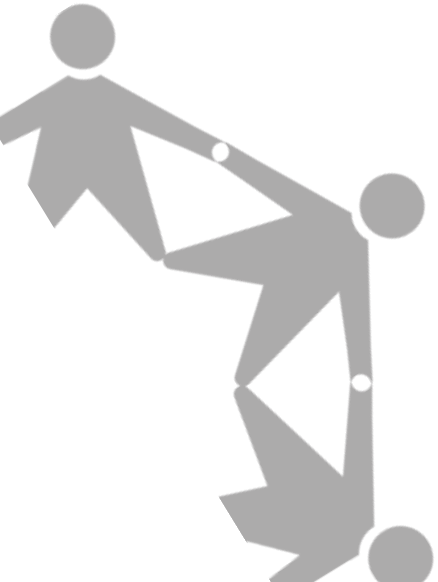


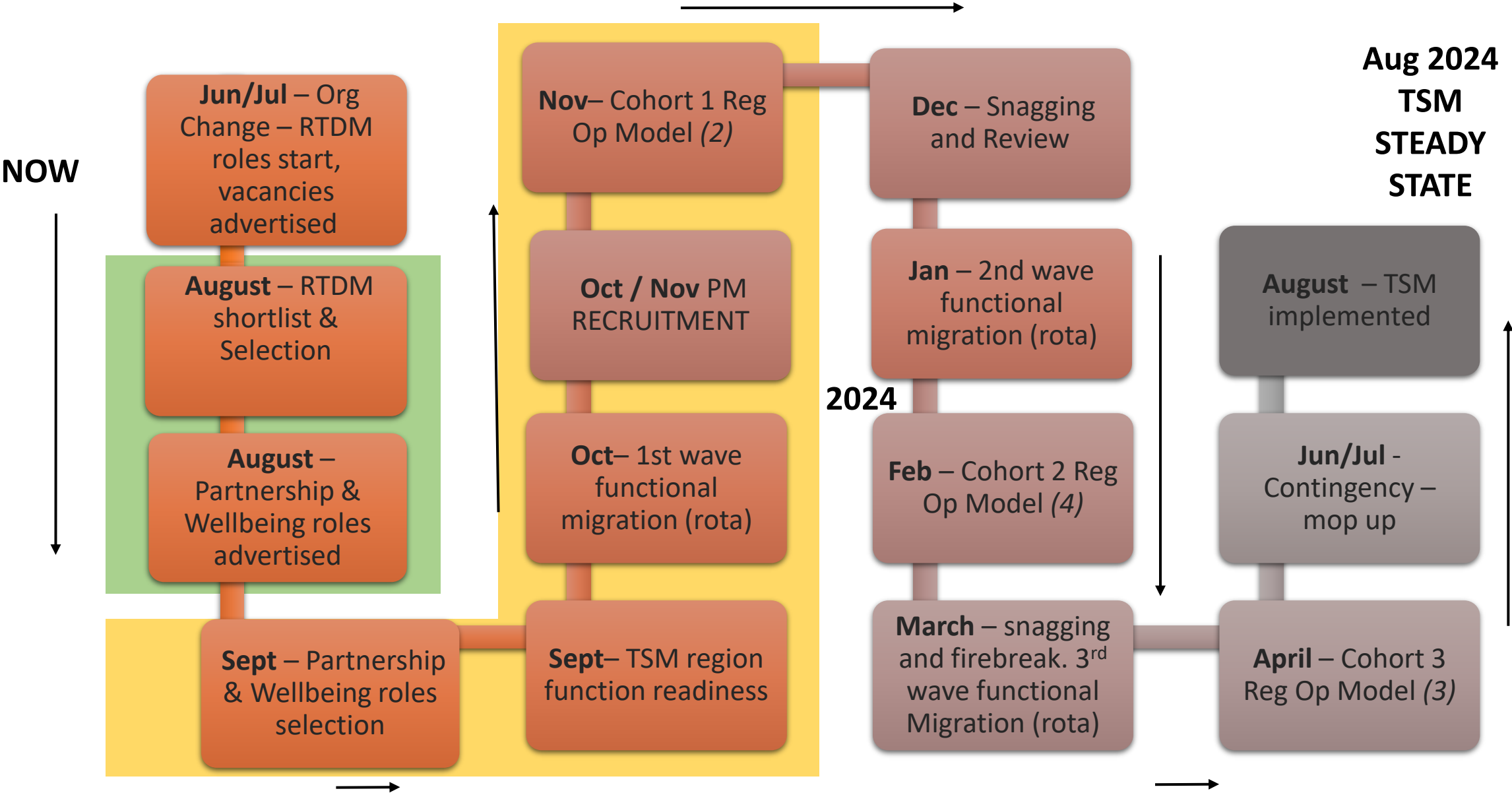
Tribunal Support Model Shaping The Future

AST Update

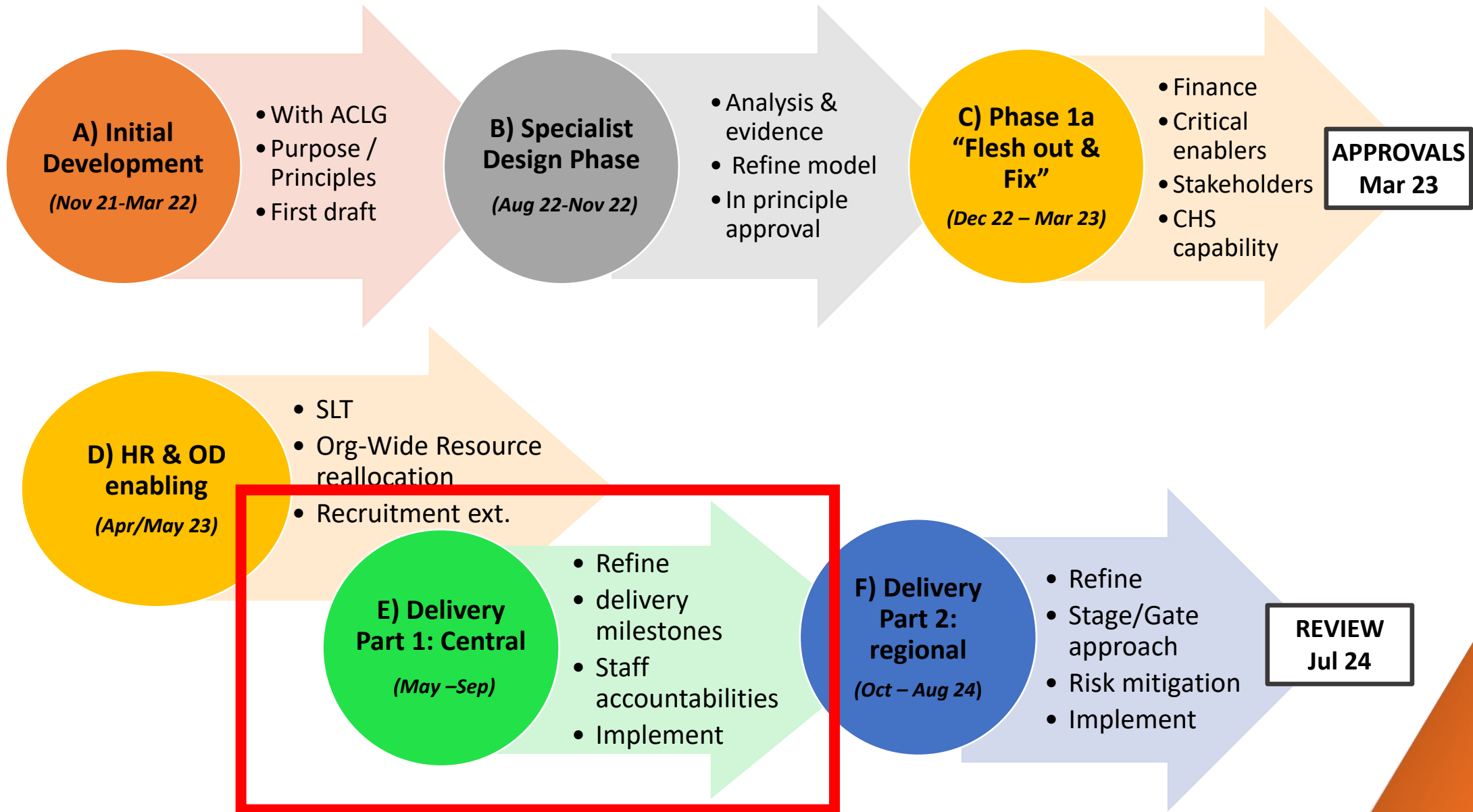
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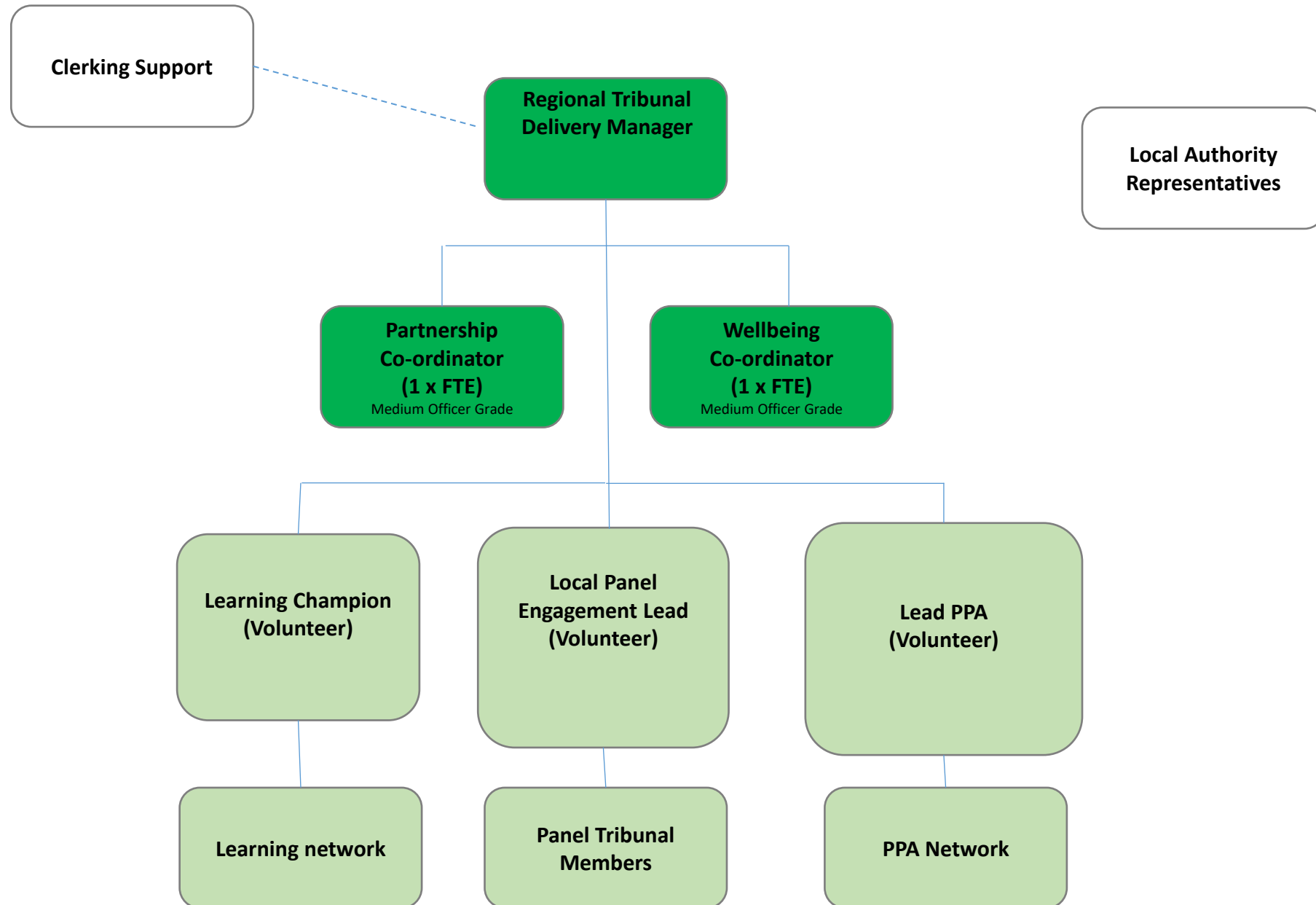
Sequencing of TSM Implementation



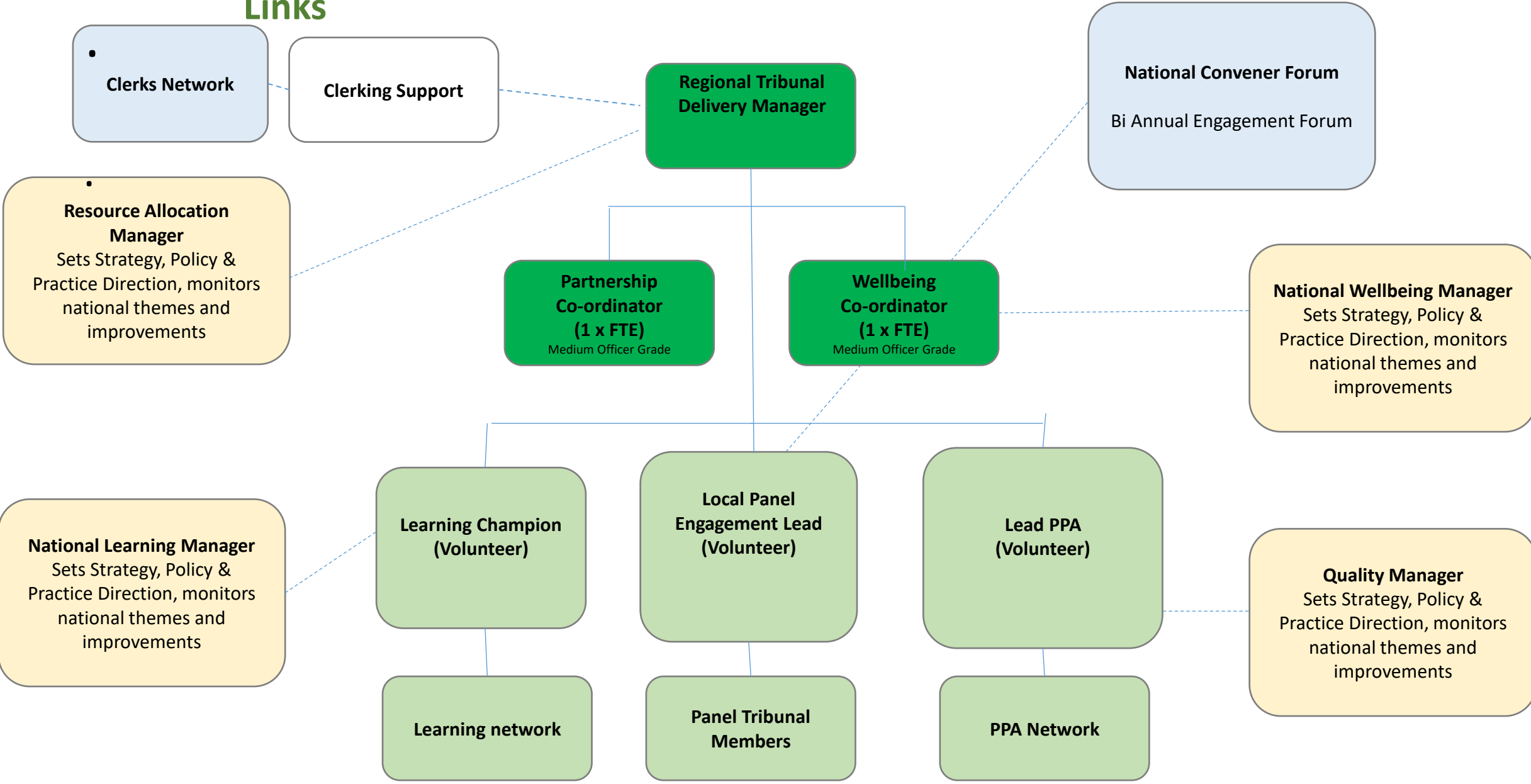
How we've got here and what next?



Region x 9



Strengthened Regional/National Links



Meeting/Governance Cycles

| | | |
|-----------|--|---|
| Weekly | Regional Manager Exec Team Stand Ups Regional Managers (x 9) Stand Ups | Check Ins – Hot topics/issues |
| Monthly | Regional Manager – Panel Engagement Leads Regional Manager – Exec Team(Partnership/Wellbeing) Regional Managers Collective | Operational check ins Comms briefings |
| Quarterly | AST Meetings – nationally consistent Agenda's, Minute format and reporting requirements | Governance |
| Bi Annual | National Convener Forum: Chaired by NC; Attendance Regional Managers - <u>Regional Representatives:</u> Panel Engagement Leads; PPA Leads; Learning Champions (50 – 60 volunteers total) | Vision/direction setting Feedback and engagement |

**Local Panel Engagement Lead
(Volunteer)**

(Approx. 1 per 20 Panel Tribunal Members)

- A key link between Panel Members and the Regional Tribunal Delivery Manager
- Act as first point of contact for Panel Members, make them feel connected and part of the CHS local and national community.
- Provide friendly and experienced advice and assistance, consistent with National policy & practice, to support them to deliver their Panel tribunal Member role.

Communications:

Support delivery of national/Regional communications – ability to carry the message

Capture ‘voice’ from Panel Tribunal Members to feedback to Regional Team:

Operational hearings issues – escalate to Partnership Co-Ordinator

Wellbeing Issues – escalate to Wellbeing Co-ordinator

National Convener – escalate to Regional Tribunal Delivery Manager


Rota Issues – escalate to Resource Allocation Team

Induction Support:

Assigning ‘buddies’ within cohort to new trainees

Ensuring Buddies are aware of role and expectations

Capturing issues raised by Buddies and escalating appropriately



Learning Champion
(Volunteer)

A key link to the National Learning Team (national) and the Regional Tribunal Delivery Manager (regional)

A volunteer role in each local area responsible for promoting and encouraging mandatory learning and CPD from content derived and delivered by CHSLA

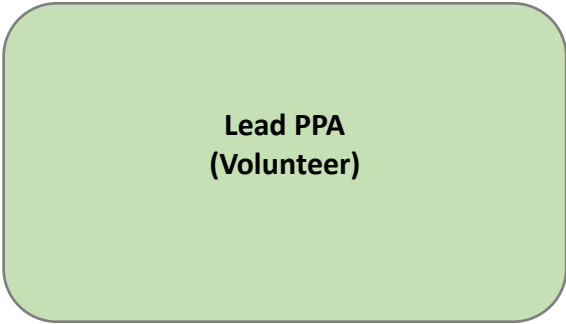
This could include:

Learning 'spotlights' - promoting a nationally pre-agreed learning theme pointing to content available through CHSLA online through an agreed comms plan.

Mandatory Learning: Promoting and engaging with Panel Members to complete Mandatory learning

CPD: Promoting and fostering a local learning culture through the above activities.

Responding: When thematic learning is identified as a need for a local area or region, acting as they key link between the area and CHS Learning Team to arrange and enable learning activity to take place.



**Lead PPA
(Volunteer)**

A key link to the CHS Quality Manager (National) and Regional Tribunal Delivery Manager (Regional)

Act as first point of contact for Panel Practice Advisers, make them feel connected and part of the CHS local and national community.

Provide friendly and experienced advice and assistance, consistent with National policy & practice, to support them to deliver their Panel Practice role.

Provide insight and guidance to the CHS Quality Manager to inform strategy, policy and guidance.

Opportunities to find out more details about the volunteer regional roles are on their way:

The Learning Champion role at and LDC Forum in September - dates incoming

PPA Lead role at the PPA Forum in September

Panel Engagement Lead – LPRs & PRs will be invited to an online session to explore the opportunities of the new Panel Engagement Lead role in August/September

We hope that current AST role holders will wish to continue to support your local teams and transition to these new roles. More details will be provided at the above.

| Phase | Region | ASTs | | RDTM |
|---------------------------------------|---------------------------------|--|--|--|
| 01/11/23 (complete handover 1/12/23) | Ayrshire | Ayrshire | Erica Edwards | Michael Stewart |
| | Central | Central & West Lothian | Sarah | Hazel Oliver |
| | | 2 | | |
| 01/02/24 (complete handover 01/03/24) | Glasgow | Glasgow | Sharon Angell | Jeanne Martin/Tracey Sharp (short term to support return from maternity leave) |
| | Highlands & Eilean Siar | Highland & Moray Eilean Siar | George Hogg Andrew Sim | Vicky Strange |
| | Tayside & Fife | Tayside Fife | Phil Lewis/Anne Gibb Gavin Simpson | Vacant |
| | Lanarkshire/Dumfries & Galloway | North Lanarkshire South Lanarkshire D&G | Edward McDowell Penny Simpson Richard Oxley | Iain Macdonald |
| | | 8 | | |
| 01/04/24 (complete handover 01/05/24) | North Strathclyde | East Dun/shire West Dun/shire East Renfrewshire Renfrewshire Inverclyde Argyll & Bute | Ian Hart Judy Wilson/Kathy Derek Bramma Derek Bramma Mo Quinn Russell Humphreys | Vacant |
| | South East | Edinburgh South East | Pat Hastings Ian Belshaw | Tracey Sharp/Vacant |
| | Grampian & Northern Isles | Aberdeenshire Aberdeen City Shetland Orkney | Tracey Smith Laura Mearns George Martin Ian Blair | Vacant |
| | | 12 | | |

**We are shaping the transition
programme for each cohort as we go
live, an example of what this might look
like:**

