
To: Social Work, Health and Wellbeing Policy Board

On: 19 May 2015

Report by: Chief Officer Designate, Renfrewshire Health and Social Care Partnership

Heading: Social Work Service Improvement Plan 2014-17 Year 2 Update

1. Summary

- 1.1 The Social Work Service Improvement Plan 2014-17 was approved by the Social Work, Health and Wellbeing Policy Board in March 2014. The plan set out the priorities for the development of the service over a three year period and detailed the actions which will contribute to the implementation of the Council Plan and Community Plan
- 1.2 2015/16 is a transition year for social care services. Services for adults now fall under the strategic and operational responsibility of the Chief Officer Designate as part of Renfrewshire Health and Social Care Partnership, whilst services for Children & Families and Criminal Justice Social Work form part of the new Directorate of Children's Services. However, the functions of Social Work cannot be delegated to the Integration Joint Board until that Board has approved its strategic commissioning plan.
- 1.3 This report provides an update on the 2014-17 Plan in relation to Adult Social Work Services only and sets out the priorities for services over the next six to twelve months.
- 1.4 Key achievements for Social Work services were detailed in the outturn report to this Board on 3 March 2015.

2. **Recommendations**

2.1 It is recommended that the Social Work, Health and Wellbeing Policy Board:

- Notes the priority areas for adult social care over the next six to twelve months
- Agrees to review progress on these priorities in November 2015, if functions have not been delegated to the Integration Joint Board.

3. **Background**

3.1 The Service Improvement Plan 2014/17 provided a comprehensive statement of the outcomes Social Work aimed to achieve, and the actions required to achieve these. The plan is framed within the context of the Council Plan and the Community Plan. It enables elected members to have oversight of developments within the service and to consider and develop policy options which reflect customer need and resource availability.

3.2 As 2015/16 is a transition year for the former Social Work service, this report provides elected members with an update on activity within adult social care. This board will continue to have oversight of this area of service until functions transfer to the Integration Joint Board, which cannot occur until that board has agreed a strategic commissioning plan.

3.3 A further update will be provided to Board in November 2015, if functions have not been delegated to the Integration Joint Board.

4. **Service Update**

4.1 Elected members will be aware from previous reports that the service is actively working to address a range of demand pressures and financial pressures. Increasing numbers of adults are living longer with more complex conditions, at a time when services are aiming to support people to live as independently as possible within their own homes.

4.2 Almost one-third of Renfrewshire residents reported in the Census that they had at least one long-term health condition. This includes 7.2% of people reporting a physical disability, 6.9% with a hearing impairment, 5.2% with a mental health condition and 2.4% with a visual impairment. These are not mutually exclusive and some people report multiple conditions. National figures indicate that 27% of people aged 75-84

have two or more long-term conditions, and there is evidence that multi-morbidity increases with deprivation.

- 4.3 Social care services are also undergoing significant structural change. On 1 April 2015, strategic and operational responsibility for adult social care transferred to the Chief Officer Designate of the Health and Social Care Partnership.
- 4.4 Senior managers and officers within the Council are actively engaged in supporting the development of integrated services. A number of workstreams have been established to take forward arrangements in terms of governance, finance, workforce development, clinical and care governance, strategic planning, performance measurement, communications and engagement, locality planning and IT and information sharing.

5. Priorities over the next six months

- 5.1 As noted above, services are undergoing significant structural transformation. The development of strong governance arrangements will be a key priority in the next six months, and a range of workstreams have been established to take forward integrated arrangements.
- 5.2 The development and implementation of strategic commissioning plans for all care groups within adult services remains a key priority, and initial scoping work has been undertaken. The work to date will inform the strategic commissioning plan being developed for integrated adult health and social care.
- 5.3 Social care services will continue to prioritise the development of telecare and telehealth services, in partnership with neighbouring local authorities. Training in reablement, palliative care and dementia care will continue to be rolled out across Care at Home services.
- 5.4 A number of pilot projects in relation to community capacity building are underway, with third sector groups as active partners and leaders in these projects. Support will continue to be offered to develop these.
- 5.5 The Carer's Strategy will be fully implemented by the end of this financial year, and services are preparing for the requirements of the Carer's Bill currently progressing through the Scottish Parliament. A separate paper on this Bill has been provided to Board.

- 5.6 Planning arrangements will change as the new structures are embedded and governance arrangements confirmed.

Implications of the Report

1. **Financial** – The report highlights resourcing pressures on adult social care services arising from increasing demand for services and the current financial environment
2. **HR & Organisational Development** - none
3. **Community Planning** – The report highlights issues which relate to each of the six Community Planning themes.
4. **Legal** - none
5. **Property/Assets** – none
6. **Information Technology** – Service developments relating to mobile/remote working and information technology are key enablers of service improvement and modernisation and support service-level and corporate objectives
7. **Equality & Human Rights** - The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – None
9. **Procurement** – the report details the activities being undertaken to promote more efficient and effective commissioning and procurement
10. **Risk** – Risks related to the delivery and management of Social Work services are regularly monitored by the service and included in the Social Work Risk Register.
11. **Privacy Impact** – none

List of Background Papers

- (a) Social Work Service Improvement Plan 2014-17
- (b)** Social Work Service Improvement Plan 2014-17 Outturn Report

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