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Notice of Meeting and Agenda Infrastructure, Land and Environment Policy Board

Date	Time	Venue
Wednesday, 06 November 2019	13:00	Council Chambers (Renfrewshire), Council Headquarters, Renfrewshire
		House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM Head of Corporate Governance

Membership

Councillor Jennifer Marion Adam-McGregor: Councillor Stephen Burns: Councillor Jacqueline Cameron: Councillor Michelle Campbell: Councillor Carolann Davidson: Councillor Eddie Devine: Councillor Audrey Doig: Councillor Neill Graham: Councillor John Hood: Councillor Karen Kennedy: Councillor Scott Kerr: Councillor James MacLaren: Councillor Will Mylet:

Councillor Cathy McEwan (Convener): Councillor Natalie Don (Depute Convener):

MEMBERS DEVELOPMENT

All elected members are reminded of the invite to attend a briefing on the Clyde Valley Waste Project which is scheduled to be held in the Council Chamber at 12 noon on 6 November 2019.

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online

at http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx
For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

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To: INFRASTRUCTURE, LAND AND ENVIRONMENT POLICY BOARD

On: 6th NOVEMBER 2019

Report by: Director of Finance & Resources, Director of Environment, Infrastructure &

Director of Communities, Housing & Planning

Heading: Revenue Budget Monitoring to 13th September 2019

1. Summary

1.1 Gross expenditure of £19.922m, and income of £5.980m results in a £298,000 year to date overspend for those services reporting to this Policy Board. The services reporting to this Board are currently forecasting a break-even position at year end.

This is summarised over the relevant services in the table below:

Division / Department	Current Reported Position	% variance	Previously Reported Position	% variance
Environment & Infrastructure,	£298,000 Overspend	2.2%	Breakeven	n/a
Communities, Housing & Planning (Regulatory Services)	Breakeven	n/a	Breakeven	n/a

Details of the budget performance for these services are shown in the appendix of this report.

2. Recommendations

2.1 It is recommended the Infrastructure, Land and Environment Policy Board notes the contents of this report.

3. Budget Adjustments

3.1 A change to reporting procedure has resulted in budgets for Depreciation & Impairment Losses being removed from Departments, and are now accounted for centrally through the Finance, Resources and Customer Services Policy Board.

4. Environment & Infrastructure

Current Position: Net overspend £298,000

Previously Reported: Breakeven

4.1 Streetscene

Current Position: Net overspend £95,000

Previously Reported: Breakeven

The current overspend is due to budget reduction associated with naturalised areas. In particular, resource pressures to maintain the grassed areas that were reinstated from naturalised areas in 2014 and the subsequent agreement to introduce further areas in 2017 which have not been created.

4.2 Sustainability & Place

Current Position: Net overspend £40,000

Previously Reported: Breakeven

A reduction in income from internments and for the sale of cemetery lairs has resulted in a year-to-date budget pressure of £40K in this service.

4.3 Social Transport

Current Position: Net overspend £93,000

Previously Reported: Breakeven

The current overspend is due to demand pressures on the service and additional resource required to cover long term absence in the service.

4.4 Parking of Vehicles

Current Position: Net overspend £70,000

Previously Reported: Breakeven

This overspend is a result of a reduction in parking fines income, and against the income targets for on and off street parking.

4.5 Projected Year End Position

It is currently forecast that the Environment & Infrastructure services reporting to this Policy Board, will break even at year end. The Department and the leadership team continue to undertake a range of management actions to address the significant budget pressures experienced in 2018/19, which continue into the current financial year. This includes strict expenditure controls and focus on income generating service activities.

This forecast position is also based on assumptions around the costs of disposal of residual and re-cyclate waste (including garden and food waste) and the costs of variable service delivery, such as roads maintenance activity through the autumn/winter period (October 2019 to March 2020).

5. Communities, Housing & Planning (Regulatory Services)

Current Position: Breakeven

Previously Reported: Breakeven

5.1 Projected Year End Position

It is currently forecast that Regulatory Services will deliver a breakeven position at the year end.

Implications of the Report

- 1. **Financial** As detailed in Section 4 of the report.
- 2. HR & Organisational Development None.

3. Community Planning

Jobs and the Economy – the service supports the improvement of infrastructure to encourage inward investment. The service actively participates in Invest in Renfrewshire initiatives.

Safer and Stronger - safe working practices are in place for the delivery of our services.

- 4. **Legal** None
- 5. **Property/Assets** None
- 6. **Information Technology** None

- 7. **Equality & Human Rights** The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report as it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None
- 9. **Procurement None**
- 10. **Risk** None
- 11. **Privacy Impact** None
- 12. **Cosla Policy Position** None
- 13. Climate Risk None

List of Background Papers – none

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RENFREWSHIRE COUNCIL REVENUE BUDGET MONITORING STATEMENT 2019/20 1st April 2019 to 13th September 2019

POLICY BOARD: INFRASTRUCTURE, LAND AND ENVIRONMENT

Description		
Employee Costs		
Premises Related		
Transport Related		
Supplies and Services		
Third Party Payments		
Transfer Payments		
Support Services		
Depreciation and Impairment Losses		
	GROSS EXPENDITURE	
Income		
	NET EXPENDITURE	

Budget Variance		
£000's	%	
(205)	-2.4%	overspend
0	0.0%	breakeven
(0)	0.0%	breakeven
0	0.0%	breakeven
0	0.0%	breakeven
(205)	-1.0%	overspend
(93)	-1.5%	under-recovery
(298)	-2.2%	overspend

£000's

Bottom Line Position to 13th September 2019 is an overspend of $\,$

Anticipated Year end budget position is breakeven

(298)

RENFREWSHIRE COUNCIL REVENUE BUDGET MONITORING STATEMENT 2019/20 1st April 2019 to 13th September 2019

POLICY BOARD : INFRASTRUCTURE, LAND AND ENVIRONMENT

Description	
Directorate & Change Management	
Refuse Collection	
Refuse Disposal	
Steetscene	
Sustainability & Place	
Transport	
Transport Maintenance	
Roads Maintenance Operations	
Infrastructure & Assets	
Regulatory Services (CHaPS)	
Flooding	
Structures	
Street Lighting	
Traffic Management	
Parking of Vehicles	
SPTA	
	NET EXPENDITURE

Revised Annual Budget	Revised Period Budget	Revised Actual	
£000's	£000's		£000's
1,076	497		497
5,115	2,496		2,496
8,341	3,736		3,736
4,902	2,362		2,457
401	211		251
876	404		497
(184)	(85)		(85)
2,233	1,031		1,031
644	297		297
1,551	601		601
125	59		59
126	58		58
849	392		392
1,208	557		557
(984)	(404)		(334)
3,168	1,431		1,431
29,446	13,644		13,942

Budget Variance		
budget variance		
£000's	%	
0	0.0%	breakeven
0	0.0%	breakeven
0	0.0%	breakeven
(95)	-4.0%	overspend
(40)	-19.0%	overspend
(93)	-22.9%	overspend
(0)	0.0%	breakeven
(0)	0.0%	breakeven
0	0.0%	breakeven
0	0.0%	breakeven
(0)	0.0%	breakeven
(0)	0.0%	breakeven
0	0.0%	breakeven
(0)	0.0%	breakeven
(70)	-17.4%	under-recovery
0	0.0%	breakeven
(298)	-2.2%	overspend

£000's

Bottom Line Position to 13th Sept 2019 is an overspend of Anticipated Year end budget position is breakeven (298)



To: INFRASTRUCTURE, LAND & ENVIRONMENT POLICY BOARD

On: 6th November 2019

Report by: Directors of Finance & Resources and Environment & Infrastructure

Heading: Capital Budget Monitoring Report

1. Summary

1.1 Capital expenditure to 13th September 2019 totals £5.350 million compared to anticipated expenditure of £5.350 million for this time of year. This results in a break-even position for those services reporting to this board, and is summarised in the table below:

Division	Current Reported Position	% Variance	Previously Reported Position	% Variance
Environment & Infrastructure	£0.000m b/even	b/even	£0.001m u/spend	0% u/spend
Total	£0.000m b/even	0% b/even	£0.001m u/spend	0% u/spend

- 1.2 The expenditure total of £5.350 million represents 35% of the resources available to fund the projects being reported to this board, which compares with 26% at the same stage last year. This expenditure represents actual financial payments processed, as opposed to the value of work completed by the 13st September, with the projects expected to be completed within the agreed timescales.
- 1.3 Appendix 1 provides further information on the budget monitoring position of the projects within the remit of this board.

2. Recommendations

2.1 It is recommended the Infrastructure, Land and Environment Policy Board notes the contents of this report.

3. **Budget Changes**

- 3.1 Since the last report budget changes in 2019-20 totalling £0.285 million have arisen which reflect the following:
 - Budget Increases in 2019/20 (£0.285m):
 - Workshop Improvements at Underwood Road (£0.245m) approved by the Infrastructure, Land and Environment Policy Board on the 28th August 2019 as part of the Operational Performance Report;
 - Investment in Cemeteries (£0.040m) reflecting a contribution from current revenue to support the work at Hawkhead Cemetery.

4 Background

- 4.1 This monitoring report details the performance of the Capital Programme to 13th September 2019 and is based on the Capital Investment Programme approved by members on 28th February 2019, adjusted for movements since its approval.
- 4.2 The Department of Environment and Infrastructure has a Capital Investment programme for 2019/20 of £15m, allocated over 14 separate projects. The delivery of all projects, as detailed in Appendix 1, is anticipated with full expenditure based on the revised project costs for 19/20 expected by the 31st March 2020.

Implications of the Report

- 1. **Financial** The programme will be continually monitored, in conjunction with other programmes, to ensure that the available resources are fully utilised and that approved limits are achieved.
- 2.
- 3. **HR & Organisational Development** none.
- 4. Community Planning –

Creating a sustainable Renfrewshire for all to enjoy – Capital investment in new and existing assets will ensure Renfrewshire is more energy efficient.

5. **Legal** – none.

- 6. **Property/Assets** none.
- 7. **Information Technology** none.
- 8. **Equality & Human Rights** The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be.
- 9. **Health & Safety** none.
- 10. **Procurement** none.
- 11. Risk none.
- 12. **Privacy Impact** none.
- 13. **Cosla Policy Position** none.
- 14. **Climate Risk** none.

List of Background Papers

- (a). Non-Housing Capital Investment Programme 2019/20 to 2021/22 Council, 28th February 2019.
- (b). Operational Performance Report Infrastructure, Land and Environment Policy Board, 28th August 2019.
- (c). The contact officers within the service are:Debbie Farrell, Extension 7536Geoff Borland, Extension 4786

Author: Geoff Borland, Principal Accountant, 0141 618 4786, geoffrey.borland@renfrewshire.gov.uk.

Infrastructure, Land & Environment - Appendix 1

RENFREWSHIRE COUNCIL

CAPITAL INVESTMENT STRATEGY - NON-HOUSING SERVICES

BUDGET MONITORING REPORT

BOARD: INFRASTRUCTURE, LAND & ENVIRONMENT

		Current Year							Full Programme - All years			
				Year To								
	Prior	Approved	Current	Date	Cash			Cash to be		Total	Total Cash	Total Cash
	Expenditure	Programme	Programme	Budget to	Spent to	Variance to	%	Spent by	%	Programme	Spent to	to be Spent
Project Title	to 31/03/2019*	@28/02/19	MR 6	13-Sep-19	13-Sep-19	13-Sep-19	Variance	31-Mar-20	Cash Spent	to 31-Mar-22	13-Sep-19	to 31-Mar-22
	£000	£000	£000	£000	£000	£000		£000		£000	£000	£000
ENVIRONMENT & INFRASTRUCTURE												
Cycling, Walking & Safer Streets (Funded by Specific Consent)	0	289	289	60	58	2	3%	231	20%	1,289	58	1,231
Roads/Footways Upgrade Programme	0	3,000	8,380	4,050	4,051	-1	0%	4,329	48%	39,180	4,051	35,129
Vehicle Replacement Programme	0	1,000	1,634	495	496	-1	0%	1,138	30%	1,634	496	1,138
Bridge Assessment/Strengthening	0	500	733	125	125	0	0%	608	17%	733	125	608
Lighting Columns Replacement	0	500	614	45	47	-2	-4%	567	8%	614	47	567
Traffic Management	0	1,000	0	0	0	0	0%	0	-	1,000	0	1,000
Waste Transfer Station Upgrade	364	0	36	0	0	0	0%	36	0%	400	364	36
Parks Improvement Programme	1,837	0	513	45	46	-1	-2%	467	9%	2,350	1,883	467
LED Street Lighting Strategy	9,250	0	121	0	0	0	0%	121	0%	9,370	9,250	120
Community Halls & Facilities Improvement Programme	2,789	500	15	0	0	0	0%	15	0%	2,804	2,789	15
Depots Improvements (Underwood Road)	2,916	0	78	30	29	1	3%	49	37%	2,993	2,945	48
Multi Pupose Bins	0	0	50	15	17	-2	-13%	33	34%	50	17	33
Improvements to Cemetery Estate	168	0	872	320	317	3	1%	555	36%	1,041	485	556
Underwood Depot - Workshop Improvements	0	0	245	0	0	0	0%	245	0%	245	0	245
Strathclyde Partnership Transport	0	0	1,720	165	164	1	1%	1,556	10%	1,720	164	1,556
TOTAL INFRASTRUCTURE, LAND &												
ENVIRONMENT BOARD	17,324	6,789	15,300	5,350	5,350	0	0%	9,950	35%	65,423	22,674	42,749

^{*}Rolling programmes have a prior year year expenditure of £0 as the expenditure is not directly linked from one year to the next as a singular project.



To: Infrastructure, Land and Environment Policy Board

On: 6 November 2019

Report by: Director of Environment & Infrastructure

Heading: Operational Performance Report

1. Summary

1.1 This report provides an overview of key service activities since the last Policy Board report in August 2019. This report provides an operational performance update on the services and key projects delivered during this period.

2. Recommendations

It is recommended that the Infrastructure, Land and Environment Policy Board:

2.1 Approves the operational performance updates detailed within this report.

3. Background

3.1 Environment & Infrastructure provides essential services to every household in Renfrewshire and works in partnership with the local community, other services and Community Planning Partners to deliver key Council priorities and initiatives. A progress update on the main projects and activities delivered by the services within Environment & Infrastructure in respect of the

areas of activity delegated to this Policy Board, together with key performance indicators is detailed below.

Operational Updates

4. Roads and StreetScene

Roads Maintenance

4.1 The roads capital programme for 2019/20 is now at an advanced stage with the resurfacing of 66 carriageways and 26 footways completed. In addition, 19 carriageways have been surface dressed, 8 carriageways have been micro-surfaced and 12 carriageways have been pre-patched in advance of next year's surface dressing programme. We continue to work alongside various stakeholders, including bus operators, to reduce the impact of our closures on commuters and, accordingly,



several schemes have been undertaken during overnight closures only.

A number of strategic roads have been addressed during these works (Renfrew Road, Linwood Road and Cocklesloan) delivering a noticeable improvement to our road network for road users. A further section of Renfrew Road will be undertaken in early 2020.

4.2 The service has commenced a new approach to patching and pothole repairs with a pilot completed in Inchinnan. This approach involved grouping together all recorded potholes across the area and carrying out permanent patches to protect the road asset. Renfrew and Bishopton have been planned for the next phase of the programme in November 2019. Johnstone is planned in early 2020.

4.3 Winter Maintenance Plan

The department are preparing for winter maintenance and there are no changes to the Winter Maintenance Plan approved last year. The Winter Maintenance Plan sets out the preventative and reactive activities that happen 24/7 over the winter period to keep Renfrewshire road and footpaths network safe and accessible. The Winter Maintenance Plan for 2019/2020 takes into account the experience gained from the conditions of recent winters and recent developments in winter service best practice to ensure coordination and consistency of the response provided by Environment & Infrastructure services. When not undertaking gritting the staff and vehicles carry out street cleaning and gulley cleaning activities.

StreetScene

4.4 StreetScene Services are focussing activities on an increased sweeping programme of streets to clear leaf fall as we move into the autumn period. Community Litter pickers and local teams are tackling areas of high leaf fall.

StreetScene are developing a programme to target and remove weed growth from local communities over the winter. This scraping programme will address and remove detritus and stubborn weed growth which has been raised as a community concern and contribute to improvements and approaches developed under improving the environment and place agenda.

The service has also continued to support all community clean-ups removing litter and waste collected as part of the Team Up to Clean Up Spotless September campaign.

Roadside Litter

4.5 StreetScene Services, in conjunction with Scotland Transerv and Transport Scotland, have conducted a trial to address a litter hotspot area on the A737 in late August 2019 that will continue over the next few months. The trial focussed on litter volumes and sources. A joint meeting to review the trial in late October is planned with Keep Scotland Beautiful and Zero Waste Scotland assisting in this review.

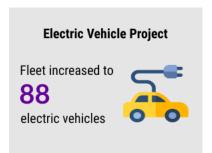
5. Fleet & Social Transport Services

- 5.1 Fleet Services continues to manage, maintain and repair the council's fleet of 425 vehicles that enable service delivery across the organisation. The service's focus remains on meeting our legislative requirements and providing continuous improvement of fleet services to clients. Fleet services initiated a full compliance audit focusing on Operator Licence and Compliance.
- 5.2 Operator Licencing Awareness Training (OLAT) has been conducted for all operational service managers.
- 5.3 Planned investment in equipment to support the service, maintain and repair vehicles within the vehicle workshop and welfare facilities will progress over the next few months. In addition, this will increase productivity, reduce vehicle downtime.
- 5.4 StreetScene Services has also taken delivery of three new JCB Excavators for use in our cemeteries as part of the Vehicle Replacement Programme.

Electric Vehicles and Charging Infrastructure

5.5 The Electric Vehicle project continues to grow and aid reductions in fossil fuel producing fleet vehicles. The 18 Electric Vans have been delivered in October

2019 as part of our programme to replace diesel vehicles. This will increase the number of electric vehicles to 88, 20.7% of the Council's fleet. Drivers awareness sessions are continuing to be received positively with staff commenting on the ease of driving a new generation vehicle. These sessions will continue as further vehicles are delivered and deployed into the fleet and more services utilise them.



- 5.6 Renfrewshire Council was awarded an additional £123,000 grant funding from Transport Scotland and has leased 12 additional vehicles due for delivery in January 2020 for the Care at Home team. We will continue to explore alternative fuels including electric, hydrogen and hybrid options. This will involve working closely with infrastructure colleagues and Transport Scotland. This award, combined with previous funding allocations secured by the service, will see the total electric vehicles fleet rise to 100, which is 23% of the fleet.
- 5.7 Fleet Services have been successful in our Transport Scotland HGV ULEV application and been awarded £169,539, along with match funding support from Council Vehicle Replacement Programme, for two zero emission low floor accessible electric minibuses for use in Social Transport Services with delivery expected in April 2020.
- 5.8 Renfrewshire Health and Social Care Partnership Mile End Centre at Seedhill Road, Paisley will be upgraded with 9 electric vehicle chargers prior to delivery of the 12 Electric Vehicles (noted in section 5.5). The £37,000 funding has been provided by Transport Scotland to assist with the provision of EV charging Infrastructure.
- 5.9 During 2019 electric charging points are being installed across Renfrewshire in partnership with Transport Scotland at a total cost of £645,000. The

Charging Points will be installed in Paisley,
Johnstone, Renfrew, Houston and Bridge of
Weir. Installation of equipment like this requires a
building warrant, and once this is received the
chargers will be fitted within this financial year. In
addition, we continue to work in partnership with
Transport Scotland on plans to expand
Renfrewshire's EV Charging Infrastructure further



in 2020. Funding of £310,000 was recently awarded by Transport Scotland to install further charging infrastructure within Elderslie, Howwood, Linwood, Bishopton, Erskine, Johnstone Sports Hub, Renfrew and Paisley.

5.10 Renfrewshire Council's application for Switched On Towns & Cities feasibility support has been successful. The Switched On Towns and Cities Challenge Fund aims to help accelerate the transition of Scotland's transport sector towards a low-carbon future. In order to best prepare local authorities to bid for this funding, Transport Scotland has made support available for the delivery of feasibility studies by the Energy Saving Trust. The information derived from these studies is expected to support local authorities' strategy for the deployment of electric vehicle charging infrastructure.

Social Transport Services

5.11 Social Transport continues to provide a varied and essential service to schools and homes, supporting passenger transport in a variety of ways. The service has recently taken delivery of four low floor easily accessible vehicles that have been designed and sourced through engagement with carers, drivers and centres. Access is via a low-level, low angle ramp and removes the requirement of tail lifts and multiple points of entry. These vehicles will provide both service user benefits, better fuel efficiency and lower running costs. Feedback from the drivers, passengers and centres has been very positive.

6. Waste Services

Planned Service Changes

Recycling Contamination Initiative

6.1 Waste Services has launched a new initiative to tackle contamination within our recyclate streams. The priority over the next eight weeks will be on the paper and card blue bin and the strategy will focus on educating residents in the correct material for each bin by ensuring all blue bins have the correct recycling sticker on them.

Fleet Improvement and In-Cab Technology

6.2 A total of eight new collection and support vehicles have been procured and will be delivered to Waste Services in December 2019. The new fleet will include three 26 tonne vehicles, one 16 tonne vehicle, two 18 tonne vehicles and two 7.5 tonne support vehicles. These vehicles will provide better fuel efficiency, lower running costs and support improved access to difficult to reach properties.

The service has purchased in-cab route management software which will enhance performance and service delivery through route optimisation technology removing paper systems and allowing real time GPS deployment of routes. The new system will be integrated within the service in 2020.

Clyde Valley Waste Project

- 6.3 The Clyde Valley Waste Management Project, Treatment & Disposal of Residual Waste is at the commissioning stage, as planned, to test the processes of the facility. Residual waste material is currently being supplied for commissioning purposes ready for the contract start date of 1st December 2019. This will enable the Council to meet its landfill diversion targets.
- 6.4 For the period 1 January to 18 August 2019 Renfrewshire's recycling rate is estimated to be 53%. This is a 4% improvement on performance compared to the same period in 2018 when the performance was 49%.

The overall tonnage collected in household grey bins has reduced by 2,694.7 tonnes compared to the same period in 2018. However, of the total waste collected, more has been processed as recycling. An additional 2,024.5 tonnes have been processed as recycling in 2019. A large percentage of this increase has been in the garden and food waste collected which has contributed towards an increase in the overall recycling figure.



7. Transportation and Infrastructure Services

- 7.1 In response to calls for areas of grass in Whiteford Road to be converted to car parking spaces, officers have surveyed the road at busy times in October and a further day and evening assessment by officers is planned in November to determine the level of residential parking in the area.
- 7.2 The 2019/20 Cycling, Walking and Safer Streets programme has started with the following new projects:
 - Provision of a part time 20mph speed limit zone outside Bishopton Primary School at school times;
 - A survey of 20 defective vehicle activated signs has identified necessary repairs and a tender for the works has been issued;
 - Provision of a cycle shelter at Glennifer High School, match funded by Sustrans; and
 - Installation of a Zebra crossing on Park Road, Paisley is complete.

- 7.3 A programme of bus stop improvement works has begun in partnership with Strathclyde Partnership for Transport. The programme, to encourage greater bus patronage, includes hard standings, high access kerb treatments and/or new bus shelters at:
 - Main Street and Magnus Road, Houston: footway improvements and shelters at both locations complete.
 - Mossland Road, Hillington: hardstanding complete.
 - Park Road, Paisley: raised kerbs and a dropped kerb crossing complete at two stops.
 - Sandy Road, Renfrew: shelter relocated, fencing at Alexandra Park awaited from our contractor to complete.
 - Clippens Road, Linwood: car parking relocated to improve bus turning circle.
 - 28 potential sites in Inchinnan, Bishopton, Howwood, Houston and various other locations have been inspected with SPT. Officers continue to work up designs.
- 7.4 The Council, in partnership Strathclyde Partnership for Transport, has erected real time passenger information displays on Paisley Road/Renfrew Road. Further action includes the distribution of promotional material and an onboard-bus passengers opinion surveys, the tender for which has been awarded.
- 7.5 Preparatory work is underway on Strathclyde Partnership for Transport grant funded capital projects for 2019/20:
 - Replacement of Urban Traffic Control System the tender has been awarded and its start meeting is imminent.
 - Construction of Paisley to Renfrew Cycle Route the project has received further scrutiny from the Sustrans Infrastructure Steering Group due to its size and complexity.
 - Real Time Passenger Information displays on the Paisley to Johnstone corridor – the bus providers have been consulted and the locations are confirmed (14 on the corridor and 2 in Renfrew town centre), with the 2 in Renfrew town centre being a specific request from the bus providers. The contract has been awarded and the contractor will start civils works at the beginning of November.

Pedestrian Crossing at Bridge of Weir Road, Linwood

7.6 Officers have engaged closely with Members and residents of Linwood to find measures to help pedestrians safely cross Bridge of Weir Road, after a fatal accident involving an elderly woman occurred there last October. At a number of meetings at St Conval's Church Hall, officers provided a range of options as

part of a consultation process with the community. Information provided by the community has been explored and converted into a detailed design of two zebra crossings on raised tables to combat speeding and to provide crossing opportunities to able bodied and ambulant disabled pedestrians. The progress of the project has been delayed by Scottish Power's works to replace power cables in Bridge of Weir Road. Residents have called for another look at the location of the zebra closest to St Conval's Church which officers are considering.

School Road Safety

- 7.7 The Council is embarking on a trial of part-time pedestrian only zones outside four schools. The schools (Barsail, Lochfield, St Catherine's and St Charles' Primary Schools) have been chosen to be representative of the typical conflict between school children and cars experienced at school times and are located in a cul-de-sac where the necessary traffic management can be more easily achieved, while disadvantaging the fewest number of local residents. The necessary traffic order consultation is now underway.
- 7.8 Officers over the summer have surveyed the roads around all Renfrewshire's schools to identify any deficiencies in the road signs or markings which can be rectified with the additional funding provided this year for this specific reason. The information from the surveys is being used to assist in designing the works required.

Petitions Board

7.9 A petition received by the March 2019 Petitions Board asked that the junction of Kelburn Oval and Glasgow Road be re-investigated to see if measures could be taken to improve safety and mitigate the perception of danger at this particular junction. The junction had previously been assessed for the provision of a controlled pedestrian crossing and found not to be justified on the grounds of the degree of potential conflict between vehicle and pedestrian. A further survey is underway.

7.10 Transport Scotland Bill

The Transport (Scotland) Bill has now passed Stage 3 on the 10 October 2019. The Bill is split into 6 distinct parts as summarised below. There are no implementation dates, as yet, with further detail on this being provided to future Policy Board meetings as the information becomes available.

Part 1: Creation of Low emission zones;

A low emission zone scheme is a scheme under which individuals driving vehicles which fail to meet specified emission standards will be prohibited from driving those vehicles in contravention of the terms of the scheme within a designated geographical area.

Part 2: Bus services:

Provide new powers to local transport authorities to better manage local bus services.

Part 3: Ticketing arrangements and schemes;

Makes changes to the existing legislation in the 2001 Act about ticketing arrangements and ticketing schemes for bus travel.

Part 4: Pavement parking and Workplace Parking;

Introduces a national ban on pavement (footway) parking and double parking in Scotland. The ban is aimed at promoting, supporting and advancing the rights of pedestrians to ensure that pavements and roads are accessible for all.

The Bill gives Scottish councils the power to introduce a workplace parking levy on private car parking spaces. It will be for councils to decide how such a levy will work at local level.

Part 5: Road works;

Provides new powers to the Traffic Commissioner in supporting efficient road works.

Part 6: Miscellaneous and general.

Adjusts the basis on which Transport Partnerships are funded and makes other minor amendments.

8. Environment and Place, Team Up to Clean Up

8.1 Team Up to Clean Up continues to grow from strength to strength on the basis of strong support from all partner services, communities and volunteers. The

Spotless September Challenge saw hundreds of volunteers show their support for the latest event in the Team Up to Clean Up Campaign. The communications campaign and community support activities were over one month, allowing schools to participate and more communities to include their work under the banner. More than 700 local people, both young and old, took part in more than 20 clean



ups as schools, community groups, businesses and volunteers donned their bibs and set out with their litter picker to tidy up their community. 280 bags of rubbish were collected by Renfrewshire Council's StreetScene team as part of the joined-up approach which the Team Up to Clean Up campaign has become known for.

The programme of enhanced streetscene activities continues in support of this work with a programme of detritus removal being undertaken over the winter months.

9. Service Developments

Cemeteries Investment

- 9.1 Works relating to the £1 million cemeteries investment have been completed in Bishopton, Abbey, Houston, Kilbarchan, Lochwinnoch and Broomward.
- 9.2 The works within Hawkhead Cemetery commenced in Summer 2019 and are programmed over a period of twenty weeks. The work is being carried out in two phases with phase one now complete. The second phase is currently being carried out and is due to be completed by the end of November. The main works are in relation to the installation of new drainage to address the problem of flooding. The works also include resurfacing of the internal roads and the repair of kerbing.
- 9.3 Feasibility studies are continuing in relation to the proposed works within Inchinnan Cemetery. These proposed works are to include the construction of a new road and path within the cemetery with the formation of a new entrance/exit. Additional works include resurfacing works to the existing internal road.

Parks Investment Project

- 9.4 £250K was allocated to improve infrastructure and play equipment in five community parks across Renfrewshire. Discussions are ongoing with communities in relation to improvements that could be made at:
 - Houston Road Public Park, Bridge of Weir Seven new items of play equipment were installed in August and the paths were resurfaced at the beginning of October.



Thomas Shanks Park, Johnstone

Consultation has taken place with the 'Friends of Thomas Shanks' group, Johnstone

Community Council, Quarrelton Road TARA and Johnstone Community Sports Hub. Repairs to the paths and drainage have taken place. Installation of new equipment for the play area is currently out to consultation with the local community and updates will be provided at a future policy board.

Howwood Public Park, Howwood;

A new fence will be installed at the end of October. The drainage repairs will be carried out by December 2019. The intention is to improve the paths and progress with this is ongoing. The Community Council have successfully received Greenspace funding and Renfrewshire Leader funding and the first installation of new equipment will begin late November.

• Kilbarchan Public Park, Kilbarchan

Repairs to the paths and drainage were completed in July. The retaining wall around the toddler play area will be replaced by December 2019. The intention is to replace the safety surfaces and install an inclusive roundabout and progress with this is ongoing.

Barwood Park, Erskine

Discussions have started with community groups in Erskine in relation to improvements that could be made within Barwood Park. Drainage repairs have been carried out and the paths throughout the park have been resurfaced.

10 Awards

10.1 Team Up to Clean Up were Award Winners at the 2019 COSLA Excellence Awards in October 2019 in the Strong and Sustainable Communities category.



- 10.2 The Street Lighting Team was also recognised in the 2019 COSLA Excellence Awards. Street Lighting Energy Efficiency received a COSLA Bronze award in the Strong and Sustainable Communities category.
- 10.3 The Waste Services team were recognised for its efforts in this year's APSE Service Awards as finalists in the Best Service Team of the Year: Waste Management and Recycling service category.
- 10.4 An apprentice within the StreetScene service was successful in reaching the finals of the APSE StreetScene Horticulture Apprentice of the Year 2019 Awards.

Implications of the Report

- 1. **Financial** None
- 2. **HR & Organisational Development** None

3. Community & Council Planning –

Our Renfrewshire is thriving / Reshaping our place, our economy and our future - the service is actively involved in the Invest in Renfrewshire scheme and investing in road network to support and facilitate economic growth.

Creating a sustainable Renfrewshire for all to enjoy - working in partnership with the community to deliver a cleaner Renfrewshire. Promoting and encouraging waste minimisation through reducing, reusing and recycling. Reducing carbon emissions, through LED streetlights and electric and low carbon vehicles within the council fleet.

Our Renfrewshire is well - the services encourages use of our parks and open spaces to promote a healthy and active lifestyle.

- 4. **Legal** None.
- 5. **Property/Assets** The Council's roads, fleet and open space infrastructure is maintained and enhanced.
- 6. **Information Technology** None.
- 7. **Equality & Human Rights** The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **CoSLA Policy Position** none

13. **Climate Risk** – The performance outlined within the report will continue to contribute to positive climate change.

List of Background Papers: None

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To: Infrastructure, Land and Environment Policy Board

On: 6 November 2019

Report by: Director of Environment & Infrastructure

Heading: Environment & Infrastructure Service Improvement Plan 2019/20:

Mid-Year Monitoring Report

1. Summary

- 1.1 The Environment & Infrastructure Service Improvement Plan 2019/20 to 2021/22 was approved by the Policy Board in March 2019. The plan set out the priorities for the development of the service over a three year period and detailed the actions contributing to the priorities of both the Council and the Community Planning Partnership. It also highlighted the actions which will ensure continuous improvement across the service and the performance indicators which ensure progress can be measured.
- 1.2 This report contains details of Environment & Infrastructure's performance over the period 1 April 2019 to 30 September 2019. The main purpose of the report is to provide:
 - Details of the key achievements of the service
 - A progress update on implementing the action plan
 - Details of how the work of the service contributes to the priorities set out in the Council Plan
 - An assessment of performance in relation to the service scorecard of core performance indicators
 - An overview of priorities for the service over the next six months
- 1.3 Environment & Infrastructure has continued to progress an ambitious programme of service development over the first six months of 2019/20 covering the areas of activity overseen by this Policy Board. Key achievements that are relevant to the remit of this Policy Board have included:

1.3.1 Waste Collection Changes

The Service Change has progressed well, delivering positive outcomes, supporting the strategic objectives through the approach taken by Renfrewshire's households to reduce their residual waste and presenting more recyclable waste shown through:

- Residual waste tonnage from households dropping by 11.5%;
- 42.6% increase in waste presentation from households in their food and garden bins;
- Overall increase in recycling, with a 4% increase in recycling over the same time period in 2018, taking the recycling figures to June 2019 to 52.3%;
- Processing costs of the separated recyclate streams is less than mixed recyclate, delivering the cost efficiency agreed by Policy Board.

1.3.2 Roads Capital Investment Programme

The roads capital programme for 2019/20 is now at an advanced stage with the resurfacing of 66 carriageways and 26 footways completed. In addition, 19 carriageways have been surface dressed, 8 carriageways have been micro-surfaced and 12 carriageways have been pre-patched in advance of next year's surface dressing programme. The investment programme over the last three years is flowing through into the positive trends in road condition indicators as reported through the LGBF.

1.3.3 Environment & Place

The service has successfully led the Environment and Place agenda, fronted by the Team Up to Clean Up campaign with the following key activities:

- The Team Up to Clean Up campaign has continued to grow with 132 litter pick events taking place in the first six months compared to 34 in the same period last year;
- Over 11,000 gullies across Renfrewshire have been cleaned with over 150 tonnes of waste removed;
- Every primary school child in Renfrewshire has now received a copy of The Clumps' Big Mess (over 14,000 copies), a book designed and targeted at school children to understand the damage of littering;
- The caddies with environmental equipment have been a success and passed to communities throughout Renfrewshire;

 The review of obsolete signage and infrastructure is now complete; programme works to address broken and obsolete signage has commenced.

1.3.4 Potholes

The service commenced a new approach to patching and pothole repairs with a pilot taking place in Inchinnan, then Renfrew, Bishopton and Johnstone. The approach involved grouping together all recorded potholes across the area and carrying out permanent patches to protect the road asset. In the first quarter of 2019/20, 76% of pothole repairs were completed within timescale. This is above the target of 75%.

1.3.5 Cemetery and Parks Investment Project

Works relating to the £1 million cemeteries investment have been completed in Bishopton, Abbey, Houston, Lochwinnoch and Broomward. Works have commenced in Hawkhead Cemetery and are being carried out in two phases, with an estimated completion date of late November 2019.

£250K of investment to improve infrastructure and play equipment in five community parks across Renfrewshire has been ongoing and is nearing conclusion.

1.3.6 Respectful Funeral Service

The Council launched its Respectful Funeral Service on the 15th July 2019 in conjunction with local and national Funeral Directors. This new partnership will offer residents an affordable, respectful and dignified bereavement service. Seven Funeral Directors are now working in partnership to deliver savings of between 18% and 60% on the average cost of an average funeral in Scotland.

1.3.7 **Staff engagement**

The service launched a staff panel group in June, bringing together officers from all service areas within Environment and Infrastructure. The panel is an opportunity for staff to get involved in suggesting and taking forward service developments. In April, an Underwood Road depot working group was established to help identify and address matters that arise.

1.3.8 **Awards**

Team Up to Clean Up were announced winners of the 2019 COSLA Excellence Award in the Strong and Sustainable Communities category. Street Lighting were also successful receiving a Bronze award at this year's ceremony. The Waste Services team has also been recognised for its efforts in this year's APSE Service Awards. In September they were shortlisted as finalists in the Best Service Team of the Year: Waste Management and Recycling service category.

2. Recommendations

It is recommended that the Infrastructure, Land and Environment Policy Board:

- 2.1 Notes the progress made by Environment & Infrastructure on actions and performance indicators as detailed in Appendix 1 and as specific to the areas of activity delegated to this Policy Board;
- 2.2 Notes that this report will also be provided to the Finance, Resources and Customer Services Policy Board for the elements covered within that Board's remit.
- 2.3 Agrees that an out-turn report in respect of areas of activity delegated to this Policy Board be provided to this Board in Spring 2019.

3. Background

- 3.1 The Service Improvement Plan is a comprehensive statement of the outcomes the service aims to deliver and the actions it will take to achieve these. It fits within the wider planning framework of the Council by taking account of Community Planning themes and Council priorities. It enables elected members to have oversight of developments within the service and to consider and develop policy options which reflect customer need and resource availability.
- 3.2 The Service Improvement Plan also provides a mechanism by which elected members can evaluate the performance of the service. The appendix to the plan contains an action plan and performance indicators against which progress can be measured. This mid-year monitoring report provides an update on progress against the 2019-20 plan.
- 3.3 Service improvement plans are aligned to reflect the Council Plan's five priority themes:
 - Priority 1: Reshaping our place, our economy and our future
 - Priority 2: Building strong, safe and resilient communities
 - Priority 3: Tackling inequality, ensuring opportunities for all
 - Priority 4: Creating a sustainable Renfrewshire for all to enjoy
 - Priority 5: Working together to improve outcomes
- 3.4 Section 5 of this report provides an overview of performance with action to be taken to address areas where performance is below target. Further detail is provided in the action plan and performance scorecard which forms appendix 1.

3.5 An outturn report will be brought before Board in mid-2020.

4. SERVICE UPDATE

Role of Environment & Infrastructure and Key Service Activities

- 4.1 The principal role and purpose of Environment & Infrastructure is to provide:
 - Operations and Infrastructure Waste, StreetScene, Roads, Infrastructure
 & Transportation, Fleet & Social Transportation.
 - Facilities Management (Hard & Soft Services) including PPP & Compliance and Building Services.
- 4.2 Services are provided directly to the public of Renfrewshire, to other services within the Council and to community partners. Services are delivered by approximately 1,600 employees employed on a full-time or part-time basis, with a gross expenditure budget of approximately £73 million.
- 4.3 These wide ranging and highly visible services are delivered at around 270 Council premises, to over 89,000 households and businesses with more than 846km of roads and transportation structure being maintained across Renfrewshire.
- 4.4 On 18 September 2019 the Leadership Board approved the next phase of the Council's change and transformation programme, 'Right for Renfrewshire'. Work will now focus on reviewing groups of services that share similar processes and systems and contribute to shared outcomes to inform future designs. 'Right for Renfrewshire' will deliver a leaner and more efficient organisation that is right for people and right for communities, where resource is focused on where it can make the biggest impact.
- 4.5 During the summer many of Environment & Infrastructure staff took part in the Council's 'Our Values' staff survey and engagement sessions which were held in Underwood Road Depot, Linwood and Johnstone. The engagement sessions sought to gather information on our staff's thoughts on working for Renfrewshire Council, defining our culture and identifying the values that are most important to the organisation. The next step is to translate these values into meaningful statements that will be shared across the Council.

5. Performance of Environment & Infrastructure from 1 April to 30 September 2019

5.1 The main achievements of the service over the first 6 months of the plan that are of relevance to the remit of this Policy Board are provided in Appendix 1 which provides a summary of progress achieved over the period April to September 2019. The Appendix highlights areas where advances have been made and gives clear targets for completing actions that have been reviewed or delayed.

6 Areas where actions have been reviewed or delayed

6.1 In the first 6 months of 2019/20, all actions are progressing in line with anticipated timescales.

7 Progress against service scorecard

7.1 The performance scorecard contains 30 indicators, of which 8 are for information only and have no target. Of the 22 indicators with targets, 12 are performing on or above target, 5 are slightly short of target and will require monitoring, 3 are below target and 1 additional indicator is unavailable at this time due to it being an annual indicator.

One other indicator, 'Respectful funeral service – Value of savings achieved by Renfrewshire residents', is a new annual indicator with baseline information being collected during 2019/20.

- 7.2 The full performance scorecard is included as part of Appendix 1 of this report.
- 7.3 Several performance indicators in the service scorecard are reported as part of the Local Government Benchmarking Framework (LGBF). The Improvement Service will release a first draft of the 2018/19 data in late November early December 2019.
- 7.4 A final validated version of the LGBF data for 2018/19 will be published by the Improvement Service in late February 2020. A summary of Renfrewshire Council's performance will be reported to the Audit, Risk and Scrutiny Board in March 2020.

Areas of good performance

7.5 Some examples of good performance with specific relevance to this Policy Board include:

- Provisional results for street cleanliness indicate a score of 91.9%, exceeding the annual target of 90%;
- The percentage of the vehicle fleet which uses alternative fuel such as electricity was 17% at the end of quarter 2 in 2019/20. This is up from 9.8%% in 2018/19; and
- Household waste recycling performance in the first 6 months of 2019 was 52.3% up from 47.9% in the same period in 2018;

7.6 Areas requiring improvement or review

Of the three indicators below target these relate to one service area, namely service complaints and enquiries:

- The number of frontline resolutions, complaint investigations and members enquiries dealt with within timescale are below the 100% target:
 - 253 **complaint investigations** were carried out in the first two quarters with 80% responded to within timescale;
 - 3,122 **frontline complaints** were received in the same period with 61% responded to within timescale;
 - 3,226 **elected member enquiries** were received in the same period with 89% responded to within timescale.

The complaints process has been changed to allow officers to respond more efficiently to elected members and public enquiries. The figures above, whilst still lower than target, do show an improvement on the previous year's performance.

8. Priorities over the Next Six Months

8.1 Clyde Valley Energy from Waste Contract

The Council in collaboration with four other councils has invested in an energy from waste plant at Dunbar at a cost of £177 million with a total contract value of £700m over the 25 year period. Residual waste material is currently being supplied for commissioning purposes ready for the contract start date of 1st December 2019. This will enable the Council to meet its landfill diversion targets.

8.2 **Staff Engagement**

A key priority for Environment & Infrastructure is to continue the engagement with staff at all levels across the service to explore the common areas of work and find new ways of working across the service which benefits the workforce. The staff panel, Depot Working group and a planned staff newsletter will be an important link between the Senior Leadership Team and the broader workforce. We will also build on the initial success of the Staff Panel and Depot working group to develop a 'You Said, We Did' action plan to take

forward the issues arising from the extensive staff engagement exercise carried out by the service during 2019.

8.3 Right for Renfrewshire

As detailed in paragraph 4.4 above the service will contribute to the delivery of 'Right for Renfrewshire', the next phase of the Council's long term change and transformation programme. Some parts of the service have been included within the first tranche of the programme under the two project areas of 'Placeshaping' (Flooding, Roads Development Control, and Transport Strategy) and 'Community Protection' (Parking). Work is expected be completed in early 2020. Services will be designed differently and how we work will change. The programme will make the most of emerging opportunities in digital technology, build on strong partnership working, including the changing and developing relationship with communities.

8.4 Environment and Place

Continuing to lead the delivery of Renfrewshire's Environment and Place agenda including:

- An enhanced roadside litter programme during the winter period.
- Introduction of a weed scrapping programme over the winter months to target areas of high weed growth.
- Programming works to address broken and obsolete signage over the winter months.
- The Team Up to Clean Up campaign will continue with preparation for a new spring clean event in 2019; and
- Working with Children's Services to introduce educational initiatives in relation to litter and waste.

8.5 Climate Change

At the full Council meeting in June 2019, the Council recognised that there is an environment and climate emergency and pledged to work proactively with others to make Renfrewshire carbon neutral by 2030.

Environment & Infrastructure already delivers a number of programmes to help mitigate climate change. It leads on the Environment and Place agenda, a £2.5million investment across five years which is making a difference to the cleanliness of the streets in Renfrewshire and improving the local environment.

The service has a key role in promoting and encouraging waste minimisation through reducing, reusing and recycling. The recent waste service change has delivered positive outcomes with Renfrewshire's households helping to reduce their residual waste and presenting more recyclable waste.

We work closely with SEPA on matters relating to flooding and the development of the Clyde and Loch Lomond Flood Risk Management Strategy has set a framework for action for the Council to address flooding in areas at most risk. This assists communities to become more resilient to the impacts of global warming and climate change.

The service is also embedding sustainable travel planning across the Council. This has encouraged more efficient and effective methods of sustainable travel; increased the use of electric vehicles and is working towards improving our fleet utilisation.

Increasing our use of alternative fuel will also have a positive impact on levels of CO_2 being emitted by the public vehicle fleet. In recent years the service has made a significant impact on reducing CO_2 emissions from our public space lighting as a result of the implementation of the LED replacement programme.

Following the Council's declaration of a climate change emergency the service will play an active role in support of the Cross-Party Working Group on Climate Change.

8.6 Fleet & Social Transport Services

The service is currently exploring ways of improving utilisation, efficiency and costs without impacting on service users. Further exploration of green fleet support from Transport Scotland has allowed the introduction of further electric zero emissions vehicles during the coming months ahead. Social Transport will benefit from new low-level floor, access vehicles that operate without tail lift facilities, to support the needs of customers using the service.

8.7 **Cemeteries Investment**

Investment works on the remaining three cemeteries, as part of the £1 million cemeteries investment will be completed by the end of the financial year.

8.8 Responsiveness to Complaints

The complaints process has been changed to allow officers to respond more efficiently to elected members and public enquiries. Whilst the performance figures are still lower than target, they show a continuing improvement on last year. A future area of focus is to develop a more robust approach to managing the actions arising from enquiries and complaints. This will be supported by the introduction of a new corporate customer management system.

8.9 Public Realm and UK City of Culture Legacy

The Council report of September 2018 approved an investment in Paisley Town Centre public realm and traffic improvements to the transportation

infrastructure. Early preparatory work will now be taken forward to a detailed design stage with extensive public and business consultation.

8.10 Workforce Plan

Taking forward the 4 strands of the Environment & Infrastructure workforce plan: Recruitment, Training, Absence, and Overtime. Senior managers within Environment & Infrastructure have been allocated these areas to take a focus and develop and deliver throughout the service.

8.11 Use of Data and Technology

The service will continue to work with the Chief Executive's data analytics team to develop innovative ways of working using existing data and new technology to improve the efficiency and performance of the service, such as that introduced to support the gulley service.

The service has procured a new in-cab digital routing system to support crews in the collection of household waste. The new system will be introduced over the next few months and will, over time, link directly with the Customer Service Centre.

Implications of the Report

- 1. **Financial** The report highlights resourcing pressures arising from increasing demand for services and the current financial environment.
- 2. **HR & Organisational Development** The Service Improvement Plan links closely with the Workforce Plan for Environment & Infrastructure, ensuring that the workforce is in a strong position to deliver key priorities now and in the future.

3. Community & Council Planning

Reshaping our place, our economy and our future – actively involved in delivering the public realm aspects of Paisley 2021 Legacy and supporting the Invest in Renfrewshire scheme. The service is also contributing towards: the Economic Framework and Paisley Town Centre Action Plan, maintaining and improving strategic road, rail and transport connections; and supporting the Glasgow City Region/City Deal.

Tackling inequality, ensuring opportunities for all – the service provides healthy hot meals during designated holiday periods through the Families First project. It is also working to develop and deliver a Respectful Funeral Service.

Creating a sustainable Renfrewshire for all to enjoy – The service leads on the Environment and Place agenda, promotes and encourages waste

minimisation through reducing, reusing and recycling, and increasing the use of alternative fuels in the Council fleet. It also works in partnership with the community to make Renfrewshire a cleaner place to live, visit or do business.

Working together to improve outcomes – the service is committed to the delivery of workforce integration and make better use of the Council's assets.

- 4. **Legal** None.
- 5. **Property/Assets** None.
- 6. **Information Technology** The Service Improvement Plan supports the implementation of the Enterprise Resource Planning System.
- 7. Equality & Human Rights The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website. The Service Improvement Plan also links with the Council's Equality Outcomes and Mainstreaming Equality Report and includes actions to ensure the Service contributes positively to reducing inequality.
- 8. **Health & Safety** The Service Improvement Plan supports Environment & Infrastructure's commitment to ensuring effective Health & Safety management.
- 9. **Procurement** None.
- 10. **Risk** The Service Improvement Plan supports the overarching management of risk within Renfrewshire Council and aligns closely with the Environment & Infrastructure Risk Register.
- 11. **Privacy Impact** None.
- 12. **CoSLA Policy Position** Not applicable
- 13. **Climate Risk** The performance outlined within the report will continue to contribute to positive climate change.

List of Background Papers: None

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Appendix 1

Environment & Infrastructure Service Improvement Plan 2018-2021 Mid-Year Monitoring Report



	I Plan Strategic Outcome 1: bing our place, our economy	Priority Actions			
Code	Action	Status	Progress	Due Date	Update
01	Deliver the 2019/20 roads and footways capital investment programme - £8.089 million		60%	31-Mar-2020	The roads capital investment for 2019/20, approved by Council on 28 Feb 2019, is delivering a capital investment programme of £8.089m in Renfrewshire's roads, pavements, paths and cycle tracks. The programme commenced in Apr 2019 with the resurfacing of 66 carriageways and 26 footways completed. In addition, 19 carriageways have been surface dressed, 8 have been micro-surfaced & 12 have been pre-patched in advance of next year's surface dressing programme. The investment programme over the last three years has had a positive impact on the overall condition of Renfrewshire's roads. This is reflected in the improving position of the LGBF road condition indicators.

	l Plan Strategic Outcome 1: oing our place, our economy a	nd our fu	ture		Priority Actions
Code	Action	Status	Progress	Due Date	Update
02	Continue to invest in infrastructure to support growth – from road and rail links to bridges, cycle and pedestrian routes (Council Plan Action)		20%	31-Mar-2022	In the last six months a series of public transport enhancements have been added to the existing provision. This has included real time passenger information displays along Renfrew Road, as well as in Glasgow Road and Paisley town centre.
					New traffic signals have been introduced at the entrance to the Walneuk retail development.
					A footbridge across the White Cart is being refurbished and reopened for pedestrian and cycle traffic as part of the Paisley to Renfrew cycle way
					Officers continue to assess roads construction consent applications from developers for new roads to be added to the public road network, particularly in Bishopton, Hawkhea and Dykebar.
03	Support the delivery of City Deal initiatives, combining roads and active travel projects into a coherent network for all road users		60%	31-Mar-2021	Support continues for the infrastructure associated with the City Deal investment projects. The service contributes to joint working, supporting the Glasgow City Region/City Deal and the £1.13bn Glasgow and Clyde Valley Infrastructure Fund, in particular the roads, transportation & cycling aspects of the Renfrewshire projects.
04	Lead on the works to improve the transport infrastructure in Paisley Town Centre		50%	31-Mar-2021	Public realm works are being led by the Cultural Infrastructure team with Environment & Infrastructure leading on the traffic and transportation improvements. A public consultation exercise was carried out which outlined broad support for the key interventions identified. The

	I Plan Strategic Outcome 1: ping our place, our economy a	Priority Actions			
Code	Action	Status	Progress	Due Date	Update
					consultation feedback will form a key part of the design stages going forward. This will be subject to further consultation prior to agreement on a final design. We intend to appoint a design consultant in January 2020 with further consultation in early Spring.
05	Support economic regeneration and job creation through the regeneration and revitalisation of town centres and the creation of a town centres action plan		50%	31-Mar-2021	The Service has played a key role in the submission of a successful funding bid to the Scottish Governments Town Centre Regeneration Fund with the associated works due to take place within Renfrew and Johnstone Town Centres.
06	Deliver an increase in cycling infrastructure across Renfrewshire		50%	31-Mar-2020	Progress continues to be made on the expansion of the cycle network in partnership with the cycling charity, Sustrans. Design work is being undertaken on the Paisley to Renfrew route and the Renfrew to Glasgow boundary route.
07	Implement the transfer of the Council's traffic light infrastructure from analogue to digital		40%	30 -June 2022	A tender process for the provision of a hosted Urban Traffic Control (UTC) and communications system was awarded in late September 2019. The analogue BT communications lines will be replaced with 4G mobile technology before BT's planned removal of the lines in March 2020.

	Council Plan Strategic Outcome 1: Reshaping our place, our economy and our future							Performance Indicators					
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance	
			Trend	Trend	Value	Target	Value	Target	Value	Value	Target		
01	(Maintenance) Carriageway Condition: % of road network considered for treatment (i) A Class Roads (LGBF Indicator)				23.8%	25%	19.9%	25%		easured for uarters	25%	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improvement Service on an annual basis as part of the LGBF. The first draft of the 2018/19 performance data will not be available until December 2019. The figure provided in the table is provisional data taken from SCOTS.	
	(Maintenance) Carriageway Condition: % of road network considered for treatment (ii) B Class Roads (LGBF Indicator)				25.9%	25.0%	24.1%	25.0%		easured for uarters	25.0%	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improvemen Service on an annual basis as part of the LGBF. The first draft of the 2018/19 performance data will not be available until December 2019. The figure provided in the table is provisional data taken from SCOTS.	

Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
		Status	Trend	Trend	Value	Target	Value	Target	Value	Value	Target	
	(Maintenance) Carriageway Condition: % of road network considered for treatment (iii) C Class Roads (LGBF Indicator)				37.5%	35.0%	35.4%	35.0%		easured for uarters	35.0%	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improvement Service on an annual basis as part of the LGBF. The first draft of the 2018/19 performance data will not be available until December 2019. The figure provided in the table is provisional data taken from SCOTS.
	(Maintenance) Carriageway Condition: % of road network considered for treatment (iv) Unclassified Roads (LGBF Indicator)		•		35.1%	36.0%	35.4%	36.0%		easured for uarters	36.0%	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improvement Service on an annual basis as part of the LGBF. The first draft of the 2018/19 performance data will not be available until December 2019. The figure provided in the table is provisional data taken from SCOTS.

Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
	mulatio.		Trend	Trend	Value	Target	Value	Target	Value	Value	Target	-
	(Maintenance) Carriageway Condition: % of road network considered for treatment (v) Overall		•	•	33.9%	35%	32.8%	35%		easured for uarters	35%	Local Government Benchmarking Framework (LGBF) Indicator The figure provided in the table is provisional data taken from SCOTS. Performance has improved from 33.9% in 2017/18 to 32.8% in 2018/19 and has exceeded the 2018/19 target of 35%.
	% of pothole repairs completed within timescales				56%	68%	50%	75%	76%	Not yet available		In the first quarter of 2019/20 76% of pothol repairs were completed within timescales. This was an improvement on the performance at the same period in 2018/19 when 47% of potholes were completed within timescale. 3,850 potholes have been filled during quarter 1 of 2019/20. The process for reporting and repairing potholes has been streamlined with mobile technology having been rolled out recently.

	ncil Plan Stra haping our pl			l our f		Performance Indicators						
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
			Trend	Trend	Value	Target	Value	Target	Value	Value	Target	_
07	% of Statutory category A road inspections completed on target		-	-	100%	100%	95%	100%		easured for uarters	95%	was 95%. These inspections are carried out on 'live sites' which are utility works actually in progress. On one site, as a result of a major utility carrying out work, it was not possible to undertake the inspection. In 2018/19 the statutory road inspections were achieved for both category B & category C. The annual performance for these indicators was 100%.
08	% of Statutory category B road inspections completed on target	Ø		-	95%	100%	100%	100%		easured for uarters		
09	% of Statutory category C road inspections completed on target		-	•	98%	100%	100%	100%		easured for uarters		

	l Plan Strategic Outcome 3: g inequality, ensuring opportu	Priority Actions				
Code	Action	Status	Progress	Due Date	Update	
01	Develop and deliver a Respectful Funeral Service		100%	31-Dec-2019	The Renfrewshire Respectful Funeral Service was officially launched on 14th August 2019. Seven local funeral directors have signed up and are offering the service. This will ensure that the residents of Renfrewshire have access to a cost effective, respectful funeral service.	
02	Promote equality and diversity through all services		100%	31-Mar-2021	Service planning and delivery continue to support all Renfrewshire's residents.	
03	Provide employment and training opportunities for identified groups of young people in Renfrewshire		50%	31-Mar-2020	Fleet Solutions and Social Transport have been working in partnership with the Council's Economic Development Team and Project SEARCH and have identified the need for 2 Modern apprentices. These roles will be filled in the upcoming months.	

	ouncil Plan Strategic Outcome 3: ackling inequality, ensuring opportunities for all									Performance Indicators				
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance		
	indicator	Status	Trend	Trend	Value	Target	Value	Target	Value	Value	Target	_		
	Respectful funeral service – Value of savings achieved by Renfrewshire residents	-	-	-	ľ	New PI fro	m 2019/20			easured fo uarters	r	This is a new PI. Baseline data will be captured in 2019/20 with targets being set thereafter.		

	l Plan Strategic Outcome 4: g a sustainable Renfrewshire f	or all to er	njoy	Pr	iority Actions
Code	Action	Status	Progress	Due Date	Update
01	Deliver a programme of enhanced operational environmental and community support activities for environment and place		50%	31-Mar-2023	Through the additional Environment & Place funding, work continues to go from strength to strength. Community Groups continue to grow with litterpicks being undertaken on a weekly basis by many groups. We also have 6 dedicated Community litter pickers servicing our communities. The caddies with environmental equipment have been a success and passed to communities throughout Renfrewshire. We have recently appointed a Vegetation and Roads asset officer who has commenced work to identify and programme works to start addressing broken and obsolete signage. These works will be carried out over the winter months. In 2019/20, in the first 6 months we have cleaned in excess of 11,000 gullies. Every primary school child in Renfrewshire has now received a copy of The Clumps' Big Mess
					(over 14,000 copies), a book designed and targeted at school children to understand the damage of littering.
					The Spotless September challenge was launched again with many community groups taking part and an appreciation event for all communities were

	I Plan Strategic Outcome 4: g a sustainable Renfrewshire fo	or all to er	njoy	Pr	Priority Actions				
Code	Action	Status	Progress	Due Date	Update				
					held in October 2019. StreetScene continue to deploy crews to remove all the litter and waste which communities lift, fully supporting and working in partnership to deliver lasting change in our communities.				
02	Develop action plans to address flooding risk in Renfrewshire		50%	31-Mar-2021	Through the Flood Risk Management (Scotland) Act 2009 (Cycle 2, 22.06.16 – 22.06.22) collaboration continues with SEPA, Scottish Water, the national parks authority and neighbouring councils to identify the most sustainable combination of measures to reduce overall flood risk to the community, the environment, cultural heritage and the economy.				
03	Work to meet the challenging targets set out in our carbon management plan – through our council fleet, street lighting, public realm and floodlight strategy (Council Plan Action)		60%	31-Mar-2022	The Council fleet had 70 Electric Vehicles at the end of September. This equates to 17% of the total fleet. Thirty Renault Zoe electric vehicles have been deployed in the Sustainable Travel Plan Pool Fleet replacing fossil fuel cars with zero emission vehicles. An additional 18 electric vehicles were delivered during October increasing the total number of electric vehicles to 88 which is 20.7% of the total fleet.				

	l Plan Strategic Outcome 4: g a sustainable Renfrewshire fo	or all to er	njoy	Priority Actions				
Code	Action	Status	Progress	Due Date	Update			
04	Ensure a residual waste treatment and disposal facility is fully operational by end of 2019 as part of the Clyde Valley Waste Management solution to ensure that all waste collected by authorities is diverted from landfill (Council Plan Action)		97%	31-Dec-2019	The Council, in collaboration with four other councils, has invested in an energy from waste plant at Dunbar at a cost of £177 million with a total contract value of £700m over the 25 year period. The primary residual waste treatment facility at Bargeddie commenced commissioning in mid-August. Residual waste from Renfrewshire; together with other partner council's residual waste is now being put through the facility which recovers metals and plastics, before being transferred to Dunbar for Energy Recovery. The facility is on schedule to start on 1st Decembe 2019. This will enable the Council to meet its landfill diversion targets.			
05	Deliver the requirements of the Scottish Household recycling charter and related service changes (Council Plan Action)		85%	31-Mar-2021	Phase 2 of the waste service change (Park Mains, North Barr, Bargarran and Rashielee areas of Erskine) was successfully rolled out during August 2019.			
06	Develop and implement a long term sustainable leachate and surface water management plan for Linwood Moss		80%	31-Mar-2020	A closure, restoration and aftercare Plan is being finalised. This will be submitted to the Scottish Environment Protection Agency (SEPA) in December this year for their review.			

	Council Plan Strategic Outcome 4: Creating a sustainable Renfrewshire for all to enjoy								Performance Indicators						
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance			
	indicator	Status	Trend	Trend	Value	Target	Value	Target	Value	Value	Target	-			
	Street Cleanliness Score - % of areas assessed as clean (Council Plan Indicator)		•		90.5%	90%	91.9%	90%		easured for uarters	90%	The percentage of Renfrewshire's street assessed as clean was 91.9% for 2018/19. This is an improvement of 1.4% on the previous year's performance. The cleanliness score is based on 3 sample surveys carried out throughout the year by both the Council and Keep Scotland Beautifu (KSB). This score represents the percentage of areas assessed as acceptably clean (categories A and B) using KSB's Local Environmental Audit and Management Syste (LEAMS) methodology.			

	Council Plan Strategic Outcome 4: Creating a sustainable Renfrewshire for all to enjoy									Performance Indicators					
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance			
			Trend	Trend	Value	Target	Value	Target	Value	Value	Target	-			
02	Amount of CO ₂ emitted by the public vehicle fleet (Council Plan Indicator)		•	•	3,652	3,060	3,836	2,840		easured for uarters	2,730	This is an annual indicator and the 2019/20 performance will be reported to this Board as part of the SIP out-turn report in May 2020.			
	Tian indicatory											Over the last 18 months, the Council has introduced a Sustainable Travel Scheme, where Council officers undertaking Council business, rather than use their own vehicles are asked to consider the scheme hierarchy, i.e. can they use another form of public transport or one of the Council's pool bikes to undertake their journey before considering the car. The scheme is proving successful and has reduced the business miles travelled by car by over 20% since its introduction.			
												The majority of the pool vehicles are now electric and therefore reducing the overall amount of petrol/diesel fuel consumed. It is expected that the Sustainable Travel Scheme will have a positive impact on this indicator during 2019/20.			

Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
	uioutoi	Ciuiuo	Trend	Trend	Value	Target	Value	Target	Value	Value	Target	
03	% of the vehicle fleet which uses alternative fuels, such as electricity (Council Plan Indicator)		•		7.6%	7%	9.8%	9%	12%	16.5%	11%	The percentage of the vehicle fleet which use alternative fuel such as electricity was 16.5% at the end of quarter 2 in 2019/20. This is up from 9.8%% in 2018/19. This figure is based on a total of 70 electric vehicles. Additional electric vehicles were added to the fleet in October resulting in 20.7% now using alternative fuel.
04	Reduce the amount of CO ₂ emitted from public space lighting (Council Plan Indicator)	Ø			2,163	3,200	1,679	1,750		easured for uarters	1,700	There has been a significant reduction in CO ₂ emissions from public space lighting due to the implementation of the LED replacement programme. This figure shows a significant improvement in 2018/19 compared to previous years. There was a 22% reduction in CO ₂ between 2017/18 and 2018/19.

	uncil Plan Stra shaping our pl				d our f		Priority Actions					
Code	Performance Indicator	Current Status	Short Tern Trend	Term	2017		2018	•	Q1 2019	Q2 2019	2019	Explanation of Performance
				Trend	Value	Target	Value	Target	Value	Value	Target	- '
05	% of Household Waste Recycled (Calendar year data) (LGBF Indicator)	②	•	•	47.8%	50%	49.2%	50%	44.1%	58.9%	54%	This data relates to the first two quarters in the calendar year 2019, January to June. It is an estimate which is not yet verified by SEPA. The cumulative recycling rate for the first 2 quarters was estimated to be 52.3%.
												This is an improvement on the performance over the first 2 quarters of 2018 when recyclin rate was 47.9%.
06	% of Household waste collected which is landfilled (Calendar year data)		•	•	28.3%	34%	20.3%	33%		asured for arters	16%	The % of waste going to landfill has decreased by 8% due to the diversion of waste to landfill from our residual waste contractor.

	I Plan Strategic Outcome 5: g together to improve outcome	S	Priority Actions							
Code	Action	Status	Progress	Due Date	Update					
01	Provide our employees with the appropriate support to manage their attendance		75%	31-Mar-2022	Environment & Infrastructure Services and officers from HR & Organisational Development meet every 2 weeks to monitor and support the progress of employees through the Council's Supporting Attendance process to ensure they are provided with the appropriate support required to return to work.					
02	Implement the Council's new Organisational Development Strategy		50%	31-Mar-2021	Environment & Infrastructure has implemented a Workforce Planning Action Group to take forward the key priorities of the Organisational Development & Workforce Planning Strategies. Each of the four workstreams has a lead officer. The key workstreams are Absence, Overtime, Training and Development and Recruitment.					
03	A strategic planning approach to future skills and service requirements will be implemented		50%	31-Mar-2021	A key priority of the Workforce Planning Action Plan is the training and development of employees. Dedicated resource has been provided to review the current arrangements for training and development of employees across the service to ensure our workforce has the skills and resilience required both for current service provision and in the future.					

	I Plan Strategic Outcome 5: g together to improve outcome	es	Priority Actions							
Code	Action	Status	Progress	Due Date	Update					
04	Active participation in Council's Transformational Programme		50%	31-Mar-2020	The service continues to engage with existing service reviews within the Better Council Change Programme and will be involved in the implementation of the Right for Renfrewshire programme.					
05	Better use of data and technology to improve services performance and delivery		50%	31-Mar-2020	The service has developed apps to support officers in delivering frontline operational requirements. The service has implemented an online process for special uplifts provided through the Council's customer account portal, "MyAccount". A new Gully App has also been developed to support gully maintenance.					
					A new approach to how management information is used to support service improvement is being rolled out across each service area.					
06	Deliver agreed operational efficiencies through fleet utilisation and rationalisation (Council Plan Action)		50%	31-Mar-2020	Fleet Services and Social Transport continues to support the vital modes of transport across Council services. Fleet services has explored funding options for electric, hydrogen and hybrid vehicle options as well as working closely with Transport Scotland, Energy Savings Trust and Scottish Power Energy Network. Social Transport has undertaken a review of its service routing to identify additional areas of improvement and efficiencies within the service. Engagement sessions have taken place with services across the Council to better understand and improve the service provided.					

	l Plan Strategic Outcome 5: g together to improve outcom	ies	Priority Actions							
Code	Action	Status	Progress	Due Date	Update					
07	Deliver improvements in the Council's Cemeteries estate		75%	31-Mar-2023	Works commenced in Hawkhead Cemetery on 15 July 2019, the works are being carried out in two phases with the first phase due for completion on 22 September 2019. The second phase commenced on 23rd September 2019 with an estimated completion date of 29 November 2019. The main works relate to the installation of new drainage to address the problem of flooding. The works also include resurfacing of the internal roads and the installation of kerbing. Works in Bishopton, Abbey, Houston, Lochwinnoch and Broomward are now complete. Works to all cemeteries will be completed by the end of the financial year.					
08	Support the Council to implement the Business World system		100%	31-Mar-2020	Environment & Infrastructure continue to participate in user briefing sessions and staff training to support the implementation of Business World.					
09	Develop a strategic approach to asset management		50%	31-Mar-2020	The service is reviewing the systems used to record all asset management information with a view to reducing the number of systems in place and avoid duplication.					
10	Ensure robust and up to date business continuity arrangements are in place		100%	31-Mar-2020	Environment and Infrastructure Business Continuity Plan was updated in May 2019. The service's Resilience Management Team hold regularly meetings to review upcoming events, lessons learned from recent incidents or business continuity exercises					

	Plan Strategic Outcome 5: g together to improve outco			Priority Actions					
Code	Action	Status	Progress	Due Date	Update				
11	Review and maintain continuous improvement frameworks		50%	31-Mar-2020	Environment and Infrastructure continue to demonstrate compliance with ISO9001 for quality management systems. The Facilities Management Catering Service in Secondary Schools and Council run Care Homes operate to ISO22000 for Food Safety Management Systems, providing confidence in the food produced within the kitchens and served to customers. In addition, Environment & Infrastructure, successfully contribute to the Corporate Occupational Health and Safety accreditation, OHSAS18001, a commitment to				

Council Plan Strategic Outcome 5: **Performance Indicators** Working together to improve outcomes 2018/19 Q2 Code Performance Current Short 2017/18 Q1 2019/20 **Explanation of Performance** Long Indicator **Status** Term Term **Trend Trend** Value **Target Value Target** Value Value Target 3.22 3.29 Average number of New 13.88 10.74 The cumulative absence performance for New 13.7 work days lost 18/19 18/19 the first two quarters of 2019/20 was 6.61 through sickness days lost per FTE employee and was absence per slightly above the 6 month target of 6.50. employee (FTE) A working group has been set up to (cumulative) ensure that the department is monitoring the progress of employees through the absence management process and ensuring they are provided with support required to return to work. 02 % of members New performance indicator 2019/20 89% 89% Environment & Infrastructure received 100% 3,226 members enquiries in the first two enquiries completed quarters of 2019/20, of which 2,871 (89%) within timescale by were responded to within timescale. This Environment & is an improvement on the performance for Infrastructure the same period in 2018/19 when there were 2,454 members enquiries, of which 1,667 (67.9%) were responded to within timescale. 03 % of FOI requests 99% 100% 97% 100% 92% 97% 100% Environment & Infrastructure dealt with 212 Freedom of Information requests in in completed within the first two quarters of 2019/20, of which

Council Plan Strategic Outcome 5: Working together to improve outcomes Performance												Indicators
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
			Trend	Trend	Value	Target	Value	Target	Value	Value	Target	-
	timescale by Environment & Infrastructure											201 (95%) were responded to within timescale. 75 of these requests were cros departmental and 137 were departmental.
04	% of front line resolutions dealt with within timescale by Environment &		•	•	85%	100%	75%	100%	66%	58%	100%	Environment & Infrastructure received 3,122 front line resolutions in the first two quarters of 2019/20, of which 1,919 (61%) were responded to within timescale
	Infrastructure											In the same period the service dealt with 253 complaint investigations 203 (80%) of
05	% of complaint investigations completed within timescale by Environment & Infrastructure				72%	100%	69%	100%	67%	90%	100%	which were dealt with within the agreed timescale.
06	% of bins uplifted first time		-		New perfo	rmance in	dicator 2019	9/20	99.76%	99.82%	6 99.95%	The percentage of bins uplifted first time in the first two quarters was 99.8%. 7,842 were missed from the total of 3,749,750 due to be uplifted.
07	Cost of Maintenance per Kilometre of		-	-	£18,578	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator
	roads (LGBF Indicator)											This data is published by the Improvemen Service on an annual basis as part of the

	Council Plan Strategic Outcome 5: Working together to improve outcomes											e Indicators
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
			Trend	Trend	Value	Target	Value	Target	Value	Value	Target	_
		·-		.		<u>.</u>					<u>.</u>	LGBF.
												The first draft of the 2018/19 performance data will not be available until December 2019. A final release will be published in late February 2020 and will be reported to the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.
	% of adults satisfied with parks and open spaces (LGBF Indicator)		-	•	84%	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improvement Service on an annual basis as part of the LGBF.
												The first draft of the 2018/19 performance data will not be available until December 2019. A final release will be published in late February 2020 and will be reported to the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.
09	Cost of parks and open spaces per 1,000 of the		-	-	£21,450	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator
	population (LGBF											This data is published by the Improvemen Service on an annual basis as part of the

Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
	muicator	Status	Trend	Trend	Value	Target	Value	Target	Value	Value	Target	-
	Indicator)						-		_			LGBF.
												The first draft of the 2018/19 performance data will not be available until December 2019. A final release will be published in late February 2020 and will be reported to the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.
	% of adults satisfied with refuse collection (LGBF Indicator)		-	•	84.33%	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improveme Service on an annual basis as part of the LGBF.
												The first draft of the 2018/19 performance data will not be available until December 2019. A final release will be published in late February 2020 and will be reported to the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.
	Net cost of waste collection per premise		-	-	£52.86	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator
	(LGBF Indicator)											This data is published by the Improveme Service on an annual basis as part of the

	incil Plan Stra king together				3					Perfc	rmance	e Indicators
Code	Performance Indicator	Current Status	Short Term	Long Term	2017/18		2018/19		Q1	Q2	2019/20	Explanation of Performance
			Trend	Trend	Value	Target	Value	Target	Value	Value	Target	_
			-				.			•	.	LGBF.
												The first draft of the 2018/19 performance data will not be available until December 2019. A final release will be published in late February 2020 and will be reported to the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.
12	Net cost of waste disposal per premise (LGBF Indicator)		-	-	£114.79	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improvement Service on an annual basis as part of the LGBF.
												The first draft of the 2018/19 performance data will not be available until December 2019. A final release will be published in late February 2020 and will be reported to the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.
13	% of adults satisfied with street cleaning	<u>~</u>	-	-	61.33%	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator
	(LGBF Indicator)											This data is published by the Improvemer Service on an annual basis as part of the

Code	Performance Indicator	Current Status	Short Term Trend	Long Term Trend	2017/18 2018/19			Q1	Q2	2019/20	Explanation of Performance	
					Value	Target	Value	Target	Value	Value	Target	_
		<u> </u>		<u> </u>			<u> </u>				<u> </u>	LGBF.
												The first draft of the 2018/19 performance data will not be available until December 2019. A final release will be published in late February 2020 and will be reported to the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.
14	Net cost of street cleaning per 1,000 of the population (LGBF Indicator)	2	-	-	£6,181	n/a	Not yet available	n/a		easured for uarters	n/a	Local Government Benchmarking Framework (LGBF) Indicator This data is published by the Improveme Service on an annual basis as part of the LGBF.
												The first draft of the 2018/19 performant data will not be available until December 2019. A final release will be published in late February 2020 and will be reported the Audit, Risk and Scrutiny Board in March 2020 as soon as it is available.



To: Infrastructure, Land and Environment Policy Board

On: 6 November 2019

Report by: Director of Communities, Housing and Planning Services

Heading: Communities, Housing and Planning Services - Service

Improvement Plan 2019/20 to 2021/22: Mid-Year Monitoring

Report

1. SUMMARY

- 1.1 The Communities, Housing and Planning Services Improvement Plan 2019/20 to 2021/22 was approved by the Communities, Housing and Planning Policy Board in March 2018. It was also presented to the Infrastructure, Land and Environment Policy Board to approve elements covered within this Board's remit. The plan set out the priorities for the development of the service over a three year period and detailed the actions contributing to the priorities of both the Council and the Community Planning Partnership. It also highlighted the actions which will ensure continuous improvement across the service and performance indicators which ensure progress can be measured.
- 1.2 This report contains details of Communities, Housing and Planning Services' performance over the period 1 April 2019 to 30 September 2019. The main purpose of the report is to provide:
 - Details of the key achievements of the service
 - A progress update on implementing the action plan
 - Details of how the work of the service contributes to the priorities set out in the Council Plan
 - An assessment of performance in relation to the service scorecard of core performance indicators
 - An overview of priorities for the service over the next six months
- 1.3 Over the past six months, our staff have helped deliver an wide range of projects and activities to support and improve outcomes for the residents, communities and businesses across Renfrewshire. Below are some of the key achievements during 2019/20 to date:

Cultural regeneration

- We continue to drive forward Paisley's far reach and grounding breaking cultural regeneration plans, moving forward from Bid Legacy to Future Paisley. The six step changes agreed by the Future Paisley Partnership Board continue to underpin the approach and demonstrates the collective commitment to harnessing the power of culture to lead as well as support positive social, economic and physical change. In March, the new research centre with the University of the West of Scotland (UWS), the Centre for Culture, Sport and Events (CCSE) was launched. The CCSE will establish itself as a centre of excellence for research and evaluation for a wide range of policy areas including cultural regeneration.
- Partnerships, developing networks and building cross sector alliances continue to be a focus. Projects include: developing an approach to the masterplan for the Ferguslie Park regeneration which places the creative potential and cultural assets of the area as a fundamental part of the future vision for the area; further developing the partnership between Glasgow School of Art and Castlehead High School, and working with National Theatre of Scotland and the social work and criminal justice teams to explore the potential of a long term partnership.
- The Culture, Art and Social Care Network is increasingly active, meets regularly and members are also operating to position the work within a national policy context. A core part of the approach is the GP Community Connectors that aims to work out how people can better access cultural services. Cultural Services are being encouraged to consider what can be offered to Community Connectors for cultural referral and to collectively create a database of local opportunities. The network is strategically allocating its funds to co-produced programmes between arts, health and voluntary sector delivering to the Future Paisley step changes.
- We have also continued to support the talented individuals and groups we have across Renfrewshire to develop new cultural projects through the Cultural Organisations Development Fund (CODF) and the Culture, Heritage and Events Fund (CHEF). This includes £94,732 awarded from the CHEF to 14 projects in September 2019 and the total amount awarded to our communities by these two funds stands at over £1.44 million.

Housing & Planning

We are well on our way to deliver our ambitious commitment to build 1,000 affordable new homes for the people of Renfrewshire over the five years up to 2021. During the current year a total of 372 new affordable homes are due to be completed, including new council homes at Johnstone Castle, and Dargavel Village, Bishopton, and there are plans for 101 new council homes at Ferguslie Park.

- House completions in Renfrewshire at 783 are at the highest level in over 20 years which is down to good partnership working between various services in the Council as well as positive working relationships with Registered Social Landlords and other sectors within the house building industry.
- The Proposed Renfrewshire Local Development Plan was approved by the Communities, Housing and Planning Policy Board in March 2019. A 12week consultation on the Proposed Plan ended on 10 June 2019 and 1,487 representations were submitted. A summary of the consultations received was presented to the Communities, Housing and Planning Policy Board in August 2019.
- The Local Development Plan provides the framework for development in Renfrewshire and the work of the planning team is crucial to the delivery of wider priorities including City Deal projects, such as the Advanced Manufacturing Innovation District, and the new Clyde Crossing and associated development in and around Renfrew. The Planning Team were awarded the RTPI UK Planning Excellence Award 2019 for Large Scale Development in recognition of the success of the Dargavel Village development.
- Our draft Strategic Housing Investment Plan has been developed after discussions with developing Housing Associations in Renfrewshire for the five-year period 2020/21 to 2024/25, and was approved for consultation at the August 2019 board. Consultation took place up to 21 September 2019 and following this, a finalised plan will be presented to this Policy Board for approval in October 2019, prior to submission to the Scottish Government.
- In partnership with four of our local Registered Social Landlords, on the 1st of May 2019 we implemented the new Common Housing Allocation Policy. The policy has been developed with a clear focus on meeting housing needs and introduces a common approach to how we allocate homes that are available to let.
- We have a strong track record in securing funding to improve housing standards across all tenures and help tackle Fuel Poverty. To date, we have managed over £14M of Scottish Government funding, which has led to improvement work to almost 6,000 homes throughout Renfrewshire. The allocation of £1,455,530 for 2019/20 will, as in previous years, support projects focussed on mixed tenure blocks to help social landlords in meeting the requirements of the Energy Efficiency Standard for Social Housing (EESSH).
- Along with our partners, we presented our Rapid Rehousing Transition Plan to the Scottish Government which detailed how we will improve outcomes for homeless applicants in Renfrewshire. We have recently been allocated £186,000 from the Scottish Government for 2019/20.

Communities & Public Protection

- Phase 2 of the Renfrewshire Community Safety Hub has been completed with the Renfrewshire Wardens fully integrated into the Hub, and being based at the Hub, this has significantly improving partnership working. The Briefcam technology within the CCTV operations room is now completely operational to allow quicker analysis of CCTV footage.
- Street Stuff is now celebrating its 10th year. So far during 2019/20 we have seen 10,720 young people attend which includes 2,878 benefitting from provision of a healthy meal.
- Your Home, Your Street, Our Community campaign is striving to make Renfrewshire a safer, more attractive place to visit, live and work. This is a partnership approach led by Police Scotland, supported by Renfrewshire Council and other partners which tackles local issues that matter to residents. Four areas, Ferguslie, Gallowhill, Erskine and Shortroods have been visited so far with encouraging results showing a positive benefit for the community.
- Team Up 2 Clean Up— Community clean ups have increased by 474% and The Big Spring Clean in April 2019 saw more than 1,750 volunteers take part in 103 events across the area, with more than 1,850 bags of rubbish cleared from the streets. The recent Spotless September campaign saw every town and village in Renfrewshire challenged to host a clean-up in their area, whether that was a lone litter pick for example or every class in a school taking part.
- We also commissioned a short story, "The Clumps' Big Mess" by award-winning author and former Renfrewshire pupil, Ross MacKenzie. This book was issued to all Renfrewshire primary and additional support needs school pupils more than 14,000 children and the launch of this story had a media reach of over 4.5M hits.
- Community caddies were developed in April 2019 after many requests for equipment to allow communities to improve the appearance of their neighbourhoods beyond clean ups. The caddies include spades, forks and edgers for gardening work, pooper scoopers, signage to deter dog fouling and power tools.
- We continue to work with communities to enhance capacity building and resilience. We liaise closely with colleagues in the Chief Executive's Service who are leading on the Community Empowerment Fund to ensure communities are consistently supported. Funding of over £200k has been provided to communities through the Greenspaces, Parks & Play Areas and Village Investment Fund to assist them in developing their community. Discussions are currently on-going with other groups to facilitate funding applications.

 Renfrewshire Youth Voice (RYV), supported through Youth Services have been central to the review of our Local Area Committees and on how local decision-making structures should welcome and sustain youth representation. RYV is working with the Council to engage in a participatory budgetary exercise to distribute a newly created £150,000 Local Youth Challenge fund in support of youth action projects.

2. RECOMMENDATIONS

- 2.1 The Infrastructure, Land and Environment Policy Board is asked to note:
 - i. the content of this report;
 - ii. the progress that has been made on service performance;
 - iii. the progress made on actions and performance in the action plan;
 - iv. that an out-turn report will be provided to this Board in Spring 2020; and
 - v. that this report will also be provided to the Communities, Housing and Planning Policy Board for the elements covered within that Board's remit.

3. BACKGROUND

- 3.1 The Service Improvement Plan is a comprehensive statement of the outcomes the service aims to deliver and the actions it will take to achieve these. It fits within the wider planning framework of the Council by taking account of Community Planning themes and Council priorities. It enables elected members to have oversight of developments within the service and to consider and develop policy options which reflect customer need and resource availability.
- 3.2 The Service Improvement Plan also provides a mechanism by which elected members can evaluate the performance of the service. The appendix to the plan contains an action plan and performance indicators against which progress can be measured. This mid-year monitoring report provides an update on progress against the 2019-20 plan.
- 3.3 Many actions relate to longer term projects and therefore the progress indicates the progress made to date against 2019/20's expected outcomes, not whether the project itself is complete. Essentially this shows whether the service achieved what it expected to in 2019/20 and gives an explanation and update on progress over the first half of the year.

- 3.4 Service improvement plans are aligned to reflect the Council Plan's five priority themes:
 - Priority 1: Reshaping our place, our economy and our future
 Priority 2: Building strong, safe and resilient communities
 Priority 3: Tackling inequality, ensuring opportunities for all
 Priority 4: Creating a sustainable Renfrewshire for all to enjoy
 - Priority 5: Working together to improve outcomes
- 3.5 Section 5 of this report provides an overview of performance with actions to be taken to address areas where performance is below target. Further detail is provided in the action plan and performance scorecard which forms appendix 1.
- 3.6 An out-turn report will be brought before Board in mid-2020.

4. SERVICE UPDATE

- 4.1 Communities, Housing and Planning Services provides the planning, housing, community learning and development and community safety and public protection functions of the Council. This includes helping to deliver sustainable physical regeneration in Renfrewshire, managing the Council's stock of approximately 12,000 houses, providing housing advice and assistance to vulnerable people, and through our statutory enforcement role safeguarding public health, the protection of the environment, consumers, workers and local communities. The service also includes Community Learning and Development who work to build capacity in individuals, families, groups and communities. Communities, Housing and Planning Services is also responsible for overseeing the delivery of the Bid Legacy programme and contributing to the Council's new approach to community empowerment.
- 4.2 These services are delivered by approximately 450 employees employed on a full-time or part-time basis, with a gross expenditure budget of £18.5 million for general fund activities and just over £50 million budget for the Housing Revenue Account which is ring fenced for the provision of social housing.
- 4.3 On 18 September 2019 the Leadership Board approved the next phase of our ongoing change programme 'Right for Renfrewshire'. Work will now continue on reviewing groups of services that share similar processes and systems and contribute to shared outcomes to inform future designs. Right for Renfrewshire will deliver a leaner and more efficient organisation that is right for people and right for communities, where resource is focused on where it can make the biggest impact. It will also ensure communities are empowered to do more for themselves, provide greater collaboration with partners and give us the right culture to unlock and develop the skills and potential of our workforce.

- 4.4 The UK's exit from the European Union (Brexit) is also a consideration for the service, beyond the potential financial uncertainty, we also anticipate implications for a number of areas of our work which are governed by European legislative frameworks around our environmental, health, safety and technical policies and standards, for example, air quality, food regulation and product safety via Glasgow Airport. Work has been undertaken to ensure the Council will be as prepared as can be possible for Brexit when it occurs and Communities, Housing and Planning Services have been involved in these activities.
- 4.5 The people who work for Communities, Housing and Planning Services are responsible for the successful delivery of the aims and ambitions of the service and as such, employee involvement remains a priority. In terms of this Service Improvement Plan, we engaged with around half of our workforce to help shape its content. Our staff panel is now well established and comprises employees from each service area. Through their quarterly meetings Panel members are encouraged to highlight challenges and opportunities from their perspective as frontline staff. Within the last year each member of the Senior Management Team has attended a staff panel meeting, where they discussed their role and responsibilities and answered questions from the members.
- 4.6 Earlier in the summer, many of Communities, Housing and Planning Services staff took part in the Council's 'Our Values' staff survey and engagement sessions which were held in Paisley, Linwood and Johnstone. This important conversation engaged staff about their thoughts on working for Renfrewshire Council, defining our culture and identifying the values that are most important to the organisation. The next step is to translate these values into meaningful statements that will be shared across the Council.
- 4.7 Since the introduction of the Council's management development programmes, 33 members of staff in Communities, Housing and Planning Services have completed the ASPIRE course and 13 staff members have completed the Leaders of the Future course.
- 4.8 During the first quarter of 2019/20 the number of days lost per full time equivalent (FTE) employee within Communities, Housing and Planning Services due to sickness absence was 2.55. This figure was slightly higher than the overall Council target of 2.40 but was better than the average for the Council as a whole which was 2.97 days lost per FTE.

5 PROGRESS AGAINST SERVICE SCORECARD

5.1 Arrangements for performance reporting/monitoring/review

The service scorecard (attached as appendix 1) contains 36 indicators including the 5 CMT scorecard indicators for Communities, Housing and Planning. In terms of when data is available for these indicators, 12 are annual and 24 are quarterly. The scorecard is reported to the Communities, Housing and Planning Policy Board on a six-monthly basis, and within the service, to the SMT and 3rd Tier Managers on a quarterly basis to scrutinise performance.

5.2 Overview of performance (red/amber/green)

Of the 36 indicators, 2 are data only and have no target set. Of the indicators with targets, 25 are performing well, 5 require monitoring and 4 are below target.

5.3 Areas of strong performance

- 5.3.1 Private housing completions remain high with 783 private homes completed in 2018/19. Private sector completions have now reached a level that we have not seen in Renfrewshire in over 20 years. This is down to good partnership working between various services in the Council as well as positive working relationships across other sectors within the house building industry.
- 5.3.2 Air quality in Renfrewshire is closely monitored by the service and for the level of particulate matter which are 10 micro-meters or less in diameter (PM10) across Renfrewshire's 4 automatic monitoring sites it has shown a figure of 13.75 which is well within the nationally based target of 18. Paisley Air Quality Management Area (AQMA) has had no exceedances for 4 years therefore Communities, Housing and Planning Services will review the data in 2020 with a view to possibly revoking or amending the AQMA.
- 5.3.3 Renfrewshire Council's food hygiene information scheme continues to perform consistently well. At the end of the quarter there were 1,233 premises within the Food Hygiene Information Scheme, of which 98% have a Pass or Pass with Eatsafe. This is an excellent level of performance and represents the good working relationships between officers and business owners, with the team working proactively and adopting a risk-based approach to inspections.
- 5.3.4 The average length of time taken to complete a non-emergency repair (in days) has steadily improved from an already strong position of 7.1 days in 2017/18, to 6.9 days in 2018/19 to 6.8 days for the first quarter of this year. It represents consistent performance significantly within the target of 15 days.
- 5.3.5 Online engagements in local youth information platform There has been exceptionally strong performance, driven by MSYP election turnout where the number of votes recorded in Renfrewshire was the second highest of all local authorities. In addition, background online engagement is 50% greater than other local authorities with comparable youth population. The recent Participatory Budgeting exercise will further strengthen our performance in this area.

5.4 Areas requiring improvement and/or review

5.4.1 No. of opportunities for young people to achieve through accredited awards — As reported last year, the service area has undergone significant change over the past year and a review of the delivery, focus and capacity of the service area has begun and is being implemented. The service performance is recovering as expected in 2019/20 and the figure for quarter 1 of 2019/20 of 433 shows the service is back on track to meet the annual target.

- 5.4.2 Average time to relet properties in the last year Performance on this this indicator can appear to be adversely affected by letting properties that have been empty a long time. In quarter 1 there were 6 properties let that had been empty between 17 and 32 weeks. This has a negative impact on the average days to let but, positively, brings properties back into use. To put in context the effect such a low number of properties can have, if those 6 properties were removed from the overall numbers, the figure for Quarter 1 would stand at 37.2 days. The sign-up process has been reviewed to help reduce the number of days properties are considered empty and officers are working with colleagues from other local authorities to share good practice.
- 5.4.3 There are three indicators relating to Building Standards and all three are red for quarter 1 time to issue a building warrant or amendment to warrant from receipt of application; time to issue a first report, and time to issue a building warrant or amendment from receipt of satisfactory information. As part of our performance scrutiny, the quarter 1 figure was examined further, particularly as this measure calculates the combined response times of both the local authority verifier and the agent/architect. Investigation has shown that within that average 85 days in Q1, building warrants spent on average 48 days with Building Standards and 37 days with agents/architects.

Performance is also affected by external factors – economic activity has been more buoyant in 2019, particularly in terms of house building, the realisation of City Deal and the Council's own capital investment projects. This has led to an increased number and complexity of building warrant applications being received since 1st April 2019. Three staff members with a combined experience of 40 years have left in the past 12 months and posts requiring experienced building standards officers have been very difficult to fill. To address this – adjustments have been made to the structure of the Building Standards service and job roles have been revised to attract staff and two assistant building standards surveyor posts have recently been filled. It is expected that this will assist an improvement in performance over the coming months, and performance will continue to be closely monitored.

5.5 Changes to measures or targets since last report

One target has been changed following review:

- Number of incidents of anti-social behaviour reported to Renfrewshire Council Community Safety Service - After carrying out a review of previous years, we have adjusted the quarterly targets to take in to account seasonal fluctuations and warden working patterns. We have calculated the new targets on the basis of Q1 tending to have more incidents of anti-social behaviour reported than the rest of the year. This is improving the quality of our ongoing monitoring, however the overall target for the year has not been adjusted.
- 5.6 Development work continues to ensure all the activity of the service is captured in the scorecard and best reflects our vision and purpose of the service. A refreshed scorecard will be presented in the new service improvement plan for 2020/21.

6. WHAT WE WILL DO OVER THE NEXT SIX MONTHS

- 6.1 Following the Council's declaration of a climate emergency, we will support the Cross-Party Working Group on Climate Change, including the preparation of a progress report for elected members by the end of the financial year. We already deliver a number of programmes to help improve the energy efficiency of Renfrewshire homes, such as those highlighted in sections 6.2, 6.3 and 6.4 below.
- 6.2 By the end of March 2020 we will have delivered the £1,455,530 worth of improvements in the Home Energy Efficiency Programme for Scotland: Area Based Schemes (HEEPS:ABS). The key objectives are to address fuel poverty, reduce carbon emissions and demonstrate an appropriate strategic fit and approach to improving energy efficiency. The funding will be used for a range of external wall insulation programmes across Renfrewshire.
- 6.3 The Council has recently secured funding of £1.8M from The Department for Business, Energy and Industrial Strategy, which is the subject of a separate agenda item. 75 council properties will benefit from a retrofit salutation which will greatly improve energy efficiency and significantly reduce heating bills for the tenants.
- 6.4 The Council recently appointed a contractor to provide sensor equipment within our domestic properties and provide a local network that will allow the council to communicate with these sensors. The equipment will monitor the internal environmental conditions, including temperature, humidity and Co2 in order to provide data that identifies potential issues and or damage within our housing stock and proposes when to take appropriate action.
- As detailed in paragraph 4.3 above, all areas of Communities, Housing and Planning Services are in scope for the first tranche of the Right for Renfrewshire transformation programme, which is expected be completed in early 2020. We will be asking staff to help design future services based on their knowledge and experience.
- 6.6. It is anticipated that the Alcohol and Drugs commission will present its recommendations in early 2020 to Renfrewshire Community Planning Partnership. Communities, Housing and Planning Services will continue to support the work of the commission throughout this time.
- 6.7 Future Paisley continues to build on the collective ambition galvanised by the UK City of Culture bid. We continue to deliver the Future Paisley Action Plan including:
 - Establishing Future Paisley as a new, visible identity that acts as an emblem for Paisley's ambitions.

- Embarking on engagement programmes, hosting conversations across
 Paisley and Renfrewshire that build anticipation about current plans and
 inform future aspirations. This will include the development of a high
 profile town centre exhibition that positions Paisley's regeneration as
 nationally and internationally significant and that attracts visitors from
 near and far
- Developing a high-level evaluation framework for Future Paisley activity that demonstrates impact and reviews the step changes with the Centre for Culture, Sport & events, UWS and partners.
- Working to support the development of a community led vision for Ferguslie Park that brings the expertise and ideas of residents and communities to the fore and holistically and creatively considers the longterm potential of the area.
- Evaluating the impact of the Culture, Heritage and Events Fund and develop proposals for its future.
- Establishing Castlehead High School as a centre for creativity.
- Supporting the Culture, Arts and Social Care Network to embed culture across health and social care including social prescribing and art in hospitals.
- 6.8 The Proposed Local Development Plan is currently being prepared for submission to the Scottish Ministers for a detailed Examination of the Proposed Plan. Following the submission, the Ministers will appoint a Reporter to examine the Proposed Plan and the submitted representations. The Reporter will then make recommendations to the Council, which may or may not include modifications to the Proposed Plan. It is estimated that the Examination process could take 6-9 months.
- 6.9 The completion of 175 new council homes at Johnstone Castle and Dargavel village, and progressing the delivery of new affordable homes on vacant sites in Glenburn, Millarston and Ferguslie Park. The first tenants of the new Council housing in Johnstone Castle will receive their keys and move in to their new homes in December 2019.
- 6.10 It is expected that construction work will start on site in Spring 2020 of new council homes in the Tannahill area of Ferguslie Park. The housing mix (type and size) for the newbuild housing is based on an assessment of the needs of current tenants and residents who wish to remain in the area as well as future need and demand. Around 64 properties will be houses (terraced/ semi-detached/ bungalows) and 36 will be four-in-a-block own door flats.
- 6.11 Work is continuing on the West End Regeneration, and this is subject of a separate agenda item to this board. A revised masterplan will be consulted on over the period from October to March and a further progress report provided in Spring 2020.
- 6.12 Work continues to progress on the Orchard Street Housing Renewal Area in close partnership with Paisley Housing Association. Paisley Housing Association aim to start the housing acquisition process in early 2020.

- 6.13 Having secured funding for 2019/20 of £186,000 from the Scottish Government for our Rapid Rehousing Transition Plan. We are currently introducing several measures to improve the resettlement assistance provided to homeless applicants and funding will be used to increase the number of homeless applicants who are supported through the 'wraparound' support, a key element of the Housing First approach delivered by Turning Point Scotland for people with complex needs. The funding will also allow the further development of the Shared Living Pilot Project for 16-25-year olds alongside a Third Sector organisation, to help prevent feelings of social isolation in young people. It aims to help decrease the amount of time spent in temporary accommodation.
- 6.14 We work with communities across Renfrewshire to ensure their specific needs are recognised and supported. We will continue to work with COSLA and members of the Gypsy/Traveller community to support the delivery of the Gypsy/ Traveller action plan.
- 6.15 Funding has been obtained from the Scottish Council for Voluntary Organisation's (SCVO) 'Investing in Success' in partnership with Renfrewshire Libraries and Engage Renfrewshire to purchase equipment for lending in particular a set of tablets with internet access to loan out to housing support tenants who are experiencing homelessness and economic deprivation. This is due to launch in November 2019 and reports should be available in February 2020 on outcomes.
- 6.16 Work continues with partners regarding the provision of housing for people with particular needs, including exploring options for the reprovisioning of sheltered housing in Erskine in partnership with Bridgewater Housing Association and to provide a new Extra Care Housing development in Paisley. The Strategic Housing Investment Plan includes projects to provide amenity housing at Westerfield House, Paisley and the Council are building nine amenity flats as part of their development at Dargavel Village, Bishopton.
- 6.17 It is the intention to move on to Phase 3 of the Renfrewshire Community Safety Partnership hub. This will include reviewing and implementing outcomes from the Collaborative Leadership Programme led by Police Scotland and Scottish Fire and Rescue Service. Phase 3 will also include the Community Safety Hub expanding the public space CCTV network to include Paisley Town Hall, Paisley Museum (whilst under refurbishment) and Robertson Park. To assist the Joint Agency Command Centre (JACC) a direct link between CCTV and the Conference Room will be integrated to allow real time images to be displayed to partners.
- 6.18 Work continues with the review of Communities and Public Protection with discussions with Trade Unions having taken place. A VR/VER exercise has been undertaken and roles reviewed. Additional staff will be recruited for busier periods (Thu/Fri/Sat) including taxi marshals to maximise resilience. It is anticipated that the restructure will be completed by January 2020. The review will now 'dovetail' with the Right for Renfrewshire programme (see 6.5 above).

- 6.19 The Civil Contingencies Team organise an annual programme of training and exercising events. These events have included training sessions for all of the directorate looking at strategic management. This was followed up by a table top exercise to validate the training. More recently another group of Council Incident Officers (CIO) have been trained in front line incident response with a specific focus on situational management. This will be followed by a live play exercise to allow the newly trained CIOs to test what they have learnt in a challenging but safe environment. The team will also be carrying out a Corporate Communications and an Events exercise during the next few months.
- 6.20 Continue to work with and empower communities through appropriate funding streams to build community capacity and support them in delivering their aspirations, including the Greenspaces, Play Parks and Villages Investment Fund, As part of the allocated funding, Officers will continue to devise business cases with communities to allow them to access funding and support to improve their local environment.
- 6.21 Continuing to work with communities and partners to build community capacity through the Team Up 2 Clean Up campaign across Renfrewshire. The Team Up 2 Clean Up campaign will continue and expand to ensure it remains a key priority in 2019/20. Community Clean Ups will remain a focus, however, community capacity building will become more important as the programme progresses. In October 2019, the TU2CU team won the 'Strong and sustainable communities' award at the COSLA excellence awards 2019.
- 6.22 Leading the "Your Home, Your Street, Your Community" campaign, achieving outcomes in areas of need identified by the Renfrewshire Community Safety Partnership and working alongside Police Scotland. The Tasking and Deployment Coordinator Analyst has undertaken a review of data and the next targeted area will be Paisley Town Centre. The partners launched a survey questionnaire on 11 September 2019 with the interventions taking place throughout October and November 2019. This is first Town Centre to be targeted rather than residential area therefore the questions and issues raised will be different.

Implications of the Report

- 1. **Financial** The report highlights resourcing pressures arising from increasing demand for services and the current financial environment.
- 2. **HR & Organisational Development** The Service Improvement Plan links closely with the Workforce Plan for Communities, Housing and Planning Services, ensuring that the workforce is in a strong position to deliver key priorities now and in the future.
- 3. **Community/ Council Planning –** the report details a range of activities which reflect local community planning themes.
- 4. **Legal** none
- 5. **Property/Assets** none

- 6. **Information Technology** none
- 7. **Equality & Human Rights** The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the result of the assessment will be published on the Council's website. The SIP also links with the Council's Equality Outcomes and Mainstreaming Equality Report and includes actions to ensure the Service contributes positively to reducing inequality.
- 8. **Health & Safety** none
- 9. **Procurement** none
- 10. **Risk** The Service Improvement Plan links closely with Communities, Housing and Planning's Risk Register and key actions are shared across both plans.
- 11. **Privacy Impact** none
- 12. **COSLA Policy Position** none
- 13. **Climate Risk** Section 6.1 highlights supporting the work of the Cross-Party Working Group on Climate Change as a key priority of the service

List of Background Papers: Communities, Housing and Planning Services, Service Improvement Plan 2019-22

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Communities, Housing and Planning Service Improvement Plan – progress on actions and performance indicators

Strategic Outcome 1: Reshaping our place, our economy and our future

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 - 1.01	To develop Paisley's ongoing plans for cultural regeneration		50%	A broad range of cultural regeneration plans and activities are underway, working towards achieving the strategic outcomes under each step change in the Future Paisley action plan by 2027 and 2035. A further sixth step change has been added: 'To establish Paisley as a centre of excellence for cultural regeneration through leadership, partnership, participation and collaboration.' The new research centre with UWS, The Centre for Culture, Sport and Events (CCSE), has been successfully launched. 3 PhD students have been recruited to undertake research and evaluation of progress in achieving step change targets. Progress has been made in identifying cross-Council opportunities to embed creativity in other areas of service delivery via cross-departmental strategic leads and project leads groups, the cross-departmental Future Paisley Steering Group, and through a broad range of steering groups, working groups and networks (e.g. the Tourism Working Group; Culture, Arts and Social Care Network; Community Regeneration Engagement Workstream, amongst others). Connections to national and international networks have been developed through the recruitment of representatives of a broad range of regional and national organisations with international reach to the CCSE steering group.	31-Mar-2021
CHAPS19 - 1.02	Deliver the Economic Strategy within the current Local Development Plan (LDP)		50%	The adopted Renfrewshire Local Development Plan (2014) continues to support sustainable and inclusive economic growth, aiming to strike a good balance between investment, a healthy and green environment along with delivering great places.	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
				Through implementation of the Local Development Plan strategy and objectives, Planning continue to work as an integral part of the City Deal team assisting in delivering high quality developments in the Advanced Manufacturing Innovation District. Planning is also actively assisting in the delivery of key sites in other business and industrial areas in Renfrewshire such as The Phoenix and Hillington Business Park as well investment in and around Renfrewshire's centres and places.	
CHAPS19 – 1.03	Deliver the Centres Strategy within the current Local Development Plan (LDP)		50%	Planning continues to play an important role is assisting in delivering social, cultural, regenerative and economic benefits to communities through the hierarchy of centres in Renfrewshire, from town centres, strategic centres to village and local centres. The Renfrewshire Local Development Plan and associated Supplementary Guidance has provided a strong policy framework and guidance which assists in identifying to developers/investors the most important considerations early on in the process which shapes high quality development, good design and a positive outcome for Renfrewshire Centres. This approach is demonstrated through Planning's contribution to the implementation of the development of Paisley Learning and Cultural Hub, Paisley Town Hall along with new homes also being delivered in Renfrewshire's centres.	31-Mar-2022
CHAPS19 – 1.04	Deliver the Infrastructure Strategy within the current Local Development Plan (LDP)		50%	The Renfrewshire Local Development Plan has been facilitating the joining of communities by infrastructure, development and investment in the right locations. Planning again continues to work alongside the City Deal team and all other stakeholders in implementing the new Clyde Crossing and associated development in and around Renfrew as part of the City Deal projects. The Local Development Plan also ensures that through a strong policy framework, that development is encouraged in areas where there is infrastructure capacity or that there are solutions to implementing infrastructure to support the right development in the right places.	31-Mar-2022
CHAPS19 – 1.05	Develop and adopt new LDP 2		50%	Good progress continues to be made on the steps to adopting a new Renfrewshire Local Development Plan. The Proposed Renfrewshire Local Development Plan was agreed at the Communities, Housing and Planning Board in March 2019 and a 12-week consultation period was undertaken, during which time comments	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
				and representations from the public, key agencies and private organisations were sought.	
				Following the close of the consultation around 1500 representations were received with the majority of comments coming from Renfrewshire's communities, having their say in shaping their area.	
				The outcome of the consultation was reported back to the Communities, Housing and Planning Board in August 2019.	
				The Plan, along with the supporting documentation and all representations, will now be submitted to the Scottish Government who will identify an independent reporter to carry out an examination of the Plan with the Plan expected to be adopted early in 2020.	

B. C L. P	0	T	2017/18		201	8/19	Q1 20	19/20	2019/20	2
Performance Indicator	Current Status	Trend	Value	Target	Value	Target	Value	Target	Target	Comments
Amount of vacant and derelict land brought back in to use (hectares)			65	20	20.4	20		easured uarters	20	The Vacant and Derelict Land Audit is undertaken annually - the 2018/19 audit saw 20.4 hectares brought back into use, and good progress continues to be made with over a 70% reduction in the level of vacant and derelict land in the last ten years The amount of vacant land that has been brought back into use in recent years has been strongly influenced by new housing development and over 85 hectares of vacant land has been brought back into use in the last two years and housing completions have reached their highest level in Renfrewshire in over 20 years. Actions within the Renfrewshire Vacant and Derelict Land Strategy are closely monitored by officers from Planning and Housing to monitor progress and to establish any requirement for updated or revised actions. Renfrewshire's Vacant and Derelict Land Strategy is currently being refreshed and will be reported to the Communities, Housing and Planning Policy Board next year. The Local Development Plan Proposed Plan includes a new policy which will support the temporary enhancement of vacant sites that are currently awaiting development. Officers will continue to work with partners to consider potential innovative delivery mechanisms that can bring stalled sites back into productive use.

Strategic Outcome 2: Building strong, safe and resilient communities

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 2.01	Implement revised Housing Asset Management Strategy		50%	We are on target for completion of the revised Housing Asset Management Strategy within the due date of March 2021. The Strategic Asset Management System (SAMS) outputs are currently being reviewed and these will contribute to the development of the revised strategy.	31-Mar-2022
CHAPS19 – 2.02	Along with our key partners, we will monitor and review the impact of the range of services provided to homeless people, and those threatened with homelessness		50%	We submitted a draft Rapid Rehousing Transition Plan, which had been agreed with our partners, to the Scottish Government which detailed how we would improve the outcomes for homeless applicants between 2019 and 2024. We have been reviewing and revising this draft Plan following feedback from the Scottish Government. £186k was allocated from Scottish Government for 2019/20 and we are currently introducing several measures to improve the resettlement assistance provided to homeless applicants, as well as a Shared Living Initiative with a 3rd sector organisations which will develop flat-sharing as an option for those in housing need. Progress was reported to the CHAPS Policy Board in August 2019. The Renfrewshire Homelessness Partnership continue to meet quarterly to monitor and review the measures in place to support those who are homeless	31-Mar-2022
CHAPS19 – 2.03	We will deliver key outcome 1 from the Local Housing Strategy (LHS) - The supply of homes is increased.		50%	Consultation of the Local Development Plan Proposed Plan ended 10th June 2019. The Proposed Plan provides a range and choice of housing sites to support the delivery of the Strategic Housing Investment Plan as well as meet housing need and demand across Renfrewshire During the period of the current LHS (2016-2021), a total of 312 affordable homes and 2028 private sector homes have been completed to date. Completions for 2018/19 are the highest in over 20 years which is down to good partnership working between various Services in the Council as well as positive working relationships with Housing Associations and various other sectors of the house building industry: 2018/19 completions: 127 affordable and 783 private sector.	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
				A further 372 affordable homes are due to complete in 2019/20. Approximately 90% of completions in the last year has been on brownfield land. The refresh of the Strategic Housing Investment Plan was approved for consultation by the Communities, Housing and Planning Policy Board on 20 August 2019. Work has started on site to deliver 175 new Council homes at Johnstone Castle and Dargavel Village and work is progressing to deliver new affordable homes on vacant sites in Glenburn, Millarston and Ferguslie Park. The Local Development Plan Proposed Plan includes a new Housing Mix and Affordable Housing Policy which will support the delivery of sustainable mixed communities across Renfrewshire. Other innovative mechanisms for delivering different types of new housing are being considered such as Self Build, Shared Equity and other new rental schemes.	
CHAPS19 – 2.04	We will deliver key outcome 2 from the Local Housing Strategy (LHS) - Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well-functioning town centres.		50%	Council Newbuild Developments in Johnstone Castle and Bishopton are progressing well and will see the first set of handovers in the coming months. 101 new homes have been approved for Ferguslie Park and 39 approved for construction in South West Johnstone. We continue to monitor our stock profile and develop area-based strategies for areas identified as low demand. CHAPS 20/08/19 approved an acquisition policy to allow a small number of acquisitions of properties that meet a defined criteria and are within neighbourhoods with current Council stock.	31-Mar-2022
CHAPS19 – 2.05	We will deliver key outcome 3 from the Local Housing Strategy (LHS) - People live in high quality, well managed homes.		50%	The Service is contacting over 2,000 pre1919 tenement owners through its "Missing Shares" pilot scheme to assist and offer support to home owners of older tenement property who want to undertake essential repairs and maintenance of their property.	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
				During the last year fifteen applications for landlord registration were referred to the Regulatory Functions Board, for consideration. Referrals were made for various reasons, including complaints by tenants, criminal convictions and repairing standards issues. Of these applications, five were refused and one was withdrawn prior to the board meeting. In the same time period, four landlords have been removed from the register following a hearing, due to repairing standards issues. Work continues to progress the Orchard Street Housing Renewal Area in close partnership with Paisley Housing Association to engage with owners regarding the potential sale of their property or participation in	
CHAPS19 – 2.06	We will deliver key outcome 5 from the Local Housing Strategy (LHS) - Homelessness is prevented and vulnerable people get the advice and support they need		50%	Renfrewshire was awarded £186,000 by the Scottish Government for the implementation of rapid rehousing related initiatives during 2019/20. Funding will be used to increase the number of homeless applicants who are supported through the 'wraparound' support, a key element of the Housing First approach delivered by Turning Point Scotland for people with complex needs. The funding will also allow the further development of the Shared Living Pilot Project for 16-25 year olds alongside a Third Sector organisation, to help prevent feelings of social isolation in young people. It aims to help decrease the amount of time spent in temporary accommodation. A range of advice and support services continues to be provided through the George Street Prevention Service to young people aged 16-25 years who have been homeless or threatened by homelessness. Following the delivery of the Refugee Resettlement Programme, 28 Syrian families are being provided with ongoing support to integrate into the wider Renfrewshire community and access employment opportunities.	31-Mar-2022
CHAPS19 – 2.07	We will deliver key outcome 6 from the Local Housing Strategy (LHS) - People are able to live independently for as long as possible in their		50%	Work continues with partners regarding the provision of housing for people with particular needs, including exploring options for the reprovisioning of sheltered housing in Erskine in partnership with Bridgewater Housing Association and to provide a new Extra Care	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
	own home.			Housing development in Paisley. The Strategic Housing Investment Plan includes projects to provide amenity housing at Westerfield House, Paisley and the Council are building 9 amenity flats as part of their development at Dargavel Village, Bishopton. Digital participation classes are offered across Renfrewshire Council's sheltered and amenity housing developments, housing support services and homeless complexes to help participants learn digital skills. The Renfrewshire Local Development Plan Proposed Plan includes a policy which supports the identification of new Gypsy /Travellers and Travelling Show People sites, whether transit or permanent, should a need be established. Work continues with our regional local authority colleagues to identify cross boundary considerations and to establish whether a new site is required within Renfrewshire.	
CHAPS19 – 2.08	Deliver the Places Strategy within the current Local Development Plan (LDP)		50%	Dargavel Village is a development where policies and strategies are central to delivering the vision of the place. The project has been led by Planning from an early stage in partnership with a range of stakeholders. The success of Dargavel Village demonstrates how a clear framework and detailed guidance set out in the Local Development Plan can be central to the implementation of successful places. The impact of the redevelopment of the site has been transformational, returning over 200 hectares of vacant brownfield land back into use, taking pressure off Renfrewshire's Green Belt, with a plan-led system through the Local Development Plan which controls where development should and should not occur.	31-Mar-2022
CHAPS19 – 2.09	Lead on the development of an Empowering Communities model for the Council		50%	Communities and Public Protection continues to work with communities to enhance capacity building and resilience. Funding of over £200k has been provided to communities through the Greenspaces, Parks & Play Areas and Village Investment Fund to assist them in developing their community. Discussions are currently on-going	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 2.10	Lead on the public protection agenda incorporating requirements from national legislation		50%	with many other groups to facilitate funding applications. Close working relationships are essential with Chief Executive's service who are leading on the Community Empowerment Fund to ensure communities are consistently supported. Communities and Public Protection continue to lead on the Public Protection agenda in Renfrewshire, whilst taking cognisance of national legislation and guidance. In this year to date, consultations and input has been delivered on: Control of Dogs Human Trafficking Cyber Crime	31-Mar-2022
				 Pandemic Influenza EU withdrawal Communities and Public Protection also leads to on the Prevent agenda to stop people from being radicalised or targeted for criminal behaviour due to their vulnerabilities. 	
CHAPS19 – 2.11	Continue to develop phase 2 of the Renfrewshire Community Safety Partnership hub		100%	Phase 2 of the Renfrewshire Community Safety Hub has been completed with the Renfrewshire Wardens fully integrated into the Hub. The proposal is to move on Phase 3 to continue to expand the hub. This will include reviewing and implementing outcomes from the Collaborative Leadership Programme led by Police Scotland and Scottish Fire and Rescue Service. Phase 3 will also include the Community Safety Hub assisting regeneration projects by expanding the public space CCTV network to include Paisley Town Hall, Paisley Museum (whilst under refurbishment) and Robertson Park. To assist the Joint Agency Command Centre (JACC) a direct link between CCTV and the Conference Room will be integrated to allow real time images to be displayed to partners.	31-Mar-2021

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 2.12	Develop community interventions that build community resilience, improve safety and security and reduce victims of harm through improved intelligence sharing, partnership working and diversionary activities		50%	The programme has completed the work in Shortroods with positive results across every survey question. Feedback from local residents and Elected Members has also been positive. An exit plan has been developed to ensure continued support, where possible to the community. The Tasking and Deployment Coordinator – Analyst has undertaken a review of data and the next targeted area will be Paisley Town Centre. The partners launched the survey questionnaire on 11 September 2019 with the interventions taking place throughout October and November 2019. This is first Town Centre to be targeted rather than residential area therefore the questions and issues raised will be different.	31-Mar-2022
CHAPS19 – 2.13	Develop and deliver strategies for how the Council will respond locally to the risks posed by serious organised crime and terrorism		50%	The multi-agency Community Protection (Prevent) Steering Group has been established with key partners across Renfrewshire and Inverclyde. Partners include: Renfrewshire Council Police Scotland Scottish Fire and Rescue Service Scottish Ambulance Service Scottish Prison Service West College Scotland University of the West of Scotland Good Shepherd Kibble Spark of Genius The Operational Working Group has also been established in Renfrewshire to lead on the agenda and feed into the wider multiagency divisional meeting.	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
				The Group will look at both Counter Terrorism and Serious and Organised Crime.	
				The Community Protection (Prevent) Steering Group has been established with key partners across Renfrewshire and Inverclyde. Partners include:	
				Renfrewshire Council	
				Police Scotland	
	Work with key partners to develop a multi-agency			Scottish Fire and Rescue Service	
				Scottish Ambulance Service	
			50%	Scottish Prison Service	
CHAPS19 - 2.14				West College Scotland	31-Mar-2022
	counter terrorism strategy			University of the West of Scotland	
				Good Shepherd	
				• Kibble	
				Spark of Genius	
				The Operational Working Group has also been established in Renfrewshire to lead on the agenda and feed into the wider multiagency divisional meeting.	
				The Group will look at both Counter Terrorism and Serious and Organised Crime.	
CHAPS19 – 2.15	Redesign of Renfrewshire Community Safety Partnership to deliver the needs of Renfrewshire's communities, where required		60%	Work continues to review Communities and Public Protection with discussions with Trade Unions having taken place. A VR/VER exercise has been undertaken and roles reviewed. Additional staff will be recruited for busier periods (Thu/Fri/Sat) including taxi marshals to maximise resilience.	31-Mar-2022
				It is anticipated that the restructure will be completed by January 2020.	

Parformance In director	0	Tuend	201	7/18	201	8/19	Q1 20	19/20	2019/20	0
Performance Indicator	Current Status	Trend	Value	Target	Value	Target	Value	Target	Target	Comments
Number of incidents of anti-social behaviour reported to Renfrewshire Council Community Safety Service		•	1,939	1,750	1,711	1,800	525	540	1,800	After carrying out a review of previous years, we have adjusted the quarterly targets to take in to account seasonal fluctuations and warden working patterns. We have calculated the new targets on the basis of Q1 tending to have more incidents of antisocial behaviour reported than the rest of the year.
Percentage of adults who agree that Renfrewshire is a safe place to live.			84.6%	84%	Not availab le	85%	Not me for Qu	easured larters	85%	This is an annual indicator from the Council's Public Services Panel survey. This is a snapshot survey which takes place once a year. In the most recent survey there were 839 respondents (43% response rate). The percentage of adults who agree that Renfrewshire is a safe place to live has increased from 82% in 2016/17 to 84.6% in 2017/18 meeting the annual target of 84%. Over the last five years performance for this indicator has fluctuated but overall performance has improved for this indicator since 2014/15.
% of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live".			83.5%	87%	Not availab le	88%	Not me for Qu		88%	As with above, this is an annual indicator from the Council's Public Services Panel survey. The percentage of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live" has increased from 81% in 2016/17 to 83.5% in 2017/18 but was below the target of 87%. Over the last five years performance for this indicator has also fluctuated but overall performance has improved since 2014/15. Within Housing Services, a biennial tenants survey is conducted using telephone interviews by a research consultancy. Over 1,300 council tenants participated in the 2018 survey. They were also asked this question - 91% of tenants said they were very satisfied or satisfied compared to 7% who were

5 C	0	-	201	7/18	201	8/19	Q1 20	019/20	2019/20	•
Performance Indicator	Current Status	Trend	Value	Target	Value	Target	Value	Target	Target	Comments
										very dissatisfied or dissatisfied. This is a marginal increase compared to 2015 when 88% stated that they were satisfied with their neighbourhood as a place to live.
Number of complaints regarding youth disorder		•	358	740	284	740	132	185	650	The figure for quarter 1 can be attributed in part to a small number of high-tariff repeat locations, and an increase in the number of reported off-road/quad biking incidents. These areas have been targeted for intensive Youth Team interventions including leaflet drops which in turn may also have contributed to the increase in reported incidents.
% of Council housing stock which meets the Scottish Housing Quality Standard			93.51	100%	94.49	100%		easured uarters	100%	Last year the service brought a further 128 properties up to SHQS. At the end of 2018/19, 11,341 of the Council's stock of 12,002 properties met the SHQS. The Council has 661 properties in abeyance where the current tenant has refused internal works/ the Council has been unable to secure owner participation to allow external works to be carried out to comply with SHQS. After applying allowable exclusions and abeyances, the Council remains 100% compliant with the SHQS target.
Average time from household presenting themselves as homeless to completion of duty (number of weeks)			23.78	23	23.97	23	24.92	24	24	We continue to be considerably below the Scottish average of 36 weeks. Our draft Rapid Rehousing Transition Plan, which has resulted in funding awarded to Renfrewshire of £186k for 2019/20 will result in this figure reducing further. The proposed increase in lets from all housing providers will also have a positive impact.
Affordable housing completions			77	144	127	127		easured uarters	413	The Local Housing Strategy sets out Renfrewshire's Housing Supply Target for 1,000 new affordable homes over the five-year period 2016-2021. This target equates to an annual indicative target of 200 completions. However, we would not expect to see completions evenly distributed across the 5-year period in practice and targets are set based on our

Doutoumous Indicator	Current Status	Tuesd	201	7/18	2018/19		Q1 2019/20		2019/20	Comments
Performance Indicator	Current Status	Trend	Value	Value Target Value Target Value Tar		arget 7	Target	- Comments		
										programme. The affordable newbuild housing programme involves both Council and housing association developments across a range of sites in Renfrewshire. By the end of March 2019, 312 new affordable homes were completed in the first three years of the five-year programme (108 in 2016/17, 77 in 2017/18 and 127 in 2018/19). Five sites across Renfrewshire are currently under construction, providing over 370 completed units by the end of 2019/20. This will be further complimented by another two sites that are due to start on site in the near future, providing 43 new affordable homes. This takes the anticipated affordable housing completions to over 400 for 2019/20. In addition, preliminary work has commenced on several other sites which are expected to complete in 2020/21, providing approximately 300 new affordable homes.
Private housing completions	②	•	601	500	783	500	Not meas for Quart		500	Private completions remain high with 783 private homes completed in the last year. Private sector completions have now reached a level that we have not seen in Renfrewshire in over 20 years.

Strategic Outcome 3: Tackling inequality, ensuring opportunities for all

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 3.01	Monitor the impact of our Refugee resettlement programme		50%	33 families (132 people) have now been resettled into Renfrewshire communities, and the Resettlement Team continue to work closely with a number of housing providers across Renfrewshire. Families have settled in a wide range of properties and are generally integrating well with their local communities. Accessing suitable employment continues to be a challenge, and there is close working with Invest – currently looking to develop a pilot project similar to the one in Dundee. This will include an 8 week programme of intense English learning, focussing on assisting those looking to gain employment, the confidence and skills required to successfully apply for jobs which meet their individual skillset.	31-Mar-2022
CHAPS19 – 3.02	We will deliver key outcome 7 from the Local Housing Strategy (LHS) - Affordable housing is accessible to people who need it.		50%	Officers are contributing to the development of a new Housing Options Toolkit to strengthen the Housing Options Approach. The Council and several local RSL's have implemented the new Common Housing Allocation Policy from 1st May 2019. Officers continue to attend meetings at local and national level to share/inform current and future challenges relating to Universal Credit. Initial discussions have commenced on the benefits achievable from a Common Housing Register with local and National Registered Social Landlords who operate in Renfrewshire. Our newbuild programme and the implementation of the new acquisition policy will assist us to deliver a range of property types and sizes in areas of housing demand. Officers work with new and existing tenants to identify support needs at an early stage to ensure the necessary support is provided to sustain and maintain their tenancies.	31-Mar-2021

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 3.03	Establish and deliver a digital participation programme for tenants		50%	Housing Support Services Classes were completed at The Russell Institute for service users referred from the Housing Support team. Digital support sessions now advertised at temporary accommodation units for homeless with the aim of group training sessions taking place in the second half of 2019. Funding has been obtained from SCVO's 'Investing in Success' in partnership with Renfrewshire Libraries and Engage Renfrewshire to purchase equipment for lending - in particular a set of tablets with internet access to loan out to housing support tenants who are experiencing homelessness and economic deprivation. This is due to launch in November 2019 and reports should be available in February 2020 on outcomes. Sheltered Housing complexes have digital training ongoing (both 1-1's and group classes) and most recently, the Springbank Complex is trialling a new WIFI connection that has been provided in its lounge, and tenants have been making good use of this resource. From July 2019 there is a drive to offer classes to Tenants and Residents Associations across Renfrewshire, following successful classes with the Tenants Scrutiny Panel in the Spring. Open days and classes are based at Maxwellton Court and Rowan Court, taking in the surrounding high rise blocks. Further digital classes are planned at Provost Close and the flats at Glenburn.	31-Mar-2020
CHAPS19 – 3.04	Deliver the Street Stuff programme including activities and meals		50%	The Street Stuff programme continues to deliver in communities across Renfrewshire six days a week. A successful summer programme was undertaken with over 3,700 attendances during the 7-week period. Data continues to be analysed to ensure the programme is in the areas that require diversionary activities to minimise anti-social behaviour.	31-Mar-2021

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 3.05	Provide employment and training opportunities for identified groups of young people in Renfrewshire		50%	Employment and training opportunities continue to be offered within Communities and Public Protection, primarily within the Renfrewshire Community Safety Partnership. Work continues with Invest in Renfrewshire with 5 staff being trained in all aspects of Community Safety (Wardens and CCTV). This training will allow career progression either within or outside of the Council, with the hope that they will remain within Council employment.	31-Mar-2021
CHAPS19 – 3.06	Deliver enhanced enforcement activity in the private rented sector		50%	Officers continue to work with private landlords to improve the standard of housing across Renfrewshire. To date, 284 unregistered landlords have been identified during this financial year. Of these, 212 have applied to be entered onto the Register of Private Landlords and the remaining landlords are at various stages of enforcement action for failing to register. 28 Repairing Standards visits have been undertaken within this timescale to enforce remedial works to address various areas of disrepair within these properties.	31-Mar-2021
CHAPS19 – 3.07	Take forward a 'Celebrating Youth' programme, offering young people the chance to get involved and participate in various social, cultural, digital and sport activities		50%	 Youth Services and Renfrewshire Youth Voice planned the "Celebrating Youth" programme during the Youth Voice Residential which focusses on the 2019 theme of "Participation": Support for young people to attend youth voice groups and events through the Scottish Attainment Challenge and Young Scot partnership project; including smart travel and rewards and discounts Youth Voice Residential involving young people from youth voice groups, young carers, volunteers to plan year programme and events Participation Roadshow running over the summer school holidays to community venues across Renfrewshire: Youth-led "Escape Rooms events focussing on problem-solving and team working, Young Scot information, Youth Voice and Participation workshop, promotion of the Celebrating Youth Participatory 	31-Mar-2021

Action Code	Action	Status	Progress	Update	Due Date
			.	Budgeting programme . • Planning and organising an issue-based Climate Change event for encouraging youth action on environmental issues. • Outdoor Learning Programmes during holidays for young people to get outdoors; identifying focus of future community based environmental projects and after school clubs. • Youth Events Panel continue beyond Year of Young People, to work with RC Events Team to engage young people in cultural	
				 work with RC Events Team to engage young people in cultural events; the Spree, Youth Arts Festival, Halloween Festival, etc. Community youth clubs participating in workshops with artists to participate in the Halloween parade and aerial displays. Planning for Positive About Youth Awards, 9th year celebration of youth achievement; nominations open with venue, media company and event management progressing. Digital Academy due to start involving young people in creating content for Young Scot portal/council website; covering youth activity. 	
CHAPS19 – 3.08	Develop youth and equalities voice initiatives which ensure youth issues are a key element of local engagement.		50%	Youth Services support Youth Voice Residential, focussing on "Celebrating Youth", PSHE review in Renfrewshire, RYV development, leadership skills. Partnership working with Schools and Education Scotland to involve young people in the Renfrewshire PSHE review; Presentation to Head teachers to gain support for the recruitment, training of peer led workshops between Aug-Nov on youth consultation on the future delivery of PSHE offer in Schools. Facilitated youth consultation and input into the recent "Core"	31-Mar-2021

Action Code	Action	Status	Progress	Update	Due Date
				youth friendly council might look like, and to measure future service users on their expectations and needs of the council. • Working with Community planning partners to increase youth representation on LAP's. • MSYPs attending first national sitting to decide national campaign; will be planning a series of democracy days/events/surgeries for dialogue with young people. • Autumn/winter programme of youth voice workshops to be delivered to community-based youth provision with RYV. • Youth Services carrying out local area profiles and youth input to Youth Action Plans to help inform future targets, and leading into Youth Assembly Thematic working. Working towards LGBT+ charter and equalities agenda for young people.	
CHAPS19 – 3.09	Provide children and young people with opportunities to participate in activities which provide a vehicle for wider achievement.		50%	 All youth provision offers young people opportunities to work towards Saltire, and Youth Achievement Awards. Young people participating in awards, are in progress of building portfolios and evidence towards moderation for awards. Advice and training given to partners who wish to offer awards. Awards include, Hi5, Dynamic Youth Awards, John Muir awards, Duke of Edinburgh's Award Programme, and Certificate in Participative Democracy Providing support for youth volunteering, developing information for linking young people to opportunities 	31-Mar-2021

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 3.10	Incorporate current CLAD performance measures reported annually through service reports into the new SIP		100%	Chaps SIP 2019/20: Performance indicators now part of SIP scorecard • Young people in Renfrewshire participate in wider achievement in accredited and non-accredited awards and recognised as reaching positive outcomes • Young people have a voice, taking active part in decision making and make a positive contribution to the community. • Continued development of Young Scot NEC card, and rewards and discounts, and use of on-line voting and access to youth information No of Reward users 4,072 (25% SIMD)	31-Mar-2021

Performance Indicator	Current	Trend	201	7/18	201	8/19	Q1 20	019/20	2019/20	Comments	
	Status		Value	Target	Value	Target	Value	Target	Target		
Number of recorded attendances at Street Stuff activities	②	•	31,27 8	32,000	27,767	25,000	6,179	6,25 0	25,000	Activities continue to be deployed to ASB and deprived areas as part of the Tackling Poverty Commission via analytical data and linking in with Families First. Despite being slightly below the quarterly target, we are on track to meet our annual target.	
No. of opportunities for young people to achieve through accredited awards			1,193	1,130	899	1,130	433	282	1,130	This service area has undergone significant change over the past year and there was an impact on capacity to deliver to the same level as previously during 2018/19. A review of the delivery, focus and capacity of the service area has begun and the service performance is now back on track in 2019/20. The opportunities for recognising achievement through accredited and non-accredited awards come through Youth Services offer: Family Learning Programmes, Community based Clubs, Holiday programmes, Outdoor learning activities, Youth Voice programme, Young Scot groups and one-off events and trips and visits. Young people are offered the opportunity to work towards awards including Saltire, Hi5, Youth Achievement Awards, Dynamic Youth Awards, Certificate in Participative Democracy, DofE Awards, and the Community Achievement Awards.	
Number of adults participating in Adult Learning and Literacy courses within		•		New In	ndicator		459	400	1,200	This is a new indicator and we expect to meet our target for 2019/20.	

Performance Indicator	Current	Trend	2017/18	20	18/19	Q1 20)19/20	2019/20	Comments	
	Status		Value Tar	get Value	Target	Value	Target	Target		
our local communities					_					
Number of learners in accredited and non-accredited digital learning and work clubs	②	•	Ne	w Indicato		80	50	200	This is a new indicator and we expect to meet, possibly exceed, the 200 target set by end of March 2020	
Number of young people taking part in Youth Voice events			Ne	w Indicato		72	70	350	This is a new indicator. This figure will increase over the year with planned events including: Summer Participation Roadshow in July-Aug, PB youth event and voting in September, "Participation" workshops in community youth clubs and the Renfrewshire Youth Work Network meeting in October, the PSHE peer led review across all secondary schools, Positive About Youth Awards in November and the Youth Assembly in January 2020.	
Number of young people in receipt of Young Scot National Entitlement Card			Ne	w Indicato		16,042	16,6 47 (+/- 3%)	16,647 (+/-3%)	This figure is reported from our annual PI Report from Young Scot (April 2018-March 2019). This figure is our starting figure for the year and will likely increase by 1,100 following the P7 Bulk process which took place in May 2019. The target represents 55% of the estimated 11-25-year olds population in Renfrewshire; 27% of cardholders are from SIMD Quintile 1. The figure for Quarter 1 represents 53% of the estimated 11-25-year olds population in Renfrewshire	
Number of Young Scot reward users		•	Ne	w Indicato		4,072	4,16 2 (+/-		This figure shows that 25% of card holders are Reward users, and there has been a 14% increase in reward redemptions compared to	

Performance Indicator	Current Status	Trend	2017/18 Value Target	2018/19 Value Ta		019/20	2019/20	Comments
			value Target	value la	rger value	3%)	rarget	previous year. This figure can fluctuate as activity on the Rewards platform can reduce and increase according to off-line and on-line activity of young people, and additional funding for
Number of online engagements in local youth information platform		•	New In	dicator	12,903	4,82 5	19,300	rewards to be claimed This figure is a combination of the following: MSYP Elections at end of March 2019: Renfrewshire results published in April showed voter % turnout was the 3rd highest in Scotland, and with 6,484 votes cast, was the 2nd highest local authority for number of votes recorded. On- line Engagement: 6,419-page views to the Young Scot Renfrewshire portal; this is 50% more than any other Local Authority with

Strategic Outcome 4: Creating a sustainable Renfrewshire for all to enjoy

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 4.01	Deliver the Environment Strategy within the current Local Development Plan (LDP)		50%	The policies, strategy and objectives set out in the Renfrewshire Local Development Plan recognises the importance of Renfrewshire's rich built heritage and varied natural environment as a key resource for local communities. The framework in the Local Development Plan has influenced strategies at the regional as well as the local level, including the Glasgow and the Clyde Valley Green Network Partnership Blueprint which covers the Renfrewshire area as well as surrounding local authority areas. The Blueprint provides a connected access and habitat network which identifies opportunities for future enhancements. This Blueprint was influenced by the spatial strategy as well as outcomes from the Renfrewshire Local Development Plan.	31-Mar-2022
CHAPS19 – 4.02	We will deliver key outcome 4 from the Local Housing Strategy (LHS) - Homes are Energy Efficient and Fuel Poverty is minimised.		50%	Renfrewshire Council secured a funding award of £1.455M from the Scottish Government's Home Energy Efficiency Initiative for Scotland: Area Based Schemes (HEEPS:ABS) programme on the 7th June 2019. These funds will be used for external wall insulation projects across Renfrewshire including Whitehaugh, Blackstoun Oval, Gallowhill, Bridge of Weir, Howood, Kilbarchan and Inchinnian. Following a series of pilot projects, photovoltaic [PV] panels and mechanical ventilation in now being provided as standard within new build Council homes. Also, fully owned council flatted blocks, terraced or semidetached properties that are part of the improvement programme will have a photovoltaic array installed. Work continues on the development of an Energy Efficiency Standard for Renfrewshire which will support the reduction of Fuel Poverty.	31-Mar-2022

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 4.03	Deliver the Team Up to Clean Up campaign throughout Renfrewshire, involving local communities		50%	The Team Up to Clean Up campaign continues to grow with over 715 members of the Facebook page. The Big Spring Clean was a massive success which saw 1,750 volunteers turn out for over 103 events/clean ups. Communities also continue to grow with groups that started as part of Team Up to Clean Up building their capacity and being successful in receiving £50k from the Greenspaces, Parks & Play Areas and Village Investment Fund. In October 2019, the TU2CU team won the 'Strong and sustainable communities' award at the COSLA excellence awards 2019.	31-Mar-2022
CHAPS19 – 4.04	Ensure that the Council's integrated enforcement policy is adhered to, ensuring businesses and communities are treated fairly and consistently		50%	Enforcement staff across the Council continue to work with businesses to ensure they can flourish and grow without an overpowering burden of enforcement. Advice can be provided by staff with compliance visits undertaken to ensure compliance with the appropriate legislation.	31-Mar-2022

Performance Indicator	Current	Trend	2017/18		2018/19		Q1 2019/20		2019/20	Comments	
1 oriormanos maioator	Status	110114	Value	Target	Value	Target	Value	Target	Target		
Air Quality - Annual average PM10 value across all continuous monitoring sites	Ø	•	13.1	18	13.75	18		easured uarters	18	Paisley Air Quality Management Area has had no exceedances for 4 years therefore Communities, Housing and Planning Services will review the data in 2020 with a view to possibly revoking or amending the AQMA.	
Air quality - average nitrogen dioxide value of monitoring sites, within AQMA(s) exceeding limits		•	41.6	44	40.8	43		easured uarters	42	Good performance, however, 1 failure located at Renfrew Cross within the Renfrew AQMA, related to traffic emissions.	
Food Hygiene Information Scheme - % of premises which currently achieve a Pass rating		•	98%	97%	98%	97%	98%	95% (+/- 3%)	95% (+/-3%)	At the end of the quarter there were 1,233 premises within the Food Hygiene Information Scheme, of which 98% have a Pass or Pass with Eatsafe. This reflects a very high level of performance where food premises meet or exceed compliance standards at any given inspection. All premises are ultimately required to make the improvements necessary to achieve the Pass rating.	
Percentage of council dwellings that are energy efficient		•	100.0	100.0	99.8%	100.0		easured uarters	100.0%	23 Council properties did not meet the appropriate NHER or SAP rating at the end of March 2019. It is projected to be 100% next year.	

Strategic Outcome 5: Working together to improve outcomes

Action Code	Action	Status	Progress	Update	Due Date
CHAPS19 – 5.01	We will use the Annual Return on the Charter (ARC) to Scottish Housing regulator (SHR) process to drive improvements across housing services.		50%	Following a review of our submission on the Annual Return on the Charter, work is progressing to identify areas for improvement on the reasons tenancy offers are refused and the average days to complete adaptations to ensure performance levels increase in these fields going forward.	31-Mar-2021
CHAPS19 – 5.02	We will use the Planning Performance Framework (PPF) process to drive improvements in the planning services we provide.		100%	The eighth Renfrewshire Planning Performance Framework was reported to the Communities, Housing and Planning Policy Board in August 2019. The Planning Performance Framework demonstrated the improvement activity and actions which have been delivered throughout 2017/2018, outlining case studies, highlighting progress, celebrating the success that Planning had in both the Scottish and UK Planning Awards as well as reporting on the progress made on commitments to service improvements. Through Planning delivering on the idea of 'Place, Work, Folk, this has seen the collaborative production of Renfrewshire's first Local Place Plan in Foxbar which along with the accompanying 'How to Guide' is aimed at people truly being empowered to deliver great places in their local community.	31-Mar-2021
CHAPS19 – 5.03	Promote development and safeguards through the delivery of regulatory services (within Development Standards).		50%	In relation to the good work undertaken through Development Management, there has been significant progress in achieving targets set by the Scottish Government in relation to added value in the Planning System. The percentage of applications subject to pre-application advice has increased from 31% to 38%. The planning application approval rate has increased from 97.2% to 97.7%. All developments apart from Major Developments were decided timeously and well within the targets set by the Scottish Government. The reason why there was an increase in the timescales for	31-Mar-2020

Action Code	Action	Status	Progress	Update	Due Date
				determining Major Developments was due to the complexity of the applications given that two of these were applications related to national infrastructure for the City Deal projects. Getting these applications right with all details considered was more important than the speed in which these applications were determined.	
CHAPS19 – 5.04	Implement Communities, Housing and Planning Services' workforce plan		50%	The Community Safety Review is nearing completion. This has been carried out with regular dialogue from trade unions and staff which has helped inform the outcomes of the review. Since they commenced, 33 members of staff in Communities, Housing and Planning Services have completed the ASPIRE course and 13 have completed the Leaders of the Future course. A range of methods continue to be deployed to engage with our workforce including our staff magazine, staff panel the annual tour by the director to staff across all locations and regular workshops. Actions arising from the first CHAPS staff conference are being progressed, including an upcoming networking event for all CHAPS Staff based on the 4th floor of Renfrewshire House.	31-Mar-2020
CHAPS19 – 5.05	Develop and implement a programme of self-assessment		On Hold	A new Council self-assessment model has been developed and was approved by the Corporate Management Team in 2018. The roll out of the programme is currently on hold as the corporate focus is on engaging with staff through the Council's Values project and there are many areas of crossover which could potentially confuse or dilute the programmes and the messages. We continue to engage at a national level with other local authorities and the Improvement Service to support, learn from and help influence the national direction for self-assessment.	31-Mar-2022
CHAPS19 – 5.06	Improve Tenant Participation by delivering the Customer Engagement Action Plan 2018/19.		50%	Officers continue to work with a wide range of tenant groups including local Tenant and Resident Associations, repairs development group, tenant scrutiny panel and the quality circle representatives to inform the development of the new customer engagement strategy. The digital inclusion officer has also been working with Council tenants to deliver a training programme to	31-Mar-2020

Action Code	Action	Status	Progress	Update	Due Date
				assist tenant groups to get online and encourage capacity building and networking opportunities	
CHAPS19 – 5.07	Ensure robust and up to date business continuity arrangements are in place		50%	All services have current up to date business continuity plans in place. These documents/arrangements are regarded as live, with the responsibility for their updating falling under the remit of the Resilience Management Team. This group meets quarterly with members confirming the status of their arrangements. Along with the normal updating cycle the Civil Contingencies Service will also ensure that any best practice and learning from any exercises and events etc is also incorporated.	31-Mar-2022
CHAPS19 – 5.08	Ensure robust communications procedures are in place to allow the Council to respond effectively to disruptive events		50%	The Council maintains a live Incident management Contacts Directory that ensures that the most up to date contact information on all of the Councils key responders is available. This document has been reviewed and updated and a validation Call cascade exercise took place in September.	31-Mar-2022
CHAPS19 – 5.09	Ensure Council Officers with incident response duties are suitably trained to carry out this role		50%	The Civil Contingencies Team organise an annual programme of training and exercising events. These events have included training sessions for all of the directorate looking at strategic management. This was followed up by a table top exercise to validate the training. More recently another group of Council Incident Officers (CIO) have been trained in front line incident response with a specific focus on situational management. This will be followed by a live play exercise to allow the newly trained CIOs to test what they have learnt in a challenging but safe environment. The team will also be carrying out a Corporate Communications and an Events exercise during the next few months.	31-Mar-2022

Performance Indicator	Current	Trend	201	2017/18		2018/19		Q1 2019/20		Comments
	Status		Value	Target	Value	Target	Value	Target	Target	
Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year.	②	•	4.90%	6.00%	5.76%	5.70%	5.70%	5.70%	5.70%	Rent arrears have reduced from the previous quarter and are on target.
Rent collected as percentage of total rent due in the reporting year.		•	100.1	95.0%	100.0 %	98.0%	97.3%	98.0%	98.0%	By the end of Q1 there were an extra 1,200 customers in receipt of UC compared to the same time last year. Historically, the figure collected reported in quarter 1 is lower than the year end figure.
Average length of time taken to re-let properties in the last year		•	38 days	38 days	38 days	38 days	40 days	37 days	37 days	What is going wrong or impacting on performance? Performance on this indicator can appear to be adversely affected by letting properties that have been empty a long time. In Quarter 1, 6 properties were let that had been empty between 17 and 32 weeks. This has a negative impact on the average days to let but, positively, brings properties back into use. To put in context the effect such a low number of properties can have, if those 6 properties were removed from the overall numbers, the figure for Quarter 1 would stand at 37.2 days. Has any corrective action already been undertaken? The sign-up process has been reviewed to help reduce the number of days properties are considered empty and officers are working with colleagues from other local authorities to share good practice.

Performance Indicator	Current		201	2017/18		2018/19		Q1 2019/20		Comments
	Status		Value	Target	Value	Target	Value	Target	Target	
										When does the service expect to be back on track?
										Lets and voids performance are monitored monthly to track performance.
% of reactive repairs carried out in the last year completed right first time		•	90.2%	92.0%	88.1%	93.0%		easured uarters	93.0%	Just under 33,000 reactive repairs were completed 'right first time' last year. Although down from the previous year it remains that almost 9 out of 10 repairs are completed on the first visit.
% Overall Repairs Completed Within Target		•	95.43 %	91.5%	95.92 %	94.42	95.33 %	94%	94%	Performance remains better than target.
Average length of time taken to complete non emergency repairs (days)	②	•	7.1 days	15.0 days	6.9 days	15.0 days	6.8 days	15.0 days	15.0 days	Performance remains better than target.
% of rent loss due to voids		1	1.31%	1.80%	1.40%	1.40%	1.53%	1.40	1.40%	Performance in this indicator is linked to performance for the average days to let PI above.
Average Time for processing Planning Applications (Householder) - weeks			7.6	Data only	6.9	8	7*	8	8	*The Scottish Government have taken a decision to now publish these statistics biannually. We will submit our first half year's data at the end of October 2018, and expect the final figures to be published by the Scottish Government in January 2019, according to the provisional timetable. The figure of 7 weeks for quarter 1 therefore, is still subject to validation by the Scottish Government.

Performance Indicator	Current	Trend	201	7/18	201	8/19	Q1 20	019/20	2019/20) Comments
	Status		Value	Target	Value	Target	Value	Target	Target	
Application Approval Rate		•	97.2%	Data only	97.7%	Data only	95%*	Data only	Data only	*The Scottish Government have taken a decision to now publish these statistics biannually. We will submit our first half year's data at the end of October 2019, and expect the final figures to be published by the Scottish Government in January 2020, according to the provisional timetable. The figure of 95% for quarter 1 therefore, is still subject to validation by the Scottish Government.
Percentage of applications dealt with under delegated authority		•	98.1%	Data only	97.5%	Data only	96.6%	Data only	Data only	*The Scottish Government have taken a decision to now publish these statistics biannually. We will submit our first half year's data at the end of October 2018, and expect the final figures to be published by the Scottish Government in January 2019, according to the provisional timetable. The figure of 96.6% for quarter 1 therefore, is still subject to validation by the Scottish Government.
Time to issue a building warrant or amendment to warrant from receipt of		•	87.4	60.0	83.9	60.0	85.6	60.0	60.0	What is going wrong or impacting on performance?
application (days)			days	days	days	days	days	days	days	As part of our performance scrutiny, the quarter 1 figure was examined further, particularly as this measure calculates the combined response times of both the local authority verifier and the agent/architect. Investigation has shown that within that average 85 days in Q1, building warrants spent on average 48 days with Building Standards and 37 days with agents/architects. Has any corrective action already been undertaken? At our midterm scrutiny meeting last year, the
Time to issue a first report (95% issued within 20 days)		•	29.6%	95.0%	61.2%	95.0%	59.2%	95.0 %	95.0%	
Percentage of building warrants or amendments issued within 10 days of receipt of all satisfactory information		•	48.1%	90.0%	61.2%	90.0%	53.0%	90.0	90.0%	

Performance Indicator	Current Tre Status	Trend	2017/18		2018/19		Q1 2019/20		2019/20	Comments
			Value	Target	Value	Target	Value	Target	Target	
										performance of the three building standards indicators was discussed. Since then, following discussions with the Director of Communities, Housing and Planning Services, a programme of performance management has been put in place to scrutinise performance and discuss any trends or issues. The wording of these indicators has been changed to make it clearer what they mean and what they are measuring. When does the service expect to be back on track? Within the team, 2 new appointments have been made and a further graduate level post will be advertised shortly; it is hoped these appointments will result in further improvements. We hope the performance will also be aided by an ICT investment funded from existing Communities, Housing and Planning Services budgets.
Total Percentage of frontline (stage 1) complaints responded to within 5 days by DHS	>	•	88.6%	95%	90.1%	95%	91%	95%	45%	176 received and 160 answered within timescale.
Total Percentage of investigation (stage 2) complaints responded to within 20 days by DHS		•	85.7%	95%	82.4%	95%	100%	95%	95%	4 received and 4 answered within timescale.

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To: Infrastructure, Land and Environment Policy Board

On: 6 November 2019

Report by: Director of Environment & Infrastructure

Heading: National Transport Strategy – Consultation Response

1. Summary

- 1.1 On 31 July 2019, the Cabinet Secretary for Transport, Infrastructure and Connectivity, Michael Matheson MSP, launched a three month public consultation on the draft National Transport Strategy 2 (NTS 2). The draft strategy has been developed following an extensive review process which the Council has been involved in and provided input through various officer working groups.
- 1.2 The consultation sought to determine whether the Vision, Priorities and Outcomes highlighted in the Strategy are the right ones for the transport network over the next 20 years.
- 1.3 The strategy sets out the ambitions and visions for the transport system over the next 20 years that protects the climate and improves lives. The Council have reviewed the draft strategy and contributed to the Strathclyde Partnership for Transport (SPT) response to the strategy, as agreed at the Infrastructure, Land and Environment Policy Board of 28th August 2019. SPT approved the consultation response through their partnership committee on 20th September 2019.
- 1.4 The strategy has four priorities; to promote equality, take climate action, help our economy prosper and improve our health and wellbeing. It seeks to ensure transport helps reach the government's target of net-zero emissions

by 2045; makes travel accessible to all by reversing dependence on the private car and promoting more sustainable and mass-transit modes; reduces congestion using spatial planning to speed up business and delivery trips, and provides a safe and secure network which prioritises active travel modes to enable a healthy and fit nation. The strategy also looks at a high level at the transport governance arrangements, proposing a regional model through a place-based approach.

- 1.5 The main points raised by the partnership authorities through the SPT Partnership Committee consultation response are highlighted below:
 - In principle, support for the Vision, Priorities, Outcomes, Policies and Enablers set out in the draft NTS 2;
 - There must be a much clearer and stronger focus on addressing some
 of the main issues we as a country face including, for example, the
 climate emergency/net-zero carbon, inclusive growth, poverty, health,
 city/regional development, rural access, and others. Similarly, and
 specifically in relation to transport, the NTS 2 must lay out a clear,
 committed and deliverable plan to arrest the effects of and decline in
 bus network size and patronage;
 - Stronger focus required at national level and highlighted above should be demonstrated through relevant Regional / Local Transport Strategies. Building on this, Transport Scotland should utilise in a greater way the strengths of Regional Transport Partnerships and their Regional Transport Strategies – which are statutory documents approved by Scottish Ministers – to help deliver national priorities;
 - The format of the NTS Delivery Plan should very much follow a
 regional theme and be developed in partnership with and input from
 regional and local stakeholders. Transport Scotland should utilise the
 opportunity of the Delivery Plan to provide clarity and certainty about
 future initiatives, workstreams and crucially, revenue and capital
 funding, and the organisations tasked with taking them forward;
 - In relation to changes to transport governance, namely that there is a
 case for change, that future governance should be based on a regional
 model, and that further analysis and development is required to create
 a deliverable and workable solution.

2. Recommendations

It is recommended that the Infrastructure, Land and Environment Policy Board:

2.1 Notes the response to the National Transport Strategy 2 Consultation as attached at Appendix 1 was submitted by SPT on behalf of the partnership of members, and notes that future updates on progress with National Transport Strategy 2 will be reported to this Policy Board.

3. Background

- 3.1 The closing date for responses to the consultation was 23 October with SPT submitting a response on behalf of the partnership authorities as approved by the Partnership Committee meeting of 20th September 2019.
- 3.2 As part of the consultation process SPT sought views from individual authorities to ensure any specific feedback was covered within the response to the consultation.
- 3.3 The feedback to the response from Officers is broadly reflected in the response approved by SPT, namely;
 - The vision of the document to have a sustainable, inclusive and accessible transport system, helping deliver a healthier, fairer and more prosperous Scotland for communities, businesses and visitors, is to be commended,
 - The identified current and emerging challenges are correctly identified,
 - Embedding the sustainable transport hierarchy in policy, although not a new issue, should be further enhanced at a national, regional and local level by taking specific interventions rather than further policies and strategies,
 - The strategy correctly acknowledges that the current model for governance of transport in Scotland is not sustainable and requires to be addressed.
- 3.4 Although the feedback to the consultation is broadly supportive, there are a number of issues which require to be addressed, including;
 - Although connections between our cities in Scotland work fairly well and there are regular bus and rail timetables which make travel between cities

relatively smooth, there is a clear issue with the decline in bus patronage across the SPT area, but particularly in Renfrewshire. Although there is good connectivity between services, local connections between towns and villages can be poor and communities can feel isolated. Connections between Scotland's big towns are relatively poor compared to connections between the cities.

- Although the document is a Strategy it should set the direction of travel for how relevant bodies, including Local Authorities, are going to take this policy and put it into practice and what delivery options there are for implementing these priorities.
- 3.5 The SPT consultation response is attached at Appendix 1, with further detail on implications for Renfrewshire being reported to future meetings of this Policy Board.

Implications of the Report

- 1. **Financial** None
- 2. **HR & Organisational Development** None
- 3. Community & Council Planning –

Our Renfrewshire is thriving / Reshaping our place, our economy and our future - the service is actively involved in the Invest in Renfrewshire scheme and investing in road network to support and facilitate economic growth.

Creating a sustainable Renfrewshire for all to enjoy - working in partnership with the relevant stakeholders as the NTS2 progresses will help to deliver a cleaner Renfrewshire.

- 4. **Legal** None.
- 5. **Property/Assets** The Council's roads, fleet and open space infrastructure is maintained and enhanced.
- 6. **Information Technology** None.
- 7. **Equality & Human Rights** The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of

individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website

- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **CoSLA Policy Position** none
- 13. **Climate Risk** The performance outlined within the report will continue to contribute to positive climate change.

List of Background Papers: None

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Agenda Item 8

Partnership report



National Transport Strategy Consultation – SPT response

Date of meeting 20 September 2019 Date of report 28 August 2019

Report by Assistant Chief Executive

1. Object of report

To recommend approval of SPT's response to the consultation on the second National Transport Strategy (NTS2). The closing date for responses is 23 October 2019 and SPT's draft response is attached at Appendix 1.

2. Background

Further to earlier reports¹, members will recall that Transport Scotland (TS) has been preparing a new National Transport Strategy (NTS). On 31 July 2019, the Cabinet Secretary for Transport, Infrastructure and Connectivity, Michael Matheson MSP, launched a three-month public consultation on the draft NTS2². The draft strategy has been developed following an extensive review process which SPT has been involved in and provided input through various NTS2 working groups.

3. Outline of proposals

- 3.1 The Cabinet Secretary, in the foreword to the strategy, states that it "sets out an ambitious and compelling vision for our transport system for the next 20 years, one that protects our climate and improves lives". The draft NTS2 sets out a Vision, which is underpinned by four Priorities, each of which in turn have three associated Outcomes. The current and emerging challenges the NTS2 will need to address are then set out, along with how those challenges will be met, which Transport Scotland propose is achieved through 14 policies and 38 'enablers'. There is also a section on transport governance, and lastly, next steps. Additional NTS2 reports are also available, including a Strategic Environmental Assessment, Equality Impact Assessment, and various other supporting documents.
- 3.2 Transport Scotland has emphasised that it is not intended that the finalised Strategy will set a framework for funding or identify infrastructure priorities, but will inform the new Strategic Transport Projects Review (STPR2), National Planning Framework 4 (NPF4) and also Regional and Local Transport Strategies, and Local Development Plans. In support of this approach, Transport Scotland will prepare an NTS Delivery Plan after the Strategy has been finalised and agreed, which they anticipate will be by the end of 2019.

¹ See section 3.1.1 of this report: http://www.spt.co.uk/documents/latest/SP080219 Agenda10.pdf and also section 3.1.1 of this report: http://www.spt.co.uk/documents/latest/SP300819 Agenda8.pdf

² Draft NTS2: https://www.transport.gov.scot/media/45149/national-transport-strategy-draft-for-consultation-july-2019.pdf

- 3.3 The key points of our response are as follows:
 - In principle, SPT supports the Vision, Priorities, Outcomes, Policies and Enablers set out in the draft NTS2;
 - SPT would emphasise that, in taking the NTS2 forward, there must be a much clearer and stronger focus on addressing some of the main issues we as a country face including, for example, the climate emergency/net-zero carbon, inclusive growth, poverty, health, city/regional development, rural access, and others. Similarly, and specifically in relation to transport, the NTS2 must lay out a clear, committed and deliverable plan to arrest the effects of and decline in bus network size and patronage;
 - We believe that the stronger focus required at national level and highlighted above should be demonstrated through the NTS Delivery Plan, STPR2 and NPF4, based on the content of relevant Regional / Local Transport Strategies. Building on this, Transport Scotland should utilise in a greater way the strengths of Regional Transport Partnerships and their Regional Transport Strategies – which are statutory documents approved by Scottish Ministers – to help deliver national priorities;
 - Further to the above point, and our later point about governance, SPT believes
 that the format of the NTS Delivery Plan should very much follow a regional
 theme, and be developed in partnership with and input from regional and local
 stakeholders. Transport Scotland should utilise the opportunity of the Delivery
 Plan to provide clarity and certainty about future initiatives, workstreams and
 crucially, revenue and capital funding, and the organisations tasked with taking
 them forward;
 - In addition, given the seriousness of the main issues needing addressed, opportunities to utilise existing or emerging legislation (e.g. new Transport Bill) in support of delivering national priorities should be fully and robustly explored, and should these not prove suitable, or indeed not deliver the level of change required, new legislation should be brought forward to address this; and
 - In relation to changes to transport governance, SPT supports the conclusions of the NTS Roles and Responsibilities group, namely that there is a case for change, that future governance should be based on a regional model, and that further analysis and development is required to create a deliverable and workable solution. Notwithstanding this however, SPT, a highly successful example of a regional transport body, believes that any future changes should be made via development of existing models.

4. Conclusion

- 4.1 This is a critical time for Scotland's transport system. While there is much to be proud of and positive progress being made, there remain significant issues which, if left unaddressed, could have wide ranging societal impacts over coming years, such as the climate emergency, poverty, and the decline in bus and its wider societal effects.
- 4.2 The new National Transport Strategy provides an opportunity to consider the main issues facing Scotland currently and in future, and the most appropriate means of addressing them. SPT's response is a positive contribution to that debate, and takes the opportunity to emphasise the key role Regional Transport Partnerships have to play in future. Officers will continue to work with TS and partners in taking the NTS forward and keep the Partnership updated as progress is made.

5. Partnership action

The Partnership is recommended to approve SPT's draft response to the NTS Consultation attached at Appendix 1.

6. Consequences

Policy consequences

Legal consequences

None at present.

Financial consequences

None at present.

Personnel consequences

None at present.

Equalities consequences

None at present.

None at present.

None at present.

Name Valerie Davidson Name Gordon Maclennan
Title Assistant Chief Executive Title Chief Executive

For further information, please contact *Bruce Kiloh, Head of Policy and Planning* on 0141 333 3740 or *John Binning, Principal Policy Officer* on 0141 333 3248.

Appendix 1 – National Transport Strategy Consultation – SPT Draft Response

The key points of SPT's response are as follows:

- In principle, SPT supports the Vision, Priorities, Outcomes, Policies and Enablers set out in the draft NTS2;
- SPT would emphasise that, in taking the NTS2 forward, there must be a much clearer and stronger focus on addressing some of the main issues we as a country face including, for example, the climate emergency/net-zero carbon, inclusive growth, poverty, health, city/regional development, rural access, and others. Similarly, and specifically in relation to transport, the NTS2 must lay out a clear, committed and deliverable plan to arrest the effects of and decline in bus network size and patronage;
- We believe that the stronger focus required at national level and highlighted above should be
 demonstrated through the NTS Delivery Plan, STPR2 and NPF4, based on the content of
 relevant Regional / Local Transport Strategies. Building on this, Transport Scotland should
 utilise in a greater way the strengths of Regional Transport Partnerships and their Regional
 Transport Strategies which are statutory documents approved by Scottish Ministers to help
 deliver national priorities;
- Further to the above point, and our later point about governance, SPT believes that the format of the NTS Delivery Plan should very much follow a regional theme, and be developed in partnership with and input from regional and local stakeholders. Transport Scotland should utilise the opportunity of the Delivery Plan to provide clarity and certainty about future initiatives, workstreams and crucially, revenue and capital funding, and the organisations tasked with taking them forward;
- In addition, given the seriousness of the main issues needing addressed, opportunities to utilise existing or emerging legislation (e.g. new Transport Bill) in support of delivering national priorities should be fully and robustly explored, and should these not prove suitable, or indeed not deliver the level of change required, new legislation should be brought forward to address this; and
- In relation to changes to transport governance, SPT supports the conclusions of the NTS Roles and Responsibilities group, namely that there is a case for change, that future governance should be based on a regional model, and that further analysis and development is required to create a deliverable and workable solution. Notwithstanding this however, SPT, a highly successful example of a regional transport body, believes that any future changes should be made via development of existing models.
- 1. Is the Vision that is set out for the National Transport Strategy the right Vision for transport policy over the next 20 years?

Yes/No - Yes.

Please explain your answer.

The Vision is broadly supported. In particular the commitment within the vision to sustainability and fairness is welcome given the challenge of a global climate emergency, the need to tackle poverty, and create a more inclusive society. Sustainable, affordable transport and active travel will be key to progress across many sectors.

2a. Are the Priorities and Outcomes that the Strategy is trying to achieve the right Priorities and Outcomes for transport policy over the next 20 years?

Yes / No - Yes.

Please explain your answer.

The Priorities are broadly supported. However, given the urgency of the need to tackle issues such as climate change, poverty and health, the priorities could show greater ambition through stronger, more positive and decisive language. For example, the wording in relation to the 'Takes Climate Action' Priority and its associated outcomes could be questioned as to whether it is strong enough to tackle the climate emergency.

2b. Are some of these Priorities and Outcomes more important than others or are they equally important? Please explain your answer.

Yes, they are all inter-related and the success of the strategy will depend on the successful management of the tensions and interdependencies among them to deliver the most positive outcome.

Again, it could be argued that the global climate emergency demands urgent and radical steps towards wide adoption of sustainable public transport and active travel measures which discourage unnecessary private car use.

However, there are other issues which could equally be defined in terms of an emergency. For example, tackling the inequalities in Scottish society has been a long term aim of successive Scottish Governments yet significant issues remain, particularly in Glasgow and the west of Scotland. More focus needs to be given to the critical role of public transport in helping get people out of poverty, through better, more affordable access to employment and services.

In particular, the decline in bus services, most marked in the west of Scotland, has damaging impacts on the fabric, wellbeing and prosperity of many of our communities, particularly those facing economic challenges including many rural, island and deprived areas. Child poverty rates in Glasgow are stark, with 1 in 3 children living in poverty in 2017, rising to 41% in some parts of the city¹. Affordable public transport is critical in helping address issues around child poverty. In terms of social isolation, a 10% improvement in bus connectivity would result in a 3.6% reduction in social deprivation².

Similarly, health remains a significant issue which could be described as being in an emergency situation, particularly in areas of Glasgow and the west of Scotland. Recent statistics on life expectancy indicate that after many years of progress, the situation has stalled. There are many and complex reasons for this but undoubtedly exercise, and access to active travel is a component.

While the existential threat of climate change is clearly uppermost in many people's minds at the present time, the overriding challenge will be to develop transport and wider public policies in an integrated and complementary way; for example, we can tackle child poverty and promote inclusive economic growth in a way that still supports our commitment to addressing climate change.

We must therefore be careful that one policy does not undermine another as has often been the case in the past, where decades of unsustainable land-use and pro-car policies have meant achieving meaningful modal shift from car to sustainable modes has been at best futile and at worst, almost impossible.

3. Are the Challenges the Strategy highlights in Chapter 3 the key Challenges for transport, or are there others the Strategy should focus on? Please explain your answer.

¹ Glasgow Centre for Population Health - https://www.gcph.co.uk/children and families/family and child poverty

² https://greenerjourneys.com/wp-content/uploads/2016/10/The-Value-of-the-Bus-to-Society-FINAL.pdf

The Challenges highlighted are broadly correct. In particular, we welcome the acknowledgement of the damaging impact that declining bus services and patronage has had and is having on communities across Scotland, particularly in our region where the decline has been most stark.

Given that bus is the dominant public transport mode and is more likely to be used by women, young people, older people, people with a disability and people on low incomes, SPT would welcome the kind of investment in bus that historically has been made in the rail or road network. While the recent announcement in the Programme for Government of a £500m investment to transform bus is very welcome, a commitment to significant revenue funding for bus services should be considered a national priority as should a commitment to address ongoing access deprivation. This intent would go a considerable way in reducing transport emissions and supporting our most vulnerable communities, ensuring they are linked to employment, health, education, training and retail opportunities as well as to family and friends.

Section B: The Policies to Deliver the NTS

4a. Are these the right policies to deliver Priorities and Outcomes of the National Transport Strategy? Please explain your answer.

As noted earlier, we would welcome greater ambition in this regard.

Over the twenty year horizon of NTS2 and given the urgency of the challenges around climate change, healthcare and poverty, it would be good to see much more stretching aspirations. In particular, references to "improve" could be strengthened and made more specific and measurable.

We would welcome a strengthening of the outcome to "Embed the implications for transport in spatial planning and land-use decision making." Transport and land use planning should be integrated rather than simply one taking on board the implications of the other.

4b. Are some of these policies more important than others or are they equally important? Please provide details.

Reflecting our comments above, we would support greater prioritisation of tackling climate change since this will have benefits in virtually all other areas and if carefully planned has the capacity to help tackle a range of priorities such as those around poverty, health, congestion, safety and the economy. Investment in an adapted and resilient network where private car journeys are significantly reduced and there is a marked move to sustainable modal shift will benefit our economy, our environment, our health outcomes, the viability of our communities and the attractiveness of our places.

With increased investment and use of sustainable transport will come higher expectations and rightly increasing demand for inclusivity, creating a virtuous circle as we have seen in other countries that have shown the commitment and leadership to deliver 'places for people'.

Section C: Transport governance – democracy, decision-making and delivery

5a. Are there specific decisions about transport in Scotland that are best taken at the national level (e.g. by Transport Scotland or the Scottish Government), at a regional (e.g. by Regional Transport Partnerships), or at a local level (e.g. by Local Authorities)?

Please explain your answer, by providing examples of where you believe transport related decisions should be taken.

From the outset, it is worth emphasising that SPT support the recommendations of the Roles and Responsibilities Working Group as referenced in the Transport Governance chapter of the NTS2, namely that there is a case for change, and that transport governance arrangements should primarily be on the basis of some form of regional model whilst allowing for variations in approach between different regions, geographically and potentially, thematically (e.g. rural). We also agree that further work needs to be done to further develop a workable model for future transport governance. Notwithstanding this however, SPT, a highly successful example of a regional transport body, believes that any future changes should be made via development of existing regional models.

In undertaking any further work in regard to future Roles and Responsibilities, SPT believes it is essential that we are represented on any future working group, similar to the role we had in the earlier Roles and Responsibilities Working Group. In additions, we believe that governance arrangements should not be imposed on any local or regional area, rather they should be co-designed with them, and look forward to working with national, regional and local partners in taking this work forward.

We agree that there are appropriate roles for national, regional and local in decision making. There has been growing recognition of the importance of city regions as engines of economic growth and there is an argument that such regions should have more powers devolved to them to make sensible, rational and integrated decisions on economic, land use and transport matters which matter to their region.

SPT's view remains, however, that those regions with a dominant major city should encompass their full travel-to-work area to ensure effective transport arrangements which support the unique requirements of their region's economy, healthcare, education and employment opportunities through an affordable, responsive, inclusive, sustainable and integrated transport network. This has been and remains SPT's focus and our track record proves we have successfully delivered on that.

Lastly, Transport Scotland should utilise in a greater way the strengths of Regional Transport Partnerships and their Regional Transport Strategies – which are statutory documents approved by Scottish Ministers – to help deliver national priorities.

5b. Should local communities be involved in making decisions about transport in Scotland? If so, how should they be involved, and on which specific issues should they be involved in making decisions on? Please explain your answer, by providing examples of which transport decisions local communities should be involved in, also suggesting how they should be involved.

Yes, SPT supports the principles enshrined in the Christie Commission report and laid out in the Community Empowerment Act. Local communities – of interest or geographic - must be involved in some form in all decisions taken about transport, be that through representative or participative democratic methods. It must be borne in mind too that neither of these methods are mutually exclusive and indeed the ideal process mixes the two. In particular, the most access deprived communities need to be involved. Joined up, cross agency and cross sector approach using and building on existing mechanisms principally through Community Planning provide significant opportunities.

In relation to the type of transport decisions local communities should be involved in, a good example would be bus services. Too often we hear of changes to a bus service being made which a local community did not have sufficient knowledge about in advance and which they feel powerless to do anything about. While in some cases this apparent lack of involvement may be attributed to a lack of awareness of the processes for such a change, without question the perception of powerlessness is strong and must be better addressed in future, potentially through opportunities presented in the new Transport Bill.

At a strategic level, it is also worth highlighting that sometimes decisions made at national level appear not to have considered the often very different impacts such a decision may have in different local or regional areas. This can relate to decisions on planning, road, rail, bus and others, and again must be addressed in future. Further developing the regional approach to transport governance advocated by the Roles and Responsibilities Working Group may go some way in dealing with this.

Section D: The Strategy as a whole

6. Does the National Transport Strategy address the needs of transport users across Scotland, including citizens and businesses located in different parts of the country?

Yes/No - Yes and No.

Please explain your answer.

Without doubt, the Strategy acknowledges the needs of all communities, groups, sectors and individuals, emphasising the all-pervading influence of transport in its widest sense on all our lives. The emphasis on social isolation is welcome as is the recognition that this is not always a function of physical isolation, but can be a consequence of low income, health including mental health challenges, or inequality.

Notwithstanding this, however, some of the choices facing many in society in future will be challenging, particularly when it comes to reducing personal car use, and the NTS would benefit from being bolder in acknowledging the reality of this.

Where the Strategy could also be strengthened, is in relation to the future role of Scotland's main metropolitan areas, and their internal and external connectivity. The importance of Glasgow and Edinburgh regions, particularly the former, is in our view under-acknowledged in the Strategy, which perhaps serves to emphasise the need for a stronger regional model of governance in future. There is wide recognition that cities and their regions will continue to grow in importance in future, and it is vital that we as a country prepare for that, and promote our cities and their regions to attract people, visitors and business in future.

Section E: Looking Ahead

7a. What aspects of the transport system work well at the moment? Please provide details.

Strathclyde, in many respects, has an excellent transport network: the largest rail network outwith London, an extensive bus network, a Subway system undergoing modernisation, a comprehensive motorway network and a growing active travel network. There is therefore much to build on for the future, but significant challenges remain, which we cover in our response to question 8a.

7b. What practical actions would you like to see the National Transport Strategy take to encourage and promote these?

Please provide details.

The complex and often competing elements of the network create challenges and barriers for the public. There is a lack of integration and indeed integrated decision-making and this is damaging to the efficiency of the economy and people's opportunities.

This goes beyond transport decision-making into areas such as land-use planning and economic development which require greater coordination, and where decisions taken in one area undermine investment elsewhere and can promote unsustainable travel behaviour.

The complexities of transport and its governance mechanisms do, very easily, lead to frustration and confusion amongst users, operators, policy-makers and administrators – there requires to be changes made to this and a concerted effort to ensure that decisions made are communicated to all users (and potential users) and are not undertaken in isolation across transport and wider sectors.

8a. What aspects of the transport system do not work well at the moment? Please provide details.

The transport network we have reflects the complex nature of the regulatory and legislative framework within which we exist, and can therefore seem poorly coordinated and lacking strategic focus. Different modes are pursuing different and competing business models and there is little incentive to integrate modes, simplify ticketing structures and tackle affordability.

Until there is a more fundamental shift away from the competitive model of transport delivery then the often significant investment in public transport will not be optimised. In many instances investment decisions by one mode will undermine investment in another.

As we have seen, the huge and welcome continuing investment in rail has come at a time of significant contraction in the bus market. Improving, albeit modest, investment in active travel is dwarfed by levels of investment in the road network.

As a consequence of all the above, the transport network is often a confusing, expensive and time consuming experience for the travelling public. Those most reliant on bus services continue to endure congestion brought about by decades of pro-car policies including cheap city centre parking.

Land use decisions have undermined sustainable transport solutions. It is noted in Chapter 3 of the NTS that our cities are growing, which is true. However, much of the growth is in the suburban area rather than in the city centre and immediate surrounding area, resulting in urban sprawl. More effort promoting people living in cities and towns, near employment and services and where public transport is the first choice over car is essential. Such densification will help to tackle the challenge of climate change while revitalising our city and town centres which are under challenge.

That said, the investment in the west of Scotland transport network since the 1960s has left the region with an extensive transport network. The key is to un-tap this by bringing strategic oversight and coordination back.

8b. What practical actions would you like to see the National Transport Strategy take to improve these?

Establish effective regional governance arrangements with appropriate powers to promote integration and a sensible, coherent and joined up investment strategy.

Provide appropriate funding across modes and redress the balance in funding for bus which is critical to the achievement of wider policies to tackle poverty and support inclusive economic growth.

At a deep and fundamental level, society's ongoing and unsustainable reliance on private car travel needs addressed. The climate emergency must provide the stimulus for this and a step-change in how to generate positive behaviour change is essential.

As noted above the lack of integration of decision making with transport and with other sectors such as planning, economic development and health remains a big issues.

Also, as acknowledged in the draft NTS, bus services are in decline and this has severe impacts on the lives of many people given bus is the biggest mode and the one that people from our most vulnerable communities rely on. Again, at a fundamental level, this needs addressed.

9. Chapter 6 of the Strategy sets out immediate actions the Scottish Government will take in three key areas: Increasing Accountability; Strengthening Evidence; and Managing Demand. Is there anything you would like to say about these actions?

Please provide details.

In principle, we support these actions, but again we would welcome a more ambitious approach given the huge environmental, social and economic challenges we face. There are some areas where more direct focus could be achieved. For example, we should be more specific about using demand management to reduce unnecessary road traffic. The evidence base is clear and the tools available exist and so we should be more decisive and act in the shorter term given the scale of the challenge.

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10. Is there anything else you would like to say about the National Transport Strategy? Please provide details.

SPT welcomes the new strategy and along with the Transport Bill and STPR2 we consider there is a real opportunity to achieve modal shift and a decisive move towards a more integrated, affordable, sustainable, accessible and connected transport network to help meet Scotland's social, economic and environmental ambitions and to achieve the kind of places people want to live. But much more needs to be done as set out in our response:

- More investment in sustainable transport in particular active travel and support for bus services.
- A move toward more integrated regional governance arrangements for transport that reflect the
 wider needs of the area. SPT believes that the format of the proposed NTS Delivery Plan should
 very much follow a regional theme, and be developed in partnership with and input from
 regional and local stakeholders. Transport Scotland should utilise the opportunity of the
 Delivery Plan to provide clarity and certainty about future initiatives and workstreams, and the
 organisations tasked with taking them forward;
- Support for electrification of the transport network but a recognition that electrification of cars is
 part of the solution but not the whole solution. Cars will continue to cause congestion, damage
 to local communities, cause air pollution and contribute to damaging health outcomes. Only by
 creating a more efficient, sustainable transport system with reduced energy consumption, and
 encouraging people to live in more sustainable places, will we begin to seriously reduce
 transport's carbon footprint.

In addition, given the seriousness of the main issues needing addressed, opportunities to utilise existing or emerging legislation (e.g. new Transport Bill) in support of delivering national priorities should be fully and robustly explored, and should these not prove suitable, or indeed not deliver the level of change required, new legislation should be brought forward to address this.

Section F: Strategic Environmental Assessment (SEA)

11. What are your views on the accuracy and scope of the information used to describe the SEA environmental baseline set out in the Environmental Report?

Please give details of additional relevant sources.

The information appears both accurate and comprehensive.

12. What are your views on the predicted environmental effects as set out in the Environmental Report?

Chapter 5 refers to "The use of digital technology within the transport system" and it should be noted that this technology, while it has clear potential benefits in terms of reducing the need to travel, also has potential costs in terms of significant energy use.

Similarly more opportunities for home working and using teleconferencing have benefits in terms of reduced travel but this can sometimes be substituted by more local trips.

13. What are your views on the proposals for mitigation and monitoring of the environmental effects set out in the Environmental Report?

Electrification of the transport fleet is essential and welcome. However, electrification will not achieve the kinds of reduction in carbon emissions that are needed to meet the Scottish Government's target. Cars will continue to cause accidents, congestion, air pollution, and impact adversely on the quality of the places where we live and visit. We would therefore caution against thinking electrification will solve all the problems without having to get people out of their cars.

Given the scale of the issue identified at section 11.1 around ground transport mode share, in particular that cars account for over three quarters (75%) of the total volume of traffic on the roads, and that all modes are increasing, with the exception of bus, then much more needs to be done to reduce the need to travel and to travel more sustainably.

In SPT's view there need to be stronger measures available locally, regionally and nationally to limit demand for private car travel as part of a carefully considered strategic approach.

14. Is there anything else you would like to say about the Environmental Report? No.



To: Infrastructure, Land and Environment Policy Board

On: 6 November 2019

Report by: Director of Environment & Infrastructure

Heading: Review of Waste Services

1. Summary

- 1.1 On 26 September 2019, Council agreed a motion to carry out a comprehensive review of the current collection practices for Waste Services. This report looks to update board on the actions taken to take that review forward.
- 1.2 The waste collections service can demonstrate a very high level of 'right first time' bin collection performance of 99.82%. This review will seek opportunities to improve upon this level of performance.
- 1.3 Zero Waste Scotland have been appointed to undertake the review of the collection service. This review will include looking at the performance of routes, bin collection process, the sustainability of infrastructure at non standard properties, and suitable technology for operations.
- 1.4 The service will also seek to meet with all Elected Members over November and December 2019 to discuss waste collections within their ward, to update on service performance and to gain insight from Members to support and address any collection and/or infrastructure matters.
- 1.5 The service has actively taken opportunities to make improvements to the service over the last few months and there are other advancements planned, a number of these were detailed in the Waste Service Change Improving

Recycling in Renfrewshire report agreed at the August Infrastructure, Land & Environment Policy Board. Section 4 of this report covers these in more detail.

2. Recommendations

It is recommended that the Infrastructure, Land and Environment Policy Board:

- 2.1 Notes that Zero Waste Scotland have been appointed to conduct a review of the waste collection service.
- 2.2 Notes the planned actions being taken forward by the service as set out in section 4 of this report, including engagement with all Elected Members.

3. Background

- 3.1 The waste collection service collects bins from around 141,500 households per week. The service performs to a high standard with the 'right first time' collection performance over 99.82%, collecting on average 141,500 bins per week.
- 3.2 There are almost 4,000 households who receive an assisted collection service from the Council. The performance in this area has remained high with a 'right first time' performance figure of 99%. On reviewing the performance of the assisted collection service over the last 5 years, it is clear that the performance of this service has remained consistently high, however, it has consistently contributed to a large percentage of overall missed bins over the last 5 years. As a percentage of missed bins, the number of assisted pull outs has reduced under the new service arrangements, compared to the previous service.

4. Identified Improvements & Next Steps

- 4.1 The service has been actively addressing issues as they are highlighted. A number of specific actions have taken place so far, including;
 - Individual meetings with elected members to support and address issues in their ward,
 - Staff training, engagement and investment in equipment,
 - Additional monitoring checks on repeat enquiry properties,
 - Creation and use of data by the service to support and enhance performance, and

- Changes to infrastructure have been implemented in a number of locations.
- 4.2 In addition and in parallel with Zero Waste Scotland's review of the service, the service is progressing with a number of planned developments to support continual improvement of the Waste Collection Service as follows:
 - Assisted collection service investigating the potential for introducing technology to provide daily records that properties have been visited and bins been emptied, and feedback to customers,
 - Review of the current commercial waste service to deliver a modern and effective collection service that supports customers and enhances service provision,
 - In cab routing system moving from a paper-based system to an electronic system for crews and collections,
 - Provision of brown and food bin infrastructure in the same street. Work
 has started to seek opportunities to move properties / streets from food
 caddies to brown bins where possible.
 - Infrastructure at non-standard properties in planning for the service change, detailed assessment was carried out across Renfrewshire to ensure those non-standard properties were provided with the appropriate bin infrastructure to ensure residents could fully participate in the service change. In general, this has proven to be effective with high uptake in participation levels. However, there are a small number of locations where changes to the infrastructure and collection arrangements would further increase engagement with the service. The review will look at the infrastructure requirements at certain locations to support bin presentation and to support recycling.
- 4.3 Updates on the review by Zero Waste Scotland and the service will be progressed and detailed in future policy boards.

Implications of the Report

- Financial The cost to review the waste collection service by Zero Waste Scotland.
- 2. **HR & Organisational Development** None

3. Community & Council Planning –

Our Renfrewshire is thriving / Reshaping our place, our economy and our future -

Creating a sustainable Renfrewshire for all to enjoy -

- 4. **Legal** None.
- 5. **Property/Assets** None
- 6. **Information Technology** None.
- 7. **Equality & Human Rights** The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **CoSLA Policy Position** none
- 13. **Climate Risk** The performance outlined within the report will continue to contribute to positive climate change.

List of Background Papers: None

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To: Infrastructure, Land and Environment Policy Board

On: 6 November 2019

Report by: Director of Environment & Infrastructure

Heading: Clyde Valley Waste Management Project, Treatment & Disposal of

Residual Waste

1. Summary

- 1.1 Renfrewshire Council came together with Partner Councils to procure a longterm Residual Waste Treatment and Disposal Services.
- 1.2 The main aim was to ensure compliance with the Waste (Scotland) Regulations 2012 which introduced a ban on the landfill of residual waste on 1 January 2021. Residual waste is waste that remains following recycling and composting activities carried out by the Councils.
- 1.3 There are 5 local authorities, including Renfrewshire, that make up the Clyde Valley Waste Management Project as follows:
 - North Lanarkshire Council (lead authority)
 - Renfrewshire Council
 - East Renfrewshire Council
 - East Dunbartonshire Council
 - North Ayrshire Council
- 1.4 At the Council meeting on 24 September 2015, approval was given for North Lanarkshire Council to appoint Viridor to design, build, finance and operate the facilities to treat residual waste through an energy from waste treatment facility to divert from landfill.

- 1.5 The 25-year contract will take 190,000 tonnes of waste per year from the 5 partner Authorities, providing services to a population of more than 845,000 people.
- 1.6 The facilities have been under construction for the last 4 years, with commissioning of the facilities commencing in January 2019 to allow the engineers to test and stress the plant. This ensures the contract will commence on 1 December 2019 as planned.
- 1.7 The contract, in addition to diverting waste from landfill and recovering recyclate, will deliver year on year carbon savings to the Partner Councils as well as a number of local Community Benefits to the Partner Council areas such as apprenticeships, work placements, new jobs and workshops for small businesses.
- 1.8 The project is the largest successful collaboration of Council's in Scotland working towards a joint procurement for waste processing facilities.

2. Recommendations

It is recommended that the Infrastructure, Land and Environment Policy Board:

- 2.1 Notes the Clyde Valley residual waste facilities at Bargeddie and Dunbar are now constructed and operational.
- 2.2 Notes the contract will commence as planned on 1 December 2019 for a 25year period, diverting Renfrewshire's residual waste from landfill to the energy from waste facility.

3. Background

3.1 In early 2009, Renfrewshire Council looked to identify a long-term solution for residual waste treatment. This was necessary due to the pending introduction of the landfill ban which then followed through in legislation in 2012, banning the disposal of municipal waste from January 2021. Consideration was also given to Renfrewshire Council procuring and constructing their own waste treatment facility. Although a standalone solution for Renfrewshire was viable, better value could be achieved by participating in a joint procurement exercise with other authorities.

3.2 The preferred option was a collaborative procurement with a number of other Councils within the Clyde Valley area. Five Clyde Valley Councils agreed formally to participate: North Lanarkshire (as the lead authority), East Renfrewshire Council, East Dunbartonshire Council, North Ayrshire Council and Renfrewshire Council.

4. **Governance**

- 4.1 North Lanarkshire Council is the Lead Authority for the Clyde Valley Waste Project for the procurement of the residual waste treatment project.
- 4.2 The Project Team, supported by the appointed legal, financial and technical advisers, evaluated the Pre-Qualifying Questionnaire submissions and recommended a top six list of bidders to progress to the outline dialogue stage.
- 4.3 In September 2015, the dialogue process concluded, and approval was given at the Council meeting of 24 September 2015, for the appointment by North Lanarkshire Council of Viridor as Preferred Bidder. Viridor were Appointed as Preferred Bidder in October 2015.

5. The Technical Solution

- 5.1 Viridor have built a new primary treatment facility at Bargeddie in North Lanarkshire. This facility will remove metals and heavy plastics from the waste stream and the residual material. Following extraction of these recycling materials, the residues are then subjected to further treatment rendering it a Refuse Derived Fuel (RDF). The RDF is then taken to the Dunbar Energy Recovery Facility for subsequent conversion to Energy from Waste.
- 5.2 The Council's Middleton Road waste transfer station will be operated by the contractor for the duration of the project and returned to Renfrewshire Council at the end of the service period.

6. Performance Targets and Benefits

- 6.1 There are many positive outcomes to be delivered by the Clyde Valley Waste Project including:
 - Compliance with the Scottish Government Zero Waste Plan and Waste (Scotland) Regulations 2012, in so far as Renfrewshire Council and our Partner Councils will be compliant with the landfill ban, originally effective from January 2021.

• Creating approximately 4% additional recycling on top of Partner Council recycling rates through recyclate recovery.

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- A net saving of 49,934 tonnes of CO2e per annum throughout the contract period compared to the current waste management solutions.
- The contract is focused firmly on landfill diversion, with a maximum restriction on landfill disposal and it is anticipated that only 10% of ash from the process will be landfilled.
- Community benefits is a key component of the contract and accounts for 10% of the project evaluation criteria. These community benefits include 120 jobs being created, focussing on long term unemployed and young people. The contractor will also engage with small and medium sized businesses to develop a Clyde Valley supply chain, working with the Federation of Small Business, Chamber of Commerce, Community Enterprises in Strathclyde and other partners is another key deliverable. The award will also see the development of a flagship Clyde Valley GO4SET (science, engineering and technology) educational partnership in conjunction with the Engineering Development Trust focused on influencing STEM uptake in secondary schools.

7. Carbon Management

- 7.1 The energy generated from the waste plan will firstly be used to go back into power the plant. The plant will be powered by the electricity it generates. The excess electricity will go to the grid, reducing the need to create electrical energy from other fuel sources.
- 7.2 It is estimated that the waste treatment will reduce Partner Councils' combined carbon emissions by approximately 49,934 tonnes of CO₂e per annum during the Contract Period. As a new contract, it will not be possible to set a full baseline for carbon assessment until the contract has been operational for a period of time. Following Contract Commencement an assessment will be carried out to estimate the carbon emissions associated with the contract.

Implications of the Report

1. Financial – None

- 2. **HR & Organisational Development** None
- 3. Community & Council Planning

Creating a sustainable Renfrewshire for all to enjoy - Reducing carbon emissions due to waste processing and year on year carbon reductions. The proposal will save natural resources through increased recycling and green energy recovery, which represents Best Value to the taxpayer.

- 4. **Legal** None.
- 5. **Property/Assets** None
- 6. **Information Technology** None.
- 7. **Equality & Human Rights** The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **CoSLA Policy Position** None.
- 13. Climate Risk The performance outlined within the report will continue to contribute to positive climate change and reduce the Council's carbon footprint for disposal of waste.

List of Background Papers: None

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To: Infrastructure, Land and Environment Policy Board

On: 6 November 2019

Report by: Director of Environment & Infrastructure

Heading: Review of Naturalised Areas and Wildflower Area Development

1. SUMMARY

- 1.1 This report seeks to update the Infrastructure, Land and Environment Policy Board on the review of naturalised area as agreed by Policy Board on the 7th November 2018 and actions the Motion to Council of 26th September 2019 to report back the results of the re-examination of naturalised areas.
- 1.2 The Council's parks and green space have a key role to play in supporting the delivery of the Council's ambitions to tackle climate change. This report introduces proposals to create wildflower areas as well as outlining existing naturalised areas that are suitable for conversion to wildflower areas as agreed in the Motion decision of Council on 26th September 2019.
- 1.3 Appendix 1 and 2 to this report provides the full list of the 112 naturalised areas created in 2012. 52 of these areas were reinstated during 2013/14 into a regular grass cutting schedule and are listed in Appendix 2. The remaining 60 areas have been reviewed and proposals for each area are detailed in section 4 and Appendix 1 of this report, along with ongoing work to establish the Council's obligations to maintain areas of non-Council owned land that has historically maintained.
- 1.4 There are financial implications for the Council associated with this report as set out in section 3 and 4 of the report.

2. **RECOMMENDATIONS**

It is recommended that the Infrastructure, Land and Environment Board:

- 2.1 Notes the review of naturalised areas and the grass cutting service has been completed.
- 2.2 Notes as part of the Council's response to tackle climate change, work is being developed to enhance the role parks and green spaces can contribute through the creation of wildflower areas and tree plantations.
- 2.3 Agrees to create roadside verge wildflower areas as initial pilots, and the associated implementation costs as set out in section 3 of this report and agrees to convert four existing naturalised areas into 2 wildflower areas and 2 tree plantation areas as set out in section 4.2 and Appendix 1 of the report.
- 2.4 Agrees to the reinstatement of naturalised areas into a scheduled grass cutting frequency, as set out in section 4.2 and Appendix 1 of this report and the associated one off and annual revenue costs to maintain these areas as part of a regular grass cutting schedule, as set out in section 4.3 of the report.

3. Wildflowers

- 3.1 Public green spaces provide a range of benefits for communities, the environment, the local economy and for the climate. They provide opportunities for recreation, sport, play and social interactions and support wellbeing through encouraging healthy lifestyles. They also contribute to a sustainable natural environment by providing vital habitats for wildlife and visually enhance the urban environment.
- 3.2 Wildflowers, as part of our green space, can act as pollinator trails and contribute to reducing the carbon footprint within communities.
- 3.3 Wildflower areas require to be actively grown, with the site and soil conditions suitable for growth. There are a variety of wildflower seed, plant plugs and/or wildflower turf where specified plant specific mixes and lay out shall give an instant and long-lasting effect. Costs vary depending on the option and the need to create appropriate soil conditions for growth is essential. Displays can be very popular with local residents, particularly when planted along verges and links well with Improving Environment & Place agenda.

- 3.4 There are few wildflower areas in Renfrewshire, and it is proposed to create initial areas over 2020/2021. These would be 3 roadside verges, with proposed locations of Linwood Road, Greenock Road, Paisley and locations on the A726 through Erskine as set out in Appendix 3 of this report. A cost to create these 3 wildflower areas would be around £90,000.
- 3.5 The Council's green space has a key role to play in supporting delivery of the Council's ambitious climate actions to tackle climate change. Work will continue over the coming months to seek opportunities to develop further locations for wildflower meadow and tree plantation, with the aim to create hectares of wildflower meadows throughout Renfrewshire over the coming years. Community consultation and involvement in the development of wildflower areas is planned for 2020, through the local partnerships. The 3 wildflower areas set out in section 3.4 will test different approaches, allow upskilling of employees and the findings from these pilots supporting the creation of new wildflower meadow and biodiversity areas in Renfrewshire.

4. Review of Naturalised Areas & Grass Cutting

- 4.1 In 2012, one hundred and twelve naturalised areas were introduced in Renfrewshire. During 2013 and 2014 52 of these naturalised areas were reintroduced into a regular grass cutting schedule as set out in Appendix 2. The review undertaking during 2019, therefore focused on the 60 remaining naturalised areas. The following criteria was used to assess each naturalised area:
 - Close proximity to a main/arterial road route, high footfall pedestrian area
 - Within close proximity of residential properties/ residents view from properties
 - Steepness of slopes and banking's
 - Ground conditions (waterlogging)
 - · Ease of reinstatement
- 4.2 Following the assessment of each of the naturalised areas against the criteria set out in section 4.1 of this report, a summary is set out below, detailed in Appendix 1:
 - 45 areas could be re-introduced to regular scheduled grass maintenance,
 - 11 areas are not recommended for reinstatement due to complexity of cutting in a safe manner due to site conditions

- 4 areas are considered for conversion to wildflower (2) and tree plantation (2)
- 4.3 If the 45 naturalised areas set out in 4.2 above were returned to the scheduled grass cutting maintenance programme, there would be a one-off cost of £55,000 in 2019/2020 to prepare to return to grassed areas for regular maintenance. Returning these areas to a regular grass cutting schedule along with the 60 areas that were returned to a regular grass cutting schedule in 2013/2014, would incur additional ongoing revenue costs annually of £180,000 to maintain.
- 4.4 The options set out in the above paragraphs in section 4 of the report should be considered in conjunction with paragraph 3.5 of this report. That whilst naturalised areas can be returned into a regular grass cutting schedule, these areas shall not be excluded from consideration as wildflower meadows in the medium to long term as part of the Council's programme of creating wildflower meadows as part of its actions to support tackling climate change.
- 4.5 Through the review of the grass cutting, the service is identifying areas of grass that the Council maintains that is not in the Council's ownership, to understand if there are historical maintenance agreements or legal arrangements requiring the Council to maintain these. As this work progress, information will be detailed in future reports to this board.

Implications of the Report

- 1. Financial The reinstatement of naturalised areas into regular grass cutting schedules will cost £180,000 of additional revenue resources per annum. The report also seeks £145,000 of one off costs to reinstate naturalised areas and to create pilot wildflower areas as set out in the sections 3 and 4 of this report.
- 2. HR & Organisational Development None
- 3. **Community Planning** None
- 4. Legal None
- 5. **Property/Assets** None
- **6. Information Technology** None

- 7. Equality & Human Rights The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None
- 9. **Procurement** None
- **10. Risk** None
- **11.** Privacy Impact None
- **12.** Cosla Policy Position None
- **13**. **Climate risk** This report impacts positively on the Council's ambitions to tackle climate change.

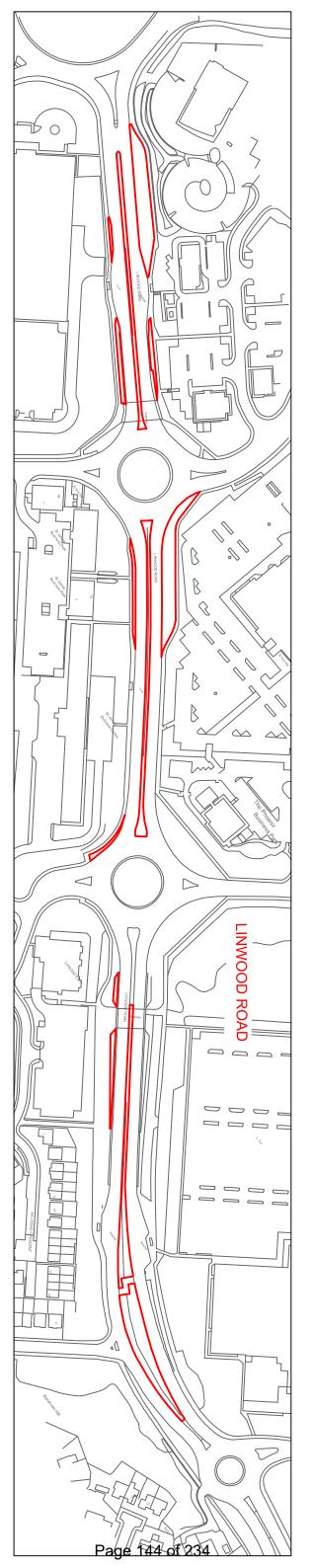
List of Background Papers - none

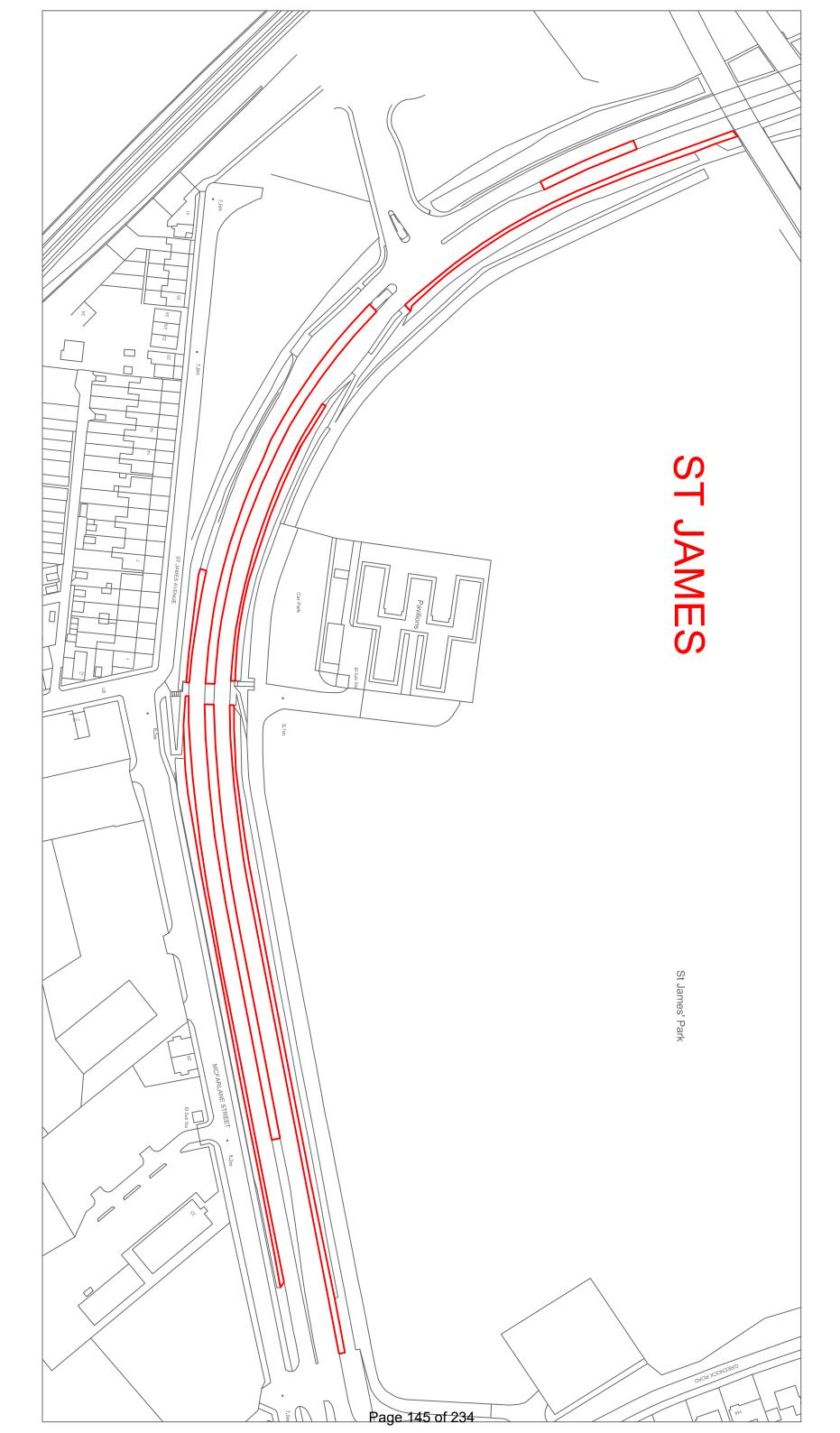
Author: Gordon McNeil, Director of Environment & Infrastructure

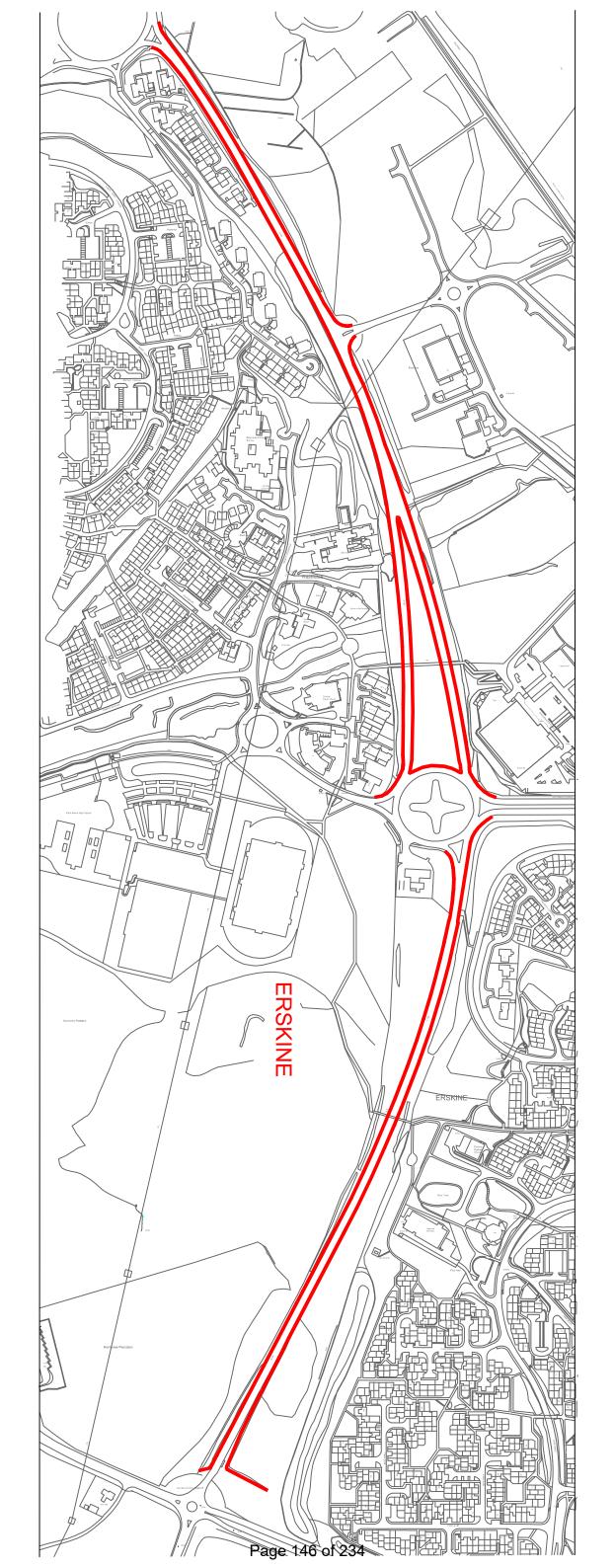
Email: Gordon.mcneil@renfrewshire.gov.uk

Review of Naturalised Area Appendix !s								
Location	Reinstate -							
Auchenlodment Road, Johnstone	У	N/A						
Barshaw Park, Paisley - Dog exercise area	у	N/A						
Barshaw Park, Paisley - Rear of dog exercise area	у	N/A						
Barshaw Park, Paisley - Rear of hospital	у	N/A						
Blythswood Road, Renfrew	у	N/A						
Brediland Road / Talisman Road /Foxbar Road, Paisley	у	N/A						
Brodie Park, Paisley	у	N/A						
Burnside Road / Meadowside Avenue, Elderslie	У	N/A						
Campbell Street, Renfrew	у	N/A						
Cardell Road, Paisley - opposite Community Centre	у	N/A						
Centreholm/Mainshill, Erskine	у	N/A						
Erskine Park Inward Investment Site, Erskine	у	N/A						
Ferry Lodge, Erskine - path & bridge	у	N/A						
Foxbar Road / Abbotsford Crescent / Spencer Drive, Paisley	у	N/A						
Glenfield Road, Paisley - Garage site	у	N/A						
Glenfield Road, Paisley - Forest	у	N/A						
Glenfield Road, Paisley - Forest banking	у	N/A						
Glenshira Avenue/Glenarklet Drive, Paisley	у	N/A						
Hartfield Terrace / St.Ninians Road, Paisley	у	N/A						
Holly Place / Juniper Place, Johnstone	у	N/A						
Kashmir Avenue, Linwood - Mill Lade	у	N/A						
Kashmir Avenue, Linwood - Opposite Tesco	у	N/A						
Kashmir Avneue, Linwoodbefore Kintyre Park	у	N/A						
Kilbarchan Park, Kilbarchan	у	N/A						
Ladykirk Crescent, Paisley - Rear 43-49	у	N/A						
Larch Place / Chestnut Place / Maple Drive, Johnstone	у	N/A						
Lochaline Avenue, Paisley - Lockups area	у	N/A						
Lomond View, Erskine - Rear of	у	N/A						
Low Parksail, Erskine	у	N/A						
Mains Drive/Newshot Drive, Erskine	у	N/A						
Marnock Terrace, Paisley	у	N/A						
Merlin Way / Montgomery Road / Newton Way, Paisley	у	N/A						
Methuen Road, Paisley - Rear of 57 / 67	У	N/A						
Montgomery Avenue / Road, Paisley	У	N/A						
North Barr Avenue, Erskine	У	N/A						
Park Road, Johnstone - Ex Putting Green	у	N/A						
Park Way/BT Exchange, Erskine	у	N/A						
Rashieholm / Rashie Glen, Erskine	у	N/A						
Rashielee Avenue, Erskine - pathway area between Police Station/New Erskine Church	у	N/A						
Saucelhill Park, Paisley	у	N/A						
Shaw Place, Linwood	У	N/A						
St. Annes Primary School, Erskine	У	N/A						
Tannahill Crescent, Johnstone - north of pathway to Beith Road	У	N/A						
Tannahill Crescent, Johnstone - south of pathway to Beith Road	У	N/A						
Willow Drive, Johnstone - Garage Site	У	N/A						
Burnside Gardens, Kilbarchan	N	due to severity of banking						
Candren Road, Paisley	N	Waterlogged area						
Carlile Quay, Paisley	N	Severity of banking						
Greenock Road / Almond Drive / Craighead Road, Bishopton - Rear of houses	N	Bottom area soaking wet, remainder very						
Howwood Park, Howwood	N	Severity of bankings						
Linwood Sports Centre, Linwood - Pitch & Putt	N	Not used as pitch & putt, should remain						
Main Road, Howwood - Opposite Howwood Inn	N	Severity of bankings						
Morar Drive, Paisley - Playing Fields	N	Severity of bankings						
Qwuarrelton Road / Beith Road, Johnstone - woodland area on corner	N	Woodland area, no amenity value in						
Spateston Road, Johnstone - burn banking at rear of Falcon Road	N	Woodland area, no amenity value in						
Station Road Playing Field, Langbank	N	Rough ground not suitable for						
Freeland Drive, Inchinnan	Alternative	Convert to tree planting area as part of the						
Glenburn Road, Paisley	Alternative	Review soil conditions and trial wildflower						
Newark Drive / Mossneuk rive / Nethercraigs Drive, Paisley - rear of houses	Alternative	Convert to tree planting area as part of the						
Spateston Road, Johnstone - underpass area to rear of Bowling Club	Alternative	Review soil conditions and trial wildflower						

Returned to Cutting 2013-14 (Not reviewed)
Location
11 Esk Avenue, Renfrew
14 Esk Avenue, Renfrew
30 Nith Drive, Renfrew
32-42 Barterholm Road/Espedair Street, Paisley
36 Nith Drive, Renfrew
Afton Drive / Tweed Crescent, Renfrew - play area
Afton Drive /Morriston Crescent, Renfrew
Almond Avenue, Renfrew- adjacent to 23
Auchengreoch Road, Johnstone
Barshaw Park, Paisley - Cow Park
Barwood Park, Erskine
Braemar Road, Inchinnan
Brediland Road / Crosbie Drive /Magdalen Way, Paisley
Burnfoot Crescent /Nethercraigs Drive, Paisley
Candren Burn - Moorhouse Avenue
Cockleshill Park, Renfrew
Conniston Estate, Bishopton - play area
Craigston Estate, Bishopton - Hill
Deanpark Road / Esk Avenue, Renfrew
Deanpark Road, Renfrew - Mill Burn area
Dee Avenue, Renfrew - play area
Denewood Avenue, Paisley - rear
Elm Drive, Johnstone
Esk Avenue, Renfrew
Garry Drive / Lochearn Crescent, Paisley
Garry Drive / Lochinver Crescent, Paisley
Glasgow Road / Hallidale Crescent, Renfrew
Glasgow Road / Morriston Crescent, Renfrew
Hallidale Crecent / Morriston Crescent, Renfrew
Hillcrest Avenue / Craigmount Avenue, Paisley
Holms Crescent / Ladymuir Circle , Erskine - Power Station/play area to rear
Hunterhill Park, Paisley
Ingleston Drive, Bishopton
Leander Crescent / Dochart Avenue, Renfrew
Leander Crescent /Crammond Avenue, Renfrew
Leslie Avenue, Bishopton - Triangle
Linburn Road, Erskine
Manse Crescent, Houston
Meikleriggs Drive /Rosewood Avenue, Paisley
Meikleriggs Drive, Paisley - Candren Burn
Montgomery Avenue / Arkleston Road, Paisley
Nith Road, Renfrew - lock ups
Parksail/Low Parksail, Erskine
Sempill Avneue, Erskine - Barwood/Power Station
Spruce Avenue, Johnstone
Stanely Road, Paisley - Banking facing 27
Teith Avenue/ Nethy Way, Renfrew
Tirry Avenue /Morriston Crescent, Renfrew
Todholm Crescent, Paisley
Todholm Terrace, Paisley
Walnut Crescent, Johnstone
Wenlock Road / Auldbar Terrace, Paisley









To: INFRASTRUCTURE, LAND AND ENVIRONMENT POLICY BOARD

On: 6 NOVEMBER 2019

Report by: CHIEF EXECUTIVE

Heading: CONSULTATION: THE ROLE OF PUBLIC SECTOR BODIES IN TACKLING CLIMATE CHANGE

1. Summary

- 1.1 As part of the 'Big Climate Conversation', the Scottish Government is consulting with public bodies about their role in tackling climate change.
- 1.2 This report provides a brief summary of the background and themes of the consultation and seeks approval of Board members for a response (appendix 1) to be submitted on behalf of Renfrewshire Council.

2. Recommendations

- 2.1 It is recommended that the Infrastructure, Land and Environment Policy Board:
 - (i) approve the content and submission of Renfrewshire Council's response to the consultation on the role of Public Sector Bodies in tackling climate change.

3. Background

3.1 On 14 May 2019, the Cabinet Secretary for Environment, Climate Change and Land Reform gave a statement to Parliament about Scotland's response to the global climate emergency and committed to consult widely about how to end Scotland's contribution to global warming.

- 3.2 Outputs from the 'Big Climate Conversation', of which the consultation paper is part, will help inform the government's Climate Change Plan update and will inform plans to bring forward secondary legislation that alter the details of the public sector climate change reporting duties.
- 3.3 The consultation contains 9 questions and seeks views on public sector training and information requirements, proposed changes to the existing support bodies relating to climate change and proposed changes to the reporting arrangements as part of the annual Public Sector Climate Change Duties return.
- 3.4 Members will note that the annual Public Sector Climate Change Duties return is also reported to this Board, based on the current template. The changes proposed in the consultation should assist in the production of a more accessible report, particularly for a public audience, focused on local priorities and ambition which will clearly articulate the actions and progress made to tackle climate change against locally set targets, including details of allocated resources.
- 3.5 More broadly, Members will also be aware that Renfrewshire Council declared a climate emergency in June 2019 and a cross-party Climate Emergency Working Group (CEWG) has been established, supported by a cross-departmental Climate Emergency Officers Group (which also includes Renfrewshire Leisure and HSCP officers).
- 3.6 Members of the CEWG have highlighted the value of ensuring access to relevant and clear information which describes the wide range of activities Renfrewshire Council already carries out to reduce carbon emissions and outlines short, medium and long term priorities and actions. The proposed approach outlined in the consultation also provides the opportunity to develop an appropriate platform for this.

Implications of the Report

- 1. **Financial** None.
- 2. **HR & Organisational Development** None.
- 3. **Community Planning None.**
- 4. **Legal** None.
- 5. **Property/Assets** None.
- 6. **Information Technology** None.
- 7. **Equality & Human Rights** The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the

recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **COSLA Policy Position** COSLA Economy and Environment Board will also be submitting a response to the consultation on behalf of COSLA Members.
- 13. **Climate Risk** This report details a proposed response to the consultation on Public Sector Bodies reporting on climate change.

List of Background Papers: None

Author: Pauline Moss, Strategy, Policy and Insight Manager

Email: pauline.moss@renfrewshire.gov.uk

Appendix 1

Consultation Questions

Q1. What additional training, information or guidance do you think Public Sector Bodies need to help them increase their action on climate change?

The opportunity to learn from best practice across other public sector bodies on an ongoing basis would be welcomed.

Additional guidance and sharing of best practice about how to best involve communities and communities of interest in developing a local approach to tackling climate change would be useful, particularly given the role of local authorities to empower and engage with our communities and provide effective leadership. Training and/or guidance on how to balance our climate ambitions with the wider ambition for our areas within the current financial constraints – particularly sharing successful cost-effective examples that can be replicated elsewhere. Information on the range of funding streams and funders for elements of climate change activities, gathered together in one place, would also be very helpful. Information on baseline emissions data for geographic areas (beyond those within the specific control of the local authority) would be welcomed.

Q2. What are your views on the proposed structure for the High Ambition Climate Network of Chief Executives and Elected Members?

It is unclear how 'the most ambitious' public sector bodies will be identified and against what measures. Membership could be broadened out to recognise the additional support needed in this area across the public sector and the appetite to learn and develop and links established with other networks where learning could be shared.

Q3. Do you agree that Public Sector Bodies should be required to set targets for when they will achieve zero direct emissions, and for reduced indirect emissions?

Yes / no / don't know

Please explain your answer.

In common with many other local authorities, Renfrewshire Council has declared a climate emergency and has set a local target for net zero emissions, so this is welcomed.

Q4. Do you agree that Public Sector Bodies should report annually on how they use their resources to contribute to reducing emissions? Yes / no / don't know

Please explain your answer.

Linked to the above, we believe our communities and citizens want to understand where our efforts are focused and the financial contribution to this, so welcome this within the current reporting arrangements.

Q5. Do you agree that the details of what Public Sector Bodies are required to report on should be set out in statutory guidance instead of on the face of secondary legislation (otherwise known as an Order)?

Yes / no / don't know

Please explain your answer.

We acknowledge that this area is fast developing and requires some degree of agility within the reporting arrangements which would be enhanced through the use of statutory guidance rather than an Order.

Q6. Do you agree to the proposed changes to the list of Public Sector Bodies that are required to annually report their emissions?

Yes / no / don't know

If you answered no, please specify which aspect of the proposal you disagree with and why.

This reflects our view that only bodies who have power over their own emissions, through buildings, their fleet etc, should be required to report in this way. This could be reviewed annually.

Q7. Do you agree with our proposals for amending the reporting requirements as set out above?

Yes / no / don't know

If you answered no, please specify which aspect of the proposal you disagree with.

Yes, the changes should reduce repetition and provide an opportunity for the report to be more accessible and more reflective of the local environment, opportunities and challenges.

Q8. Is there anything else you think should be added to the reporting duties, or anything else you think should be removed?

In particular the changes to part 4 are welcomed, outcome-focused progress updates relevant to local challenges and opportunities feels of more value than the more prescriptive objectives outlined in the existing Order.

Perhaps there is also an opportunity to reflect the importance of the civic leadership role local authorities have within communities and the opportunities to work with other key stakeholders.

Q9. Do you agree that Public Sector Bodies should each make their own report on emissions reductions publicly available?

Yes / no / don't know

Please explain your answer.

This is clearly an area with increasing public interest, and it is important to harness that interest as tackling the climate emergency will require the contribution and commitment of a range of stakeholders across our communities.

Advice and guidance on an appropriate 'user friendly' format of reporting that reflects what the public would like to know in a way that is accessible and interesting, would be welcomed to ensure consistency of approach.

Other comments.

Local authorities and other public bodies have a critical role to play in tackling the climate emergency and this recognition is welcomed, but we also recognise that significant and sustained progress cannot be made in isolation and without resources, support and new ways of working.



To: INFRASTRUCTURE, LAND AND ENVIRONMENT POLICY BOARD

On: 6 NOVEMBER 2019

Report by: DIRECTOR OF COMMUNITIES, HOUSING & PLANNING SERVICES

Heading: PUBLIC SECTOR CLIMATE CHANGE DUTIES REPORTING 2018/19

1. SUMMARY

- 1.1 To comply with the requirements of the Climate Change (Duties of Public Bodies: Reporting Requirements) (Scotland) legislation, Renfrewshire Council is required to prepare an Annual Report detailing progress in helping to mitigate and adapt to climate change.
- 1.2 Renfrewshire Council's Public Sector Climate Change Duties Report for 1 April 2018 to 31 March 2019 is attached as Appendix 1 for the approval of Board members.

2. Recommendations

- 2.1 It is recommended that the Infrastructure, Land and Environment Policy Board:
 - (i) approve the content and submission of Renfrewshire Council's Public Sector Climate Change Duties report for 2018/19.

3. Background

- 3.1 All 32 local authorities in Scotland are signed up to Scotland's Climate Change Declaration. Signatories to the Declaration acknowledge the importance of climate change and are committed to:
 - Mitigating their impact on climate change through reducing greenhouse gas emissions

- Taking steps to adapt to the unavoidable impacts of a changing climate
- Working in partnership with their communities to respond to climate change.
- 3.2 The Declaration recognises the key role Scottish local authorities play in helping to tackle the challenges of climate change. Signatories to Scotland's Climate Change Declaration have committed to preparing an Annual Report detailing their progress in mitigating and adapting to climate change. This provides an important mechanism for the public sector to lead by example in addressing climate change.
- 3.3 The Council's climate change report for 2018/19 is due to be submitted by 30 November 2019 and is a mandatory submission required of all public bodies that are seen as 'major players'. The Report is intended to assist with monitoring Public Bodies Duties compliance and encourage continuous improvement.
- 3.4 The Scottish Government developed the reporting framework to assist in providing accurate and consistent performance information to inform the future direction and development of policy, legislation, funding and support services.
- 3.5 The Scottish Government are currently consulting about the role of Public Sector Bodies in tackling climate change which includes recommendations about this report and Members will note that a consultation response is also being presented to this Board for approval. The changes proposed in the consultation should assist in the production of a more accessible report, particularly for a public audience.
- 3.6 Members will also be aware that Renfrewshire Council declared a climate emergency in June 2019 and a cross-party Climate Emergency Working Group has been established, supported by a cross-departmental Climate Emergency Officers Group (which includes Renfrewshire Leisure and Health and Social Care Partnership). Further details are given in section 5 of this report.

4. Renfrewshire Council's Annual Report 2018/2019 – Key Highlights

Corporate Emissions, Targets and Project Data

- 4.1 Renfrewshire Council's Carbon Management Plan 2014/15 2019/20 has ambitious objectives to reduce emissions that are then included in other corporate and strategic documents. Renfrewshire Council has set a target to reduce its total annual carbon footprint by 19,389 tCO2e by the end of financial year 2019/20, this equates to a reduction of 36%. Reductions will be achieved through a range of projects covering energy; fleet; waste; street lighting; staff travel and awareness raising initiatives.
- 4.2 Renfrewshire Council was the first local authority in Scotland to sign up to producing its third Carbon Management Plan.

Adaptation

- 4.3 The Council's Risk Management process considers risks associated with flood risk, energy and carbon management, waste management as well as planning for severe weather. Climate change, sustainability and adaptability, was contained in the corporate risk register during 2018/19. As one of the actions approved by Council in June 2019 climate change risk will now be included within the strategic risk register.
- 4.4 To recognise the links between air quality and climate change, the Council is promoting initiatives to improve air quality and reduce emissions. Paisley Town Centre, Johnstone High Street and Renfrew Town Centre are current locations that are being targeted to achieve air quality improvements. Air Quality Management Areas have been declared at these locations and the Renfrewshire Air Quality Action Plan covering the 3 air quality management areas in Renfrewshire is now complete and being delivered. The action plan was subject to consultation with the Scottish Government, SEPA, neighbouring local authorities and the public. The latest plan was approved by the Infrastructure, Land and Environment Policy Board in March 2019.
- 4.5 The current adopted Renfrewshire Local Development Plan (2014) continues to provide a framework to guide investment and development to the right locations whilst aiming to protect and enhance the environment and support renewable and low carbon technologies where possible.
- 4.6 The proposed Renfrewshire Development Plan has recently undergone extensive consultation and engagement with communities and various stakeholders earlier in 2019 and continues to facilitate sustainable inclusive development. The plan focuses on placemaking. Buildings and structures are expected to be designed to support the enhancement and delivery of low carbon generating technology; to reduce emissions and assist with climate change mitigation and adaptation.
- 4.7 Sustainable, economic growth and regeneration is a central focus for the Council and there are various projects across Renfrewshire that are creating sustainable mixed communities, delivering high quality places and investment. The Renfrewshire Strategic Economic Framework outlines 10 near term strategic priorities. This includes projects to regenerate and invest in our town centres; tackling disadvantage; targeting deprivation; supporting people; as well as strengthening transport infrastructure.

Procurement

4.8 The Council's Corporate Procurement Unit is making a significant impact by actively considering the reduction of greenhouse emissions, energy efficiency and recycling responsibly. Any suppliers for the Council are made fully aware of the Council's commitment to the climate change duties along with clear instructions and expectations set out in terms and conditions.

5. Climate Change – Current position

- 5.1 The annual report covers the period April 2018 until March 2019.
- 5.2 At the Council meeting in June 2019, the Council recognised that there is an environment and climate emergency and pledged to work proactively with others to make Renfrewshire carbon neutral by 2030, taking into account both production and consumption emissions.
- 5.3 The Council will continue to work with partners and community groups across Renfrewshire to deliver this goal through all relevant strategies and plans and will:
 - assist communities to become more resilient to the impacts of global warming, particularly to flooding and to drought
 - ensure that all reports in preparation for the 2020/21 budget will consider the actions the council will take to address this emergency
 - include climate change in the Council Register of Strategic Risks
 - include climate risk as a category in reports to Council meetings and boards;
 - establish a cross-party working group to examine in detail what actions could be taken to address this emergency
 - investigate the feasibility of setting up a revolving fund for energy efficiency improvements to buildings within the council estate
- 5.4 A report to Council will be presented before the end of the financial year 2019/20 with the actions the Council has, and will take, to address this emergency.

6. Next Steps

6.1 Renfrewshire Council's annual report for 2018/19 is attached and will be submitted, following approval by the Infrastructure, Land and Environment Policy Board, to the Sustainable Scotland Network by 30 November 2019.

Implications of the Report

- 1. **Financial** None.
- 2. **HR & Organisational Development** None.
- 3. **Community Planning -** the report details a range of activities which reflect local community planning themes.
- 4. **Legal** None.
- 5. **Property/Assets** None.

- 6. **Information Technology** None.
- 7. **Equality & Human Rights** The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** None.
- 9. **Procurement** None.
- 10. Risk None.
- 11. **Privacy Impact** None.
- 12. **CoSLA Policy Position** None
- 13. Climate Risk This annual report details progress made by Renfrewshire Council in assisting in mitigating and adapting to climate change during 2018/19.

None

Author: Oliver Reid, Head of Communities and Public Protection e-mail: oliver.reid@renfrewshire.gov.uk

Appendix 1

TABLE OF CONTENTS

Required

PART 1: PROFILE OF REPORTING BODY

PART 2: GOVERNANCE, MANAGEMENT AND STRATEGY

PART 3: EMISSIONS, TARGETS AND PROJECTS

PART 4: ADAPTATION

PART 5: PROCUREMENT

PART 6: VALIDATION AND DECLARATION

PART 1: PROFILE OF REPORTING BODY

1(a) Name of reporting body

Renfrewshire Council

1(b) Type of organisation

Local Authority

1(c) Number of FTE staff in the organisation

6,500

Metric	Unit
Floor Area	m_2
Treated Water	ML
Households supplied with water	Households
Population supplied with treated water	Population
Sewage treated	ML
Households supplied sewage services	Households
Population supplied with sewage services	Population
Number of full-time students	Number FTS
Patient bed nights	Number of patient bed nights
Population size served	Population

1(e) Overall budget of the body					
Specify approximate £/annum for the report year.					
Budget					
£409,399,000					

1(f) Report year	
Specify the report year.	
Report Year	Report Year Comments
Financial (April to March) 2018/19	

1(g) Context

Provide a summary of the body's nature and functions that are relevant to climate change reporting.

In 2007 all 32 Scottish local authorities signed up to Scotland's Climate Change Declaration. Signatories to the Declaration acknowledging the importance of climate change and were committed to:

- Mitigating their impact on climate change through reducing greenhouse gas emissions
- Taking steps to adapt to the unavoidable impacts of a changing climate
- Working in partnership with their communities to respond to climate change

The climate change report submitted in November 2019 for 2018/19 will be the fourth mandatory submission by Renfrewshire Council, as required by public bodies that are seen as 'major players'.

For public sector bodies, reporting on climate change activity is considered good practice as it:

- Increases accountability and transparency, making it easier for the public to understand how Renfrewshire Council is performing in climate change areas;
- Assists with integrating climate change objectives in corporate business plans and embeds climate change action in all services; and
- · Assists with establishing a climate change reporting hierarchy and the mainstreaming of climate change within organisation decision making

PART 2: GOVERNANCE, MANAGEMENT AND STRATEGY

2(a) How is climate change governed in the organisation?

Community Planning Partnership

Renfrewshire Community Planning Partnership published in October 2017 its new community plan for the period of 2017-27, which is the Local Outcome Improvement Plan for the purposes of the Community Empowerment (Scotland) Act 2015. The four themes of the Renfrewshire Community Plan are: Thriving, Well, Fair and Safe. Following agreement of new community planning structures in December 2016, consideration of issues relating to climate change is embedded within all community planning groups. Community planning groups focus on issues relating to health, community safety and public protection, empowering communities and improving life chances.

Council and Boards 1 April 2018 to 31 March 2019

The Council's agreed framework for decision making and policy development is based on a series of policy boards. In addition to the Leadership Board, Audit, Risk and Scrutiny and Petitions Board, Regulatory Functions Board and Cross Party Sounding Board the Council also operates the following thematic policy boards that reflect policy priorities rather than Council service structures. The boards during 2018/19 were:

- Education and Children's Services Policy Board
- · Infrastructure, Land and Environment Policy Board
- · Finance, Resources and Customer Services Policy Board
- · Communities, Housing & Planning Policy Board

Each of these policy boards will have initiatives that contribute to the Council's work on adaptation and reducing its carbon emissions. In particular activity relating to the Carbon Management Plan, biodiversity, development planning and sustainable development falls within the remit of the Communities, Housing & Planning. Matters relating to waste management, transportation, flooding and the Carbon Management Plan are reported to the Infrastructure, Land and Environment Board.

Renfrewshire Local Area Partnerships

At the meeting of the Council Council in September 2018, approval was given to replace the existing Local Area Committees with Local Area Partnerships. This followed a three month consultation period which offered a wide range of opportunities including paper consultation document, online survey public events in Johnstone and Paisley, drop in events in Lochwinnoch, Bishopton, Erskine, Renfrew and Linwood, facilitated sessions with a range of community groups and attendance at a number of Community Council meeting

This involved refreshing the aims of community-level governance; moving from committees to partnerships; extending voting rights to community organisations; other public services playing a greater role; wider engagement with communities; meetings becoming more accessible and participative; and local grants being focussed on local priorities which would include actions to address climate change and the introduction of participatory budgeting

A series of community events were held in autumn 2018 to share information with communities about the new Local Partnerships and how they would work. These events also helped identify community priorities, including environmental priorities, for the new Local Partnerships to consider in preparation for their first meetings in November and December 2018.

2(b) How is climate change action managed and embedded in the organisation?

The Council's Corporate Management Team (CMT) is comprised of senior staff from all services and meets on a regular basis. Although matters relating to climate change adaptation and mitigation are not the sole remit of this group, issues such as performance in relation to the Community Plan and Local Outcome Improvement Plan and Sustainable Procurement are considered by the CMT. Specific officer groups whose remit includes Climate Change adaptation and mitigation are outlined below.

- 1. Strategic Asset Management Group: High level group that meets to discuss and progress corporate asset performance, including energy management. Other projects are discussed including the Carbon Management Plan as well as Capital expenditure projects.
- 2. Fuel Poverty Steering Group: A group that meets regularly to discuss ways in which fuel poverty can be reduced. Membership is cross service and includes representatives from other agencies such as the Citizens' Advice Bureau and the Home Energy Scotland (HES). Climate Change considerations are embedded throughout the Council through the following:
 - The Council has used the CCAT (Climate Change Assessment Tool) which will help to foster cross-organisational engagement and assessment.
 - The Carbon Management Plan contains specific objectives to reduce emissions that are included in the Council's other corporate and strategic documents, including the Council's Plan 'A Better Council, A Better Future 2014 -2017' (Council plan was refreshed in September 2017).
 - Through the Council's procurement service, sustainability and community benefits are considered in the development of all contract strategies. The Sustainability Test has been designed to identify and prioritise the impacts of your procurement across the 3 strands of Sustainable Procurement Social, Economic & Environmental which climate change considerations.
 - The Council's Energy Management Team organise a range of events and awareness raising activities for staff relating to emissions reduction and energy saving throughout the year and across Council services.
 - The Council continues to participate in Earth Hour annually which helps to raise awareness to staff of the need to reduce emissions and increase sustainability.

2(c) Does the organisation have specific climate change mitigation and adaptation objectives in its corporate plan or similar document?

Objective	Doc Name	Doc Link
We want the Council to play its part in tackling climate change by focusing on reducing energy use and carbon emissions across all aspects of our operations, making sure that the majority of waste collected is recycled and working with our partners to make Renfrewshire's economy and communities as sustainable as possible.	Renfrewshire Council Plan "Thriving People, Connected Communities" 2017-22	http://www.renfrewshire.gov. uk/councilplan
Renfrewshire Council has set a target to reduce its total annual carbon footprint by 19,389 tCO ₂ e by the end of financial year 2019/20, this equates to a reduction of 36%.	Renfrewshire Council Carbon Management Plan 2014/15- 2019/20. Section 2, page 19.	www.renfrewshire.gov.uk/media/1767/CarbonManagement-Plan-20142020/pdf/CarbonManageme ntPlan2014-2020.pdf
Environment & Infrastructure has a lead role in creating a sustainable Renfrewshire through increasing its use of alternative fuel in fleet vehicles and its work to increase recycling and reduce waste sent to landfill. In relation to climate change, the service works to put into place appropriate flood management plans.	Renfrewshire Council, Environment & Communities Service Improvement Plan 2018 – 2021.	http://www.renfrewshire.gov.uk/media/9516/Environment Infrastructure-Service-Improvement-Plan-2019 22/pdf/Environment Infrastructure Service Improvement Plan 2019- 22.pdf?m=1554211701390

2(d) Does the organisation have a climate change plan or strategy?

No.

Topic area	Name of document	Time Period Covered
Adaptation	Renfrewshire Local Development Plan – Strategic Environmental Assessment	2014 - 2019
	Renfrewshire Proposed Local Development Plan – Strategic Environmental Assessment	2020-2025
Business travel	Carbon Management Plan	2014/15-2019/20
Staff Travel	Carbon Management Plan	2014/15-2019/20
Energy efficiency	Carbon Management Plan	2014/15-2019/20
Fleet transport	Carbon Management Plan	2014/15-2019/20
Information and communication technology	Renfrewshire Council Plan	2017 - 2022
Renewable energy	Carbon Management Plan	2014/15-2019/20
Sustainable/renewable heat	Renfrewshire Local Development Plan	2014 – 2019
	Renfrewshire Proposed Local Development Plan	2020 - 2025
	Renfrewshire Local Housing Strategy	2016 - 2021
Waste management	Carbon Management Plan	2014/15-2019/20
Water and sewerage	Carbon Management Plan	2014/15-2019/20
Land Use	Renfrewshire Local Development Plan	2014 – 2019
	Renfrewshire Proposed Local Development Plan	2020 - 2025
	Renfrewshire Local Housing Strategy	2016 - 2021
	Local Biodiversity Action Plan	2018 – 2022
	Core Path Plan	

2(f) What are the organisation's top 5 priorities for climate change governance, management and strategy for the year ahead?

1. At the meeting in June 2019, The Council recognised that there is an environment and climate emergency and pledged to work proactively with others to make Renfrewshire carbon neutral by 2030, taking into account both production and consumption emissions.

The Council will continue to work with partners and community groups across Renfrewshire to deliver this new goal through all relevant strategies and plans and will;

- assist communities to become more resilient to the impacts of global warming, particularly to flooding and to drought;
- ensure that all reports in preparation for the 2020/21 budget will consider the actions the council will take to address this emergency;
- include climate change in the Council Register of Strategic Risks;
- include climate risk as a category in reports to council meetings and boards;
- establish a cross-party working group to examine in detail what actions could be taken to address this emergency;
- investigate the feasibility of setting up a revolving fund for energy efficiency improvements to buildings within the council estate; and
- report to Full Council before the end of the financial year 2019/20 with the actions the Council has, and will take, to address this emergency.
- 2. Renfrewshire's Carbon Management Plan 2014/15 2019/20: The Council has set a target to reduce its carbon footprint by 19,389 t CO2e (36%) by the end of the financial year 2019/20, building on the reduction of 28% that was achieved though the previous CMP. A range of projects have been identified to achieve this ambitious target focusing on:
 - **Upgrade to Efficiency** continuing to upgrade inefficient buildings and replace inefficient appliances;
 - **Build Better** all new buildings to be sustainably designed and resource efficient through adherence to 'Renfrewshire Councils Sustainable Building Design' document;
 - Move to clean power continue with the purchase or generation of electricity from renewable sources;
 - Fuel efficient transport continued investment in cleaner vehicles;
 - Waste increase recycling rates from domestic properties and reduce the quantity of waste being sent to landfill;
 - **Street lighting** implement the council's £11m investment programme for LED street lighting across Renfrewshire. The investment programme has three phases and will be completed by December 2017;
 - **Procurement** continue with, and expand the criteria for the procurement of products that use less energy, last longer and are good for the environment:
 - Awareness create a culture of awareness across the organisation through all the areas covered under this Carbon Management Plan.

http://www.renfrewshire.gov.uk/media/1767/Carbon-Management-Plan-2014-2020/pdf/CarbonManagementPlan2014-2020.pdf?m=1459247197793

3. Flood Risk Prevention: The Council is a member of the Clyde & Loch Lomond Flood Risk Management Local Plan District. This is a partnership involving Scottish Water, SEPA, the Forestry Commission, the National Parks Authority for Loch Lomond and the Trossachs Park and 10 local authorities, priorities across the area have been set with regard to detailed studies to address flood risk.

The first Flood Risk Management Plan was published in June 2016 and has two cycles covering the period 2016/22 and 2022/28. Actions currently ongoing and on target include:

- Surface Water Management Plan / Study of Hillington / Cardonlad / Penilee area jointly progressing with Glasgow City Council to identify the
 most sustainable suite of options to manage flood risk from all sources. Completion is imminent regarding Renfrewshire Council's collaboration
 agreement, as proposed measures are wholly within GCC boundaries, and wholly benefiting GCC, for this cross Local Authority Boundary
 catchment investigation.
- An integrated catchment study with Inverclyde Council and Scottish Water covering the Erskine Waste Water Treatment Catchment area (i.e.
 all of Renfrewshire excluding Paisley, Langbank, Lochwinnoch and Renfrew sewerage catchment areas) is ongoing. The study will identify the
 catchment needs resulting from the combined flood risk from the interaction between sewers, rivers and surface water and will inform future
 surface water management plans and flood studies to identify the most sustainable combination of measures to reduce overall flood risk to the
 community, infrastructure, the environment and cultural heritage. The project is programmed for completion in October 2019.
- Maintain a schedule of watercourse assessment and repair, and action measures resultant. This aids the Local Authority in prioritising limited resources to the areas of the community most at risk, in line with Scottish Government policies on Sustainable Flood Risk Management

Additional Statutory compliance to the Flood Risk Management (Scotland) Act, 2009

- Maintain a schedule of watercourse assessment and repair, and action measures resultant.
- · Record all flood events and pass to SEPA.
- Map all watercourses and Sustainable Urban Drainage Systems as an ongoing action.
- Maintain all constructed flood schemes.
- Promote Sustainable development through sustainable flood risk management policies being embedded in the local development plan, structure plan, and development management supplementary planning guidelines.
- Ensure no Renfrewshire Council action contravenes the published Flood Plan or Strategy.
- Ensure the Flood Plan and Strategy is effectively integrated to all other Renfrewshire Council published Plans / Strategies / Policies, and vice versa

4. Renfrewshire Local Development Plan: The Local Development Plan is a document that facilitates and guides the future use of land within Renfrewshire providing a map based guide for shaping the area over the next ten years. The Plan is informed by extensive consultation and a wide range of plans, policies and strategies The current Renfrewshire Local Development Plan was adopted in 2014.

Renfrewshire Council are currently preparing the next Local Development Plan which is programmed for adoption by the Council in 2020. The preparation process for the next Renfrewshire Local Development Plan is outlined in the Council's web pages at www.renfrewshire.gov.uk/article/3070/Preparation-of-the-next-Local-Development-Plan

The Renfrewshire Local Development Plan and the Proposed Plan are supported by a number of documents including an Environmental Report and Habitats Regulation Appraisal. These documents help ensure that the protection and enhancement of the environment is central to the plan and that policies, proposals and strategies support measures to adapt to the likely effects of climate change and do not have a significant negative impact on the environment or the Special Protection Areas within Renfrewshire.

Extensive consultation has been carried out in preparing the Renfrewshire Proposed Local Development. The Proposed Local Development Plan was approved by Communities, Housing & Planning Policy Board on the 12th March 2019 as the settled view of the Council. Consultation is a is a statutory requirement which allows individuals, community organisations, businesses land owners, developers and public agencies to submit representations to the Council on the content of the Plan.

The updated Renfrewshire Local Development Plan will continue the focus of sustainable economic growth within Renfrewshire, identifying where there are opportunities for change, regeneration and enhancement, and directing developments to locations that are economically, socially and environmentally sustainable.

The Proposed Renfrewshire Local Development Plan continues to promote sustainable patterns of development that contribute towards minimising carbon and greenhouse gas emissions and support the adaptions to the likely effects of climate change.

5. Investment in Renfrewshire:

Centre strategies prepared for Johnstone, Renfrew, Erskine, Linwood and Braehead capture opportunities which have a positive impact on the environment, such as the promotion and delivery of active travel projects which encourage sustainable modes of transport. These strategies are currently being prepared and they will continue to promote and deliver project which improve environments for local communities and support the Council's wider approach to climate change.

The ongoing regeneration of Community Growth Areas at Johnstone South West and Dargavel Village, Bishopton are underpinned by plans which seek to positively impact on the environment, particularly through integrated green infrastructure which address surface water, access and habitat improvements.

Renfrewshire's City Deal Projects

The £1.13bn Glasgow City Region City Deal is an agreement between the UK Government, the Scottish Government and eight local authorities across the Glasgow City Region, including Renfrewshire Council. The City Deal will bring thousands of jobs to the Glasgow City Region through major infrastructure projects, drive innovation and growth through the support of key sectors such as life sciences and address challenges in the region's labour market.

Renfrewshire will benefit from an investment of £274m in three of the biggest City Deal infrastructure investments; the Airport Access Project, the Clyde Waterfront and Renfrew Riverside project and the Glasgow Airport Investment Area project.

Together these projects will transform local and regional connectivity and will help to make Renfrewshire a more attractive, vibrant and sustainable place to live and work by better connecting communities and businesses; resulting in more employment opportunities for residents in Renfrewshire and the wider City Region.

Future Paisley: We continue to drive forward Paisley's far reach and grounding breaking cultural regeneration plans, moving forward from Bid Legacy to Future Paisley. Paisley's Bid to be UK City of Culture 2021 has resulted in the development of a programme of investment and action to transform the town through cultural regeneration. Proposals are being taken forward to transform Paisley's town centre venues and cultural infrastructure while supporting work to promote Paisley as a visitor destination and drive new footfall into the town centre and preserve the areas architectural heritage and culture. Projects include Paisley Museum Reimagined, the transformation of Paisley Town Hall, and a new state-of-the-art library and cultural centre in the High Street, and modernisation of Paisley Arts Centre. These projects all offer the opportunity of climate change adaptability and opportunities for climate change mitigation.

This is being delivered by the Paisley Partnership Board, with the Council committing over £100m investment to transform Paisley's town centre venues and outdoor spaces over the next few years. The investment is central to the wider plan to use the town's unique heritage and cultural assets to transform its future

www.renfrewshire.gov.uk/article/2048/Priority-1-Physical-and-economic-regeneration

Strategic Housing Investment Plan

The Strategic Housing Investment Plan sets out how investment in affordable housing will be targeted to meet the objectives of Renfrewshire's Local Housing Strategy 2016-2021 and meet the affordable housing supply target of 200 homes each year to 2021.

The Strategic Housing Investment Plan supports the building of new homes in sustainable locations which helps regenerate communities including the re-development of vacant sites and regeneration at Paisley West End, Millarston, Glenburn and Ferguslie and the delivery of new Council homes at Johnstone Castle and Dargavel Village.

The Strategic Housing Investment Plan continues to encourage and maximise opportunities for energy efficiency and promote the incorporation of greener measures in future new build developments

2(g) Has the organisation used the Climate Change Assessment Tool (a) or equivalent tool to self-assess its capability / performance?

Renfrewshire Council's Energy Management Unit helped with the development of the CCAT tool for use by other Local Authorities.

As such, our initial scores are as follows and were achieved using the CCAT prototype in December 2014. Governance = 50%, Mitigation = 95%, Adaptation = 17% and

2(h) Supporting information and best practice

Behaviour Change = 46%.

Supporting the provisions of the Planning (Scotland) Act 2019, Renfrewshire Council undertook one of Scotland's first Local Place Plans for the Foxbar neighbourhood of Paisley over 2018.

Some 40 organisations and over 120 local people were engaged in the preparation of the plan over a series of public events. Environmental issues were a key consideration during the consultation process and are reflected in the outcomes of the plan, with parks and greenspaces being identified as one of four key themes

A range of projects, which include active travel, community growing and improvements to the local park, are now being delivered and will have strong positive environmental benefits.

Guidance has been prepared by the Council to support other communities across Renfrewshire to prepare Place Plans, providing the basis for further environmental enhancements within the area.

As a member of the Glasgow and Clyde Valley Green Network Partnership (GCVGNP), Renfrewshire Council has also contributed to the publication of a Green Network 'Blueprint' document which provides a strategic framework for access and habitat improvements across Glasgow and the Clyde Valley. The outcomes of the Blueprint document will be reflected in the emerging revision of the Renfrewshire Core Path Plan and emerging Renfrewshire Green Network Strategy.

PART 3: EMISSIONS, TARGETS AND PROJECTS

Emissions								
Corporate emissions from start of baseline year to end of report year								
Reference year	Year	Year type	Scope 1	Scope 2	Scope 3	Total	Units	Comments
Baseline carbon footprint	2012/13	Financial (April to March)	19749	19521	14259	53,529	tCO ₂ e	Scope 2 emissions include electricity for buildings and streetlighting
Year 1 carbon footprint	2013/14	Financial (April to March)	-	-	-	-	tCO ₂ e	The year 2013/14 was the final year of our old CMP. Therefore, no data included
Year 2 carbon footprint	2014/15	Financial (April to March)	16955	19441	9579	45,975	tCO₂e	This is the first year of the CMP, using 2012/13 as the baseline year
Year 3 carbon footprint	2015/16	Financial (April to March)	14473	15317	11,299	41,089	tCO ₂ e	Scope 3 includes the transmission and distribution of electricity in buildings and street lighting
Year 4 carbon footprint	2016/17	Financial (April to March)	11,843	13,346	2,112	27,301	tCO2e	-
Year 5 carbon footprint	2017/18	Financial (April to March)	12,258	7,555	1557	21,370	tCO ₂ e	-
Year 6 carbon footprint	2018/19	Financial (April to March)	11,826	7,434	1,225	20,485	tCO ₂ e	

3b Breakdown of emissions sources

Complete the following table with the breakdown of emission sources from the body's most recent carbon footprint (greenhouse gas inventory); this should correspond to the last entry in the table in 3(a) above. Use the 'Comments' column to explain what is included within each category of emission source entered in the first column. If, for any such category of emission source, it is not possible to provide a simple emission factor(a) leave the field for the emission factor blank and provide the total emissions for that category of emission source in the 'Emissions' column.

Emission source	Scope	Consumption data	Units	Emission factor	Units	Emissions (tCO2e)
Grid Electricity (generation)	Scope 2	2,0872,704	kWh	0.28307	kg CO2e/kWh	5,908.44
Grid Electricity (transmission & mp; distribution losses)	Scope 3	2,0872,704	kWh	0.02413	kg CO2e/kWh	503.66
Natural Gas	Scope 1	43,310,309	kWh	0.18396	kg CO2e/kWh	7,967.36
Gas Oil	Scope 1	0	kWh	0.2758764	kg CO2e/kWh	0.00
Water - Supply	Scope 3	217,057	m3	0.344	kg CO2e/m3	74.67
Water - Treatment	Scope 3	206,204	m3	0.708	kg CO2e/m3	145.99
Diesel (average biofuel blend)	Scope 1	140,1513	litres	2.62694	kg CO2e/litre	3,681.69
Petrol (average biofuel blend)	Scope 1	80,378	litres	2.20307	kg CO2e/litre	177.08
Car - diesel (average - unknown engine size)	Scope 3	2,087,344	km	0.17753	kg CO2e/km	370.57
Grid Electricity (generation)	Scope 2	5,390,188	kWh	0.28307	kg CO2e/kWh	1,525.80
Grid Electricity (transmission)	Scope 3	5,390,188	kWh	0.02413	kg CO2e/kWh	130.07
					Total	20,485.32

3c Generation, consumption and export of renewable energy							
	Renewable Electricity		Renewable Heat				
Technology	Total consumed by the organisation (kWh)	Total exported (kWh)	Total consumed by the organisation (kWh)	Total exported (kWh)	Comments		
pv	228,198	0		0			
Biomass			1,288,640				

3d Targets										
Name of Target	Type of Target	Target	Units	Boundary/scope of Target	Progress against target	Year used as baseline	Baseline figure	Units of baseline	Target completion year	Comments
Carbon Management Plan	absolute	46388	tCO2e reduction	All emissions	23681	2012/13	53515.01	tCO2e	2019/20	The reduction from 53,515 tonnes to 23,681 tonnes is a saving of 55.7%.

Projects and changes

3e Estimated total annual carbon savings from all projects implemented by the organisation in the report year

Emissions source	Total estimated annual carbon savings (tCO₂e)	Comments
Electricity	69	LED lights and PV
Natural gas	139	Boiler replacements
Other heating fuels	187	Oil to gas boiler conversion
Waste	2,753	Increased recycling
Business Travel	68	Introduction of electric pool cars

3f Detail the top 10 carbon reduction projects implemented by the organisation in the report year								
•	Funding source	First full year of CO ₂ e savings	Capital cost (£)		Project lifetime (years)	fuel/emission source		Estimated costs savings (£/annum)
Boiler replacements	Self funded	2018/19	500,000			Natural Gas	326	59,000

3g Estimated decrease or increase in the body's emissions attributed to factors (not reported	0
elsewhere in this form) in the report year	

3h Anticipated annual carbon savings from all projects implemented by the body in the year ahead						
Source	Saving	Comments				
Electricity	386	Largest saving from migrating data centre to the cloud.				
Electricity	50	LED in schools				

PART 4: ADAPTATION

4(a) Has the organisation assessed current and future climate-related risks?

If yes, provide a reference or link to any such risk assessment(s).

'Risk Matters' is the Council's combined risk management policy strategy and strategy. In keeping with Risk Matters, the Council has a strategic and corporate risk register, each service department has its own risk management plan Climate related risks and vulnerabilities are considered in some detail and are recorded in the Corporate Risk Register as well as being reflected within the relevant service plans.

The Council's Corporate Risk Register is approved by the Audit, Risk and Scrutiny Board each year and is monitored on an ongoing basis by the Corporate Risk Management Group. The current corporate risk register was approved on 29 May 2018. This includes the Corporate Risk 'Climate change, sustainability and adaptability.' This corporate risk is currently assessed as a moderate risk and is owned by the Director of Finance and Resources. In managing this risk the following is noted within the Corporate Risk Register:

- The Council has used the Climate Change Assessment Tool helps public sector organisations in Scotland self-evaluate their performance under the public sector duties of the Climate Change (Scotland) Act 2009;
- The Carbon Management Plan has specific objectives to reduce emissions and these are included in other key documents such as the Council Plan;
- Implementation of the Corporate Asset Management Strategy ensures that property assets are managed effectively and efficiently through the provision of relevant management and performance information.

The Energy Management Team:

- ensure energy management initiatives are aligned to the capital investment programme and corporate asset strategy to optimise use of property estate and reduce overall running costs and energy consumption levels;
- promote reductions in energy usage and advise employees and residents about energy efficiency;
- Through the Procurement Unit, sustainability and community benefits are considered in the development of all contract strategies.

4(b) What arrangements does the organisation have in place to manage climate-related risks?

Renfrewshire Council has a proactive approach to managing current and future risks associated with climate change.

Flood Risk Assessment and Resilience

The Council is a member of the Clyde & Loch Lomond Flood Plan District. In June 2016, the first Flood Risk Management Plan was published for this area. Through a partnership involving Scottish Water, the National Parks Agency, the Forestry Commission, SEPA and 10 local authorities. Priorities across the area have been set with regard to detailed study to address flood risk.

There is a prioritised programme of flood studies and flood surface water plans for several areas across Renfrewshire which commenced in 2017/18. An integrated catchment study with Inverciyde Council and Scottish Water covering the Erskine Waste Treatment Catchment area (i.e. all of Renfrewshire excluding Paisley, Langbank, Lochwinnoch and sewerage catchment areas).

Any studies completed by December 2019 through flood strategy process will be put forward by the Scottish Government for funding prioritisation. A collaborative Surface Water Management Plan with Glasgow City Council covering Hillington and Cardonald will be put forward by Renfrewshire Council. Funding for such studies will be available from December 2022. Capital funding within this is not ring fenced.

Sustainable flood risk management is ensured throughout the relevant Council policy and plans. For example, through the production of:

- Local Development Plan
- · Supplementary planning guidelines
- Land/housing policy
- Civil Contingency Plans
- · Asset management (roads, water courses, buildings)

The Council has emergency response arrangements in place for severe weather events and works corporately to protect people and properties across Renfrewshire.

Completion in 2016 of the North Renfrew Flood Scheme has been a major achievement. Over 300 properties previously at risk from tidal surge are now fully protected. In excess of 300 ground floor properties have been protected. 700 above ground floor are now protected and are accessible for people.

Metropolitan Glasgow Strategic Drainage Plan

The Metropolitan Glasgow Strategic Drainage Plan and Partnership has worked in parallel to the Clyde & Loch Lomond Local Plan District (Flood Risk Management Area). It involves local authorities and partners across the metropolitan area and incorporates relevant climate change allowances in all activities.

Sewer capacity has been a constant development as well as posing increased flood risk. In Renfrewshire, a £20m investment in sewer capacity, on the south side of Paisley has commenced. When this 18 month capital project is complete, there will be a reduction in the environmental from sewer discharges to the water environment.

Waste Service Change

In December 2018 Renfrewshire Council delivered a transformational waste and recycling service change which significantly altered the way that waste and recycling is collected from households. The service changes completely re-routed collections across the whole of Renfrewshire, affecting 90,000 households, 1200 commercial waste customers.

The objectives of the Council's waste strategy and associated changes to the waste collection service as set out in the report to Policy board in November 2017 were to:

- Reduce the amount residual waste produced by households
- Increase the amount of waste that is recycled
- Segregate recycling material to improve the quality and quantity of recyclate, which would in turn make it easier and more cost effective to process for recycling.
- All of the above supporting transition to compliance with the Scottish Government's objective of recycling 60% of household waste by 2020.

The Service Change was implemented in December 2018, with householders transitioning over December from a two weekly to a three weekly residual waste collection for around 67,000 households; Provision of an additional recycling bin for all Renfrewshire households to separate their recyclate into two distinct streams of paper & cardboard, plastics, cans & glass.

The Service Change is progressing well, delivering positive outcomes, supporting the strategic objectives of the service change through the approach taken by Renfrewshire's households to reduce their residual waste and presenting more recyclable waste shown through:

- Residual waste tonnage from households dropping by 11.5%
- 42.6% increase in waste presentation from households in their food and garden bins
- Overall increase in recycling, with a 4.4% increase in recycling over the same time period in 2018, taking the recycling figures to June 2019 to 52.3%
- Processing costs of the separated recyclate streams is less than the mixed recyclate, delivering the cost efficiency agreed by Policy Board.

Sustainable Travel Planning

The Council has embedded sustainable travel planning to: encourage more efficient and effective methods of sustainable travel; increase the use of electric vehicles; improve fleet utilisation; introduce a pool vehicles service; and expand the electric vehicle charging infrastructure in Renfrewshire.

Air Quality

In recognition of the links between air quality and climate change, the Council has been actively involved in a number of initiatives to improve air quality and reduce emissions within Renfrewshire. Air Quality has been identified as an issue at certain locations with Renfrewshire including Paisley Town Centre, Johnstone High Street and Renfrew Town Centre and Air Quality Management Areas have been declared at these locations.

The Renfrewshire Air Quality Action Plan covering the three air quality management areas in Renfrewshire is now complete and being delivered. The action plan was subject to consultation with the Scottish Government, SEPA, neighbouring local authorities and the public. The plan was approved by the Infrastructure, Land and Environment Policy Board in March 2019.

Strategic Planning

Renfrewshire Council is one the eight councils within the Glasgow City Region who work together to prepare, maintain and monitor an up to date Strategic Development Plan (Clydeplan) for the Glasgow city region. The preparation of Clydeplan involves the engagement through joint working and consultation with a number of key stakeholder organisations and the wider community. Following the consultation on the Clydeplan Main Issues Report and Clydeplan Proposed Plan, Clydeplan was approved by Scottish Ministers on 24th July 2017.

Clydeplan sets out a land use development strategy over the next 20 years; indicating where new development should be located and providing a policy framework to help deliver sustainable economic growth, shape good quality places and enhances the quality of life in the Glasgow and the Clyde Valley city region.

Throughout the preparation of Clydeplan, Renfrewshire Council in addition to the other seven constituent authorities and Clydeplan staff worked closely together to ensure that full consideration has been given to climate change adaptation and mitigation. Climate change adaptation is incorporated throughout Clydeplan and sets the framework which supports the region to build resilience and adapt ensuring the City Region is a low carbon place.

The Climate Ready Clyde project is a cross-sector initiative funded by the Scottish Government and the partners include the eight constituent local authorities including Renfrewshire council, University of Glasgow, University of Strathclyde, NHS, Transport Scotland, SPT, SEPA and SGN. The project is to create a shared vision, strategy and action plan for an adapting Glasgow City Region. The project aims to develop a clear strategic approach to allow the City Region to become climate ready in response to the future climate changes. Climate Ready Clyde brings the partners together to work strategically to minimise the risks of climate change and build on the opportunities this brings for our economy, society and environment. The aim is to publish a City Region Adaptation Strategy and Action Plan by 2020.

Renfrewshire Local Development Plan

The current Renfrewshire Local Development Plan was adopted in 2014 and provides the spatial development strategy for the next 5-10 years. Renfrewshire Council are currently preparing the next Local Development Plan that is programmed for adoption in 2020.

The Proposed Local Development Plan was approved by Communities, Housing & Planning Policy Board on the 12th March 2019 as the settled view of the Council.

Extensive consultation has been carried out in preparing the Renfrewshire Proposed Local Development. This consultation has provided individuals, community organisations, businesses, land owners, developers and public agencies the opportunity to influence and shape the content of the Plan.

The Renfrewshire Local Development Plan and the Renfrewshire Proposed Local Development Plan are supported by a number of documents including a Strategic Environmental Assessment and a Habitats Regulation Appraisal. The Strategic Environmental Assessment ensures that the environment is given the same level of consideration as social and economic factors.

The Strategic Environmental Assessment illustrates the potential effects that the policies and proposals contained within the Proposed Local Development Plan may have on the environment including on Climate Change and where possible identifies measures to mitigate any environmental effects of the plan including adaption.

A Habitats Regulations Appraisal has also been prepared to assess whether the Proposed Renfrewshire Local Development Plan is likely to have a significant effect on any Natura 2000 (European) site whether alone or in combination within any other policy or plan. Following the Appraisal process of screening, applying mitigation and rescreening, the Appraisal concluded that the implementation of the policies in the Proposed Renfrewshire Local Development Plan will not have any adverse effects on the site integrity of any Natura 2000 sites, either alone or in combination. These documents help ensure that the protection and enhancement of the environment is central to the plan.

A Strategic Flood Risk Assessment was also undertaken as part of the preparation of the Proposed Local Development Plan. It has also informed the Strategic Environmental Assessment. The main aim of the Strategic Flood Risk Assessment was to inform the Renfrewshire Local Development Plan by providing a strategic overview of flood risk in Renfrewshire. In undertaking this assessment alongside the preparation of the Plan, it ensures new development should where possible avoid areas effected by flood risk., thereby ensuring that the overall risk of flooding is not increased.

The Proposed Renfrewshire Local Development Plan continues the focus of sustainable economic growth within Renfrewshire, identifying where there are opportunities for change, regeneration and enhancement, and directing developments to locations that are economically, socially and environmentally sustainable. The Proposed Renfrewshire Local Development Plan continues to promote sustainable patterns of development that contribute towards minimising carbon and greenhouse gas emissions and support the adaptions to the likely effects of climate change through the policy framework.

Provision has been made in the Proposed Local Development Plan for the promotion of the low carbon economy and mitigation and adaptation through sustainable urban drainage and flooding measures and improvements to the water environment. Planning policy has been informed by the Council's detailed flood mapping and the Council's Flood Management Strategy.

Supporting Successful Places

The delivery of successful and sustainable places is a central focus for the Council. A wide range of projects have been undertaken in order to improve Renfrewshire's economy and quality of life for its residents. The Council has recognised the need to take account of climate related risks to secure a sustainable approach to place making within Renfrewshire in order to protect its communities now and in the future.

This is reflected in the range of work undertaken by the Council in relation to place, including the preparation of Centre Strategies, Local Place Plans and strategies for integrated green infrastructure at the Community Growth Areas of Johnstone South West and Dargavel Village.

The delivery of these strategies and projects strongly support the enhancement of natural environment resources across Renfrewshire and reflect policies within the Council's corporate policy framework, such as the Local Development Plan, which support the creation and enhancement of sustainable communities.

There are many examples, including, the implementation of a Surface Water Drainage Strategy at the former Royal Ordnance Factory at Bishopton for the new Dargavel Village, the largest and final phase of the North Renfrew Flood Prevention Scheme and the development of the Surface Water Management Plan for Johnstone South West Community Growth Area., supporting an Integrated Green Network and facilitating the delivery on the ground.

Renfrewshire's Vacant and Derelict Land Strategy

Renfrewshire Council have prepared a Vacant and Derelict Land Strategy which was published in 2018. The Strategy aims to help reduce vacant and derelict land which has the potential to regenerate neighbourhoods, improve local environments and create employment. There are five key themes to address the levels of Vacant and Derelict land across Renfrewshire:

- Theme 1 Utilise City Deal Investment to support sustainable economic growth and unlock development potential of stalled sites;
- Theme 2 Prioritise housing development on brownfield and previously used land;
- Theme 3 Supporting development in town centres;
- Theme 4 Consider the potential of innovative delivery mechanisms; and
- Theme 5 Encourage the creation of amenity green space where future redevelopment is not currently viable.

Through these aims the Council aims to reduce the amount of vacant and derelict land in Renfrewshire by promoting new commercial and residential developments on previously used sites in sustainable locations within settlements.

This Strategy will be updated in 2019/20 to build upon progress made and update the range of actions to further reduce the amount of vacant and derelict land which will help regenerate and enhance neighbourhoods across Renfrewshire. Identifying actions to promote the redevelopment and/or reuse of brownfield and previously used land helps enhance places and supports sustainable economic growth.

Renfrewshire's City Deal Projects

The £1.13bn Glasgow City Region City Deal is an agreement between the UK Government, the Scottish Government and eight local authorities across the Glasgow City Region, including Renfrewshire Council. The City Deal will bring thousands of jobs to the Glasgow City Region through major infrastructure projects, drive innovation and growth through the support of key sectors such as life sciences and address challenges in the region's labour market.

Renfrewshire will benefit from an investment of £274m in three of the biggest City Deal infrastructure investments; the Airport Access Project, the Clyde Waterfront and Renfrew Riverside project and the Glasgow Airport Investment Area project.

Together these projects will transform local and regional connectivity and will help to make Renfrewshire a more attractive, vibrant and sustainable place to live and work by better connecting communities and businesses; resulting in more employment opportunities for residents in Renfrewshire and the wider City Region.

The City Deal projects in Renfrewshire had four key sustainability objectives, which are as follows:

- To connect opportunities for environmental improvements with community benefit;
- To adopt and record sustainable resource management in design and construction of each project;
- · Minimise whole life carbon associated with the project;
- To facilitate opportunities for learning through each of the projects.

The Airport Access project (AAP) will provide a fixed link between Glasgow Central Station and Glasgow Airport via Paisley Gilmour Street station. This will make it easier for passengers to get to the airport and help local employees to get to work there while also improving access for other businesses in the area.

The Clyde Waterfront and Renfrew Riverside project (CWRR) aims to regenerate parts of the Clyde Waterfront as an attractive area supporting residential, industrial, business, retail and leisure opportunities. Scottish Government ministers granted planning consent on Friday 16 November 2018 for the Clyde Waterfront and Renfrew Riverside (CWRR) project. This enables the construction of:

- a new opening bridge across the River Clyde, which can accommodate vehicles, cyclists and pedestrians;
- new roads linking Inchinnan Road in the south, Ferry Road / Kings Inch Road in the east and Dock Street in the north, to the bridge;
- shared footway and cycleway along all new and improved roads;
- buildings to enable plant and control facilities for the bridge; and
- appropriate landscaping and ancillary infrastructure.

This work will provide better links for the communities on both sides of the river including Renfrew, Yoker and Clydebank. The tendering for the construction contract and land assembly are both underway. Construction is expected to start in 2020 and be complete in 2023.

The Glasgow Airport Investment Area project (GAIA) will deliver the realignment of Abbotsinch Road, a new bridge across the White Cart and new cycle routes; all aimed at improving connections between the Westway, Inchinnan and Airport Business Parks and enabling the delivery of the emerging Advanced Manufacturing Innovation District Scotland (AMIDS). The district – the only one of its kind in Scotland – will be internationally-recognised for advanced manufacturing, leading innovation and research and driving sustainable growth in the Scottish economy. This investment in infrastructure will help to make Renfrewshire a more attractive, vibrant and sustainable place to live and work by better connecting communities and businesses; resulting in more employment opportunities for residents in Renfrewshire and the wider City Region. Renfrewshire Council's Communities, Housing & Planning Policy Board granted planning consent on 07 November 2017 for the main GAIA works. A further planning application for the GAIA project comprising a new cycling and pedestrian bridge over the Black Cart was also approved in August 2018. To help address common planning, environmental and statutory requirements for the future development at AMIDS, planning permission in principle was also approved by Renfrewshire Council's Communities, Housing & Planning Policy Board on 26 March 2019. Construction of the enabling (GAIA) works commenced in summer 2019 and are expected to be complete by early 2021.

A key aspiration of AMIDS, in alignment with the vision for the core AMIDS site to become 'internationally recognised for innovation', is for the carbon footprint of development across the district to be minimised. The project team, supported by partners including Scottish Enterprise and the Scottish Government's Low Car bon Infrastructure Transition Programme (LCITP), are investigating opportunities for on-site generation of renewables and low and zero carbon technology at the AMIDS site. This is further evidenced in the Enhanced Masterplan, which has 'sustainability' as 1 of 6 key principles, setting out a number of tactics that can help AMIDS demonstrate exemplar sustainability practices to reduce energy consumption across the site.

The environmental impact of all three Renfrewshire City Deal projects were considered at a regional level as part of the Clydeplan Strategic Development Plan and again through the Environmental Assessment of Policy E2 - City Deal Investment Framework Policy in the Renfrewshire Local Development Plan Proposed Plan. The environmental impacts of the CWRR and GAIA projects have also been considered as part of the planning application process for each project, on both a stand-alone and cumulative level to ensure that the potential combined impacts of both projects are fully understood and mitigated where required. The proposed developments been designed to be sufficiently resilient to projected climate changes, but also the surrounding environment is not predicted to encounter any significant climate change effects.

Biodiversity

Renfrewshire Council has continued to lead on the implementation of the Renfrewshire Biodiversity Action Plan 2018-2022, following its approval by the Council's Communities, Housing and Planning Policy Board in May 2018. Although authored by the Council, this is a partnership document endorsed and supported by 25 biodiversity organisations active in its area.

- Several actions undertaken by the Council to improve biodiversity conservation have included:
- Starting to implement the Scottish Forestry approved Muirshiel Country Park Woodland Management Plan by felling about 7 hectares of non-native Sitka Spruce plantation and replacing this monoculture with mixes of native trees which will eventually establish as Lowland Mixed Deciduous Woodland, Upland Oakwood and Upland Birchwood all priority habitats on the Scottish Biodiversity List.
- More locally propagated and rare native Juniper shrubs have been planted within protected areas within the Renfrewshire Heights Special Protection Area.
- Clyde-Muirshiel Regional Park has spearheaded the Tag-n-Track Project on Lesser Black-backed Gulls, one of the area's species on the Birds of
 Conservation Concern schedules. Small signal emitting tags were attached to birds prior to their annual migration and then they were tracked by
 satellites, revealing important new information about the migration timing, routes and destinations of this bird species.
- Conservation volunteers have continued to be coordinated and led by Ranger staff at both Clyde Muirshiel Regional Park and Gleniffer Braes Country Park.

- A partnership project with Butterfly Conservation Scotland led to the organisation's "Bog Squad" being deployed at Sergeantlaw Moss on several
 occasions to carry out conservation management on Renfrewshire's most important surviving Lowland Raised Bog habitat which is part of the
 Council's Gleniffer Braes Country Park. Volunteers removed invading birch scrub and installed ditch-blocking dams to keep the surface of the peat wet
 and encourage new growth of CO2 absorbing Sphagnum moss.
- Another partnership project with Froglife UK led to the excavation of 20 new ponds (or re-excavation of silted-up ponds on Council-owned land in and
 around Paisley. Froglife then carried out an extensive community engagement programme at Gleniffer Braes Country Park, Barshaw Park and Jenny's
 Well Local Nature Reserve which included habitat management training and instruction in the field identification of amphibians. A stand including an
 innovative virtual reality life of a toad experience was also taken at three public events: Barshaw Park Gala Day, Renfrew Gala Day and the Grow in
 Glenburn Open Day.
- Efforts have been made to involve local biodiversity partners in the development of a community engagement strategy for Renfrewshire's biodiversity.
- Preliminary investigations with local biodiversity partner organisations have also been made into the feasibility of producing a Renfrewshire State of Nature Report, to echo equivalent reports produced nationally and internationally.
- Renfrewshire Council has brought together statutory conservation agencies with BAE Systems and their agents to ensure that the planned Dargavel Community Woodland Park maximises opportunities to conserve and enhance biodiversity as the remediation and regeneration of the former ROF Bishopton site proceeds over the next two decades.

Renfrewshire Council has continued to play a lead coordinating role in the cross-border Local Biodiversity Action Plan Steering Group.

The Nature Conservation (Scotland) Act 2004 created a duty on public bodies to further the conservation of biodiversity. In addition, the Wildlife and Natural Environment (Scotland) Act 2011 requires public bodies to publish a report every three years on the actions taken to meet biodiversity duty. The next Renfrewshire Biodiversity Duty Report is due to be published at the end of 2020 and will expand on the above headline activities.

Forestry

Renfrewshire Council was involved in the development of the Forest and Woodland Strategy for the Clydeplan area as part of the development of Clydeplan Strategic Development Plan. The aim of the Strategy is to guide woodland expansion and management of woodlands in the Clydeplan area, providing a policy and spatial framework to optimise the benefits for the local economy, communities and the environment. The Forest and Woodland Strategy identified priority locations for woodland management and expansion in the Clydeplan area.

Renfrewshire Council are working with the other Clydeplan authorities to develop an updated Forest and Woodland Strategy and a draft will be published towards the end of 2019. The review of the Forestry and Woodland Strategy will be take a more detailed look at the role of forestry and climate change mitigation and adaptation. This review will feed into a Forestry and Woodland Guidance which will assist in the protection of existing woodlands and the delivery of national woodland creation targets. It will ultimately set the context for forest management and expansion across Renfrewshire.

4 (c) What actions have the organisation taken to adapt to climate change?

Building Adaptive Capacity

Energy Awareness

Energy and Carbon awareness campaigns are regular features and there is information on the Council's intranet regarding energy and carbon saving actions, such as during the Talk Money Week in November 2018 where staff were given information and free tips on how to save energy and money.

Training

Renfrewshire Council is an active member of the Sustainable Scotland Network and officers from relevant services have attended adaptation focused events. Sustainable Scotland network have set up a Local Authority Forum which aims to foster sector specific discussion, to consider the climate challenges and opportunities facing local government in Scotland, including space for valuable networking. The forum which meets later this year will examine and define the contribution that local government can make in Scotland to climate action and mitigation

Officers have worked closely with Adaptation Scotland and Clydeplan in order to ensure that climate change resilience is at the core of the development of Clydeplan Strategic Development Plan and in the emerging Renfrewshire Local Development Plan.

Climate Related Risk Assessment

The Corporate Risk Management Group meets quarterly in order to review the Council's Risk Register and monitor progress being made with regard to identified risks. In addition to the quarterly meetings, two special focus meetings are held each year specifically to consider and identify any new emerging potential future risks which would include those relating to weather, climate, flood risk management, business continuity and civil contingencies. A mechanism is in place, therefore, for full consideration corporately of current risks and identification and inclusion of future risk.

Policies and Plans

The Renfrewshire Local Development Plan, the Proposed Local Development Plan and Clydeplan provide a policy framework for assessing climate change risks from proposed developments. A Strategic Flood Risk Assessment was undertaken of both the Adopted Local Development Plan and Proposed Local Development Plan which directs new development to sustainable locations and where possible avoid areas of flood risk, thereby ensuring that the overall risk of flooding is not increased. This is an important element of the climate risk assessment for land use within Renfrewshire.

All potential development sites that are proposed in the Local Development Plan have been evaluated in terms of their sustainability and any likely climate related impacts have been identified through the Strategic Environmental Assessment. Mitigation and adaptation to climate change and flooding are included in this assessment.

The work between the Council and SEPA relating to flooding and the development of the Clyde and Loch Lomond Flood Risk Management Strategy has set a framework for action for the Council to address flooding in areas at most risk.

Renfrewshire Council's Outdoor Access Strategy 2016-2026 reviews existing access in Renfrewshire and set priorities to deliver future access provision to encourage people to use the outdoors for responsible recreational access and active travel. The Strategy includes an action plan highlighting how the Council intends to deliver this aim in conjunction with a range of partners.

The Renfrewshire Biodiversity Action Plan 2018 – 2022 was approved by Renfrewshire Council's Communities, Housing & Planning Board in May 2018. The Plan was prepared in partnership and reflects the priorities of some 25 biodiversity organisations from the public, private and voluntary sectors. The Biodiversity Action Plan sets out a positive and ambitious approach to support the conservation, promotion and enhancement of biodiversity across Renfrewshire. The implementation of the plan is progressing well, and the actions developed and delivered will assist Renfrewshire's characteristic habitats and species to be more resilient to the impacts of climate change.

Partnership working

The Council works in partnership with organisations and individuals on discrete projects, for example:

- The Council has an energy advocacy service to give independent and expert advice on a wide range of energy issues to local people. In partnership with Linstone Housing Association, it offers a dedicated advocate for housing association tenants. Additional advocates also support council tenants, private renters and home owners;
- The Renfrewshire Growing Grounds Forum has a broad membership of 50+ organisations that includes Council officers, the Renfrewshire Health & Social Care Partnership, allotment associations, community gardening groups, local housing associations, community development trusts and other community and capacity building organisations. Quarterly meetings take place and facilitate the Council's support of the community growing sector. Regular email updates are sent between meetings and the Council coordinates a Facebook page for the Forum. The Forum works to support local residents and groups to increase the quantity and quality of growing ground opportunities for people across Renfrewshire, working collaboratively to promote community growing across Renfrewshire. In recent years the group has supported the enhancement of existing grounds and creation of new spaces in line with community aspirations, assisting to reclaim vacant and derelict land. In turn, the work of the group supports the creation of attractive, sustainable places.

- The Council continues to support the Local Outdoor Access Forum which meets regularly to discuss access related matters and ways of improving public access and advise on access rights, rights of way and core paths. It is comprised of users (such as cyclists, walkers, horse riders, canoeists and disability users), land owners and managers, community groups and local or national organisations. The forum was involved in developing the Renfrewshire Outdoor Access Strategy 2016-2026 which encourages active travel and making non-motorised access easier.
- The Council are working with partners through the Renfrewshire Strategic Energy Group (RSEG) to promote, develop, and deliver energy strategies and sustainable energy efficient initiatives in Renfrewshire to help achieve national targets. The Local Development Plan Delivery Programme will align with and support the emerging energy strategies and initiatives of the RSEG.
- Through the partnership approach of the Metropolitan Glasgow Strategic Drainage Partnership, being a member of Clyde and Loch Lomond Local Plan District along with the Clyde Area Advisory Group for River Basin Management, Renfrewshire Council aim to support improvements to drainage infrastructure and reduce flooding and flood risk whilst improving the condition of water bodies, improving habitats and enabling development.
- The Climate Ready Clyde project is a cross-sector initiative funded by the Scottish Government and the partners include the eight constituent local authorities including Renfrewshire council, University of Glasgow, University of Strathclyde, NHS, Transport Scotland, SPT, SEPA and SGN. The project is to create a shared vision, strategy and action plan for an adapting Glasgow City Region. The project aims to develop a clear strategic approach to allow the City Region to become climate ready in response to the future climate changes. Climate Ready Clyde brings the partners together to work strategically to minimise the risks of climate change and build on the opportunities this brings for our economy, society and environment. The aim is to publish a City Region Adaptation Strategy and Action Plan by 2020.

Communication

The Council has participated in Earth Hour for several years and will continue to do so. Earth Hour is one of several energy saving initiatives that is communicated to staff through the Council's intranet service. Another example was the advice given to staff via the intranet during the Talk Money Week in November 2018.

A Greener Renfrewshire newsletter is produced on a quarterly basis providing information on greener projects both at a local level and national level and also provides information on volunteering and funding opportunities.

Education

Renfrewshire Council continues to support participation in the Eco-schools Programme. The Council will also continue to support initiatives such as 'Walk to School Week', and 'Bikeability' and will work in partnership with parents to ensure that children participate in these events to 'Deliver the Safer Routes to Schools' programme.

Fair Trade

The Council has continued to support the fair trade movement across Renfrewshire. Renfrewshire assisted the transportation of a dye vat being moved from Paisley Thread Mill Museum to a recipient based in Cambodia. The process of the dye vat being moved from Paisley to Cambodia started when Anak Norm, director of Villageworks Cambodia visited Paisley to promote the fair trade movement. Villageworks employs craft workers and supports women in rural areas who are able to work from home and provide childcare rather than migrate to the factory in Phnom Penh. Anak visited the Paisley Thread Mill Museum after attending a fair trade film presentation at the Tannahill Centre and noted that the dye vat would be a substantial improvement from the technology available in Cambodia for dying materials. Taking note of Anak's comments, the Renfrewshire Fair Trade Steering Group provided funding to support the vat being moved from a holding area in Underwood Road to its destination in Cambodia.

Renfrewshire Council also become the first local authority to recognise the new International Fair Trade Charter. The charter is a document which outlines the purpose and aims of the two largest fair trade organisations, the World Fair Trade Organisation and Fairtrade International.

The Renfrewshire Fair Trade Steering Group also supported several fair trade events, including one at Mary Russell School. Aimable Nshimiye, a coffee producer from Rwanda, visited Mary Russell to speak about how being a Fairtrade certified farmer benefited him and his community. The event was attended by a number of local secondary schools.

The group also supported an event at St Mirren Park for primary schools, where pupils attended various fair trade related workshops. Providing workshops at the event were Rainbow Turtle, Bala Sport, WOSDEC and the St Mirren Women's football team.

Dargavel Village, Bishopton

Dargavel Village is the site of a former BAE Systems Royal Ordnance Factory to the south west of Bishopton. At 964 hectares it is one of the largest brownfield sites in Scotland and has been subject to major regeneration as a Community Growth Area of 4,000 new homes, associated retail, education, health and recreational facilities, along with a Green Network consisting of parks, path networks, woodland and habitat pockets.

Renfrewshire Council has worked closely with site owner BAE Systems to deliver initial phases of a long term, 25 year strategy. This been transformational, providing strategic infrastructure across the site together with over 1,000 new homes and facilities in a sustainable location.

The project has provided for major environmental benefits. Initial phases have returned over 200 hectares of vacant brownfield land to active use, significantly reducing Renfrewshire's vacant and derelict land by 20% since 2012.

A green infrastructure network has been central to early delivery. Strategic drainage, access networks and habitat features are integrated and closely aligned in a series of blue and green corridors to create multi-functional spaces which act as the spine for the development.

A programme of structural landscaping associated with the green infrastructure network has been supported by enhancement of significant existing features such as woodland across the site and the introduction of new green spaces, including a village square at the heart of the development.

A management plan for a 400 hectare new Community Woodland Park has been prepared, returning previously inaccessible land to active use over the medium to long term. The plan identifies measures to enhance access, woodland management and to support and enhance biodiversity. Planning consent has been granted for the initial phase of works at the woodland, which are anticipated to be implemented in early 2019.

In the long term, the development will have a significant legacy in successfully returning one of Scotland's largest brownfield sites into active use, creating a well connected, good quality and sustainable place.

Renfrewshire Growing Grounds Forum

The Forum has a broad membership of 50+ organisations that includes Council officers, the Renfrewshire Health & Social Care Partnership, allotment associations, community gardening groups, local housing associations, community development trusts and other community and capacity building organisations. Quarterly meetings take place and facilitate the Council's support of the community growing sector. Regular email updates are sent between meetings and the Council coordinates a Facebook page for the Forum.

The Forum works to support local residents and groups to increase the quantity and quality of growing ground opportunities for people across Renfrewshire, working collaboratively to promote community growing across Renfrewshire.

The Council has been actively supporting some of the Forum's member groups to secure new sites for grow-your-own activities in parts of Renfrewshire affected by multiple deprivation. Community Asset Transfer provisions within the Community Empowerment (Scotland) Act 2015 have been employed. For three proposed sites, one in Foxbar and two in the west end of Paisley, the transfers have been backed up by direct funding support from the Council's Community Asset Transfer Fund. Council officers have also been helping individual groups to secure match-funding for larger scale projects. This led to the April 2019 opening of the Sanctuary Garden in the west end of Paisley, where more than 40 growers will be producing their own fruit and vegetables. If the other two sites prove to be successful in their funding bids, a further 100+ people could soon become involved in grow-your-own activities.

The Council also invited the Growing Grounds Forum to spread the message about the environmental, health and social benefits of community growing by providing a high-profile platform at the 2019 Paisley Food & Drink Festival, an event attended by more than 19,000 people. Forum members groups created a colourful pop-up garden, answered horticultural questions from members of the public and presented five instruction workshops on different aspects of gardening.

The Forum provides a strong basis for a joined-up approach within the Council, where a number of Services may have an interest or responsibility in relation to community growing. The group has presented a focal point for Council services and key public and voluntary sector partners to support local communities in delivery.

During this reporting period Forum has played a key consultative role in assisting the Council to produce it first Food Growing Strategy in response to Section 119 of the Community Empowerment (Scotland) Act 2015, and this strategy will be published in spring 2020.

Integrated Green Infrastructure - Johnstone South West

Renfrewshire Council has developed proposals for flood attenuation and landscape improvements within Johnstone South West, a residential neighbourhood which lies a short distance south of Johnstone town centre. The improvements form a key element of a wider regeneration strategy for the area, supporting the development of a Community Growth Area as identified through the Strategic Development Plan.

A masterplan was developed as part of the Scottish Government 'Scottish Sustainable Communities Initiative' (SSCI) programme and approved by the Council. Much of the area is constrained by flooding and issues of surface water management. The masterplan is therefore underpinned by a surface water management strategy which considers development within a holistic approach led by the consideration of infrastructure requirements.

This provides for a number of linked interventions including the deculverting of watercourses, supported by the creation of swales, new woodland areas and storage ponds.

The Surface Water Management Strategy for the area is now being implemented to support residential development with associated infrastructure and landscape improvements, in line with the masterplan for the area.

Home Energy Efficiency Programme for Scotland -

In order to address the issue of fuel poverty Renfrewshire Council has been successful in securing funding to improve the energy efficiency of social housing stock. Renfrewshire Council is continuing its installation programme of external wall insulation and continues to work with housing associations, landlords and community planning partners and other sectors to reduce fuel poverty through a range of programmes.

On 19 February 2018 it was confirmed that Renfrewshire's allocation of the £49m available nationally for HEEPS:ABS was £1,518,477. Local authorities were required to submit schemes for consideration for their allocation by 6 April 2018. Following consultation with Housing Association partners, a bid of £1,518,477 was submitted. The Council was advised on 3 May 2018 of the outcome of the application process which confirmed the allocation of £1,518,477 for HEEPS:ABS projects in 2018/19. As in previous years, the projects within the bid focussed on mixed tenure blocks of solid wall construction type to support social landlords in meeting the requirements of the Energy Efficiency Standard for Social Housing (EESSH).

An additional award of £224,250 was secured from the Scottish Government's Home Energy Efficiency Initiative for Scotland: Area Based Schemes (HEEPS: ABS) in October 2018 following on from previous allocations. Funds were used to extend the wall insulation programme within the Lochfield area to more owners within mixed tenure blocks.

An award of £145,720 was secured form the Scottish Government's Decarbonisation Fund to support a project to specify, install and monitor a decarbonised heating solution to be installed in flatted accommodation and to assess whether this could be rolled out on a larger scale

During 2018/19, Connect 4 Renfrewshire project funded by Big Lottery delivers money, energy and debt advice to residents of three local Renfrewshire RSLs; Linstone, Bridgewater and Williamsburgh housing associations. Partners also include Renfrewshire Association for Mental Health, Renfrewshire Council and Renfrewshire Wide Credit Union.

Following the success of the Council's energy advocacy service, the Council continued to self-fund this service.

The advocates have referral arrangements with partner groups who provide services to a wide range and number of Renfrewshire residents ensuring everyone who requires support can access it.

4(d) Where applicable, what progress has the body made in delivering the policies and proposals referenced N1, N2, N3, B1, B2, B3, S1, S2 and S3 in the Scottish Climate Change Adaptation Programme(a) ("the Programme")?

Objective	Objective reference	Theme	Policy / Proposal reference	Delivery progress made	Comments
Understand the effects of climate change and their impacts on the natural environment.	N1	Natural Environment		SEPA and Renfrewshire Council have worked in partnership to produce the Clyde and Loch Lomond Flood Risk Management Plan which sets the policy framework for the Renfrewshire Local Flood Risk Management Plan.	The Clyde & Loch Lomond Flood Risk Management Plan has been approved and sets priorities for flood studies across Renfrewshire. A Strategic Flood Risk Assessment in support of the Proposed Local Development Plan. The Strategic Flood risk assessment was published alongside the Main Issues Report and the Proposed Local Development Plan. It has also informed the Strategic Environmental Assessment. The main aim of the Strategic Flood Risk Assessment was to inform the Renfrewshire Local Development Plan by providing a strategic overview of flood risk in Renfrewshire. In undertaking this assessment alongside the preparation of the Plan, it ensures new development should be directed to areas with little or no flood risk, thereby ensuring that the overall risk of flooding is not increased.
Support a healthy and diverse natural environment with capacity to adapt.	N2	Natural Environment		The Adopted Renfrewshire Local Development Plan seeks to protect and enhance the green and blue network. The Proposed Renfrewshire Local Development Plan continues to support the role that the green and blue network	An Open Space Survey was prepared to support the Proposed Renfrewshire Local Development Plan. This data is being reviewed to inform an Open Space Strategy and a Green Network Strategy which considers green spaces across Renfrewshire.

		plays in flood management, biodiversity, active travel and health and well being. Renfrewshire Council has also contributed to the publication of a Green Network 'Blueprint' document which provides a strategic framework for access and habitat improvements across Glasgow and the Clyde Valley. The outcomes of the Blueprint document will be reflected in the emerging revision of the Renfrewshire Core Path Plan and emerging Renfrewshire Green Network Strategy.	The Green Network Strategy will consider Renfrewshire's Biodiversity Action Plan, emerging Core Path Plan, Access Strategy and Open Space Survey to inform future opportunities and actions across Renfrewshire. Ensuring development proposals contribute to and enhance the green and blue network helps secure opportunities for activity and access to open space as well as increasing accessibility to active travel routes in and around communities and places.
		The Renfrewshire Biodiversity Action Plan 2018-2022 was approved by the Council in May 2018.	The Biodiversity Action Plan facilitates close integration between the Renfrewshire Biodiversity Action Plan and Scotland's Biodiversity Strategy: 2020 Challenge, particularly its "Route Map". This is to ensure that resources deployed locally are aligned to national priorities identified in the Route Map and to maximise opportunities for external funding support from national agencies. Actions developed and delivered by the Biodiversity partners allow habitats and species to be more resilient to the impacts of climate change. Actions in relation to the suite of designated sites (local and national) aim to support improved connections and management, protecting species against climate change where possible, and allowing them to adapt through moving to new areas.

Sustain and enhance	N3	Natural	N/A	The creation of habitats providing important ecosystem services, such as carbon storage or flood mitigation, will be supported (for example through Sustainable Urban Drainage Systems) or by restoration in some cases, for example, some of Renfrewshire's peatland habitats. Native woodland and wetlands are particularly important for these purposes and their roles should be recognised through appropriate conservation management. The Council and its partners will aim to maximise the levels of carbon storage and other ecosystem services such as control of soil erosion and water regulation.
the benefits, goods and services that the natural environment provides.	INO	Environment	IN/A	
Understand the effects of climate change and their impacts on buildings and infrastructure networks.	s B1	Buildings and infrastructure networks	SEPA and Renfrewshire Council have worked in partnership to produce the Clyde and Loch Lomond Flood Risk Management Plan which sets the policy framework for the recently reviewed Renfrewshire Local Flood Risk Management Plan. The Council worked closely with SEPA on the review of River Basin Management Plans and will now contribute to the implementation of The River Basin Management Plan	The Renfrewshire Proposed Local Development Plan reflects the requirements of the revised River Basin Management Plan. A Strategic Flood Risk Assessment was undertaken of both the adopted Renfrewshire Local Development Plan and the Proposed Local Development Plan which directs new development to areas with little or no flood risk, thereby ensuring that the overall risk of flooding is not increased. This is an important element of the climate risk assessment for land use within Renfrewshire.

			for Scotland's River Basin District 2015-2027. The Climate Ready Clyde project has a shared vision, strategy and action plan for an adapting Glasgow City Region. The project aims to develop a clear strategic approach to allow the City Region to become climate ready in response to the future climate changes. Climate Ready Clyde brings the partners together to work strategically to minimise the risks of climate change and build on the opportunities this brings for our economy, society and environment. The aim is to publish a City Region Adaptation Strategy and Action Plan by 2020	Officers also attend the Clyde Area Advisory Group and have worked with SEPA officers to identify potential projects for Water Environment Fund inclusion and the Council's responsibilities under the Water Environment Act.
Provide the knowledge, skills and tools to manage climate change impacts on buildings and infrastructure.	B2	Buildings and infrastructure networks	N/A	N/A
Increase the resilience of buildings and infrastructure networks to sustain and enhance the benefits and services provided.	B3	Buildings and infrastructure networks	Plan and the Proposed Local Development Plan reflect Scottish	The ongoing work between the Council and SEPA relating to flooding and the development of the Clyde and Loch Lomond Flood Risk Management Strategy has set a framework for action for the Council to address flooding in areas at most risk.

The Renfrewshire Local Development The Spatial Strategy in the Proposed Local Plan was adopted in August 2014 and complies with the requirements of Scottish Planning Policy and the approved Strategic Development Plan by addressing climate change choice of sustainable sites that will support economic growth and make provision for the Low Carbon Economy.

The Proposed Renfrewshire Local Development Plan reflects the updated policy position towards forestry, renewable energy and heat networks. The Strategic Flood Risk Assessment that was undertaken ensures that new development is directed to areas with little or no flood risk assessment for land use within Renfrewshire.

Flood risk will continue to be fully considered in all aspects of the development of the Local Development Plan and a policy framework established that will help create sustainable places for the future.

Development Plan has been carried forward from the current adopted Local Development Plan.

The Proposed Local Development Plan supports the delivery of sustainable, inclusive economic growth and mitigation and adaptation through the high-quality development across Renfrewshire whilst ensuring that Renfrewshire's built, and natural environment is protected and enhanced

> The Spatial Strategy remains focused on the development of previously used sites, concentrating on existing built-up areas and key redevelopment sites, aiming to facilitate sustainable development and a low carbon economy.

The Proposed Local Development Plan supports renewable and low carbon energy developments including the delivery of heat networks.

risk, thereby ensuring that the overall The Proposed Local Development Plan promotes risk of flooding is not increased. This development opportunities which are located beside or is an important element of the climate close to existing active travel, public transport and road networks.

> Connection to active travel and transport networks is a key enabler for creating sustainable communities, increasing access to employment, opening up new markets and for encouraging people to live, work and spend time in Renfrewshire.

Clydeplan was approved by Scottish Ministers on 24th July 2017	Renfrewshire Council has been fully involved in the development of the Strategic Development Plan – Clydeplan. Climate change adaptation is incorporated throughout Clydeplan and it sets the framework which supports the region to build resilience and adapt ensuring the City Region is a low carbon place. Clydeplan has set the policy framework for the emerging Renfrewshire Local Development Plan
The Renfrewshire Local Housing Strategy was adopted by Renfrewshire Council in January 2017 following extensive public consultation. Seven strategic outcomes are identified in the Strategy, including' Outcome 4: Homes are fuel efficient and fuel poverty is minimised'. Climate change and adaptation are considered in conjunction with reducing Fuel Poverty and improving the energy efficiency of Housing Stock.	The annual update of the Local Housing Strategy has been prepared. It highlights key achievements and progress in the delivery of the identified Strategic Outcomes and Actions in the Local Housing Strategy 2016-2021 facilitated by housing providers and partners over the last year.
The Renfrewshire Fuel Poverty Strategy reflects the commitment of Renfrewshire Council and its community planning partners to reaching the Scottish Government's target to eradicate fuel poverty. The UK government has also made significant changes through the Welfare Reform programme that will affect people's income levels. These changes present both a key	The revised Fuel Poverty Strategy seeks to tackle the factors that put householders at risk of fuel poverty that the Council and partners can influence. It seeks to build on existing partnerships and procedures to refocus our approach to tackling fuel poverty in Renfrewshire.

opportunity and challenge fuel poverty. The Renfrewshire Strates Group (RSEG) has been promote, develop, and destrategies and sustainable efficient to help reduce fuacross Renfrewshire.	gic Energy set-up to eliver energy e energy
	requirement Associations continue to be successful in securing funding through the Home Energy Efficiency Programme for Scotland Area Based Scheme (HEEPS:ABS) and the Energy Company Obligation (ECO) for a range of projects. The Council is required to ensure that all stock

Understand the effects of climate change and their impacts on people, homes and communities.	S1	Society	N/A	N/A
Increase the awareness of the impacts of climate change to enable people to adapt to future extreme weather events.	S2	Society	We've spent about £10 million on flood schemes. This has let us build flood prevention schemes and introduce good maintenance and management measures in watercourses and culverts. The flood prevention schemes which have been built have been shown to be effective in reducing flooding and local communities have benefited from a range of awareness raising and capacity building initiatives intended to build resilience in areas affected by flooding. Leaflet campaigns and public events have been held and information is available through the Council's website.	The Council works in partnership with Inverclyde and East Renfrewshire to provide its Civil Contingency Service. Risks associated with flooding, infrastructure and other incidents are monitored and regularly reviewed by the Council and its Risk Management Partners.
Support our health services and emergency responders to enable them to respond effectively to the increased pressures associated with a changing climate.	S3	Society	N/A	N/A

4(e) What arrangements does the organisation have in place to review current and future climate risks?

Strategic Development Plan

The current Strategic Development Plan was approved in 2017. The Strategic Development Plan is based on the four planning outcomes contained in National Planning Framework 3, a Successful and Sustainable Place, a Low Carbon Place, a Natural, Resilient Place, and a Connected Place.

Central to successful delivery of these themes is a range of initiatives and strategies relating to economic development, green network, flooding, climate change adaptation, health, active travel, and transport, this sets the framework which supports the region to build resilience and adapt ensuring the City Region is a low carbon place.

The plan period is 10-20 years and it is reviewed every 5 years. However, The Scottish Government in December 2017 published the Planning (Scotland) Bill which will, if enacted in its current form, remove the statutory requirement to prepare Strategic Development Plans and introduce a statutory requirement for local authorities to provide information to assist the Scottish Ministers in the preparation of the National Planning Framework. It is therefore unlikely that a further statutory Strategic Development Plan for the Glasgow City Region will be required to be prepared.

The Glasgow City Region's Economic Strategy 2017 - 2035 Action Plan contains an action to prepare a regional land use spatial strategy for the city region. The exact nature and timescale of this strategy will be shaped by the final outcome of the Planning (Scotland) Bill.

Renfrewshire Local Development Plan

Following the framework set by the Strategic Development Plan, the adopted Renfrewshire Local Development Plan provides the land use policies and proposals to support sustainable economic growth and a low carbon economy for Renfrewshire.

The Proposed Renfrewshire Local Development Plan was published in early 2019, it is anticipated that the Plan will be submitted to the Scottish Ministers for examination in late 2019 with adoption in 2020. Policies relating to climate change have been strengthened where required in line with Scottish Planning Policy

4(f) What arrangements does the organisation have in place to monitor and evaluate the impact of the adaptation actions?

Policies and Plans

The policies within the Local Development Plan and Strategic Development Plan are monitored annually and both documents are the subject of a Strategic Environmental Assessment (SEA) which includes consideration of the effects of the policies on Climate Change mitigation and Adaptation.

A State of the Environment Report for Renfrewshire has also been produced. The State of the Environment Report provides a robust information base for the Strategic Environmental Assessment of the Renfrewshire Local Development Plan and has informed the emerging Local Development Plan. The State of the Environment Report is updated every two years to ensure that data is relevant. The publication of the State of the Environment Report is an important step in the monitoring process as trends can be identified and the indicators show if the status of indicators is improving, deteriorating or if there is no change.

Flooding data is regularly updated to reflect the addition of new information and improvements in climate modelling. The data is also used to inform other corporate strategies and plans such as the Local Housing Strategy and Strategic Housing Investment Plan.

4(g) What are the organisation's top 5 priorities for the year ahead in relation to climate change adaptation?

Monitoring and Evaluation of Climate Change Adaptation Action to fulfil duties outlined in the Climate Change Adaptation Programme. N1-8

Renfrewshire Council regularly updates its flooding data and has worked closely with SEPA and other local authority partners on the development of the Clyde and Loch Lomond Local Flood Risk Management Strategy (December 2015) and the Clyde and Loch Lomond Local Flood Risk Management Plan (June 2016).

The Flood Risk Management Plan was published in June 2016 and describes the agreed ambition for managing flooding and the priority of actions to be taken forward to deliver this. The Flood Risk Management Plan provides additional detail on the local responsibility, funding, prioritisation and coordination of actions. Taken together, these documents are the single point of reference for the public in describing the response and commitment of public bodies to address flooding.

A second set of Flood Risk Management Strategies and Local Flood Risk Management Plans will be published in December 2021 and June 2022 respectively.

N1-10

Renfrewshire Council has acquired the acquired Light Detection and Ranging (LIDAR) topographic data which provides very accurate height data for the whole of Renfrewshire.

The LIDAR data is used to model flood events more accurately and assisted in the development of a sustainable flood management approach.

N2-2

The Nature Conservation (Scotland) Act 2004 created a duty on public bodies to further the conservation of biodiversity. The Renfrewshire Biodiversity Action Plan 2018-2022 was published in May 2018. The Wildlife and Natural Environment (Scotland) Act 2011 requires public bodies to publish a report every three years on the actions taken to meet biodiversity duty.

The next Renfrewshire Biodiversity Duty Report is due to be published at the end of 2020 and will illustrate the progress on the positive and ambitious approach to biodiversity conservation and promotion set out in the Biodiversity Action Plan.

As a member of the Glasgow and Clyde Valley Green Network Partnership (GCVGNP), Renfrewshire Council has also contributed to the publication of a Green Network 'Blueprint' document which provides a strategic framework for access and habitat improvements across Glasgow and the Clyde Valley. The outcomes of the Blueprint document will be reflected in the emerging revision of the Renfrewshire Core Path Plan and emerging Renfrewshire Green Network and Open Space Strategy.

The Proposed Renfrewshire Local Development Plan was published in early 2019, it is anticipated that the Plan will be submitted to the Scottish Ministers for examination in late 2019 with adoption in 2020.

The Proposed Renfrewshire Local Development Plan provides the land use policies and proposals to support sustainable economic growth and a low carbon economy for Renfrewshire and reflects other council corporate documents such as the Biodiversity Action Plan and Access Strategy.

N2-11

Renfrewshire Council contributed to the development of the Forest and Woodland Strategy for the Clydeplan area as part of the development of Clydeplan Strategic Development Plan. Renfrewshire Council are working with the other Clydeplan authorities to develop an updated Forest and Woodland Strategy and a draft will be published towards the end of 2019.

The review of the Forestry and Woodland Strategy will be take a more detailed look at the role of forestry and climate change mitigation and adaptation. This review will feed into a Forestry and Woodland Guidance which will assist in the protection of existing woodlands and the delivery of national woodland creation targets.

B1-13

The Clyde and Loch Lomond Local Flood Risk Management Strategy (December 2015) and the Clyde and Loch Lomond Local Plan District Local Flood Risk Management Plan (June 2016) are now in place.

The second set of Flood Risk Management Strategies and Local Flood Risk Management Plans will be published in December 2021 and June 2022 respectively.

B1-14

The Council has worked closely with SEPA in the review of River Basin Management Plans and officers attend the Clyde Area Advisory Group and have worked with SEPA officers to identify potential projects for Water Environment Fund inclusion and the Council's responsibilities under the Water Environment Act.

The River Basin Management Plan sets the revised objectives for the 12-year period from 2015 to the end of 2027 and a strengthened programme of measures for achieving them in order to protect and improve the water environment of the Scotland river basin district. The Proposed Renfrewshire Local Development Plan continues to promote the principles and objectives set out in the River Basin Management Plan.

B3-3

The policies within the Local Development Plan and Strategic Development Plan are monitored annually and both documents are the subject of a Strategic Environmental Assessment (SEA) which includes consideration of the effects of the policies on Climate Change mitigation and Adaptation.

The State of the Environment Report provides a robust information base for the Strategic Environmental Assessment of the Renfrewshire Local Development Plan and has informed the emerging Local Development Plan. The State of the Environment Report is updated every two years to ensure that data is relevant. The publication of the State of the Environment Report is an important step in the monitoring process as trends can be identified and the indicators show if the status of indicators is improving, deteriorating or if there is no change.

Planning applications stemming from the development plan are also monitored.

B3-6 and B3-7

The Council monitors its progress on a range of initiatives that have been implemented in order to meet the targets set the Renfrewshire Fuel Poverty Strategy

S2-5

Risks associated with flooding, infrastructure and other incidents are monitored and regularly reviewed by the Council and its Risk Management Partners.

4(h) Supporting information and best practice

Carbon Management Plan Implementation

To achieve a reduction in carbon emissions and embed carbon management and climate adaptation within the culture of Renfrewshire Council. This will be achieved through:

Risk Management

Continual monitoring and evaluation of climate related risks as an integral part of the Corporate Risk Management Strategy

Sustainable Places and Regeneration

Advanced Manufacturing and Innovation District Scotland – A Sustainable Approach

Renfrewshire Council's City Deal Project Team, responsible for the delivery of the enabling infrastructure for the Advanced Manufacturing Innovation District Scotland (AMIDS) at the GAIA site, is committed to the most sustainable approach and delivery of the project. It was therefore decided that PAS 2080 'Carbon Management in Infrastructure' was to be embedded in the delivery of the project from the outset, beginning with developing the designs. Applying the standard to the scheme meant reducing carbon throughout its lifecycle: from the design and construction process to operations, and ultimately by cutting end user emissions.

To that end the Project Team, working with our design consultants, Sweco, identified a range of sustainability objectives aligned to Carbon Management in the development, construction and life cycle of the direct deliverables. This process will continue throughout the project life cycle and has been incorporated within construction contracts to ensure the most effective outcomes in relation to carbon management, with carbon management a key element of the quality assessment of PQQs and tenders.

The state-of-the-art measures adopted in the design of this project in relation to embedding low carbon principles in to the design resulted in an upfront emission reduction of more than 35% which has received national recognition, with the project winning the 'Low Carbon Leader' award at the prestigious 2018 New Civil Engineer Awards.

For the construction phase, carbon reduction by the supply chain started with the procurement process. However, as there was no precedent for measuring carbon reduction this way, the team adapted the prequalification questionnaire to include a section which looked specifically at contractors' understanding of carbon reduction in infrastructure and their understanding of PAS 2080. This was scored as part of the quality assessment of the PQQ and tender submission process.

Tenderers for the construction contracts were required to provide a submission which outlines the carbon reduction initiatives that will be implemented to achieve carbon savings in accordance with the relevant scope documents.

Tenderers are required to calculate the carbon savings that will be delivered through their proposed design and construction approach utilising the methodology described in and against the carbon baseline provided in in the scope.

At the tender stage bidders were asked to cut up to 20% of the carbon from the project's carbon baseline (the baseline was calculated at c. 10,000t). It developed a methodology for demonstrating carbon reduction, by drawing on what the team saw as the key elements of the carbon management models across the UK.

The 20% figure aimed to ensure contractor's reduced carbon, without pushing them to cut costs so far that the quality of the scheme was impacted, as there is a strong relationship between carbon and cost. The bidder's carbon score was based on how far they can achieve that target – for example looking at how they can alter the bill of quantities, or the design, or by using recycled materials or reducing waste.

This approach was framed around the United Nations Sustainable Development Goals (SDGs) and applied through PAS 2080. This approach identified which SDGs would be tackled, either indirectly through the project being built, for example through regeneration, as well as directly meeting the climate action SDG in terms of the whole-life carbon on the project.

Centres

Renfrewshire Council secured funding to deliver a second heritage-led regeneration project in the Paisley Town Centre Conservation Area. The £4.5 million pound project is funded by Renfrewshire Council, Heritage Lottery Fund and Historic Environment Scotland and will be delivered over a 5-year period from 2016 to 2021. The project continues to invest in successful partnerships; develop skills; animate the streetscape; and build on best practice and offers the opportunity for climate change adaptability and conservation enhancement.

Paisley's Bid to be UK City of Culture 2021 has resulted in the development of a programme of investment and action to transform the town through cultural regeneration. Proposals are being taken forward to transform Paisley's town centre venues and cultural infrastructure while supporting work to promote Paisley as a visitor destination and drive new footfall into the town centre and preserve the areas architectural heritage and culture. Projects include Paisley Museum Reimagined, transforming Paisley Town Hall, and a new state-of-the-art library and cultural centre in the High Street, and modernisation of Paisley Arts Centre. These projects all offer the opportunity of climate change adaptability and opportunities for climate change mitigation.

PART 5: PROCUREMENT

5(a) How do procurement policies contribute to compliance with climate change duties?

Renfrewshire Council as a contracting authority has developed a range of policies and strategies to ensure compliance with the sustainable procurement duty under section 8 (2) of the Procurement Reform (Scotland) Act 2014, the Climate Change (Scotland) Act 2009 and the Climate Change (Duties of Public Bodies: Reporting Requirements) (Scotland) Order 2015.

The Sustainable Procurement Strategy (approved on 8 June 2016 by the Procurement Sub Committee) aligns to statutory requirements as well as the key strategic priorities of the Council.

The Council's Corporate Procurement Strategy aligns to the Council's aspiration to contribute to reducing our impact on climate change to make Renfrewshire's economy and communities as sustainable as possible. Our policies take account of the Programme for Government's recognition that public procurement in Scotland can drive change and build responsible supply chains, helping to tackle the climate emergency, reduce emissions, minimise waste and allow for reuse or recycling wherever appropriate.

The need to ensure compliance and commitment is further reinforced in Renfrewshire Council's Standing Orders relating to Contracts. This requires sustainable procurement is considered at the outset as part of the development of every contract strategy for regulated and above EU threshold procurements.

The approach adopted supports identifying potential environmental, social and economic aspects requiring to be incorporated within the procurement process through the development of a relevant specification or through the contract Terms and Conditions. This approach also helps to support spending decisions based on sustainable choices.

Another example of the procurement policy directly contributing to climate change duties includes the requirement to assess the resource being purchased, consider whole life costing, origins of materials, operating costs and disposal and end of life implications; all contributing to minimising impact on the environment. The five environmental aspects embedded in the contract strategy are;

- 1. Reduction in emissions to air, water, impact on climate change and the impact on population's health;
- 2. Waste reduction in solid wastes, liquids, hazardous packaging and landfill;
- 3. Reduction in energy use and business travel;
- 4. Loss of biodiversity and the impact on habitat;
- 5. Promotion of energy efficient products, renewable energy and sustainable resources.

To meet the requirements of the Sustainable Procurement duty specified in section 9 of the Procurement Reform (Scotland) Act 2014 the council's procurement process has incorporated the four sustainable tools;

- 1. Prioritisation tool which is supporting implement and adopt a standard, structured approach to assessing spend categories and focussing on increasing sustainable economic growth;
- 2. Sustainability test is embedded and considered as part of the contract strategy development;
- 3. The life cycle impact mapping is actively used to help with the identification of sustainable risks and opportunities as part of the procurement process;
- 4. Utilised and completed the self assessment using the Flexible Framework and actions identified are being progressed.

In order to ensure that Suppliers are fully aware of the commitment to climate change duties, clear instructions and clauses are incorporated in the Invitation to Tender documents this includes the requirement for Suppliers to sign the declaration for handling and generation of waste which conforms to 'Waste Management, The Duty of Care, A Code of Practice' as a result of the Environmental Protection Act 1990. The requirement of the Contractor is to provide evidence that they are registered as a waste carrier or employ the service of a registered carrier.

We also consider Suppliers' materials that are used in construction and stipulate that Suppliers provide information on their working practices are in according with the relevant practice, good building practice issued by the British Board of Agreement, and the Good Practice in Selection of Construction Materials.

5(b) How has procurement activity contributed to compliance with climate change duties?

The range of policies and procedures adopted by Renfrewshire Council's Corporate Procurement Unit are making a significant positive impact by actively considering the reduction of greenhouse emissions, energy efficiency and recycling responsibly. Procurement work with key stakeholders to develop strategies which carefully consider the impact of what the Council buys and takes account of all opportunities to promote sustainable procurement.

The evidence-based information/examples below demonstrate the strong approach taken by procurement to contributing to the climate change duties, for example;

Renfrewshire Council has entered an Inter Authority Agreement as a key partner on the Clyde Valley Residual Waste Project. The 25-year contract has been awarded to Viridor to design, construct, finance and operate the facilities to treat waste which would otherwise go to landfill. It is anticipated that because of the contract Viridor will process approximately 190,000 tonnes of residual waste per year. Renfrewshire Council's annual proportion is 19% (37,021) tonnes of residual waste per year. These measures will make a significant contribution to the national targets for recycling and landfill diversion by 2025

To ensure its long-term vision to create a sustainable Renfrewshire for all to enjoy, a wide range of activities are being undertaken by the Council to reduce the volume of waste sent to landfill. These include the collection of many waste related materials both at the kerbside and from the Councils Household Waste Recycling Centres.

Corporate Procurement have supported the Council's ambitions to reduce waste to landfill and increase recycling by implementing an overarching Waste Strategy to support the ambitious programme to introduce new collection services to over 90,000 households in Renfrewshire. In January 2019, a reduction of waste to landfill of 11.5% was recorded compared to the same period in the previous year, while the amount of food and garden waste recycled increased by over 42% over the same period.

Renfrewshire Council is continuing to invest in Home Energy Efficiency Programme Area Based Schemes (HEEPS ABS Programme), as part of the procurement process the improvement works are focussing on reducing carbon emission as well as tackling fuel poverty. The recently awarded Measured Term Contract for External Works provides a route to carry out energy efficiency works and exterior building works to improve the efficiency of council owned properties across Renfrewshire.

Procurement are actively supporting the Council's vehicle replacement programme, to date contracts have been established for the lease of 42 electric cars, 16 electric vans and 5 electric crew buses. A contract was also recently placed commissioning the installation of 19 new electric charging points in Renfrewshire.

The council's new or rebuilt properties are continuing to achieve A+ energy efficiency rating and B rating for environmental impact for CO₂ emissions as a minimum

Renfrewshire Council is currently procuring the design and construction works contract for the Glasgow Airport Investment Area (GAIA) Project. The scope for the GAIA project includes the provision of cycleways and footpaths which will connect the new GAIA site to Renfrew, Paisley and Inchinnan to facilitate and encourage active travel potentially reducing the impact of CO₂ emissions.

Consideration was given to the Sustainable Procurement Duty in the GAIA Procurement Strategy. As a result, selection and award criteria relating to the use of BIM Modelling Level 2 and Carbon Reduction Initiatives were included in the tender. By targeting these, the Council is putting a focus on reducing the carbon footprint through the project at both the design and construction stages. Furthermore, BIM Modelling will lead to more efficient collaboration between the designers on the project and the construction teams which will result in less waste during the design and construction of the project. After construction, the Council will have a BIM Model of the asset which may be able to assist in the operation and maintenance of the asset in the future.

5(c) Supporting information and best practice

Corporate Procurement Unit takes a proactive approach towards the legislative and policy requirements which has been developed and embedded within the procurement process. The contract examples above in section 5(b) demonstrate best practice and continuous improvement internally and externally to address the requirements of the Climate Change Duties.

Over 90% (20 of 22) of Procurement Officers have completed the Zero Waste Scotland's Sustainable Procurement module. The procurement team have also completed CIPS Ethical Procurement and Supply which includes a module designed to help prevent issues related to the impact of procurement on the environment.

The Procurement Manager is a member of the Scottish Government Procurement Policy Forum which provides an opportunity to discuss challenges faced across the public sector, to identify issues and inform forum members of work to resolve these issues. The forum provides an opportunity to share best practice and lessons learned and encourages members to work across their sector to help address matters like tackling the climate emergency.

PART 6: VALIDATION AND DECLARATION

6(a) Internal validation process

Corporate Procurement Unit fully embraces the requirements of continuous improvement and continuous professional development which contributes to achieving best practice throughout the procurement process from identification of contractual need to supplie development and management.

Corporate Procurement Unit remains committed to continuous improvement in order to demonstrate evidence based compliance with all policy and legislative requirements to achieve better outcomes.

Renfrewshire Council achieved a score of 88% in the Procurement and Commercial Improvement Programme (PCIP) assessment which took place on 29th January 2019. The PCIP focuses on the policies and procedures driving procurement performance and the results delivered.

The Council's Corporate Procurement Unit is making a significant impact by actively considering the reduction of greenhouse emissions, energy efficiency and recycling responsibly. Any Suppliers for the Council are made fully aware of the commitment to climate change duties along with clear instructions and terms and conditions.

6(b) External validation process

Planning Performance Framework

An efficient and well-functioning planning service is recognised as facilitating sustainable economic growth and delivering high quality development in the right places. In order to monitor service performance and the commitment to improve planning services all planning authorities prepare a Planning Performance Framework.

The Planning Performance Framework is published on an annual basis and the Framework gives a measure of the quality of the planning service using a set of Performance Markers and is used to identify and encourage ongoing improvements. The Scottish Government provides feedback on each Planning Performance Frameworks. The Report contains both qualitative and quantitative elements of performance and set out proposals for service improvement.

The Framework captures key elements of a high-performing planning service, such as:

- speed of decision-making
- · certainty of timescales, process and advice
- delivery of good quality development
- project management
- · clear communications and open engagement

Renfrewshire Council have demonstrated through the Planning Performance Framework that it delivers a Planning Service that assists in providing a wide range of public benefits such as high quality, warm and secure homes, sustainable development in the right places, protection and enhancement of Renfrewshire's assets, economic prosperity for Renfrewshire and the City Region as well as helping to meet climate change goals and obligations.

Strategic Environmental Appraisal

The Council is required to assess, consult and monitor the likely impacts of its plans, programmes and strategies on the environment. Strategic Environmental Assessment is a key component of sustainable development, establishing important methods for protecting the environment and extending opportunities for public participation in decision making. Strategic Environmental Assessment achieves this by systematically assessing and monitoring the significant environmental effects of public sector strategies, plans and programmes ensuring that expertise and views are sought at various points in the process from Scottish Natural Heritage, Scottish Environmental Protection Agency, Historic Environment Scotland and the public. The Local Development Plan and other strategies and plans that have evolved from the Local Development Plan have been the subject of a Strategic Environmental Assessment, where climate change and associated factors such as flooding were specific considerations of the assessment. The Strategic Environmental Assessment ensures that the environment is given the same level of consideration as social and economic factors.

Local Development Plan Examination

The Local Development Plan examination deals with issues that have arisen through the Proposed Plan that remain unresolved. Any outstanding objections will be subject to Examination by Independent Reporters appointed to act on behalf of the Scottish Ministers. The Reporters will weigh up the issues whilst considering input from a variety of sources and stakeholders before reaching a conclusion and a recommendation.

On completion of the Examination, the Reporter prepares and publishes their recommendations and submit those to Renfrewshire Council. The Examination report and the Council's responses to the Reporter's recommendations will be made available for public inspection. If required Renfrewshire Council will then modify Renfrewshire Proposed Local Development Plan in light of the Reporter's recommendations.

It is anticipated that the Local Development Plan Plan will be submitted to the Scottish Ministers for examination in late 2019 with adoption in 2020.

The Clydeplan Strategic Development Plan (2017) and the Adopted Renfrewshire Local Development Plan (2014) were subject to examination prior to their adoption.

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To: INFRASTRUCTURE, LAND AND ENVIRONMENT POLICY BOARD

On: 6 NOVEMBER 2019

Report by: DIRECTOR OF COMMUNITIES, HOUSING AND PLANNING SERVICES

Heading: RENFREWSHIRE'S LOCAL AIR QUALITY MANAGEMENT UPDATE - 2019 AIR QUALITY ANNUAL PROGRESS REPORT

1. Summary

- 1.1 This report provides an update in relation to air quality within Renfrewshire and details the findings of the Council's most recent Local Air Quality Management report, Renfrewshire's 2019 Annual Progress Report.
- 1.2 The 2019 Annual Progress Report reviewed air quality monitoring data from 2018. One exceedance of the nitrogen dioxide annual mean air quality objective was identified within Renfrewshire which was located within the existing Renfrew Town Centre Air Quality Management Area.
- 1.3 Within the Paisley Town Centre Air Quality Management Area there were no exceedances of air quality objectives at any monitoring locations and there have now been four consecutive years of compliance with statutory objective levels within Paisley. The legislative framework permits Air Quality Management Areas to be amended or revoked and Scottish Government Policy Guidance recommends that, as a minimum there will normally be at least three consecutive years where the pollutants of concern are complying with the relevant objective levels. Communities, Housing and Planning, whilst continuing with the current monitoring programme throughout 2019 are now giving consideration to recommending amending or revoking the Paisley Town Centre Air Quality Management Area in 2020.

2. Recommendations

- 2.1 It is recommended that the Board:
 - (i) notes the outcome of Renfrewshire's 2019 Air Quality Annual Progress Report and the one exceedance of the statutory annual mean air quality objective for nitrogen dioxide identified within the existing Renfrew Town Centre Air Quality Management Area.

3. Background

- 3.1 Air Quality is directly related to a number of key Scottish Government National Outcomes and policy priorities, notably those focused on the environment, sustainable places, environmental impact and healthier lives.
- 3.2 In accordance with the Local Air Quality Management statutory process introduced by the Environment Act 1995, all local authorities are required to undertake a regular review and assessment of air quality within their area and submit their findings by means of an Annual Progress Report to the Scottish Government by the end of June each year for approval. Communities, Housing and Planning have submitted the Annual Progress Report to the Scottish Government, and this has received their approval.
- 3.3 The Annual Progress Report provides an overview of air quality within Renfrewshire during 2018. It includes a review of 2018 pollutant monitoring data and atmospheric emissions sources within Renfrewshire and compares the available data to national air quality standards.
- 3.4 The main pollutants of concern within Renfrewshire are nitrogen dioxide (NO₂) and particulate matter (PM). There are currently three Air Quality Management Areas (AQMAs) declared within Renfrewshire; the Paisley Town Centre AQMA declared in August 2009 and the Johnstone High Street and Renfrew Town Centre AQMAs declared in August 2016.
- 3.5 In 2018 the Council operated four automatic monitoring sites (Gordon St Paisley, St James St Paisley, Cockels Loan, Renfrew and High St, Johnstone) which measured NO₂ and/or PM concentrations. Concentrations recorded at all automatic monitoring sites were below the annual mean and short term objective levels for both pollutants. Monitoring of NO2 was also undertaken via a network of sixty-two NO₂ diffusion tube sites. One exceedance of the NO₂ annual mean objective (following bias adjustment and distance correction) was identified at a diffusion tube on Inchinnan Road within the Renfrew Town Centre AQMA. The exceedance of 40.8µg/m³ was only just above the statutory objective level for NO₂ of 40µg/m³. There were no exceedances of air quality objectives at any monitoring locations within either the Paisley Town Centre Air Quality Management Area or the Johnstone High Street Air Quality Management Area. As the exceedance in Renfrew is already located within an existing Air Quality Management Area, no further action is required by the Council other than to progress with implementation of the Renfrewshire Air Quality Action Plan which was approved at the Infrastructure, Land and Environment Policy Board meeting on 20 March 2019.
- 3.6 Within the Paisley Town Centre Air Quality Management Area there have now been four consecutive years of compliance with statutory objective levels. The legislative framework permits Air Quality Management Areas to be amended or revoked and Scottish Government Policy Guidance recommends that, as a minimum there will normally be at least three consecutive years where the pollutants of concern are complying with the relevant objective levels. The Scottish Government wrote to local authorities on 2 August 2019 to remind them that one of the aims of the Scottish Government's 2015 air quality strategy Cleaner Air for Scotland The Road to a Healthier Future (CAFS) is

for 'significant progress towards revocation of all Air Quality Management Areas' by 2020. The Scottish Government is therefore seeking those authorities where compliance has been met for this minimum time, to begin taking steps towards revocation or amendment of AQMAs and to provide a timeline for the process to both the Government and SEPA. If any authority considers that revocation is not appropriate despite meeting these minimum requirements, they are required to provide an explanation setting out the reasons for this. Communities, Housing and Planning, whilst continuing with the current monitoring programme throughout 2019 are now giving consideration to recommending amending or revoking the Paisley Town Centre Air Quality Management Area in 2020.

4. Next Steps

- 4.1 Communities, Housing and Planning will continue with the current monitoring programme throughout 2019 and consider amending or revoking the Paisley Town Centre Air Quality Management Area in 2020.
- 4.2 Communities, Housing and Planning will continue to progress with implementation of the Renfrewshire Air Quality Action Plan which was approved and published earlier in March 2019.

Implications of the Report

- 1. **Financial** none
- 2. **HR & Organisational Development -** none
- 3. **Community Planning**

Community Care, Health & Well-being - by reviewing and assessing air quality throughout Renfrewshire and producing our annual Local Air Quality Management report we aim to improve air quality and provide a clean and safe environment for all of Renfrewshire's residents, workers and visitors.

Renfrewshire is well - improving air quality will have a beneficial impact on Renfrewshire's natural environment.

- 4. **Legal** none
- 5. **Property/Assets** none
- 6. **Information Technology** none
- 7. **Equality & Human Rights** The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report
- 8. **Health & Safety** none

- 9. **Procurement** none
- 10. Risk none
- 11. **Privacy Impact** none
- 12. CoSLA Policy Position None
- 13. Climate Risk The interactions between air pollution and climate change are complex which is recognised within the Scottish Government's 2015 air quality strategy Cleaner Air for Scotland The Road to a Healthier Future (CAFS). An action measure within this strategy recommends all Scottish local authorities which have or are currently developing a Sustainable Energy Action Plan to ensure that air quality considerations are also covered.

List of Background Papers

a) Background Paper 1: 2019 Air Quality Annual Progress Report for Renfrewshire Council

The foregoing background papers will be retained within Communities, Housing and Planning for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is the Communities and Regulatory Manager.

Author: Oliver Reid, Head of Communities & Public Protection

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TO: INFRASTRUCTURE, LAND AND ENVIRONMENT POLICY BOARD

ON: 6 NOVEMBER 2019

REPORT BY: DIRECTOR OF COMMUNITIES, HOUSING AND PLANNING

SERVICES

HEADING: INTRODUCTION OF FIXED PENALTY NOTICES FOR THE

OFFENCE OF UNNECESSARY VEHICLE IDLING

1. Summary

1.1. Unnecessary vehicle idling is an offence under the Road Traffic (Vehicle Emissions) (Fixed Penalty) (Scotland) Regulations 2003. It is a continuing offence, which means if you fail to turn your engine off after being spoken to by an authorised officer, you may be issued with a £20 fixed penalty notice.

1.2. The legislation covers all vehicles on public roads including buses, taxis and private cars.

The legislation does not apply to:

- vehicles moving slowly due to road works or congestion
- vehicles stopped at traffic lights
- · vehicles under test/repair, or
- vehicles defrosting a windscreen in very cold weather.
- 1.3. Routine patrols are currently being carried out by Renfrewshire Wardens who educate drivers about air quality and often the noise generated from leaving engines running unnecessarily.
- 1.4. Whilst the power to take enforcement action under this legislation has been available to Local Authorities since 2003, Renfrewshire Council opted to go down the educational route with a policy of taking no formal enforcement adopted at that time. Unfortunately, vehicle idling complaints are still being received and currently are continuing to rise in some areas of Renfrewshire.

1.5. The purpose of this report is to seek approval from the Infrastructure, Land and Environment Policy Board to introduce a policy which would allow Authorised Officers to take enforcement action by issuing Fixed Penalty Notices to drivers who do not adhere to warnings given.

2. Recommendations

2.1. It is recommended that the Infrastructure, Land and Environment Policy Board:

- (i) approves the enforcement and issuing of fixed penalty notices for unnecessary vehicle idling in the Renfrewshire area where required; and
- (ii) agrees that the Scheme of Delegated Functions be amended to include the Road Traffic (Vehicle Emissions) (Fixed Penalty) (Scotland) Regulations 2003 in undernotes A and B in the delegations to the Director of Communities, Housing & Planning and to authorise the Community Safety Officers to issue fixed penalty notices in terms of this legislation

3. Background

- 3.1. The Road Traffic (Vehicle Emissions) (Fixed Penalty) (Scotland) Regulations 2003 provides local authorities with an additional tool for managing air quality in their areas. Regulation 98 of the Road Vehicles (Construction and Use) Regulations 1986, as amended, already makes it an offence to leave a vehicle engine running unnecessarily while that vehicle is parked. Under this legislation local authorities are able to instruct motorists to switch off their engines while their vehicles are parked and to issue Fixed Penalty Notices to those who refuse to co-operate.
- 3.2. It is not the intention to target motorists who leave engines running when parked for no more than a few seconds; rather, action will be targeted towards more serious offenders (e.g. coaches which park in busy town centres with their engines running). The approach is designed to encourage all motorists to have due regard to the local environment when parking. Good public relations and effective publicity will be vitally important to ensure that the legislation and enforcement action possible is understood, accepted and supported by the majority of motorists.
- 3.3. Emissions from stationary vehicles are only a small contributor to overall levels of air pollution, but they can cause discomfort to people in the immediate vicinity, particularly where they occur in sensitive areas (e.g. outside schools). High levels of localised pollution can also trigger the symptoms of asthma and other respiratory diseases in vulnerable people.
- 3.4. These powers are available to all local authorities in Scotland. However, the Scotlish Government guidance states that action should be purely advisory in the vast majority of cases. Very few Fixed Penalty Notices (FPNs) should need to be issued their effect will be that of a deterrent.

- 3.5. The Environment Act 1995 requires the UK Government and the devolved administrations to publish an Air Quality Strategy setting out air quality standards and objectives for particular pollutants, and measures for achieving the objectives at national and local level. Part IV of the 1995 Act requires local authorities to review and assess air quality in their areas and to take action to improve any areas of poor air quality. Section 87 of the 1995 Act empowers the Scottish Ministers to make Regulations conferring powers on local authorities for, or in connection with, implementing the Air Quality Strategy.
- 3.6. The Road Traffic (Vehicle Emissions) (Fixed Penalty) (Scotland) Regulations 2003 enable local authorities in Scotland to issue Fixed Penalty Notices to drivers who allow their vehicle engines to run unnecessarily while the vehicle is parked. The Regulations include provisions which specify the format and amount of the Fixed Penalty Notice (£20); the enforcement open to local authorities; and, the appeal rights of the individual issued with a Fixed Penalty Notice.
- 3.7. Local authorities are permitted to retain income generated from Fixed Penalties Notices issued under this legislation for further emissions enforcement work.
- 3.8. Renfrewshire Wardens will be given appropriate training and delegated authority for issuing Fixed Penalty Notices for the offence of unnecessary Vehicle Idling where required.
- 3.9. The guidance highlights that maximum publicity is given to the need to switch off engines when a vehicle is parked and to the fact that Fixed Penalty Notices may be issued to those drivers who fail to do so.
- 3.10. A concerted effort has already been made by the Council to tackle unnecessary vehicle idling. 10 schools have been targeted each year for publicity and the erection of banners highlighting the dangers of unnecessary idling. In August 2019, all 49 Primary Schools received banners regarding parking issues and all highlighted the issue of idling and asked drivers to switch their engine off.
- 3.11. If approved, a further communications strategy will be implemented to ensure motorists are aware of the legislation and potential for enforcement action to be taken in the Renfrewshire area. This will include advertisements in the local press and radio, poster campaigns, leaflets and publicity events. This will also include a required publication of a notice in at least one local newspaper and one national newspaper. The notice will be published at least four weeks prior to the date of implementation and annually thereafter. Reminders will be issued throughout the course of each year to maintain awareness of the scheme.

Implications of the Report

1. Financial – The costs of the new initiative will come from core resources with any money generated being reinvested in emissions work.

- 2. HR & Organisational Development None
- 3. Community Planning

Renfrewshire is well - improving air quality will have a beneficial impact on Renfrewshire's natural environment.

- **4. Legal** Discussions will take place to ensure the Council Scheme of Delegations is updated as required.
- 5. **Property/Assets** None
- **6. Information Technology** None
- 7. Equality & Human Rights The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report
- 8. **Health & Safety** None
- 9. **Procurement** None
- **10. Risk** None
- **11.** Privacy Impact None
- **12. CoSLA Policy Position** None
- 13. Climate Risk The interactions between air pollution and climate change are complex which is recognised within the Scottish Government's 2015 air quality strategy Cleaner Air for Scotland The Road to a Healthier Future (CAFS). An action measure within this strategy recommends all Scottish local authorities which have or are currently developing a Sustainable Energy Action Plan to ensure that air quality considerations are also covered.

List of Background Papers

a) Background Paper 1: Renfrewshire's Air Quality Action Plan – 20 March 2019, Infrastructure, Land and Environment Policy Board.

The foregoing background papers will be retained within Communities, Housing and Planning for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is the Communities and Regulatory Manager.

Author: Oliver Reid, Head of Communities and Public Protection.

Email: oliver.reid@renfrewshire.gov.uk



To: Infrastructure, Land & Environment Policy Board

On: 6 November 2019

Report by: Chief Executive and Director of Finance & Resources

Heading: Disposal of Land - Utilities Supplies to AMIDS Site

1. Summary

1.1 This report seeks to obtain the Boards agreement to the disposal of property by way of sale or long leasehold including the granting of associated servitudes and wayleaves, as required, for the supply of utilities (sewer, water and electricity) within the Advanced Manufacturing Innovation District Scotland (AMIDS).

2. Recommendations

- 2.1 It is recommended that Board: -
 - (i) agree to declare the property as detailed in the body of this report, surplus (The "Property");
 - (ii) agree to either sell or grant a long lease of the Property to SP Distribution plc ("SPD")/Scottish Water Limited ("SWL") as appropriate, along with servitude rights for appropriate connections, subject to the terms and conditions detailed within the body of this report;
 - (iii) note the exact size and location of the substations and pumping station will be determined, once detailed design work has been finalised;
 - (iv) grant authority to the Head of Corporate Governance in conjunction with the Head of Property to agree with the various utility suppliers, appropriate terms and specific sites as and when they have been finalised, to facilitate the various AMIDS developments.

3. **Background**

- 3.1 The City Deal, Glasgow Airport Investment Area (GAIA) project comprises the realignment of Abbotsinch Road between Arran Avenue and Greenock Road / Inchinnan Road; a new bridge across the White Cart and improved facilities for cyclists and pedestrians, all aimed at improving connections between the Westway, Inchinnan and Airport Business Parks and as an enabler for the delivery of a world class business and commercial offering located around the airport (AMIDS).
- 3.2 Construction of The Medicines Manufacturing Innovation Centre (MMIC) facility is due to commence on site later this year and be operational during the first half of 2021.
- 3.3 Construction of The National Manufacturing Institute Scotland (NMIS) facility is due to commence on site in early 2020 with completion during 2021.

4. Advanced Manufacturing Innovation District (AMIDS)

- 4.1 AMIDS will be an internationally recognised centre for innovation, research and advanced manufacturing. It will support and reinvigorate Scotland's capabilities across all manufacturing sectors and create thousands of new jobs.
- 4.2 It will provide a high-quality, campus-style environment focussed on collaboration between ambitious companies and academia to invest in and use best practice to transform manufacturing processes ensuring Scotland's manufacturing sector is competitive on an international stage.
- 4.3 An outline planning consent has been granted for a mix of uses with a focus on advanced manufacturing. Uses could also include life sciences, research & development and aviation services (including maintenance, repair and overhaul).
- 4.4 The Advanced Manufacturing Innovation District Scotland is supported by significant public sector investment:
 - £39million of Glasgow City Region City Deal funding is being invested to deliver the enabling infrastructure and connections into Netherton Campus, a 52-hectare site next to the airport being transformed into the home for advanced manufacturing. Titled the Glasgow Airport Investment Area Project, it includes the realignment, upgrading and extension of Abbotsinch Road; a new vehicle and pedestrian bridge at Wright Street and a pedestrian and cycle bridge over the Black Cart together with new and improved junctions and connections to existing cycleways and pathways.
 - £65 million is being invested in the National Manufacturing Institute Scotland (NMIS) by the Scottish Government and University of Strathclyde.

NMIS will be an industry-led international centre of manufacturing expertise where research, industry and the public sector will work together to transform skills, productivity and innovation to attract investment and make Scotland a global leader in advanced manufacturing. The first phase of NMIS, the Lightweight Manufacturing Centre, is hosted and operated by the University of Strathclyde at Westway Park, Renfrew. It focuses on working with and developing novel lightweight solutions to help manufacturing businesses face and overcome the challenges of the modern-day world.

- £56 million Medicines Manufacturing Innovation Centre is a collaboration between CPI, University of Strathclyde, UK Research and Innovation, Scottish Enterprise and founding industry partners, AstraZeneca and GSK. It will ensure the UK is a technology and innovation leader in pharmaceutical manufacturing, thereby boosting the competitiveness of both sectors. With a collaborative innovation culture and state-of the art facilities, the new facility will enable industry, academia, healthcare providers and regulators to work collaboratively to address challenges and maximise technology opportunities within the medicines supply chain.
- £2.47million of Scottish Enterprise grant funding is being invested by the Council to deliver a new primary substation at Netherton Campus, the site at the heart of the innovation district.

5. Provisional Terms and Conditions

- 5.1 Two new electricity substations and one new sewerage pumping station are required to provide supplies to the AMIDS site and the MMIC and NMIS developments.
- 5.2 AMIDS Primary Substation the Council will sell land, extending to 1,200 square metres or thereby, together with servitude rights as required, for a price of £1, to SP Distribution PLC ("SPD"). The Servitude rights granted will be subject to the normal commercial terms of making good etc.
- 5.3 AMIDS Sewerage Pumping Station the Council will sell or grant a long lease over land, extending to 800 square metres or thereby, together with servitude rights as required, for the price of £1, to Scottish Water PLC ("SWL"). The Servitude rights granted will be subject to the normal commercial terms of making good etc.
- 5.4 AMIDS Sewerage Pumping Station Electrical Substation the Council will sell land, extending to 25 square metres or thereby, together with servitude rights as required, for a price of £1, to SP Distribution PLC. The Servitude rights granted will be subject to the normal commercial terms of making good etc. This site will be located adjacent to the sewerage pumping station.

- 5.5 All three land transactions will be subject to the following ground burdens:
 - The Property will be used as an outdoor electricity substation or sewerage pumping station (as appropriate) with underground cables connecting thereto:
 - All buildings to be constructed on the Property will comply with the development parameters and design criteria set out for the wider Business Park;
- 5.6 The Council will include the following restrictions on the land adjacent to the Property, in order to protect the SPD/SWL equipment:
 - No buildings or permanent fixtures shall be erected within a lateral distance of 2m on either side of the proposed underground cables, with the exception of street furniture required for the safe operation of the cycleway/footway and/or the road, including, but not limited to, lighting columns, fences and guard rails:
 - No trees or deep-rooted shrubs shall be permitted to be grown within a lateral distance of 2m on either side of the proposed underground cables.
- 5.7 In the event that the new substations or pumping station are required to be constructed in advance of the completion of the new realigned Abbotsinch Road, the Council shall grant sufficient temporary rights of access for vehicles etc for the construction of the substation/pumping station together with the installation of the associated underground cables/pipes from the public road to the Property.

Implications of the Report

1. **Financial and Legal –** The Council has obtained a valuation report from an external registered valuer and the land could reasonably be sold for between £127,000 - £150,000 per acre, **once** the Council's infrastructure works, the utilities connections and roads infrastructure have been provided. This value is only achievable **after** the sewerage pumping station and the primary substation are in place. The current value of the land based on the price paid by the Council (i.e. before any investment in utility infrastructure) is £17,500 per acre for the land nearer the river. This would value the primary substation land (@1,200 square metres or 0.30 acre) to be transferred to SPD at circa £5,250; the sewerage pumping station (@ 800 square metres or 0.20 acre) to be transferred to SWL at circa £3,500 and the pumping station substation (@ 25 square metres or 0.006 acre) to be transferred to SPD at £105. Total land value of £8,855.

Section 74(2A) of the Local Government (Scotland) Act 1973 ("the 1973 Act") permits the Council to dispose of land for less than the best consideration where either the best consideration that can reasonably be obtained is less than the threshold amount (£10,000), or the difference between that consideration and the proposed consideration is less than the marginal amount (25% of the best consideration). In this instance the Authority is satisfied the disposals are reasonable as the best consideration for each is well below the £10,000 threshold.

The benefits to Renfrewshire and its residents of attracting occupiers to the AMIDS site includes the high-quality jobs and training in manufacturing skills that will be created and thereafter, high quality businesses and investment will be attracted to the surrounding location thereby creating further high-quality jobs. The Council's position is also protected by the use restrictions and provisions detailed at clause 5.5 above.

- 2. HR & Organisational Development N/A.
- 3. Community Planning -

Children and Young People – The AMIDS development encourages children and young people as well as adults to use new safer walking and cycling infrastructure.

Community Care, Health & Well-being - The AMIDS development will facilitate new development opportunities and business growth, improving educational and health opportunities for people within the local communities as well as aiding employees to access these major existing and new employment centres.

Empowering our Communities – N/A

Greener - The completed City Deal and AMIDS infrastructure will include segregated provision for walking and cycling at key locations. It will also enable improved public transport links.

Jobs and the Economy – The City Deal Infrastructure provides connectivity with AMIDS, which will provide new and existing jobs and training opportunities for people in our communities.

- 4. **Legal** Disposal of the property as outlined in the body of the report. Best Value duty has been considered and this transaction is compliant. State Aid has been considered and the transfer of this Property is not State Aid.
- 5. **Property/Assets** As per this report.
- 6. **Information Technology** none.

7. Equality & Human Rights -

- (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety** none.
- 9. **Procurement** none.
- 10. **Risk** The Property is conveyed subject to development conditions to ensure the land is used for infrastructure to support utility provision to the AMIDS site.
- 11. **Privacy Impact** none.
- 12. Cosla Policy Position N/A.
- 13. Climate Risk none.

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To: Infrastructure Land & Environment Policy Board

On: 6th November 2019

Report by: Director of Finance & Resources

Heading: Land at Auchengreoch Road Johnstone

1. **Summary**

The purpose of this report is to obtain the agreement of the Board to declare the site at Auchengreoch Road, Johnstone shown on the attached plan (E2780) surplus to the General Services Account requirements and agree its transfer to the Housing Revenue Account. This transfer is to facilitate the building of new Council Housing.

2. Recommendations

- 2.1 It is recommended that the Board:
- 2.2 Authorise the transfer of the General Services Account site at Auchengreoch Road Johnstone indicated on plan (E2780) to the Council's Housing Revenue Account.
- 2.3 Note that this site is being transferred to the Housing Revenue Account (HRA) in exchange for the site at Hallhill Road, Johnstone as indicated on plan (E2781B) which was transferred from the HRA to the Council's General Service Account by the Communities Housing & Planning Policy Board at its meeting on the 15th January.

2.4 Note that the internal transfer of the sites between General Services and Housing Revenue Account is undertaken in terms of Sections 12 (1)(c) and 203(2) of the Housing(Scotland) Act 1987 and in accordance with the Disposal of Land by Local Authorities(Scotland) Regulations 2010 and the subsequent guidance issued by Scottish Ministers on the disposal of Housing Revenue Account land issued March 2016.

3. **Background**

- 3.1 The site at Auchengreoch Road Johnstone indicated on plan (E2780) is an undeveloped gap site, which is held on the General Services Account. It is being offered in exchange for the site at Hallhill Road, Johnstone indicated on plan (E2781B), which was held on the Council's Housing Revenue Account and was transferred to General Services by the Communities Housing & Planning Board at its meeting on 15 January 2019 to facilitate the building of a new nursery to meet the increasing early years requirements.
- 3.2 The Communities Housing & Planning Board at its January meeting was informed that a suitable site from the General Services Account to exchange between the respective Council accounts had not been identified. However, they were asked to approve the transfer of the site at Hallhill Road to General Services, to facilitate the new nursery. This was on the understanding that once identified, a suitable site would be transferred from General Services to the HRA and that the transfer would be undertaken by excambion with no funds transferring between the respective accounts.
- 3.3 The Head of Property, following further discussion with our Communities Housing & Planning colleagues has identified the site at Auchengreoch Road Johnstone as offering a suitable excambion site option.
- 3.4 The Council's Finance, Resources and Customer Services Policy Board agreed a report on 4 September 2019 authorising the award of a design and build contract for 39 newbuild Council homes. Community consultation will take place in relation to the detailed design of the new Council housing with a view to construction work commencing in July 2020 and full completion in the Autumn 2021.
- 3.5 The development will be part funded by Scottish Government Grant and part funded from the Council's Housing Revenue Account capital investment plan. Provision is included in Renfrewshire's Strategic Housing Investment Plan for grant funding for this development and provision is also included in the HRA capital investment plan.

- 3.6 The Council's Asset Manager, while acknowledging the site in Auchengreoch Road being marginally larger than the site at Hallhill Road, is satisfied that the value of the site at Auchengreoch Road, would be at a commensurate level of value to the site at Hallhill Road and there would be no requirement for any additional funds transferring between accounts.
- 3.7 The transfer will be undertaken in terms of the General consent available to the Council when transferring land between accounts.

Implications of the Report

- Financial The HRA will benefit from securing this site needed for new Council Housing as part of the Council's Strategic Housing Investment Plan
- 2. **HR & Organisational Development** Improved Service provision.
- 3. **Community Planning**

Children and Young People – Modern family homes constructed will offer an improved living environment.

Community Care, **Health & Well-being** – Improved Housing should benefit the residents.

Empowering our Communities - None

Greener – Modern housing will have improved building standards leading to lower energy consumption

Jobs and the Economy – Job opportunities will be available from the construction phase of the new houses.

Safer and Stronger – Modern Housing will lead to a safer and stronger community.

- 4. **Legal** Note the transfer between accounts of the relative areas of ground.
- Property/Assets Update property records to reflect the transfer between respective holding accounts.
- 6. **Information Technology** None

7. Equality & Human Rights

- (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. Required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
- 8. **Health & Safety None**
- 9. **Procurement** None
- 10. Risk None
- 11. **Privacy Impact None**
- 12. **Cosla Policy Position** N.A.
- 13. **Climate Risk –** Modern Housing should bring about reduced climate risk as they are built to improved insulated standards.

List of Background Papers

(a) None

Author:

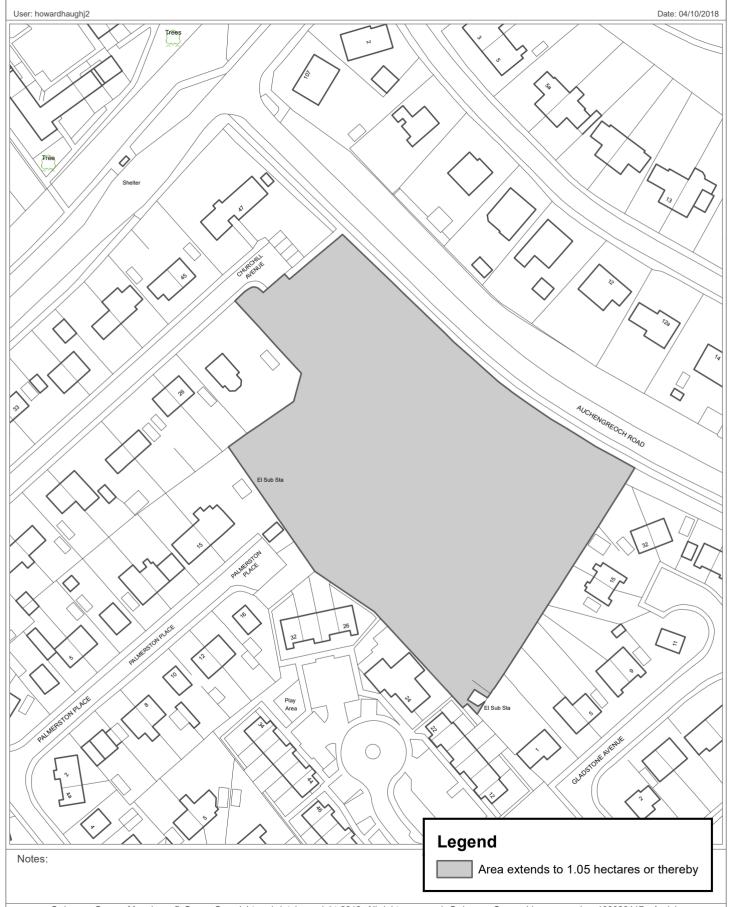
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Site at Auchengreoch Road, Johnstone Report Plan Ref. E2780





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Site at Hallhill Road, Johnstone Report Plan Ref. E2781B





CONFERENCE REQUEST TEMPLATE

REQUEST FOR ATTENDANCE - CONFERENCES

Conference Details: Disused and Derelict Land Use and Assets 2019 Conference -

Engagement, Innovation and Potential

Title/Organisation/Body: Impact Engagement

Venue: The Studios, Glasgow

Date: 26 November 2019

Brief Description of Conference Programme

Scotland currently has approximately 11,000 hectares of vacant and derelict land across 3,700 sites. A register of disused property was set up 30 years ago and many projects have re-used buildings and land productively, but the total area has not changed significantly. This vacant and derelict land affects our communities and their potential. These sites can have a negative impact on an area, causing social, economic and environmental harm. However these sites also present opportunities for long term regeneration, renewal, growth, revived communities and reduced inequalities.

It is key to Scotland's future that this land is brought into use, which is why agencies such as The Scottish Land Commission and SEPA have set up a Task Force to take strategic responsibility for vacant and derelict land. This will act as a catalyst for addressing long-term land vacancy and dereliction across Scotland. The event will explore the nature and potential of these land assets, ownership and management options, finance, funding, regulation, planning, engagement, policy, opportunities and the economic, social and environmental benefits of bringing this land into use. The event is an opportunity for relevant organisation, such as within central government, local government, RSLs, social enterprises, community organisations, charities, renewable energy providers, developers, architects, planners, funders, infrastructure providers, employers, academics, skills providers, funders, environmental organisations and anyone involved in the built environment, sustainability, economic development and more to engage with peers to tackle issues, create partnerships, to develop innovative strategies and solutions with other thought leaders while engaging with new potential partners, suppliers and clients.

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