

Notice of Meeting and Agenda Scotland Excel Chief Executive Officers Management Group

Date	Time	Venue
Monday, 12 June 2017	14:30	Scotland Excel Meeting Room 1, Renfrewshire House, Cotton Street, Paisley

KENNETH GRAHAM
Clerk

Membership

Annemarie O'Donnell (City of Glasgow Council): Joyce White (West Dunbartonshire Council): Cleland Sneddon (Argyll & Bute Council): Angela Scott (Aberdeen City Council): Mary Pitcaithly (Falkirk Council)

Sandra Black (Renfrewshire Council) - Chair

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Video Conferencing

Should any member wish to participate using video conference, please contact Lesley Jones on 0141 618 7444.

Items of business

Apologies

Apologies from members.

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| 1 | Minute | 5 - 8 |
| | Minute of meeting of the Chief Executive Officers Management Group held on the 20 February 2017. | |
| 2 | Indexation | |
| | Presentation by Hugh Carr, Head of Strategic Procurement. | |
| 3 | Telecare | |
| | Presentation by Euan Kidd, Senior Procurement Specialist. | |
| 4 | Early Years Strategy | |
| | Presentation by Andrew Richmond, Strategic Procurement Manager. | |
| 5 | How to Grow Services in a Challenging Environment | |
| | Presentation by Director of Scotland Excel. | |
| 6 | Customer Satisfaction Survey - Senior Stakeholders | 9 - 32 |
| | Report by the Director of Scotland Excel. | |
| 7 | Directors Update Report | 33 - 36 |
| | Report by Director of Scotland Excel. | |
| 8 | Any Other Business | |
| 9 | Date of Next Meeting | |
| | Note that the next meeting of the Chief Executive Officers Management Group will be held at 10.00 am on 9 August 2017 in Scotland Excel Meeting Room 1, Renfrewshire House, Cotton Street, Paisley. | |