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**To:           Audit, Risk and Scrutiny Board**

**On:           19 March 2018**

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**Report by:   Lead Officer**

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**Heading:   Fly tipping in the countryside and at known fly tipping spots**

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**1.           Summary**

- 1.1           This paper provides a report on progress made to date, covers matters arising from the previous report to the Board and introduces presentations from relevant Heads of Service and stakeholder input from representatives of the Williamsburgh Tenants & Residents Association (for Clarence Street).
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**2.           Recommendations**

- 2.1           The Board is asked to:
- note progress of the review and outcome of previous matters arising;
  - note presentations from the relevant Heads of service; and,
  - note input from Williamsburgh Tenants & Residents Association.
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**3.           Background and progress since previous meeting**

- 3.1           On 6 November 2017 the Board approved the scope of the review for fly tipping in Renfrewshire.
- 3.2           On 22 January 2018 the Board received a report which provided information on fly tipping in Scotland, fly tipping in Renfrewshire and causes of, and motivations toward fly tipping. At the meeting on 22 January a number of actions were agreed. Progress against each of these actions is set out in section 4 of this report 'Matters arising from the 22 January Board meeting.'
- 3.3           It was previously agreed that the Board should receive presentations from the relevant heads of service involved in the delivery of services to prevent, deter and detect fly tipping in Renfrewshire. Section 5 of this report introduces the joint presentation.

- 3.4 At the 22 January meeting, the Board requested that representatives from the residents and tenants association (covering Clarence Street), should be invited to the next meeting of the Board. Section 6 of this report sets out information provided by Diane Watt, Secretary for the Williamsburgh Tenants & Residents Association.
- 3.5 At a previous meeting of the Board it was requested that a representative from North Ayrshire Council be invited to attend the Board in order that the Board would understand how the council's practice in relation to fly tipping matters would compare with a neighbouring authority. The relevant Head of Service at North Ayrshire Council was invited to attend the 19 March meeting but was not in a position to do so. The Head of Service did however undertake to meet with the council's Head of Amenity Services and look at and share areas of best practice with each other.
4. Matters arising from the 22 January Board meeting
- 4.1 At the 22 January meeting it was agreed that:
- 4.1.1 a split of data be provided between rural and town complaints. Having enquired with the service responsible for collating the data, the Lead Reviewer learned that this would not be possible. The difficulty lies in the fact that data is obtained from two separate sources – the Lagan database and the Flare database. More specifically the Lagan dataset and spreadsheets do not contain columns with identified 'Eastings' and 'Northings,' required to map every incident onto the ArcGIS mapping system and subsequently identify which incidents would fall within each category i.e. urban or rural. The service department advised that although it would be possible to provide an idea of the relative urban/ rural split using only the Flare dataset, that dataset would only reflect approximately a third of all reported fly tipping complaints.
- 4.1.2 the Lead Officer would explore whether there was any data pertaining to fly tipping behind tenements. For the same reasons explained at 4.1.1 above, it is not possible to provide this data. There was added complexity as it was unclear which mapping 'layers' were available to assist in the identification of property types which would be required to identify tenement buildings.
- 4.1.3 the Lead Officer would provide data in an additional format in relation to the table outlined in paragraph 6.5 of the report to make it easier to note trends. The data had originally been presented as:

**Financial Yr. No. of fly tipping complaints received**

<b>2014/15</b>	<b>Locus</b>	Causeyside St, Paisley	Braehead Rd, Paisley	Clarence St, Paisley	Dunn St, Paisley	Candren Rd, Linwood
	<b>No:</b>	<b>21</b>	<b>16</b>	<b>16</b>	<b>14</b>	<b>13</b>
<b>2015/16</b>	<b>Locus</b>	Causeyside St, Paisley	Candren Rd, Linwood	Braehead Rd, Paisley	Moss Rd Linwood	Cartha Crsc, Paisley
	<b>No:</b>	<b>26</b>	<b>22</b>	<b>14</b>	<b>13</b>	<b>11</b>
<b>2016/17</b>	<b>Locus</b>	Wellmeadow St, Paisley	Moss Rd Linwood	Leitchland Rd, Paisley	Candren Rd Linwood	McKerrell St, Paisley
	<b>No:</b>	<b>34</b>	<b>33</b>	<b>18</b>	<b>16</b>	<b>15</b>

## Revised formats:

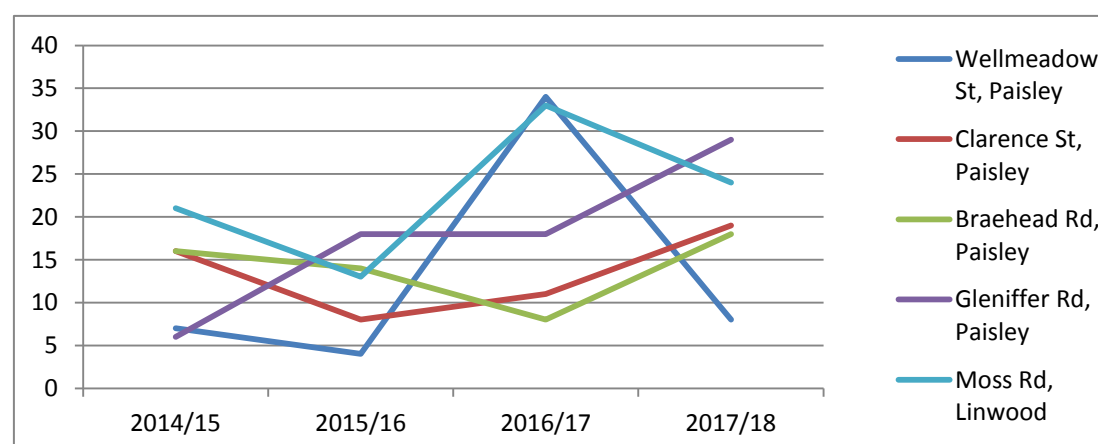
**Table 4.1.3a: All streets featuring in top five in the last 4 financial years**  
(to date)

Street	2014/15	2015/16	2016/17	2017/18
Braehead Road, Paisley	16	14	8	18
Candren Road, Linwood	13	22	16	8
Cartha Crescent, Paisley	6	11	4	0
Causeyside Street, Paisley	21	26	13	10
Clarence Street, Paisley	16	8	11	19
Dunn Street, Paisley	14	2	9	4
George Street, Paisley	10	8	12	16
Gleniffer Road, Paisley	6	18	18	29
Leitchland Road, Paisley,	11	11	18	7
McKerrell Street, Paisley	10	4	15	15
Moss Road, Linwood, Paisley	21	13	33	24
Wellmeadow Street, Paisley	7	4	34	8

**Table 4.1.3b: Movement across the financial years**  
(to date)

Street	2014/ 15	2015/ 16	2015/ 16	2016/ 17	2016/ 17	2017/ 18
Braehead Road, Paisley		-2		-6		+10
Candren Road, Linwood		+9		-6		-8
Cartha Crescent, Paisley		+5		-7		-4
Causeyside Street, Paisley		+5		-13		-3
Clarence Street, Paisley		-8		+3		+8
Dunn Street, Paisley		-12		+7		-5
George Street, Paisley		-2		+4		+4
Gleniffer Road, Paisley		+12		0		+11
Leitchland Road, Paisley,		0		+7		-11
McKerrell Street, Paisley		-6		+11		0
Moss Road, Linwood, Paisley		-8		+20		-9
Wellmeadow Street, Paisley		-3		+30		-26

**Table 4.1.3c: Streets with total >50 complaints AND no. 17/18 >14/15**



- 4.1.4 At the 22 January meeting it was agreed that a representative from the appropriate Tenants & Residents Association which covered Clarence Street, Paisley would be invited to the Board to give evidence. The secretary of the TRA accepted the invitation to attend the 19 March board meeting.
- 4.1.5 At the 22 January meeting it was agreed that the Lead Officer would confirm if CCTV was present in Clarence Street and McKerrall Street, Paisley and check if there was any relationship/ correlation between CCTV use and fly-tipping behaviour.

It was confirmed that there are no CCTV cameras covering Clarence Street and McKerrall Street.

Regarding CCTV use and fly tipping behaviour, the Zero Waste Scotland report provided to the Board in January referred to CCTV as a means of detecting rather than deterring fly tipping. The Lead Reviewer also accessed a [Hillingdon Borough paper on fly tipping](#) which looked into the effectiveness of the use of CCTV for fly tipping and while fixed cameras did reduce the amount of fly tipping in certain locations, it could not eliminate it completely. Hillingdon Borough believed that prosecutions had dropped for reasons including:

- offenders conceal their identity, so that visual recognition is difficult
- CCTV images are only rarely useful as evidence without supporting evidence
- identification by CCTV image is quite easily refuted by the defence as not being clear enough, especially if hoods or hats are being worn
- even if a facial image is good, it may not lead to the identity of the offender without additional information such as a registration number
- vehicles frequently have false number plates, so when there is an image of a registration plate this often does not lead to the identification of the offender
- fly tipping occurs in an increasingly wide range of locations such as garages and alley ways and it is not possible to cover all of them with cameras

In Hillingdon Borough's case they responded by using portable CCTV – stating it was useful at locations for a short period, to deter further fly tipping, but there were also limitations.

- 4.2 Subsequent to the 22 January 2018 meeting, the Lead Reviewer was asked if she could provide information regarding the types of materials being fly tipped at relevant locations (those listed in Table 4.1.3a). Appendix 2 provides a table of this information.

## 5 Joint presentation by relevant Heads of Service

- 5.1 A presentation will be delivered by Mr Gordon McNeil, Head of Amenity Services (in respect of waste services) and by Oliver Reid, Head of Public Protection (in respect of the Community Wardens service). Copies of the presentation slides are provided in Appendix 3; the presentation covers the national and local situation, the role played by Environment & Community Services and future plans.

- 5.2 Both council officers will be happy to answer any questions that the Board

may have at the end of their joint presentation.

## 6 Information from Williamsburgh Tenants & Residents Association

6.1 The Lead Officer is grateful to Diane Watt, Secretary of Williamsburgh Tenants & Residents Association for agreeing to attend the Board meeting to provide information to the Board from the perspective of residents living in or around Clarence Street. Diane is joined by Jean Easdon and Annette Henderson, committee members for the Association. The key messages that the TRA wishes to convey are:

- there has been an increase in the number of fly tipping incidents;
- the types of items being fly tipped include suites and mattresses;
- the fly tipping is not being carried out by local residents;
- vans and cars arrive in the area to fly tip when caretakers are not present; and,
- the wardens service provided by the council is very helpful; having the team phone number means residents can easily call for help to clear away the items and the team responds quickly.

## 7 **Next steps**

7.1 In line with the scope of the review agreed by Board, the next area of focus will be on fly tipping prevention and detection activities being taken forward elsewhere, particularly by other partner organisations and other local authorities. Invitations to attend the 29 May Board meeting have been issued to Zero Waste Scotland, SEPA and Police Scotland. Zero Waste Scotland have confirmed their attendance and invitations have been followed up again with SEPA and Police Scotland.

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## **Implications of the Report**

1.	<b>Financial</b>	<b>- none</b>
2.	<b>HR &amp; Organisational Development</b>	<b>- none</b>
3.	<b>Community Planning</b>	<b>- none</b>
4.	<b>Legal</b>	<b>- none</b>
5.	<b>Property/Assets</b>	<b>- none</b>
6.	<b>Information Technology</b>	<b>- none</b>
7.	<b>Equality &amp; Human Rights</b>	<b>- none</b>
8.	<b>Health &amp; Safety</b>	<b>- none</b>
9.	<b>Procurement</b>	<b>- none</b>
10.	<b>Risk</b>	<b>- none</b>
11.	<b>Privacy Impact</b>	<b>- none</b>
12.	<b>COSLA implications</b>	<b>- none</b>

## **List of Background Papers**

- (a) Audit, Risk and Scrutiny Board Annual Programme approved 28/08/2017
- (b) Lead Officer Report – Fly Tipping, Report 01, 06/11/2017
- (c) Lead Officer Report – Fly Tipping, Report 02, 22/01/2018

The foregoing background papers will be retained within Finance and Resources for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is Karen Locke, Risk Manager, 0141 618 7019

**Author:** Karen Locke  
Lead Reviewer  
0141 618 7019  
[Karen.Locke@renfrewshire.gov.uk](mailto:Karen.Locke@renfrewshire.gov.uk)

## **Appendix 1 Review Timetable**

<b>Date of Board Meeting</b>	<b>Stage of Review</b>
<b>06 November 2017</b>	Commencement of review
<b>22 January 2018</b>	Continuation of review
<b>19 March 2018</b>	Continuation of review
<b>29 May 2018</b>	Continuation of review
<b>27 August 2018</b>	Draft report to Board
<b>27 September 2018</b>	Final report to Council

## Appendix 2 Types of Materials Fly Tipped at known hotspots

Location	2014/15	2015/16	2016/17	2017/18
Braehead Road, Paisley	Black bags, construction waste, household waste, mattresses	Tyres, sofa, construction waste, grass cuttings, household waste	Household waste, wood and decking panel, toilet, tyres	Construction materials, electrical waste, household waste, grass cuttings, and tyres
Candren Road, Linwood	Household waste and construction demolition waste	Household waste including bedding	Household waste and construction demolition waste	Household waste including white goods
Cartha Crescent, Paisley	Household waste, black bags	Household waste and construction demolition waste	Household waste	-
Causeyside Street, Paisley	Black bags, household waste	Black bags, household waste	Black bags	Black bags
Clarence Street, Paisley	Sofas, asbestos, black bags, carpets and underlay, household waste including white goods	Household waste, white goods, wood, fridge freezer, double bed	Household waste, black bags, mattresses, white goods	Household waste, white goods, black bags, sofa
Dunn Street, Paisley	Household waste, sofas, mattress, television	Not specified	Black bags, electrical, household waste,	Household waste, mattress
George Street, Paisley	Household waste, fridge freezer, tv, armchair	Household waste	Black bags, clothing, piano, sofa	Construction demolition waste, household waste, mattresses, wood and pallets
Gleniffer Road, Paisley	Electrical, tree cuttings, household waste, white goods	Asbestos, black bags, construction demolition waste, household waste, mattress, tyres	Asbestos, black bags, construction demolition waste, household waste, tree cuttings	Wheelie bins, black bags, asbestos, bread crates, construction demolition waste, household waste, tree cuttings
Leitchland Road, Paisley	Black bags, construction demolition waste, household waste, tyres	Electrical goods, household waste, trampoline, tyres	Commercial food waste + not specified	Fridge, household waste, mattress
McKerrell Street, Paisley	Couch, household waste, television	Armchair, bed, black bags, household waste	Household waste, black bags	Black bags, electrical, fridge, household waste
Moss Road, Linwood	Construction demolition excavation waste, tree cuttings, household waste, tyres	Blacks bags, white goods household waste	Household waste, tree cuttings, tyres	Construction demolition excavation waste, asbestos, sofa, tyres
Wellmeadow Street, Paisley	Black bags, household waste	Black bags	Not specified	Bed base, mattresses, household waste



## Appendix 3 Heads of Service Joint Presentation

Slide 1

# Audit, Risk and Scrutiny Board

19 March 2018

## Fly tipping in Renfrewshire Key Messages




The slide features a decorative footer with three overlapping curved bands in purple, magenta, and light purple, and the Renfrewshire Council logo in the bottom right corner.

Slide 2

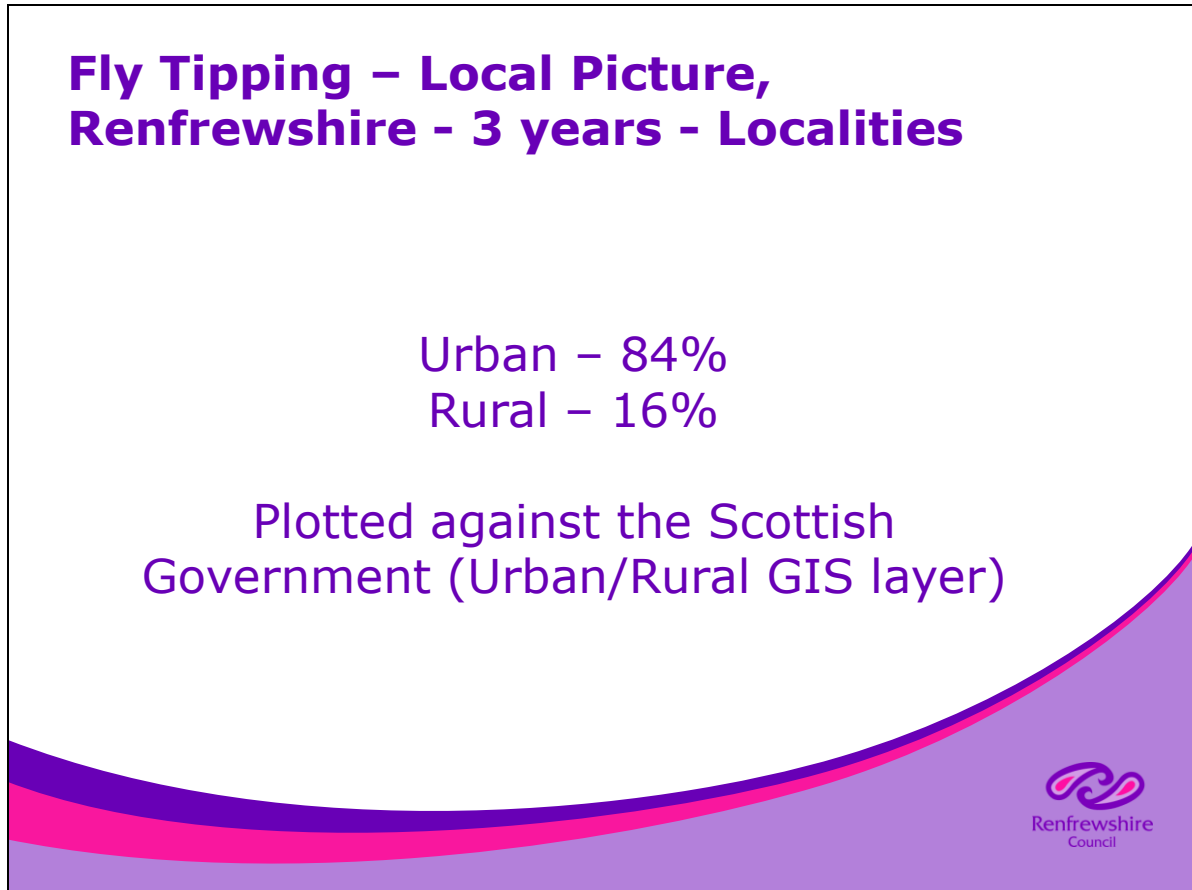
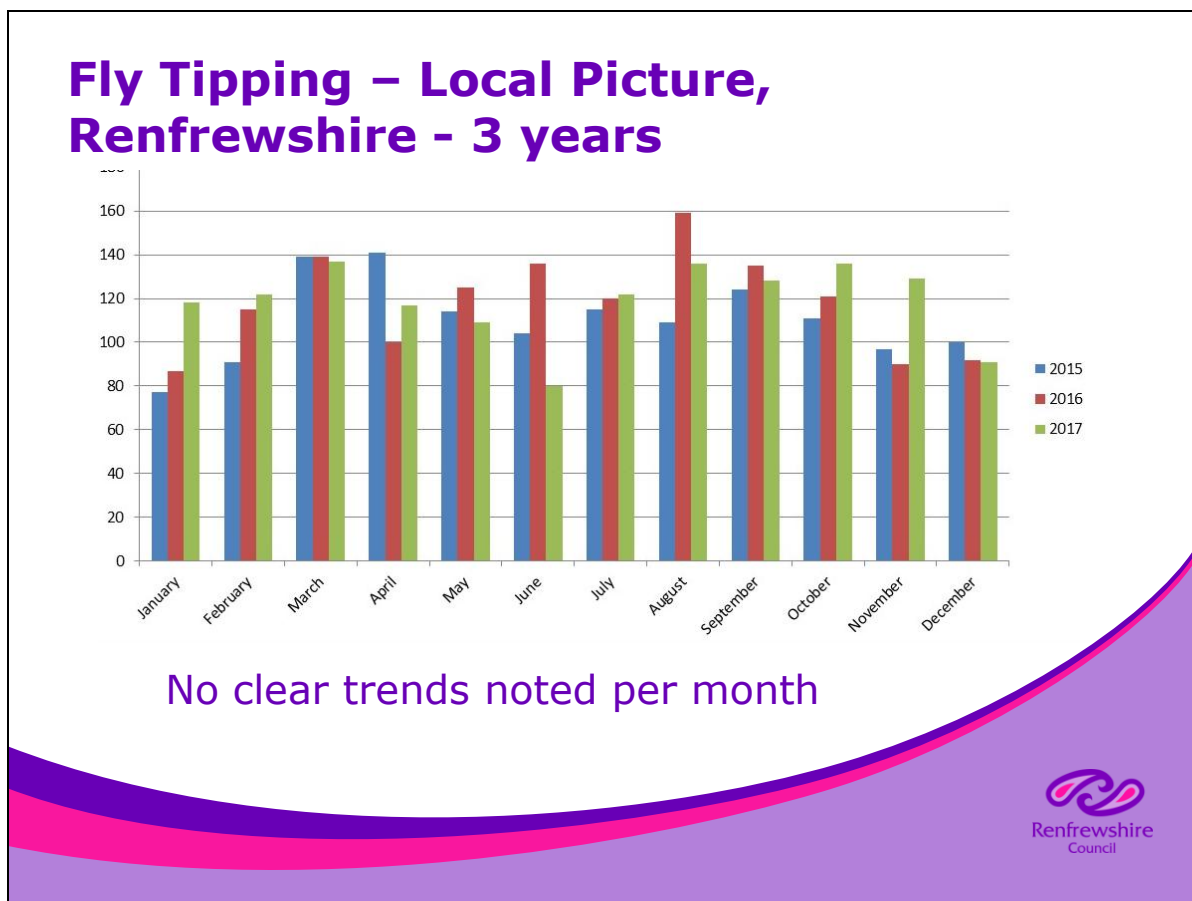
## Fly Tipping – National picture

A National Problem:

- 170 instances of reported flytipping across Scotland every day, approximately 61,000 per annum (Keep Scotland Beautiful)
- 26,000 tonnes of flytipped waste per annum, costing an estimated £8.9 million (Zero Waste Scotland)



The slide features a decorative footer with three overlapping curved bands in purple, magenta, and light purple, and the Renfrewshire Council logo in the bottom right corner.



## Fly Tipping – Local Picture

- Data analysis shows 1,426 reported incidents of flytipping in 2017:
  - 312 recorded as Household Waste
  - 294 recorded as flytipping
  - 85 black bag waste
  - 70 construction materials
  - 45 white goods
  - 39 tyre deposits
  - 149 recorded as other



## Fly Tipping – Role of Environment & Communities

- Prevention & Enforcement – Public Protection
- Removal & disposal – Amenity Services (Waste & Streetscene)
- Services work together and there is cross over of work e.g. Rapid Response Team also remove



## Fly Tipping - Public Protection Role

### Prevention by:

- Visiting fly tipping hot spots and trying to implement measures to prevent further fly tipping:
  - Barriers
  - Signage
  - Overt and covert CCTV
- Visit every fly tipping complaint to assess for evidence of where it came from – people know what we are looking for!

### Enforcement by:

- Local Authorities – Renfrewshire Wardens on behalf of Environment & Communities
- Scottish Environment Protection Agency (SEPA) for larger scale fly tipping (liaison with Council)
- Landowners also have a responsibility to remove fly tipping
  - 67% Council owned land
  - 33% privately owned land



## Fly Tipping - Public Protection Role

### Prevention / Enforcement - Renfrewshire Wardens

- Visit hotspot areas whilst on routine patrols
- Investigation and enforcement where appropriate

### Removal and Enforcement

Rapid Response Team (RRT) Renfrewshire Wardens

- Visit fly tipping complaints
- Enforce where evidence is found
- Liaise with businesses regarding Trade Waste
- Liaise with landowners when fly tipping on their land
- Remove small volumes of fly tipping
- Work with Amenity Services for larger scale fly tipping
- Work with communities to identify and clear fly tipping



# Fly Tipping - Amenity Services Role

## Removal and Disposal:

- Visit fly tipping and remove from Council owned land
- Dispose of waste via Linwood Transfer station
- Put in place barriers to prevent fly tipping e.g. cutting of grass, lighting, re-aligning roads etc.



# Fly Tipping - Future

- Targeted Tasking/enforcement – more RRT
- Easier Reporting - Lagan being replaced by Firmstep - "Report-it" App offers web-based platform for customers and staff to record flytipping
- Easier Reporting - Flymapper: Zero Waste Scotland App feeds into national picture and directs national resources and priorities
- Partnership working – meeting being arranged with SEPA and Zero Waste Scotland (ZWS) to discuss benefits of joint approach & engaging communities
- Household Waste Recycling Centre - Permit Scheme proposal for householders

