

To: Forum for Empowering Communities Thematic Board

On: 1 February 2017

Report by: Dorothy Hawthorn, Head of Child Care and Criminal Justice, Children's Services

Community Justice Renfrewshire Draft Local Outcomes Improvement Plan

1. Summary

Community Justice Scotland Act 2016 received royal assent on 21 March 2016. Under the new model, the Community Justice Authorities will be disestablished on 31 March 2017 and new community justice arrangements are being put in place at both a national and local level.

Community Justice Renfrewshire was created in response to the Act and is now firmly established within Renfrewshire Council's robust Community Planning arrangements. It reports to the Safer and Stronger Renfrewshire Thematic Board and sits alongside the Community Safety and Public Protection Steering Group.

It is a requirement of the Community Justice Scotland Act 2016 that statutory partners must work together to prepare a plan for their local authority area, to be submitted to Community Justice Scotland by March 2017. A National Strategy for Community Justice and Outcomes, Performance and Improvement Framework was published on 24 November 2016 which partners have a duty to regard in their planning process.

Community Justice Renfrewshire has produced a Community Justice Local Outcomes Improvement Plan. The plan sets out our assessment against national outcomes and identifies local priorities for action, along with a participation statement detailing actions taken to involve community bodies and thirds sector bodies in community justice and the preparation of the plan. This draft has been sent for consultation to Community Justice Scotland and wider community consultation is also planned.

Throughout 2016 to 2017 Community Justice Renfrewshire have been working with the North Strathclyde Community Justice Authority to learn from good practice and ensure a smooth transition following the shadow year when they accept full responsibilities for Community Justice from 1 April 2017.

2. Recommendations

- 2.1 It is recommended that the Board approves the Community Justice Renfrewshire Local Outcomes Improvement Plan as outlined in the appendix, for onward submission to the Leadership Board.

3. **Background**

- 3.1 The Community Justice Scotland Act 2016 received Royal assent on 21 March 2016. Its purpose, to make provision about community justice, establishing a new national body (Community Justice Scotland) to oversee community justice and introduce requirements in relation to the achievement of particular nationally and locally determined outcomes, and to provide national, professional and strategic leadership for community justice in Scotland.

Under the new model, the Community Justice Authorities will be disestablished on 31 March 2017 and new community justice arrangements are being put in place at both a national and local level. These place a duty on statutory partners to have regard to the National Strategy for Community Justice. The statutory partners must work together to prepare a plan for their local authority area, to be submitted to Community Justice Scotland by March 2017. They are jointly responsible for the plan's development and implementation.

The National Strategy for Community Justice and Outcomes, Performance and Improvement Framework was published on 24 November 2016 to assist partners in their planning process. It contains a statement of the aims of community justice and proposed actions to achieve those aims with national outcomes, which are to be achieved in each local authority area and national indicators for measuring performance.

Community Justice Renfrewshire was created in response to the Community Justice Scotland Act 2016; it is now firmly established within Renfrewshire Council's robust Community Planning arrangements. Reporting to the Safer and Stronger Board it sits alongside the Community Safety and Public Protection Steering Group.

Membership includes:

- Renfrewshire Council, Children's Services
- Renfrewshire Council, Chief Executive's Service/Renfrewshire Community Planning Partnership
- Police Scotland
- Scottish Fire and Rescue
- Scottish Courts and Tribunals
- Scottish Prison Service
- Skills Development Scotland
- Renfrewshire Health and Social Care Partnership

- Engage Renfrewshire (TSI)
- Criminal Justice Voluntary Sector Forum
- Victim Support
- The Wise Group
- Apex Scotland
- Turning Point Scotland
- NHS Greater Glasgow and Clyde
- Renfrewshire Alcohol and Drug Partnership

Community Justice Renfrewshire is committed to building on the effective partnership approaches within Renfrewshire, to prevent offending and reduce reoffending. There will be a focus on engagement with the community, this will include those who have committed offences, their families and persons affected by crime, in order to make Renfrewshire a safer place to live and work.

In January 2016 the Renfrewshire Community Justice Transition Plan was submitted to Scottish Government detailing plans for the shadow year 2016 to 2017. Throughout this period Community Justice Renfrewshire has been working together with colleagues from the North Strathclyde Community Justice Authority to ensure a smooth transition in taking on full responsibility for community justice from 1 April 2017.

Some of the work undertake throughout the transition period includes;

- A Lead Officer Community Justice was appointed in April 2016 and is managed by the Criminal Justice Service Manager and co-located with child and public protection colleagues. Since coming in to post our Lead Officer has worked closely with colleagues from the Chief Executives services to ensure a close link across community planning in preparation for the transition of responsibility. The Lead Officer has also undertaken widespread familiarisation within community justice partners in Renfrewshire and training on public engagement to ensure that we maximize the opportunities to engage with relevant individuals in the community.
- The Memorandum of Understanding is in its final stages with a signing ceremony planned for early 2017, a strategic needs assessment has been carried out which has informed our strategic plan. A communication strategy has been developed and branding and message for Community Justice Renfrewshire has been agreed.
- Engagement with people with convictions has consistently identified employment as a significant factor that would support a positive lifestyle. Work is being undertaken to analyse the employability needs of the offender population, and how to develop skills gained through unpaid work to further training and employment. Engagement with Recruit with Conviction has led to the establishment of the Renfrewshire Employability Network and events and workshops are planned for early 2017 to

provide training for staff and engage with local employers to improve the employment opportunities for those with previous offences.

- Staff training was organised and was facilitated by Families Outside to ensure that we create awareness amongst partners about the impact of imprisonment on children and families, so that they are better able to support them. This training has included criminal justice social workers and teaching staff and further courses are planned for early 2017 to include home link workers and families' first staff members
- A Community Justice link has been created on the Renfrewshire 2023 (Community Planning) website with publication of the Renfrewshire Community Justice Transition Plan 2016/2017.
- The Lead Officer Community Justice now participates in the following groups; Community Justice and Health Improvement Strategic Group.
National Community Justice Coordinators Steering Group.
Renfrewshire Alcohol and Drug Partnership Delivery Group.
Renfrewshire Gender Based Violence Strategy Group.
- The Lead Officer was involved in the planning of a series of thematic events the first of which was held in September 2016. This looked at increased use of diversion and fiscal work orders as well as communication timescales to assist early bail assessments and reduce remand. This event involved Crown Office Procurator Fiscal Service, Criminal Justice Social Work, Whole Systems in Renfrewshire and Police Scotland. The second of the events was held in December 2016 and involved Criminal Justice Social Work, Police Scotland and Youth Justice colleagues who shared good practice in relation to diversion from prosecution at an early stage in the process. The purpose of these events is to assist in the development of an early intervention strategy for the Strathkelvin sheriffdom area.
- Throughout November 2016 the Lead Officer Community Justice Renfrewshire carried out a series of focus groups/interviews with people with convictions from the Renfrewshire area. These took place with groups on a voluntary basis, with groups who were subject to community sentences and groups of prisoners on remand and serving both short and long sentences. The purpose of these sessions was to give service users the opportunity to share their views and experiences of their journey through the Criminal Justice System, to get first hand feedback of what is currently working well within Renfrewshire and to identify areas for improvement. This information formed part of our strategic needs assessment and helped inform our Local Outcomes improvement Plan.

In line with the requirements of the Community Justice Scotland Act 2016, Community Justice Renfrewshire has produced the Community Justice Renfrewshire Local Outcomes improvement Plan. The plan sets out our assessment against national outcomes and identifies local priorities for action along with a participation statement detailing actions taken to involve community bodies

and thirds sector bodies in community justice and the preparation of the plan. This draft has been submitted for consultation to Community Justice Scotland and wider public consultation is planned.

3.2 Appendix A

Community Justice Renfrewshire Draft Local Outcomes Improvement Plan.

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Community Justice Renfrewshire
Local Outcomes Improvement Plan
2017 to 2018

The opportunity to create a better community



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What is community justice?

Community justice is about protecting the community. As well as delivering justice for the victims of offending and about making our communities feel safer, It's about working with people with convictions to give them the support and help they need to reduce the risk of re-offending

When we talk about community justice, we mean all the people and organisations that work together to support victims and families affected by crime and who support manage and supervise people who have committed offences from arrests through to the sentences they receive in court and on to their rehabilitation and reintegration back into the community.

These are not things that any single organisation could achieve alone. Because of this, the Scottish Parliament has introduced the Community Justice (Scotland) Act 2016, a law which means that statutory agencies must work together to plan their work and report on how they are performing.

In passing the law, the Scottish Government set out a goal:

“Scotland is a safer, fairer and more inclusive nation where we:

- *Prevent and reduce further offending by addressing its underlying causes and;*
- *Safely and effectively manage and support those who have committed offences to help them become part of the community and realise their potential for the benefit of all citizens.*

To reach this goal, we know that;

- By telling communities about community justice issues and encouraging them to take part in planning our services, interventions will be more effective.
- Community justice issues are complex and we need to work together to make things better.
- Every member of our community, including those who have committed offences, their families, and victims of crime should have access to high quality services who work together to address the needs of each individual.

- People should be given the right help at the right time; this should help to stop people committing offences.
- People must be held to account for their offences, in a way that recognises the impact on victims of crime and is mindful of risks to the public, while being proportionate and effective in preventing and reducing further offending.
- Re-integrating those who have committed offences into the community and helping them to realise their potential will create a safer and fairer society for all.

Why have a community justice approach?

The community is at the heart of the new model – we aim to consult and engage with those who have a stake in it. We are committed to working with the local community to identify local priorities and take action to reduce offending and re offending within Renfrewshire. Plans will be made involving local people who know their area best. This is our opportunity to create to a better community for Renfrewshire.

Community Justice Renfrewshire will help prevent crime by working with partners to support preventative activities in the community and help reduce crime by encouraging people with an offending history feel part of their community and be good citizens.

Prison remains appropriate for people who commit serious offences but locking people up isn't always a good way to stop reoffending. Community justice is proven to work.

Community-based justice is not a soft option – it's a punishment based on reparation as well as rehabilitation.

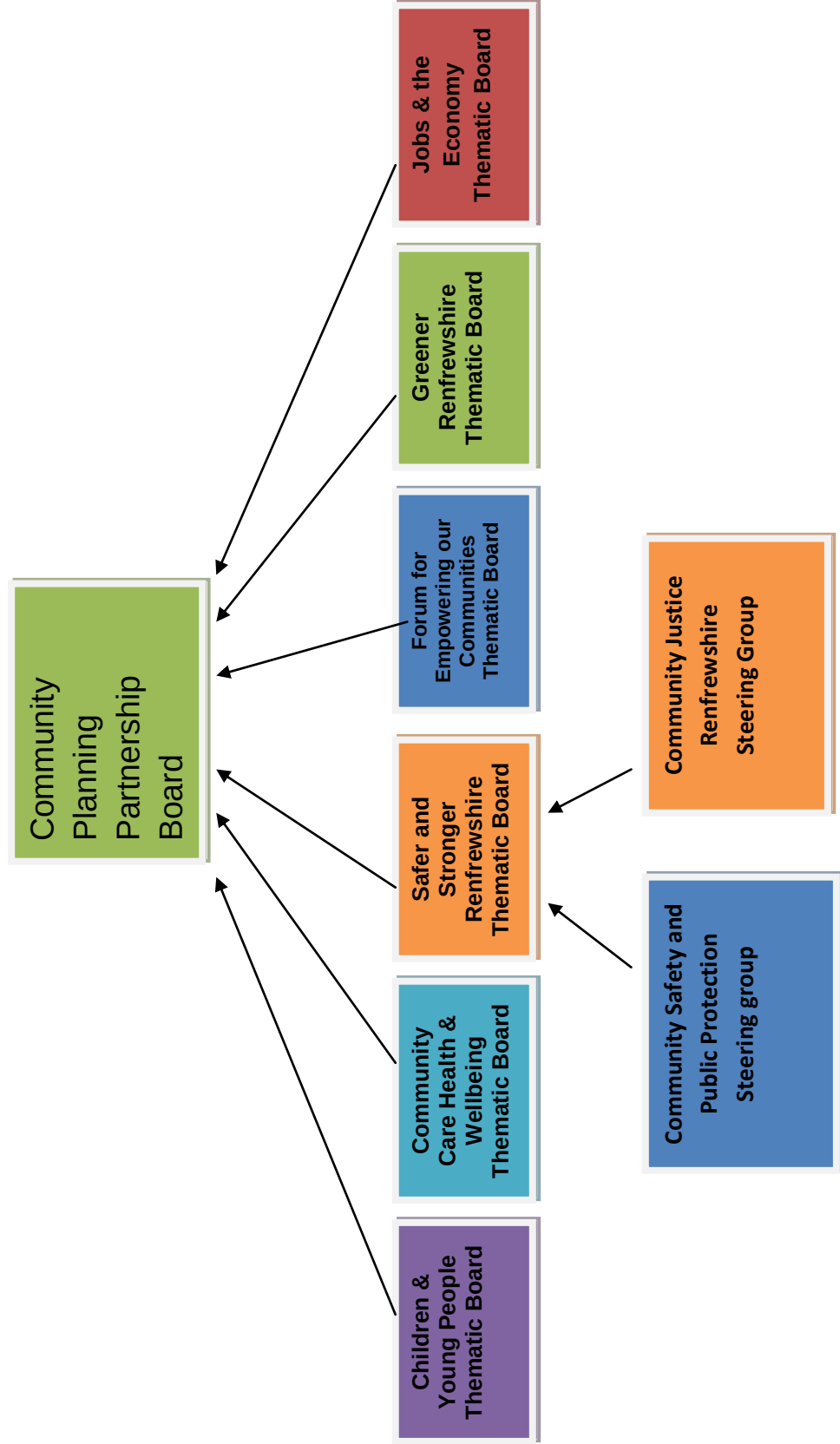
Rehabilitation is a key part of the approach – we want to help people with convictions find employment and stable housing, and reduce the chances of them reoffending; this benefits the whole community.

Community Justice Renfrewshire will work with wider community planning partners to support the prevention of offending.

Who are Community Justice Renfrewshire?



Community Justice Renfrewshire is firmly established within Renfrewshire Council's robust Community Planning arrangements and our priorities reflect those contained in the Renfrewshire Community Plan 2013 – 2023. The Community Plan is due to be replaced by a new Local Outcome Improvement Plan and locality plans by 1 October 2017 with a focus on improving outcomes and reducing inequalities.



People and organisations in Renfrewshire already work together on community justice and the new arrangements will make this partnership even stronger. Some of the groups where organisations already come together include:

- Safer and Stronger and Children and Young People Community Planning Thematic Boards
- Multi-Agency Public Protection Arrangements
- Child and Adult Protection Committees
- Alcohol and Drug Partnership
- Gender Based Violence Strategy Group
- Employability Network
- Low Moss PSP Governance Group
- NHSGGC Community Justice Health Improvement Strategic group

What are the local issues?

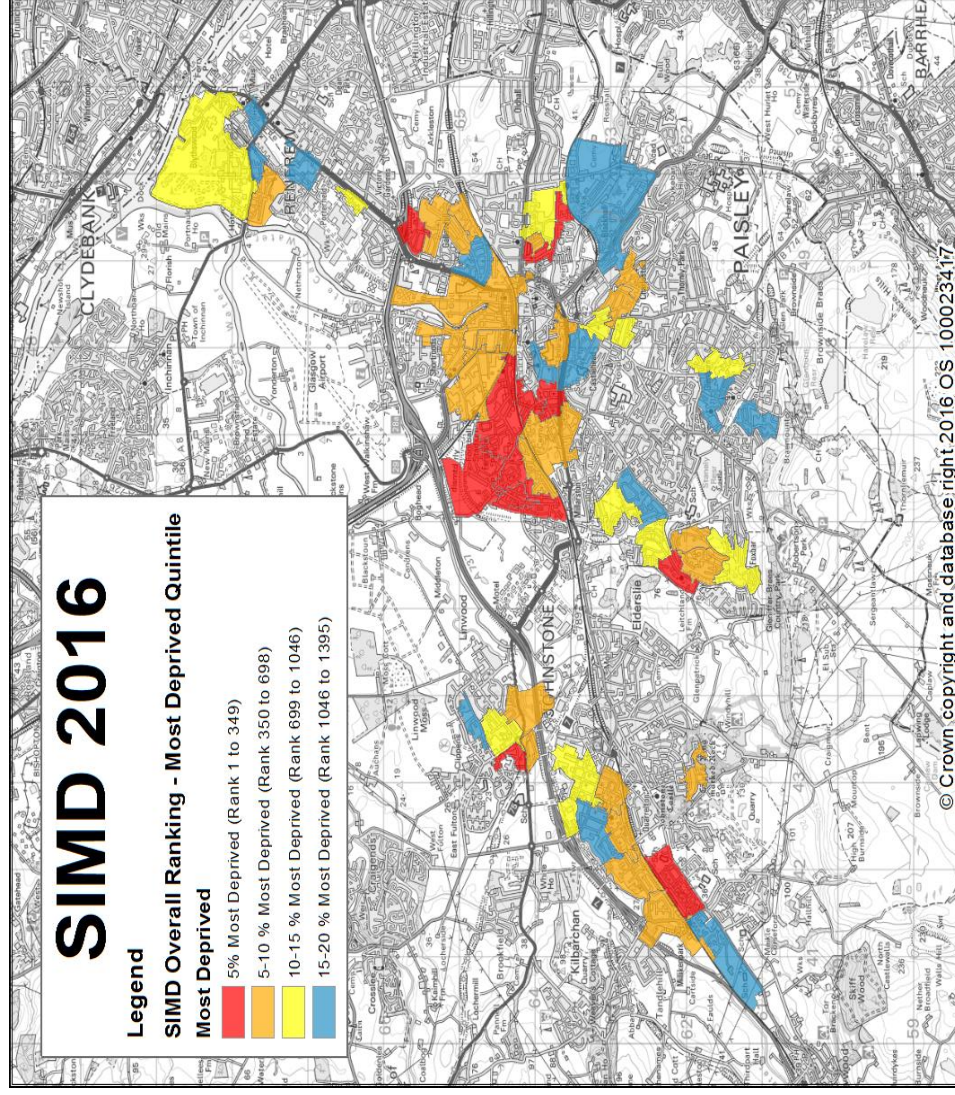
Deprivation

Renfrewshire's population is around 174,500 which accounts for 3 per cent of the Scottish population. We have the ninth largest population by council area and the second highest population density in Scotland outside the four major cities.

Renfrewshire is a diverse area with both large towns and rural areas and our communities have a strong sense of identity and in many cases a long history. Pockets of severe long-term deprivation sit very close to prosperous areas, and centuries-old settlements are neighbours to growing new communities.

Just over a quarter of the population of Renfrewshire are in the top 20% most deprived parts of Scotland. The single overall most deprived data zone in Scotland is located in Paisley. At the other end of the scale, there are 12 small areas in Renfrewshire which are in the 10% least deprived parts of the country.

Deprivation is not just about income. It's also about health and wellbeing, about education and job prospects, about access to services, about housing and about crime. All of this affects the quality of life in our communities.



Please follow link to simd.scot website.

We know, for example, that there is a big gap in life expectancy between communities within Renfrewshire. Life expectancy for men living in Ferguslie is 16.4 years less than for men who live in Bishopston, and there are other examples of these gaps. We also know that there are big differences in how healthy people are in older age.

Drugs and Alcohol

Figures on hospital presentations tell us that Renfrewshire has a higher than average number of people misusing drugs and alcohol. Misuse of alcohol and drugs are recognised as leading to ill health, preventable injury and death, worklessness and serious and petty offending. Alcohol and drugs are key factors in violence and is often a factor when children are taken into care.

Homelessness

The security of having a roof over your head and somewhere you identify as home is important for all of us in maintaining a secure and stable lifestyle. People leaving prison were almost twice as likely to have reported homelessness in the preceding 12 months as someone who has not been in prison. They are also less likely, as a homeless person, to receive permanent accommodation and more likely to have their application closed due to 'lost contact'. In 2014/15, 83% of all homeless applications in Renfrewshire were from single applicants (60% males, 23% females).

Homeless applications have been falling in Renfrewshire for several years for all groups of people except prison leavers – those applications have almost doubled in the last 10 years.

Employability

Up to 1 in 3 males and 1 in 10 females in Scotland are likely to have a criminal record which may act as a barrier to employment. People with convictions may not feel that their conviction is the only barrier. As well as the process of having to declare convictions to potential employers, there is evidence which links a lack of skills, poorer education and a lack of self-confidence with offending. Because of this, people with convictions can be less 'job ready' than others. When people struggle to find work, it may be another reason that makes it difficult for them to have a stable lifestyle and contribute to their community.

Last year, we carried out some research with people in prison and those serving community sentences. Almost all those interviewed cited joblessness and lack of money as a key factor in their offending. Drug and alcohol use also featured strongly. When asked what would help them not to re-offend, almost three-quarters of those being interviewed said training and help to find employment.

Crime

Each year, the Scottish Government publishes information on the number and type of crimes committed in each council area. Figures for Renfrewshire tell us that the number of crimes is falling. When Police Scotland were preparing their local policing plan for 2014-17, they consulted Renfrewshire residents. The biggest single issue they wanted police to focus on locally was drug crime. Because of this, tackling the supply and misuse of drugs was a top priority in the Renfrewshire Local Policing Plan.

Tackling the illegal supply and use of controlled drugs not only reduces the harm it does to individuals, families and communities, it also addresses a number of other issues associated with the drug trade from funding serious and organised crime and terrorism to general antisocial behaviour and linked crimes of dishonesty. Because of this focus, almost one-quarter of all crimes reported in Renfrewshire in 2015-16 were drug-related.

Gender-based violence is another focus for not only the police but for other organisations locally. The number of people who are victims of physical, sexual or emotional abuse and neglect is a major concern. Domestic abuse in particular affects the lives of individuals as well as their families.

There are already strong multi-agency arrangements in place to work with the perpetrators and victims of gender based violence and it is important that this work remains a priority for everyone involved.

Sentencing

The number of people receiving short prison sentences from the courts has been falling and there is much more use of community sentences. In Renfrewshire, work with women who offend has been very successful and there are fewer than 10 women from Renfrewshire currently serving a prison term. 97% of Renfrewshire's prison population are male with 94% being over 21 years of age.

The main community sentence used by courts is the Community Payback Order. In Renfrewshire, a person on one of these orders is most likely to be aged 21-30. The number of these orders being made by the court has increased year on year since they were introduced in 2011, and the length of the orders has also been increasing. More women are being given this type of sentence. There has been considerable research to show that community sentences work better than prison for many people. This is especially true when compared to short prison sentences. Research with a small group of people currently on a Community Payback Order in Renfrewshire highlighted positive results. All those who took part felt that undertaking the order had not only had a positive effect on their lives, it had helped them to understand the impact on the victims of their offences. They were also able to cite a range of other services they had been able to access during the CPO, such as support with housing, mental and physical health issues and substance misuse.

The user voice

We asked people with convictions who use our services, what would help to stop them offending?

A job, house
and family

Hope – that you can
change and better
yourself, give people
something to do.

Structure
in life

I just want the chance
at a normal life and job

Employment,
but previous
convictions
hold you back!

Services, Programmes and Partnerships in Renfrewshire

In addition to services targeted specifically at those who have been convicted, Renfrewshire has a range of universal services which can address some of these needs and contribute to better outcomes and potentially a reduction in offending behaviour. Fuller information on the services available in Renfrewshire is included as Appendix C of this plan.

Services and programmes for people with convictions include:
Low Moss Public Social Partnership Turnaround Constructs: Positive Steps to Stop Offending Moving Forward making Changes (MFMC, a Sexual Offending Group work Programme The Self-Change Programme (SCP) The Short Term Intervention Programme Controlling Anger and Regulating Emotions (CARE) The Pathways: Routes to Recovery and Desistance programme The Female Offending Behaviour (FOB) Programme Women's Community Justice Service Up2U:Creating Healthy Relationships
Universal services which can support a reduction in offending
Homelessness and housing support services Drugs services Alcohol services Health services Family support services Employability services Education providers

The Renfrewshire Community Safety Partnership already brings together services which have a part to play in preventing and reducing offending, and protecting the public. By working in this way, Renfrewshire recognises that the police, the council, health, community wardens and voluntary organisations each play a part in making communities safer. As well as the wider work they do, partners also come together to deal with specific issues, such as gender based violence and managing high risk offenders.

We want to build on existing success.

What are our priorities?

Community Justice Renfrewshire will continue to develop a commissioning approach to Community Justice Services in Renfrewshire as we develop our understanding of local needs and consult with our stakeholders.

Our key priorities have been identified as current priorities within Renfrewshire's existing Community Plan, our strategic needs assessment and from our interaction with stakeholders, with housing and employment also currently identified as national priorities for Scotland.

We will focus on;

- 1) Prevention and earlier intervention
- 2) Reduce offending and reoffending
- 3) Increase awareness of Community Justice Renfrewshire and its role

Key priorities

Employability

Renfrewshire has been committed to tackling worklessness and has made significant strides in tackling youth unemployment. Employment continues to be a national priority and people with convictions have told us this is the biggest factor which would help to stop them offending. It would provide much needed stability and structure and can help people gain confidence and the belief in themselves to make better choices and choose a different path.

To improve employability, community justice partners, including SPS, criminal justice social work, SDS and third sector partners will work to ensure that gaining skills and training for employment are a part of the rehabilitation journey and access to the job market is fair for persons with convictions.

We will develop the Renfrewshire Employability network and aim to hold a series of events with partners to identify opportunities for employment, volunteering, training and placements for persons with convictions within Renfrewshire.

Alternatives to custody

Evidence has shown that short prison sentences don't work when it comes to reducing reoffending. The number of people in Renfrewshire serving prison sentences has been reducing and there has been particular success in reducing the number of women and young people in prison. One impact has been the large increase in the use of Community Payback Orders but Community Justice Renfrewshire will consider other options, such as electronic monitoring.

We will work to gain a better understanding of alternatives and any barriers to their use.

Homelessness for Prison Leavers

Housing remains a national priority and we know that people who serve prison sentences are likely to return to custody and therefore to lose their accommodation. It is important that we try to break this cycle.

We know how important it is to have a stable home and the impact that can have on the likelihood of a person offending or reoffending.

We will develop initiatives to minimise the proportion of prison leavers presenting as homeless. .

Gender Based Violence

Tackling Gender Based Violence has been a priority for Renfrewshire given the significant impact for women and families.

In 2015-16 Renfrewshire was above the national average for the number of incidents of gender based violence recorded by Police Scotland. There is a strong commitment to tackling this issue and Renfrewshire has a Gender Based Violence Strategy Group that is responsible for taking forward the national strategy “Equally Safe: Scotland’s strategy for preventing and eradicating violence against women and girls” which was published in 2014. The group also takes forward actions delegated from with the Safer and Stronger Renfrewshire Action Plan and other activity to support the agenda locally.

Community Justice Renfrewshire will work with this group to contribute to the development of a Gender Based Violence Strategy to reduce gender based violence in Renfrewshire through a consistent approach to addressing perpetrators behaviours.

[Support to Children and Families](#)

We recognise the significant impact of prison on the families of people in custody. Our needs assessment identified that Renfrewshire families rarely seek support. We will work with Families Outside to raise awareness of and improve support to families and children and to educate staff to have better understanding of the impact of custody on family members.

How will we know it’s working?

A national organisation, Community Justice Scotland, will have an overview of the work being done in each of the council areas; this plan is part of that oversight.

Every Community Justice Partnership has to have a plan which explains what they intend to do to reduce offending and re-offending in their local area. Community Justice Scotland will give us feedback on the plan and give us support with things that we want to improve.

Our action plan ([Appendix A](#)) details the actions we plan to undertake and we will develop measurable outcomes and indicators.

We will review our plan each year; so that we can measure success, ensure that the priorities are still the right ones for Renfrewshire and that we are grasping the opportunity to create a better community in Renfrewshire.

Community Justice Renfrewshire – Local Outcomes Improvement Plan 2017 to 2018

Appendix A - Action Plan

In line with the requirements contained within the National Strategy for Community Justice and Outcomes and Improvements Performance Framework we will report against the following National and Local Outcomes;

National Outcomes

Structural

1. Communities improve their understanding and participation in community justice
2. Partners plan and deliver services in a more strategic and collaborative way.
3. People have better access to the services they require, including welfare, health and wellbeing, housing and employability.
4. Effective interventions are delivered to prevent and reduce the risk of further offending.

By achieving the above structural outcomes we seek to deliver changes which will improve lives at an individual level and lead to the following person centric outcomes.

Person Centric Outcomes

5. Life chances are improved through needs, including health, financial inclusion, housing and safety being addressed.
6. People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities.
7. Individual's resilience and capacity for change and self-management are enhanced.

Local Outcomes

8. Prevention and earlier intervention
9. Reduce offending and reoffending
10. Increase awareness of Community Justice Renfrewshire and its role

National Outcomes

1. Communities improve their understanding and participation in community justice					
Ref	Indicator	Action / Measure	Lead	Timescale	Status
1.1	Activities carried out to engage with “communities” as well as other relevant constituencies.	Develop Communication & Engagement Strategy.		2017	
		Develop Communication & Engagement Plan.		2017	
1.2	Consultation with communities as part of community justice planning and service provision.	Develop a consultation process that feeds into the planning and improvement cycle.		2017	
		Develop specific consultation process for direct engagement with service users.		2017	
		Link wider Community Planning and Community Safety consultations to Community Justice.		2017	
1.3	Participation in community justice, such as co-production and joint delivery.	Develop a Participation Strategy and Plan and explore opportunities from identified needs.		2017	
		Explore opportunities for joint delivery using community assets.		2017-2018	

1.4	Level of community awareness of / satisfaction with work undertaken as part of a CPO.	Incorporate customer / community feedback as part of Community Justice Quality Assurance reporting.	2018	
1.5	Evidence from questions to be used in local surveys / citizens panels etc.	Develop a question set that includes awareness, visibility, understanding, confidence and participation.	2018	
1.6	Perceptions of the local crime rate.	Incorporate this as part of a local community justice performance framework.	2017	

2. Partners plan and deliver services in a more strategic and collaborative way

Ref	Indicator	Action / Measure	Lead	Timescale	Status
2.1	Services are planned for and delivered in a strategic and collaborative way.	Maximise the use of existing self-evaluation and quality assurance and review for any gaps, support development of a programmed approach.		2018	
		Participate in local strategic groups to ensure community justice agenda is embedded within the prevention and early intervention agenda.		2017	
		A Community Justice Strategic Commissioning Strategy will be developed. This will include identifying potential opportunities for tests of change.		2018	
		Develop a Participation Strategy and Plan.		2017	
		Ensure transition planning for young people is reflected in both community justice and integrated children's service planning.		2017	
2.2	Partners have leveraged resources for community justice.	A Community Justice Strategic Commissioning Strategy will be developed.		2018	
		Community Justice Renfrewshire partners will explore every opportunity for leverage of resources within development of pathways and services and will report on this as part of the performance framework.		2017+ Ongoing	

2.3	Development of community justice workforce to work effectively across organisations / professional / geographical boundaries.	A Workforce Plan will be incorporated into the Strategic Community Justice Commissioning Strategy. This will take cognisance of existing community justice partner's workforce development. Ensure all opportunities for joint training are utilised. Community justice awareness raising sessions will be provided to ensure staff awareness of their role within community justice.	2018	
2.4	Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA.	Existing arrangements across the local authority areas of the NSCJA will continue with regards to the delivery of MAPPA. These will be reported within MAPPA annual reports. Quality Assurance will continue to inform effectiveness or areas for development.	2017+ annually	

3. People have better access to the services they require, including welfare, health and wellbeing, housing and employability

Ref	Indicator	Action / Measure	Lead	Timescale	Status
3.1	Partners have identified and are overcoming structural barriers for people accessing services.	Develop process to understand barriers from service user's perspective.		2017	
		Develop an improvement plan detailing steps to be taken and progress to address barriers.		2017	
3.2	Existence of joint-working arrangements such as processes / protocols/pathways to ensure access to services to address underlying needs.	Review existing arrangements, including processes, protocols and pathways ensuring appropriate access to services at every part of the community justice journey.		2017-2019	
		Develop an Improvement plan detailing appropriate steps to be taken and progress to address any gaps and barriers to services.		2017	
		Review current pathways in place on specific initiatives including mentoring, through care, employability, education and other pro-social activities, considering responsiveness and supports to aid access to services.		2017-2018	
		Develop performance measures and include these in the performance reporting framework.		2017-2018	
3.4	Speed of access to mental health services.	Explore current waiting times/barriers and consider any potential areas for improvement.		2017	
3.5	Speed of access to drug and alcohol services.	Explore current waiting times/barriers and consider any potential areas for improvement.		2017	

			Contribute to the redesign of addiction services in Renfrewshire.			
3.6	% of people released from a custodial sentence: • Registered with a GP; • Have suitable accommodation; • Have had a benefits eligibility check.		Clarify capacity to track and measure and incorporate relevant measures into the performance reporting framework and improvement cycle.		2017	

4. Effective interventions are delivered to prevent and reduce the risk of further offending					
Ref	Indicator	Action / Measure	Lead	Timescale	Status
4.1	Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending.	Map existing intervention options and consider how their effectiveness can be evaluated.		2017-2019	
		Identify gaps and develop an Improvement Plan.		2017-2019	
		Develop a Community Justice Strategic Commissioning Strategy, including targeted interventions and community capacity building opportunities.		2018	
4.2	Provision of appropriate other activities requirement within CPOs.	Evaluate the current use of “other activities requirement” in CPOs, ensuring these are person-centred.		2017-2018	
		Identify community capacity opportunities and develop an Improvement Plan.		2017-2018	
4.3	Quality provision of CPOs and DTTOs.	Continue to develop quality assurance in relation to the supervision of CPOs and DTTOS		2017	

4.4	Reduced use of custodial sentences and remand: • Balance between community sentences relative to short custodial sentences under 1 year. • Proportion of people appearing from custody who are remanded.	Develop a quantitative measure to outline the impact of initiatives to shift the balance between custody and non-custodial measures and sentences. Incorporate this into the Community Justice Performance Framework. • Clarify source of reporting for those sentenced where there is no CJSW involvement,	2018	
4.5	The delivery of interventions targeted at problem drug and alcohol use.	Consider the number of Alcohol Brief Interventions delivered in criminal justice healthcare settings and whether there is any capacity for improvement. Include this in the Community Justice Performance Framework. Develop a measure to report on the number of referrals from criminal justice sources to drug and alcohol specialist treatment. Include this in the Community Justice Performance Framework.	2017	
4.6	Numbers of police recorded warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, and community sentences (including CPOs, DTTOs and RLOs).	Develop processes to capture the number of police recorded warnings; police diversion; fiscal measures, (including fines, fiscal work orders, fiscal compensation order and fixed penalty notice), fiscal diversion to social work; supervised bail and community sentences. Include this in the Community Justice Performance Framework.	2017-2018	

4.7	Identify those subject to short-term sentences less than 1 year.	Assess the ability to identify those currently subject to short term sentences.	Explore with PSP the opportunity to understand the needs of this group with the aim of identifying if alternative to custody could be better utilised in future.	2017	

5. Life chances are improved through needs, including health, financial inclusion, housing and safety being addressed.					
Ref	Indicator	Action / Measure	Lead	Timescale	Status

5.1	Individuals have made progress against the outcome.	Develop service user feedback processes for health, finance, housing and safety indicators and measure over time to understand and record progress against outcomes.	2017	
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6. People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities.

Ref	Indicator	Action / Measure	Lead	Timescale	Status
6.1	Individuals have made progress against this outcome.	Develop service user feedback processes for education, employment and leisure indicators and measure over time to understand and record progress.		2017	

7. Individual's resilience and capacity for change and self-management are enhanced.

Ref	Indicator	Action / Measure	Lead	Timescale	Status
7.1	Individuals have made progress against this outcome.	Develop service user feedback on indicators for resilience, capacity for change and self-management and measure over time to understand and record progress.		2018/19	

Local Outcomes

8. Prevention and earlier intervention					
Ref	Indicator	Action / Measure	Lead	Timescale	Status
8.1	Contribute to the development of a Gender Based Violence Strategy to reduce Gender Based Violence in Renfrewshire, and ensure a consistent approach to addressing Gender Based Violence by Criminal Justice Social Work.	Strategy developed, including outcome measures.		2017	
8.2	Ensure a consistent approach to addressing Gender Based Violence by Criminal Justice Social Work.	Evaluation of Up2U intervention programme.			
8.3	Maximise local prevention	Strategy developed, including outcome measures.		2017	

	and early intervention.				
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9. Reduce offending and reoffending					
Ref	Indicator	Action / Measure	Lead	Timescale	Status
9.1	Reduce homelessness in prison leavers.	Monitor numbers and consider impact of service initiatives.		2018/2018	
9.2	Implementation of new alternatives to custody.	Roll out national initiatives when available e.g. social work support to electronic monitoring.		2018/2018	
9.3	Improve engagement with through care services.	Work with Low moss PSP to explore sustainability of approach.			

10. Increase awareness of Community Justice Renfrewshire and its role					
Ref	Indicator	Action / Measure	Lead	Timescale	Status
10.1	Raise the profile and promote community justice.	Undertake awareness raising events with stakeholders and the general public, and then measure awareness at a future date.		2017-2018	

10.2	Educate and raise awareness of employability staff and strengthen links with local employers	Develop Renfrewshire Employability network and hold events/training/workshops in conjunction with Recruit with conviction, and Identify employment opportunities / placements and skills / training / volunteering opportunities that employer's need. Evaluate awareness and training.	2017	
10.3	Raise awareness of the impact of prison on families and children.	Provide Families Outside training to CJSW staff, Children's and families' SW staff, Teachers, Families First staff and Home link workers. Undertake evaluation of training and awareness delivered.	2017	

COMMUNITY JUSTICE RENFREWSHIRE LOCAL OUTCOMES IMPROVEMENT PLAN 2017 TO 2018

Appendix B

PARTICIPATION STATEMENT

Stakeholders	Consultation/Involvement Activities	Dates	Outcomes
Statutory Partners	Community Justice Renfrewshire Steering Group meetings.	1 May 2016 14 July 2016 7 Sept 2016 25 Oct 2016	- Community Justice Renfrewshire Steering Group established with responsibility for strategic oversight of the Renfrewshire Community Justice Outcomes Improvement Plan. - Memorandum of Understanding drafted and submitted to partners for signing, laying out how they will work together going forward. - Development and agreement of branding and message for Community Justice Renfrewshire in order to begin initial public engagement to inform about Community Justice. - Strategic Needs Assessment carried out and draft report submitted to Steering group for approval.

			• Buy - in from all statutory partners to the new arrangements for delivering Community Justice in Renfrewshire. Relevant persons identified to represent statutory partners and third sector agencies on the Community Justice Renfrewshire Steering Group. • Staff development training to inform how families with a member in prison are affected. • Employability Network half day work shop for staff to be held for agencies involved in employability services on 07 February 2017 with further dates to follow for more specific training. • Awareness raising through reports/briefings on Community Justice and its progress in Renfrewshire. To feedback and inform The Community Justice Renfrewshire Steering group on agendas, local
		Briefings for all statutory partners on the National Community Justice Strategy and the process for taking forward the Community Justice Renfrewshire Outcomes Improvement Plan. Partners involved in multi-agency training	18 May 2016 and ongoing.

	opportunities with Families Outside Establishment of the Renfrewshire Employability Network through multi-agency working with Recruit with Conviction to provide staff training to support people with convictions into work or volunteering or those staff who work with companies and support them with their local recruitment. Lead Officer attending groups relating to Community Justice e.g. Renfrewshire Alcohol and Drug Partnership Delivery Group, Gender Based Violence Strategy Group, Community Safety and Public Protection Steering Group and NHSGGC Offenders and Prisons Health Improvement Group in order to inform of progress and report back to the Steering Group. Regional COPFS Early Intervention Events, well attended by Criminal Justice Social Work staff, Police Scotland Senior Management , SFRS	Oct/Nov 2016 and ongoing. Nov 2016 Feb 2017 and ongoing Sept/Oct 2016	issues and initiatives relating to Community Justice. • First day of a series of events, workshops informing on the practical issues surrounding early intervention and the case marking criteria. This information will inform a regional Early Intervention Strategy for the North Strathclyde Sherrifdom area. • Second day of these events focusing on issues and options for diversion from prosecution. This information will inform a regional Early Intervention Strategy for the North Strathclyde Sherrifdom area.
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	Senior Management and a representative from the COPFS.		
	Regional Early Intervention Events focusing on Diversion attended by Criminal Justice Social Work staff, Youth Justice staff, Police Scotland Senior Management.	Oct 2016 and ongoing.	
		Dec 2016 and ongoing.	

Community Sector	Community engagement, informing the local community through publications and stalls at Community Planning Events in order to fully get across the message of Community Justice Renfrewshire.	Jan 2016 - Feb 2017 and ongoing.	• Our local Community are informed about Community Justice and its purpose and feel included and able to participate. • Persons with convictions were given the opportunity to share their views and experiences of services involved with them throughout their	
	A series of service user focus groups were carried out with persons from Renfrewshire with an offending history. These were on a			

	voluntary basis and included people on community sentences and prisoners on remand and serving short and long term sentences.	Nov 2016 and ongoing.	Criminal Justice Journey. This was to provide information of what is currently working well within Renfrewshire and to identify areas for improvement. The information provided by these service users has helped to form prioritise for action in the Renfrewshire Local Outcomes Improvement Plan.
Voluntary Sector	Briefing on new Community Justice arrangements held for Voluntary Sector CJ Stakeholders along with Statutory Partners. Joint work with Victim Support and Families Outside to gather information from their engagement with victims and witnesses and the children and families of those who with an	18 May 2016 and ongoing. Nov 2016-	- Partners from Engage Renfrewshire, Victim Support Scotland, Apex Scotland, The Wise Group, Turning Point Scotland and the CJVSF are represented on the Community Justice Renfrewshire Steering Group. - Information from voluntary sector engagement with Community Justice Stakeholders fed into Community Justice Renfrewshire Profile.

	offending history.		
Private Sector	Initial meeting with Recruit with Conviction and Renfrewshire Council Employability colleagues to discuss opportunities for employing people with convictions. Further meeting arranged with the addition of Skills Development Scotland and The Wise Group. Establishment of the Renfrewshire Employability Network, to train and inform employability staff and local businesses on recruiting people with convictions. Families Outside Training provided to Community Justice Renfrewshire Partners. Families Outside Training provided for Criminal	Feb 2017 and ongoing. Sept 2016 and ongoing. Nov 2016 and ongoing. Oct/ Nov 2016 and ongoing.	• Opportunities for future employer engagement explored. • Staff development training to inform how families with a member in prison are affected.

	Justice Social Work Staff.		• Staff development training tailored for experienced Social Work staff.
	Families Outside provided training in partnership with SPS within Low Moss prison for Education staff to attend the Families Outside course on site and experience prison.	Nov 2016 and ongoing.	• Teaching Staff experience prison and receive training on dealing with children who have a parent in prison and the issues they face.
	Families Outside Training for Families First Staff.	Dec 2016 and ongoing.	• Staff development training to inform how families with a member in prison are affected.
	Families Outside Training for Renfrewshire Home link workers.	2017 and ongoing.	• Staff development training to inform how families with a member in prison are affected.
		2017 and ongoing.	
Prisoners (Long Term/short term/remand)	Prisoners serving various sentences from Renfrewshire arranged to take part in a focus group discussion	Nov 2016 and ongoing.	• Focus Group outputs will be reflected in the Community Justice Renfrewshire Profile/Outcomes Improvement Plan

Persons on Community Orders	Persons on varying lengths of Community orders to take part in a focus group discussion	Nov 2016 and ongoing.	Focus Group outputs will be reflected in the Community Justice Renfrewshire Profile/Outcomes Improvement Plan
Social Work Criminal Justice Teams	All staff from the Renfrewshire Criminal Justice Service have been briefed on the new Community Justice arrangements. A number of CJSW staff participated in the Community Justice Regional Early Intervention Event.	Aug – Sep 16 and ongoing. Oct 2016	- All CJSW staff understand new arrangements and the impact this will have on service delivery - CJSW staff involved in identifying gaps/ areas for improvement in Community Justice service delivery
Children and families of those who have offended	Engagement with the children and families of those who have offended facilitated through the Families Outside Project.	2016 - 2018	Partner engagement with the children and families of those who have offended, identified the key issues, the range of interventions delivered, gaps in service, and the areas for improvement to be included in the Community Justice Outcomes improvement Plan

Victims and witnesses	Engagement with victims and witnesses facilitated through Victim Support Scotland.	2016 - 2018	The key issues experienced by victims and witnesses, and the quality support provided, enabled gaps in services and areas for improvement to be identified for the Community Justice Outcomes Improvement Plan
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Community Justice Renfrewshire Local Outcomes Improvement Plan 2017 to 2018

Appendix C - Services available in Renfrewshire

a) Substance Misuse Services

The Torley Unit

The Torley Unit is located in Dykebar Hospital and offers support to individuals in Renfrewshire area with addiction problems to maintain them in the community to reduce physical and psychological harm. The service promotes recovery based interventions in the form of alcohol detoxification, education and relapse prevention groups and offers protective medications.

The Torley Unit promotes abstinence from both alcohol and substance misuse and can refer on to other agencies if controlled drinking/substance misuse is preferred. Care plans are developed in collaboration with individuals. The service also works closely with social work colleagues in maintaining child safety. Links are also established with other partners who offer support to access training and employment opportunities.

Renfrewshire Drug Service (RDS)

Renfrewshire Drug Service (RDS) offers a range of support to assist people to work towards recovery from drug addiction. The team is based at the Backsneddon Centre, Backsneddon Street, Paisley.

RDS can offer a wide range of support. The team comprises of nurses, doctors, social workers, addiction workers and a psychologist. Support available includes psychological therapies, medicines such as methadone or subutex and group work programmes to help in an individual's recovery.

RDS offers harm reduction too which includes access to the needle exchange, sexual health advice and overdose prevention awareness. Hep C testing is also available.

Staff regularly liaises with other health/ social work professionals to support individuals in their recovery

[Integrated Alcohol Team \(IAT\)](#)

The IAT offers a range of support to assist people work towards recovery. Recovery might include reduced alcohol use or becoming abstinent from alcohol, through 1:1 sessions, group work and where appropriate referral to The Torley Unit, RCA Trust and other appropriate services

[RADAR](#)

RADAR is a dedicated resource for young people from their teenage years to early adulthood if they continue to require support. The team are based at Backsneddon Street. RADAR provides group work programmes to support young people with alcohol or drug issues. This includes specific groups for young people affected by Cannabis use, young women's groups, young men's groups, as well as a summer programme.

[RCA Trust](#)

RCA Trust, based at Inle Street Paisley, is a voluntary agency who offer support to people affected by alcohol.

The RCA Trust is an independent voluntary organisation and a charity registered in Scotland with over 35 years' experience in supporting people across Renfrewshire. The main aim of the organisation is to help and support people who are both directly and indirectly affected by alcohol, gambling and other problem behaviours to reduce the impact on the individual, their families and the wider community as a whole.

They support people with;

- Advice and Education
- Information and signposting
- One to One counselling
- Group work
- Accommodation Services

[Sunshine Recovery Café](#)

The café is open every Wednesday from 1pm - 4pm. The Sunshine Recovery Cafe offers a safe, drug and alcohol free space where people in recovery can meet up with peers and get involved in positive activities. The Cafe is run by people who are in recovery from addiction who are passionate about supporting others to recover.

Individuals visiting the Cafe can have a low cost lunch, receive acupuncture, join a writers group, play pool, get involved in a guitar group and share experiences with other people in recovery. The volunteers who support the Cafe were recognised by the NHS for their inspirational leadership in championing recovery from addiction in Renfrewshire by winning the chairman's award.

The Alcohol Carers Group

The Alcohol Carers Group was set up to help people who care for someone with an alcohol problem. Carers can come along to one of the support groups to talk to other people who are in a similar situation for support, practical advice and a listening ear.

Barnardo's Threads

Barnardo's Threads provides family and housing support to young people and young parents across Renfrewshire.

They can offer:

- pre & post-natal group parenting programmes- pre-natal education, new baby group, Mellow Bumps, Triple P, play & child development groups underpinned by the Five to Thrive approach.
- one to one emotional support
- practical advice with benefits, grants & budgeting
- energy advice to reduce fuel poverty
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Threads Plus offers additional intensive support to families affected by problematic substance use. There are 2 types of support available- to the young parent who is using substances and support to the non-using parent and their child.

Threads Connections provides additional help and support to young parents and children affected by Domestic Abuse- safety planning, information on the impact on domestic abuse, support to access specialist services etc.

The Alcohol Liaison Service

The Acute Addiction Liaison Service provides a referral route, and assessment for all individuals either admitted to or who have attended the Royal Alexandra Hospital. Addiction liaison staff also provides professional recommendations on treatment options and implementation of training to acute sector staff and implementation of appropriate care programmes for patients. Addiction liaison staff also provides an out-patient clinic and a home visit service for patients to ensure a seamless transition of care. The service also conducts regular clinical audits to ensure best practice is implemented and also pilot new service developments.

Family Support Service

The Family Support Service supports people who are affected by someone else's drug use. They offer friendly support in group sessions or one to one advice. Family Support also provides respite days out. Most recently the group have been sailing and rock climbing.

Route 66

The Route 66 service was established in 2012 with financial support from Renfrewshire ADP and Scottish Recovery Consortium with the key aim of supporting women to recover from problematic alcohol use by providing peer support and befriending services.

The Network

The Network Service can provide support individuals to engage in meaningful day activities, including employment, work placements, voluntary work or educational opportunities. The service provides ongoing practical and emotional support to enable individuals to identify, achieve and maintain vocational goals and aspirations.

Turning Point Scotland Abstinence Project

Turning Point Scotland Abstinence Project aims to support individuals looking to achieve and sustain recovery from using alcohol and/or drugs whilst living in ordinary community settings.

The service is committed to achieving abstinence in recovery and builds on the skills and experience of staff to deliver a unique abstinence based therapeutic community recovery service. We believe everyone is capable of recovery and we offer a range of support to empower individuals to achieve and maintain their recovery in the longer term.

The service delivers a group work programme for up to 6 months supporting an individual in their recovery journey and to achieve total abstinence from all substances and OAT based medications. The service works closely with each individual and other professionals (where relevant) to deliver their recovery plan.

b) Housing and homelessness

Support for Homeless Clients in Renfrewshire

In 2015, we assessed 843 applications and with few exceptions we carry out a support needs assessment using the Better Futures Matrix. Approximately half of our clients have an identified support need ranging from high level addictions and mental health to low level housing support needs (many will already be linked in with health and Social Work Services e.g. RDS or IAT). Once the housing options adviser has assessed someone's support needs they have various options to link our clients into support.

Supported Accommodation

The highest tariff of support we provide is through our commissioned supported accommodation units as follows:

- Loretto Care –who provide 13 bed spaces and up to 16 support hours per person per week.
- Loretto Care –who provide 9 self-contained flats and offer up to 13 support hours per person per week.
- BTHA – Young person project who provide 23 bed spaces and up to 14 support hours per person per week
- BTHA - who provide 19 bed spaces and up to 6 support hours per person per week.

Our supported accommodation services will provide low threshold housing support but also link clients into all relevant community based supports as they deal with our most complex cases. They are often linking in with mental health services and involved in safeguarding through the Adult Protection process.

Housing Support team

There are two dedicated housing support officers who receive our support referrals. They will then deliver or commission support for those individuals as appropriate. They normally commission support from Ramh, Turning Point, RCA and are looking to create working links with the Richmond Fellowship to provide a broad range of expertise.

Housing First

Housing first is delivered by Turning Point Scotland and targets our most complex clients, where they have previous homeless applications and been unable to maintain their tenancies. The key principles of this programme are to get a permanent tenancy straight away, provide assertive outreach, and to use peer support workers with lived experience. They will work with someone for up to two years in their permanent tenancies and will work with them no matter the circumstances. This project has been going for nearly two years is funded via the Big Lottery for another 4 years and so far they have worked with approximately 18 individuals and are targeted to work with an extra ten each year.

Mediation Service

We provide staff to deliver mediation which is primarily targeted at young people at risk of homelessness and typically run with 5 open cases at any one time.

Specialist Posts

We have two specialist posts within homelessness services dedicated to working with prisoners, our New Start Officer, who visits prisons, meets with prisoners who will return to the Renfrewshire area undertaking homeless application, and our Housing Addictions Liaison Officer, based within homeless services who is dedicated to working with those with addiction issues who present as homeless, ensuring appropriate and early assessments and referrals to relevant addiction services. Between them they will work with approximately 150 clients per year.

c) Employability

Invest in Renfrewshire

Invest in Renfrewshire is Renfrewshire Council's programme to boost the local economy and tackle unemployment.

Launched in June 2012, we now have more than 900 local companies signed up to provide support and together we've helped to create more than 1000 new local jobs

What do Invest want to achieve?

- We want to create conditions in which local businesses can grow and attract investment
- We want to help local people find and keep work

How do Invest do that?

- By working with employers to create additional jobs.
- By ensuring that people are more aware of future job opportunities and better prepared for them.
- By supporting companies to grow and develop.
- By linking the right people to the right businesses and watching them flourish.

How does it work?

- Local companies and employers across Renfrewshire sign up to provide a range of local opportunities including employment, work placements and offering staff time.
- Renfrewshire Council will support local businesses to grow, develop and increase employment opportunities.
- Renfrewshire Council, together with a range of partner organizations, will link jobseekers to the right opportunities and the right employers.
- Additional support will be provided to ensure jobseekers are ready for the workplace.

Renfrewshire Council continues to make a sizeable financial commitment to invest in Renfrewshire. The support provides new and ongoing economic development, business support and youth employability initiatives to improve the prospects of local jobseekers.

[Renfrewshire Employability Network](#)

Community Justice Renfrewshire has engaged with the Renfrewshire employability network to establish a partnership with employability and health colleagues and Recruit with Conviction. Recruit with Conviction is a not-for-profit company, established to fill the gap that exists for helping businesses to understand the issues and benefits from employing people with criminal records. Recruit with Conviction promotes safe, effective and sustainable employment for people with criminal records.

They aim to achieve this by;

- Working with employers to develop good practice in the recruitment of people with convictions
- Supporting employability organisations to implement the Apply With Conviction approach
- Influencing wider political and society changes which enhance the employability and sustainable employment of people with convictions, such as improvements to the Rehabilitation of People with convictions Act 1974, Ban the Box and Unlock Your Future,

The Renfrewshire Employability Network plan to hold a series of workshops and training events in 2017. These will be facilitated by Recruit with Conviction with the aim of raising awareness and educating staff and local businesses in order to promote employability of people with convictions.

Skills Development Scotland

Skills Development Scotland (SDS) is Scotland's skills body. SDS's aim is to deliver the best possible outcomes for people, businesses and the economy. In education SDS support pupils, parents and teachers with a range of career information advice and guidance services.

SDS also encourages employers to develop their workforce and young people to choose to work, learn and earn through apprenticeships.

SDS are committed to increasing Modern Apprenticeship starts nationally to 30,000 annually by 2020 while raising awareness of the range of work based learning on offer such as Foundation and Graduate Level Apprenticeships.

SDS want to ensure that people in Renfrewshire have the right skills and confidence to secure good work, progress in their careers and achieve their potential in today's competitive world of work.

SDS provides careers information, advice and guidance, development of career management skills, as well as SDS's Apprenticeship Family offer through Modern, Foundation and Graduate Level Apprenticeships.

SDS helps employers across Renfrewshire to grow and develop their business through investing and developing the workforce of the future. SDS employer support includes Employability Services, tailored skills advice and funding for workforce development, Flexible Training opportunities, redundancy assistance and Our Skills force.

- SDS Work Coaches within Renfrewshire engage with those young people most at risk of not progressing to a positive destination whilst they are still at school, and support them in the transition to post school opportunities in employment, education or training.
- SDS Work coaches work with the most vulnerable young people including those who have offended and help to develop their employability and career management skills.
- SDS support will be available for young men and women released from prison via local resources and the digital offer.
- SDS Work Coaches continue to support and mentor young people post school to further develop career management skills, and help to sustain their work / training placement or college place.
- SDS will work with appropriate targeted customers, including those who have offended, and help to develop their employability and career management skills. Skills Development Scotland will signpost to other organisations as required e.g. health, financial inclusion, housing, voluntary sector etc.
- SDS will describe and promote SDS service offers to partners and customers detailing how individuals can access SDS support/services.
- SDS will work with the business community to reduce perception and stigma associated with an offending history.
- Create linkages between Skills Development Scotland and the business community in relation to national training programmes and employer engagement services.
- Skills Development Scotland will provide an introduction and overview of SDS services to Community Justice statutory partners.
- SDS will encourage partner agency practitioners to engage in My World of Work sessions to build capacity.
- SDS will help others understand that community-based sentences mean individuals can continue to access SDS services.
- SDS will highlight to partners the relevant funding support for individuals (e.g. ILAs/Client Intervention Fund)
- SDS will market the positive impact Career Management Skills development can have on health and wellbeing.
- SDS will work to support the removal of barriers to employment by supporting efforts to work with the business community to reduce stigma.
- SDS will promote employment support services, information and funding sources to community justice partners, service and perspective service users.
- SDS will explain school offer and post-school offer, with emphasis on the targeted support and early intervention approach.

- Skills Development Scotland will listen to and take on board partner views regarding evolving SDS service offers as these are implemented.

d) Services for people with convictions include:

Low Moss Public Social Partnership

Low Moss Public Social Partnership set out to develop and test a new approach to improve through care support for short term prisoners. Uniquely the service works with individuals from their admission into prison through the transition of release and integration into the community.

The service provides help to address issues such as housing, welfare and benefits, family and relationships, substance use etc and to co-ordinate and support engagement with a network of community based services.

The staff team is based within the prison working on an outreach basis in local communities. The partnership brings together the statutory and voluntary sectors and is led by Turning Point Scotland.

Turnaround

Turnaround is a service provided to men and women in Renfrewshire who are currently undertaking a Community Payback Order. Workers are co-located with CJSW Services and draw on our ECHO programme to provide a range of interventions tailored to address the specific needs and issues of an individual as part of the 'other activity' element of their CPO.

Turnaround also has a Residential Unit which can accommodate up to 10 men for a period of 6 to 8 weeks providing an opportunity for them to find stability and begin to address some of the issues which contribute to their substance use and offending behaviour. Although located within Renfrewshire the residential unit also takes referrals from other local authorities across North Strathclyde Community Justice Authority (NSCJA) and South West Scotland Community Justice Authority (SWSCJA).

Turnaround is currently funded by the Scottish Government and delivered by Turning Point Scotland.

Constructs: Positive Steps to Stop Offending (Custody and Community)

Constructs: Positive Steps to Stop Offending is a 26 week group work programme designed for males with convictions, aged 18+, who are at a medium or high risk of re-offending. It is not designed for those with a pattern of sexual or domestic violence offending. The programme tackles four main areas of need associated with offending; Problem Solving, Achieving Goals, Impulsivity and Concrete/Rigid Thinking. As such, the programme is split into four sections: Motivation and Change, Problem Solving, Skills Acquisition and Relapse Prevention.

Moving Forward making Changes (MFMC, a Sexual Offending Group work Programme) (Custody and Community)

This programme has been designed for the treatment of adult males convicted of a sexual offence, or an offence which is considered to contain a sexual element, and assessed as presenting a medium to high risk of re-offending. The programme is delivered on a rolling basis, which allows participants to access the programme more quickly and complete the modules that are relevant to their needs. The programme's overall aim is to work with men convicted of sexual offences to assist them to lead lives which do not involve harming others, reducing their risk of re-offending in the process.

The Self-Change Programme (SCP)(Custody)

This is a high intensity cognitive-behavioural intervention that aims to reduce violence in high-risk adult male offenders, whose repetitive use of violence is part of a general pattern of antisocial behaviour and criminality. There is an Engagement Phase, a Core Phase, a Transition Phase and a final Consolidation Phase. The Consolidation Phase is delivered at key points during the participants' progression through the custodial element of the sentence through to resettlement within the community, with the primary focus on reviewing and enhancing the participant's relapse prevention plan ('New Me' Life Plan).

The Short Term Intervention Programme(Custody)

The Short Term Intervention Programme is a voluntary programme developed at HMP Low Moss aimed at offenders serving less than 4 years. Offenders can self-refer to STIP or be referred by staff members involved in their case management. STIP is a module based programme; every individual completes the entry module and then a collaborative formulation identifies optional

modules specific to the individuals treatment needs. STIP is constantly developing, with new modules regularly being added to address treatment needs being identified through formulation.

Controlling Anger and Regulating Emotions (CARE) (Custody)

Controlling Anger and Regulating Emotions (CARE) is a cognitive behavioural group work programme designed to target male offenders who are Medium to High Risk of reoffending, where their offending is characterised by aggression and/ or violence and can be directly linked to difficulties managing reactive anger. The C.A.R.E. programme aims to provide offenders with an increased awareness of emotions and the impact they can have on behaviour, the skills needed to manage anger and other emotions associated with the occurrence of aggression and antisocial behaviour, to reduce the intensity and frequency of emotional arousal linked to aggression and to increase the use of pro-social skills to resolve conflict.

The Pathways: Routes to Recovery and Desistance programme(Custody)

The Pathways: Routes to Recovery and Desistance programme (hereafter referred to as Pathways) has been carefully designed with a strong evidence base, to build group members' capacity to lead a more positive lifestyle, away from substance misuse and offending. The programme aims to build the individuals capacity for recovery and also seeks to identify and target participants' criminogenic needs. These are the factors that, if present, are directly related to an individual's risk of re-offending, e.g. poor stress management, anti-social attitudes, and pro-criminal peers. By specifically addressing these areas, Pathways aims to have an impact in relation to risk reduction.

The Female Offending Behaviour (FOB) Programme(Custody)

The Female Offending Behaviour (FOB) Programme is a rolling group work programme for females who have offended and are assessed as being medium to high risk of re-offending/harm. It is offence specific and therefore targets the participant's offending behaviour (i.e. offence focused rather than a single problem focus) which involves targeting a range of needs that are identified within the literature as being criminogenic for female offenders.

Women's Community Justice Service

Women's Community Justice Service: Following the recommendations from the Commission on Women with convictions published in April 2012, Renfrewshire established a Women's' Community Justice Service. This enabled the creation of a specific service for females with convictions, with access to criminal justice group and individual support, and on site addiction services.

The centre built upon the existing individual and group work services offered to women within Backsneddon Centre. Staff consists of a range of social work and 3rd sector staff. Women and Children First, who provide domestic abuse services are also linked.

Whilst the team supervise statutory orders, the aim was for greater focus on women subject to diversionary measures, support for bail and thus prevention of remand, as well as enabling additional focus on service provision to women released from short sentences. Co-ordinating a range of professionals ensured utilisation of the skills and experience of the range of staff, enabling allocation to the most appropriate individual within the service.

Up2U: Creating Healthy Relationships

Up2U is an innovative programme developed by Portsmouth City Council for people who use domestically abusive behaviours in their intimate partner relationships. The programme is evidence based and has been developed with the support of a Quality Assurance Group consisting of representatives from Victim Support Services, Mental Health, Children's Services, Substance Services and Health.

Up2U recognises that people use domestic abuse for different underlying reasons ranging from childhood trauma and emotional deregulation, learned behaviour, attitudes that support gender differentials, poor conflict resolution to the use of power and control resulting in different typologies of domestic abusers. Therefore Up2U is an assessment led intervention programme responding to individual need, risk and responsibility by offering tailored packages to suit the needs of the individual. When someone is accepted onto Up2U support is offered to their partner/ex-partner to ensure ongoing safety and risk management, this support is provided from a range of Council and third sector services, and will be part of the role of the Social Workers within the Women's Service.

Unpaid Work

In 2015/16, just less than 50,000 hours of unpaid work were undertaken for the community in Renfrewshire, allowing people with convictions to make reparation to their community. Hours imposed by the court have increased by 93% since CPOs were introduced. Work includes services to individuals, organisations such as charities, churches, educational establishments, care establishments and support to housing services.

The Women's' Unpaid work squad commenced in 2014 to address the complex needs of some women who were having difficulty undertaking unpaid work due to previous experiences, mental health issues etc. The squad is staffed by women and service users undertake crafts including bag painting, card and jewellery making, which they then sell at the unpaid work sale. Any funds raised at sales are used as available resource should someone seeking assistance from unpaid work i.e. house decorations etc not have funds to resource the materials, thus assisting the community.

Electronic monitoring

Electronic monitoring is not a disposal that is used often in Renfrewshire. Going forward we would wish to explore if this disposal could assist us in reducing short sentences.

Criminal Justice Social Work

Criminal Justice Social Work has been working closely with Scottish Government and partners in the Penal Policy Improvement Programme focusing on bail supervision for women. Early indications that this approach has been successful in diverting women from remand. This is significant as the vast majority of women who are placed on remand never go on to serve a custodial sentence. Sustainability of this approach requires consideration.

e) Youth Justice

Early and Effective Intervention (EEI)

Services to Renfrewshire young people aged under 18 who are involved in offending behaviour are delivered under the Whole System Approach framework. This approach emphasises the importance of where possible diverting young people away from formal criminal justice processes. It recognises the developmental needs of young people, and is informed by an awareness of the childhood trauma that many of these young people have experienced. Youth justice in Renfrewshire is not a discreet service; rather it is delivered as part of a holistic approach to young people who are involved in a range of risk taking behaviours. The emphasis is on early and proportionate intervention, but with the capacity to provide very intensive levels of support to the critical few.

Renfrewshire has been operating an EEI system since 2009. EEI is a national approach that aims to respond to offending by young people in a timely and proportionate manner. It has significantly reduced the number of unnecessary referrals to SCRA for low level offences that do not require a more formal response. It has enabled a range of services to provide a swift response to concerns

thus reducing the likelihood of escalating behaviour. It has also increased the capacity of universal services such as Education to respond to low level offending behaviour, thus reducing potential effects of stigmatisation.

Police Scotland submits a Concern Form to Social Work every time a child under the age of 18 is charged with an offence. The EEI Coordinator will then decide whether to take that young person to the multi-agency screening group (Education, Employment services, Community Safety, Addiction Services, Police, and Children's Services) where relevant information is shared. If an appropriate service is identified to provide additional support to the young person and their family then this will be how the case is disposed of, and no further formal action will be taken.

[Diversion from Prosecution](#)

The Additional Family Youth Support Service (AFYSS) team delivers the Under 18 Diversion from Prosecution Service. This enables young people to benefit from a short period of structured intervention as an alternative to more formal measures such as a Fiscal Work Order or even prosecution in the court. The service is geared specifically towards the needs of young people. Where possible the programme is delivered in a group work format as this generally aids engagement and learning.

As part of the Court Support service the AFYSS team will routinely request that Diversion be considered for young people who are appearing from custody. However, most referrals are initiated by the PF based on their own criteria. Issues persist in terms of maintaining a steady flow of appropriate referrals, as will be seen from the stats below. Due to significant reorganisation it has been challenging to maintain strong working links with the relevant Fiscal marking teams, which is absolutely key to developing the credibility of the service and ensuring that young people are routinely considered for this disposal.

[Court Support](#)

The AFYSS team provide a Court Support Service to under 18 Renfrewshire young people. There is a daily rota to provide support to any young person appearing in the Custody Court. Where required, a Bail Information Report will be submitted, with a clear plan of support in cases where bail may be opposed. In addition, young people known to the service who are making scheduled appearances at Court will also be offered support. AFYSS Social Workers provide this support to cases already allocated to them,

and this will include the submission of Criminal Justice Social Work Reports when the young person is sentenced. One of the priorities of the AFYSS service is to maximise the use of remittal to the Children's Hearing by the Sheriff Court.

Intensive Support

The AFYSS Team has case management responsibility for the highest risk young people from across the authority. Using a multi-agency approach it can provide very intensive levels of support (up to 7 days per week) to the critical few young people who present a significant risk to themselves or to others. This service is available to young people whether they are under the Children's Hearing or in the adult court system. This support minimises the need for the use of secure care or prison, thus supporting young people to remain in their own communities and improve their longer term outcomes

Re-integration

Any young person who is remanded or sentenced to custody will receive ongoing support based on the best practice guidelines issued by the Scottish Government and CYCJ. This includes Initial Custody Review meetings and pre-release planning meetings in the YOI, ensuring that the key agencies and family members are part of the planning process. The AFYSS service also maintains contact with the young person throughout their period in custody according to their individual level of need. They will where necessary meet the young person at the gate on the day of their release, and provide intensive support to enable them to reintegrate successfully.

[Community Justice Renfrewshire Local Outcomes Improvement Plan 2017 to 2018](#)

[Appendix D - Glossary](#)

Rehabilitation - assistance given to persons with convictions for underlying issues which contribute to their offending behaviour.

Reintegration - the action or process of integrating someone back into society from custody.

Statutory agencies – agencies with a legislative requirement.

Underlying causes – factors which may impact on why a person offends.

Preventative activities – activities which help to stop people committing offences.

Reparation – paying back to the community.

Whole System Approach –A proactive approach to diverting and supporting young people in contact with the Criminal Justice system.

Children’s Hearing system - **is Scotland’s unique care and justice system for children and young people. It aims to ensure the safety and wellbeing of vulnerable children and young people through a decision making lay tribunal called the Children’s Panel.**

Population density - population density is the number of people per unit of area, usually quoted per square kilometre or square mile.

Life expectancy - is a statistical measure of the average time a person is expected to live, based on the year of their birth, their current age and other demographic factors including sex.

People with convictions – persons who have been convicted in a court of law of one or more offence.

Community sentences – an alternative to deal with individuals whose offending does not warrant a prison sentence.

Community Payback Order - is an alternative to custody designed to ensure that people with convictions payback to society, and to particular communities. Often a person with convictions will have to carry out unpaid work.

Universal services - services available to all.

Electronic monitoring - a form of surveillance which uses an electronic device (a tag) fitted to the person. It is commonly used as a form of electronically monitored punishment for people who have been sentenced to electronic monitoring by a court, or required to wear a tag upon release from prison.