

**To: Council**

**On: 28 June 2018**

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**Report by: Chief Executive**

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**Heading: Renfrewshire Community Protection Chief Officers Group –  
Annual Report 2017/18**

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**1. Summary**

- 1.1 This is the third annual report of the Community Protection Chief Officers Group. It provides an overview of the main elements of work of those involved in public protection over the course of 2017/18, and in doing so highlights the key benefits of excellent partnership working.
- 1.2 As elsewhere in the country, Renfrewshire continues to face challenges in addressing a range of local protection issues, but the Community Protection Chief Officers Group and the local multi-agency partnerships, continue to recognise, alongside scrutiny and reflection, the value of a proactive focus on awareness raising and preventative approaches to protect people in the community. This has been evident in the work of those groups, agencies and partnerships involved in public protection.
- 1.3 A significant range of activities have been progressed by partners during 2017/18, which are detailed within Appendix 1 and includes:
- The Joint Inspection of Adult Health and Social Care took place between October and December 2017 with the report released by the Care Inspectorate/Healthcare Improvement Scotland on 18 April 2018. The report highlights that Renfrewshire Health and Social Partnership are making significant progress on improving residents' health and social services;
  - On 22 June 2017 exercise Agora Archway took place in Renfrewshire, the aim of the exercise was to examine the role and responsibilities of

both public organisations and the community in response to an immediate threat of a terrorist incident. This exercise was the first of its kind nationally and brought together the Council's Corporate Management Team (CMT) and Council Resilience Management Team (CRMT), as well as key blue light partners and the Grey Space Group; and

- On 14 March 2018, over 200 delegates attended the Renfrewshire Child Protection Committee Conference "Children's Emotional Health and Wellbeing".
- Following the tragic fire incident on 13 June 2017 within Grenfell Tower, London, Development and Housing Services together with other key partners have supported Scottish Fire & Rescue Service in their response and reassurance to communities regarding prevention of fire and protection for Renfrewshire communities. As a result, a multi-agency group was established to:
  - review the measures that are in place to ensure fire safety at our high rise blocks;
  - agree any actions that may enhance these fire safety arrangements; and
  - ensure tenants and residents are kept up to date and re-assured of our ongoing commitment to fire safety.
- We have now resettled 120 Syrians and will continue to work to promote the integration of refugees in Renfrewshire;
- The ADP continues to implement the National Naloxone Programme which aims to prevent drug related deaths. Naloxone is a potentially lifesaving drug which can temporarily reverse the symptoms of overdose. Most recent performance shows that 32% of problem drug users have been trained and received a supply of Naloxone;
- 100 cases were referred to Multi Agency Risk Assessment Conference (MARAC) where the victims had been identified as being at risk of serious harm or homicide, as a result 145 children were also discussed.
- Renfrewshire Council and Police Scotland continued to work with the ongoing Scottish Child Abuse Inquiry;
- The Chief Social Work Officer (CSWO) was appointed the Welfare Guardian for 117 adults with incapacity, in addition Renfrewshire has approximately 400 private guardianship orders;

## **2. Strategic Focus 2018/19**

2.1 In early 2018, the Chief Officers Group identified a range of key priorities which partners would seek to progress during 2018/19. It should be noted that these priorities are high level and there is significant partnership work to improve and develop service over and above those mentioned:

- Have a targeted focus on alcohol and drugs misuse across Renfrewshire and drive forward local actions to reduce the impact on individuals, families and communities;

- Ensure that the findings from the Joint Inspection of Adult Health and Social Care are embedded in the Strategic Planning arrangements of the Health and Social Care Partnership;
- Give consideration to the findings and recommendations of the recent national Thematic Inspection of Adult Support and Protection to ensure that all appropriate actions are taken in a Renfrewshire context;
- Continue to work closely with our colleagues in the Adult Protection Committee and raise awareness of adult support and protection services;
- Consider the multi-agency response to supporting people in distress;
- Maintain multi agency audit and review activity;
- Support the implementation of Renfrewshire's Community Justice Outcomes Improvement Plan 2018-2021 and respond to the planned presumption against short sentences;
- Finalise our Gender Based Violence Strategy 2018-2021, develop our performance framework and implement the national quality standards as available;
- Address the impact of adverse childhood experiences through early and preventative intervention's, working closely with partners using the Getting it Right for Every Child (GIRFEC) approach;
- Consider the findings of the National Child Protection Improvement Programme as these are developed and implement as appropriate;
- Consider the new inspection framework for children's services;
- Continue to keep an overview of the work of the Scottish Child Abuse Inquiry;
- Ensure safety, protection and positive outcomes for unaccompanied asylum seeking children and Syrian families, with a particular focus on support and integration;
- Have oversight of and support the Community Protection Steering Group in its responsibility to:
  - Build Community Capacity and Resilience
  - Protect and Support Vulnerable Members of the Community
  - Combat Terrorism and Serious Organised Crime
  - Develop the Renfrewshire Community Safety Partnership Hub and CCTV; and
- Work with the Scottish Government to implement the findings of the Independent review of Hate Crime.

2.2 The Community Protection Chief Officers Group will continue to seek to ensure that performance and practice are scrutinised at a strategic level, to identify what works well, to highlight any areas for improvement, and to consider where further opportunities for early intervention and prevention activity would achieve improved outcomes for local people.

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### **3. Recommendations**

3.1 It is recommended that members note:

- the key activities progressed during 2017/18 by the Chief Officers Group and;
- the identified priorities to be taken forward in partnership during 2018/19.

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### **4. Background**

4.1 Renfrewshire Community Protection Chief Officers Group is responsible for leadership, strategic oversight and scrutiny in relation to multi-agency public protection activity and practice in Renfrewshire. The Community Protection Chief Officers Group oversees the work of the following six strategic partnerships:

- Renfrewshire Child Protection Committee
- Renfrewshire Adult Protection Committee
- Multi-Agency Public Protection Arrangements Strategic Oversight Group
- Renfrewshire Alcohol and Drug Partnership
- Renfrewshire Gender Based Violence Strategy Group
- Community Safety and Public Protection Steering Group

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### **Implications of the Report**

1. **Financial - none.**
2. **HR & Organisational Development - none**
3. **Community/Council Planning – none**
4. **Legal – none.**
5. **Property/Assets – none**
6. **Information Technology – none**
7. **Equality & Human Rights**

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report

because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

- 8. **Health & Safety – none**
- 9. **Procurement – none**
- 10. **Risk – none**
- 11. **Privacy Impact – none**
- 12. **Cosla Policy Position – none.**

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### **List of Background Papers**

None

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# Renfrewshire Community Protection Chief Officers Group

Annual Report 2017/18

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## 1. Introduction

Renfrewshire Community Protection Chief Officers Group is responsible for leadership, strategic oversight and scrutiny in relation to multi agency public protection activity and practice in Renfrewshire. The Chief Officers Group oversees the work of six strategic partnerships which examine the performance and ensure the provision of quality services in relation to child protection, adult protection, wider public protection, offender management, alcohol and drugs, and gender based violence.

As elsewhere in the country, Renfrewshire continues to face challenges in addressing a range of local protection issues, but the Chief Officer Group and the local multi-agency partnerships, continue to recognise, alongside scrutiny and reflection, the value of a proactive focus on awareness raising and preventative approaches to protect people in the community. This has been evident in the work of those groups, agencies and partnerships involved in public protection.

This is the third annual report of the Chief Officers Group. It provides an overview of the main elements of work of those involved in public protection over the course of 2017/18, and in doing so highlights the key benefits of excellent partnership working.

A significant range of activities have been undertaken during 2017/18, which are highlighted within the body of this report and include:

- Following the tragic fire incident within Grenfell Tower, London, the partnership supported Scottish Fire & Rescue Service in their response and reassurance to communities regarding prevention of fire and protection for Renfrewshire communities;
- We have now resettled 120 Syrians and we will continue to work with the Refugee Council to promote the integration of refugees in Renfrewshire;
- The ADP continues to implement the National Naloxone Programme which aims to prevent drug related deaths. Naloxone is a potentially lifesaving drug which can temporarily reverse the symptoms of overdose. Most recent performance shows that 32% of problem drug users have been trained and received a supply of Naloxone;
- 100 cases were referred to Multi Agency Risk Assessment Conference (MARAC) where the victims had been identified as being at risk of serious harm or homicide, as a result 145 children were also discussed.
- Renfrewshire Council and Police Scotland continued to work with the ongoing Scottish Child Abuse Inquiry;
- The Chief Social Work Officer (CSWO) was appointed the Welfare Guardian for 117 adults with incapacity, in addition Renfrewshire has approximately 400 private guardianship orders;
- The Joint Inspection of Adult Health and Social Care took place between October and December 2017 with the report released by the Care Inspectorate/Healthcare Improvement Scotland on 18 April 2018. The report highlights that Renfrewshire Health and Social Partnership are making significant progress on improving residents' health and social services;
- On 22 June 2017 exercise Agora Archway took place in Renfrewshire, the aim of the exercise was to examine the role and responsibilities of both public organisations and the community in response to an immediate threat of a terrorist incident. This exercise was the first of its kind nationally and brought together the Council's Corporate Management Team (CMT) and Council Resilience Management Team (CRMT), as well as key blue light partners and the Grey Space Group; and
- On 14 March 2018, over 200 delegates attended the Renfrewshire Child Protection Committee Conference "Children's Emotional Health and Wellbeing".

## 2. Renfrewshire Profile

Renfrewshire Council covers an area of 261.5 km<sup>2</sup>. The latest estimate (mid-year 2017) puts Renfrewshire's population at 176,830 an increase of 900 (0.51%) on 2016. This makes Renfrewshire the 10th largest authority in Scotland in terms of population.

Renfrewshire's population in total is projected to grow over the next period, increasing by 3.2% by 2041. Its age composition is projected to change significantly. While numbers in the 16-64 age group are projected to decline by 2.1%, the 65+ population is set to increase by 24.6% to 2041, most significantly by 76.5% in the 75+ category. (2016 based projections).

In terms of ethnicity, Renfrewshire has a larger proportion of the population identifying as White Scottish and smaller percentages of all minority ethnic groups than the Scottish average. 91% of the population in Renfrewshire identify as White Scottish compared to the Scottish average of 84%. 2.8% identify as Black or Minority Ethnic compared to the Scottish average of 4%. Deprivation remains an issue in Renfrewshire.

According to the Scottish Index of Multiple Deprivation of Renfrewshire's 225 datazones, 13 are in the most deprived 5% in Scotland. This is a local share of 5.8% (13 out of 225) and a national share of 3.7% (13 out of 349). The 2016 release however, also evidenced a decrease in the number of people identified as income and employment deprived since 2012, by 6% and 15% respectively.

Just under a quarter of children in Renfrewshire are living in poverty, and that figure is predicted to rise. This is a key concern as poverty in childhood has a severe limiting effect on the prospects of that child both in the present and later in life. We also know that the nature of poverty is changing too, with poverty rising amongst the young, working and renting. Two thirds of children living in poverty are living in a household where at least one person is working.

### Analysis of current trends

There were 107 children on the Child Protection Register at the end of 2017/18, a significant increase on the 2016 year end figure of 72 although this figure is subject to fluctuation. As at 31 July 2017, Renfrewshire had 659 Looked After Children. This amounts to 1.9% of the 0-17 year old population in Renfrewshire total in Scotland and is the sixth highest rate in Scotland.

Domestic violence is also a key issue in the area with 2,230 incidents recorded by Police Scotland from 1 April 2016 to 31 March 2017. This is the seventh highest rate in Scotland at 127 per 10,000 population compared to the Scottish average of 109.

2,578 adult welfare and protection referrals were received by Renfrewshire Health & Social Care Partnership (RHSCP) from April 2016 to March 2017. Of these 800 were adult protection concerns and 1,778 were adult welfare concerns, with most referrals made by the Police. 724 referrals were progressed as adult protection enquiries, from which 58 adult protection investigations were conducted, with 28 resulting in an adult case conference.

In 2015-2016 there were a total of 2515 referrals received of which 946 were adult protection concerns and 1569 were adult welfare concerns. In 2014-15 the overall total was 1708. The latest data therefore confirms the year on year upward trend in reported concerns.

Drug crime has been identified by the police as a key issue the public would like to see tackled. Nearly a quarter of all crimes reported in 2015/16 were drug related. Drug related deaths remain a significant issue with the 2016 figure rising to 42 compared with 19 in 2015.

Renfrewshire Alcohol and Drugs Partnership continues to exceed waiting times targets for access to drug and alcohol services. Outcome data relating to 657 individuals shows an overall improvement within each recovery element. The biggest improvements have been with alcohol use and emotional health. The overall rate of alcohol admissions to hospital per 1,000 people has fallen from 10.1 in 2014/15 to 9.2 in 2016/17.

Employability has been identified as a key element in preventing re-offending after prison or community sentences. Up to 1 in 3 males and 1 in 10 females in Scotland are likely to have a criminal record which may act as a barrier to employment. Community Justice Renfrewshire is supporting an employment network to ensure staff across the partnership can advise people with convictions on securing training and employment.

Homelessness for those released from prison is also an issue as re-offending rates are high and a holistic package of support is required to support desistance from further offending. In Renfrewshire, overall homeless applications have fallen 27% from 1,064 in 2007/08 to 776 in 2016/17. However homeless applications from those leaving prison has almost doubled from 67 to 120 in the same period.

Overall in the Renfrewshire area, there has been a reduction, since 2013-14, of 3% (325) on the total number of crimes recorded by the police. The Renfrewshire area accounts for approximately 3% of the total crime figures in Scotland. Renfrewshire has been successful in diverting women and young people from custodial sentences to community alternatives.

97% of the current prison population for the area are male and 94% over 21. The number of complaints for youth disorder and anti-social behaviour remain lower than historical, reflecting the good work being undertaken at Daily Tasking with referrals to the Youth Team when youth disorder occurs.

The number of incidents of anti-social behaviour reported to Renfrewshire Council Community Safety Service in 2017/18 was 1,939, broadly in line with the figure of 1,916 reported in 2016/17. These figures reflect reports ranging from noise complaints and youth disorder to drug and alcohol incidents and gang violence.

### **3. Chief Officers Group**

Renfrewshire Community Protection Chief Officers Group is responsible for leadership and strategic oversight of performance in relation to multi agency public protection practice in Renfrewshire. The Chief Officers Group has a critical role in ensuring links are made across community and public protection activity at operational, tactical and strategic levels.

The six strategic partnerships covering the areas of public protection work, report into the Chief Officers' Group which oversee the performance and ensure the provision of quality services in relation to child protection, adult protection, wider protection, offender management, alcohol and drugs, and gender based violence. These are:

- Renfrewshire Child Protection Committee
- Renfrewshire Adult Protection Committee
- Multi Agency Public Protection Arrangements Strategic Oversight Group
- Renfrewshire Alcohol and Drug Partnership
- Renfrewshire Gender Based Violence Strategy Group
- Community Safety and Public Protection Steering Group

It is recognised that these areas of protection are very often inter-linked and can impact on each other. A key aim of the Chief Officers Group is to provide strategic leadership and oversight to ensure developments within specific areas of practice support cross cutting activity and have a positive impact on outcomes for local people.

#### **Remit, roles and membership**

The core membership of the Renfrewshire Chief Officers Group (COG) is chaired by the Chief Executive of Renfrewshire Council and comprises representation at Chief Executive level, or senior nominee, from the three statutory agencies - Renfrewshire Council, Police Scotland, and Greater Glasgow and Clyde Health Board. They are supported by the attendance of the following or their senior nominee:

- Chief Social Work Officer, Renfrewshire Council or appropriate senior nominee;
- Chief Officer of the Integration Joint Board or appropriate senior nominee;
- Independent chair of Renfrewshire Child and Adult Protection Committees;
- Child Protection Committee lead officer
- Adult Protection Committee lead officer
- Senior officer representing Renfrewshire on the Multi Agency Public Protection Arrangements Strategic Oversight Group (NSCJA MAPPA SOG) or appropriate senior nominee
- Head of Public Protection or Director of Community Resources
- Scottish Fire Service senior officer representation
- Chair of the Gender Based Violence Strategy Group or appropriate senior nominee
- Chair of the Alcohol and Drugs Partnership or appropriate senior nominee

The remit of the group is to provide strategic leadership and scrutiny of the work of the protection business areas on behalf of their respective agencies; to identify successes and areas for improvement and in doing so learn from experience, monitor trends and examine local and national comparisons and take appropriate action where necessary in response to performance where improvement is needed. This includes the consideration of local and national critical incident reports to inform learning where this is appropriate.

The Chief Officers Group reviews performance management information to ensure that this is being collected in a robust and regular manner, that any areas for development are identified and addressed promptly and that consideration is given to identifying further opportunities for early intervention and prevention.

#### **4. Member Officer Group**

The purpose of the Member Officer Group is to provide senior elected members with the opportunity to formally and regularly discharge their strategic independent scrutiny and assurance role in relation to key activity and significant developments which have implications for public protection matters in Renfrewshire as they relate to:

- Adult and Child Protection;
- MAPPA (Multi Agency Public Protection Arrangements); and
- Wider Community Safety and Public Protection matters including the Alcohol and Drug Partnership and Gender Based Violence Strategy Group.

The group is comprised of elected members on a cross party basis and key officers of the council as follows:

- Three senior members of the administration
- Two members of the main opposition group
- One other opposition member
- Director of Children's Services and Chief Officer Social Work Officer
- Director of Development and Housing Services
- Chief Officer, Integration Joint Board
- Health and Social Care Partnership operational head of service
- Head of Child Care & Criminal Justice
- Head of Public Protection, Community Resources
- Child Protection Officer
- Adult Support and Protection Officer

Also in attendance will be:

- Independent Chair of the Child Protection and Adult Protection Committees
- Divisional Commander, Police Scotland or appropriate senior nominee

The group will also invite the participation of other key individuals or agencies involved in the areas of concern of the Member Officer Group as required.

## **5. Strategic Partnerships Activities**

### **5.1 Child Protection**

The Renfrewshire Child Protection Committee Conference is held every two years, in parallel to the Adult Protection Committee Conference. The 2018 Child Protection Conference took place on 14 March, 2018 in Paisley Town Hall and was attended by over 200 delegates. The theme of the conference was Children's Emotional Health and Wellbeing, and keynote speakers included:

- Julia Donaldson, Glasgow Infant and Family Team, NSPCC
- Kate Cairns, Kate Cairns Associates;
- Kate Tobin, Dartington Associates; and
- Dan Johnson, Kibble.

Afternoon workshops were hosted by the NHS Sexual Health Team; Who Cares? Scotland; Choose Life; I am Me; SeeMeScotland; and Renfrewshire Educational Psychology Service.

The Committee has also held a series of networking lunches which have been popular and has increased the reach of the Committee. The networking programme will continue to be delivered in 2018-19.

The Committee has also engaged with the work of the Scottish Government's Child Protection Improvement Programme (CPIP). In March 2018, a consultation was launched on a proposed new dataset for Child Protection Committees and Inspection purposes. A multi-agency group will come together to provide a response to the consultation.

In 2017, the CPIP set out a vision for a child protection system in Scotland that places the wellbeing of children at the heart of everything it does. Since then, Renfrewshire Council has received notification on the new Inspection programme for partnerships that have collective responsibility for improving services for vulnerable children, young people and their families. While there will continue to be a focus on child protection there will also be more detailed consideration given to the route into child protection, outcomes for children known to services and corporate parenting.

Work has commenced on a multi-agency casefile audit as part of the Child Protection Committee's ongoing self-evaluation. The audit will focus on the findings of the Children's Services Inspection from 2015. The audit took place in May 2018 and a report on the findings will be presented to the Renfrewshire Child Protection Committee in September 2018.

Performance reports continue to be submitted to the Child Protection Committee on the activities of partners in relation to the children and families who are involved in multi agency protection arrangements. In considering this data the committee has sought more detailed analysis of the trends that are evident from the data. An analysis of the Child Protection Register figures from 1 August 2015 to 31 July 2017 was undertaken. The analysis considered areas such as registrations, de-registrations, family size and age groups. The report highlighted the ongoing work that has taken place across services to increase understanding of the risks associated with unborn children, noting a wide range of professionals are now aware of the risks and as such a range of referrals relating to unborn children are now received. This highlights the importance of inter agency training and working, which will continue to be promoted.

A spotlight report was published in relation to homelessness in Renfrewshire as it affects households with children. The report highlighted the positive work being done to tackle and prevent homelessness through partnership working. Positives noted include that families are never placed in bed and breakfast accommodation and that the average time to conclude our homelessness duty towards families in Renfrewshire is lower than the national average.

The Scottish Child Abuse Inquiry continues to look at the abuse of children in care. Throughout 2017-18 the Inquiry has heard from witnesses who were served with formal notices by the Inquiry. Phase 3 will begin in Autumn 2018 and will investigate residential child care establishments run by large child care providers including Quarriers, Aberlour and Barnardos.

## **5.2 Unaccompanied Asylum Seeking Children (UASC)**

The UK Government introduced secondary legislation in January 2018 which extended the National Transfer Scheme for UASC to local authorities in Scotland, Wales, and Northern Ireland. The secondary legislation had been on hold since 2016. Renfrewshire Council is one of several local authorities which worked with COSLA to produce a transfer protocol which fits with Scottish legislation on looked after children which will support the implementation of the legislation.

The National Transfer Scheme is a mechanism to achieve a more even distribution of UASC across the UK. Participation is voluntary however the legislation does allow it to be mandatory. The National Transfer Scheme is based on quotas and local authorities above their quota can apply to transfer UASC to another local authority.

Renfrewshire Council has accepted a number of children under the Vulnerable Young Person's Resettlement Scheme and the planned resettlement of UASC from mainland Europe. Renfrewshire Council remains committed to the principle of resettling vulnerable children and young people.

On 12 December 2017, the Leadership Board were requested to homologate the decision to accept seven unaccompanied children on humanitarian grounds and to agree that Renfrewshire Council will consider VCRS cases for resettlement for a period of 2 years from December 2017.

The unaccompanied asylum seeking children team has become well established and has developed links with local partners including the Migrant Help, a Charity that supports asylum seekers, refugees and victims of human trafficking and modern slavery.

In addition, initial meetings have taken place with the Refugee Council to explore opportunities to work more closely together to promote the integration of refugees in Renfrewshire, now that over 120 Syrians have resettled here.

## **5.3 Adverse Childhood Experiences**

During the past twelve months there has been a growing awareness of the impact of Adverse Childhood Experiences (ACEs) on outcomes for children. Renfrewshire Children's Services agreed that action should be taken to ensure that staff across the partnership are provided with the best evidence to help them understand the impact of Adverse Childhood Experiences and to assist them in ensuring that appropriate supports are provided to help children grow and develop to their full potential.

As part of the programme to raise awareness Educational Psychology Services purchased the rights to screen a film "Resilience – The Biology of Stress and the Science of Hope". This film highlights the research and evidence on the impact of ACEs and how best to support children. The film was "premiered" in Renfrewshire at an event attended by over 200 senior leaders from schools and early learning centres. The screening was followed by a panel discussion aimed at helping staff explore how their practice can change outcomes for children.

Following the premiere there have been a number of screenings and panel discussions in schools and communities across Renfrewshire. Further multi-agency and community events are scheduled for the coming year.

The next stage of development is evaluating the current activity to-date, planning the roll out of further multi-agency screenings and discussion scheduled for the Child Protection Committee to agree how best to support work on addressing ACEs as part of the programme for 2018/19.

## 5.4 Anti-Bullying

Bullying takes many forms and exists wherever groups of people come together. Children's Services recognises that it has a significant and vital role to play in tackling bullying across its services.

Influencing and achieving change when it comes to bullying behaviour is a complex process which takes time. Whether bullying behaviour takes place in the playground or online the impact is the same and requires a consistent and collaborative approach. In order to resolve this, a collective effort is required from teachers, parents and pupils for the most effective outcome and this is the approach being adopted in Renfrewshire.

The current anti-bullying policy in Renfrewshire was agreed by the Education and Children policy board in May 2015. The development of this policy was informed by national guidance and involved a broad range of stakeholders including *respectme* Scotland's anti-bullying organisation. A review of this policy is currently being undertaken following the recent publication of updated national guidance. This review includes engagement with a broad range of stakeholders and is supported by *respectme*.

In addition to the ongoing policy review and development work it is important to note the broad range of activity which has taken place over the past year to support our schools. This includes:

- *respectme* have provided children's services with valuable support through the availability of a self evaluation toolkit. This supports schools to review their current provision and plan for the future. The outcome of this is evident in school standards and quality reports and school improvement planning.
- A range of awareness raising activities have been undertaken with parent council chairs and head teachers. This has provided a valuable focus for parents and schools to consider the implication of current practices, and areas for improvement.
- As a result of this awareness raising a series of training events have now been undertaken for staff and parents. These are facilitated by *respectme* and focus on ensuring a shared understanding of best practice.
- There are a range of programmes running in schools which support young people and are based on the wellbeing indicators (Safe, Healthy, Achieving, Nurtured, Active, Respected, Responsible, Included – SHANARRI).
- Renfrewshire's Youth Commission has highlighted mental health of young people as a significant issue which requires ongoing support and prioritisation.

## 5.5 Adult Support and Protection (ASP)

A revised suite of performance information has been developed to support Renfrewshire Adult Protection Committee in their role of scrutinising performance. This has included incorporation of Mental Health Officer work (relating to the Mental Health (Care and Treatment) (Scotland) Act 2003 and Adults with Incapacity (Scotland) Act 2000). The revised data suite also includes information relating to Inter-agency as well as NHS Greater Glasgow and Clyde ASP Learning and Development activity within Renfrewshire on a quarterly basis.

An Initial Case Review was undertaken in June 2017, following a request submitted by the Scottish Fire and Rescue Service. This was chaired by John Paterson, independent chair of the Renfrewshire Adult Protection Committee (RAPC). The decision was taken that this review would not progress to a Significant Case Review (SCR). The findings from the review were presented to RAPC in August 2017 and an Action Plan was generated to address the key learning points identified. The Action Plan continues to be reviewed on a regular basis by the RAPC and will continue to be so until all actions are complete. An inter-agency learning event based on this ICR is scheduled for June 2018 in order for learning to be shared across a wide range of services.



Views of all partners of RAPC were sought to identify key desired outcomes for improvement planning, based on themes emerging from the *2014-2016 Renfrewshire Adult Protection Committee Independent Convenor's Biennial Report*, and the *RAPC Self-Evaluation of Adult Support and Protection: 2016*. RAPC now has an *Inter-agency Improvement Plan 2017-2019*, which was approved by RAPC in November 2017.

The multi-agency Financial Harm Subgroup of the RAPC developed a comprehensive and ambitious work plan covering goals to address prevention, identification, and intervention in relation to financial harm over the next two years. The Work Plan was approved by RAPC in February 2018. It will be kept under regular review by the subgroup and progress will be considered by RAPC at every third meeting.

The Financial Harm Subgroup organised a Financial Harm half day event on 22<sup>nd</sup> March 2018 at Johnstone Town Hall. Paul Comley, National Adult Protection Coordinator, delivered a highly informative presentation on financial harm in a national Adult Support and Protection context. The event was attended by 80 people and evaluated highly in terms of learning outcomes. Monthly financial harm awareness sessions are ongoing to continue learning on this topic.

To promote a coordinated approach to inter-agency learning and development regarding Adult Support and Protection, an updated ASP Learning and Development Strategy was produced in late 2017, which underpins work being done between now and 2020.

Two large scale adult protection investigations have been conducted within care homes in Renfrewshire during this financial year (one still to be concluded). Renfrewshire's Large Scale Investigation Guidance and Procedures are currently being updated to reflect lessons learned during the two most recent large scale investigations (LSI) and to incorporate learning from an Appreciative Inquiry carried out in relation to an LSI at Abbey Court Older People's Care Home in 2016.

Demand for Adult with Incapacity (AWI) reports, which require to be completed by a qualified Mental Health Officer (MHO), has risen steadily over recent years (this mirrors increases across Scotland). In 2017-2018 Renfrewshire received 208 requests for AWI MHO reports. In the previous year there were 202 such requests (and 137 in the 2015/2016 year). Orders where the Chief Social Work Officer (CSWO) is appointed Welfare Guardian have also risen significantly in recent years, from 79 in March 2015, to 107 in March 2016, to the current figure of 117. Each order requires a qualified social worker to act as the "nominated officer" on behalf of the CSWO for day to day management of the case. In addition, there are currently approximately 425 private welfare guardianship orders running throughout Renfrewshire. These require a minimum of one statutory visit by a guardianship supervisor after being granted.

The other main area of work for the Mental Health Officer Service is around the Mental Health (Care and Treatment) (Scotland) Act 2003. The number of detentions under the Act has risen by 16% in the past year. There has been an increase in referrals (all types) to the MHO Service of 44%.

Within Renfrewshire an ASP self-evaluation is completed on a biennial basis, inclusive of a case file audit and consultation with key stakeholders. A multi-agency and single-agency (social work) case file audit commenced in March 2018 and resulted in the audit of 100 files. A focus was placed on the period between an Adult Support and Protection referral and a decision for "no further action" to be taken under ASP at the inquiry stage of the process. The intent was to review, in particular, decision-making at this early stage in the ASP process; as well as to review managers' input and recording. A report on results of the self-evaluation will be published later in 2018; the findings in this report will contribute to the RAPC Biennial Report due to Scottish Government in October 2018.

## 5.6 Inspection of Adult Health and Social Care in Renfrewshire

On 11 September 2017, the Chief Officer, Renfrewshire Health and Social Care Partnership received notification from the Care Inspectorate and Healthcare Improvement Scotland that a joint inspection of adult health and social care services in Renfrewshire would be undertaken in the coming months. The aim of the inspection is to ensure that the relatively newly formed integration authority has the necessary building blocks in place to plan, commission and deliver high quality services in a co-ordinated and sustainable way.

The purpose of this inspection was for the partnership to answer the question “How well do we plan and commission services to achieve better outcomes for people?” Included within the inspection was an evaluation of how people experience our services and the extent to which the partnership is making progress in its journey towards efficient, effective and integrated services which are likely to lead to better experiences and improved outcomes over time.

The joint inspection took place between October and December 2017. In preparation for the inspection, the partnership undertook a self evaluation across the following Quality Indicators that the Care Inspectorate and Healthcare Improvement Scotland had identified as being in scope for the inspection:

- Quality Indicator 1 - Key performance outcomes
  - 1.1 Improvements in partnership performance in both health and social care
- Quality Indicator 6 – Policy development and plans to support improvement in service
  - 6.1 Operational and strategic planning arrangements.
  - 6.5 Commissioning arrangements
- Quality Indicator 9 – Leadership and direction that promotes partnership
  - 9.1- Vision, values and culture across the partnership
  - 9.2 - Leadership of strategy and direction.

The partnership self evaluated each of the Quality Indicators as Level 4 – Good using the Care Inspectorate/Healthcare Improvement Scotland’s six point scale below.

Level 6	Excellent	Outstanding or sector leading
Level 5	Very good	Major strengths
Level 4	Good	Important strengths with areas for improvement
Level 3	Adequate	Strengths just outweigh weaknesses
Level 2	Weak	Important weaknesses
Level 1	Unsatisfactory	Major weaknesses

The self evaluation together with supporting evidence and examples of good practice were submitted to the Inspection Team on 27 October 2017. Following this the inspectors carried out a series of onsite scrutiny sessions with staff, partners, providers, carers and service users. In addition, a staff survey was undertaken by the inspectors and the results of which have informed the inspection report. The results of the survey were presented to the Health and Social Care Senior Management Team on 10 November 2017. At that time the response rate (34%) was the highest received by the inspection team and it was also noted that the overall response to the questions was more positive than the national average.

On 18 April 2018, The Care Inspectorate and Healthcare Improvement Scotland published their findings from the inspection in the report ‘Joint Inspection (Adults) the Effectiveness of Strategic Planning in Renfrewshire’. The report highlights that Renfrewshire Health and Social Partnership are making significant progress on improving residents’ health and social services, it also concurs with the self assessment that Quality Indicators 1 and 6 are Level 4 – Good. In advance of the inspection, the partnership was advised that Quality Indicator 9 would not be given a formal grade, however, positive comments on this indicator have been provided within the report.

## 5.7 Gender Based Violence

During 2017/18, the Gender Based Violence Steering Group began the process of developing Renfrewshire's Gender Based Violence Strategy. It is envisaged that the strategy will be finalised by summer 2018.

Training continues to be a significant focus for the partnership and a training calendar for 2017/18 was developed and delivered. The calendar includes a broad spectrum of training and included general awareness raising of gender based violence; specific training on domestic violence; and more targeted training for the Health and Social Care Partnership's Children's Services staff to increase their capacity and skills to enquire about, and respond appropriately to, disclosures of domestic violence. In addition, staff within the Children and Family Teams and Family Nurse Partnership also completed sensitive routine enquiry training and has been trained on the completion of the Risk Identification Check list and referral to Multi Agency Risk Assessment Conference.

The records of the Health and Social Care Partnership's Children's Services and Community Mental Health Service continue to be audited twice a year to identify the extent to which new service users are routinely asked about gender based violence and the number of referrals made to specialist services. In 2017/2018 56% of service users were asked about their experience of gender based violence (178 from 320 audited records) and 8 referrals were made. The results of the audit initiated the comprehensive training programme delivered to Children's Services. This programme of training will be extended to all Mental Health and Addiction Services in 2018/2019.

We continue to embed the Safe and Together model of practice that aims to improve how child welfare systems and practitioners respond to the issue of domestic abuse. It provides a common framework for practitioners to consider and discuss concerns, challenges and solutions for families experiencing domestic abuse. In May 2018, social work, health and police managers will attend training specifically designed for child protection supervisors in East Renfrewshire.

Renfrewshire Council commissioned a repeat of Dartington's ChildrenCount Survey. It captured the well-being of over 85% of children and young people aged 9-16 year in Renfrewshire during this time. As part of this survey some additional questions were included for those aged 11 plus which elicited views about emotional control within romantic relationships. The results of the survey indicated that this was a concern for 25% those who responded and was relevant irrespective of gender. Throughout 2017/18, Children's Services have undertaken engagement with young people to better understand and explore the issues that lie behind these results. This has been identified as a key priority for the Children's Services Partnership and will be included as part of the Children's Partnership Plan recently approved by the Education and Children's Services Policy Board.

Work is underway to develop Youth Workers Guidance for Gender Based Violence. The guidance will support those working with young people in Renfrewshire to respond appropriately to disclosures of gender based violence or to concerns it may be happening. In addition, joint training is being planned for key staff groups in education and residential services around identifying and supporting young people experiencing gender based violence.

Mentors in Violence Prevention (MVP) is a peer mentoring programme that gives young people the chance to explore and challenge the attitudes, beliefs and cultural norms that underpin gender-based violence, bullying and other forms of violence. MVP is fully embedded in three schools in Renfrewshire and the roll-out to the next three schools is planned, with training due to take place in May 2018.

Renfrewshire Council is currently developing a 'Statement of Intent for Domestic Abuse' to ensure that there is a process to manage and support employees experiencing domestic abuse.

## **5.8 Community Safety and Public Protection**

### **Building Community Capacity and Resilience**

Empowering Communities has become a key driver to work with and engage communities in service delivery. The Renfrewshire Community Safety Partnership already works closely with communities, supporting them in undertaking environmental clean-ups, attending and supporting community groups, Community Councils and Local Area Committees and working with individuals and groups to investigate and resolve issues, facilitate solutions and deliver community led events.

### **Youth Antisocial Behaviour Initiative**

During the summer weekends of 2017, the Erskine Youth initiative was implemented as part of the delivery action plan of the Erskine Community Safety Group and Building Safer, Greener Communities Multi-agency Tasking Group. Its main focus was to educate and inform the community about the dangers of alcohol and increase public confidence and reassurance that Police Scotland and partner agencies are committed to resolving this problem. Police Officers, including mounted, plain clothed & cycle patrols; Wardens and Youth Officers were deployed in 'hotspot' areas resulting in several youths under the influence of alcohol and/or drugs being conveyed home to the care of their parents/guardians. This initiative was so successful that it has been replicated in Paisley Town Centre, Barshaw Park and Gallowhill. This will continue throughout 2018 to disrupt and deter underage drinking

### **Street Stuff**

The Street Stuff programme continues to be delivered throughout Renfrewshire. Over the past year the programme received additional funding from the Council to respond to issues identified by the Renfrewshire Tackling Poverty Commission. This allowed the programme flexibility to deliver activities in targeted areas which resulted in the overall numbers of participants remaining at a high level. The programme recorded 31,218 attendances during 2017/18 including the provision of over 5,000 healthy meals. Nearly 80% of sessional workers on the programme are former participants and a number of volunteers have delivered over 200 hours of voluntary work through supporting their personal development and employment and training potential.

The University of the West of Scotland undertook an independent evaluation of the Street Stuff programme in June 2017. This evaluation highlighted that Street Stuff provide young people with positive activities, improving social inclusion and giving access to facilities and experiences in their communities supporting positive growth and development. In addition to a programme of activities and healthy eating for young people, Street Stuff includes the provision of a healthy meal to help young people who may not always have access to meals and provides volunteering and employment possibilities for young people some of whom are growing up in areas characterised by multiple deprivation.

2017/18 was a very successful year with the programme being recognised by winning 3 prestigious awards. Street Stuff won the COSLA Excellence Awards in 'Local matters' category; Community Champion award at ROCCO Business Awards 2017 and the Community Engagement category at the Scottish Public Sector Awards.

### **Purple Flag**

Purple Flag was awarded to Paisley in February 2017 in recognition of the high standards and support for Paisley's evening and night time economy. The award was presented by the Association of Town Centre Management to Paisley First, who represent Paisley's Business Improvement District. Since Paisley gained their Purple Flag, ongoing work has included consulting with students at UWS Freshers Fair; erecting a Purple Flag in County Square to increase awareness; introducing a Purple Flag discount card for students; creating a Paisley Purple Flag web page with an interactive map highlighting businesses where discounts are available and advertising in Gauze Street and the hoardings on Renfrew Road. Purple Flag was successfully renewed and retained in 2018 with a full accreditation required in October 2018.

## **Protecting and Supporting Vulnerable Members of the Community**

Demographics are changing within the Renfrewshire area, people are living longer and are living in smaller households. For some this makes them potentially more vulnerable, either to becoming the victim of accidents or potentially being targeted by criminals or becoming susceptible to frauds and scams. There is also the potential for people to become vulnerable through mental or physical incapacity or through abuse of drink or drugs, in some cases exacerbated by poverty and in many cases by being relatively socially isolated. In extreme cases, people can become vulnerable to being involved in organised crime or terrorism or can suffer life threatening levels of violence or domestic abuse.

### **Renfrewshire Multi Agency Risk Assessment Conference (MARAC) Annual Report**

A Multi Agency Risk Assessment Conference (MARAC) is a multi-agency victim focused meeting where information is shared on the highest risk cases of domestic abuse between different statutory and voluntary sector agencies. The role of the MARAC is to facilitate, monitor and evaluate effective information sharing to enable appropriate actions to be taken to increase public safety. In 2017/18, 100 cases were referred to MARAC where the victims had been identified as being at risk of serious harm or homicide and discussed 145 children.

To highlight this best practice, the MARAC Annual Report is published and available on the Council website. Key partners from Public Protection, Police Scotland and the Criminal Justice System have contributed to the report highlighting the importance they place in the Renfrewshire MARAC and the contribution it makes to protecting the most high-risk victims of domestic abuse and their children.

The Annual Report will also support the work now being taken forward by Public Protection, through the Gender Based Violence Strategy Group to support employees with guidance and awareness raising linked to the Council's Supporting Attendance policy. More information on the detailed work undertaken in this regard is reported under the Gender Based Violence Update.

### **I Am Me/Keep Safe**

The I Am Me Cinebus tour has been further developed to include new resources, including a book developed by the team and a #MakeaDifferenceScotland hashtag on Twitter. The programme continues to raise awareness of disability, bullying and hate crime and reached around 12,000 Renfrewshire primary school pupils. The programme has been designed to complement the curriculum for excellence and a progressive lesson plan is available for each school year (from P1-P7). Feedback from around 2,500 participants highlights that 98% of participants have enjoyed the I Am Me visit, 99% know bullying is wrong and 94% would tell an adult if they, or someone else was being bullied.

Keep Safe works in partnership with Police Scotland and a network of local businesses to create 'Keep Safe' places for disabled, vulnerable, and elderly people when out and about in the community. Keep Safe is extending across Scotland, with 14 local authorities actively rolling out the initiative. There are now 366 Keep Safe places across Scotland, including 131 in Renfrewshire. The Keep Safe Ambassador programme is also going from strength to strength and now has 128 High School Ambassadors, 70 Police Scotland Youth Volunteer Ambassadors, 35 Ambassadors with a learning disability and 50 Keep Safe Ambassador trainers across Scotland.

I Am Me won further awards in 2017 by gaining the Best Community Project at the Herald Scotland Diversity Awards and the Disability Charity of the Year at the Charity Champions Awards.

## **Developing the Renfrewshire Community Safety Partnership, Hub and CCTV**

The Renfrewshire Community Safety Hub has been a success with an integrated approach and CCTV operations now running 24 hours per day. Out of hours winter maintenance and key holding services for flood prevention systems now operate out of the Hub. Some key successes include the CCTV operators spotting someone carrying a weapon, identification of young people that are breaching curfews, support and identification of missing persons, increased awareness of homelessness within Paisley Town Centre and support for operations such as “*Operation Winter Shield*”, essential to deterring and disrupting knife crime.

In March 2018, the CCTV control room installed Briefcam software to the public space CCTV system. Briefcam is a rapid video review and search solution with real-time alerting. It enables the CCTV operators to review hours of video in minutes, rapidly pinpointing people and objects of interest and receive real-time notifications of critical events. Quick searches can be filtered around objects such as individual's gender, particular items of clothing or vehicle type.

The Renfrewshire Community Safety Partnership continues to hold a daily tasking meeting to review community safety incidents which have occurred over the past twenty-four/forty-eight hours and tasks them to the relevant partners. This collaborative partnership approach enables information sharing and pooling of resources to tackle antisocial behaviour and other issues throughout Renfrewshire. Daily tasking had a very successful year with regular attendance of all key partners who processed over 5,000 referrals.

## **Responding to the tragic incident at Grenfell Tower**

Following the tragic fire incident on 13 June 2017 within Grenfell Tower, London, Development and Housing Services together with other key partners have supported Scottish Fire & Rescue Service in their response and reassurance to communities regarding prevention of fire and protection for Renfrewshire communities. As a result, a multi-agency group was established to:

- review the measures that are in place to ensure fire safety at our high rise blocks;
- agree any actions that may enhance these fire safety arrangements; and
- ensure tenants and residents are kept up to date and re-assured of our ongoing commitment to fire safety

In response, a range of actions have been undertaken which include:

- an independent assessment of the external cladding system at five blocks which concluded the materials used for both cladding and insulation are not the same as those used at Grenfell Tower and all materials used complied with the Scottish Building Regulations;
- a fire safety assessment of each of the five blocks where no adverse concerns in relation to the fire risk of the buildings were identified;
- installation of communal area fire alarm systems in five blocks, with all fourteen blocks linked to a 24 hour monitoring system;
- council properties had 60 minute fire resistant front doors fitted and this was extended to privately owned properties where it was identified that the existing door did not meet the necessary fire resistance rating; and
- written correspondence to all residents, as well as drop-in sessions to allow residents to meet face to face with Housing Services staff and Scottish Fire & Rescue Service officers
- an independent audit of fire safety measures within each of the fourteen blocks has recently concluded and the outputs are currently being reviewed to inform future programmes of work;
- works have commenced to install an automatic fire suppression system at the bin areas of each of the fourteen blocks;
- works to upgrade the smoke detection alarms within tenants' properties have been completed in three blocks, with works currently underway in a further two further blocks. These improvements will be rolled out to all high rise blocks over the course of 2018;

- a specialist consultant has been appointed to advise on the replacement of the balcony enclosure panels at George Court, with this work planned for completion later this year;
- regular review of any callouts to high rise blocks which Scottish Fire & Rescue Service have responded to: and
- Proposals are currently being developed for the Council's Caretaking service, which will ensure an enhanced staff presence at 10 of the high rise blocks to 7 days a week, (the other 4 high rise blocks already have concierge staff on duty 24/7). The concierge and caretaking staff play an important fire prevention role in inspecting common areas, checking fire doors, ensuring the safe removal of rubbish, and providing on-site advice and information to residents.

The multi-agency meetings will continue to take place and progress will be reported to the Council's Communities, Housing & Planning Policy Board.

### **Safety Alert – Fentanyl**

Following discussions at Daily Tasking on 30 June 2017 with Police Scotland and partners, a Safety Alert was issued in relation to a drug called "Fentanyl". Fentanyl is a Class 'A' controlled drug under the Misuse of Drugs Act 1971. It has a legitimate medical use for the management of malignant and non-malignant chronic pain. Medicinally, it is commonly dispensed in the form of a patch which is placed on the skin. Fentanyl is active at an extremely small dose and is therefore a very potent drug. A very small amount ingested, or absorbed through the skin, can kill. Other drugs, currently being used in Renfrewshire, are being monitored in the same way to ensure partners are aware of issues.

## **5.9 Counter Terrorism and Serious Organised Crime**

The nature of terrorism and the threat that terrorist activities pose to communities has changed significantly in the last few years. The attacks in Manchester and London provided an additional focus for security services and the Government and additional information on the nature of the threat in the UK. This has impacted on the planned launch of a revised Counter Terrorism Strategy which has been delayed to ensure that it reflects the most up to date picture and approach - particularly in relation to the Prevent Strategy (preventing people from being drawn into terrorist activities). The current timescale for the publication of the expected CONTEST 3 strategy that the Home Office is now working on is around May 2018.

Over the past year it has been recognised by the members of the Renfrewshire Multi Agency CONTEST/Prevent Group that there is a clear and growing connection between groups and individuals that engage in or have an interest in terrorist activities and those that have an interest in serious organised crime. In addition, these links are in place across a wider geography than Renfrewshire. To address this it has been agreed to establish a strategic meeting that has the responsibility and a role to consider both Counter Terrorism and Serious Organised Crime issues at a Police Divisional level.

A key aspect of the work of the group will be working with the assistance and direction of Police Scotland at both Divisional and National levels to make relevant links between the Counter Terrorism and Serious Organised Crime agenda and putting in place appropriate interventions that enable partners to make a real difference in preventing people from becoming terrorists or supporting terrorism, deterring and disrupting serious organised crime activities.

### **Self-Assessment process for Peer Support and Review**

Over the past year the Home Office have developed and introduced a Peer Review self assessment process for local authorities in England and Wales with a specific focus on the Prevent Strategy element of the Counter Terrorism strategy.

The Scottish Government have now introduced a supportive review approach in Scotland, based on the Scottish Guidance and using a similar collaborative approach. They have been working with the Home Office to build on their experience and the Head of Public Protection attended a Home Office Training course in February 2017 along with 2 other Scottish colleagues and received accreditation as a Home Office Prevent Peer Reviewer. During 2018 the Head of Public Protection participated as one member of a Home Office team undertaking the first one-day peer review assessment in Gloucester and supported the Scottish Government training of the first cohort of Scottish Prevent Peer Reviewers.

### **Training and Awareness Raising**

Exercise Agora Archway took place on 22 June 2017, supported and run by SMARTEU the Police Scotland training and exercising unit. Exercise Agora Archway was a full day multi agency exercise. It was set against a backdrop of the UK Terror Threat level being raised to "Critical" in light of an incident taking place in the UK and the local implications of this. The exercise was successful in making participants on the Corporate Management Team and Council Resilience Management Team consider the impact on business continuity that an incident of this type might create and highlighted the fact that all response agencies would be under resource pressures and that the normal expectations around capacity to respond to incidents would be constrained in light of a move to critical.

Over 2017/18 there has been a focus on training of key employees in relation to Prevent awareness. Over 100 people have received face to face training and awareness raising by the Head of Public Protection or Police Scotland. These sessions will continue in 2018/19.

### **Serious Organised Crime (SOC)**

The Council Integrity Group Action Plan has a focus on identifying, understanding and managing organisational risk and vulnerabilities, and is structured under 5 key themes -Governance; Insider Threat; Workforce Support; Procurement and ICT.

The Head of Public Protection has now provided training to Elected Members on counter-corruption and Serious Organised Crime, and similar training has been carried out by the Chief Auditor on Fraud issues. Officers on the Council Resilience Management Team have also received awareness raising and training on Serious Organised Crime issues and how they might impact on our organisational resilience, and the Home Office have provided training to Customer Service Staff in relation to recognising forged and fake documentation.

### **Frauds and Scams**

A focus on frauds and scams throughout the year has identified key risks for the community and has undertaken relevant training and awareness raising for employees and elected members. This will continue in 2018 / 2019. Technology is now recognised as a key enabler to fraud where the aim is to obtain customers' details using social engineering tools and obtaining information by phone or by SMS text message

## **5.10 Multi Agency Public Protection Arrangements and Community Justice**

The activity of the Multi Agency Public Protection Steering Group, which oversees the partnership working in relation to Sexual and Violent Offenders, was published in the annual report in October 2017.

As we come towards the end of the first year of the new community justice arrangements the Renfrewshire Community Justice Outcome Improvement Plan 2018 – 21 was developed and consulted on. The finalised plan was published on 31 March 2018 which identified the key priorities for the partnership as, improving community understanding and participation in community justice, developing opportunities for routes into employability for people with convictions, tackling homelessness for prison leavers and raising awareness of services and pathways available in Renfrewshire which support people to improve mental health and wellbeing.



The partnership was successful in securing funding from the Scottish Government's Employability, Innovation and Integration Fund to support training, skills development and employability activities for people with convictions and the development of the employability pipeline in Renfrewshire. A Steering Group for the project has been established and a successful launch event was held in February 2018.

Engagement with partners and local women is taking forward the development of a Women's Centre in Johnstone. Kind Accepting Inspiring Renfrewshire's Open Space (Kairo's) sets out to be a safe and welcoming place for women of all ages, offering a variety of opportunities and activities which will have good links and connections with other local services. Links have been made with women serving community payback orders who have been involved in the centres development and fashion show event held at Johnston Town Hall in March 2018.

An effective relationship has been established with Families Outside. Posters and business cards have been co-designed and distributed across Renfrewshire to raise awareness of community justice and the work this charity does to support families affected by imprisonment. A number of Training events have taken place with social work staff, home link workers and Families First teams in order to raise awareness of the impact on families and children with a family member in prison. Education staff also had the opportunity to receive this training within HMP Lowmoss which provided the opportunity and better understanding of the implications and experience of children visiting a parent in custody.

## **5.11 Alcohol and Drugs Partnership**

### **Drug Related Deaths**

The ADP continues to implement the National Naloxone Programme which aims to prevent drug related deaths. Naloxone is a potentially lifesaving drug which can temporarily reverse the symptoms of overdose. Training is offered on how to administer Naloxone and basic lifesaving skills including Cardio-pulmonary Resuscitation (CPR). Naloxone is offered to all individuals as part of their assessment as well as family members and key partners to administer as required. Most recent performance shows that 32% of problem drug users have been trained and received a supply of Naloxone.

### **Recovery Oriented Systems of Care**

Enhancing the Recovery agenda in Renfrewshire continues to be a key priority for the ADP which funded two new initiatives. The first initiative gave individuals, who have lived experience of drugs and alcohol, the opportunity to train to become peer support workers. In partnership with the NetWork Service, participants accessed local training prior to attending University to gain a professional development award in Peer2Peer working. Paid work placements were sourced and individuals gained experience working in the NHS, the Department of Work and Pensions and Third Sector agencies. Sixteen individuals completed the Project and as a result four have gained permanent employment.

Recovery Across Mental Health (RAMH) was also funded by the ADP to provide financial advice and support to individuals affected by mental health and addictions. The project engaged with individuals who are least likely to voluntarily seek support and aimed to build on the successful pilot which targeted specific pharmacies who were part of the local enhanced service. Links were established with a number of partner organisations including the Sunshine Recovery Cafe to promote general mental health awareness which aimed to develop and enhance positive coping strategies to self-manage life and promote financial inclusion.

## **Prevention and Early Intervention**

Brighter Renfrewshire Alcohol Awareness Week (BRAW) was funded for a third year. During 2017, 22 groups received funding ranging from small community groups, schools housing associations to the private sector. The funding was used to develop local projects which aimed to increase awareness of the low risk drinking guidelines and reduce the harm caused by alcohol. An evaluation of the effectiveness of the BRAW campaign was also carried out.

A pilot was set up to enhance joint working with Scottish Fire and Rescue Service (SFRS) and local alcohol and drug services. This was enhanced by delivering alcohol and brief intervention training to SFRS to improve performance in this area and to allow equity of referral process to alcohol and drug services for vulnerable individuals and the relevant follow up as required. The award winning initiative enabled early identification of individuals experiencing issues with alcohol and appropriate referral on to services.

Awareness and knowledge base has been increased as a result of alcohol and drug training being provided to 53 staff members attending from the HSCL, Renfrewshire Council and the third sector.

Through the development of the Community Plan in 2017, partners identified a specific requirement to focus on the issue of drug and alcohol misuse in Renfrewshire. On 21 February 2018, the Community Planning Executive Group agreed that the Head of Policy and Commissioning, Renfrewshire Council would take the lead on undertaking a strategic needs assessment and deep dive exercise to gain a better insight into drug and alcohol misuse in Renfrewshire and its impact. Early discussions have taken place in terms of linking to the Public Health Directorate in NHS Greater Glasgow and Clyde and also the consideration of potential examples of best practice from other areas and countries.

## **6. Strategic Focus**

- 6.1 As detailed in Section 3, Renfrewshire Community Protection Chief Officers Group is responsible for leadership, strategic oversight and scrutiny in relation to multi-agency public protection activity and practice in Renfrewshire. The group also regularly scrutinises performance information across all areas of community protection activity, focusing in on areas where there are changes in referrals, incidents or concerns reported, or where national research or legislation suggests improvements or change to practice or multi agency working.
- 6.2 In addition, the group supports services and partners to address emerging challenges, examples of which include:
- Ensuring that Renfrewshire is represented at national leadership events/forums to strengthen our already strong partnership and links in child protection;
  - Responding to the requirements of the national Child Protection Improvement Programme;
  - The Home Office funding shortfall for Vulnerable Young Person's Resettlement Scheme and the planned resettlement of UASC as this does not meet the full costs of care and support of the children;
  - Increasing number of welfare guardianships granted to the Chief Social Work Officer;
  - Support the implementation of Renfrewshire's updated Bullying Policy for educational settings;
  - Implement Equally Safe, the joint Scottish Government and COSLA strategy to prevent and eradicate violence against women and girls in Scotland;
  - Continue to developing professional awareness of the Renfrewshire MARAC process and explore the potential to share care plans and other relevant information where proportionate, relevant and necessary to safeguard victims of domestic abuse;
  - Monitor the implication of the introduction of the presumption against short sentences during 2018-19 on our community based resources;

- Consider the implications of the reduction of Public Social Partnership funding to Lowmoss PSP, Polmont YOI and the Shine Worker;
- Maintaining the 65% reduction in anti-social behaviour from 2009 levels through the early intervention Daily Tasking process and targeted deployment of Renfrewshire Wardens, the Youth Team, Street Stuff and Police Scotland.
- Mitigate the risk of serious organised crime including:
  - Insider Threat - the main risk is that the Council is vulnerable to fraudulent or damaging activity from people that have legitimate access to systems, processes, data or information but who use that access for illegal or unauthorised activities;
  - Workforce support - focussing on improving organisational arrangements for understanding and monitoring competing outside interests and influences that might leave employees vulnerable to exploitation or coercion, such as outside business interests, gifts and hospitality and whistle blowing;
  - Procurement - protecting contracts, commissioning and purchasing against the risks of corruption and serious organised crime;
  - ICT and Cyber security focuses on protecting data and core ICT services from both internal and external threats. It is a growth area for vulnerability and Serious Organised Crime. The risk faced here is that programmes, systems and data could potentially be hacked and exploited for fraudulent / criminal purposes; with denial of service, ransomware attacks, corruption of data, or the publication or abuse of sensitive information being potential consequences;
- Continue to implement the Drug Deaths Action Plan;
- Reduction in national funding to Turnaround, a service for men and women involved in the Criminal Justice system that offers a flexible, person-centred residential and community based support.

6.2 As a result, the strategic focus of the Chief Officers Group for 2018/19 is as follows:

- Continue to have a spotlight on alcohol and drugs misuse across Renfrewshire and drive forward local actions to reduce the impact on individuals, families and communities;
- Ensure that the findings from the Joint Inspection of Adult Health and Social Care are embedded in the Strategic Planning arrangements of the Health and Social Care Partnership;
- Give consideration to the findings and recommendations of the recent national Thematic Inspection of Adult Support and Protection to ensure that all appropriate actions are taken in a Renfrewshire context;
- Continue to work closely with our colleagues in the Adult Protection Committee and raise awareness of adult support and protection services;
- Consider the multi-agency response to supporting people in distress;
- Maintain multi agency audit and review activity;
- Support the implementation of Renfrewshire's Community Justice Outcomes Improvement Plan 2018-2021 and respond to the planned presumption against short sentences;
- Finalise our Gender Based Violence Strategy 2018-2021, develop our performance framework and implement the national quality standards as available;
- Address the impact of adverse childhood experiences through early and preventative interventions, working closely with partners using the Getting it Right for Every Child (GIRFEC) approach;
- Consider the findings of the National Child Protection Improvement Programme as these are developed and implement as appropriate;
- Consider the new inspection framework for children's services;
- Continue to keep an overview of the work of the Scottish Child Abuse Inquiry;
- Ensure safety, protection and positive outcomes for unaccompanied asylum seeking children and Syrian families, with a particular focus on support and integration;

- Have oversight of and support the Community Protection Steering Group in its responsibility to:
  - Build Community Capacity and Resilience
  - Protect and Support Vulnerable Members of the Community
  - Combat Terrorism and Serious Organised Crime
  - Develop the Renfrewshire Community Safety Partnership Hub and CCTV; and
- Work with the Scottish Government to implement the findings of the Independent review of Hate Crime.

6.3 The Community Protection Chief Officers Group will continue to seek to ensure that performance and practice are scrutinised at a strategic level, to identify what works well, to highlight any areas for improvement, and to consider where further opportunities for early intervention and prevention activity would achieve improved outcomes for local people.