

To: PAISLEY NORTH LOCAL AREA COMMITTEE

On: 10 NOVEMBER 2016

Report by: DIRECTOR OF COMMUNITY RESOURCES

**Heading: COMMUNITY SAFETY & PUBLIC PROTECTION,
PROGRESS UPDATE**

1. Summary

1.1 This report provides a progress update on activities the Renfrewshire Community Safety Partnership has carried out in the Paisley North area in quarter 2 (1 July – 30 September 2016). A number of partners have provided statistical information, including: Police Scotland; Scottish Fire & Rescue Service; and Renfrewshire Community Safety Partnership. The report includes information on:

- Paisley North area community safety statistics;
 - Environmental enforcement and improvement activities;
 - Protecting vulnerable residents;
 - Building safer communities;
 - Diversionary activities;
 - A spotlight on Adult Protection.
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2. Recommendations

2.1 It is recommended that the Local Area Committee notes the content of this progress update report.

3. Focus on Paisley North

- 3.1 The table below details the reports of incidents in the Paisley North area during Quarter 2, 2016/17 (July to September 2016). The Renfrewshire Community Safety Partnership continues to target resources into identified hotspot areas.

Incidents Reported	Q2 2015/16		Q2 2016/17	
	Ward 3	Ward 4	Ward 3	Ward 4
Serious Violent Crime	11	11	13	8
Minor Assault	63	89	60	71
Drug Crime	59	132	50	133
Disorder and Anti Social Behaviour (ASB) (number of calls)	452	662	424	580
Vandalism	53	104	38	64

- 3.2 Ward 3: There was a very slight increase in reports of serious violent crime (two incidents more, increasing from 11 to 13), which included two separate robberies and five serious assaults. However, none of these incidents were linked and no repeat victims or geographic patterns were identified. Temporally, it was noted that six of these crimes occurred during July, whilst only one was recorded during September. This represents a reducing trend which is not unexpected – violent crime and disorder trends generally follow a reducing seasonal pattern as the warmer summer months pass and the colder weather returns.
- 3.3 Ward 4: Most Crime and Disorder stats for Q2 indicators have reduced in comparison to the corresponding period of 2015/16 (reported Drug Crime increased by 1 incident). This can in part be attributed to the Renfrewshire Community Safety Hub, which meets to dispose crime, disorder, mental health, fire and other Community Safety-related incidents to partners on a daily basis. Early-intervention with a 25% increase in total disposals made to partners during 2015/16, has contributed to maintaining reported incidents at a low level during the current year.

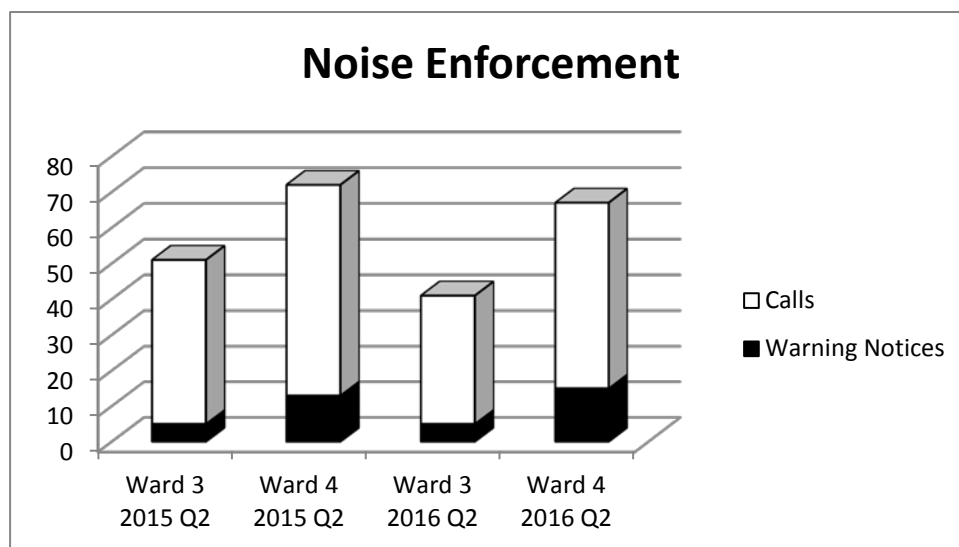
Renfrewshire Wardens' Antisocial Behaviour Calls

- 3.4 148 antisocial behaviour calls were received by the Renfrewshire Wardens' service for the Paisley North area during July to September 2016. This is a decrease compared to the corresponding period in 2015 but follows the same trend as Disorder and ASB calls to Police Scotland. 1668 patrols took place within the Paisley North area, many in response to these calls. The calls made to the Wardens help the Community Safety Partnership to respond to and direct resources across Renfrewshire.

Noise Enforcement

- 3.5 During July to September 2016, the number of calls to the Noise Team decreased in both Wards 3 and 4. However, the issuing of Warning Notices remained at a similar level in both wards and 2 residents disregarded their warnings and were subsequently issued with a Fixed Penalty Notice for continued excessive noise. Overall the warning process is continuing to show that early intervention is working

well as the number of fixed penalty notices issued is very low in comparison to the number of warning notices.



4 Environmental Enforcement and Improvements

Community Safety Officer Trainees

- 4.1 The Community Safety Partnership employed 3 new Community Safety Officer Trainees in September 2016 using funding awarded from the Council's Tackling Poverty Fund. These trainees are based within the Renfrewshire Community Safety Partnership Hub and will remain in post until March 2017. The trainees will initially work with the Council's CCTV Operators and Youth Officers, also gaining a variety of skills and experience necessary to the preparation of future job applications.
- 4.2 The trainees have already settled into the role extremely quickly with several early successes, including using CCTV to investigate a bike theft and supporting Police in a firearm arrest.

5 Protecting the Vulnerable

Renfrewshire Child Protection Conference

- 5.1 The annual Renfrewshire Child Protection Conference in September 2016 saw a day of discussion on the theme of 'Getting it right for children in Renfrewshire'. More than 200 child protection professionals attended to hear from experts in the field. Officers from Community Resources/Community Safety Partnership being key contributors to the conference.
- 5.2 Attendees at the conference included staff from the Council, NHS, Police Scotland, and many other local agencies involved in looking after young people. This event was an excellent opportunity for child protection professionals to learn about latest developments from the sector's leaders. The key message of the event was that keeping children safe is everybody's responsibility, not just something for the experts to think about.

School Talks

- 5.3 The Community Safety Partnership Youth Team began their range of promotional and educational visits to Renfrewshire Schools in September 2016 and will continue throughout the school year. These school talks are targeted at P7 pupils in all primary schools and S1 pupils in all secondary schools throughout Renfrewshire. The talks will encourage young people to make better choices around responsible citizenship and community safety, as well as raising awareness of the impact of antisocial behaviour on communities.

I Am Me/Keep Safe

- 5.4 In September, the I Am Me CineBus began a tour of primary schools in Renfrewshire. The bus is being used to raise awareness of Disability Hate Crime by showing films within schools and to groups across Scotland. This mobile cinema/theatre was attended by around 400 pupils in its first week. The bus will also tour across Scotland raising awareness of the Keep Safe initiative.
- 5.5 The Keep Safe initiative works in partnership with Police Scotland and is supported by the Crown Office. The latest Renfrewshire premises to sign up to Keep Safe are the University of the West of Scotland (Paisley Campus), and Ward 38 of the Royal Alexandra Hospital. There are currently over 140 Keep Safe premises in Renfrewshire. The initiative also operates in Edinburgh, Dundee, Inverclyde, Borders and Dumfries and Galloway. A national rollout event was held on 14th October as part of the Hate Crime Awareness week.

6. Building Safer Communities

- 6.1 A Renfrewshire multi-agency tasking group was set up in April 2016 to focus on the Building Safer Communities National Strategy of reducing victims of crime and victims of unintentional harm. This is achieved through interventions in key communities to help them build capacity to resolve issues affecting their areas. Analysts from the Renfrewshire Community Safety Partnership select areas for this programme using a range of data including:
- Crimes of violence;
 - Drug supply and possession;
 - Public reports of anti social behaviour and disorder;
 - Environmental issues such as dog fouling, fly tipping, vandalism and graffiti;
 - The Scottish Index of Multiple Deprivation (SIMD).
- 6.2 The first programme was delivered in Ferguslie Park between May and July 2016, with the Gallowhill area being the focus during October and November 2016. Over a six week period the group works with the local community to support them in improving their area. Desired outcomes include:
- Reduced victims of serious violent crime;
 - Fewer admissions at Accident and Emergency;
 - Fewer families requiring support from social services/education;
 - Fewer criminal injury claims;

- Increased satisfaction in the community with where they live and increased feelings of safety.

Purple Flag Status

- 6.3 The Renfrewshire Community Safety Partnership is supporting Paisley First in their submission to be awarded Purple Flag Status for Paisley Town Centre. An application was submitted by Paisley First on 14 October 2016. If successful it is anticipated that this award will support the City of Culture Bid. Purple Flag is an accreditation process similar to the Green Flag award for parks and the Blue Flag for beaches. It leads to Purple Flag status for town and city centres that meet or surpass standards of excellence in managing the evening and night time economy. Only two other locations in Scotland have attained Purple Flag Status so far, Dunfermline and Aberdeen.
- 6.4 Research by the Awarding body, the Association of Town and City Management (ATCM) suggests that Purple Flag can bring real benefits which include:
- A raised profile and an improved public image for the town
 - A wider patronage with increased expenditure
 - Lower crime and anti-social behaviour
 - Support for a more successful mixed use economy in the longer term
- 6.5 A working group was formed in February 2016, which includes representation from Police Scotland, Council services, businesses, NHS, community groups, street pastors and those involved in transport services. This group are working collaboratively to ensure that the application reflects the activities of all interested parties. As part of the application process, a preparatory overnight assessment of the town centre was undertaken on Friday 26 August from 5pm to 4am on the Saturday morning. This assessment was an on the ground appraisal of the town centre during the hours it is active at night. The results of this preparatory assessment formed part of the application which was submitted to the Association of Town and City Management on 14 October 2016. A second formal Assessment will be carried out by two external Purple Flag Assessors prior to the end of 2016.

Office of Surveillance Commissions Inspection

- 6.6 In August 2016, Renfrewshire Council was inspected by the Office of Surveillance Commissions (OSC) to ensure compliance with statutory provisions for the use of covert surveillance. The previous 2013 inspection confirmed we were compliant but identified some minor recommendations:
- minor revisions to the Council guidelines & procedures;
 - the introduction of corporate refresher training for Authorising Officers;
 - the need for Authorising Officers to justify any authorising decision in their own words.
- 6.7 The 2016 inspector's report highlighted that Renfrewshire Council had addressed all of the recommendations and now has an "exceptional training programme and

excellent levels of awareness amongst staff". The inspector identified no new specific recommendations.

Summer Events, 2016

- 6.8 During July-September 2016, Community Resources and in particular Amenity Services and the Community Safety Partnership (including wardens, CCTV and Street Stuff) have been supporting various summer events throughout Renfrewshire. This included local events such as Sma Shot Day, Paisley Pipe Band Championships, Scottish Afro Caribbean Carnival at Barshaw Park, Johnstone Fire Engine Rally and local gala days at Erskine and Johnstone. Amenity Services undertook pre and post activities for each event. The wardens provided the Safe Bus and the CCTV vehicle at many of these events. Meanwhile, Street Stuff was in attendance at family orientated events like the gala days, providing football and dance activities for young people to participate in.

STEM (Science, Technology, Engineering and Maths) Fortnight

- 6.9 The Renfrewshire Community Safety Partnership assisted Children's Services and the Renfrewshire Chamber of Commerce with the STEM Fortnight 2016 which ran from 3 October to 13 October 2016. As part of this, pupils visited the Community Safety Hub to see how Renfrewshire Council, Police Scotland and the Scottish Fire and Rescue Services use technology to protect people and public spaces across the Renfrewshire area. This involved a tour of the facility and a presentation from the Community Safety Partnership Manager to demonstrate how the Council uses various technologies including mobile CCTV. Trinity High School and Paisley Grammar School were the schools chosen to participate.

Scottish Fire and Rescue Service Initiatives

- 6.10 The Fire Reach programme is delivered by the Scottish Fire and Rescue Service and the Community Safety Youth Team. The course targets young people who have come to the attention of the Community Safety Hub through their involvement in fire related offences. This intensive one week course focuses on raising the awareness of participants about the impact of deliberate fire raising and antisocial behaviour and promotes team building. After attendance at the course, the young people normally cease their previous fire raising offences and known hot-spots areas of activity are reduced due to the offender being caught. The last course took place during September 2016 with 8 young people participating.
- 6.11 In August, The Festival of Fire celebrated the West of Scotland's proud firefighting heritage. Thousands of spectators watched the Fire Engine Rally, led by a local Boys Brigade pipe band, process from Johnstone Fire Station to an assembly point at Houston Square. Residents were able to get up close to current and vintage fire vehicles, some dating back 60 years and learn more of the history of the Fire Service in the Scottish Fire and Rescue Service mobile museum. Throughout the day the public got a chance to see firefighters' stage demonstrations. There were dramatic chip pan fire demos which highlighted the importance of safety in the home. A rescue from a road traffic collision simulation was also performed with Renfrewshire's Provost playing the role of the 'injured casualty'.

- 6.12 In September, the 3 Community Fire Stations (Paisley, Renfrew & Johnstone) were venues at the annual Renfrewshire Doors Open Day. This was an opportunity for the public to look inside these active fire stations to learn more about the service.

7. **Diversionsary Activities**

Street Stuff

- 7.1 The Street Stuff programme continues to be delivered throughout Renfrewshire and continues to go from strength to strength. To date over 27,800 attendances have been recorded with around 170 attendances per day at summer holiday activities and a similar number participating during the October school holiday week.
- 7.2 During the holidays, an extra programme of afternoon classes was run in addition to the normal timetable of early-evening activities. Afternoon activities included football, dance and the Street Stuff Bus with a free healthy meal for every child who attended. The summer classes ran at six locations: the Paisley 2021 Stadium and Glenburn in Paisley, Bargarran in Erskine, Knockhill Park in Renfrew, Our Lady of Peace PS in Linwood and the McMaster Centre in Johnstone. The free meals and summer expansion was financed by the Council's Tackling Poverty Fund.
- 7.3 A similar programme was run in the October 2016 school week with sessions being held at St Mirren, Bargarran Primary School, Gallowhill MUGA, Glenburn Community Centre and Our Lady of Peace MUGA. These sessions were run on different days throughout the week (1pm – 4pm) and either a meal or sandwich was provided.
- 7.4 During October 2016, the fourth Street Stuff bus was unveiled with a colourful wrap designed by Street Stuff participants as part of the summer programme of activities. Over 90 participants attended the launch day activities. The bus offers a range of interactive and cultural activities onboard. The bus will be deployed throughout Renfrewshire and will also be used for events and activities linked to the Paisley 2021 City of Culture bid.
- 7.5 The fifth Street Stuff bus will develop this approach further when it is unveiled later this month with a focus on cultural activities, performance art and creativity. This bus is slightly larger than the other four Street Stuff buses and will again be used to support the Paisley 2021 City of Culture bid.
- 7.6 The table below shows Street Stuff activity and attendance in the Paisley North area from July to September 2016:

Venue	Attendance
Seedhill	80
Shortroods	808
Paisley TC	47
St Mirren FC	2609
Barshaw Park	35
Total	3579

- 7.7 Funding from this LAC in 2016/17 has allowed Street Stuff to deliver extra sessions in local areas. In total Street Stuff has provided 11 sessions over 6 days per week in the summer months in the Paisley North LAC area.
(Details of Street Stuff activities and the up to date timetable are available on the council's website using the following link
<http://www.renfrewshire.gov.uk/article/2381/Street-Stuff.>)

8. Public Protection Spotlight – Adult Protection

Adult Protection in Renfrewshire

- 8.1 Renfrewshire's Adult Protection Committee (RAPC) is the inter-agency strategic partnership responsible for the overview and effectiveness of adult protection activity. Their vision statement is:

In Renfrewshire, we recognise that adult protection is everyone's business. Our vision is to promote public awareness and to use our collective endeavour to protect adults at risk of harm in Renfrewshire.

- 8.2 The RAPC works to provide advice and guidance and is committed to supporting the improvement of skill and knowledge of those working with adults at risk of harm. It can do this by making proposals, giving recommendations and by remitting actions to sub-committees. Some of this can result from critical incident reviews or from self evaluation exercises.
- 8.3 The RAPC meets four times per year and its members include an independently appointed Chair. It also has representation from a range of public bodies and key community partners. Tasked with submitting a biennial report to the Scottish Government noting its activities and main areas of focus, the RAPC has a commitment to review the practice and performance of adult protection activity in Renfrewshire.
- 8.4 In general, adults are not considered to require protection. However, there are circumstances when adults, over 16, are known or believed to be at risk of harm.
- 8.5 This is defined by the Adult Support and Protection (Scotland) Act 2007, as where adults:
- are unable to safeguard their own well-being, property, rights or other interests,
 - are at risk of harm, and
 - because they are affected by disability, mental disorder, illness or physical or mental infirmity, are more vulnerable to being harmed than adults who are not so affected.
- 8.6 The harm can take various forms and is not restricted to only one type occurring at the same time. Harm can also be carried out by any individual and it does not need

to be intentional. All three points noted above must be known or believed to be the case prior to making a referral under this Act.

- 8.7 The point of access for referrals in Renfrewshire is the Adult Services Referral Team (ASeRT). Any individual can make a referral to this team under the Act. 946 referrals were received during 2015/16 with Police Scotland being responsible for the majority of referrals and this continued at 51% of all referrals. Social Work Services have a statutory responsibility to make inquiries into every referral. 78 referrals proceeded to investigation in 2015/16 under the Adult Support and Protection (Scotland) Act 2007. However, adults can be supported and protected under a number of other Acts.

Year	Adult referrals	Police %	Investigation	Total Adult Concern referrals
2015/16	946	51%	78	2515
2014/15	1708	73%	105	2530

- 8.8 In comparison to the data submitted for 2014/15, referrals from Police Scotland have decreased: there were 946 ASP referrals for 2015/16 in comparison to 1708 in 2014/15. However, analysis of this information shows that while Police Scotland ASP concerns have reduced, all adult concern reports (which include welfare concerns), continued at similar levels. In total, there were 2515 adult concern referrals received in 2015-16 compared to 2530 in 2014/15. Whether they are welfare concerns or not, they are treated in the same way by Social Work Services with regards to resources and time used for screening and allocation.
- 8.9 The 2007 Act was introduced to expand the protection legislation for adults which also includes the Mental Health (Care and Treatment) (Scotland) Act 2003 and the Adult with Incapacity (Scotland) Act 2001. Health and Social Work services can at times only intervene in cases using these Acts when authority has been granted through the Scottish Courts and where there is evidence of significant or serious harm.

Implications of this Report

1. **Financial** – none.
2. **HR & Organisational Development** – none.
3. **Community Plan/Council Plan**
Safer and Stronger – The activities set out within this report contribute to ensuring that Renfrewshire is a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection, are free

from crime and vulnerable children and adults are well looked after and protected.

Greener –Activities set out in this report contribute towards developing the quality of the environment of Renfrewshire in a sustainable way ensuring it is clean, green and safe for all residents and visitors.

4. **Legal** – none.
5. **Property/Assets** – none.
6. **Information Technology** – none.
7. **Equality & Human Rights** – The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report.
8. **Health And Safety** – none.
9. **Procurement** – none.
10. **Risk** – none.
11. **Privacy Impact** – none.

List of Background Papers - none

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