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## Notice of Meeting and Agenda Finance, Resources and Customer Services Policy Board

| Date                       | Time  | Venue               |
|----------------------------|-------|---------------------|
| Thursday, 23 November 2023 | 10:00 | Via Teams Platform, |

MARK CONAGHAN Head of Corporate Governance

#### Membership

Councillor John Shaw (Convener): Councillor Fiona Airlie-Nicolson (Depute Convener):

Councillor Alison Ann-Dowling: Councillor Jacqueline Cameron: Provost Lorraine Cameron: Councillor Graeme Clark: Councillor Audrey Doig: Councillor Chris Gilmour: Councillor Edward Grady: Councillor Neill Graham: Councillor Robert Innes: Councillor Bruce MacFarlane: Councillor David McGonigle: Councillor Sam Mullin: Councillor Iain Nicolson:

## Further Information - online meetings only

This meeting is on-line only but is a meeting which is open to members of the public by prior arrangement. A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at <a href="http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx">http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx</a>

For further information, please email democratic-services@renfrewshire.gov.uk

### Webcasting of Meeting

This meeting will be filmed for live or subsequent broadcast via the Council's internet site – at the start of the meeting the Convener will confirm if all or part of the meeting is being filmed. To find the webcast please navigate to

https://renfrewshire.public-i.tv/core/portal/home

#### **Apologies**

Apologies from members.

#### **Declarations of Interest and Transparency Statements**

Members are asked to declare an interest or make a transparency statement in any item(s) on the agenda and to provide a brief explanation of the nature of the interest or the transparency statement.

#### **Minutes**

1 Minute of meeting of the Joint Consultative Board 1 - 4 (Non-Teaching)

Minute of meeting held on 8 November 2023.

#### **Finance**

2 Revenue and Capital Budget Monitoring as at 15 5 - 18 September 2023

Report by Director of Finance & Resources.

3 Revenue and Capital Budget Monitoring – Council 19 - 30 Overview as at 15 September 2023

Report by Director of Finance & Resources.

### **Performance**

4 Business Services Performance Report 31 - 42

Report by Director of Finance & Resources.

5 Customer Services Performance Report 43 - 48

Report by Director of Finance & Resources.

| 6     | Finance & Resources Service Improvement Plan 2023/24 Mid-Year Monitoring Report                                    | 49 - 80   |
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|       | Report by Director of Finance & Resources.   |           |
| 7     | Environment, Housing & Infrastructure Services -<br>Service Improvement Plan 2023-26 Mid-Year Monitoring<br>Report | 81 - 110  |
|       | Report by Director of Environment, Housing & Infrastructure.   |           |
| 8     | Chief Executive's Service Improvement Plan 2023/24<br>Mid-Year Monitoring Report                                   | 111 - 162 |
|       | Report by Chief Executive.   |           |
| 9     | Facilities and Property Services - Service Update Report   | 163 - 172 |
|       | Report by Director of Environment, Housing and Infrastructure.   |           |
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| 10    | Customer Strategy 2023-2028  | 173 - 186 |
|       | Report by Director of Finance & Resources.   |           |
| 11    | Universal Free School Meals (UFSM) expansion (Primary 6 and Primary 7 Pupils)                                      | 187 - 190 |
|       | Report by Director of Environment, Housing & Infrastructure.   |           |
| Civic | <u>Hospitality</u>   |           |
| 12    | Civic Hospitality  | 191 - 194 |
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## **Procurement**

| 13 | Contract Award: Supply and Delivery of 3 x Low Entry Buses  | 195 - 198 |
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|    | Joint report by Director of Finance & Resources and Director of Environment, Housing & Infrastructure Services.   |           |
| 14 | Red Smiddy Phase 3a Barnsford Road  | 199 - 202 |
|    | Joint report by Director of Finance & Resources and Director of Environment, Housing and Infrastructure.  |           |
| 15 | Replacement Streetlighting Installation and Cable Loops   | 203 - 206 |
|    | Joint report by Director of Finance & Resources and Director of Environment, Housing and Infrastructure.  |           |
| 16 | Contract for Environment, Housing and Infrastructure Asset Management System  | 207 - 212 |
|    | Joint report by Director of Finance & Resources and Director of Environment, Housing and Infrastructure.  |           |
| 17 | Traffic Management Improvements - SPT Projects  | 213 - 216 |
|    | Joint report by Director of Finance & Resources and Director of Environment, Housing and Infrastructure.  |           |
| 18 | Contract Authorisation Report for Online payments and cashless catering RC-CPU-23-008   | 217 - 222 |
|    | Report by Director of Finance & Resources.  |           |
| 19 | Provision of Housing Support for Young Homeless<br>Adults (Argyle Street and Bruce Court) and Single<br>Homeless People and Families (Victoria Drive and<br>Paisley Road) (RC-CPU-23-039) | 223 - 228 |
|    | Joint report by Director of Finance & Resources and Director of Environment, Housing and Infrastructure.  |           |
| 20 | Provision of a Care at Home Service (RC-CPU-23-015)   | 229 - 232 |
|    | Joint report by Director of Finance & Resources and the Chief Officer, Renfrewshire Health and Social Care Partnership.   |           |

| 21 | Three Contracts for the Provision of a Care at Home Service (Contract references RC-CPU-23-084, RC-CPU-23-085 and RCCPU-23-086)  | 233 - 240 |
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|    | Joint report by Director of Finance & Resources and the Chief Officer, Renfrewshire Health and Social Care Partnership.  |           |
| 22 | Contract Award: New Build Housing Design and Build, Gallowhill West, Paisley (RC-CPU-22-345)   | 241 - 248 |
|    | Joint report by Director of Finance & Resources and Director of Environment, Housing and Infrastructure.   |           |
| 23 | Contract Award: New Build Housing Design and Build, Carbrook Street, Paisley (RC-CPU-22-349)   | 249 - 256 |
|    | Joint report by Director of Finance & Resources and Director of Environment, Housing and Infrastructure  |           |
| 24 | Contract Award: New Build Housing Design and Build, Howwood Road, Johnstone (RC-CPU-22-347)  | 257 - 264 |
|    | Joint Report by Director of Finance & Resources and the Director of Environment, Housing and Infrastructure.   |           |
| 25 | Contract Awards: Adaptation and Small Repair Service (RC-CPU-21- 231); Contract 1: Renfrewshire Council – Adaptation related service Contract 3: Renfrewshire Council – Small repair/handyperson service | 265 - 272 |
|    | Joint report by Director of Finance & Resources, the Director of Environment, Housing and Infrastructure and the Chief Officer, Renfrewshire Health & Social Care Partnership.                           |           |
| 26 | Paisley Museum Reimagined: Audio Visual & Information Communication Technology Systems Integration Contract Contract Reference: RC-CPU-23-013  | 273 - 278 |
|    | Joint report by the Chief Executive and Director of Finance & Resources.   |           |
| 27 | Contract Authorisation Report for Business Gateway Workshops and Expert Help Services (RC-CPU-23-102)  | 279 - 284 |
|    | Joint report by the Chief Executive and Director of Finance & Resources.   |           |

Report by Director of Finance & Resources.