

Notice of Meeting and Agenda Police and Fire & Rescue Scrutiny Sub-Committee

Date	Time	Venue
Tuesday, 20 August 2019	15:00	Corporate Meeting Room 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM
Head of Corporate Governance

Membership

Councillor John Hood: Councillor Kenny MacLaren: Councillor Jane Strang:
Councillor Marie McGurk (Convener): Councillor John McNaughtan (Depute Convener):

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at <http://renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx>

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Items of business

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

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|----------|--|----------------|
| 1 | Scottish Government Review of Strategic Police | 1 - 8 |
| | Priorities: Consultation | |
| | Report by Director of Communities, Housing and Planning Services. | |
| 2 | Scottish Fire and Rescue Service Strategic Plan 2019-22: | 9 - 26 |
| | Public Consultation | |
| | Report by Director of Communities, Housing and Planning Services. | |
| 3 | Police Scotland Scrutiny Report | 27 - 28 |
| | Report by Chief Superintendent, Police Scotland. | |
| 4 | Scottish Fire and Rescue Service Scrutiny Report | 29 - 38 |
| | Report by Local Senior Officer, Scottish Fire & Rescue Service. | |
| 5 | Local Issues | |
| | Verbal Report by Police Scotland and Scottish Fire & Rescue Service. | |



To: POLICE AND FIRE & RESCUE SCRUTINY SUB-COMMITTEE

On: 20 AUGUST 2019

Report by: DIRECTOR OF COMMUNITIES, HOUSING AND PLANNING SERVICES

Heading: SCOTTISH GOVERNMENT REVIEW OF STRATEGIC POLICE PRIORITIES: CONSULTATION

1. Summary

1.1 On 15 July 2019, the Scottish Government published a consultation on the draft Strategic Police Priorities for Scotland. This nationwide consultation followed a pre-consultation discussion with a range of organisations which have a direct interest in Policing in Scotland including:

- The SPA
- Police Scotland
- Her Majesty's Inspectorate of Constabulary in Scotland (HMICS)
- The Police Investigation and Review Commissioner (PIRC)
- COSLA officials
- Representatives from the Scottish Police Federation and the Association of Scottish Police Superintendents.

1.2 The draft Strategic Police Priorities for Scotland have been informed by this pre-consultation exercise and are focused on six themes:

- Crime and Security
- Confidence
- Partnerships
- Sustainability
- People
- Evidence

- 1.3 The consultation document is available at <https://consult.gov.scot/safer-communities/review-of-strategic-police-priorities> and is available to Elected Members as a background paper to this report.
- 1.4 The final date for submissions to the consultation is 4 October 2019 and the draft Renfrewshire Council response is attached as Appendix 1 to this report.
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2. Recommendations

- 2.1 It is recommended that the Police and Fire & Rescue Scrutiny Sub Committee:
- (i) notes the consultation on the review of the Police Strategic Priorities being undertaken by the Scottish Government; and
 - (ii) approves the draft response to the consultation detailed in Appendix 1.
-

3. Background

- 3.1 In 2013, eight former Police Forces, the Scottish Police Services Authority and the Scottish Crime and Drug Enforcement Agency were brought together to create Police Scotland. The Scottish Government Strategic Police Priorities provide the top level framework for what is expected of the police service and they were initially set in 2013 under the Police and Fire Reform (Scotland) Act 2012 and reviewed and updated in 2016. The Strategic Police Priorities in 2016 were focused on 6 themes:
- Localism
 - Prevention
 - Response
 - Collaborative Working
 - Accountability
 - Adaptability
- 3.2 At this time, it was agreed that the Strategic Police Priorities would be reviewed in 3 years to ensure they remain pertinent and up to date. The new priorities will be published following consultation in November 2019. It is proposed that the new priorities remain in place for 6 years and are next reviewed in 2025.
- 3.3 The consultation paper clearly lays out the hierarchy of Police Priorities and planning from both a national and local level. The hierarchy begins with the National Performance Framework (NPF) and filters down to a local level via Policing Principles, Strategic Police Priorities, Strategic Police Plan, Annual Police Plan and Local Police Plans.

- 3.4 Renfrewshire Council works very closely with Police Scotland and feeds into Police Scotland Plans and Local Outcome Improvement Plans (LOIPs) with regards to the Renfrewshire area (K Division). In particular, Renfrewshire Council fed into the Police Scotland Ten Year Strategy: *Serving a Changing Scotland* which was launched in June 2017.
- 3.5 The Scottish Police Authority (SPA) maintain an oversight of Police Scotland and hold the Chief Constable to account. Locally, Police report quarterly to the Police and Fire & Rescue Scrutiny Sub Committee.
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4. Draft Strategic Police Priorities

- 4.1 The Strategic Police Priorities are purposefully strategic and concise to enable the SPA and Police Scotland to further define outcomes, objectives and actions which flow from this high-level direction.
- 4.2 The proposed Strategic Police Priorities for the period from 2019 - 2025 are as follows:
- **Crime and Security** – prioritises prevention, investigation, equality and human rights to support positive criminal justice outcomes, respond to current and emerging threats and maintain public order.
 - **Confidence** – continues to inspire public trust by being ethical, open and transparent, evidencing performance against outcomes, and building on a positive reputation at a local, national and international level.
 - **Partnerships** – works proactively with partners to maintain safe communities and support improved outcomes for individuals, increasing resilience and addressing vulnerability.
 - **Sustainability** – adapts to present and plans for future social and economic circumstances, considering the environmental impact of policing and its operations.
 - **People** – values, supports, engages and empowers a diverse workforce to lead and deliver high quality services.
 - **Evidence** – uses evidence to develop services and addresses current and emerging demands, ensuring that the right capacity and skills are in place to deliver high performing and innovative services.

5. Proposed Council Response

- 5.1 Overall the Council's response to the consultation attached as Appendix 1 is that the revised priorities should be welcomed. They are clear and easy to understand yet cover all of the key areas that Renfrewshire Council would expect to see. In particular, the focus on partnerships, people and sustainability, are all areas where the strategic direction being set aligns well

with the priorities of Renfrewshire Council as set out in the Council Plan and Community Plan.

- 5.2 The proposed timescale for review is workable and accepted – with the caveat that this might need to be brought forward should there be a significant change in the operating environment or context during this period.
- 5.3 The proposed priorities will help Police Scotland at a divisional level to work with the Council to progress further with activities like the Community Safety Partnership, MARAC, Daily Tasking, Missing Persons, Domestic Abuse, Community Empowerment and will support the development and progression of future multi-agency work. The suggested priorities also sit well with the focus on responding to the needs of our most disadvantaged and vulnerable communities as set out in Local Outcome Improvement Plan and Council Plan.
- 5.4 The focus on confidence is of particular relevance to the Council in relation to the role of the Police and Fire & Rescue Scrutiny Sub Committee as the local Police Scrutiny Board and is particularly welcomed.
- 5.5 The focus on evidence is one that the Renfrewshire Community Safety Partnership completely agrees with and whilst it may be implied, it is suggested that early intervention is of crucial importance and should be explicitly mentioned. Shifting resources to early intervention and prevention is important locally in supporting key initiatives that have been developed including Street Stuff, Daily Tasking and the Your Street, Your Home, Our Community programme (National Building Safer Communities model).

Implications of the Report

- 1. **Financial** – None.
- 2. **HR & Organisational Development** – None.
- 3. **Community Planning** –

Our Renfrewshire is safe – By working with Police Scotland and delivering Strategic Priorities, Renfrewshire will be a safer place to live, work and visit.
- 4. **Legal** – None.
- 5. **Property/Assets** – None.
- 6. **Information Technology** – None.

7. **Equality & Human Rights –**

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

8. **Health & Safety – None.**

9. **Procurement – None.**

10. **Risk – None.**

11. **Privacy Impact – None.**

12. **Cosla Policy Position – None.**

13. **Climate Risk – None.**

List of Background Papers

a) **Background Paper 1 : Review of Strategic Police Priorities Consultation**

The foregoing background papers will be retained within Communities, Housing and Planning Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is the Communities and Regulatory Manager.

OR
8 August 2019

Author Oliver Reid, Head of Public Protection
e-mail: oliver.reid@renfrewshire.gov.uk

1. To what extent do the revised Strategic Police Priorities meet your expectations for what the Scottish Police Authority and the Police Service should focus on in the future:

- a. **Fully**
- b. Partially
- c. Not at all

Please provide reasons for your response.

Overall the revised priorities are welcomed. They are simple and easy to understand yet cover all of the key areas that Renfrewshire Council would expect to see.

All the priorities align well with the priorities of Renfrewshire Council as set out in the Council Plan and Community Plan. These shared priorities will help the Council to progress further with activities like the Community Safety Partnership, MARAC, Daily Tasking, Missing People, Domestic Abuse and Community Empowerment.

The evidence priority is similar to the stance taken by Renfrewshire Council, however it should potential be strengthened by adding in “early intervention”. This may be implied, however, it would be better served as being explicit. The previous Strategic Priority of “Prevention” covered this up until the new draft priorities and is a key part of the Daily Tasking process which Police Scotland form a key part in K Division.

2. Do the revised Strategic Police Priorities reflect your needs:

- a. **Fully**
- b. Partially
- c. Not at all

Please provide reasons for your response.

As stated above, these priorities align with Renfrewshire Councils plans and priorities.

Renfrewshire Council and Police Scotland have an excellent working relationship at a local level due to the aligned priorities and outcomes. This relationship will continue in the coming years to deliver Local Outcome Improvement Plans and priorities.

The key priority for Renfrewshire Council is “partnerships” as it strengthens the working relationship and accepts that no single agency can meet the needs of Renfrewshire on their own.

3. Do the revised Strategic Police Priorities reflect the needs of your community:
- a. Fully
 - b. Partially
 - c. Not at all

Please provide reasons for your response.

The needs of the community are met across all 6 strategic priorities. Localism was a key priority previously and this led to a review and re-introduction of a local community police model. This has been very well received by the communities and is working well.

Evidence, Confidence and Crime and Security are the 3 key priorities that the community would look to. This shows that Police Scotland are targeting key areas (evidence) for the key issues in the community (crime) to instil a confidence across the community.

4. Do you agree that the revised Strategic Police Priorities should be in place for a period of 6 years? Please provide reasons for your response.

Renfrewshire Council can fully understand the reason for having Strategic Priorities over a longer period of time and agrees that Strategic Priorities should be set over a medium length period.

This also allows certain cycles of plans to be undertaken under the same priorities and will allow Police Scotland to show the impact made.

A period of 5 or 6 years would be appropriate for this as long as all interested parties are aware of this. It should be noted, however, that it could be brought forward if there was seen to be a large change in landscape e.g. EU withdrawal, Independence Referendum to allow strategic priorities to be reshaped.

5. How do you think the progress towards delivering the Strategic Police Priorities should be measured?

Police Scotland are data rich and should continue to review and analyse trends to assess if priorities are leading to successful outcomes.

The role of the SPA, SPA and Conveners Board and local scrutiny committees should be maintained to ensure Police Scotland are held accountable both nationally and locally.

6. Do you have any comments to make on our partial equalities impact assessment? This is available as an associated downloadable document.

Not at this time.



To: POLICE AND FIRE & RESCUE SCRUTINY SUB-COMMITTEE

On: 20 AUGUST 2019

Report by: DIRECTOR OF COMMUNITIES, HOUSING AND PLANNING SERVICES

Heading: SCOTTISH FIRE AND RESCUE SERVICE STRATEGIC PLAN 2019-22: PUBLIC CONSULTATION

1. Summary

- 1.1 The Scottish Fire and Rescue Service has recently consulted on their Strategic Plan 2019 – 22. The Local Senior Officer, Graeme Binning was keen to engage with partners and offered an opportunity for the Council to comment on the draft plan via their website.
- 1.2 The Strategic Plan is formed around 4 key outcomes:
- PREVENTION - Our collaborative and targeted prevention and protection activities improve community safety and wellbeing and support sustainable economic growth.
 - RESPONSE - Our flexible operational model provides an effective emergency response to meet diverse community risks across Scotland.
 - PEOPLE - We are a great place to work where our people are safe, supported and empowered to deliver high performing innovative services.
 - PUBLIC VALUE - We are fully accountable and maximise our public value by delivering a high quality, sustainable fire and rescue service for Scotland.
- 1.3 The final date for submissions to the consultation was 18 July 2019 and the Renfrewshire Council response is attached as Appendix 1 to this report.

- 1.4 In its response Renfrewshire Council welcomed the focus of the plan on early intervention and prevention and the opportunity to review and respond to the Strategic Plan. In particular, comment was made that the plan builds on the excellent working relationship currently in place and aligns with the key priorities set by Renfrewshire Council and other community planning partners. The Council response specifically mentioned the role of the Scottish Fire and Rescue Service in advising on and improving fire safety as building standards and population demographics change.
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2. Recommendations

- 2.1 It is recommended that the Police and Fire & Rescue Scrutiny Sub Committee:
- (i) notes the consultation on Scottish Fire and Rescue Services Strategic Plan 2019-22; and
 - (ii) homologates the Council's consultation response as detailed in Appendix 1 to this report.
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3. Background

- 3.1 The Scottish Fire and Rescue Service was formed in April 2013 and has statutory responsibilities set out by The Fire (Scotland) Act 2005 as amended by the Police and Fire Reform (Scotland) Act 2012. These statutory responsibilities include:
- Provision of advice and guidance relating to fire safety
 - Responsibility to respond to fires and road traffic collisions
 - Response to chemical, biological, radiological or nuclear incidents
 - Response to serious flooding
 - Response to serious transport incidents
 - Response to urban search and rescue in incidents of building collapse
- 3.2 The Scottish Fire and Rescue Service is legally required to have a Strategic Plan in place that sets out its functions over a 3-year period. The new Strategic Plan requires to be in place by October 2019. An extensive consultation on a programme of transformation took place in 2018 and following the Services' first ever staff survey also in 2018, the SFRS have published a Draft Strategic Plan for 2019-22.
- 3.3 The Plan is formed around 4 key outcomes:
- PREVENTION - Our collaborative and targeted prevention and protection activities improve community safety and wellbeing and support sustainable economic growth.
 - RESPONSE - Our flexible operational model provides an effective emergency response to meet diverse community risks across Scotland.

- PEOPLE - We are a great place to work where our people are safe, supported and empowered to deliver high performing innovative services.
 - PUBLIC VALUE - We are fully accountable and maximise our public value by delivering a high quality, sustainable fire and rescue service for Scotland.
- 3.4 Sitting under each outcome are strategic objectives which go into further detail about what the SFRS hopes to achieve and how they link into the Fire and Rescue Framework priorities.
- 3.5 Many of these align with the Council's own strategic objectives and vision, both as a service provider and employer. We also share the view that the role and shape of Scotland's public services are changing, and transformation is vital in order to continue to provide existing services and to evolve to provide services fit for our future communities, responding to the changing demographics across our area, particularly an aging population. Renfrewshire Council previously responded to the Scottish Fire and Rescue Transformation change consultation with similar comments.
- 3.6 There is a focus within the plan on continuing to use a risk and needs-based service approach, based on robust data, with a reference to sharing data, using partners' data and enhancing joined up working in the process. Within Renfrewshire we have already established excellent joint working arrangements and data sharing through the Renfrewshire Community Safety Partnership and Daily Tasking and our experience with that level of close partnership has been highlighted in the Council response and support each of the SFRS' proposed four strategic outcomes.
- 3.7 The Plan is underpinned with a commitment to prevention, particularly around unintentional harm, working actively to minimise risk and target resources accordingly. The Plan also outlines a desire to enhance the resilience of local communities and to deliver a more holistic, partnership approach to harm and risk reduction through a wider programme of prevention and intervention activities. This would be welcome in Renfrewshire and ties in with our own approach to communities and public protection.
- 3.8 The Plan recognises the SFRS' role as a trusted service, acknowledging the access to homes and family life SFRS' officers gain through safety visits and seeks to maximise these opportunities to support our most vulnerable in society. We are developing a Multi-Agency Hoarding Policy for Renfrewshire and through discussions have identified that in some cases the SFRS are the only agency who are able to gain access to these properties through their fire safety visits. It is hoped that SFRS's unique position to gain insight into potential vulnerabilities will allow them to then lever in appropriate support and intervention.

- 3.9 In terms of performance, the Plan recognises the role of Elected Members in local performance scrutiny and the role of Community Planning Partnerships in evaluating the impact of joint activities and sharing performance data – this is also something we'd be keen to see develop further across the Community Planning Partnership.
- 3.10 There is a specific mention of the safety of high-rise properties which is of particular relevance to the Council's housing service. We work closely with SFRS locally on this issue and welcome recommendations and further advice when available.
- 3.11 In more general comments the focus on unintentional harm and prevention within the plan is understood, particularly with regard to the increase in the older population but within the Council's comments it is suggested that focus could also be given to people with complex vulnerabilities, such as drug and alcohol issues, who are also at increased risk of harm. In particular, the Plan doesn't mention children and young people and the role of education, developing the fire safety message and diversionary activities, particularly around bonfires, fireworks, deliberate fire-raising and water safety which are particularly important core preventative activities currently being carried out successfully in Renfrewshire.
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Implications of the Report

1. **Financial** – None.
2. **HR & Organisational Development** – None.
3. **Community Planning** –

Our Renfrewshire is safe – By focusing on key areas of Scottish Fire and Rescue and setting their vision and Strategic Plan, Renfrewshire should be a safer place to live, work and visit.
4. **Legal** – None.
5. **Property/Assets** – None.
6. **Information Technology** – None.
7. **Equality & Human Rights** –

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.
8. **Health & Safety** – None.

9. **Procurement** – None.
10. **Risk** – None.
11. **Privacy Impact** – None.
12. **Cosla Policy Position** – None.
13. **Climate Risk** – None.

List of Background Papers

- (a) Background Paper 1. Draft response to the Scottish Fire and Rescue Service Strategic Plan 2019 – 2022.

The foregoing background papers will be retained within Communities, Housing and Planning Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is the Communities and Regulatory Manager

OR
8 August 2019

Author Oliver Reid, Head of Public Protection
e-mail: oliver.reid@renfrewshire.gov.uk

INTRODUCTION

1 What is your name?

(Optional)

Mary Crearie

2 What is your email address?

(Optional)

mary.crearie@renfrewshire.gov.uk

3 Are you responding as an individual or on behalf of an organisation?

(Required)

<input type="checkbox"/>	Individual	<input checked="" type="checkbox"/>	Organisation
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4 If you represent an organisation, please give its name here

Renfrewshire Council

5 In what local authority area do you live or represent?

By telling us we can identify any common themes for your area.

Please choose the local authority area you live in from this alphabetical list. The last two options cover people elsewhere in the UK or in the world.

Please select only one item

Aberdeen City		East Renfrewshire		Orkney	
Aberdeenshire		Edinburgh City		Perth and Kinross	
Angus		Falkirk		Renfrewshire	x
Argyll and Bute		Fife		Scottish Borders	
Clackmannanshire		Glasgow City		Shetland	
Comhairle nan Eilean Sar (Western Isles)		Highland		South Ayrshire	
Dumfries and Galloway		Inverclyde		South Lanarkshire	
Dundee City		Midlothian		Stirling	
East Ayrshire		Moray		West Dunbartonshire	
East Dunbartonshire		North Ayrshire		West Lothian	
East Lothian		North Lanarkshire		Other (UK)	
				Other (Outside UK)	

6 Do you work for the Scottish Fire and Rescue Service?

<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
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7 We would like your permission to publish your consultation response. Please indicate your publishing preference:

Please note your privacy will be protected. All responses will be anonymised before publication.

(Required)

Please select only one item

<input checked="" type="checkbox"/>	Publish my response	<input type="checkbox"/>	Don't publish my response
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OUTCOME 1

To work towards our longer term vision we have set four outcomes.

The first outcome that we want to achieve is:

Outcome 1 - Our collaborative and targeted prevention and protection activities improve community safety and wellbeing, and support sustainable economic growth.

8 Do you agree that this is something that our organisation, as a whole, should be aiming to achieve?

(Required)

Please select only one item:

Yes	<input checked="" type="checkbox"/>
No	<input type="checkbox"/>
Partly	<input type="checkbox"/>

Please give further information why you think that:

Outcome 1 links closely with Renfrewshire Council's own approach to prevention, our public protection agenda as well as our economic regeneration plans for Renfrewshire.

The focus on continuing to use a risk and needs-based service approach, based on robust data, sharing data, using partners' data and enhancing joined up working in the process is welcome and reflects existing good practice in Renfrewshire through our Community Safety Partnership and Daily Tasking.

There is a specific mention the safety of high-rise properties which is of particular relevance to the Council's housing service. We work closely with SFRS locally on this issue and we will welcome recommendations and further advice as this becomes available. We would also highlight the need to provide clear advice and reassurance for the public on these issues; this is already the case locally and we expect will be reflected nationally too.

OBJECTIVES TO SUPPORT OUTCOME 1

We have set a number of objectives to support the achievement of Outcome 1.
Do you agree with the following four objectives?

9 Objective 1.1 - We will work with our partners to ensure targeted prevention and early intervention are at the heart of what we do to enhance community safety and wellbeing.

(Required)

Please select only one item:

Yes	x
No	
Partly	

10 Objective 1.2 - We will enforce fire safety legislation in a risk-based and proportionate manner, protecting Scotland's built environment and supporting economic growth.

(Required)

Please select only one item:

Yes	x
No	
Partly	

11 Objective 1.3 - We will evaluate and learn from our prevention and protection activities and analyse data to ensure our resources are directed to maximise community outcomes.

(Required)

Please select only one item:

Yes	x
No	
Partly	

12 Objective 1.4 - We will respond appropriately to Unwanted Fire Alarm Signals and work with our partners to reduce and manage their impact on businesses, communities and our Service.

(Required)

Yes	x
No	
Partly	

13 Please give further information to your responses here

The widening of the home safety visits to include broader well-being considerations would be welcomed. Sharing information is already well-established practice through Daily Tasking in Renfrewshire but this objective outlines the use of shared intelligence to enhance preventative activities which would mirror our approach in Renfrewshire Council. SFRS is a trusted organisation and therefore can be critical in highlighting vulnerabilities and issues following a visit.

We recognise the importance of the SFRS' role in advising on and improving fire safety in high rise properties and building standards as well as responding to advances in technology to enhance the built environment and encourage safe development. We have a good relationship locally between Planning and Housing Services and the SFRS and would welcome this.

OUTCOME 2

The second outcome we want to achieve is:

Outcome 2 - Our flexible operational model provides an effective emergency response to meet diverse community risks across Scotland.

14 Do you agree that this is something that we should be aiming to achieve?

(Required)

Yes	x
No	
Partly	

Please give further information why you think that:

Much of the Plan aligns with the Council's own strategic objectives and vision, both as a service provider and employer. We also share the acknowledgement that the role and shape of all Scotland's public services are changing, and transformation is vital in order to continue providing existing services and also to evolve to provide services fit for our future communities, best responding to the changing demographics across our area, particularly an aging population.

OBJECTIVES TO SUPPORT OUTCOME 2

We have set a number of objectives to support the achievement of Outcome 2.

Do you agree with the following four objectives?

15 Objective 2.1 - We will analyse and understand a broad range of community risks across Scotland so that we have the right resources in the right places at the right time.

(Required)

Yes	x
No	
Partly	

16 Objective 2.2 - We will be more flexible and modernise how we prepare for and respond to emergencies, including working and learning with others and making the most of technology.

(Required)

Yes	x
No	
Partly	

17 Objective 2.3 - We will maintain a strong presence across Scotland to help communities prepare for and recover from emergencies.

(Required)

Yes	x
No	
Partly	

18 Objective 2.4 - We will make our frontline service delivery more effective by enhancing our command, control and communications arrangements.

(Required)

Yes	x
No	
Partly	

19 Please give further information why you think that

Objective 2.1 describes how that although steps have been taken to have the appropriate resources for today's communities, work now needs to be undertaken to develop what is required for the future. Population projections, economic development, infrastructure projects and housing plans all taken together will form a blueprint for consideration and we feel this would provide an opportunity for further partnership work as this ties in with Renfrewshire Council's and other Community Planning Partners' own long term future planning.

One of the operation control rooms is based in Johnstone, Renfrewshire. We are developing more direct links between the Johnstone facility and the Community Safety Hub to maximise the benefit of having this facility within Renfrewshire.

OUTCOME 3

The third outcome we want to achieve is:

Outcome 3 - We are a great place to work where our people are safe, supported and empowered to deliver high performing innovative services.

20 Do you agree that this is something that we should be aiming to achieve?

(Required)

Yes	x
No	
Partly	

Please give further information why you think that

In terms of leadership development we found the collaborative learning approach across partners lead by the SFRS and Police Scotland to be very successful and welcomed the SFRS' role in driving that forward (through the Chief Officers' Group). This is a model which we feel could be potentially rolled out nationally within other community safety partnerships.

OBJECTIVES TO SUPPORT OUTCOME 3

We have set a number of objectives to support the achievement of Outcome 3.

Do you agree with the following four objectives?

21 Objective 3.1 - We will build strong leadership and capacity at all levels within the Service, and improve the diversity of our workforce.

(Required)

Yes	x
No	
Partly	

22 Objective 3.2 - We will embed inclusive learning and development arrangements so that we have the organisational capability to deliver high quality innovative services.

(Required)

Yes	x
No	
Partly	

23 Objective 3.3 - We will care for our people through progressive health, safety and wellbeing arrangements.

(Required)

Yes	x
No	
Partly	

24 Objective 3.4 - We will engage with our people, and other stakeholders, in an open and honest way, ensuring all have a voice in our Service.

(Required)

Yes	x
No	
Partly	

25 Please give further information why you think that

Objective 3.4 commits to holding board meetings in different locations across Scotland which would be welcomed and links to the Council's vision around enhancing local democracy and accountability.

OUTCOME 4

The fourth outcome we want to achieve is:

Outcome 4 - We are fully accountable and maximise our public value by delivering a high quality, sustainable fire and rescue service for Scotland.

26 Do you agree that this is something that we should be aiming to achieve?

(Required)

Yes	x
No	
Partly	

Please give further information why you think that:

Yes – all public services should be transparent and accountable via the Scrutiny Boards.

OBJECTIVES TO SUPPORT OUTCOME 4

We have set a number of objectives to support the achievement of Outcome 4.

Do you agree with the following four objectives?

27 Objective 4.1 - We will maximise our contribution to sustainable development through delivery of economic, social and environmental benefits for the communities of Scotland.

(Required)

Yes	x
No	
Partly	

28 Objective 4.2 - We will minimise the risks we face through effective business management and high levels of compliance with all our responsibilities.

(Required)

Yes	x
No	
Partly	

29 Objective 4.3 - We will invest in and improve our infrastructure to ensure our resources and systems are fit to deliver modern services.

(Required)

Yes	x
No	
Partly	

30 Objective 4.4 - We will strengthen performance management and improvement arrangements to enable robust scrutiny, challenge and decision making nationally and locally.

(Required)

Yes	x
No	
Partly	

31 Please give further information why you think that

Objective 4.3 considers the SFRS' ICT infrastructure to improve information and increase efficiencies which could potentially be considered further to look at the use of ICT to progress the early intervention and prevention objectives detailed in outcome 1 and 2. Objective 4.4 looks at performance information enabling more effective scrutiny; perhaps this could be widened to consider engaging with communities on performance and improvement.

GENERAL QUESTIONS

Now that you've considered the proposed outcomes and objectives, we just have a few more questions about the draft Strategic Plan.

32 Do you have any concerns about our ability to fulfil any of the proposed objectives?

(Required)

Yes	
No	x

Please give further information why you think that

Within Renfrewshire we have already established excellent joint working arrangements and data sharing through the Community Safety Partnership and Daily Tasking and our experiences with that level of close partnership underpin all of the SFRS' proposed four strategic outcomes.

33 Do you believe we have missed an area of focus that's important to you?

(Required)

Yes	x
No	

Please give further information why you think that

The Plan does focus on unintentional harm and prevention, particularly within the older population but perhaps focus could also be given to people with complex vulnerabilities, such as drug and alcohol issues, who are also at increased risk of harm.

The Plan doesn't mention children and young people and the role of education, developing the fire safety message and diversionary activities, particularly around bonfires, fireworks deliberate fire raising and water safety.

34 Do you believe there is more that the Scottish Fire and Rescue Service could do to help communities and partners?

(Required)

Yes	
No	x

Please give further information why you think that

--

35 If there are any other comments you would like to make on our draft Strategic Plan, please record them here.

36 If you are responding as an individual we would like to ask some more questions. Please select the most appropriate option.

(Required)

I am responding as an individual	
I am responding on behalf of an organisation	x

The Plan is underpinned with a commitment to prevention, particularly around unintentional harm, working actively to minimise risk and target resources accordingly. The Plan also outlines a desire to enhance the resilience of local communities and to deliver a more holistic, partnership approach to harm and risk reduction through a wider programme of prevention and intervention activities. This would be welcome in Renfrewshire and ties in with our own approach to public protection.

The Plan recognises the SFRS' role as a trusted service, acknowledging the access to homes and family life SFRS' officers gain through safety visits and seeks to maximise these opportunities to support our most vulnerable in society. We are developing a Multi-Agency Hoarding Policy for Renfrewshire and through discussions have identified that in some cases the SFRS are the only agencies who are able to gain access to these properties through their fire safety visits. It is hoped that SFRS's unique position to gain insight into potential vulnerabilities would allow them to then lever in appropriate support and intervention.

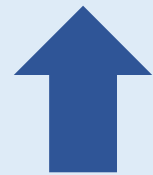
The impact of further developing these prevention and intervention roles would be significant to achieve the desired transformational shift. With this comes a need for enhanced working with the Council and the HSCP (and also potentially NHS acute services) and perhaps closer consideration around what this new relationship looks like – both in terms of sharing data but also learning together, resource allocation and how all partners direct and coordinate activities.

In terms of performance, the Plan recognises the role of Elected Members in local performance scrutiny and the role of Community Planning Partnerships in evaluating the impacts of joint activities and sharing performance data – this is also something we'd be keen to see develop further across the Community Planning Partnership.

Keeping People Safe in Renfrewshire

Our Purpose:- To improve the safety and wellbeing of people, places and communities in Scotland.

Violence & Antisocial Behaviour



FYTD (April to June 2019) Group 1 Crimes of Violence were up 17.4% on the previous year, with 12 additional victims.

Since 1 April 2019, 536 crimes have been identified via police proactivity.

There were 36 more common assaults (+8.8%) and 163 fewer disorder complaints (-6.7%). YTD 65 common assaults targeted police officers and a further 8 were against other emergency workers.

Overall upward trend in both serious & minor violence.

The detection rate for robberies is up to 85.0%, however that for serious assaults has decreased to a current rate of 67.6%.



Public Protection



Recorded sexual crime continues to follow an increasing trend up by 1.9% compared to the previous year.

33% of reported sexual offences in the current year are non-recent in nature, down from 47% the previous year. Sexual crimes with a domestic element decreased by 8% on the previous year.

Victims aged 11 - 15 years at the time of the offence constituted the highest proportion of sexual crimes (37%), with 58% of these reports being non-recent and 23% being cyber-enabled.

The detection rate of sexual crime YTD is 56.9% - down from 76.6% in the previous year.



There were 140 reported missing person incidents in Renfrewshire / Inverclyde, of which 38.5% involved Looked After and Accommodated Children (LAAC). As such, Children's Units featured as the locus from which people went missing in 36% of cases. In 48.5% of incidents persons were missing for less than 12 hrs in total. 51% of all MP's reported were female. Repeat missing person incidents largely involved children under the age of 16 years.

The number of unique incidents involving an adult or child concern decreased by 5.7%.

612 domestic abuse incidents have been reported to the police, an increase of 21.9% on the previous year. Meanwhile, 367 crimes and offences were raised as a result of reported incidents, representing an increase of 33.9% on the previous year.

28 complaints have been received in relation to the Police within Renfrewshire (18.5 complaints per 10,000 incidents). A total of 37 allegations have been made.

Renfrewshire

Local Policing Plan (2017 – 2020)

Reporting Period – 1 April '19 – 30 June '19

Major Crime & Terrorism



In 2019/20, 29 persons linked to serious and organised crime were arrested, in addition to £108,268 being seized under Proceeds of Crime Act legislation.

There were 30 detections for drug supply offences, a decrease of 23.1% on the previous year. Cannabis, cocaine and heroin featured most predominantly in drug supply offences, being involved in 26%, 26% and 21% of offences respectively.

YTD there have been 4 suspected drug related deaths, all awaiting toxicology results. 75% of all deaths involved males aged between 29 and 46 years.



127 crimes were designated as 'cyber-crimes' via application of the relevant cyber-crime marker, in 2019/20. Reporting of cyber-crimes has increased significantly on same period in 2018/19 due to encouraged reporting and social media campaigns. Reported offences included online credit and debit card fraud, menacing and indecent communications offences, and threats to disclose indecent images.

Acquisitive Crime



Shoplifting increased by 54 crimes to a total of 272 - an increase of 24.8%. Paisley town centre is the primary hotspot location.



90 housebreakings (inc attempts) - down by 8.2%, with 8 fewer crimes. Dwelling houses account for 49% of HBs.

YTD is showing an increase of 3.0% in the volume of recorded crimes of dishonesty. While the majority of acquisitive crime categories fell, this decline was offset by an increase in the volume of crimes of fraud and theft by shoplifting.



There have been 2 reported bogus crimes, down from 6 in the previous year. Both victims YTD were elderly and infirm. One report relates to a bogus builder targeting a repeat complainer who has been subject of 3 previous bogus crimes all at the same locus. The other report was a distraction theft, whereby a male attended purporting to be from the water board, gained entry to the locus and stole the complainer's savings.

Road Safety & Road Crime



Note: Figures below are provisional and subject to upward revision:-

YTD, there have been no road fatalities occurring within Renfrewshire, one fewer than last year. Serious and slight road injuries also decreased by 10.0% (one less victim), and 28.6% (10 fewer) respectively.



Dangerous driving, speeding, seat belt and mobile phone offences have increased compared to the same period last year (up by 5.3%, 42.9%, 20.0% and 62.5% respectively). Meanwhile disqualified driving and document offences have decreased (down 22.2% and 52.5%).

Our Renfrewshire is fair: addressing the inequalities that limit life chances

Divisional Recognition Award Ceremony – In June 2019 Police Scotland ran a Laughology Menopause Awareness Workshop attended by officers from Renfrewshire and force wide. Laughology aims to provide a greater insight in to the menopause, provide practical solutions, promote positive behaviours that supports positive thinking, raises awareness and highlights and informs both men and women about the real challenges and myths about the female menopause. The first laughology workshops proved to be a huge success with 88% describing the event as engaging, 72% enjoyable and 100% of attendees stating they would recommend attending the event to others. This has a positive benefit to our officers within Renfrewshire to promote positive behaviours and wellbeing.

Mental Health Awareness week – In May 2019, the Mental Health Foundation hosted Mental Health Awareness Week designed to raise awareness and understanding of mental health, and this year's event took place from 13th- 19th May 2019. During this week, the campaign focussed on Body Image – how we think and feel about our bodies. Mental Health problems can affect everyone, and in Police Scotland, we believe that mental health is everyone's business. Throughout the week, we published a different article each day to help explore the issue of body image and to raise awareness of mental health.

Major Incident Public Portal trialed in Police Scotland – In May 2019 Police Scotland joined forces throughout the UK to utilise the Major Incident Public Portal (MIPP). MIPP is a website that will provide our officers and staff a platform to share and receive information on all major incidents including terror attacks, major disasters and high profile incidents such as murders. Individuals send information, reports and messages directly to the police casualty bureau and major incident teams. Witnesses have the ability to assist with enquiries and upload video footage and images directly to Police Scotland as part of a national online reporting tool for major incidents. This will greatly benefit officers within Renfrewshire when dealing with major incidents and allow members of the public a platform to provide information to officers to assist with enquiries.

International Unit Workshops – At the beginning of July 2019, The International Unit hosted a series of workshops intended to increase officer's knowledge surrounding International policing tools and to enable them to identify the best route for an international investigation at the earliest stage. The workshops focus on International Investigations, the use of Interpol, the potential loss of the Schengen Information System (SIS II) as a result of Brexit.

K Division Counter Terrorism Champions - K Division recently identified a number of officers who expressed an interest in becoming Counter Terrorism Champions for Renfrewshire and Inverclyde division. On 30th May 2019, K Division's Counter Terrorism Liaison Officer held a training day for all 16 CT Champions which involved explaining the champions' roles and responsibilities along with an ACT awareness input. Further training days have taken place with CT Champions taking on information and disseminating key points to their frontline colleagues to ensure a greater link between Counter Terrorism Policing and front line officers to ensure vigilance and awareness.

Serious and Organised Crime/Violence and Disorder – In July 2019 officers executed a drug search warrant at a property in the West End area of Paisley whereby they recovered a large quantity of cannabis plants which were spread over 4 growing areas. A male was within the property and upon seeing police barricaded himself behind a door. The male thereafter brandished a shovel at officers and made good his escape. Police gave chase and apprehended the male a short time later. A 22 year old male was arrested and charged with various offences. Cannabis plants with an estimated street value of £315,000 were seized from the property.

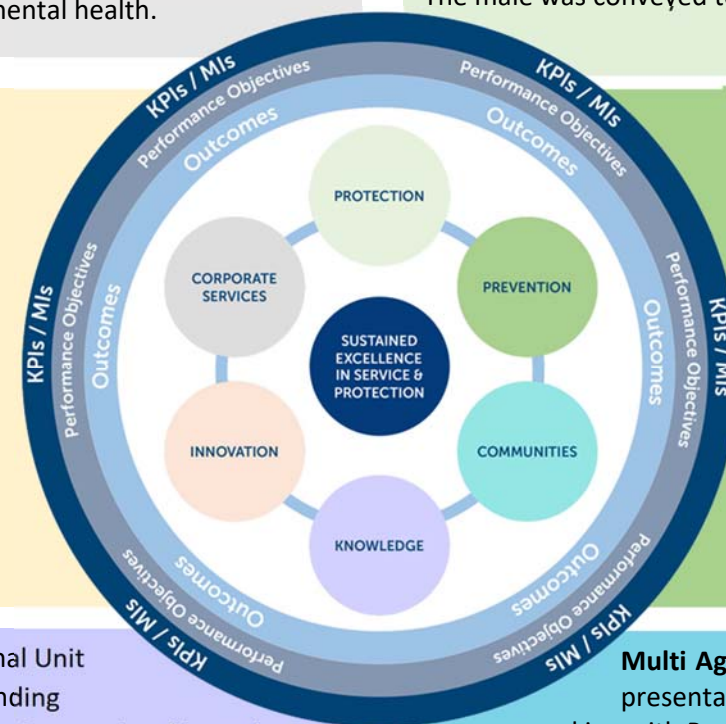
Protecting the public – Vulnerable Person – On 26th June 2019, police received a call to A737 near to Kilbarchan where it was reported a male was hanging over roadway at locus on the wrong side of the bridge barrier. Police attended immediately to ensure traffic was stopped on both carriageways making the area sterile. A local officer approached the male on the bridge whereby he struck up a rapport, eventually talking him to safety. The officer thereafter walked male off bridge in order for him receive the required medical attention. The male was conveyed to RAH for CPN assessment and a VPD was submitted to ensure all relevant agencies

Acquisitive Crime – During June 2019 Renfrewshire experienced a number of thefts, primarily theft of lead from commercial premises, therefore an action plan targeting acquisitive crime, particularly theft of lead, was executed by local community policing officers. Officers carried out additional patrols around hotspot areas whereby they caught 3 males in the act of stealing lead from the roof of a local bowling club. All 3 were arrested and held in custody.

Youth Disorder and Anti-Social Behaviour – During the months of May and June 2019 officers within Renfrewshire created an action plan, working alongside partner agencies to tackle the youth anti-social behaviour within the Glennifer Braes area. The action plan included extra patrols, school talks, license premises visits in relation to proxy purchases, joint visits and patrols with the Renfrewshire Council wardens and Youth teams, which resulted in a reduction in calls and youths frequenting the area.

Multi Agency Partnership working – During the month of March, Community Officers conducted presentations to local schools in relation to a weapon carrying prevention plan. This involved working with Partnership agencies such as Crimestoppers, Scottish Ambulance Service and local authorities delivering presentations to approx. 1400 secondary age children. A poll revealed that on average, 40% of those present indicated that they know someone who carried a knife. A Weapons action plan was promoted during this activity, with positive feedback received from all school management teams.

Multi Agency Partnership Working – Counter Terrorism Local engagement - K Division's Counter Terrorism Liaison Officer delivered a briefing to school teachers at a local high school, ahead of a school trip to Paris. The presentation included a current terrorism threat update, along with relevant personal safety advice and guidance in order to provide the teachers with a level of comfort whilst escorting the pupils on their trip. The presentation was designed to encourage vigilance, emphasising the need for staff to be alert but not alarmed by the current international terrorism threat.



Our Renfrewshire is thriving: maximising economic growth that is inclusive and stable

Have your say ! - Your View Counts - <https://www.surveymonkey.co.uk/r/CXH85XJ>



Renfrewshire Performance Report 1st April 2019 - 30th June 2019



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

**Working together
for a safer Scotland**

Renfrewshire Performance Report

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Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within Renfrewshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in Renfrewshire to ensure we are all **“Working Together for a Safer Scotland”** through targeting risks to our communities at a local level.

The plan has been developed to complement key partnership activity embedded across Renfrewshire Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for Renfrewshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police / Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Bishopton, Bridge of Weir and Langbank	2	0	0	7	1	18
Erskine and Inchinnan	2	0	0	12	1	24
Houston, Crosslee and Linwood	2	0	6	29	2	13
Johnstone North, Kilbarchan, Howwood, Lochwinnoch	4	0	6	19	2	2
Johnstone South and Elderslie	2	0	2	27	0	14
Paisley East and Central	4	0	1	11	1	25
Paisley Northeast and Ralston	4	0	0	5	0	4
Paisley Northwest	6	0	5	40	6	33
Paisley Southeast	1	0	3	12	2	22
Paisley Southwest	1	0	1	20	1	3
Renfrew North and Braehead	2	0	4	5	0	26
Renfrew South and Gallowhill	3	1	0	7	3	31
Total Incidents	33	1	28	194	19	215
Year on Year Change	● -35%	● -91%	● -35%	● -15%	● -14%	◆ 4%
3 Year Average Change	● -13%	● -24%	● -14%	● -19%	● -5%	◆ 8%

About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

● Activity levels have reduced by more than 5%

▲ Activity levels have reduced by up to 5%

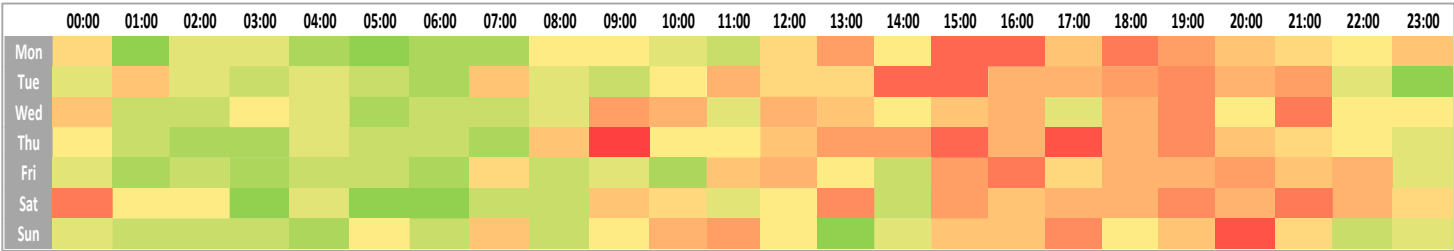
◆ Activity levels have increased overall

Renfrewshire Activity Summary

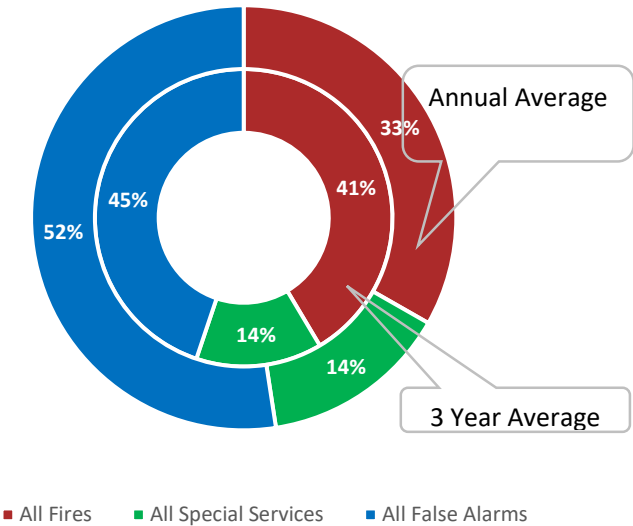


*data above is year on year change

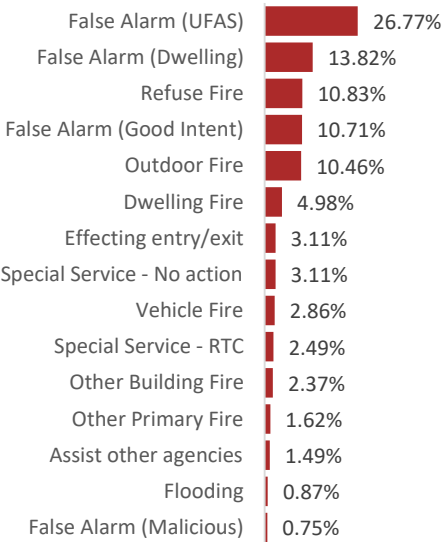
Activity by Time of Day



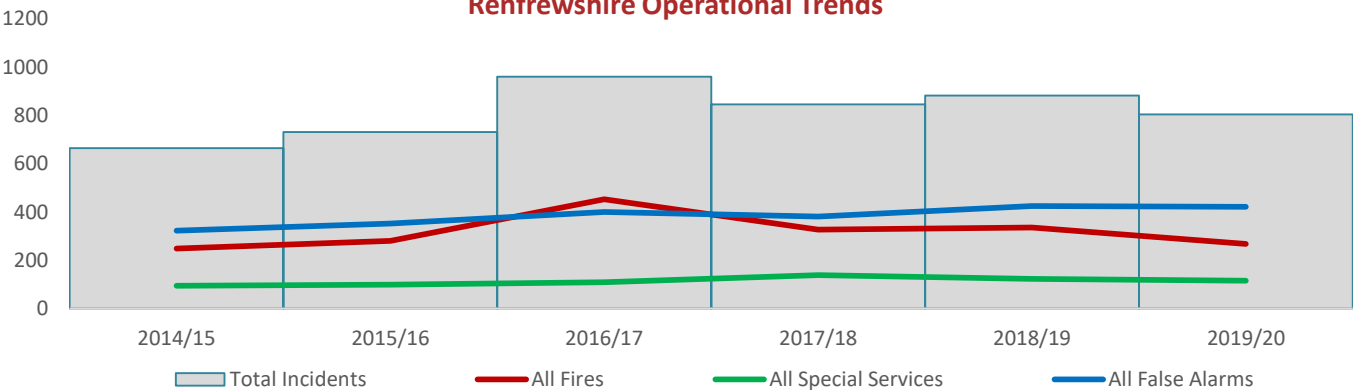
Incidents by Classification



Top 15 Incidents Types by %



Renfrewshire Operational Trends



Domestic Safety - Accidental Dwelling Fires



Performance Summary

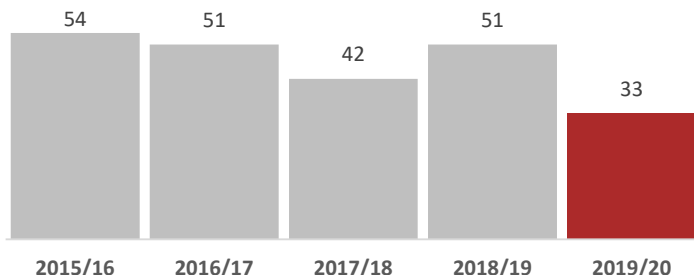
Year on Year

3 Year Average

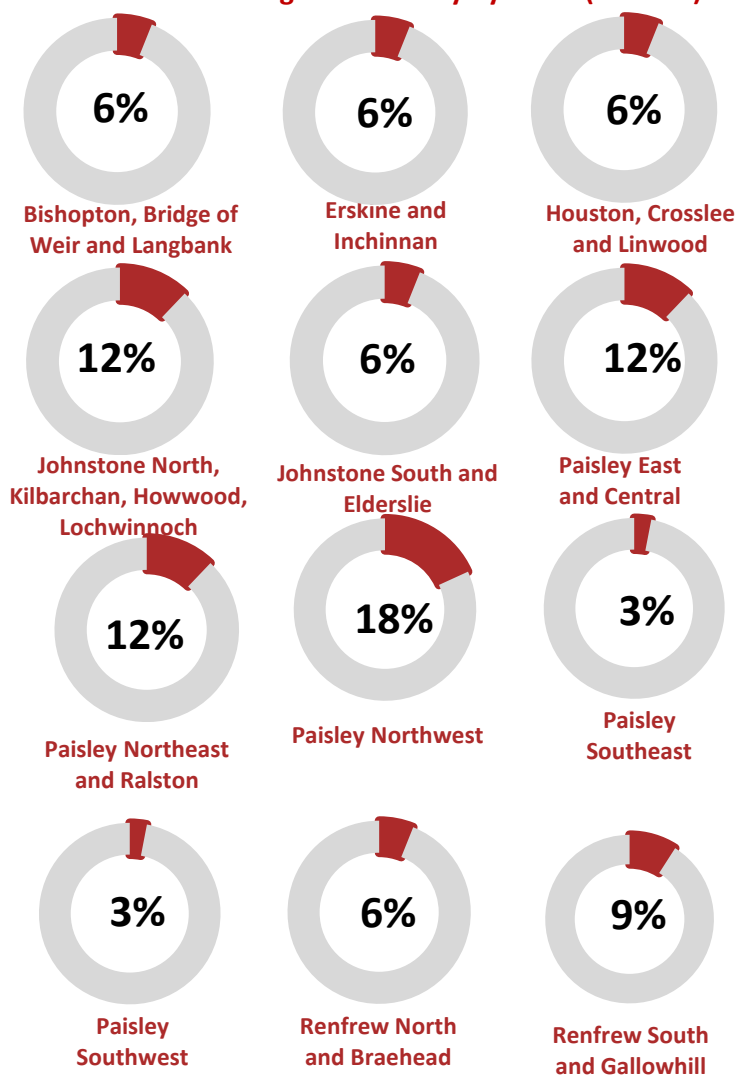


-35% -13%

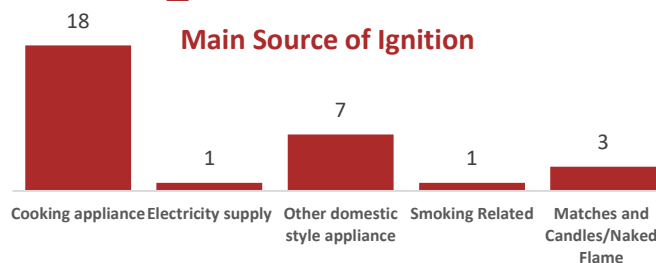
Accidental Dwelling Fires



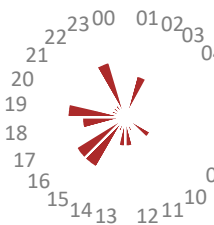
Accidental Dwelling Fires Activity by Ward (% share)



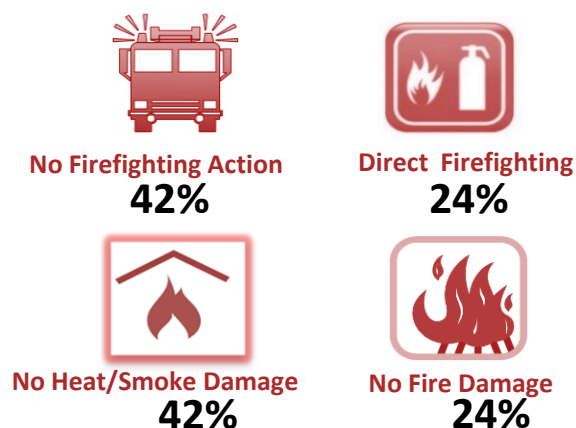
Main Source of Ignition



Accidental Dwelling Fires by Time of Day



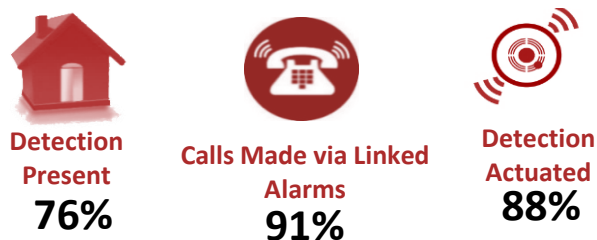
Severity of Accidental Dwelling Fires



Human Factors



Automatic Detection & Actuation



Accidental Dwelling Fires have shown a decrease of 35% (18 incidents) compared to Q1 of 2018/19.

Cooking is the most common source of ignition for the quarter, accounting for more than half of the total fires for the 3 month period.

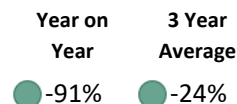
Incidents were spread across all 12 wards and mainly occurred between 1500hrs to 0200hrs. 14 of the incidents did not require firefighting action and 8 had no fire damage.

25 of the incidents had detection present and 22 alarms operated during the incident.

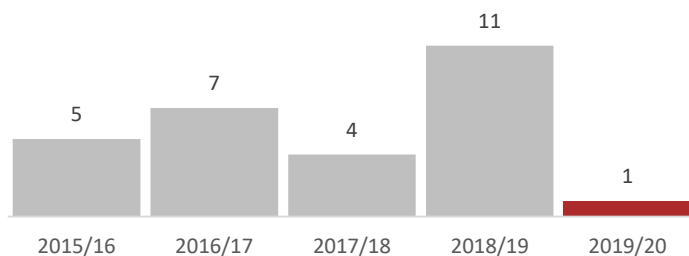
Domestic Safety - Accidental Dwelling Fire Casualties



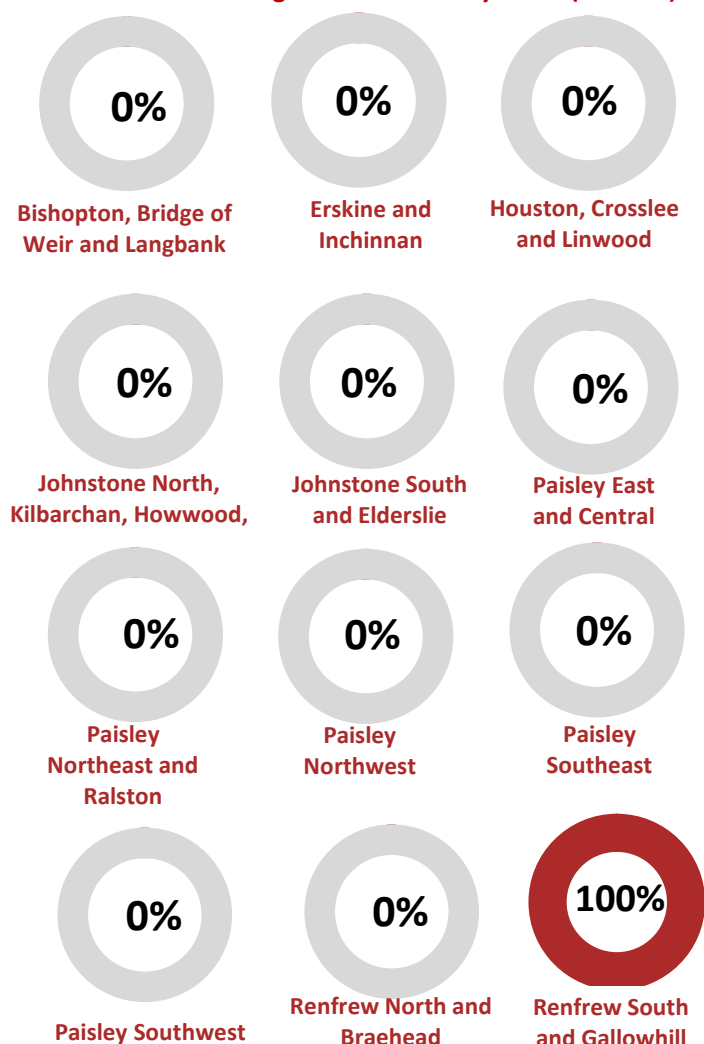
Performance Summary



Accidental Dwelling Fires Casualties



Accidental Dwelling Fire Casualties by Ward (% share)

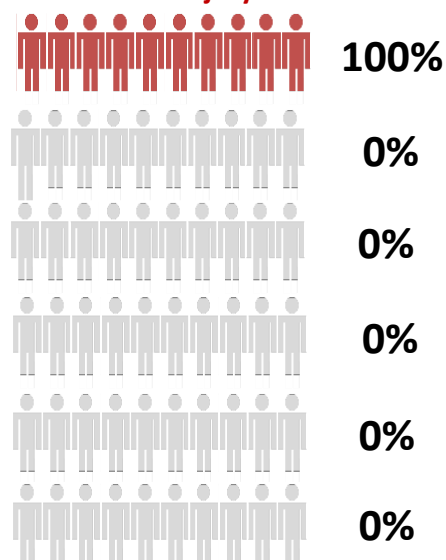


Fire Casualties by Time of Day

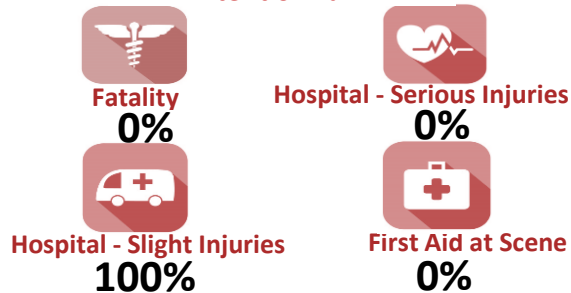


Nature of Injury

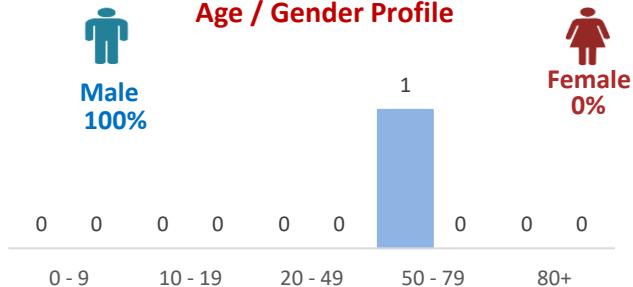
Breathing difficulties (not smoke inhalation)



Extent of Harm



Age / Gender Profile



Casualty figures reduced to 1 for this quarter, who was involved in an Accidental Dwelling Fire. He suffered breathing difficulties which was not incident related and self evacuated from his property prior to the Fire Service arriving.

Unintentional Injury or Harm



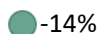
Performance Summary

Year on Year



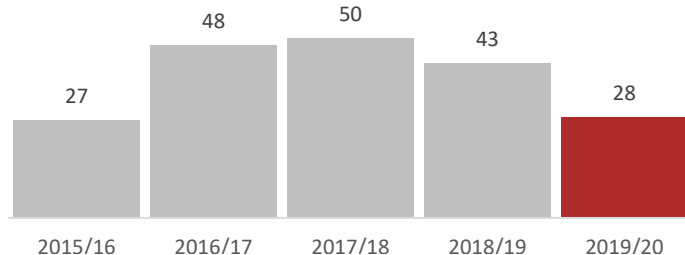
-35%

3 Year Average

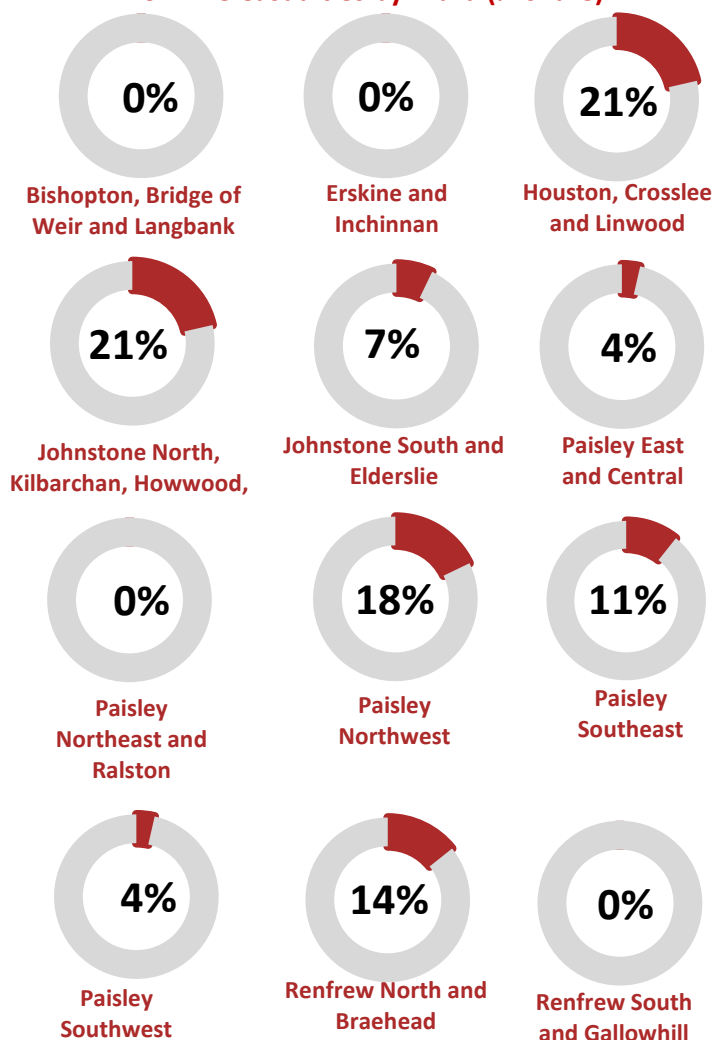


-14%

Non-Fire Casualties



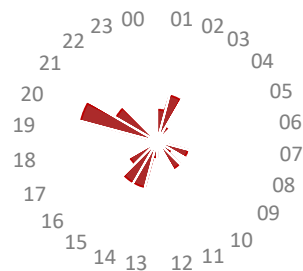
Non-Fire Casualties by Ward (% share)



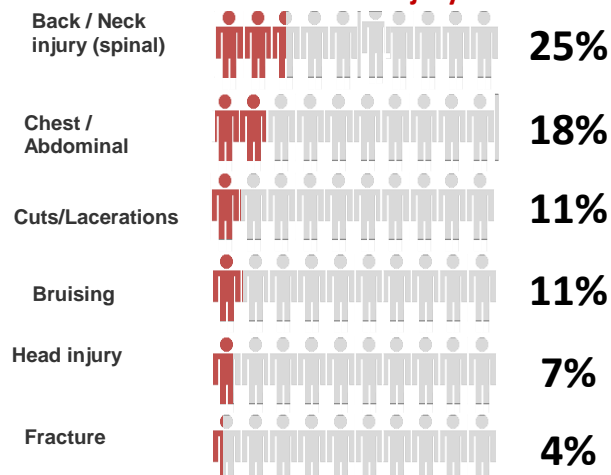
Non-fire casualties show a decrease from last year of 35% (15 casualties). With Houston, Crosslee and Linwood and Johnstone North, Kilbarchan, Howwood, Lochwinnoch accounting for 6 casualties each.

19 casualties were from Road Traffic related incidents and 9 casualties were a result of Effecting Entry and Assisting Other Agencies.

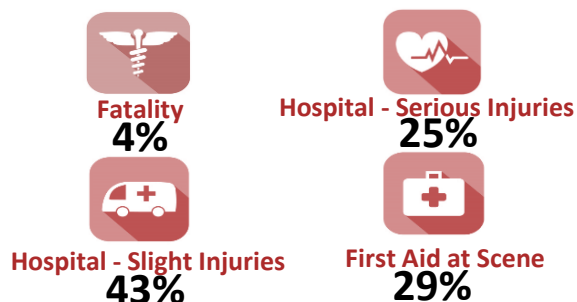
Non-Fire Casualties by Time of Day



Nature of Injury



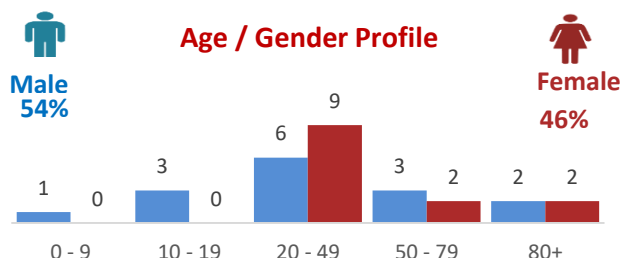
Extent of Harm



Non-Fire Emergency Activity



Age / Gender Profile

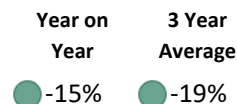


The fatality was related to an incident effecting entry within the Paisley North West ward.

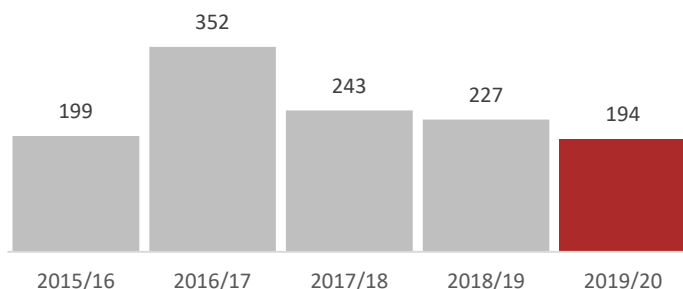
Deliberate Fire Setting



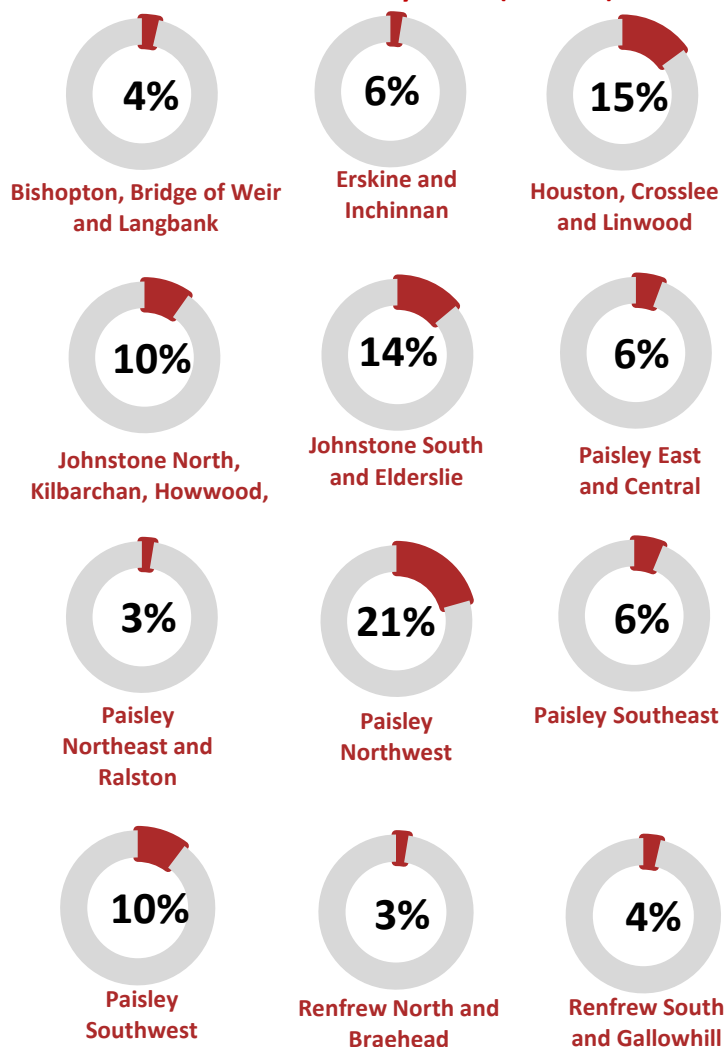
Performance Summary



Deliberate Fires



Deliberate Fires by Ward (% share)

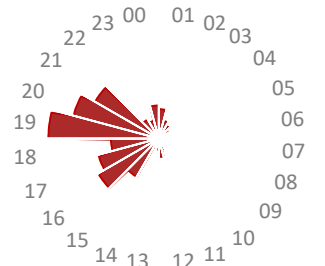


Definitions

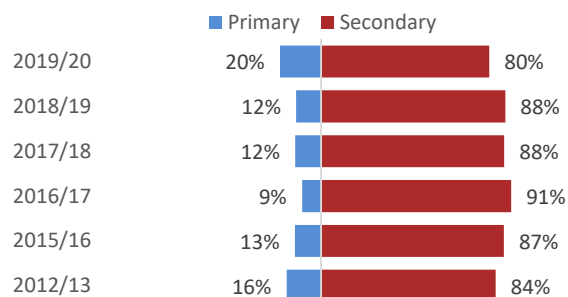
Primary Fires - all fires in buildings, vehicles and outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances

Secondary Fires - fire incidents that did not occur at a primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a primary incident) and was attended by four or fewer appliances.

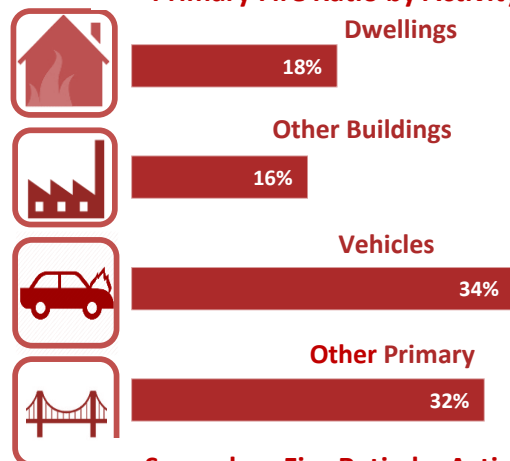
Deliberate Fires by Time of Day



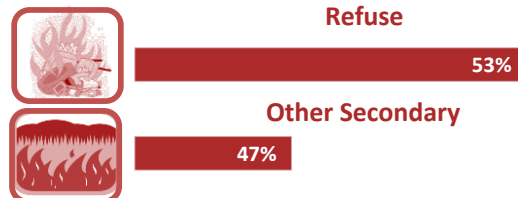
Deliberate Fires by Classification



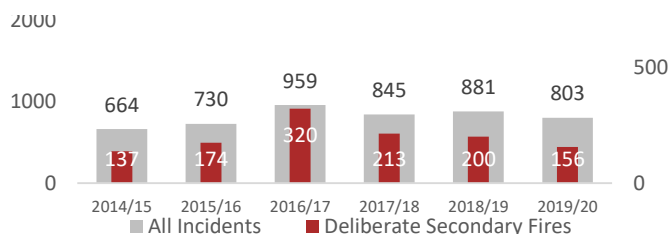
Primary Fire Ratio by Activity Type



Secondary Fire Ratio by Activity Type



Deliberate Fires Compared to Operational Activity

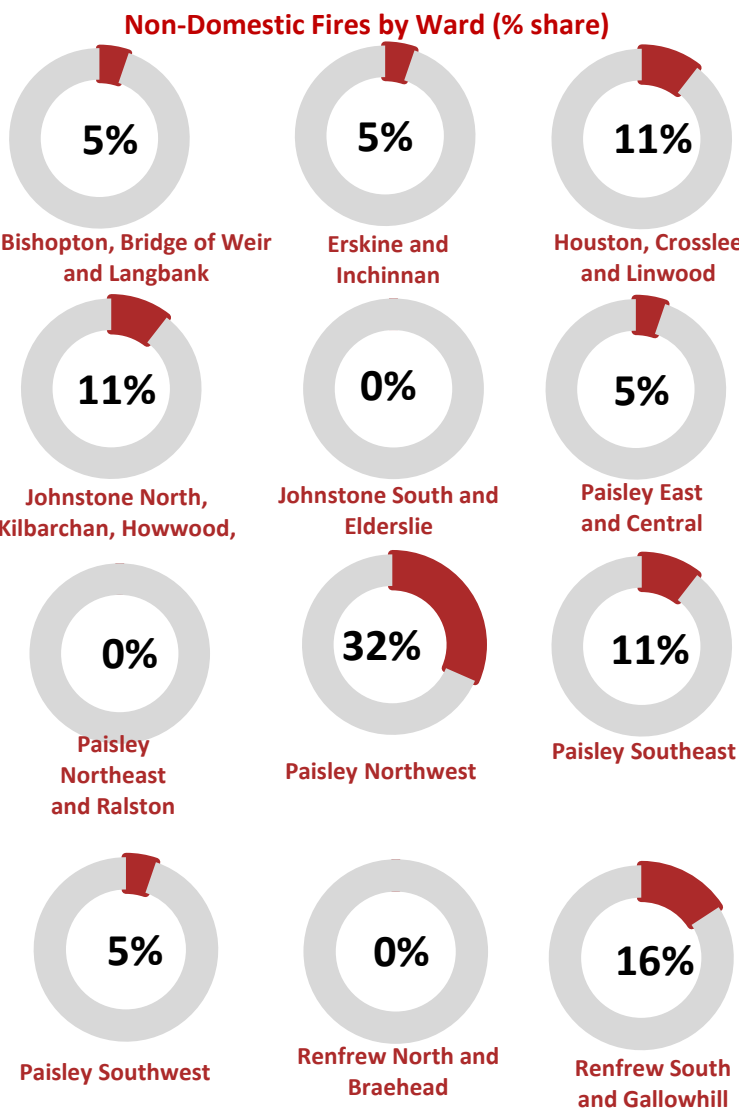
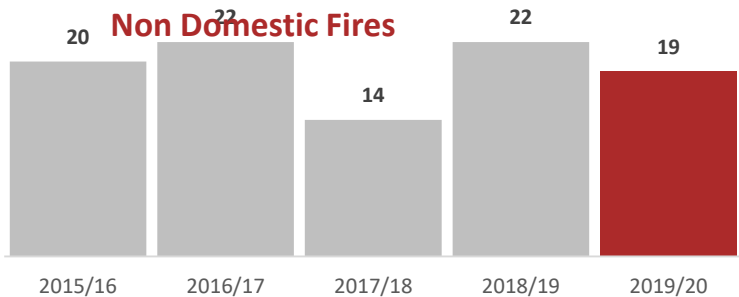
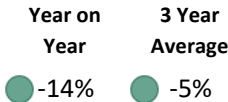


Deliberate fires showing a reduction of 33 incidents compared to Q1 last year.
Secondary fires accounted for 156 of the total incidents within this indicator (44 incident decrease compared to secondary fires for Q1 2018/19).

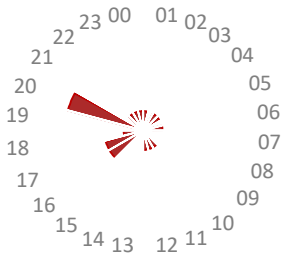
Non Domestic Fire Safety



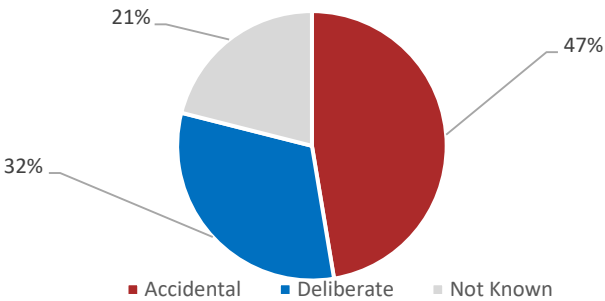
Performance Summary



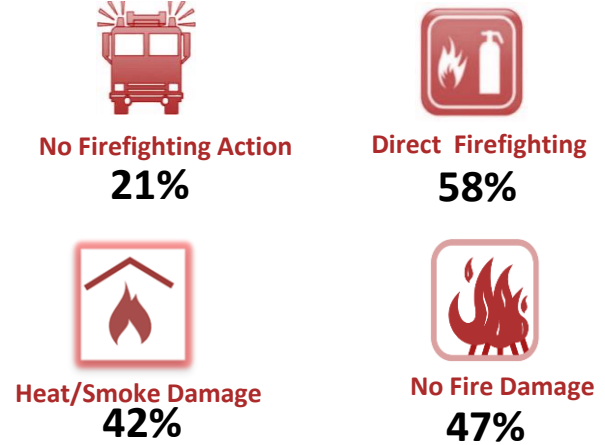
Non-Domestic Fires by Time of Day



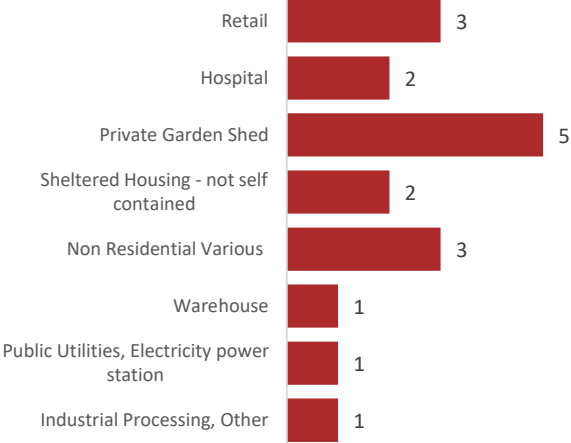
Non-Domestic Fires by Nature of Origin



Severity of Non-Domestic Fires



Non-Domestic Fires by Premises Type



A decrease of 14% (3 incidents) for the year on year figures with a 5 % reduction over the 3 years average for Non Domestic Fires.

9 of the incidents resulted in heat and smoke damage only with 4 incidents requiring no action by SFRS.

The majority of incidents are from private garden sheds and non residential various (garage, vehicle repair and building/other) with a total of 8.

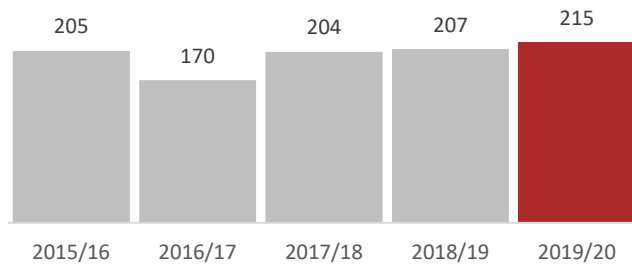
Unwanted Fire Alarm Signals



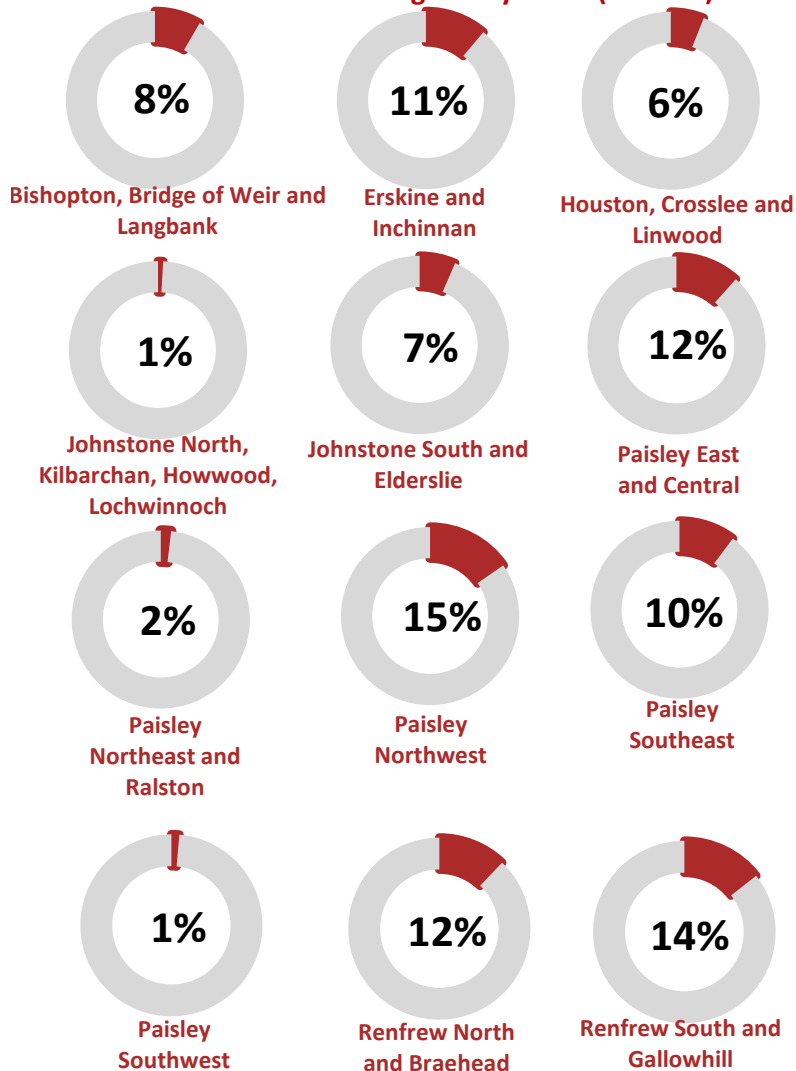
Performance Summary

Year on Year
4%
3 Year Average
8%

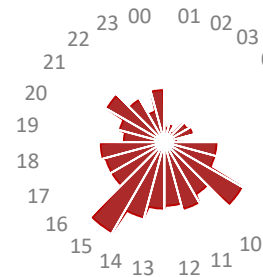
Unwanted Fire Alarm Signals



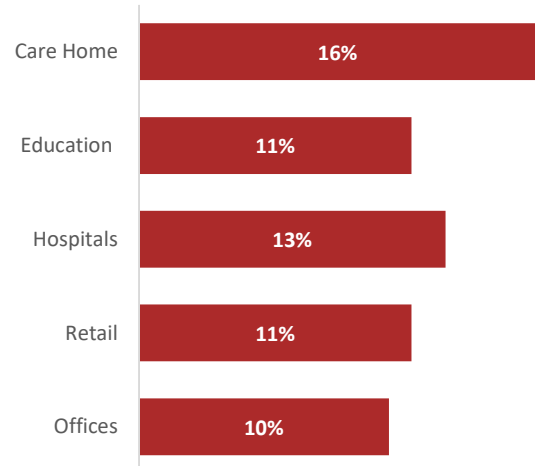
Unwanted Fire Alarm Signals by Ward (% share)



Unwanted Fire Alarm Signals by Time of Day



Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals Activity Ratios



UFAS Percentage Against all Incidents

27%



UFAS Percentage Against all False Alarms

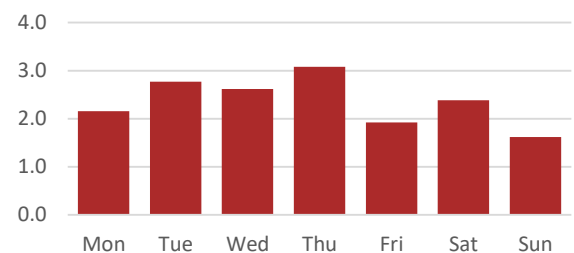
51%



Human Influence and Alarm Activations

37%

Average Unwanted Fire Alarm Signals per Day



Unwanted Fire Alarm Signals (UFAS) show a 4% (8 incidents) increase from last years reporting period. 35 incidents were from care homes this includes, residential, sheltered and childrens homes. 27 incidents from hospitals, 24 incidents from education ranging from nursery level up to and including college/university buildings. 80 UFAS incidents were caused by human interaction i.e. not isolating system before test, cooking, smoking and