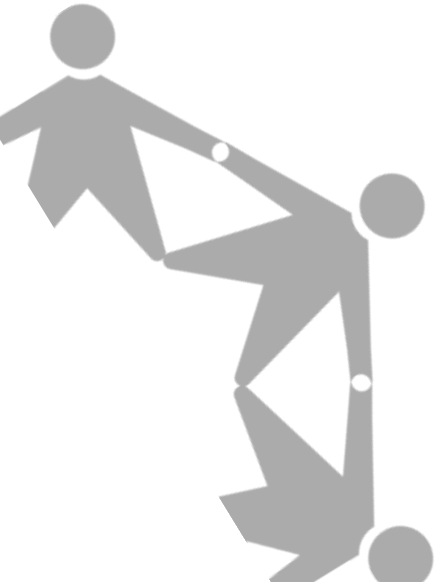


Tribunal Support Model Shaping The Future

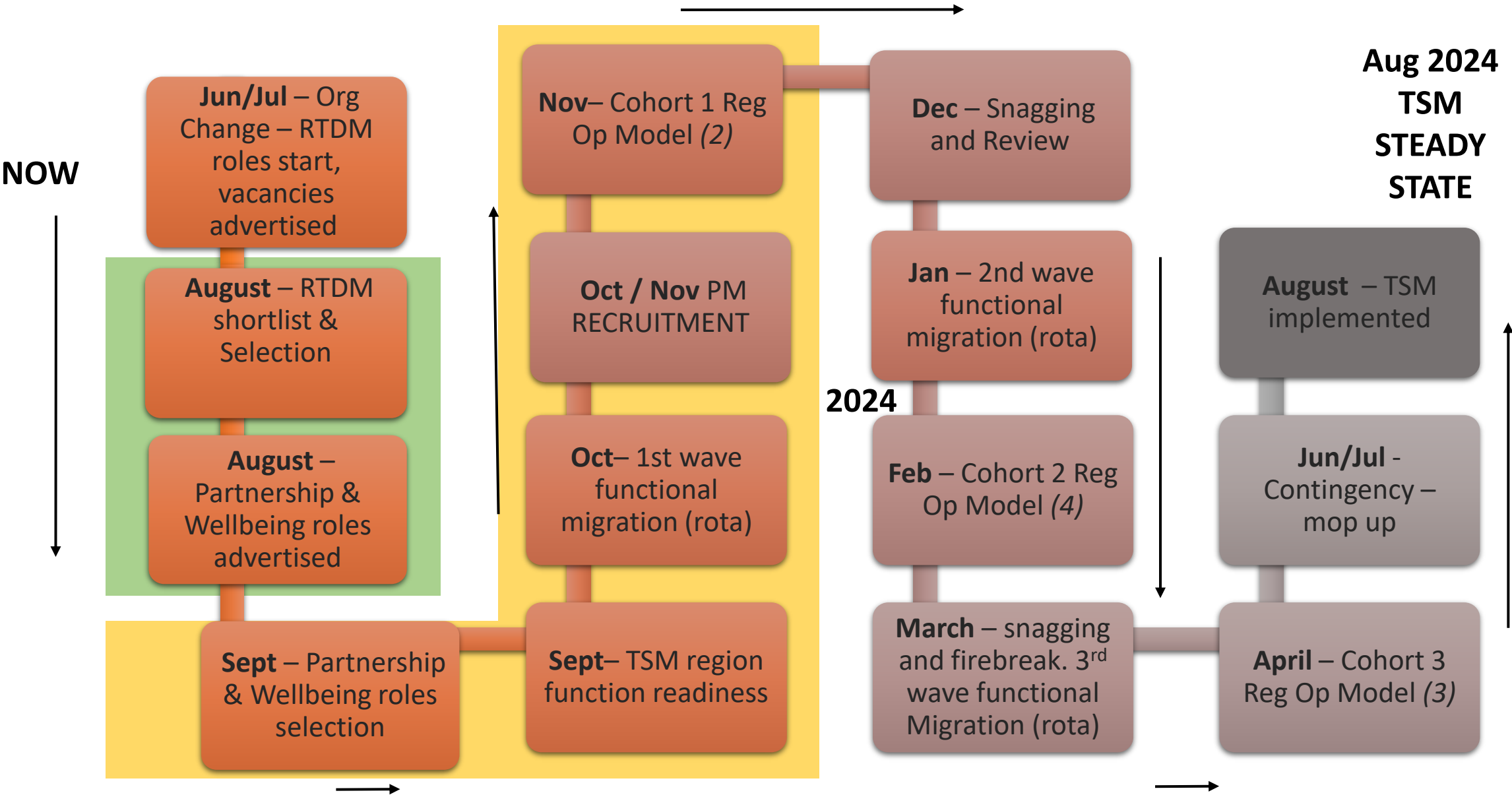
AST Update

9.08.23

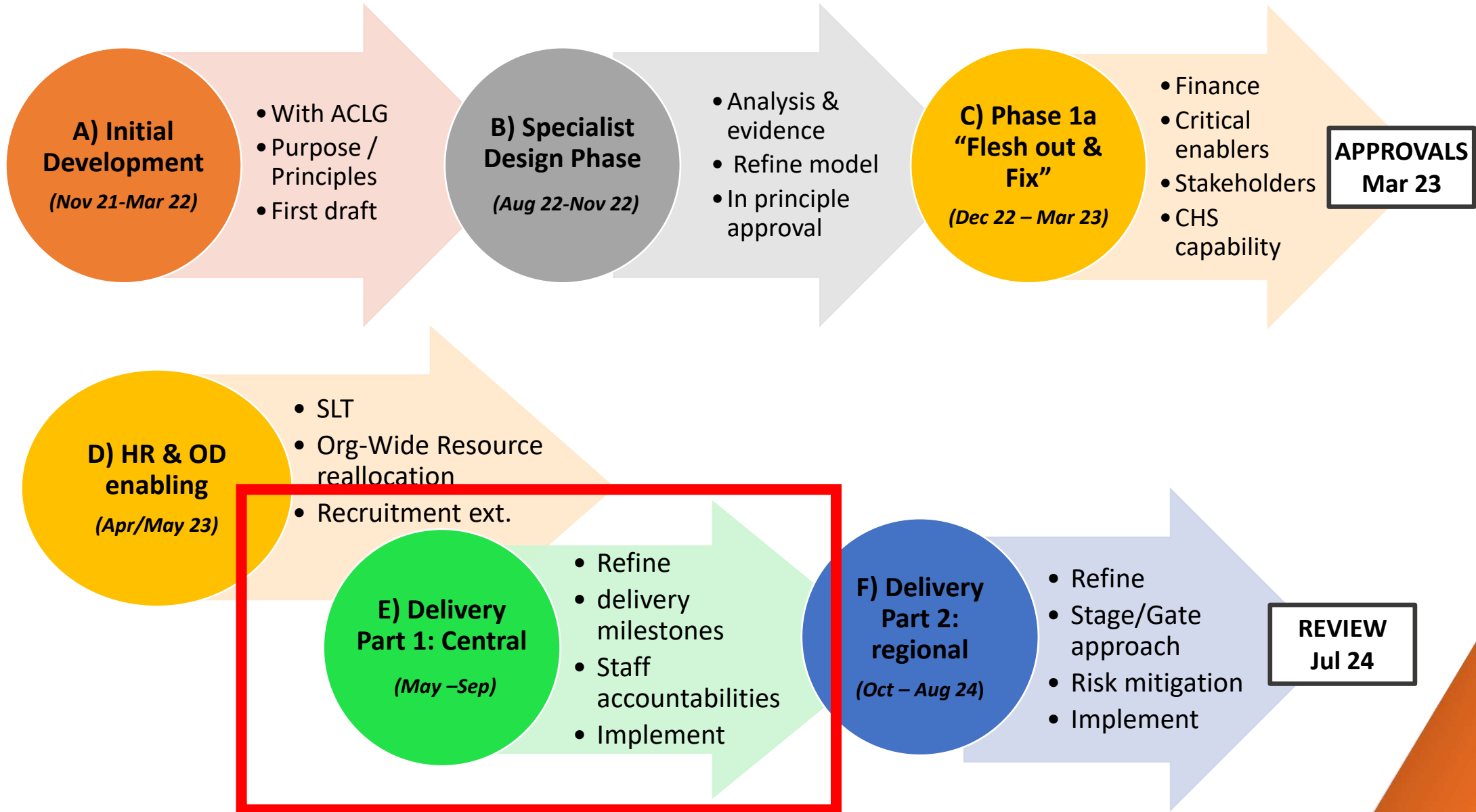


children's
hearings
scotland

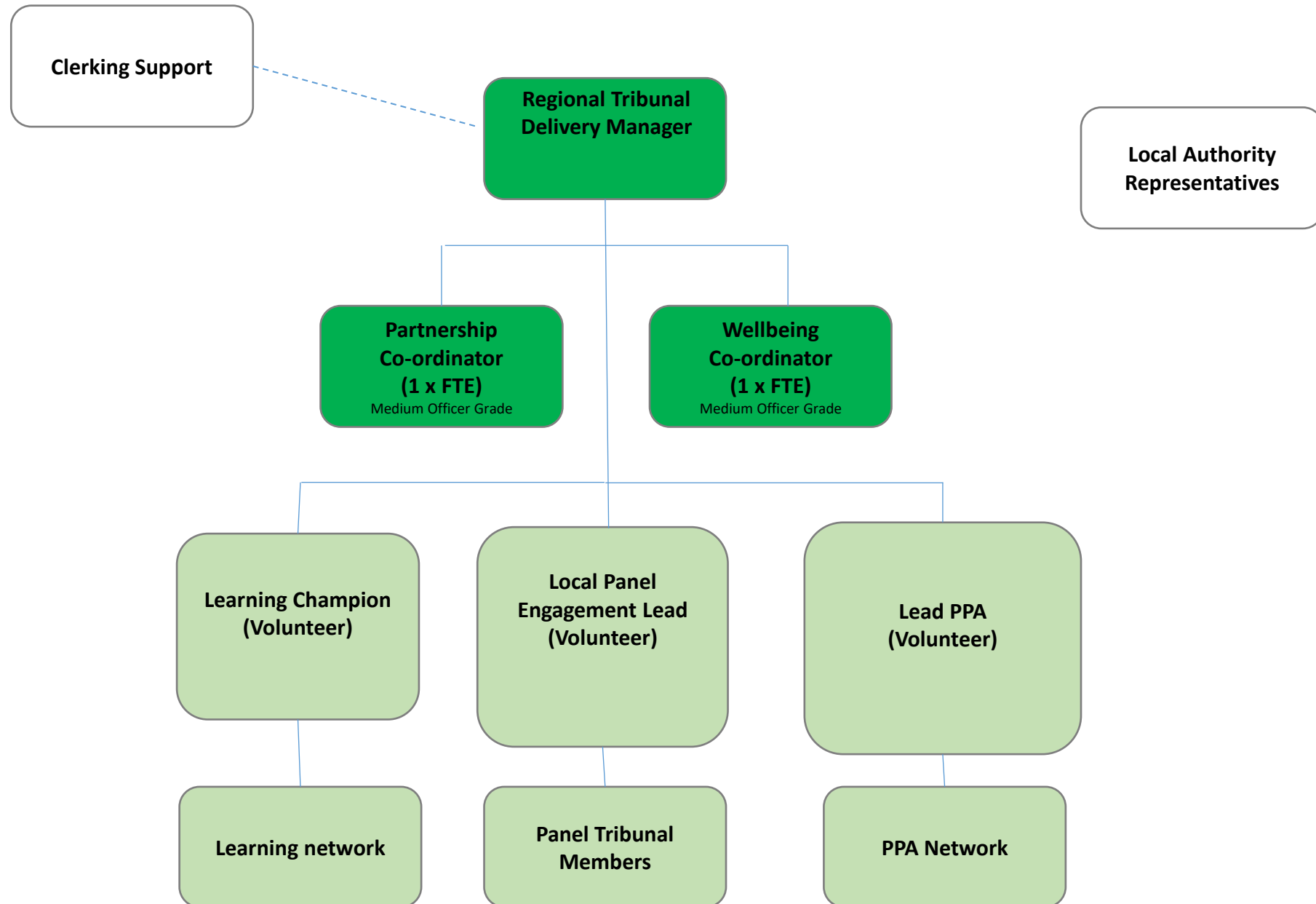
Sequencing of TSM Implementation



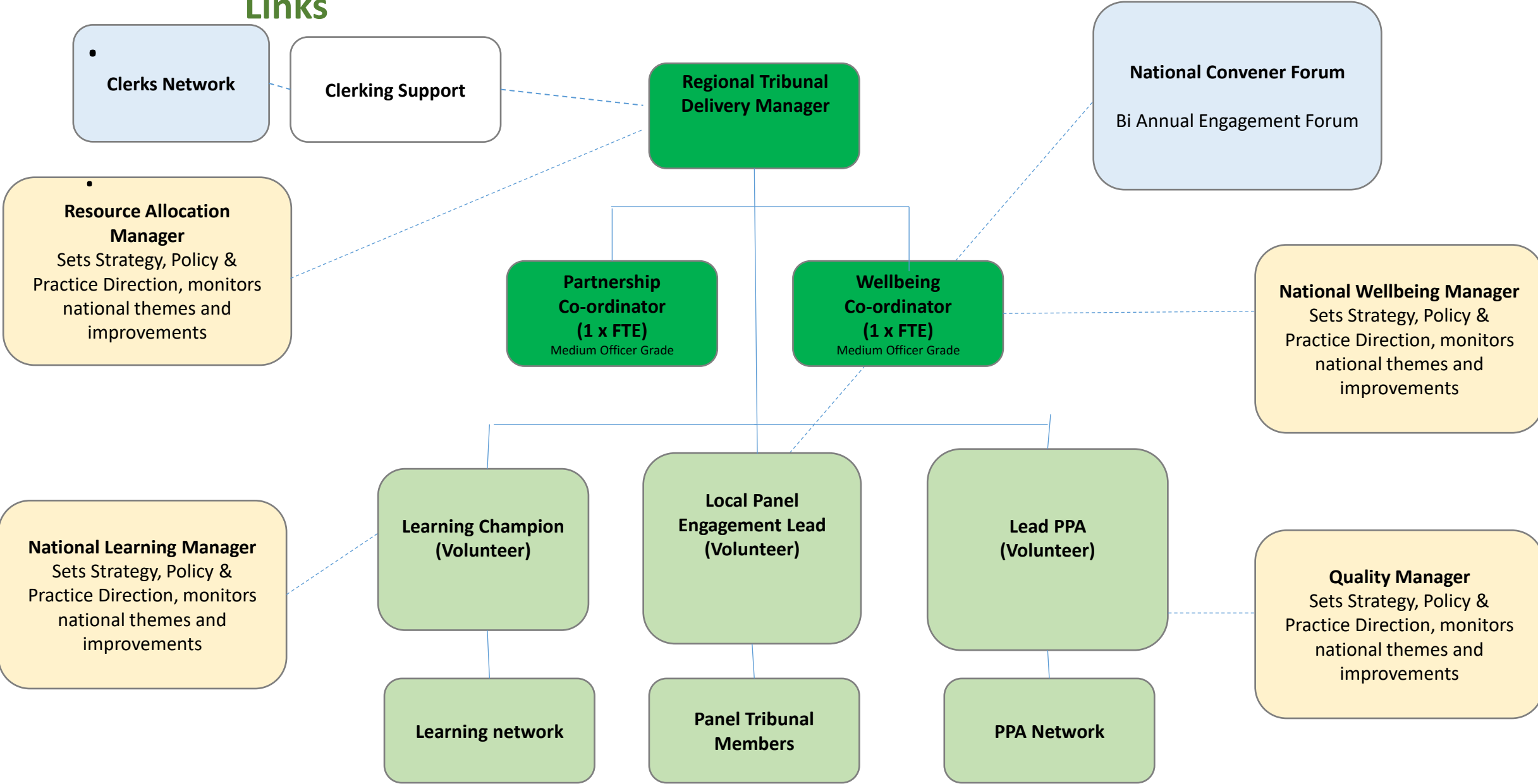
How we've got here and what next?



Region x 9



Strengthened Regional/National Links



Meeting/Governance Cycles

Weekly	Regional Manager Exec Team Stand Ups Regional Managers (x 9) Stand Ups	Check Ins – Hot topics/issues
Monthly	Regional Manager – Panel Engagement Leads Regional Manager – Exec Team(Partnership/Wellbeing) Regional Managers Collective	Operational check ins Comms briefings
Quarterly	AST Meetings – nationally consistent Agenda's, Minute format and reporting requirements	Governance
Bi Annual	National Convener Forum: Chaired by NC; Attendance Regional Managers - <u>Regional Representatives:</u> Panel Engagement Leads; PPA Leads; Learning Champions (50 – 60 volunteers total)	Vision/direction setting Feedback and engagement

**Local Panel Engagement Lead
(Volunteer)**

(Approx. 1 per 20 Panel Tribunal Members)

- A key link between Panel Members and the Regional Tribunal Delivery Manager
- Act as first point of contact for Panel Members, make them feel connected and part of the CHS local and national community.
- Provide friendly and experienced advice and assistance, consistent with National policy & practice, to support them to deliver their Panel tribunal Member role.

Communications:

Support delivery of national/Regional communications – ability to carry the message

Capture ‘voice’ from Panel Tribunal Members to feedback to Regional Team:

Operational hearings issues – escalate to Partnership Co-Ordinator

Wellbeing Issues – escalate to Wellbeing Co-ordinator

National Convener – escalate to Regional Tribunal Delivery Manager


Rota Issues – escalate to Resource Allocation Team

Induction Support:

Assigning ‘buddies’ within cohort to new trainees

Ensuring Buddies are aware of role and expectations

Capturing issues raised by Buddies and escalating appropriately



Learning Champion
(Volunteer)

A key link to the National Learning Team (national) and the Regional Tribunal Delivery Manager (regional)

A volunteer role in each local area responsible for promoting and encouraging mandatory learning and CPD from content derived and delivered by CHSLA

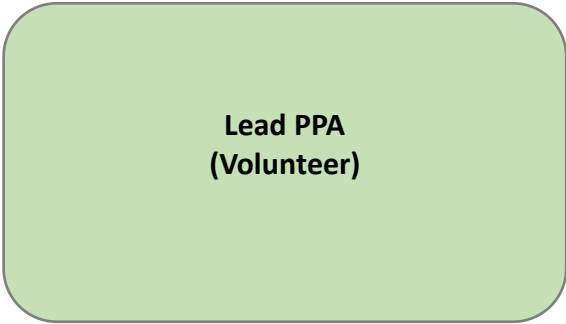
This could include:

Learning 'spotlights' - promoting a nationally pre-agreed learning theme pointing to content available through CHSLA online through an agreed comms plan.

Mandatory Learning: Promoting and engaging with Panel Members to complete Mandatory learning

CPD: Promoting and fostering a local learning culture through the above activities.

Responding: When thematic learning is identified as a need for a local area or region, acting as they key link between the area and CHS Learning Team to arrange and enable learning activity to take place.



**Lead PPA
(Volunteer)**

A key link to the CHS Quality Manager (National) and Regional Tribunal Delivery Manager (Regional)

Act as first point of contact for Panel Practice Advisers, make them feel connected and part of the CHS local and national community.

Provide friendly and experienced advice and assistance, consistent with National policy & practice, to support them to deliver their Panel Practice role.

Provide insight and guidance to the CHS Quality Manager to inform strategy, policy and guidance.

Opportunities to find out more details about the volunteer regional roles are on their way:

The Learning Champion role at and LDC Forum in September - dates incoming

PPA Lead role at the PPA Forum in September

Panel Engagement Lead – LPRs & PRs will be invited to an online session to explore the opportunities of the new Panel Engagement Lead role in August/September

We hope that current AST role holders will wish to continue to support your local teams and transition to these new roles. More details will be provided at the above.

Phase	Region	ASTs		RDTM
01/11/23 (complete handover 1/12/23)	Ayrshire	Ayrshire	Erica Edwards	Michael Stewart
	Central	Central & West Lothian	Sarah	Hazel Oliver
		2		
01/02/24 (complete handover 01/03/24)	Glasgow	Glasgow	Sharon Angell	Jeanne Martin/Tracey Sharp (short term to support return from maternity leave)
	Highlands & Eilean Siar	Highland & Moray Eilean Siar	George Hogg Andrew Sim	Vicky Strange
	Tayside & Fife	Tayside Fife	Phil Lewis/Anne Gibb Gavin Simpson	Vacant
	Lanarkshire/Dumfries & Galloway	North Lanarkshire South Lanarkshire D&G	Edward McDowell Penny Simpson Richard Oxley	Iain Macdonald
		8		
01/04/24 (complete handover 01/05/24)	North Strathclyde	East Dun/shire West Dun/shire East Renfrewshire Renfrewshire Inverclyde Argyll & Bute	Ian Hart Judy Wilson/Kathy Derek Bramma Derek Bramma Mo Quinn Russell Humphreys	Vacant
	South East	Edinburgh South East	Pat Hastings Ian Belshaw	Tracey Sharp/Vacant
	Grampian & Northern Isles	Aberdeenshire Aberdeen City Shetland Orkney	Tracey Smith Laura Mearns George Martin Ian Blair	Vacant
		12		

**We are shaping the transition
programme for each cohort as we go
live, an example of what this might look
like:**

