

**To: HOUSTON, CROSSLEE, LINWOOD, RIVERSIDE & ERSKINE LOCAL
 AREA COMMITTEE**

On: 29 NOVEMBER 2017

Report by: DIRECTOR OF ENVIRONMENT & COMMUNITIES

**Heading: COMMUNITY SAFETY & PUBLIC PROTECTION,
 PROGRESS UPDATE**

1. Summary

1.1 This report provides a progress update on activities the Renfrewshire Community Safety Partnership has carried out in the Houston, Crosslee, Linwood, Riverside & Erskine area in quarter 2 (1 July - 30 September 2017). A number of partners have provided statistical information, including: Police Scotland; Scottish Fire & Rescue Service; and Renfrewshire Community Safety Partnership. The report includes information on:

- Houston, Crosslee, Linwood, Riverside & Erskine community safety statistics;
 - Environmental enforcement and improvement activities;
 - Protecting vulnerable residents;
 - Building safer communities;
 - Diversionary activities;
 - A spotlight on the work of Adult Protection.
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2. Recommendations

2.1 It is recommended that the Local Area Committee notes the content of this progress update report.

3. Focus on Houston, Crosslee, Linwood, Riverside & Erskine

- 3.1 The table below details the number of incidents reported in the Houston, Crosslee, Linwood, Riverside and Erskine Local Area during quarter 2, 2017/18 (01 July to 30 September 2017). The Renfrewshire Community Safety Partnership continues to target resources into identified hotspot areas.

Incidents Reported	Q2 2016/17			Q2 2017/18		
	Ward 10	Ward 11	Ward 12	Ward 10	Ward 11	Ward 12
Serious Violent Crime	2	1	1	5	1	0
Minor Assault	15	10	9	10	12	14
Drug Crime	39	4	4	8	4	6
Disorder and Anti-Social Behaviour (ASB) (number of calls)	242	73	192	161	69	161
Vandalism	33	8	30	18	7	15

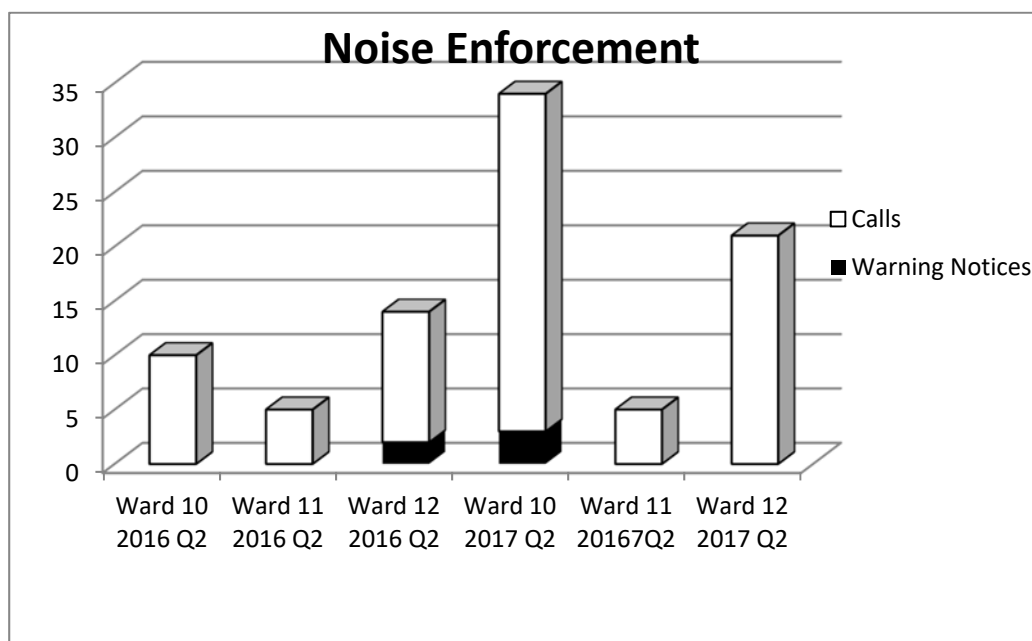
- 3.2 Boundary changes implemented during May 2017 have resulted in slight changes occurring to most ward areas across Renfrewshire, including within the Houston, Crosslee, Linwood, Riverside and Erskine LAC area. The comparative analysis within this report has been achieved by applying these new boundaries to both current and historic datasets using the ArcGIS mapping resource.
- 3.3 **Ward 10:** Nothing of exception or significance to report across Linwood, with four out of the five indicators reducing in comparison to the corresponding period of 2016/17. Serious Violent Crime increased very slightly, with five crimes noted during the current quarter 2 period of 2017/18, compared to two for the corresponding period last year. However, Serious Violent Crime remains at a very low level with no repeat victims, locations or incidents of note identified.
- 3.4 **Ward 11:** Nothing of exception or significance to report, with four out of the five indicators remaining at a similar low level to the corresponding period of 2016/17. The total number of Common Assaults increased, with 12 recorded this year compared to 10 for the same quarterly period last year. Further analysis indicates that this is linked to a number of recorded assaults on staff within the Good Shepherd Secure Unit, with 9 separate incidents recorded this year compared to 4 during the corresponding quarter 2 period last year.
- 3.5 **Ward 12:** Notable reductions were recorded within ASB/Disorder incidents and Crimes of Vandalism, whilst Serious Violent Crime remained at a similarly negligible level (i.e. there were no recorded crimes this year compared to one crime for the corresponding quarter 2 period last year). Very slight increases were recorded within Drug Crime and Minor Assaults, however further analysis confirmed that there were no temporal or geographic patterns. There was one repeat victim of domestic assault identified, whilst the totals for both of these crime types remain at a very low overall level.

Renfrewshire Wardens' Antisocial Behaviour Calls

- 3.6 63 antisocial behaviour calls were received by the Renfrewshire Wardens' service for the Houston, Crosslee, Linwood, Riverside & Erskine LAC area during 1 July - 30 September 2017 which is a decrease compared to the corresponding period in 2016. 651 patrols took place within the Houston, Crosslee, Linwood, Riverside & Erskine LAC area, many in response to these calls. The antisocial behaviour calls made to the Wardens help the Community Safety Partnership to respond to and direct resources across Renfrewshire.

Noise Enforcement

- 3.7 During 1 July - 30 September 2017, the number of calls to the Noise Team increased significantly in Wards 10 and 12 compared to the same period last year with Ward 11 remaining constant. However, the number of Warning Notices required to be issued remained at a similar level to the previous year. This highlights that tolerance of noise nuisance is reducing in the LAC area – complaints are being made about noise nuisance that turns out to be within legally acceptable noise levels.



4 Environmental Enforcement and Improvements

Team Up to Clean Up

- 4.1 The 'Team Up to Clean Up' campaign commenced with some early works progressing in September 2017, with activities focussing on street cleaning, gully maintenance, rapid response services, road infrastructure improvements, support & engagement with communities and volunteer participation. The campaign will have a significant impact on strengthening local communities, improving the local environment and will increase confidence, impacting on feelings of safety and security across Renfrewshire:

- An enhanced programme of roads gully maintenance has been introduced to complement existing activity and allow gullies to be examined, and where appropriate, drained and cleaned
- An increased road sweeping provision will mean Renfrewshire's residential communities will now be swept every two months
- 6 new dedicated litter pickers have been employed to complement existing street cleaning activity and will work to clear litter from their area whilst also addressing any other cleanliness issues they come across on their route
- A Rapid Response Team service will be provided with a focus on rural communities to undertake patrols and tackle reports of fly tipping, fly posting and similar activity

4.2 Communities across Renfrewshire are being asked to 'Team Up to Clean Up' as part of this £250K investment to improve the area's environment. This new initiative coincides with a community-led campaign to clean up Renfrewshire's streets and parks. A number of engagement sessions have taken place to discover what those who live and work in Renfrewshire believe are the main issues affecting the environment, what can be done to change this and how best to get the community involved. More details on our 'Team Up to Clean Up' activities and locations where services are focusing on a daily basis can be viewed at www.renfrewshire.gov.uk/teamuptocleanup

4.3 For those that would like to coordinate their own community clean up a dedicated telephone number on 0300 300 1375 is being publicised and the Council can provide waste bags, litter pickers, high-vis vests, protective gloves, graffiti removal kits and remove all of the litter after it has been collected.

2017 School Parking Safety and Idling Initiative

4.4 This campaign aims to make drivers aware of the dangers of parking illegally or inconsiderately near schools and the threat that idling engines can pose to children's health. Following on from our campaign of 2015-16 where 18,894 text messages were sent to parents/guardians, combined with thousands of leaflets distributed to drivers, this year's campaign aims to be equally successful. A further 10 schools have been identified to be part of the 2017 School Parking Safety and Idling Initiative including Kilbarchan and Lochfield Primary Schools during this quarter. Banners highlighting the issues relating to engine idling and dangerous parking were erected outside these schools and wardens patrolled during key times to reinforce the messages. Information was also communicated through the Council website, text alerts, school newsletters, leaflets and local media. This action supported wider activities relating to road safety carried out at schools across Renfrewshire.

Community Safety Officer Trainees

4.5 The Community Safety Partnership employed 4 new Community Safety Officer Trainees during July-September 2017 using funding from Invest in Renfrewshire. These trainees are based within the Renfrewshire Community Safety Partnership Hub and will remain in post until 2018. The trainees will initially work with the CCTV Control Room, Wardens and the Rapid Response Team gaining a variety

of skills and experience necessary to the preparation of future job applications. In September, Garry McMahon, CCTV operator was runner up in the 'Most Promising New Employee' category for the 2017 Renfrewshire Employability Awards. This highlights the success of the 2016 traineeship programme, as Garry is a former trainee who gained full employment with the Partnership.

- 4.6 The Fire Reach programme is a Scottish Fire and Rescue Service course for young people who have come to the attention of the Community Safety Hub through their involvement in fire related offences. This intensive one-week course focuses on raising the awareness of participants about the impact of deliberate fire raising and antisocial behaviour and promotes team building. In July, the Fire Reach course was adapted to allow community safety partners to attend an adult version of the course. Partners attending included Police Officers, Youth Officers and Community Safety Officer Trainees from Renfrewshire and neighbouring councils.

5 Protecting Vulnerable Residents

School Talks

- 5.1 The Community Safety Partnership Youth Team began their range of promotional and educational visits to Renfrewshire Schools in August 2017 and will continue throughout the school year. These school talks are targeted at P7 and S1 pupils in all primary and secondary schools throughout Renfrewshire. The talks will encourage young people to make better choices around responsible citizenship and community safety, as well as raising awareness of the impact of antisocial behaviour on communities. Local community police officers frequently assisted with these talks when available.

I Am Me/Keep Safe

- 5.2 Following the success of the I Am Me Cinebus tour last year, with nearly 7,000 pupils participating, the programme has been further developed to include new resources, including a book developed by the team. The new I Am Me programme #MakeaDifferenceScotland hashtag on Twitter has started in Renfrewshire Primary Schools. The programme raises awareness of disability, bullying and hate crime and will run from August 2017 until June 2018, reaching around 12,000 primary school pupils.
- 5.3 Keep Safe is extending across Scotland, with 10 local authorities actively rolling out the initiative. A further 10 local authority areas are currently engaged with I Am Me to prepare for Keep Safe within their area. There are now 301 Keep Safe places across Scotland.
- 5.4 Keep Safe Ambassadors are trained on how to recognise and report hate crimes safely within the community and in a school environment. The Keep Safe Ambassador programme consists of one full day of training, with inputs from I Am Me Scotland, Police Scotland, and Crown Office and Procurator Fiscal Services. A certificate and badge is provided to each participant at the end of the training session. The Keep Safe Ambassador programme has recently been delivered in

Loudoun Academy bringing the total number of Ambassadors to 147 across Scotland.

- 5.5 On 12 October 2017, at an awards ceremony in Glasgow, I Am Me was awarded the Best Community Project award at the Herald Scotland Diversity Awards 2017.

6. Building Safer Communities

Summer Events, 2017

- 6.1 The Community Safety Partnership including wardens, CCTV and Street Stuff have been supporting key summer events throughout Renfrewshire. This includes national events like the Colourfest 2017, the dance festival at Braehead. However, they also attended more local events such as Sma Shot Day, Paisley Pipe Band Championships, St Mirren Open Day, Johnstone Fire Engine Rally and local gala days. The Wardens provided the CCTV vehicle and the Safe Bus, along with “lost kids” location at many of these events. Meanwhile, Street Stuff was in attendance at family orientated events, providing football and dance activities for young people to participate in.

Scottish Fire and Rescue Service Initiatives

- 6.2 The Johnstone Fire Engine Rally hosted by Renfrewshire Council in partnership with the Scottish Fire and Rescue Heritage Trust was on the 12 August 2017. Thousands of spectators watched the fire engines, and other emergency vehicles, from throughout the ages led by the Fire and Rescue Junior Pipe band from Johnstone Fire Station to an assembly point at Houston Square. Residents were able to get up close to current and vintage fire vehicles and see how far technology has advanced in the past few decades. Visitors were able to enjoy family entertainment including music, a bouncy castle, falconry displays and a selection of stalls. Throughout the day, the public got a chance to see firefighters stage 2 demonstrations, a dramatic chip pan fire and a rescue from a road traffic collision simulation which highlighted the importance of safety in the home and outdoors.
- 6.3 On 2 September 2017, the 3 Community Fire Stations in Renfrewshire (Paisley, Renfrew & Johnstone) were venues at the annual Doors Open Day. This was an opportunity for the public to look inside these active fire stations to learn more about the service and their equipment.

7. Diversionary Activities

Street Stuff

- 7.1 The Street Stuff programme has been fully active throughout Renfrewshire. Attendances for the core programme in the year to date for 2017/18 continue to remain at a high level. To date over 17,400 attendances have been recorded with around 185 attendances per day at summer holiday activities and a similar number participating during the October school holiday week.
- 7.2 During the summer holidays, an extra programme of afternoon classes was run in addition to the normal timetable of early-evening activities. Afternoon activities

included football, dance and the Youth Bus with a free healthy meal for every child who attended. The summer classes ran at six locations: the Paisley 2021 Stadium, Glenburn and Hunterhill in Paisley, Bargarran in Erskine, Knockhill Park in Renfrew and the McMaster Centre in Johnstone.

- 7.3 The table below shows Street Stuff activity and attendance in the Houston, Crosslee, Linwood, Riverside & Erskine LAC area from July to September 2017:

Venue	Attendance
Linwood	1102
Bargarran	540
Crosslee	196
Total	1838

- 7.4 Funding from this LAC in 2017/18 has allowed Street Stuff to deliver extra sessions in local areas. In total Street Stuff has provided 8 sessions over 5 days per week in the summer months in the Houston, Crosslee, Linwood, Riverside & Erskine LAC area. The Street Stuff buses are also out during the 6 evenings and are moved depending on need and the requirements of the young people.

(Details of Street Stuff activities and the up to date timetable are available on the council's website using the following link
<http://www.renfrewshire.gov.uk/article/2381/Street-Stuff>.)

Events

- 7.5 Street Stuff has supported a number of events throughout Renfrewshire in Quarter 2 resulting in a further 1,275 recorded attendances. Events supported include:

- Paisley Housing Association, July 2017
- Williamsburgh Housing Association (Seedhill), July 2017
- SMFC Open Day, July 2017
- Glenburn Gala Day, August 2017
- Brookfield Gala Day, August 2017
- Johnstone Gala Day, August 2017
- Ferguslie Gala Day, August 2017
- Glenburn Family Sports Day, September 2017
- Paisley 2021 tour

COSLA Awards 2017

- 7.6 Street Stuff was awarded the Gold Award after winning the 'Local Matters' category at the COSLA Excellence awards at the Crieff Hydro on 5 October 2017. The 'Local Matters' category is about the unique role of Scotland's local services in empowering communities to take control of their lives. Local services can achieve those outcomes because they understand their communities, and because they are accountable to them. All of the projects in this category are driven by local priorities, and are about giving local people themselves the tools and confidence to transform their lives, and put choice and accountability into their hands.

8. Public Protection, Spotlight on Adult Protection

Adult Protection in Renfrewshire

- 8.1 Renfrewshire's Adult Protection Committee (RAPC) is the inter-agency strategic partnership responsible for the overview and effectiveness of adult protection activity. Their vision statement is:

In Renfrewshire, we recognise that adult protection is everyone's business. Our vision is to promote public awareness and to use our collective endeavour to protect adults at risk of harm in Renfrewshire.

- 8.2 The Renfrewshire Adult Protection Committee meets four times per year and is chaired by an independent chair. It has representation from a range of public bodies and key community partners, including Police Scotland, Renfrewshire Council, NHS Greater Glasgow and Clyde Health Board, advocacy, The Care Inspectorate, Scottish Fire and Rescue Services, Renfrewshire Housing, Renfrewshire Leisure, and the voluntary sector. Tasked with submitting a biennial report to the Scottish Government noting its activities and main areas of focus, the Renfrewshire Adult Protection Committee has a commitment to review the practice and performance of adult protection activity in Renfrewshire.
- 8.3 In general, adults are not considered to require protection. However, there are circumstances when adults, over 16, are known or believed to be at risk of harm.
- 8.4 The Adult Support and Protection (Scotland) Act 2007 defines adults at risk of harm as where adults:
- are unable to safeguard their own well-being, property, rights or other interests,
 - are at risk of harm, and
 - because they are affected by disability, mental disorder, illness or physical or mental infirmity, are more vulnerable to being harmed than adults who are not so affected.
- 8.5 The harm can take various forms and is not restricted to only one type occurring at the same time. Harm can be carried out by any individual and it does not need to be intentional. In some cases, adults are at risk of harming themselves (e.g., self-harm or self-neglect). All three points noted above must be known or believed to be the case prior to making a referral under this Act.
- 8.6 The point of access for referrals in Renfrewshire is the Adult Services Referral Team (ASeRT). Any individual can make a referral to this team under the Act. 809 Adult Protection referrals were received during 2016/17, in addition 1778 Adult Welfare Concern referrals were made during the same period. Police Scotland continue to make the majority of referrals, with 34.5% of ASP referrals made by the police in 2016/17. All referrals are treated seriously and go through a screening processes that may result in a protection plan for adults assessed as at risk of harm.

- 8.7 Social Work Services have a statutory responsibility to make inquiries into every referral. 61 referrals proceeded to investigation in 2016/17 under the Adult Support and Protection (Scotland) Act 2007. However, adults can be supported and protected under a number of other Acts, including the Adults with Incapacity (Scotland) 2000 Act and the Mental Health (Care and Treatment) (Scotland) Act 2003.

Year	Adult Protection referrals	Police %	Investigation	Total Adult Concern referrals
2016/17	809	34.5%	61	2578
2015/16	946	51%	78	2515

- 8.8 In comparison to the data submitted for 2015/16, it initially appears that referrals have decreased: there were 809 ASP referrals for 2016/17 in comparison to 946 in 2015/16. However, analysis of this information appears to show that while Police Scotland ASP concerns have reduced, all adult concern reports (which include welfare concerns), continued at similar levels. In total, there were 2515 adult concern referrals received in 2015-16 compared to 2578 in 2016/17.

Implications of this Report

1. **Financial** – none.
2. **HR & Organisational Development** – none.
3. **Community Plan/Council Plan**

Safer and Stronger – The activities set out within this report contribute to ensuring that Renfrewshire is a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection, are free from crime and vulnerable children and adults are well looked after and protected.

Greener –Activities set out in this report contribute towards developing the quality of the environment of Renfrewshire in a sustainable way ensuring it is clean, green and safe for all residents and visitors.

4. **Legal** – none.
5. **Property/Assets** – none.
6. **Information Technology** – none.
7. **Equality & Human Rights** – The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals'

human rights have been identified arising from the recommendations contained in the report.

- 8. **Health and Safety** – none.
- 9. **Procurement** – none.
- 10. **Risk** – none.
- 11. **Privacy Impact** – none.
- 12. **COSLA Policy Position** – N/A

List of Background Papers - none

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