

To: Renfrewshire Community Planning Partnership Board

On: 7 December 2016

Report by:

David Amos, Head of Planning and Commissioning, Renfrewshire Council

Renfrewshire's Local Outcome Improvement Plan – Three Year Progress Report Update

1. Summary

- 1.1 In September 2016, a report was submitted to Renfrewshire Community Planning Partnership which detailed the progress that had been made in terms of implementing Renfrewshire Community Plan and Local Outcome Improvement Plan over the preceding three years.
- 1.2 Whilst significant progress was evidenced across a range of outcome areas, the Partnership agreed that a follow-up report should be prepared for consideration at the next CPP Board meeting in December. Specifically, the Partnership agreed that the report should provide further information on those outcomes and indicators being targeted, where progress has not been achieved as was anticipated, and to recommend revised targets for indicators where required.
- 1.3 The follow-up work undertaken confirms that good progress is being made across a range of the outcome areas which were highlighted as being behind target in the September report.
- 1.4 Appendix 1 to this report provides an additional explanation of performance for each relevant indicator and proposed changes to associated targets are highlighted where relevant. In some circumstances a replacement for the relevant indicator is proposed with justification provided for the change.

2. Recommendations

- 2.1 It is recommended that the Board
 - a) Notes the additional information provided in relation to those indicators previously identified as red or amber in the Three Year Progress Report submitted in September 2016, as outlined in Appendix 1.
 - b) Agree the amendments to those indicators as proposed in Appendix 1.

3. Background

- 3.1 Renfrewshire Community Planning Partnership is focused on improving outcomes, through a challenging set of performance targets agreed by partners and reported to each Thematic Board and Renfrewshire Community Planning Partnership Board.

For more information regarding this report, please contact Stuart Graham, Partnerships Planning and Development Manager, Chief Executive's Service/Renfrewshire Community Planning Partnership Team on 0141 618 7408.

Theme – Children and Young People

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase the percentage of school leavers in positive and sustained destinations	92%	90.9%	A programme of work focused on increasing employability has been delivered in schools for a number of years and this is reflected in the year-on-year improvements in the percentage of school leavers going on to positive destinations. As part of the Tackling Poverty Programme, the Joint Employability Project has 14 strands which offer a mix of universal and targeted approaches for students from S1 to S6 which are aimed at narrowing the positive destination gap between young people from low income households and their more affluent peers. .	None at this stage
Increase the percentage of looked after young people in positive destinations	68%	66.7%	In addition to the universal and targeted support available through employability work in schools, Children's Services has been working with partner agencies and with Invest in Renfrewshire to identify work placements for looked after children and for care leavers. Corporate parents are working closely with the Children's Champions Board to develop a 'Family Firm' approach in an effort to secure better outcomes for looked after children and care leavers. The thematic boards are also exploring options to enhance the support available to this group	None at this stage
Reduce the percentage of babies with a low birth weight (<2500g)	5.5%	6.9%	In Renfrewshire the percentage of babies with a low birth weight (<2500g) is 6.9% at June 2016, above the 5.5% target. This is approximately 115 babies born in the year with a low birth weight. Renfrewshire's rate is above the NHSGGC rate of 6%. The rate is for all babies delivered, which includes premature births. The rate in Renfrewshire for babies born at full term, which is later than 37 weeks gestation, reduces to 2.6% Smoking is a key contributor to low birth weight. NHSGGC provide a Smoking in Pregnancy service which can offer one-to-one advice and support. Additional work has been done locally to encourage the uptake of smoking cessation services, particularly with young pregnant smokers. The Family Nurse Partnership are also trained to offer smoking cessation advice. All antenatal care in Renfrewshire has a strong focus on prevention, early intervention and health promotion. A range of information resources are available to all pregnant women. These include newly produced information leaflets on the impact of alcohol use in pregnancy, which can also contribute to low birth weight. Sensitive Routine Enquiry of Domestic Abuse is carried out in Maternity Services, as an experience of domestic abuse is a known cause of low birth weight. Routine enquiry aims to provide early identification and provision of support to women experiencing Domestic Abuse. Women under 17 are at higher risk of having a low birth weight baby. The Nation Strategy for Pregnancy and Parenthood among young people has just been published. Locally we will identify a Partnership lead for this work and agree an action plan.	None at this stage

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase in the number of children exclusively breast fed at 6-8 weeks	21.4%	20.8%	Weekly Breastfeeding Support Groups are available in a number of locations across Renfrewshire. In order to support more complex problems, the Breastfeeding Problem Solving Clinic continues to run on a weekly basis at the RAH and West Maternity Care Centre in Glasgow. 88% of Nurseries in Renfrewshire have received training and have been awarded the Breastfeeding Friendly Nursery Award. All 65 nurseries comply with a rolling programme of updates. Since April 2016 Breastfeeding Welcome Award training has been delivered to staff in the 3 new Families First Teams as well as a local social enterprise. The training is also delivered to all Childcare Students at the West of Scotland College during November and December. To raise awareness and support of breastfeeding amongst staff, Infant Feeding training will be offered to Social Work and Early Years Staff in Renfrewshire from November 2016. Some local research will be used to inform a campaign aimed at promoting the public acceptability of breastfeeding within areas of deprivation.	None at this stage
Reduce the percentage of children and young people placed on the Child Protection Register affected by parental substance misuse	49%	54%	Reducing the impact of substance misuse on children and young people is a long-term aim of all partners involved in child protection. A range of preventative approaches and early intervention work are available in Renfrewshire to support families, children and young people. The percentage figures do not convey a fall in the actual numbers of children on the CPR affected by parental substance misuse. Child protection work will always be focused on the needs and wellbeing of the child.	None at this stage

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Reduce the level of obesity in children in Primary 1	7.4%	8.9%	Although not meeting the target of 7.4%, the Renfrewshire rate has reduced from 9.6% in 2011/12 and is below the Scottish average rate of 9.8%. Children in areas of deprivation are twice as likely to be obese by the time they are five years old rising to three times more likely by the age of 11. Implementation of the new Child Healthy Weight Framework should contribute to a reduction in childhood obesity over the medium to long term. NHSGGC is drafting a Child Healthy Weight Framework which identified key areas for intervention at each life stage. These include group-based intervention for the most overweight children in early years and primary school education, the inclusion of information of feeding, weaning and physical activity in health visitors' universal service, intensive and tailored interventions for the most overweight older children, home based intervention for the most vulnerable and complex cases, and the inclusion of weight management intervention as part of routine assessments for children with higher weight at an early age. Active Communities have delivered MEND 2-4 programme for families with children aged 2-4 who are an unhealthy weight in Renfrewshire. The HSCP has introduced and trained a number of third sector staff and community group members to deliver the Eat Better Feel Better cookery course to the wider community.	None at this stage

Renfrewshire Forum For Empowering Communities

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase the level of satisfaction with public services	69%	67%	This indicator is measured by responses to a question in Renfrewshire Public Services Panel indicating overall satisfaction with local public services. The percentage of panel respondents indicating satisfaction with local public services decreased slightly from 68% in 2014 to 67% in 2016, below the Year 3 target of 69%. The Forum has sought to strengthen the connection and influence that the third sector has to public services delivered through the Partnership. The number of people believing they can influence decisions about public services in Renfrewshire has increased from 21% in 2014 to 24% in 2016, which demonstrates progress in this area. Renfrewshire Forum For Empowering Communities is engaging with communities and third sector organisations regarding the Community Empowerment (Scotland) Act 2015. The purpose of this is to encourage engagement between communities and the voluntary sector and the statutory sector regarding improving outcomes and tackling inequalities through co-production. Renfrewshire Council is engaging with Community Councils to strengthen their involvement in maintaining and improving services in local areas. Two meetings have been held with Community Councils to promote this work and a training event on the Community Empowerment Act was held for Community Councils on 24 October. Stronger, more meaningful community involvement in service provision and a greater sense of influence and ownership regarding public services should impact on wider awareness of public services, which would improve public satisfaction levels. Renfrewshire Community Planning Partnership is in the process of reviewing its governance structures and is required to engage with communities regarding understanding local needs, as part of the process of publishing a Local Outcome Improvement Plan and Locality Plans by 1 October 2017. This work will provide an opportunity for better understanding of local needs. Effectively addressing these local needs to improve outcomes and tackle inequalities through the LOIP/Locality Plan and communicating this effectively to the public should have a positive impact on satisfaction with public services.	None at this stage

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase the percentage of people using the internet for engaging with the Community Planning Partnership	35%	29%	The impact measure of "increase the percentage of people using the internet for engaging with the Community Planning Partnership" is measured through the Public Services Panel. In 2014, 33% of panel respondents said they used the internet to contact local public services but this had decreased to 29% in the 2016 survey. Renfrewshire Community Planning Partnership's Renfrewshire 2023 website has experienced a significant increase in user traffic over the past year. A 66% increase in web sessions from 7178 in 2014/15 to 11,916 in 2015/16 has been recorded and an 81% increase in unique users from 5,274 to 9,554 has been recorded over the same period. Renfrewshire's Digital Strategy was agreed in 2016 and is now being implemented. Engage Renfrewshire now hosts a member of Council staff working to increase digital skills within the voluntary sector which will grow the number of people confident in using the internet to engage with the Partnership and signposted to our web and social media presence. Renfrewshire Community Planning Partnership is improving its use of social media as a way of engaging with people who may not access the Renfrewshire 2023 website. Three members of staff have received social media training and individual accounts have been created that following advice at the media training that this would attract more social media followers. This approach is being successfully deployed to generate community support for Paisley UK City of Culture 2021 and also record the number of people being reached through this. Community engagement throughout 2017 as part of development of LOIP and Locality Plans will provide an opportunity to increase the number of people who are aware of the Community Planning Partnership's web and social media presence and engaging with this.	None at this stage

Community Care, Health and Wellbeing

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase the percentage of local carers who feel supported to continue their caring role (Local)	87%	80.4%	Community Planning Partners will work in partnership with the Carer's Centre to increase awareness of the support that is available to carers and how Carers can access this. In addition to this, Renfrewshire Health and Social Care Partnership will continue to consult with Carers through the various forums and boards that allow for Carer's voices and views to be heard, which will increase knowledge and understanding of how we ensure the appropriate pathways are in place. In addition to this, Renfrewshire Health and Social Care Partnership is working closely with the Carers Centre to coordinate an interim Carer's Strategy for 2017-2019. This is to prepare for the introduction of Carers Legislation scheduled to be introduced by the Scottish Government in 2018. As part of the work, consultation will take place with local carers which will allow opportunities to raise awareness of support available and how to access this. The Interim Carers Strategy will be available in Summer 2017. The caveat on these figures is that this data is based on a small sample of carers surveyed annually by Renfrewshire Carers Centre, with an even smaller rate of return. Although the survey indicates that there was a decline in the numbers of carers who feel supported within Renfrewshire, Social Work continues to support carers by providing respite to those who need breaks from their caring responsibilities to allow them to continue in their caring role. Renfrewshire Council also funds the Carers Centre to provide a range of services to support carers in their caring role.	Given that the indicator is not as reflective of the support that all carers receive, it is proposed that an alternative indicator or measure is considered for this area. It is proposed that the Scottish Health and Care Experience Survey is used which looks at carers who feel supported to continue in their caring role. Local information is available for this. The sample is validated and allows comparison with other local authority areas.

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase in the numbers of older people supported through reablement services, care at home services and intermediate care	9%	8.7%	Care at Home Services are currently being reviewed, developed and expanded to ensure that the service is sustainable, and meets current as well as projected future demand. Renfrewshire Council, recognising the importance of the crucial role that Care at Home services play in helping individuals to remain in a homely setting, and in terms of reducing delayed discharges have made significant financial investment in the last few years. Increases in the older adult population make this a challenging milestone to achieve and further expansion of service provision will be required to maintain the current proportion of clients. It should be noted that whilst the data suggests there has been no improvement in this impact measure, this is not the case. Over the last few years increasing numbers of clients are being supported to remain at home via Reablement services, care at home and intermediate care. However, the fact that this indicator is presented as a percentage rather than a number imply that the services are not responding in line with need which is not the case given that further resource and investment has been channelled in to these services, and we are responding to more people and providing more hours of support.	Given that the indicator is worded around numbers and not percentages, and the data and target are presented as percentages it is proposed that an alternative indicator and targets be considered to convey the full range of services being used to reshape the balance of care further to community care.

Reduction in the rate of alcohol related emergency hospital stays per 1,000 population aged 16 and over	8.9	9.3	Although the target of 8.9 per 1,000 population has not been achieved, the 9.3 rate at June 2016 is the lowest rate in Renfrewshire in more than four years. It is below the NHSGGC rate of 9.7 and has reduced from 10.9 at June 2014 and 9.9 at June 2015 to 9.3 at June 2016. Current performance status is amber. Eight times as many people living in the most deprived areas are admitted to hospital compared to the least deprived areas. Brighter Renfrewshire Alcohol Awareness Week (BRAWW) is a campaign implemented in partnership with the local community to raise awareness of alcohol. During the campaign, 17 community events were delivered, as well as five road shows in key settings across Renfrewshire. Following two successful BRAWW campaigns the Alcohol and Drugs Partnership plans to hold a similar campaign over the festive period. Resources will be developed to highlight lower risk drinking messages specific to winter and the festive period for the general population. A Survival Guide for people in Addiction Treatment Services, outlining how to stay safe and well over the festive period will also be developed. Alcohol Brief Interventions continue to be delivered across a number of key priority settings and a pilot for Older Adults is underway, in partnership with the Integrated Older Adults' Mental Health Team. One of the most effective methods of addressing poor alcohol health is minimising the availability of alcohol in local communities. A Licensing Intern has been recruited to work with the local community to encourage them to get more involved in licensing processes. To date 120 community online surveys have been completed which highlights community opinion on the number of alcohol outlets within their local area as well as information on alcohol purchase trends. A group of volunteers has been recruited to support the collection of data from surveys in local venues. Information will be used to inform HSCP responses to alcohol applications made to Renfrewshire's Licensing Board. A young person's online survey has also been developed to gather their views on alcohol availability.	None at this stage
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Increase the number of people who assessed their health as good or very good	80%	77%	This indicator is from the Adult Health and Wellbeing Survey. In 2011 80% of those surveyed assessed their health as good or very good. When the survey was repeated in 2014, the rate reduced to 77%. Current performance status is amber. We hope to carry out the survey again in 2017 and see an increase to achieve the target of 80%. During this last year the HSCP has developed and supported new developments to improve health. Two examples of the work in the community include: <u>Stop Smoking Shared Care Pharmacy Clinic:</u> We introduced a new way of offering support to anyone wishing to stop smoking. Ferguslie Park was selected to test the service as an area which has one of the highest smoking prevalence rates in Scotland (55%). The shared care model offers clients who attend the Lloyds Tannahill Pharmacy stop smoking scheme additional intensive support from a Community Smokefree Service advisor. This model of delivering the Smokefree Service has resulted in better outcomes. Prior to introducing this model data showed that only 14 clients successfully quit for 4 weeks and 1 client for 12 weeks within the pharmacy direct service. In total 101 clients from Ferguslie quit smoking by 4 weeks and 65 clients by 12 weeks as a result of joint working between Pharmacy and Community Smoking Cessation Service. Evidence has shown that this service has been more accessible and attractive to clients living in more deprived areas. 96% of clients accessing this shared-care support were from SIMD 1. This model will be replicated in the Broomlands area of Paisley. <u>Eat Better Feel Better Cookery Course:</u> We have supported the National Eat Better Feel Better programme by training staff and volunteers from local agencies in Renfrewshire to deliver a cookery programme for the public. The programme is a six week practical cooking course and includes healthy cooking on a budget, food safety, understanding food labelling and the Eat Well plate. We have trained 39 staff and volunteers to deliver Eat Better Feel Better in community settings. To date 48 courses have been delivered, with 239 people attending. Over a third of attendees were from SIMD 1 and 2 areas. The programme is now self-sustaining via partner agencies with the HSCP providing support and training.	None at this stage
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Reduce the estimated prevalence of problem drug use amongst 15-64 year olds (percentage of total population age 15-64)	1.86%	2.41%	The reported prevalence rate of problem drug use in Renfrewshire has risen between 2009/10 and 2013/14, whilst the Scottish figure has fallen. There is some doubt about the accuracy of the 2009/10 figure for Renfrewshire, and recording has improved over the three year period, but Renfrewshire remains higher than the Scottish average of 1.68%. (As much of the problem drug using population is hidden, prevalence figures can only ever be estimates, combining data about the known population (e.g. those in contact with treatment and criminal justice services) and an estimate of the unknown population using capture/recapture methodology). 2003: 2.41% 2006: 1.84% 2009/10: 1.86% There are strong and clear links between poverty, deprivation, mental health and wellbeing, health inequalities, crime and drug and alcohol problems. Evidence shows that individuals are more at risk where there are low employment opportunities, poor personal resources and weak family and social networks. Addressing wider inequalities such as housing, income, education and health can play an important role in reducing the harm caused by drug misuse. Local work has focused on creating a 'system of care', addressing prevention, treatment and recovery: Prevention: Campaigns underway which aim to raise awareness including the provision of Naloxone and Overdose Prevention. The ADP continues to roll out the cannabis campaign by engaging with West College Scotland. In partnership with the College's Drama Department, a theatre production was produced and delivered to 81 students. The provision of a Safe Bus in the centre of Paisley during the run up to Christmas offers support to individuals, who may be intoxicated, a survival guide for addiction services targeting individuals early in recovery will be developed and will be disseminated during the festive period. Early Intervention Group monitors young people who have come into contact with the Police for a minor offence such as drinking alcohol in the street or cannabis use. The provision of tier 1 and tier 2 training is provided to universal staff to increase knowledge base around drugs and alcohol. Treatment: Waiting times for drug and alcohol services have reduced significantly. 98.7 % of individuals wait less than three weeks to be treated in alcohol services (Apr-Jun 16, target 91.5%). 98% of individuals wait less than 3 weeks to be seen in drugs services (Apr-Jun 16, target 91.5%) Recovery: A review of the recovery landscape in Renfrewshire resulted in a number of recommendations including the appointment of a Recovery Development Worker who will focus on enhancing and developing various recovery initiatives across Renfrewshire; the development of a Peer Support Project which will provide access to training and paid work placements for individuals in recovery; the recruitment of an Individual Placement and Support Employment Specialist for Addictions Worker to support people in recovery to gain employment. To date the worker has engaged with 28 individuals resulting in five competitive job outcomes and four voluntary work outcomes.	None at this stage
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Drug related hospital stays (per 1,000)	1.35	1.53	The rate of drug related hospital stays in Renfrewshire increased by 15% between 2012/13 and 2013/14 which was the same as the national picture. However, the most recent data shows that the rate in Renfrewshire has not changed between 2014/15 and 2015/16 which is contrast to the rest of Scotland which has shown a 7% increase.	None at this stage
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Jobs and Economy

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Reduction in the number of unemployed people 50+	15% JSA figures March 2016	720 (3.3%)* (see note below)	Initiatives are in place for next year aiming to replicate the success of the youth unemployment programmes, such as wage subsidies, traineeships and internships for older unemployed groups. *Note: The "Year Three Actual" column refers to the latest figures available three years after initial community plan impact measures and targets were established. As several Jobs and Economy targets were exceeded earlier than expected, some new targets were set in 2015 and some new impact measures were also established. For these impact measures, the figures in the "Year Three Actual" column are the latest available figures, but represent the progress achieved during the first year after the establishment of a new indicator baseline approved by Renfrewshire Community Planning partnership Board on 9 December 2015.	None required
Increase the number of people in employment/self employed	1% increase on baseline of 73.8%	84,500 (74.0% of working age population) March 2016* (see note below)	Although the number of people in employment or self-employed has dipped slightly, the current figure of 84,500 represents 74.0% of Renfrewshire's working age population. This is higher than the Scottish average which is 72.9% and the UK average which is 73.7%. In addition it represents a very slightly higher percentage of the working age population compared to March 2015 although the actual number has reduced slightly.	Continue to monitor this measure and if this figure falls further in 2017 further interrogation will be carried out.
Increase the number of Living Wage Accredited employers	100 (October 2016)	30 Renfrewshire employers pay LW, 16 accredited specifically to Renfrewshire * (see note below)	Renfrewshire Council recently applied for Living Wage Accreditation, a process which included working with suppliers to ensure their employees are also paid the minimum wage. The associated press coverage of this campaign will promote Renfrewshire's Living Wage further.	None required
Reduction in vacant retail	19647sq m	20622sqm (16%)	This indicator has been changed to measure the vacant retail <i>units</i> which is a more robust and accurate measure. The previous measure focuses on ground floor	Revision of indicator to measure units

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
space in Paisley Town Centre	(20%)	2015/16	commercial units and relies on floorspace data from the assessor which is not always available for all types of commercial use within the town centre. Reason for revision: When looking at Town Centre vacancy for the Local Development Plan the focus is on units rather than floorspace as this gives a more accurate picture in terms of change and also doesn't rely on the accuracy of data from the assessor. Significant progress has been made on reducing the vacant retail units in Paisley and it is important that the Board are able to scrutinise a performance measure which most accurately reflects this.	
Increase Renfrewshire's resident population	178,470 2%	174,560 (0.2% decrease from baseline) 2015 mid-year estimate	At present the Renfrewshire population appears fairly stagnant. Although the mid-year estimates show a slight decline overall in population from 2011 (but rising since 2013) an accurate picture will not be formed until the census information is collected in 2021. In common with much of Scotland, Renfrewshire has an ageing population and this changing demographic requires effective planning to ensure our services fit with local needs. A buoyant economy needs a growing population and labour market; this is reflected in strategic actions within Renfrewshire's Local Housing Strategy, Local Development Plan, Economic Framework and underpins the rationale behind City Deal – to improve Renfrewshire's attractiveness as a place to work, study and live, improve transport connectivity, grow local employment opportunities and to ensure that the right housing in the right place is available to meet residents' aspirations so they move into, or chose to remain in, Renfrewshire. Launched on Monday 17 October, the Renfrewshire Economic Framework (REF) was accompanied by a consultation period which ran until 10th November, and which culminated with public events at Paisley Town Hall on Thursday 3 November and Wednesday 9 November. The REF is a two year strategy which aims to take advantage of the region's huge potential and significant role in the development and growth of the wider Glasgow City Region and Scottish economies, to build a better Renfrewshire for all. The REF sets out a clear strategy for establishing the region as an attractive place to live, work and visit, emphasising that Renfrewshire is open for business. It contains 10 near term strategic priorities which will create more and better jobs through supporting growing businesses, attracting new investment and ensuring the foundations are in place to sustain that growth in the long term.	None required

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
			The REF provides a clear sense of direction and will enable us to focus our efforts on maximising Renfrewshire's assets and opportunities. It will help us achieve our ambition of a fairer, more inclusive place where all our people, communities and businesses thrive. Renfrewshire Council has also consulted on the Paisley Town Centre - 10 Year Action Plan, a component of the REF. This identifies four activity areas which will help to reinvigorate Paisley and create a Town Centre which works better for all of Renfrewshire. Paisley Town Centre 10 year Action Plan has been developed following a series of workshops held in Spring 2016 and sets out a number of short, medium and longer priorities for 4 different Activity Areas viewed as crucial to the future success of the town centre. In September 2016, the Leadership Board approved this draft Paisley Town Centre Action Plan for consultation during autumn 2016. Following this, the outcomes of the stakeholder consultation will be reported back to Board alongside a final version of the Action Plan	

Greener Renfrewshire

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Reduce the amount of CO2 emitted by the public vehicle fleet	3,170 Tonnes of CO2	3,535 Tonnes of CO2	A further 5 electric vehicles will be purchased in the current financial year to replace small diesel vans. Advances in technology for alternative fuels for larger vehicles are closely monitored. The amount of CO2 emitted from the Council fleet reduced from 3,570 tonnes in 2014/15 to 3,535 in 2015/16, which has been achieved through an increase in electric vehicles included within the fleet, efforts to improving styles of driving and new cleaner fleet delivered through the vehicle replacement programme. This is expected to improve further as more electric vehicles are brought into the fleet along with cleaner emissions technology being developed for other types of vehicle.	None required

			A new vehicle tracking system is currently being procured and should be implemented prior to the end of the financial year. This new system will enable vehicle usage to be closely monitored, identifying where reductions can be made to the fleet.		
Percentage reduction in car journeys to school (The percentage of children in Renfrewshire who are driven to school)	18.4%	22.3%	The Active Schools Team is establishing 'Train the Teachers' training to enable teachers to deliver Bikeability training within their own schools. Partnership work with Road Safety Scotland delivers theatre productions in primary and secondary schools across Renfrewshire, promoting road safety and active travel. This data is taken from the annual Sustrans National Hands-up Survey which takes place in schools in September of each year. The percentage of pupils confirming they travel to school by car has shown very little change since the baseline figure of 22% in 2012/13. There is no scientific methodology to this measure as it relies on the co-operation of schools to participate and pupils to put their 'hands-up' when asked about their method of travelling to school. Walk to School Weeks are also encouraged as well as other individual schemes in schools which fit into health and eco schools projects. During 2015/16, a total of 691 Bikeability awards were issued to Renfrewshire's schools, covering P5-P7 across 17 schools. Renfrewshire Leisure, Renfrewshire Council and Cycling Scotland are working to set targets for Bikeability programmes in Renfrewshire's schools for 2016/17	None required	
Percentage of household waste recycled	52%	43.9%	A year-round garden waste collection service was introduced in October 2016, comingled with food waste collection. It is hoped this will contribute to an improvement in recycling rates. The targets for the percentage of household waste which is recycled are set by the Scottish Government. Local authorities experience different types of challenges in achieving these national targets dependent on housing stock, profile and demographics. Renfrewshire has a large percentage of tenemental properties within its housing stock which presents a number of challenges in the collection of waste. Communication and awareness activities are planned to ensure residents are recycling the correct materials, avoiding contamination. The progression of the Clyde Valley shared services work stream for the procurement of a residual waste treatment and disposal solution is on target to be operational by December 2019. This will ensure compliance with the landfill ban which will be introduced in January 2020 and will improve the recycling rate through the extraction of heavy metals and heavy plastics, prior to processing. In June 2016, it was agreed that Renfrewshire Council sign up to the Charter for Household	None required	

			Recycling in Scotland. This Charter identifies a number of waste collection strategies which are considered to best meet the overall objectives to help improve recycling performance and develop a consistent national system. A supporting Code of Practice contains a more detailed set of outcomes that will deliver the principles and aspirations of the Charter. It is considered that Councils will be able to: • Restrict residual waste through reducing capacity; • Stimulate inward investment and associated jobs in recycling and reprocessing industries; • Retain and enhance existing employment opportunities in waste and recycling collections; • Generate and retain the best value from waste streams whilst increasing recycling performance; • Work together to communicate to the public the value in recycling, and the benefits that good recycling practice can bring to communities.																													
Percentage of social housing properties in Renfrewshire which meet the National Home Energy Ratings target	100%	98% (**approx average)	This data is gathered on an annual basis as part of the Housing Charter. **Not all data from registered social landlords is available but the average for 2015/16 is 98% as shown in the table below. This is an element of the Scottish Housing Quality Standard. <table><tr><th></th><th>Number of properties</th><th>NHER 14/15</th><th>NHER 15/16</th></tr><tr><td>Linstone</td><td>1,587</td><td>98.29%</td><td>99.62%</td></tr><tr><td>Ferguslie Park</td><td>799</td><td></td><td></td></tr><tr><td>Bridgewater</td><td>859</td><td></td><td></td></tr><tr><td>Paisley South</td><td>1,206</td><td>99.75%</td><td>99.75%</td></tr><tr><td>Williamsburgh</td><td>1,644</td><td>100%</td><td>100%</td></tr><tr><td>Renfrewshire Council</td><td>12,440</td><td>83.20%</td><td>97.45%</td></tr></table>		Number of properties	NHER 14/15	NHER 15/16	Linstone	1,587	98.29%	99.62%	Ferguslie Park	799			Bridgewater	859			Paisley South	1,206	99.75%	99.75%	Williamsburgh	1,644	100%	100%	Renfrewshire Council	12,440	83.20%	97.45%	None required
	Number of properties	NHER 14/15	NHER 15/16																													
Linstone	1,587	98.29%	99.62%																													
Ferguslie Park	799																															
Bridgewater	859																															
Paisley South	1,206	99.75%	99.75%																													
Williamsburgh	1,644	100%	100%																													
Renfrewshire Council	12,440	83.20%	97.45%																													

Safer and stronger

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase % of adults who agree with the statement "I am satisfied with my neighbourhood as a place to live".	86%	79%	The introduction of the Building Safer and Greener Communities multi-agency tasking group should assist in addressing satisfaction levels and addressing the perception of local drug dealing/use in key communities across Renfrewshire. The tasking group is working towards addressing specific needs in communities including tackling: Domestic Violence, Antisocial Behaviour, Drug/Alcohol Abuse, Youth Disorder, Vandalism ,Litter/Dog Fouling, Violence, Licensing and Enforcement activities and Environmental Improvements	None required
% reduction in the perception of the local drug dealing/use in neighbourhoods	11%	16%	Three main community areas within Renfrewshire have been identified as being vulnerable. They are Ferguslie, Gallowhill and Renfrew West. To date the approach has been introduced in Ferguslie and Gallowhill and has already delivered positive results. In Ferguslie 47% of residents rated the area as a very good place to live. This is an increase of 16% compared to a similar survey carried out in 2013. In both communities drug use and drug related crimes were highlighted as the most prominent issue identified by the local community. Action plans are now being developed for each community to address the key issues arising from the new approach.	None required
Number of reported incidents of anti-social behaviour (combined data from Renfrewshire Council Community Safety Service and Police Scotland)	11,489	12,616	The co-location of services within the new Renfrewshire Community Safety Partnership Hub and the subsequent review of agencies attending daily tasking will offer an improved approach to dealing with anti-social behaviour in Renfrewshire/	None required

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Number of complaints regarding vandalism and youth disorder	2,614	3,244	To respond to these issues Renfrewshire Community Safety Partnership has identified and targeted interventions in several hotspot areas that were accounting for a significant number of referrals to the Youth Team.	None required
Reduction in the number of children looked after away from home	275	295	In partnership with the Centre for Excellence in Looked after Children's Services, Renfrewshire Council has been implementing tests of change in permanency planning for children and this will contribute incrementally to a long term reduction in accommodated placements as long-term arrangements which include kinship care, adoption and permanent return home. Further reductions will be achieved as the impact of early intervention and preventative work are realised and it must be recognised that such programmes achieve results over many years. There have been significant reductions in the number of older children being accommodated, and services such as the Whole Systems Team and Functional Family Therapy support older children and teenagers to remain at home.	None required

Impact Measure	Year 3 Target	Year 3 Actual	Further explanation of performance	Change to indicator required
Increase in the detection rate for hate crime and offences (Impact measure revised November 2015)	86%	79.9%	To help address hate crime, Police Scotland has established the 'Grey Space' Community Tension Monitoring Group which operates across Renfrewshire and Inverclyde. Membership of the 'Grey Space Group' is drawn from the Catholic Church; Church of Scotland; local mosque; Buddhist community; LGBT+; Polish community; West College Scotland; University of West of Scotland, 'I Am Me'; NHS; and both local authorities. The group acts as: - a forum for inter community discussion in Renfrewshire and Inverclyde and a support mechanism for other members in the event of a significant crisis incident that may impact on their community; - a mechanism to cascade, within their communities, useful information and materials which the police or local authorities provide from time to time; - a forum for members to provide an update on changes to the composition of their communities, and likely impacts this might bring to other communities within Renfrewshire and Inverclyde. - an outreach body to newly established or hard to reach/ engage communities within Renfrewshire and Inverclyde. Hate Crime incidents are relatively small in number and therefore a small number of crimes can result in large change to the overall rate.	None required