

### Renfrewshire Better Hearings Meeting Wednesday 28th July 2021 @ 2 pm

### Minutes

		ACTIONS
1.	Present: Nicola Harkness; Andrew Mobbs; Jim Melrose; Michelle McCargo: Kevin Smith; Aine O'Byrne; Jane Scott; Ruth Wallace; Susan Clocherty; Karen Loney; Selwyn McAusland Apologies: Julie McTaggart; Derek Bramma; Pamela Wilson; Stuart Wilson	
2.	Minutes of last meeting - agreed	
3.	Action Plan	
	Case Sampling of reports to be completed to assess quality, ensure they are multi-agency and provide sufficient information and justification for robust decision making - SCRA / SW	<ul> <li>SW to lead an audit of reports in the autumn and this issue will be covered – SCRA to be involved</li> <li>Chronologies – training still to be rolled out</li> <li>Child's Plan Steering Group to manage this</li> <li>Safeguarder reports are audited and quality assured by Children 1<sup>st</sup></li> </ul>
	Consider front page summary for reports and continue to implement the Hearing Preparation Guidelines – SW	<ul> <li>still felt to be a positive idea worth considering further – Child's Plan Steering Group to manage this</li> <li>Michelle to contact East Dunbartonshire to see what progress they have made</li> </ul>
	Update and Implement the Hearing Preparation Guidelines - SCRA / SW / Advocacy	<ul> <li>Updated version of the Guidelines attached with links to information on new legislation</li> <li>SW to try to gauge staff feedback on helpfulness of the guidelines and identity any areas for improvement</li> <li>Staff (Advocacy Services in particular) also to be encouraged to use the post-hearing section to ensure understanding of the process and gather feedback</li> <li>Andrew and Kevin to liaise on setting up a training session for new social workers on Children's Hearings</li> </ul>
	Ensure reports provide sufficient information to implement new legislative provisions - SW / SCRA	Processes have been put in place to ensure reports contain the information necessary for reporters and panel members to implement the new legislative provisions
	Hearing reports submitted in good time to allow planning – SCRA / SW	Collaboration between SCRA and SW seems to be achieving positive results
	New chairperson training to be considered to support and embed the Charter – CHS	CHS continue to work on this – hoped this will lay the ground rules and expectations for the management of the hearing, how views will be heard and what behaviours are expected from participants – this should also include management of those only entitled to attend part of the Hearing

	New advocacy provision will be kept under review to monitor uptake and assess impact – SW / Advocacy	<ul> <li>The multiagency Advocacy Group will continue to oversee this.</li> <li>National Outcome Framework for Advocacy should provide additional data</li> <li>SW to ensure an offer of advocacy is being made to every child – and to consider recording this, and the child's response, in the Child's Views Section of the Child's Plan</li> <li>CHS to ensure children asked if advocacy has been offered</li> </ul>
	Attempt to gather some figures regarding the number of children attending hearings with advocacy representation - CHS	<ul> <li>SCRA to carry out audit of advocacy provision at Children's Hearings over a short period</li> <li>SCRA and Advocacy Services to try to collate data to provide a clearer picture of current numbers of children attending hearings with advocacy support</li> </ul>
	Initial feedback to be gathered via ongoing work with young people around The Promise – SW	<ul> <li>Initial feedback to be gathered via Your Voice Your Way – this work is only just beginning</li> <li>To continue to assess other methods of gathering children's views and feedback – including through possible technological solutions – ideally on a multiagency basis – to be picked up in the wider Promise work</li> </ul>
	Influence and Implementation new Sheriff Principal Practice Note – SCRA / Bar	No current significant issue re post-Covid backlog
4.	Keeping number of attendees at a Hearing at a minimum	<ul> <li>This issue and its management should be covered by the CHS chair training mentioned above.</li> <li>This meeting will continue to assess the impact of this on Hearings and on partner agencies</li> </ul>
5.	Quality assurance of referrals (in particular of referral screening groups)  • Agreed in light of other priorities to c/f at this point	c/f
6.	Other ideas / what next?	<ul> <li>Health input to be arranged to panel members on Health Visitor Pathway and School Nursing provision</li> <li>Education input to be arranged for panel members</li> </ul>
	Date of next meeting	







### Guidelines on preparing children and young people for attending a Children's Hearing

It is vitally important that children/young people attending a Hearing are well prepared and understand the process and what is likely to happen. The attached Checklist provides a framework for professionals preparing children/young people for attending a Children's Hearing and these Guidelines are to help ensure it is used effectively.

Children/young people should understand that their Hearing is an opportunity for them to get changes made that will improve their lives. They need to be supported to be able to take part in the decisions that will be taken about them. No child should attend their Children's Hearing without an understanding of what may happen.

If you are preparing a child/young person for a Children's Hearing and you have any queries not answered in these Guidelines, please contact the reporter or the child's social worker.

### **Pre-Hearing Checklist**

1. I have explained what a Children's Hearing is and the powers it has.

Ensure that the child/young person understands what a Children's Hearing is and what powers it has to make decisions that may impact on the child. Useful resources can be accessed on the "Children" or "Young People" pages on the <u>SCRA website</u> including <u>The Children's Hearing System factsheet</u> and <u>Going to a Hearing leaflet</u>

### 2. I have explained the layout of the local hearing rooms and offered a prehearing visit.

Explain the physical set up of the Hearing centre and what the waiting rooms and hearing room will be like. <u>Click here to see the Hearing Centre in Paisley</u> and <u>click here for 360 images</u>.

During Covid19 restrictions many Hearings are likely to take place virtually rather than face-to-face. Information on Virtual Hearings can be found <a href="here">here</a> and in this <a href="leaflet">leaflet</a>. Please let the Reporter know as soon as possible if there is a reason the child or family would prefer to attend a virtual or a face-to-face hearing.

If it is the first time the child/young person is attending a face-to-face Hearing, make sure they know that they can visit the Hearing centre beforehand. You can arrange a pre-hearing visit by contacting the Reporter on 0131 244 8201. Click here to view the pre-hearing visit film







#### 3. I have explained who is likely to be there and why

Ensure the child/young person knows that at a Children's Hearing there will be three Panel Members who have been trained to make decisions in the best interests of the child and that they are independent from social work and SCRA. Explain who else will be there and why they have been invited.

Remember to discuss all professionals and relevant persons likely to attend and to explain that all relevant persons have a right to bring both a representative and a legal representative.

For younger children <u>Click here to view Barnardo's hearing avatars</u> For older young people Click here to view videos explaining the roles of the professionals at the Hearing.

Ensure the child/young person knows who their "relevant persons" are (i.e. the parent/s and/or person/s who have or have recently had significant involvement in the upbringing of the child or young person). If they/you are unsure who the relevant persons are, please contact the Reporter or the social worker for clarification. Click here for more information about "relevant persons"

Ensure all siblings and any persons with an ongoing sibling type relationship with whom the child has live have been identified and contact assessments completed for each of them Ensure the child/young person understands which of these individuals may have a right to participate in the Hearings and why. Click here for more information on siblings and participation individuals

#### 4. I have explained the type of hearing and the decisions that could be made.

Explain what type of Hearing the child/young person will be attending. Is it, for example a grounds or a review hearing, and why is it being held? Refer to the hearing notification to identify the type of Hearing (if you are unsure discuss with the reporter) and explain to the child/young person the purpose of this hearing.

Explain the possible decisions this specific Hearing could make – for example whether a CSO or ICSO is necessary; where the child will live; whether there needs to be measures about contact with family members; whether a Safeguarder is needed – again, if you are unsure about this speak with a reporter. Explain that the Panel Members will hear from everyone present including the child/young person and consider all the reports before making a decision.







#### 5. I have explained the SW recommendations and the reasons for them.

All children should be aware of and helped to understand what is being recommended by the Local Authority (typically via their Social Worker) at their Hearing. Make sure you know the Local Authority's recommendation before speaking to the child/young person and ensure the child/young person understands the recommendation and the reasons for it.

#### 6. If the child is over 12 I have gone through the child's plan

Children who are capable of understanding their reports (usually identified to be children over 12) have a right to see their reports. It is important that they are supported in reading and understanding the content of reports not only the recommendations. Be alert to children receiving copies of reports for the first time, general when they become 12, even if they have been attending Children's Hearings for some time.

### 7. Grounds Hearing - I have gone through the statement of grounds to ensure the child understands them (depending on age of child) and explained how these will be dealt with at the hearing

If it is a Grounds Hearing make sure that the child/young person has received, read and understood the Grounds for Referral (to their age and maturity). Grounds will usually be sent to children aged from 8.

Explain that the child/young person and the relevant persons will need to either accept or not accept (e.g. answer yes or no) the grounds at the hearing: statements of fact first then the overarching ground for referral – it is also possible to respond that you do not understand. Amendments may be made if everyone is in agreement and the amendments do not undermine the ground for referral. The grounds may be put to the child/young person separate from the relevant person(s) if the presence of the relevant person(s) would make it harder for them to respond to the grounds. They would need to ask for this at the start of the Hearing.

Explain if the child or relevant person(s) do not accept, or do not understand, the grounds it is likely the hearing will send the case to the sheriff for proof. Very occasionally, if compulsory measures of supervision are not felt to be necessary, the hearing may discharge the case.

If there are offence grounds, it is very important that the child/young person understands the implications for them under the Rehabilitation of Offenders' Act. This is a complex area and it is not appropriate for Reporters or Hearings to attempt to explain the details. If a child or young person requires further information on the implications for them, it would be better if an appointment were made for them to see a solicitor.







### 8. I have explained the child's right, and obligation to attend and requested a PHP if excusal is to be considered.

Emphasise to the child/young person the Hearing is about them, that they are the most important person in the room and the Panel want to hear their views. They have not only a right but an obligation to attend and should normally attend unless excused.

A Children's Hearing may excuse the child from attending if satisfied that the attendance of the child at the hearing would place the child's physical, mental or moral welfare at risk, or taking account of the child's age and maturity, that the child would not be capable of understanding what happens at the hearing or that part of the hearing.

If it is considered that a child/young person should not attend a Pre-Hearing Panel (PHP) can be requested and arranged. A PHP takes the form of a Children's Hearing with Panel Members and the Reporter but will not have a full discussion of the case, it will only focus on the purpose of the request. The child can give their views on the request in person or in writing Click here to see the "Your Views" sheet

Anyone with a right to attend a hearing can now request to attend by electronic means. <u>Click here to see "Briefing Sheet for Social Workers"</u>

While Covid-19 restrictions remain, a PHP is not needed to excuse a child from their hearing, as the obligation to attend has been removed automatically. You should however continue to encourage a child to attend to give their views and participate in the decisions being made.

### 9. I have considered, and where appropriate offered, advocacy support and explained the child's right to bring a representative and/or legal rep.

Make sure the child/ young person knows they have a right to take along a representative or an Advocacy worker and a solicitor to support them at the Hearing. Help them to think about who that might be.

Explain to the child/young person the role of an Advocacy worker and how they might support the child/young person before during and after the Hearing. The Referral Pathway for Advocacy Services in Renfrewshire is attached <a href="https://example.com/here">here</a>. If a young person is not initially keen this can be revisited at a later date and advocacy should always be promoted and discussed.

A child may also instruct a Legal representative and should be entitled to legal aid to fund this. The Scottish Legal Aid Board can help find a lawyer in your area, their number is 0131 226 7061, and their website is <a href="www.slab.org.uk">www.slab.org.uk</a>. The Scottish Child Law Centre also provides free legal advice to children and young people. They can be contacted on their Freephone number on 0800 328 8970, emailed at <a href="mailto:enquiries@sclc.org.uk">enquiries@sclc.org.uk</a> or visit their website at <a href="www.sclc.org.uk">www.sclc.org.uk</a>







### 10. I have sought and recorded the child's views and explored how best the child might be able to participate in the Hearing

Emphasise to the child/young person the Hearing is about them, that they are the most important person in the room and the Panel want to hear their views. Explain that their views are important and will be listened to. It is also important to explain that the Hearing is obliged to make a decision that is in the best interests of the child/young person, which isn't necessarily the same thing that the child/young person wants.

Explain there are many different ways to provide their views ahead of the Hearing. The child/young person should be encouraged to fill in the "All About Me" form. Links to the forms are below.

click here

12 and over



click here
11 and under



Suggest they write down what they want to say beforehand or get someone else to write down what they want to say. Help them to work out what is best for them. It is helpful if the views of a child/young person can be included in their own words.

Discuss what might be the best way to share these views with the Hearing. Explain that it might be possible for them to speak to the panel members on their own or with their representative or another trusted person if this would be helpful. However, remind them that the gist of anything discussed will still need to be shared with the larger group.

Discuss whether they might wish to be excused from part(s) of their Hearing and how to indicate and request this. In certain circumstances it may be possible for young people to participate in their Hearing through video link if available. This will generally be where there is a good reason to not attend in person or electronic attendance will enhance effective participation. If there are other barriers to the child's participation e.g. special needs /autism consider what measure can be out in place to mitigate this.







#### 11. I have ensured the child understand their rights.

Share the <u>Going to a Children's Hearing - Your Rights leaflet</u> and ensure the child understands their rights and any limitations that might be placed on these there is also a short video animation you can view <u>here</u>. For example, it will ultimately be for the panel members to decide who should be permitted to attend the Hearing and if any Hearing should be continued. Although children/young people can ask to speak to the panel members on their own relevant persons also have a right to attend and, if they are unwilling to leave voluntarily, can only be excluded if the panel members are satisfied the presence of the relevant person is preventing the hearing from obtaining the views of the child, or is causing, or is likely to cause, significant distress to the child; and that after any exclusion has ended the hearing must explain to the relevant person what has taken place in their absence (s. 76).

### 12. I have considered any hearing management or health and safety risks and let SCRA know if special arrangements need to be made.

Ensure you have discussed and assessed any hearing management or health and safety risks. Let SCRA know if special arrangements need to be made e.g. if a police presence or separate waiting rooms is required. Do parties require to arrive or leave separately? How do they intend to travel to Hearing Centre?

Please assist them to arrange travel if required. Are there any specific dates or times that should be avoided as something important is happening, for example a special trip, exams or prelims?







### **Post-Hearing Checklist**

#### 1. I have explained the decision and what this means

Explain that the child/young person can speak to their social worker or the reporter after the Hearing if there's anything they don't understand or they need any clarification regarding what the decisions will mean for them.

Make sure the child/young person knows that they will be sent the decisions and reasons in writing and that if they have any further questions they can ask their social worker or contact the Reporter.

#### 2. I have explained rights of appeal and review

Make sure the child/young person is aware of their rights of appeal and how they can be supported to appeal their decision if they feel it is not justified. If an order is made, continued or varied ensure the child/young person knows they can request a review Hearing to reconsider their CSO after 3 months.

#### 3. I have sought feedback

Gather the views of the child/young person about how they feel the Children's Hearing worked for them. What went well? What could have been done better? What was especially difficult? How might we do things differently to improve their experience?

We are continuing to work on a technological solution to gather and collate these views (possibly an App), but meantime please attempt to gather feedback and share any areas for improvement with the relevant professional or agency.







### **Pre-Hearing Checklist**

		initials	date
1.	I have explained what a Children's Hearing is and the powers it has		
2.	I have explained the difference between F2F and Virtual Hearings, the layout of the local hearing rooms and offered a pre-hearing visit		
3.	I have explained who is likely to be there and why		
4.	I have explained the type of hearing and the decisions that could be made		
5.	I have explained the SW recommendations and the reasons for them		
6.	If the child is over 12 I have gone through the child's plan		
7.	Grounds Hearing - I have gone through the statement of grounds to ensure the child understand them (depending on age of child) and explained how these will be dealt with at the hearing		
8.	I have explained the child's right, and obligation to attend and requested a PHP if excusal is to be considered.		
9.	I have considered, and where appropriate offered, advocacy support and explained the child's right to bring a representative and/or legal rep.		
10	o. I have sought and recorded the child's views and explored how best the child might be able to participate in the Hearing		
11	. I have ensured the child understand their rights.		
12	. I have considered any health and safety risks and let SCRA know if special arrangements need to be made.		

Completed (date)	by (signed)
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### **Post-Hearing Checklist**

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I have explained the decision and what this means		
2. I have explained rights of appeal and review		
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