitor marketing channels including VisitScotland digital campaigns.</li> <li>Ongoing development of a marketing plan for Clyde Muirshiel Regional Park.</li> <li>Focus on developing content partnerships that highlight outdoor activities with new brand photography</li> <li>Worked with the in-house Digital Experience team to apply SEO techniques to every webpage and ensure all content is optimised for search engines</li> <li>Regional marketing included Paisley Food Festival and Sma Shot Day, and planning continues to support live events restart and extend the visitor season through Spree and Halloween.</li> <li>A successful bid was made to the VisitScotland Destination and Sector Marketing Fund, with £40,000 awarded to support destination marketing activity until March 2022.</li> </ul>
CESDP21 - 01 - 22	Deliver a Covid secure events programme that supports sector restart		50%	31-Mar-2022	Renfrewshire's major events programme has been significantly impacted by the pandemic. Digital programming has taken the place of live events into the summer of 2021 and includes delivery of a digital Food Festival and a second digital Sma' Shot Day celebration – which was supplemented with live programming as Renfrewshire moved to Tier 2. Due to the ongoing COVID-19 restrictions, the British Pipe Band Championships was cancelled for a second year and the partnership with the Scottish Pipe Band Association has now concluded, releasing additional resource for the safe development of the events programme. Throughout the pandemic the team have worked with Event Scotland and Scottish Government to ensure a safe and viable return to events. Event Scotland awarded three lots of funding (£77.4k), to the programme the Scottish Events Recovery Fund for both the Spree and Halloween Festivals to support with additional costs for covid secure arrangements and a rollover of Year of Coasts and Waters money

Code	Title	Status	Progress	Due Date	Update
					into the Halloween festival. The funding is helping to support the return to live in person events late in 2021, with the return of The Spree and a reformatted Halloween Festival.
CESDP21 - 01 - 23	Deliver Fundraising Strategy for Paisley Museum		25%	31-Mar-2022	Applications to major Trusts and Foundations have continued in Q1, with a successful application to the Reo Stakis Charitable Foundation, resulting in a pledge of £100,000, bringing current pledges to £863,483. A further 3 applications to Trusts and Applications were submitted. Trustee meetings have continued online, and regular contact is being maintained with Patrons and Appeal Leaders. The campaign to target High Net Worth Individuals continues to be on hold, due to the impact on COVID-19 restrictions.
CESDP21 - 01 - 24	Lead delivery of cultural regeneration through Future Paisley		25%	31-Mar-2022	A comprehensive review of Future Paisley's step changes and outcomes was undertaken, considering the new context as Renfrewshire continues to emerge from the impact of COVID-19 and to align with priorities in the Council's social and economic recovery plans. Through a series of collaborative workshops with services, partners, and our cultural workforce we establish a new shared narrative for Future Paisley and confirmed new step change wording and new strategic outcomes, more closely aligned to programme activity. This has included reallocating resource to maximise programme impact and sustainability in the months leading to April 2024. Several programme budgets were reprofiled from financial years 2020/21 and 2021/22 to 2022/23 and 2023/24, which also aligned the programme to the revised milestones of the Cultural Infrastructure Programme. In terms of sector support, Future Paisley continued to provide recovery funding to support the cultural sector through the Renfrewshire Cultural Recovery and Renewal Fund. We also extended our partnerships with UWS's Centre for Culture, Society and Events and Glasgow School of Art. Programme activity continues in line with Scottish Government COVID-19 restrictions, with several projects being delivered digitally and in new formats or postponed until restrictions allow.
CESDP21 - 01 - 25	Implement the marketing strategy for Paisley Museum		25%	31-Mar-2022	The marketing strategy was approved in Spring 2021 and presented to key stakeholders including the Future Paisley Partnership Board and VisitScotland. Implementation is being aligned to the revised project delivery schedule and implementation will begin in Q4. In the meantime, work will begin work to develop the Paisley Museum brand to support the campaign launch in 2022. The 2021/22 Paisley Museum PR plan is being implemented.
CESDP21 - 01 - 26	Work with partners to deliver the Advanced Manufacturing Innovation District – Scotland (AMIDS)		10%	31-Mar-2022	The delivery of AMIDS is now at a critical stage, between infrastructure delivery and securing the investment which will bring employment, skills and economic growth enabled by GAIA infrastructure, and a primary aim of AMIDS. This context is recognised within the Renfrewshire Economic Strategy 2020-2030 where AMIDS is noted as a key component.

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 01 - 27	Monitor benefits of City Deal Projects, including Glasgow Airport Investment Area, Clyde Waterfront and Renfrew Riverside and City Region wide employment programmes		10%	31-Mar-2022	The monitoring of benefits associated with the CWRR City Deal Projects is at an early stage however, development including new residential and commercial developments, in the areas in the vicinity of both the GAIA and CWRR projects has been accelerated as a result of the significant City Deal investment. It is estimated that circa 10% of the projected outputs and outcomes have been realised.
CESDP21 - 01 - 28	Implement the Cultural Infrastructure Investment programme		10%	31-Mar-2022	The Cultural Infrastructure investment programme has progressed. The Paisley Museum Reimagined (PMR) project appointed a main works contractor in May 2021, with a site start in July. The Paisley Town Hall Refurbishment (PTHR) main works contract was awarded in March 2021 and works have commenced on site, with Practical Completion anticipated in November 2022. The Paisley Learning & Cultural Hub (PL&CH) main works contract is now underway with a site start during August 2021 and completion anticipated in late 2022. The Paisley Arts Centre refurbishment design process is approaching completion, with an Advance Works contract planned for Autumn 2021, Main Works during 2022 and completion in January 2023. The Public Realm & Junction improvements project has restarted with roads team leading on the junctions project and will be carefully re-programmed to accommodate project updates and dependencies, with a view to completion of consultation and design processes by the end of 2021.
CESDP21 - 01 - 29	Actively engage with Renfrewshire suppliers to increase opportunities to bid for council contracts and improve opportunities for local job creation		50%	31-Mar-2022	The procurement team are working with the Supplier Development Programme to help achieve this objective. Online events include the national Meet the Buyer event held in July this year and events aimed at Renfrewshire businesses to help them understand procurement in Renfrewshire Council.
CESDP21 - 01 - 30	Carry out a full review of the current Community Benefits Outcome Menu to maximise local employment opportunities and include an option for tenderers to offer support for the Youth Guarantee		50%	31-Dec-2021	The review is currently ongoing and an update on the Community Benefits Strategy will be provided to the Finance, Resources and Customer Services Policy Board later in 2021.

# Strategic Outcome 2: Building strong, safe and resilient communities

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 02 - 01	Review Local Partnership arrangements and implement recommendations as appropriate		25%	31-Mar-2022	Local Partnerships have continued to operate through the pandemic, In early 2021, Local Partnerships were briefed on the progress of the Community Impact Assessment, particularly the findings of the Public Services Panel by Local Partnership area. In May and June 2021, partnerships met to award grand funding.  The planned review of Local Partnerships was put on hold due to officer capacity during the pandemic, however this has now commenced and is scheduled for completion by early Spring.
CESDP21 - 02 - 02	Deliver framework for mainstreaming Participatory Budgeting		75%	31-Mar-2022	Framework has now been developed and will be subject to further engagement with the Corporate Management Team and elected members during late 2021.  Additionally, work has continued to develop our local approach to PB, with the launch of a community Investment exercise in partnership with Environment and Infrastructure, the development of options for PB within schools, and a further round of the Celebrating Renfrewshire programme which is currently underway.
CESDP21 - 02 - 03	Continue to deliver Neighbourhood Hub support in response to COVID-19, and continue to develop the Neighbourhood Hub model as part of mainstream service delivery.		50%	31-Mar-2022	Hub support has continued to be provided during 2021. This has shifted to crisis support mainly around issues such as food provision or prescription delivery due to self-isolation.  Proposals are being developed to support the next phase of this model as part of the wider Right for Renfrewshire programme.
CESDP21 - 02 - 04	Continue to engage with community groups to support the humanitarian response effort		50%	31-Mar-2022	During 2021, the Partnerships and Inequalities team have continued to engage with local groups and organisations, particularly in relation to the provision of community food and income and energy advice.
CESDP21 - 02 - 05	Seek to proactively engage with communities around Community Benefits		50%	31-Mar-2022	The Procurement Team continue to engage with the Economic Development and Regeneration Teams to help support local communities to recover from the impact of COVID-19. This includes ensuring that community benefit clauses are targeted to support the recovery and building capacity of the local supply base and encouraging contractors who

Code	Title	Status	Progress	Due Date	Update
					win contracts in Renfrewshire to open up sub-contracting opportunities to Renfrewshire based businesses.
CESDP21 - 02 - 06	Support the delivery of the key outcomes from the current Local Housing Strategy (LHS) 2016- 2021 and report progress annually		90%	31-Mar-2021	The Local Housing Strategy sets out the strategic vision for housing and housing-related services in Renfrewshire and seeks to provide a clear direction for strategic housing investment. Since the Strategy's approval in 2016, it continues to achieve progress is delivering the 7 Outcomes set out in the Plan.  This year we have seen the completion of around 750 private sector homes and over 250 new affordable homes across Renfrewshire. Many of these new homes have been completed in our towns and villages, with an emphasis on targeted investment on regeneration and sustainable sites, creating attractive places and neighbourhoods.  There has also been significant investment into existing Council housing stock and stock managed and operated by Housing Associations in Renfrewshire with the aim of delivering high quality, well managed homes that are energy efficient, seeking to reduce fuel poverty.  Through the Pandemic advice and assistance continued to be provided to people in housing need in Renfrewshire aiming to prevent homelessness and ensuring that vulnerable people received advice and support.
CESDP21 - 02 - 07	Support the development of the new Local Housing Strategy (LHS) for the next five-year period 2021-2026		50%	31-Mar-2022	As the current Local Housing Strategy is nearing the end of the five years since it was prepared, the preparation of the next Renfrewshire Local Housing Strategy has already begun in earnest with the first stage of consultation and engagement undertaken in early in 2021, with an online questionnaire returning 101 responses. The results of this consultation were reported to the Communities, Housing and Planning Policy Board on 16 March 2021. These responses have been reviewed and feedback is being used to shape and inform the development of a draft Local Housing Strategy.  It is anticipated that a draft Local Housing Strategy 2022-2027 will be presented to the Communities, Housing and Planning Policy Board in early 2022. This will be followed by a 12-week period of consultation and engagement with a wide range of stakeholders and partners, including tenants, local communities, housing providers, Health and Social Care Partnership and the Scottish Government.  The final Local Housing Strategy 2022-2027 will be presented to the Communities, Housing and Planning Policy Board later in 2022.

# Strategic Outcome 3: Tackling inequality, ensuring opportunities for all

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 03 - 01	Implement the recommendations of the Renfrewshire Alcohol and Drugs Commission		25%	31-Mar-2022	The final report of the Alcohol and Drugs Commission was presented to the Council and Community Planning Partnership in December 2020. An update on progress was provided to the Leadership Board on 15 September. 12 projects are currently being supported by the £2m funding allocated by Council to support the work of the commission, with £1.34m of funding allocated to date.  This work is being overseen by a programme board chaired by the Chief Executive
CESDP21 - 03 - 02	Work with partners to deliver the Social Renewal Plan's initial action plan		30%	31-Mar-2022	An update on the plan was brought to Leadership Board in June 2021. Following an initial assessment, actions are being progressed by partners as a priority during 2021 specifically relating to:  • Income, poverty and financial security  • Community resilience and capacity  • Digital exclusion  In September 2021, a range of proposals were approved by the Leadership Board to support fuel and food insecurity over the winter months. This includes the launch of a Community Food Fund, credit union development, a benefits take up campaign and engagement with low income households in partnership with the Poverty Alliance.  A Social Renewal Lead Officer post is currently being recruited to coordinate work in this area.
CESDP21 - 03 - 03	Implement Year 4 of the Tackling Poverty Programme funding, and review and refresh the programme in light of COVID-19 impacts		50%	31-Mar-2022	The Tackling Poverty Programme has continued to operate throughout the year, adapting where appropriate to deliver vital projects throughout COVID restrictions with proposals for the 2021/22 programme agreed by Leadership Board in April 2021.  Through the Social Renewal Plan that was agreed by Council in early 2021, linked work has also been undertaken in terms of developing further supports around food and fuel in security, and the provision of advice and support for people affected by redundancy, furlough etc.
CESDP21 - 03 - 04	Work with local equalities led community groups to develop and publish		75%	31-Mar-2022	Following engagement, draft equality outcomes were agreed by Council and published in March 2021. These will be subject to further engagement during 2021 in light of COVID.

Code	Title	Status	Progress	Due Date	Update
	new equality outcomes for Renfrewshire				
CESDP21 - 03 - 05	Develop and publish Local Child Poverty Action Report	<b>②</b>	100%	30-Jun-2021	The Local Child Poverty Action report was agreed by Leadership Board in June 2021 and subsequently published.  Child poverty has been identified as a particular area of focus for the Community Planning Partnership, and an initial scoping session for partners to identify next steps around child poverty was held in September 2021.
CESDP21 - 03 - 06	Support the delivery of the Connecting Scotland Programme		50%	31-Mar-2022	To date, from June 2020 to August 2021 there have been five application phases of the programme which delivers Wi-Fi enabled devices and Mi-Fi's providing internet connectivity to end users who are digitally excluded. Free, unlimited data is provided for two years. End users are also provided with telephone support from their support organisation in the form of Digital Champion support, to help them set up and use the device. SCVO provide the online Digital Champion training.  Successful applications were submitted across all phases by Renfrewshire Council COVID-19 neighbourhood hubs, Children's Services and Communities and Housing Services, with 835 devices secured for service users. A further 1101 devices were awarded to a wide range of Renfrewshire public sector and community based organisation across all phases giving a total of 1936 for the Renfrewshire area.

# Strategic Outcome 4: Creating a sustainable Renfrewshire for all to enjoy

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 04 - 01	Lead and coordinate the process of securing the renewal of Renfrewshire's status as a Fairtrade Zone *		0%	31-Mar-2022	Work continues to support the Fair Trade movement in Renfrewshire, including exploring the links between Fair Trade and the Council's climate programme.  In terms of the renewal of Renfrewshire's Fairtrade Zone status, this action was paused due to the pandemic and further work will be undertaken to develop a new timetable.
CESDP21 - 04 - 02	Lead the coordination of Council-wide efforts to respond to the climate emergency and support the work of the Climate Change Sub Committee, including the partnership forum, adaptation plan, citizens engagement panel / assembly, and community food growing		30%	31-Mar-2022	Work is currently being progressed to develop a plan for net zero, which will set out the actions required to achieve the net zero by 2030 target set by Council in 2019. Support is being commissioned to provide an evidence base for the plan and quantify the carbon saved from a range of proposed interventions.  A survey was distributed to Renfrewshire's Public Services Panel and also made available to Renfrewshire's citizens in order to understand the public's knowledge, views and priorities in terms of the climate emergency and also to recruit for Renfrewshire's Climate Panel which is due to have its first session shortly.  An initial scoping session of the partnership forum took place in summer with a further meeting due shortly and plans for a survey of Renfrewshire businesses in partnership with the Chamber of Commerce.  A Climate Emergency Lead Officer was recently recruited to coordinate this programme of work and they started in post at the end of September.
CESDP21 - 04 - 03	Ensure that climate considerations are taken into account in our procurement strategies and tenders with a focus on reducing emissions.		75%	31-Mar-2022	The Scottish Government Sustainability Test is used for all contracts with a value of greater than £50,000, the output from the Test is included in our contract strategies. For higher value complex contracts there is a strong focus on the delivery of sustainability throughout the whole contract and beyond.

# Strategic Outcome 5: Working together to improve outcomes

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 05 - 01	Working with HR and OD, develop the relevant actions in line with the Council's new People Strategy		15%	31-Mar-2022	During 2020/21 the Council began to develop the 'Our People Our Future 2021-2026' — People Strategy which was presented to the Finance, Resources and Customer Services Policy Board in March 2021, replacing the Council's Organisational Development Strategy 2016-2019 and Workforce Plan 2017-2020. Chief Executive's Service will continue to work with HR and OD colleagues throughout 2021 to develop actions which fit the needs and duties of its staff. This includes ensuring a service-wide focus on absence, supporting managers with training, embedding policies, and supporting the health and wellbeing of employees.
CESDP21 - 05 - 02	Supporting our employees' health and wellbeing, better understanding of service needs and resources and planning for the future		50%	31-Mar-2022	Supporting the health and wellbeing of employees across the service is a key priority, particularly given the current working arrangements and additional pressures that may be felt. Where it was felt to be beneficial to team members, arrangements have been made to have additional access to Renfrewshire House. Absence levels are closely monitored with weekly reporting and monthly absence monitoring meetings with HR and OD colleagues to explore what further support can be offered to employees who are unwell such as occupational health referrals, time for talking counselling and CBT where appropriate.
CESDP21 - 05 - 03	Work closely with suppliers, Scotland Excel, Scottish Government Procurement and COSLA to monitor the impact of Brexit		75%	31-Mar-2022	We have identified all of our strategic critical suppliers and assessed their capacity and contingency planning. Supply chains and any related issues are kept under regular review.
CESDP21 - 05 - 04	Embed the Council's brand values		25%	31-Mar-2022	We continued to support HR & OD to embed our values with the launch of the 'Living Our Values' training for managers and continued support for wellbeing. This included a thank you film from the Chief Executive, Directors, HSCP and RL to staff for their contribution in 20/21.

Code	Title	Status	Progress	Due Date	Update
CESDP21 - 05 - 05	Implement Year 4 of the Council's marketing and communication strategy to support recovery		25%	31-Mar-2022	The marketing and communications strategy for 2021/22 was approved at CMT, and objectives agreed:  • Strengthen our Council brand and realign Paisley Is  • Support local delivery of COVID-19 response and national campaigns  • Support delivery of Covid-safe election 2021 process  • Support Council (and place) priorities for emerging social, economic, and organisational recovery and renewal  • Support our staff through the pandemic  The team provided communications support to the Scottish Parliament elections and continued support for the Council's role in the delivery of a safe election process. We continue to provide weekly communications to support staff and general public through the pandemic, including the national COVID-19 vaccination and community testing programme, public health messaging and Scottish Government guidance. Communications were also provided to support the return of schools after Easter 2021, and a thank you film for Council staff to mark their contribution was also published. Support was provided to businesses through promotion of the Young Person's Guarantee and hiring three young people through the Kickstart scheme. Continued promotion for cycle routes, the Big Summer Clean and measures to tackle climate change.
CESDP21 - 05 - 06	Implement the internal communications and engagement strategy to support the Council's social, economic, and organisational recovery		25%	31-Mar-2022	The internal communications team continue to support organisational recovery and transition to new ways of working, surveying staff on the impact of COVID-19 and reporting on insights. The Council website has a newly expanded staff area for news, guidance and frontline accessibility together with a Wellbeing Hub to support health and safety measures and awareness initiatives such as mental health awareness week. The team devised and delivered a new RenTalks programme of virtual learning sessions on Microsoft Teams, developed more people-led content for newsletters and social media and delivered a virtual Leaders Forum session for 150 senior leaders in June 2021.
CESDP21 - 05 - 07	Deliver Part 1 Digital Experience strategy		25%	31-Mar-2022	Through the release of a procurement opportunity on the GOV.UK Digital Marketplace, the Digital Experience team has appointed two digital agencies – Manifesto and FutureGov - to undertake research activities in Part 1 of the Digital Experience programme. These activities, which are currently under way, will lead to a set of recommendations that will define how we implement the Council's vision to consolidate, diversify, and protect our digital experience estate, starting with the development of a new Renfrewshire.gov.uk. The options for Part 2 of the strategy will be presented in November 2021
CESDP21 - 05 - 08	Develop new content strategy	<b>Ø</b>	100%	31-Mar-2022	Following the audit of the Council's social media channels in January 2021, a Seven-Day Content Plan was introduced across the Council's Facebook and Twitter channels in Spring

Code	Title	Status	Progress	Due Date	Update
					2021. Facebook reach increased by 8.8% in May and engaged users rose 80% in May on February's stats. Twitter impressions increased 11.2% in May and engagements increased 67.1% in May on our February stats. The strategy is now being rolled out across all channels. Work is now underway to create a new social media content strategy to Following its success, the plan has now been rolled out across the majority of our social media channels, and a new content strategy is being developed to respond to the audience insights gathered through the Audit and Review.

## Chief Executive's Service Development Plan 2021-2022 Pl Scorecard



### Service Outcome Strategic Outcome 1: Reshaping our place, our economy and our future

Code	Performance Indicator	Current Status	Short Term	Long Term	2020/21		Q1 2021/22		Explanation of performance
				_	Value	Target	Value	Target	
DHS.EMP.01	Number of new unemployed people being supported through Renfrewshire Council Employability Programme (INVEST)		•	•	924	1,100	226	275	The Employability Service has been delivering a reduced service due to the current working conditions, but numbers are increasing steadily.  In addition to the numbers of people registering for the Invest Programme the team are also dealing with several hundred other young people for the Kickstart Programme which is not captured within this indicator as it stands. The majority of these young people are shorter term unemployed and do not require the full Invest support. Over 450 Kickstart places had been approved by the DWP for the Renfrewshire Council bid with 120 young people already started in post and no longer claiming benefits, and 110 currently in the process of being recruited for.
DHS.EMP.03	Number of people supported, sustained in work at 6 Months through Renfrewshire Council		•	•	170	180	Not measu	red for Quarters	These numbers are lower than expected – this is due to the job losses and business disruption as a result of COVID-19. In addition, business closures/ home working etc. has meant that (in many cases) information has not been returned / follow up as not been possible and in other cases jobs have been lost.

	Employability Programme (INVEST)								
CE.EMP.01	Number of unemployed people moving into paid employment through Renfrewshire Council Employability Programme		•	•	289	350	Not measu	red for Quarters	289 unemployed people were moved into work during 2020-21 through the Council employability programme. This was considerably less than usual due to the pandemic, however as noted above, there is a wide programme of support in terms of employability and the local economy within the context of the pandemic.
DHS.EMP.08	Number of new business start-ups in Renfrewshire with Business Gateway support	<b>Ø</b>	•	•	86	310	80	80	The Start Up figures are improving on last year however the Business Team were still working on the COVID-19 grants for some of Quarter 1 and so were not full time on the BG start up work.
CE.SDP21.BusSup	Number of businesses applied for support relating to COVID-19 funding schemes			_	New indicator	Data only	3728	Data only	3728 businesses applied for COVID-19 funding schemes; the breakdown is outlined in the indicator below.
CE.SDP21.Grants	Amount of grants and loans approved to businesses in relation to COVID-19 funding schemes (£)			-	New indicator	Data only	£14,703,500	Data only	The breakdown of these grants is as follows: Taxi driver £1,515,000 Taxi Operator £604,000 Discretionary Fund £2,749,000 SFBS £9,835,500 Which gives a total of £14,703,500
DHS.EMP.09	Renfrewshire Claimant Count (NOMIS)	<u> </u>		•	7,285	Data only	5,985	Data only	Please note that this figure reflects the 'claimant count' for Renfrewshire at end of June 2021.  Of this figure, claimants aged 18-24 years = 1,060  Claimants aged 50+ years = 1,565  This data is taken from NOMIS and describes the number of Renfrewshire residents in receipt of the main unemployment benefits. It doesn't include people who are not in employment but on other benefits or not in receipt of benefits so doesn't count all unemployed people in the area

DHS.WORKPOP	Percentage of Renfrewshire population working age (16-64)	25	•	•	64.2%	Data only	Not measu	ired for Quarters	Source: ONS Population estimates
DHS.CP.RR01	Number of properties on Buildings at Risk Register			•	30	42	30	30	The Buildings at Risk Register, prepared and managed by Historic Environment Scotland, includes 30 Renfrewshire properties, a reduction of two since the start of 2020.
DHS.VDL.01	Amount of land brought forward for re-use and development contributing to economic activity and enhancing the built and natural environment		•	•	*	20	Not measu	ired for Quarters	*There has been a delay in providing this data due to the impact of COVID-19 on carrying out the audits within the usual timeline. The audits have now been carried out and the data is being verified.
CE.SDP21.Events1	Number of people participating in the events programme, digitally or in person			•	New indicator		200	75	Q1 events, Paisley Food and Drink Festival and Renfrew Gala day had 200 participation opportunities. In the food and drink festival workshops for pakora making and gin tasting experiences as well as cookery demonstrations and workshops on food sustainability and food poverty. Families were able to learn how to make low-cost nutritional family meals and received food donations through EBI Unites and Bridgewater Housing Association. Renfrew Gala day programming featured a series of Renfrew on Film screenings and a walking challenge for residents to explore areas of the town.  This is a new indicator with an annual target of 300, and the baseline position for 2020 was 150.
CE.SDP21.Events2	Number of people performing in the events programme, digital or live performance	<b>&gt;</b>	•	-	New indicator		50	25	Performance opportunities in the Q1 programme came primarily from the Food and Drink Festival programme with live music being delivered in both the opening and closing evenings of the programme and poetry and film production by young producing group Art Boss.  This is a new indicator with an annual target of 100, and the baseline position for 2020 was 50.
CE.SDP21.Events3	Number of volunteers supporting the			-	New ir	ndicator	3	3.75	Q1 events included the Paisley Food and Drink Festival and Renfrew Gala Day, both of which were delivered as online events, provided volunteering opportunities for three people. The 3 volunteers spent 48 hours on photography, videography, blog writing and research. The work of the

	development and delivery of the events						volunteers supported the delivery of local groups, who would have been otherwise unable to take part in a digital event, the opportunity to deliver online video workshops and tutorials.  This is a new indicator with an annual target of 15.
CE.SDP21.Events4	Number of people viewing or attending the events programme		ı	New indicator	18,300	16,250	Two events took place in Q1 and were delivered digitally. Over 17,000 people tuned in to watch the wide-ranging Food and Drink festival programme, including live cookery demos, cooking and bake along family sessions, interactive cocktail making, crafts and live music. Renfrew Gala day was delivered online as a showcase to Renfrew and featured local businesses, groups, films and blogs on the history of the town. The British Pipeband Championships had to be cancelled due to ongoing COVID-19 restrictions, impacting on attendance/viewing numbers.  This is a new indicator with an annual target of 65,000, reflecting the restrictions on large scale outdoor events in Q1 and 2.
CE.SDP21.FundIT	Fundraising Income Target		1	New indicator	100,000	125,000	The annual target of £1m was reduced to £500,000 inn 21/22 to reflect our pausing of the HNWI campaign and postponing a corporate campaign due to the impact of COVID-19 on fundraising. Instead, Q1 fundraising activity focused on Trust and Foundation applications only. 3 applications were made with decisions expected in Autumn 2021. 1 application was approved in summer 2021.
CE.SDP21.PaisMus	Paisley Museum PR target (OTSH)	<b>S</b>		New indicator	3,300,000	5.5m (annual target)	Q1 PR performance was very strong due to national interest features. This included the main works contract which attracted national and trade PR, and the anniversary of 150 <sup>th</sup> Paisley Museum and #ShowUsYourPaisley campaign which had UK-wide media reach. 47 media articles were achieved with a PR value of £235,328.  This is a new indicator with an annual target of 5.5 million, and the baseline for 2020 was 4 million.

CEX.OTSH.PI	Opportunities to see or hear something (OTSH) positive about Paisley and Renfrewshire as part of Paisley is destination brand	<u> </u>		•	160,185,805	240,000,000	19,200,000	30,000,000	Visitor and events PR and marketing continued to be restricted in the first quarter of the year, as Renfrewshire moved through ScotGov restriction levels. This meant the usual annual event marketing to support Paisley Food Festival was significantly reduced (digital event) and no national marketing took place to support the British Pipe Band Championships (cancelled). The 2021 spring/summer visitor campaign (regional and digital marketing) was replaced with a local campaign to promote outdoors attractions and spend local. Regional & national visitor marketing will re-start in line with the easing of COVID-19 restrictions on travel.  The annual target was revised to 120m (year 1 destination marketing target), to reflect the impact of ScotGov restrictions on visitor and event marketing.
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### Service Outcome Strategic Outcome 2: Building strong, safe and resilient communities

Code	Performance Indicator	Current Status	Short Term	Long Term	202	2020/21		)21/22	Explanation of performance
		Status			Value	Target	Value	Target	
HPSIP01	Affordable housing completions				250	200	Not measured for Quarters		The Local Housing Strategy sets out Renfrewshire's Housing Supply target for 1,000 new affordable homes over the five-year period 2016-2021. This target equates to an annual indicative target of 200 completions. However, it is not expected to see completions evenly distributed across the five-year period in practice and targets are set based on the programme. The affordable newbuild housing programme involves both Council and Housing Association developments across a range of sites in Renfrewshire.  Despite the Pandemic, the Council along with the Housing Associations active in Renfrewshire and the Scottish Government have worked in partnership to continue to deliver affordable housing across Renfrewshire with completions above the target set.
SOA10.10a	Private housing completions	<b>②</b>	•	•	751	500	Not measure	d for Quarters	Targets have been met largely by success at Dargavel Village in completing a range of homes.
CE.SDP.21.%PSPI	Percentage of respondents who agree that they can influence decisions about public services and other issues of public interest		1	•	21.2%	Data only	Not measure	d for Quarters	In Renfrewshire's Public Services Panel (December 2020), respondents were asked if they agreed that they 'can influence decisions about public services and other issues of public interest' - 21.2% agreed. Whilst not directly comparable with the Scottish Household Survey question, the 2019 data for 'influencing' showed 11% of respondents agreeing in Renfrewshire.
CE.SDP21.%LONEL Y	Percentage of respondents who have felt lonely some, all or most of the time	<b>**</b>	ı		47%	Data only	Not measured for Quarters		This figure comes from Renfrewshire's Public Services Panel (December 2020) and compares broadly with a similar question in a Scottish Government National COVID-19 Survey where the figure for Scotland was 40%. Some caution should be exercised here as the national survey was a telephone survey and the Public Services Panel was a written questionnaire so perhaps people may be more likely to disclose sensitive emotions such as loneliness.

CE.SDP21.%NHIMP	Percentage of respondents who agree that this is a neighbourhood where local people take action to help improve the neighbourhood		ı	49%	Data only	Not measured for Quarters	This figure comes from Renfrewshire's Public Services Panel (December 2020).
CE.SDP21.%NHKIND	Percentage of respondents who agree this is a neighbourhood where people are kind to each other	ı	1	72%	Data only	Not measured for Quarters	This figure comes from Renfrewshire's Public Services Panel (December 2020) and compares broadly with a similar question in the Scottish Household Survey where the figure for Scotland in 2018 was 83%.

### Service Outcome Strategic Outcome 3: Tackling inequality, ensuring opportunities for all

Code	Performance Indicator	Current Status	Short Term	Long Term	2020/21		Q1 2021/22		Explanation of performance
					Value	Target	Value	Target	
CE.SDP21.NHubref	Number of referrals supported by the Neighbourhood Hub teams	<b>**</b>	-		New indicator		75	Data only	The Neighbourhood Hubs experienced relatively low numbers of referrals in Q1, which corresponds to lower levels of community transmission of COVID-19. The majority of these requests continue to be focussed on access to food for those self-isolating, as well as prescription delivery. As COVID-19 rates have risen over the summer, referrals to the Hubs have also risen throughout Q2.
CPP.INCOMETP	Income maximised in Tackling Poverty projects	<b>3</b>	•	•	758,675.49	Data only	340,662.49	Data only	The amount of income maximised was less at the beginning of the year as advice services switched channels from predominantly face to face to predominantly telephone or online. Once things normalised and new styles of service provision became better known, income max increased. In addition, throughout the year as unemployment has increased and furlough has reduced income, more clients are coming forward.

### Service Outcome Strategic Outcome 5: Working together to improve outcomes

Code	Performance Indicator	Current Status	Short Term	Long Term	2020/21		Q1 2021/22		Explanation of performance
					Value	Target	Value	Target	
PT.DS.PPF.CMT.06	Application Approval Rate	***		•	96.9%	Data only	*	Data only	* This indicator is verified by the Scottish Government bi- annually, therefore Q1 data is not yet available.  Q1 and Q2 data will be submitted to the Scottish Government in October 2021. It is anticipated that the data analysis will be returned by the end of November 2021.
PT.DS.PPF.CMT01	Average Time for processing Planning Applications (Householder)	<b>(</b>	•		6.9	8	*	8	* This indicator is verified by the Scottish Government bi- annually, therefore Q1 data is not yet available.  Q1 and Q2 data will be submitted to the Scottish Government in October 2021. It is anticipated that the data analysis will be returned by the end of November 2021.
PT.DS.PPF.CMT.07	Percentage of applications dealt with under delegated authority		•	•	98.1%	Data only	97.9%	Data only	This varies year on year depending the types of applications that are submitted.
DHS.BSTAN.1a	Time to issue a building warrant or amendment to warrant from receipt of application (days)		•	•	96.9	60.0	103.3	60.0	A new software system was introduced in April 2021. The system is still settling down however it is expected to assist in enhancing the performance of the team.  In addition, it should be noted that as a result of a significant backlog of applications the team have been undertaking a period of overtime, while four new Assistant Surveyors are due to take up post in the coming months which will assist in improving performance.
DHS.BSTAN.1b	Time to issue a first report (95% issued within 20 days)		•	•	50.8	95.0	28.2	95.0	A new software system was introduced in April 2021. The system is still settling down however it is expected to assist in enhancing the performance of the team.

									In addition, it should be noted that as a result of a significant backlog of applications the team have been undertaking a period of overtime, while four new Assistant Surveyors are due to take up post in the coming months which will assist in improving performance.
DHS.BSTAN.1c	Percentage of building warrants or amendments issued within 10 days of receipt of all satisfactory information			•	47.3	90.0	55.4	90.0	A new software system was introduced in April 2021. The system is still settling down however it is expected to assist in enhancing the performance of the team.  In addition, it should be noted that as a result of a significant backlog of applications the team have been undertaking a period of overtime, while four new Assistant Surveyors are due to take up post in the coming months which will assist in improving performance.
CE08	% of FOI requests in a quarter completed within timescale in the Chief Executive's Department			•	93%	100%	95%	100%	31 single departmental requests were received in Q1, an increase of 18 compared to Q1 2020/21. Due to the complex nature of the requests, 3 responses were issued late.
CE.SDP21.%FRCom p	% of frontline response complaints responded to within timescales agreed with customer (Chief Executive's)		•	•	63%	100%	57%	100%	In Q1 the Chief Executive's Service received 7 Frontline complaints, 4 were completed within timescales. On reviewing the 3 complaints which were not responded to in time, in 2 of the 3 cases these were responded to in less than 10 days and the remaining complaint took 14 days to respond to.  In future, complaints of this nature should be escalated to investigation given the complexity of the complaint and the resource required to resolve them.
CE153	% of investigation complaints responded to within timescales agreed	<b>②</b>	•	•	100%	100%	100%	100%	In Q1 the Chief Executive's Service received 1 investigation complaints which was completed within timescale.

	with customer (Chief Executive's)								
CEABS01dii	Average number of work days lost through sickness absence per employee (Chief Executive's) (FTE)	<b>&gt;</b>	•	•	5.56	6.5	0.96	1.3	Q1 figure includes COVID-19 related absence at 0.96 work days lost and is below the target of 1.3
CE.SDP21.IntComs	% of staff who feel that the information they receive from internal communications is helpful	<b>&gt;</b>		ı	New indicator		ndicator 85%		Based on results of the Smarter Ways of Working Survey issued to all staff in June 2021. The survey results show that 85% feel the information they receive from internal communications is very helpful (26%) or helpful (59%) This is measured annually.
CE.SDP21.RCWeb1	Number of total users to Council website				New in	dicator	347,640	1,177,200 (annual target)	COVID-19 information has a significant impact on the Council website traffic. Number of users decreased 13.7% in Q1 21/22 compared to Q1 20/21.  This is explained by a reduction of visits to our COVID-19 section due to Council services being less disrupted, including schools, and a stabilisation of restrictions. However, number of total users for all normal service sections are increasing on pre-pandemic levels (estimated 5% per year).
CE.SDP21.RCWeb2	Number of new users visiting the Council website		ı	ı	New in	dicator	*see note	*see note	*This indicator can't be tracked currently due to a technical issue with the website Content Management System (GOSS) and issues with cookie tracking. This is a mediumterm issue.
CEX.DIGCHANNELS	Number of people engaging with the Council's digital channels (not including website).	<b>&gt;</b>	•	•	55,130	54,400	57,915	54,000	Our social media accounts had a combined following of 57,915 people in June 2021. This represents an increase of 2,785 on our 2020/21 value for the same period. Our accounts with the largest followings during this period were Twitter (28,428) and Facebook (26,032).

CEX.OTSH.RC	Opportunities to see or hear something (OTSH) positive about Renfrewshire Council activity	<b>&gt;</b>	•	•	77,513,670	120,000,000	84,208,049	30,000,000	Overall OTSH has increased compared to 20/21 due to coverage returning to normal due to the pandemic recovery. The significant increase in Q1 relates to updated reach figures (provided by Kantar) for the Daily Record website. This increased from 116,384 to 1,386,667. Renfrewshire Council had 99 positive articles on the Daily Record website in Q1.
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To: Communities, Housing and Planning Policy Board

On: 26 October 2021

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Report by: Director of Children's Services

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Heading: Children's Services Service Delivery Plan 2021/22 Mid Year

**Monitoring Report** 

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## 1. Summary

1.1. As a direct result of the pandemic and the focus on crisis response and recovery, alternative service planning arrangements are in place for 2021/22. Rather than Service Improvement Plans, each Director submitted a Service Delivery Plan covering a 12 month period. These plans set out the priorities for each service area as it continued to deliver a crisis response where required but also began to build back services and support the council's recovery and renewal agenda. The Children's Services Service Delivery Plan was approved by this Board on 18 March 2021.

This report contains details of Children's Services performance over the period 1 April 2021 to 30 September 2021 for the measures that fall within the remit of this Board. The main purpose of the report is to provide:

- details of the key achievements of the service over the period;
- a progress update on implementing the action plan linked to the 2021-22 Service Delivery Plan;
- an assessment of performance in relation to the service scorecard of core performance indicators; and
- an overview of priorities for the service over the next six months.
- 1.2. The action plan is the core of the Service Delivery Plan. It sets out the priorities being addressed, the key tasks to be implemented, the implementation timetable and the measures of success. The service scorecard sets out a range of key indicators against which aspects of performance of the service are measured. Despite the challenges of maintaining services throughout different stages of restrictions, Children's Services continued to deliver on its priorities; achievements over the last six months include:

- Adapting services and working flexibly in response to safe-working guidance, ensuring client needs are met and statutory obligations fulfilled;
- Contributing to the Care Inspectorate's national thematic review of Justice Throughcare where individuals have been warned or recalled by the Parole Board:
- Successfully reprogramming the delivery of unpaid work activity following the application of The Community Orders Coronavirus) (Scotland) Regulations in March 2021;
- Enhancing partnerships with other services, 3<sup>rd</sup> sector organisations, addictions services etc to develop new resources for individuals subject to community payback orders.

#### 2. Recommendations

- 2.1 It is recommended that Communities, Housing and Planning Policy Board note:
  - a) the contents of this report;
  - b) the achievements of Children's Services during 2020/21 which fall within the remit of this Board;
  - c) that a mid-year report was presented to the Education and Children's Services Policy Board on 28 October 2021 in respect of service areas falling within the remit of that board.

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#### 3. Background

- 3.1 Children's Services is responsible for the delivery of social work services to children and families, criminal justice social work, and early years, primary and secondary education. Much of what the service does is statutory; that is, there is a legal requirement for the Council to provide that service. Service delivery is a mix of universal provision (such as education), targeted provision (such as children's houses for accommodated children and young people) and specialist support (for example, criminal justice social work court services).
- 3.2 The operating context for services continued to be challenging throughout the first half of 2021/22. Social work services have continued to operate throughout all periods of restriction delivering critical front-line services and adapting ways of working to support positive outcomes for service users.

## 4. Service Update and Key Achievements April-September 2021

4.1 Justice Social Work services have responded to increasing court activity, supporting relevant services and people with convictions, community orders and those released from custody. Working practice has adapted in accordance with safe working requirements to ensure the health and wellbeing of staff and clients. Greater resource is directed towards individuals with high levels of need and those with who present a risk to the community, although expansion of service capacity through greater office access has

enabled the majority of service user contact to now take place on a face to face basis. The service has been particularly sensitive to those whose circumstances have meant they have disproportionately impacted by the Covid-19 pandemic, adapting provision in accordance with health and wellbeing needs.

- 4.2 The service has continued to evidence effective stakeholder collaboration throughout the pandemic. Restrictions to the delivery of unpaid work activity promoted the development of new resources with the support of other services and agencies such as employability services or addiction services. These resources complement client needs and help ensure progress against order requirements.
- 4.3 Renfrewshire was one of four local authority areas selected by the Care Inspectorate to contribute to a national thematic review focused on individuals released from custody who subsequently breached the conditions of their release licence. This activity took place over a short period this summer and involved sharing of service delivery information, self-evaluation, case file reading, a staff survey and a focus group. Whilst the national report has been anonymised and presents common findings, each local authority received individual feedback. The Justice Social Work service in Renfrewshire was viewed extremely positively by the inspection team and the high-quality work undertaken by staff and managers across the service was highlighted.

## 5. Areas where actions have been delayed or cancelled

5.1 All actions are progressing in line with planned timescales. In the coming months there will be a focus on reviewing Renfrewshire's capacity to develop a bail supervision service within existing resources, to meet the government aim of a reduction to the prison population.

## 6. Progress against performance measures

- 6.1 Children's Services has 6 performance indicators covering services which fall under the remit of this policy board. All of these are collected quarterly over a financial year (1 April to 31 March).
- 6.2 The percentage of new unpaid work orders completed by the required date has shown strong performance between April and June 2021, with 91% of order complete, against a target of 75%. Efforts will be made to sustain this performance in the coming months although it is likely there will be some impact from the anticipated increase in orders resulting from further court activity.
- Other justice performance measures have failed to reach their target for the quarter. This is due in part to the changes in some court activity which has disrupted justice service processes, challenging tight timescales for initial activity on orders. The service continues to adapt to progress high priority work for those individuals most in need.

#### 7. Priorities over the next six months

- 7.1 The service has a number of priorities for the next six months and beyond and will also draw upon the learning from the Council's Social Renewal Plan to ensure those resource is targeted to those data suggests have been most adversely impacted by the Covid-19 pandemic.
- 7.2 The number of new community payback orders is expected to increase in the coming months as the court service recovers further and increases capacity. There has been a trend towards higher tariff community orders as courts move away from short custodial sentences and these require higher levels of resource from justice services. The service will use available data to align service capacity to anticipated peaks in demand to ensure the completion of all orders where possible.
- 7.3 Delivering unpaid work activity and other order requirements has been impacted by physical distancing guidelines and reduced squad sizes. Early evidence suggests individuals with unpaid work requirements may be increasingly seeking weekend placements to fit around employment, and covid monies are being utilised to increase the weekend workforce.
- 7.4 The service will build upon recent achievements to keep building back face to face and groupwork provision. Solutions will be explored to increase this capacity and increase participation in specialist programmes. This will become an increasing priority as court activity increases.

#### Implications of the Report

- **1. Financial** This report highlights resourcing pressures arising from increasing demand for services and the current financial environment.
- 2. HR & Organisational Development none
- **3. Community/Council Planning –** the report details a range of activities which reflect local council and community planning themes.
- 4. Legal none
- 5. **Property/Assets** none
- **6. Information Technology** Digital resources are now key to the delivery of services and strategies are in place to manage this.
- 7. Equality & Human Rights The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

- **8. Health & Safety** Children's Services continues to follow current public health guidance in relation to the safe operation of care establishments, learning establishments and other working environments.
- **9. Procurement** none.
- **10. Risk** Risks related to the delivery and management of services are regularly monitored and included in Renfrewshire Council's Corporate and Strategic Risk Registers.
- 11. Privacy Impact none
- **12. COSLA Policy Position** none.
- **13.** Climate Change none

List of Background Papers: None

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# **Children's Services SDP Actions 2021-22**

**Report Type:** Actions Report

**Generated on:** 21 September 2021



	Action Status										
×	Cancelled										
	Overdue; Neglected										
Δ	Unassigned; Check Progress										
	Not Started; In Progress; Assigned										
<b>②</b>	Completed										

## Priority Strategic Priority 2: building strong, safe and resilient communities

Status	Code	Title	Description	Due Date	Status Progress Bar	Latest status update	Managed By
	CS.SDP.21.02b	including unpaid work working from home projects, maximising the use of other activity and	supported to complete the hours with community benefits and the	31-Mar- 2022	80%	During periods when direct unpaid placements were not possible other activity interventions were adapted and delivery maximised technologically. Working from home unpaid work delivery was also undertaken. This will remain part of the suite of delivery given the backlog of hours arising from the pandemic and that squads remain limited due to restrictions on transportation and oversight resulting from 2m social distancing.	

Status	Code	Title	Description	Due Date	Status Progress Bar	Latest status update	Managed By
						Groupwork sessions were re- established in late 2020 and have been adapted to fit with changing public health restrictions. Accommodation has now been adapted to support groupwork to take place in smaller groups but more frequently. Demand is likely to be high for this service as court services continue to work through backlogs after last year'	
<b>Ø</b>	CS.SDP.21.02c	Expand voluntary supervision, where possible, to intervene to reduce reoffending.	People leaving custody receive support with rebuilding their lives, reducing the likelihood of reoffending and providing them with opportunities to contribute.	31-Mar- 2022	100%	A process was established in May 2020 to offer support for the early release of prisoners. This has been continued, with support offered to all those being released on no statutory supervision. Take up remains minimal.	Criminal Justice Service Manager
	CS.SDP.21.02d	Structured Deferred Sentences and electronic monitoring to support bail as part of our range of services to minimise involvement with the justice	People with particular vulnerabilities are supported to address their behaviour and avoid involvement with the justice system. People are supported to remain in their community and the stigma associated with involvement in the justice system can be reduced.	31-Mar- 2022	20%	Diversionary opportunities are provided to all suitable through a range of justice and wider co-ordinated services. Planning and scoping has commenced for Structured Deferred Sentences to ensure we introduce and target it appropriately. The Criminal Justice Services Manager is part of the government led multi-agency stakeholder group looking at electronic monitoring at the point of bail. Processes are currently being shaped, it is not currently available to courts.	Criminal Justice Service Manager

## Priority Strategic Priority 3: tackling inequality, ensuring opportunities for all

Status	Code	Title	Description	Due Date	Status Progress Bar	Latest status update	Managed By
	CS.SDP.21.03d	Develop appropriate addiction pathways and interventions for justice service users at all stages of the justice system	Individuals at all stages of the justice system will access appropriate addiction support which helps to address some of the causes of offending and promote desistance.	31-Mar- 2022		This is being progressed through the CORRA managed Just Recovery Post which is funded for 12 months. The post was delayed due to the pandemic but was established in March 2021. Work is ongoing to clarify existing pathways, staff knowledge and training required, and appropriate information sharing.	Criminal Justice Service Manager

## **Priority Strategic Priority 5: working together to improve outcomes**

Status	Code	Title	Description	Due Date	Status Progress Bar	Latest status update	Managed By
	CS.SDP.21.05f	Explore capacity to develop a bail supervision service within existing resources i.e. funding, staffing, office accommodation, and the capacity of partners to take forward their requirements.	The negative impact of remand is reduced and individuals are supported in the community to achieve good life goals.	31-Mar- 2022	5%	This is in the initial stages. The justice services manager is part of the discussions around Electronic Monitoring (as above) which is seen to be heavily linked to bail supervision. Discussions are also ongoing to finalise the guidance for Bail supervision. Although additional funding was provided in May 2020, this is minimal. Expectations will be that higher risk individuals are monitored in this way, who would previously have received remand. Bail is also of longer length given court recovery. It is therefore essential that a service established has contingency and can be retained beyond the annual funding. It is an intensive	Criminal Justice Service Manager

Status	Code	Title	Description	Due Date	Status Progress Bar	Latest status update	Managed By
						service and will requires additional staffing, management capacity and accommodation for high levels of service user contact.	
	CS.SDP.21.05g	Build on current CJSW office space usage, increasing face to face office contact for all service users, including groupwork provision.	A range of interventions support individuals to address the reasons for offending and promote desistance.	31-Mar- 2022	80%	Accommodation has been increased. As of April 2021, justice services are now operating in each office base they previously inhabited. As above groupwork has been re-established, and provision of Up2U (domestic violence) interventions, which require face to face contact, have recommenced. Clearly staff presence remains reduced compared to precovid, however caseloads also reduced by this period as orders ended and weren't replaced to the same rate. This will become more of a challenge as the court service recovers if there is no local change to social distancing.	Criminal Justice Service Manager

## **CS 2021-22 Financial Year Scorecard**

Report Type: Pls Report

Generated on: 21 September 2021



	PI Status		Long Term Trends	Short Term Trends		
	Alert		Improving	•	Improving	
	Warning	-	No Change	-	No Change	
<b>②</b>	ОК	•	Getting Worse	4	Getting Worse	
?	Unknown					
	Data Only					

## Priority Strategic Priority 2: Building strong, safe and resilient communities

			Term	Long			Q1 20	21/22	Current	Current	
Code	Short Name	Status		Term Trend	Value	Target	Value	Target	Value	Target	Latest Note
CHS/CJ/ CPO/02	% of NEW unpaid work orders/requirement complete by the required date	<b>©</b>	•	•	100%	72%	91%	75%	91%	75%	The service has adapted to ensure unpaid work activity is delivered in accordance with safe working guidelines. Workloads are prioritised and performance shows signs of recovery.
CHS/CJ/ CPO/01	The percentage of NEW clients subject to a new supervision order seen by a supervising officer within 1 week		?	?	Not reported	85%	41%	85%	41%	85%	Performance for these indicators has been affected by the service changes resulting from the Covid pandemic. Court activity has resumed although some associated processes have been

			Short	Long	Q4 20	20/21	Q1 20	21/22	Current	Current	
Code	Short Name	Status	Term Trend	Term Trend	Value	Target	Value	Target	Value	Target	Latest Note
CHS/CJ/ CPO/04	Percentage of NEW unpaid work clients seen within 1 working day of the order			?	Not reported	70%	19%	70%	19%	70%	challenging to adapt to new requirements. Initial contacts are problematic due to how individuals are managed in court/or where court processes are managed remotely.
CHS/CJ/ CPO/05	Percentage of NEW unpaid work clients receiving an induction within 5 working days of the order		?	?	Not reported	75%	32%	75%	32%	75%	This means that contact details are often not immediately available and all timescales are then delayed as individuals are located. Public health restrictions continue to impact the capacity of the unpaid work
CHS/CJ/ CPO/06	Percentage of NEW unpaid work clients beginning work placement within 7 working days of the order		?	?	Not reported	65%	22%	65%	22%	65%	service. Alternative solutions are being implemented to progress priority work.

# **Priority** Strategic Priority 5: Working together to improve outcomes

Code			Short	Long	G		Q1 20	Q1 2021/22		Current	
	Short Name	Status	Term Trend	Term Trend	Value	Target	Value	Target	Value	Target	Latest Note
CHS/CO RP/01a	% of Stage 1 complaints responded to within timescales agreed with customers		•	<b>←</b>	100%	95%	81%	95%	81%	95%	This relates to 16 Frontline complaints during the period, with 13 completed within target.
CHS/CO RP/01b	% of Stage 2 complaints responded to within timescales agreed with customers	?	•	•	80%	95%	75%	95%	75%	95%	This relates to 12 Investigation complaints over the time period, with 9 completed within target.

Page 80 of 462



To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Director of Communities and Housing Services

Heading: Communities and Housing Services – Service Delivery Plan

2021/22 Mid-Year Monitoring Report

## 1. Summary

1.1. As a result of the pandemic and the focus on crisis response and recovery, alternative service planning arrangements are in place for 2021/22. Rather than Service Improvement Plans, each Director submitted a Service Delivery Plan covering a 12 month period. These plans set out the priorities for each service area as it continues to deliver a crisis response but ensure services and activities support the council's recovery and renewal agenda. The Communities and Housing Services Service Delivery Plan was approved by this Board on 16 March 2021.

This report contains details of Communities and Housing Services performance over the period 1 April 2021 to 30 September 2021. The main purpose of the report is to provide:

- details of the key achievements of the service over the period;
- a progress update on implementing the action plan linked to the 2021-22 Service Delivery Plan;
- an assessment of performance in relation to the service scorecard of core performance indicators; and
- an overview of priorities for the service over the next six months.
- 1.2 The action plan is the core of the Service Delivery Plan. It sets out the priorities being addressed, the key tasks to be implemented, the implementation timetable and the measures of success. The service scorecard sets out a range of key indicators against which aspects of performance of the service are measured. Despite the challenges of maintaining services throughout different stages of restrictions, Communities and Housing Services continued to deliver on its priorities and achievements over the last six months and these are detailed in section 4 of the report.

1.3 Appendix 1 of this report provides an updated position on all actions and performance indicators within the Service delivery Plan covering 1 April 2021 to 30 September 2021.

#### 2. Recommendations

- 2.1 It is recommended that the Communities, Housing and Planning Policy Board note:
  - (i) the contents of this report;
  - (ii) the achievements of Communities and Housing Services during the first six months of 2021/22 which fall within the remit of this Board; and
  - (iii) that a mid-year report will be presented to the Infrastructure, Land and Environment Policy Board on 3 November 2021 in respect of service areas falling within the remit of that board.

#### 3. Background

- 3.1 Communities and Housing Services aim to create, develop, support, protect and empower Renfrewshire's communities. This includes managing and investing in our housing stock of approximately 12,000 properties and providing services to council tenants, alongside housing advice and support and ensuring people have safe and healthy places to live. This work links closely with our public protection role safeguarding public health and protecting the environment, consumers, workers and local communities.
- 3.2 The Service Delivery Plan allows elected members to scrutinise the work of Communities and Housing Services. Refreshing service plans annually and reviewing progress every six months allows each service to consider the context in which they operate and revise plans where appropriate.
- 3.3 The operating context for services continued to be challenging throughout the first half of 2021/22. Services have continued to operate throughout all periods of restriction delivering critical front-line services and adapting ways of working to support positive outcomes for service users, their families and communities.

## 4. Service Update and Key Achievements April-September 2021

4.1 As well as having a focus on responding to COVID-19 and supporting communities and businesses during this period, Communities and Housing Services has continued to provide the regular services which are essential to communities and has ensured the delivery of a wide range of key activities and achievements across the service. These include:

#### **Housing Services**

- Following approval from the Communities, Planning and Housing Policy board on 18 May 2021, consultation is progressing in the 8 phase 1 areas of the Housing Led Regeneration and Renewal programme for Renfrewshire. Consultation has been widely publicised, with an opportunity for people to take part and comment on the proposals in a variety of ways to suit their needs and preferred method of communication.
- A new build programme for 2021/22 is being delivered with revised targets due to COVID-19 restrictions. 95 newbuild homes in Johnstone Castle were completed in April 2021. Worked commenced on site in spring 2021 on 39 new homes at Auchengreoch Road in Johnstone and on 101 new homes in Ferguslie Park.
- Renfrewshire Council was awarded £1,003,800 for qualifying projects under the Scottish Government's Home Energy Efficiency Programme Scotland: Area Based Schemes (HEEPS: ABS) for 2021/22. As in previous years, the investment will be focussed on mixed tenure blocks of solid wall construction to support social landlords in meeting the requirements of the Energy Efficiency Standard for Social Housing (EESSH). However, for the first time, an application to support a pilot scheme of funding to private homeowners in houses or wholly private blocks through a Managing Agent was included within the submission and funding for this was approved.
- During 2021/22, most housing services have continued to be delivered in accordance with the latest Scottish Government guidance and restrictions. Staff quickly and positively adapted to working remotely and have continued to deliver essential services to tenants, homeless people, those threatened with homelessness, and other services users.
- Staff continue to make connections and refer Council Tenants and applicants where appropriate to relevant colleagues and partners to access support and/ or financial advice and assistance. Joint networking meetings have been held between all housing management staff, income advisors and homelessness staff to further increase awareness of respective services and assistance available to those who need it.
- Housing staff continue to make proactive contact with customers. A successful bid to Connecting Scotland has enabled the provision of devices to some customers to improve access to services and other benefits that being digitally enabled offers.
- Housing Services has been piloting a digital platform which enables face to face contact online, enabling enhanced form filling assistance, face to face interviews and meetings without the need for a customer to travel to an office.
- A review paper summarising the progress over the first 2 years of the Rapid Rehousing Transition Plan (RRTP) and challenges for the remainder of the 5-year period it covers was presented to the Communities, Planning and Housing Policy Board in August 2021.

- We have upscaled the use of a Housing First approach in supporting homeless applicants into settled tenancies. This now covers up to 44 service users at any one time, using both Council and Scottish Government RRTP funding. A Temporary Senior Housing Support Officer post has been established to ensure benefits from this approach are maximised.
- We submitted the Annual Return on the Charter (ARC) to the Scottish Housing regulator (SHR) in May 2021. The ARC tracks the quality of service provided to tenants and provides benchmarking and tenant scrutiny of the services provided. We use this to inform what areas we will focus on for improvement.

### **Communities and Public Protection**

- Communities and public protection services have continued to be at the forefront in supporting the Council in dealing with the impact and recovery from COVID-19. During 2021/22 this has included
  - the recruitment of staff to assist with new and changing posts, for example Environmental Health Compliance Officers to deal with COVID-19 issues
  - assisting Children's Services with contact tracing in educational establishments
  - the continuation of Community Testing sites across Renfrewshire to assist with asymptomatic testing
  - working with businesses throughout the pandemic to ensure they remained compliant with all relevant Scottish Government legislation and guidance
  - assisting to help ensure safe elections for the Scottish Parliament by providing guidance and staff acting as COVID-19 Marshalls and COVID-19 Supervisors
- During 2021/22 the service continued to deliver and manage the Local Assistance Team for calls in relation to self-isolation/vaccinations. The total number of calls between November 2020 and September 2021 stands at 16,118 whilst the number of people requiring calls and assistance continues to be steady and manageable.
- Business Regulatory services have continued to work with stakeholders
  to understand the impacts of EU withdrawal and ensure the safety of
  products in Renfrewshire. Work continues with Glasgow Airport, Border
  Force and national bodies including Food Standards Scotland to assess
  the challenges and impacts of the EU withdrawal.
- A short life working group was established to review and update the Renfrewshire Anti-Social Behaviour Strategy. The draft strategy has been prepared for consultation and included on the agenda of the October 2021 meeting of Communities, Housing and Planning Policy Board.

- The roll out of further Notice-Check-Share training to support local and national Prevent training and awareness raising remains ongoing. A recent Home Office PMAP (Prevent Multi-Agency Panel) self-assessment review has been completed and evidences that Renfrewshire has established good practice in relation to compliance with the PREVENT guidance published in February 2021. Relevant mandatory training for the nominated Chair and Depute Chair of PMAP has been undertaken. In August 2021 the ACT (Action Counters Terrorism) training module was included on the Councils i-learn system with relevant officers now being encouraged to complete this training.
- Throughout the COVID-19 pandemic, Environmental Health and Trading Standards have been at the forefront of limiting the transmission of COVID-19 by ensuring business compliance with regards to COVID-19 legislation, guidance and requirements. This has included numerous emails and visits to different sectors to offer advice on changes to legislation and guidance.
- Work has been prioritised to ensure visits, inspections, risk assessments and sampling of highest risk private water supplies have been undertaken at the required frequency to ensure compliance with legislation. A Senior Regulatory Officer has been recruited to allow ensuring all private water supplies are safe to be a priority for the Council.
- Fly Tipping has been a priority for Communities and Housing Services
  working with Environment and Infrastructure over many years. In
  particular, it has been a focus for the Environment and Place workstream
  leading to historical sites at Sergeantlaw Road and Blackstoun Road
  being cleared and secured. This work is continuing and is linked to the
  Team Up to Clean Up campaign.
- Almost all funding available via the Greenspaces, Parks and Play Areas and Villages Investment fund has now been allocated (89%) funding 53 projects being taken forward by communities across Renfrewshire
- Training and development opportunities for employees have been provided including additional employees to support the Team Up to Clean Up campaign and use of Invest and Kick Start programmes to support training and employee opportunities within Community Safety.
- Significant work has been undertaken to lead on Water Safety actions for the Council with a report outlining progress to date available to be considered at the October 2021 meeting of the Communities, Housing and Planning Policy Board.
- While the focus for the Civil Contingencies team (CCS) remains very much on the COVID-19 response and recovery, to date, all commitments in relation to updating the suite of incident response documentation and moving forward with validating these arrangements by organising training and exercising events have been completed. The service has not only met all obligations on the Councils behalf under the Civil Contingencies Act but has been agile in the support of testing and vaccination programmes while also supporting preparations for the upcoming COP26 event in November.
- The Renfrewshire Community Learning and Development Strategy for 2021–24 has been developed in collaboration with a wide range of

partner organisations, third sector groups and individual service users across Renfrewshire to ensure all appropriate groups have had their voices heard. It has been informed by the insight gathered through ongoing engagement during lockdown and the results of consultation exercises carried out with service users in spring 2021.

- The resulting plan of activities and action set out in this strategy, is an ambitious plan of action over the next three years that will deliver real opportunities for individuals, families and communities across Renfrewshire to develop capacity, shape community aspirations and develop and maintain the services and facilities they want locally.
- Following the announcement of funding for the Get into Summer national summer of play programme, a multi-agency working group was established in Renfrewshire to develop a programme that would meet the needs of all children and young people in Renfrewshire. The group was led by officers from the Community Learning and Development service. The approach taken was to develop a programme that would offer a number of core activities open to all on a universal basis throughout the summer, supported by a number of targeted activities aimed at particular groups or families known to have been particularly impacted during the COVID-19 pandemic.
- A report outlining the multi-agency, universal and targeted work developed and delivered across Renfrewshire throughout the summer holidays as part of the National Get into Summer initiative was included on the agenda of the Communities, Housing and Planning Policy Board in October 2021 including the final detailed evaluation report submitted to the Scottish Government on 24 September 2021.

# 5. Service pressures and areas where actions have been delayed or cancelled

 Due to COVID-19 restrictions only essential repairs could be completed and consequently less than half the number of non-emergency repairs were completed in 2020-21 compared to 2019-20. The impact of this is currently being assessed together with Building Services. The restrictions to safe working practice and risk assessments for the construction sector also impacted on the throughput of repairs to void properties. The service is working with Building Services to assess impact and prioritise resources. Specifically;

## **General / Specialist Repairs**

- Backlog and new requests are being processed with regular dialogue to prioritise works and assess the availability of materials / trades.
- Adaptations –Risk Assessments are being reviewed to allow more works to be carried out as restrictions ease within context of available Trades resources.
- Where specialist rot work jobs are outstanding there is ongoing discussion with external contractors to review the works in progress and to expedite implementation.

## **Empty Properties**

- The number of void properties at various stages of the repairs process is 60% higher than what would be expected normally.
- Potential impact on rental income, waiting / reletting times and provision of homeless accommodation is being monitored.
- The on-going training of staff as part of the Communities and Public Protection Review has been continued to ensure skills meet the needs of the communities. However, due to the COVID-19 pandemic, training has been a challenge as a result of physical distancing or Colleges/Universities not running appropriate courses. Some of the work also requires "on-site" training which again has been challenging.
- As restrictions are removed, Managers will prepare appropriate training for Officers. Some specific training is being undertaken e.g. Student EHO, Fair Trading Officers and this will continue.
- Across Scotland there is a common issue within business regulation relating to food safety inspections. A food inspections backlog recovery plan has been agreed covering the next few years.

### 6. Progress against performance measures

- 6.1 A full report on Housing Services performance during 2021/22 to date is included on the agenda of the October 2021 meeting of Communities, Housing and Planning Policy Board in the Housing Charter Performance 2021/22 Half Year Update.
- 6.2 As anticipated, overall performance in the first 6 months of 2021/22 continued to be impacted by the COVID-19 Pandemic although there are signs of a return to regular practice in service delivery.
- 6.3 Communities and Public Protection have a range of new performance indicators which were introduced in April 2021. Analysis of performance for quarter 1 and quarter 2 will help inform the setting of meaningful targets moving forward to help drive improvement.

#### 7. Priorities over the next six months

- 7.1 Communities and Housing Services will continue to support the strategic objectives and key priorities of the Council, including;
  - The service will continue to support the council's recovery and renewal plans and workstreams. Council services continue to operate flexibly to respond to whatever challenges the ongoing pandemic brings for local communities but there is an increasing focus on recovery.
  - The service will also continue to support the Right for Renfrewshire transformation programme and the tranche 1 service redesigns and the revised implementation timelines in the context of the disruption caused by the COVID-19 pandemic to the programme delivery.

- Communities and Housing Services will also play a key role in supporting the Renfrewshire Economic Recovery Plan and the Renfrewshire Social Renewal Plan which will set a clear strategic direction for the organisation in these unprecedented and rapidly changing times.
- The service will continue to support the Leadership Board sub-committee on Climate Change to develop a range of actions through its plan for net zero to reduce the Council's own carbon emissions and support partners, businesses and citizens in Renfrewshire to reduce theirs.
- Communities and Housing Services activities will make a critical contribution towards Renfrewshire achieving the target of net zero carbon emissions by 2030. The Housing-led Regeneration and Renewal Programme for Renfrewshire will contribute to achieving this through retrofit of existing stock, including through the (RenZEB) programme and energy efficient construction methods for new build properties.
- 7.2 Within the service the priorities for the next six months up to March 2022 include:

#### **Housing Services**

- A report will be presented to the Communities, Housing and Planning Policy Board on the consultation feedback for each area in phase 1 of the Housing Led Regeneration and Renewal programme for Renfrewshire. Detailed proposals for each area, taking account of consultation feedback, will be presented to the Board for approval.
- As part of the new build programme for 2021/22, it is anticipated that the 39 new homes at Auchengreoch Road, Johnstone will be completed by summer 2022.
- The comprehensive review of all statutory landlord compliance activities
  was completed and the Compliance Strategy and policies are now all in
  place. A new Compliance Manager post has recently been appointed
  and a further review of resource requirements has also been undertaken.
  Once all resources are in place, policies will be fully implemented.
- Processes will be developed to maximise the use of the funding allocated to the Council from the Tenant Hardship Grant. The grant is the newest intervention available to Councils to prevent evictions as a result of COVID-19 related rent arrears for tenants in both the social and private rented sectors. We will also continue to use all tools at our disposal to support people facing housing problems to sustain tenancies and prevent homelessness.
- Housing Services will continue the early intervention approach for Council tenants offering all supports available from the Council and relevant agencies to minimise the number of tenants who may find themselves in circumstances that could result in eviction from a Council house. Eviction will remain the last resort in the Council's housing service.
- The benefits of the new ways of working which have evolved, for example reduced travel for officers and benefits to customers such as making services more accessible through increased use of the digital platforms available will be continued and developed.

- As a consequence of uncertainty in the local employment market and wider economic implications, including the ending of furlough it is anticipated that there will be an increase in rent arears as a result of new Universal Credit claims and changes in payment methods. This situation will be closely monitored and officers will continue to carry out detailed analysis and monitoring on rent account management as well as providing detailed welfare contacts to support our tenants where there is an indication of financial pressure / distress.
- The Housing First approach will be used to increase the number of homeless applicants supported into settled tenancies to 50 by March 2022, using both Council and Scottish Government RRTP funding.
- In September 2021 proposals were presented to the Alcohol & Drug Commission Programme Board in line with the Alcohol & Drug Commission final report recommendations. The initiatives developed will better meet the needs of those homeless applicants and tenants with alcohol and drug issues.
- Three additional officers will be recruited to provide direct support, advocacy and representation for private tenants and private landlord enforcement activities, recognising the very challenging time that will be experienced by some households as temporary legal protections for tenants that have operated during COVID-19 transition away.
- The Annual Return on the Charter data for 2020-21 reflects the challenges faced by the Council in continuing to provide core essential housing services during the COVID-19 pandemic. Taking into account key areas of service performance most significantly impacted by the pandemic, and as part of the Council's recovery planning activity, the housing service will prioritise work to reduce the time taken to re-let empty properties and the time taken to complete adaptations. It will also continue to work to tackle cases of serious rent arrears and to prioritise lets to people who are homeless and those with the highest level of need.
- The Tenants Information Service, which is an organisation set up to promote and inspire innovative tenant participation have been commissioned to review the current approach to customer engagement and produce a new Tenant Participation Strategy. It is anticipated that their recommendations will be reported to the Communities, Housing and Planning Policy Board in early 2022.

## **Communities and Public Protection**

- Work will continue with stakeholders to understand the impact of EU withdrawal and ensure the safety of products in Renfrewshire. This will increase over the coming year as import/exports pick up following COVID-19 and when the EU withdrawal is implemented fully.
- The Local Assistance Team will continue to support calls in relation to self-isolation/vaccinations and provide essential support to communities. the Scottish Government has extended self-isolation support until 31 December 2021 and the number of people requiring calls and assistance continues to be steady and manageable.

- Business compliance with regard to COVID-19 legislation and guidance continues and 2 Environmental Health Compliance Officers have been recruited to continue to prioritise COVID-19 related issues in the coming months/year.
- Renfrewshire Council has been part of the Scottish Food Enforcement Liaison Committee (SFELC) Recovery Group and presented the Business Regulation Service Plan to the Infrastructure, Land and Environment Policy Board on 25 August 2021. This plan detailed the recovery of the Food Law inspection programme over the next 18 months. This has also detailed the time and resource that will be required to ensure full compliance with the Food Law Code of Practice for Scotland.
- A draft voluntary professional dog walking scheme in Renfrewshire has been devised, however, to date it has not been consulted on or launched. This is currently being reviewed to ensure it remains up to date and a plan developed to work with professional dog walkers in the coming year.
- A desk-top study is currently being undertaken of the litter control areas
  that remain in place after being issued under the Environmental
  Protection Act 1990. This is a large piece of historical work being carried
  out in conjunction with Legal and Democratic Services and will take time
  to review to ensure a better understanding of areas of concern and
  provide a focus on relevant engagement and enforcement.
- The Civil Contingencies Service's priorities for the rest of 2021-22 include:
  - Continued support to each Council's pandemic response and recovery activities
  - Maintaining oversight of EU Exit and transitional impacts to ensure contingency plans reflect ongoing uncertainty in specific sectoral areas
  - Ongoing planning to establish robust arrangements for continued delivery of essential services in a widespread power outage
  - Continual review and update of each Council's suite of Incident Response Plans
  - Scoping opportunities for training and exercising as a key validator of planning arrangements
  - Ensuring lessons learned from the pandemic, and all incidents are identified and adopted into incident response plans.
- Delivery of year 1 of the Community Learning and Development Strategy plan of activities and action will deliver real opportunities for individuals, families and communities across Renfrewshire to develop capacity, shape community aspirations and develop and maintain the services and facilities they want locally.
- Work is also currently being undertaken to produce a summary and userfriendly version of the CLD strategy to be shared through partner networks

 Efforts will continue to re-connect children, young people and families to communities. Targeted work will continue through the Community Learning and Development partnership to recover education and promote learning opportunities in the autumn and winter communitybased programmes, delivering the legacy of the Get Into Summer programme.

#### Implications of the Report

- **1. Financial** This report highlights resourcing pressures arising from increasing demand for services and the current financial environment.
- 2. HR & Organisational Development none
- **3. Community/Council Planning** the report details a range of activities which reflect local council and community planning themes.
- 4. Legal none
- 5. **Property/Assets** none
- **6. Information Technology** none.
- 7. Equality & Human Rights The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- **8. Health & Safety** Communities and Housing Services continues to follow current public health guidance in relation to the safe operation of care establishments and other working environments.
- **9. Procurement** none.
- 10. Risk Risks related to the delivery and management of services are regularly monitored and included in Renfrewshire Council's Corporate and Strategic Risk Registers.
- 11. Privacy Impact none
- **12. COSLA Policy Position** none.
- **13. Climate Risk** The Service Delivery Plan contains a range of actions which will help Renfrewshire achieve its plan to be net zero by 2030.

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## **List of Background Papers:**

 Communities, Housing & Planning Policy Board – 16 March 2021, Agenda item 5(a) Service Delivery Plan 2021/22: Communities and Housing Services

Author: Douglas Morrison, Service Planning & Policy Development Manager,

# Strategic Outcome 1: Reshaping our place, our economy and our future

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
Continue to work with stakeholders to understand the impacts of EU withdrawal and ensure safety of products in Renfrewshire	Safer communities by ensuring products etc are safe. It will also assist economy by ensuring businesses to import/export and that anything placed on the market is safe	Communities and Public Protection – Environmental Health – Business Regulation Manager and Serious Organised Crime and Trading Standards Manager	March 2022	Work continues with Glasgow Airport, Border Force and national bodies including Food Standards Scotland to assess the challenges and impacts of the EU withdrawal.  This work will continue and will increase over the coming year as import/exports pick up following Covid-19 but also when the EU withdrawal is implemented fully.	50%	
Deliver the first year actions of Housing-led Regeneration and Renewal Programme for Renfrewshire?	The programme which is part of our economic recovery plan to help Renfrewshire thrive after COVID-19 and will create around 300 newbuild homes and deliver improvements to existing housing in eight areas in Johnstone, Paisley and Renfrew in its first phase in the first phase of this 10 year programme.  Creating modern, affordable, safe and warm homes which are designed to reduce fuel poverty and carbon emissions	Housing Regeneration and Service Improvement Team	March 2022	Following approval to consult granted on 18 <sup>th</sup> May 2021, consultation is progressing well in the 8 phase 1 areas of the Housing Led Regeneration and Renewal programme for Renfrewshire.	50%	
Improve Tenant Participation by delivering the Customer Engagement Action Plan.	The Action Plan outlines how we will strengthen and increase tenant participation and support engagement, to help inform ongoing service development and continuous improvement.	Housing Regeneration and Service Improvement Team	March 2022	Consultants have been commissioned to review the current approach to customer engagement and produce a new Tenant Participation Strategy. This is expected to be reported to the CHAPs Board in early 2022.	50%	•

During 2021, we have been reviewing our Customer Engagement Strategy, including:		
<ul> <li>Review of consultative processes</li> <li>Review of the Neighbourhood Housing Forums</li> <li>Examining ways to enhance digital methods to consult and engage with our tenants and tenant representatives</li> </ul>		

# Strategic Outcome 2: Building strong, safe and resilient communities

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
We will deliver new build programme for 2021/22 –	Johnstone Castle phase 1 – 95 new homes now scheduled to complete in April 2021 Auchengreoch Road, Johnstone – 39 new homes	Housing Regeneration and		95 newbuild homes in Johnstone Castle completed April 2021.  Auchengreoch Road, Johnstone – Commenced on site in Spring 21. On programme to complete Summer 2022.	100%	<b>②</b>
with revised targets due to COVID-19 restrictions.	in South West Johnstone anticipated to complete Summer 2022 Ferguslie Park – 101 new homes due to complete Spring 2023	Service Improvement Team	March 2022	Ferguslie Park – commenced on site in Spring 21. On programme to complete Spring 2023.	20% 15%	
Sustained increase in the number and proportion of lets from Council and RSL partners	Reduce the time homeless applicants spend in temporary accommodation, in line with national homeless policy.  Positive effect on tenancy sustainment level and reduction in temporary accommodation costs.	Homeless and Housing Support Services/ Housing Services	March 2022	Target of 49% of group lets to homeless applicants now been set for 2021/22, from 37% target in 2020/21.  Increase in number and proportion of lets from RSL's in 2020/21 is being built upon	50%	
Upscale the use of a Housing First approach in supporting homeless applicants into settled tenancies	Increase in number of homeless applicants being provided with wraparound support. Improved tenancy sustainment levels	Homeless and Housing Support Services	March 2022	Now upscaled to 44 service users at any one time, using both Council and Scottish Government RRTP funding, and plan to increase to 50 by March 2022.  Positive impact on tenancy sustainment levels  Temporary Senior Housing Support Officer post established to ensure benefits from this approach are maximised.	50%	

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
Review the provision of temporary accommodation light of the impact of RRTP and Council Regeneration programme	Rationalise the provision and cost of temp accommodation.	Homeless and Housing Support Services	March 2022	Review completed.  Stock of temporary accommodation is currently having to be sustained at previous level due to demand from impacts of COVID and recovery.  Planned decommission of staffed accommodation site in 2022/23	50%	
Implement new management structure for sheltered housing service.	Service modernised, improved resilience, meet Care Inspectorate requirements. Alternative arrangements in place for liaison with Gypsy / Travellers	Homeless and Housing Support Services	March 2022	Proposals developed and costed.	50%	
Review service delivery arrangements for Concierge/ Caretaking service	Improved links with enhanced estate management service.	Homeless and Housing Support Services/ Housing Services	March 2022	Proposals developed	50%	•
Continue to work with relevant colleagues and partners such as Advice Works, Invest in Renfrewshire, Energy Advisors and other support services to help council tenants to access any source of funding or benefit entitlement available.	Tenants income is maximised	Housing Services	March 2022	Staff continue to make connections and refer Council Tenants and applicants where appropriate to relevant colleagues and partners to access support and / or financial advice and assistance. Joint networking meetings have been held between all housing management staff, income advisors and homelessness staff to further increase awareness of respective services and assistance available to those who need it.	50%	
Maximising contact with customers to understand their needs and offer support through proactive contact.	Allow us to understand their needs to help inform what actions we take next.	Housing Services	March 2022	Housing staff continue to make proactive contact with customers. A successful bid to Connecting Scotland has enabled the provision of devices to some customers to improve access to services and other benefits that being digitally enabled offers.	50%	•

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
Implement revised Housing Asset Management Strategy	A revised strategy will set out proposals to deal with abeyances and exemptions which have arisen from the Scottish Housing Quality Standard (SHQS) and programmes to maintain delivery of the standard in coming years.	Housing Asset and Investment Team	March 2022	Work is ongoing led by Officers within the Asset and Energy Team and will be reported to the Communities, Housing & Planning Board early in 2022.	50%	•
Deliver HEEPS:ABS programme subject to COVID-19 restrictions	The HEEPS:ABS programme will help to ensure council properties in mixed tenure blocks meet EESSH, reducing fuel poverty and ensuring warm, energy efficient homes.	Housing Asset and Investment Team	March 2022	The successful delivery of the Home Energy Efficiency Programme Scotland: Area Based Schemes continues to be rolled out across Renfrewshire with works currently on site in Gallowhill and the Renfrewshire Villages.	50%	•
Deliver yearly programme towards ensuring houses meet EESSH standard subject to COVID-19 restrictions	EESSH aims to improve the energy efficiency of social housing in Scotland. This will help reduce fuel poverty and ensure warm, high quality, affordable, low carbon homes and a housing sector that helps to establish a successful low carbon economy across Scotland.	Housing Asset and Investment Team	March 2022	Connected to the implementation of the HEEPS / ABS programme the requirement of the Council to meet the Energy Efficiency Standard for Social Housing continues to be progressed in line with regulatory targets.	50%	
Complete smoke and heat detector upgrade programme.	This will ensure our housing stock meets the revised regulations on smoke, heat and carbon monoxide detectors introduced by the Scottish Government. The date for compliance with the new standards has been extended from February 2021 to February 2022, due to the practical difficulties caused by COVID-19.	Housing Asset and Investment Team	February 2022	Work is underway across the Council's Housing Stock to meet the statutory obligation to provide smoke, heat and carbon monoxide sensors by February 2022.	50%	

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
Review the Renfrewshire Council Anti-Social Behaviour Strategy and associated procedures	A fit for purpose strategy to work alongside partners to tackle persistent anti-social behaviour	Communities and Public Protection – Lead Officer, Tasking and Deployment	October 2021	A short life working group was established to review and update the Renfrewshire Anti-Social Behaviour Strategy. The draft has been prepared for consultation with a report has been prepared to be presented to the Communities, Housing and Planning Policy Board in October 2021.	75%	
Continue to deliver and manage the Local Assistance Team wherever required for calls in relation to self-isolation/vaccinations to ensure support to the communities	Assistance for communities throughout the pandemic to ensure support in isolation	Communities and Public Protection – Resilience and Deployment Manager	March 2022	Total calls since 12/10/2020: 16,118  The number of people requiring calls and assistance continue to be steady and manageable. The Scottish Government has increased the self-isolation support until 31 December 2021. Still a proportion of self-isolation grants being generated through Council database (Firmstep), however only 511 require further support from the Community Hubs. General uptake of follow-up calls are reducing due to the restrictions being lifted.	50%	
Roll out of further Notice- Check-Share training as part of the local and national Prevent training	Safer communities and to allow people to share concerns safely	Communities and Public Protection – Resilience and Deployment Manager	March 2022	The training remains ongoing. A recent PMAP (Prevent Multi-Agency Panel) self-assessment has been completed with the Home Office and Renfrewshire has set a good practice in relation to compliance with the PREVENT guidance published in February 2021. The Lead and Depute have undergone mandatory training. In August 2021 Renfrewshire published the ACT (Action Counters Terrorism) training through the councils iLearn on line training system.	50%	
Ensure business compliance with regards to COVID-19 legislation, guidance and requirements	This will reduce transmission of COVID-19 and ensure safety for everyone working, visiting or staying in Renfrewshire.	Communities and Public Protection – Environmental Health and Trading Standards Managers	March 2022	Throughout the Covid-19 pandemic, Environmental Health and Trading Standards have been at the forefront of limiting the transmission of Covid-19. This has included numerous e-mails and visits to different sectors to offer advice on changes to legislation and guidance.	50%	

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
				2 Environmental Health Compliance Officers have been recruited to continue to work on Covid related issues in the coming months/year.		
Enhanced inspection of private water supplies (including risk assessments and sampling) in Renfrewshire to ensure compliance with legislation	Safe water supplies for the consumption of residents	Communities and Public Protection — Environmental Health — Public Health Manager	March 2022	Work is being prioritised to ensure visits, inspections, risk assessments and sampling of highest risk private water supplies are undertaken at the required frequency. A Senior Regulatory Officer has been recruited to allow this to be a priority for the Council to ensure all private water supplies are safe.	50%	•
Recovery of Food Law inspections in line with the Code of Practice	This will allow businesses to re-open and serve food safely to residents in Renfrewshire	Communities and Public Protection – Environmental Health – Business Regulation Manager	September 2021 (Subject to change due to COVID-19 restrictions)	Renfrewshire Council has been part of the Scottish Food Enforcement Liaison Committee (SFELC) Recovery Group and presented the Business Regulation Service Plan to the Infrastructure, Land and Environment Policy Board on 25 August 2021. This plan detailed the recovery of the Food Law inspection programme over the next 18 months. This has also detailed the time and resource that this will be required to ensure full compliance with the Food Law Code of Practice for Scotland.	50%	

Performance Indicator	Current	2018	8/19	201	9/20	202	0/21	2021/22 Q1	2021/22	Comment
Performance indicator	Status	Value	Target	Value	Target	Value	Target	Value	Target	Comment
Percentage of Council housing stock which meets the Scottish Housing Quality Standard  (After applying allowable exclusions and abeyances, the Council remains 100% compliant with the SHQS target.)	<b>&gt;</b>	94.49%	100%	94.6%	100%	91.65%	100%	Not measured for quarters	100%	Last year the service saw a small number of properties not meeting the SHQS standard (89) due to work being required which was unable to be carried out to COVID restrictions.  At the end of 2020/21, 11,192 of the stock of 12,212 met the standard SHQS standard.  There are 290 properties not in scope as they are part of approved demolition programmes and currently void and 730 properties currently in abeyance due to tenant refusal of works.  After applying allowable exemptions and abeyances, the council is 99.3% compliant with the SHQS target

Performance Indicator	Current	2018	8/19	2019	9/20	202	0/21	2021/22 Q1	2021/22	Commont
Performance indicator	Status	Value	Target	Value	Target	Value	Target	Value	Target	Comment
Average time from household presenting themselves as homeless to completion of duty (number of weeks)	<b>&gt;</b>	23.97	23	23.27	24	25	23	25.73	26	Despite the challenges of providing accommodation during COVID-19 restrictions, this indicator only saw a marginal increase, and it is anticipated that performance will have continued to be better than the national average.  It is likely that 2021/22 will present further challenges in meeting the needs of those who are homeless during the COVID-19 recovery, and the target is being reviewed.
Percentage of homes meeting the EESSH 2020 standard		New indicator for 2021/22					Not measured for quarters	95%	This is a new performance indicator which will be reported on an annual basis.	
Percentage of adults who agree that Renfrewshire is a safe place to live.		84.6%	84%	84.6%	85%	75%	85%	Not measured for quarters	85%	This comes from the Renfrewshire Public Services Panel which was carried out in December 2020.
Percentage of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live".	<b>S</b>	83.5%	87%	83.5%	88%	82%	85%	Not measured for quarters	85%	This comes from the Renfrewshire Public Services Panel which was carried out in December 2020.
Private Water Supplies – 100% of type A supplies risk assessed and sampled			Nev	w indicato	r for 2021	/22		Not measured for quarters	100%	This is a new performance indicator which will be reported on an annual basis.
Enhanced Enforcement of Private Rented Sector - no. of investigations, reports to First Tier Tribunal and RPNs issued			Nev	w indicato	indicator for 2021/2			No. of investigations - 13  First Tier Tribunal Referrals - 1  RPNs issued - 160	Data Only	As this activity is compliant driven, it is not appropriate to set any target for performance. The Q1 data includes all enforcement activity relating to private rented sector. Rent penalty notices issued will include landlords who are unregistered as well as landlords whose registration has expired.

# Strategic Outcome 3: Tackling inequality, ensuring opportunities for all

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
Develop Alcohol & Drug Commission related initiatives in line with Final Report recommendations.	Initiatives being delivered to better meet the needs of those homeless applicants and tenants with alcohol and drug issues.	Homeless and Housing Support Services	March 2022	Proposal developed and presented to Alcohol & Drug Commission Programme Board in September 2022	50%	
Develop new 3 year Community Learning and Development Plan	The plan will be developed in partnership with learners and communities. The needs of learners and communities should clearly inform priorities.  This will help to ensure CLD provision is adequate and efficient and meets the needs of young people, adults, families and communities.	Community Learning and Development Team	September 2021	The Renfrewshire Community Learning and Development Strategy for 2021–24 has been developed in collaboration with a wide range of partner organisations, third sector groups and individual service users across Renfrewshire to ensure all appropriate groups have had their voices heard.  It has been informed by the insight gathered through ongoing engagement during lockdown and the results of consultation exercises carried out with service users in spring 2021.  The strategy has a focus on delivery and reflects key priorities set out in relevant local and national plans and strategies:  Developing Individual and Family Capacity with a key focus on young people and vulnerable adults and families  Building Community Capacity  Digital Enabling  Participatory Budgeting  Community Asset Transfer/Ownership  Delivering both Universal and Targeted provision	100%	

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	<u>Percentage</u> <u>complete</u>	<u>Status</u>
				The resulting plan of activities and action set out in this strategy, is an ambitious plan of action over the next three years that will deliver real opportunities for individuals, families and communities across Renfrewshire to develop capacity, shape community aspirations and develop and maintain the services and facilities they want locally.		

## Strategic Outcome 4: Creating a sustainable Renfrewshire for all to enjoy

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
Implement the voluntary professional dog walking scheme in Renfrewshire	Communities feeling safer, less dog fouling and a more controlled sector that is currently not engaged	Communities and Public Protection – Lead Officer, Environmental Initiatives	October 2021	A draft scheme has been devised, however, to date it has not been consulted on or launched. This is currently being reviewed to ensure it remains up to date and a plan developed to work with professional dog walkers in the coming year.	50%	
Review of Litter Control Areas with Legal and Democratic Services across Renfrewshire	A better understanding of areas of concern and a focus on engagement and enforcement	Communities and Public Protection and Legal & Democratic Services	March 2022	A desk-top study is currently being undertake of any litter control areas that remain in place after being issued under the Environmental Protection Act 1990. This is a large piece of historical work and will take time to review and ensure correct.	25%	
Continue to focus on fly tipping hot spots to both remove, secure and tackle the perpetrators	Cleaner communities with less fly tipping and a clear understanding that this will not be tolerated	Communities and Public Protection, Environment and Infrastructure Services and SEPA	March 2022	Fly Tipping has been a priority for Communities and Housing alongside Environment and Infrastructure over many years. In particular, it has been a focus for the Environment and Place workstream leading to historical sites at Sergeantlaw Road and Blackstoun Road being cleared and secured. This work is continuing and this is linked to the Team Up to Clean Up campaign.	50%	

Performance Indicator	Current	2018/19		2019/20		2020/21		2021/22 Q1	2021/22	Comment
Performance indicator	Status	Value	Target	Value	Target	Value	Target	Value	Target	Comment
Air Quality - Annual average PM10 value across all continuous monitoring sites		13.75 ug/m3	18 ug/m3	14.3 ug/m3	18 ug/m3	10.2ug/m <sup>3</sup>	18 ug/m3	Not measured for quarters	18ug/m3	Annual results for the reporting year 2021, based on 2020 data is below the target level.
Air Quality - average nitrogen dioxide value of monitoring sites, within AQMA(s) exceeding limits	<b>&gt;</b>	40.8 ug/m3	43 ug/m3	41.1 ug/m3	42 ug/m3	<40ug/m³	41 ug/m3	Not measured for quarters	40 ug/m3	Annual result for the reporting year 2021, based on 2020 data demonstrated there were no monitoring locations within AQMA where the statutory objective limit of 40ug/m³ was exceeded

## **Strategic Outcome 5: Working together to improve outcomes**

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?	Update on progress from April 2021 to September 2021	Percentage complete	<u>Status</u>
We will use the Annual Return on the Charter (ARC) to Scottish Housing regulator (SHR) process to drive improvements across Housing Services.	The ARC tracks the quality of service provided to tenants and provides benchmarking and tenant scrutiny of the services provided. We use this to inform what areas we will focus on for improvement.	Housing Regeneration and Service Improvement Team	March 2022	As anticipated, overall performance during 2020/21 has been significantly impacted by the Covid-19 Pandemic, including:      Gas servicing.     Routine repairs,     emergency repairs have continued to be completed throughout the pandemic period.      Void repair work was undertaken where possible in order to maintain a supply of available housing that could be utilised as additional temporary accommodation.      Letting activity initially focussed on homeless applicants and those with highest level of housing needs.      Adaptations work has been affected by pandemic restrictions  Rent arrears has increased slightly but compared to other local authorities, the Service is performing well.	50%	
The service will continue with a flexible approach to service delivery in order to meet any emerging needs or changes to COVID-19 guidance and restrictions.	The service will be agile enough to continue to deliver services as effectively as possible.	Housing Services	March 2022	The housing team is piloting a digital platform which enables face to face contact online, enabling enhanced form filling assistance, face to face interviews and meetings without the need for a customer to travel to an office.	50%	

Housing Services will continue to contribute to the Right for Renfrewshire workstream – 'Community Development' whose remit includes housing management services and is looking at opportunities to integrate advice services.	The aim is to create more integrated joined up services at a local level, which are responsive to local needs, and are simpler to navigate from the perspective of the service user/ customer or citizen	Housing Services/ Homeless & Housing Support Services	March 2022	The networking sessions have contributed to collaboration of staff at a local level to improve the customer experience and outcomes. Work will continue to scale up the use of digital platforms to further improve access to services and collaborative working.	50%	
Implement compliance strategy and compliance policies.	This will ensure our housing stock complies with all statutory and regulatory requirements in relation to Gas, Electric, Asbestos, Water, Lifts & Fire Safety	Housing Asset and Investment Team	May 2021	The Strategy and policies are all in place. A new Compliance Manager post has been filled and awaiting a start date. A further review of resource requirements has been undertaken. Policies will be fully implemented when required resources are in place.	50%	
Working with HR and OD, to develop relevant actions in line with the Council's new People Strategy.	Actions will focus on supporting staff through service transformation, changing culture norms, embedding our values within decision making and improving staff and service user experiences of the council	Senior Management Team	March 2022	Meetings have taken place between Communities and Public Protection & HR and OD to discuss improving staff and service. This has included the provision of "growing your own" staff and how staff can continue to be developed. This is highlighted by Renfrewshire Council working with UWS and taking on an Environmental Health student for the first time in many years.	50%	
We will work with HR & OD colleagues to ensure that our managers have timely, and tailored information and the support they need to proactively manage staff absence.	We will ensure our employees are provided with the appropriate support to manage their attendance, to minimise sickness absence levels and help support staff health and wellbeing.	Senior Management Team	March 2022	Managing absence has been and continues to be a challenge due to the Covid-19 pandemic. However, Managers are trained in the managing attendance policy and this has been used throughout the last year where the illness has not been Covid-19 related.	50%	

				Support is offered to staff members who are not attending work (Occupational Health referral/Time for Talking) and conversations take place between Managers and HR at all interventions to ensure a bespoke approach for each member of staff.		
Protection Review to	Workforce planning is a key priority to ensure that the workforce is trained and can undertake all roles appropriately	Communities and Public Protection	March 2022	Due to the Covid-19 pandemic, training has been a challenge as a result of physical distancing or Colleges/Universities not running appropriate courses. Some of the work also requires "on-site" training which again has been challenging. As restrictions are removed, Managers will prepare appropriate training for Officers. Some specific training is being undertaken e.g. Student EHO, Fair Trading Officers and this will continue.	50%	

Performance Indicator	Current	201	8/19	201	9/20	202	0/21	2021/22 Q1	2021/22	Comment
remormance indicator	Status	Value	Target	Value	Target	Value	Target	Value	Target	Comment
Number of proactive e-mails to businesses in relation to COVID-19 compliance			Ne	w indicato	or for 2021	./22		20	ТВС	Proactive emails are only sent out to relevant business sectors, when relevant changes are made to Coronavirus controls imposed by Regulations under the Coronavirus Act. In Q1, there were 20 emails issued to a total of 941 businesses in sectors such as dog grooming, home improvements, gyms, personal trainers, close contact services, retail and hospitality. This dropped to 5 in Q2 due to the removal of controls, and is expected to drop further in future. Emails have covered subjects including movement down the Levels Framework (including the removal of physical distancing, household limits and trading times), baseline controls, cleaning, The Euros, Test & Protect, face coverings, counter terrorism, customer management and Coronavirus testing.

D (	Current	201	8/19	201	9/20	202	0/21	2021/22 Q1	2021/22	
Performance Indicator	Status	Value	Target	Value	Target	Value	Target	Value	Target	Comment
Number of or percentage of businesses brought into compliance with applicable legislation within 30 days		New indicator for 2021/22						100%	100%	Compliance is sought by a number of means through the cross-organisational Coronavirus enforcement policy to "engage, explain, encourage then enforce" the controls. Most businesses do in fact want to comply with the controls but have found the vast amount of information online to be overwhelming. Proactive emails have secured compliance in the majority of cases, leaving enforcement officers available to target activities towards areas of higher risk or repeated noncompliance.
Training – Percentage of staff training undertaken in relation to qualifications			New indicator for 2021/22					100%	100%	Three Fair Trading Officers have completed 100% of the training they are required to do, relative to the overall qualification to become a Trading Standards Officer. There are a minimum of 2 years left for each before they will become fully qualified Officers under this new framework, which is still in its early adoption period. At present, the Trainees are working on a portfolio of casework to illustrate their development against defined competencies, which is proving challenging in a post-Covid environment. The Team will continue to support them as fully as possible for the duration of their training.  In addition, a trainee Environmental Health Officer has started with Renfrewshire Council as part of their 3rd year Environmental Health Degree (with professional practice). This is a new post and one that the University West of Scotland wish to grow to allow a throughput of Environmental Health Officers in the near future. The training will cover all Environmental Health aspects over a 48 week period between 2021/2022 before they return to University to complete their course.
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year.	<b>&gt;</b>	5.76%	5.70%	5.70%	5.70%	6.42%	8.00%	6.94%	8.00%	Although rent arrears have increased over the course of the current pandemic, the increases have been marginal. This figure remains better than the Scottish average.
Rent collected as percentage of total rent due in the reporting year.	<b>②</b>	100%	98%	99.5%	98%	98.98%	98%	97.19%	97%	Arrears escalation activity has been suspended, officers are making contact with tenants to check on health and well-being and offering advice, support and signposting to relevant services where required.

Performance Indicator	Current	201	8/19	2019	9/20	2020	0/21	2021/22 Q1	2021/22	Comment
Performance indicator	Status	Value	Target	Value	Target	Value	Target	Value	Target	Comment
Average length of time taken to re-let properties in the last year		38 days	38 days	45 days	37 days	86 days	37 days	81 days	60 days	Re- letting activity has been severely affected since March 2020, with the number of properties re-let over the year by around two-thirds compared to last year. Additionally due to the pandemic there have been restrictions in bringing void properties back into the letting pool.
Percentage of rent loss due to voids		1.40%	1.40%	1.52%	1.40%	1.6%	1.6%	2.4%	1.6%	Re-letting activity has been severely affected since March 2020, with the number of properties re-let over the year by around two-thirds compared to last year. Additionally due to the pandemic there have been restrictions in bringing void properties back into the letting pool. This has affected the percentage of rent loss due to voids.
Percentage of reactive repairs carried out in the last year completed right first time		88.1%	93%	82.6%	93%	85.1%	93%	Not measured for quarters	93%	From the total number of reactive repairs completed (14150) a total of 12,037 repairs were completed right first time during the reporting year.
Percentage of Overall Repairs Completed Within Target		95.9%	94%	94.3%	94%	95.94%	94%	95.6%	95%	Repairs completed within target continues to be above target.
Average length of time taken to complete non-emergency repairs (days)	<b>&gt;</b>	6.9 days	15 days	7.8 days	15 days	10.7 days	15 days	9.9 days	15 days	Average length of time to complete non-emergency repairs remains within target.
Total Percentage of frontline (stage 1) complaints responded to within 5 days		90.1%	95%	92%	95%	86%	95%	85%	95%	138 frontline complaints were received and 117 answered within timescale.
Total Percentage of investigation (stage 2) complaints responded to within 20 days		82.4%	95%	96%	95%	96%	95%	90%	95%	10 investigation complaints were received and 9 answered within timescale.
Average number of work days lost per full time equivalent (FTE) employee. (cumulative)		9.73	8.5	11.75	8.5	9.61	8.5	2.45*	8.5	The number of days lost in 2020/21 was lower than in both 2018/19 and in 2019/20.

<sup>\*</sup>Excluding COVID



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To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Chief Executive and Director of Communities and Housing

Services

Heading: Renfrewshire Strategic Housing Investment Plan 2022 – 2027

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#### 1. Summary

1.1 Following consultation and engagement, the Strategic Housing Investment Plan 2022 to 2027 has been finalised for submission to the Scottish Government. It sets out how investment in affordable housing will be targeted to meet the objectives of the Renfrewshire Local Housing Strategy.

1.2 The Strategic Housing Investment Plan 2022 to 2027 can be found on the Council webpages at <a href="Strategic Housing Investment Plan 2022-2027">Strategic Housing Investment Plan 2022-2027</a>

#### 2. Recommendations

- 2.1 It is recommended that the Policy Board:
  - (i) approves the Renfrewshire Strategic Housing Investment Plan 2022 to 2027; and
  - (ii) notes that Strategic Housing Investment Plan 2022 to 2027 will be submitted to the Scottish Government.

#### 3. Background

3.1 Local authorities are required to prepare an annual Strategic Housing Investment Plan and submit this to the Scottish Government. The Strategic Housing Investment Plan sets out how Scottish Government funding for affordable housing will be targeted to achieve the objectives set out in Renfrewshire's Local Housing Strategy.

- 3.2 Through the Affordable Housing Supply Programme, the Scottish Government allocates grant funding (known as Resource Planning Assumptions) to local authority areas.
- 3.3 The Scottish Government confirmed the future Resource Planning Assumptions in July 2021, providing around £90 million of funding for Renfrewshire.
- 3.4 The funding will support the delivery of a range of projects within the Renfrewshire Strategic Housing Investment Plan and will provide a significant level of funding each year as set out below:
  - £19.942M in 2021/22;
  - £17.189M in 2022/23;
  - £17.140M in 2023/24;
  - £17.200M in 2024/25; and,
  - £17.485M in 2025/26.
- 3.5 Resource Planning Assumptions support the delivery of new affordable homes across Renfrewshire by providing grant support at a benchmark rates. The Scottish Government are currently considering proposals to revise the benchmark rates following discussions between the Scottish Government, COSLA, local authorities and housing associations.
- 3.6 If implemented, the benchmark rates would be set at £71,500 for new Council homes and £78,000 for new social rented homes delivered by housing association partners.
- 3.7 Additional grant above the basic benchmark rate may also be made available to affordable housing developers who meet Scottish Government criteria which covers a range of factors including: zero emissions; the installation of automatic fire suppression systems; electric vehicle charging points; space for home working; and digital connectivity.
- 3.8 Following discussions with the Scottish Government, the potential changes to benchmark rates have been factored into the development programme set out in the new Strategic Housing Investment Plan 2022-2027.

#### 4. The Strategic Housing Investment Plan 2022 – 2027

- 4.1 The draft Strategic Housing Investment Plan 2022 to 2027 was approved for consultation by the Communities, Housing and Planning Policy Board on 17 August 2021. A 4-week consultation period followed which involved all housing associations operating in Renfrewshire, local stakeholder groups such as Community Councils and tenants and residents' associations, community planning partners, other stakeholder groups and Renfrewshire's residents.
- 4.2 This finalised Strategic Housing Investment Plan 2022 to 2027 takes account of comments received from respondents during the consultation period.

- 4.3 The Strategic Housing Investment Plan 2022 2027 details how the Council and partners will deliver new affordable homes across Renfrewshire over the next five years, maximising the delivery of existing projects currently included within the plan.
- 4.4 If additional funding becomes available, or if slippage occurs within the programme, the Strategic Housing Investment Plan programme would look to incorporate additional sites to facilitate new affordable housing delivery where it is consistent with the outcomes of the Local Housing Strategy and agreed investment priorities.
- 4.5 In keeping with Scottish Government guidance, the Strategic Housing Investment Plan programme has been rolled forward to 2027 taking a flexible approach to programme management, with affordable development projects able to be brought forward within the programme, if additional resources become available to Renfrewshire.
- 4.6 The Council continues to work closely with the Scottish Government and developing partners to manage the development programme and facilitate delivery of the affordable housing programme.

#### Implications of the Report

- **1. Financial** Provision has been made within the HRA Budget in relation to the projects where the Council is the developing organisation.
- 2. HR & Organisational Development None.
- 3. Community/Council Planning -
  - Building strong, safe and resilient communities Increasing the supply of affordable housing and regenerating communities.
- **4. Legal** Conveyancing work associated with land transfers.
- **5. Property/Assets** Transfer of General Services land to HRA for affordable housing.
- **6. Information Technology** None.
- 7. Equality & Human Rights
  - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- **8. Health & Safety** None.

- **9. Procurement** The procurement of contracts in relation to Council newbuild projects.
- **10. Risk** Risks will be identified and managed for individual projects.
- **11. Privacy Impact** None.
- **12. COSLA Policy Position** None.
- **13. Climate Risk** The Strategic Housing Investment Plan aim to deliver high quality, energy efficient homes in sustainable locations across Renfrewshire.

#### Appendix 1

Renfrewshire Strategic Housing Investment Plan 2022 – 2027

#### **List of Background Papers**

None.

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# Strategic Housing Investment Plan 2022 to 2027

#### **Renfrewshire Strategic Housing Investment Plan**

The Strategic Housing Investment Plan sets out how investment in affordable housing will be targeted to meet the objectives of Renfrewshire's Local Housing Strategy whilst meeting current and future affordable housing supply targets.

The Scottish Government allocates grant funding to local authority areas through the Affordable Housing Supply Programme.

As part of the Affordable Housing Supply Programme process, local authorities are required to prepare and update a Strategic Housing Investment Plan each year.

#### **The Scottish Government Housing Programme**

The Scottish Government published their 'Housing to 2040 Strategy' and the accompanying document - 'Housing to 2040 Vision & Principles' in March 2021.

In terms of affordable housing, the 'Housing to 2040 Strategy' includes a target to build 100,000 affordable homes over the 10-year period to 2032 with 50,000 affordable homes delivered in the 5-year period to 2027 with at least 70% of these homes to be developed for social rent.

#### **Affordable Homes for Renfrewshire**

A Housing Need and Demand Assessment will inform the preparation of the next Local Housing Strategy which will cover the period 2022 to 2027 and will consider housing need across Renfrewshire.

There continues to be a clear demand for affordable housing throughout Renfrewshire for a range of property types and sizes to meet a range of identified housing needs.

The delivery of affordable housing will be further strengthened over the next five years with continued working with a range of partners to ensure effective delivery of sustainable communities throughout Renfrewshire.

#### **Resources for Housing Delivery**

When planning for affordable housing, it is important to maintain a healthy and ambitious development programme to ensure that sites can be progressed quickly to meet local needs while making best use of available funding and resources.

Future Resource Planning Assumptions (RPA's) from the Scottish Government that support delivery of projects within the Strategic Housing Investment Plan were confirmed by the Scottish Government in July 2021.

For the five year period 2021/22 to 2025/26, the following minimum levels of grant funding are being provided by the Scottish Government:

- **£19.942M** in grant support for the financial year 2021/22;
- £17.189M in grant support for the financial year 2022/23;
- £17.140M in grant support for the financial year 2023/24;
- £17.200M in grant support for the financial year 2024/25; and
- £17.485M in grant support for the financial year 2025/26.

# Revised Scottish Government Grant Benchmarks and New Affordable Housing Design Features

Resource Planning Assumptions support the delivery of new affordable homes across Renfrewshire by providing grant support at benchmark rates. The Scottish Government are currently considering proposals to revise the benchmark rates following discussions between the Scottish Government, COSLA, local authorities and housing associations.

If implemented, the benchmark rates would be set at £71,500 for new Council homes and £78,000 for new social rented homes delivered by housing association partners.

Following discussions with the Scottish Government, the potential changes to benchmark rates have been factored into the

development programme set out in the new Strategic Housing Investment Plan 2022-2027.

Additional grant above the basic benchmark rate may also be made available to affordable housing developers who meet Scottish Government criteria in relation to:

- The delivery of homes to Silver Level of the 2019 Building Regulations in respect of Energy for Space Heating;
- The provision of balconies within flatted developments where the provision of private or communal outdoor space is not possible;
- The provision of space for home working or study where it is not possible to incorporate such space within the design of the homes under current space standards;
- By ensuring that all new social rented homes are digitally enabled with tenants able to arrange for an internet connection without the internet service provider having to provide additional cabling to the premises;
- The installation of ducting infrastructure for electric vehicle charge point connectors;
- The installation of automatic fire suppression systems; and
- Installation of heating systems which produce zero direct emissions at the point of use.

#### **Renfrewshire Local Housing Strategy**

Renfrewshire's current Local Housing Strategy 2016-2021 was approved in January 2017. It identifies seven outcomes which the Council and its partners continue to work to achieve.

A refreshed Local Housing Strategy which will cover the period 2022 to 2027 is currently being developed following initial preconsultation activity in late 2020/early 2021 with full consultation expected to take place in early 2022.

Taking account of current national and local policy priorities as well as new evidence, the new Local Housing Strategy will look to build upon past successes whilst aiming to meet need and demand for both housing and related services.

Moving forward, this collaborative working will continue. The seven existing outcomes are shown opposite.

#### **Current Local Housing Strategy Outcomes**

- **1.** The supply of housing is increased;
- **2.** Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres;
- **3.** People live in high quality, well managed homes;
- **4.** Homes are Energy Efficient and Fuel Poverty is minimised;
- **5.** Homelessness is prevented and vulnerable people get the advice and support they need;
- **6.** People are able to live independently for as long as possible in their own home; and
- **7.** Affordable housing is accessible to people who need it.

#### Meeting Renfrewshire's Housing Need

In 2020, 179,390 people lived in Renfrewshire according to the latest official population and household statistics from National Records of Scotland. Renfrewshire's population was spread across 87,241 different households with an average household size of just over two people.

By 2028, the number of households in Renfrewshire is expected to increase to around 90,600 through a combination of small projected increases in the population combined with an increasing number of people living alone which places upwards pressure on the overall number of households.

Renfrewshire's population like Scotland's is ageing with people living longer. In 2020, almost one fifth (19%) of Renfrewshire's population was 65 years of age or older.

New build affordable housing must reflect local demographics with both private sector and affordable housing developers delivering a range of property types and sizes with a proportion of all new homes to be developed as accessible, including some wheelchair standard housing.

All affordable housing is built to Housing for Varying Needs standard and has flexibility built into its design to allow for future

adaptation and reconfiguration to meet tenant and resident's future needs.



New Build Council housing, Dargavel Village, Bishopton (Renfrewshire Council)



New Build Council Housing for social rent, Johnstone Castle, Johnstone

#### **Renfrewshire Affordable Housing Investment Priorities**

Together with our partners, Renfrewshire Council acknowledges the important contribution good quality affordable housing makes to people's lives with good quality housing having a positive impact on health, general wellbeing and educational attainment.

Good quality affordable homes also contributes to enhancing Renfrewshire's towns and villages by encouraging a sense of place and community.

This Strategic Housing Investment Plan supports the provision of a range and choice of affordable housing of the right type and size to meets the needs of different groups throughout Renfrewshire.

This includes the needs of individuals, families and those who require accommodation to meet a particular housing need such as supported accommodation, housing for older people and housing to meet the needs of those with physical disabilities.

Provision is included for both general and particular needs affordable housing with particular needs provision included as standalone purpose-built accommodation and within mainstream general needs developments. This provision alongside appropriate support will assist people to live successfully and independently for as long as possible in their own homes and communities.

Affordable homes delivered through the Strategic Housing Investment Plan process requires to be of a high quality, be energy efficient and be able to meets people's needs and aspirations both now and in the future with homes able to adapt to meet people's changing needs over time.

In recent years, affordable homes have been delivered through the Strategic Housing Investment Plan process across a range of affordable tenures with homes for social rent, low cost home ownership/shared equity and Mid-Market Rent.

The Strategic Housing Investment Plan also supports delivery of affordable homes on larger private sector sites by making appropriate use of Renfrewshire's new Affordable Housing Policy to support delivery of affordable housing in areas of pressure and to promote the creation of sustainable mixed communities.

As well as new build affordable housing, this Strategic Housing Investment Plan places a strong emphasis on making best use of existing stock where possible and taking necessary action which aims to address issues in terms of housing quality and sustainability.

Renfrewshire Council has started a consultation process with local communities around area specific options for targeted regeneration activity which may include new build Council development and/or significant investment and improvements to existing homes.

Newbuild Council housing is proposed in four of the eight areas in Phase 1 of the Council's housing-led regeneration and renewal programme, and provisional allowance has been included in this Strategic Housing Investment Plan pending the outcome of this consultation and approval of finalised plans for these areas by the Council.

The current Local Housing Strategy (2016-2021) identifies nine strategic priorities that projects within the Strategic Housing Investment Plan aim to contribute towards meeting.

All projects included within this Strategic Housing Investment Plan have clear links to the outcomes of the current Local Housing Strategy.

#### **Renfrewshire current Local Housing Strategy Priorities:**

- 1. Support local housing regeneration programmes;
- **2.** Replace social rented housing (where major improvements to existing stock would not be cost effective and/or sustainable) and where there is continued need;
- **3.** Address the mismatch between the supply of social rented housing and the housing people need and want to live in, taking account of type, size, quality and location;
- **4.** Deliver new affordable homes in the areas where there is pressure on the supply of affordable housing;
- **5.** Support the development of sustainable mixed communities by delivering affordable housing in Community Growth Areas and other larger housing developments;
- **6.** Expand the supply of housing for older people and people with particular needs and complex needs;
- **7.** Complete the comprehensive tenement improvement programme at Orchard Street in Paisley town centre;
- **8.** Support town centre residential investment and regeneration; and
- **9.** Support the development of a graduated housing market in areas where there is a requirement for affordable options.

#### **Particular Housing Needs**

The current Local Housing Strategy highlights the need for housing that meets the particular housing needs of a range of client groups with a particular focus on homelessness prevention (strategic outcome 5) and enabling people to live independently in their own home for as long as possible with appropriate support (strategic outcome 6).

This Strategic Housing Investment Plan carries forward a number of projects to address identified particular needs with these projects having been refined since the last Strategic Housing Investment Plan.

- Amenity housing all of which will be designed to amenity standard for older people and includes Westerfield House,
- Paisley Phase II 16 unit development, Abbey Quarter Phase 4,
   Paisley 16+ unit development and Station Road, Paisley around 45 unit development.
- Sheltered housing reprovisioning, Erskine (around 25 purpose built sheltered houses to replace existing housing).

Regular discussions take place with Renfrewshire Health and Social Care Partnership (HSCP) when planning new developments along with the continued need to investigate the requirements for particular needs developments at an early stage to ensure that

projects are viable, sustainable and capable of meetings tenants and residents' needs.

#### **Wheelchair Accessible Housing**

Renfrewshire Council and Housing Association partners aim to deliver wheelchair accessible homes on new residential developments delivered through the Strategic Housing Investment Plan.

This includes provision of a range of property types and sizes, with a proportion of properties to be developed to wheelchair accessible standards.

In line with Scottish Government guidance, targets for the inclusion of wheelchair accessible homes as part of new build developments will be identified in the next Local Housing Strategy.

#### **Rapid Rehousing Transition Plans**

The Council and partners worked together to prepare a Rapid Rehousing Transition Plan for Renfrewshire which covers the 5 year period to April 2024.

The Plan outlines how the Council and partners will plan for those who are homeless to reduce time spent in temporary

accommodation, improve access to support and to provide settled accommodation more quickly.

The strategic housing priorities contained within this Strategic Housing Investment Plan are aligned with and consistent with Rapid Rehousing Transition Plan priorities and outcomes.

#### **Child Poverty (Scotland) Act 2017**

The development programme contained within this Strategic Housing Investment Plan aims to deliver a range of property types and sizes to address the needs of families and create high quality accommodation conducive to both health and educational attainment.

#### **Gypsy/Travellers**

The Renfrewshire Local Development Plan includes a policy which supports the identification of new privately-owned transit or permanent sites.

Should a requirement for accommodation/sites be identified to meet the needs of Gypsy/Travellers, future updates of the Strategic Housing Investment Plan will include details of these projects.

#### **Climate Change Adaptations**

This affordable housing programme aims to tackle fuel poverty by maximising opportunities for innovative energy efficient development with greener measures included within the majority of new build developments.

Both Renfrewshire Council and our housing association partners are looking to incorporate additional energy efficiency measures as part of new build design and will actively target reduced carbon emissions from development activity and will target net zero emissions from new build development over the next few years.



Milliken Road, Kilbarchan (Williamsburgh Housing Association)

#### **Council Tax on Empty and Second Homes**

At present, there is no direct funding allocated to the affordable housing programme in Renfrewshire from revenue raised from empty homes. However, the Council actively use other mechanisms available to promote the delivery of affordable housing.

This includes the Council's Empty Homes Officer who works with and encourages owners of empty homes in Renfrewshire to bring their properties back into use, offering advice and assistance and access to the Empty Homes Loan Fund where applicable.

#### **Acquisition of Private Housing**

Building on recent successes by both the Council and our housing association partners, provision will again be made as part of this Strategic Housing Investment Plan to enable a small amount of resources to be used to assist housing association partners to acquire tenement properties, where this would help to meet housing needs and enable the housing association partners to undertake pro-active management and maintenance of common areas of the block.

This limited provision may also support the acquisition of empty homes and other types of property where these properties meet an identified housing need. This support will be subject to the availability of funding with new build development given priority access to grant funding. Where funding is available, grant may be made available to the Council and housing association partners of up to £30,000 per unit to support the strategic acquisition of existing private properties where this would increase the supply of affordable housing and address the priorities set out in the current Local Housing Strategy.

Consideration will only be given to properties in line with the Council's Acquisitions Strategy with properties required to:

- meet an identified need in terms of stock type, size and location;
- meet particular needs which may be difficult to address within the existing stock base;
- represent good value for money, taking account of repair and investment requirements as well as purchase price;
- located close to the stock base of the acquiring landlord, for management and maintenance purposes; and
- assist in allowing common works to be progressed on mixed tenure blocks.

To be eligible for grant support, housing association partners will be expected to investigate all other available funding options alongside grant support from the Affordable Housing Supply Programme.

#### **Delivering New Affordable Homes in Renfrewshire**

As shown in Appendix 4, plans are in place to deliver significant levels of new affordable homes throughout Renfrewshire.

Regeneration activity remains a key focus with this Strategic Housing Investment Plan reflecting the strategic importance of regeneration activity across Renfrewshire.

The importance of strategic regeneration is reflected in the projects currently on site or proposed to be taken forward over the next five years as shown in Appendices 1 and 4.

Detailed information with regards to ongoing and proposed affordable new build developments can be found in Appendix 1.

#### **Renfrewshire Council New Build Programme**

This Strategic Housing Investment Plan rolls forward the Council's own ambitious new build programme and follows the recent completion of new build Council homes at both Dargavel Village, Bishopton and at Johnstone Castle in Johnstone.

Plans are progressing well on other newbuild Council housing projects with recent site starts at both Ferguslie Park, Paisley and at Auchengreoch Road, Johnstone.

The Council is targeting investment of at least £100 Million in both the development of new Council housing and major improvement to existing stock in identified areas.

Financial provision is included within this Strategic Housing Investment Plan to ensure additional new build Council development can be accommodated within the programme should new build Council housing be the preferred option following community consultation activity.

# **Programme Management - Core and Shadow Programme**

To manage the development programme in terms of available funding, this Strategic Housing Investment Plan splits projects in to two groups through the use of a 'core' and 'shadow' programme. Projects within each group are shown in Appendix 4.

Projects within the 'core' group will be progressed in the earlier years of the programme where there is grant availability and where developers finances allow.

Projects included in the 'shadow' programme will be progressed as funding becomes available or where there is the ability to 'front fund' projects to allow projects to proceed. This may mean that project timescales may be subject to change.

In such instances, the Council or the housing association partner would initially fund the early stages of project development costs from their own resources, with grant being paid to developing organisations at the first available opportunity as funding becomes available.

Additional new projects may be added to the programme should appropriate opportunities arise over the next 12 months prior to the next update of the Strategic Housing Investment Plan. Any additional projects brought forward will need to align with Local Housing Strategy objectives.

#### Delivery

The Council has been working with partners to develop opportunities for a shared approach to simplify the procurement process.

Throughout the lifetime of this Strategic Housing Investment Plan, the Council will continue to explore options around innovative delivery mechanisms to expand the supply of affordable housing.

#### **Housing Infrastructure Fund**

The Scottish Government issued guidance in relation to the Housing Infrastructure Fund (HIF) in July 2017.

A number of housing association partners have reviewed this guidance and either have or are looking at options to bid for support from the Housing Infrastructure Fund.

#### **Monitoring Progress**

A range of project management activities are used to ensure resources are managed effectively with projects progressing as planned. These project management activities include:

- Ongoing liaison between services within the Council and between the Council and Registered Social Landlord partners on specific projects;
- Multi-agency project group meetings;
- Quarterly tripartite meetings involving the Council, individual developing Registered Social Landlord partners and the Scottish Government; and
- Six weekly internal officer group meetings to review progress.

Throughout the duration of this Strategic Housing Investment Plan, progress will continue to be monitored to support project delivery.

## Strategic Housing Investment Plan Appendices and Priorities

**Appendix 1** shows details of progress with projects currently on site as well as future proposed projects over the lifetime of this Strategic Housing Investment Plan.

**Appendix 2** shows the Affordable Housing Supply Programme process (this is an extract from Scottish Government guidance).

**Appendix 3** shows recent affordable housing completions.

**Appendix 4** lists projects that are currently progressing and/or expected to draw down grant funding and/or be completed during the lifetime of this Strategic Housing Investment Plan.

**Appendix 5** gives details of sub-areas and settlements within Renfrewshire.

#### **Equalities**

In line with The Equality Act 2010 and the associated protected characteristics, an Equality and Human Rights Impact Assessment has been prepared alongside the preparation of the Strategic Housing Investment Plan 2022 to 2027.

The aim of this assessment was to identify the likely or actual effects of this Strategic Housing Investment Plan 2022 to 2027 on people. This includes identifying where there will be a positive impact and further opportunities to further promote equality. Where there are any potential negative impacts identified, we have identified actions required to eliminate or mitigate these negative impacts.

## **Appendix 1: Renfrewshire Affordable Housing Project Updates**

## 1A: Projects currently on site and expected to complete in full during 2021/22

Development	Units	Status	Comment
Johnstone Castle Phase I	95	Completed April 2021	Renfrewshire Council completed development of <b>95</b> new homes for social rent in the Johnstone Castle area.
Westerfield House, Phase II	16	On site, due to complete early 2022	This development of <b>16</b> flats by Paisley Housing Association will provide housing suitable to meet the needs of older people.
Thrushcraigs Phase II, Paisley	23	On site, due to complete October 2021	This social rented development of <b>23</b> homes by Link Group will add to the affordable housing supply by complementing Thrushcraigs Phase I which was completed in 2016/17.
Amochrie Road, Foxbar, Paisley	36	Completed August 2021	This social rented development of <b>36</b> homes by Link Group adds to the affordable housing supply in the Foxbar area and will bring a vacant site back in to use.

## 1B: Projects currently on site or due to start in 2021/22 (includes phased completions in 2021/22 and beyond)

Development	Units	Status	Comment
Bishopton Phase II, North Renfrewshire	58	On site, due to complete August 2022	This second phase of development within Bishopton Community Growth Area (CGA) (Dargavel Village) will provide <b>58</b> social rented homes by Loretto Housing Association.
Millarston, Paisley	99	On site, due to complete early 2023	This development of <b>99</b> new homes for social rent will add to the mix of new homes in this area. This development will complete in phases across 2021/22 and 2022/23.
Ferguslie Park, Paisley	101	On site, due to complete end of 2022	This development of <b>101</b> new Council homes will assist in the regeneration of the Ferguslie Park area. This development will complete in phases across 2021/22 and 2022/23.
Auchengreoch Road, Johnstone	39	On site, due to complete Mid 2022	This development of <b>39</b> new Council homes will add to the affordable housing supply in South West Johnstone. This development will complete in phases across 2021/22 and 2022/23.
Glenburn Regeneration	131	On site, due to complete July 2022	This affordable development of <b>131</b> homes by Sanctuary Scotland and Paisley Housing Association will provide a range of property types with homes developed for predominantly social rent with <b>22</b> homes also developed for low cost home ownership. This development will complete in phases across 2021/22 and 2022/23.
Albert Road, Renfrew	42	Due to early 2023	This social rented development of <b>42</b> homes by Williamsburgh Housing Association will add to the affordable housing supply in Renfrew.
Paisley West End, Sutherland Street	22	Due on site Autumn 2021, Due to complete late 2022	Sanctuary Scotland are progressing plans for the redevelopment of this site as part of the regeneration of Paisley's West End with <b>22</b> new homes developed for social rent.

Paisley West End, Underwood Lane	13	Due on site Autumn 2021, Due to complete late 2022	Sanctuary Scotland is progressing plans for the redevelopment of the former University of the West of Scotland student accommodation site as part of the Paisley West End Regeneration Masterplan. It is anticipated that <b>13</b> new affordable homes will be developed.
Abbey Quarter Phase 4, Paisley Town Centre	81	Due on site Autumn 2021, Due to complete mid 2023	Link Group are progressing plans for a variety of affordable tenures for around <b>81</b> new homes.  This fourth phase will complete the redevelopment of the former Arnott's site which is a key strategic location in the heart of Paisley Town Centre. This development will complete in phases throughout 2022/23.
Gallowhill, Paisley	60	Site Investigations ongoing	This social rented development of around <b>60</b> homes by Renfrewshire Council will add to the affordable housing supply in the Gallowhill area.
MacDowall Street, Johnstone	35	Due on site late 2021, Due to complete mid 2023	This social rented development of around <b>35</b> homes by Loretto Housing Association will add to the affordable housing supply in the Johnstone Town Centre area.

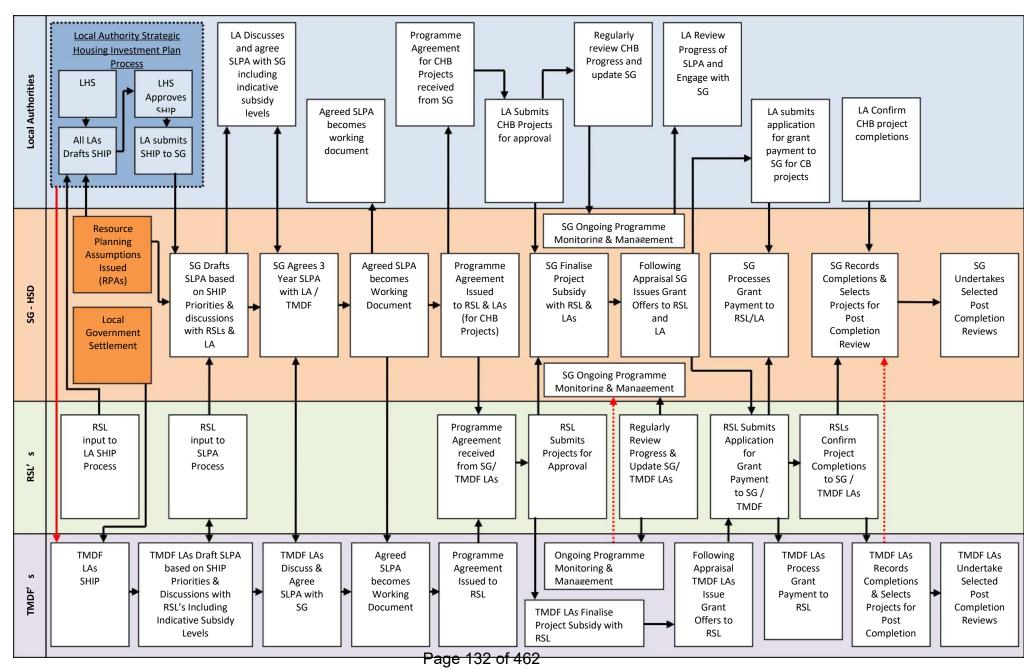
## 1C: Projects expected to start on site in 2022/23 or later

Development	Units	Status	Comment
Bishopton Phase III, North Renfrewshire	62	Due to start on site in 2022/23	This third phase of development within Bishopton Community Growth Area (CGA) (Dargavel Village) will provide around <b>62</b> affordable homes with a developing housing association still to be identified.
Ryefield, Johnstone	31	Due to start on site in 2022/23	This social rented development of approximately <b>31</b> homes by Linstone Housing Association will add to the affordable housing supply of houses in the Johnstone area.
Station Road, Paisley	45	Due to start on site in 2022/23	This development by Linstone Housing Association will provide amenity housing for older people (around <b>45</b> new homes).
Orchard Street, Paisley	47	Due to start on site in 2022/23	Plans are progressing for a Comprehensive Tenement Improvement (CTI) project at Orchard Street/Causeyside Street, Paisley following 5 blocks of flats being designated as a Housing Renewal Area (HRA) in March 2017.
Paisley West End, Phase II	111	Anticipated Site Starts from 2022/23	Sanctuary will progress the later phases of the Regeneration Masterplan to deliver around <b>111</b> new homes at Well Street and Clavering Street East as part of the Paisley West End Regeneration Masterplan.
Johnstone Castle Phase II	74	Due to start on site in 2022/23	Link Group in partnership with Linstone Housing Association are progressing plans for a second phase of affordable housing in Johnstone Castle. This second phase of development will provide around <b>74</b> new homes for social rent as well as associated infrastructure and green spaces with around <b>67</b> of these new homes to be developed on two sites being transferred from the Council to Link Group for redevelopment.

Westburn Avenue/Blackstoun Road, Ferguslie Park, Paisley	22	Due to start on site in 2022/23	This social rented development of around <b>22</b> homes by Ferguslie Park Housing Association will add to the affordable housing supply in the Ferguslie Park area.
Foxbar Rivers, Paisley	80	Due to start on site in 2023	This mixed tenure development with around <b>80</b> houses by Renfrewshire Council and Paisley Housing Association will bring back in to use vacant sites and introduce a range of house types for social rent.
Erskine - Sheltered Housing Reprovisioning	25	Site tbc	Bridgewater Housing Association are developing plans for new sheltered housing which will replace existing sheltered provision across Erskine.
Linwood (Napier Street)	51	Due to start on site in 2022/23	This social rented development of around <b>51</b> homes by Sanctuary Scotland Housing Association will add to the affordable housing supply in Linwood.
Linwood (Stirling Drive)	64	Due to start on site in 2022/23	This social rented development of around <b>64</b> homes by Linstone Housing Association will add to the affordable housing supply in Linwood.
Cartha Crescent, Paisley	25	Due to start on site in 2023/24	This social rented development of around <b>25</b> homes by Williamsburgh Housing Association will add to the affordable housing supply and complement previous investment by Williamsburgh Housing Association and the Council in this regeneration area.
Gibson Crescent, Johnstone	31	Due to start on site in 2023/24	This social rented development of around <b>31</b> homes by Williamsburgh Housing Association will add to the affordable housing supply in Johnstone.
Supported Housing Development, Paisley	14	tbc	Provision is included within this Strategic Housing Investment Plan to develop approximately <b>14</b> properties for supported housing in Paisley. No site has been identified as yet.

Paisley Town Centre	70	Site start tbc	Efforts will continue to identify potential sites for affordable housing in Paisley Town Centre to promote mixed tenure communities and the growth of the resident town centre population.
Local Development Plan Affordable Housing		ole Housing	An allowance will be made within the programme for new affordable homes within new
Policy Future Requirements			development sites as part of the new Affordable Housing Policy in Renfrewshire.

#### Appendix 2 Affordable Housing Supply Programme process (this is an extract from Scottish Government guidance)



#### Completions over the last LHS Period 2016 to 2021 & Estimated completions 2021/22

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			_

Thushcraigs	Paisley & Linwood	70	
Abbey Place	Paisley & Linwood	38	108
Andrew Avenue Phase I	Renfrew	77	77
Inchinnian Road (Western Park)	Renfrew	67	
Andrew Avenue Phase II	Renfrew	60	127
Paisley West End (Phase I (Co-op)	Paisley & Linwood	39	
Love Street	Paisley & Linwood	132	
New Sneddon Street	Paisley & Linwood	24	195
	<u> </u>		
Smithhills Street	Paisley & Linwood	26	
Bishopton Phase I	North Renfrewshire	80	
Milliken Road, Kilbarchan	West Renfrewshire	18	124
			631
Completions			
Johnstone Castle	Johnstone & Elderslie	95	
Amochrie Road, Foxbar, Paisley	Paisley & Linwood	36	
Thrushcraigs Phase II (St Ninians), Paisley	Paisley & Linwood	23	
Westerfield House, Paisley	Paisley & Linwood	16	170
	Andrew Avenue Phase I  Inchinnian Road (Western Park) Andrew Avenue Phase II  Paisley West End (Phase I (Co-op) Love Street New Sneddon Street  Smithhills Street Bishopton Phase I Milliken Road, Kilbarchan  Completions Johnstone Castle Amochrie Road, Foxbar, Paisley Thrushcraigs Phase II (St Ninians), Paisley	Andrew Avenue Phase I  Andrew Avenue Phase I  Inchinnian Road (Western Park) Andrew Avenue Phase II  Paisley West End (Phase I (Co-op) Love Street Paisley & Linwood New Sneddon Street  Paisley & Linwood New Sneddon Street  Paisley & Linwood  Smithhills Street Bishopton Phase I Morth Renfrewshire Milliken Road, Kilbarchan  West Renfrewshire  Completions  Johnstone Castle Amochrie Road, Foxbar, Paisley Thrushcraigs Phase II (St Ninians), Paisley Paisley & Linwood	Abbey Place Paisley & Linwood 38  Andrew Avenue Phase I Renfrew 77  Inchinnian Road (Western Park) Renfrew 67  Andrew Avenue Phase II Renfrew 60  Paisley West End (Phase I (Co-op) Paisley & Linwood 39  Love Street Paisley & Linwood 132  New Sneddon Street Paisley & Linwood 24  Smithhills Street Paisley & Linwood 26  Bishopton Phase I North Renfrewshire 80  Milliken Road, Kilbarchan West Renfrewshire 18  Completions  Johnstone Castle Johnstone & Elderslie 95  Amochrie Road, Foxbar, Paisley Paisley & Linwood 36  Thrushcraigs Phase II (St Ninians), Paisley Paisley & Linwood 23

## Appendix 4 - Core & Shadow Programme Core Programme

Core Programme	
Projects in the Affordable Housing Supply Programme	Number of Affordable Units
Bishopton Phase II	58
Millarston, Paisley	99
Glenburn, Paisley	131
Auchengreoch Road, Johnstone	39
Ferguslie Park, Paisley (RC)	101
Abbey Quarter Phase 4, Paisley	81
Albert Road, Renfrew	42
Orchard St/Causeyside St (HRA), Paisley	47
West End - Sutherland Street & UWS Site, Paisley	35
Paisley West End - Remaining sites	111
MacDowall Street, Johnstone	35
Gibson Crescent/North Road, Johnstone	31
Gallowhill, Paisley	60
Westburn Avenue/Blackstoun Road, Ferguslie Park, Paisley (FPHA)	22
Station Road, Paisley	45
Ryefield, Johnstone	31
Johnstone Castle Phase 2, Johnstone	74
Bishopton Phase 3	62
LDP Affordable Housing Policy Future Reqs	tbc
	1104

Total Grant Requirement (£M)	Estimated Total Spend by End March 2022
£4.658	£4.658
£10.618	£10.618
£11.719	£11.719
£2.302	£2.302
£6.111	£6.111
£7.892	£4.348
£3.317	£3.317
£4.381	£1.457
£4.154	£0.838
£7.994	£1.430
£2.747	£0.300
£2.613	£0.000
£4.290	£0.044
£1.716	£0.235
£4.590	£0.308
£3.664	£0.100
£6.863	£0.300
£4.836	£0.000
tbc	tbc
£94.465	£48.085

Million	
Estimated Grant Requirement (Yrs 1-3) 2022/23-2024/25	Estimated Grant Requirement (Yrs 4-5) 2025/26-2026/27
£0.000	£0.000
£0.000	£0.000
£0.000	£0.000
£0.000	£0.000
£0.000	£0.000
£3.544	£0.000
£0.000	£0.000
£2.924	£0.000
£3.316	£0.000
£6.564	£0.000
£2.447	£0.000
£2.613	£0.000
£4.246	£0.000
£1.481	£0.000
£4.282	£0.000
£3.564	£0.000
£6.563	£0.000
£4.836	£0.000
tbc	tbc
£46.380	£0.000

#### **Shadow Programme**

1. Paisley & Linwood

3. Johnstone & Elderslie4. North Renfrewshire5. West Renfrewshire

. Renfrew

	Affordable
Projects in the Affordable Housing Supply Programme	Units
Cartha Crescent, Paisley	25
Foxbar Rivers, Paisley	80
Sheltered Housing Reprovisioning, Erskine	25
Paisley Town Centre (Sites tbc)	70
Stirling Drive, Linwood	64
Napier Street, Linwood	51
Supported Housing, Paisley (Site tbc)	14
Howwood Road, Johnstone (Two Phases)	120
Thrushcraigs, Paisley	45
Broomlands, Paisley	25
Springbank, Paisley	120
North Renfrewshire Villages - sites to be identified	tbc
West Renfrewshire Villages - sites to be identified	tbc
Strategic Acquisition of Private Dwellings	tbc
	639
Sub-Areas	

	Estimated Total
Total Grant	Spend by End
Requirement (£M)	March 2022
£1.962	£0.000
£5.980	£0.000
£1.950	£0.000
£5.460	£0.000
£6.936	£0.724
£3.978	£0.000
£1.092	£0.000
£8.580	£0.000
£3.218	£0.000
£1.788	£0.000
£8.580	£0.000
tbc	tbc
tbc	tbc
tbc	tbc
£49.523	£0.724
	•

Number of

All Units

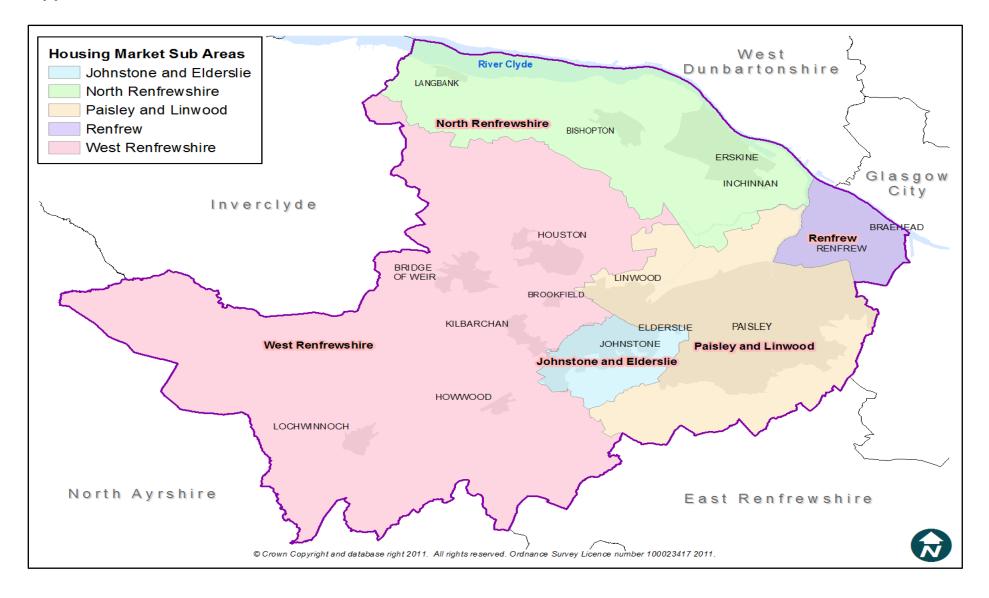
1743

Estimated Grant Requirement (Yrs 1-3) 2022/23-2024/25	Estimated Grant Requirement (Yrs 4-5) 2025/26-2026/27
£1.962	£0.000
£4.300	£1.680
£1.950	£0.000
£5.460	£0.000
£3.000	£3.212
£2.652	£1.326
£0.000	£1.092
£2.020	£6.560
£0.000	£3.218
£0.000	£1.788
£0.000	£1.500
tbc	tbc
tbc	tbc
tbc	tbc
£21.344	£20.376

Core + Shadow		Core + Shadow
£143.988		£48.809

Core + Shadow	Core + Shadow
£67.724	£20.376

## **Appendix 5 Renfrewshire sub-areas**



Page 136 of 462



To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Chief Executive

Heading: Renfrewshire Local Housing Strategy - Annual Update 2021

1. Summary

1.1 This report presents the fifth and final annual update for the current Renfrewshire Local Housing Strategy 2016 - 2021.

- 1.2 The update highlights progress over the last 12 months in the delivery of identified strategic outcomes and actions within the current Renfrewshire Local Housing Strategy.
- 1.2 A copy of the update report can be found on the Council webpages at Renfrewshire Council Local Housing Strategy

#### 2. Recommendations

- 2.1 It is recommended that the Policy Board:
  - (i) Notes progress in implementing the actions of the Renfrewshire Local Housing Strategy 2016-2021.

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#### 3. Background

- 3.1 Under the Housing (Scotland) Act 2001 local authorities have a duty to prepare a five-year Local Housing Strategy, which is informed by an assessment of housing provision, need and related services in the area.
- 3.2 The Local Housing Strategy sets out the strategic vision for housing and housing-related services in Renfrewshire and seeks to provide a clear direction for strategic housing investment.

- 3.3 The Local Housing Strategy links with a number of other key plans and strategies for Renfrewshire including, the Local Development Plan, Economic Strategy, Renfrewshire's Community Plan 2017-2027 and the Renfrewshire Health and Social Care Partnership Strategic Plan.
- 4. Preparation of the new Local Housing Strategy 2022 2027
- 4.1 Work is progressing well to prepare the next Local Housing Strategy for Renfrewshire.
- 4.2 The first stage of consultation and engagement took place early in 2021, with an online questionnaire returning 101 responses. The results of this consultation were reported to the Communities, Housing and Planning Policy Board on 16 March 2021. These responses have been reviewed and feedback is being used to shape and inform the development of a draft Local Housing Strategy.
- 4.3 It is anticipated that a draft Local Housing Strategy 2022-2027 will be presented to the Communities, Housing and Planning Policy Board in early 2022.
- 4.4 This will be followed by a 12-week period of consultation and engagement with a wide range of stakeholders and partners, including tenants, local communities, housing providers, Health and Social Care Partnership and the Scottish Government.
- 4.5 The final Local Housing Strategy 2022-2027 will be presented to this Board later in 2022.

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#### Implications of the Report

- 1. **Financial** None.
- 2. **HR & Organisational Development** None.
- 3. Community/Council Planning -
  - Our Renfrewshire is thriving Actions within the Local Housing Strategy
    will help improve housing conditions and enable more affordable homes
    to be built, encouraging people to live and stay in Renfrewshire.
  - Our Renfrewshire is well Actions within the Local Housing Strategy will help support older and disabled residents to live healthier, for longer, in their own homes.
  - Our Renfrewshire is fair Actions within the Local Housing Strategy will help to prevent homelessness and ensure vulnerable people get the advice and support they need.
  - Building strong, safe and resilient communities Significant regeneration programmes are being progressed through the Local Housing Strategy.
- 4. **Legal** None.

- 5. **Property/Assets** None.
- 6. **Information Technology** None.
- 7. Equality & Human Rights -
  - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. **Risk** None.
- 11. **Privacy Impact** None.
- 12. **COSLA Policy Position** Not applicable.
- 13. **Climate Change** The policies and actions in the Local Housing Strategy aim to maintain and deliver high quality, energy efficient homes in sustainable locations across Renfrewshire.

#### **Appendix 1**

Renfrewshire Local Housing Strategy - Annual Update 2021

#### **List of Background Papers**

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**Author**: The contact officer within the service is Sharon Marklow, Place Strategy Manager, 0141 618 7835, email: Sharon.marklow@renfrewshire.gov.uk



Renfrewshire Local
Housing Strategy
Update Report 2021

# Contents

<u>Section</u>	<u>Page</u>
1. About Renfrewshire's Local Housing Strategy	2
2. Changes in Policy and Strategic Context	3
3. Outcomes	
<ul> <li>Outcome 1 The supply of housing is increased;</li> </ul>	4
<ul> <li>Outcome 2 Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres;</li> </ul>	5
<ul> <li>Outcome 3 People live in high quality, well managed homes;</li> </ul>	7
<ul> <li>Outcome 4 Homes are energy efficient and fuel poverty is minimised;</li> </ul>	8
<ul> <li>Outcome 5 Homelessness is prevented and vulnerable people get the advice and support they need;</li> </ul>	9
<ul> <li>Outcome 6 People are able to live independently for as long as possible in their own homes; and</li> </ul>	10
<ul> <li>Outcome 7 Affordable housing is accessible to people who need it.</li> </ul>	11

# About Renfrewshire's Local Housing Strategy

This is the fifth and final annual update of the Local Housing Strategy 2016-2021. A new Local Housing Strategy for the period 2022 to 2027 is currently being prepared.

This update report outlines the progress in delivering the identified strategic outcomes of the Local Housing Strategy 2016-2021 in partnership with housing providers and key partners over the last year.



**Private Sector Homes, Renfrew** 

Renfrewshire's Local Housing Strategy 2016-2021 aims to successfully deliver the following 7 key Strategic Outcomes:

## **LHS 2016-2021 Strategic Outcomes**

- 1. The supply of housing is increased;
- 2. Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres;
- 3. People live in high quality, well managed homes;
- 4. Homes are energy efficient and fuel poverty is minimised;
- 5. Homelessness is prevented and vulnerable people get the advice and support they need;
- 6. People are able to live independently for as long as possible in their own homes and;
- 7. Affordable housing is accessible to people who need it.

# Changes in Policy and Strategic Context

#### Housing to 2040

The Scottish Government published their 'Housing to 2040 Strategy' and the accompanying document - 'Housing to 2040 Vision & Principles' in March 2021. Together these documents set out an aspirational vision of what housing should look like and how it should be delivered.

'Everyone should have access to a warm, safe, affordable and energy efficient home that meets their needs in a community they feel part of.'

Housing to 2040 aims to ensure that Scotland has a housing system that can address current and future challenges. This includes meeting the needs of an ageing population and addressing the global climate emergency by supporting carbon neutral development and technologies within the housing system.

Successful delivery of Housing to 2040 will require the continued joint working between local authorities, housing providers, landlords and the construction and house building sectors.

Housing to 2040 aims to support existing communities through regeneration activity and the reuse of previously developed sites and existing buildings and by making the best use of existing infrastructure to support sustainable development and vibrant communities.

In terms of affordable housing, Housing to 2040 includes a target to build 100,000 affordable homes over the 10-year period to 2032 with 50,000 affordable homes delivered in the 5-year period to 2027 with at least 70% of these homes to be developed for social rent. The strategy also includes a target for all new homes delivered by housing associations and Councils to be zero emissions by 2026.

#### **Renfrewshire Local Development Plan**

It is anticipated that the new Renfrewshire Local Development Plan will be adopted late 2021. The Plan provides a range and choice of housing sites to meet Housing Supply Targets across all tenures as well as housing need and demand across Renfrewshire. The Local Development Plan also supports the delivery of the Strategic Housing Investment Plan.

The emerging Renfrewshire Local Development Plan includes a new Housing Mix and Affordable Housing Policy that will support the delivery of sustainable mixed communities across Renfrewshire.

# Outcome 1: The supply of housing is increased

#### **Progress in delivering Strategic Outcome 1 include:**

- 751 new private sector homes were completed in 2020/21.
- 255 new affordable homes were completed during the last year, delivering a range of property types and sizes to meet local need and demand.
- 80 new Council homes for social rent were completed and are now occupied at Dargavel Village in Bishopton, providing both general needs and amenity standard housing for social rent.
- 95 new Council homes for social rent have been delivered as part of the regeneration of Johnstone Castle.
- 26 new social rented homes were completed by Link Group at Smithhills Street, Paisley. These social rented general needs and amenity standard homes form part of Phase 3 of the regeneration of the former Arnott's department store site in Paisley Town Centre.
- Williamsburgh Housing Association completed 18 new one and two bedroom homes for social rent at Milliken Road in Kilbarchan, expanding the supply of affordable homes in this high demand area of West Renfrewshire.
- 23 homes by Link Group at St Ninian's will add to the affordable housing supply by complementing Thrushcraigs Phase I which was completed in 2016/17.

- A development of 36 social rented homes by Link Group will add to the affordable housing supply at Amochrie Road in the Foxbar area bringing a vacant site back in to use.
- The Council's Empty Homes Officer continues works with and encourages owners of empty homes in Renfrewshire to bring their properties back into use. Offering advice and assistance and access to the Empty Homes Loan Fund where applicable, the Empty Homes Officer has successfully brought 23 long-term empty properties back into use in 2020/21.
- The emerging Renfrewshire Local Development Plan identifies a generous supply of housing sites to meet need and demand across Renfrewshire for the next 10 years.
- A draft Strategic Housing Investment Plan for the period 2022 to 2027 is being prepared for consultation.

# Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres

## **Progress in delivering Strategic Outcome 2 include:**

In December 2020 Renfrewshire Council gave authority to progress ambitious proposals for a 10 year major programme of investment in housing led regeneration and renewal. The programme will significantly enhance the Council's housing stock through enhanced investment in existing stock, including works to the external fabric of properties and environmental improvements.

This will be further complimented with the construction of new housing. These proposals are subject to extensive consultation with tenants, tenant representatives, residents, owners, local communities, partners, and other stakeholders to prepare and finalise area-based implementation plans.

- The second phase of affordable housing at Dargavel Village is being delivered by Loretto Housing Association, who are making good progress to deliver 58 new homes.
- The Link Group are moving forward with their plans to redevelop the fourth and final phase of the former Arnott's store site in Paisley Town Centre delivery 81 affordable homes.
- Great progress continues with the delivery of 131 homes in Glenburn to provide a range and choice of homes for Paisley Housing Association and Sanctuary Housing Association.

- The Link Group and Linstone Housing Association have commenced initial discussions and site investigations to progress the Phase II regeneration proposals for Johnstone Castle delivery an additional 52 affordable homes.
- 16 flats by Paisley Housing Association providing housing suitable to meet the needs of older people are being delivered at Westerfield House, High Calside in Paisley.



Skye Crescent, Glenburn (Sanctuary Scotland/Paisley Housing Association Development)

# Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres

- The delivery of 101 Council homes for the Tannahill area of Ferguslie Park and 39 units Council homes in South West Johnstone are currently under construction. Both developments will deliver a mix of 1 and 2 bed cottage flats and 2, 3 and 4 bedroom homes with the Ferguslie development also providing a number of 1 and 2 bed bungalows.
- During 2021, The Council, Scottish Government and Sanctuary Scotland are progressing regeneration proposals for Paisley West End. Sanctuary have completed the demolition of the former student halls of residence at Underwood Lane in preparation for development of Phase 1 of the new build programme, which will deliver 22 units for social rent at Sutherland Street and 13 units for shared equity sale at Underwood Lane.
- All consent are in place and work has commenced on site at Albert Road in Renfrew for 42 units for Williamsburgh Housing Association.



New Build Council Housing for social rent, Artist Impression, Auchengreoch Road

# Outcome 3: People live in high quality, well managed homes

#### **Progress in delivering Strategic Outcome 3 include:**

- Paisley Housing Association in partnership with the Council and the Scottish Government, continue to progress the Orchard Street Housing Renewal Area which aims to deliver improvement of the 5 pre-1919 tenemental blocks of flats at 33 Causeyside Street and 3 to 9 Orchard Street, Paisley.
- The Council also consulted and provided information and advice on common repairs to 973 owners in Renfrewshire.
- A total of £27,170 has been paid out in missing shares and a total of 7 projects are now complete.
- The Council promoted 4 training events online for Renfrewshire landlords/agents delivered by Landlord Accreditation Scotland. The total number of Accredited landlords/Agents as of June 2021 was 60 with 1,029 properties registered.
- As at the end of August 2021, there were 7,810 registered landlords in Renfrewshire. The Council continues to consider a substantial number of applications for private landlord registration in Renfrewshire.

Between 1st April 2020 and 31st March 2021, 28 landlords were referred to the Regulatory Functions Board, either due to potentially adverse factors relevant to their applications or for a hearing into their potential removal from the register of private landlords.



Millarston, Paisley, Link Group, New development currently on site

# Outcome 4: Homes are energy efficient and fuel poverty is minimised

#### **Progress in delivering Strategic Outcome 4 include:**

- Renfrewshire Council have appointed Strathclyde University to lead an innovation project to identify best practice and design principles to move towards a 'zero carbon' social housing model that can be delivered as standard and at scale, over the next decade for all social housing within Renfrewshire.
- Renfrewshire Council's energy advocates continue to provide advice to tenants and owners in Renfrewshire, with around 1,049 visits, resulting in £314,962 of total savings.
- Sanctuary are working with partners to assist householders in energy efficiency and reducing fuel costs by providing advice and signposting to relevant organisations.
- Williamsburgh Housing Association have received grants totalling over £27,000 for Warm Home initiatives, with grants also received for various white goods, carpets, curtains, furniture etc, in addition to other funding to provide carpets and curtains to tenants.
- Williamsburgh Housing Association have received grants totalling: £22,778, Warm Home Discounts totalling £4,860, Community Care Grant Gains of 49 awards of various white goods, carpets, curtains, furniture etc, in addition to other funding to provide carpets and curtains to tenants.

- Linstone Housing Association received £21,000 to assist tenants experiencing fuel poverty and distributed vouchers to households across Linwood and Johnstone and also received funding to install over £8,000 of energy saving measures in homes.
- Paisley Housing Association secured funding from a variety of sources and distributed £36,000 of emergency assistance in the year 2020/2021.
- In 2020/2021, Renfrewshire Council were allocated £1.6million from the Scottish Government's Home Energy Efficiency Initiative for Scotland: Area Based Schemes (HEEPS:ABS) programme. The projects are focussed in the areas of Elderslie, Johnstone, Gallowhill, Lochwinnoch and Foxbar.
- Through investment in fabric improvements and energy efficiency measures, 93% of Council housing stock was compliant with the EESSH1 meeting the Band C rating by December 2020, where the first milestone of EESSH was required.

# Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need

#### **Progress in delivering Strategic Outcome 5 include:**

- Advice and assistance was provided to 2,084 people in housing need in Renfrewshire.
- 99.65% of homeless assessments were completed within 28 days, and the average time from a household presenting themselves as homeless to completion of duty was 25.5 weeks which is significantly better than the national average.
- The Council was allocated £187,000 by the Scottish Government to support the implementation of the 5-year Rapid Rehousing Transition Plan for Renfrewshire. The Plan details how homeless will be provided with settled accommodation more quickly; spend reduced time in temporary accommodation and have access to up-scaled support.
- Of the 76 homeless households who completed 'exit surveys' when they moved out of temporary accommodation, 94.8% said they were either 'very satisfied' or 'satisfied' with the overall quality of the flat they had been provided with.
- The Council has implemented a 'Move-On' project to support and assist homeless applicants to move out of temporary

- accommodation and into settled tenancies. Over 300 moves have been co-ordinated for homeless applicants into settled tenancies.
- The Council developed an innovative approach to prevent repeat homelessness, with the WRAP project, in partnership with Blue Triangle Housing Association - 36 individuals are now living in their own settled accommodation for the first time, after many periods of homelessness.
- A Tenancy Sustainment Service was established in partnership with 'SAY Women' that supported young women aged 16 – 25 years who are identified as survivors of child sexual abuse and/or survivors of other forms of sexual violence, having housing/homeless/ tenancy related issues.
- Paisley Housing Association worked with the Council to increase the number relets being given to homeless applicants during the Pandemic.

# Outcome 6: People are able to live independently for as long as possible in their own homes

### **Progress in delivering Strategic Outcome 6 include:**

- Renfrewshire Council approved 109 grants to private owners for adaptations with a total grant spend of £370k on adaptations.
- 98 medical adaptations were completed in private homes and 162 medical adaptations were completed in housing association homes throughout Renfrewshire.
- Care & Repair completed 579 projects to support older people and people with disabilities to live independently in their own home.
- The Council signed up to the Technology Enabled Care in Housing Charter, hosted by the Scottish Federation of Housing Associations, which provides opportunities to exchange and promote good practice with health and housing partners to introduce innovative technical solutions to help older and vulnerable people live at home more independently.
- The Council's Sheltered Housing Service continues to maintain daily contact with the 300+ tenants who live in the 10 Council owned sheltered complexes. Broadband lines in the lounges of the 10 sheltered complexes were installed with

- many tenants being trained on various devices to enhance opportunities for increased social interaction. Approximately 44 new devices were sourced for tenants through donations and funding applications.
- Autism Connections, hosted by Renfrewshire Learning
   Disabilities Service (RLDS), continued to engage with housing
   support providers to support/assist people to manage their
   accommodation and sustain mainstream living arrangements.
- Linstone Housing Association received funding to employ a Digital Transformation Officer to increase capacity and expertise to help residents in Sheltered accommodation but will be extended to help other vulnerable tenants to remain in their homes for longer.

# Outcome 7: Affordable housing is accessible to people who need it

#### **Progress in delivering Strategic Outcome 7 include:**

- Benefit uptake remains high with 76% of Council tenants in receipt of some form of benefit.
- Increase in the caseload for Universal Credit with the number of customers increasing by 19% since 2020.
- Across Renfrewshire, 3,298 Council tenants were in receipt of Universal Credit (Housing Costs) as of May 2021.
- The threshold for households impacted by the Benefit Cap for 2021/2022 remains as £384.62 per week for families and £257.69 per week for single people. Contact continues to be made through a variety of channels to offer advice and support to any households affected by the reduced benefit cap.
- Officers within the Council's Housing Services Team:
  - conducted a telephone campaign for all tenants aged 70 and over to ensure they were safe and well during the initial stages of the pandemic in April/May 2020 this involved sharing and collation of data with colleagues in the Health and Social Care Partnership.
  - proactively contacted tenants which allowed officers to respond to emerging issues e.g., through targeted contact with those tenants whose rental payment patterns had changed and by responding to contacts

- from those seeking assistance on a full range of housing issues.
- directed tenants to the full range of supports available from within the Council, external agencies and partners to enable the relevant support to be provided when other issues emerged during contact that were impacting on general wellbeing, such as financial issues, support needs and digital access.
- The Renfrewshire Common Housing Allocation Policy continued to be successfully implemented by the Council and its local Housing Association partners with a focus on meeting housing needs and a common approach to how homes that are available to let are allocated in Renfrewshire.
- Linstone Housing Association worked as a community anchor organisation during the pandemic, distributing almost £300,000 of Communities Recovery Funds to 52 organisations across Renfrewshire which helped to sustain communities.

For any further information on the Local Housing Strategy please contact:

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To: Communities, Housing & Planning Policy Board

On: 26 October 2021

Report by: Director of Communities & Housing Services

Heading: Annual Housing Performance Benchmarking Report 2020/21

#### 1. Summary

1.1 This report provides information on the Council's performance in 2020/21 on key Social Housing Charter indicators compared to other local authorities and Registered Social Landlords (RSLs).

1.2 A separate report to this meeting of the Policy Board provides a Half Year Update (2021/22 on performance against the Scottish Social Housing Charter indicators).

#### 2. Recommendations

- 2.1 It is recommended that the Policy Board:
  - (i) notes the Council's performance in 2020/21 on key Housing Charter indicators compared to other social landlords.

#### 3. Background

3.1 The Scottish Social Housing Charter enables each social housing provider to compare its performance against all social landlords in Scotland. The Annual Charter Return consists of 32 performance indicators and 14 contextual indicators and is submitted to the Scottish Housing Regulator (SHR) at the end of May each year. A report on Renfrewshire Council's performance against the Charter in 2020/21 was presented to the Policy Board in August 2021.

- 3.2 Renfrewshire Council is a member of Scotland's Housing Network which collects data from participating landlords and produces benchmarking information. The benchmarking data from Scotland's Housing Network allows the Council to compare performance with a peer group of 26 local authorities and Glasgow Housing Association (GHA). This report draws on that peer group data to benchmark Renfrewshire Council's performance in 2020/21.
- 3.3 In addition, comparison with all landlords from the Scottish Housing Regulator's Charter data is included to (i.e. including all Registered Social Landlords in Scotland, irrespective of size) to allow comparison with a Scotland-wide average.
- 3.4 As reported to the Policy Board in August, Renfrewshire Council's 2020/21 Charter Return highlighted the impact of the pandemic on the Housing service. Benchmarking is designed to assist with service improvement planning through comparison with other organisations. Key benchmarking results are summarised below. This shows where Renfrewshire Council performs well compared to other social landlords as well as several areas where there is scope for further improvement. Nationally performance has been affected by the pandemic and in particular there has been a major effect on voids and re-let timescales. Other outcomes have been affected, with a wide variation across local authorities in impact. For example, tenancy sustainment has improved and there have been fewer evictions.
- 3.5 A full list of the Charter performance indicators for 2020/21 is provided at paragraph 4.8 of this report along with the Scotland Housing Network peer group average for 2020/21 and the Scotland-wide average published by the Scotlish Housing Regulator for 2020/21.

#### 4. Benchmarking Analysis 2020/21

#### 4.1 Tenant Satisfaction

Renfrewshire Council collects this information from a Tenant Satisfaction Survey which is carried out every two years by external consultants. The most recent survey was carried out in 2020 and the headline results were reported to the Policy Board in August 2020 as part of the report on the Annual return on the Scottish Social Housing Charter. Appendix 1 shows that overall satisfaction rates in Renfrewshire improved since the previous survey in 2017/18.

 88.8% of Renfrewshire Council tenants were satisfied with the overall service provided by the Council compared with the SHN group average of 84.9% in 2020/21 and the Scottish average of 89% (20/21)

#### 4.2 Customer and Landlord Relationship

• 93.7% of Renfrewshire Council tenants said they were satisfied with 'opportunities to participate', which is a 6 percentage-point improvement from the previous survey in 2017/18, considerably better than the SHN group average of 80.6% in 2020/21 and also well above the Scottish average of 86.6%.

• In 2020/21, 100% of all 1st stage complaints were responded to in full, which is better than the SHN group average of 94.5%. 100% of all 2nd stage complaints were responded to in full within Renfrewshire which is also above the SHN group average of 90.1%. On both these indicators, performance was better than the SHR average in 2020/21.

#### 4.3 Housing Quality and Maintenance

- 91.7% of Renfrewshire Council's housing met the SHQS standard which is slightly higher than the SHN group average in 2020/21 (91.4%) and slightly above the Scottish average (91%). After applying allowable exclusions and abeyances, the Council is 100% compliant with SHQS. Most of the abeyances are the result of refusal by the current tenant to allow internal works to be carried out. The Council has an ongoing programme to target these properties and carry out the necessary work with agreement of current tenants or when properties become void in the future.
- **86.1%** of tenants were satisfied with the quality of their home, higher than the SHN group average in 2020/21 (82.9%) but just below the Scottish average (87.1%).
- Renfrewshire Council's average time to complete emergency repairs increased slightly to 6.2 hours from 5.5 hours in the previous year. This is longer than the SHN group average in 2020/21 (4.6 hours) and the Scottish average (4.2 hours).
- The average time to complete non-emergency repairs was **10.7 days**. This is longer than the SHN group average in 2020/21 (6.9 days) and the Scottish average in 2020/21 (6.7 days).
- **85.1%** of non-emergency repairs were completed 'right first time' an increase from last year (82.6%) but lower than the SHN group average in 2020/21 (93%) and the Scottish average for 2020/21(91.5%).
- **92%** of tenants who had repairs carried out were satisfied with the repairs service. This is better than last year (90.8%), and better than both the SHN group average for 2020/21 (90.2%) and the Scottish average (90.1%).

# 4.4 Estate Management, Anti-social Behaviour, Neighbourhood Nuisance, Tenant Disputes

- **84.5**% of tenants were satisfied with their landlord's contribution to the management of the neighbourhood compared to the SHN group average of 83.5%. The Scottish average is higher at 86.1%.
- The Council's rate of refusal of tenancy offers has improved to 24.1% in 2020/21 (from 40.2% in the previous year) this is better than the SHN group average (36.5% in 2020/21) and the Scottish average (31.9%).

• 99.8% of anti-social behaviour cases were resolved. This is better than the SHN group average (94% in 2020/21) and the Scottish average (94.4%).

#### 4.5 Housing Options and Access to Housing

- **6.6%** of lettable houses became vacant during the year which is substantially lower from last year's figure of 9.5%. Renfrewshire Council's turnover is slightly lower than the SHN group average (6.7% in 2020/21) and the Scottish average (7% in 2020/21).
- It took an average of **85.7 days** to re-let properties during 2020/21. This indicator was seriously impacted by pandemic restrictions. Not only were there were rises in average days to let with other local authorities but there is are significant differences between local authorities, ranging from 164 days and the bottom quartile to 21 days by the best performance. The SHN group average for 2020/21 increased to 57 days from 35. The Scottish average was (56.3 days).

The average length of time taken to re-let properties has increased significantly in the last year. Restrictions during the year included periods when only essential moves could take place, constraints on the type of repair works which could be undertaken, reduced capacity and material availability in the construction sector and the impact of some external contractors placing their staff on furlough, along with constraints on allocation processes that were severely impacted, through limited access to offices and facilities, and a restricted viewing process. Work is ongoing to learn from good practice elsewhere and identify opportunities to make improvements in this area. Performance on average days to let is starting to improve, as at the end of August the average had reduced to 78 days.

• The average time to complete approved medical adaptations in 2020/21 was also affected by the pandemic restrictions as the average days increased to 79 days from 36 days, again there is a similar picture across the local authority sector, where Local authority averages ranged from 386 days to 10 days. The SHN group average which went from 36 days in 19/20 to 47 days on average for 2020/21. The Scottish average increased to an average of 58 days.

Work on major adaptations has recommenced with those identified by Social Work as most critical being prioritised. The remainder are being worked on in date order but given the current backlog, there will continue to be extended timescales for completion until this is fully addressed.

- The Council's tenancy sustainment figure has improved, from 88.5% in 2019/20 to **92%** of all new tenancies sustained for more than a year. This is slightly better than the SHN group average of 91.1%, the Scottish average is 91%.
- The rate of tenancy sustainment for new tenants who were formerly homeless improved significantly to **88.4%** from 80.4%, which is close to the SHN group average of 89.9% and the Scottish average (90.2%).

#### 4.6 Homelessness

• **32.1%** of homeless households were referred to RSLs under 'Section 5' arrangements and through other referral routes which is higher than the SHN group average of 15.4% and the SHR average of 29.7%.

#### 4.7 Good Value from Rents & Service Charges

- The amount of rent collected as a proportion of the total rent due in the reporting year was 99% which is better than the SHN group average of 98.7% and similar to the Scottish average of 99.1%.
- The gross value of rent arrears as a percentage of rent due dipped slightly in 2020/21 to **6.4%** from 5.7%. Performance on gross rent arrears remains better than the SHN group average (7.8% in 2020/21) and just higher than the Scottish average (6.1%).
- At **1.58%**, the proportion of rent lost through empty properties is above the SHN group average of 1.3% in 2020/21 and slightly higher than the Scottish average of 1.4%.

Minimising void periods and reducing rent loss remains a key priority for the housing service.

#### 4.8 Housing Charter Indicators

INE	DICATOR	Renfrev	vshire Co	ouncil				S H N (1)	S H R (2)
		16/17	17/18	18/19	19/20	20/21	DOT	20/21	20/21
1	% satisfied with the overall service provided	82.2%	88.0%	88.0%	88.8%	88.8%	$\leftrightarrow$	84.9%	89%
2	% satisfied with keeping tenants informed	79.5%	82.2%	82.2%	88.4%	88.4%	$\leftrightarrow$	86.4%	91.7%
3	% of all complaints responded to in full at 1st stage	n/a	n/a	n/a	99.7%	100%	1	94.5%	97%
	% of all complaints responded to in full at 2nd stage	n/a	n/a	n/a	94.1%	100%	<b>↑</b>	90.1%	92.6%
4	Average time in working days for a full response at Stage 1	n/a	n/a	n/a	3.6	4.97	<b>→</b>	6.7	5
	Average time in working days for a full response at Stage 2	n/a	n/a	n/a	14.6	13.9	<b>↑</b>	22.4	19
5	% satisfied with opportunities to participate	84.2%	87.8%	87.8%	93.7%	93.7%	$\leftrightarrow$	80.6%	86.6%

INC	DICATOR	Renfrey	vshire Co	ouncil				SHN	SHR
								(1)	(2)
		16/17	17/18	18/19	19/20	20/21	DOT	20/21	20/21
6	% meeting the SHQS % stock	91.4%	93.5%	94.3%	94.6%	91.7%	<b>↓</b>	91.4%	91%
7	% Satisfied with quality of home	82.2%	83.9%	83.9%	86.1%	86.1%	$\leftrightarrow$	82.9%	87.1%
8	Average length of time taken to complete emergency repairs (hours)	6.9	5.1	5.1	5.5	6.2	<b>↓</b>	4.6	4.2
9	Average length of time taken to complete non-emergency repairs (days)	7.4	7.1	6.9	7.8	10.7	<b>↓</b>	6.9	6.7
10	% of non- emergency repairs completed right first time	94.8%	90.2%	88.1%	82.6%	85.1%	<b>↑</b>	93%	91.5%
11	How many times in the reporting year did you not meet your statutory obligations to complete a gas safety check within 12 months of a gas appliance being fitted or its last check.	3	3	3	17	1471	<b>↓</b>	11907 total	17420 total
12	% Satisfaction with repairs service	91.4%	98.3%	92.5%	90.8%	92.0%	<b>↑</b>	90.2%	90.1%
13	% of tenants satisfied with the landlord's contribution to the management of the neighbourhood they live in	82.5%	83.2%	83.2%	84.5%	84.5%	$\leftrightarrow$	83.5%	86.1%
14	% of tenancy offers refused	39.7%	37.7%	46.4%	40.2%	24.1%	<b>↑</b>	36.5%	31.9%
15	% of anti-social behaviour cases reported in the last year which were resolved.	96.4%	95.0%	96.0%	99.4%	99.8%	<b>↑</b>	94%	94.4%
16	% of new tenancies sustained – Overall Existing Tenants	87.5% 88.4%	88.5% 91.2%	88.5% 94.2%	88.5% 95.4%	92% 95.5%	<b>↑</b>	91.1%	91%
	Homeless Tenants	78.1%	84.6%	82.1%	80.4%	88.4%	<u> </u>	89.9%	90.2%
	Housing List	91.9%	89.3%	90.0%	91.7%	92.8%	<u> </u>	90.3%	90.2%
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INC	DICATOR	Renfre	vshire Co	ouncil				S H N (1)	S H R (2)
		16/17	17/18	18/19	19/20	20/21	DOT	20/21	20/21
17	% of Lettable Houses that became vacant in last year	9.7%	9.2%	9.7%	9.5%	6.6%	<b>↑</b>	6.7%	7%
18	% of rent due lost through properties being empty during the last year	1.5%	1.3%	1.4%	1.5%	1.58%	<b>↓</b>	1.3%	1.4%
19	No of Households currently waiting for adaptations	New ind	licator		46	129	<b>\</b>	3121 total	4896
20	Total Cost of adaptations completed in the year by source of funding	New inc	licator		402,00 0	£86,15 2	↓		
21	Average time to complete approved adaptations (days)	44	33.6	56.8	36.2	79.4	<b>\</b>	47	58
22	% of court actions initiated which resulted in eviction - all reasons	26.4%	25.0%	27.4%	20%	0	<b>\</b>	49.3%	22.1%
24	Homelessness - % of homeless households referred to RSLs under section 5 and through other referral routes	New inc	licator		26.3%	32.1%	<b>↓</b>	15.4%	29.7%
25	% tenants who feel rent represents value for money	77.2%	75.8%	75.8%	78.2%	78.2%	$\leftrightarrow$	82.3%	82.8%
26	Rent collected as % of total rent due in the reporting year	100.1 %	101.2 %	100.0	99.5%	99%	<b>\</b>	98.7%	99.1%
27	Gross rent arrears (all tenants) as at 31st March each year as a % of rent due for the reporting year	5.4%	4.9%	5.8%	5.7%	6.4%	<b>↓</b>	7.8%	6.1%
28	Average annual management fee per factored property	£90	£90	£90	£108	£0	NA	£110.8 2	£103.1
29	Owners satisfied with factoring service	57.6%	56.7%	61.0%	60.8%	62.4%	1	55.3%	65.1%

INE	INDICATOR Renfrewshire Council								S H R (2)
		16/17	17/18	18/19	19/20	20/21	DOT	20/21	20/21
30	Average length of time taken to re-let properties in the last year (days)	38.0	38.2	38.5	45	85.7	<b>\</b>	57.1	56.3
31	Gypsies/travellers - Average weekly rent per pitch								
32	% of gypsies/ travellers satisfied with the landlord's management of the site	N/A no s	sites in Re						

Source: (1) Scottish Housing Network website (Las + GHA) (2) Scottish Housing Regulator Website

#### Implications of the Report

- 1. **Financial** None
- 2. HR & Organisational Development None
- 3. Community/Council Planning

Building strong, safe, and resilient communities – Improving and maintaining neighbourhoods and homes.

Working together to improve outcomes – Increasing resident satisfaction with neighbourhoods and communities

- 4. **Legal** –None
- 5. **Property/Assets** None
- 6. **Information Technology** None
- 7. Equality & Human Rights –

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website

- 8. **Health & Safety** None
- 9. **Procurement** None

- 10. Risks None
- 11. **Privacy Impact** None
- 12. **COSLA Policy Position** N/A
- 13. Climate Risk None

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#### **Background Papers**

• Report to the Communities, Housing and Planning Policy Board on 27 October 2020, 'Annual Housing Performance Benchmarking Report 2019/20'.

The foregoing background papers will be retained within Communities, Housing and Planning Services for inspection by the public for the prescribed period of four years from the date of the meeting.

The contact officer within the service is Jennifer Murdoch, Housing Regeneration and Service Improvement Manager, Communities, Housing & Planning Services, 0141 618 6261, Jennifer.murdoch@renfrewshire.gov.uk

Page 162 of 462



To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Director of Communities Housing & Planning Services

Heading: Social Housing Charter Performance: 2021/22 Half Year Update

#### 1. Summary

1.1 Local authorities and Registered Social Landlords (RSLs) are required to submit an Annual Return on performance against the Scottish Social Housing Charter indicators to the Scottish Housing Regulator. A report on performance for 2020/21 was presented to the Policy Board in August 2021. This report provides Members with an update for the first six months of 2021/22.

1.2 A separate report to this meeting of the Policy Board provides benchmarking information for 2020/21, comparing Renfrewshire Council's performance with other social landlords.

#### 2. Recommendations

- 2.1 It is recommended that the Policy Board
  - (i) notes the 2021/22 Half Year Update Report on Scottish Social Housing Charter Performance attached as appendix 1.

#### 3. Background

- 3.1 The Half Year Update on Scottish Social Housing Charter Performance provides information on the first two quarters of 2021/22:
  - Section 1 provides performance information against the Charter indicators along with comparative data for the last three years, and
  - Section 2 reports on management information for key areas of the housing service – allocations and managing tenancy change; repairs; homelessness and housing advice; rent arrears.

- 3.2 As anticipated, overall performance in the first 6 months of 2021/22 continued to be impacted by the Covid-19 Pandemic, including:
  - Gas servicing has been seriously affected by pandemic restrictions, however, since April, the situation has improved and the number of times that a gas service missed the anniversary date has reduced. The attached report shows that, of the 5,421 safety checks due in the first six months of the year, 5,337 were carried out within the required 12-month period (Charter Indicator 11). As at the end of September, there were 84 occasions where a service was not carried out by the anniversary date. The reasons for this remains to be issues with access where tenants are isolating or have tested positive for Covid-19. Throughout the period, procedures have been amended in line with Scottish Government and Gas Safe guidance. All 84 of the missed services have since been accessed and completed.
  - There were around 9,000 routine repairs carried in the first five months of 2021/22 which is higher than at the same point last year, where just around 2,700 non-emergency repairs had been carried out (Charter Indicator 9). In addition, there were over 7,000 emergency repairs completed up to the end of August and the average time taken to complete them was 5.8 which is better than the position at the year end of 6.2 hours (Charter Indicator 8).
  - Letting activity is showing signs of a return to pre pandemic levels.
     During the pandemic the number of properties re-let had reduced significantly and there was a knock effect to the average days to re-let properties. As at the end of the five months there were 461 re-lets, this is on a par with previous years. The average days to re-let has been significantly impacted by the pandemic at 76.4 days. (Charter Indicator 30).
  - Similar to the same time last year, there has been a slight reduction in the rent collection rate the rent collected in the first six months of the year represented 96.5% of the total rent due, compared with 99% in 2020/21 (Charter Indicator 26). The gross rent arrears figure has increased up to 8.17% at the end of September compared with 6.4% at April 2020/21 (Charter Indicator 27).
- 3.3 Members should note that for some of the Charter indicators, data is only reported on an annual basis and will not be available until the end of the financial year. For this reason, there are some gaps in the tables in appendix 1 of the report.

Members have previously been advised about issues relating to the housing repairs service, including repairs to vacant properties (voids), and adaptations. The backlog of voids is significantly in excess of that which can be managed internally, and work has been undertaken to scope the works and contractual arrangements with external providers are now being put into place.

There is also a backlog of outstanding adaptations. These range from minor aids through to more substantial works like wet rooms, and level access shower conversions and ramps. In terms of securing additional capacity to deal with this backlog, initial discussions have been held with contractors to assess capacity to accept the works and arrangements are being made to visit properties to understand the scope of works prior to allocation of work. Urgent adaptations will be prioritised.

Services will continue to prioritise work to reduce these backlogs. Subject to the constraints on internal and external capacity outlined above, it is anticipated that the backlog could be substantially addressed by the end of financial year.

## Implications of the Report

- 1. **Financial** None
- 2. HR & Organisational Development None
- 3. Community/Council Planning

Building strong, safe, and resilient communities – Improving and maintaining neighbourhoods and homes.

Working together to improve outcomes – Increasing resident satisfaction with neighbourhoods and communities

- 4. **Legal** –None
- 5. **Property/Assets** None
- 6. **Information Technology** None
- 7. Equality & Human Rights –

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website

- 8. **Health & Safety** None
- 9. **Procurement** None
- 10. **Risks** None
- 11. **Privacy Impact** None
- 12. **COSLA Policy Position** N/A

#### **Background Papers**

• Report to the Communities, Housing and Planning Policy Board on 17 August 2021, 'Scottish Social Housing Charter: Annual Return 2020/21'.

The foregoing background papers will be retained within Communities, Housing and Planning Services for inspection by the public for the prescribed period of four years from the date of the meeting.

The contact officer within the service is Jennifer Murdoch, Housing Regeneration and Service Improvement Manager, Communities, Housing & Planning Services, 0141 618 6261, Jennifer.murdoch@renfrewshire.gov.uk



# **Scottish Social Housing Charter**

**Outturn report** 

2021 - 2022 6 Monthly Update

**Contents** 

**Section 1 Outturn Report** 

**Section 2 Management Information** 

## SECTION 1: OUTTURN REPORT (April-September 2021-2022)

#### **Overall Satisfaction**

No.	Indicator	17/18	18/19	19/20	20/21	21/22	Notes
						Six Month position	
1	Percentage of tenants satisfied with the overall service provided by their landlord.	(a)88.0%	(a)88.0%	(b)88.8%	(b)88.8%	Reported annually	The most recent data relates to the 2020 Tenant Satisfaction Survey.

Sources: (a) 2018 Tenant Satisfaction Survey (b) 2020 Tenant Satisfaction Survey

## 1. The Customer Landlord Relationship

#### Communication

No.	Indicator	17/18	18/19	19/20	20/21	21/22	Notes
						Six Month position	
2	Percentage of tenants who feel their landlord is good at keeping them informed about their services and decisions.	(a)82.2	(a)82.2	(b)88.4%	(b)88.4%	Reported annually	The most recent data relates to the 2020 Tenant Satisfaction Survey.

Sources: (a) 2018 Tenant Satisfaction Survey (b) 2020 Tenant Satisfaction Survey

## **Complaints**

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes		
	The percentage of all complaints responded to in full at Stage 1	N/A	N/A	99.7%	100%	100%	Out of 290 Stage 1 complaints received, 290 were responded		
	The average time in working days for a full response at Stage 1	N/A	N/A	3.6 days	4.97 days	7.8 days	to in full, in an average of 7.8 days.		
3 & 4	The percentage of all complaints responded to in full at Stage 2.	N/A	N/A	94.1%	100%	100%	Out of 12 Stage 2 complaints received, 12 were responded		
	The average time in working days for a full response at Stage 2.	N/A	N/A	14.6 days	13.9 days	20 days	to in full, in an average of 20 days.		

# Participation

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
5	Percentage of tenants satisfied with the opportunities given to them to participate in their landlord's decision-making processes.	(a)87.8%	(a)87.8%	(b)93.7 %	(b)93.7 %	Reported annually	The most recent data relates to the 2020 Tenant Satisfaction Survey.

Sources: (a) 2018 Tenant Satisfaction Survey (b) 2020 Tenant Satisfaction Survey

## Housing quality and maintenance

#### **Housing Quality**

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position
6	Percentage of stock meeting the Scottish Housing Quality Standard (SHQS).	93.5%	94.5%	94.6%	Reported annually	Reported annually
7	Percentage of tenants satisfied with the quality of their home.	(a)83.9%	(a)83.9%	(b)86.1%	Reported annually	The most recent data relates to the 2020 Tenant Satisfaction Survey.
C10	Percentage of homes meeting EESSH	N/A	73.6%	78%	Reported annually	Reported annually

<sup>7)</sup> Sources: (a) 2018 Tenant Satisfaction Survey (b) 2020 Tenant Satisfaction Survey

## Repairs, maintenance and improvements

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
8	Average length of time taken to complete emergency repairs. (hours)	5.1	5.1	5.5	6.2	*5.8 hours	Up to end of August 2021, average time for emergency repairs was 5.8 hours. In this period, 7051 emergency repairs were completed.
9	Average length of time taken to complete non-emergency repairs. (days)	7.1	6.9	7.8	10.7	*11.9	Up to end of August 2021, average time was 11.9 days with 9086 non-emergency repairs completed.
10	Percentage of reactive repairs carried out in the last year completed right first time.	90.2%	88.1%	82.6%	85.1%	Reported annually	Reported annually

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
11	How many times in the reporting year did you not meet your statutory obligations to complete a gas safety check within 12 months of a gas appliance being fitted or its last check?	3	3	17	1471	84	The ability to carry out gas safety services has been seriously impacted by Covid-19 restrictions. 5421 services were due to be completed between April and September. Of these, 5337 services were carried out within the 12-month anniversary date.
12	Percentage of tenants who have had repairs or maintenance carried out in last 12 months satisfied with the repairs and maintenance service.	98.3%	92.5%	90.8%	92.0%	92.8%	Up to the end of September 2021, we asked 515 tenants about repairs satisfaction. 92.8% said they were satisfied or very satisfied with the service received.

<sup>\*</sup>These are five month figures (From 1 April 2020 to 31 August 2021)

# 3. Neighbourhood and community

## Estate management, anti-social behaviour, neighbour nuisance and tenancy disputes

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
13	Percentage of tenants satisfied with the landlord's contribution to the management of the neighbourhood they live in.	(a)83.2%	(a)83.2%	(b)84.5%	84.5%	Reported annually	The most recent data relates to the 2020 Tenant Satisfaction Survey.
14	Percentage of tenancy offers refused during the year.	37.7%	46.5%	40.2%	24.1%	39.5%	Between April and September, 688 offers of housing were issued, 272 of these were refused.
15	Percentage of anti-social behaviour cases reported in the last year which were resolved.	95.0%	96.0%	99.4%	99.8%	99%	191 cases out of 193 were resolved.

<sup>13)</sup> Sources: (a) 2018 Tenant Satisfaction Survey (b) 2020 Tenant Satisfaction Survey

# 4. Access to housing and support

# Tenancy sustainment and tenancy turnover

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
	Percentage of new tenancillet.						
	Existing tenants	91.2%	94.2%	95.4%	95.5%	95.1%	Sustainment has remained
16	Homeless applicants	84.6%	82.1%	80.4%	88.4%	89.5%	stable during the first six
	Housing List applicants	89.3%	90.0%	91.7%	92.8%	94.3%	months of 2021/22.
	Other	66.7%	0	0	0	0	
	Overall	88.5%	88.5%	88.5%	92%	92.9%	
17	Percentage of lettable houses that became vacant in the last year.	9.2%	9.7%	9.5%	6.6%	4.2%	493 properties have become void in the first six months of 2021/22.
18	Percentage of rent due lost through properties being empty during the last year.	1.3%	1.4%	1.5%	1.58%	2.33%	Void rent loss has increased to £580,600 of £24,904,000 rent due at the six-month position in 2021/22.

# Housing options and access to housing

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes	
19	Number of households currently waiting for adaptations to their home	N/A	N/A	46	129	Reported annually	Reported annually	
20	Total cost of adaptations completed in the year by source of funding (£)	N/A	N/A	£ 402,000	£86,152	Reported annually	Reported annually	
21	Average time to complete adaptations (days)	33.6	56.8	36.2	79.4	Reported annually	Reported annually	
22	Percentage of the court actions initiated which resulted in eviction and the reasons for eviction.	25.0%	27.4%	20%	0	0	There was one eviction for anti-social behaviour in	
	Non-payment of rent	24.6	26.7%	20%	0	0	August 2021.	
	Anti-social behaviour	0.4	0.7%	0	0	1		
	Other	0	0	0	0	0		

#### **Homelessness**

No	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
24	Homelessness (LAs only) – the percentage of homeless households referred to RSLs under section 5 and through other referral routes.	N/A	N/A	37.1%	26.3%	31%	Of 371* homeless households, 115 were referred to RSLs. (*This is a provisional figure, subject to Scottish Government validation).

Note: Indicator 23 is for RSLs only

## 5. Getting good value from rents and service charges

# Value for money

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
25	Percentage of tenants who feel that the rent for their property represents good value for money.	(a)75.8%	(a)75.8%	(b)78.2%	(b)78.2%	Reported annually	The most recent data relates to the 2020 Tenant Satisfaction Survey.

Sources: (a) 2018 Tenant Satisfaction Survey (b) 2020 Tenant Satisfaction Survey

### **Rents and service charges**

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
26	Rent collected as percentage of total rent due in the reporting year.	100.2%	100%	99.5%	99%	96.5%	While arrears escalation activity has been suspended, officers are making contact with tenants to check on health and well-being and offering advice, support and signposting to relevant services where required.
27	Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year.	4.88%	5.8%	5.7%	6.4%	8.17%	Gross arrears increased by over £900,000 in the last six months to £3,972,600.
28	Average annual management fee per factored property.	£90.00	£90.00	£108	£0	Reported annually	Reported annually

No.	Indicator	17/18	18/19	19/20	20/21	21/22 Six Month position	Notes
29	Percentage of factored owners satisfied with the factoring service they receive.	56.7%	61.0%	60.8%	62.4%	Reported annually	Reported annually
30	Average length of time taken to re-let properties in the last year. (days)	38	38	45	85.7	76.4 days	Over the first 6 months of 21/22 461 re-lets have taken place. Re-let timescales have been significantly impacted by the Coronavirus pandemic since March 2020.

Source: 29 - Annual owners services survey

# **Section 6 Other Customers; Gypsies/ Travellers**

No.	Indicator	17/18	18/19	19/20	20/21	21/22		
		Six Month positi						
31	Gypsies/travellers – Average weekly rent	Currently there are no gyncy/traveller sites in						
	per pitch.  For those who provide sites - percentage of	Currently there are no gypsy/traveller sites in						
32	gypsies/travellers satisfied with the landlord's management of the site.	Renfrewshire.						

#### **SECTION 3: MANAGEMENT INFORMATION**

## **Allocations and Managing Tenancy Change**

Table 1 notes the number of applicants on housing list.

	17/18	18/19	19/20	20/21	21/22 Six Month position
Number of applicants on housing list - at 30 Sept 2021	5532	5553	5253	5901	5672
of which number who have their application on hold	1163	1118	1016	1034	983

Table 2 provides the source of housing applicant from the allocation policy.

Group	19/20	0	20/21	L	21/22 Six Month position		
	Applicants	%	Applicants	%	Applicants	%	
Statutory Homeless	180	3.4%	254	4.30	242	4.27%	
Mobility	420	8%	435	7.37	402	7.09%	
General Applicants (not landlord's own tenant)	3440	65.5%	3859	65.40	3667	64.65%	
Transfer Applicants (with housing need)	662	12.6%	745	12.62	720	12.69%	
Transfer Applicants (no housing need)	551	10.5%	608	10.30	641	11.30%	
Total	5253	100%	5901	100%	5672	100.00%	

Table 3 shows lets made through and outwith the group system.

	17/18		18/19		19/20		20/21		21/22 Six Month position	
	Number	%	Number	%	Number	%	Number	%	Number	%
Lets through group system	937	92.6%	990	93.4%	1074	94.2%	500	83%	426	90.3%
Lets outwith group system	75	7.4%	70	6.6%	66	5.8%	99	17%	46	9.7%
Total Lets	1012	100%	1060	100%	1140	100%	599	100%	472	100%

Table 4 shows lets to each group and the target for lets to each group.

	19/20		20/21		21/22 Six Month position		Targets
Group	Lets	%	Lets	%	Lets	%	%
Statutory Homeless	319	33%	245	49%	201	47.18%	49%
Mobility	103	10.6%	74	14.8%	53	12.44%	10%
General Applicants (not landlords' own tenant)	385	39.8%	128	25.6%	119	27.93%	23%
Transfer Applicants (with housing need)	101	10.4%	47	9.4%	43	10.09%	15%
Transfer Applicants (no housing need)	60	6.2%	6	1.2%	10	2.35%	3%
Total	968	100%	500	100%	426	100.00%	100%

Table 5 gives details for lets outwith the group system.

	17	7/18	18	8/19	19	9/20	20	0/21		21/22 onth position
Category	Lets	%	Lets	%	Lets	%	Lets	%	Lets	%
Sheltered	32	42.7%	30	42.9%	39	59.1%	25	25.25%	22	47.8%
Special Lets	28	37.3%	25	35.7%	19	12.1%	25	25.25%	20	43.5%
Regeneration	15	20%	15	21.4%	8	28.8%	49	49.5%	4	8.7%
Total	75	100%	70	100%	66	100%	99	100%	46	100%

Table 6 shows lets by house type.

	17/1	L8	18/2	L9	19/2	0	20/2	1	21,	/22
House Type									Six Montl	n position
	Number	%	Number	%	Number	%	Number	%	Number	%
Tenement Flat	512	50.6%	572	54%	543	47.6	232	39%	210	44.5%
Own Door Flat	192	19.0%	173	16.3%	224	19.6	122	20%	94	19.9%
Multi-storey Flat	83	8.2%	93	8.8%	77	6.8	42	7%	54	11.4%
House	78	7.7%	62	5.8%	113	9.9	122	20%	48	10.2%
Other Flat	62	6.1%	82	7.7%	83	7.3	18	3%	19	4.0%
Maisonette	28	2.8%	24	2.3%	37	3.2	14	2%	16	3.4%
Bungalow	23	2.23	22	2.1%	20	1.8	17	3%	8	1.7%
Amenity Flat	1	0.1%	1	0.1%	2	0.2	4	1%	0	0.0%
Prefab	0	0.0%	1	0.1%	0	0	0	0%	1	0.2%
Sheltered Bungalow	7	0.7%	4	0.4%	11	1.0	7	1%	4	0.8%
Sheltered Flat	26	2.6%	26	2.4%	30	2.6	20	3%	18	3.8%
Total	1012	100%	1060	100%	1140	100	599	100	472	100.00%

Table 7 shows Section 5 and Nomination Lets information.

Table 7 No	Table 7 Nomination & S5 Lets								
	Council nomination lets		% of overall lets to Council	Section 5 lets	% lets to Section 5	% overall lets to			
	General stock	Specialist/sheltered/supported	nominations	Total	stock	Council			
17/18	100	7	14.3%	117	18.6%	29.8%			
18/19	75	17	12.2%	130	20.9%	29.4%			
19/20	47	9	6.9%	142	20.9%	23.4%			
20/21	19	1	3.3%	165	31.8%	30.0%			
21/22 Six Month position	12	4	3.96%	66	22.15%	20.3%			

Note: Three RSLs have still to provide (September figures) a return for the 6-month update Section 5 = general stock only (excludes specialist housing)

### **Repairs**

In the first five months of 2021/22, over 14,000 repairs were carried out and 95% of these were completed within the target timescale.

Table 8 provides data in respect of repairs completed by category of repair:

- an emergency repair is classed as one where there is a threat to health and safety or where we need to take quick action to prevent damage
- 'right to repair' qualifying repairs are urgent repairs which must be carried out within a specified timescale in terms of the Housing (Scotland) Act 2001
- routine repairs are everyday repairs which are required as a result of normal wear and tear of the property
- programmed repairs are generally non-urgent general maintenance repairs which are carried out on a programmed basis rather than carrying out individual responsive repairs (usually larger scale repairs within common ownership)

Table 8 – Repairs % completed in target time								
Category of Repair	18/19	19/20	20/21	21/22 Five Month position*				
Emergency Completed	98.3%	98%	98.7%	97%				
Right to Repair Completed	99.9%	100%	99.5%	99%				
Urgent Completed	97.6%	94%	87%	89%				
Routine Completed	92.5%	90%	90%	88%				
Programmed Completed	98.5%	97%	98.8%	100%				
Total Repairs Completed	96%	95%	96.2%	95%				

<sup>\*</sup>The figures for table 8 are from April 2021 to the end of August 2021

Table 9 provides information on Customer Contact Centre performance in relation to housing repairs calls. This shows the volume of calls for the first six months of 2021/22 and the outcomes for calls received. Just over 31,000 calls were made to report repairs and 90% of these were answered. The average waiting time for customers was 00:02:06 seconds.

Table 9 - Customer contact centre								
Indicator	Number	Percentage						
Total calls attempted	31,288							
Calls answered	28,050	90%						
Calls abandoned	3,238	10%						
Calls answered within 40 second target time	14,411							
% of all attempted calls answered within 40 sec target (service level)		51%						
Average waiting time	00:02:06							
Maximum waiting time (average)	00:03:52							
'Ren Repairs' app (email correspondence)	1,786							
'Ren Repairs' registered repairs	2,796							

### **Homelessness and Housing Advice**

Table 10 provides information on the number of applications that were assessed as being statutorily homeless or threatened with homelessness. Performance in terms of time taken to complete assessments continues to compare well with other Scottish Local Authorities.

Table 10 Applications and Decision Making	17/18	18/19	19/20	20/21	21/22 Six Month position
Number of homeless applications requiring assessment	860	848	874	832	475
Total number of service users – those who were homeless, threatened with homelessness, or requiring housing options advice.	1,962	1,956	1,941	2,084	1140
Number of applications assessed as 'homeless or threatened with homelessness' (i.e. the Council had a duty to rehouse)	692	705	731	682*	371
Proportion of assessments completed within 28 days	96%	96.5%	98.6%	99.7%	100%

<sup>\*</sup>Awaiting final Scottish Government confirmation

Table 11 measures satisfaction with Housing options service.

Table 11 – Satisfaction	17/18	18/19	19/20	20/21	21/22 Six Month position*
% pleased with the quality of advice and information they were given	97.5%	97.28%	98.72%	96.3%	100%
% pleased with the overall quality of the service they received.	98.4%	98.3%	99.64%	96.3%	100%
% Satisfied with temporary accommodation	89%	92.1%	90.8%	94.7%	100%

<sup>\*</sup>Feedback from 35 interviews

### **Rent Arrears**

Table 12 shows that the rental due to be collected between April and September was almost £25 million. At the end of September 2021, £2.74 million was owed in current tenant arrears, which excludes former tenant arrears.

Table 12 - Current Tenant Rent Arrears							
	17/18	18/19	19/20	20/21	21/22 Six Month position		
Annual Rental Income	£45,654,500	£45,895,000	£46,460,700	£47,627,600	£24,904,000		
Number of Tenants	11,371	11,294	11,305	11,121	11,804		
Total Arrears Owed All	£1,146,600	£1,141,900	£1,363,500	£1,849,868	£2,743,000		

Table 13 shows the recovery action taken. During the current pandemic all escalation activity has been suspended.

Table 13 – Recovery Action								
	17/18	18/19	19/20	20/21	21/22 Six Month position			
NPRP issued	1942	1802	1494	4	0			
All Cases calling at Court	974	1112	885	67	119			
Decrees Granted	106	127	87	0	0			
Evictions enforced S/Officer	9	10	6	0	0			
Average time first calling	10 weeks	9 weeks	11 weeks	11 weeks	0 weeks			
Average time recalled at court	7 weeks	4.5 weeks	11 weeks	23 weeks	2.8 weeks			

Table 14 provides a profile of arrears by value.

Table 14 – Profile of Arrears by Value								
	17/18	18/19	19/20	20/21	20/21 Six Month position			
Under £250	£101,700	£107,300	£110,900	£109,500	£183,900			
Between £250 & £500	£169,800	£186,300	£183,100	£187,500	£304,800			
Between £500 & £1,000	£323,200	£323,600	£359,400	£333,700	£500,800			
Over £1,000	£551,900	£524,700	£710,100	£1,219,200	£1,753,500			
TOTALS	£1,146,600	£1,141,900	£1,363,500	£1,849,900	£2,743,000			

Table 15 shows the status of arrears debt.

Table 15 – Status of Rent Debt							
	17/18	18/19	19/20	20/21	21/22 Six Month position		
Arrears Pre-Court	£634,600	£649,700	£871,500	£1,493,900	£2,367,900		
Arrears Post Court	£409,500	£368,400	£321,300	£201,800	£233,000		
Arrears Rent Direct	£102,500	£123,800	£170,700	£154,200	£142,100		
TOTALS	£1,146,600	£1,141,900	£1,363,500	£1,849,900	£2,743,000		

Table 16 shows the amount owed in rent by the age of tenants. There has been an increase across all age ranges.

Table 16 – Profile of Arrears by Age								
	17/18	18/19	19/20	20/21	21/22 Six Month position			
Under 25 years	£81,600	£90,500	£153,100	£112,700	£165,600			
Between 25 & 49 years	£844,700	£826,600	£885,500	£1,230,100	£1,805,400			
Between 50 & 60 years	£186,700	£176,900	£222,300	£358,100	£540,200			
Over 60	£33,600	£47,900	£102,600	£149,000	£231,800			
TOTALS	£1,146,600	£1,141,900	£1,363,500	£1,849,900	£2,743,000			

Table 17 provides summary information on benefit levels compared to previous years. Benefit uptake has remained around 76% in the first six months of 2021/22.

Table 17– Housing Benefit							
	17/18	18/19	19/20	20/21	21/22 Six Month position		
Number of tenants	11,371	11,294	11,305	11,121	11,084		
Tenants with benefit	7,947	7,853	8,178	8,498	8,430*		
Tenants without benefit	3,424	3,441	3,127	2,623	2,654		
% in receipt of Housing Benefit	70%	70%	72%	76%	76.1%		

<sup>\*</sup>being 3,497 UC (from ASR) + 4,933 HB (from Ren622)

Page 180 of 462



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To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Director of Communities and Housing Services

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Heading: Regulation of Social Housing: Assurance Statement 2021

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## 1. Summary

- 1.1 The Council is required to submit an Annual Assurance Statement to the Scottish Housing Regulator in October 2021 demonstrating compliance with the regulatory requirements for local authorities and Registered Social Landlords (RSLs).
- 1.2 Appendix 1 lists the requirements as set out in Chapter 3 of the Scottish Housing Regulator's Regulatory Framework and provides evidence to demonstrate Renfrewshire Council's compliance.
- 1.3 As Members are aware, regular reports are presented to the Policy Board on housing services performance and benchmarking. These reports demonstrate continuing strong performance across most areas of the housing service in 2020/21 but also highlight some areas for improvement. Section 3 of this reports notes these areas for improvement and also refers to the continuing impact of the Coronavirus pandemic on housing services and highlights several areas where it has not been possible to achieve full compliance.
- 1.4 The proposed Annual Assurance Statement 2021 for Renfrewshire Council is attached as appendix 2 for approval by the Policy Board.

# 2. Recommendations

- 2.1 It is recommended that the Policy Board:
  - (i) notes the Regulatory Requirements and evidence of Renfrewshire Council's compliance as set out in appendix 1; and
  - (ii) approves Renfrewshire Council's Annual Assurance Statement 2021 for submission to the Scottish Housing Regulator as attached in appendix 2.

### 3. Background

- 3.1 All social landlords are required to prepare and submit an Annual Assurance Statement to the Scottish Housing Regulator each year. The first Annual Assurance Statement from Renfrewshire Council was approved by the Communities, Housing and Planning Policy Board and submitted to the Scottish Housing Regulator in October 2019.
- 3.2 The regulatory requirements for all social landlords include:
  - Meeting all duties, obligations and responsibilities placed on landlords by legislation and through statutory guidance
  - Achieving the standards and outcomes in the Scottish Social Housing Charter
  - Duties to help people who are homeless, including a statutory duty to prevent and alleviate homelessness
  - Duties relating to the safety of tenants' homes and promoting equality and human rights
  - Meeting the requirements and adhering to relevant guidance from other regulatory bodies
  - Adhering to statutory guidance from the Scottish Housing Regulator and taking account of regulatory advice
- 3.3 The Scottish Housing Regulator lists the regulatory requirements for local authorities under five headings in its Regulatory Framework. Appendix 1, which is attached to this report, shows how Renfrewshire Council meets each of these requirements and gives details of current evidence which demonstrates compliance.
  - 1. Assurance and notification
  - 2. Scottish Social Housing Charter performance
  - 3. Tenants and service users redress
  - 4. Whistleblowing
  - 5. Equality and Human Rights
- 3.4 Arrangements are in place to report regularly to the Policy Board on a range of matters relevant to the above requirements. This includes tenant and resident engagement, service improvement planning, service performance and financial and risk management. Where appropriate, these reports address areas for improvement as well as highlighting areas where the service is performing well. The normal annual cycle of reports is detailed in the table below:

**Table 1. Annual Cycle of Reports** 

Subject	Month
Housing Revenue Account Budget and Rent Levels (report to Council)	February/ March
Private Sector Grant Investment Programme	February/ March
3-year Service Improvement Plan	March
Service Delivery Plan (overview of performance in the previous year)	March
Annual Return on the Charter (and management information on allocations, repairs, homelessness and rent collection)	August
Service Delivery Plan Mid-Year Monitoring	October
Charter Half Year Update (and management information on allocations, repairs, homelessness and rent collection)	October
Annual Housing Performance Benchmarking	October
Annual Customer Engagement report	October*
Budget reports (including Housing Revenue Account)	Each cycle

<sup>\*</sup>The Annual Customer Engagement Report is currently under review following the appointment of Tenant Engagement Consultants and will be presented to the January Board in 2022.

- 3.5 As part of the preparation for the first Annual Assurance Statement in 2019, a full self-assessment exercise was carried out to see if the Council is achieving the 5 outcomes and standards in the Social Housing Charter. This was updated in 2020, with a refresh exercise carried out for Housing Options and Value for Money. Void Management was the focus for self-assessment update following the 2021 ARC return.
- 3.6 Performance in a number of areas has been affected by the pandemic as reported to the Policy Board across the range of housing services for 2020/21. Several areas in particular have been identified for improvement as noted below:
  - Gas Certification: The 2020/21 charter return noted that there had been
    an increase in the number of times in the reporting year that a gas safety
    check was not completed within 12 months of a gas appliance being
    fitted or its last check. However, arrangements were put in place to
    actively engage with tenants to secure access to properties and enable
    safety checks to be carried out. These have now all been completed.
  - Adaptations: The number of households waiting for adaptations to their home increased this year as has the average time to complete adaptations. Work on major adaptations has recommenced with those identified by the Health and Social Care Partnership as most critical being prioritised. However, there is a significant backlog of adaptations ranging from minor aids, to major adaptations. The capacity of our inhouse Building Services team and sub-contractor is constrained, and additional contractor capacity is required to assist in managing the backlog of works. Contractual arrangements are now being put in place to help manage this backlog, and the most urgent cases will be prioritised.
  - Re-let timescales: The average length of time taken to re-let properties
    has increased significantly in the last year. Both impact of COVID and
    self-isolation, and pressure in the construction sector, as well as
    amended work practices have impacted on the capacity within our in
    house Building Services team, and this has resulted in a backlog of voids
    in the system. These issues have also impacted on our voids sub-

contractor. Measures are being put in place to secure additional capacity via external contractors to assist in managing the backlog, and it is hoped that there will be significant inroads into the backlog over the next few months subject to contractor capacity to accept the work, and availability of materials.

- 3.7 The engagement plan issued by the Scottish Housing Regulator for 2020/2021 noted that the Council would have low level engagement. Following publication, the SHR took steps to meet with all local authorities on their Engagement Plans with a specific emphasis on homelessness. Officers met with the SHR in early August to discuss management of homeless services and the impact of Covid 19 on service delivery, a number of areas were discussed, including:
  - Access to Service Applications, Changes to Service, Out of Hours, Trends in Demand /Demographics
  - Assessment Percentage Assessed as Homeless, Percentage Assessed as Duty to House, Lost Contacts
  - **Temporary Accommodation** Accepted/Refused Offers, Failures to Offer, UAO, Use of B&B, Time Spent in Temp
  - Outcomes Lets to Homeless Households, Case Duration, Settled Accommodation Outcomes

The SHR confirmed that they were not looking for any further information at this time.

- 3.8 The Coronavirus pandemic has had a significant impact on housing services, and it was necessary to make major changes to service delivery arrangements in response to restrictions and in keeping with government guidance. Service update reports have been provided to meetings of the Emergencies Board and the Communities, Housing and Planning Policy Board throughout the year, through Service Delivery Plan updates.
- 3.9 Social landlords are required to advise the Scottish Housing Regulator of any material changes to Council's Annual Assurance Statement during the year.
- 3.10 The Scottish Housing Regulator wrote to all social landlords at the end of October 2019 regarding tenant and resident safety, emphasising the importance of obtaining appropriate assurance that they are meeting all duties on tenant and resident safety. Since then, the Council have appointed Savills to carry out a review of the main compliance areas and have assisted in ensuring the appropriate policies, procedures and processes are in place to meet all duties on tenant and resident safety. The pandemic has led to some delays over the last 18 months with the Council's programme of electrical safety inspections which are required to be carried out every five years, however, a programme of works is now underway to carry out these safety inspections where they are required. The Scottish Government extended the deadline for compliance with the new fire and smoke alarm standards to February 2022 for all tenures and a programme of works is currently underway to comply with this requirement.

- 3.11 Through investment in fabric improvements and energy efficiency measures 93% of Council housing stock was compliant with the EESSH1 target after applying allowable exemptions (in line with Scottish Housing Regulator Guidance), meeting the Band C rating by December 2020, when the first milestone of EESSH was required. All social rented housing landlords must now seek to achieve EESSH2 standard by 2032 and work is underway to set out the Council's strategy to do so'
- 3.12 As noted above, the pandemic has had a significant impact on housing services. Figures contained in a separate report to the Policy Board in August 2021 (Scottish Social Housing Charter Annual Performance: 2020/21) shows the impact in areas which have previously been reported to Board.

## Implications of the Report

- 1. **Financial** None.
- 2. **HR & Organisational Development** None.
- 3. Community/Council Planning -
  - Our Renfrewshire is thriving Providing housing and homelessness services which meet regulatory standards.
- 4. **Legal** None.
- 5. **Property/Assets** None.
- 6. **Information Technology** None.
- 7. Equality & Human Rights -
  - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **COSLA Policy Position** Not applicable
- 13. Climate Risk None

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### **List of Background Papers**

Report to Communities, Housing and Planning Policy Board on 15 January 2019, 'Regulation of Social Housing-Response to Consultation by The Scottish Housing Regulator'.

Report to Communities, Housing and Planning Policy Board on 29 October 2019, Regulation of Social Housing: Assurance Statement 2019

Report to Communities, Housing and Planning Policy Board on 17 August 2021, Scottish Social Housing Charter: Annual Return 2020/21.

Report to Communities, Housing and Planning Policy Board on 26 October 2021, Scottish Social Housing Charter Performance: 2021/22 Half Year Update.

The foregoing background papers will be retained within Communities and Housing Services for inspection by the public for the prescribed period of four years from the date of the meeting.

Contact: The contact officer within the service is Jennifer Murdoch, Housing

Regeneration and Service Improvement Manager, 0141 618 6261,

email: jennifer.murdoch@renfrewshire.gov.uk

Attachment(s): Appendix 1: Renfrewshire Council Assurance Statement 2021

Appendix 2: Regulation of Social Housing Assurance Statement

# **APPENDIX 1 – ANNUAL ASSURANCE STATEMENT 2021**

## REFERENCE INDEX

REFERENCE	REFERENCE DESCRIPTION	REFERENCE DESCRIPTION		
	Access to Housing and Support			
AICV	Additional Information Covid-19			
AIG	Additional Information General			
CLR	Customer Landlord Relationship	Customer Landlord Relationship		
CPSP	Corporate Plans Strategies & Procedures	Corporate Plans Strategies & Procedures		
GVRSC	Getting Good Value from Rents & Service Charges	Getting Good Value from Rents & Service Charges		
HQM	Housing Quality and Maintenance	Housing Quality and Maintenance		
HSP	Housing Strategies & Policy	Housing Strategies & Policy		
NC	Neighbourhood and Community			

# **Checklist of Regulatory Requirements/Standards**

# 1. Assurance and Notification

Ref	Requirement	Evidence	Evidence	Compliance
AN1	Prepare an Annual Assurance Statement in accordance with SHR published guidance,	Annual Assurance Statement Presentation to members of the Policy Board 19 <sup>th</sup> October 2021 CHAPS Board Report 26	AIG11 CLR24	A briefing session and presentation on the Annual Assurance Statement 2021 was provided to members of the Policy Board prior to the meeting of the Policy Board.
	submit it to the SHR between April and the end of October each year, and make it available to	October 2021 – Regulation of Social Housing Assurance Statement		The Policy Board has been advised in previous reports of the changes to the Regulatory Framework implemented in 2019.
	tenants and other service users.	CHAPS Board Report 15 January 2019 – Response to Consultation by SHR on ARC Return.	CLR27	Officers have undertaken a targeted self-assessment exercise, building on the previous assessments and information gathering exercises to ensure sufficient evidence is available to provide assurance on compliance with the regulatory requirements.
		Annual Assurance Statement 2019 Feedback Letter from the Scottish Housing Regulator, March 2020	CLR24a	Account has been taken of the SHR's guidance on Annual Assurance Statements in preparing this report.
		People's News and Council Website	CLR 25	Some areas for improvement have been identified and these are detailed within this report and in other reports to the Policy Board.
		Joint Tenant Meeting, 19 <sup>th</sup> August 2021	CLR12, CLR12a, CLR12b, CLR12e CLR12f CLR12g	The first Annual Assurance Statement was approved by the Policy Board on 29 October 2019 and was submitted to the SHR thereafter, with the SHR providing feedback in their letter of 10 March 2020.
				The 2021 Annual Assurance Statement was discussed

Ref	Requirement	Evidence	Evidence	Compliance
				with the Tenants Scrutiny Panel at the joint tenant meeting held in August 2021.  Following Board approval, the Annual Assurance
				Statement 2021 will be available to tenants and other service users on the Council's website.
AN2	Notify the SHR during the year of any material changes to the assurance in the Council's Assurance Statement.	CHAPS Board Report 26 October 2021 – Regulation of Social Housing: Assurance Statement 2021	CLR24	The Coronavirus pandemic has continued to impact housing services, and it has been necessary to make major changes to service delivery arrangements in response to restrictions and in keeping with government quidance.
		Charter Return	CLR23	garamee
				Annual report to charter was submitted to SHR at the end
		Covid-19 Monthly/Quarterly Reporting	AICV9	May 2021 and reported to Board in August 2021.
				The Councils website is updated with information relating
		Correspondence with Scottish	CLR34a	to service changes.
		Housing Regulator regarding gas safety certification, July 2021		Procedures are in place to monitor ongoing compliance
		Safety Certification, July 2021		and any material changes will be reported to the
				Communities and Housing Policy Board and to the Scottish Housing Regulator.
AN3	Have assurance and evidence that the Council is meeting all its legal	Council and Housing Strategies, Plans, Policies and Procedures.		Customer engagement has taken place to review the strategic outcomes in the new Local Housing Strategy
	obligations associated with	New Local Housing Strategy-	HSP1a	Following an updated self-assessment exercise in 2021
	housing and	Update, CHAPS Board Report		on Access to Housing & Void Management
	homelessness services, equality and human rights,	16 March 2021		has been undertaken this year. Further assessments will be undertaken each year on a rolling basis.
	and tenant and resident	New Local Housing Strategy	HSP1a	be andertaken eden year on a rolling basis.
	safety.	Customer Engagement		We continue to collect and analyse data on new and

Ref	Requirement	Evidence	Evidence	Compliance
		Consultation Summary		existing tenants to provide a better understanding of the needs and requirements for all equality groups.
		Scottish Housing Regulator Engagement Plan	CLR38b	The Service works closely with other Council Services to effectively manage Anti Social Behaviour and Neighbour
		Neighbourhood Nuisance & ASB Policy & Practice – CHAPS Board Report 16 March 2021	HPS11	Nuisance. An updated report will be presented to the Community and Housing Policy Board in October 2021.
		Renfrewshire Anti-social behaviour Strategy	NC2	The service monitors performance on an ongoing basis, with regular monthly and quarterly reports prepared for internal review. Performance reports are presented to the Communities Housing & Planning Policy Board on a
		Housing Regeneration & Renewal programme – CHAPS Board Report 18 May 2021	HSP10	six-monthly basis which contain a wide range of management information relating to housing and homelessness services. These reports are publicly available on the Council's website.
		Self-Assessment exercise on charter outcomes Access to Housing & Void Management	CLR28	Performance across the range of housing services is regularly monitored and reported to the Policy Board, including benchmarking over time and with other social landlords. As part of this regular monitoring, areas for
		Performance and Benchmarking Reports.	CLR16, CLR17, CLR18	improvement are identified and action implemented as appropriate.
		Technology Enabled Care (TEC) in Housing Charter, CHAPs Board Report 19 January 2021	HSP7	A tenant satisfaction survey is carried out every two years by independent consultants. Feedback from the 2020 Tenant Satisfaction Survey was used to identify areas for improvement, including the repairs service.
		Communities and Housing Child Protection Procedures	HSP12	When new policies or procedures are being developed, officers seek advice from the Council's Legal Services

Ref	Requirement	Evidence	Evidence	Compliance
		Renfrewshire Child Protection	CPSP5a,	team to ensure any legal issues are identified and given
		Committee Child Protection	CPSP5b,	appropriate consideration. Any relevant issues are
		Practitioner Guidance –	CPSP5c	highlighted for Elected Members in reports to the Policy
		Legislation Update and		Board.
		information for parents/carers		
				The housing allocation process is monitored, and targets
				and outcomes are reported to the Policy Board annually.
		Housing Information & Advice for	CLR9	Due to the Coronavirus Pandemic, the Policy Board was
		People with Disabilities		advised that allocation targets would be carried over from
				2019, with a continuing focus on meeting homelessness
		Tenants Satisfaction Surveys	CLR13	and the highest levels of housing needs and in keeping
				with the needs-based framework set out in the housing
		Consultation on Policy changes	GVRSC4	allocation policy. Targets for 2021 were agreed by the
		and rent setting.		policy board in August.
				To address an increase in hamalage applications
		Other Regulatory body reports		To address an increase in homeless applications, additional properties were made available for use as
		Francisco Alban Manting with	OL DOO	temporary accommodation as required. Given the level
		Engagement Plan Meeting with	CLR38, CLR38a	of demand and the lack of availability of suitable
		SHR regarding Homelessness in Renfrewshire	CLRSoa	accommodation, Bed and Breakfast accommodation is
		Keillewsille		utilised as a last resort. In a few, the use of B&B
		People's News – Annual Return	CLR25	accommodation has been for more than 7 days (the time
		on the Charter Tenant	OLIVES	specified in the Unsuitable Accommodation Order) where
		Supplement.		other temporary accommodation was not immediately
				available, but all such cases were directly related to the
		Tenant Newsletters and		situation caused by the pandemic.
		Information.		
				While the vast majority of annual gas safety checks have
		Corporate Health and Safety		been carried out prior to the 12-month due date, there are
		Policies and Procedures.		84 occasions where a service wasn't carried out before it
				was due. Access has since been achieved and all 84

Ref	Requirement	Evidence	Evidence	Compliance
	•	Internal Audit Report – Council housing Newbuild Programme	AHS25	services are now complete.  The pandemic has continued to cause delays to the
		Fire Safety Guidance for Existing High Rise domestic Buildings	AICLR05	Council's programme of electrical safety inspections which are required to be carried out every five years.
		Internal Audit Statement of Compliance.	CLR26	
		Compliance Certificates – e.g. Gas Safety		
		Private Sector Housing Investment Programme 2021/2022 CHAPS Board Report 18 May 2021	HSP8	
		Housing to 2040 CHAPS Board Report, 18 May 2021	HSP9	
		Renfrewshire Common Housing Allocation Policy	AHS1a	
		Allocations Procedures	AHS2	
		Short Scottish Secure Tenancy Guidance	AHS9d	
		Housing Options Advice – Housing Options Form	AHS3, AHS3a, AHS3b,	

Ref	Requirement	Evidence	Evidence	Compliance
			AHS3c	•
		Secure Tenancy Agreement	AHS7	
			_	
		Rapid Rehousing Transition Plan	HSP4	
		Communities and Housing Services, Service Delivery Plan Progress update 2021-2022 CHAPS October 2021	HSP6	
		Communities and Housing Services, Service Delivery Plan 2021-2022 CHAPS March 2021	HSP6	
		Link on Council Website to Covid-19 Information Booklet for Tenants on service changes	AICV12	
		Housing Repairs Policy	HQM3	
		Housing Adaptations within Council Stock Policy	HQM10	
		Repairs Handbook for tenants	HQM5	
		Housing Energy Efficiency & Carbon Reduction Programme	HQM9 HQM9b	
		Correspondence with Scottish Housing Regulator regarding gas safety certification, July 2021	CLR34a	

Ref	Requirement	Evidence	Evidence	Compliance
AN4	Notify the SHR of any tenant and resident safety matters which have been reported to or are being investigated by the Health and Safety Executive, or reports from regulatory or statutory authorities, or insurance providers, relating to safety concerns.	Corporate Health and Safety Policies and Procedures		Any reportable HSE incidents are logged in the Health & Safety Database and investigated in accordance with the Council's Corporate Health & Safety Policies and Procedures.  During the past year, there have been no incidents reported to the HSE.  Outcomes of investigations are notified directly to the Council by the HSE and copied to the Director and Head of Service.  There have been no inspections by regulatory authorities
				this year.
AN5	Make the Council's Engagement Plan easily available and accessible to tenants and service users, including online.	Council website which includes link to Regulator website  People's News  CHAPS Board Report 26 October 2021 – Regulation of	CLR25 CLR24	The Council's current Engagement Plan is published on the Councils website and any subsequent plans will be made available online for tenants and service users.  The Engagement plan is also promoted to tenants in the People's News.
		Social Housing Assurance Statement		

2. Scottish Social Housing Charter Performance

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Ref	Requirement	Evidence		Compliance
CH1	Submit an Annual Return on the Charter (ARC) to the SHR each year in accordance with published guidance.	Scottish Social Housing Charter: Annual Return 2020/21 CHAPS Board Report, 17/08/21	CLR18	The Annual Return on the Charter was submitted to the Scottish Housing Regulator in May 2021. A robust framework is in place for internal data checking prior to submission and a sample data check is independently verified by the Scottish
		CHAPS Board report, 26/10/21, Annual Housing Benchmarking Performance Report 2020/21 CHAPS Board report,	CLR16	Housing Network.  Charter performance is reported bi-annually to the Communities, Housing and Planning Services policy Board along with an annual report on performance benchmarking to provide comparisons against the
		26/10/21, Scottish Social Housing Charter Half yearly report 2021/22		Housing Service's previous performance along with that of other local authorities.
CH2	Involve tenants, and where relevant other service users, in the preparation and scrutiny of performance information. This must include:	Agenda, Presentation and Minutes of Joint Tenant Representative Group Meetings	CLR12 CLR12a CLR12b CLR12e CLR12f CLR12g	Tenants are consulted on how performance information is presented, what indicators should be highlighted and how performance is benchmarked. This information is contained within the Charter supplement of the Autumn edition of the Peoples news and is distributed to all Council tenants and made publicly available on the Councils website.
	<ul> <li>Agreeing the approach with tenants</li> <li>Ensuring that it is effective and meaningful – that the chosen approach gives tenants a real and</li> </ul>	CHAPS Board Report 17/8/21 – Tenant Participation Strategy – Review of Tenant Participation - Approval to consult on best practice advice	CLR1b	As part of our Customer Engagement Strategy, performance is discussed with representative tenant groups on a regular basis. This year, adjustments have been made to the normal arrangements for meeting with tenant representatives, with more online communication being developed while it is not possible hold face to face meetings.

Ref	Requirement	Evidence		Compliance
Ref	<ul> <li>Requirement demonstrable say in the assessment of performance</li> <li>Publicising the approach to tenants</li> <li>Ensuring that it can be verified and be able to show that the agreed approach to involving tenants has happened</li> <li>Involve other service users in an appropriate way, having asked and had regard to their needs and wishes.</li> </ul>	CHAPS Board Report 27 October 2020, Housing Customer Engagement Annual Report 2019/2020  CHAPS Board report, August 2010, Housing Customer Engagement Strategy  Tenant Satisfaction Survey 2020  Tenant Scrutiny Panel activity  Sheltered Housing and Multi Storey Quality Circle Inspections  Neighbourhood Forum budget monitoring Sheet  2021/2022 Rent Consultation and CHAPS Board report on	CLR1a  CLR13  CLR19  CLR20  CLR22  GVRSC1	Due to Coronavirus restrictions on gatherings, officers and tenant representatives participated in an online meeting to discuss the Council's Annual Charter Return and the Council's performance in comparison to other social housing providers. At the meeting which took place in August 2021, the style and layout of the 2021 tenant report on the charter was also discussed. This will be issued to all tenants and made available on the Council's website.  The current Customer Engagement Strategy was developed in 2010 and is currently being revised to take account of good practice, tenants' views and make full use of new technology in a rapidly changing environment to enhance the opportunities for greater tenant participation. The draft strategy will be presented to a future meeting of the Communities Housing and Planning Policy Board for approval prior to implementation.  The 2020 Tenants' Satisfaction Survey noted that 93.7% of Council tenants said they were satisfied with the opportunities to participate in decision-
			GVRSC1	93.7% of Council tenants said they were satisfied with the opportunities to participate in decision-making processes. The Tenant Satisfaction Survey is carried out bi-annually with the next one scheduled to
		Communities and Housing Services, Service Delivery Plan Progress update 2021- 2022 CHAPS October 2021	HSP6	be completed in 2022.  The Council has a range of opportunities for both individuals and groups to participate and monitor performance, such as: surveys, meetings with

Ref	Requirement	Evidence		Compliance
		Communities and Housing Services, Service Delivery Plan 2021-2022 CHAPS March 2021	HSP6	Tenants and Residents Associations, the Council Wide Forum, Neighbourhood Forums, Quality Circles, the Repairs Development Group and the Tenant Scrutiny Panel. The service will continue to work with these groups to review customer feedback and inform
		Council Wide Forums	CLR21	future improvements.
		Tenant & Resident Association Meetings	CLR32	The Repairs Development Group has not met during the pandemic, this along with other groups and the Service's approach to tenants participation will be
		Tenant Scrutiny Panel, Letting Standard Report, March 2014	HQM2e	reviewed as part of the over-arching tenant participation review.
		Repairs Development Group	HQM14	Annual updates are provided to the Policy Board on the Customer Engagement Strategy. This includes reporting to tenants on service performance.
		Regeneration Consultation surveys	CLR40	
СНЗ	Report performance in achieving or progressing towards the Charter outcomes and standards to its tenants and other service users (no later than October each year). The format of	Agenda, Presentation and Minutes of Joint Tenant Representative Group Meetings	CLR12 CLR12a CLR12b CLR12e CLR12f CLR12g	Each year tenant representatives are consulted on how performance information should be presented, what indicators should be highlighted and how performance is benchmarked.  The annual Report to Tenants is delivered to all Council tenants as a supplement to the Peoples
	performance reporting must be agreed with tenants, ensuring that it is accessible for tenants and other service users, with plain and jargon- free language.	People's News – Annual Return on the Charter Tenant Supplement Council website	CLR25	News each year and is published on the Council's website

Ref	Requirement	Evidence		Compliance
CH4	When reporting performance to tenants and other service users, this must:	Scottish Social Housing Charter: Annual Return 2020/21 CHAPS Board Report, 17/08/2021	CLR18	Tenant feedback is used to develop the annual Report to Tenants which includes current performance against previous years and benchmarking against Scottish averages.
	<ul> <li>Include providing them with an assessment of performance in delivering each of the Charter</li> </ul>	Tenant Satisfaction Survey 2020	CLR13	The Report to Tenants provides a balanced appraisal of performance and highlights areas that will be focussed on for improvement.
	outcomes and standards which are relevant to the Council	Self-Assessment exercise on charter outcomes on void management x	CLR28	A self-assessment exercise was undertaken with the tenant scrutiny panel as part of the preparation for the 2021 Annual Assurance Statement.
	<ul> <li>Include relevant comparisons – these should include comparisons with previous years, with other</li> </ul>	Communities and Housing Services, Service Delivery Plan 2021-2022 CHAPS March 2021	HSP6	Charter information presented to tenant groups includes performance information, comparisons with previous years' data and other social landlords.
	landlords and with national performance.  • Set out how and when the	Communities and Housing Services, Service Delivery Plan Progress update 2021- 2022 CHAPS October 2021	HSP6	The annual report to the Policy Board on the Charter Return includes areas for improvement that have been identified with actions this year including a focus on: average days to re-let properties,
	Council intends to address areas for improvement  • Give tenants and other	People's News – Autumn edition - Annual Return on the Charter Tenant Supplement	CLR25	adaptations and void management.  The three-year Service Delivery Plan provides details of service review and development across housing and homelessness services.
	service users a way to feed back their views on the style and form of the reporting	CHAPS Board report, 26/10/21, Annual Housing Benchmarking Performance Report 2020/21	CLR16	The Peoples News provides opportunities for tenants to "Tell us what you think" inviting comments on the format and content of the newsletter. The content and design of the newsletter is also discussed

Ref	Requirement	Evidence		Compliance
		CHAPS Board report, 26/10/21, Scottish Social Housing Charter Half yearly report 2021/22	CLR17	regularly with tenant groups.
		Agenda, Presentation and Minutes of Joint Tenant Representative Group Meetings  Council website	CLR12a CLR12b CLR12e CLR12f CLR12g	
CH5	Make the report on performance easily available to tenants, including online.	People's News – Annual Return on the Charter Tenant Supplement Council website	CLR25	The annual Report to Tenants is published in the Peoples News and distributed to all Council tenants. The report is also published on the Council's website and, in normal circumstances would also be available from Council offices and public libraries.

# 3. Tenants and Service Users Redress

Ref	Requirement	Evidence		Compliance
TS1	Make information on reporting significant performance failures, including the SHR's leaflet,	Council website includes a link to the Scottish Housing Regulator's website.		Information for tenants on reporting significant performance failures, including the SHR's leaflet is available from the Council website.
	available to tenants.	SHR Significant Failures Leaflet	CLR10	A link to the SHR's website is also publicised on the Councils website.
TS2	Provide tenants and other service users with the information they need to	Complaints Handling Procedures:  • Customer Guide	CLR3	Information on how to complain is publicised widely, including online and in tenant newsletters.

Ref	Requirement	Evidence		Compliance
	exercise their right to complain and seek redress and respond to tenants	Complaints Form	CLR4	The Council adheres to the SPSO guidance in relation to complaint timescales.
	within the timescales outlined in the Council's	People's News	CLR25	The Council monitors complaints handling, and this is reported to the Scottish Housing Regulator through
	service standards, in accordance with guidance	Council website		the Annual Return on the Charter.
	from the Scottish Public Services Ombudsman (SPSO).	Scottish Social Housing Charter: Annual Return 2020/21 CHAPS Board Report, 17/08/21	CLR18	Complaints performance information is covered in the Annual Report to Tenants within the Autumn issue of the Peoples News.
		CHAPS Board report, 26/10/21, Annual Housing Benchmarking Performance Report 2020/21	CLR16	
TS3	Ensure the Council has effective arrangements to	Corporate Complaints Handling Procedures	CLR3a CLR3b	Complaints are analysed to identify any themes that require addressing. Officer meetings are held to gain
	learn from complaints and from other tenant and	Complaints by Service Area Spreadsheet	CLR3f	insight into complaints.
	service user feedback, in accordance with SPSO guidance.	SMT & 3 <sup>rd</sup> Tier Manager 6 weekly mtg, 23 August 2021	CLR3g	As part of the 2020 Tenant Satisfaction Survey, tenants were asked about the main reason for complaints and their experience of making a complaint. Around 7% of respondents said they had
		SPSO – Link on Council website	AIG12	made a complaint, with the main reasons related to repairs or anti-social behaviour. Three quarters of those who complained said they found it easy to do
		Sheltered Housing Newsletters	CLR11	Good News section of Sheltered Housing Newsletter and Housing Support Newsletter.
		Sheltered Housing Good	AHS22a	and Hodoling Support Newslotter.

Ref	Requirement	Evidence		Compliance
		News		
		Housing Support Newsletters	AHS22	
		Communities and Housing Services, Service Delivery Plan 2021-2022 CHAPS March 2021	HSP6	
		Communities and Housing Services, Service Delivery Plan Progress update 2021- 2022 CHAPS October 2021	HSP6	
		2020 Tenant Satisfaction Survey	CLR13	

4. Whistleblowing

Ref	Requirement	Evidence		Compliance
WB1	Have effective	Staff Code of Conduct	CPSP8	The Council's Staff Code of Conduct includes
	arrangements and a policy			information on Whistleblowing. This is available for
	for whistleblowing by staff	Councillor Code of Conduct	CPSP18	staff and elected members on the Councils intranet
	and elected members which			site.
	the Council makes easily	Council Intranet site		
	available and which it			Elected members must comply with the Councillors
	promotes.			Code of Conduct which is available on the Standards
				Commission website.

5. Equality and Human Rights

Ref	Requirement	Evidence		Compliance
H1	Have assurance and evidence that the Council considers equality and	Council Guide for Assessing Equality and Human Rights Impacts	CLR5	All matters being reported to Board are reviewed for any equality and/or human rights implications.
	human rights issues properly when making all of its decisions, in the design and review of internal and external policies, and in its	Collecting Equality Information: National guidance for Scottish social landlords, August 2021	OHRD17	The Council monitors equality outcomes corporately with all policy changes subject to Equality Impact Assessments are carried out and noted by the relevant Board.
	day-to-day service delivery.	Leadership Board Report 1 May 2019 - Progress Report	CLR8	The Service Delivery Plan includes a statement annually relating to equalities.
		on Equality Outcomes and Mainstreaming Equality 2019		The Tenant Satisfaction Survey results highlight high satisfaction rates for access to services and for participation opportunities, with respondents noting
		Housing Information & Advice for People with	CLR9	that they find it easy to participate.
		Disabilities	CL D45	As part of the annual update on the Strategic Housing Investment Plan, a consultation exercise takes place to provide individuals and groups an opportunity to
		Digital Support for Council Tenants	CLR15	provide individuals and groups an opportunity to provide comments on the proposals.
		Link to Language Line translation service & Alternative formats are available on request.	AIG8	The Renfrewshire Council Newbuild Specification document has been designed to ensure properties meet housing for varying needs standards and a mix of property types and sizes are delivered to meet current and future needs, including an element of wheelchair
		Wheelchair accessible customer service centre with Loop hearing systems in		accessible homes in suitable locations and homes that are future proof for changing needs. The specification is continuously updated to improve the quality of

Ref	Requirement	Evidence		Compliance
		place.		housing being delivered.
		Renfrewshire Common Housing Allocation Policy Housing Options, mobility,	AHS1 AHS1a AHS3,	The housing-led regeneration and renewal which will not only enhance a significant proportion of the Council's housing stock but will also contribute to the wider transformation of Renfrewshire as a place, and
		Sheltered and HSPC housing application process.	AHS3a AHS3b AHS3c	will be central to the economic and social recovery of Renfrewshire. Thus improving the outcomes and opportunities of residents in the lower level SIMD datazones.
		Annual Re-registration process for housing applicants	AIG9	Housing staff have replicated office based environments to continue to deliver services whilst working from home.
		Rapid Rehousing Transition Plan	HSP4	To improve customer service, the Near Me platform has been introduced to assist in face to face meetings
		Renfrewshire Homeless Partnership multi-agency	AHS17	with customers
		approach		All customers who are looking for alternative accommodation are invited to discuss their housing
		Renfrewshire Common Housing Allocation Policy	CLR5b	options with a housing expert.
		Equalities Impact Assessment.		The discussion will include options that best suit each customer's housing need, such as Council housing, other social housing providers, the private rented
		Communities and Housing Services, Service Delivery	HSP6	sector or owner occupation.
		Plan Progress update 2021- 2022 CHAPS October 2021		The Council also employs a specialist Housing and Disabilities Advisor who can provide information and advice to older and/or disabled people in more

Ref	Requirement	Evidence		Compliance
		Communities and Housing Services, Service Delivery Plan 2021-2022 CHAPS March 2021	HSP6	complex cases, for example those that relate to hospital discharge, or to people who are housebound. A member of staff will make a referral to them on your behalf where appropriate.
		Tenants Satisfaction Survey 2020.	CLR13	
		Draft Strategic Housing Investment Plan 2022-2027, CHAPS 17 August 2021	HSP2	
		Strategic Housing Investment Plan 2022-2027, CHAPS 26 October 2021	HSP2	
		Draft Strategic Housing Investment Plan 2022-2027 Consultation exercise, September 2020.	HSP2a	
		Renfrewshire Council Newbuild Specification – July 2019	HQM19	
		Front line service adjustments	CLR42	
EH2	To comply with these duties, landlords must collect data relating to each of the protected characteristics for	Scottish Social Housing Charter: Annual Return 2020/21 CHAPS Board Report, 17/08/21	CLR18	As part of the Housing Options process we ask all housing applicants for information in relation to protected characteristics.

Ref	Requirement	Evidence		Compliance
	their existing tenants, new tenants, people on waiting	Communities and Housing	HSP6	The Council collects protected characteristic information from existing tenants, waiting list
	lists, governing body members and staff. Local authorities must also collect	Services, Service Delivery Plan Progress update 2021- 2022 CHAPS October 2021	ПЭРО	applicants and new tenants (where they have chosen to provide this information).
	data on protected			The Service Delivery Plan outlines how the Service
	characteristics for people who apply to them as homeless. Landlords who	Communities and Housing Services, Service Delivery Plan 2021-2022 CHAPS	HSP6	links in with Strategic Outcome 3, tackling inequality, opportunities for all.
	provide Gypsy/ Traveller sites must also collect data	March 2021		There are currently no Gypsy/Traveller sites in Renfrewshire.
	on protected characteristics for these service users.	Final ARC Submission 20/21  – May 2021	CLR23	
		Unauthorised Encampments Procedures (Gypsy/ Travellers)	CPSP4	



#### Renfrewshire Council Assurance Statement 2021

Renfrewshire Council complies with the regulatory requirements set out in Chapter 3 of the Regulatory Framework.

We achieve the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.

However, since March 2020, the Coronavirus pandemic has had a significant impact on housing services, and it has been necessary to make major changes to service delivery arrangements in response to restrictions and in keeping with government guidance.

We would note that it has not been possible to achieve full compliance with the requirements on annual gas safety checks and electrical testing during as a result of the pandemic. Delays to planned capital improvement works will also have an impact on the Council's ability to meet the interim target for the Energy Efficiency Standard for Social Housing (EESSH) and the new fire and smoke alarm standards by February 2021.

The Council has seen a significant impact on performance in a number of key areas as reported to Board.

The Council's Communities, Housing and Planning Policy Board regularly receives reports which provide information and evidence to support assurance.

The Annual Assurance Statement 2021 was considered and approved by the Communities, Housing and Planning Policy Board on 26 October 2021.

Signed:	
Councillor Marie McGurk Convener of the Commun	ities, Housing and Planning Policy Board
Date:	



To: Communities, Housing & Planning Policy Board

On: 26 October 2021

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Report by: Director of Communities and Housing Services

Heading: Renfrewshire Anti-Social Behaviour Strategy 2021 – 2024: Draft

for Consultation

### 1. Summary

- 1.1 The Antisocial Behaviour etc. (Scotland) Act 2004 requires Local Authorities and Chief Constable of Police Scotland to produce a strategy for dealing with antisocial behaviour. The Renfrewshire Antisocial Behaviour (ASB) Strategy is aligned to the National Framework 'Promoting Positive Outcomes: Working together to Prevent Antisocial Behaviour in Scotland' and the associated four pillars; prevention, early intervention, enforcement, and rehabilitation. The main Community Planning priority relevant to Renfrewshire's Anti-Social Behaviour Strategy is "Our Renfrewshire is safe: Protecting vulnerable people and working together to manage the risk of harm."
- 1.2 The Draft Renfrewshire ASB Strategy 2021-2024 which is attached to this Report has been developed with a range of statutory, voluntary and community partners whilst taking account of the legislative requirements set out in the Antisocial Behaviour etc (Scotland) Act 2004 and the Board is asked to approve this document for consultation with a view to the finalised report being considered by the Board in January 2022.
- 1.3 The outcomes / priorities detailed in the Draft Renfrewshire ASB Strategy 2021-2024 have been developed by drawing on evidence such as complaints reported through various channels and consultation results of Renfrewshire Public Services Panel.
- 1.4 An Action Plan is also provided at Appendix 2 and reflects improvement actions that have been identified during the course of the review. This has been informed by consultation with stakeholders including a focus group of council housing tenants.

### 2. Recommendations

- 2.1 It is recommended that members of the Communities Housing and Planning Policy Board:
  - (i) approve the Draft Renfrewshire Antisocial Behaviour Strategy 2021-2024 for consultation:
  - (ii) note the proactive approach being adopted by a range of statutory, voluntary and community partners to tackle antisocial behaviour within Renfrewshire;
  - (iii) note the action plan developed following the review of policy and procedures; and
  - (iv) agree that an annual update on the progress of the Antisocial Behaviour Strategy and delivery of the Action Plan will be reported to the Communities, Housing and Planning Policy Board.

### 3. Background

- 3.1 In approving the Annual Assurance Statement that the Council is required to submit to the Scottish Housing Regulator at the Communities, Housing and Planning Policy Board on 27 October 2020; members also agreed that a report be brought to a future meeting of the policy board in relation to antisocial behaviour and associated elements.
- 3.2 At the meeting on 16 March 2021, the board noted that work was ongoing within Renfrewshire's Community Safety Partnership to review the overall Anti-Social Behaviour strategy as an integral part of the Community Safety Partnership Service Delivery Plan. In addition, a review would be carried out of housing landlord policy and practice in relation to anti-social behaviour. The board agreed that further reports on progress of the review and the development of the Community Safety Partnership Anti-Social Behaviour Strategy be brought back for consideration and agreement to future meetings of the board.
- 3.3 Anti-social behaviour sits within the broader context of public protection and delivering safer communities. Community safety has a key role to play in creating the conditions in which communities can develop the confidence and capacity they need to engage positively with their environment and with partner agencies improving quality of life and outcomes for individuals and families and maximising feelings of safety and security.
- 3.4 Dealing with anti-social behaviour is a collective effort and is delivered by the Council working with all relevant partners through the Community Safety Partnership. Processes and procedures are governed by key areas of legislation and guidance including the Anti-social Behaviour (Scotland) Act 2004, and the Housing (Scotland) Act 2001 and subsequent amendments.

### 4 Renfrewshire Process and Practice

- 4.1 In the process of reviewing the effectiveness of current practices, policies and procedures in managing anti-social behaviour; both strengths and opportunities for improvement were identified.
- 4.2 In Renfrewshire we have established a thriving Community Safety Partnership working together in the interest of community safety and public protection and are committed to proactive public protection.
- 4.3 The Community Safety Partnership Hub has been recognised as best practice nationally and includes the CCTV Operations Room and public space CCTV.
- 4.4 The Community Safety Partnership has developed a holistic approach to addressing antisocial behaviour. At daily tasking meetings housing officers and Anti-social behaviour investigators work alongside other relevant partners and safeguarding agencies, with a view to resolving issues before they escalate to the point where more formal interventions are required.
- 4.5 In this proactive forum, Officers investigate complaints, share relevant information and seek to resolve issues as quickly as possible; to reduce the wider impact of antisocial behaviour on the community and to encourage those involved in antisocial behaviour to consider their actions before they have reached the point of causing significant harm. The partnership has seen considerable success in taking forward this approach with overall reports of anti-social behaviour consistently around a quarter of the level they reached in advance of the establishment of the partnership.
- 4.6 In seeking to improve practice the partnership introduced Monthly Tasking in October 2020 which is an escalation process from Daily tasking where initial early interventions have not resolved issues and a more intense response is required. Additional partners have been identified as having the expertise to contribute to the Daily tasking early intervention process.
- 4.7 In March 2021 Community Safety Mental Health nurses were integrated to engage with persons where concern is evident but the individual is not open to any other service and provides a wraparound and signposting service. In September 2021 attendance has been secured from the Overdose Interventions Team who are available to provide frontline support to those identified as having near miss overdose episodes which have an impact on the wider community.
- 4.8 The overall approach is supported by a robust and comprehensive information sharing protocol to ensure the proportionate and confidential sharing of information only where it is deemed necessary to protect an individual or a community from coming to harm. In all cases the Partnership use the resources and legal processes at their collective disposal to improve the situation for tenants and residents. The aim of all action and intervention is to support people to cease the continuation of any nuisance that is impacting on surrounding residents, or the wider community.

## 5 Engagement & Best Practice

- 5.1 In producing this Draft Strategy, members of the daily tasking group recognised the key role tenancy management plays in creating conditions in which people feel secure in their homes and supported should they experience issues with neighbours, members of their household and or visitors to their home.
- 5.2 Good practice and innovative approaches were researched and examined at a national level through the Councils membership of the Scottish Community Safety Network and the Anti Social Behaviour Officers Forum (ASBOF). It was established the Community Safety Partnership is consistent with National practices in relation to Anti social behaviour interventions. The Daily Tasking model has been recognised as best practice for Multi agency working and is utilised as a core training measure for the National Community Safety Multi Agency course delivered at the Scottish Police Training College.
- 5.3 Social landlords; including the Council's Housing Service are often the first point of contact in relation to neighbour complaints and neighbour nuisance. The Council's housing service include at the outset of a tenancy a 'good neighbour agreement' which sets out expectations in relation to behaviour and consideration of neighbours. The operational procedures for housing officers set out timescales for responding to complaints and to seek resolution quickly and amicably. There are robust referral procedures in place and ASB is included in the training plans for housing officers.
- 5.4 The outcomes from management of low-level complaints suggest that the procedures are working effectively with only 51 of the 483 complaints received (11%) by the councils Housing Service escalating and requiring intervention from Anti-social behaviour investigators.
- 5.5 Opportunities for improvement were considered and in consultation with stakeholders, including a Focus group of Council Housing Tenants; alongside a review of best practice in managing and tackling anti-social behaviour across other landlords through the forums mentioned above, the following areas for potential improvements were highlighted.
  - It would be helpful if all landlords in Renfrewshire used the 'Good Neighbour Agreement' and consistent procedures for dealing with Antisocial behaviour.
  - That an 'end to end' shared procedural document would be helpful for staff and joint training to further develop awareness and joint working.
  - There are a number of ways a complaint can be received across the
    partnership, depending on the nature and seriousness of the complaint,
    the housing tenure, nature of premises or location of incident involved,
    this can sometimes cause confusion. Tenants advised us that it would be
    helpful to have more information within the Council's communication
    channels on ASB and also suggested a People's News Article.

- There was a lack of awareness amongst the focus group of tenants of the Daily Tasking process, however, when this was explained the group agreed this was a positive process.
- The Draft Strategy document attached to this report clarifies the processes across the key partners involved and outlines the purpose of the 'Daily Tasking meeting'; when published the strategy and processes will become more visible as the document will be widely available and accessible using the range of digital channels across the partnership.

#### 6 Consultation Process

- 6.1 The feedback to date and opportunities for improvement have been translated into an action plan which is attached as appendix 2 to this report. The plan will be further reviewed and updated as necessary to reflect any actions arising from feedback during the consultation period.
- 6.2 Each area of the action plan will be governed by the Community Protection (PREVENT) steering group. This will facilitate the development of new and improved ways of dealing with housing and neighbour related antisocial behaviour across all tenures.
- 6.3 The Antisocial Behaviour (Scotland) Act 2004 requires all local authorities to publish a strategy jointly with the Chief Constable of Police Scotland for their Council area. This requirement has not changed since the 2004 Act came into force and strategies must continue to be published and reviewed.
- 6.4 The Antisocial Behaviour etc. (Scotland) Act 2004 states that a person engages in antisocial behaviour if they: "act in a manner that causes or is likely to cause alarm or distress" or "pursue a course of conduct [including speech] that causes or is likely to cause alarm or distress to at least one person not of the same household."
- 6.5 All local authorities and Police Scotland are required to consult with the Principal Reporter, registered social landlords, community bodies and "other persons" considered appropriate, to assist in the preparation, review, and revision of Anti-social behaviour strategies.
- 6.6 Statutory, voluntary and community partners have agreed to review Renfrewshire's ASB Strategy 2021-2024 and report to the Policy Board and across the partners. Following consultation, the Anti-social behaviour strategy will be finalised and presented to this Policy Board for approval.

## **Implications of the Report**

- 1. Financial none
- 2. HR & Organisational Development none

- 3. Community/Council Planning A range of statutory, voluntary and community partners have been consulted to develop Renfrewshire's Draft Antisocial Behaviour Strategy 2021-2024
- **4. Legal** Renfrewshire Draft Antisocial Behaviour Strategy 2021-2024 has been seen to meet the requirements of the Antisocial Behaviour etc. (Scotland) Act 2004
- 5. **Property/Assets** none
- 6. Information Technology –
- 7. Equality & Human Rights The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. Health & Safety none
- 9. Procurement none
- 10. Risk none
- 11. Privacy Impact none
- **12.** COSLA Policy Position none
- 13. Climate Risk none

Author: Oliver Reid, Head of Communities & Public Protection



# RENFREWSHIRE COMMUNITY SAFETY PARTNERSHIP



# **ANTISOCIAL BEHAVIOUR STRATEGY**

2021-2024

**Consultation Draft** 

# Contents

Joint Statement	3
Strategic Context	4
National Context	rror! Bookmark not defined.
Working in Partnership	6
Renfrewshire's Community Safety Partnership Hub	6
Resolving Anti-Social Behaviour – Processes, Issues and Challenges	8
Prevention and Early Intervention	10
Anti Social Behaviour in Renfrewshire – Plan on a Page	
Supporting Information and Plans	13
Links to Strategic Plans	
Renfrewshire's Public Service Panel	14
Information Sharing Protocol (ISP)	14
Legislative Background	16
Consultation E	ror! Bookmark not defined.
Monitoring Evaluation & Review	17
What Our Community said:	18
Appendix 1 – Case Sudies	19
Appendix 2 - ASB Process Map	22
Appendix 3 - Evidence of Anti-Social Behaviour in Renfrewshire	23
Annendix 4 - Partners	27

## Joint Statement

Anti-social behaviour has a significant impact on a victim's quality of life. Increasing the confidence of our communities around this issue is very important, as is providing reassurance that it is an issue which is taken seriously.

However, anti-social behaviour is not an issue which any single agency can deal with on its own: it takes a partnership approach involving the community and a range of agencies. Ultimately the best outcomes are achieved when the people involved in anti-social behaviour acknowledge the impact that their behaviour is having on others and make changes to reduce the impact of their behaviour on their neighbours and communities.

There are a range of powers and options available to partner organisations to tackle the issue of anti-social behaviour and partners work with each other and the community to utilise the options available to ensure that instances of anti-social behaviour continue to remain low, and that public confidence in relation to this issue improves.

The Antisocial Behaviour etc. (Scotland) Act 2004 requires the Local Authority and Chief Constable of Police Scotland to produce a strategy for dealing with antisocial behaviour. This strategy has been endorsed by Renfrewshire Community Safety Partnership highlighting the breadth of partners who respond to antisocial behaviour in Renfrewshire.

This strategy sets out the legislative requirements of the Antisocial Behaviour etc. (Scotland) Act 2004 and how agencies will respond to antisocial behaviour in Renfrewshire through a partnership and evidence led early intervention approach.

Whilst overall incidents of antisocial behaviour reported to both Renfrewshire Council and Police Scotland have reduced over the previous three years, when it occurs, antisocial behaviour has a serious impact on the lives of our residents and a negative impact on communities within Renfrewshire.

Partnership working is the key to tackling antisocial behaviour. The Community Safety Partnership is committed to the continuous development of coordinated, effective, efficient services which together, meet the needs of communities and deliver better outcomes for all.

The Community Safety Partnership's innovative Daily and Monthly Tasking process is central to understanding and responding to incidents of anti-social behaviour and seeks to ensure partners take a robust approach to tackling public protection issues affecting residents in Renfrewshire. This has been identified as best practice. With the key aims of ensuring early intervention and a partnership approach to problem solving, it ensures the communities of Renfrewshire receive the most effective service from all Partners.

# **Strategic Context**

Renfrewshire's Anti-Social Behaviour Strategy takes account of key local and national reviews and policies which are likely to have implications for the future delivery of public services in Renfrewshire against a backdrop of increasing demand for services, demographic change, and resource pressures.

Increasing the confidence of our communities around this issue is very important, as is providing reassurance that it is an issue which is taken seriously. However, anti-social behaviour is not an issue which any single agency can deal with on its own: it takes a partnership approach involving the community and a range of agencies. Ultimately the best outcomes are achieved when the people involved in anti-social behaviour acknowledge the impact that their behaviour is having on others and make changes to reduce the impact of their behaviour on their neighbours and communities.

There are a range of powers and options available to partner organisations such as the police, local authorities, registered social landlords and voluntary sector organisations to help to prevent antisocial behaviour and criminal behaviour escalating and eliminate the need for court action at a later stage. Partners will work with each other and the community to utilise the options available to ensure that instances of anti-social behaviour continue to remain low, and that public confidence in relation to this issue improves.

## **National Context**

The Scottish Government's 'Building Safer Communities' is a collaborative programme which seeks to help national and local partners and communities work together to make Scotland safer and stronger. Its vision is for:

'a flourishing, optimistic Scotland in which resilient individuals, families and communities live safe from crime, disorder and harm'.

A key aim of Building Safer Communities is to reduce the number of victims of crime and victims of unintentional harm in Scotland. The aim of the programme is to work collaboratively with partners to help achieve local outcomes aligned to the overarching aims of Building Safer Communities.

In 2009 the Scottish Government published a National Framework to tackle Antisocial Behaviour entitled "Promoting Positive Outcomes: Working Together to Prevent Antisocial Behaviour in Scotland".

The framework introduced four pillars to respond to antisocial behaviour- prevention, integration, engagement and communication. Key to achieving the aims of the prevention pillar was an update to a PIER (Prevention, early Intervention, Enforcement and Rehabilitation) model as introduced in national guidance in 2004. The Promoting Positive Outcomes document defined the components of the PIER model as:

- Prevention: requires foresight and planning in terms of putting measures which are likely to create
  a physical and social environment where antisocial behaviour is less likely to arise. Such measures
  can start before the antisocial behaviour is evident through a programme of proactive elements
  such as CCTV and a strong focus on education, support, community engagement and the creation
  of strong sustainable family environments.
- Intervention: Early and effective intervention includes putting in place measures that will help to
  address problems at the earliest opportunity both in relation to individuals and communities. A
  variety of approaches and services from a range of statutory and voluntary agencies are needed to
  provide the choices and chances required to offer opportunities to divert people away from
  antisocial behaviour.

- Enforcement: Enforcement should be considered when effective interventions have been tried, failed or deemed not appropriate. Enforcement requires to be appropriate, proportionate and timely and supported by intervention, education, support and rehabilitation.
- **Rehabilitation**: There is a need to understand and assess the needs of individuals and communities in order to provide long-term solutions. An understanding and perception of the impact of ASB is necessary to fully break the cycle of offending and to provide the focus for services to fully integrate to deliver long-term solutions.

Underpinning and crucial to the 4 step model is Education and support. Education can be delivered in the academic sense through the school curriculum or in a more theoretical context through community engagement and communication. Education can be provided to those involved in ASB with a view to addressing their behaviour and also to individuals and communities affected by ASB to empower them to access services and take action where appropriate. Support provides the means to deliver sustainable solutions within communities explicitly through targeted support measures for perpetrators.

The National Performance Framework (NPF) provides a clear vision for Scotland with broad measures of national wellbeing covering a range of economic, health, social and environmental indicators and targets. In respect of antisocial behaviour, the relevant national outcome is:

'we live in communities that are inclusive, empowered, resilient and safe'.

(source-https://nationalperformance.gov.scot/national-outcomes/communities)

# **Working in Partnership**

Renfrewshire Community Safety Partnership is led by the Renfrewshire Community Protection (PREVENT) Steering Group. Ultimately the aim of the partnership is that the people of Renfrewshire feel safe in their homes and their communities. The Community Safety Partnership has adopted a collaborative multiagency, partnership approach to addressing Anti-Social Behaviour.

# Renfrewshire's Community Safety Partnership Hub

Anti-social behaviour has an impact on communities in a number of different ways, however in terms of behaviour that impacts on individuals and communities many instances relate to 2 key areas of activity. Anti-social behaviour impacting on individuals domestic residential setting and anti-social behaviour that impacts on public spaces – much of which takes places in town centres and relates to the night-time economy.

Renfrewshire has established a Community Safety Partnership Hub consisting of statutory, voluntary and community organisations. Partners actively work collaboratively on joint priorities in the interest of community safety and public protection and are committed to proactive public protection. The Partnership Hub has a key focus on addressing and responding to anti-social behaviour impacting on town centres and businesses as well as targeting support and assistance to respond to anti-social behaviour impacting on people in their homes. The aim is to safeguard the people and communities of Renfrewshire to ensure that communities, businesses, residents and individuals throughout Renfrewshire can go about their lives freely, safely and with confidence.

Renfrewshire Community Safety Partnership includes Renfrewshire Council, Police Scotland, Scottish Fire and Rescue, Housing Associations, and other local partners. The approach has been recognised as best practice nationally and includes the CCTV Operations Room and public space CCTV. These resources are supported by targeted uniform patrols on foot and vehicle including mobile CCTV vehicles. These patrols are deployed to proactively monitor and respond to emerging trends and hotspots identified through the daily tasking process.

Renfrewshire Community Safety partnership has a range of resources and policies in place to tackle antisocial behaviour. Good working practices include:

- Multi-agency Daily Tasking Meetings
- Multi-agency Hot Spot and escalation action through Monthly Tasking
   (These are tried and tested ways/methods of tackling cases about individuals or by location)
- Noise Monitoring Equipment
  - Specifically bought so that difficult to prove cases of ASB noise could be monitored, analysed and used to take further action against perpetrators of ASB causing alarm and distress to their neighbours or in the community.
- Youth Officers—Officers with a particular focus on early intervention and joint working with schools and youth organisations
- Local Authority Liaison Officer (LALO) The officer represents Police Scotland at multi-agency meetings and co-ordinates multi-agency responses to community problems.
- Senior Community Support Officers
- Public Space CCTV operators
- Radio Link
- Victim Support for persons affected by ASB
- Mediation Services

All these services are available to support the community of Renfrewshire and specifically target anti-social behaviour, its causes and effects.

At the time of writing this strategy, Renfrewshire has recorded markedly low levels of anti-social behaviour complaints driven partly by changes in behaviours experienced during the 'lockdown' periods of the pandemic, and in particular, closure of licensed premises and restrictions on the night-time economy. It is therefore expected that complaints of anti-social behaviour will increase again to more normal historic levels as society returns to more normal living and working patterns.

During the period of this strategy the Community Safety Partnership will have a focus on working with businesses and transport providers in particular to support the restoration of the night-time economy while minimising any increase in anti-social behaviour, beyond the low levels that were being experienced just before the pandemic impacted.

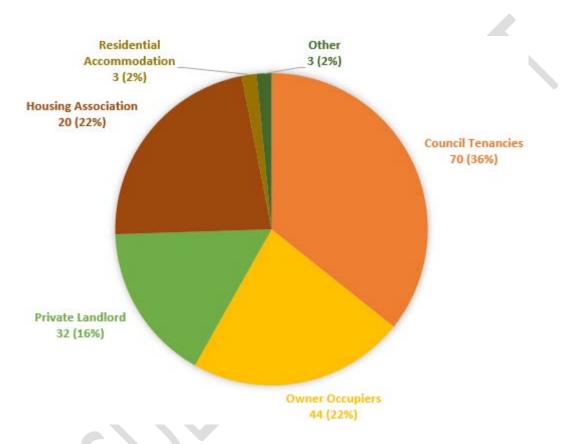
The partnership hub utilises a variety of resources to prevent disruption and respond to public concerns caused by anti-social behaviour. The CCTV Control room provides 24-hour cover 7 days a week and has a direct link to the Police Scotland Control Room. This service works closely with and targets the provision of Response and Community Police officers, Community Safety Wardens Service and the Council Youth Team as well as supporting the Business Community and Transport Providers. An early intervention approach is used with the application of 'Radio Link' which provides a direct radio link to the CCTV operators from key business premises and allows businesses to work collaboratively to maximise early reporting and secure quick response to emerging issues. Current partners using this service include Community Policing Officers, British Transport Police Control Room, Licensed premises security, retail premises security, Community Safety Wardens, Youth Officers and the extended Taxi Marshalling service introduced as an enhancement to Community Safety at peak times for Licensed premises activity – eg, festive periods and peak weekends.

Where Group or youth anti-social behaviour has occurred in public areas and persons are identified, Community Safety Youth officers engage directly with the youths and families involved in 1 to 1 dialogue to encourage positive citizenship and encourage changes in patterns of behaviour. They liaise and engage with the Early and Effective Interventions programme which includes partnerships with the Children's Reporter, Police Scotland, Social Work (Childrens Services) and Education services. Diversionary and mentoring activities including 'Streetstuff' run in partnership with Police Scotland, Scottish Fire and Rescue Service, Engage Renfrewshire and St Mirren Football Club is also used to engage with and divert young people from anti-social behaviour in known hotspot areas. The programme provides free diversionary activities to young people in the evenings, weekends and school holidays and also impacts on food poverty with the provision of meals for youths participating.

The out of hours services provided at the hub ensure that the partnership response to emerging incidents, whether it be youth disorder, vulnerable persons, homeless and missing persons or indeed groups or individuals travelling into the council area are identified and the most appropriate resource is notified to take early and preventative action.

# Resolving Housing related Anti-Social Behaviour – Processes, Issues and Challenges

The majority of anti-social neighbour complaints and disputes received by housing teams are successfully resolved at an early stage through a process of engagement and mediation led by local housing officers, using their professional experience and understanding of the tenant's circumstances. The table below includes Landlord cases in addition to cases reported directly to Community Safety Partnership (CSP).



<sup>\*</sup>Registered Social Landlords Across Renfrewshire also report outcomes to the Scottish Housing Regulator as part of their Annual Performance Return on the Scottish Social Housing Charter, which is reported to their respective Policy boards and their tenants

A case would normally be escalated beyond the housing officer's investigation when the tenancy agreement has been breached on 3 separate occasions within a 12-week period of each written warning being issued. At this point the case is investigated by dedicated officers within the Community Safety Team. Under this process the anti-social behaviour investigation team undertake specialist interventions and investigations in order to prevent the anti-social behaviour from escalating or continuing. Professional officers work with all participants and with relevant partner agencies to seek to resolve the issues that are leading to anti-social behaviour, which may include the use of mediation and/or enforcement activities.

The partnership recognises that Neighbour disputes can be particularly difficult to resolve. Tolerance levels are different for all and although extremely upsetting for some people the matters reported to housing officers or the Community Safety Partnership do not always merit an anti-social behaviour investigation or formal intervention. Individual thresholds and interpretation of anti-social behaviour differ and as such each case is assessed and the most appropriate intervention utilised. This means that in exceptional cases, where the evidence supports it, cases can be escalated to formal investigation and robust intervention

before 3 breaches of a tenancy agreement have occurred. The most realistic and likely route to a successful outcome is that the affected neighbours modify their behaviours and accommodate the needs and preferences of each other as far as possible. This is normally achieved through mediation. As only the most serious or persistent cases of anti-social behaviour are ultimately referred to the Community Safety Partnership poor behaviours can have become established and a willingness to compromise can be difficult to achieve. However, intervening too early can also be counterproductive as it can escalate a situation which would have resolved itself through time and informal dialogue if given the opportunity to do so.

The Community Safety Partnership has developed a holistic approach to addressing antisocial behaviour that seeks to assess the circumstances of each case and determine the best course of action based on experienced officers that know the circumstances and individuals involved and have an understanding of historic patterns of behaviour. At daily and monthly tasking meetings housing officers and community safety investigators work alongside other relevant partner and safeguarding agencies, with a view to resolving issues before they escalate to the point where more formal intervention is required. Officers investigate complaints, share relevant information and seek to resolve issues as quickly as possible to reduce the wider impact of anti-social behaviour on the community and to encourage those involved in anti-social behaviour to consider their actions before they have reached the point of causing significant harm. The partnership has seen considerable success in taking forward this approach with overall reports of anti-social behaviour significantly reduced as a result.

Cases of anti-social behaviour from private tenants or owner occupiers will in the first instance be investigated by the Community Safety Anti Social Behaviour Investigation team. Concerns will then be routed to the most appropriate partner or department within Renfrewshire Council through the daily and monthly tasking process.

If the perpetrator is a secure tenant of the Council or a Registered Social Landlord they will have entered into a tenancy agreement. Failure to adhere to the terms of the agreement in relation to conduct may result in their landlord seeking an interim anti-social behaviour order or even eviction.

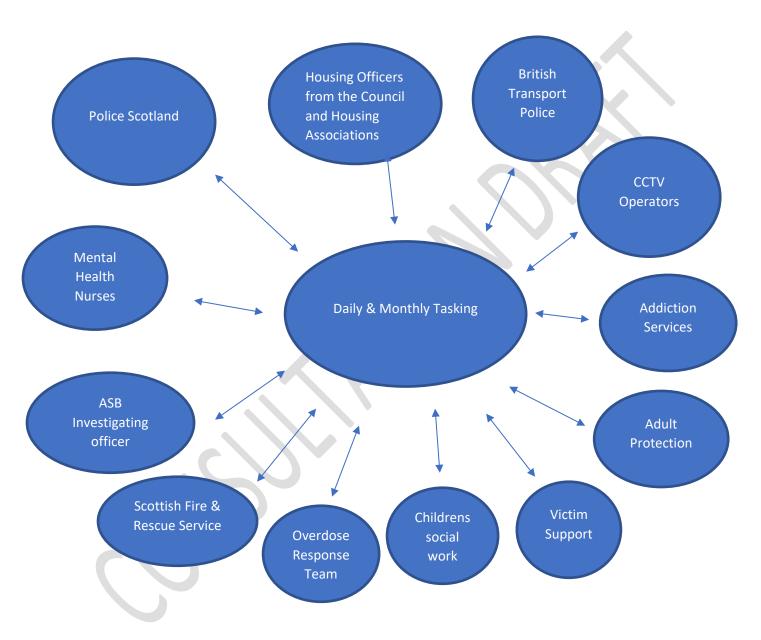
Eviction is an option of last resort and ultimately it is the Sheriff who decides whether a tenant can be evicted; if they consider there are sufficient grounds they will grant a 'decree' for eviction which allows the landlord to end the tenancy. However it is recognised that people need to have a home and eviction does not necessarily resolve the issues that have led to anti-social behaviour – it simply moves problems around.

There is a recognition of the changing nature of anti-social behaviour over recent years; the prevalence of complexities such as substance misuse, poor mental health, poverty and inequality combine to exacerbate issues such as anti-social behaviour. The impact of proactive prevention cannot be understated, it is often the very best way of providing appropriate and meaningful support to those within our communities who require it.

Officers across all agencies collectively use all resources at their disposal to prevent and deal with neighbour disputes and Anti-Social Behaviour, consistent with the PIER principles of Prevention, Intervention, Enforcement and Rehabilitation. The case studies at Appendix 1 provide an illustration of the type and nature of cases being dealt with across Renfrewshire and the collective response.

# **Prevention and Early Intervention**

Renfrewshire Community Safety Partnerships key to the Prevention of Anti Social Behaviour through Early Intervention is regular and effective communications through the Daily and Monthly Tasking Process during which emerging concerns are brought to the table and considered. Disposals are made to the appropriate partners to allow interventions to take place at the earliest opportunity and maximise the expertise of the agencies at the partnership meeting. It is through this process that cases related to Council Housing tenants may be escalated for more formal interventions in advance of 3 breaches of a tenancy agreement – in circumstances where the evidence supported this escalation.



Together partners aim to break the cycle of Anti Social Behaviour and support people in changing their behaviours and reducing risk. This involves working closely with individuals and communities to help them find solutions to local problems. The Council's Housing Service and other Landlords aim to provide a firm and fair approach to tenants (including their family members and visitors) who do not comply fully with the terms of their tenancy agreement, so that all residents can enjoy their homes free from anti-social behaviour. However, as the majority of Renfrewshire is multi-tenure, partners also aim to work together in responding to anti-social behaviour caused by private tenants, home-owners and individuals in the wider community.

Interventions available to tackle persistent and serious anti-social behaviour can vary depending on the nature of the incident reported and the housing tenure of those involved. The partnership aims to provide clarity around the issue of proportionality in the context of taking legal action to resolve complaints of anti-social behaviour. Criminality and/or breach of tenancy agreement does not guarantee that a court will support an application for an ASBO or eviction and this can be difficult for those affected by the behaviour to understand.

In addition, not all options are available to be used in every case. While registered social landlords, including the Council's housing service may seek an interim anti-social behaviour order or even eviction as an option of last resort. Registered Social Landlords or the Council have no powers to evict private tenants and/or owner occupiers.

That is why a partnership approach is critical. While the Council housing service and RSL's may have no powers over private tenants and owner occupiers, other services within the Council and Police Scotland may have some powers that can be used to influence people to modify their behaviour depending on the nature and severity of the complaint.

For example, although registered social landlords are unable to take action against private tenants, a private landlord who fails the 'fit and proper' test by not dealing with anti-social behaviour or maintaining a property in a fit and habitable condition could have their landlord registration revoked under Part 8 of the Anti Social Behaviour (Scotland) Act 2004.

Similarly, where premises become a focus for anti-social behaviour, for example, drinking or drug dens leading to significant anti-social behaviour impacting on residents and local communities, Police and Courts hold the power to seal off premises (both residential and non-residential) and prohibit all access to them, for up to three months, to give the surrounding community relief.

# Anti Social Behaviour in Renfrewshire - Plan on a Page

Our aim is to proactively tackle antisocial behaviour to keep our communities safe. We will promote positive citizenship and building resilience within communities, we aim to effectively prevent, tackle and reduce antisocial behaviour throughout Renfrewshire.

What are we aiming for ?

There is less anti social behaviour and people feel safer

People living in Renfrewshire have peaceful and quiet and enjoyment of their own home without excessive disturbance from others.

**Ensuring Equalities for all** 

How we achieve it?

Work with partners to prevent and reduce Anti Social Behaviour and protect and support our community Community Safety Partnership Daily and Monthly Tasking working collaboratively to identify vulnerability and reduce the risk of harm to communities

Work with the Council Housing Service and Housing Associations to promote firm and fair tenancy management

Work with RSL's and Private Landlords to provide a consistent approach to ASB

Encourage Early Intervention and Education

How will we measure success?

Improving trends of ASB reported to the Scottish Housing Regulator across all Social Landlords in Renfrewshire

Increase the number of residents who feel they are satisfied with their neighbourhood as a place to live

Reduce the number of cases escalated to Anti Social Behaviour Investigations.

# **Supporting Information and Plans**

# **Links to Strategic Plans**

Renfrewshire Community Safety Partnership has a number of partnership plans and strategies at a local level which feed into and help to achieve joint outcomes. In addition, there are many single agency plans and strategies which also have a positive impact on community safety outcomes.

## **Renfrewshire's Community Planning Partnerships**

To improve and achieve better outcomes with the best use of resources for the diverse communities in Renfrewshire informed by the views and input of a range of partners across the business, public, third sector and community.

The vision for 'Our Renfrewshire-Renfrewshire's Community Plan 2017-2027 is

"Working together to make Renfrewshire a fairer, more inclusive place where all our people, communities and businesses thrive"

The main Community Planning priority relevant to Renfrewshire's Anti-Social Behaviour Strategy is

"Our Renfrewshire is safe: Protecting vulnerable people and working together to manage the risk of harm."

#### 'K' Division - Local Police Plan

This plan is intrinsically aligned to the Renfrewshire Community Planning Partnership LOIP 2017-2027.

The priorities for policing identified within this plan will, when achieved, contribute to the success of the LOIP, and the ultimately the strategic vision for the Renfrewshire area.

#### Renfrewshire Council Plan 2017-2022

The Renfrewshire Council Plan - 'Thriving People, Connected Communities' outlines the organisation's improvement agenda over the period 2017 – 2022, with a strong focus on prevention and partnership working targeting the strategic outcome 'Building strong, safe and resilient communities.'

- Local Housing Strategy
- Violence against Women Strategy
- Children and Young Persons Plan
- Renfrewshire Local Fire and Rescue Plan
- Community Justice
- Youth Justice
- CLAD Strategy
- Alcohol and Drugs Commission

## Renfrewshire's Public Service Panel

Research Resource were appointed by Renfrewshire Council in May 2011 to manage its Public Services Panel which has a total of 2,503 members. Key results of the Public Services Panel relevant to antisocial behaviour were provided through the key findings of the Panel winter 2020/21 consultation which asked about the experience of local people and communities throughout the different stages of the coronavirus pandemic and lockdown. The survey was sent to all Panel members and a total of 897 responses were received.

All respondents were asked to specify to what extent they agreed or disagreed with several statements about the neighbourhood. The level of agreement was highest regarding the following statements:

- 72% agreed that this is a neighbourhood where people are kind to each other.
- ✓ 69% agreed that this a neighbourhood where most people can be trusted
- ✓ 53% agreed that this is a neighbourhood where people from different backgrounds get on well together
- √ 82% respondents agreed they were satisfied with their neighbourhood as a place to live
- ✓ 75% agreed their neighbourhood was a safe place to live
- √ 68% agreed if they were alone and needed help, they could rely on someone in their neighbourhood to help them.

# **Information Sharing Protocol (ISP)**

The Antisocial Behaviour etc. (Scotland) Act 2004 makes specific provision for the disclosure and sharing of information between the local authority and the Chief Constable where it is necessary or expedient for the purposes of any provision of the Act or any other enactment, the purpose of which is to make provision for or in connection with Antisocial Behaviour or its effects.

It is a fundamental principle of the ISP that relevant information will be shared proportionately and responsibly between the parties and the Community Partners. It is however incumbent on all partners to recognise that any information must have a lawful basis for being shared under the ISP.

The purpose of the ISP between Renfrewshire Council, Police Scotland and a wide range of community partners is in the interest of community safety and public protection to:

- allow the sharing of Public Protection Information in accordance with relevant legislation in particular Data Protection Laws.
- Set out the principles which underpin the exchange of information between the Parties and Community Partners.
- Define the specific purposes for which the Parties have agreed to share Public Protection Information.
- Describe the roles and structures which will support the exchange of Public Protection Information between the Parties and Community Partners.
- Describe the arrangements which have been agreed for exchanging Public Protection Information.

- Describe the security procedures necessary to ensure that the confidentiality of Public Protection Information exchanged is maintained.
- Set out the responsibilities of the Parties and Community Partners.
- Provide staff with clear guidelines on the information sharing.

# **Legislative Background**

### Antisocial Behaviour (Scotland) Act 2004 Act

The Antisocial Behaviour (Scotland) Act 2004 requires all local authorities to publish and maintain a strategy jointly with the Chief Constable of Police Scotland for their Council area.

The Antisocial Behaviour etc. (Scotland) Act 2004 states that a person engages in antisocial behaviour if they: "act in a manner that causes or is likely to cause alarm or distress" or "pursue a course of conduct [including speech] that causes or is likely to cause alarm or distress to at least one person not of the same household."

## **Community Empowerment (Scotland) Act 2015**

The Community Empowerment (Scotland) Act 2015 placed a legal duty on community planning partners to demonstrate that they are making a significant difference to the lives of their residents through the planning and delivery of local outcomes and the involvement of community bodies at all stages of community planning.

## **Scottish Social Housing Charter**

The Scottish Social Housing Charter set the standards and outcomes that all social landlords should aim to achieve when performing their housing activities. It replaced Performance Standards originally published by Communities Scotland, COSLA and SFHA and established a basis for the Scottish Housing Regulator to assess and report on social landlords' performance. Landlords are expected to meet a set of outcomes, with outcome 6 relating to ASB: Social landlords, working in partnership with other agencies, help to ensure that tenants and other customers live in well-maintained neighbourhoods where they feel safe. This outcome covers a range of actions that social landlords can take on their own and in partnership with others.

It covers action to enforce tenancy conditions on estate management and neighbour nuisance, to resolve neighbour disputes, and to arrange or provide tenancy support where this is needed. It also covers the role of landlords in working with others to tackle anti social behaviour. A suite of indicators has been developed to help landlords assess their performance towards achieving the outcomes, and indicator 15 is designed to help landlords assess their performance on Anti social behaviour:

Indicator 15:

(i) Number of cases of anti-social behaviour reported in the last year.

Of those at (i):

(ii) Number of cases resolved in the last year.

## The Housing (Scotland) Act 2014

Tenancy agreements should set out the level of behaviour expected from tenants, members of their household and visitors to their home and make it clear to tenants that they are responsible for the behaviour of others in, or visiting, their home. The tenancy agreement and other tenancy information such as tenant handbooks, should also make it clear to tenants that breaking their tenancy agreement as a result of antisocial behaviour may result in legal action to evict them, or a reduction in their tenancy rights. Tenants are responsible for ensuring that they keep to the conditions of their tenancy agreement.

## **Consultation**

The Renfrewshire Community Safety Strategy has been developed in consultation with a wide range of statutory, voluntary and community organisations. The listed partners in Appendix 4 have shaped the antisocial behaviour priorities within Renfrewshire for the next three years

# **Monitoring Evaluation & Review**

This strategy has outlined the work that is being undertaken to address the issue of anti-social behaviour. This work will be monitored and evaluated annually to ensure that services are making a difference and providing the best possible service for the community.

# What Our Community said:

"I appreciate during the time of this investigation all the support G has added from follow up calls to the understanding of the complex situation that had been going on"

Miss R has been quiet for a few months lately she is still drinking but not causing any trouble

The investigator phoned every Thursday and said to call or text when I was having problems. Now its resolved I feel a lot better and calmer.

"through interacting with me they felt it helped them loads just knowing they had someone to speak to about their situation and by me doing the communicating on their behalf their situation"

Thank you for all your good work. I know with limited resources it is difficult to continue to try and improve services, so thank you, and I appreciate all you all do.

Thanks again for all your help, feel you have done more in the short

time than anyone else has in the last year!

Pleasant contact with (anti social behaviour) Investigators, helpful and informative

## Appendix 1 - CASE STUDIES

# Case Study 1

#### Situation

Mr A was identified as causing Anti Social behaviour to neighbours. Mr A and the neighbours affected all lived in privately-owned properties. Mr A's neighbours were both elderly and vulnerable and others had concerns for their children. This matter was raised at Renfrewshire Council Daily Tasking process and it was established Mr A lived a solitary and increasingly erratic lifestyle. Concerns were raised that he was setting fires in the garden, erecting scaffolding and completing repairs on public property, attending his neighbours properties uninvited, blasting music causing noise nuisance as well as completing metal work in the garden in the middle of the night. This had escalated where he had been abusive to neighbours and now found himself facing criminal charges.

#### **Partnership Working**

An Anti-Social Behaviour investigation was opened to identify services which could engage with Mr A to assist him and have an impact on his behaviour and thereby reduce the risk of further criminality and ensure his neighbours safety. The desired outcome was not to obtain an Anti-Social Behaviour order, but to put in place services to impact on the behaviour. Case details were discussed at Renfrewshire Council monthly tasking meetings where actions were progressed by the following services

- ✓ Police Scotland agreed to provide extra attention in the area and note address markers both for Mr A and vulnerable neighbours
- ✓ Scottish Fire and Rescue Service agreed to complete Fire Safety visits and implement protection measures (smoke alarms and letter box blockers for Mr A and elderly neighbour.
- ✓ Adult Protection (Social Work) review concerns raised and support Mr A as well as his vulnerable neighbour.
- ✓ Mental Health Services complete assessment where agreeable with Mr A and increase support for vulnerable neighbour.
- ✓ Renfrewshire Council Community Wardens Service increase patrols in the area to increase public confidence.
- ✓ The ASB investigator continued to monitor the case and was able to achieve dialogue with Mr A and agreement to visit him at his home address. This allowed her to determine the living conditions of Mr A and raise any concerns as to his wellbeing.

## The Outcome

The investigator maintained contact with the neighbours /witnesses and Mr A and although no punitive action was taken or envisaged the impact and engagement of the multi-agency services has resolved issues for the neighbours. The contact with neighbours also resulted in estranged family members and family friends beginning to re-engage with Mr A and provide practical support.

# Case Study 2

#### **Situation**

Miss B and Miss C reside in a Renfrewshire Council tenement property with Miss C residing above Miss B. Relationships had broken down between the parties and over the course of many months both were complaining to their housing officer of Anti Social Behaviour by the other party. The concerns raised were relatively minor in nature relating to noise issues, incivility, waste bins and concerns regarding dogs and fouling in the communal gardens. The issues did not directly affect other residents and therefore there were no complaints from other neighbours. There was a general lack of tolerance by each party which in turn began to involve extended family members and friends. Police Scotland were also contacted on numerous occasions utilising valuable resources which the police had limited capacity to resolve as there was no criminality. A referral was made to Renfrewshire Council Mediation Services through the Daily Tasking process.

## **Partnership Working**

- Partnership Analyst reported on the extent of the issues and problems for Miss B and Miss C advising on a core times when matters tended to escalate.
- Police Scotland advised on the nature and frequency of calls and there were no outstanding court matters.
- Community Safety Wardens were tasked to provide extra attention to the tenement close and area to identify any emerging concerns and monitor issues with dog fouling.
- ✓ Housing Officer committed to ensuring any estate management issues were dealt with
  promptly to minimise the potential for escalation
- ✓ Mediation services undertook confidential discussion with both parties. Each were reluctant to progress to face to face mediation however, agreed to independent mediation services.

#### The Outcome

The mediation process did break down on a number of occasions with both parties advising they no longer wished to continue where they perceived the other had overstepped the boundaries however, the mediation service and housing officers encouraged them to re-engage and although this has not resulted in a lasting friendship, both parties have agreed to a degree of tolerance for the others lifestyle and complaints have reduced.

# Case Study 3

#### **Situation**

Mrs D was an elderly lady living in a block of flats. She was complaining about her upstairs neighbour continually using machines and causing noise disturbance to her. This was reported to her housing officer, Police and Noise enforcement officers on many occasions. Concerns were raised at daily tasking as all agencies attending had failed to identify the cause of the noise.

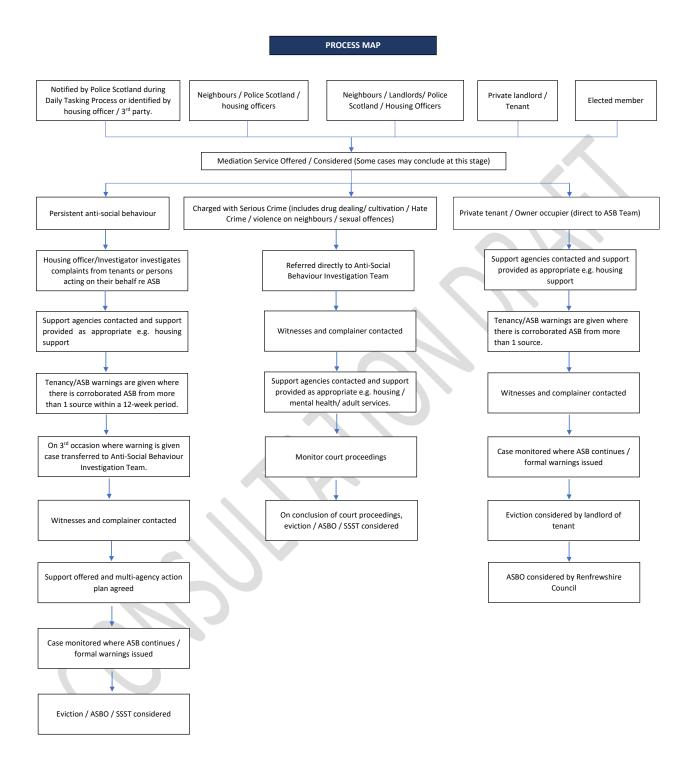
### **Partnership Working**

- Community Safety noise enforcement officers having attended the house on numerous occasions had failed to capture the noise referred to on noise monitoring equipment however, it was agreed with Mrs D that she contact the noise enforcement officer when the noise became evident.
- Community Safety Wardens service completed a leaflet drop requesting any other neighbours affected make contact with the service
- ✓ Adult services confirmed Mrs D was unknown to their service at this time.

#### **Outcome**

Noise enforcement officers continued to attend at the house in response to noise calls and built up a rapport with the occupant. When the officers attended they were unable to note any noise within Mrs D's property. Mrs D reluctantly agreed to approach her GP and have her hearing checked for tinnitus the outcome of which was that this was the cause of the noise disturbance she was hearing and she progressed to manage this.

## Appendix 2 - ASB Process Map



# **Appendix 3 - Evidence of Anti-Social Behaviour in Renfrewshire**

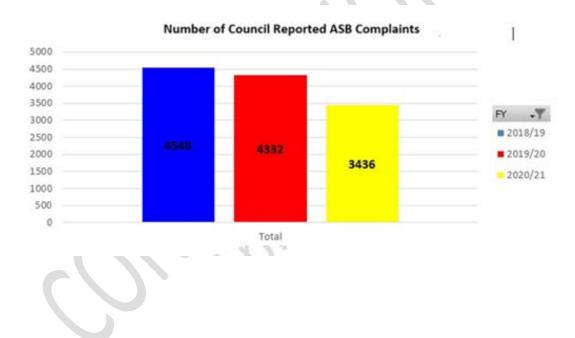
The extent of antisocial behaviour complaints reported to Renfrewshire Council and Police Scotland has been used to develop local outcomes/priorities to build strong, safe and resilient communities across Renfrewshire as well as deploying resources efficiently and effectively to achieve better outcomes.

In Renfrewshire, there has been a 20% reduction in recorded crime since April 2019 with a 24% reduction in the number of incidents of antisocial behaviour over the last 3 years.

(Source: https://www.gov.scot/ISBN/978-1-80004-985-7)

## ASB complaints received by Renfrewshire Community Safety Partnership

The total number of ASB-related complaints received by Renfrewshire Community Safety Partnership has reduced year-on-year for each of the three Financial year periods 2018/19, 2019/20 and 2020/21, reducing by nearly 5% during 2019/20 compared to 2018/19, followed by a significant and notable reduction of 21% during 2020/21 compared to 2019/20, resulting in an overall reduction of 24% during the three-year period of analysis. This analysis relates to Council reported complaints only. While the COVID pandemic has had an impact on the numbers and types of overall complaint and crime over these time periods — anti-social behaviour tends to relate to people's homes and neighbourhoods and is less likely to have been positively affected by the constraints imposed during lockdown periods that led to reductions in other types of reported crime. This is borne out when the figures relating to Police reports are considered.



The table below illustrates the highest-tariff antisocial behaviour (ASB) complaint categories during the period of analysis. A significant majority of these relate to domestic noise complaints, followed by fly tipping and abandoned vehicles – these three complaint categories alone accounted for 44% of all ASB-related complaints made to Renfrewshire Community Safety Partnership during this time:

Complaint Category	2018/19	2019/20	2020/21
Noise-Domestic	1285	1058	576
Fly Tipping	433	441	437
Abandoned Vehicle complaint	364	341	447
Illegal Parking	252	337	4
Noise-Commercial & Leisure	80	96	44
Parking Disputes	72	29	105
Youths Congregating	39	89	45
Youths Rowdy Behaviour	51	86	35
Disturbance (Wardens)	41	63	22
Underage Drinking	26	26	24

## **Police Reported Disorder Calls**

The following table displays the number of reported incidents of disorder made to Police Scotland during the three Financial Year periods 2018/19, 2019/20 and 2020/21. These reduced within Renfrewshire communities by 3%, or 274 incidents, during 2019/20 compared to 2018/19, however increased noticeably by nearly one third (29%, or 2195 incidents) during 2020/21 compared to 2019/20:

INCIDENT CATEGORY	2018/19	2019/20	2020/21
PUBLIC NUISANCE	2870	2660	5302 <b>*</b>
DISTURBANCE	2964	2862	2405
DAMAGE	1133	1106	989
NEIGHBOUR DISPUTE	891	952	1103
DRINKING IN PUBLIC	46	50	26
Total	7904	7630	9825

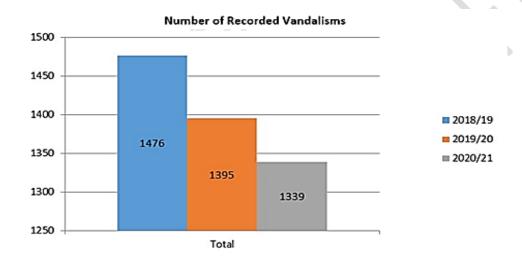
<sup>\*</sup>Further analysis of the 2020/21 increase highlighted a notable 'spike' in reported incidents categorised as 'Public Nuisance', most noticeably after lockdown measures were imposed on 23<sup>rd</sup> March 2020.

A closer inspection of these incidents provides confirmation that the main cause of this notable 'spike' was reports of suspected breaches of coronavirus restrictions including the hosting of gatherings or parties, and the non-observation of social distancing guidelines.

A total of 1609 additional incidents were recorded as Public Nuisance for this reason. It was also noted that reported incidents of Neighbour Dispute increased by 16% during the same period and can almost certainly be attributed to Covid-19 lockdown restrictions as well.

#### **Recorded Vandalisms**

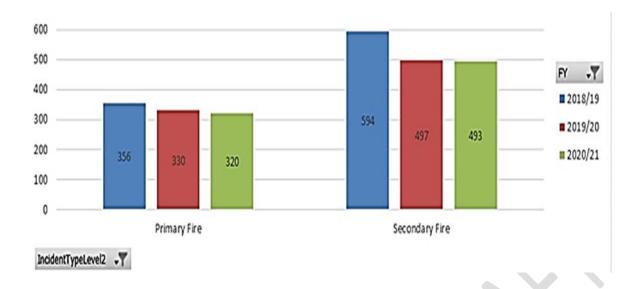
Vandalism is considered an important issue for communities across Scotland and within the Renfrewshire local authority area. It has a negative impact on the quality of the local environment and on the lives of those living within it. There are significant financial costs to repair damage – even before considering the cost of investigation and related to the criminal justice system.



While vandalism remains a significant volume crime issue, the number of recorded crimes during the three calendar years 2018-2020 fell by 137, or 9% during this time. Analysis shows that a significant proportion of vandalism in Renfrewshire takes place in public areas such as streets, car parks, open green spaces etc; and that young people are predominantly responsible. A further link has also been identified between vandalism, alcohol consumption and the night-time economies within Renfrewshire's main towns. Knowledge of this has allowed the Renfrewshire Community Safety Partnership to divert appropriate resources to deal with this, including the deployment of additional Community Policing and Community Support Officer patrols; Youth Team staff engaging directly with younger people; and the 'Street Stuff' diversionary programme.

#### **Deliberate Secondary Fires**

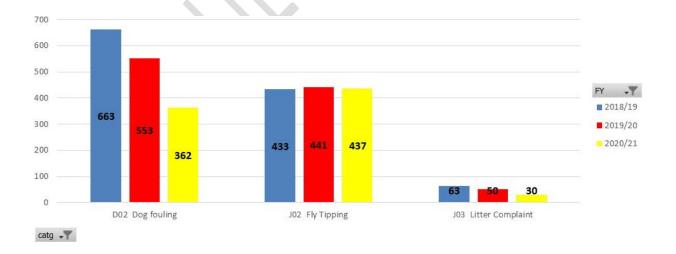
Analysis of all incidents attended by the Scottish Fire & Rescue Service (SFRS) across Renfrewshire during the three financial years 2018/19, 2019/20 and 2020/21 shows that nearly two-thirds (64%) of all Primary Fires were accidental, whilst 93% of all Secondary Fires were deliberate. Deliberate secondary fires are commonly set to refuse bins, garden waste etc, however analysis of this dataset identified a decreasing trend with year-on-year reductions, resulting in an overall reduction of 17%:



## **Environmental ASB Complaints**

Environmental anti-social behaviour (ASB) covers littering, dog fouling and fly tipping. These issues consistently appear as high priority areas across Renfrewshire. Dog fouling in particular ranks highly in the list of public concerns, whilst littering and fly tipping result in a significant financial burden to local government, business and communities, as well as having a negative impact on civic pride and amenity.

Overall levels of environmental ASB declined during the three-year period 2018-20. Proactive work by Renfrewshire Council in tackling dog fouling contributed to *a 45% reduction* in complaints during this time. This activity comprises a combination of a prompt response to complaints, a proactive approach to clean-ups, and enforcement in the form of Fixed Penalty Notices (FPN) when appropriate. It should again be highlighted that Covid-19 restrictions may have impacted and contributed to this reduction.



# **Appendix 4 - Partners**

Partner	Telephone	Email
Renfrewshire Council Housing	0300 300 0222	local housing office:
Officers		johnstone.hps@renfrewshire.gov.uk
		renfrew.hps@renfrewshire.gov.uk
		paisley.hps@renfrewshire.gov.uk
Addiction Services	0300 300 1380	
Social Work – Adult Services	0300 300 1380	bscommunitycareoperations.sw@renfrew
		shire.gov.uk
Social Work – Childrens Services	0300 300 1199	childrenandfamilies.sw@renfrewshire.gov
		<u>.uk</u>
Community Safety Mental	111	NHS 24 contact us
Health Nurses		
Police Scotland	101	Contact Us form
Scottish Fire & Rescue Service	0141 886 2222	SFRS.corporateadmin@firescotland.gov.uk
Public Protection – ASB Officers	0300 300 0380	rcsp@renfrewshire.gov.uk
Public Space CCTV Operators	0300 300 0380	rcsp@renfrewshire.gov.uk
Mediation	0300 300 0380	rcsp@renfrewshire.gov.uk
Wardens	0300 300 0380	wardens.es@renfrewshire.gov.uk
Youth Team	0300 300 0380	rcsp@renfrewshire.gov.uk
Trading Standards	0300 300 0380	ts.es@renfrewshire.gov.uk
Turning Point Scotland –	08088 008 011	GORTEnquiries@turningpointscotland.co
Overdose Intervention Team		<u>m</u>
Renfrewshire Health & Social	0141 618 7629	Renfrewshire.HSCP@ggc.scot.nhs.uk
Care Partnership		
Victim Support Scotland	0800 160 1985	victimsupport.renfrewshire@victimsuppor
		tsco.org.uk
British Transport Police	0800 40 50 40	
Renfrewshire Association for	0141 404 7788	enquiries@ramh.org
Mental Health (RAMH)		

Scottish Children's Reporter Administration Renfrewshire (SCRA)	0131 244 820	RenfrewshireMailbox@scra.gov.uk
Williamsburgh Housing Association	0141 887 8613	tenancyteam@williamsburghha.co.uk
Sanctuary Housing Association	0800 131 3348	ContactUs@sanctuary-housing.co.uk
Linstone Housing Association	01505 382383	general@linstone.co.uk
Link Housing Association	03451 400 100	csc@linkhaltd.co.uk
Ferguslie Housing Association	0141 887 4053	admin@fpha.org.uk
Bridgewater Housing Association	0141 812 2237	admin@bridgewaterha.org.uk
Paisley Housing Association	0141 889 7105	admin@paisleyha.org.uk
Loretto Housing Association	0800 952 9292	housingteam@lorettoha.co.uk

## **Anti Social Behaviour Action Plan**

What will we do?	What difference will this make?	Who is leading on this?	When will it be completed?
Continue the review of operational procedures including housing landlord and create a generic process reflecting the links and referral pathways between all members of the community safety partnership	Provide a consistent referral process for the community regardless of tenure	Communities and Housing Services / RSLs	September 2022
Maximise the use of all digital technology available to assist those reporting ASB – eg Noise App and video images	Ensure communities have access to new and emerging technology to challenge ASB	Communities and Housing Services / Digital First Team	March 2022
Explore enhanced reporting tools through online channels	Provide clear reporting procedures	Communities and Housing Services / Finance and Resources Service	September 2022
Update website/comms with reporting information to provide clarity on who to contact in relation to Anti-social Behaviour.	Provide pathways for reporting	Communities and Housing Services / Chief Executives Service	September 2022
Produce an FAQ to assist customer understanding of what is and is NOT ASB – the Truths and myths	Provide a clear understanding of available actions	Communities and Housing Services	March 2022
Improve communications on the supports available through mediation / victim support etc.	Impact on early resolution	Communities and Housing Services	March 2022
Continue to liaise with other Council areas and RSL's do in relation to the use of professional witnesses.	Ensure procedures are consistent with emerging best practice	Communities and Housing Services	September 2022
Review opportunities and resources available to tackle neighbour disputes and ASB across the Community Safety Partnership including all landlords to improve the connections made and customer experience.	Improve potential available resources to tackle ASB	Communities and Housing Services	September 2022
Invest in officers across the partnership through joint training and development.	Increase knowledge to promote reduction of ASB	Communities and Housing Services / Community Safety Partners	September 2022
Make available guidance and information in different languages to engage with our multi lingual community	Ensure equality and access for the wider community	Communities and Housing Services / Community Safety Partnership Partners	September 2022

Continue to engage with professionals who can contribute expertise to the partnership and daily tasking process not previously identified.	Continuous improvement for partnership working	Communities and Housing Services	Ongoing
Improve mediation referrals as an initial resolution	Encourage early resolutions	Communities and Housing Services / RSL's	September 2022
Ensure opportunities within the partnership hub are explored to support the Business Community and night time economy as it returns to pre covid levels	Improve public safety	Communities and Housing Services	September 2022
Engage with neighbouring local authorities to improve joint responses to transient ASB	Continuous improvement and reduction of ASB	Communities and Housing Services	September 2022
Develop improved links with Community Learning and Development and Youth Officers	Improve diversionary response for youth ASB	Communities and Housing Services	September 2022

## **ASB The National Picture – 2020**

 $\underline{https://www.safercommunitiesscotland.org/wp-content/uploads/Analytical-exchange-The-\underline{Scottish-picture-of-ASB-final.pdf}}$ 



To: Communities, Housing & Planning Policy Board

On: 26 October 2021

Report by: Director of Communities and Housing Services

Heading: Tenant Hardship Grant Fund

1. Summary

- 1.1 The Scottish Government have launched a £10m grant fund to support private and social rented tenants who have incurred rent arrears as a direct result of the Covid-19 pandemic and on 10<sup>th</sup> September 2021 it was announced that Renfrewshire Council has been awarded £225,000, made up of £214,000 for use as grants, with £11,000 for administration costs.
- 1.2 The grant is to help prevent homelessness and sustain tenancies by directly reducing, alleviating or paying off rent arrears altogether, where a tenant is in either the social or private sector, and has faced difficulties due to Coronavirus.
- 1.3 The period the grant covers is between 23 March 2020 and 9 August 2021. Any arrears accrued before 23 March 2020, and after 9 August 2021, cannot be covered by this grant.
- 1.4 The Tenant Hardship Grant Fund was officially launched during the week beginning Monday 27 September.

## 2. Recommendations

- 2.1 It is recommended that the Communities, Housing & Planning Policy Board
  - (i) accept the award of £225,000 from the Scottish Government in relation to the Tenant Hardship Grant Fund and delegates authority to the Director of Communities and Housing in consultation with the Director of Finance & Resources to administer and distribute the funds for Renfrewshire residents in line with the Scottish Government Guidance and the relevant Financial Regulations; and

(ii) note that Monitoring Reports on the delivery of the fund will be made to the Scottish Government and that these updates will be reported to the Policy Board;

## 3. Background

- 3.1 The Tenant Hardship Grant Fund is a means to mitigate the short to medium term financial challenges being experienced by tenants adversely impacted by restrictions and regulations introduced since March 2020, to control the spread of COVID-19.
- 3.2 This fund seeks to prevent homelessness and sustain tenancies by directly reducing, alleviating or paying off rent arrears altogether where a tenant is in either the social or private rented sectors, and has faced difficulties due to Coronavirus.
- 3.3 Local authorities have discretion, as to payment in individual cases and should consider whether the payment is necessary or a justified action to avoid the tenant becoming homeless. This recognises the experience that local authorities have in supporting people in a housing crisis and will help identify where funding would be most effectively provided.
- 3.4 The main focus of the grant funding is to support those most at risk of homelessness, in circumstances where tenancies can be saved through such intervention. By contributing to the payment of rent arrears, this funding may also assist the landlord and tenant in reaching a repayment agreement as part of the pre-action requirements process.
- 3.5 The following summarises circumstances where the grant can and cannot be paid:
  - The grant is available to all Renfrewshire tenants living in the private and social rented sector at risk of homelessness,
  - The grant is targeted at highly vulnerable individuals/households.
  - Landlords must demonstrate that they are complying with the pre-action requirements for rent arrears and agree not to progress a repossession on the basis of rent arrears where a grant is paid and the tenant meets all future agreed rent and repayment obligations.
  - The grant is specifically to help repay rent arrears that have arisen due to the Coronavirus pandemic between 23 March 2020 and 9 August 2021.
  - Arrears before 23 March 2020 would not be covered.
  - Arrears after 9 August 2021 (based on the current strategic framework)
    can only be covered in exceptional circumstances, where the local
    authority is satisfied that arrears relate to continued impact of the
    pandemic restrictions.
- 3.6 The Scottish Government provided Local Authorities with guidance on the application of the fund on 17 September 2021. This guidance is a live document, and updated versions will be provided to Local Authorities as and when required.

## 4. Renfrewshire – Tenant Hardship Fund

- 4.1 With regard to the management and administration of the Fund in Renfrewshire it is noted that the grant is discretionary and as such it is anticipated that local authorities will tailor their own processes in line with the Scottish Government Guidance.
- 4.2 In this respect the Guidance suggest there should be no formal application process but instead enquiries should be recorded and information gathered from individuals and landlords who approach the Council to determine if their circumstances meet the eligibility criteria and a decision made in line with the guidance.
- 4.3 It is also expected that existing council and wider support services through their operational and legislative practices will be aware when a tenant in private or social rented sector is at risk of homelessness and as such Officers will be proactive in referring to the fund if they consider that there is a relevant financial and / or housing support need.
- 4.4 An "Appraisal Panel" comprising of Officers from Finance, Advice, Housing and Homeless Services of the Council will be established to assess the individual cases and to make recommendations to the Director of Communities and Housing in consultation with the Director of Finance & Resources on the appropriate allocation of Grant Funds
- 4.5 The Awards will be made to the landlord and must be credited to the rent account, as it is specifically for the purposes of paying rent arrears arising from the impact of the COVID-19 pandemic, to help prevent homelessness.
- 4.6 Where it is considered that it would not be appropriate, to award a Grant, the landlord and / or tenant can be offered further assistance from the homelessness team, Advice Services or a referral to a relevant third sector support organisation.
- 4.7 Tenants and landlords will be notified of evidence requirement, conditions of offers and outcome of enquiry by letter/email at appropriate stages of their enquiry.

## 5 Publicity and Monitoring

- 5.1 Details on the Tenant Hardship Fund will be made available on the Council Web Page and an awareness raising exercise with landlords and relevant staff and organisations will be undertaken to ensure that the benefits from the Fund are maximised and reach those most in need.
- 5.2 Local authorities are asked to provide a brief report to the Scottish Ministers setting out:
  - the number and level of grants issued and how much grant was paid (broken down by tenure e.g. private, local authority or RSL tenant);

- how many of these grants paid off the rent arrears in full or partially; and
- how many tenancies were sustained at that time as a direct result of the grant being paid.
- 5.3 These high level reports should be submitted to the Scottish Ministers on the 31 December 2021 and again on 31 March 2022 and will also be brought to the attention of the Policy Board.

## Implications of the Report

- 1. Financial – The costs of this will be contained within the £225.000 allocated by the Scottish Government made up of £214,000 for use as grants, with £11,000 for administration costs.
- 2. HR & Organisational Development - none
- 3. Community/Council Planning - none
- 4. Legal - none
- 5. Property/Assets - none
- 6. **Information Technology** – none.
- 7. Equality & Human Rights - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. Health & Safety - none
- 9. **Procurement** – none.
- 10. Risk - none
- 11. **Privacy Impact - none**
- 12. **COSLA Policy Position** – none.
- 13. Climate Risk - none

None

**List of Background Papers:** 

**Author** Douglas Morrison, Service Planning & Policy Development Manager,

Email: douglas.morrison@renfrewshire.gov.uk



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To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Director of Communities and Housing Services

**Heading:** Home Contents Insurance

1. Summary

1.1 This report seeks to update the Policy Board on a motion considered at the meeting of Council held on 13 May 2021 with regards to Compulsory Home Insurance as well as provide an overview of the Council's Home Contents Insurance scheme which is available to Renfrewshire Council tenants.

### 2. Recommendations

- 2.1 It is recommended that the Policy Board
  - (i) note the current home contents insurance scheme available to Council tenants, and the steps being taken to further promote the scheme.

### 3. Background

- 3.1 A notice of motion was considered at the meeting of Council held on 13 May 2021 with regards to Compulsory Home Insurance. It was decided that the Council would write to the Scottish and UK Government with a view to introducing legislation making home insurance compulsory for all households.
- 3.2 At present home contents insurance is not mandatory within the UK, and there are currently no plans to amend existing legislation to do so. This was confirmed by response from HM Treasury to a written proposal from Renfrewshire Council as set out in the attached appendix. While no response was returned from the Scottish Government it is noted that there are no proposals relating to Home Insurance included in the Scottish Parliament's current programme of legislative changes.

- 3.3 Renfrewshire Council does however offer a low-cost home contents insurance scheme to Council Tenants. The current scheme is provided by Aviva Insurance Limited and came into effect on 1 January 2020 following a tender exercise.
- 3.4 The policy remains in place from the date of commencement as long as tenant(s) continue to pay the premium. Therefore, tenants when signed at the outset of their tenancy or in the course of their current tenancy need take no further action to safeguard their cover, other than maintaining payments.
- 3.5 Payments are deducted directly from the tenants rent account following sign up, in the hope that this makes payment straightforward. If a payment is missed the tenant is contacted and Housing Services staff will provide advice and support to tenants should any payment issues arise and also to make the tenant aware that their insurance cover may be at risk.

#### 4. Current Position

- 4.1 The scheme is available for all Renfrewshire Council Tenants to join, like other schemes the costs vary. The costs range from 24p per week to £2.56 per week depending on the level/amount of cover required. The scheme is optional, and all new tenants are made aware of the scheme, however, there is low take up with tenants opting for other insurance schemes or continuing without insurance at all. There are 720 (6%) Renfrewshire Council tenants currently on the Home Contents Insurance Scheme.
- 4.2 The scheme is offered to all tenants when signing for their tenancy and information is included within the new Tenant Information Pack. There is also information on the Council's website, reminding tenants to take out home contents insurance either through the scheme arranged by the Council or through their own private arrangements. Many tenants may believe that the Council automatically insure their furniture, belongings and decoration against fire, theft, vandalism or water damage such as burst pipes this is not the case. An application form and policy document are also available on the Renfrewshire Council website for tenants to view and access.
- 4.3 Aviva have now been the provider for over 18 months and discussions are ongoing in relation to other publicity opportunities using the Council's social media channels, the People's News and Renfrewshire Magazine, in addition to marketing material that can supplement the information currently provided and available to Council Tenants.

### Implications of the Report

- 1. **Financial** none
- 2. HR & Organisational Development none
- 3. Community/Council Planning none
- 4. **Legal** none

- 5. **Property/Assets** none
- 6. **Information Technology** none
- 7. **Equality & Human Rights** none
- 8. **Health & Safety** none
- 9. **Procurement** none
- 10. **Risk** none
- 11. **Privacy Impact** none
- 12. **COSLA Policy Position** N/A
- 13. Climate Risk –N/A

## **List of Background Papers**

None

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Author: Derek Murray, Area Housing Manager, derek.murray@renfrewshire.gov.uk



## HM Treasury, 1 Horse Guards Road, London, SW1A 2HQ

Ken Graham Head of Corporate Governance, Renfrewshire Council (by email)

17 June 2021

Dear Ken,

Thank you for your letter of 4 June regarding proposals to make home insurance compulsory for all households, which I have considered with interest.

The Government recognises the important role of insurance products, including home insurance, in building the financial resilience of consumers. The Government is, therefore, committed to ensuring consumers have access to a range of insurance products that suit their needs and continues to keep the insurance market under review, working closely with the industry and the regulators.

There would be many significant challenges to consider in mandating home insurance, including the cost of cover to consumers. At present, the Government does not have any plans to add to current legislation.

However, the Financial Conduct Authority (FCA) is the independent body responsible for regulating and supervising the financial services industry and has taken steps to ensure the home insurance markets are functioning well for consumers. This includes rules requiring firms to offer a renewal price that is no greater than the equivalent new business price the firm would offer to a new customer purchasing via the same sales channel. More information can be found here:

https://www.fca.org.uk/publications/policy-statements/ps21-15-general-insurance-pricing-practices-market-study.

Organisations, such as Citizens Advice, also offer useful information for consumers regarding insurance products which can be found here: <a href="https://www.citizensadvice.org.uk/consumer/insurance/insurance/">https://www.citizensadvice.org.uk/consumer/insurance/insurance/</a>.

Thank you for taking the trouble to make me aware of this proposal.

Yours sincerely,

JOHN GLEN



To: Communities, Housing and Planning Policy Board

On: 26 October 2021

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Report by: Director of Children's Services

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Heading: Community Justice update and annual return 20/21

## 1. Summary

- 1.1 On 1 April 2018 the Renfrewshire Community Justice Outcomes Improvement Plan (CJOIP) 2018 to 2021 was published, outlining how the partnership would work together to reduce reoffending in Renfrewshire. It highlighted key local priorities which were identified through our need's assessment and interaction with stakeholders, and national priorities contained within the National Strategy for Community Justice and the Outcomes, Performance and Improvement Framework which are required to be reported against.
- 1.2 Renfrewshire's CJOIP was due to be updated by April 2021, however in recognition of the impact of the pandemic on taking forward actions, it was agreed by Community Justice Scotland (CJS) that plans due for submission in 2021 could continue until 31 December 2021.

However in May 2021, the Scottish Government (SG) and CJS then issued a joint statement in relation to the review of the National Strategy for Community Justice and Review of the Outcomes, Performance, and Improvement Framework. This is planned for March 2022. Given that local authorities must review their CJOIPs after the publication of either, they have advised that it is pragmatic for local authorities in this position to delay publication. On this basis it is proposed that Renfrewshire utilises this time to develop its CJOIP for 2022 to 2025.

1.3 Meeting operational demands and statutory requirements during the pandemic have been prioritised by services to manage risk and meet need.
Renfrewshire Council's Lead Officer for Community Justice post has also been vacant since September 2020, creating challenges in co-ordinating

- community justice activities, recruitment has been unsuccessful and is ongoing.
- 1.4 The annual report template covering period 01 April 2020 to 31 March 2021 (Appendix A, Community Justice Renfrewshire Annual Reporting Template 2020/21) requires to be published and submitted to Community Justice Scotland by 15 October 2021. Publishing will be on the Community Justice website page. The reporting template was produced by Community Justice Scotland to assist local partnerships in capturing a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time/resource demanding.

#### 2. Recommendations

- 2.1 The Communities, Housing and Planning Policy Board is asked to:
  - (a) Approve the contents of the Community Justice Renfrewshire Annual Reporting Template 2020 to 2021 (Appendix A).
  - (b) Note that the Community Justice Renfrewshire Annual Report Template 2019 to 2020 is required to be published by 15 October 2021 and thereafter submitted to Community Justice Scotland.
  - (c) Agree that the Criminal Justice Services Manager may make minimal changes to the report if required, prior to publication.
  - (d) Agree that the Renfrewshire Community Justice Outcomes Improvement Plan for 2018 to 2021 will be updated for 2022 to 2025 following the review of the National Strategy for Community Justice and Outcomes, Performance, and Improvement Framework in March 2022.

#### 3. Background

- 3.1 The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. Several key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcome, Performance & Improvement.
- 3.2 The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan which outlines key local needs & priorities and the plans & actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

- 3.3 Community justice is defined in the National Strategy for Community Justice as "the collection of individuals, agencies and services that work together to support, manage and supervise people who have committed offences, from the point of arrest, through prosecution, community disposal or custody and alternatives to these, until they are reintegrated into the community. Local communities and the third sector are a vital part of this process which aims to prevent and reduce further offending and the harm that it causes, to promote desistance, social inclusion, and citizenship".
- 3.5 The Renfrewshire Community Justice Outcomes Improvement Plan 2018 to 2021 was published on 1 April 2018. In preparing the plan we carried out engagement activities which were attended by several our strategic partners and wider stakeholder.
- 3.6 This plan was due to be updated by April 2021, however in recognition of the new and additional challenges for agencies in providing and maintaining services during the pandemic, with less focus on development other than responding to changes, Community Justice Scotland agreed that plans due for submission in 2021 could continue until 31 December 2021.
- 3.7 However in May 2021, the Scottish Government (SG) and CJS then issued a joint statement in relation to the review of the National Strategy for Community Justice and Review of the Outcomes, Performance, and Improvement Framework. This is planned for March 2022. Given that local authorities must review their CJOIPs after the publication of either, they have advised that it is pragmatic for local authorities in this position to delay publication. On this basis it is proposed that Renfrewshire utilises this time to develop its CJOIP for 2022 to 2025.
- 3.9 A report on progress in achieving the outcomes in the plan must be prepared by the statutory community justice partners each year. The annual report covers the period 1 April 2020 to 31 March 2021. (Appendix A Community Justice Renfrewshire Annual Reporting Template 2020 to 2021). The statutory partners should publish this report by 30 September 2020. A reporting template was produced by Community Justice Scotland to assist local partnerships in capturing a range of important data. Renfrewshire Council has been provided with an extension to 15 October on the basis of current challenges and that the Lead Officer Community Justice post has been vacant since September 2020.
- 3.8 Whilst the report reflects a wide range of work carried out by partners, some of the main areas of positive work taken forward include:

### **Early Prisoner Release:**

Renfrewshire signed up to a national Information Sharing Protocol with the Scottish Prison Service on 1.4.2020. This enabled a multi-agency group to be established including justice social work, housing, addictions and mental health services and a process created, led by justice social work, to liaise with/offer and where agreed, provide support to individuals being released early. Nine individuals were released early within Renfrewshire. Support included the provision of mobile telephones to service users to ensure that

they were able to liaise with services, many of which could not be accessed face to face at that time.

This process then developed into a voluntary supervision process managed by the Throughcare Addiction/Arrest Referral service, offering support to all released from short sentences who wish to take up the service.

## **Extension to Just Learning:**

Invest in Renfrewshire, within Employability Services, providing continued funding for this initiative. This ensures specific support for individuals with convictions to be supported in overcoming specific barriers to education, employment and training. During this year we also ensured that staff working in this area were provided with training as to the changes to the Rehabilitation of Offenders Act to assist service users with appropriate disclosure. We also ensured that wider partners were made aware of the changes arising from the new legislation through the provision of staff events.

Renfrewshire Community Justice are active partners in the Renfrewshire Local employability Partnership.

## Just Recovery - Development of Pathways/processes for justice service users with addiction issues:

The Scottish Government's Challenge Fund, managed by the CORRA Foundation, was made available to support activities that tackle problem alcohol and drug use. Community Justice Renfrewshire was awarded £35,000 from the "Getting ready for Change" category, following the proposal of a project, Just Recovery, to carry out a mapping review of pathways into addiction services for people involved in the criminal justice system living in or returning to Renfrewshire. This includes young people and those who have committed serious and high risk offences.

This met one of Renfrewshire's local priorities within the CJOIP in relation to improved health and wellbeing. Although the Community Justice Development Worker post was interviewed in March 2020, it was agreed that this would not commence until recovery was further underway to gain most benefit from this temporary post, however planning, the creation of a steering group and agreeing outcomes was undertaken and the post commenced on 8 March 21.

## Third sector involvement in unpaid work:

Community Justice partners were also consulted in relation to the additional funding for unpaid work and other activity, offered in December 2020. This resulted in bids from 4 third sector partners to deliver. Unfortunately this could not be taken forward due to further lockdown of the Unpaid Work Service following Public Health advice in January 2021. However these bids are being developed to utilise the COVID pandemic 3<sup>rd</sup> sector monies provided for justice services in 2021/22 to maximise our unpaid work provision.

#### **Developments to processes:**

A significant amount of reactive work had taken place in response to changes in court business/information provision and Scottish Prison Service business with it's impact on community partners. This has led to changes to a range of processes/practices and timescales which continues to this day where the pandemic requires immediate changes to processes.

## Implications of the Report

#### 1. Financial

none

## 2. HR & Organisational Development

none

## 3. Community Planning

The report details a range of activities which reflect local council and community planning themes. CJR is embedded within community planning arrangements.

## 4. Legal

None, this report meets the council's statutory community justice requirements.

## 5. Property/Assets

none

## 6. Information Technology

none

#### 7. Equality & Human Rights

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

#### 8. Health & Safety

Children's Services continues to follow current public health guidance in relation to the safe operation of working environments.

#### 9. Procurement

none.

#### 10. Risk

Risks related to the delivery and management of services are regularly monitored and included in Renfrewshire Council's Corporate and Strategic Risk Registers.

## 11. Privacy Impact

none

#### 12. COSLA Policy Position

none

## 13. Climate Change

none

### 14. List of Background Papers

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**Author**: John Trainer, Head of Service Childcare and Criminal Justice, 0141 618 6827.



Community Justice Outcome Activity Across Scotland Local Area Annual Return Template, Renfrewshire 2020-21

May 2021

#### 1. Background

The introduction of the <u>Community Justice</u> (Scotland) Act 2016 (the Act) triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the <u>National Strategy</u>, <u>Guidance for local partners in the new model for community justice</u>, <u>Justice in Scotland: Vision & Priorities</u> and the <u>Framework for Outcomes</u>, <u>Performance and Improvement</u>.

The Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy, guidance and framework documents and, when complete, submit those annual reports to Community Justice Scotland (CJS)<sup>1</sup>.

CJS is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner. It also supports areas in fulfilling their statutory obligations on annual reporting under section 23 and fulfils our requirement to consult on the preparation of an annual report on performance in relation to community justice outcomes under section 27(3).

CJS recognises that there are a set of circumstances at time of writing that make this process different from the three previous Annual Outcome Activity Returns; namely:

- The Covid-19 pandemic which was present for the entirety of the 2020-21 reporting period and will continue to have implications for the work of community justice partners.
- 2. The review of the Outcomes Performance and Improvement Framework (OPIF) which is running concurrently with the Outcome Activity Returns process. Until the review of the OPIF has concluded CJS recognises a transitional template (such as this one) is likely to be required.

To allow for both of these, CJS surveyed community justice partnerships in April 2021 seeking views on the completion of the annual report template covering the

<sup>&</sup>lt;sup>1</sup> Guidance for statutory partners on this annual reporting process – to which community justice partners must have regard - is available at paragraphs 6.38-6.42 of the "Guidance for local partners in the new model for community justice" (linked to above).



period 2020-21. The 2020-21 template takes into account the feedback from 17 completed surveys with the following changes:

- The most substantial change is the focus on outcomes taking account of the indicators rather than asking partnerships to report on progress against each individual indicator.
- 2. We have created space for community justice partners to reflect on the collective achievement they are most proud of during the reporting period.
- 3. There is an opportunity to reflect the impact of the pandemic on community justice <u>activity</u> under each of the outcomes. There is a dedicated section to give partners the opportunity to reflect on the impact of the Covid-19 pandemic on the <u>partnership</u>.

This template includes a new section to allow community justice partners to reflect on how they have, or intend to, implement activity in response to recommendations in the 2019-20 Annual Outcome Activity Return.

CJS would like to extend thanks to those community justice partners that took the time to complete the template survey, spoke to us as part of the OPIF review process and to those that sense-checked the guidance points in the draft template.

#### 2. Statement of Assurance and Data Usage

The information submitted to Community Justice Scotland using this template is for the primary purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

In line with provisions in the Data Protection Act 2018 and the General Data Protection Regulation (GDPR), CJS will use appropriate data to ensure that there is continuous reporting, development and progress towards the national outcomes. By providing data to CJS you are consenting to its use by CJS as indicated. Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



#### 3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding. CJS has made some changes to the template this year (as outlined on pages 2-3) to account for the ongoing OPIF review process and the Covid-19 pandemic.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

## **Template sections:**

Section 1 Community Justice Partnership / Group Details

Section 2 Template Sign-Off

Section 3 Governance Arrangements

Section 4 Progress from 2019-20 Recommendations (new section for 2020-21)

Section 5 Covid-19 Pandemic Impact (new section for 2020-21)

Section 6 Performance Reporting – National Outcomes

Section 7 Partnership Achievements

<u>Section 8 Challenges</u> (unrelated to Covid-19 pandemic)

Section 9 Additional Information

It would be helpful if responses in each of the "evidence and data" boxes within section 6 of the template ("performance reporting") is kept to a minimum by capturing the main points only. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone's life story) please **DO NOT** include any personal or sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.



This is the fourth iteration of the template and guidance. If you have any queries about completing the template then please email <a href="mailto:CJSImprovement@communityjustice.scot">CJSImprovement@communityjustice.scot</a>.





## 4. Template Completion

Community Justice Partnership / Group Details		
Community Justice Partnership / Group	Community Justice Renfrewshire	
Community Justice Partnership Group Chair	John Trainer, Head of Childcare and Criminal Justice	
Community Justice Partnership / Group Coordinator	The Lead Officer Community Justice post is currently vacant, with recruitment underway.	
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	1 April 2018	

## 2. Template Sign-off

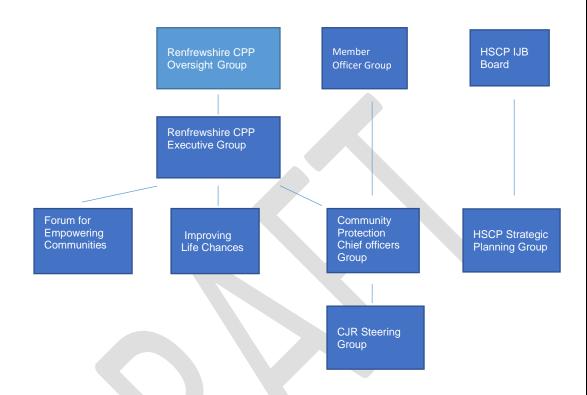
The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.

Signature of Community Justice Partnership / Group Chair:	Date: 1.10.21	



## 3. Governance Arrangements

Please outline below your current governance structure for the community justice arrangements in your area.



Community Justice Renfrewshire (CJR) has representation on several strategic groups relating to community justice, which continues to raise awareness and reports on progress through briefings and presentations. It has also enabled the CJR Steering Group to keep up to date on agendas, local issues and initiatives relating to community justice.

Some of the groups include:

- MAPPA Strategic Oversight Group for the North Strathclyde area
- Social Work Scotland and Scottish Prison Service Strategy Group
- NHSGGC Community Justice and Health Improvement Strategic Group
- Community Justice Network
- Community Justice Network Working Group
- New Routes Programme Board
- CJS Learning Development & Innovation Working Group



### Renfrewshire groups include:

- Community Safety and Public Protection Steering Group
- Lead Officers Network
- Child Protection Committee
- Gender Based Violence Strategy Group
- Alcohol and Drug Partnership Delivery Group
- Public and Community Protection Thematic Board
- Adult Protection Committee
- Renfrewshire Homelessness Network
- Children and Young People Thematic Board
- Renfrewshire Local Employability Partnership

The CJR Lead Officer post (currently vacant) is situated within Children's Services and is closely linked with colleagues in Youth Justice and Child Protection; this ensures that community justice is reflected in their plans. CJR is firmly established within Renfrewshire's robust Community Planning arrangements. It reports to the Community Protection Chief Officers Group and the Communities, Housing and Planning Policy Board for oversight and governance by senior managers and elected members. These arrangements provide close alignment of priorities between the Renfrewshire Local Outcomes Improvement Plan and the Renfrewshire Community Justice Outcome Improvement Plan.

## 4. Progress From 2019-20 Recommendations

To reduce the burden of reporting on progress from 2019-20 recommendations through an additional process please detail any work the partners have undertaken, or intend to undertake, in response to the following 2019-20 recommendations:

Recommendation for CJPs	Progress / Activity during 2020-21
That community justice partners establish mechanisms to identify	The Chief Executive of Engage Renfrewshire is an active community justice partner, representing Engage Renfrewshire on the Community Justice Steering Group.
and engage collectively with local third sector and victims' organisations.	Engage Renfrewshire is a Third Sector Interface (TSI) i.e. supporting local charities and other not-for-profit



groups to be well managed, well resourced, well represented and well connected.

Engage provides supporting to local social enterprises, helps local groups build capacity, supports volunteer involving organisations and provides a range of payroll and financial services to its network members. The organisation's offices act as a community 'hub', which host other local third sector organisations and provides a platform for training activities.

Engage Renfrewshire is part of local community planning, actively supporting collaborative working with the public and private sectors to ensure that people and services are working together, in the most effective way possible.

A range of third sector partners are also active Community Justice partnership members, this includes Turning Point Scotland who also represent the Criminal Justice Voluntary Forum, the Wise Group, Action for Children and Apex.

Victim Support Scotland are also active members within the partnership.

That community justice partners meet statutory requirements for strategic planning. This includes being able to evidence:

- a) a range of strategic needs and strengths assessment (SNSA) activity
- b) a published and up-to-date Community Justice Outcome Improvement Plan (CJOIP) which includes a participation statement

The Renfrewshire Community Justice Outcome Improvement Plan 2018/21 and Participation Statement were published on 1 April 2018. On the basis that the review of the National Strategy for Community Justice and Review of the Outcomes, Performance, and Improvement Framework is planned for March 2022, and given that local authorities must review their CJOIPs after the publication of either, they have advised that it is pragmatic for local authorities in this position to delay publication. On this basis Renfrewshire's updated plan will be published in 2022.

Responding to the pandemic has meant that some planned actions within the Community Justice Outcome Improvement Plan 2018-21 have been delayed, with focus diverting to maintaining services, and adapting to national changes.



c) a published annual report assessing progress towards outcomes	
Ensure community justice SNSA activity forms a crucial component of understanding the needs of the whole area population.	As we move out of pandemic restrictions, and more towards normal business, work on the updated SNSA will begin shortly. As the CJ Lead Officer post is currently vacant, some resource from the council's Strategy, Policy & Insight Team has been identified to support this work.



## 5. Covid-19 Pandemic Impact

This is a new section for 2020-21. It should be used to reflect some of the a) challenges/negative implications and b) opportunities/positive implications from the Covid-19 pandemic on the community justice <u>partnership / group.</u> There is an opportunity to reflect impact on community justice activity in Section 6 under each of the national outcomes so this section is to capture any impact on the partnership over and above this.

Area impacted	Challenges / Negatives	Positives / Opportunities
	Many of the key public protection duties within the	Although unable to provide the standard unpaid work
	community justice remit continued despite the two	service during the periods of restriction, the Unpaid
	lockdown periods and associated restrictions, albeit with	Work Team were able to offer a limited service by
	appropriate public health measures in place. Priority was	being innovative in the way it was delivered. Where it
	given to supporting those service users with the highest	was appropriate to the service user's level of needs
	levels of vulnerability and those who presented the	and risk, the team was able to provide some 'Working
	highest risk to the public. Individuals continued to be	from Home' opportunities which allowed service
Our	released on licence during this period, creating demands	users to continue to work towards completion of their
community	on a range of services.	hours. The team also developed a range of other
justice		activity interventions that could be delivered through
partnership	In the period between the two national lockdowns, some	technological means.
	small-scale accredited groupwork had recommenced but	
	this had to be halted when the second lockdown began in	Services undertook telephone contact with those in
	January 2021, as delivery was not compatible with public	custody and for annual ICMs and whilst face to face
	health measures. It recommenced in line with government	contact would have been preferred due to the
	and health and safety advice. During times when	benefits for relationship building, this has
	groupwork was not permitted, intervention work continued	demonstrated that for some aspects of Throughcare,
	by telephone where safe to do so (during the first 2020	telephone contact can provide a reasonable



lockdown) and thereafter on a one-to-one basis once a Covid-safe office space was established.

COVID legislation has already extended completion dates for all unpaid work elements of community orders, recognising that delays were inevitable because of restrictions and that these delays are out with the control of either the local authority or the service users. As the court service begins to return to normal levels, the CJSW service expects considerable activity in relation to new orders. This will be a significant challenge to manage when considered alongside the resumption of a large unpaid work service.

The Whole Systems Team worked throughout the lockdown in order to provide ongoing intensive support to young people at risk of offending. While overall offending rates reduced during this time, other issues were exacerbated including isolation, mental health, drug/alcohol misuse, lack of structure/activity, strained relationships. It was very hard for services to mitigate against this, but workers have tried to be as creative as possible in terms of engagement/encouragement. Not having the same capacity within accommodation for drop in multi-agency support has been a huge loss for some of the most marginalised young people.

alternative which also has resource benefits (such as eliminating travel time).

Some organisational responses to Covid were welcomed:

- Contact via phone/computer with young people in Polmont
- Increased use of Undertakings instead of custody
- Remote court hearings so that individuals could appear from police stations/secure care

It is hoped that some of these developments will be maintained in the longer term.

The Alcohol and Drug Recovery Service (ADRS) provided treatment and support throughout the year, albeit with public health measures in place. All service users were provided with information advising of changes to dispensing during the pandemic. Local pharmacies continued to dispense prescriptions meaning that Opioid Substitution Therapy and Naloxone remained available as required. The Injection Equipment Provision (IEP) and Blood Born Virus (BBV) testing also continued throughout the year.



A significant issue, particularly for this age group, was the suspension of court trials. Indeed, Paisley Sheriff Court has not conducted a trial with multiple accused for 18 months. It will now be several years before this backlog will be cleared. The result of this is that there will be a generation of young people in Renfrewshire who have offended between the ages of 15-17 but who will not be convicted until over the age of 18 and thereby missing the opportunity to have support from Children's Services and possibly having their offences dealt with via the Children's Hearing.

From the outset the impact on court business, information sharing, and the loss of a social work court presence created challenges for services. Individuals were released from remand when they could not continue to be held, and less individuals were held in police custody. Justice social work court services required to develop information sharing processes to ensure that risks to children and vulnerable adults could be managed.

ADRS staff kept connected with service users and the wider recovery community by using online meetings and regular telephone contact during periods when face-to-face meetings were not possible. This was backed up by detailed information on the HSCP website on accessing help and support. The Renfrewshire Recovery Community received funding from the Scottish Recovery Consortium to support service users to stay connected.



## 6. Performance Reporting - National Outcomes

This section is designed to capture the evidence and data that has been used by your Partnership over the reporting period to assess progress against the national outcomes.

This year we are asking you to report on each outcome rather than against every indicator (as in previous years) but we ask that you report against the outcome **taking account** of the indicators. Please detail any specific impacts (positive and negative) the Covid-19 pandemic had on activity or progress under each of the outcomes.

We encourage you to **share life stories and practice examples** as part of your evidence and data – this enriches the final report and creates deeper understanding of community justice activity.

Please indicate where any particular factors have been a hindrance in making progress against a particular outcome.

#### NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

## Where applicable have regard to the following indicators:

- > Activities carried out to engage with 'communities' as well as other relevant constituencies
- > Consultation with communities as part of community justice planning and service provision
- > Participation in community justice, such as co-production and joint delivery
- > Level of community awareness of / satisfaction with work undertaken as part of a CPO
- > Evidence from questions to be used in local surveys / citizens' panels and so on
- Perceptions of the local crime data



	Please describe the activity	Then describe the impact
Evidence and Data	The capacity to engage with communities has be impacted by the pandemic, as many of the forums which engage community members have been limited e.g. community council forums provided excellent links with the community to agree unpaid work projects.	Organisations have required to adapt, respond and gain information where it is available to inform community justice actions.
	Several CJR partners are members of the Renfrewshire Gender Based Violence Strategy Group and contribute to the development of the multi- agency Renfrewshire Gender Based Violence Strategy.	GBV Strategy meetings have continued technologically and ensured partners are working together where possible and are kept abreast of any changes/challenges to delivery of the range of services involved.
	CJR continues to support the development of Kairos Women+, a women's charity based in Johnstone, funded by the Robertson Trust. It seeks to be a safe, welcoming and respectful space offering a variety of opportunities and activities for women generally, including those with convictions, providing good connections to other local services. Kairos provides	The women who have attended Kairos as part of their community order have indicated that it has benefited their social skills and confidence. One previous service user has continued to attend as a volunteer at the centre despite having fulfilled her order; the service made such a positive difference to her that she wants to help others who may find themselves in
	support groups for mental illness and addictions, a personal development programme as well as social spaces to connect with other women. Strong links have been made with criminal justice social work. Women undertaking community payback orders, including supervision and unpaid work, are provided	similar circumstances. Prior to lockdown, Kairos was attending the women's squad at Unpaid Work weekly to encourage women to engage.  Kairos Women+ have started a Recovery Space for women struggling with an addiction of any kind. It



with placements which have been a positive stan in	started during lookdown online and moved to in
with placements which have been a positive step in	started during lockdown online and moved to in-
their rehabilitation.	person running weekly. Several of the group also
	have convictions. Kairos have also partnered the
	Women's Justice Team for a joint social work student
	placement to increase the connection between the
	services.
Joint working between CJR and Renfrewshire	The bid for our 'Just Recovery' project was
Alcohol and Drug Partnership enabled a funding	successful, a temporary Community Justice
proposal to be submitted to the Scottish	Development Worker (Addictions) post was created,
Governments Change Fund. The Just Recovery	and a postholder recruited. This post is line managed
project aims to improve the clinical pathways into	within Addictions. Due to Covid-19 the start date of
addiction services for people involved in the criminal	the project was delayed, however it commenced in
justice system in Renfrewshire.	March 2020 and outcomes will be reflected within the
	2021/22 report. Renfrewshire's alcohol and drug
	commission action. It will also ensure that
	recommendation 16 of the Renfrewshire Alcohol and
	Drug Commission is taken forward. i.e. 16. Statutory
	services must continue to ensure that Sheriffs are
	aware of the range of drug, alcohol and mental health
	services available in Renfrewshire, eligibility for these
	and how these can be best utilised to provide support
	and interventions within sentencing.
The Just Learning – Skills for Employment Project	It was noted at the conclusion of this funding that we
was funded through a successful joint bid to the	had only just scratched the surface with this project,
Scottish Governments Employability Innovation and	and more was required to be done. Invest in
Integration Fund. It was delivered and managed by a	Renfrewshire agreed to continue to fund this project
multi-agency steering group. The project is rooted in	until 2022 due to its success through the Poverty and

the concept of a cross cutting partnership approach that recognises multiple benefits can and must be delivered to help the people engaged move their lives onto a more productive and sustainable path. The successes of this project were noted at its conclusion through external evaluation.

Due to service referrals within HMP Low Moss reducing, the Just Learning Coordinator wanted to find a new way to engage prisoners in his service. Having met with staff within the prison it was suggested that two Peer Support Prisoners (Pass Men) would meet with the coordinator, so that they in turn could speak with Renfrewshire based prisoners. The Peer Support Prisoners were given an overview of what support was available and how this would assist on a prisoner's release.

The New Start Officer (Homeless Services) and The Just Learning Coordinator (Employability) have been working together within HMP Low Moss by holding joint sessions for Renfrewshire Prisoners.

Social Inclusion Fund. This group had now evolved into the Employability, Homelessness and Justice Group which now feeds into The Local Employability Partnership and Renfrewshire's No one Left Behind Strategy. Work is underway to identify new initiatives which will benefit this client group through this multiagency partnership approach.

The project continued its work throughout the year, delivering employability and training advice, and made new and important contacts through connections made as part of the Covid response and recovery work undertaken across the partnership.

The project focused on supporting service users with their identified priorities and this involved signposting to services such as Advice Works or the Foodbank. Stronger links were forged with the Unpaid Work team to impact on outstanding hours. It was agreed that weekly contact with them would be high priority to provide them with relevant other activity to help drive down the hours. CSCS training, CV & Cover letter creation as well as disclosure support was provided.

As a result of the trust prisoners had in the Peer Support Prisoners, referrals and number of prisoners engaging began to increase and it was also noted how positive they were around meeting and taking



things forward. The Peer Support Prisoners continue to meet with the Just Learning Coordinator on a weekly basis and they are happy be involved and continue to support prisoners and promote the Skills for Employment service.

The development of Joint sessions between Homeless Services and Employability Services has resulted in an increased uptake of these services, with each coordinator having the opportunity to connect with each other's clients and offer support. Prisoners are now receiving help they might not have sought despite the need. It has also assisted SPS in scheduling these visits as they are not duplicating work. It can also be easier to locate/contact clients on release if they are going into a new accommodation.

Other information relevant to National Outcome One

## **NATIONAL OUTCOME TWO**

Partners plan and deliver services in a more strategic and collaborative way



## Where applicable have regard to the following indicators:

- > Services are planned for and delivered in a strategic and collaborative way
  - > Partners have leveraged resources for community justice
- > Development of community justice workforce to work effectively across organisational/professional /geographical boundaries
  - > Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA

Please describe the activity	Then describe the impact
Following Renfrewshire being advised in December 2020 of monies available for 3 <sup>rd</sup> sector provision of unpaid work or other activity, four 3 <sup>rd</sup> sector organisations bid for this funding. Unfortunately the further lockdown in December 2020/January 2021 meant that unpaid work was closed based on public health advice and the money required to be returned to the Scottish Government. However these bids are being taken forward within the 3 <sup>rd</sup> sector COVID monies for unpaid work provision in 2021/22.	Third sector organisations will gain workforce to develop their organisations whilst contributing to the outstanding unpaid work hours within Renfrewshire.



## Evidence and Data

# Multi Agency Public Protection Arrangements:

The strategic arrangements in relation to Multi Agency Public Protection Arrangements (MAPPA) continue to be overseen by the MAPPA Strategic Oversight Group, which exists across the six local authorities, previously under North Strathclyde Community Justice Authority. Information in relation to the workings of MAPPA, statistics, annual aims and objectives and work undertaken are included in the MAPPA Annual report. The most recent report covers 2019/20 and can be found on the Renfrewshire criminal justice website.

Justice social work and police staff are both trained in risk assessment tools and jointly assess service users.

Additional funding provided to MAPPA coordination in 2020/21 has resulted in an additional part-time MAPPA co-ordinator being added to the team, and a decision to appoint an Independent Chair to lead the MAPPA Strategic Oversight Group. The recruitment process has commenced for implementation in 2021/22. The MAPPA Strategic Oversight Group allows for consistency across the six local authorities and allows for the sharing of good practice, training and other resources.

SAPROF (Structured Assessment of Protective Factors) training for justice social work staff, funded by MAPPA monies, was undertaken in February 2021.

Research over the course of the last decade has advocated for a shift from risk assessments that solely focus on factors that enhance risk to one wherein assessment and formulation seeks to enhance protective factors that mitigate risk. The delivery of SAPROF training in our MAPPA authority presented the opportunity to support the development and confidence of practitioner's assessments regarding protective factors, for the purpose of more defensible risk formulations concerning public protection. Furthermore, it constituted the opportunity of standardising assessment processes across our MAPPA authority. Use of the framework for the management of sexual offenders will commence on 1 April 2021 pending guidance on usage and recording.



Local governance in relation to those arrangements is overseen by the Renfrewshire Chief Officer's Group. Community Justice Renfrewshire has a broad These arrangements provide close alignment of priorities between the Renfrewshire Local Outcomes Improvement Plan membership representing the statutory and and the Renfrewshire Community Justice Outcome third sectors, and members include: Improvement Plan. The crossover of memberships and oversight allows agencies to work together to protect service • Renfrewshire Council, Children's Services users and the public and provide a rapid multi-agency Renfrewshire Council, Chief Executive's response where required. Service/Renfrewshire Community Planning Partnership Renfrewshire Council, Housing and Homeless Services Police Scotland Scottish Fire and Rescue Scottish Courts and Tribunals Scottish Prison Service Skills Development Scotland Renfrewshire Health and Social Care Partnership Engage Renfrewshire (TSI) Criminal Justice Voluntary Sector Forum



- Victim Support
- The Wise Group
- Apex Scotland
- Turning Point Scotland
- NHS Greater Glasgow and Clyde
- Renfrewshire Alcohol and Drug Partnership
- Renfrewshire Leisure
- Action for Children
- Department for Work and Pensions

CJR reports to the Community Protection
Chief Officers Group and the Communities,
Housing and Planning Policy Board for
oversight and governance by elected
members. A range of CJR partners are
involved in multi-agency processes including
MAPPA (Multi-agency Public Protection
Arrangements), MARAC (Multi-agency Risk
Assessment Conferences) and MATAC (Multiagency Tasking and Co-ordination) all of
which create multi-agency risk management
plans.

### **Workforce development:**

Training for Criminal Justice staff and Police Scotland on shared risk assessments and joint information systems (VISOR) continues to be This ensures that up to date knowledge and skills are available to Renfrewshire staff.



undertaken jointly by social work and police staff within Renfrewshire.

Criminal justice social work staff are provided as trainers to deliver national multi-agency training in risk assessments.

Trauma Training opportunities have been provided by NHSGGC and Addiction Services to Criminal Justice staff and other community justice practitioners.

## Whole systems:

In relation to transitions, CJR continues to have strong links with the Whole Systems Team, involved with service users up to the age of 20 years who have previously been involved with childcare services, providing age appropriate risk assessments at bail and sentencing stages, and in delivering interventions for young people, ensuring effective transitions to adult services where required.

Since 2018, care leavers aged 18-20 who are involved in the justice system have been supported by the Whole Systems Team, part

Over the last year several Care Leavers have continued to have their criminal justice orders supervised by Children's Services. This has enabled the service to provide a more holistic response to the needs and risks of young people. Having fewer services involved, and making use of well-established relationships, has improved the level of compliance with court orders. It has also improved the level and speed of information sharing with SPS where there have been specific concerns over the vulnerability of young people in custody.



of Renfrewshire Council's Children's Services team. They have provided court support and supervised community orders and licences. Their service is co-located with addictions services for young people and with the Throughcare Team (CYP) allowing for more co-ordinated support. The complement of services in our Women's Community Justice Service supports joint working and access to services. This includes the co-location of the Alcohol and Drug Recovery Service (ADRS), co-morbidity (addiction and mental health) and criminal justice staff to support those on community orders and prior to and upon release from custody. Renfrewshire HSCP in partnership with The Recovery hub will provide support for those with mental Renfrewshire Council colleagues secured ill health and addictions within Renfrewshire. premises to establish a Recovery Hub and is currently being developed in partnership with individuals with lived experience. The refurbishment is nearing completion which will offer a programme of activities as part of a



recovery orientated system of care for individuals affected by alcohol and/or drugs and/or mental health issues. A number of key appointments have been made resulting in dedicated staff to manage and support the Hub as we move forward. The ADRS has a Standard Operating Procedure in place for newly released prisoners. Access to residential rehabilitation as a treatment option has been strengthened. Individuals with lived experience are active members of the Recovery Task Force and were actively involved in the recruitment process within ADRS. The ADP was successful in accessing funding to recruit four additional peer recovery workers. As previously stated, in relation to women CJR continues to support Kairos Women+, a women's space in Johnstone. Strong links have been made with criminal justice social work with clients undertaking community payback orders started carrying out some of their other activity hours working with Kairos prior to lockdown. This work will continue once

restrictions ease and referrals to Kairos for support have continued throughout lockdown

#### Other information relevant to National Outcome Two

Whilst people with convictions already access a range of services, community justice continues to allow for a specific focus on those individuals and their needs/risks and barriers. Where partners are unable to provide resources to create additional services, they continue to ensure that existing services make every attempt to consider this group, and any barriers to access to services within service development and their priorities, and where possible opportunities for additional funding for a shared agenda have allowed for the development of projects.

#### NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

### Where applicable have regard to the following indicators:

- > Partners have identified and are overcoming structural barriers for people accessing services
- Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs
- Initiatives to facilitate access to services.
- Speed of access to mental health services
- > % of people released from a custodial sentence:
  - a) registered with a GP
  - b) have suitable accommodation
  - c) have had a benefits eligibility check



Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further
offending

	Please describe the activity	Then describe the impact
Evidence and Data	Early Prisoner Release/Voluntary throughcare  Justice social work and housing colleagues in Renfrewshire signed up to a national Information Sharing Protocol with the Scottish Prison Service on 1.4.2020. This enabled a multi-agency group to be established and a process established, led by justice social work, to liaise with/offer and where agreed, provide support to individuals being released early. This process then developed into a more robust voluntary supervision process managed by the Throughcare Addiction/Arrest Referral service, offering support to all released from short sentences who wish to take up the service.	Nine individuals were released early within Renfrewshire. Support included the provision of information and contact pre-release, plus mobile telephones to service users to ensure that they were able to liaise with services which could not be accessed face to face.  Renfrewshire had a small number of residents in custody and eligible for the New Routes programme run by the Wise Group, and most of those eligible have engaged positively with the programme.
	Development of pathways/processes for justice service users with addiction issues:	According to the Waiting Times Framework 1,507 referrals were made in 2020/21 to alcohol and drug services in Renfrewshire. Of these, 95.8% waited no more than three weeks from referral to receiving



The Scottish Government's Challenge Fund, managed by the CORRA Foundation, was made available to support activities that tackle problem alcohol and drug use. Community Justice Renfrewshire was awarded £35,000 from the "Getting ready for Change" category, following the proposal of a project, Just Recovery, to carry out a mapping review of pathways into addiction services for people involved in the criminal justice system living in or returning to Renfrewshire. This includes young people and those who have committed serious and high risk offences.

This met one of Renfrewshire's local priorities within the CJOIP in relation to improved health and wellbeing. Although the Community Justice Development Worker post was interviewed in March 2020, it was agreed that this would not commence until recovery was further underway to gain most benefit from this temporary post, however planning, the creation of a steering group and agreeing outcomes was undertaken and the post commenced on 8 March 21.

A protocol exists in Renfrewshire with NHS Addiction Services within the Scottish Prison Service, to ensure that anyone released from custody subject to substitute prescribing is seen by Renfrewshire drugs service on the day of release. treatment. Since 1 April 2021 the Waiting Times Framework has been replaced with a new recording system – Drug and Alcohol Information System (DAISy) which will involve joining waiting times with SMR 25 data to provide more in-depth reports.



A local pathway for those higher risk service users subject to MAPPA and licenses ensures that they are referred to the higher tier service for initial substance misuse assessment and appropriate intervention.

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Funding was provided to recruit two specialist alcohol outreach nurses. The aim of the project is to reduce the harm caused by alcohol by providing an assertive outreach service. By doing so this should improve lives, reduce Emergency Department attendances, reduce admissions and increase appropriate use of services. The project is being evaluated by researchers at the University of the West of Scotland. At present the service has 69 patients who are being treated. Of these 59 are 'active' and 10 are being remotely monitored.

As part of the additional funding streams released by the Scottish Government the ADP will use a proportion of the funding to establish a Harm Reduction Mobile Unit. This will be carried out in partnership with the Alcohol and Drug Commission. The Unit will target areas in Renfrewshire to make it as easy as possible to engage with difficult to reach communities. This will provide crucial healthcare and harm reduction services such as injecting equipment, to reduce the incidence of blood-borne viruses (BBV), as well as testing of BBV in the community. In addition to this, the

Unit will distribute Naloxone (a drug that can reverse the effects of an overdose caused by opioids such as heroin or methadone), with the aim to engage individuals who wouldn't normally access support and care services into treatment. It is expected that the Mobile Unit will go live in the autumn. Due to the impact of the COVID-19 pandemic and Renfrewshire's Alcohol and Drugs Commission subsequent lockdown, work is still ongoing to refine (comprising national experts from across health and the key messages or recommendations that are social care, housing, justice, third sector and higher beginning to flow from the work of the Commission. education) published its recommendations in However, this work will resume and during 2021/22, December 2020. One of the most important tasks of Renfrewshire Community Planning Partnership will the Commission was to listen to the voices of those prioritise work on alcohol and drugs use across with lived experience and members visited several Renfrewshire and drive forward the recommendations services and held listening events with service users from the Alcohol and Drugs Commission to reduce and with frontline staff. Both Community Justice the impact on individuals, families and communities. Scotland and Renfrewshire's Justice Social Work team were involved in this work as members and expert advisors. Housing: The Renfrewshire Housing New Start Officer attends prison to undertake Housing Option Interviews to plan for housing prior to release. Housing support services assists individuals to manage their tenancies, whilst the Housing First

initiative run by Turning Point Scotland, ensures that support is available for those who require significant support to maintain a tenancy.

A post exists to ensure those in homeless accommodation with addiction issues are referred by the HALO (Housing Addictions Liaison Officer) to appropriate addictions services as early as possible.

A pathway has been developed - exists to enable those in homeless accommodation with alcohol problems to be referred by the HALO (Homeless Addictions Liaison Officer) to Renfrewshire Council on Alcohol.

The New Start Officer attends prison to undertake Housing Option Interviews to plan for housing prerelease. Housing support services assists individuals to manage their homes, whilst Housing First ensures that support is available for those who require significant support to maintain a tenancy.

#### **Gender Based Violence:**

Up2U Creating Healthy Relationships is a modular programme for people who use domestically abusive behaviours in their intimate partner relationships. This is provided by criminal justice social work to those

Due to limitations on face to face contact during the pandemic, there was an impact on the Up2U work undertaken with service users. This increased as office capacity increased. During the period April 2020 to March 2021 89 service users were assessed for Up2U modules. Out of these assessments 18



subject to statutory licence or community supervision, who are assessed as suitable. It is an assessment lead intervention programme which responds to individual need, risk and responsivity, providing tailored packages to suit the needs of the individual. The programme recognises that people use domestically abusive behaviours for different reasons, including - power and control; learned behaviour; attitudes which promote male dominance; lack of emotional management skills and poor conflict resolution skills. Therefore, motivational interviewing techniques are used in a personalised programme to address the needs of the individual.

Wider services within Renfrewshire, including Women and Children First, a social work service, provides support to women at risk of partner violence, and their children.

Partners of service users participating in the Up2U domestic violence perpetrator programme can gain support, assessment and intervention through the Women's Community Justice Centre, by IDAA trained criminal justice staff. The service co-ordinator's involvement in the MARAC process also ensures that where required a multi-agency response is required this can be provided consistently, safely and

were placed on Community Payback Orders enabling Up2U work to be undertaken.

In April 2021, 2 new members of staff will participate in the 8-day Up2U training programme, and in June 2021, Amy Ford, Up2U author, will deliver a 1-day online refresher training event to the team. Portsmouth Council offer ongoing support to workers trained in Up2U and provide access to support groups our workers can tap into to discuss their practice.

As an increasing number of local authorities undertake this programme, national discussions have taken place with Community Justice Scotland as to how local authorities, who aren't funded for the accredited domestic violence programme, can be supported in the management of the support and funding of Up2U.



effectively to respond to high risk victims of domestic abuse.

A range of community justice partners are part of both the MARAC and MATAC processes, to manage the perpetrators and victims of domestic violence.

#### Sexual offending:

Operationally Moving Forward Making Changes (MFMC), the national intervention to address the behaviours of those who commit sexual offences has continued throughout the pandemic. This occurred technologically where safe to do so, and face to face and within small groups as offices were able to reopen and assessments dictated that this could be carried out safely. When it came time for reaccreditation of the programme in October 2018 it was decided that MFMC required some redevelopment so since then, MFMC has continued to be provided to accreditation standards whilst the established Advisory Panel looks at the redevelopment of the programme. The Criminal Justice Services Manager in Renfrewshire sits on the Advisory Panel whilst the Project Leader of the Service that delivers the programme participates in associated work streams. Both the Service Manager and Project Leader also continue to be actively involved in the

An evaluation of the programme took place in Scotland in 2018 and reported that whilst most individuals had reduced risk levels by the end of the programme, the lack of a control group meant that no clear conclusions could be drawn. Other perceived benefits identified by staff and men interviewed for this evaluation included improved ability to sustain healthy social relationships, regulate their emotions, cooperate with supervision, and understand and change problematic attitudes. Of those who complete an exit questionnaire, 85% said they thought the programme would stop them reoffending in a similar manner.

Feedback from service users who undertook the programme within Renfrewshire over the last year also reflected those benefits. Individuals noted the kindness and respect of facilitators and the way in which the modules undertaken helped them understand how their own behaviours could be different, not only in terms of not re-offending but in making other changes. Others found it helpful to hear



operational and strategic groups for the existing	from the experience of others and learn how they had
programme.	made positive changes.
Whole systems:	
Under the principles of the Whole System Approach	
Renfrewshire Council has retained more young	
people on supervision orders beyond their 16 <sup>th</sup>	
birthday where the risk of further offending has been	
deemed high. This has enabled us to keep young	
people out of the adult system for as long possible to	
improve their life chances. It has also enabled some	
young people to benefit from secure care where	
otherwise they would have been remanded or	
sentenced to Polmont.	
Through the Whole System Approach Renfrewshire	
Council has successfully promoted the use of remittal	
to the Children's Hearing for an increasing number of	
young people up to the age of 17 ½ appearing at	
Paisley Sheriff Court. This has only been achieved	
through the development of good relationships with	
local Sheriffs and Children's Reporters. This has	
enabled the service to divert young people away from	
the adult justice system, and have their needs	
assessed and met via the Children's Hearing. This	
enables the council to fulfil the ambition of GIRFEC	
and ensure that young people who offend are able to	

access child friendly services right up until they tur 18, or 21 if they are care experienced. In the last year drop-in sessions have been offered at the St James Centre in partnership with INVEST outreach service. This has enabled some marginalised young people to engage with employability services that otherwise would have struggled to do so. Whilst mental health services possess this The percentage of Primary Care Mental Health Team information for the general population, this data is not patients referred to first appointment offered within 4 currently available specifically for the community weeks has seen performance decrease since justice client group. September 2020 when 100% of patients were seen within target. At the end of March 2021, 89.0% of patients were seen within 4 weeks, compared with 90.5% at March 2020. This has been caused by staff vacancies and an increase in annual leave due to staff accruing more than normal because of the initial four-month response to the pandemic. During the pandemic Unpaid Work staff members were redeployed, alongside HSCP and wider council colleagues, to undertake prescription deliveries. Ensuring medicines were available to the most



vulnerable/those isolating.

The Turning Point Turnaround Service located in Paisley, provides residential and pre-and post residential community support to adult male service users who require an intensive residential intervention, accepting referrals from those with a current/history of involvement in the justice system.

#### Within Paisley Sheriff Court social work unit;

- Arrest referral is carried out by Criminal
   Justice Social Work staff who offer referral
   into addiction service for those who require it.
- Throughcare addiction support is provided for individuals post release to support them into addiction services, and voluntary support is offered to those being released from short sentences.
- A process to support women on bail is available for women, they can be referred to the Women's Community Justice Service.

## COPFS Sheriffdom Model;

 A multi-agency group led by COPFS, across the North Strathkelvin Sheriffdom, enables a spotlight on the use of diversion from prosecution and fiscal work orders, exploring barriers and service provision, this work is ongoing.



 Criminal Justice diversion is available (Fiscal Work Orders and general diversion).

## Remand/Custody Sentence;

Public Social Partnerships (PSPs) exist for those being released from custody, engaging with individuals in custody and onto release.
 These include national PSPs such as Shine for adult females, and local PSPs such as Moving Forward for young males New Routes PSP for adult males. These provide voluntary support for individuals in custody and on release to reduce barriers and aid improved social inclusion.

### Other information relevant to National Outcome Three

Community Justice Renfrewshire has identified areas where barriers exist and continues to find ways to address these across services and agencies, this includes employability, mental health and housing. Evidence based interventions such as Up2U and MFMC also ensures that staff have access to approaches that are considered to impact positively.

#### **NATIONAL OUTCOME FOUR**

Effective interventions are delivered to prevent and reduce the risk of further offending



## Where applicable have regard to the following indicators:

- Use of 'other activities requirements' in CPOs
- > Effective risk management for public protection
- Quality of CPOs and DTTOs
- > Reduced use of custodial sentences and remand:
  - a) Balance between community sentences relative to short custodial sentences under one year
  - b) Proportion of people appearing from custody who are remanded
- > The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]
- Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)
- Number of short-term sentences under one year

Please describe the activity	Then describe the impact
Despite the pandemic alcohol and drug services continued to provide a service for individuals affected by alcohol and drug use. During this time the implementation of the Whole Systems Review within the Alcohol and Drug Recovery Service (ADRS) was	Waiting Times target for alcohol and drug services was exceeded – 95.8% waited no longer than three weeks from referral to treatment against a target of 91.5%.
paused which also resulted in significant delays around the refurbishment of the Recovery Hub. However, plans are well underway with the new model of service delivery and the refurbishment of the Hub is nearing completion.	Naloxone target exceeded – the number of Naloxone kits issued in Renfrewshire by 31st March 2021 was 876 against a target of 820.
As part of the drug-related deaths action plan a targeted approach around the provision of Naloxone	



was implemented as part of the Naloxone November Campaign. This resulted in increased distribution of Naloxone kits across local communities. The distribution of Naloxone targeting individuals at risk of an opiate overdose, and their families, has been driven through ADRS, needle exchanges and local pharmacists. In addition to this, the distribution of Naloxone has been extended as a result of the pandemic to include non-drug treatment services. This means that services, who may come into contact with individuals who use drugs and who may be at risk of overdose, can provide Naloxone kits. This will maximise the availability of Naloxone and add to the current supply routes

Individuals with lived experience have been recruited during the pandemic. This has resulted in the establishment of a strong Peer Support Network who have been engaging with individuals to connect them to local treatment and support services.

Two Peer Navigators continue to work in partnership with our Acute Addiction Liaison Service and have been connecting with individuals attending the RAH affected by alcohol and drugs.

The 'Attend Anywhere – Near Me' (Video consultation) was introduced as a response to the pandemic and is now available for service users to



encourage engagement with vital alcohol and drug services.  A multi-disciplinary team (MDT) and screening group was established within ADRS. This group reviews our	
most at risk Service Users and their suitability for residential rehabilitation services.	
For younger service users effective risk management for young people in the justice system is delivered through the CARM approach (Care and Risk Management) by the Whole Systems Service. This is applied to the critical few young people who pose the greatest risk of harm either through violence or sexually harmful behaviour. Through the development of a multi-agency risk assessment and management plan this has been successful in managing and reducing risk, giving confidence to key partners and lessening the impact on communities.	Six young people have been subject to CARM at some point over the last 12 months. Two of the young people are remanded in secure care, but the remainder have been safely managed in their home situation through effective multi-agency planning and intervention.  There has also been a noticeable change in practice with regards COPFS Diversion for under 18s.  Consideration is now being given to a wider range of offences including Harmful Sexual Behaviour. While this is welcomed in principle, it does raise issues of public protection and victim's rights. Such referrals are being considered on a case by case basis in consultation with key partners.
For risk management of adults convicted of sexual or serious violent offences this is reported elsewhere by a range of partners, within the MAPPA annual report.	



The unpaid work response to the pandemic was to further develop the range of available unpaid work and other activity projects. Both are reported through the CPO annual report. However in response to the pandemic and service restrictions there was significant development and UW team implemented an other activity pack that contains Information/awareness sessions plus knowledge checks on a variety of subjects including:

- Budgeting
- Drug awareness and knowledge check
- Overdose awareness
- Coping with peer pressure
- Basic exercise plan
- Alcohol awareness and knowledge check
- Fire safety
- Mock CSCS topics and exams
- Mental health awareness and knowledge checks
- Social anxiety
- Depression
- Problem solving
- Sleep problems
- The Life wheel and goal setting

This provision enabled interventions to address specific issues which may have already existed, or were exacerbated by the pandemic. Working from home projects also enabled individuals to undertake their unpaid work hours in a manner which was safe for them and the community, whilst continuing to meet the expectations of unpaid work in relation to individuals giving up their time for the benefit of the community.



The service also developed working from home unpaid work projects: Woodwork - Constructing bird boxes & bee hotels these are then distributed to local schools/ nurseries and conservation projects Textile projects – making face coverings, making the individual squares that make up the Paisley Blanket ( a fidget blanket for people with dementia) **Evidence and** Renfrewshire continues to operate a successful At this time there is no evidence of a spike in MARAC MARAC. Microsoft Teams has been used to discuss referrals in Renfrewshire which reach the criteria of Data all MARAC cases via secure video conference with Domestic Incidents with the highest risk of harm, the initial meeting successfully taking place on 7 April however, the partners are aware this may change, 2020 and further meetings held subsequently. All and the MARAC meetings will adjust to accommodate should there be an increase in volume partners have access to pre-populate conference documents and almost all were able to participate in of referrals. So far referrals have been at a similar the video conference. level to previously, indicating that the process for referrals is continuing to operate appropriately. Contingencies are also in place for an emergency MARAC referral to be dealt with if required. Renfrewshire Council are continuing to update Safelives who monitor MARAC attendance and caseload across the country on a regular basis and this information is being reported to Scottish Government.



## **Quality of CPOs and DTTOs:**

This is reported elsewhere as a single agency response, within the Community Payback annual report submitted to Community Justice Scotland.

The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]:

Information as to referral to such services from criminal justice services is not currently reportable, consideration as to how this will be achieved will be taken forward within 'Just Recovery'.

Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)

These statistics are not currently reported.

Community Payback Orders are reported to Community Justice Scotland within the CPO annual report and directly to government within statutory returns.

Supervised bail is not currently provided by Renfrewshire Council, however how such a provision

would be implemented during the pandemic and within available resources is being investigated.

Social Work Diversionary activity such as general diversion and Fiscal Work Orders are considered at a COPFS led community justice meeting.

#### Other information relevant to National Outcome Four

CJR continue in our attempts to utilise and develop interventions to impact positively on service user rehabilitation and desistance

#### NATIONAL OUTCOME FIVE

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

## Have regard to the following indicator:

> Individuals have made progress against the outcome

	Please describe the activity	Then describe the impact	
Evidence and	Just Learning:	Clients have moved into the following outcomes at	
Data	The Just Learning – Skills for Employment Project this stage;		
	continues to facilitate clients taking part in a range of	- 37 gained a qualification	
	activities alongside core job sharing. These include;	- 10 moved to Invest in Renfrewshire's Strategic	
	- Assistance with disclosure letters	Skills Pipeline	
	- Think Tank (employability support, CV's etc)	- 2 into full time education	
	- Yes Programme	- 11 into Employability Fund	



- Various training Opportunities
- Digital college

#### **Think Tank**

Think Tank is a drop- in service clients who have recently registered with Invest and this is the first step within the wider service. It is operated as a drop-in so that the client feels under no pressure and would feel comfortable when in engaging. The team assist with building CVs, cover letters etc, but also have guest speakers from voluntary organisations and make use of other members of the Invest team who can offer training opportunities and employment.

#### The programme covers:

- Introductions, ice breakers, group rules.
- Overview of Invest Services followed by talks from Training Team, Advice Works.
- Session on what concerns they may have about moving forward into training, employment, further education.
- The impact of convictions on employment, when, what and how to disclose to employers.
   Disclosure support (When discussing disclosure issues this is done on a one-to-one basis)
- Identify Skills Session.

- 16 into full time employment
- 5 into internal traineeships

#### Think Tank & Make It Happen

Due to lockdown, Think Tank and Make it Happen sessions had to be halted. However, an attempt was made to do some group work through Microsoft Teams, but it was quickly recognised that when working with clients one-to-one support was preferred. 'Make it Happen' was arranged remotely and a member of staff from West College Scotland was on hand to assist with further support for clients attending the YES programme as well as Invest staff to assist clients requiring more intensive job searching support. As restrictions start to lift slightly, it is hoped that both programmes will return soon.

## **YES**

Restrictions lifted at the tail end of 2020 and a further YES programme ran in partnership with West College Scotland. Clients were supported on an individual bases by Invest advisors, supporting them with CV, cover letters and making them aware of the disclosure process and writing of disclosure letter. The other 2 days the clients would attend the college and work through their leadership award.



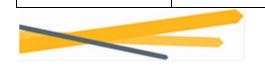
- Arrange for clients to attend various Invest training sessions. (First Aid, CSCS Training, STEPS to Excellence)
- CV creation/ update, Cover letter, Personal Statements
- Future Options Sessions, showing what is available including speakers from SBWA Coordinators, College, Volunteering Routes, and Employers.
- Forward Planning goal setting.
- Progress onto YES programme Personal & Social Development Programme

Make It Happen

Make it Happen runs once a week for those clients who have attended Think Tank and Yes, who have not yet moved into a positive destination. It provides them with the opportunity to complete course work from the YES course as well as revamp their CV, cover letter, offer support to apply for employment or support with any other issues that may need addressing. This would also allow clients to progress on to the main Pipeline, receive more intense support and assist them in progressing nearer employment.

The **YES** (Your Essential Skills Programme was a follow on from the success of the Keys to Learn

Eight individuals attended the course, and two were supported into full time employment. Both remain in employment today.



courses that was run throughout 2018. We will be working in partnership with West College Scotland and it has been requested that 6 courses will run periodically until December 2022.

- increased confidence, motivation and transferable skills
- increased work ethics and leadership practice.
- opportunity to progress to education, training or employment.
- SQA / SCQF levelled qualifications if appropriate.
- access to college wide resources and facilities

Your Essential Skills (YES) is a personalised learning programme within an academic framework which determines the absolute necessity to ensure full participant engagement. It utilises a design-specific skill recording mechanism, created for reflecting on the personal learning journey and which, responds effectively to ensuring that the rights and demands of the specified target group are addressed appropriately.

Participant experience concentrates on personal, core and employability skills development and aims to increase individual academic achievement and career opportunities. At the heart of the learning, participants research, practice and model leadership traits to fully understand and appreciate the extent and impact of their previous chosen behaviours and utilise personal management tools, with the intention of reducing recognised employment barriers and increasing positive transformation and life opportunities.

#### Other information relevant to National Outcome Five

A range of services or programmes are provided and seek to improve the outcomes of individuals with convictions, and pathways exist to overcome barriers of access to universal services.



### **NATIONAL OUTCOME SIX**

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

# Have regard to the following indicator:

> Individuals have made progress against the outcome

	Please describe the activity	Then describe the impact
Evidence and Data	Invest in Renfrewshire, within Employability Services, providing continued funding for this initiative. This ensures specific support for individuals with convictions to be supported in overcoming specific barriers to education, employment and training. During this year we also ensured that staff working in this area were provided with training as to the changes to the Rehabilitation of Offenders Act to assist service users with appropriate disclosure. We also ensured that wider partners were made aware of the changes arising from the new legislation through the provision of staff events.  Renfrewshire Community Justice are active partners in the Renfrewshire Local employability Partnership.	When lockdown rules were imposed, the decision was taken to maintain contact with service users and so contact switched to telephones or online meetings. This ensured employability support could be maintained and that service users could also make the service aware of any other issues they might be facing. A major area of concern was the mental health of the clients and the isolation that many felt. Service users were referred to the Health & Wellbeing Officer who would make contact and provide additional support.  Invest supported 51 people through their Unpaid Work order. Lockdown restrictions made it difficult to



CJR continues to support Active Communities in developing and promoting their new Renfrewshire Women's Centre KAIROS based in Johnstone. KAIROS, funded through the Robertson Trust, seeks to be a safe, welcoming and respectful service offering a variety of opportunities and activities for women generally including those with convictions, and good connections to other local services. Strong links have been made with criminal justice social work.

get hours worked but Invest supported other activity delivery by remaining in constant contact with the clients on Unpaid Work. Employability support was provided remotely, and we also offered training such as Digital College & Open University courses as well as bespoke training.

Unfortunately, due to the restrictions imposed it was impossible to enter into the prisons to continue with the prisoner peer support. However, the service will return to the prison when safe to do so and continue this work.

#### Other information relevant to National Outcome Six

Community Justice Renfrewshire continues to explore ways to develop opportunities for individuals, reducing the barriers to accessing education, employment and leisure opportunities.





Page 50 of 54

## NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced

# Have regard to the following indicator:

> Individuals have made progress against the outcome

Please describe the activity	Then describe the impact
Women attending the Womens' Community Justice Service have access to a range of individual and group activities and interventions that reduce social isolation and improve social skills and resilience.	Participating in the Womens' Unpaid Work Group has not only reduced the breach rates of women with significant issues but increased their self-worth and craft skills.
The range of interventions offered by criminal justice social work, by PSP staff, by Just Recovery/Invest, by Housing First all aim to support resilience and the capacity to change.	Service user feedback in relation to MFMC and Up2U, targeted interventions, demonstrates service user perception of enhanced resilience and capacity for change
CPO Annual report provides feedback from those undertaking CPOs.	
We will continue to work to develop a framework for ongoing evaluation of participants experience of interventions.	
	Women attending the Womens' Community Justice Service have access to a range of individual and group activities and interventions that reduce social isolation and improve social skills and resilience.  The range of interventions offered by criminal justice social work, by PSP staff, by Just Recovery/Invest, by Housing First all aim to support resilience and the capacity to change.  CPO Annual report provides feedback from those undertaking CPOs.  We will continue to work to develop a framework for ongoing evaluation of participants experience of

Other information relevant to National Outcome Seven





#### 7. Partnership Achievement

Services and service users have shown remarkable resilience and adaptability during the pandemic and the ongoing recovery. Technology was utilised wherever possible and appropriate to allow service delivery to continue despite public health restrictions and all partners worked hard to ensure that the most vulnerable and most high-risk individuals were supported throughout.

Technology also allowed the maintaining of critical public protection processes throughout the period of restrictions, and MAPPA, MARAC and MATAC meetings all continued, albeit online rather than in person.

Innovative solutions such as the Unpaid Work Services 'Working from Home' projects helped service users keep working towards their community orders where possible.

An additional one-off funding pot from the Scottish Government to assist with embedding the Whole Systems Approach has been used to develop joint working with Action for Children for marginalised young people to access tailored training opportunities which also counts towards unpaid work hours.

Joint working across SPS and local authority partners enabled the required support to manage the early release of prisoners and resulted in the signing of an Information Sharing Protocol to allow sharing of information of all those being released and the development of targeted voluntary supervision services.

## 8. Challenges

The focus during the pandemic has been on maintaining services to the best of our ability to ensure individuals have the support they require and that risks are managed.

In Renfrewshire there were 67 drug-related deaths in 2020. This represents an increase of 49% compared to the previous year of 45 drug-related deaths in 2019. These deaths are being reviewed with partners to identify learning and any missed opportunities to engage individuals into treatment. A number of key actions have been agreed including the recruitment of a dedicated post – Drug Related Deaths Prevention Lead Officer.



- Currently MFMC can only be delivered in very small groups which provides resource challenges and impacts on the amount of group learning available we are considering how we can access larger groupwork premises.
  - As organisations changed their practice to manage their general business this
    can impact on wider organisations. This has led to changes to a range of
    processes/practices and timescales to manage business which continues to this
    day.

9. Additional Information		





To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Director of Communities and Housing Services

Headings Oction Common

Heading: Get into Summer

#### 1. Introduction

1.1 On 23 March 2021, a £20 million commitment was announced by the Scottish Government for the provision of activities during the 2021 summer holiday period to improve the wellbeing of children and young people particularly impacted by the COVID-19 pandemic. On 30 April 2021, COSLA Leaders approved the allocation of £15 million of this funding to Local Authorities to enhance local delivery.

- 1.2 Renfrewshire Council was allocated £436,000 of the funding, which was used to deliver a highly successful programme of activities for children, families and young people, encouraging them to reconnect with their environment, their communities and their peers following the periods of isolation that were required during lockdown. Over 10,000 attendances were recorded at activities over the summer period
- 1.3 This report notes the multi-agency, universal and targeted work developed and delivered across Renfrewshire throughout the summer holidays as part of the National Get into Summer initiative. The final detailed evaluation report submitted to Scottish Government on 24 September 2021 is attached as an appendix for the information of Members.

#### 2. Recommendations

- 2.1 Members of the Communities, Housing and Planning Policy Board are requested to:
  - (i) note the ambitious and successful Summer of Play programme developed and delivered during the summer of 2021 in Renfrewshire as set out in section 3 of this report; and

(ii) note the comprehensive evaluation report submitted to Scottish Government in line with the required submission date of 24 September 2021 and attached as an appendix.

#### 3. Renfrewshire Get into Summer Programme 2021

- 3.1 Following the announcement of funding for the Get into Summer national summer of play programme, a multi-agency working group was established in Renfrewshire to develop a programme that would meet the needs of all children and young people in Renfrewshire. The group was led by officers from the Community Learning and Development service.
- 3.2 The approach taken was to develop a programme that would offer a number of core activities open to all on a universal basis throughout the summer, supported by a number of targeted activities aimed at particular groups or families known to have been particularly impacted during the COVID-19 pandemic. Both universal and targeted activities were developed in consultation with, and shaped by children, young people and families to reflect their expressed and identified needs, hopes and interests. The approach also built on tried and tested programmes and interventions and the feedback on learning and engagement previously undertaken with young people during the COVID-19 restrictions.
- 3.3 Care was taken to work closely with services such as Children's Social work and other partners to identify groups of young people that were particularly impacted or vulnerable and to signpost them towards and sign them up for universal activities. The aim was to develop a programme of integrated provision wherever possible rather than create streams of siloed provision that would maintain the barriers and isolation being particularly felt by some vulnerable people following the lockdown periods.
- 3.4 Activities were delivered outdoors wherever possible and included the provision of healthy meals and snacks Over 11,900 lunches were distributed to young people and families participating in the programme; 9,185 of which were healthy packed lunches targeting those most in need. Additional snacks, treats and water were also available. All activities were compliant with current COVID-19 national government guidance and local restrictions. Universal provision was also targeted to ensure ease of access for communities that were known to have particular vulnerabilities or numbers of low-income households including:
  - Renfrew Arkleston PS, St James PS Moorpark and Gallowhill PS
  - Erskine Bargarran /St John Bosco PS,
  - Paisley West Primary School, Glencoats PS, St Pauls PS, Foxbar Youth Drop in, Morar Drive MUGA, Glenburn Go Zone, Skye Crescent MUGA, Beechwood Community Centre MUGA and Mary Russell PS.
  - Linwood Riverbrae PS, Woodlands PS and Our Lady of Peace PS
  - Johnstone West Johnstone shared campus and McMaster Centre MUGA.

- 3.5 Over the summer holiday period over 7000 attendances were recorded for universal provision and activities included:
  - Morning sessions for 5-8 years old including: Multi-sports and Dance activities
  - Afternoon and evening sessions for 8-16 years old including: Cooking skills; STEM activities; Creative writing; Drama and performance; Samba Drumming; Murals and urban art; Podcasting and vlogging workshops; Kayaking; Outdoor play and games; Sports activities; Gofitba; Groupwork; Archery; Escape room challenge; VR gaming; Laser quest session; Den Building; Chalk art; Dance; Orienteering; Camping skills; Treasure hunt; Team games; Arts and craft activities; High ropes course; Crate climb; Map reading; Bushcraft; Reading challenge; Mental Health toolkits; Movie night; Raft building and Kitemaking.
  - Specific provision to support Young Leaders & Youth Voice including: Youth Leadership Residential; Youth Led sessions; Duke of Edinburgh Skills training programme - day walk and overnight camping experience.
  - Police Scotland and Scottish Fire and Rescue visited to interact and educate young people on water safety and deliver community safety messages whilst joining in and having fun with a much needed cool down with the fire hoses.
  - Renfrewshire Leisure Active Schools and Sports Development provided additional sports-based programme that linked into community-based Sports Hubs.
- 3.6 In addition to the range of universal provision, a number of targeted activities were delivered with a focus on supporting the specific groups that were known to have been particularly impacted by the COVID-19 pandemic including those that were families of children in P1-P3 and ESOL, young carers, care experienced, young refugees/asylum seekers, ASN, LGBTi and young people experiencing mental health issues. Over 3000 attendances were recorded for targeted programmes.
- 3.7 Over 120 families joined the programme of 4-week family fun sessions. Families were identified though their participation in family learning, ESOL and Personal and Social Development classes and groups, and through referrals from schools and family support agencies. Over 235 children brought their mums, dads or grandparents to activities.
- 3.8 Programmed activities included:
  - Outdoor Learning, Digital and creative media, Cooking and life skills, Personal and Social Development sessions, Duke of Edinburgh's Award Programme, and day trips.

- Story Telling, Bug Hunting and making insect hotels, bird spotting and making bird feeders, local nature walks, planting seeds, making gardens and terrariums, arts and crafts, tie-dying t-shirts, constructing play doh volcano, making lava lamps, scavenger hunts, traditional games, sports and gala days.
- 3.9 180 families took up the offer of support for families, and fun engaging activities and free play time over 4/5 days a week at the Riverbrae ASN Playscheme which ran for 5 weeks and provided:
  - Free transport for parents within Renfrewshire
  - A nutritious meal and healthy snacks throughout the day
  - Indoor and outdoor activities including sports and creative arts
  - Much needed social interaction with other young people
  - Staff who could respond to each individual child's needs
  - Support for families adjusting to restrictions being lifted
- 3.10 A key focus of the programme delivered was to develop a legacy of changing behaviours encouraging young people and families to continue to engage with social activities and their communities beyond the programmed sessions held over the summer.
- 3.11 Vouchers and rewards for participants were developed and issued over the 7 weeks which included rewards from:
  - Gravity
  - Smiggle
  - JD Sports
  - Foot Asylum
  - Swim passes from Renfrewshire Leisure to be used by end December 2021 that will allow up to 5,000 people to access a swim – either as individuals or families of up to 2 adults and 2 children. Swim passes were distributed through the universal provision and also through Social Work Area teams and Primary Schools targeted at families and young people in higher areas of need.
- 3.12 Children and young people were also offered the opportunity to achieve or work towards nationally recognised awards through Hi5, Dynamic Youth Award, Arts Award and Duke of Edinburgh's Award Programme.

#### 4. Background

4.1 On 23 March 2021, a £20 million commitment was announced by the Deputy First Minister and First Minister for the provision of activities to improve the wellbeing of children and young people during the 2021 summer holidays.

- A Targeted Summer Offer £15 million to local authorities to deliver enhanced holiday activities and experiences, integrating food and wider family support where needed, and targeted at low income families, children and young people particularly adversely affected by the impacts of the pandemic.
- A National Summer Offer £5 million was invested directly in national partners to enhance opportunities for all children and young people to participate in activities and experiences this summer.
- 4.2 The priority across this investment was to improve the wellbeing of children and young people, providing opportunities for them to socialise and reconnect with peers during the summer through delivery of a range of activities, with food and family support integrated where needed within local communities. Local authorities were encouraged to work with local and national partners to coordinate and deliver holiday activities and experiences, integrating food and wider family support where needed, and targeted at low-income families, children and young people particularly adversely affected by the impacts of the pandemic.
- 4.3 The investment was part of the Scottish Government's social renewal agenda following the pandemic and was focused on getting it right for every child by promoting the wellbeing of children and young people as Scotland recovers from COVID-19. It also complemented wider investment in holiday support through free school meal replacement for those eligible for free school meals on the basis of low income, and wider investment in education recovery.
- 4.4 The priority for the £15 million investment was to help address the negative impacts associated with extended periods of isolation and lack of participation in normal activities during the pandemic. This was in acknowledgement of the hugely difficult time children, young people and families across Scotland have experienced.
- 4.5 While Community Learning and Development and Communities and Public Protection services led on the development and delivery of the Get into Summer programme the success of the Renfrewshire Get into Summer initiative would not have been possible without the support and great partnership working within the Council and from other organisations including:
  - Aspen Outdoors
  - DofE Scotland
  - Erskine Youth Council
  - Lapwing Lodge Activity Centre (West Region Scout Council)
  - Moxie Creative Kids Events
  - Oliver Cox Music
  - Pachedu
  - Police Scotland
  - Prickly Thistle Video
  - Renfrewshire Council Children's Services, Environment & Infrastructure. Finance & Resources
  - Renfrewshire Leisure
  - Renfrewshire Young Carers

- Renfrewshire Youth Work Network (Right2Dance, Paisley YMCA, Renfrew YMCA, Active Communities, CREATE Paisley),
- Renfrewshire Youth Voice
- RECOAT (Urban art)
- Scottish Fire & Rescue Service
- St Mirren FC
- Star Project
- Tannahill Centre
- Who Cares? Scotland,
- Young Scot
- 4.6 The evaluation is also showing that the Get into Summer Initiative brought communities together with positive economic benefits including
  - Employment opportunities
  - Work for local businesses
  - Respite/Support for parents/carers
  - Free activities for all
  - Sharing of resources across partners
- 4.7 The legacy of the Get Into Summer programme will be based on the lessons learned and self-evaluation process, and capitalise on the positive strong partnership working across council services and 3<sup>rd</sup> Sector youth agencies. Efforts will continue to build on achievements, and to re-connect children, young people and families to community spaces. Targeted work will continue through the Community Learning and Development partnership to recover education and promote learning opportunities in the autumn and winter community-based programmes, in recognition that the recovery from the impact of COVID-19 will require sustained intervention and provision. Part of this legacy includes the provision of activities and support up to and including the October School break.

#### **Implications of the Report**

1. Financial –

The full costs for delivering the Get into Summer programme were funded by Scottish Government as outlined in section1.2 of this report.

- 2. **HR & Organisational Development** none.
- 3. Community/Council Planning –

The multi-agency, universal and targeted work developed and delivered across Renfrewshire throughout the summer holidays as part of the National Get into Summer initiative contributed to key areas of activity relevant to Community Planning priorities and Renfrewshire's Council Plan strategic outcomes; outlined below.

- Our Renfrewshire is well Supporting the wellness and resilience of our citizens and communities.
- Our Renfrewshire is fair addressing the inequalities that limit life chances.

- Reshaping our place, our economy, and our future Promoting learning and skills for life.
- Building strong, safe, and resilient communities Empowering communities and Delivering community-based services.
- Tackling inequality, ensuring opportunities for all Promoting skills and learning for life, Celebrating youth! Improving mental health and wellbeing; Addressing health inequalities; and Promoting active lifestyles.
- 4. **Legal** none.
- 5. **Property/Assets** none.
- 6. **Information Technology -** none.
- 7. **Equality & Human Rights** The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** none.
- 9. **Procurement** none.
- 10. Risk none.
- 11. **Privacy Impact** none.
- 12. **COSLA Policy Position** –not applicable.
- 13. **Climate Risk** not applicable.

#### List of Background Papers

None

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# SUMMER OF ACTIVITIES FOR CHILDREN AND YOUNG PEOPLE REPORTING TEMPLATE

Local Authority:	Renfrewshire Council_	

Please complete this form using information gathered from your delivery partners. Please answer the following questions as fully as possible.

Please return your completed form to summer 2021 @gov.scot by Friday 24<sup>th</sup> September.

#### 1. Delivery Partners

Who was involved in the delivery of summer activities?

Please include a reference to both existing and new partnerships, if applicable

Renfrewshire Council Community Learning and Development made up of Youth Services and the Adult and Family Learning Services, worked in partnership with Children's Services and key partners to deliver a universal and targeted programme of summer activities for children, young people, and families across Renfrewshire throughout the summer.

Local youth work partners and specialist organisations were engaged to deliver the programme of activities, providing opportunity to promote participation across a range of methods and activities:

- a) Renfrewshire Youth Work Network:
  - Paisley YMCA,
  - Renfrew YMCA,
  - · Active Communities,
  - CREATE Paisley,
  - Right 2 Dance
- b) St Mirren FC and Street Stuff Programme
- c) Moxie Creative Kids Events
- d) Recoat (Contemporary Urban Art company)
- e) Oliver Cox Music
- f) Lapwing Lodge Activity Centre (West Region Scout Council)
- g) Who Cares? Scotland
- h) Renfrewshire Young Carers
- i) Renfrewshire Leisure
- j) Star Project
- k) Aspen Outdoors
- I) Young Scot
- m) Paisley FM
- n) Renfrewshire Youth Voice

- o) Art Boss (Young Producers)
- p) Erskine Youth Council
- q) Riverbrae school campus
- r) Duke of Edinburgh's Award Programme Scotland
- s) Scottish Fire & Rescue Service
- t) Police Scotland

#### 2. Activities delivered

#### 2.1 What activities have been delivered?

Please explain the types of activity, including ways in which food, childcare and wider family support may have been integrated.

## **Overview**

The approach taken in Renfrewshire was to develop a programme that would offer a range of core activities open to all on a universal basis throughout the summer, in conjunction to targeted activities aimed at identified groups and families known to have been impacted by COVID-19 pandemic. Both universal and targeted activities were developed in consultation with, and shaped by children, young people, and families to reflect their expressed and identified needs, hopes and interests. This approach demonstrated building on good practice models and incorporating the feedback on learning and engagement previously undertaken with children, young people, and families during the COVID-19 restrictions.

Partnership working with Children's Services and other community learning and development partners helped to identify groups of children and young people that were particularly impacted or vulnerable, and to signpost them towards universal activities. The aim was to develop a programme of integrated provision wherever possible rather than create streams of siloed provision that would maintain the barriers and isolation experienced by some people following the lockdown periods.

# **Get Into Summer - Universal Programme**

The Get Into Summer Universal Programme was delivered to three age ranges, in communities across Renfrewshire during morning, afternoon and evening sessions, over 6 days a week within the 7-week summer school holidays.

The programme was advertised via a direct link from the Get Into Summer Parent Club website to the Renfrewshire Council website, which also contained details on how to register and book a place along with weblinks to both the Renfrewshire Young Scot Portal and Street Stuff website which published information on an area-based guide to programmed activities. There was also a comms strategy to advertise and raise awareness and promote the programme through social media.

## a) 5-8-year-olds:

Morning sessions were delivered by Street Stuff and Right to Dance offering children safe and structured play and sporting activities at various venues.

- Sports activities including football and multi-sports and outdoor games
- Dance classes including a mixture of dance styles were offered including contemporary and hip hop/street dance

### b) 8-16-year-olds:

The afternoon and evening youth work programme involved a partnership delivery where a variety of youth work partners and organisations working alongside Youth Services youth work staff to provide a mixed activity programme with a focus on building relationships and re-connecting with young people in their neighbourhoods.

Youth Services co-ordinated the activity-based sessions and ensured there was additional informal engagement to support young people as they talked about their experiences of lockdown, and the disruption to their lives, education, and family life. Most of the activities encouraged working in groups and team building and supporting young people as they re-adjusted to meeting others and taking part in activities outside their immediate home and reduced social circles. A focus was on listening and building on promoting health and wellbeing and the national youth work outcomes.

## The Youth Work programme included:

- Cooking skills learning about healthy eating
- STEM activities using equipment and resources to play and explore
- Creative writing encouraging young people to expressing themselves creatively
- Drama and performance games and interactions leading to drama play
- Samba Drumming rhythm and music for creating fun and noise in groups
- Murals and urban art designing and producing outdoor urban art
- Podcasting and vlogging workshops skills training on recording youth voice
- Kayaking outdoor activity and sense of adventure
- Outdoor play and games spending time outdoors and energising play
- Groupwork informal discussions around issues that matter to young people
- Archery outdoor activity as a try a sport
- Movie night enjoying watching together with popcorn and healthy snacks
- Escape room challenge problem solving and working as a team
- VR gaming exploring virtual reality technology as a new experience
- Laser quest session working in teams to take on challenges
- Den building kits to play and build outside
- Chalk art creative art on pavements and playgrounds
- Dance exploring dance and movement working towards performance
- Orienteering learning about map reading and using a compass
- Camping skills learning skills for camping with low impact on the environment
- Treasure hunt finding and solving clues to achieve success
- Team games working together and having fun
- Arts and craft activities small, focussed activities along themes
- High ropes course high challenge to overcome fears and support working together
- Crate climb individual challenge to reach high
- Map reading learning skills on how to read maps and plan routes
- Bushcraft learning about the environment and introduction to outdoor skills
- Mental Health toolkits and activities supports for young people experiencing anxiety and signposting for support

- Raft Building team building and working together
- Kitemaking STEM and creative art for making kites at home

Children and young people were also offered the opportunity to achieve or work towards nationally recognised awards through Hi5, Dynamic Youth Award, Arts Award and Duke of Edinburgh's Award Programme.

## The Street Stuff Programme included:

Two sessions per day, both in the afternoon and evening in targeted communities encouraging young people to have fun in healthy activities in local communities. Young people from all backgrounds attended the universal activities often travelling to different community locations following where activities were being delivered.

- Multi sports including football, dance, basketball, netball, and other outdoor games including skipping, hula hoops, etc. to encourage fun and healthy activity
- Digital activities including on-line gaming through mobile Wi-Fi on some of the Street Stuff buses
- "Gofitba"

## **Get Into Summer – Targeted Provision**

The targeted programme recognised the need to respond to groups who face barriers to participation. Effort was made to reach out to groups who were vulnerable, and ensure they were provided with support to take part.

## **Youth Work Programme**

This programme was co-ordinated and delivered by Youth Services.

## a) Young Leaders & Youth Voice:

- Young Leaders designed and delivered sessions with support from youth workers at community based Get Into Summer programmes, focussing on Youth Voice and consultation on community needs, and delivering fun activities e.g., Escape room activity.
- Youth Voice Residential covering youth leadership and team building training, reflection on lockdown and impact of pandemic on young people, and planning for future events and programmes.
- LGBTi group was supported to meet outdoors during the summer and to discuss future champion's work.

## b) Outdoor Learning Programme:

The programme made use of local green spaces to encourage outdoor learning and to promote health and wellbeing, including Gleniffer Braes, Boden Boo, local parks, and Lapwing Lodge Scout centre.

 Duke of Edinburgh's Award Programme was delivered over the summer including introductory days, expeditions skills training programme; day walks, campcraft

- skills training and an overnight camping experience. An Open group was formed which is now working toward Bronze and Silver level of Award as part of the summer of play legacy programme.
- Into the Wild programme offered a safe space for vulnerable young people including LGBTi. This group followed a Forest Schools model and is continuing to meet as part of the Summer of Play Legacy programme and will achieve a John Muir Award.
- Groups of young carers and care experienced groups were able to take part in new experiences and try outdoor activities they had not tried before.

## **Family Learning Programme**

This programme was co-ordinated and delivered by Adult and Family Learning Services. Targeted families were invited to 4 half-day weekly activity sessions on the themes of literacy, STEM, exploring the natural world and wellbeing. The sessions were structured to include opportunities for families to reconnect with each other through play and fun activities which could be replicated at home.

- Activities included: story telling; bugs hunts and making insect hotels; treasure hunts; making bird feeders, planters, and fairy gardens; terrarium building; giant bubble solutions; tie dyeing t-shirts; making lava lamps; building playdoh volcanoes; traditional sports days; shadow art and yoga.
- Renfrewshire Libraries Skoobmobile attended the Family Learning sessions to promote this year's Summer Reading Challenge and to encourage library membership and use. Each participating family was provided with a play pack to take home at the end of the programme which included a variety of toys and games such as play tents and tunnels, family garden games, picnic blankets and cool bags. The contents were chosen to encourage whole family involvement in outdoor play.

# Renfrewshire ASN Playscheme

This provision was co-ordinated and delivered by Children's Services. 250 families of children attending the Riverbrae school, St Pauls and St Anthony's Primary Schools were offered a place at the ASN Playscheme, as well as some children form The Mary Russell school. 180 families took up the offer of support for families, and fun engaging activities and free play time over 4/5 days a week. Whole day programmes, where all activities were carried out both indoors as well as outdoors.

- Sensory resources these resources and activities and toys can be a brilliant relaxation tools for kids with all sorts of complex needs, including autism and developmental delays.
- Creative Craft and messy play for all age groups daily. Children loved taking their creations home and this develops their self-esteem.
- Outdoor group planned activities for all ages and abilities, parachute games, obstacle courses, circle time, dance, and exercise.
- Electronic games for children who enjoyed participating in this type of activity, although this was monitored as parents informed us to limit screen time
- Construction toys, imaginative play, quiet spaces, tents
- Life skills gardening, sandwich making, meals together with peers, choice of their own activities, promoting good hygiene at all time

- Sports including football, walking, dancing, cycling (Using equipment) and soft playrooms where children could relax
- Music and art which relaxed some pupils
- Story time and talk time; giving children the opportunity to express themselves and understand about the feelings of others
- Making friends; and having the opportunity to develop these friendships out with the playscheme
- Planned outdoor activities provided structure to each morning and afternoon and brought everyone together in a relaxed atmosphere with lots of encouragement for the children and staff to participate in mini circuits, dancercise, talent show and obstacle courses enabling the children to play with friends and meet new young people and adults.

# Please explain the types of activity, including ways in which food, childcare and wider family support may have been integrated.

- Over 11,900 lunches were distributed to young people and families participating in the programme; 9,185 of which were healthy packed lunches targetting those most in need. Additional snacks, treats and water were also available.
- 1,000 Family and 1,000 individual swim passes were issued to children, young people, and families to that they could access leisure activities out with the programme. Passes were also issued to partners who could target families in need, and to encourage signposting to the available sessions in the programme that they could access in their local communities.
- Social Work Area Child Care Teams: targetting families and care experienced children and young people encouraging them to participate in activities near their homes by reducing barriers and supporting them to sign up their children to activities and a packed lunch.
- Continued partnership working with Who Cares? Scotland over the holiday period meant that groups of young people in kinship care could receive additional support and opportunity to take part in activities and gain a family experience together.
- Care experienced young people were also encouraged to take part in a trip to trampoline park with peer and siblings who they had not had a chance to do since lockdown.
- Renfrewshire Young Carers groups and individuals were offered wider opportunities beyond their support group to meet others and take part in outdoor activity days.
- The Renfrewshire Young Carers Choir started over the summer and were able to meet with a packed lunch and socialise before heading outdoors for their singing session.
- The Renfrewshire HomeLink service were able to include young people who
  receive additional support and vulnerable and isolated by offering them swim
  passes and supported them to participate in social and leisure activities in the
  universal programme.
- Adult and Family Learning Services; targetting families who are engaged in family learning programmes to offer continuity and to reaffirm confidence building and access to free resources over the school holiday period.
- Parents of Additional Support Needs pupils from Riverbrae were given the
  opportunity to see the weekly menu offered for their child. There was a vast choice
  every day of healthy hot and cold meals. Staff were always happy to provide for a
  child's particular like. Water, fruit, and healthy options were available throughout
  the day.

- Every child who attended the ASN playscheme, attended on the date's parents/carers requested. There was also transport provided for all who requested. Both supported working parents and offered childcare on the days they required it.
- We were able to invite some families with very challenging home circumstances additional days at the ASN Playscheme and this additional family support offered helped greatly
- Mary Russell ASN Youth Club were offered a different community venue for their summer activity programme, where they could meet outside school and see their peers and take part in activities they would not normally experience.
- Street Stuff tied in with the Scottish Football Partnership to deliver the 'Go Fitba' programme which is an exciting football-based health and wellbeing project for primary school kids delivered by the Scottish Football Partnership Trust in association with community football clubs. The project offers children a platform for fun, physical activity and takes them on a weekly interactive educational journey to discover how they can stay active and lead a healthier lifestyle through diet and nutrition.
- Vouchers and rewards for participants were developed and issued over the 7 weeks which included rewards from:
  - Gravity
  - Smiggle
  - JD Sports
  - Foot Asylum

# 2.2 Please explain how the funding has allowed you to expand on your usual summer holiday provision. What has been different?

## **Youth Work Programme:**

- Funding allowed for the provision of an increased range of both universal and targeted youth work opportunities
- Activities were available on a daily basis across all communities of Renfrewshire
- Legacy elements allow for ongoing engagement with vulnerable young people as part of an integrated programme of activities – building on and consolidating the success of the enhanced programme
- Targeted youth work was developed and delivered in dialogue with partners and in a joined-up way - reducing any risk of duplication or gaps in provision
- Greater focus on integrating identified vulnerable groups into mainstream universal provision rather than developing separate activity programmes in isolation
- Food was provided as a consistent part of all activities
- Enhanced rewards programme that sustains legacy benefits and encourages individual activity to be sustained including swim passes
- Catch up programmes for D of E and other awards to ensure that young people don't lose opportunity to gain national accreditation due to the pandemic restrictions

#### **Family Learning Programme:**

- Size and scale of programme offered was able to be scaled up and offered to more families across multiple communities
- Provision of lunches for participants was possible and made a difference for those families taking part

- Resources for activities e.g., a book for every child to take home during literacy week leading to legacy benefits and ongoing engagement
- Providing play pack for families to promote more physical activity outdoors.

## **ASN Playscheme:**

- Additional funding was secured 3 weeks prior to the ASN Playscheme beginning.
   This allowed us to increase the intake of children per day from 35 to 40, thus enabling us to provide a further day for each child to attend.
- We were able to employ more staff, this ensured that children with very complex needs would have support from at least 2 staff members
- We purchased more outdoor and indoor resources which were suitable for all age groups

#### Street Stuff

- Allowed the extension of the age range to include 5 8-year-olds increasing the age range from the core age group of 8+.
- Allowed the provision of additional locations of delivery for children and young people to attend.
- Additional equipment / consumables purchased to allow a wider range of multisporting activities to be delivered.
- More sessional staff were employed to deliver activities delivering employability and career development benefits for local young people coming through the street stuff programme

## 3. Participants

# 3.1 Approximately how many children have participated in the activities?

Please include information on the approximate number of children and young people reached from the target groups as outlined in the guidance.

### **Overall Attendances:**

Universal attendees: 7003
Targetted attendances: Community-based Programme 1247
ASN Summer Programme 1920

Total Attendances = 12,090

### Legacy Swim passes

1,000 Family (2 adults & 2 children) swim passes;1,000 Individual swim passes1000

## Potentially 5,000 beneficiaries

#### Opportunities provided:

• 539 sessions delivered through 7 weeks of summer holidays

- 284 sessions delivered Universal provision = 53%
- 255 sessions delivered Targeted Provision = 47%

Please include information on the approximate number of children and young people reached from the target groups as outlined in the guidance.

## Targeted groups included:

Families invited to participate:

- Family Learning P1-P3 programme in schools in SIMD deciles 1 & 2
- ESOL learners' families
- young parents' groups
- Total number of families engaging: 128
- Total number of participating children: 238

The Adult and Family Learning Services do not collect or record personal information as indicated in target groups. However, the following was volunteered by families:

- No of children from minority ethnic families: 53
- No of children with a disability/ ASN: 15
- No of children experiencing significant transitions: 35 (this is mainly children transitioning from Early Years to P1)

#### **Youth Services Membership**

- Total number of young people engaging in youth work activities: 784
- No of young people from SIMD 1: 36%
- No of young people from SIMD 2: 21%
- No of young people from SIMD 3: 16%

**Total SIMD1-3: 73%** 

# 3.2 Please provide information on any target groups who did not participate, and any reflections on why that was the case.

All target groups were represented at activities and participated – however in some cases individuals from within target groups chose not to participate and the following comments reflect why participation did not reach 100% of target groups:

- 150 target families were invited to participate, however not all attended for reasons including work commitments and local COVID-19 spikes.
- The family sessions were timetabled concurrently with Street Stuff children-only outdoor play sessions and some families chose the alternative option.
- Due to the short notice and the quick turnaround required to plan and deliver the programme, there was not enough time to establish the relationship with some care experienced young people, who tend to require more reassurance and relationship building in order for them to participate. There was interest but it was

- difficult to then "convert" that interest into participation due to reticence and anxiety about contact and something out with their "comfort zone".
- Marketing material was only available to schools just before the summer break which reduced opportunities to further target children, young people, and families in need.
- The reliance on digital skills to be able to access the online booking system due to COVID-19 restrictions did create barriers, and the lack of community-based services to be able to provide support to complete this for young people and families, impacted on who could make and confirm advance plans to take part – although participants were able to turn up and register for activities at the start of each session.
- The target group offered the ASN Playscheme places were pupils who attend Riverbrae, St Anthony's and St Pauls. All parents/carers who were eligible to attend received an invitation. It was then their decision whether they attended. A few children from The Mary Russell school in Paisley who are currently not eligible to attend, were accommodated and this need will be reviewed in any further provision offered in future years.
- Due to the tight timeframe, the offer to support schools to deliver and recover their DofE expeditions and training was not taken up widely. The offer was welcomed and was seen as a positive way to build back loss of learning, to support young people to complete and achieve their award and allow school based DofE centres to "catch-up". However, teachers and leaders were not able to mobilise or contact young people in time before the start of the summer school holidays due to the short time period between award of funding and the break-up of schools. This is an offer that will be re-visited for future summer holiday periods on schools' return.

# 3.3 Please provide information on how the views of children and families informed planning.

Children, young people, and families who were supported by Community Learning and Development were consulted on their experiences during lockdown and the impact of COVID-19 through continuing engagement online and during engagement sessions outdoors. This learning was if great assistance in developing and targeting the programme activities and ensuring all priority groups were included.

Partners were also able to reflect and share in the planning process to design the programmed activities and had identified that the COVID-19 pandemic had resulted in an increase in poor mental health and social isolation, and issues around poverty and lack of aspiration and hope about the future.

The priority was to provide free fun activities that would support children, young people, and families to feel safe as the restriction levels were easing and to help them to reconnect with their peers, and with support services in their communities.

The focus was on getting outside and promoting healthy activity and positive mental health and wellbeing and re-connecting with each other and with services.

On-going review during the programme allowed staff across the whole programme to respond to feedback and comments by children, young people and families taking part E.g., the preferred type of sandwiches, choosing certain activities and games to play, organising extra sessions of VR following successful experiences.

## 4. Outcomes and Reflections

#### 4.1

- What difference has the delivered activities made for the wellbeing of children and young people?
- What have children, young people and their families told you about their experiences?

## **Youth Work Programme:**

Young people were offered the opportunity to comment and feedback their thoughts and experiences of the programme, ranging from stickie notes, to dynamic outdoor reviewing methods, to collages and feedback sheets. Youth workers completed session recording sheets to ensure any impact of youth work delivery was noted including any issues or concerns to follow up. Here are some of the comments recorded:

"I've never made smoothies before; Really enjoyed making the smoothies, tastes great; would like to do more cooking"

"I loved my shot on the VR it was so cool" "it was the first time i have ever tried vr and enjoyed it" "can't wait to get another shot of the VR next week"

"I wish the club ran every day of the summer" "It's been good to make new friends"

"I loved recording today"

"The best part for me was writing about what I would do if I ruled the world"

"Recording my voice using the podcast equipment was cool "

"I'm looking forward to next week's session" "I made new friends today"

"A young person talked about her bullying experience and how she overcame this and also talked about going back to singing lessons as a result of feedback from staff. She loved the session and said she would be back the next week. She said she loved making new friends during the daytime session."

"Nice to be outside as a group"

"Best day of my life; very fun - never done it before; easy to do; loved using the spray cans (as part of the mural urban art project)"

It's been good to work with other organisations, and hope we can do more of this going forward"

Conversation with parent - young person distanced on first visit but has come out of shell and joining in: "this has been so good for (my son) who has felt completely lost with no clubs and no contact with anyone and had become very withdrawn. It is a relief for me to see that he is smiling and hearing him laugh when I arrived to pick him up. He had lots to say"

Feedback has revealed that the opportunity to get together with others was fundamentally welcomed, it became clear that there are significant levels of fear, anxiety, loss of

confidence and some children, young people and families are living with the long-term impact of social isolation, ill health, digital and food poverty.

#### **Family Learning Programme:**

Adult and Family Learning Services ensured recording, reviewing and evaluation was carried out during the whole of the programme. This allowed staff to listen to children and families. Here is some of the feedback received:

"Massive difference kids have never been out since lockdown it was great for the interaction of other kids and done safe helping them to socialise again" "It has made a huge difference, the past year or more has been so hard not being able to do to any clubs or meet up with other families. I have noticed a difference in eldest with confidence in talking to other kids and making friendships"

"Being more confident to go out and socialise and play after lockdown. It was great that they met other families from the other school in area and adults".

"Socialising with other children & parents. Varied activities which have kept them interested. Breaks up boredom & they are having fun! "

"The children love it when parents take part"

"Making time is my problem due to work so just being here makes my day seeing these two have fun"

"It has helped me spend time with my kids"

"Made me enjoy my time with my child more"

"It has been a godsend for me, keeps me stress free"

"This has made a positive impact on both my children as it sets them up in a good mood for the rest of the day-they look forward to coming! Things are becoming more normal again!"

## **Renfrewshire ASN Playscheme:**

Children completed daily diaries with emotions emojis, if children were unable to complete these, staff supported. The children evaluations carried out and this highlighted the views of the children on the type of activities they wanted offered, the healthy food they would like and if there was anything that would make their experience better.

Parents were consulted via email, mobile and face to face whenever we required their input and additional information on their child. A parental questionnaire was sent to all parents and the feedback has been extremely positive. Here are some of the parents' comments.

"My son loved the youth clubs which were run in Riverbrae in the evenings. I think it is important for my son to interact with children who have similar interests as him. With the Inclusion Agenda (which is terrifying me - but I know it is for a different forum!) to have places where ASN children can be themselves and given the opportunity to part take in a

variety of activities but especially sporting activities to keep them active and engaged anything which can promote this can only be a positive resource"

"Me personal and other parents agreed at the time, some of our children do not wish to go to the school building in school holidays and would benefit more from being taken out and about in small groups."

"To be included within their community with activities"

"My son thoroughly enjoyed his time the daily diary sheets were perfect I do not think there is anything needed to improve the service all the staff were amazing. The only thing I would like is more days for my son although I know that's out with your control"

"I thought it was great to be given four days to come to the play scheme, my son really enjoyed it. More days would have been great, but I realise that it is not possible. Keep up the good work! We always appreciate everything you do for our son and our family"

"I only have great thing to say about the playscheme!"

"My son absolutely loves his time at Playscheme, and it plays an important part in his wee life."

"It gives him something to look forward to when school is closed as it is difficult for children like my son to mix with other children out with school."

"I feel the playscheme goes above and beyond with the things they do and make." "I was very impressed this summer with the things my son brought home, he loved showing them off to his big brothers."

"The staff at Playscheme are all lovely and know him well from previous visits which is very reassuring for me. I sent them in a box of chocolates as a thank you for looking after him so well!"

"My son also seemed to be placed with a member of staff from Riverbrae which reassured me as I was able to communicate with them at the end of the session as my son found this summer holiday particularly challenging after his unstable school year for to the COVID situation."

"Riverbrae is a fantastic location offering great outside space where the children can play in a safe environment. The activities were varied giving many options catering for all needs."

#### **Street Stuff**

Street stuff emailed parents/carers throughout the 7-week programme and asked them to complete a survey to find out what worked, what didn't and what should we do different for future holiday periods.

Feedback included:

'Both my children really enjoyed it'

'Ben loved the camp; staff were very friendly and happy when dropping off and collecting. Ben did mention about the groups and that he couldn't always choose what he wanted to do. I understand this may be to do with Covid and bubbles. He still enjoyed it all'.

'Kids enjoyed it, got them off the Xbox at home. Keeping similar ages together helps'

'My child really enjoyed the camp and can't wait to get back we wouldn't change anything'

'The lunches - better variety and a selection of sandwiches without butter. Apart from that, the service is fantastic'.

#### 4.2

- What do you think worked well and what could be improved?
- Is there anything from what you have done differently this summer that you will look to continue in the future?

## **Youth Work Programme**

#### a) Worked well:

- Renfrewshire's Young Scot portal is recognised as being sector leading in terms of
  content development on the local pages of the portal. Young Scot feedback was
  very positive, recognising the high-quality design of the Get into Summer
  campaign it described the range of activities well and was user and youth
  friendly. Other local authorities were signposted to the pages as good practice.
- Positive feedback from parents around the level of interaction with others in their community and children and young people feeling safe
- The digital experience of VR provided a new insight into technology and "whole new magical world" and huge interest from young people to do more
- Access to venues that were not available before, and the importance of being in accessible community bases to re-connect with young people
- Partnership working emphasised the importance of shared skillset and resources and benefits gained
- Some youth work interventions and conversations with young people were continued and developed positively. E.g., coercive control, mental health, and coping strategies
- Sense of community and family were broadened, and people felt part of a group again.
- Youth workers observed that young people were using the summer activities as a way of developing a positive mindset for returning to school, returning to socialising
- Some young people who were engaged in targeted youth work were going onto access universal opportunities too
- Business Support was able to provide excellent back-up and administrative support to assist the programme delivery, monitoring of budget and co-ordination of resources and equipment.

#### b) **Improve**:

- Some young people who took part had not experienced youth work before and expressed a need for activities to continue beyond summer
- Collaboration and integration are recognised as the way forward and partners will continue to seek opportunities to deliver together
- An easier on-line booking system and the ability to provide frontline support to complete this process for those who need assistance
- Restrictions meant that trips and visits were curtailed to a minimum, and it would be good to follow up with this as a way of extending the learning and engagement achieved in future
- The universal community-based programme was successful in attracting 8–14-year-olds, but a more "teen" orientated programme which could be accessed in venues other than primary schools would have been beneficial and could have reached and targeted the older young person age range who are also in need.

## c) Do differently:

- Longer lead in time for greater engagement of targeted groups
- Funding awarded in advance to allow for planning and to complete additional recruitment of staff to enhance delivery.
- Challenges involving transporting young people to venues and locations; lack of drivers, and restrictions on minibus travel in place as legacy of COVID.
- Some community centres and spaces were not available for use due to restrictions on the capacity of janitorial and cleaning staff and resources to recover these spaces in time as they were "mothballed" during lockdown and needed deep cleaning and health and safety checks prior to reopening.

## **Family Learning Programme**

#### a) Worked well:

- All the activities were well received.
- Using themed weeks ensured the programme had plenty of variety and activities was matched to the ages and stages of the children.
- Families enjoyed using local green spaces for some of the activities and this has encouraged them to continue doing so throughout the summer – as a legacy benefit.
- Providing lunches was appreciated by all families
- The play packs were very well received, especially as target families are financially disadvantaged.
- Providing the sessions in the local primary schools meant families were in familiar surroundings and within walking distance of home.
- The strict adherence to health and safety guidance in relation to COVID-19 and modelling good health and safety practice helped lessen people's anxiety about meeting others.

#### b) Improve:

- Having more lead-in time would enable additional liaison with partners wanting to refer families.
- Timetabling sessions to avoid coinciding with other partner provision creating difficult choices for participants

#### c) Do differently:

• It is aimed to offer a similar summer programme for families again next year

## **ASN Playscheme**

## a) Worked well:

- Staff training: all staff whether experience or new had to attend training on epi pen training, epilepsy, oxygen apparatus, child protection and health eating
- The bubbles worked very well as some staff were offered the opportunity to be room leaders. Staff stated that this has helped to build their confidence and leadership skills.
- Child-led environment to enable free-play experience
- One to one companion
- Team leaders within assigned bubbles
- Staff training programme given all staff the confidence to support children who required additional attention and more complex needs than children in mainstream.
- Full time nurse
- Lead roles for outdoor activities

#### b) Improve:

 A follow up programme in response to parents' feedback that could continue into the Autumn/Winter

#### c) Do differently:

Future development of community based ASN holiday programmes

## 4.3 Do you have any other comments or reflections?

Key partners and members of the Renfrewshire Youth Work Network were able to feedback on the universal community based and targeted youth work programme:

- positive comments on their experience of being engaged to deliver activities;
   well-organised, locations, groups involved and safety procedures in place
- Experience of good partnership working alongside the youth work staff
- Responses and level of engagement from young people who engaged in their activity and eager to try new experiences
- The use of outdoor spaces and green places was welcomed
- All commented on their observations that children and young people were happy, expressing they were having a good time.
- All agreed they would want to return and build on the work achieved and would be happy to work on a similar model of delivery in future.

Get into Summer brought communities together with positive economic benefits including:

- Employment opportunities
- Work for local businesses
- Respite/Support for parents/carers
- Free activities for all

• Sharing of resources across partners

As part of the self-evaluation process carried out by Youth Services, the Youth Work programme delivery was measured against the How Good is the Learning and Development in our Community and against the National Youth Work Outcomes:

- 1. Young people are confident, resilient, and optimistic for the future
  Young people's confidence increased throughout the summer programme after a
  long period of social isolation. The range of activities meant young people
  remained engaged and positive throughout the programme. Drama activities
  played a particularly important role in increasing confidence and social skills.
  Additionally, young people had conversations about the future regarding school,
  employment, relationships, and youth work. Young people were excited about the
  prospect of engaging in similar youth work in the future. Many expressed the need
  for support, and the concerns they had about returning to school, and what lies
  ahead for their future. There was an expression of interest and need for
  accessible supports for them in areas they live and not just in school, that
  welcomes young people and is free.
- 2. Young people manage personal, social, and formal relationships
  Young people managed personal social and formal relationships very well over the
  course of the summer programme. They were able to bond with one another over
  the six weeks and develop new friendships. They were able to settle
  disagreements between one another by themselves and make sure that everyone
  felt included. They were able to effectively manage relationships with staff,
  showing respect when required but feeling comfortable to open up and discuss
  important topics and feelings.
- 3. Young people create, describe, and apply their learning and skills
   The broad range of activities planned for sessions throughout summer allowed the
   young people to create new experiences and skills. It also allowed them to
   socialise with others and build new friendships as well as see familiar faces. The
   sessions created a fun and safe for the young people to attend, where they felt
   comfortable to talk and interact with others.
- 4. Young people participate safely and effectively in groups

  The young people were aware and respected any guidelines set in place surrounding covid safety. They took into consideration those around them when attending sessions. The young people were also able to work cohesively as a group as well as finish tasks independently. Staff made sure to support any young people attending sessions, so as the young people were confident enough to carry out tasks such as creating duet work for dance. Everyone was comfortable enough to get involved and mingle with new friends as well as old. The group charter exercise mentioned above seemed to be a key factor in establishing a mutual respect and made everyone feel more comfortable and safer to participate. The young people were confident enough to explore outside of their normal friendship groups and make new friends as well as try new experiences. Young people often helped staff when clearing any messes made during sessions. When attending the
- 5. Young people consider risk, make reasoned decisions, and take control
  The young people could express how they felt and what they wanted to do when
  attending sessions. This was extremely helpful for staff as it gave us all an idea of

young people managed their own behaviour appropriately.

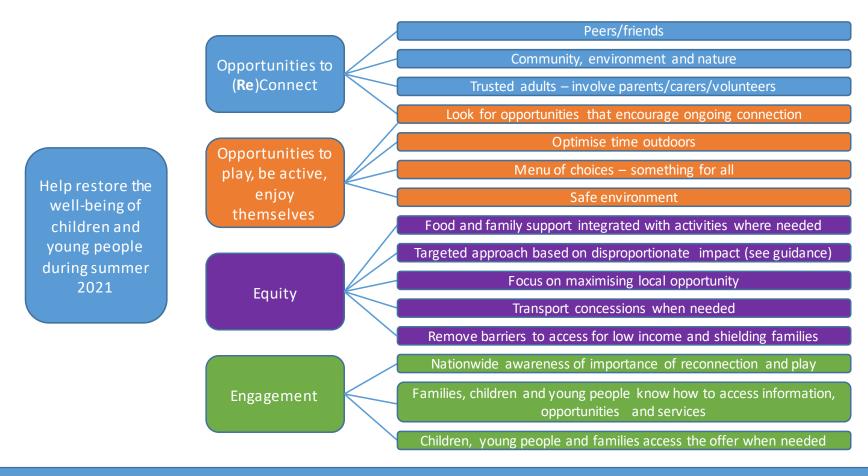
what to implement into sessions now and for the future. The young people were aware of certain dangers which could occur when using a blender, spray painting camping equipment, and followed safety measures. This not only made them confident in activities but also gave staff reassurance that the young people were trustworthy when taking part in activities. The young people were great in considering those around them and made sure that not only themselves were safe but other participants too. Personal and mini-risk assessments aided the young people when considering their environment and how to keep themselves safe as well as others. Respect was shared between the staff and young people this allowed everyone's voice to be heard and ensured everyone's happiness.

6. Young people express their voice and demonstrate social commitment
Throughout the summer young people were given an opportunity to express their
voice and did so while discussing issues that affect their communities. Various
things were talked about like Youth Voice and Scottish Youth Parliament where
young people raised issues and discussed solutions and ideas for change. Young
people were given leadership roles and took a lead on certain activities such as
dance and drama. Young people had the chance to choreograph dance and
performance. Young people designed murals to be displayed within their
communities and discussed what kind of youth work they would like to take part in
and what they would like to see in their communities for young people.

# 7. Young people broaden their perspectives through new experiences and thinking

Throughout the course of the summer programme young people broadened their perspectives through a range of activities. Some young people were initially reluctant to partake in dance and drama (especially) but ended up enjoying themselves and developing skills and confidence within these areas. Young people were also able to try out VR and certain arts and crafts activities for the first time, allowing them to channel their creativity through new mediums. Some young people thrived outdoors and become more engaged and able to participate easily and interested in learning more about the environment and outdoor activities.

## **Annex B: Summer Offer Driver Diagram**



A rights based, stigma-free approach, shaped by what children, young people and their families tell us, aligned with GIRFEC Build on what we have - enhance and co-ordinate services and assets locally and nationally - in partnership



TO: Communities, Housing and Planning Policy Board

ON: 26 October 2021

**REPORT BY: Director of Communities and Housing Services** 

**HEADING:** Draft Renfrewshire Water Safety Policy

## 1. Summary

1.1. Water Safety in Renfrewshire is and has been a priority for Renfrewshire Council. At the Council meeting on 24 June 2021, following a tragic drowning incident at the River Gryffe, Councillor Alison Dowling presented the following motion which received the unanimous support of Council.

"Council notes with sadness the recent drowning accident in the river Gryffe and notes that a number of incidents have taken place along the Gryffe.

The council undertakes to work with local community stakeholders including Houston, Linwood and Bridge of Weir Community Councils to boost safety in and around the river Gryffe and to investigate contributing to community efforts for the provision and maintenance of safety measures such as pole mounted buoys and throw-lines. Officers will report back to members at the next scheduled meeting of the Council on 30th September"

- 1.2. As requested, a paper was presented to the Council on 30 September 2021, outlining the work undertaken to formalise water safety actions across Renfrewshire. One of the key actions outlined was to prepare a draft Water Safety policy for Renfrewshire.
- 1.3. This report outlines work undertaken to date and presents the draft Renfrewshire Water Safety Policy attached as Appendix 1. It should be noted that this remains in draft and under consultation. The final policy will be brought back to this Board for approval in January 2022.

#### 2. Recommendations

- 2.1. It is recommended that the Communities, Housing and Planning Policy Board;
  - (i) notes the content of this report and work undertaken so far to formalise arrangements to support water safety across Renfrewshire; and
  - (ii) notes the content of the draft Water Safety Policy for Renfrewshire and requests that the finalised policy be brought back for approval at the next meeting of the Board on 18 January 2022.

## 3. Background

3.1. A formal Renfrewshire Water Safety Working Group has been established with the following membership:

Renfrewshire Council – Communities and Regulatory Manager (Chair)	Police Scotland
Renfrewshire Council – Community Safety	Scottish Fire and Rescue Service
Renfrewshire Council – Environment and Infrastructure (Roads)	Scottish Ambulance Service
Civil Contingencies Service (CCS)	Open Water Rescue
Renfrewshire Leisure	Health and Social Care Partnership  – Suicide Prevention

- 3.2. In addition to the above, Children's Services, Glasgow Humane Society and Scottish Water have been contacted to facilitate the discussion of actions with each organisation. This is due to their different roles with regards to Water Safety. Links will also be made with the Council Community Learning and Development team to seek assistance to further educate the wider community and tie in with local area partnerships where appropriate.
- 3.3. A key remit of the Group was to prepare and develop a Water Safety Policy for Renfrewshire. The draft policy is attached as Appendix 1. The policy remains under consultation and has been issued for discussion with key partners and agencies.
- 3.4. The policy looks at all waterways across Renfrewshire and in particular focuses on:
  - Background/legislation
  - Renfrewshire Incidents
  - Council responsibility
  - Private Landowner responsibility
  - Renfrewshire Water Safety Working Group
  - Education
  - Suicide Prevention
  - Public Rescue Equipment (PRE)
  - Risk Assessments
  - Renfrewshire Council commitment to Water Safety

- 3.5. This policy and the work being undertaken supports Outcome 2 of Renfrewshire's Council Plan: Building strong, safe and resilient communities as well as the Community Planning Priority, Our Renfrewshire is safe: Protecting vulnerable people, and working together to manage the risk of harm.
- 3.6. Following approval at this Board, the policy will be passed to Communications and Graphics to insert pictures and appropriate design to allow the policy to be easy to read and follow. The final policy will be brought back to the next meeting of the Communities, Housing and Planning Policy Board for approval.
- 3.7. Once complete, the policy will be placed on a dedicated landing page on the Renfrewshire Council website that is currently in the process of being designed.

## <u>Implications of the Report</u>

- 1. **Financial** There is a financial implication to assist communities in assessing land and erecting poles, signage and public rescue equipment.
- 2. HR & Organisational Development None
- 3. Community Planning

**Renfrewshire is Safe** – By producing a Water Safety Policy for all waterways in Renfrewshire, all efforts are being made to understand the dangers and prevent, wherever possible water related deaths/injuries.

- 4. Legal None
- 5. **Property/Assets** None
- **6. Information Technology** None
- 7. Equality & Human Rights -
- 8. **Health & Safety** None
- 9. **Procurement** None
- 10. Risk There is a risk that Renfrewshire Council will be asked to take on responsibility for the erection and maintenance of life saving equipment on privately owned land. Whilst willing to assist communities, Renfrewshire Council cannot accept this liability or responsibility.
- 11. Privacy Impact None

## 12. CoSLA Policy Position – N/A

## 13. Climate Risk – N/A

## **List of Background Papers**

(a) Water Safety in Renfrewshire – Renfrewshire Council meeting 30 September 2021.

The foregoing background papers will be retained within Communities and Housing Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is the Communities and Regulatory Manager.

Author: Chris Dalrymple

Email: <a href="mailto:chris.dalrymple@renfrewshire.gov.uk">chris.dalrymple@renfrewshire.gov.uk</a>

# RENFREWSHIRE WATER SAFETY POLICY

2021

Policy will be reviewed regularly to ensure it remains up to date.

# **Contents page**

- 1. Introduction
- 2. Renfrewshire Context
- 3. Renfrewshire Water Safety Policy 2021 Aims and objectives
- 4. Responsibilities and applicable legislation
- 5. Renfrewshire Water Safety Working Group
- 6. Renfrewshire Council's Water Safety Commitment

### 1. Introduction

Water Safety Scotland's document – "Scotland's Drowning Prevention Strategy" has a key objective to "develop water safety across Scotland's 32 local authority areas and promote the development of water safety policies". 1

Within this, there are two key activities:

- Encourage all local authorities to develop a water safety policy
- Support local authorities in the development of a water safety policy

This Renfrewshire Water Safety Policy sets out how the Council and its partners will work to improve water safety across Renfrewshire by reviewing and tackling potential water safety issues/dangers.

This policy supports the Renfrewshire's Council Plan outcome of "Building strong, safe and resilient communities" as well as the Community Plan Priority "Our Renfrewshire is safe: Protecting vulnerable people and working together to manage the risk of harm".

## 2. Renfrewshire Context

Waterways are prevalent across Renfrewshire with the River Clyde flowing to the north of the local authority boundary and the River Cart flowing from the south. The River Gryfe also feeds in to the River Cart with many burns feeding into and off these rivers and there are also numerous reservoirs, dams and quarries across the authority area.

Within Renfrewshire, there have been two fatalities over recent years and these unfortunate and tragic incidents reinforce the requirement for a formalised approach to promoting water safety across Renfrewshire.

# 3. Renfrewshire Water Safety Policy 2021 – Aims and objectives

This Policy aims to ensure that the Council has effective, efficient and sustainable water safety management which will be applied consistently across Council land. It acts to formalise the Council's position and assist dialogue with partners and when responding to the public and those with responsibility for privately owned land.

This Policy aims to reduce accidental and deliberate entry to water by members of the public and reduce incidents across Renfrewshire. It sets out how areas will be risk assessed and where required, how appropriate action will be taken using a partnership approach involving key stakeholders and landowners.

The responsibility for ensuring the objectives of the Renfrewshire Water Safety Policy are met lies with the Renfrewshire Community Safety Partnership through the Renfrewshire Water Safety Working Group – as outlined in section 5 of the Policy.

-

<sup>&</sup>lt;sup>1</sup> Scotland's Drowning Prevention Strategy

## 4. Responsibilities and applicable legislation

Renfrewshire has many waterways. Renfrewshire Council does not own or have responsibility for most of the land around the waterways, this normally falls to private landowners, for example farmers or Crown Estates.

However, Renfrewshire Council and its partners carry out a number of functions in relation to water safety including the following:

- Erecting and maintaining life belts in and around key water areas to promote safety, particularly on land within Paisley Town Centre around the River Cart and ensuring these are checked on a weekly basis.
- Expanding the network of Public Rescue Equipment to other areas that have been identified where youths are known to swim as set out in the section below outlining the work of the Renfrewshire Water Safety Working Group.
- Environment and Infrastructure Services assist with the procurement and erection of appropriate poles, signs and Public Rescue Equipment and monitors water ways within parks to ensure they are safe and major hazards associated with these are controlled.
- Renfrewshire Council Community Safety Partnership is responsible for assisting Police Scotland with monitoring waterways and responding to calls about anti-social behaviour in and around waterways.
- Renfrewshire Community Safety Partnership assist with school talks and deliver an annual Safe Kids event which is used to increase awareness of a range of hazards and safety issues - including water safety.
- Renfrewshire Leisure Limited is responsible for assisting with training and awareness raising in relation to water safety issues and collaborating with partners to discuss and provide practical awareness and life skills which may include Cold Water Shock and life-saving/First Aid skills.

Private landowners have responsibility under the Occupiers Liability Scotland Act 1960 to take reasonable steps to safeguard their land and this policy sets out how the Council and partners will support landowners to fulfil these responsibilities including work undertaken with landowners to discuss water safety and where ongoing danger/continued incidents are identified, support the erection of water safety equipment. (Where Renfrewshire Council works with landowners or communities to erect Water Safety equipment, the Council cannot and is not taking responsibility and liability for that equipment).

The Council and other landowners have a duty to uphold the right of responsible access to most land and water given by the Land Reform (Scotland) Act 2003. This Act and accompanying guidance place the responsibility for personal safety largely on the individual.

The policy notes that with regard to reservoirs within their ownership, Scottish Water encourage individuals not to access these waters given the hidden dangers that exist and the heightened risks reservoirs pose. Regular press and social campaigns are undertaken to highlight this, working collaboratively with partners to broaden the reach of shared water safety messaging.<sup>2</sup>

## 5. Renfrewshire Water Safety Working Group

The Renfrewshire Water Safety Policy is led by the Renfrewshire Community Safety Partnership to ensure appropriate actions (short, medium and long term) are undertaken. To assist in this, in June 2021, the Renfrewshire Water Safety Working Group was established. Current membership includes:

Renfrewshire Council – Communities and Regulatory Manager (Chair)	Police Scotland
Renfrewshire Council – Community Safety	Scottish Fire and Rescue Service
Renfrewshire Council – Environment and	Scottish Ambulance Service
Infrastructure (Roads)	
Civil Contingencies Service (CCS)	Open Water Rescue
Renfrewshire Leisure	Health and Social Care Partnership
	<ul> <li>Suicide Prevention</li> </ul>

The membership of the group is kept under review and discussions are held on a regular basis with partners such as Glasgow Humane Society, Children's Services and Scottish Water.

The Renfrewshire Water Safety Working Group works with the Council's Community Learning and Development Service to raise awareness in the wider community and tie in with local area partnerships where appropriate.

The Renfrewshire Water Safety Working Group is currently meeting regularly to review the short-term actions around the River Gryfe; however, it will then meet on a quarterly basis (or by exception if required) to ensure continued commitment to water safety across Renfrewshire.

Key areas the group will continue to develop include:

**Education -** One of the key issues always has been and remains, the education of members of the public, especially youths, with regard to the dangers of water. This will be tackled by

 Formal Education – Scottish Fire and Rescue, Scottish Ambulance Services and Renfrewshire Council have all undertaken water safety talks in schools over the years and work is ongoing with Children's Services to coordinate this and target certain schools where issues/youths are known to frequent the water.

<sup>&</sup>lt;sup>2</sup> Scottish Water Safety Campaign

<sup>&</sup>lt;sup>3</sup> Scottish Water - Respect Our Reservoirs

Informal education – Where youths continue to swim in rivers against the
best advice, work will be undertaken by the Scottish Fire and Rescue Service
and Renfrewshire Wardens to informally speak to youths on site and advise of
dangers. This will be a softer approach and an appeal to highlight the risks of
undertaking this activity.

**Suicide prevention -** Whilst the Policy has a focus on the prevention of accidental drownings, the Water Safety Working Group will also consider opportunities to intervene to prevent suicides across the Renfrewshire area.

- Colleagues from the Health and Social Care Suicide Prevention team will sit on the Group and offer assistance to the Group in highlighting potential issues.
- Whilst not every piece of land, walkway or bridge can be designed to stop someone attempting to take their own life, by looking at everything holistically and early, good design may be able to incorporate elements that make it harder for someone to take their life. The Policy will seek wherever possible, to follow the guidance from the Glasgow Humane Society – Architectural Handbook for Safe Waterways.<sup>4</sup>

**Public Rescue Equipment (PRE) -** Public Rescue Equipment (PRE) is only useful as part of a drowning prevention strategy and policy and is not a key risk control measure in itself.

- Public Rescue Equipment (life belts) is currently located at key areas on Council owned land across Renfrewshire. Some privately owned land also has Public Rescue Equipment in place. This policy does not seek to make the wider public into lifeguards. The drafting of this policy and provision of Public Rescue Equipment is to give individuals the chance of saving a life without endangering their own and anyone seeking to assist in an incident must first ensure their own safety at all times.
- Following a review, additional Public Rescue Equipment will be put in place along the River Gryffe at areas where youths are known to frequent and swim. These areas were highlighted by the Community and in particular by local angling clubs who understand the flow of the river, the depths and the dangers it poses. Some of the sites are on Council owned land and others are in private ownership.
- Phoning the emergency services should be the priority for anyone witnessing an incident. This message will be prominent on all signage and Public Rescue Equipment. In addition, Public Rescue Equipment will be provided where there are known and recurring incidents of accidental or deliberate entry to water and the local conditions allow for its safe and effective use.
- A GPS located sign will also be erected with the equipment and will have a
  unique identifier e.g. R4N1. This will be GPS located (Eastings and Northings)
  and Police Scotland will be informed of the locations which will be placed on
  the STORM control database within their Command and Control Centre. This
  will allow Police Scotland/Scottish Fire and Rescue to know the exact location
  quickly and send assistance immediately to the correct location.

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<sup>&</sup>lt;sup>4</sup> https://parsonageriverman.com/images/Resources/architecture.pdf

 Public Rescue Equipment will only be provided where there are known and recurring instances of deliberate or accidental entry to water and where risk assessments determine it can be regularly inspected and maintained and used safely and effectively.

**Risk Assessments for Water Safety across Renfrewshire -** Renfrewshire Council assesses Council owned land on a regular basis, including provision of Public Rescue Equipment and fencing etc. Where there is an incident involving a water way, a further risk assessment will be undertaken by appropriately trained staff.

- Risk assessments will include Identifying the hazards in and around the water and those who may be exposed (e.g. public, employees, etc). Analyse the likelihood and the severity of exposure to the hazard and consider appropriate measures to reduce or eliminate the risk to an acceptable level.
- Where Renfrewshire Council staff are working at or near a waterway, a dynamic risk assessment will be undertaken in conjunction with the Corporate Health and Safety Team.

**Communications -** Renfrewshire Council Corporate Communications team form part of the Renfrewshire Water Safety Working Group (as required) to assist in linking with partners and getting public messages out:

- Communications strategies will tie in with relevant national bodies and seasonal key safety messages with regard to water safety.
- A dedicated landing page will be designed for Renfrewshire Council's website
  to include this policy and highlight the work being undertaken by the
  Renfrewshire Water Safety Working Group. In particular, it will also signpost
  people to the correct teams if they spot an issue e.g. dangerous location or if
  Public Rescue Equipment is missing.

# 6. Renfrewshire Council's Water Safety Commitment

Through the Renfrewshire Water Safety Policy, Renfrewshire Council commits to:

- Ensuring water safety remains a priority at all Council levels
- Chairing the Renfrewshire Water Safety Working Group
- Using the correct platforms to raise awareness and educate young people and members of the public about the dangers of entering the water
- Set up and maintain a dedicated landing page on the Council website
- Highlight to landowners and/or undertake inspections and risk assessments at locations where regular incidents occur to identify if more can be done to ensure safety
- Undertake routine and regular assessment of Public Rescue Equipment on Council land
- Erect appropriate signage at key locations across Renfrewshire where required

Page 348 of 462



To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Chief Executive

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Heading: Disposal of Land for new substation (Tannahill Area, Ferguslie Park)

## 1. Summary

1.1 The purpose of this report is to substitute the attached plan ESC 94032-(1)-002 Revision B, for the plan attached to the original Board Report on this matter submitted and approved at the Board held on 19th January 2021.

## 2. Recommendations

- 2.1 It is recommended that the Board:
- 2.2 Confirm the substitution of the attached plan ESC 94032-(1)-002 Revision B for the plan attached to the Board Report on this matter submitted and approved on 19th January 2021.
- 2.3 Note that the area of land declared surplus (for the formation of the substation) has been relocated slightly and is now shown outlined in red on the attached plan (the 'Property').
- 2.4 Note the associated servitude routes have been amended slightly to accord with the new location for the substation.
- 2.5 Note that the completion of the sale of the land to SPD will be completed all terms of the Board Report of 19th January 2021, save to the location of the substation.

\_\_\_\_\_

## 3. Background

- 3.1 The Communities, Housing and Planning Policy Board approved a sale of land to SPD in January 2021 to allow construction of a new substation required to provide power to the new Council homes currently under construction.
- 3.2 SPD have requested a change to the location of the substation resulting from detailed design and technical requirements.
- 3.3 Therefore, the Board is required to approve the disposal of this new location in substitution for the original proposed location.
- 3.4 All other terms and condition remain as stated in the Board Report of 19th January 2021.

## Implications of the Report

- 1. **Financial** The land for the substation will be sold for £1.
- 2. HR & Organisational Development None.

## 3. Community Planning

- Building strong, safe and resilient communities The development will provide modern, high quality, energy efficient Council housing to meet the needs of current and future tenants.
- 4. **Legal** disposal of land for the substation as detailed in the report.
- 5. **Property/Assets** As per report.
- 6. **Information Technology** disposal of land for the substation as detailed in the report.

## 7. Equality & Human Rights

- (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. Required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.

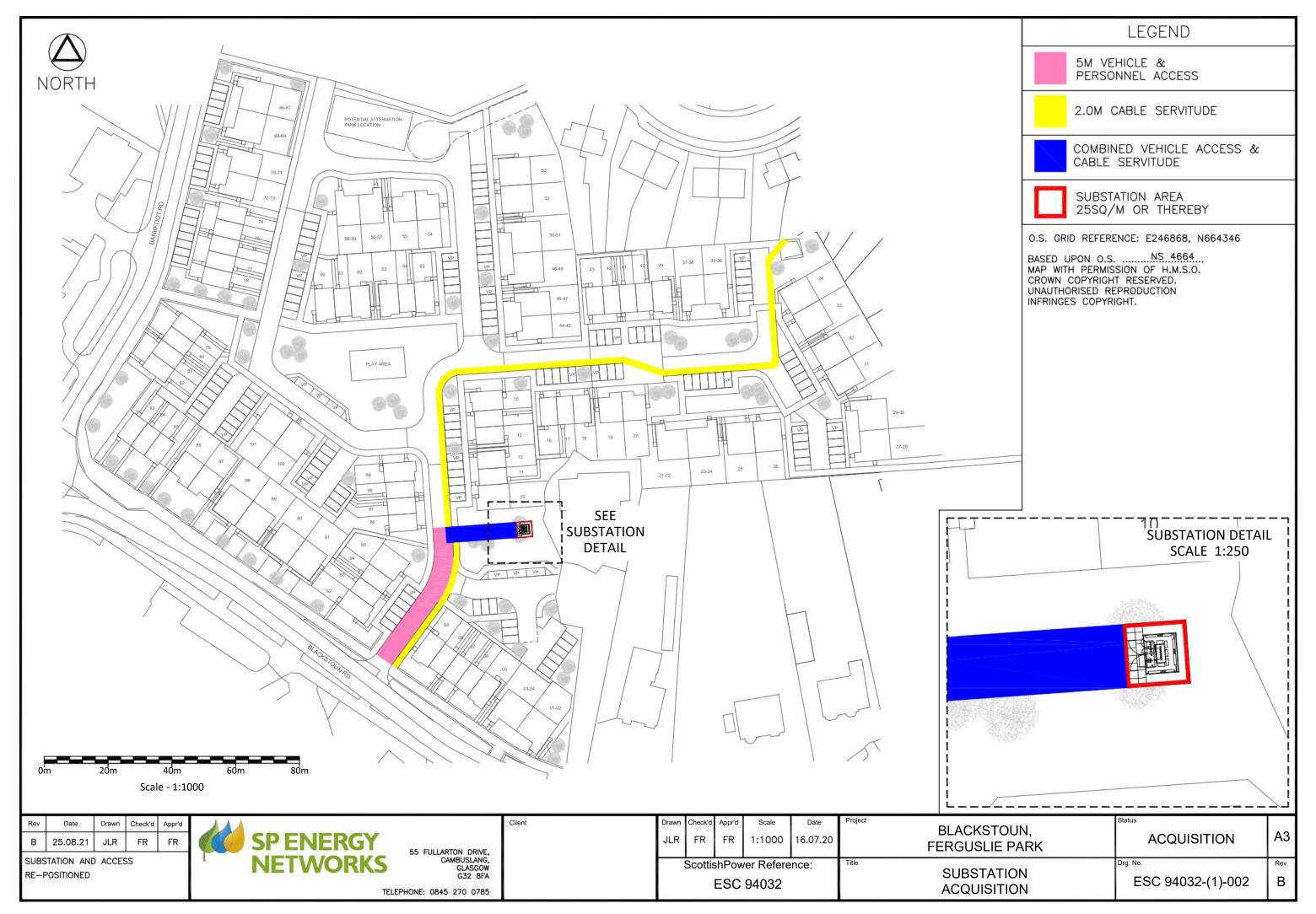
- 11. **Privacy Impact** None.
- 12. Cosla Policy Position None.
- 13. **Climate Risk** the development will provide new, energy efficient Council housing.

\_\_\_\_\_

## **List of Background Papers**

(a) Report to Communities, Housing and Planning Policy Board 19th January 2021.

Author: Margaret Law, Senior Asset & Estates Surveyor, Tel: 0141 618 4697 Email: margaret.law@renfrewshire.gov.uk





To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Chief Executive

Heading: Renfrewshire Local Development Plan - Development Plan Scheme

2021

## 1. Summary

- 1.1 The Planning etc. (Scotland) Act 2006 requires Local Planning Authorities to prepare an annual Development Plan Scheme setting out the programme for preparing and reviewing their Local Development Plan.
- 1.2 The Renfrewshire Development Plan Scheme 2021 can be found on the Council's webpages <u>Development Plan Scheme 2021</u>

#### 2. Recommendations

- 2.1 It is recommended that the Board:
  - (i) Approves the Renfrewshire Development Plan Scheme 2021.

## 3. Renfrewshire Local Development Plan – Development Plan Scheme 2021

3.1 The Development Plan Scheme sets out the work required under the Planning (Scotland) Act 2019 to prepare the Renfrewshire Local Development Plan 3 and the work that is being progressed to inform the preparation of National Planning Framework 4 and a Regional Spatial Strategy for the Glasgow City Region.

- 3.2 Following the publication of National Planning framework 4 and new Development Planning Regulations, expected in 2022, the timetable for preparing the next Local Development Plan for Renfrewshire will be updated and presented to this board.
- 4. Next Steps
- 4.1 The Development Plan Scheme 2021 will be sent to the Scottish Ministers and will be available to view online Development Plan Scheme 2021.

## Implications of the Report

- 1. **Financial** None.
- 2. **HR & Organisational Development** None.
- 3. **Community/Council Planning –** The Development Plan is a key document in establishing a land use framework for supporting, encouraging and delivering economic development in Renfrewshire.
- 4. **Legal** None.
- 5. **Property/Assets** None.
- 6. **Information Technology** None.
- 7. Equality & Human Rights - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from recommendations contained in the report. lf required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **COSLA Policy Position** Not applicable.
- 13. Climate Risk None.

**Author**: The contact officer within the service is Sharon Marklow, Place Strategy Manager, 0141 618 7835, email: Sharon.marklow@renfrewshire.gov.uk

## Renfrewshire Local Development Plan

# Development Plan Scheme 2021



# Contents

Development Plan Scheme	3
The Development Plan System	3
Strategic Development Plan	4
Local Development Plan	4
Planning (Scotland) Act 2019	5
National Planning Framework 4	5
Regional Spatial Strategy	5
Main stages of the Local Development Plan preparation	7
Strategic Environmental Assessment	8
Stages of Strategic Environmental Assessment	8
Other Assessments	8
Timetable for Adoption of Local Development Plan	8
Renfrewshire Local Development Plan Timetable	9
Participation Statement	10
Participation in the Local Development Plan	11
Preparation of Renfrewshire Local Development Plan 3	15
Contacts	16



# **Development Plan Scheme**

The provisions of the Planning (Scotland) Act 2019 require Renfrewshire Council as a Local Planning Authority to prepare a Development Plan Scheme (DPS), at least annually.

A Development Plan Scheme sets out Renfrewshire Council's programme for preparing and reviewing its Local Development Plan. It outlines what is likely to be involved at each stage of the Local Development Plan process and identifies any changes or updates to the programme.

The Development Plan Scheme also includes a participation statement outlining when, how, and with whom, consultation will take place over the coming year.

#### The Current Development Plan System

The Development Plan system in Renfrewshire consists of:

- The Strategic Development Plan Clydeplan 2017;
- The Local Development Plan —
   The Renfrewshire Local Development Plan
   2014 (being replaced by new Plan); and,
- Supplementary Guidance —
   New Development Supplementary Guidance
   2014 (being updated to support new Plan).

The Development Plan aims to guide the use and development of land indicating where development or changes in land use should or should not take place. It sets out policies that provide the basis for planning decisions.



#### Map of Renfrewshire

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#### Strategic Development Plan

Clydeplan was approved with modifications by Scottish Ministers on 24th July 2017.

Clydeplan sets out the long term development strategy for the City Region.

It provides a strategic context for the Renfrewshire Local Development Plan identifying appropriate locations for investment and development.

Clydeplan focuses on growing the economy of the City Region in a low carbon and sustainable manner, setting out a framework to encourage investment in the right locations.

The new Renfrewshire Local Development Plan has been prepared to be consistent with Clydeplan.

## **Local Development Plan**

The Renfrewshire Local Development Plan sets out the spatial strategy that facilitates investment and guides the future use of land in Renfrewshire.

The Local Development Plan contains policies that provide a framework for decision making on planning applications to ensure that development and changes in land use are appropriate and in the right locations.

Spatial Strategy — Guides development throughout Renfrewshire in line with the vision of Renfrewshire's Community Plan.

Proposals Map — The Local Development Plan strategy and policies illustrated on maps.

New Development Supplementary Guidance — Sits alongside the Local Development Plan and provides more detailed guidance on certain policies and/ or specific proposals. The New Development Supplementary Guidance is currently being updated.

Action Programme — The Action Programme sets out a list of actions required to implement the policies and proposals in the Renfrewshire Local Development Plan, indicating who will be involved in implementing these actions and the time scales.





#### Map of the 8 Local Authorities within the Clydeplan area

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## Planning (Scotland) Act 2019

National Planning Framework 4.

The Planning (Scotland) Act 2019 received Royal Assent inJuly2019 setting out the future structure of the planning system in Scotland. Changes proposed by the Act include: Local development Plans being replaced every 10 years and the requirement for supplementary planning guidance removed.

Under the Planning (Scotland) Act 2019, the emerging National Planning Framework 4 will now form part of the Development Plan with the requirement to prepare a Strategic Development Plan removed. As a Strategic Development Plan will no longer be part of the Development Plan, local authorities will work together across the Glasgow City Region to prepare a Regional Spatial Strategy.

New Regulations to accompany the Planning Act are currently being prepared by the Scottish Government which will inform the preparation of the next Renfrewshire Local Development Plan.

## National Planning Framework 4 (NPF4)

NPF4 will incorporate Scottish Planning Policy and will set out the Spatial Plan for Scotland upto 2050. The Scottish Government has commenced work on NPF4 with a Call for Ideas which ended on the 30th April 2020. A draft NPF4 is expected in Late 2021 with expected adoption in summer 2022. Additional planning guidance will follow the adoption of NPF4.

## Regional Spatial Strategy

Renfrewshire Council is working with other local authorities across the Glasgow City Region to prepare a Regional Spatial Strategy. This strategy will help inform the emerging National Planning Framework. An 'indicative' Regional Spatial Strategy was submitted to Scottish Government in June 2020.

#### **Local Place Plans**

The planning (Scotland) Act introduces the requirement to prepare Local Place Plans which will be taken into account during preparation of Local Development Plans. Local Place Plans offer an enhanced opportunity for local communities to get involved and shape land use within their area. Consultation on Local Place Plan Regulations concluded on 25th June 2021. The regulations are expected to be published by the end of 2021.

#### **Health Impact Assessments**

As part of the process for the next Local Development Plan, a Health Impact Assessment will be required. Health Impact Assessment is a tool to assess the impact on people of applying a proposed, new or revised policy. Health Impact Assessments go beyond the Equality Act 2010 by assessing the impact on:

- health inequalities;
- people with protected characteristics;
- human rights; and,
- socioeconomic circumstances.

A Health Impact Assessment will be required as part of the evidence for Local Development Plan 3.

#### **Open Space Strategy**

The Planning (Scotland) Act 2019 requires planning authorities to prepare and publish an Open Space Strategy.

The Open Space Strategy sets out a strategic framework of the planning authority's policies and proposals as to the development, maintenance and use of green infrastructure, including open spaces and green networks. An open space strategy must contain an audit of existing open space provision and an assessment of current and future requirements.

Renfrewshire Council has commenced work on the Open Space Audit to feed into the Strategy.

#### **Play Sufficiency Assessments**

The Planning (Scotland) Act 2019 requires planning authorities to assess the sufficiency of children's play opportunities in their area. Play Sufficiency Assessments must be reviewed as evidence reports which contribute to the local development plan.

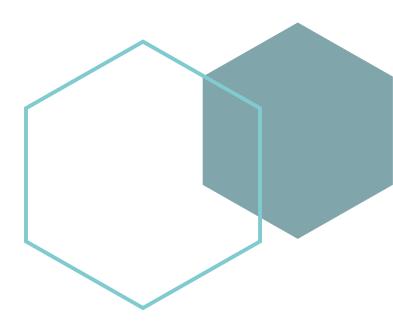
The Open Space Strategy will aid in conducting the play sufficiency assessment.

#### Forestry and Woodland Strategy

The Planning (Scotland) Act 2019 brings in a requirement for planning authorities to prepare a forestry and woodland strategy. These will identify woodlands of high nature conservation value and set out the authority's policies and proposals as to:

- the development of forestry and woodlands,
- the protection and enhancement of woodlands;
- the resilience to climate change of woodlands;
- the expansion of a range of types of woodlands to provide multiple benefits to the physical, cultural, economic, social and environmental characteristics of the area; and,
- any other matter which they consider appropriate.

The Act sets out procedural details around consultation of the strategy and publication requirements.





# Main stages of the Renfrewshire Local Development Plan preparation

Main Issues Report (MIR) (completed) – Sets out the Council's general proposals for development along with reasonable alternatives to these proposals.

Consultation on the Main Issues Report and accompanying Environmental Report was undertaken between 6 February 2017 and 30 May 2017.

240 responses were received. These representations were taken into account in preparation of the next stage of the Renfrewshire Local Development Plan, the Proposed Plan.

Proposed Plan (completed) – The Proposed Plan was submitted to the Scottish Ministers on 31st January 2020 and the examination commenced on 12th May 2020.

The Proposed Plan represents the Council's settled view of what will be included within the final adopted Local Development Plan.

It contains all relevant strategies, policies and development proposals as well as proposals maps, place plans and other illustrative diagrams to explain the land use framework for Renfrewshire. Examination of the Proposed Plan (completed) – The Local Development Plan examination dealt with issues that arose through the Proposed Plan stage.

Any outstanding objections were considered at the Examination by the appointed Reporters to act on behalf of the Scottish Government. The Reporter(s) weighed up the issues whilst considering input from a variety of sources and stakeholders before reaching a conclusion and a recommendation.

Adoption of the Local Development Plan (current stage) – Examination of the Renfrewshire Local Development Plan ended on the 29th January 2021 with the publication of the Examination Report and the Reporter's modifications. A modified Local Development Plan was submitted to the Scottish Government on the 30th April 2021. Renfrewshire Council received confirmation on the 17th August 2021 that the Scottish Ministers do not wish to intervene in the adoption of the Plan and that the Council may proceed to adopt the modified Renfrewshire Local Development Plan. Following adoption the new plan will replace the existing adopted Renfrewshire Local Development Plan (2014).

## **Strategic Environmental Assessment**

The Environmental Assessment (Scotland) Act 2005 requires all plans, programmes and strategies prepared by Councils and other public bodies to be subject to a Strategic Environmental Assessment, and this includes the Renfrewshire Local Development Plan.

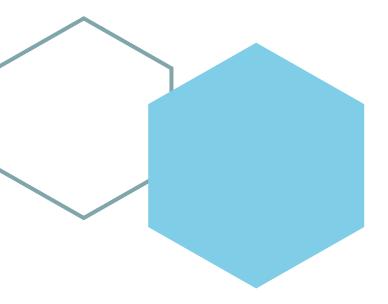
The purpose of Strategic Environmental Asessment is to assess how the Local Development Plan might positively or negatively affect the environment and to consider how environmental impact can be avoided, reduced, mitigated or enhanced.

The Strategic Environmental Assessment is an important process which places environmental considerations at the centre of the decision-making process.

An Environmental Report was published for consultation in March 2019 alongside the Renfrewshire Local Development Plan Proposed Plan.

This Environmental Report illustrates how Renfrewshire Council has assessed the potential effects of the Renfrewshire Local Development Plan Proposed Plan on the environment; and how the environmental assessment has influenced the development of the plan.

A Strategic Environmental Post Adoption Statement will be prepared following the adoption of the new Local Development Plan.



# Stages of Strategic Environmental Assessment

Environmental Baseline Report - A State of the Environment report that establishes current baseline data necessary to characterise the environment.

Strategic Environmental Assessment
Scoping - A scoping report outlines the
proposed extent, level of detail and issues
that require to be covered within the Strategic
Environmental Assessment Environmental
Report.

Environmental Report – Identifies and describes the relevant aspects of the environment and provides an evaluation of the likely significant effects of implementing the plan's policies, proposals or alternatives. The Environmental Report is published alongside the Renfrewshire Local Development Plan.

#### Other Assessments

Other assessments prepared as part of the Local Development Plan preparation process include:

- Habitats Regulations Appraisal An assessment of the implications of the plan's policies or proposals on Special Protection Areas or Special Areas of Conservation.
- Equality Impact Assessment An Equality Impact Assessment aims to ensure that policies within plans do not significantly impact on age, disability, economic circumstance, ethnicity, gender or religion.

# Timetable for Adoption of Local Development Plan

The programme for the review of the Renfrewshire Local Development Plan is set out overleaf. It details the key tasks and milestones.

## Renfrewshire Local Development Plan Timetable

STAGE	RENFREWSHIRE LOCAL DEVELOPMENT PLAN	STRATEGIC ENVIRONMENTAL ASSESSMENT	TIMESCALE
1	Publish the Renfrewshire Local Development Plan Scheme.		Annually
2	Monitor existing plan policies and changes in characteristics of the Renfrewshire area; research topics; consult appropriate parties in preparation of Monitoring Statement to inform the Main Issues Report.	Prepare Scoping Report for submission to the Consultation Authorities and Scottish Government.	Complete
	Engage with stakeholders to identify the main issues emerging in Renfrewshire.		
3	Prepare a Monitoring Statement.  Prepare and Publish the Main Issues Report and consult over a 12 week period.	Prepare and publish the draft Environmental Report alongside the Main Issues Report. Consult over a 12 week period.	Complete
4	Prepare and publish the Renfrewshire Local Development Plan Proposed Plan taking into account the comments received on the Main Issues Report.	Publish an updated Environmental Report alongside the Local Development Plan Proposed Plan taking account of the comments received.	Complete
	Consultation and engagement on the Proposed Local Development Plan.	Consult and engage extensively over a 12 week period.	
5	Consider representations to Renfrewshire Local Development Plan Proposed Plan and requirement for modifications.	Consider representations to the Environmental Report and requirement for modifications.	Complete
6	Submit the Renfrewshire Local Development Plan Proposed Plan with a report of conformity with the Participation Statement.	Submit the Environmental Report alongside the Renfrewshire Local Development Plan Proposed Plan.	Complete
7	Examination.		Complete
8	Report on the Examination to Council to consider Reporter's findings and recommendations.		Complete
9	Publish the Renfrewshire Local Development Plan, with any modifications arising out of Examination Report, and advertise intention to adopt.	Publish finalised Environmental Report.	Complete
10	Adoption.		Between October – December 2021
11	Local Development Plan Action/Delivery Programme and New Development Supplementary Guidance.	Post Adoption Strategic Environmental Assessment statement, illustrating how the environmental report has influenced the Local Development Plan.	January 2022

# **Participation Statement**

A key objective of the Renfrewshire Development Plan Scheme is to illustrate when, how, and with whom, consultation will take place.

Renfrewshire Council is committed to extensive consultation and engagement, encouraging involvement throughout the preparation of the Renfrewshire Local Development Plan, and will have due regard to the provisions of the Scottish Government's Planning Advice Note 3/2010 on 'Community Engagement'.

The planning system has the potential to shape communities and the environment of Renfrewshire's towns and villages. It is important that people get involved in the Local Development Plan process.

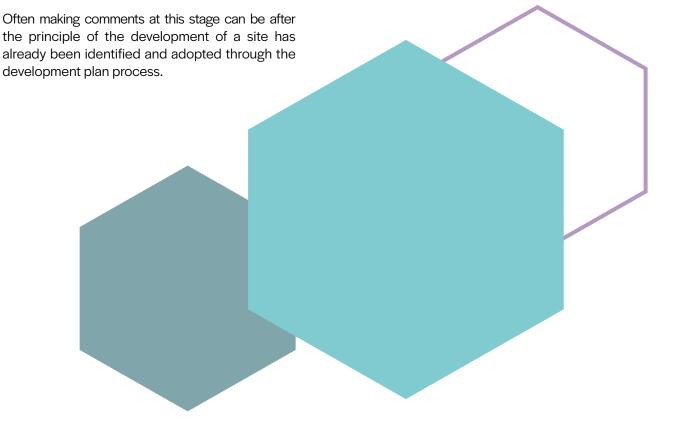
It is often the case that the only time people get involved in planning is in relation to a planning application that they feel has a direct impact on them. Although participation and active engagement in the Local Development Plan process can help shape an area, it cannot however guarantee that everyone gets the outcome they want.

It is important that everyone is aware of the proposals and areas of change as early as possible and they have the opportunity to make comments.

Renfrewshire Council also consider that it is important that stakeholders get explanations as to how and why decisions are made.

Effective consultation and engagement aims to provide an opportunity for members of the public, businesses, developers, public bodies and key agencies, interest groups and community groups to discuss proposals.

Everyone is entitled to comment and this applies as much to people who support the Renfrewshire Local Development Plan as well as those who choose to object.



## Participation of the Local Development Plan

The information below indicates a variety of methods that the Council used to gather views, comments and opinions in preparing the new Local Development Plan.

(	STAGE 1: DEVELOPMENT PLAN SCHEME (ANNUALLY)
WHO	Scottish Ministers
METHOD OF PARTICIPATION	The Renfrewshire Development Plan Scheme is available in public libraries, at Renfrewshire House and on the Council's website.

PARTICIPATION	hermewshile House and off the Council's website.
	STAGE 2: PRE MAIN ISSUES REPORT (COMPLETE)
WHO	Members of the public, community groups, statutory organisations, key agencies, private and public sector, infrastructure providers, Scottish Government, landowners, developers, home builders and local businesses.
METHOD OF PARTICIPATION	Council update and reporting:  Development Plans update report was submitted to the Planning and Property Policy Board January 2016.
	Social Media Engagement: Updates on the Renfrewshire Local Development Plan webpage, Local Development Plan mailing list set up, Twitter and Facebook feeds.
	Suggestions for Land Use Change: A Suggestions for Land Use Change exercise was carried out in 2015. This allowed any interested party to identify particular sites for consideration of potential inclusion in the next Renfrewshire Local Development Plan.
	One to One Meetings:  A number of one to one meetings were held over an 8 week period with a wide range of stakeholders including key agencies, local businesses, land owners and developers. Discussions centred around emerging main issues, specific interests, resources, placemaking, future development sites, infrastructure requirements and timescales.
	Focus engagement: Planning officers met a range of community groups, Community Council's and Development Trusts to gather the views and ideas to shape the Renfrewshire Local Development Plan.
	Consultation Events:  A Developers Day was held in October 2015 to provide updates on the Development Plan and the Council's framework for investment to a range of stakeholders.
	Planning officers attended the Council's annual Community Planning Conferences, Local Housing Strategy consultation events and the Housing Providers Forum. These provided an opportunity to engage with a wider audience and raise awareness of the review of the Renfrewshire Local Development Plan.
	Town Centre Strategies and Action Plan Consultation and Erskine Town Centre Charrette. Consultation on the community's ideas and priorities for improvements to their town centres and wider local areas. This engagement will help inform final Town Centre Strategies and the next Renfrewshire Local Development Plan.

# STAGE 3: PUBLICATION OF THE RENFREWSHIRE LOCAL DEVELOPMENT PLAN MAIN ISSUES REPORT. MONITORING STATEMENT AND ENVIRONMENTAL REPORT (COMPLETE)

#### **WHO**

Members of the public, community groups, Scottish Government, statutory organisations, key agencies, private and public sector, infrastructure providers, landowners, housing associations, neighbouring local authorities, local businesses, home builders and developers.

## METHOD OF PARTICIPATION

#### Council update & reporting:

A board report was submitted to the Planning and Property Policy Board on 24 January 2017

17 week consultation and engagement period was carried out from 6 February 2017 to 30 May 2017.

#### Statutory procedures:

Publish advertisement in local press.

Renfrewshire Local Development Plan Main Issues Report, Environmental Report and supporting background papers deposited at Renfrewshire House and all local libraries.

Notification of Renfrewshire Local Development Plan Main Issues Report publication sent to neighbouring authorities, key agencies and Community Councils.

Everyone on Local Development Plan consultation database notified.

#### Online Publication and Social Media Engagement:

Web based consultation system set up with an electronic copy of response Main Issues Report, Environmental Report and supporting background papers along with an electronic consultation response form.

Storybook version of the Renfrewshire Local Development Plan Main Issues Report published online to focus on the main issues and make the document more accessible.

Twitter and Facebook feeds.

#### One to One Meetings:

Rather than hold a Developer Day the consultation period was extended from 12 weeks to 17 weeks to allow for more one to one meetings which had proved to be very successful at the Pre-MIR stage in engaging a range of stakeholders in a more personal way.

Meetings with various groups, members of the public, Community Councils, Community Planning Partners, Key Agencies, landowners, developers, local businesses, local interest groups and Council staff took place throughout the consultation period.

#### Focus engagement:

Presentations to interested groups.

Officers attended the Council's annual Community Planning Conference consultation events to facilitate the use of the Place Standard tool with members of the public and community groups. This provided an opportunity to engage with a wider audience and raise awareness of the preparation of the Renfrewshire Local Development Plan – Proposed Plan.

# STAGE 4: RENFREWSHIRE LOCAL DEVELOPMENT PLAN PROPOSED PLAN AND ENVIRONMENTAL REPORT (COMPLETE)

#### **WHO**

Owners/occupiers/lessees of land or neighbouring land identified in the Local Development Plan Proposed Plan for development.

Everyone who commented on Renfrewshire Local Developmen Plan Main Issues Report.

All other interested parties as outlined in Stage 3.

# METHOD OF PARTICIPATION

#### Council update & reporting:

A board report was submitted to the Communities, Housing and Planning Policy Board on 12 March 2019.

12 week consultation and engagement period was carried out from 18 March 2019 to 10 June 2019.

#### Statutory procedures:

Renfrewshire Local Development Plan Proposed Plan, Environment Report and supporting background papers deposited at Renfrewshire House and all local libraries.

Adverts published in local press.

Notification sent to owners, lessees or occupiers of potential development sites, and owners, lessees or occupiers of land neighbouring any potential development sites, which the Plan proposes specifically to be developed.

Notification of Renfrewshire Local Development Plan Proposed Plan publication sent to neighbouring authorities, key agencies and Community Councils.

Everyone on Local Development Plan consultation database notified.

#### Social Media Engagement:

Webpages were updated with an electronic version of the Local Development Plan Proposed Plan, Environment Report and supplementary Background Reports. An electronic copy of the consultation response form was published as well.

Prior to the publication of the Proposed Plan the Planning Service worked closely with the Council's Communications Team to prepare a Local Development Plan Communications Strategy. This included various social media posts and articles in the local papers. A short video on the Local Development Plan was also posted on social media.

The social media posts reached over 300,000 people during the consultation and the video has had more than 2100 views.

Notify everyone on consultation database.

#### One to One Meetings:

Meetings were held along with presentations and workshops with Community Councils, community groups and a range of stakeholders across Renfrewshire.

A number of meetings were held with key agencies to discuss the Renfrewshire Local Development Plan Proposed Plan.

#### Focus engagement:

Officers attended the Business Matters in Renfrewshire event where a stand was set up in relation to the Renfrewshire Local Development Plan Proposed Plan. This provided an opportunity to engage with local businesses and other residents of Renfrewshire to raise awareness of the Renfrewshire Local Development Plan Proposed Plan.

Officers attended a number of Local Area Partnership meetings covering all of Renfrewshire. This allowed engagement with a wide range of residents, community groups and various organisations representing communities across Renfrewshire.

Officers attended the Local Housing Stakeholder Group to engage with local Housing Associations.

## STAGE 5 – 10: MODIFICATIONS, SUBMISSION TO SCOTTISH MINISTERS, EXAMINATION AND ADOPTION

Renfrewshire Council submitted the Renfrewshire Local Development Plan Proposed Plan to the Scottish Ministers on the 31st January 2020.

The Council also published and made available its Action Programme for implementing the Plan.

Renfrewshire Council submitted to the Scottish Ministers a Report of Conformity with the Participation Statement which was deemed acceptable on the 12th May 2020 and marked the start of examination.

This determined that Renfrewshire Council consulted appropriately and extensively on the Renfrewshire Local Development Plan Proposed Plan.

Examination of the Renfrewshire Local Development Plan concluded on 29th January 2021. The Examination report and the Council's responses to the Reporter's recommendations are available to the public.

Renfrewshire Council has modified Renfrewshire Local Development Plan Proposed Plan in light of the Reporter's recommendations apart from three modifications.

The modified Renfrewshire Local Development Plan Proposed Plan was published and forwarded to the Scottish Ministers on the 30th April 2021.

The Scottish Ministers have now considered the modified Proposed Renfrewshire Local Development Plan along with supporting information provided to them and Renfrewshire Council received confirmation on the 17 August 2021 that the Scottish Ministers do not wish to intervene in the adoption of the Plan and that the Council may proceed to adopt the modified Proposed Renfrewshire Local Development Plan.

The Renfrewshire Local Development Plan Proposed Plan, once adopted, is constituted as the Local Development Plan for Renfrewshire, and will replace the current Adopted Renfrewshire Local Development Plan (2014).



# Preparation of Renfrewshire Local Development Plan 3

Preparation of Local Development Plan 3 will progress in line with the requirements of the planning (Scotland) Act 2019 and the new Development Planning Regulations which will be prepared by the Scottish Government.

Detailed timescales for the preparation of Local Development Plan 3, including a new Participation Statement, will be provided in future updates of the Development Plan Scheme once the National Planning Framework 4 and the new Development Planning Regulations are published.

It is not possible to produce a detailed Participation Statement for preparation of Local Development Plan 3 at this stage due to uncertainty about associated regulations and timescales for preparing new Local development Plans.

Early and effective consultation will remain the basis for the preparation of local development plans.

The table below sets out an indicative timeline for preparing the next Local Development Plan. The timescales are based on current Scottish Government timescales but will be updated once further details emerge.

#### Indicative LDP3 Timeline

Year (Quarters)		20	)21			20	22			20	23			20	24		2025
STAGE	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	
Adoption LDP2																	
Supplementary Planning Guidance																	
Action Programme																	
Prepare Planning Advice and Action Plan Delivery																	
Monitoring and Evidence Report for LDP3 Various assessments required including Housing Need and Demand Assessment, Open Space Strategy, Health Impact Assessment, Transport Assessment, Green belt Review etc																	
LDP3 Gate check																	
Consultation and Engagement LDP3																	
Preparation of draft plan																	
Consultation																	

# **Contacts**

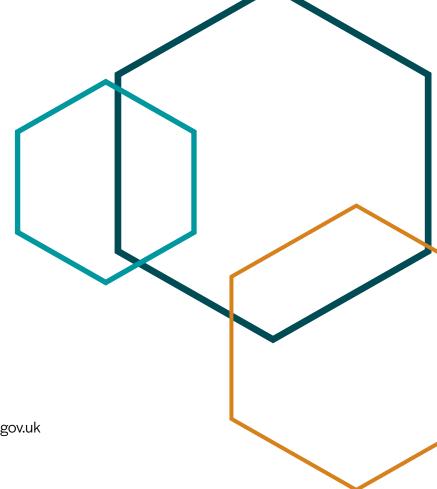
Renfrewshire Council

Strategy and Place Team Chief Executive's Service Renfrewshire Council Renfrewshire House Cotton Street Paisley PA1 1JD

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Web page: www.renfrewshire.gov.uk



If you would like information in another language or format please ask us.

如欲索取以另一語文印製或另一格式製作的資料,請與我們聯絡。

ਜੇ ਇਹ ਜਾਣਕਾਰੀ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦੀ, ਤਾਂ ਇਹ ਸਾਥੋਂ ਮੰਗ ਲਓ।

Jeżeli chcieliby Państwo uzyskać informacje w innym języku lub w innym formacie, prosimy dać nam znać.

**300 300 0144** 

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Page 372 of 462



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To: Communities, Housing and Planning Policy Board

On: 26 October 2021

Report by: Chief Executive and Director of Communities and Housing

Services

#### Heading: National Planning Framework 4 – Housing Land Requirements

## 1. Summary

- 1.1 This report provides an update on the National Planning Framework 4 preparation and in particular the Scottish Government's consultation on a Minimum All -Tenure Housing Land Requirement for Scotland.
- 1.2 Officers prepared a response to the consultation as part of the Glasgow City Region Housing Market Partnership. A copy of the response is attached at Appendix 1.

\_\_\_\_\_

#### 2. Recommendations

- 2.1 It is recommended that the Board:
  - (i) Notes the recent Scottish Government consultation on Housing Land Requirements to inform the emerging National Planning Framework 4 and the consultation response attached at Appendix 1.

#### 3. Planning Reform Programme

3.1. The Scottish Government are currently progressing a detailed work programme to implement the Planning (Scotland) Act 2019. This includes the preparation of National Planning Framework 4 alongside further regulations, plans and strategies which will support proposals to transform the Scottish planning system. 3.2. This process involves extensive consultation and officers are engaging with the Scottish Government to help shape National Planning Framework 4.

#### 4. National Planning Framework 4 – Housing Land Requirements

- 4.1 The Planning (Scotland) Act 2019 requires the National Planning Framework to include 'Targets for the use of land in different areas of Scotland for housing'.
- 4.2 The Scottish Government wrote to Local Authority Heads of Planning and Heads of Housing to seek the input on meeting the statutory requirement of the 2019 Act relating to housing. A discussion paper setting out a proposed methodology that could be used for setting targets for housing was produced by the Scottish Government in March 2020. This was then followed up by a consultation on Minimum All-Tenure Housing Land Requirements in February 2021.
- 4.3 An indicative and conditional initial view to the Scottish Government's consultation is attached at Appendix 1. The response has been submitted as a collaborative approach by the Glasgow City Region Housing Market Partnership, which includes Renfrewshire Council.
- 4.4 The key objectives set out in the consultation included the aims of providing greater clarity about the amount of land that will be required for housing and to help ensure that resources are freed up to enable planning to act a positive enabler of better co-ordinated development that contributes to increasing housing delivery and placemaking.
- 4.5 National Planning Framework 4 will identify a minimum all-tenure housing land requirement as a starting point in an on-going process to ensure a consistent approach to delivering housing land across Scotland.
- 4.6 The Scottish Government confirmed that Local Authorities cannot go below the minimum all-tenure housing land requirement set out in the National Planning Framework.
- 4.7 The consultation response welcomes a consistent approach but raises concerns to such a simplistic approach which does not go into the detail that housing need and demand assessments require to ensure the housing needs and requirements of our communities are identified. It is therefore significant to note that the submitted response is an indicative and conditional initial view as this minimum all-tenure housing land requirement will set the basis for a detailed housing need and demand assessment which will inform and provide a robust evidence base for the preparation of Renfrewshire Local Development Plan 3.

#### 5. **Next Steps**

- 5.1 Officers will continue to engage with the Scottish Government and the Council will have an opportunity feed into the emerging draft National Planning Framework 4 and will update the Board where appropriate.
- 5.2 A consultation draft of National Planning Framework 4 is expected towards the end of 2021. The draft NPF4 will be laid before the Scottish Parliament. At the same time the Scottish Government will carry out extensive public consultation. It is anticipated that a final version of NPF4 for approval and adoption will be around spring/summer 2022.

#### Implications of the Report

- 1. **Financial** None.
- 2. **HR & Organisational Development** None.
- 3. **Community/Council Planning –** The National Planning Framework is a key document in establishing a land use framework to ensure that the right development happens in the right places that will benefit our communities, safeguard our environment and well as our natural, built and cultural heritage.
- 4. **Legal** None.
- 5. **Property/Assets** None.
- 6. **Information Technology** None.

#### 7. Equality & Human Rights

- (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. **Risk** None.
- 11. **Privacy Impact** None.
- 12. **COSLA Policy Position** Not applicable.

#### 13. Climate Risk - None.

## Appendix 1

 National Planning Framework 4 – Consultation Response Minimum All-Tenure Housing Land Requirements.

## **List of Background Papers**

(a) None.

Author: The contact officer within the corvice is Sharen Markley, Disco Stratogy

**Author**: The contact officer within the service is Sharon Marklow, Place Strategy Manager, 0141 618 7835, email: Sharon.marklow@renfrewshire.gov.uk

## Glasgow City Region Housing Market Partner Strategic Housing Investment Plan 30th September 2021

# Updated Minimum All Tenure Housing Land Requirement Submission September 2021

#### 1 Context

1.1 This is to be read as supplementary to our initial submission of 17<sup>th</sup> June 2021 and in part in response to the issues raised at the feedback meeting organised by Scottish Government with the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan on 18<sup>th</sup> August 2021.

#### 2 Regional Context

- 2.1 The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan wishes to continue to emphasise the importance of regional spatial planning to the Glasgow city metropolitan area and the constituent local authorities.
- 2.2 Both the approved Strategic Development Plan (SDP) of July 2017 and Indicative Regional Spatial Strategy submitted to Scottish Government in April 2021, are premised on delivery of the compact city model, along with a focus for new development on brownfield sites, reduction of the need to travel and support for increased levels of active travel.
- 2.3 In relation to housing, the Indicative Regional Spatial Strategy seeks to reinforce regional efforts to create high quality places which deliver the right type of homes in the right locations by increasing the priority given to housing which supports regeneration activities, particularly, through the reuse of vacant and derelict land and higher density development around key transport nodes and existing centres. The need to retrofit existing aging homes and to reshape communities affected by multiple deprivation



- around the principles of twenty minute neighbourhoods, are important issues in the Glasgow City Region.
- 2.4 Working collectively, within the same regional spatial framework and in the context of the regional functional housing market area, brings strength to the efficacy of regional spatial strategy delivery activities and remains a principle that the local authorities of the Glasgow City Region remain committed to. The eight local authorities see strength in working collectively and are of the view that National Planning Framework 4 should reflect the Glasgow City Region regional spatial strategy, as articulated currently within the Strategic Development Plan and emerging Indicative Regional Spatial Strategy, as well as the need for the constituent Local Development Plans to develop spatial strategies that align with that regional strategy.
- 2.5 In relation to new build, the current target within the approved Strategic Development Plan is to deliver 6,000 new homes each year to 2029 and the current land supply is over 100,000 potential new homes. However securing delivery at the rate required remains challenging particularly in respect of the decline in private sector brownfield flatted development delivery since the Global Financial Recession.
- 2.6 As highlighted within the Scottish Land Commission recent report on "Land for Housing: Towards a Public Interest Led Approach to Development" (<a href="https://www.landcommission.gov.scot">https://www.landcommission.gov.scot</a>), within the Glasgow City Region whilst the land is generally available, it is the lack of delivery and slower delivery, in those hard to develop urban brownfield locations where a public interest led approach to development is required. With the confluence of:
  - blight resulting from vacant and derelict land;
  - the need to reduce deprivation and improve health and wellbeing;
  - the policy aim to deliver a compact city model and to reduce emissions; and,
  - the development viability gap,

National Planning Framework 4 should consider specific spatial and other interventions to support public interest led housing development and delivery within the Glasgow City Region. When this city region is working the rest of Scotland also thrives.

## Glasgow City Region Housing Market Partner Strategic Housing Investment Plan

#### **Recommendations for National Planning Framework 4**

National Planning Framework 4 should reflect the Glasgow City Region regional spatial strategy, as articulated currently within the Strategic Development Plan and emerging Indicative Regional Spatial Strategy, and the need for the constituent Local Development Plans to develop spatial strategies that align with that regional strategy.

National Planning Framework 4 should consider specific spatial and other public interest led interventions, to support housing delivery within the harder to develop locations within the Glasgow City Region.

3 Senior Officer Indicative and Conditional View of Initial Default Minimum All Tenure Housing Land Requirement - Summary of Update

- 3.1 Some elements of Housing Need and Demand Assessment 3 have now been progressed to draft stage and an approach to the apportionment of private sector mobile demand has been developed to enable the provision of an updated view of the local authority housing estimates (see Part 4).
- 3.2 In addition to the response of 17<sup>th</sup> June 2021, the Glasgow City Region local authorities are now providing further comment, regarding:
  - Appendix Part 1 Household Projections (Newly-Forming Households);
  - Appendix Part 2 Existing Housing Needs;
  - Appendix Part 3 Flexibility Allowance; and,
  - Appendix Part 4 Indicative and Conditional View of Initial Default Minimum All Tenure Housing Land Requirement
- 3.3 Draft Housing Need and Demand Assessment 3 will require to go through its stakeholder engagement and as before, this response is an officer view pending publication of draft National Planning Framework 4 by which time the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan's Housing Need and Demand Assessment will be further advanced, the draft national policy context will be available, national policy adjustments may have been applied, and each local authority and the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan will be in a position to provide politically endorsed Council responses.
- 3.4 The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan is sympathetic to the ambition to achieve a consistency of approach to the identification of Scotland-wide Minimum All Tenure Housing Land Requirements. In order to address the unique housing challenges of the different parts of Scotland it is recommended that National Planning Framework 4 provides a policy context that supports Local Development Plans and Local Housing Strategies to develop appropriate local solutions, and one which avoids constraining local approaches. In this regard, the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan have raised concerns regarding the setting of minimum targets and the blanket application of 25% flexibility (See Part 3). The proposed approach and process of Minimum All Tenure Housing Land Requirement setting, requires to be evidenced, justified, appraised, consulted upon, and endorsed by Parliament.
- 3.5 Minimums are unlikely to be the correct response in some areas of pressured demand and the policy context should not constrain the ability of authorities to set a housing land requirement appropriate to local circumstances. It is suggested therefore that the term "Minimum" should be removed from the national policy context. Additionally whilst not supportive of its blanket application, flexibility has been presented in order to support the Government in progressing to Draft National Planning Framework 4 stage.

## Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Recommendation for National Planning Framework 4

It is recommended that National Planning Framework 4 provides a policy context that supports Local Development Plans and Local Housing Strategies to develop appropriate local solutions, and one which avoids constraining local approaches.

3.6 The following Summary Tables 1A and 1B set out the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan updated response to the Minimum All Tenure Housing Land Requirement consultation.

#### 4 Senior Officer Indicative and Conditional View of Initial Default Minimum All Tenure Housing Land Requirement - Summary of Update

## **Summary Table 1A: Senior Officer Indicative and Conditional Summary View**

#### Household Projections (See Part 1)

32,350

Within this updated response, the authorities of the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan have utilised the National Records of Scotland Principal 2018-based Household Projection to develop draft Housing Estimates. The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan will provide an updated view on the Household Projections, Existing Need and therefore Housing Estimates, following conclusion of its Housing Need and Demand Assessment 3, which will be undertaken as soon as practicable to inform preparation of National Planning Framework 4. On publication of draft National Planning Framework 4 a politically endorsed consultation response will be provided with a firmer view of the Housing Estimates and All Tenure Housing Land Requirement.

#### Existing Housing Needs (See Part 2)

6,350

The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan wishes to confirm that, whilst there are concerns around the default Existing Need inputs (see Part 2), to inform draft National Planning Framework 4 it is content to accept the Homeless in Temporary Accommodation, Overcrowded and Concealed method for all the Local Authorities at this stage. This will be reviewed as the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Housing Need and Demand Assessment 3 progresses and on publication of draft National Planning Framework 4, a politically endorsed consultation response will be provided with a firmer view of Existing Need, Housing Estimates and the Minimum All Tenure Housing Land Requirement.

Housing Estimate: Existing Need plus newly Forming	38,700
Households	
Adjusted Housing Estimate (Mobile demand plus Policy	40,319
Adjustments)	
Flexibility Allowance (See Part 3)	25%

The Partner Strategic Housing Investment Plan has ongoing concerns regarding the blanket application of 25% Flexibility and the setting of minimum land requirements which in some circumstances, will constrain more appropriate locally appropriate approaches. However, in order to support the Government in progressing to Draft National Planning Framework 4 stage, Flexibility has been presented. On publication of draft National Planning Framework 4a politically endorsed consultation response will be provided with detailed comments on the proposed Land Requirements.

#### Minimum All Tenure Housing Land Requirement (See Part 4)

50,350

The Partner Strategic Housing Investment Plan has developed a view of Housing Estimates adjusted to take account of how private sector mobile demand operates across the Glasgow City Region Housing Market Area and Flexibility has been presented. This response is conditional on conclusion of the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Housing Need and Demand Assessment 3 and publication of draft National Planning Framework 4 when a politically endorsed consultation response will be provided with a firmer view of the Housing Estimates and Land Requirements.

## Summary Table 1B:

Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Senior Officer Indicative and Conditional View of Initial Default Minimum All Tenure Housing Land Requirement

Detault Wilnimum Ali 1		•		Glasgow City R	Pegion Housing Ma	rket Partner Stra	tegic Housing			
	SCOTTISH	GOVERNMENT	DEFAULTS	Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Indicative and Conditional INITIAL VIEW						
	Stage 1			Stage 2A	Stage 2B	Staç	je 3			
Local Authority	Housing Estimate - Existing Housing Need plus Newly Forming Households	Flexibility 25%	Minimum All Tenure Housing Land Requirement	Adjusted Housing Estimate  (Mobile demand adjustments applied) *	Local Adjusted Housing Estimate (Policy Adjustments)	Flexibility **	Indicative and Conditional Minimum All Tenure Housing Land Requirement (rounded)			
East Dunbartonshire	2,550	650	3,200	2,013	2,013	25%	2,500			
East Renfrewshire	3,250	800	4,050	2,254	2,254	25%	2,800			
Glasgow City	17,150	4,300	21,450	17,070	17,070	25%	21,350			
Inverclyde	200	50	250	557	1,200	25%	1500			
North Lanarkshire	5,050	1,250	6,300	5,897	5,897	25%	7,350			
Renfrewshire	3,900	1,000	4,900	3,913	3,913	25%	4,900			
South Lanarkshire	6,250	1,550	7,800	6,291	6,291	25%	7,850			
West Dunbartonshire	350	100	450	715	1,680	25%	2,100			
Glasgow City Region	38,700	9,700	48,400	38,710	40,319		50,350			
Notes:				* (See Part 4)		** (See Part 3				

#### **APPENDICES**

- 1. Appendix Part 1 Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Response Household Projections (Newly-Forming Households)
- 1.1 A further note of caution is offered in respect of the use of the trend based National Records of Scotland projections.
- 1.2 As per the Housing Market Partner Strategic Housing Investment Plans prior submission, the National Records of Scotland Projections are policy neutral in that they estimate how many additional households would form if assumptions based on previous demographic trends in population growth and household formation were to be realised. The National Records of Scotland specifically state that "The household projections are trend-based and are not, therefore, policy-based forecasts of what the Government expects to happen."
- 1.3 Some further work has been undertaken for Housing Need and Demand Assessment 3 demonstrating how different the 2012 based National Record for Scotland projections are from what actually happened as recorded in the National Records of Scotland Household Estimates. This demonstrates that the Household Estimate in 2020 was relatively close to the low migration scenario for the Glasgow City Region. However, for each local authority the variations from the projections were significant in nearly all cases.

Figure 1.1, Glasgow City Region, National Records of Scotland 2012-based Household projection v National Records of Scotland Household Estimate, 2020

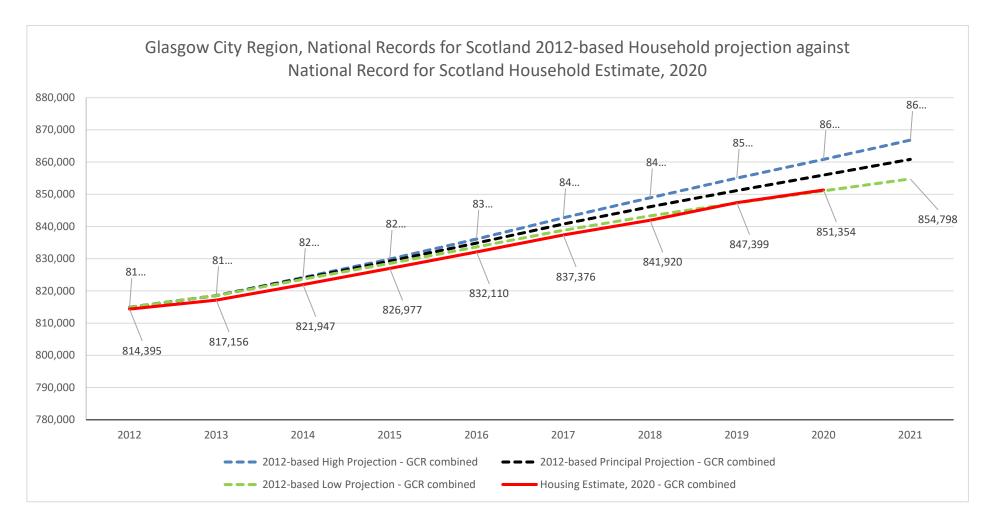
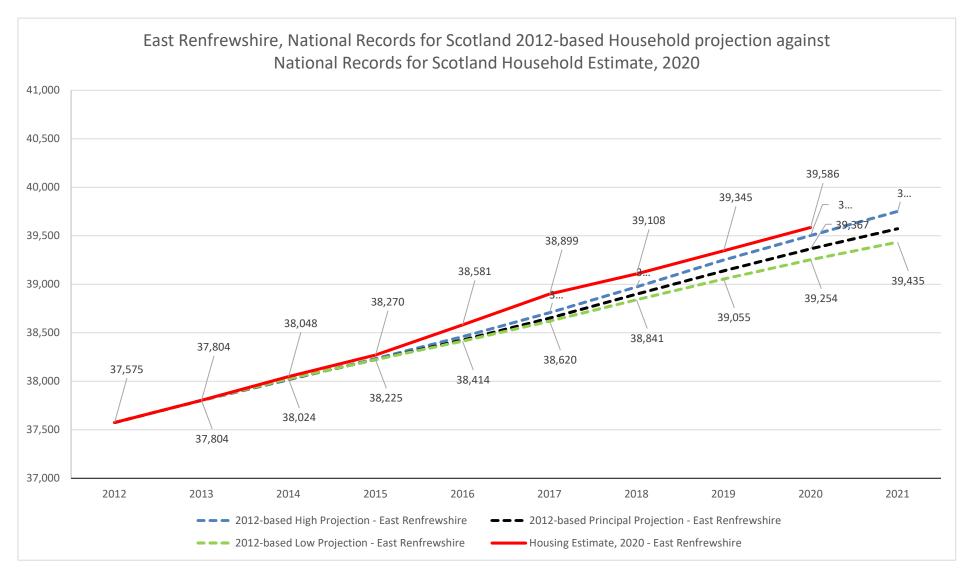
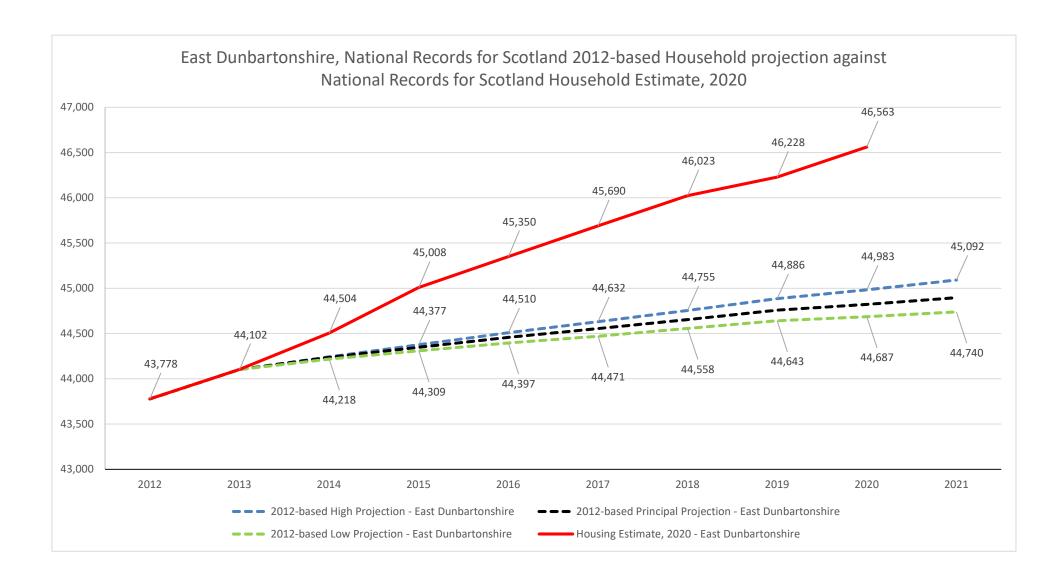
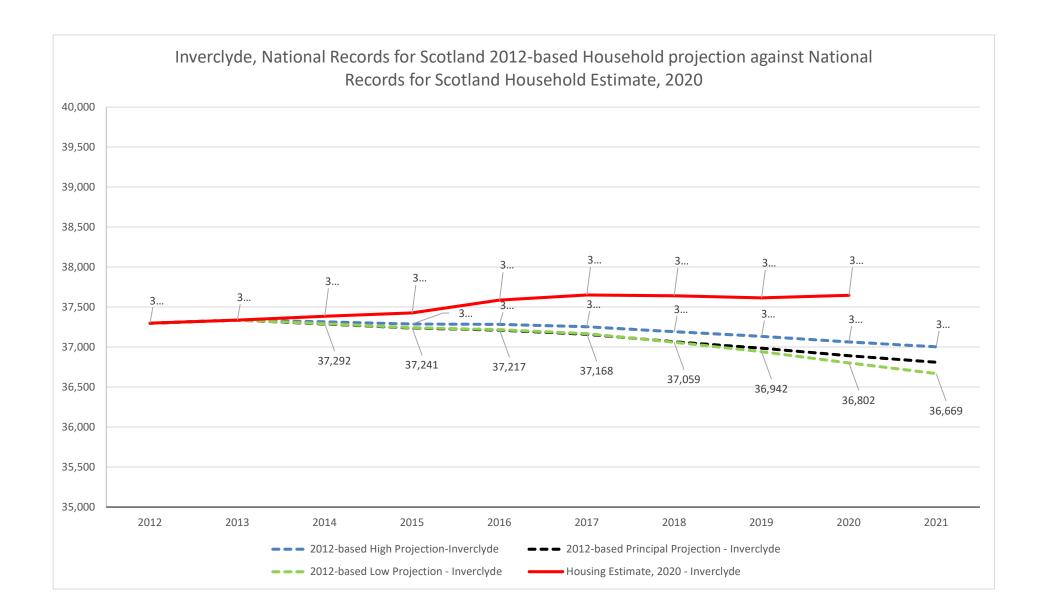


Figure 1.2, Glasgow City Region Local Authorities – National Records of Scotland 2012-based Household projection v National Records of Scotland Household Estimate, 2020



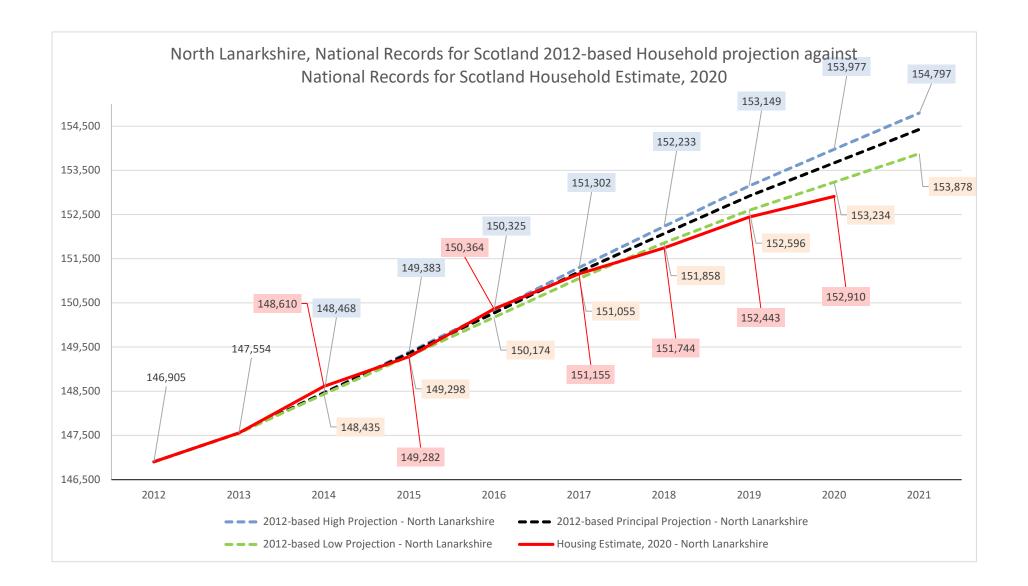


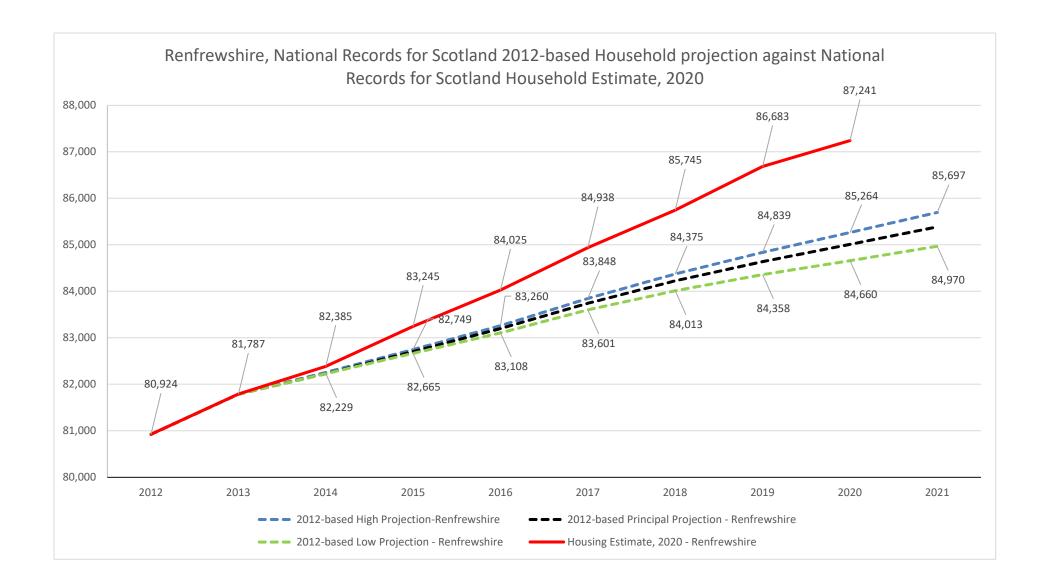
Page 9 of 41

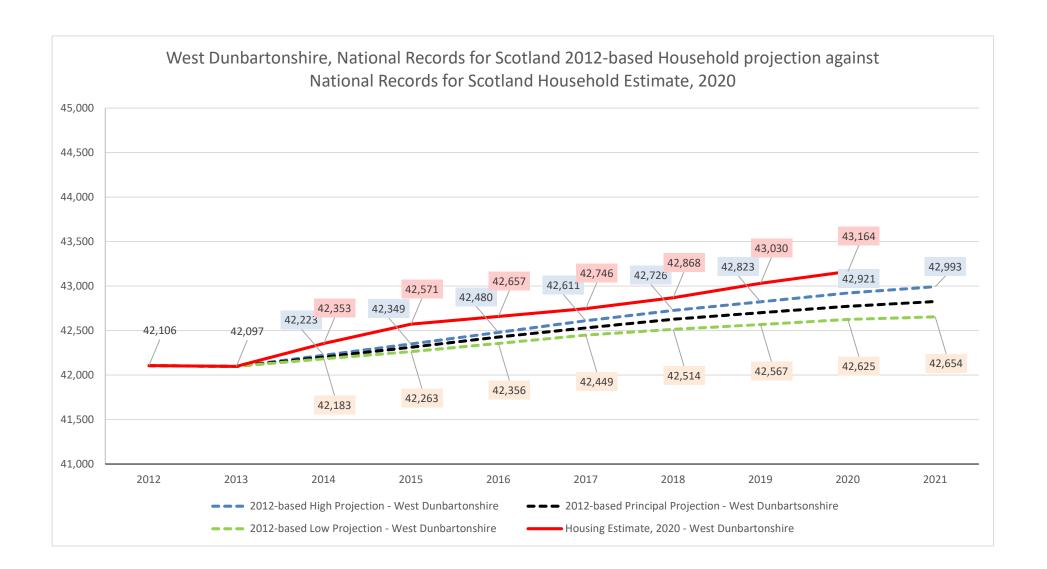


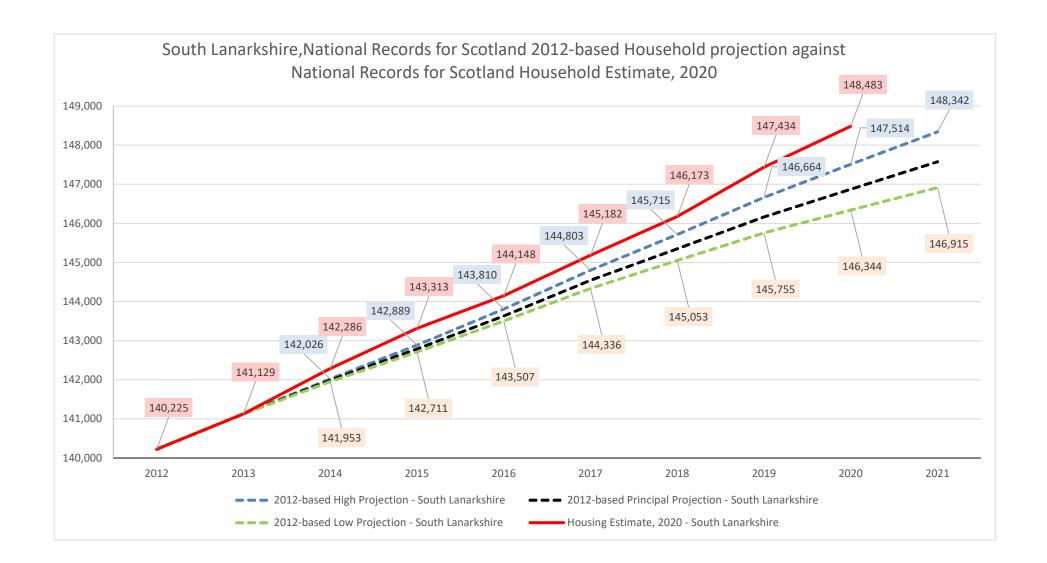


Page 11 of 41









- 1.4 Glasgow City performed below the projection with its 2020 housing estimate around 11,000 lower than the low migration scenario. This scale of deficit in the household formation estimate compared with the National Records of Scotland projections, adds to the case for significant interventions to support housing delivery in locations where market delivery is failing. Note, as the largest authority, the scale of the deficit in Glasgow drives the statistical picture for the Glasgow City Region overall.
- 1.5 North Lanarkshire Council's housing estimate was also below the low migration projection at 2020. In every other case however, the six other authorities' household estimate were above the high migration variant household projections.
- 1.6 Notable is that the projected decline in Inverclyde did not happen and West Dunbartonshire (which is now projected to decline) also performed above the high migration scenario.
- 1.7 These findings confirm the National Records of Scotland statement that the household projections are not policy-based forecasts of what the Government expects to happen and also place a question mark over their use at the lower geographical scale of the local authority.

# **Further Note on Completions**

- 1.8 At the Scottish Government's feedback meeting on the 18<sup>th</sup> August 2021, the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan's uses of Housing Land Audit completions was queried by Scottish Government officers.
- 1.9 The standards to which the Clydeplan Authorities collate the housing land audit data are included in the embedded file within this response, and have resulted in a rigorous and consistent approach to data collection over many years. The approach adopted in the Glasgow City Region has been to base calculation of completions on housing land audits with the arguments around such matters set out most recently, and fairly fully within the North Lanarkshire and West Dunbartonshire Local Development Plan Examination Reports.
  - https://www.dpea.scotland.gov.uk/NLC
  - https://www.dpea.scotland.gov.uk/WDC
- 1.10 The primary limitation of the audit is that the survey records completions only on sites of 4 or more units. The Housing Market Partner Strategic Housing Investment Plan wish to confirm that it is content to rely upon the Housing Land Audit data, over NB2 (New Build) returns which in some authorities have been demonstrated to contain a level of error.

#### 1.11 Conclusion on Household Projections

Senior Officer Indicative and Conditional Response on Household Projections

Within this updated response, the authorities of the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan have utilised the National Records of Scotland Principal 2018-based Household Projection to develop draft Housing Estimates. The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan will provide an updated view on the Household Projections, Existing Need and therefore Housing Estimates, following conclusion of its Housing Need and Demand Assessment 3, which will be undertaken as soon as practicable to inform preparation of National Planning Framework 4. On publication of draft National Planning Framework 4 a politically endorsed consultation response will be provided with a firmer view of the Housing Estimates and Minimum All Tenure Housing Land Requirement.

# 2. Appendix Part 2 - Existing Housing Needs

- 2.1 By way of clarification, the alternative numbers presented in the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan response of 17<sup>th</sup> June 2021, are not intended as a definitive approach to be applied but are there to provide an example of an alternative approach for estimating the scale of existing need relevant to homelessness.
- 2.2 The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan wishes to re-emphasise the specific requirement within Housing Need and Demand Assessment guidance in relation to existing need which is to identify existing need that can only be met through the provision of an *additional* unit of housing as distinct from existing need that can be met in situ within existing stock, stock turnover, and stock improvements. The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan place a fundamental question over why the National Record for Scotland household projections, which project household formation, do not include these households if it ultimately expects them to form.
- 2.3 Additional evidence has been brought to the attention of the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan from Homes for Scotland in a draft report Existing Housing Need in the Clydeplan area Survey Results by The Diffley Partner Strategic Housing Investment Plan and Rettie & Co, May 2021. The Housing Market Partner Strategic Housing Investment Plan is currently considering this work and is undertaking additional work on stock profile, pressures and management issues and specialist provision. This will enable the Housing Market Partner Strategic Housing Investment Plan to provide an updated view of the net need for a new house within the Housing Need and Demand Assessment Tool estimation process.
- 2.4 In the meantime, the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan wishes to confirm that, whilst there are concerns around the extent to which existing need that results in a new home is already captured within the National Records of Scotland Household Projections, along with concerns about the time passage from the 2011 census, it is content to inform draft National Planning Framework 4 to accept the Housing Need and Demand Assessment Homeless in Temporary Accommodation, Overcrowded and Concealed method based on Scottish Government homelessness statistics (a count of homeless households in temporary accommodation) and a combination of the Scottish 2011 Census (a count of households both overcrowded and concealed). This will be reviewed as the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Housing Need and Demand Assessment 3 progresses.

Page 17 of 41

## 2.5 Conclusion on Existing Need

# Senior Officer Indicative and Conditional Response on Existing Need

The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan wishes to confirm that, whilst there are concerns around the default Existing Need inputs (see Part 2), to inform draft National Planning Framework 4 it is content to accept the Homeless in Temporary Accommodation, Overcrowded and Concealed method for all the Local Authorities at this stage. This will be reviewed as the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Housing Need and Demand Assessment 3 progresses and on publication of draft National Planning Framework 4, a politically endorsed consultation response will be provided with a firmer view of Existing Need, Housing Estimates and the Minimum All Tenure Housing Land Requirement.

# 3. Appendix Part 3 - Flexibility Allowance

- 3.1 Whilst published online, and copied to some other stakeholders, the Minimum All Tenure Housing Land Requirement housing numbers has essentially been an internal consultation between Scottish Government and the Local Authorities thus far. The view of the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan is that the blanket application of 25% flexibility as well as the setting of minimum land requirements, is inappropriate especially in areas of pressured market demand and where there are environmental and other constraints. The application of additional flexibility in such areas will undermine the Strategic Development Plan and Indicative Regional Spatial Strategy to deliver a compact city model. Evidence of the flight to green field over brownfield is provided in the 2019 Housing Land Audit analysis which demonstrates that whilst, large amounts of brownfield land exists in the Glasgow City Region, since the Global Financial Recession urban brownfield delivery has declined as the proportion of greenfield delivery has increased.
- 3.2 There is no evidence that additional flexibility in the provision of land will assist delivery in those areas where there are market failures. The Government consultation in the Housing General Paper from 2020 stated that, "there is no definitive evidence establishing a causal link between national planning policy and completion rates." Additionally, flexibility within the land supply is irrelevant to the principle mechanism for the delivery of affordable housing which will continue to be the availability and allocation of public funding. Actions required to support market failures in the private sector include positive interventions to shore up delivery and in some areas where demand is strong but where there are environmental and infrastructure limitations, restraint is required rather than flexibility.
- 3.3 Flexibility is already built into the Housing Estimation process and the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan have calculated that from the raw Household Projections to the final Land Requirements, an additional 60% has been added *including additions made by the local authorities*. (See embedded worksheet at paragraph "Mobile Demand Process", Tab 4 "Highlighting Flexibility").
- 3.4 Both of these aspects of potential policy, the setting of minimums and the addition of 25% flexibility, have not been evidenced, justified, appraised, consulted upon, or endorsed by Parliament and in the Glasgow City Region area it is likely that these concerns will follow through to the politically endorsed responses at regional and local authority levels following publication of Draft National Planning Framework 4.
- 3.5 The Glasgow City Region Housing Market Partner Strategic Housing Investment Plan therefore wishes to state its ongoing concerns around the setting of minimum targets and the application of 25% flexibility, and in particular in locations such as East Renfrewshire and East Dunbartonshire, where the over allocation of land will undermine the spatial strategy of the Strategic Development Plan, Indicative Regional Spatial Strategy and Local Development Plans of the Glasgow City Region. As stated in our first response to this consultation, a preferred option would be that a single Minimum All Tenure Housing Land Requirement figure is set for the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan with the option to distribute that figure including any required flexibility, between authorities. However, the desire by government to establish a consistent approach is understood and therefore to assist the Scottish Government in progressing draft National Planning Framework 4, the addition of Flexibility is presented.
- 3.6 Going forwards the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan would strongly recommend that locally appropriate land allocations and interventions should be established through the Local Development Plans and Local Housing Strategies, to meet housing need and demand within each local authority area

having regard to the National Planning Framework 4 and Regional Spatial Strategies particularly in respect of regional planning objectives.

# 3.7 Conclusion on Flexibility

### Senior Officer Indicative and Conditional Response on Flexibility

The Partner Strategic Housing Investment Plan has ongoing concerns regarding the blanket and arbitrary application of 25% Flexibility and the setting of minimum land requirements which in some circumstances, will constrain more appropriate locally appropriate approaches. However, in order to support the Government in progressing to Draft National Planning Framework 4 stage, Flexibility has been presented. On publication of draft National Planning Framework 4 a politically endorsed consultation response will be provided with detailed comments on the proposed Land Requirements.

#### Part 3 Additional Evidence

- 3.8 Private sector completions declined significantly following the global financial recession and have not returned to anything near pre-2007 levels. This is particularly marked in private sector brownfield delivery which has recovered but only to around half of its contribution pre recession. Private greenfield delivery has recovered and now represents a much higher proportion of delivery than prior to the global financial recession. These trends place an ongoing risk around delivery of the compact city model.
- 3.9 Social brownfield delivery increased significantly in 2019 and in general, brownfield represents a much higher proportion of social delivery than greenfield averaging around 90/10. Further improvements in social delivery are anticipated driven by the More Homes Scotland funding with peak delivery expected between 2020 and 2022.

(See Figures 3.1-3.3)

Figure 3.1, Private Sector Completions (Long Term)



Figure 3.2, Completions and Programming by Tenure and Land Type

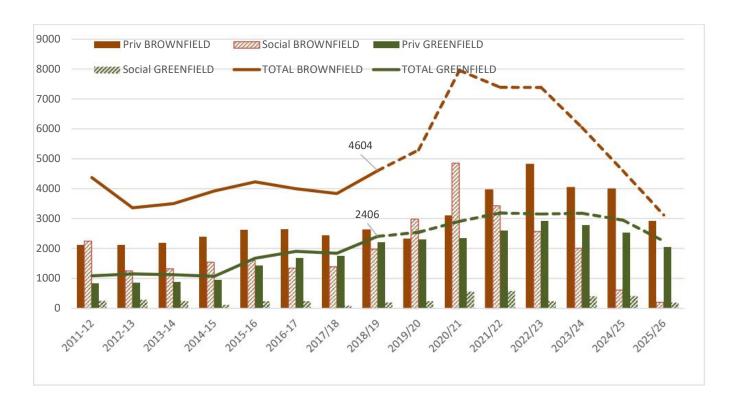
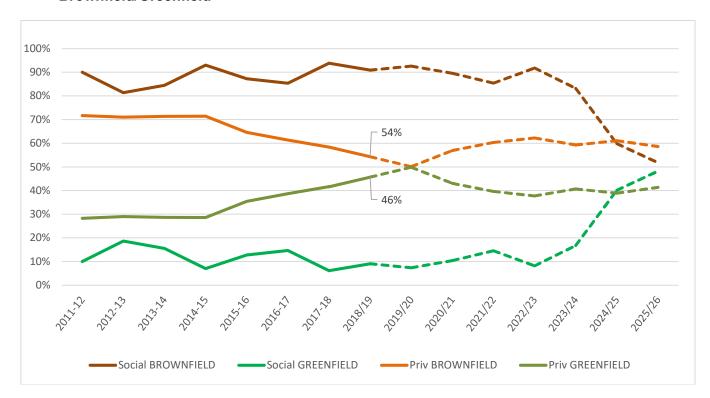


Figure 3.3, Relative Percentage Completions and Programming by Tenure and Brownfield/Greenfield



- 4. Appendix Part 4 Indicative and Conditional View of Initial Default Minimum All Tenure Housing Land Requirement
- 4.1 Further to the original response, the Glasgow City Region Housing Market Partnership has utilised the Housing Need and Demand Assessment Tool to produce default tenured Housing Estimates enabling the private sector element to be adjusted for mobile demand. The impact of planning and policy assumptions at this time, have also been taken into account and applied to the National Records for Scotland projections. The tenure balance set out may alter as the Housing Need and Demand Assessment, Local Housing Strategy and Local Development Plans are further developed.
- 4.2 The process that has been undertaken is similar to that for Housing Need and Demand Assessment 2 and the Beyond the Housing Need and Demand Assessment stage to set Housing Supply Targets as described in the Housing Need and Demand Assessment Managers Guide (December 2020) and is represented in the following diagram.

Figure 4.1, Minimum All Tenure Housing Land Requirement Process

Stage 1 - Housing Need and Demand Assessment 3 Market/Affordable **Estimate** Stage 2A - Proportions of the Estimate/"Requirement" that can be accommodated in other areas inc: mobile moves from outwith Glasgow City Region Inter-authority moves Stage 2B - Other Policy and Housing Stock adjustments Stage 2 Outputs - Adjusted Estimates Stage 3- Flexibility and Final Local Authority Minimum All Tenure Housing Land Requirement

# Stage 1 - Housing Need and Demand Assessment 3 Market/Affordable Estimate

- 4.3 Using the Housing Need and Demand Assessment Tool, draft estimates have been prepared using the same defaults used by Government for the 20 year period required for Housing Need and Demand Assessment purposes and replicated for the 15 year period used as part of the Minimum All Tenure Housing Land Requirement process. These results are then annualised into 10 year averages to replicate the Minimum All Tenure Housing Land Requirement Process and using the Housing Need and Demand Assessment Tool, results have been produced split into market and affordable sectors with results as set out within the embedded spreadsheet at 4.5 below.
- 4.4 If using the Housing Need and Demand Assessment outputs which cover a 20 year period, the 10 year average estimate is lower than if using the Minimum All Tenure Housing Land Requirement process which uses a 10 year average of a fifteen year period 2022-37.

# Stage 2A- Private Sector Mobile Demand Adjustments

4.5 In order to replicate the way private sector mobile demand operates across the regional Housing Market Area, past patterns of moves using house sales data for the 5 year period of 2013 -2017, has been used. The element of house movers considered to be mobile, i.e. moves from outwith the Glasgow City Region and inter authority moves, has been calculated and apportioned based on the total available land supply. The approach to this is set out in the embedded Excel file. "Mobile Demand Process".

# Stage 2B - Other Policy and Housing Stock adjustments

4.6 Other housing stock and policy on considerations have then been applied using a template based approach similar to that used for the setting of Housing Supply Targets and taking account of issues such as major planned social build or demolitions, and policy ambitions such as growth and restraint.

#### Results

4.7 The results are summarised in Summary Table 4.2 below and the detailed rationale for each local authority approach is set out in the individual local authority templates as follows.

#### 4.8 Conclusion on Minimum All Tenure Housing Land Requirements

4.9 As described in the foregoing response at Part 3 on Flexibility, the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan have ongoing concerns about the blanket application of 25% flexibility and the use of minimums in National Planning Framework 4. To enable progress towards publication of draft National Planning Framework 4, adjusted housing estimates, which take account of the apportionment of mobile demand, have been provided and the suggested default 25% flexibility has been presented.

# Senior Officer Indicative and Conditional Response on Minimum All Tenure Housing Land Requirements

The Partner Strategic Housing Investment Plan has developed a view of Housing Estimates adjusted to take account of how private sector mobile demand operates across the Glasgow City Region Housing Market Area and Flexibility has been presented. This response is conditional on conclusion of the Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Housing Need and Demand Assessment 3 and publication of draft National Planning Framework 4 when a politically endorsed consultation response will be provided with a firmer view of the Housing Estimates and Land Requirements.

Summary Table 4.2: Glasgow City Region Housing N	larket Partner Strategic Hou	sing Investment Plan Sei	nior Officer Indicative and				
	scott	ISH GOVERNMENT DEF	AULTS	Glasgow City Region Housing Market Partner Strategic Housing Investment Plan Indicative and Conditional INITIAL VIEW			
	Stage 1			Stage 2A	Stage 2B	Stag	je 3
Local Authority	Housing Estimate - Existing Housing Need plus Newly Forming Households	Flexibility 25%	Minimum All Tenure Housing Land Requirement	Adjusted Housing Estimate  (Mobile demand adjustments applied) *	Local Adjusted Housing Estimate (Policy Adjustments)	Flexibility **	Indicative and Conditional Minimum All Tenure Housing Land Requirement (rounded)
East Dunbartonshire	2,550	650	3,200	2,013	2,013	25%	2,500
East Renfrewshire	3,250	800	4,050	2,254	2,254	25%	2,800
Glasgow City	17,150	4,300	21,450	17,070	17,070	25%	21,350
Inverclyde	200	50	250	557	1,200	25%	1500
North Lanarkshire	5,050	1,250	6,300	5,897	5,897	25%	7,350
Renfrewshire	3,900	1,000	4,900	3,913	3,913	25%	4,900
South Lanarkshire	6,250	1,550	7,800	6,291	6,291	25%	7,850
West Dunbartonshire	350	100	450	715	1,680	25%	2,100
Glasgow City Region	38,700	9,700	48,400	38,710	40,319		50,350
Notes:				* (See Part 4)		** (See Part 3	

	ONSHIRE COUNCIL	One Harris North and Demontal Assessment O.T., 15 (1)	ALL TENURE
	Need and Demand Oyear Housing Estimate	Source: Housing Need and Demand Assessment 3 Tool Estimates	2,56
455e55iiieiil 5 il		 BEYOND THE HOUSING NEED AND DEMAND ASSESSMENT - Minimum All Tenure Housing Land Requirement ESTIMATE	2,30
Factors	Description	Evidence	Impact on Housing Need and Demand Assessment 3 Estimate (+/-/=)
	sing Need and Demand Housing Estimate Adjusted for	See above	2,01
Stage 2B  Judgement- based factors	1. economic factors which may impact on demand and supply  2. capacity within the construction sector  3. the potential inter-	<ul> <li>Economic Development Strategy 2017 (EDS) vision of ensuring that "East Dunbartonshire has a sustainable and resilient economy with busy town and village centres, a growing business base, and is an attractive place in which to visit and invest"</li> <li>Economic Recovery Plan March 2021 (ERP) - updates the Economic Development Strategy continues the vision but is tailored to responding to specific impacts caused by the Covid-19 pandemic. Actions in the Economic Recovery Plan contribute to at least one of the key priority areas: Business, People, Community and/ or Environment.</li> <li>Interest in Economic Development Strategy from the housebuilding industry remains strong given the attractiveness of the area and higher than average incomes.</li> <li>The Economic Development Strategy however seeks to rebalance the high levels of commuting out of the authority area for work (only 25% of residents work locally) to avoid the creation of unsustainable dormitory settlements.</li> <li>The need to protect land suitable for new/extended business and employment uses, much of which is currently brownfield, from the pressure of other types of development such as housing.</li> <li>The attractive environment is a key economic strength of the area and ensuring environmental sustainability is a key theme of the Economic Development Strategy and Economic Recovery Plan.</li> <li>As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are not likely to impact on long term delivery or on regional and local ambitions.</li> </ul>	
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	<ul> <li>There is a very strong, and strengthening, relation Strategic Housing Investment Plan between delivery of market and affordable housing in East Dunbartonshire, with East Dunbartonshire Council being highly dependent upon the housing market more generally to meet Local Housing Strategy objectives for delivery.</li> <li>All sites of 10 units or greater in East Dunbartonshire Council are required to provide 25% affordable housing.</li> <li>Of the affordable housing sites identified in the Strategic Housing Investment Plan (STRATEGIC HOUSING INVESTMENT PLAN) for development between 2021 and 2026, sites to be delivered as part of S75 agreements are far more likely to be developed within the period.</li> <li>The availability of public sector owned land is likely to be highly restricted beyond the Strategic Housing Investment Plan period and will impact upon delivery further from 2026-2037.</li> <li>The availability of market housing land impacts upon the ability to meet affordable housing needs and demands. High land values coupled together with the difficulties in accessing the private housing market for those on lower incomes, would justify the setting of a high percentage quota policy for affordable housing, such as 35% or 40%, in East Dunbartonshire however this is currently discouraged by Scottish Planning Policy.</li> </ul>	
	4. availability of resources (in particular to deliver social housing)	<ul> <li>Affordable housing is well resourced in East Dunbartonshire Council financially with demand from private and housing association sector partners to build here.</li> <li>The grant funding regime will remain positive for the next 5 years at least and borrowing rates are at a historic low.</li> <li>Land is a significant constraint, with very little Vacant and Derelict land and very few remaining Housing Revenue Account or Council owned sites in suitable locations.</li> <li>The requirement of new infrastructure to support new development, along with rising standards and build cost are limiting factors.</li> </ul>	
	5. likely pace and scale of delivery based on completion rates	<ul> <li>Unlike many other localities, completion rates in East Dunbartonshire have been higher in the 2010's than before the Global Financial Recession. A major factor in this has been the redevelopment of the former Woodilee hospital which has been delivered jointly by 4 different developers pulling together for example in terms of delivering new infrastructure, marketing etc.</li> <li>Recent high rates of house completions have to a large degree been driven by the spatial strategy of the Plan and development of brownfield land sites, including the former Woodilee and Lenzie Hospitals; land across the authority area which was surplus to education requirements; High Moss Bishopbriggs; Kilmardinny Bearsden, and numerous smaller sites.</li> <li>Evidence since the completion of the Woodilee development is that although there are continued levels of interest from the housing development industry in the area recent completions/ programming indicate a slowing down in the pace of development.</li> <li>The exceptionally high scale of development previously achieved through the successful reduction in brownfield land and rationalisation of public assets is unlikely to be capable of continuation due to land, infrastructure and environmental constraints.</li> </ul>	
	6. recent development levels	Last 5 year All tenure Completions     Last 10 year All Tenure completions     Default 10 year Minimum All Tenure Housing Land Requirement 3,200; 320 per annum	

	1		
		As 5 above completions in East Dunbartonshire have been higher in the 2010's than prior to the Global Financial Recession and the recent successful regeneration of brownfield land in the area means that recent completion levels do not present a useful comparison on which to base future land allocations.	
	7. social factors	<ul> <li>East Dunbartonshire Council anticipates an ongoing and strengthening trend towards increased household formation, driven by an ageing population.</li> <li>Over the period, increased demand is likely towards housing for older people – in particular for sheltered and retirement housing with services bought in.</li> <li>Recent research suggested a desire by ageing residents for low-density housing such as bungalows, which would be difficult to deliver given the availability of land, preference by developers for 2-storey dwellings and other objectives of planning policy. It remains to be seen if the scale of demand could eventually lead to some private sector delivery of low-density housing.</li> <li>The Council has commissioned research on <u>Older Peoples and Specialist Housing</u> as part of the <u>Local Housing Strategy</u>(LHS) and <u>Local Development Plan 2</u>(LOCAL DEVELOPMENT PLAN2) processes in conjunction with the Health and Social Care Partner Strategic Housing Investment Plan. It is anticipated that this work will particularly influence the approaches taken in the next Local Housing Strategy and Local Development Plan 3.</li> </ul>	=
	8. environmental factors	Meeting the default Minimum All Tenure Housing Land Requirement would likely come from large edge of settlement green belt release sites, away from local services and existing infrastructure, contrary to National Planning Framework 4 climate change, biodiversity, brownfield objectives and 20 mins neighbourhoods.      There are potential significant interacting impacts between providing land for development and the following:	
Stage 2B Stock Projection factors	9. Planned demolitions	<ul> <li>Nithsdale Crescent only demolition planned at present (small scale).</li> <li>However there are likely to be some further buildings under consideration over the National Planning Framework period – resulting from the review of the Local Housing Strategy.</li> </ul>	=
140.070	10. Housing brought back into effective use	<ul> <li>There are generally very few empty homes in East Dunbartonshire however the scale and potential for being housing back into use, albeit likely to be limited, should be assessed through review of Local Housing Strategy.</li> <li>Consideration of any options to increase affordable housing within the urban area is required.</li> </ul>	=
	gy Considerations (Regional nd Local Development Plan)	Maintenance of the compact city region and ensuring the continued protection of the greenbelt whilst ensuring that local housing need is met.	=
12. Indicative and Housing Estimate	Conditional 10 year Adjusted	<ul> <li>The default 10 year housing estimate cannot be utilised as it uses trend based rather than policy based projections.</li> <li>A robust and credible housing estimate will be developed pending:         <ul> <li>the continuing development of a fully evidenced housing estimate through Housing Need and Demand Assessment 3;</li> <li>Housing Need and Demand Assessment 3 – consideration of housing market areas;</li> <li>Local Development Plan 3 – consideration of appropriate housing sites given environmental and infrastructure constraints;</li> </ul> </li> <li>Regional Spatial Strategy /Joint work with Glasgow City Region authorities to consider appropriate housing sites across the city region.</li> </ul>	=
13. Flexibility		<ul> <li>See Appendix –Part 3 Flexibility Allowance</li> <li>This has the potential to undermine the city region strategy of maintaining compact city region and focussing on regeneration of urban brownfield land by drawing mobile demand away from other parts of the city region and the relevant Housing Sub Market Area.</li> <li>Therefore, and given the significant environmental constraints detailed above, the application of any level of flexibility is considered to be inappropriate in the East Dunbartonshire context.</li> </ul>	25%
14. Indicative and Minimum All Tenu Requirement (rou		<ul> <li>The approach is not accepted by the Council but shown to aid the government in their considerations.</li> <li>To enable the Scottish Government to progress with the development of National Planning Framework 4, an indicative and conditional Minimum All Tenure Housing Land Requirement is provided based on housing estimates and adjusted for mobile demand, but subject to the caveats provided by the Glasgow City Region Housing Market Partner Strategic Housing Investment Plans response.</li> </ul>	2,500

EAST RENFRERWSHIRE COUNCIL			ALL TENURE	
	Need and Demand Dyear Housing Estimate	Source: Housing Need and Demand Assessment 3 Tool Estimates	3,242	
	<del>,</del>	BEYOND THE Housing Need and Demand Assessment - Minimum All Tenure Housing Land Requirement ESTIMATE	,	
Factors	Description	Evidence	Impact on Housing Need and Demand Assessment 3 Estimate (+/-/=)	
Assessment 3 (F	sing Need and Demand Housing Estimate Adjusted for	See above	2.254	
Mobile Demand	1. economic factors which may	Fort Doubles and announced in the second in the top including and the second in the se	2,254	
Stage 2B  Judgement- based factors	impact on demand and supply	<ul> <li>East Renfrewshire performs well in many key performance indicators including employment levels, income, housing and education (emerging Economic Development Strategy).</li> <li>The attractive environment is a key economic strength of the area.</li> <li>The <u>Local Development Plan</u> and emerging Economic Strategy are seeking to reduce out-commuting of the workforce by providing more skilled employment opportunities within the area and providing more affordable housing options for local people.</li> <li>City Deal investment is bringing major economic benefits - additional economic growth may require additional housing options both private and affordable.</li> </ul>		
	2. capacity within the construction sector	As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are not likely to impact on long term delivery or on regional and local ambitions.		
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	<ul> <li>Reliance locally on private sites to deliver accessible/ adaptable affordable housing (via Affordable Housing Spatial Planning Guidance), due to low levels of Local Authority land owner Strategic Housing Investment Plan. All sites of 4 units or greater are required to provide 25% affordable housing.</li> <li>Reliance on timing of developers build programme to deliver affordable units.</li> <li>More certainty in recent years due to master plan developments progressing and a new Council House Build Programme.</li> <li>Often smaller housing sites can be unsuitable for onsite delivery of affordable housing with commuted payments sought in lieu of onsite provision. However there can be a significant time lag between a commuted payment being secured and a suitable project being planned, and units delivered.</li> </ul>		
	4. availability of resources (in particular to deliver social housing)  5. likely pace and scale of delivery based on completion rates	<ul> <li>Development contributions have been secured towards the cost of providing or improving infrastructure through the <u>Development Contributions Spatial Planning Guidance.</u></li> <li>Rising costs and land values may impact upon the viability of existing and future proposals and the level of planning obligations that proposals can support. Capital investment in infrastructure and development contributions also may not go as far due to these rising costs.</li> <li>The level of resources required to deliver the Minimum All Tenure Housing Land Requirement and required new infrastructure would be significant and potentially unmanageable in the 10 year period. Particularly for East Renfrewshire would be the impact that this level of delivery would have on our existing education estate (much of which is already at capacity) and the number of new schools, early years and Additional Support Need facilities that would be required. When added together, the number and level of different infrastructure needs associated with this size of release could create viability issues. Health and care facilities are also under pressure.</li> <li>The current <u>Strategic Housing Investment Plan (2020- 2025)</u> sets out a healthy potential programme, with a level of over programming built in. There remains uncertainty over the level of AFFORDABLE HOUSING SUPPLY PROGRAMME funding in future years to support all identified projects. The majority of available funding will go towards social rented.</li> <li>Requirements for higher specifications such as energy and space standards are also likely to result in increased build costs and larger land requirements for affordable homes. Funding and commuted sums may not go as far due to these rising construction costs.</li> <li>The Scottish Government should continue to develop mechanisms to accelerate investment in housing, and in particular affordable housing to help deliver on these requirements.</li> <li>Positive recent trends include an increase in completion rates</li></ul>		
	6. recent development levels	<ul> <li>Significant master plan development opportunities identified through Local Development Plan 1 are still being built out as programmed through the Housing Land Audit.</li> <li>Lead in times for larger sites with phased affordable housing delivery from Local Development Plan adoption to delivery on the ground can be substantial - this can be circa. 4-5 years or longer for larger, more complex sites which require significant upfront infrastructure and capital investment.</li> <li>Recent house completions, as a comparison and check on consistency and credibility, are as follows:</li> <li>Last 5 years All tenure completions – 1242 (249 per annum) Private 1044 (209 per annum) Affordable 198 (40 per annum)</li> <li>Last 10 years completions – 2366 (237 per annum) Private: 1809 (181 per annum) Affordable 557 (56 per annum)</li> <li>Default 10 year Minimum All Tenure Housing Land Requirement – 4050 (405 per annum)</li> </ul>		

		•	Minimum All Tenure Housing Land Requirement and the default Housing Estimate are both well above past 10 year completion levels (+168 per annum and +88 respectively).	
			East Renfrewshire Council completions 2010-19 (2366) is considerably lower than the completions figures that Scottish Government have indicated for	
			ERC (2999) (27% lower). The Housing Land Audit is considered a more reliable source than NB2s (New Build) although it includes only sites of 4 or	
			more units which may account for some of the difference. Time periods are also different.	
		•	The average number of affordable homes being delivered (2010-19) at 56 per annum is above the 45 per annum target included in the current Local	
			Housing Strategy (2017-22). However given the lower rate over the past 5 years, it is viewed that this current target remains appropriate as a minimum	
			target for the future Local Housing Strategy. Delivery does not always have to be from new build homes – other delivery mechanisms are available. The	
			Council will continue to apply a flexible policy approach to the provision of affordable housing and seek to deliver a range of affordable housing tenure	
			types to meet local housing need and demand.	
		•	Although the available land supply is currently just below the Minimum All Tenure Housing Land Requirement, completions remain significantly below	
			these requirements.	
		•	15 windfall sites with a capacity of 570 units have been added to the housing supply after gaining planning permission at an average of 57 units per annum during the 10 year period 2010 to 2019.	
	7. social factors	•	Increasing older population and population of adults with Additional Support Needs who are also ageing - leads to an increasing demand on care	
			services and appropriate housing with support is required for independent living.	
		•	House prices in the Eastwood area remain amongst the most expensive in Scotland - impact of on the affordability of housing for newly forming households and younger people.	
		•	Continuing pressures with regard to demographic change, welfare reform and stock pressures and of size and type in particular areas mean need for affordable housing will remain a high priority.	
		•	Stronger focus upon on climate change, health and placemaking objectives – use of local facilities – parks, shops, open spaces - improvements to air	
	8. environmental factors	+	quality and the environment. 20 minute neighbourhoods - benefits of having everything within walking distance of home.  Local Development Plan 2 promotes a brownfield first approach in the urban areas with a continued focus upon the availability of infrastructure and the	
	o. environmental factors	•	deliverability of sites.	
		•	The environmental quality and sensitivity of the green belt poses a significant constraint to the capacity of the area to accommodate significant levels of development and will impact on what future requirements are achievable.	
		•	The Local Development Plan Strategic Environmental Assessment Environmental Report, various site assessments and Green Belt landscape character assessment were key in identifying opportunities for the Local Development Plan.	
		•	Contribution from vacant and derelict sites and future residential opportunities in town centres are estimated to be low.	
		•	Meeting the default Minimum All Tenure Housing Land Requirement will likely come from large edge of settlement green belt release sites, which are	
			generally away from local services and existing infrastructure, contrary to National Planning Framework 4 climate change, biodiversity, brownfield	
			objectives and 20 minute neighbourhoods.	
		•	Potential to undermine <u>Clydeplan</u> strategy of maintaining compact city region and focussing on regeneration of urban brownfield land.	
		•	Vital that existing master plan areas and infrastructure identified in the current Local Development Plan are prioritised before further land releases are considered for future Local Development Plans.	
Stage 2B	9. Planned demolitions	•	To be assessed through review of Local Housing Strategy. Numbers are estimated to be low.	
Stock Projection	10. Housing brought back into	•	To be assessed through review of Local Housing Strategy. Numbers are estimated to be low.	
factors	effective use			
11. Spatial Strateg	y Considerations (REGIONAL	•	Local Development Plan 2 promotes a brownfield first approach in the urban areas with a continued focus upon the availability of infrastructure and the	
SPATIAL STRATE	•		deliverability of sites up to 2031 and beyond in line with the 'compact city' approach set out in Clydeplan. The Plan is focused on delivering sustainable	
DEVELOPMENT P			and inclusive economic growth and a move towards a low carbon place and economy.	
	· · · · · ·	•	Central to the current and future Local Development Plans approach is the phased release of sites to make efficient use of existing infrastructure and	
			ensure the coordinated delivery of new infrastructure and investment, including schools; green infrastructure; transport infrastructure; community and	
			leisure facilities; and health and care facilities.	
		•	The need to continue to monitor the demand for education places and to bring forward a strategy that will fully address future education infrastructure	
			requirements remains a key issue. The Council will address future education and residential needs in a long term, coordinated and planned way through Local Development Plan 3.	
12. Indicative and Housing Estimate	Conditional 10 year Adjusted	•	The tenure balance may alter as the Housing Need and Demand Assessment, Local Housing Strategy and Local Development Plans are further developed.	2,254
13. Flexibility		•	25% flexibility is considered to be inappropriate in high market areas such as ERC and has the potential to undermine the spatial strategy of Clydeplan,	25%
			Regional Spatial Strategy and the aims of the National Planning Framework 4 Position Statement. However, in order to support the Government in progressing to Draft National Planning Framework 4 stage, flexibility has been presented.	
14. Indicative and	Conditional Adjusted 10 year	•	An indicative and conditional Minimum All Tenure Housing Land Requirement is provided pending the development of a fully evidenced Housing Need	2,800
Minimum All Tenu (rounded)	re Housing Land Requirement		and Demand Assessment 3. (rounded to nearest 50)	
•		•		

GLASGOW CITY			ALL TENURE
	G NEED AND DEMAND	Source: HOUSING NEED AND DEMAND ASSESSMENT 3 Tool Estimates	17,15
ASSESSMENT 3	10 year Housing Estimate	 DND THE HOUSING NEED AND DEMAND ASSESSMENT - MINIMUM ALL TENURE HOUSING LAND REQUIREMENT ESTIMATE	,
Factors	Description	Evidence	Impact on HOUSING NEED AND DEMAND ASSESSMENT 3 Estimate (+/-/=)
	SING NEED AND DEMAND (Housing Estimate Adjusted for		17,07
Stage 2B	1. economic factors which may		17,07
Judgement-	impact on demand and supply	Glasgow City Council and the city region have major infrastructure investment plans which will contribute towards increased net inward investment and catalyse further growth and new inward migration, unaccounted for within National Record for Scotland projections, including for example (not exhaustive):	
pased factors		City Centre Living Strategy and ambitions to double to population of the city centre;	
		<ul> <li>Clyde Mission investment to transform land use within 500m of Clyde, including sites of strategic economic importance and increasing residential potential;</li> </ul>	
		<ul> <li>Glasgow City Region Metro - major transport infrastructure project aiming to transform the city and region to achieve a modal shift from private vehicle transport and decarbonise mass transit of people and goods.</li> </ul>	
	2. capacity within the construction sector	As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are considered unlikely to negatively impact on delivery in the long term delivery or on regional and local ambitions.	
		Updating guidance for Affordable Housing Supply Programme to include requirements for greater use of modern methods of construction, including offsite delivery, to encourage shift towards lower and zero-carbon homes, has the potential to increase outputs at scale within the Affordable Housing Supply Programme and support increased delivery rates for mixed developments	
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	Glasgow has several strategic housing-led, mixed tenure, development opportunities where public investment will platform delivery of additional affordable and market housing: see strategic development framework areas including the major regeneration sites at Sighthill and North Glasgow, Clyde Waterfront and Clyde Gateway <a href="https://www.glasgow.gov.uk/index.aspx?articleid=20787">https://www.glasgow.gov.uk/index.aspx?articleid=20787</a>	
	4. availability of resources (in particular to deliver social	Scottish Government have committed to deliver 100,000 additional affordable homes (2021-31) and budgeted for >£3billion grant funding over the next five years.	
	housing)	Given the likely scale of Glasgow City region's contribution and share of Affordable Housing Supply Programme, this level of longer-term commitment and funding certainty will bolster recruitment and retention of development and construction capacity within the region.	
	<b>5.</b> likely pace and scale of delivery based on completion rates	Auditing of long-term delivery trends reveals that the decline in delivery of urban brownfield land following the Global Financial Recession has been particularly severe in Glasgow. This is in significant part due to the decline in the delivery of flatted developments in Glasgow City. At current levels of delivery it will take over 40 years to develop out the brownfield land in Glasgow. (Clydeplan Housing Land Audit 2019)	
		Glasgow has long-term commitments to deliver strategic developments including:	
		<ul> <li>New Neighbourhoods (at Garthamlock, Oatlands, Ruchill/Keppoch and Drumchapel);</li> </ul>	
		<ul> <li>Transformational Regeneration Areas (at Maryhill, Laurieston, Gallowgate, Sighthill, North Toryglen, Pollokshaws, Barmulloch and Ibrox);</li> </ul>	
		o Community Growth Areas (at Robroyston, Baillieston/Broomhouse/Carmyle and Easterhouse).	
		As well as these, Glasgow City has attracted significant interest in Build to Rent investment:	
		"Glasgow has seen a continuing expansion of proposed Build to Rent schemes, with site availability in the City Centre less constrained than in Edinburgh. The total number of Build to Rent units in the city's pipeline continues to rise and is now almost 4,500 homes. Again, in contrast to Edinburgh, the majority of the planned Build to Rent units in Glasgow are in largescale masterplans and higher volume schemes typically between 300 and 700 units. The increased density of schemes in Glasgow can drive economies of scale."	
		('Build to rent Scotland: Scottish Market Review Summer 2020' Rettie)	
	6. recent development levels	Last 5 year All tenure Completions 11,025: 2,205 per annum (2016-2020)	
		Last 10 year All Tenure completions 20,300: 2,030 per annum	
		Default 10 year Minimum All Tenure Housing Land Requirement 21,450: 2,145 per annum	

		Completion rates have improved in recent years, bolstered by a strong Affordable Housing Supply Programme delivery. The Affordable Housing Supply Programme is expected to continue to perform strongly due to funding commitments. However, this might be offset by weaker private sector performance.	
	7. social factors	Measured against benchmarks for other cities and regions across the UK, Glasgow and the City Region has comparatively affordable housing market areas with good quality of life indicators (amenities, blue and green infrastructure).	
	8. environmental factors	Glasgow has particular challenges in relation to managing flood risks and adaptation. However, there are significant investments to improve infrastructure via the Metropolitan Glasgow Strategic Drainage Partner Strategic Housing Investment Plan (MGSDP) as well as intensive focus on optimising the development potential of zones within 500m of the Clyde River through the Clyde Mission.	
Stage 2B Stock Projection factors	9. Planned demolitions	Glasgow has a long-term re-provisioning strategy tied to the large-scale voluntary transfer of housing stock (2003), which continues to be delivered via Transforming Communities: Glasgow (TC: G), of which Scottish Government is a strategic partner, and includes 8 transformational regeneration areas. This programme is an example of how affordable housing investment is often required to tackle issues with pre-existing supply as well providing new build. Though planned demolitions via the transformational regeneration areas programme are complete, across the city's 100,000+ social rented homes, there are further examples of where existing stock does not meet the changing diverse needs in the city over time and therefore it is expected that there will continue to be an element of re-provisioning that is included within the strategic housing investment programme.	
	<b>10.</b> Housing brought back into effective use	Empty homes strategy and strategic acquisitions plan will increase supply of effective affordable housing without increasing the land requirement. In recent years, this approach has delivered between 1-3% of additional affordable housing supply.	
	gy Considerations (Regional and Local Development Plan)	Glasgow City is an integral component of the Glasgow City Region and committed to continuing to support the established compact city model. Glasgow City notes that at April 2020 (pre-pandemic) its Established Land Supply had a capacity for 36,841 homes spatially distributed across the City and providing opportunities for a range of tenures, housing types, and affordability.	
12. Indicative and Housing Estimate	Conditional 10 year Adjusted	As an integral part of the Glasgow City Region functional Housing Market Area, Glasgow notes and supports the impact of applying a collective method to the re-apportionment of 'mobile demand'.	17,070
13. Flexibility		Glasgow shares the concerns of the Glasgow City Region partner Strategic Housing Investment Plan about the lack of evidence or justification for the blanket uplift in land provision in light of the climate emergency and the Scottish Government's own concerns that there is no clear link between an increase in delivery rates and the allocation of a generous supply of additional land.  Glasgow notes the in-built flexibility uplift, while presented as a 25% increase, is equivalent to a 32.38% uplift on the 2018-based household projection for the period 2022 to 2033 (13,245) and that this is one of five separate stages where the Minimum All Tenure Housing Land Requirement process potentially 'uplifts' the National Record for Scotland projection.  For Glasgow the uplifts at each stage are 3.77%; 0%, 25.75%, 32.38% and 0.05%. Cumulatively the 'flexibility' in-built to the Minimum All Tenure Housing Land Requirement process equates to a 61.95% uplift for Glasgow City.	25%
	Conditional Adjusted 10 year ure Housing Land Requirement	Glasgow notes the Minimum All Tenure Housing Land Requirement shown here equates to 8,205 more homes than additional households projected to form 2022 to 2033 or the provision of land for 8 homes for every 5 additional households.	21,350

INVERCLYDE CO	UNCIL		ALL TENURE
	Need and Demand	Source: Housing Need and Demand Assessment 3 Tool Estimates	18
Assessment 3 10	year Housing Estimate		
Factors	Description	BEYOND THE Housing Need and Demand Assessment - Minimum All Tenure Housing Land Requirement ESTIMATE  Evidence	Impact on Housing Need and Demand Assessment 3 Estimate (+/-/=)
	ng Need and Demand busing Estimate Adjusted for	See above	557
Stage 2B Judgement-	economic factors which may impact on demand and supply	<ul> <li>Inverclyde Council is progressing its 3 City Deal projects, all of which will contribute economic growth and other benefits for Inverclyde. These include: Greenock Ocean terminal (improve image and increase visitors); Inchgreen (increase employment opportunities); and Inverkip Infrastructure (facilitate housing development)</li> </ul>	
based factors	2. capacity within the construction sector	<ul> <li>As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are not likely to impact on long term delivery or on regional and local ambitions.</li> <li>However completions evidence indicates there is construction capacity for significantly more than 250 houses over 10 years including in particular within the social sector where development capacity has recently increased given the More Homes Scotland funding commitments.</li> </ul>	
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	The affordable housing policy requirement within the proposed Inverciyde Local Development Plan is limited to greenfield sites in the Inverciyde villages so will have limited impact.	
	4. availability of resources (in particular to deliver social housing)	<ul> <li>The STRATEGIC HOUSING INVESTMENT PLAN for 2021-2026 identifies priority projects with a capacity of 746 units and slippage projects with a capacity of 235 units, providing a potential total of 981 units in the period to 2026, although it is noted that 548 of these are programmed for 2021/22, prior to the final Minimum All Tenure Housing Land Requirement being published in National Planning Framework 4.</li> <li>The indication from the Scottish Government in Housing to 2040 and the Infrastructure Investment Plan is that recent levels of funding for social housing development will be maintained. Whilst previous social housing building rates are unlikely to be maintained in Inverclyde as focus changes to acquisitions/buy-backs, resources are likely to provide for more houses than the suggested Minimum All Tenure Housing Land Requirement figure when combined with private completions.</li> </ul>	-
	5. likely pace and scale of delivery based on completion rates	<ul> <li>In the revised Housing Land Audit supporting the 2021 Proposed Local Development Plan, there are 2,808 units projected to be completed between 2021 and 2026, which averages at 361pa. This includes a significant number of completions under the More Homes Scotland programme.</li> <li>The Council is currently determining planning applications for the Spango Valley and Inverkip Power Station sites, which have capacity for 1,000+ houses.</li> </ul>	
	6. recent development levels	<ul> <li>In the past 5 years (April 2015- March 2020), the Housing Land Audit has recorded 726 completions, which averages at 145pa.</li> <li>In the past 10 years (April 2010 –March 2020), the Housing Land Audit has recorded 1,903 completions, which averages at 190pa</li> <li>The default 10 year Minimum All Tenure Housing Land Requirement is 250 units, which averages at 25pa</li> </ul>	
	7. social factors	<ul> <li>Reversing population decline is a priority of the Inverciyde Outcome Improvement Plan, with a series of actions identified to address this, including in 2019/20 the development of a Repopulation Strategic Investment Framework and Action Plan.</li> <li>2019-20 saw an increase in in-migration and decrease in out-migration, although natural change resulted in an overall population decrease. (National Record for Scotland)</li> </ul>	-
	8. environmental factors	<ul> <li>The Proposed Local Development Plan (2021) identifies land for over 5000 houses in Inverclyde, much of which is on brownfield land and in 'Priority Places' identified by the Local Development Plan.</li> <li>There are 8 Priority places identified in the plan, all of which have housing development as an integral part of their strategy.</li> <li>Whilst there are environmental constraints as identified in the Local Development Plan Strategic Environmental Assessment including Muirshiel Country Park, pressured greenbelt areas and areas of high landscape value, there are also brownfield development opportunities including 156ha of vacant and derelict land in 2020, much of which is identified for housing development.</li> </ul>	
Stage 2B Stock Projection factors	9. Planned demolitions	<ul> <li>Currently there is no identified demolition programme. However, current and future Registered Social Landlord development programmes will result in vacancies in older stock that will be managed to allow the demolition of stock that cannot be brought up to standard. In addition, the Council is implementing a strategy which is working towards the demolition of 450 buy to sell flats in the Clune Park area of Port Glasgow.</li> </ul>	
	<b>10.</b> Housing brought back into effective use	• From 2017-2020, the Council's Empty Homes Service has contributed to 44 empty houses being brought back into use, with a further 50 active cases at September 2020.	
	y Considerations (Regional nd Local Development Plan)	The Council's Adopted (2019) and Proposed (2021) Local Development Plans reflect the Invercive Outcome Improvement Plan 'Population' priority through the allocation of land for 5,000+ houses. Many of these housing opportunities exist within the 8 Priority Places identified by the Proposed Plan. These are larger scale development opportunities with the potential to have a transformational impact on their surroundings and, in some cases, on Invercive as a whole.	-

	Policies supporting housing development and brownfield land development offer mutual support to each other, with housing offering the most realistic development option for much of Inverclyde's brownfield land, and the tackling of Inverclyde's legacy of brownfield land will in turn make Inverclyde a more attractive and successful place to live. Many of the Council's Priority Places sit within or close to the Clyde Mission Corridor. This and the Indicative Regional Spatial Strategy reinforce the importance of improving vacant and derelict land, and the role that housing has in this.  It is important that Inverclyde's ambition to stabilise its population and tackle vacant and derelict land is reflected in an ambitious but realistic Minimum All Tenure Housing Land Requirement which identifies it as an area open to housing development in the right place.	
12. Indicative and Conditional 10 year Adjusted		1,200
Housing Estimate		
13. Flexibility	See Part 3	25%
14. Indicative and Conditional Adjusted 10 year	•	1,500
Minimum All Tenure Housing Land Requirement		
(rounded)		

NORTH LANARKSHIR	E COUNCIL		ALL TENURE
Stage 1 Housing Need Assessment 3 10 year		Source: Housing Need and Demand Assessment 3 Tool Estimates	5,090
Assessment 5 to year		EYOND THE HOUSING NEED AND DEMAND ASSESSMENT - Minimum All Tenure Housing Land Requirement ESTIMATE	
Factors	Description	Evidence	Impact on Housing Need and Demand Assessment 3 Estimate (+/-/=)
Stage 2A - Housing N Assessment 3 (Housin Mobile Demand	eed and Demand ng Estimate Adjusted for	See above	5,897
Stage 2B	1. economic factors which may impact on	North Lanarkshire has one of the fastest growing economies in Scotland:  1. 41% increase in GVA over 2008-2018 <sup>1</sup>	+
Judgement-based factors	demand and supply	<ul> <li>24% increase in business base over the last decade<sup>2</sup></li> <li>10.2% increase in the number of jobs per resident since 2013<sup>3</sup></li> <li>Evidence of a strong position and good recovery from Covid-19 with:         <ul> <li>Strong demand for new homes reported from housebuilders across North Lanarkshire sites</li> <li>North Lanarkshire identified as the 5<sup>th</sup> most resilient Scottish local authority to recover from economic shock resulting from Covid-19<sup>4</sup></li> </ul> </li> <li>An overarching shared ambition with partners for improved inclusive growth:         <ul> <li>The Plan for North Lanarkshire</li> <li>The Place, The Vision</li> <li>The Economic Regeneration Delivery Plan</li> <li>Our Economic Recovery Plan</li> <li>City Deal</li> </ul> </li> </ul>	
	2. capacity within the construction sector	As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are likely to impact on long term delivery or on regional and local ambitions.	-
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	<ul> <li>Increasing potential inter-dependency between delivery of market and affordable housing with:</li> <li>Development Pathfinder approach implemented in North Lanarkshire helping bring forward stalled sites and create mixed tenure developments</li> <li>Affordable Housing Policy in place for the Cumbernauld Housing Sub-Market Area. 233 homes expected to be delivered through this policy during the lifetime of the current Strategic Housing Investment Plan.</li> </ul>	+
	<b>4.</b> availability of resources (in particular to deliver social housing)	<ul> <li>North Lanarkshire has a very ambitious new build programme with:         <ul> <li>5,000 new council homes planned to be delivered by 2035. Of this, 839 have been delivered through new build and 499 through a combination of Empty Homes Purchase Scheme and Open Market Purchase Scheme</li> <li>2,671 new affordable homes planned to be delivered over the next 5 years with an affordable Housing Supply Programme budget of £171M</li> <li>The Local Development Plan10-year Housing Supply Target is for 2,535 social units (1,270 over 5 years). 1,730 more social units are already programmed over the next 5 years</li> </ul> </li> </ul>	=
	5. likely pace and scale of delivery based on completion rates	<ul> <li>Projected continued pace and scale of delivery based on previous completion rates pre Covid-19 and evidence of recovery within construction since initial lockdown restrictions:</li> <li>Private sector completion rates increased by 103% over the 2010/11 to 2018/19 period and averaged 741 units per year over the period</li> <li>Social sector completion rates increased by 48% and averaged 173 units per year over the 2010/11 to 2018/19 period</li> </ul>	+
	6. recent development levels	<ul> <li>Healthy recent development levels projected to continue, with completions in the last 10 years 49% greater than the default Minimum All Tenure Housing Land Requirement:</li> <li>5,546 all tenure completions over the past 5-year period (2015/16 – 2019/20 Housing Land Audit) – 1,109 per annum</li> <li>9,390 all tenure completions over the past 10-year period (2010/11 to 2019/20 Housing Land Audit) – 939 per annum</li> <li>Default 10- Minimum All Tenure Housing Land Requirement is 6,300 – 630 per annum</li> </ul>	=

<sup>1</sup> https://www.gov.uk/government/collections/hmrc-coronavirus-covid-19-statistics
2 https://www.gov.uk/government/collections/hmrc-coronavirus-covid-19-statistics
3 Labour Nomis Report 2013- 2020
4 Oxford Economics Vulnerability Index, Oxford Economics, 2020, published in Regional Skills Assessments Lanarkshire, March 2021, Skills Development Scotland

	7. social factors	<ul> <li>Social factors projected to increase housing need and demand include:         <ul> <li>An increasing number of older, smaller households and people with complex care needs supported at home as opposed to care homes increasing the need for accessible and adaptable housing, care and support</li> <li>40% increase in people aged 65+ over 2018-43 period and 71% increase in those aged 75+5</li> <li>Greater prevalence of long-term conditions in North Lanarkshire with 49% of households containing someone with a Long Term Condition compared to 44% of Scotland<sup>6</sup></li> <li>109 of the 1,406 (10.4%) most deprived data zones in Scotland, the 6th highest in Scotland<sup>7</sup></li> <li>Affordability issues with around 41% of households in North Lanarkshire estimated to be unable to afford the average market rent<sup>8</sup></li> <li>Increasing pressure and demand for social rented housing with 13,366 applicants on the council's Common Housing Register, including 482 homeless applicants<sup>9</sup></li> </ul> </li> </ul>	+
	8. environmental factors	There are several environmental factors identified:         Development on brownfield sites prioritised but often associated high remediation and infrastructure costs and predominantly council sites         Decarbonisation of homes will require additional resources and may result in fewer homes being delivered	-
Stage 2B Stock Projection factors	9. Planned demolitions	<ul> <li>Limited numbers of demolitions are planned in the private sector but significant numbers in the social sector:</li> <li>165 units demolished as part of the multi-storey/low demand reprovisioning programme to date</li> <li>1,585 further multi storey and low-demand flatted homes to be demolished by 2025</li> </ul>	-
	<b>10</b> . Housing brought back into effective use	<ul> <li>The council operates an Empty Homes Purchase Scheme and an Open Market Purchase Scheme:</li> <li>499 homes brought back into council use through Empty Homes Purchase Scheme and Open Market Purchase Scheme <sup>10</sup></li> <li>There are 1,786 empty properties in North Lanarkshire<sup>11</sup> equivalent to 1.1% of all housing stock</li> </ul>	=
11. Spatial Strategy Consi Spatial Strategy and Loca		<ul> <li>2019 7-year Programmed Land Supply 12,482</li> <li>2019 Established Land Supply 22,827</li> </ul>	
12. Indicative and Condition	onal 10 year Adjusted		5,897
13. Flexibility		•	1,474
14. Indicative and Condition Minimum All Tenure Hous (rounded)	-		7,371 (7,350)

NATIONAL RECORD FOR SCOTLAND 2018 Based Population Projections
 The Scottish House Condition Survey, 2019
 Scottish Government SIMD Data, 2020
 Affordability Analysis, Arneil Johnstone, 2021
 North Lanarkshire Council Common Housing Register Data as at 31st March 2021
 North Lanarkshire Council Data as at 1st August 2021
 North Lanarkshire Council Tax Data as at 15th February 2021

RENFREWSHIR	E		ALL TENURE
	y Need and Demand	Source: Housing Need and Demand Assessment 3 Tool Estimates	3,911
Assessment 3 1	0 year Housing Estimate		0,511
F4	December 1 and 1	BEYOND THE Housing Need and Demand Assessment - Minimum All Tenure Housing Land Requirement ESTIMATE	lunu ant au
Factors	Description	Evidence	Impact on Housing Need and Demand Assessment 3 Estimate (+/-/=)
	sing Need and Demand Housing Estimate Adjusted for	See above	3,913
Stage 2B	1. economic factors which may	Renfrewshire's Economic Strategy 2020 - 2030	
	impact on demand and supply	City Deal Projects	
Judgement-		Clyde Mission – aspiration to increase working age population across Renfrewshire	
based factors	2. capacity within the construction sector	As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are not likely to impact on long term delivery or on regional and local ambitions.	
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	<ul> <li>New affordable housing policy in the Proposed Renfrewshire Local Development Plan 2021 (as modified) will increase connection between the delivery of market and affordable housing however this won't have a significant impact on the all tenure requirement.</li> <li>Strategic Housing Investment Plan's core and shadow development programme includes a land supply of 1473 units, this includes a level of over programming (approximately 25%). Council also progressing a housing investment programme which will add new Council new build sites to future versions of the Strategic Housing Investment Plan. Funding levels available through the Strategic Housing Investment Plan programme remains key to the rate of delivery of affordable homes.</li> </ul>	
	4. availability of resources (in particular to deliver social housing)	<ul> <li>Scottish Government have committed to deliver 100,000 additional affordable homes (2021-31) and budgeted for &gt;£3billion grant funding over the next five years.</li> <li>Given the likely scale of Glasgow City region's contribution and share of affordable Housing Supply Programme, this level of longer-term commitment and funding certainty will bolster recruitment and retention of development and construction capacity within the region.</li> </ul>	
	5. likely pace and scale of delivery based on completion rates	<ul> <li>Pace and scale of delivery has increased during the last 5 year period.</li> <li>Approximately 20% of all completions during the last 10 years have been within Dargavel Village Community Growth Area which has consent to deliver 4000 new homes on brownfield land.</li> </ul>	
	6. recent development levels	<ul> <li>Last 5 year All tenure Completions total 3698 and annual 740</li> <li>Last 10 year All Tenure completions total 6037 and annual 604</li> <li>Default 10 year Minimum All Tenure Housing Land Requirement total 4,900 and annual 490</li> </ul>	
	7. social factors	<ul> <li>Quality of homes and impact on wellbeing, access to new affordable homes, credit availability for private homes, recovery from Covid.</li> <li>Full Housing Need and Demand Assessment required to fully understand housing need and any unmet need in relation to affordable and market homes.</li> </ul>	
	8. environmental factors	<ul> <li>Climate change agenda and recovery from Covid with increased emphasis on 20 minute neighbourhoods, placemaking and improve access to open space.</li> <li>Quality of homes and place over quantity.</li> <li>Local Development Plan Spatial Strategy focuses on the delivery of brownfield and previously used land.</li> </ul>	
Stage 2B Stock Projection	9. Planned demolitions	<ul> <li>Council's newbuild and investment programme will include the demolition of poor quality/low demand housing stock which will be replaced by new homes more aligned to housing need and demand across Renfrewshire.</li> <li>In some locations this could result in a net reduction in the number of homes.</li> </ul>	
factors	<b>10</b> . Housing brought back into effective use	Council's Empty Homes Programme is bringing empty properties back into effective use, unlikely to have a significant impact on the overall minimum requirement.	
<b>Spatial Strategy</b>	egy Considerations (Regional rand Local Development Plan) and Conditional 10 year Adjusted	The approach is in line with the Spatial Strategy set out in the adopted and emerging Local Development Plan which focuses on the redevelopment of brownfield and previously used land first in line with the City Region's established Compact City model.	
Housing Estima  13. Flexibility			25%
	nd Conditional Adjusted 40 year		
	nd Conditional Adjusted 10 year nure Housing Land Requirement		4,900

SOUTH LANAR			ALL TENURE
	g Need and Demand 10 year Housing Estimate	Source: Housing Need and Demand Assessment 3 Tool Estimates	6,219
		BEYOND THE Housing Need and Demand Assessment - Minimum All Tenure Housing Land Requirement ESTIMATE	
Factors	Description	Evidence	Impact on Housing Need and Demand Assessment 3 Estimate (+/-/=)
	sing Need and Demand Housing Estimate Adjusted for	See above	6,291
Stage 2B  Judgement- based factors	economic factors which may impact on demand and supply	<ul> <li>There are a range of economic factors which may positively impact on the ability to achieve or exceed the estimated figure. This includes:         <ul> <li>progress made within the South Lanarkshire Economic Development Strategy</li> <li>participation Regional City Deal Infrastructure Programme</li> <li>focussed Town Centre regeneration programmes</li> <li>Affordable housing supply programme subsidy from the Scottish Government</li> <li>Access to the Levelling Up Fund</li> </ul> </li> </ul>	
	2. capacity within the construction sector	As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are not likely to impact on long term delivery or on regional and local ambitions.	
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	The council is confident local arrangements within the Local Development Plan and Local Housing Strategy adequately cover this area and will allow affordable housing supply to be maximised.	
	<b>4.</b> availability of resources (in particular to deliver social housing)	The council is not currently aware of any positive or negative factors around the availability of resources that would influence our estimations.	
	<b>5.</b> likely pace and scale of delivery based on completion rates	<ul> <li>Last 5 year completions – 6,020: 1,204 per annum (HLA 2019)</li> <li>Last 10 year completions - 10,679: 1,068 per annum (HLA 2019)</li> <li>Default Minimum All Tenure Housing Land Requirement Estimate – 7,800: 780 per annum</li> </ul>	
		<ul> <li>Despite the challenges presented to the planning and housing sector over the past year from the Covid-19 pandemic, delivery rates have been maintained.</li> <li>Should restrictions relating to the pandemic continue to reduce, we would expect to see pace and scale maintained at current rates or increase.</li> <li>Consideration should also be given to the positive impact Community Growth Areas will have to the rate of completion.</li> </ul>	
	6. recent development levels	<ul> <li>Despite the challenges of the Covid-19 pandemic, the rate of site starts has been retained. There are however some delays to the commencement of the projects within town centre redevelopment as a result of funding not being accessible for a short period. The council and its developing RSL partners did also experience disruption to the affordable housing supply programme, with completion rates slowing and a lower number of total units completed within 2020/21 than previously anticipated. Should restrictions continue to be relaxed it is hopeful no further disruption will be had.</li> <li>These short term issues are unlikely to impact on longer term planning assumptions.</li> </ul>	
	7. social factors	<ul> <li>Further detail on this area informed through a fuller assessment of need and demand would be beneficial.</li> <li>Demand for social housing remains high within South Lanarkshire with a range of needs requiring to be met through the provision of new affordable housing. This includes housing suitable for older people linked to demographic change.</li> <li>In addition to this, the council is actively working to understand the need and demand for Gypsy/Traveller accommodation within South Lanarkshire. Linked to the Scottish Government's Improving Lives of Gypsy/Travellers Action Plan and proposed capital funding this assessment may determine requirement for additional accommodation for Gypsy/Travellers.</li> </ul>	
	8. environmental factors	<ul> <li>The council's Local Development Plan and other key strategic documents including the Local Housing Strategy and Sustainable Development and Climate Change Strategy take account of the required environmental and sustainability aspects of new housing supply.</li> <li>Consideration should be given however to the additional decarbonisation requirements for developers contained within the proposed New Build Heat Standard and Heat in Buildings Strategy. Particularly for affordable housing supply these requirements will increase unit costs which unless matched by subsidy increases will potentially result in less units being achieved.</li> </ul>	
Stage 2B	9. Planned demolitions	The council is currently finishing a planned programme of demolitions as part of a housing-led regeneration project and a low level of further selective demolitions are likely in some rural settlements with low demand for social rented housing.	

Stock Projection factors	10. Housing brought back into effective use	<ul> <li>Through its Strategic Housing Investment Plan, the council has set a target of a minimum of 15 empty homes to be brought back into use per annum, subject to annual review. As part of this approach, internal processes are being altered to allow the council to purchase suitable empty properties for social rent in areas of high demand.</li> <li>As part of this approach, internal processes have been amended to allow the council to purchase suitable empty properties for social rent in areas of high demand. In addition, the council also operates an Open Market Purchase Scheme, with a target of 100 units per annum, subject to review, included in the Strategic Housing Investment Plan.</li> </ul>	
11. Spatial Strat	tegy Considerations (Regional		
Spatial Strategy	and Local Development Plan)		
12. Indicative ar	nd Conditional 10 year Adjusted		
Housing Estima	ate		
13. Flexibility		•	25%
44 Indicative or	nd Conditional Adioated 40 year		7.050
	nd Conditional Adjusted 10 year		7,850
Minimum All Te	nure Housing Land Requirement		
(rounded)			

	re Council		ALL TENURE	
Stage 1 Housing No		Source: Housing Need and Demand Assessment 3 Tool Estimates	34	
Assessment 3 10 ye	ear Housing Estimate	BEYOND THE Housing Need and Demand Assessment - Minimum All Tenure Housing Land Requirement ESTIMATE		
Factors	Description	Evidence	Impact on Housing Need and Demand Assessment 3 Estimate (+/-/=)	
	Need and Demand sing Estimate Adjusted for	See above	71:	
Stage 2B Judgement-based actors	economic factors which may impact on demand and supply	<ul> <li>Clyde Mission investment to transform land use within 500m of Clyde, including sites of strategic economic importance and increasing residential potential;</li> <li>There are no significant changes to the economy of the area expected that would impact significantly on housing land numbers.</li> </ul>		
	2. capacity within the construction sector	<ul> <li>As the largest city region in Scotland and a significant driver of the Scottish Economy, any capacity issues in the construction sector, including in relation to materials and labour, are not likely to impact on long term delivery or on regional and local ambitions.</li> <li>Completion evidence from the agreed Housing Land Audits over the last 10 years would suggest that there is considerable more capacity in the construction sector than the minimum 350 houses allocated to West Dunbartonshire.</li> </ul>		
	3. the potential inter- dependency between delivery of market and affordable housing at the local level	No change as no affordable housing quota policy.		
	4. availability of resources (in particular to deliver social housing)	<ul> <li>The indication from Scottish Government is that funding is likely to hold up for the next few years but longer term planning over a 10 year period is uncertain.</li> <li>The impact of the drive to low and zero carbon housing is not fully known but may have a generally depressing impact on the volume delivered whilst quality and standards may improve.</li> </ul>		
	5. likely pace and scale of delivery based on completion rates	<ul> <li>Delivery can vary between years of high and low growth.</li> <li>In the Housing Land Audit (2019), there are 1,893 units projected to be completed between 2020 and 2025, which averages at 378 pa. This includes almost half through social sector delivery.</li> </ul>		
	6. recent development levels	<ul> <li>In the past 5 years (2015-2020) there have been 879 completions recorded within the draft 2020 Housing Land Audit*: 176 units per annum.</li> <li>Over the last 10 years (April 2010 to March 2020), there have been 2,043 completions (on sites with capacity of 4 or more houses): 204 units per annum.</li> <li>*The HLA is utilised rather than the NB2 (New Build) data used by the Government, which is considered to be inaccurate and not as robust as the Council's HLA's and Council Tax data.</li> <li>The default 10 year Minimum All Tenure Housing Land Requirement is 450 units: 45 units per annum.</li> <li>If the average completion rate is maintained over the next ten years then there will be an increase from the Minimum All Tenure Housing Land</li> </ul>		
	7. social factors	<ul> <li>Requirement .</li> <li>The Local Outcome Improvement Plan: The Plan for Plan (2017-2022) and the Council Plan (2017-2022) contain a series of strategic priorities for the Community Planning Partner Strategic Housing Investment Plan and the Council which focus on increasing the quality and availability of affordable housing; communities are sustainable and attractive; adult and older people living independently in the community; and improved life changes for children, young people and families.</li> <li>Local Development Plan 2 is about creating places for people and a green infrastructure first approach to development. It is focused on creating walkable and connected communities based on 15/20 minute neighbourhood concept. It ties in nature based solutions and focuses extensively on health and well being through placed based approach to development.</li> <li>The new Local Housing Strategy, which is currently being written, is going through a full Health Impact Assessment and new development plans and major planning applications will also be required to do a health impact assessment under the new Planning Act.</li> <li>WDC is has one of the highest concentrations of deprivation in Scotland.</li> </ul>		
	8. environmental factors	The move to net zero by 2045, climate emergency, and other environmental issues may have a greater impact on the ability to deliver housing as more		

		Therefore, the push towards brownfield sites would have a greater environmental impact as it would protect the greenbelt and greenfield land and thus the environment. Local Development Plan 2's strategy is for new housing to be built on brownfield land in preference to greenfield.	
Stage 2B Stock Projection factors	9. Planned demolitions	WDC demolition rate is approximately, 0.05% across all tenures and this is expected to contract as the majority of planned demolitions have been carried out.	
	<b>10.</b> Housing brought back into effective use	Over the last year 30 units were brought back into effective use, and this trend is expected to continue over the next 10 years.	
	y Considerations (Regional nd Local Development Plan)	The Council's Local Development Plan 2 Proposed Plan sets out in its Spatial Strategy and housing policies an ambition to deliver a sustainable and generous supply of housing land to grow the local economy, deliver strategic its housing regeneration priorities and create attractive, accessible places which strengthen existing communities. In particular the reuse of urban brownfield land (which comprises a large proportion of the Council's housing land supply) and key regeneration sites is a priority. An uplift to the baseline Minimum All Tenure Housing Land Requirement figure is therefore considered appropriate to reflect both the policy ambitions of the development plan and the indicated capacity in the local housing market and construction sector.	+965
12. Indicative and (	Conditional 10 year Adjusted		1,680
13. Flexibility			25%
	Conditional Adjusted 10 year re Housing Land Requirement		2,100

Page 418 of 462

# RENFREWSHIRE COUNCIL

## SUMMARY OF APPLICATIONS TO BE CONSIDERED BY THE COMMUNITIES, HOUSING & PLANNING POLICY BOARD ON 26/10/2021

APPN. NO: WARD:	APPLICANT:	LOCATION:	PROPOSAL:	Item No.
21/1451/PN	Alan Fitzpatrick C/O Montagu Evans	Paisley Centre 23 High Street	Redevelopment including demolition of Shopping Centre to	Α
Ward 5	302 St Vincent Street Glasgow G2 5RU	Paisley	include a mixed use development of Class 1 (Shops), Class 2 (Financial, Professional □ other services), Class 3 (food □ drink) Class 4 (business) Class 7	
RECOMMEND	ATION: Accepted			

Total Number of Applications to be considered = 1

Page 420 of 462

Agenda Item (A)

# **Prospective Planning Application**

Reference No. 21/1451/PN



### **KEY INFORMATION**

Ward: (5) Paisley East and Central

Prospective Applicant Alan Fitzpatrick

C/O Montagu Evans 302 St Vincent Street Glasgow G2 5RU

#### RECOMMENDATION

That the Board note the key issues identified to date and advise of any other issues.

Report by Head of Economy and Development.

#### PROSPECTIVE PROPOSAL:

Redevelopment including demolition of Shopping Centre to include mixed use development of Class 1 (Shops), Class 2 (Financial, Professional & other services), Class 3 (food ·& drink) Class 4 (business) Class 7 (hotel). Class 10 (non-residential institutions), Class 11 (assembly ·& leisure), residential, healthcare, sui generis (hot food takeaway) and other ancillary uses.

LOCATION: Paisley Centre, 23 High Street, Paisley



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Alasdair Morrison Head of Economy and Development

#### **IDENTIFIED KEY ISSUES**

- The site is identified within the Adopted Renfrewshire Local Development Plan (2014) and the Proposed Renfrewshire Local Development Plan (2021 as modified) as Policy C1 (Strategic Town Centre. The site is also within Paisley Town Centre Conservation Area Policy ENV3 (Built Heritage).
- Development will require to take account of the provisions of the Adopted Renfrewshire Local Development Plan (2014) and the New Development Supplementary Guidance as well as the emerging Renfrewshire Local Development Plan (2021 as modified) and its supplementary Guidance.
- Any proposed development will require to ensure that the design, finishes, layout, density respects and fits in well to the character and the built heritage of the conservation and listed buildings. Any development should also be well connected to the walking, cycling and public transport network.

# **Prospective Planning Application**

Reference No. 21/1451/PN



# Site Description and Proposal

The site is located in Paisley Town Centre with frontages on High Street, New Street and Causeyside Street.

The site is located within Paisley Town Centre Conservation Area. The area has a mix of commercial uses including residential flats.

#### **Local Development Plan**

Adopted Local Development Plan (2014) - Policy C1 (Strategic Town Centre and Policy ENV3 (Built Heritage).

Renfrewshire Local Development Plan (2021 as modified) – Policy C1 (Strategic Town Centre and Policy ENV3 (Built Heritage).

#### **Relevant Site History**

05/0532/PP - Alterations and upgrading of entrances – Granted subject to condition – Nov 2005.

#### **Community Consultation**

The applicant's Proposal of Application Notice advises that a hybrid approach to community consultation was undertaken with an interactive web-based platform and a face to face drop in. The drop in event was held on 9 September between 1pm and 6pm at Unit 14, the Paisley Centre which was attended by 60 people. Two virtual events were also undertaken on 16 September, 2pm-7pm and 5 October, 4pm-7pm.

A copy of the Proposal of Application Notice has been sent to the Local Community Councils and a presentation was also undertaken with Paisley West and Central Community Council.

A report, prepared by the applicant, on the results of the community consultation event will require to accompany any forthcoming application for planning permission.

# Key Issues

The principle matters which require to be assessed should the prospective application be submitted are:-

(1) Whether the development would be acceptable in principle, having regard to the Development Plan and any other material considerations;

- (2) Whether the design, layout, density, form and external finishes respect and fits well the character of the area as well as the surrounding built heritage of the conservation area/listed building and natural environment;
- (3) Whether there are environmental considerations that require to be addressed:
- (4) Whether the local infrastructure, can accept the requirements of the proposed development;
- (5) Whether there is appropriate connectivity and permeability to the surrounding area via walking and cycle routes, parking, circulation, servicing and other travel and transport arrangements including junction and road capacity is acceptable.

#### Recommendation

That the Board note the key issues identified to date and advise of any other issues that it considers should be brought to the attention of the prospective applicant.

Members are reminded of the advice contained in 'Guidance on the Councillors' Code of (Standards Commission Scotland, 2011); 'Guidance on the Role of Councillors in Pre-Application Procedures' (Commissioner for Ethical Standards in **Public** Life Scotland/CoSLA 2014); and 'The Planning System in Scotland: An Introduction for Elected Members' (The Improvement Service, 2011). Members must be mindful that any opinions or views expressed at this stage are done so having regard to the overarching requirements of fairness and impartiality and of keeping an open mind.

Local Government (Access to Information) Act 1985 - Background Papers: For further information or to inspect other background papers, please contact Sharon Marklow on 0141 618 7835.

# RENFREWSHIRE COUNCIL

# SUMMARY OF APPLICATIONS TO BE CONSIDERED BY THE COMMUNITIES, HOUSING & PLANNING POLICY BOARD ON 26/10/2021

	APPLICANT:	LOCATION:	PROPOSAL:	Item N
20/0597/PP	Merchant Homes Partnership Ltd	Reid Linwood Building	Erection of residential development, comprising fifty	А
Ward 10	Merchant House Watermark Business Park 365 Govan Road Glasgow	48 Napier Street Linwood Paisley	nine dwellinghouses and twenty flats with ancillary roads, parking, and landscaping	
RECOMMEND	OATION: Grant subject to	a Section 75 agreeme	nt	
19/0456/PP	L&S Homes Venlaw 349 Bath Street	Yard A Station Road	Erection of 39 dwellinghouses and associated infrastructure	В
	Glasgow	Bridge Of Weir		
Ward 11  RECOMMEND  20/0813/LB	G2 4AA  OATION: Grant subject to  Graiseley Investments	conditions  St Joseph's Nursing	Demolition of C listed dormitory	С
RECOMMEND	G2 4AA  OATION: Grant subject to	conditions	Demolition of C listed dormitory block.	С
RECOMMEND 20/0813/LB	G2 4AA  DATION: Grant subject to  Graiseley Investments Limited Bridge House 57 High Street Wednesfield Wolverhampton WV11 1ST	St Joseph's Nursing Home Kilbirnie Road Lochwinnoch PA12 4DY	-	C
20/0813/LB Ward 9	G2 4AA  DATION: Grant subject to  Graiseley Investments Limited Bridge House 57 High Street Wednesfield Wolverhampton WV11 1ST	St Joseph's Nursing Home Kilbirnie Road Lochwinnoch PA12 4DY	-	C

Total Number of Applications to be considered = 4

Page 424 of 462

# **Planning Application: Report of Handling**

Reference No. 20/0597/PP



# **KEY INFORMATION**

Ward: (10) Houston, Crosslee & Linwood

#### Applicant:

Merchant Homes Partnership Ltd Merchant House 365 Govan Road G51 2SE

Registered: 13 October 2020

#### RECOMMENDATION

Disposed to Grant Subject to Conditions and a Section 75 Legal Agreement

Alasdair Morrison Head of Economy & Development

Report by Head of Economy & Development

PROSPECTIVE PROPOSAL: Erection of residential development, comprising fifty nine dwellinghouses and twenty flats with ancillary roads, parking, and landscaping

LOCATION: Reid Linwood Building, 48 Napier Street, Linwood, Paisley



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#### **IDENTIFIED KEY ISSUES**

- The application site is identified by Policy E3 of both the Adopted Renfrewshire Local Development Plan (2014) and the Proposed Renfrewshire Local Development Plan (2021 as modified).
- One representation has been received which relates to access arrangements and additional traffic as a result of the development.
- There have been no objections from consultees.
- The proposals are considered to be compliant with the relevant policies and guidance of the Local Development Plans, utilising a brownfield site for the purpose of regeneration and provision of affordable homes.

Page 425 of 462

# REPORT OF HANDLING FOR APPLICATION 20/0597/PP

SITE ADDRESS	Reid Linwood Building, 48 Napier Street, Linwood
PROPOSAL	Erection of residential development, comprising fifty nine dwellinghouses and twenty flats with ancillary roads, parking, and landscaping
RECOMMENDATION	Disposed to Grant subject to Conditions and a Section 75 Legal Agreement
PROPOSALS	Planning permission is sought for the erection of 59 dwellinghouses and 20 flats with roads, parking and landscaping at the Reid Linwood Building, 48 Napier Street, Linwood, Paisley.
	The application site extends to approximately 2.6 hectares and is currently occupied by vacant manufacturing buildings, and a grass pitch. The land is generally flat in form.
	The proposals seek to erect a mixture of terraced, semi-detached, detached and cottage flats dwellings, which would be complemented by areas of open space, play facilities, a network of paths and landscaping along with supplementary woodland planting.
	There will be 51 social rented units to be managed by a Housing Association (Sanctuary HA) and 28 private sector units.
	Of the affordable units proposed, twenty 2 bed cottage flats, twenty one 2 bed terraced units and ten 3 bed terraced units are proposed with 6 units of these units wheelchair adapted. Of the private sale units four 2 bed units terraced units are proposed along with twenty four 3 bed consisting of terraced, semi-detached and detached units.
	Access to the development would be via the existing road opening on Napier Street, with path linkages within the site and to the surrounding area.
	Parking on site would be in line with the National SCOTs Guidelines and consist of 156 parking spaces for both residents and visitor parking.
	The site is bordered by Riverbrae School to the north west, further business and industrial space to the south west, a Bowling Club and residential properties to the west and vacant land (including woodland space) to the east. The Black Cart runs to the south.
SITE HISTORY	19/0758/NO - Erection of residential development. Accepted November 2019.

19/0759/EO – Request for screening opinion as a requirement for a

	Environmental Impact Assessment relating to the erection of residential development. Environmental Assessment Not Required, December 2019.
CONSULTATIONS	Scottish Water - No objections.
	Glasgow Airport Safeguarding - No objections, subject to conditions.
	<b>SEPA -</b> No objections, subject to a condition. <b>SportScotland –</b> No objections, subject to the provision of compensatory measures secured through an appropriate legal mechanism.
	Communities and Housing Service (Environmental Protection) – No objections subject to conditions.
	<b>Environment and Infrastructure Services (Design Services)</b> – No objections.
	Environment and Infrastructure Services (Roads/ Traffic) – No objections subject to conditions.
REPRESENTATIONS	One representation has been submitted which is generally supportive of the proposed development. Specific points can be summarised as follows:-
	1. Could cause issues as a result of turning vehicles and congestion which may have traffic safety implications.
	2. Could an additional vehicle access point be introduced.
	3. Is a traffic management plan proposed during construction works.
	Adopted Renfrewshire Local Development Plan 2014
POLICIES	Policy E3 - Transition Area Policy P1 - Renfrewshire's Places
	Policy I1 - Connecting Places
	Policy I5 - Flooding and Drainage Policy I7 – Low Carbon Developments
	New Development Supplementary Guidance 2014
	Delivering the Economic Strategy: Economic Development
	<ul><li>Criteria</li><li>Delivering the Places Strategy: Places Development Criteria</li></ul>
	<ul> <li>and Places Checklist</li> <li>Delivering the Infrastructure Strategy: Connecting Places and Flooding and Drainage</li> </ul>
	Proposed Renfrewshire Local Development Plan (2021 as
	amended) Policy E3 - Transition Areas Policy P1 - Renfrewshire's Places

Renfrewshire Council Communities, Housing and Planning Policy Board

Policy P3 - Housing Mix and Affordable Housing

Policy P6 - Open Space

Policy I1 - Connecting Places

Policy I3 - Flooding and Drainage

Policy I5 - Waste Management

Policy I7 - Zero & Low Carbon Buildings

Policy 18 - Developer Contributions

# **Draft Proposed New Development Supplementary Guidance 2019**

- Delivering the Economic Strategy: Economic Development Criteria
- Delivering the Places Strategy: Affordable Housing; Open Space; and Open Space Provision in New Developments
- Delivering the Infrastructure Strategy: Connecting Places; Provision for Waste Recycling in New Developments; Flooding and Drainage; Zero and Low Carbon Buildings; and Developer Contributions
- Delivering the Environment Strategy: Noise and Contaminated Land

# **Material considerations**

Renfrewshire's Places Residential Design Guide March 2015

# PLANNING ASSESSMENT

The application site is covered by **Policy E3 'Transition Areas'** of both the Adopted and Proposed Renfrewshire Local Development Plans to support a range of uses, so long as they can co-exist with existing surrounding development, having no significant impact on the character or amenity of the surrounding area.

In this regard, the area is characterised by a mix of uses including residential units, a bowling club, a school as well as business and commercial uses all of which currently co-exist well within the mixed use area.

The principle of development is therefore considered to be acceptable for the location, subject to further consideration against all other relevant policies in both the current Adopted Local Development Plan and the Proposed Local Development Plan.

Policy P3 of the Proposed Renfrewshire Local Development Plan is applicable to the assessment of the proposals, as it seeks to ensure that on residential sites, a mix of housing types are encouraged to meet current and future housing needs and support sustainable mixed communities in Renfrewshire.

In this case, the nature of the development is in accordance with the above policies. The dwellings provide a range of house types and size appropriate for the housing market area including and an element of affordable provision for Sanctuary Housing Association, in line with Renfrewshire's Strategic Housing Investment Plan and Renfrewshire

Local Housing Strategy.

Considering Policy P6 – Open Space, of the Proposed Renfrewshire Local Development Plan, the northern portion of the site incorporates a former informal pitch area which has not been in active use since the closure of the industrial operation. The pitch was also only initially provided for the use of employees, however over a period of time the site owners installed goal posts and it became a home pitch for one of the local teams. The local team in question now utilises alternative facilities.

To mitigate against this loss of this pitch to the local area and also to comply with the Proposed Local Development Plan, the applicant undertook an extensive and comprehensive review of pitch provision along with need and demand in the area.

In seeking to meet the requirements of SportScotland, in relation to the loss of an outdoor sports facility, the applicant will make a payment of £130,000 compensatory monies to be used in the creation of new pitch facilities in the local area. It is proposed this payment will be used to build a small-sided synthetic training pitch adjacent to the main full-size 3G pitch at the Mossedge Village, some 500m from the site. As such it is considered that the proposal complies with Scottish Planning Policy, and SportScotland has no objection to the application on the condition that the compensatory measures referred to are secured through an appropriate legal mechanism attached to the permission to ensure their timely delivery. This legal mechanism will be a Section 75 contribution and a contract between the developer and Linwood Community Development Trust.

With regard to the detailed design, layout and access arrangements, the following requires to be considered:

### Residential Amenity

The layout creates a residential environment which respects privacy, provides a good outlook, with appropriate garden sizes and overall a good and well considered development pattern. The development is augmented by the retention and maintenance of existing trees and the planting of new trees and additional landscaped features, particularly to the south at the border with the Black Cart.

The layout is considered acceptable, achieving a good level of amenity and the creation of a safe and pleasant environment. The development would adequately respond to the surrounding areas, by achieving appropriate residential frontage and streetscape as well as appropriate connections and links.

# Connectivity and access to Spaces and, Streets

The layout incorporates good, well looked over, lit pedestrian links. The roads incorporated into the layout provide traffic calming measures including; varying road widths, breaks in roadway and changes in road material to ensure pedestrian safety in a key principle in terms of movement around the site.

Access to the site for vehicles would be taken from Napier Street, as per the existing road network layout, in the interests of sustainability (utilisation of existing infrastructure), with upgrading to be undertaken as necessary.

In addition to the above, the developer has included the access road on Napier Street within the application site boundary in order to provide improvements to the existing access to the proposed development. Currently the access road is in a poor condition given the previous use of this site for manufacturing purposes. Overall, this enhancement would also benefit the wider area in terms of amenity and outlook.

Sufficient residential and visitor parking would also be provided and dispersed throughout the site and be in line with all guidelines.

The representation regarding this proposal highlights pedestrian and traffic safety and this has been addressed above in relation to the proposed development. The Director of Environment & Infrastructure (Roads) has no objections to the layout.

### Design, Plot Configuration and Finishing Materials

In terms of density and form the units, a range of choice of units, sizes and tenure has been provided by the development.

Finishing materials proposed are complementary to the surrounding area.

# **Boundaries and Open Space**

The development proposes the retention of an area of woodland to the south and south east with a sustainable drainage feature area close to the site entrance and a designated open space/ play area located to the northern portion of the site also, enhancing the amenity of the development.

Soft (hedging & shrubbery) boundary treatments are to feature around and within the development.

# Water Management and Site Levels

The drawings and documentation submitted adequately address the requirements for drainage and sewerage provision at the site, to the satisfaction of SEPA and Scottish Water.

Considering the provisions of **Policy I7**, the applicant has provided an Energy and Sustainability Statement which outlines a number of measures to be implemented in the design and build of the proposed dwellings which would ensure the development contributes to the Scottish Government's renewable targets, including solar panels.

In order to support the development and mitigate against the loss of an informal area of open space associated with the former use, the applicant has agreed to enter into a Section 75 legal agreement in accordance with the provisions of **Policy I8 'Developer Contributions'**. The terms of this requirement are outlined above.

### Conclusion

In summary, it is considered that the proposal would be in a sustainable location within an area allocated for development in the Adopted and Proposed Renfrewshire Local Development Plans.

It would deliver a well-designed housing site within an appropriate setting and would support the objectives of Renfrewshire's Local Housing Strategy and Strategic Housing Investment Plan.

# RECOMMENDATION

Disposed to Grant Subject to Conditions and a Section 75 Legal Agreement

# **Reason for Decision**

The proposal accords with the provisions of the Development Plan and there were no material consideration which outweighed the presumption in favour of development according with the Development Plan.

A Section 75 Agreement requires to be concluded to secure financial contributions in relation to open space provision.

#### **Conditions**

- 1. That no development works shall commence on site until the applicant submits for the written approval of the Planning Authority:
  - a) a Site Investigation report (characterising the nature and extent of any soil, water and gas contamination within the site); and, if remedial works are recommended therein
  - b) a Remediation Strategy and Implementation Plan identifying the proposed methods for implementing all remedial recommendations contained with the site investigation report prepared in accordance with

current authoritative technical guidance.

Reason: To ensure that the site will be made suitable for its proposed use.

- 2. Prior to commencement of use of the facility hereby approved, the developer shall submit for the written approval of the Planning Authority:
  - a) a Verification Report confirming completion of the works specified within the approved Remediation Strategy and Implementation Plan; or
  - b) where remediation works are not required but soils are to be imported to site, a Verification Report confirming imported materials are suitable for use.

Reason: To demonstrate that works required to make the site suitable for use have been completed.

3. Prior to the commencement of any development works on site, the developer shall submit for the written approval of the Planning Authority a noise assessment to determine the impact of noise sources on the development. The noise assessment shall be undertaken using appropriate methodology and taking cognisance of the quantitative and qualitative means of assessment, as described within the Scottish Government's Technical Advice Note: Assessment of Noise. Appropriate mitigation shall be included as part of the noise assessment. The quoted levels shall be achieved as described, unless otherwise agreed in writing with the Planning Authority.

Reason: In the interests of residential amenity.

4. That before development starts, full details of the design and location of all fences and walls to be erected on the site shall be submitted to, and approved in writing by, the Planning Authority.

Reason: These details have not been submitted.

5. Prior to the occupation of each dwellinghouse hereby permitted, all boundary treatments associated with the dweelinghouse, approved under the provisions of condition 4 shall be erected;

Reason: To safeguard the amenity of future residents.

6. That before any development of the site commences a scheme of landscaping shall be submitted to and approved in writing by the Planning Authority; the scheme shall include:- (a) details of any earth moulding and hard landscaping, grass seeding and turfing; (b) a scheme of tree and shrub planting, incorporating details of the number, variety and size of trees and shrubs to be planted; (c) an indication of all existing trees and hedgerows, plus details of those to be retained, and measures for their protection in the course of development, and (d) details of the phasing of these works.

Reason: In the interests of the visual amenity of the area and to avoid endangering the safe movement of aircraft and the operation of Glasgow

Airport through the attraction of birds and the increase in the bird hazard risk of the application site.

7. That prior to occupation of the last dwellinghouse within the development hereby permitted, all planting, seeding turfing and earth moulding included in the scheme of landscaping and planting, approved under the provisions of Condition 6 above, shall be completed; and any trees, shrubs, or areas of grass which die, are removed, damaged, or diseased within 5 years of the completion of the development, shall be replaced in the next planting season with others of a similar size and species.

Reason: In the interests of amenity.

8. Notwithstanding the permission hereby given, no construction works shall take place on site until the developer confirms in writing to the Planning Authority that a connection to the public sewer for foul drainage has been achieved.

Reason: To ensure adequate drainage from the development.

9. Prior to the occupation of any dwelling hereby approved, the developer shall provide traffic calming measures on Napier Street from the junction of Dunlop Street to the development site. The traffic calming shall incorporate pedestrians crossing facilities where possible, and extend the give way line for Napier Gardens to improve sightlines.

Reason: In the interests of traffic and pedestrian safety.

10. Prior to the commencement of any construction works on site, the developer shall provide for the written approval of the Planning Authority a Construction Traffic Management Plan with robust measures to minimise the impact of the construction phase.

Reason: In the interests of traffic and pedestrian safety.

- 11. Prior to commencement of any construction works on site, the developer shall submit for the written approval of the Planning Authority, full details of the Locally Equipped Play Area (LEAP) to be provided within the curtilage of the site. Thereafter, the LEAP shall be constructed in accordance with the detail finally approved, prior to occupation of the last dwelling within the development hereby approved.
- 12. That prior to the commencement of development, the applicant shall submit for the written approval of Renfrewshire Council as Planning Authority, an Arboricultural Method Statement and Tree Management and Maintenance Plan for the site. For the avoidance of doubt, the Arboricultural Method Statement shall contain details of the existing trees, shrubs, hedgerows and how the trees will be retained and protected (and measures for their protection) on site through the construction phase and future use of the site along with a comprehensive Tree Management and Maintenance Plan which will contain details on the monitoring of growth and condition of existing trees. As well as this there is the requirement for a scheme of new tree, shrub and hedge planting and grass seeding and/or turfing; measures

to promote biodiversity gain at the site, the phased implementation of the proposed landscaping, and details of the management and maintenance of landscaped areas. The scheme thereafter approved shall be implemented on site in accordance with the phasing plan, and maintained thereafter in accordance with the maintenance details.

Reason: To ensure that works are undertaken to a satisfactory standard in the interests of natural heritage and to ensure a suitable landscape strategy is developed for the site in the interests of visual amenity and biodiversity.

Local Government (Access to Information) Act 1985 - Background Papers For further information or to inspect any letters of objection and other background papers, please contact Sharon Marklow on 0141 618 7835.

# **Planning Application: Report of Handling**

Reference No. 19/0456/PP



# **KEY INFORMATION**

Ward: (11)

Bishopton, Bridge of Weir, Langbank

**Applicant:** L&S Homes

Registered: 2 July

2019

# **RECOMMENDATION**

Grant subject to conditions

Alasdair Morrison Head of Economy and Development Report by Head of Economy & Development

PROSPECTIVE PROPOSAL: Erection of 39 dwellinghouses

and associated infrastructure

**LOCATION:** Yard A, Station Road, Bridge of Weir

**APPLICATION FOR:** Full Planning Permission



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# **IDENTIFIED KEY ISSUES**

- The application site is identified by Policy P1 –
  Renfrewshire's Places of both the Adopted Renfrewshire
  Local Development Plan (2014) and the Proposed
  Renfrewshire Local Development Plan (2021 as modified)
  and Policy P2 Housing Land Supply in the Renfrewshire
  Local Development Plan (2021 as modified).
- 550 representations have been received.
- There have been no objections from consultees.
- The development will provide a range and choice of house types within the area. The form, siting, design density, external finishes, and layout of the propose development is acceptable.
- Adequate parking has been provided together with good connections to walking, cycling and public transport networks.

# REPORT OF HANDLING FOR APPLICATION 19/0456/PP

SITE ADDRESS	Yard A, Station Road, Bridge of Weir
PROPOSAL	Erection of 39 dwellinghouses and associated infrastructure
RECOMMENDATION	Grant subject to conditions.
INTRODUCTION	This report relates to an application for 39 dwellinghouses. This is a matter which falls within the Council's Scheme of Delegation, to be determined by an Appointed Officer.
	However, a request has been submitted by three Members, within 21 days of an application appearing on the Weekly List, that the matter be removed from the Scheme of Delegation for determination by the Board.
	This request was submitted in line with the Scheme submitted to Scottish Ministers and approved by Council on 1 March 2018 and has been subject to discussion between the Convenor of the Communities Housing & Planning Board and the Head of Economy and Development who have agreed that in this instance it would be appropriate for the Board to consider this application.
PROPOSAL	The proposal comprises the erection of 39, 2 storey dwellings including terraced, semi-detached, and detached properties with associated gardens, parking, and amenity space.
	To the east of the site a junction is proposed to allow direct access to the site from the A761. The existing cycle path would meander through the site.
	The dwellings would be finished in off white roughcast with feature areas of reconstituted stone, grey concrete roof tiles and traditionally proportioned white framed windows.
	There would be a total of 95 parking spaces, 2 spaces per dwelling and 17 visitor parking spaces.
	The site is currently occupied by a coal merchants which contains a timber framed and clad goods shed. Running east-west along the southern edge of the site is route 75 of the National Cycle Network. The remainder of the site is disused railway sidings and embankment consisting of unkempt ground.
	Two storey post war housing is situated to the north and amenity space in the form of recreational grounds and play area is located to the east. Across the A761, to the south, lies 1880's -1910's 2/3 storey residential dwellings of various styles set in wooded grounds which rises significantly from the level of the site.
Renfrewshire Council C	Communities, Housing and Planning Policy Board Page 2

# PLANNING HISTORY No previous applications. CONSULTATIONS: Bridge of Weir Community Council - Object to the proposal for the following reasons; • re-routing the cycle track through a residential development will act as a deterrent to its use; the proposal would negate any possibility of a future rail link through Bridge of Weir; poor public transport service provision: inadequate access/egress points to and from the development and impact on surrounding road network; inadequate educational provision at local schools; loss of the existing coal merchants, a valuable local amenity. Scottish Water - No objection. Environment and Infrastructure Services (Roads) - No objection subject to conditions. Environment and Infrastructure Services (Design Services) - No objection subject to conditions. Communities & Housing Services (Environmental Protection) - No objection subject to a conditions. Children's Services - No objection. **Inverciyde Council -** Have raised concerns in relation to the impact of the proposal on the potential re-opening of the railway line to Kilmacolm and its impact on the national cycle network route in terms of attractiveness and operation. Paisley & Gryffe Transport Forum- Object as the proposed development includes building on the route of the old rail track solum and thereby removing any potential for a re-opened rail link through Bridge of Weir. REPRESENTATIONS 550 representations have been received. A summary of the concerns raised is provided below and addressed in the assessment of the report: The proposed development includes building on the route of the old rail track solum, hence removing any potential for a reopened rail link through Bridge of Weir. The re-routing of the cycle path could be a deterrent to its active use by walkers and cyclists and would divert a traffic free protected cycle path across a busy road. There is already a strain on the current school provision and facilities which additional residential development would exacerbate this issue.

- The proposal would result in an increase in traffic in and around the area which is already currently over loaded.
- The proposal would result in the loss of a valuable local amenity and flora and fauna would be lost as a result of this application.
- The existing site is currently supplying jobs and amenities for local residents and acts as an overspill car park for surrounding facilities. A valuable facility which would be lost from the village.
- The loss of the tree line on the approach to the village would destroy its character and the retaining wall would be an eyesore.
- Both access points to the proposed site are dangerous.
- The proposal does not include provision of affordable housing.
- The buildings proposed have no architectural originality and are not in keeping with their surroundings.
- The impact on the local park has not been considered as part of this proposal.

# DEVELOPMENT PLAN POLICIES

# Adopted Renfrewshire Local Development Plan 2014

Policy P1: Renfrewshire's Places

Policy I1: Connecting Places

Policy I5: Flooding and Drainage

Policy I7: Low Carbon Development

# **New Development Supplementary Guidance 2014**

- Delivering the Paces Strategy: Affordable Housing and Open Space Provision in New Developments
- Delivering the Infrastructure Strategy: Connecting Places and Flooding and Drainage

# Proposed Renfrewshire Local Development Plan (2021 as modified)

Policy P2: Housing Land Supply Sites

Policy P3: Housing Mix and Affordable Housing

Policy I1: Connecting Places

Policy I5: Waste Management

Policy I7: Zero and Low Carbon Buildings

# **Draft New Development Supplementary Guidance 2019**

- Delivering the Places Strategy: Affordable Housing and Open Space Provision in New Developments
- Delivering the Infrastructure strategy: Connecting Paces
- Provision for Waste recycling in New Developments; and Flooding and Drainage
- Delivering the Environment Strategy: Noise and Contaminated

Renfrewshire Council Communities, Housing and Planning Policy Board

Page 4

#### Land

# **Material considerations**

Renfrewshire's Places Residential Design Guide March 2015.

# PLANNING ASSESSMENT

The site is an allocated housing site and contributes towards meeting Renfrewshire's Housing Need and Demand. On such sites the Council supports development for housing where its design would comply with the criteria for implementing the spatial strategy and the Councils New Development Supplementary Guidance.

Policy P3 of the Proposed Renfrewshire Local Development Plan is also applicable to the assessment of the proposal, as it seeks to ensure that on residential sites, a mix of housing types are encouraged to meet current and future housing needs and support sustainable mixed communities in Renfrewshire.

In principle, the nature of the development is considered acceptable in this location and to be in accordance with the policies outlined above, in that the proposal has sought to provide a range of house types both in size and design with a variety of terraced, semi-detached, and detached properties.

With regard to the detailed design, layout and access arrangements the following should be considered:

# Residential amenity

The proposal has a good layout which fits in well with the surrounding area and landscape. The layout addresses connection to the wider area and includes good linkages which encourage pedestrian and cycle activity along routes which will be passively overlooked.

The development has a clear and defined structure and a scale, height and massing complementing the surrounding environment with a density appropriate to this location.

The proposal comprises a residential layout which respects privacy, provides a good outlook, with appropriate garden sizes and areas of open space. The layout is considered to achieve a good level of amenity for each dwelling.

## Streets and Surface Finished

The design of the proposals creates a good place to live and enabling safe movement through the development and to the surrounding area.

**Road/Cycle/Pedestrian Network and Access to Amenity Spaces**Pedestrian and cycle links are integral to the proposal and provide a permeable layout for pedestrians and cyclists.

In this regard the incorporation of the cycle path provides an enhanced cycle route and increases the visibility of NCR 75, at this location linking the site to the wider NCR network. The re-aligned route through the development would provide a good surface with views over the open

countryside to the east and a portion of the route would be well overlooked by dwellings which would improve a sense of safety to users.

Pedestrian links, placed at key points in the site, allow for access to nearby developments and amenity spaces while also encouraging movement through the site creating a walkable 20 minute neighbourhood.

The applicant has submitted a plan in support of the proposal demonstrating safe routes to school, illustrating an overall walking distance of 0.7 miles to the local primary school with an average walking time of 13 minutes.

Access to the site for vehicles would be taken from the A761 with an appropriate junction connection provided and from Station Road onto the junction with Lintwhite Crescent and Main Street. Environment and Infrastructure Services (Roads) has offered no objection to the proposal and is satisfied that the layout of the proposal is acceptable, subject to conditions.

Adequate parking including visitor parking would be dispersed throughout the site with a total of 95 parking spaces including 17 visitor parking spaces.

# Design, Plot Configuration and Finishing Materials

The access road runs along the northern edge of the site, bordering the cycle path enabling detached houses to be placed to the south of the road with private gardens to the rear. This provides a road frontage while making the most of the views to the north east enhanced by the higher level of the site.

Dwellings plots are appropriate and the primary material on the proposed elevations is off white roughcast, with reconstituted stone which will complement the character of the surrounding area.

The applicant has submitted a sustainability statement in support of the proposal confirming that a 15% improvement on the Scottish Technical Standards. Various sustainable design elements will be incorporated into the units and layout. Compliance with the sustainability statement would form a condition of any consent granted.

# Boundaries and open space

Key areas such as the site entrance and amenity spaces would feature masonry or wet/dry roughcast walls to match elevational treatments.

To the east of the site the development is augmented by the retention and maintenance of existing trees and the planting of new trees and additional landscaped features, integrating the proposals with the open land located further to the south and east and the surrounding area generally.

Additional planting would be undertaken on the boundaries of the site to

the north west and south and at key areas of public open space throughout the development.

Further planting would take the form of low-level hedging to define front gardens to the detached dwellings when entering the site.

# Landscaping

The site was once the site of Bridge of Weir station and railway sidings and over the years the undeveloped areas have self-seeded leading to shrub and tree cover, most notably on the boundaries and within pockets on the southern and south - eastern end of the site. The eastern portion of the site has dense shrubbery with much of it inaccessible to the public.

A tree survey was submitted in support of the proposal which categorised and assessed all trees on site. The survey did not note the presence of any ancient or veteran trees on the site and there is no tree protection order covering any trees on this site. The trees are either of moderate, or low quality, many requiring significant maintenance works in order to survive.

In recognition of the importance of ecosystems, biodiversity and landscaping within urban areas, the detailed specification of the planting scheme would form a condition of any planning permission granted. The landscaping proposals contained within site layout are considered to appropriately demonstrate that an acceptable level of residential amenity and retention of existing habitats can be achieved, and that the development can be set within an appropriate context.

# Water Management

The drawings and documents submitted adequately address the requirements for drainage and sewerage provision at the site, to the satisfaction of Environment and Infrastructure Services (Design Services).

# Representations not already addressed in report

In response to the points of objection not covered above, the following should be considered:

With regard to the potential for rail services to be reintroduced along the disused rail line to serve Bridge of Weir and beyond, it is considered that this site and many others along the line of the previous track would be required in order to achieve the re-opening of this route. This would prove challenging in engineering and environmental terms to re-open the line and provide the necessary infrastructure along the length of the route given other developments/land uses along its entire length.

This route is not protected as a future rail route in the Local Development Plan and through two iterations of preparing the Local Development Plan, the Scottish Government or any associated Key Agencies, has never requested the preservation of this route through the Plan.

Regarding the existing use on part of the proposed site, the application site is designated through the Adopted and Proposed Local Development Plan as a site where the continuation of the built environment is acceptable in principle. Again the site has been considered through two Examinations by Reporters of the Scottish Government. In the more recent Examination concluded in February 2021 the Reporter did not make any modification to this site in the Plan and therefore the zoning of Policy P2 - Housing Land Supply remains, with this site being considered as an effective housing site as part of the housing land supply for Renfrewshire.

Concerns raised regarding the impact on the local park have been considered as part of this proposal. The accessibility of the local park would not be affected by the proposal with the main impact being views from the park towards the development proposed. Although the development would be in an elevated position overlooking the park, it would be set within a comprehensive landscaping scheme and would be viewed against the existing backdrop of housing and woodland on Kilbarchan Road.

In relation to the provision of affordable homes on the site, Policy P3 of the Proposed Renfrewshire Local Development Plan (2021 as **modified)** requires affordable housing on all residential developments where 50 or more dwellings are proposed. As the proposal is for 39 new residential units, there is no requirement for affordable units on this site. The applicant has provided a range of house types to ensure an appropriate housing mix on this site.

With regards to the impact on educational provision/resources, Children Services have confirmed there is capacity in the local schools to accommodate this proposal.

# Conclusions

In summary, it is considered that the proposal would create a quality residential development on a brownfield site on the edge of Bridge of Weir within an area allocated for residential purposes in the Development Plan.

In view of the above, it is considered that the propose development would comply with Policies contained within the Adopted Renfrewshire Local Development Plan (2014) and the associated Supplementary Guidance and the Proposed Renfrewshire Local Development Plan (2021 as modified and the Draft Supplementary Guidance.

RECOMMENDATION | Grant subject to conditions

# **Reason for Decision**

The proposal accords with the provisions of the Development Plan and there were no material consideration which outweighed the presumption in favour of development according with the Development Plan.

Renfrewshire Council Communities, Housing and Planning Policy Board

Page 8

### **Conditions**

- 1. Prior to the commencement of any construction works on site the developer shall provide for the written approval of the Planning Authority:
  - a) a site investigation report, characterising the nature and extent of any land, water, and gas contamination within the development, and
  - b) a remediation strategy/method statement, identifying the proposed measures to implement all remedial recommendations contained within site investigation reports.

Reports shall be prepared in accordance with BS10175:2011 - Investigation of potentially contaminated sites - Code of Practice, Planning Advice Note 33 (PAN33) and the Council publication "An Introduction to Land Contamination and Development Management" and be submitted to, and approved in writing by, the Planning Authority; and these reports shall form part of any submission for the approval of matters specified in conditions.

Reason: To ensure that the site will be made suitable for its proposed use.

- 2. Prior to the occupation of any unit within an identified phase of development, the developer shall provide for the written approval of the Planning Authority:
  - a) a Verification Report confirming completion of the works specified within the approved Remediation Strategy for that phase of development; or
  - b) if remediation works are not required but soils are to be imported to site, a Verification report confirming imported soils are suitable for use on the site shall be submitted to the Planning Authority and approved in writing.
  - Reason: To demonstrate that the works necessary to make the site suitable for use have been completed.
- 3. That the drainage arrangements, including SUDs, shall be implemented in accordance with the details contained within the Drainage Impacts Assessment by Woolgar Hunter dated 10/03/2021 and drawing 'Proposed Drainage Strategy'. These drainage arrangements shall be formed and fully operational prior to the occupation of the last dwelling hereby approved.
  - Reason: In the interests of residential amenity and to ensure that the site drainage arrangements are implemented in a sustainable manner.
- 4. That before any development of the site commences a scheme of landscaping shall be submitted to and approved in writing by the Planning Authority. The scheme shall include:- (a) details of any earth moulding and hard landscaping, grass seeding and turfing; (b) a scheme of tree and shrub planting, incorporating details of the number, variety and size of trees and shrubs to be planted; (c) an indication of all existing trees and hedgerows, plus details of those to be retained, and measures for their

protection in the course of development, and (d) details of the phasing of these works:

Reason: In the interests of the visual amenity of the area.

5. That prior to occupation of the last 2 dwellinghouses within the development hereby permitted, all planting, seeding turfing and earth moulding included in the scheme of landscaping and planting, approved under the terms of condition 4 above, shall be completed; and any trees, shrubs, or areas of grass which die, are removed, damaged, or diseased within 5 years of the completion of the development, shall be replaced in the next planting season with others of a similar size and species;

Reason: In the interests of amenity.

6. That before development starts, full details and/or samples of the facing materials to be used on all external walls and roofs shall be submitted to, and approved in writing by, the Planning Authority. Thereafter only the approved materials shall be used in the development of the site.

Reason: These details have not been submitted.

7. That before development starts, details of the surface finishes to all parking and manoeuvring areas shall be submitted to, and approved in writing by, the Planning Authority. Thereafter only the approved materials shall be used in the development of the site.

Reason: These details have not been submitted.

8. That before development starts, full details of the design and location of all fences and walls to be erected on the site shall be submitted to, and approved in writing by, the Planning Authority;

Reason: These details have not been submitted.

9. Prior to the occupation of each dwellinghouse hereby permitted, all boundary treatments associated with the dweelinghouse, approved under the provisions of condition 8 shall be erected:

Reason: To safeguard the amenity of future residents.

10. That the development hereby approved shall be implemented in line with the Bridge of Weir Sustainability Statement by Norr Architecture, to the satisfaction of the Planning Authority.

Reason: In the interests of low carbon development and sustainability.

11. That prior to the commencement of development, the applicant shall submit for the written approval of Renfrewshire Council as Planning Authority, an Arboricultural Method Statement and Tree Management and Maintenance Plan for the site. For the avoidance of doubt, the Arboricultural Method Statement shall contain details of the existing trees,

shrubs, hedgerows and how the trees will be retained and protected (and measures for their protection) on site through the construction phase and future use of the site along with a comprehensive Tree Management and Maintenance Plan which will contain details on the monitoring of growth and condition of existing trees. As well as this there is the requirement for a scheme of new tree, shrub and hedge planting and grass seeding and/or turfing; measures to promote biodiversity gain at the site, the phased implementation of the proposed landscaping, and details of the management and maintenance of landscaped areas. The scheme thereafter approved shall be implemented on site in accordance with the phasing plan, and maintained thereafter in accordance with the maintenance details.

Reason: To ensure that works are undertaken to a satisfactory standard in the interests of natural heritage and to ensure a suitable landscape strategy is developed for the site in the interests of visual amenity and biodiversity.

Local Government (Access to Information) Act 1985 - Background Papers For further information or to inspect any letters of objection and other background papers, please contact Sharon Marklow on 0141 618 7835.

Page 446 of 462

# **Planning Application: Report of Handling**

Reference No. 20/0813/LB



# **KEY INFORMATION**

Ward: (9) Johnstone North, Kilbarchan, Howwood and Lochwinnoch

**Applicant:** Graiseley Investments Ltd

Registered: 4 December 2020

# **RECOMMENDATION**

Grant subject to conditions

Alasdair Morrison Head of Economy and Development Services Report by Head of Economy & Development

PROSPECTIVE PROPOSAL: Demolition of C Listed

Building

**LOCATION:** St Joseph's Nursing Home Dormitory Block, St Joseph's Nursing Home, Kilbirnie Road, Lochwinnoch

**APPLICATION FOR:** Full Planning Permission



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# **IDENTIFIED KEY ISSUES**

- The application site is identified by Policy ENV1 and ENV3 of both the Adopted Renfrewshire Local Development Plan (2014) and the Proposed Renfrewshire Local Development Plan (2021 as modified).
- 1 representation in support of the proposal has been received.
- There have been no objections from consultees.
- The proposal accords with the relevant provisions of the Adopted Renfrewshire Local Development Plan and Scottish Historic Environment Policy Statement as sufficient evidence has been provided to satisfy the relevant tests in relation to demolition of listed buildings and it has been demonstrated that St Joseph's dormitory building is beyond viable conversion, refurbishment, or reuse.

# REPORT OF HANDLING FOR APPLICATION 20/0813/LB

SITE ADDRESS:	St Joseph's Nursing Home Dormitory Block, St Joseph's Nursing Home, Kilbirnie Road, Lochwinnoch
PROPOSAL:	Demolition of C Listed Building
RECOMMENDATION	Grant subject to conditions.
PROPOSAL	This application seeks listed building consent for the demolition of a category C listed building, 'the dormitory building', located within the former St Joseph's College Missionary site, which until its closure in 2005 operated as a Care Home.
	The principal reason for seeking the demolition of the dormitory building is due to its very poor condition. Structural surveys undertaken concluded that the dormitory building is a dangerous building and economic repair is not viable.
	The building is described in its listing as an 8 bay, 3 storey, rectangular- plan hospital ward block and plain Art-Deco style built in 1936 as a later addition to the site.
	The frontage of the rectangular block remains along with a later addition of a stairwell/lift shaft which is conventional and utilitarian in its appearance.
	The rear of the hospital block building has fell away, with the rubble remaining as mounds to the rear of the building and the internal areas of the building exposed.
PLANNING HISTORY	07/0725/LB – Conversion of existing building to form 30 flats and selective demolition of outbuildings, upgrading of access roads, car parking and associated landscaping. Granted subject to conditions on 8 April 2008.
	07/0724/PP – Conversion of existing building to form 30 flats and selective demolition of outbuildings, upgrading of access roads, car parking and associated landscaping. Granted subject to conditions on 25 April 2008.
CONSULTATIONS:	Historic Environment Scotland (HES) – No objections.
REPRESENTATIONS	One representation in support of the proposal has been received which outlines that the building is semi-derelict and in a partially demolished state which is a danger to children living in the immediate vicinity and to local residents generally.
DEVELOPMENT PLAN POLICIES	Renfrewshire Local Development Plan 2014 Policy ENV3 - Built Heritage

Renfrewshire Council Communities, Housing and Planning Policy Board

# **New Development Supplementary Guidance**

Delivering the Environment Strategy: Listed Buildings and Conservation Areas.

# Proposed Renfrewshire Local Development Plan (2021 as modified)

Policy ENV3 – Built and Cultural Heritage

# **Draft New Development Supplementary Guidance 2019**

Delivering the Environment Strategy: Listed Buildings and Conservation Areas.

### **Material considerations**

The Scottish Historic Environment Policy Statement and associated Managing Change in the Historic Environment Guidance - Demolition.

# PLANNING ASSESSMENT

In the case of applications for the demolition of listed buildings the Historic Environment Scotland Policy Statement states that no listed building should be demolished unless it can be clearly demonstrated that every effort has been made to retain it.

Historic Environmental Scotland's Policy sets out that Planning Authorities should only approve such applications where they are satisfied that:

- (a) The building is not of special interest; or
- (b) The building is incapable of repair; or
- (c) The demolition of the building is essential to delivering significant benefits to economic growth or the wider community; or
- (d) The repair of the building is not economically viable and that it has been marketed at a price reflecting its location and condition to potential restoring purchasers for a reasonable period.

These four tests are re-stated in Renfrewshire Council's New Development Supplementary Guidance.

Historic Environmental Scotland's Policy Statement and the New Development Supplementary Guidance requires that only **one** of these four tests be satisfied.

When the proposed demolition is assessed against these requirements the following conclusions can be made:

# (a) The building is not of special interest

The dormitory building is different in character to the main buildings which were on this site, which comprised Garthland Mansion House and the chapel building built in 1943.

It is the largest structure on the site and the building now stands alone

after the demolition of Garthland House due to its structural condition.

It is considered that the building does not contribute to the original grouping or setting and does not relate well to the chapel building which remains on site.

The renovation that would be required to bring this unit back into use would essentially amount to re-build.

Historic Environment Scotland considers that on balance taking into account the condition and the character and appearance of the building along with the likely costs of a meaningful restoration, that they do not object to the proposal.

In considering the evidence the accompanies this application along with the consideration of Historic Environment Scotland, test (a) is therefore satisfactorily met as the building is not of a special interest on its own or as part of the remaining grouping.

# (b) The building is incapable of repair

A suite of reports has been submitted alongside the application which seek to demonstrate that the repair works required would be so invasive that any architectural character left in this building would be lost.

The reports on the building condition have highlighted major structural inadequacies and defects due to years of vacancy, general neglect, vandalism, and weathering.

The submitted reports confirm that the building is incapable of repair and conversion.

In considering the evidence the accompanies this application along with the consideration of Historic Environment Scotland, test (b) is therefore satisfactorily met.

# (c) The demolition of the building is essential to delivering significant benefits to economic growth or the wider community

With regard to benefits to the wider community, it is recognised that the building in its current condition has a negative impact on the immediate environment visually as well as the safety aspect of surrounding uses furthermore the area around the site is also that this is a route used by others such as dog walkers.

Its demolition and replacement with an appropriate residential care scheme would significantly benefit the visual amenity of the immediate area and the redevelopment of the St Joseph's site as a whole.

Removal of the dormitory block would open up the former care home site for redevelopment and the applicant has been discussing the proposals for a 40 bed care home which could facilitate the

refurbishment and renovation of the structures around the elevated walled garden as well as the important Chapel building which does have significant architectural qualities.

Historic Environment Scotland and Renfrewshire Council policies and guidance require that cognisance is taken of the importance of the building to the character or appearance of the area, and of proposals for the future of the cleared site.

Any redevelopment proposal for the site would require to demonstrate good qualities of design taking due cognisance of the local built and natural environment.

The test is therefore only partly met as although pre application proposals have been tabled and discussed, no formal application has been submitted.

A condition can be added to the listed building consent that it will require to be demonstrated that signed and binding contracts are in place to secure the redevelopment of the site following demolition.

(d) The repair of the building is not economically viable and that it has been marketed at a price reflecting its location and condition to potential restoring purchasers for a reasonable period

Historic Scotland's Managing Change Guidance Note acknowledges that consent may be granted for the demolition of a listed building that is capable of repair but where the costs of doing so mean that its repair would not be viable.

The supporting information includes viability appraisals and addresses the condition of the building.

Permission was granted for the re-development of the original Garthland House and Dormitory block in 2007. However, shortly after consent was granted the economic environment for residential development became unfavourable due to the global financial crash of 2008. In the subsequent period, the deterioration in the condition of the building, further eroded the economic viability.

The report concludes that the dormitory building is in a poor state of repair and that renovation is not viable.

Given that the building is considered to be incapable of repair and there is conclusive evidence provided in the supporting documents to demonstrate that associated costs are prohibitive, it is therefore considered that the building is inherently not economically viable to repair.

It is considered that the evidence that accompanies this application demonstrates that test (d) has therefore also been met.

	Conclusion It has been demonstrated through the accompanying supporting information that all potential scenarios for restoration have been appropriately considered and that an alternative scheme for the resultant cleared site has been discussed in detail.
	The proposal accords with the relevant provisions of the Adopted Renfrewshire Local Development Plan and Scottish Historic Environment Policy Statement as sufficient evidence has been provided to satisfy the relevant tests in relation to demolition of listed buildings and it has been demonstrated that St Joseph's dormitory building is beyond viable conversion, refurbishment, or reuse.
RECOMMENDATION	Grant subject to conditions

## **Reason for Decision**

The proposal accords with the provisions of the Development Plan and there were no material consideration which outweighed the presumption in favour of development according with the Development Plan.

#### **Conditions**

1 No demolition shall take place until it has been demonstrated to the written satisfaction of the planning authority that signed and binding contracts are in place to secure the redevelopment of the site immediately following demolition.

Reason: In the interest of amenity and to ensure that the listed building is not demolished unless approved development is to take place on the cleared site immediately following its demolition.

2 No demolition shall take place until it has been demonstrated to the written satisfaction of the planning authority that architectural features worthy of salvage have been identified and shall be salvaged through the demolition process.

Reason: To ensure that architectural features of note are saved and capable of reuse in the redevelopment of the site.

Local Government (Access to Information) Act 1985 - Background Papers For further information or to inspect any letters of objection and other background papers, please contact Sharon Marklow on 0141 618 7835.

# **Planning Application: Report of Handling**

Reference No. 21/0034/PP



# **KEY INFORMATION**

Ward: (7) Paisley Southwest

Applicant: Statkraft UK

Ltd

41 41, Moorgate

London

United Kingdom EC2R 6PP

Registered: 22/02/2021

# **RECOMMENDATION**

Refuse

Report by Head of Economy & Development

**PROSPECTIVE PROPOSAL:** Installation of greener grid park including energy management and battery storage containers with associated access, landscaping and fencing.

**LOCATION:** Site 400 Metres North West Of Sergeantlaw, Gleniffer Road, Paisley

**APPLICATION FOR: Planning Permission** 



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Alasdair Morrison Head of Economy and Development

# **IDENTIFIED KEY ISSUES**

- The site is identified within the Adopted Renfrewshire Local Development Plan (2014) as Policy P1 and the Proposed Renfrewshire Local Development Plan (2021 as modified) as Policy ENV1 – Green Belt.
- No letters of representation have been received.
- There have been no objections from consultees.

# REPORT OF HANDLING FOR APPLICATION 21/0034/PP

SITE ADDRESS:	Site 400 Metres North West Of Sergeantlaw, Gleniffer Road, Paisley
PROPOSAL:	Installation of greener grid park including energy management and battery storage containers with associated access, landscaping, and fencing
RECOMENDATION:	Refuse
PRPOSALS	This application seeks planning permission for the installation of a greener grid energy park which primarily comprises of batteries housed in storage containers with associated plant and supporting infrastructure including a new site access, landscaping, and boundary fencing.
	The application site extends to approximately 14 hectares in area. It primarily comprises of grassland, and the topography is gently sloping uphill from the north west to the south east boundary.
	The site is directly opposite Neilston substation. A mature strip of woodland bounds the site to the north east, with rolling agricultural land to the south east and grassland to the south west.
	Access to the site will be taken from Gleniffer Road. The proposed energy park is arranged around a looped internal road network.
	A total of 364 battery units are proposed. 276 battery units will be located centrally, with the associated transformers, inverter units, switch houses, coolers and other ancillary equipment flanking these containers to the north east and south west. The remaining 88 battery units will be grouped in the south west corner of the site.
	The battery storage containers are 3.0m in height, with the transforming equipment and housing up to 10.0m in height. A firewall around the transformers will measure 14.0m in height.
	The proposed boundary treatment comprises of a 2.4m palisade fence.
	A landscaping scheme comprising a mix of native shrubs, trees and hedgerows is also proposed around the periphery of the site.
	The proposed development is designed to support the flexible and resilient operation of the national grid and contribute to the decarbonisation of the electricity supply. The proposed development will store and manage the energy supply to balance supply and demand.
SITE HISTORY	Application No: 20/0353/NO Description: Erection of an Energy Management Facility Decision: Accepted.

Renfrewshire Council Communities, Housing and Planning Policy Board

	Application No: 19/0735/EO Description: Request for screening opinion as a requirement for an Environmental Impact Assessment relating to the erection of an Energy Management Facility Decision: Environmental assessment not required.  Application No: 20/0440/EO Description: Request for screening opinion as to the requirement for an Environmental Impact Assessment relating to the erection of an Energy Management Facility.
	Decision: Environmental assessment not required.
CONSULTATIONS	Glasgow Airport Safeguarding – No objections.
	National Air Traffic Services - No objection.
	Scottish Water - No objection.
	NatureScot - No objection subject to conditions.
	Scottish Power Energy Network – No objection. Exclusion zones have been incorporated around existing infrastructure.
	<b>West of Scotland Archaeology Service –</b> The site is within an area that is rich in recorded archaeological features. No objection subject to conditions.
	Glennifer Braes Country Park – The ecology survey should be extended to consider any potential impact on the Sergeantlaw Moss Site of Importance for Nature Conservation (SINC). The SINC comprises of sensitive peatland, and supports some vulnerable species including the Large Heath Butterfly.
	Communities and Housing Service (Environmental Protection) – No objection subject to conditions.
	Environment and Infrastructure Service (Roads / Traffic) – No objection subject to conditions.
REPRESENTATIONS	No representations received
CLYDEPLAN POLICIES	Clydeplan Strategic Development Plan 2017 The proposal is classified as a strategic development by virtue of the site area being in excess of 2 hectares and the generating capacity being in excess of 20MW.
	Policy 1 - Placemaking Policy 10 - Delivering Heat and Electricity Policy 14 - Green Belt Schedule 14 - Strategic Scales of Development Schedule 15 - Indicative Compatible Development
	Diagram 10 - Assessment of Development Proposals

PLAN POLICIES/ OTHER MATERIAL CONSIDERATIONS

# LOCAL DEVELOPMENT Adopted Renfrewshire Local Development Plan August 2014

Policy ENV1 - Green Belt

Policy ENV2 - Natural Heritage

Policy ENV3 - Built Heritage

Policy ENV4 - The Water Environment

Policy I1 - Connecting Places

Policy I5 - Flooding and Drainage

Policy I6 - Renewable and Low Carbon Energy Developments

Policy I7 - Low Carbon Developments

# New Development Supplementary Guidance 2014

Delivering the Environment Strategy - Environment Development Criteria, Green Belt, Archaeological Sites, Natural Heritage, Trees, Woodland and Forestry, Biodiversity, Local Designations, Contaminated Land

The Water Environment - Delivering the Infrastructure Strategy -Connecting Places, Flooding and Drainage and Renewable and Low Carbon Energy Developments

# Proposed Renfrewshire Local Development Plan 2021 (as amended)

Policy ENV1 - Green Belt

Policy ENV2 - Natural Heritage

Policy ENV3 - Built and Cultural Heritage

Policy ENV4 - The Water Environment

Policy ENV6 - Natural Resources (Minerals and Soil)

Policy I1 - Connecting Places

Policy 13 - Flooding and Drainage

Policy I4 - Renewable and Low Carbon Energy Developments

# New Development Supplementary Guidance 2019

Delivering the Environment Strategy - Green Belt, Natural Heritage, Archaeological Sites, Local Designations, Contaminated Land, The Water Environment and Natural Resources (Soil)

Delivering the Infrastructure Strategy - Connecting Places, Flooding and Drainage and Renewable and Low Carbon Energy **Developments** 

# Material considerations

# National Planning Framework 3 (NPF)

States that planning will play a key role in delivering on the Scottish Governments targets on carbon emission reduction and facilitating the transition to a low carbon economy.

Electricity grid enhancements will facilitate increased renewable electricity generation across Scotland. However, the environmental impacts of this type of infrastructure require careful management.

# Scottish Planning Policy (SPP)

The planning system should support the transformational change to a low carbon economy and support the development of a diverse range of electricity generation including the expansion of renewable energy generation capacity.

Development should be guided to appropriate locations, and advice should be given on the issues that will be taken into account when specific proposals are being assessed.

With respect to green belt designations, SPP states that local development plans should describe the types and scales of development which would be appropriate within a green belt.

# PLANNING ASSESSMENT

# National Planning Framework 3 (NPF)

The principle of the proposed development complies with the NPF aspirations for the planning system to facilitate the transition to a low carbon economy.

The proposed development is required to support the transition towards a low carbon energy network based on a mix of renewable energy sources.

# **Scottish Planning Policy**

The proposed development complies with Scottish Planning Policy in principle as it will support the transition to a low carbon economy.

The development will support the operation of the national grid as it transitions towards a greater proportion of electricity being generated from low carbon but intermittent renewable sources.

The development provides greater flexibility to the national grid and allows it to manage and balance the peaks and troughs associated with intermittent renewable sources. Energy stored at the facility can be fed into the grid at times when demand exceeds supply. This provides resilience to the grid system and facilitates the expansion of energy generation from renewable sources.

The development will therefore allow Renfrewshire to further contribute towards the achievement of national renewable energy targets.

# Clydeplan Strategic Development Plan 2017

The proposed development supports the transition towards the generation of more electricity by renewable sources.

At a strategic level the development will therefore contribute positively to the creation of a safe and pleasant, resource efficient and resilient city region.

The proposed development is necessary piece of infrastructure in this regard.

The development will therefore support the Clydeplan vision and spatial development strategy.

# Adopted Local Development Plan 2014

**Policy ENV1** states appropriate development within the green belt will be considered acceptable where it can be demonstrated that it is compatible with the provisions of the new development supplementary guidance.

The supplementary guidance lists several forms of development which are acceptable within the green belt in principle. This includes essential infrastructure such as electricity equipment.

The development is considered to constitute essential infrastructure as it will support the flexible and resilient operation of the national grid and facilitate the continued transition towards a low carbon energy supply.

The application site is within green belt in an area adjacent to existing infrastructure including the Neilston substation and a network of high voltage pylons. Proximity to this existing infrastructure was a key priority in the site selection process and provides justification in principle for the development to be located within a green belt location.

The proposal must thereafter be assessed against the **Green Belt Development Criteria**.

The development will not result in the loss of prime quality agricultural land or agricultural land of lesser quality that is locally important.

The development requires a new access to be formed onto Gleniffer Road. The applicants have submitted plans which show the access and associated visibility splays can be accommodated.

It is not envisaged that the development will generate a significant pollution risk to the public water supply or water courses. A Sustainable Drainage Strategy has been developed to manage surface water, and a condition will be attached to ensure the construction and operation of the facility accords with SEPA guidance on pollution prevention.

With respect to landscape and visual impact, the row of trees which bounds the north east of the site screen views from this direction. The rising topography screens views from the south. Views from the north west are screened by the existing substation and a row of conifer trees.

The proposed landscape strategy includes the planting of a hedgerow along the site frontage. The hedgerow is likely to soften the frontage of the site.

There are though open views of the site from the south west, and the development will be prominent within the landscape given the scale

of some of the component infrastructure. While some existing planting to the south west and the proposed additional landscaping will soften the appearance of the development over time, they are unlikely to screen these taller elements from view.

It is acknowledged that the landscape in this area already contains electricity infrastructure. However, the majority of the existing components (with the exception of the network of pylons) are located on the northern side of Gleniffer Road. This includes the existing sub-station, and the recently approved Grid Stability Facility (planning application 20/0793/PP).

With respect to cumulative impact of additional infrastructure, it is considered that this can best be absorbed within the landscape by coalescing development on the northern side of the road. The proposed development will significantly alter the existing character of the land on the southern side of the road in this regard.

The development will remain prominent as the vantage points move closer to the site (vehicles travelling towards Paisley along Gleniffer Road) and will be most prominent from the Gleniffer Road frontage. It is accepted that mitigation, including landscaping and painting the infrastructure, can be put in place to soften the appearance of the development. However, it is not considered that such mitigation will suitably screen a development of this scale.

The benefits arising from the development with respect to decarbonising the electricity network are acknowledged. However, the Local Development Plan states that infrastructure must be appropriate in terms of location, siting and design having regard to individual and cumulative significant effects on landscape character and the local environment. Some components within the proposed development are of significant scale, and the applicants own landscape assessment concludes that the visual impact is in the 'major' category from certain viewpoints.

It is considered that the proposed development will be detrimental to the landscape character in this area by virtue of its prominence on the southern side of Gleniffer Road, the scale and visual appearance of the component infrastructure both on an individual and cumulative basis.

On balance it is considered that the detrimental impact on landscape character does not outweigh the positive benefits of the development.

In view of the above, the proposal is not considered to comply with the **Supplementary Guidance on Green Belt Development** and the requirement to ensure that local landscape character will be maintained.

Moving on from landscape character, it is not anticipated that there will be any significant detrimental impact on identified nature

conservation interests. As noted in the ecology report the application site (comprising of improved grassland) is of low ecological value, and no protected species were identified. Potential impact on the adjacent Sergeantlaw Moss SINC will also be mitigated through the provision of a 30m hydrological buffer zone.

The ecology survey undertaken for the development makes several recommendations including a requirement for tree protection, and clearance of vegetation to take place outwith the bird breeding season.

**Policy ENV2** states that developments must not have an adverse effect on the integrity of sites protected for their natural conservation interest.

It is noted above that the site itself is of low conservation value as it almost solely comprises of improved grassland. The primary consideration therefore is any potential impact on habitats surrounding the site.

The ecology report confirms that there are no sites of national or international designation that will be detrimentally impacted by the development. A locally designated SINC bounds the site to the south west. The SINC covers the Bardrain Glen, Sergeantlaw Moss and Glennifer Braes West area. The area to the south west of the site sits on lower ground and is made up of a sensitive peatland hydrology which supports some vulnerable species such as the Large Heath Butterfly.

The report by NatureScot points out that the peatland habitat in this area has been disrupted by man-made drainage interventions, and makes several recommendations as to how the bog can be restored. With respect to the potential impact of the proposed development, this will be mitigated by the provision of a 30m hydrological buffer zone along the south western boundary.

**Policy ENV3** states that built heritage, including sites of unscheduled archaeological interest, shall be safeguarded, conserved, and enhanced where appropriate.

The West of Scotland Archaeology Service advises that the site is within an area of known archaeological interest. To ensure that the potential for archaeological deposits at the site is appropriately investigated, it is recommended that a condition is applied to secure a programme of archaeological works.

**Policy ENV4** states that there will be support for the protection of the existing water environment and the enhancement of biodiversity, flora and fauna.

As noted under **Policy ENV2** the potential impact of the development on the sensitive hydrology associated with the SINC has been considered, and a hydrological buffer zone has been

incorporated to ensure the impact of the development is mitigated.

In view of the above, the development complies with **Policies ENV2**, **3 and 4**.

**Policy I1** states that the Council will support development proposals that give priority to sustainable modes of travel and have no significant impact on the safe and efficient operation of the local road network.

Most of the traffic generated by the development will occur at the construction phase. A construction management plan will be implemented to ensure the operation of the local road network is maintained. Traffic associated with the operational phase is primarily restricted to infrequent visits for routine maintenance, and the access infrastructure necessary to accommodate these journeys can be installed sensitively.

**Policy I5** states that new development should avoid areas susceptible to flooding and should promote sustainable flood risk management measures to ensure that flood risk is not increased elsewhere.

A condition will be attached which requires the submission of a detailed drainage design, and to ensure the approved scheme is maintained in accordance with the recommendations within the outline drainage strategy report.

**Policy I6** states that renewable and low carbon developments will be supported in principle where they are appropriate in terms of location, siting and design having regard to both individual and cumulative effects. The supplementary guidance on renewable and low carbon technologies states that the Council is supportive of an increase in the proportion of electricity produced from renewable sources.

Issues relating to effect on the local environment and landscape character and visual amenity have been addressed above.

Both Glasgow Airport Safeguarding and NATS have offered no objections to the proposed development with respect to the safe and efficient use of the airport.

Communities and Housing Services (Environmental Protection) has also offered no objection with respect to the potential impact on amenity of nearby residents subject to the submission of a noise assessment.

**Policy I7** aims to reduce the predicted carbon dioxide emissions from proposed developments.

As noted above, the proposed development will play an important role in safeguarding the flexible and resilient operation of the electricity network. It will also contribute towards modernising the

electricity network and improving capacity for renewable energy generation.

# Proposed Local Development Plan 2021 (as modified)

The policies within the Proposed Local Development Plan and the associated Supplementary Guidance generally reflect those of the currently adopted plan.

The proposed Local Development Plan introduces an additional **Policy ENV6** which refers to natural resources including minerals and soils. New developments should avoid the unnecessary disturbance of areas of peatland or carbon rich soils.

This policy is relevant given the presence of peat deposits adjacent to the site.

As noted above, the potential impact on the adjacent Sergeantlaw Moss and it's peatland habitat will be mitigated by the provision of a 30m hydrological buffer zone as recommended by NatureScot.

### Conclusion

It is considered that the development will have a significant detrimental impact on landscape character and visual amenity. The benefits arising from the development are not considered to outweigh the visual impact and therefore the proposal does not fully comply with the Local Development Plan.

RECOMMENDATION

Refuse

# **Reason for Decision**

1. That the proposed development, by virtue of its location, scale and visual appearance, will have a significant detrimental impact on local landscape character and visual amenity. It is therefore contrary to policies ENV1 and I6 of the Adopted Local Development Plan 2016, Policies ENV1 and I4 of the Proposed Local Development Plan (2021 as amended), and the associated New Development Supplementary Guidance on delivering the Environment and Infrastructure Strategies.

Local Government (Access to Information) Act 1985 - Background Papers For further information or to inspect any letters of objection and other background papers, please contact Sharon Marklow on 0141 618 7835.