



To: Safer & Stronger Thematic Board

On: 5th March 2015

**Report by:
Director of Community Resources**

Safer and Stronger Renfrewshire Action Plan Progress Report – Outcome 3

1. Summary

- 1.1 In order to achieve our vision and our associated outcomes and targets, the Safer and Stronger Renfrewshire Board developed a partnership action plan. Following agreement of the action plan, the Board requested that a progress report for Outcome 3 'All members of our community, in particular our most vulnerable children, young people and adults, live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect' is produced in order for the Board to fulfil its monitoring and scrutiny role.
- 1.2 The progress against each individual action is detailed in Appendix 1 however, Section 4 below highlights some of the key areas of progress.

2. Recommendations

It is recommended that the Board

- a) Scrutinise each of the actions detailed in appendix 1
- b) Notes the key areas of progress highlighted in Section 4
- c) Notes that there are no areas for improvement
- d) Agrees that a report be presented to the next meeting of the Safer and Stronger Thematic Board regarding Public Service Panel perception data

3. Background

- 3.1 The Safer and Stronger Renfrewshire Board has responsibility for coordinating and driving multi-agency activity to ensure that we achieve our long term vision that:

'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protections and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'

- 3.2 In order to achieve this vision and our associated outcomes and targets, the Safer and Stronger Renfrewshire Board developed a partnership action plan. Following agreement of the action plan, the Board agreed a reporting schedule for monitoring and scrutinising the progress being made against each of the Safer and Stronger Renfrewshire Outcomes and this report herewith details the progress being made against Outcome 3 'All members of our community, in particular our most vulnerable children, young people and adults, live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect'.

4. Key Areas of Progress

- 4.1 The progress being made against each individual action is detailed in Appendix 1, however some key areas of progress are as follows:

- The Adult Protection Committee identified, through self evaluation, that there was an under involvement of advocacy services in Adult Protection cases. As a result "You First" Advocacy service an carried out a series of awareness raising talks to a variety of audiences such as the Integrated Alcohol Team, Social Work Locality Teams and the Community Mental Health Team. This led to an almost immediate and striking increase in the level of referrals being receiving by "You First" in relation to Adult Protection. The Advocacy "You First" provides is based on the principles that every person has the right to:
 - i. Be consulted about their needs
 - ii. Be involved in decisions which affect their lives
 - iii. Be treated in a dignified manner and valued as equals
 - iv. Avoid being segregated from the rest of the community in work, education, recreation or where they live
- Understanding Domestic Abuse is a new one day training course which has been developed locally and aims to introduce new or inexperienced workers to GBV and its links with child protection. It makes strong links to the Children and Young People Wellbeing indicators and the new Domestic Abuse Risk Assessment and pins this to professional practice. The piloted courses have received positive feedback and a bi monthly calendar of courses has now been developed for 2015. The training for trainers (multi agency) is currently being rolled out and we have already trained six people from Social Work, Health and the voluntary Sector.

- In November 2014, a new drive has been launched to encourage Renfrewshire residents to play their part in helping the area look at its best. The Do Your Bit campaign aims to get residents to think about things they can do – big and small – to help improve the local environment. A key strand is to help local people who want to take part in community clean-up work, such as litter-picking, by offering practical support. We continue to work with schools and youth diversion groups to raise awareness and encourage participation. In addition, a community networking group was established to support local and national campaigns.
- In October last year, an analysis was undertaken of perception data contained within the Public Service Panel results. As new data has now become available it is recommended that the information is updated and reported to the next meeting of the Safer and Stronger Board.

5. Areas for Improvement

Significant progress has been made in relation the actions detailed in Appendix 1 and there are no areas for improvement.

6. Prevention

The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources and direct investment towards prevention and early intervention.

7. Community Involvement/Engagement

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

For more information about the report, please contact Yvonne Farquhar, Policy Officer, Renfrewshire Community Planning Partnership Team 0141 618 7409 or Carolanne Robertson, Community Safety Manager 0141 618 7600

APPENDIX 1

Outcome 3. All members of our community, in particular our most vulnerable children, young people and adults, live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect.				
Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
50% reduction in the proportion of adults referred to Social Work with three or more incidents of harm in each year				
Train all appropriate staff on making use of chronologies to inform risk assessment and risk management plans	Adult Protection Committee	Within existing resources	On going. Being progressed through the Practice and Performance sub group of the APC.	Chronology training is being rolled out in accordance with the training calendar.
Improve understanding of and access to advocacy services	Adult Protection Committee	Within existing resources	All ASP referrals must now state whether advocacy has been considered and if not required why.	Advocacy service undertook a series of visits to Social Work teams and joint Health and Social Work teams. There has been a marked increase in the number of ASP related advocacy requests received by advocacy services
Develop practitioner understanding of issues for people who are hard to engage.	Adult Protection Committee	ADP funded Service improvement workshop £7093	Service Improvement workshop - 14 th Nov 2013. Action plan completed by April 2014	Resultant Action Plan being progressed by Adult Protection Committee Training Sub Committee
Ensure adults at risk and [as appropriate] family members are engaged with service providers	Adult Protection Committee	Within existing resources	Establish service user and carer reference group by April 2014	Service user and carer reference group now established.
Improve recording on SWIFT and use of Adult Support and Protection module	Adult Protection Committee	Within existing resources	Being progressed through the Practice and performance sub group. SWIFT APS module being reviewed.	New information system module and business process operational since November 2014 and being monitored by the Adult Support and Protection Officer in Social Work

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Ensure review of referrals with no further action	Adult Protection Committee	Within existing resources	Undertake a review of referrals monthly Also High Level Multi agency reviews of top 10 repeat referrals – monthly	All adults who are subject of three AP referrals will be risk assessed. Multi agency top ten referral meeting established and meet quarterly
Raise awareness of services for vulnerable adults to staff, families and communities	Adult Protection Committee	Within existing resources	Publication of Community Protection newsletter by April 2014	Newsletter published April 2014. Further National publicity campaign now being developed by Scottish Government and due to begin February 2015
50% reduction in the number of children looked after away from home				
Further investment to continue to roll out the FAST programme to Renfrewshire primary schools	Education and Leisure Services - Renfrewshire Children's Services Partnership	Resources from Save the Children	Implement the programme agreed to June 2015 in partnership with Save the Children Review of joint housing /social work protocol in December 2014 On-going joint briefings for housing / social work staff to improve understanding of roles Review impact of pre-tenancy support sessions held at George Street service – March 2015 Evaluate the housing outcomes for looked after and previously looked after young people by March 2015	The FAST programme is currently delivered in 12 primary schools across the authority. Information sharing sessions have taken place with a number of establishments.
Pre- tenancy and tenancy support for looked after and previously looked after young people to live independently reducing isolation and loneliness	Development and Housing Services - Renfrewshire Children's Services Partnership	Within existing resources		All Milestones are currently on target.

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Review progress of the Family Support PSP (Johnstone) and if evaluated positively consider extending geographically.	Engage Renfrewshire and Leisure Services - Renfrewshire Children's Services Partnership			Iconic Consulting was commissioned in October 2014 to evaluate Renfrewshire Family Support PSP. In November 2014, all members of the Governance Group and Project Team were invited to take part in an online assessment of the PSP.
Provide support for young fathers to ensure children have good male role models	Renfrewshire Community Health Partnership - Renfrewshire Children's Services Partnership	Within existing resources	Scope existing provision of support for young fathers in Renfrewshire by June 2015.	Scoping exercise will be completed within the agreed timescales
Explore opportunities to introduce pre birth/conception parenting classes within our communities	Renfrewshire Community Health Partnership, Social Work, Education and Engage Renfrewshire - Renfrewshire Children's Services Partnership	Within existing resources	Complete small test of change for Solihull ante-natal visit by July 2015. Scope existing provision of pre-birth/conception parenting classes in Renfrewshire by August 2015.	Small test of change is on target to be completed by July 2015 and following this the scoping exercise will be undertaken.
20% reduction in the proportion of children subject to 2 or more periods of child protection registration in a 2 year period				
Investigate increasing the provision of out of school care for vulnerable children	Education and Leisure Services - Renfrewshire Children's Services Partnership	Resources within the Early Years Strategy	As identified within the Early Years Operational Plan	Early years strategy funding has been allocated to support vulnerable children and a referral system established to identify children and families requiring support. Out of school care fees are paid until working tax credits are available. To date 8 children have been funded to attend out of school care.

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Enhance support for kinship carers	Social Work - Renfrewshire Children's Services Partnership	Resource requirements to enhance current arrangement to be identified	Review existing resources with the aim of enhancing the provision of support to kinship carers – March 2015 Undertake consultation with kinship carers in relation to their needs – March 2015	The review of existing resources is currently ongoing and consideration is being given to new ways of delivering support to kinship carers. Consultation with carers will not be undertaken until this stage is concluded.
Improve wrap around care package offered by all partners to identify individuals/families early and introduce appropriate response where necessary	Education and Leisure Services and Renfrewshire Community Health Partnership - Renfrewshire Children's Services Partnership	Resources within the Early Years Strategy	As identified within the Early Years Operational Plan	Parents are able to purchase wraparound care provision along with their child's early learning and child care entitled place in local authority nurseries, where places are available, or in partnership nurseries.
Reduce to 18% the number of teenagers who report being involved in 4 or more delinquent activities in the past 12 months Reduce to 2% the number of teenagers who reported having committed 4 or more criminal acts in the past 12 months				
Assess appropriate opportunities to extend the nurturing approach beyond primary school age	Education and Leisure Services - Renfrewshire Children's Services Partnership	Within existing resources	Explore potential through Children Services Team by September 2014. Produce feasibility report by September 2014.	Current working group researching practice, linking with other authorities and education Scotland.

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Improve responses of partners through Early and Effective Intervention (EEI) and to identify delinquent behaviour early and address before escalation	Social Work and Education and Leisure Services – Renfrewshire Children's Services Partnership	Within existing resources	Social Work are currently working with Police Scotland to implement the vulnerable persons report which will support EEI arrangements – April 2014	The Early and Effective Intervention Group (EEIG) receives referrals via the Police Scotland Vulnerable Persons Report. The EEIG meets regularly to ensure a speedy response to the needs of individual young people coming to the attention of the police and is able to identify patterns of concern or trends in referrals ensuring appropriate response.
Consider extending the remit of the Early Intervention Screening Group to address young people at risk of offending	Social Work , Police Scotland, Education and Leisure Services and Community Resources – Renfrewshire Children's Services Partnership	Within existing resources.	Review existing EISG protocol to ensure that it reflects both current national and local development – April 2014 Refresh and remind all partners re aim and objectives of EEI process and that that all partners remain committed to the process - April 2014	Process already in existence but may need updating where each service represented can identify an individual or group of young people where concerns re risk of offending or anti social behaviour are present. Outcomes achieved to date evidence that a number of multi agency responses have been undertaken and every effort is made to provide a speedy, appropriate and proportionate response in keeping with the principles of GIRFEC.
Assess feasibility of rolling out Life Skills training for all young people	Social Work - Renfrewshire Children's Services Partnership	Major resource implications - initially (Linwood High and St. Benedict's High School have secured funding from the British Heart Foundation)		The initial assessment of Life Skills Training identified that the material required to be updated to ensure it fits with the Curriculum for Excellence (C4E). Barnardo's are updating the material to ensure fit with C4E. Once this work is completed the appropriateness of the material for use in Renfrewshire will be evaluated.

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
35% reduction in the number of children experiencing domestic abuse				
Continue to provide support for Renfrewshire Reconnection	Social Work – Gender Based Violence Group			Big Lottery and feedback is awaited. Targets have been met or exceeded and feedback from service users is very positive. An annual report will be extracted from this circulated to all members. An external evaluator has been approved and will carry out a full study of outcomes and impact for service users. It will submit in full to both the GBV Strategy group and the Big Lottery for approval
Increase the awareness of support and services available to children and young people	Social Work - Gender Based Violence Group			Workers from a variety of services have met to discuss ways in which GBV work can be discretely targeted to Children and young people. As well as prioritising the need to make strong links with initiatives already working with young people around the safety agenda, it was agreed to pursue the notion of inviting Baldy Bane to discussions around developing a school based programme that will fit with the Curriculum for Excellence

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Expand the sensitive enquiry approach and provide appropriate support and training to staff who work with children and young people	Social Work - Gender Based Violence Group			Understanding Domestic Abuse is a new one day training course developed by local workers that aims to introduce new or inexperienced workers to GBV and its links with child protection. It makes strong links to Shanarri and the new Domestic Abuse Risk Assessment and pins this to professional practice. The piloted courses have received positive feedback and a full monthly or bi monthly calendar will be developed for 2015. The training for trainers (multi agency) is currently being developed and will also roll out in the new year.
▪ Increase the perception of secondary school pupils who report their communities are safe places to live to 1.2 (1–4 lower the better) and ▪ Reduce to 30% the number of secondary school pupils reporting that they are living in communities with many problems				
Encourage more community clean ups	Community Resources –Education, Diversion and Engagement Group	Additional resources for communications and operational support is required	Further develop the 'Do you Bit' initiative – Summer 2014 Further activities to tie in with national campaigns - ongoing Increase community engagement - ongoing Implement within the review of community safety educations programmes Raise awareness through Communications Group Improve links young people	A new community networking group has been established with representation on the EDE Group. This will enhance the continued development of the Do your Bit programme. Discussions are ongoing with the Community Networking Group to widen the existing support to national campaigns.
Hold awareness raising sessions regarding service delivery and educate young people on how to report and participate to address environmental issues	Community Resources – Education, Diversion and Engagement Group			All Community Safety inputs to all schools have been reviewed with a more robust message around the littering and the impact on the wider community.

Proposed Actions	Lead organisation and group	Resource requirements	Milestones	Progress to Date
Robust analysis of perception data	Community Resources - Community Safety Steering Group	Within existing resources	Partnership Analyst to coordinate with Chief Executive's Service to ensure appropriate response to misconceptions	Analysis of PSP data has been undertaken by the Partnership Analyst and the findings will be presented to the next Safer and Stronger Thematic Board.