

Notice of Meeting and Agenda Police and Fire & Rescue Scrutiny Sub-Committee

Date	Time	Venue
Tuesday, 10 March 2020	15:00	Corporate Meeting Room 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM
Head of Corporate Governance

Membership

Councillor Bill Binks: Councillor Bill Brown: Councillor Mags MacLaren:
Councillor Marie McGurk (Convener): Councillor John McNaughtan (Depute Convener):

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at <http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx>

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Items of business

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

- | | | |
|----------|--|----------------|
| 1 | Police Scotland Scrutiny Report | 3 - 4 |
| | Report by Chief Superintendent, Police Scotland. | |
| 2 | Consultation on the Joint Strategy for Policing (2020) | 5 - 18 |
| | Report by Director of Communities, Housing & Planning Services. | |
| 3 | Scottish Fire & Rescue Service Scrutiny Report | 19 - 28 |
| | Report by Local Senior Officer, Scottish Fire & Rescue Service. | |
| 4 | Consultation - Scottish Fire and Rescue Local Plan for Renfrewshire | 29 - 36 |
| | Report by Director of Communities, Housing and Planning Services. | |
| 5 | Spotlight - I Am Me | |
| | Presentation | |
| 6 | Local Issues | |
| | Verbal Report by Police Scotland and Scottish Fire and Rescue Service. | |



Keeping People Safe in Renfrewshire

Our Purpose:- To improve the safety and wellbeing of people, places and communities in Scotland.

Violence & Antisocial Behaviour



YTD (April to January 2020) there were 261 Group 1 Crimes of Violence; up 9.2% on the previous year. The 5 year average for Group 1 crimes is 223.4.

Since 1 April 2019, 1,815 crimes have been identified via police proactivity, up 2.4% on the previous year.

Overall upward trend in both serious & minor violence.

There were 147 more common assaults (+10.6% to 1539 – higher than the 5 year average of 1440.6) and 259 fewer disorder complaints (-3.6%). 220 common assaults targeted emergency workers, the majority of which are likely to have been police officers.



Robberies and serious assaults experienced a decrease of 11.7 to 68 crimes and 6.4 to 117 crimes respectively. The detection rate for robberies is down to 73.5%, and serious assaults have also decreased to a rate of 76.9% when compared to the previous year.

Acquisitive Crime



Shoplifting decreased by 57 crimes to a total of 824. This is a result of a continued decrease in crime in Renfrew (-28%)



309 housebreakings (inc attempts) - up by 6.2%, with 18 more crimes. Dwelling houses account for 53% of HBs.

YTD is showing an increase of 1.7% in the volume of recorded crimes of dishonesty. A decline in motor vehicle and housebreaking is offset by an 8.9% increase in common theft and a substantial increase in fraud (up 50.7% to 336 crimes), 56% were recorded in Renfrew.



YTD there have been 19 reported bogus crimes, up one crime on the previous year. 13 of the victims were over the age of 70 years, including four of whom suffered from ill-health. Common tactics included requests for money in advance for building work which was never completed, and distraction thefts. Most crimes involved bogus workmen purporting to be builders and gardeners.

Public Protection



Recorded sexual crime has seen a decrease of -9% to 344 crimes when compared to the previous year, with 34 fewer victims.

36.5% of reported sexual offences in the current year are non-recent in nature, down from 45.5% the previous year.

Victims aged 11 - 15 years at the time of the offence constituted 32% of sexual crimes. with 37% of these reports being non-recent and 26% being cyber-enabled.

The detection rate of sexual crime YTD is 58.4% - down 12.2% on the previous year.



Since 1st April 2019 to 31st January 2020 there have been 359 Missing Person reports in Renfrewshire, of which 38.16% involved individuals residing at Young Persons Units within the area. As such young person units featured in the top five locations for persons to be reported missing from within Renfrewshire. Persons aged 10-19 years were involved in 72.14% of all missing person reports.

1,944 domestic abuse incidents have been reported to the police, an increase of 7.6% on the previous year. 1,141 crimes were raised as a result of reported incidents, representing an increase of 8.8% on the previous year.

There were 157 complaints about police during the reporting period. This is 31.7 complaints per 10,000 police incidents.

Renfrewshire

Local Policing Plan (2017 – 2020)

Reporting Period – 1 April '19 – 31 Jan '20

Major Crime & Terrorism



Targetting serious organised crime continues to be a priority for the division. Drug related criminality is a significant driver for SOC. YTD there was a decrease of 9.2% on drug crimes. However, there was an increase in supply crimes by 27.2% (+ 27 crimes). Overall detections have increased by 24.8%.

YTD there were 50 drug related deaths in January, most of which await toxicology results. The majority of deaths commonly involve poly-drug use, with etizolam, cocaine, methadone and heroin featuring most frequently.



317 crimes have been designated as 'cyber-crimes' via application of the relevant cyber-crime marker, in 2019/20. Reported offences included online credit and debit card fraud and menacing and offensive communication offences using various social media platforms such as Instagram and Facebook.

Road Safety & Road Crime



YTD, there has been one road fatality occurring within Renfrewshire; four fewer than last year. Serious road injuries increased by 5.4% to 39 (increase of 2 people), whilst slight injuries fell substantially by 50.5% to 91 people.



Dangerous driving and driving licence offences decreased by 20% and 13.7% respectively. However, the following experienced higher levels compared to the previous year: Speeding up 19.1% to 679 crimes, insurance offences up 3% to 338, seat belt offences up 90% to 57, and use of a mobile phone up 6.9% to 77.

Our Renfrewshire is fair: addressing the inequalities that limit life chances

Stonewall Workplace Equality Index 2020

Police Scotland has improved its ranking in the Stonewall Workplace Equality Index (WEI) for 2020 by more than 40 places on the previous year. The Stonewall Workplace Equality Index (WEI), which measures organisational progress, reported significant progress by Police Scotland in the way it supports LGBT inclusion, both for Police Scotland officers and staff and the community it serves. It's the sixth year Police Scotland has entered the Stonewall WEI. The organisation has been ranked just outside the top 100 and reached 108th out of 503 organisations which submitted evidence to the index. Building on previous work to improve recruitment, employment practices, procurement, and service delivery.

Three elderly witnesses were within the Paisley Abbey volunteering when 2 male suspects entered through the door of the church. All witnesses were approached asking to see the priest. The witness could not find the minister and returned with the minister's secretary asking if they could assist. The accused replied "I need five pounds for the leccy". The witness informed the suspect that they did not provide that sort of service and suggested social services. Both suspects then left. The witness noticed her handbag on the floor and saw that it was open and checked the bag and found that her purse was now missing. Police witnesses attended and spoke with the witnesses. Police witnesses checked the CCTV and on doing so identified the both the suspects. Town centre community Police officers were on uniformed foot patrol on High Street, Paisley when the suspects were observed running on High Street, Paisley then boarding a bus before alighting at the next stop and entering the common close at Broomlands Street, Paisley. The two suspects were traced and informed they were being detained. Both accused were cautioned, and searched both suspects to which they recovered a quantity of coinage, along with £180 in notes. The suspect was then under arrest for the suspected offence of theft. To which he freely stated 'what if I apologise for this and give the lady her money back'. Both were then conveyed to Govan Police office.

The Contact Assessment Model project

The official "Go Live" of Contact Assessment Model in the division was Tuesday 14th January 2020 with the Local Policing Appointments (LPAs) starting on 10th January 2020.

The Contact Assessment Model project will significantly improve the service provided to the public by:

- Improving the assessment of risk and vulnerability whenever a call is received
- Improving prioritisation decisions
- Ensuring immediate despatch of officers whenever required
- Providing a range of resolution options for calls which do not require an immediate police response



Don't Ask For It Campaign December 2019:

Retailer's packs were distributed to off-licenses across Renfrewshire and Inverclyde as part of our "Don't Ask For It" campaign which aims to raise awareness of the consequences of proxy purchase. The campaign focussed on the following key areas such as Education of Off Sales, Licensed Premises and National Retailers, School Pupils and targeted activity for forthcoming school holidays. Students in partnership with University of West Scotland, West College Scotland and local Licensed Premises through Renfrewshire and Inverclyde Licensing Seminars. Targeted patrols of areas associated with Anti-Social Behaviour in partnership with Renfrewshire and Inverclyde Council. The campaign would be advertised throughout the Division on a mixture of Digital and Traditional Billboards and Bus Stops. Braehead agreed to display campaign messages on the large digital display board prominently located within the middle of the centre and seen by those entering and attending the various busy food courts.

The Vulnerable Witnesses (Criminal Evidence) Scotland Act 2019 'go live' Monday 20th January 2020.

The Act, which received Royal Assent in June 2019, intends to limit the requirement, in the most serious cases, for witnesses including children who are under 18 years and/or vulnerable adults to give evidence in person during criminal trials. Special Measures set out under the Act include the use of 'Evidence by Commission' that could then be used as 'Evidence in Chief'. Crown Office and Procurator Fiscal's Service (COPFS) has directed that in some circumstances pre-recorded evidence of witnesses should be obtained for use as 'Evidence in Chief'. Police Scotland already has established processes in place with regards to Joint Investigative Interviews (JII) of children, decided and arranged through Child Protection Procedures (Inter-agency Referral Discussion). As JII, in the main, involves children under 16 years, this will reflect the majority of interviews, however as the Act describes children as being under 18 years, additional training and phased roll out will be introduced for VRIs of children aged 16/17 years. In addition, a phased roll out using a cadre of specially trained 'Child Witness VRI' officers is scheduled to take place.

"You're Home, Your Street, Our Community Campaign"

Paisley Town Centre was identified by the Renfrewshire Community Safety and Public Protection Steering Group as a 'vulnerable community.' These 'vulnerable communities' are being prioritised and targeted for multi-agency initiatives to address issues affecting residents, businesses and visitors. It is expected that this additional focus should result in positive outcomes for the community and fulfill the strategic aim to 'Build Safer and Greener Communities' across Renfrewshire. This follow-up report is based on the findings of the original Paisley Town Centre Signal Interview questionnaire of September 2019 which asked the residents, businesses and visitors to determine how safe they felt within their community and what, if any, fears or issues they wished to highlight. Following the original survey of September 2019, several actions were undertaken based on feedback. The follow-up survey was conducted online using 'Survey123' and promoted through social media campaigns. The results were used to compare the attitudes of residents after the aforementioned actions were carried out to see if perceptions of Paisley Town Centre had changed. The survey was completed by 217 people, 54 respondents indicated that they had completed the initial survey. The social media campaign led by Sergeant Singh was the most recognised action by all respondents (45%) followed closely by high visibility Police patrols (36%). Of those who completed the initial survey, 63% recognised the social media campaign and 50% noticed the high visibility Police patrols. The most successful action carried out was "Rubbish or litter lying about". The least successful action carried out was "Drug dealing/abuse".

Our Renfrewshire is thriving: maximising economic growth that is inclusive and stable



To: Police and Fire and Rescue Scrutiny Sub Committee

On: 10 March 2020

Report by: Director of Communities, Housing and Planning Services

Heading: Consultation on the Joint Strategy for Policing (2020)

1. Summary

- 1.1 Police Scotland and the Scottish Police Authority (SPA) launched the *Police 2026 – 10 year strategy for policing in Scotland* consultation on 27 February 2017. Renfrewshire Council responded to this consultation with the final strategy being published in June 2017.
 - 1.2 At this time, it was agreed that the strategy and implementation plan would be reviewed in 2020 with this consultation on the Joint Strategy for Policing allowing this to happen.
 - 1.3 The Scottish Police Authority (SPA) and Police Scotland launched the consultation on 20 January 2020 and a draft Renfrewshire response is attached as Appendix 1. The consultation paper and Joint Strategy for Policing (2020) can be found at:
<https://consult.scotland.police.uk/consultation/policingforscotland>.
 - 1.4 Renfrewshire Council welcomes the opportunity to respond to the consultation. The outcomes within the document are aligned to those of Communities and Public Protection within Renfrewshire Council. Renfrewshire Council will continue to work with Police Scotland as part of the Renfrewshire Community Safety partnership.
 - 1.5 The final date for submissions to the consultation was 2 March 2020. A response from the Council was submitted within the timescales set by the SPA and Police Scotland and is attached as Appendix 1.
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2. Recommendations

- 2.1 It is recommended that the Police and Fire & Rescue Scrutiny Sub Committee:
- (i) notes the publication of the consultation of the Joint Strategy for Policing (2020); and
 - (ii) homologates the Council's submitted consultation response as detailed in Appendix 1 to this report.
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3. Background

- 3.1 The Strategic Police Priorities were approved in December 2019 and noted by this Committee on 14 January 2020. The new strategic Police priorities are:
- **Crime and Security** – prioritises prevention, investigation, equality and human rights to support positive criminal justice outcomes, respond to current and emerging threats and maintain public order.
 - **Confidence** – continues to inspire public trust by being ethical, open and transparent, evidencing performance against outcomes, and building on a positive reputation at a local, national and international level.
 - **Partnerships** – works proactively with partners to maintain safe communities and support improved outcomes for individuals, increasing resilience and addressing vulnerability.
 - **Sustainability** – adapts to present and plans for future social and economic circumstances, considering the environmental impact of policing and its operations.
 - **People** – values, supports, engages and empowers a diverse workforce to lead and deliver high quality services.
 - **Evidence** – uses evidence to develop services and addresses current and emerging demands, ensuring that the right capacity and skills are in place to deliver high performing and innovative services.
- 3.2 The new priorities feed directly into the Joint Strategy and are a key driver for identifying the Priorities for Policing and also the outcomes and objectives of this strategy.
- 3.3 In addition to tackling traditional and visible crime and criminality, Police Scotland are aware that they must find different ways to prevent, disrupt and respond to the ever more inventive and complex tactics of criminals, often originating from beyond Police borders.
- 3.4 The Joint Policing Strategy (2020) details 5 high level outcomes that Police Scotland wish to achieve before going into detail on 3 objectives on how they plan to deliver the outcomes. Throughout the strategy, Police Scotland have tried to highlight the current challenges, what policing in the future will look like and how they will tackle the objectives.

- 3.5 The outcomes (bold) and objectives (bullet points) of the strategy are given below:

Outcome 1 – Threats to public safety and wellbeing are resolved by a proactive and responsive police service

- Keep people safe in the physical and digital world
- Design services jointly to tackle complex public safety and wellbeing challenges
- Support policing through proactive prevention

Outcome 2 – The needs of local communities are addressed through effective service delivery

- Understand our communities and deliver the right mix of services to meet their needs
- Support our communities through a blend of local and national expertise
- Support the changing nature of communities

Outcome 3 – The public, communities and partners are engaged, involved and have confidence in policing

- Embed the ethical and privacy considerations that are integral to policing and protection into every aspect of the service
- Protect the public and promote wellbeing across Scotland by providing services that are relevant, accessible and effective
- Work with local groups and public, third and private sector organisations to support our communities

Outcome 4 – Our people are supported through a positive working environment, enabling them to serve the public

- Prioritise wellbeing and keep our people safe, well equipped and protected
- Support our people to be confident leaders, innovative, active contributors and influencers
- Support our people to identify with and demonstrate Police Scotland values and have a strong sense of belonging

Outcome 5 – Police Scotland is sustainable, adaptable and prepared for future challenges

- Use innovative approaches to accelerate our capacity and capability for effective service delivery
- Commit to making a positive impact through outstanding environmental sustainability
- Support operational policing through the appropriate digital tools and delivery of best value

- 3.6 The strategy will be implemented by a 3-year implementation plan that will filter through both the Annual Police plan and Local Police Plans. In turn, these will be monitored through assessing performance via quarterly returns to the Scottish Police Authority and the SPA's Annual Review of Policing. This Committee will also receive an updated Scrutiny report on performance in line with current procedures.

Implications of the Report

1. **Financial** - None
 2. **HR & Organisational Development** – None.
 3. **Community/Council Planning** –
 - *Our Renfrewshire is safe* – By implementing a strong policing strategy, Renfrewshire will be a safer place to live, work and visit.
 4. **Legal** - None
 5. **Property/Assets** - None
 6. **Information Technology** - None
 7. **Equality & Human Rights**
 - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
 8. **Health & Safety** – None.
 9. **Procurement** - None
 10. **Risk** - None
 11. **Privacy Impact** - None.
 12. **COSLA Policy Position** – Not Applicable
 13. **Climate Risk** – Not Applicable
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List of Background Papers

- a) Joint Strategy for Policing (2020)

The foregoing background papers will be retained within Communities, Housing and Planning Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is the Communities and Regulatory Manager.

Author: Oliver Reid, Head of Communities and Public Protection.

Email: oliver.reid@renfrewshire.gov.uk

Keeping people safe

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

Society is changing. We find ourselves moving at an ever-increasing pace from the physical to the digital world; a move that creates opportunities for new and complex crime types. This shift also affects traditional crime, much of which now has a digital element.

To protect people effectively, Police Scotland will evolve, sharpening its focus on keeping people safe from harm, whilst embracing innovative technologies and partnerships.

Police Scotland, however, cannot achieve its aims in isolation. We must work with partners, including through community planning partnerships which bring together local public services to work effectively to maximise the impact of limited resources. Police Scotland will continue to be a key contributor to local joint planning and delivery, as well as to national cross-sectoral partnerships, helping drive a shift to prevention and early intervention across services. An improved balance of responsibilities across public services will allow Police Scotland to maintain a focus on its core responsibilities.

We will:

- Keep people safe in the physical and digital world
- Design services jointly to tackle complex public safety and wellbeing challenges
- Support policing through proactive prevention

Q. Do these objectives meet your expectations?

(Please add 'X' next to your selection)

Strongly agree <input checked="checked" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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Please provide further comments in the box below.

Comments

The changes to local Policing in 2017 have been noted to be positive by Renfrewshire Council, communities and Elected Members alike. This direct intervention has increased confidence amongst communities.

The ethos being followed by Police Scotland as part of this outcome is directly linked to Renfrewshire Council's objectives and outcomes. Partnership working is extremely important, and the Renfrewshire Community Safety Partnership is a perfect example of this in action. Early intervention through Daily Tasking has allowed a targeted approach to issues to be developed that has benefited both Police Scotland and Renfrewshire Council as well as the communities of Renfrewshire.

The new Contact Assessment Model (CAM) should prioritise vulnerability and provide a better response and this is to be welcomed.

In Renfrewshire significant work is going into developing a better understanding of vulnerability within our communities which will strengthen and support the CAM approach. This includes improving awareness of NOTICE – CHECK – SHARE referral approaches to highlight when there is a concern that someone might be vulnerable to issues including domestic abuse, to being trafficked, becoming missing, being exploited (sexually, criminally or in terms of slavery) being reported as a missing person, becoming homeless or being a victim of crimes or criminality – possibly a victim of frauds or scams, a victim of a criminal group or potentially becoming radicalised or acting in relation to terrorist activity. These approaches are being developed within the Community Safety Partnership and being rolled out across partner organisations targeting awareness raising and training at those officers most likely to come into contact with vulnerable people in our community.

Cybercrime is when technology is used as a tool to commit a crime or is the object of the crime itself. In addition to tackling traditional and visible crime and criminality, we must find different ways to prevent, disrupt and respond to the ever more inventive and complex use of digital tools and new tactics.

Work is under way that will transform Police Scotland's capacity and capability to respond to these digital and cyber threats.

Please provide further comments in the box below.

Comments

Like all agencies, Police Scotland must evolve to tackle strategic issues such as Counter Terrorism or Serious and Organised Crime. Cyber Crime has become a focus for criminals and it is welcome that Police Scotland are providing a similar focus to tackling this issue and are supporting local partners in increasing their understanding of the risks and challenges posed by cyber crime.

Renfrewshire will be hosting a CONTEST Prevent Event on 30th April 2020 and an audience of around 150 partners will receive awareness raising and training around Cyber crime in general and potential threats - with a particular focus on how the cyber space can be used to promote terrorist radicalisation and extremist activity and how this can relate to the potential radicalisation of lone actor terrorists.

Please note that if you wish to report an experience of cybercrime you should do so using our standard contact options.

Please follow this link and select 'report cybercrime' for further information:
<https://www.scotland.police.uk/contact-us/>

In non-emergencies please dial 101 and in emergencies always call 999.

Communities are at the heart of policing

The needs of local communities are addressed through effective service delivery

The role of policing is to keep people safe, wherever they live. Police Scotland must continue to be responsive to all forms of community. By doing so services will continue to evolve and be designed to meet the needs of individuals and communities.

Police Scotland will continue to provide traditional, visible and accessible policing to local communities, supplemented with new support services that adapt to societal shifts. The pace of technological change means that people increasingly feature or are active participants in a digital world. Policing will reflect this in how resources are allocated, ensuring the services provided are inclusive and proactive in meeting the needs of all communities.

We will:

- Understand our communities and deliver the right mix of services to meet their needs
- Support our communities through a blend of local and national expertise
- Support the changing nature of communities

Q. Do these objectives meet your expectations?

(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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Please provide further comments in the box below

Comments

The objectives again align very closely with Renfrewshire Council's objectives in the Council Plan and Community Plan (Local Outcome Improvement Plan). One of the key things in the objectives is the word "local". What works for one community within K Division will not work for another, therefore local intelligence and response is critical. This is where the local policing model has been particularly successful.

Communities need to feel empowered to feed into Police Scotland objectives and that Police Scotland are listening and responsive to their needs. Reassurance is often the largest part of this work.

Communities are changing and Police Scotland need to be at the forefront of understanding and supporting positive aspects of this change to work with them.

As part of Renfrewshire Community Safety Partnership understanding community tension and mitigation is key and utilising the Renfrewshire Daily Tasking Process and analytics around trends helps the partnership drive the Public Protection agenda. The Renfrewshire Information Sharing Protocol assists with generating the trust amongst partners to share sensitive information and exchange information proportionately and appropriately.

Specific interventions such as Your Home, Your Street, Our Community (Building Safer and Greener Communities) are important to the partnership in better understanding the needs of specific communities and addressing these appropriately. The success of this approach is improving with each community that is the focus and clear benefits are being delivered in both community policing and community cohesion.

How we involve you

The public, communities and partners are engaged, involved and have confidence in policing

The principle of policing by consent is fundamental to Scotland's social fabric. Advances in technology create opportunities for new methods of communication and response. Future developments in technology will require ongoing dialogue with the public about how to strike the right balance between privacy and protection.

Police Scotland understands the diverse nature of the communities it serves. Policing must remain accessible in times of need, whilst working with partners to agree when Police Scotland is not the most appropriate organisation to respond..

We will:

- Embed the ethical and privacy considerations that are integral to policing and protection into every aspect of the service
- Protect the public and promote wellbeing across Scotland by providing services that are relevant, accessible and effective
- Work with local groups and public, third and private sector organisations to support our communities

Q. Do these objectives meet your expectations?

(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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Please provide further comments in the box below

Comments

Renfrewshire Council, Police Scotland and other key public and third sector agencies have come together and developed a strong working relationship to ensure that Renfrewshire is a safe place to live, work and visit.

As detailed above, communities across Renfrewshire (and K Division) are understood to have different needs and community dynamics and need to be treated as such.

There is a strong relationship between all relevant partners and local communities to ensure that each community has a voice and is engaged. Police are regular attendees at Local Area Partnership meetings as well as the Police and Fire and Rescue Scrutiny Sub-committee.

Supporting our people

Our people are supported through a positive working environment, enabling them to serve the public

Officer and staff safety and wellbeing are at the heart of Police Scotland's commitments. Our people want to deliver sustained change for the better. To make that happen, the service must provide strong support to all to equip them with the skills, knowledge and technology required to police safely and effectively in a changing world.

We will:

- Prioritise wellbeing and keep our people safe, well equipped and protected
- Support our people to be confident leaders, innovative, active contributors and influencers
- Support our people to identify with and demonstrate Police Scotland values and have a strong sense of belonging

Q. Do these objectives meet your expectations?

(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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Please provide further comments in the box below.

Comments
This part of the strategy is clearly focused on staff and ethos of Police Scotland, however, the objectives align with the organisations values and try to ensure a feeling of belonging that should lead to a productive workforce.
Sharing information is also key in relation to the safety of staff, communities and partners.

Sustainable policing for the future

Police Scotland is sustainable, adaptable and prepared for future challenges.

Policing must continue to evolve. Ongoing political, economic and societal changes require the police service to adapt and respond to future challenges and maximise the benefits of future opportunities. Police Scotland will embrace innovation, challenging ourselves and partners to work collaboratively and sustainably. Transforming operational and support services will maximise the potential of all our assets and help deliver best value.

We will:

- Use innovative approaches to accelerate our capacity and capability for effective service delivery
- Commit to making a positive impact through outstanding environmental sustainability
- Support operational policing through the appropriate digital tools and delivery of best value

Q. Do these objectives meet your expectations?

(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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Please provide further comments in the box below

Comments

Innovation is critical for Police Scotland moving forward. Digital tools and technology are required to be up to date to allow Officers to tackle current issues.

The better use of data also needs to be a focus to allow Police and partners to target resources more effectively. By using data better, Police Scotland will become more sustainable. Having robust measures in place including intelligence about individuals is essential as no one single agency can meet all of the needs of an individual.



Renfrewshire Performance Report 1st October 2019 - 31st December 2019



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

**Working together
for a safer Scotland**

Renfrewshire Performance Report

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Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within Renfrewshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in Renfrewshire to ensure we are all **“Working Together for a Safer Scotland”** through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across Renfrewshire Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Renfrewshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police / Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Bishopton, Bridge of Weir and Langbank	5	0	0	7	0	17
Erskine and Inchinnan	1	0	0	10	1	35
Houston, Crosslee and Linwood	0	0	4	21	1	13
Johnstone North, Kilbarchan, Howwood, Lochwinnoch	2	1	1	6	1	3
Johnstone South and Elderslie	3	0	5	20	2	19
Paisley East and Central	3	0	3	11	0	26
Paisley Northeast and Ralston	6	0	1	1	0	2
Paisley Northwest	8	3	2	43	2	48
Paisley Southeast	1	0	0	7	1	10
Paisley Southwest	2	0	2	8	1	5
Renfrew North and Braehead	6	0	1	9	2	25
Renfrew South and Gallowhill	4	0	1	9	1	24
Total Incidents	41	4	20	152	12	227
Year on Year Change	● -15%	● -33%	● -41%	◆ 39%	◆ 50%	▲ 0%
3 Year Average Change	◆ 3%	● -14%	● -25%	▲ -3%	● -10%	◆ 3%

About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

● Activity levels have reduced by more than 5%

▲ Activity levels have reduced by up to 5%

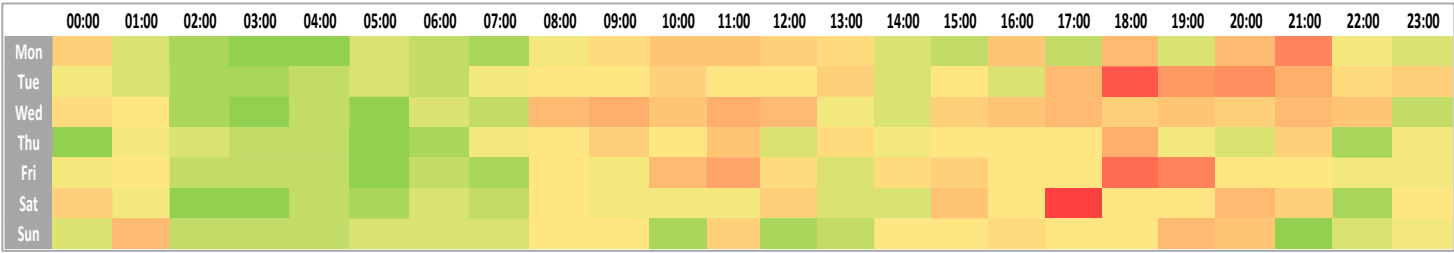
◆ Activity levels have increased overall

Renfrewshire Activity Summary

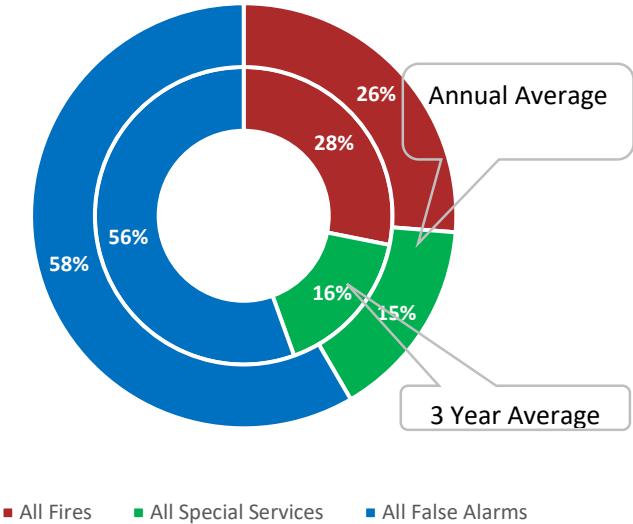


*data above is year on year change

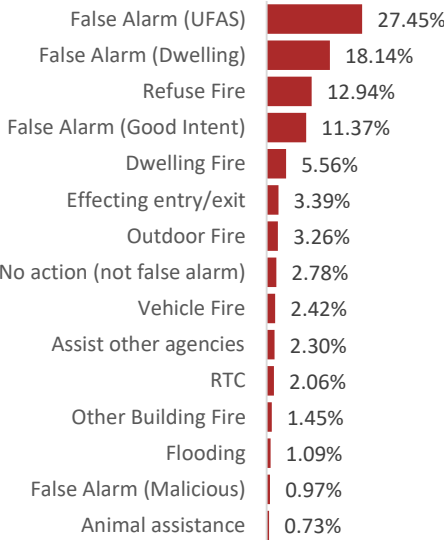
Activity by Time of Day



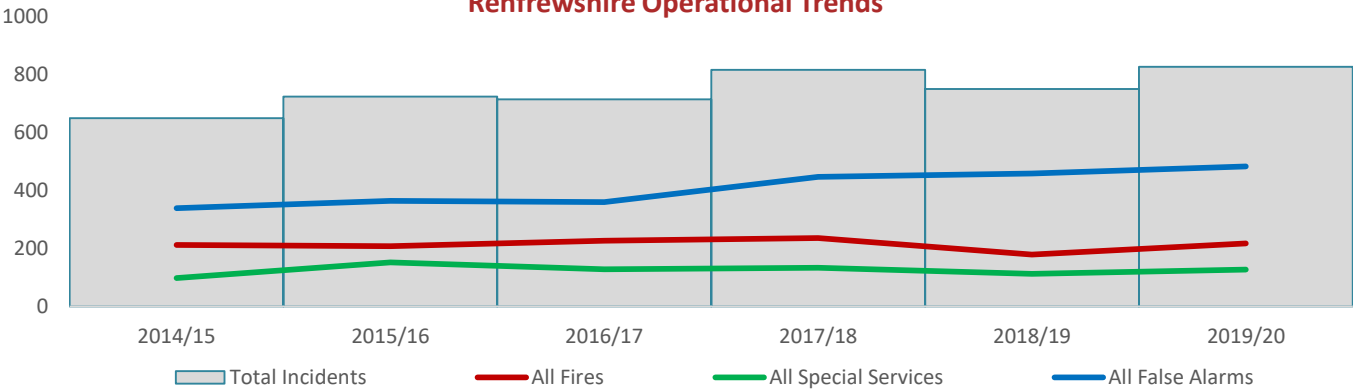
Incidents by Classification



Top 15 Incidents Types by %



Renfrewshire Operational Trends



Domestic Safety - Accidental Dwelling Fires

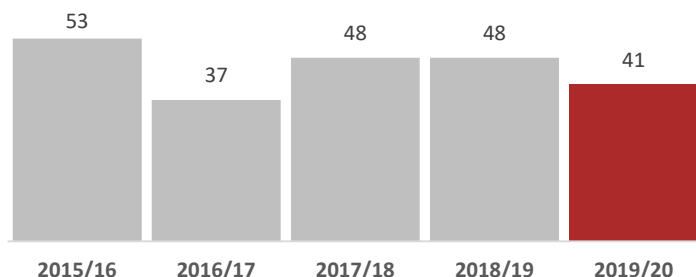


Performance Summary

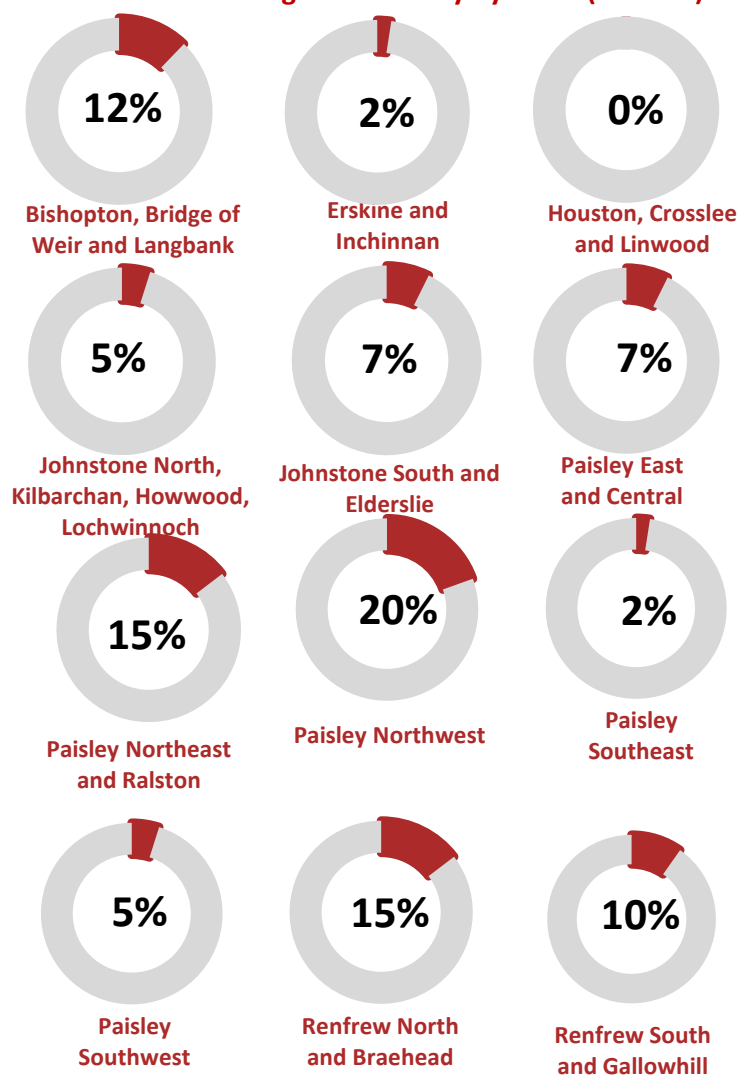
Year on Year
-15%

3 Year Average
3%

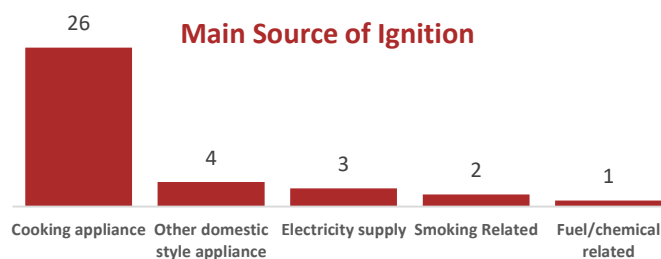
Accidental Dwelling Fires



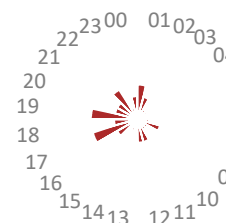
Accidental Dwelling Fires Activity by Ward (% share)



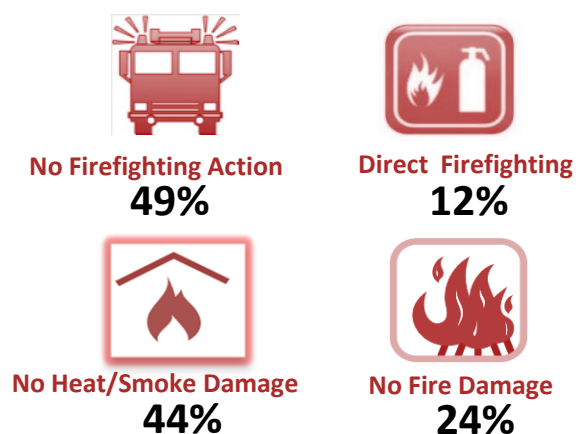
Main Source of Ignition



Accidental Dwelling Fires by Time of Day



Severity of Accidental Dwelling Fires



Human Factors



Automatic Detection & Actuation

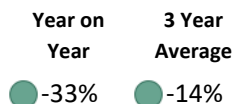


Accidental Dwelling Fires show a decrease of 15% (7 incidents) from Q3 2018/19. Similar to Q2, and the service as a whole, cooking remains the most common source of ignition within Renfrewshire accounting for 26 of the accidental dwelling fires. 49% (20) of the incidents required no firefighting action, 37% (15) were due to distraction and 22% (9) were due to alcohol/drug impairment. 30 of the 41 incidents had detection installed and 22 of them operated and raised the alarm.

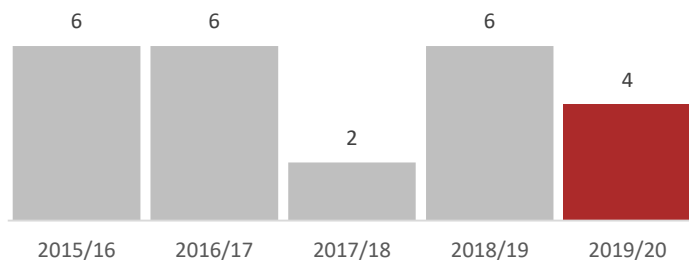
Domestic Safety - Accidental Dwelling Fire Casualties



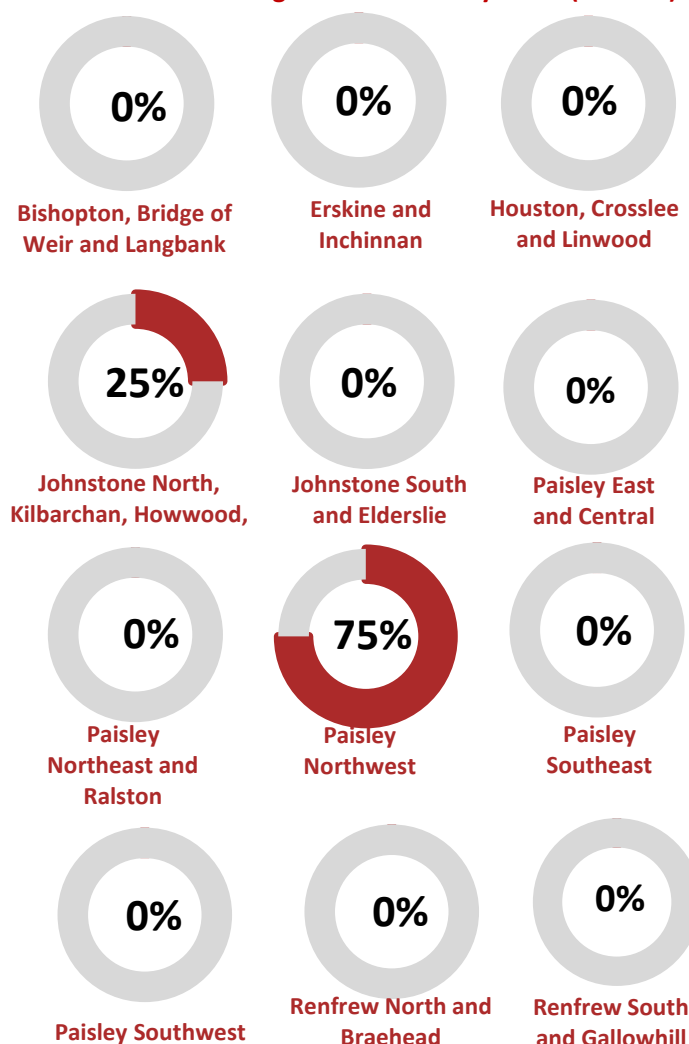
Performance Summary



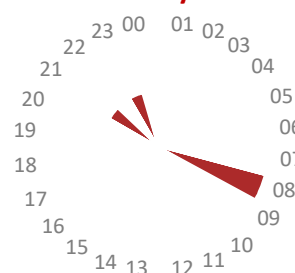
Accidental Dwelling Fires Casualties



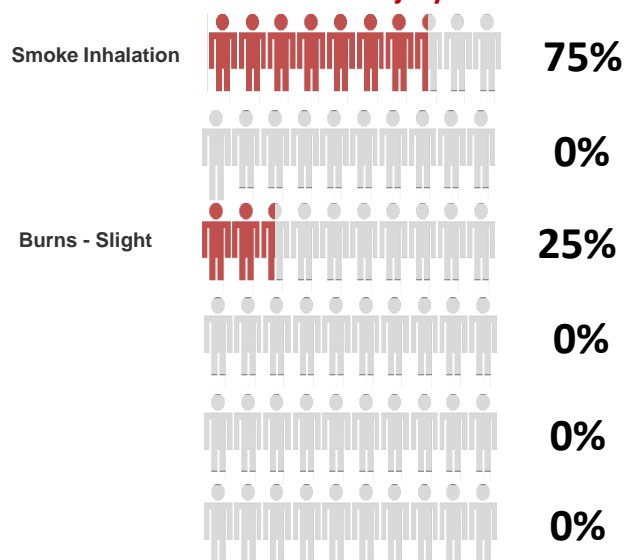
Accidental Dwelling Fire Casualties by Ward (% share)



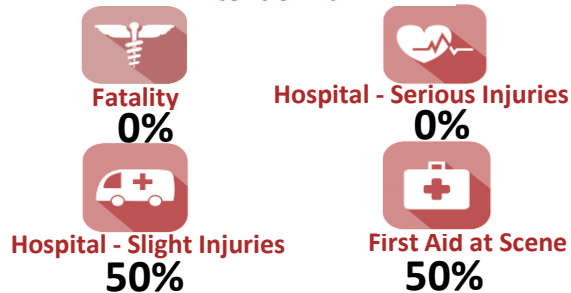
Fire Casualties by Time of Day



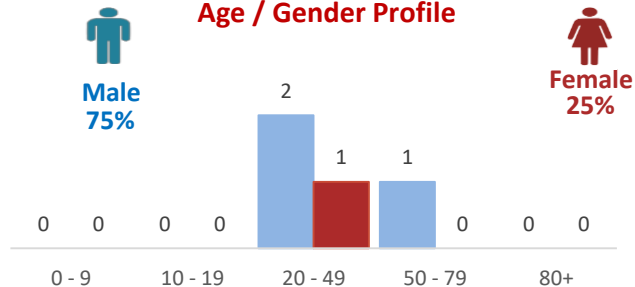
Nature of Injury



Extent of Harm



Age / Gender Profile



A 33% (2) reduction in accidental dwelling fire casualties for the reporting period and a 14% decline over the 3-year average for this performance indicator.

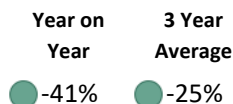
Out of the four casualties, three suffered smoke inhalation with one casualty receiving slight burns.

Two of these casualties went to hospital with the other two casualties receiving first aid at the scene with no further treatment required.

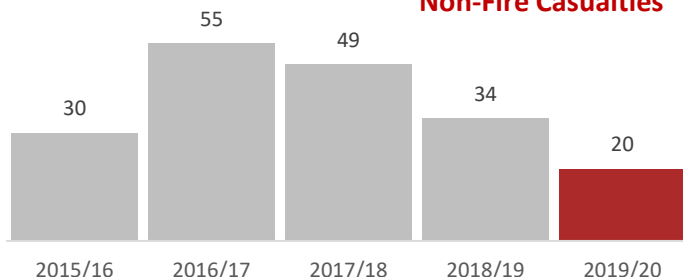
Unintentional Injury and Harm



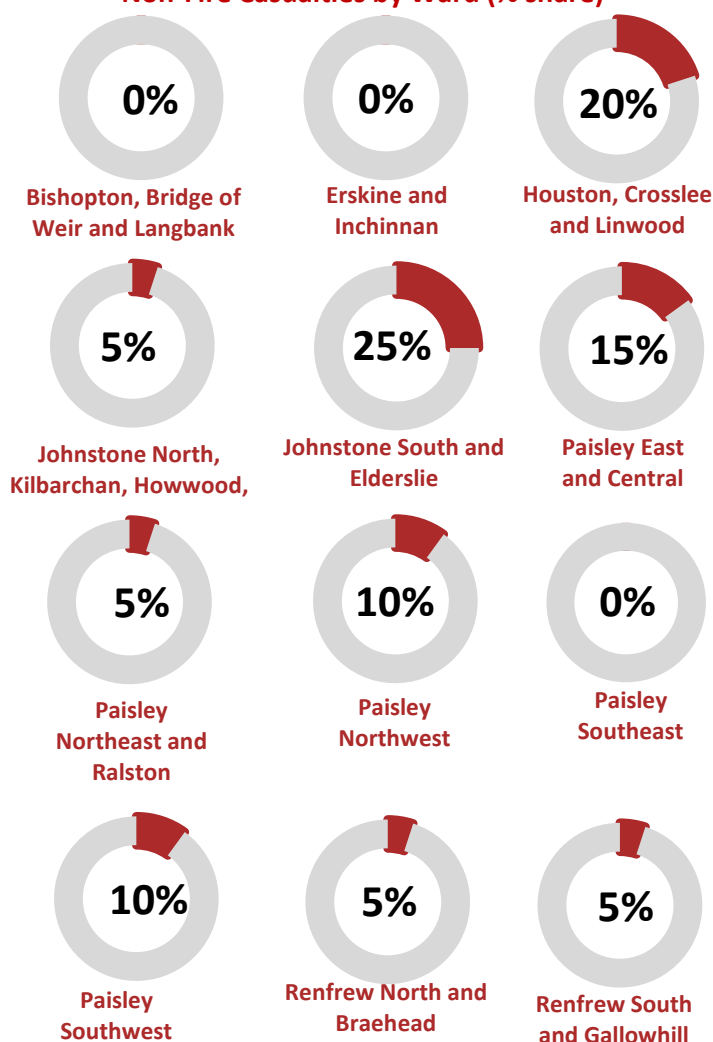
Performance Summary



Non-Fire Casualties

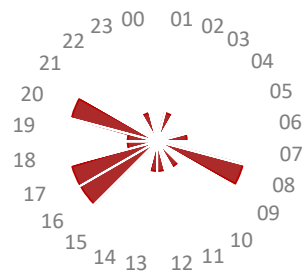


Non-Fire Casualties by Ward (% share)

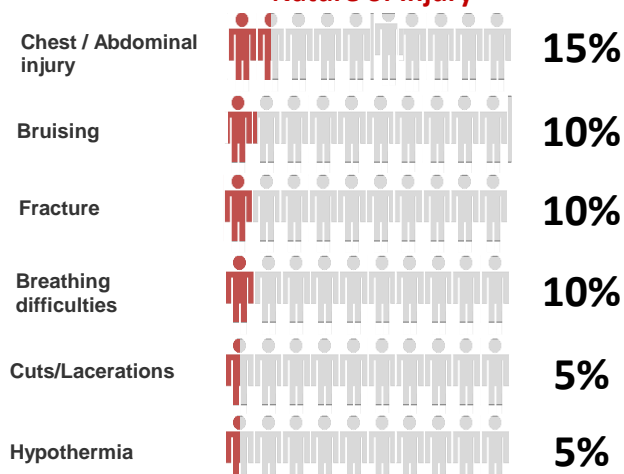


There has been a decrease of 41% (14) across non-fire casualties, 60% (12) of casualties are as a result of assisting other agencies/effecting entry. 4 are RTC casualties, 1 water rescue casualty, 1 person released from being trapped within a renovated property and 1 ring removal. The water rescue casualty had fallen down an embankment and was on the river's edge but not in the water.

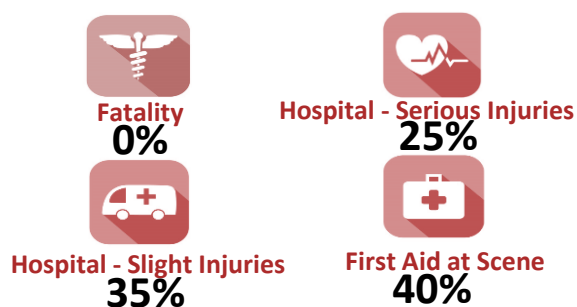
Non-Fire Casualties by Time of Day



Nature of Injury



Extent of Harm



Non-Fire Emergency Activity

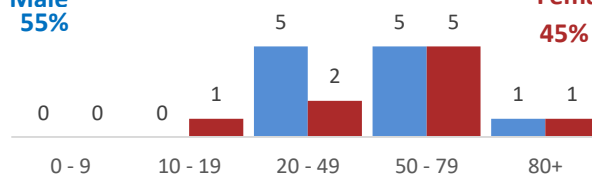


Male
55%

Age / Gender Profile



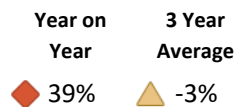
Female
45%



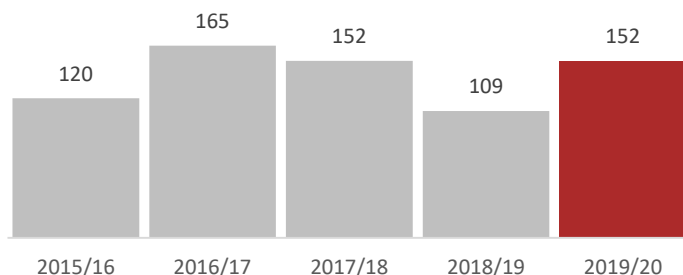
Deliberate Fire Setting



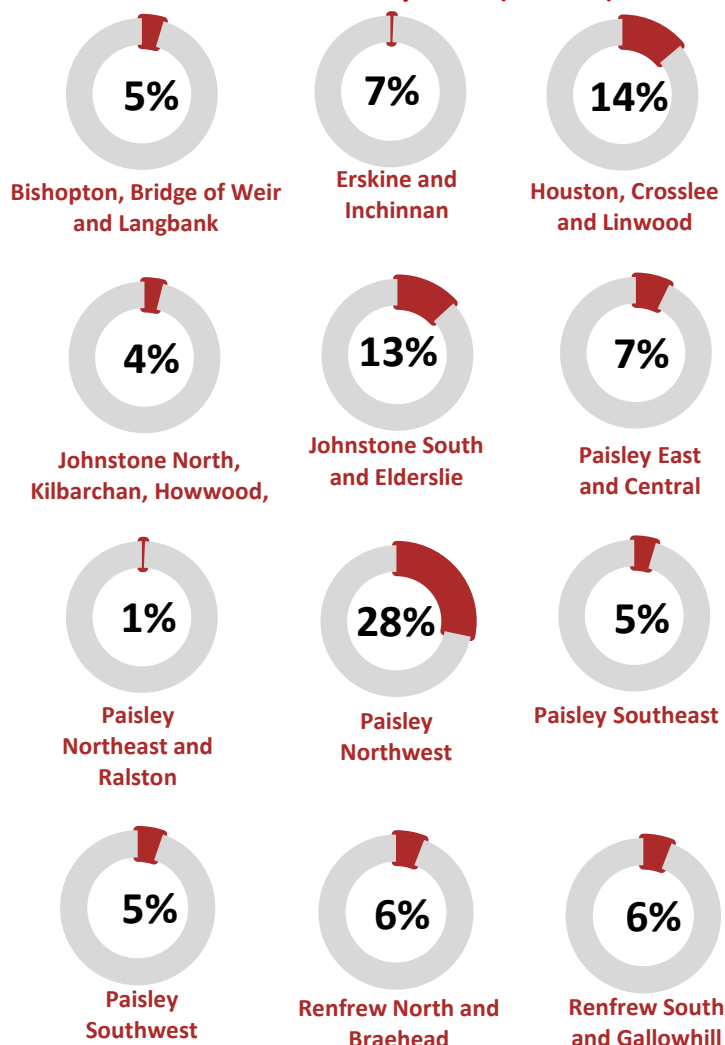
Performance Summary



Deliberate Fires

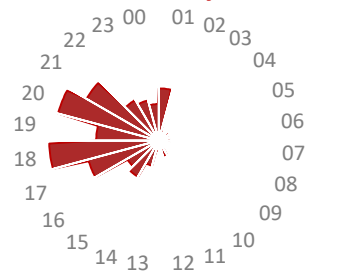


Deliberate Fires by Ward (% share)

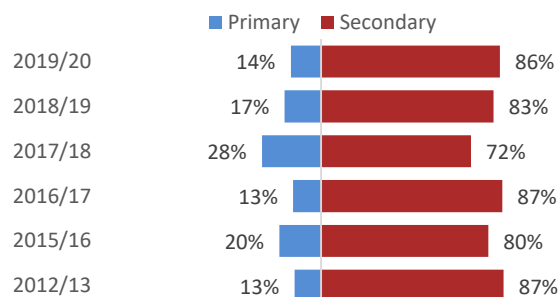


There has been an increase of 39% (43) for deliberate fire setting across Renfrewshire during the Q3 period. Vehicle fires account for 55% (12) of the deliberate primary fires which has an increase of 50% from Q3 2018/19. Deliberate secondary refuse fires have risen by 62% (40) compared to the same period last year with a total of 104 incidents. Incidents are predominately occurring between the hours of 1800 and 2100, 76% of incidents fall within October and November with a significant decrease during December.

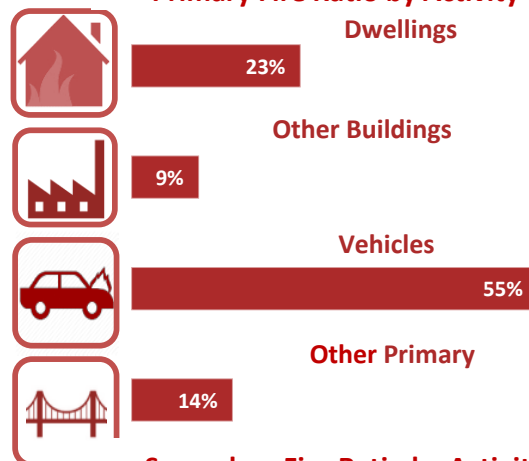
Deliberate Fires by Time of Day



Deliberate Fires by Classification



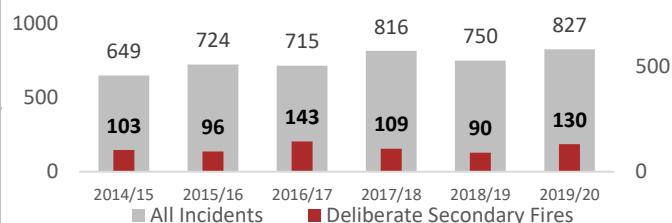
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity



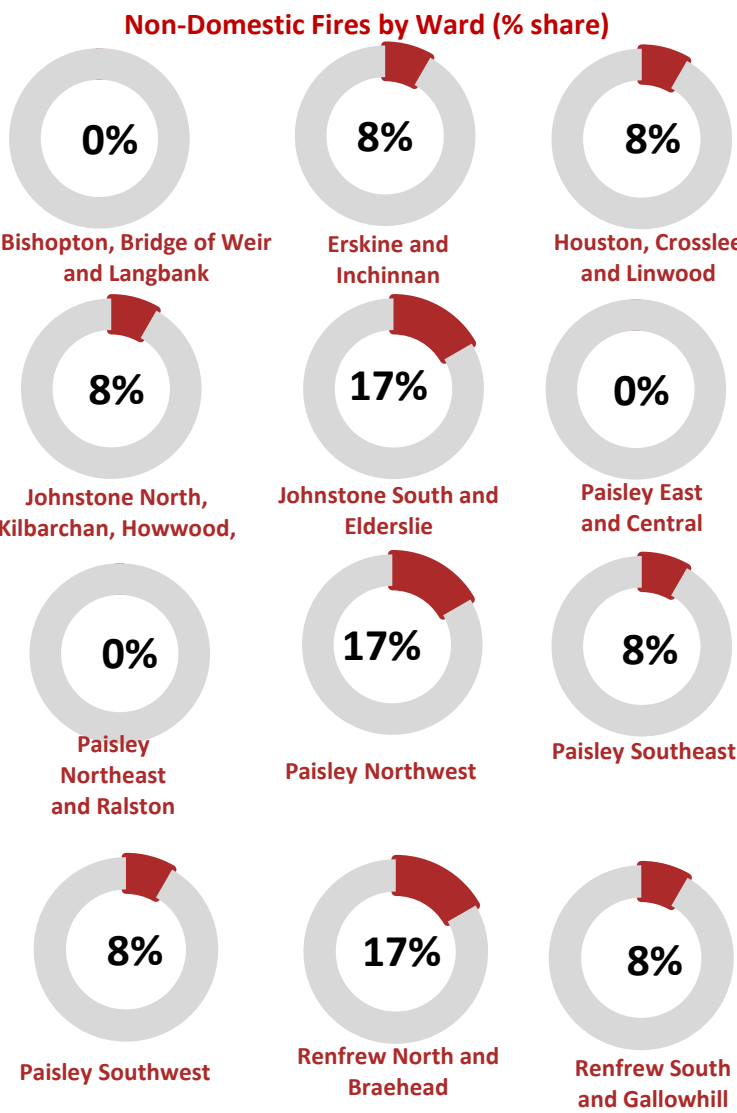
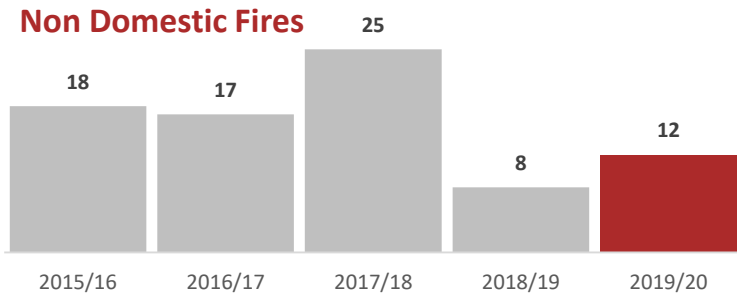
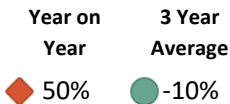
Definitions

Primary Fires - all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances
Secondary Fires - fire incidents that did not occur at a primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a primary incident) and was attended by four or fewer appliances.

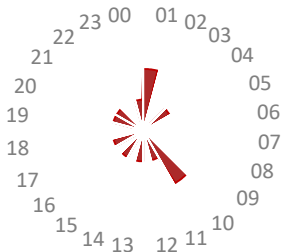
Non Domestic Fire Safety



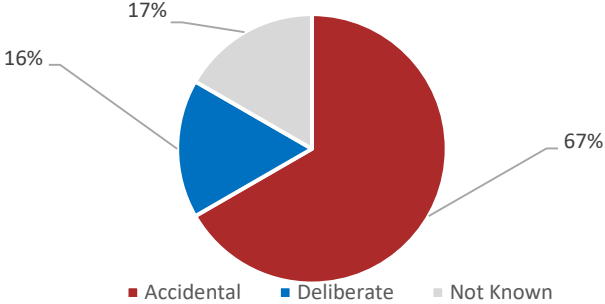
Performance Summary



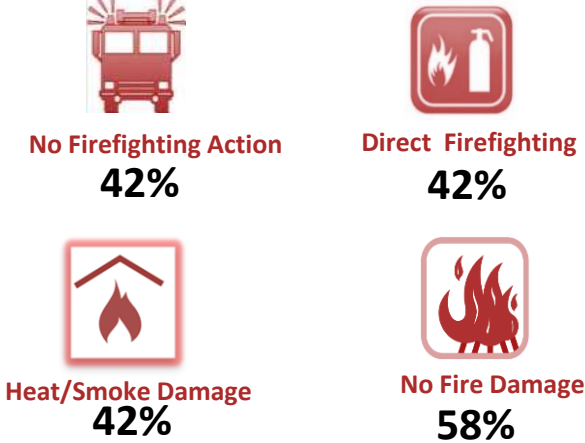
Non-Domestic Fires by Time of Day



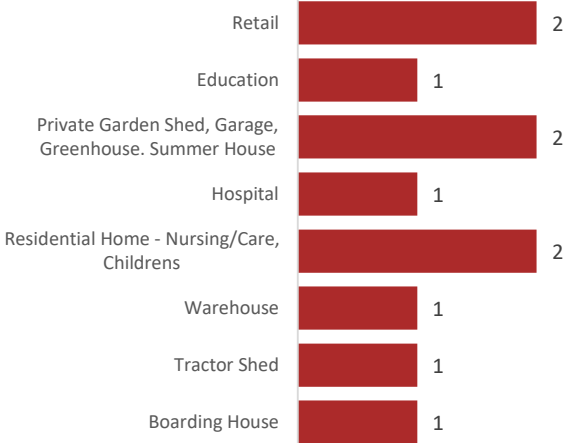
Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires



Non-Domestic Fires by Premises Type



A rise in non-domestic fires for the reporting period with a total of 12 incidents recorded, compared to 8 incidents last year. Seven of the incidents had no fire damage (heat and smoke damage only) to account for. Some incidents required firefighting action, the majority were minor and required minimal intervention from SFRS eg, disconnection from heat source, use of domestic water supply and beating or stamping out. Following these incidents each were subject to a Post Fire Audit by the ERRI Fire Safety Enforcement Team.

Unwanted Fire Alarm Signals

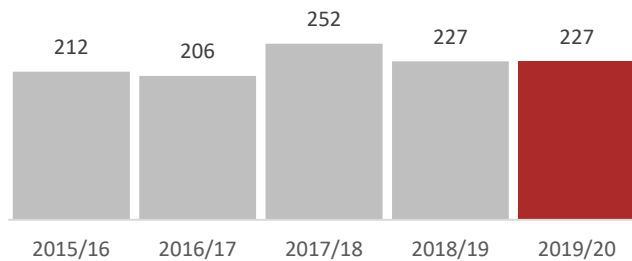


Performance Summary

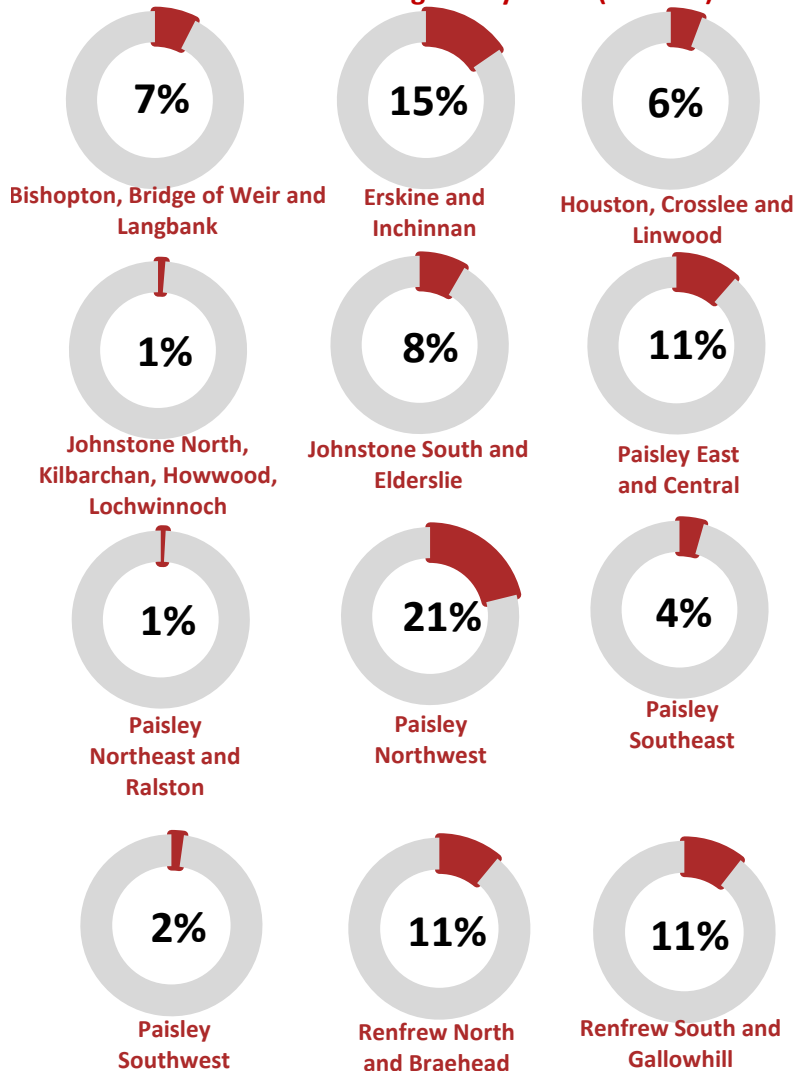
Year on Year
0%

3 Year Average
3%

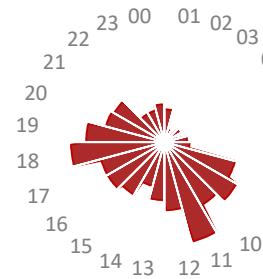
Unwanted Fire Alarm Signals



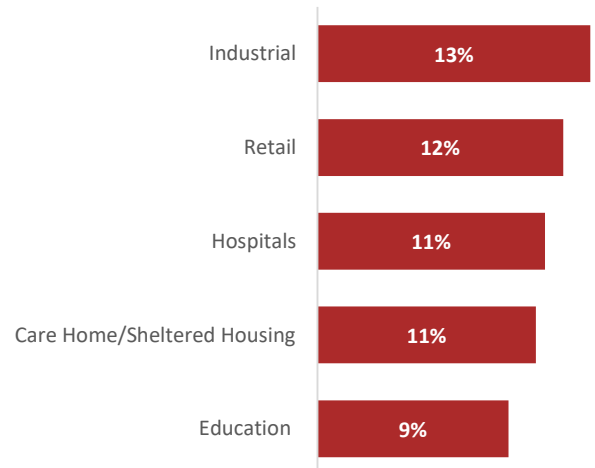
Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals by Time of Day



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals Activity Ratios



UFAS Percentage Against all Incidents

27%



UFAS Percentage Against all False Alarms

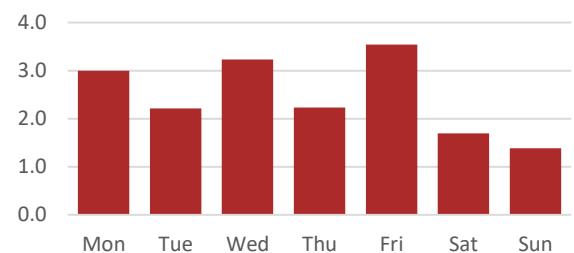
47%



Human Influence and Alarm Activations

36%

Average Unwanted Fire Alarm Signals per Day



Renfrewshire has had 227 Unwanted Fire Alarm Signals (UFAS) the same number of incidents from Q3 2018/19.

Although the incident number remains the same the premises types have altered.

Care homes/sheltered housing and industrial premises were not on the last year's top five reporters and now account for 24% of UFAS calls. ERRI Prevention and Protection now form part of the NHSGG&C UFAS reduction group, In August 2019 the partnership launched TAKE5 across all NHS premises within Renfrewshire.



To: Police and Fire and Rescue Scrutiny Sub Committee

On: 10 March 2020

Report by: Director of Communities, Housing and Planning Services

Heading: Consultation - Scottish Fire and Rescue Local Plan for Renfrewshire

1. Summary

- 1.1 Scottish Fire and Rescue Service consulted on their Strategic Plan (2019 – 2022) in July 2019. Renfrewshire Council responded to this consultation and the Police and Fire & Rescue Scrutiny Board homologated the response at their meeting on 20 August 2019. The final Strategic Plan was approved in October 2019.
- 1.2 The Area Commander and Local Fire Officer for Renfrewshire wrote to the Chief Executive on 26 January 2020 to advise that following the publication of the Strategic Plan, that the Scottish Fire and Rescue Service were now consulting on a Local Fire and Rescue Plan for Renfrewshire.
- 1.3 At this stage, Scottish Fire and Rescue are looking for input to set questions to allow the local plan to be drafted. A draft Renfrewshire response is attached as Appendix 1. The consultation questions can be found at: <https://firescotland.citizenspace.com/planning-and-performance/local-fire-and-rescue-plan-review-2020/>
- 1.4 Renfrewshire Council welcomes the opportunity to respond to the consultation on the Local Fire and Rescue Plan. As part of the Renfrewshire Community Safety Partnership, Renfrewshire Council and the Scottish Fire and Rescue Service have an excellent working relationship and aligned goals through strategic plans and Local Outcome Improvement Plans (LOIPs).

- 1.5 The final date for submission to the consultation is 18 March 2020. A response from the Council will be submitted within the timescales set by the Scottish Fire and Rescue Service with a draft for approval attached as Appendix 1.
-

2. Recommendations

- 2.1 It is recommended that the Police and Fire & Rescue Scrutiny Sub Committee:
- (i) Notes the publication of a consultation on a Local Fire and Rescue Plan
 - (ii) Approves the Council's consultation response as detailed in Appendix 1 to this report.
-

3. Background

- 3.1 The Scottish Fire and Rescue Service is legally required to have a Strategic Plan in place that sets out its functions over a 3-year period. The current Strategic Plan was approved in October 2019.
- 3.2 The Plan is formed around 4 key outcomes:
- PREVENTION - Our collaborative and targeted prevention and protection activities improve community safety and wellbeing and support sustainable economic growth.
 - RESPONSE - Our flexible operational model provides an effective emergency response to meet diverse community risks across Scotland.
 - PEOPLE - We are a great place to work where our people are safe, supported and empowered to deliver high performing innovative services.
 - PUBLIC VALUE - We are fully accountable and maximise our public value by delivering a high quality, sustainable fire and rescue service for Scotland.
- 3.3 Sitting under each outcome are strategic objectives which go into further detail about what the SFRS hopes to achieve and how they link into the Fire and Rescue Framework priorities.

- 3.4 Many of these align with the Council's own strategic objectives and vision, both as a service provider and employer. We also share the view that the role and shape of Scotland's public services are changing, and transformation is vital in order to continue to provide existing services and to evolve to provide services fit for our future communities, responding to the changing demographics across our area, particularly an aging population. Renfrewshire Council previously responded to the Scottish Fire and Rescue Transformation change consultation with similar comments.
- 3.5 The last iteration of the local Fire and Rescue Plan was completed in 2018 and related to the previous Strategic Plan. The new plan will build on previous plans and link with Renfrewshire Council's plans and strategies.
- 3.6 The questions relating to this consultation focus around current performance of Scottish Fire and Rescue Service locally, their core functions, functions they would like to do more of, and seeks information on any improvements consultees would like to see within the local area.
-

Implications of the Report

1. **Financial** - None
2. **HR & Organisational Development** – None.
3. **Community/Council Planning** –
 - *Our Renfrewshire is safe* – By implementing a strong local fire and rescue plan, Renfrewshire will be a safer place to live, work and visit.
4. **Legal** - None
5. **Property/Assets** - None
6. **Information Technology** - None
7. **Equality & Human Rights**
 - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

8. **Health & Safety** – None.
 9. **Procurement** - None
 10. **Risk** - None
 11. **Privacy Impact** - None.
 12. **COSLA Policy Position** – Not Applicable
 13. **Climate Risk** – Not Applicable
-

List of Background Papers

- a) Background Paper 1. Scottish Fire and Rescue Service Strategic Plan 2019 – 2022.

The foregoing background papers will be retained within Communities, Housing and Planning Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is the Communities and Regulatory Manager.

Author: Oliver Reid, Head of Communities and Public Protection.

Email: oliver.reid@renfrewshire.gov.uk



Appendix 1

LOCAL FIRE AND RESCUE PLAN ENGAGEMENT FEEDBACK RECORD

Local Authority Area:

Renfrewshire Council

Name of organisation/representative:

Mary Crearie – Director of Communities, Housing and Planning Services

1. How satisfied or dissatisfied are you in how the Scottish Fire and Rescue Service is performing in your area?

Very satisfied ✓	Quite satisfied	Neither/ Nor	Quite dissatisfied	Very dissatisfied
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2. How satisfied or dissatisfied are you at the way in which the SFRS understands and reflects local needs in their plans and activities?

Very satisfied ✓	Quite satisfied	Neither/ Nor	Quite dissatisfied	Very dissatisfied
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3. Has there been any change in the quality of services delivered by the Scottish Fire and Rescue Service over the last 3 years?

Much better	A little better ✓	No change	A little worse	Much worse
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4. In the past 3 years are you aware of any change and innovations used to improve service provision and outcomes?

Much more	A little more ✓	No change	A little less	Much less
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5. How satisfied or dissatisfied are you with the level information you received on local fire and rescue activity or developments?

Very satisfied ✓	Quite Satisfied	Neither/ Nor	Quite dissatisfied	Very dissatisfied
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6. Listed below are a number of core fire and rescue services, please rate these in terms of their importance to you:

	Very Important	Quite Important	Neither/ Nor	Not important
Being prepared for and responding to fires	✓			
Promoting fire safety in the home	✓			
Enforcing fire safety in non-domestic buildings	✓			
Being prepared for and responding to road traffic collisions or serious transport incidents	✓			
Being prepared for and responding to animal rescues	✓			
Being prepared for and responding to flooding incidents	✓			
Helping you be prepared for emergency situations	✓			

7. Listed below are other services we would like to do more of, please rate these in term of importance to you:

	Very Important	Quite Important	Neither/ Nor	Not important
Being prepared for and responding to acts of terrorism	✓			
Working with partners to identify and help people at risk of preventable accidents in their home	✓			
Working with partners to reduce crime and improve safety		✓		
Working with partners to support young people	✓			
Working with partners to support older people	✓			
Working with partners to improve the health and wellbeing of communities		✓		
Working with partners to support the local economy and those in poverty		✓		

8. Are there any other fire and rescue activities which are important to you that are not listed?

With regards to SFRS's activities– the response above relates to core functions. Whilst it was noted that some are “quite important” – this is due to these activities not being a core function for Scottish Fire and Rescue Service. As a key partner, it needs to feed into these and respond, however, others lead on these therefore it was felt they weren't “very important”.

One word that is missing from the above is vulnerability. All of the services feed into this e.g. young/old, however, this should be focused on the most vulnerable in the community. Focus could also be given to people with complex vulnerabilities, such as drug and alcohol issues, who are at increased risk of harm.

There should also be reference to the service being a front-line responder and reporting key issues to partners with regards to a “Notice/Check/Share” response. This could be for Counter Terrorism, Serious and Organised Crime, or Adult/Child referrals. All partners are increasingly required to undertake this work and it should be a key priority to raise issues identified. A good example of this is hoarding that may be identified during a routine fire home safety visit which could then be discussed with Housing provider etc.

Finally – Scottish Fire and Rescue Service lead on Water Safety locally and have undertaken some excellent work, particularly with schools. This should continue to be a focus for the Scottish Fire and Rescue Service to ensure risks are minimised across the area.

9. Are there any areas that we need to improve on in your locality?

Renfrewshire Council and the Scottish Fire and Rescue Service have a really strong relationship locally at all levels in the organisation from Senior Officers to the front line. As a key part of the Renfrewshire Community Safety Partnership, both agencies tackle vulnerabilities across Renfrewshire to ensure it is a safe place to live, work and visit.

Strong relationships exist as part of the both the Adult/Child Protection Committee process to allow issues to be tackled early and appropriately and effective participation at the Chief Officer Group for Public Protection ensures a key strategic involvement and focus is maintained.

Scottish Fire and Rescue also play a significant role in early intervention through Daily Tasking and present regular scrutiny reports locally to ensure that they are accountable for their work within Renfrewshire.

It is important these key partnerships continue to be supported and developed.

Thank you for completing this survey.

