

Notice of Meeting and Agenda

Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Wednesday, 23 March 2016	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

KENNETH GRAHAM
Head of Corporate Governance

Membership

Councillors Williams and Perrie (Renfrewshire Council); S Miller (Engage Renfrewshire); S Cruikshank (Forum for Empowering Communities); W Kennedy (North Strathclyde Criminal Justice Authority); R Kennedy (Police Scotland); K Stewart (Procurator Fiscal's Office); B Grant (Renfrewshire Chamber of Commerce); D Leese and F Mackay (Renfrewshire Health & Social Care Partnership); S MacDougall, O Reid, I Beattie, F Carlin, D Mair and A Conboy (All Renfrewshire Council); L King (Scottish Children's Reporters Administration); J Divers (Scottish Fire and Rescue); C Prentice (Victim Support Renfrewshire); and A Cumberland (West College Scotland).

Chair

Councillor Williams.

Members of the Press and Public

Members of the press and public wishing to attend the meeting should report to the customer service centre where they will be met and directed to the meeting.

Further Information

This is a meeting which is open to members of the public.

A copy of the agenda and reports for this meeting will be available for inspection prior to the meeting at the Customer Service Centre, Renfrewshire House, Cotton Street, Paisley and online at www.renfrewshire.cmis.uk.com/renfrewshire/CouncilandBoards.aspx

For further information, please either email democratic-services@renfrewshire.gov.uk or telephone 0141 618 7112.

Items of business

During consideration of the following items of business, the meeting will be open to the press and public.

Apologies

Apologies from members.

Declarations of Interest

Members are asked to declare an interest in any item(s) on the agenda and to provide a brief explanation of the nature of the interest.

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| 1 | Minute of Previous Meeting
Minute of meeting held on 3 February 2016. | 5 - 10 |
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| 2 | Rolling Action Log
Report by Director of Finance & Resources, Renfrewshire Council. | 11 - 12 |

Spotlight

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| 3 | Renfrewshire Action to Address Child Exploitation and the Work of the Safer Choices Missing Service
Presentation by Children's Services, Renfrewshire Council, Police Scotland and Barnardo's Scotland. | |
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For Discussion

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| 4 | Strategic Development of Safer & Stronger Action Plan
Report by O Reid, Head of Public Protection, Community Resources, Renfrewshire Council. | 13 - 20 |
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| 5 | Public Protection Update
Report by O Reid, Head of Public Protection, Community Resources, Renfrewshire Council. | 21 - 54 |

6	Developing a National Missing Persons Strategy: Provision of Return Interviews	55 - 60
	Report by P MacLeod, Director of Children's Services, Renfrewshire Council.	
7	Safe Kids VIP Event 2016	61 - 64
	Report by S MacDougall, Director of Community Resources, Renfrewshire Council.	
8	Choices for Life Event	65 - 68
	Report by S Thomson, Inspector, Police Scotland.	
9	Community Safety Update	69 - 74
	Report by S MacDougall, Director of Community Resources, Renfrewshire Council.	
10	Renfrewshire Public Services Panel 2015 Report	75 - 82
	Report by S MacDougall, Director of Community Resources, Renfrewshire Council.	



Minute of Meeting Safer & Stronger Renfrewshire Thematic Board

Date	Time	Venue
Wednesday, 03 February 2016	10:00	CMR 1, Council Headquarters, Renfrewshire House, Cotton Street, Paisley, PA1 1AN

PRESENT

Councillors Williams (Renfrewshire Council); S Miller (Engage Renfrewshire); R Kennedy (Police Scotland); and S MacDougall, F Carlin, D Hawthorn, Y Farquhar and A Conboy (all Renfrewshire Council).

IN ATTENDANCE

G Paterson (Scottish Government); J McGhie (Scottish Fire and Rescue Service); and C Grainger and C MacDonald (both Renfrewshire Council).

APOLOGIES

Councillor Perrie and O Reid (both Renfrewshire Council); S Cruikshank (Forum for Empowering Communities); S MacDougall, and D Mair (All Renfrewshire Council); W Kennedy (North Strathclyde Criminal Justice Authority); L King (Scottish Children's Reporters Administration); P Nelis (Scottish Fire and Rescue); and A Dick (West College Scotland).

DECLARATIONS OF INTEREST

There were no declarations of interest intimated prior to the commencement of the meeting.

1 **MINUTE OF PREVIOUS MEETING**

There was submitted the Minute of the meeting of the Safer & Stronger Renfrewshire Thematic Board held on 15 December 2015.

DECIDED: That the Minute be approved.

2 **ROLLING ACTION LOG**

The Rolling Action Log was submitted for approval.

DECIDED:

(a) It was agreed that as action S&S.02.09.15(11) - Self Assessment Update was complete that it be removed from the Action Log; and

(b) That the Action Log be approved.

3(a) **REVIEW OF STRATEGIC POLICE PRIORITIES**

A presentation was given by G Paterson from the Scottish Government relative to a review of the Scottish Strategic Police Priorities.

The presentation outlined the current Strategic Police Priorities and provided context to the review; detailed what they were trying to achieve and highlighted the programme of engagement; and summarised the next steps in the programme.

Discussion took place on examples of good practice which were occurring throughout the Renfrewshire area; the sharing of good practice; and the strong partnership working within Renfrewshire.

DECIDED: That the presentation be noted.

SEDERUNT

F Carlin left the meeting.

3(b) **DRAFT ANNUAL POLICE PLAN 2016/17 - CONSULTATION**

There was submitted a report by the Director of Community Resources relative to the Police Scotland review of their Annual Plan 2016/17, a copy of the draft plan was appended to the report.

The report intimated that Police Scotland were seeking views of key stakeholders on the proposed plan which had been developed with a focus on the themes of localism, prevention, collaboration and equality and participation. Comments on the plan were being sought by 5 February 2016 with the aim to develop and publish a final

version of the plan by April 2016. Section 3 of the report set out a proposed response which suggested a number of points which could be considered as Police Scotland finalised the plan.

DECIDED: That the attached Draft Annual Police Plan 2016/17 and draft response submitted for the approval of the Housing and Community Safety Policy Board on 26 January, 2016 as set out in Section 3 of the report be noted.

3(d) **HM INSPECTORATE OF CONSTABULARY SCOTLAND - SCRUTINY PLAN 2016-17**

There was submitted a report by the Director of Community Resources relative to Her Majesty's Inspectorate of Constabulary, Scotland (HMICS) review of their annual Scrutiny Plan to develop a planned inspection programme for 2016/17.

The report intimated that an amended version of the HMICS Scrutiny Plan 2015/16, a copy of which was appended to the report, was being used as the basis for the review. Forensic Services, Cyber Crime, National Crime Recording, together with follow up work on both Stop & Search and Call Handling form a number of the planning inspections within the current proposed programme which ran from 2014/17. HMICS were seeking views of key stakeholders on the proposed inspections and any topical, high risk or emerging areas in policing that could be included within the 2016/17 annual inspection programme.

DECIDED: That the adoption of the approach as recommended by Police Scotland be agreed.

4 **BUILDING SAFER GREENER COMMUNITIES MULTI AGENCY APPROACH**

A report was submitted by the the Director of Community Resources, Renfrewshire Council relative to a Multi-Agency approach to building safer and greener communities.

The report advised that following discussions with Police Scotland and the Community Safety and Public Protection Steering Group, the monthly tasking process was being developed into a Renfrewshire Multi-Agency Tasking Group. This would develop the principles set out in the Building Safer Communities National Strategy of reducing victims of crime and reducing victims of unintentional harm to carry out structured multi-agency interventions in key communities to help them build capacity to resolve issues which affected the area in which they lived.

The report advised that Police Scotland had successfully implemented this approach in a number of communities with positive results and with the full co-operation of all other partners with an agreement to participate, allocate and focus resources as required.

It was highlighted that the group would identify geographical areas with vulnerabilities and problems that could be addressed by a multi-agency approach, including high numbers of victims of crime and victims of unintentional harm. Over a six week period the group, made up of relevant Community Planning Partners, would work together to make improvements in the local community with a view to building long term community capacity. The proposed model would support a number of key priorities currently being taken forward by Community Planning Partners.

The report intimated that an evidence based action plan would be developed to tackle

issues relating to each area where there was evidence of need using the EPIC approach of Enforcement, Prevention, Intelligence and Communication. This will be carried out in 4 phases and the Group would access and coordinate the relevant partner resources required to tackle the issues identified in each area. The group would operate throughout the 2016 – 17 financial year using the additional capacity delivered by the Tackling Poverty Special Wardens and Special Constables programme to focus on key tackling poverty communities and town centres. The intention was to engage with between 6 and 8 communities during 2016/17, starting in March 2016 when the Special Wardens and Special Constables would be in place during the 2016/17 financial year.

DECIDED:

- (a) That the adoption of the approach as recommended by Police Scotland be agreed;
- (b) That the content of the report be noted;
- (c) That it be noted that further update reports would be presented to the Board as the approach was implemented.

5 JOINT INSPECTION OF SERVICES FOR CHILDREN AND YOUNG PEOPLE

There was submitted a report by the Head of Child Care and Criminal Justice, Children's Services, Renfrewshire Council.

The report advised that the inspection was part of a national programme of scrutiny and was the first time that all children's services in Renfrewshire had been inspected jointly. The inspection had taken place between December 2014 and February 2015 and the findings, which were attached to the report, had been published on 11 December 2015. The inspection measured progress against nine quality indicators marked against a six point scale.

Renfrewshire received six "very good", two "good" and one "adequate" grades which was a very positive result given the scale of the inspection. This placed Renfrewshire in the top four of such inspections undertaken to date. The inspection recognised that the community planning partners and elected members were all highly committed to working together and had a compelling vision, value and aims, with meaningful ownership across the partnership to collaboratively realise the vision.

DECIDED:

- (a) That the contents of the report be noted; and
- (b) That the positive impact of the Street Stuff programme in contributing to positive outcomes for children and young people in Renfrewshire be noted.

6 RENFREWSHIRE COMMUNITY JUSTICE TRANSITIONS PLAN 2016/17

A report was submitted by the Director of Community Resources, Renfrewshire Council relative to an update on the Renfrewshire Community Justice Transitions Plan 2016/17.

The report advised that a number of community planning partners referred to in the Bill as statutory community justice partners would be responsible for working together to

publish a community justice outcomes improvement plan from 2017 onwards. As such, Community Planning Partnerships were to be central to the new community justice arrangements. These arrangements would commence on 1 April 2016 with a shadow year, with full responsibility from 1 April 2017 when Community Justice Authorities were disestablished. In the interim, North Strathclyde Community Justice Authority would continue to submit their Area Plan progress reports to the Scottish Government.

The report intimated that locally, community justice partners were required to prepare and submit a transition plan to the Scottish Government by the end of January 2016 covering the shadow year. In consultation with the Community Justice Steering Group the Renfrewshire Community Justice Transition Plan 2016/17 had been developed and was detailed as an appendix within the report. The Plan was agreed at the Renfrewshire Community Planning Partnership Board on 9 December 2015 and was submitted to Scottish Government on 31 January 2015.

DECIDED: The the Transitions Plan 2016/17 as detailed within the Appendix be noted.

7 REVISED SAFER & STRONGER ACTION PLAN

A report was submitted by the Director of Community Resources, Renfrewshire Council relative to the revised partnership action plan.

The report advised that on 2 September 2015 the Board recognised that significant progress had been achieved and that a review of the partnership action plan should be undertaken. This task had now been completed and the revised action plan was detailed as an Appendix to the report. It was noted that partners were required to review the existing milestones and provide an update prior to the next meeting of the Safer and Stronger Renfrewshire Thematic Board meeting.

The revised plan, as detailed below in Appendix 1, will ensure that the Board continues to meet the ambitious targets and long term vision for Renfrewshire.

DECIDED:

- (a) That the revised action plan as detailed within the report be agreed;
- (b) That it be agreed that partners would review the milestones as detailed within the action plan;
- (c) That the strategic direction as detailed within the report be agreed;
- (d) That it be agreed to continue to monitor the action plan as highlighted within the report; and
- (e) That the Action Plan be submitted to every alternate Board meeting.

8 COMMUNITY SAFETY UPDATE

There was submitted an update report by the Director of Community Resources, Renfrewshire Council on progress to deliver a range of initiatives linked to environmental enforcement and improvement activities; protecting vulnerable residents; building safer

communities; diversionary activities; the development of the integrated control room and CCTV; and the Review of Strategic Police Priorities.

DECIDED: That the report be noted.

9 **SCOTTISH COMMUNITY SAFETY NETWORK NEWSLETTER - JANUARY 2016**

A report was submitted by the Director of Community Resources, Renfrewshire Council relative to the publication of the Scottish Community Safety Network Newsletter for January 2016

The report advised that it provided a strategic voice for community safety in Scotland and worked collaboratively with members and partner agencies, to champion community safety and influence the shaping and development of national policy and local delivery.

The January edition included Public Space CCTV - learning from our neighbours; SCSN Annual Survey NOW OPEN; Empowering Communities Fund: giving communities a stronger voice in the decisions that matter to them; and Domestic Abuse Consultation Launched.

DECIDED: That the content of the January edition of the Scottish Community Safety Network newsletter, Safety NET-works be noted.

RENFREWSHIRE COUNCIL
SAFER & STRONGER THEMATIC BOARD
ROLLING ACTION LOG

KEY

Action is on track

Areas for concern that will impact on completion date if not fixed.

Action required to bring up to satisfactory level

Past deadline date and action required.

Action No.	Action	Action Owner	Status	Expected Date of Completion	Actual Date of Closure	Update & Comments
S&S.02.09.15(4)	Action Plan Progress Report – Outcome 4 i) a review of the action plan to be undertaken and led by the Community Planning team with support from Community Resources. Draft action plan to be submitted to the next meeting of the Board for discussion; ii) the area of developing plans to promote confidence in Renfrewshire as a safe place to visit and live be taken forward through the Culture Bid.	Lead Officer/ YF		26.11.15	03/02/16	S&S.15.12.15(2) Agreed that the Action Plan Development would be brought back to a future meeting. S.S.03.02.16(7) – Revised Safer & Stronger Action Plan -Action has now been incorporated into S&S Action Plan; - Agreed that action plan will continue to be monitored; -Action Plan to be submitted to every alternate Board meeting; and -mock run through of spotlight session for CPP Board to next meeting.
S&S.02.09.15(5)	Update on Year 1 Performance Indicators update to be reported to a future meeting of the Community Planning Partnership Board.	Lead Officer		Future meeting		S&S.15.12.15(3) – Amendments to Single Outcome Agreement Four new targets and impact measures detailed within the report agreed. Also new measure, baseline and relevant targets for the existing hate crimes impact measure as detailed within the report be agreed. Amendments to be submitted to the Community Planning Partnership Board for approval.
S&S.02.09.15(9)	Serious Organised Crime Strategy for Scotland information be submitted to future meetings of the Board from other service areas and organisations, to raise awareness and share knowledge of how community issues are being tackled and to identify any strategic issues or interventions that could support better practice.	Lead Officer		Future meeting		
S&S.15.12.15(7)	Tackling Poverty Commission Update Progress report be noted and further updates on progress be brought back to future meetings.	Lead Officer		Future meeting		
S.S. 03.02.16(4)	Building Safer Greener Communities Multi-Agency Approach Agreed that further update reports would be presented to the Board as the approach was implemented.	OR/ Lead Officer		Future Meeting		



To: Safer and Stronger Renfrewshire Thematic Board

On: 23 March 2016

Report by:

**Shona MacDougall, Director of Community Resources, Renfrewshire Council
Strategic Development of the Safer & Stronger Action Plan**

1. Summary

- 1.1 This report provides an update on the recent review of the governance arrangements for public protection in Renfrewshire and highlights the implications for the Safer & Stronger Thematic Board in terms of the development of the Safer & Stronger Action Plan.

2. Recommendations

It is recommended that the Renfrewshire Safer & Stronger Board:

- a) notes the review of governance arrangements for public protection in Renfrewshire;
- b) notes the implications arising from the review for the Renfrewshire Safer & Stronger Thematic Board; and
- c) agrees a future work plan which reflects the work programme arising from the review and the associated strategic priorities for Renfrewshire.

3. Review of the Governance Arrangements for Public Protection in Renfrewshire

- 3.1 There have been significant structural changes in recent years across the public sector both locally and nationally, which have implications for lines of reporting and accountability in relation to public protection. In addition there has been

consolidation of the focus on wider community safety and public protection issues, underpinned by the development of significant inter-agency working.

- 3.2 In recognition of the changing landscape the Chief Officer's Group members considered that there was a need for a review of the existing governance arrangements for public protection to ensure they remain effective and fit for purpose, and to ensure that the Chief Officer's Group continued to be able to effectively discharge its leadership and scrutiny role.
- 3.2 The review was undertaken between August and November 2015. The report on the findings and recommendations was received in December 2015 and was considered by the Chief Officer's Group at a special meeting on 22 January 2016.
- 3.3 The review included a draft Terms of Reference for the consideration of Chief Officer's Group members. This established the core purpose of the Chief Officer's Group as providing strategic leadership across the three statutory partners, together with scrutiny of performance, and ensuring effective multi-agency working in the discharge of its public protection responsibilities.
- 3.4 The report also made a number of key recommendations regarding the design and function of the Chief Officers Group as well as additional recommendations regarding strategic and operational groups.
- 3.5 Following publication of the review, the Chief Officer's Group members agreed that the chairs or equivalent senior officer responsible for each of the strategic areas would submit, for consideration to the next meeting of the Chief Officers Group, their proposals for future reporting and a work programme as recommended in the review report.
- 3.6 A draft reporting structure and work programme was subsequently prepared for the Chief Officer's Group. It was suggested that in order to satisfy the revised remit of the Chief Officer's Group, update reports reflecting the standing items recommended in the independent review should be provided to each meeting of the Chief Officer's Group to address:
- Community safety and public protection;
 - Child protection;
 - Adult protection;
 - Multi Agency Public Protection Arrangements (MAPPA); and

- A report from the Integration Joint Board to address specifically the activity and issues relevant from the Alcohol and Drugs Partnership and the Gender Based Violence Strategy Group.

3.7 It was also agreed that the Chief Officer's Group should receive an annual report on MAPPA presented to each November meeting of the Chief Officer's Group with a biennial report on adult protection being presented to every second February meeting of the Chief Officer's Group.

3.8 It was further recommended that additional reporting would be required dependent on current activity to ensure that Chief Officer's Group members remained alert to current developments and issues relating to the strategic areas of activity. This would include national developments and critical cases as required. The anticipated reporting structure for 2016 has now been agreed as follows:

COG Meeting	Anticipated Reporting
February 2016	<p>Scheduled Reporting:</p> <ul style="list-style-type: none"> • Community Safety and Public Protection Update • Child Protection Update • Adult Protection Update • Multi Agency Public Protection Arrangements Update <p>Additional reporting:</p> <ul style="list-style-type: none"> • Revised COG TOR, action plan and governance structure • TORs of reporting groups • Proposed Future Reporting to COG • Public Protection – Review of Monthly Tasking
May 2016	<p>Scheduled Reporting:</p> <ul style="list-style-type: none"> • Community Safety and Public Protection Update • Child Protection Update • Adult Protection Update • Multi Agency Public Protection Arrangements Update • Alcohol and Drugs Partnership/Gender Based Violence Update (Integration Joint Board) <p>Additional reporting:</p> <ul style="list-style-type: none"> • Public Protection - Daily Tasking Review Implementation • Integrity/Serious Organised Crime and Counter Corruption Strategy • Public Protection - Performance Scrutiny Information • Consideration of Ministerial Statement on Child Protection • Consideration of child protection data suite • Extension of Multi Agency Public Protection Arrangements • Outcome of actions to address Fatal Accident Inquiry Recommendations

August 2016	Scheduled Reporting: <ul style="list-style-type: none"> • Community Safety and Public Protection Update • Child Protection Update • Adult Protection Update • Multi Agency Public Protection Arrangements Update • Alcohol and Drugs Partnership/Gender Based Violence Update (Integration Joint Board)
	Additional Reporting: <ul style="list-style-type: none"> • Counter Terrorism - Prevent Strategy • Multi Agency Risk Assessment Conference scheme • Child Protection Committee Strategic Plan • Development of Renfrewshire Community Safety Partnership Hub including Better Regulation and Enforcement • Violet Cloud II civil contingencies exercise out turn report
November 2016	Scheduled Reporting: <ul style="list-style-type: none"> • Community Safety and Public Protection Update • Child Protection Update • Adult Protection Update • Multi Agency Public Protection Arrangements Update • Alcohol and Drugs Partnership/Gender Based Violence Update (Integration Joint Board) • Multi Agency Public Protection Arrangements annual report
	Additional Reporting: <ul style="list-style-type: none"> • Review of Public Protection Performance Scrutiny Information

4. **Future Safer & Stronger Work Programme**

4.1 The review of governance arrangements and subsequent development of a reporting framework and work programme for the Chief Officer's Group has significant implications for Renfrewshire's Safer & Stronger Thematic Board.

4.2 The future work programme for the Safer & Stronger Thematic Board should be shaped by developments outlined above for the Chief Officer's Group as well as incorporating Renfrewshire's key short to medium term strategic priorities. In terms of developing the Safer & Stronger Action Plan this will include:
Outcome 1: Renfrewshire is known as a place where people living, working and visiting feel safe and secure.

- We will further develop the Building Safer Greener Communities Programme which seeks a flourishing, optimistic Renfrewshire in which resilient communities, families and individuals live their lives safe from crime, disorder and harm;

- Support Renfrewshire's Tackling Poverty Strategy through an expanded Street Stuff diversionary programme and the joint employability initiative with Police Scotland; and
- Continue to support the Town Centre Strategies which ensure that our town centres thrive and meet the needs of residents, businesses and visitors. In Paisley will ensure that there is a focus on developing the night time economy and enhancing the public realm as the basis for support to the Paisley 2021 City of Culture bid.

Outcome 2: Our communities live their lives safe from violence and antisocial behaviour and have a responsible approach to accessing and using alcohol

- Develop phase 2 of Renfrewshire's Community Safety Partnership Hub which will focus on further integration of services to be located within the hub such as key holding facilities, community alarm response, development of the radio link system, concierge and out of hours service. Further development of the partnership will provide a focus for national priorities including Gender Based Violence, Multi Agency Risk Assessment Conference (MARAC), and Scotland's Missing Persons Strategy as well as providing a focus for diversionary services.
- Work together to ensure the smooth transition of Community Justice; and
- Continue to tackle alcohol misuse and the impact it has on individuals, families and communities.

Outcome 3: All members of our community, in particular our most vulnerable children, young people and adults, live in a safe, inclusive and nurturing environment where they are respected and free from abuse and neglect

- Maintain our strong track record of protecting the most vulnerable members of our communities who are vulnerable to exploitation or crime; and
- Working in partnership to Build Safer Greener Communities with a holistic approach to deliver a balance of enforcement, engagement and public reassurance.

Outcome 4: Renfrewshire citizens are positive, support equality and value diversity to achieve fairness for all within our communities

- Continue to support equality and diversity and foster good relations between diverse communities;

- Encourage individual and third party reporting of hate crime incidents.

4.3 Taking forward and building on this challenging agenda will require a continued focus on effective partnership working, a clear ability to make effective links between partner strategies, agreed outcomes and continued awareness of national developments which impact on the Safer & Stronger Action Plan.

4.4 It is recommended that a scheduled programme of Key Spotlight Issues should be considered for the next three Safer & Stronger Boards. The spotlights will provide partners with an opportunity to:

- update the Board on the progress they have made towards achieving the key milestones; and
- highlight the key actions they will undertake to meet milestone targets.

The following work programme for 2016 is recommended for consideration:

Safer & Stronger Board	Reporting	Lead Officer
May	Spotlight Presentation <ul style="list-style-type: none"> • Alcohol and Drugs Partnership/ Gender Based Violence • Hate Crime 	Head of Child Care and Criminal Justice, Renfrewshire Council Police Scotland I Am Me/Keep Safe Project Manager, Renfrewshire Council
	Additional Reporting <ul style="list-style-type: none"> • Tackling Poverty – Street Stuff Diversionary programme and Joint Employability initiative with Police Scotland • Public Protection - Daily Tasking Review Implementation • Integrity/Serious Organised Crime and Counter Corruption Strategy • Consideration of Ministerial Statement on Child Protection 	Head of Public Protection, Renfrewshire Council Head of Public Protection, Renfrewshire Council Head of Public Protection, Renfrewshire Council Head of Child Care and Criminal Justice, Renfrewshire Council

	<ul style="list-style-type: none"> • Extension of Multi Agency Public Protection Arrangements 	Head of Child Care and Criminal Justice, Renfrewshire Council
August	Spotlight Presentation <ul style="list-style-type: none"> • Adult Protection – <ul style="list-style-type: none"> - update new RAPC inter-agency Strategy and Improvement Plan; - Adult Protection awareness campaigns • Multi Agency Risk Assessment Conference 	Head of Child Care and Criminal Justice, Renfrewshire Council / Integration Joint Board Police Scotland
	Additional Reporting <ul style="list-style-type: none"> • Counter Terrorism – Prevent Strategy • Purple Flag Update • Update on developing Phase 2 of the Community Safety Partnership Hub 	Head of Public Protection, Renfrewshire Council Head of Public Protection, Renfrewshire Council Head of Public Protection, Renfrewshire Council
	Spotlight Presentation <ul style="list-style-type: none"> • Building Safer Communities 	Police Scotland
November	Additional Reporting <ul style="list-style-type: none"> • Update on the implementation of the Community Justice Bill • Children looked after away from home • Adult Protection Committee Update 	Head of Public Protection, Renfrewshire Council Head of Public Protection, Renfrewshire Council Independent Chair of Adult & Child Protection Committee

5. Resources

- 5.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

6. Prevention

- 6.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources and direct investment towards prevention and early intervention.

7. **Community Involvement/Engagement**

- 7.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

Author: For more information about the report, please contact Oliver Reid, Head of Public Protection, Renfrewshire Council on 0141 618 7352, oliver.reid@renfrewshire.gcsx.gov.uk



To: Safer and Stronger Renfrewshire Thematic Board

On: 23 March 2016

**Report by:
Oliver Reid, Head of Public Protection, Community Resources,
Renfrewshire Council
Public Protection Update**

1. Summary

- 1.1 This report provides an update on progress across a number of key areas of work overseen by the Community Safety and Public Protection Steering Group, including:
- Counter Terrorism – Prevent;
 - Development of the Daily Tasking process;
 - Development of the Renfrewshire Community Safety Partnership Hub; &
 - Information Sharing Protocol (ISP) for Public Protection.
- 1.2 Appendix 1 to this report contains a copy of the previously circulated and agreed terms of reference for the Community Safety and Public Protection Steering Group which oversees these areas of activity. Appendix 2 contains a copy of the recently issued Scottish Local Authorities Counter Terrorism Strategy Prevent Code of Practice.

2. Recommendations

It is recommended that the Renfrewshire Safer & Stronger Board:

- a) notes the overall progress contained within this report; and
- b) notes the attached terms of reference for the Community Safety and Public Protection Steering Group as previously approved

3. Counter Terrorism - Prevent

- 3.1 Following the events in Paris there is a renewed focus and awareness relating to the counter terrorism and Prevent agenda, however there is currently no change to the overall threat level in the UK.
- 3.2 The Counter Terrorism and Security Act 2015 contains a number of areas of work that require to be taken forward by public authorities, particularly in relation to the Prevent strategy. Scottish Guidance was issued on 12 March 2015 and was followed, over the summer of 2015, by a draft code of practice. The finalised code of practice has just been published and is attached as Appendix 2 to this report. This includes clear guidance on taking forward a number of key responsibilities – including those relating to the role of the single point of contact (SPOC) in conducting Prevent Professional Concerns case conferences and in taking forward the Prevent agenda in partnership with colleagues in Education, Health and Social Care, Commissioning and Procurement and the wider Community Planning Partnership.
- 3.3 The Code of Practice contains a number of recommendations that have a direct impact on services across the Council and partners. Some of these have already been put in place within Renfrewshire others require additional work to implement.
- 3.4 In preparation for the issuing of this finalised code of practice the role and remit of the SPOC and the governance structures relating to Counter Terrorism have been clarified in a number of areas. The scheme of delegation for the Council has incorporated some of these changes - particularly highlighting the specific responsibility for the Head of Public Protection to act as the single point of contact (SPOC) and to establish and chair Prevent Professional Concerns Case Conferences where these might be required. This is in line with the recommendations set out in section 3 of the code of practice and reflects the need for these case conferences to focus on community vulnerabilities related to the prevent agenda as distinct from the individual vulnerabilities that are the focus of adult or child protection case conferences that run more frequently and would normally be chaired by relevant social work colleagues. The specific requirements for the establishment of a relevant information sharing protocol (ISP) as contained in section 3 of the code of practice have also been included in the revisions to the public protection ISP.
- 3.5 Section 4 of the code of practice specifically relates to Education Authorities and integrated Children's Services and has implications for the work of the Prevent Group in coming months. The provision of IT is specifically referenced, as is the need to brief Parent Council's third sector organisations and volunteers as well as staff working with young people in relation to the Prevent Duty. The code of practice makes reference to the role of the curriculum for Excellence and GIRFEC – specifically the named person and the need to include appropriate references to the

Prevent strategy and duty in developing plans and functions.

- 3.6 Sections 5, 6 and 7 have implications for the Health and Social Care Partnership, Renfrewshire Leisure Limited and commissioning and procurement – and in particular the funding of third parties which will also relate to the changes emerging from the forthcoming Community Empowerment (Scotland) Act, 2015. Each of these services is now represented on the wider Prevent Group that will be working on this agenda, and at the most recent Public Protection Chief Officers Group the decision was also taken to identify improved links with NHS GGC within Renfrewshire at both the Prevent Group and the Community Safety and Public Protection Steering Group.
- 3.7 Section 8 of the Code of Practice refers to Community Planning Partnerships. The recommendations contained in this section have already been put in place through the Safer and Stronger Thematic Board, which oversees this area of work at a strategic level.
- 3.8 At a national and regional level, meetings of Prevent SPOC's from local authorities have now been established with the first of these being held in Glasgow during October 2015. These are organised by the Scottish Preventing Violent Extremism Unit (SPVEU) and at the initial meeting had a specific focus on discussing the approach being set out in the draft code of practice and also discussion over how Prevent training and development activities can be supported both at a regional and a national level – including through the development of i-learn type packages. Quarterly meetings of the West Regional Resilience Partnership SPOC's will take place from now on. Section 9 of the code of practice makes reference to monitoring and evaluation and this is an area that will require significant additional work at the West Regional Resilience Partnership SPOC's meeting. When an approach is agreed these indicators will be included as relevant in reports to the CMT and also the Public Protection Chief Officer Group to ensure scrutiny locally.

4 Development of Daily Tasking Process

- 4.1 An evaluation of the Renfrewshire Community Safety Hub Daily Tasking meeting was conducted during September 2015. The main aim was to identify gaps, or weaknesses, in the process and to make recommendations to mitigate against these in order to ensure that the communities of Renfrewshire receive the most effective service from the Partnership, and that the process is as comprehensive and efficient as possible. The aim was also to determine the value of regular attendance from all partners given the resource commitment required for this to be achieved.
- 4.2 Key findings are presented below summarising a detailed report and evaluation considered by members of the Community Safety and Public Protection Steering Group.

- For the twenty one days of tasking during September, a total of 171 attendances were recorded, at an average of 8 attendances per meeting;
- 100% of respondents agreed that information had been discussed with respect and sensitivity;
- Nine out of ten attendees agreed that the meeting was very well run and awarded the highest score for this measure;
- 88% of all responses indicated that the discussion was very focused and relevant;
- 99% of participants agreed that they had been given the opportunity to contribute effectively;
- The vast majority of attendees (95%) agreed that the length of meeting was about right;
- 99% of participants agreed that they had been given the opportunity to contribute effectively;
- 80% of questionnaires returned indicated that Daily Tasking is very effective, however Children's Services staff felt that Daily Tasking was not effective in around one-third of the meetings they attended;
- 87% of partners felt able to contribute information to the meeting. The majority of responses indicating that partners did not feel able to contribute were received from either Children's or Adult Services;
- Thirty-five questionnaires were returned with an average or negative score. The majority of these were provided by either Children's Services or Adult Services – it is likely that this reflects the frequency with which specific individual cases are discussed;
- Nearly three-quarters of all responses agreed that information was provided which will help to improve or focus service delivery/support to vulnerable clients;
- Around 60% of attendees received a disposal during the evaluation period, with Community Resources receiving more than twice as many disposals as any other partner;
- Around 85% of responses indicated that that there were no occasions where Partners had relevant information which they felt unable to share due to

confidentiality;

- For 95% of partners, there were no actions which could have taken place prior to the meeting which would have delivered a better result;
- Around 93% of respondents indicated that daily tasking is useful for their service; and
- 95% of partners agreed that attendance at the Daily Tasking meeting on the given day in question was a good use of their time.

4.3 Overall, the results indicate that the daily tasking process works very well and brings significant benefits for all participants when they attend. However there are clear issues for some services in balancing competing demands on time and in considering how best to share and disseminate relevant information effectively.

4.4 In addition to these issues, consideration will be given by the Community Safety and Public Protection Steering Group to the impact that new legislative requirements such as Named Person will have on resources and working practises as it concludes its evaluation of the daily tasking process and how best all agencies at these meetings can maintain and improve on the strong performance of this service.

4.5 The implementation of the findings of the review of Daily Tasking were reported to the Chief Officers Group in November 2015 and since then significant work has been undertaken on developing a process map of all the relevant groups and routes that an individual might interact with during or following an incident discussed at Daily Tasking. This is being used to simplify disposal processes and reduce gaps and duplication where they occur and to update the terms of reference for the group. A full report on the implementation of the Daily Tasking process review will be submitted to the next meeting of the Public Protection Chief Officers Group in May together with the changes and improvements made to the process.

5. Development of Renfrewshire Community Safety Partnership Hub

5.1 The construction of the new integrated control room at the former District Court building in Mill Street, Paisley has completed. The CCTV control room is now operational within the new facility providing a significantly improved working environment for the operators.

5.2 A project mandate for the 2nd Phase of this project is being developed to focus on future implementation of services and facilities that enhance the operation of the Hub and maximise its usefulness and efficiency as a resource. Options include: wider CCTV monitoring; fire, intruder and Community Alarm monitoring; out of hours call management and key holding services.

- 5.3 These plans have implications for the role of data custodian for the Hub which is now in the process of being passed to the Council from Police Scotland. There is a body of work that needs to be undertaken quickly in order to ensure full compliance with this responsibility, including updating the public signage relating to CCTV and implementing a programme of training and development for CCTV operators and other key staff. Further reports on progress will be brought back to future meetings.

6. Information Sharing Protocol (ISP) for Public Protection

- 6.1 Related to the change in data custodian for the public space CCTV system is the need to develop a revised Information Sharing Protocol (ISP) for public protection. The revised protocol has been developed with the assistance of the Information Governance teams in Council and Police Scotland Legal Services and aims to facilitate the appropriate and proportionate exchange of information for public protection purposes.
- 6.2 The purposes for which information might be shared are for community safety and the protection of vulnerable people. This ISP replaces an existing protocol which was agreed in 2005 and is now significantly out of date as its focus was very much on anti social behaviour rather than wider public protection purposes. Currently the final draft is with partners and it is intended that a finalised version will be agreed and implemented shortly. The revised Information Sharing Protocol will also cover the requirements set out in the recently issued CONTEST Prevent Code of Practice.

7. Future Work Focus

- 7.1 At its meeting in November 2015 the Community Protection Chief Officers Group agreed the future work focus of the Community Safety and Public Protection Steering Group:
- Working closely with Police Scotland to identify and address organisational vulnerabilities to serious organised crime and to close loopholes that would allow public funds to be diverted – including corporate fraud and universal credit;
 - The development of a local serious organised crime strategy that includes private rented housing sector, human trafficking and cyber-crime;
 - Working with key partners to develop a local Prevent Strategy with clear links to GIRFEC, the Named Person, Education and Health Services;
 - Developing enhanced resilience arrangements for key frontline services that are critical for vulnerable people – including care homes; special needs schools; and services provided by external partners;

- Maintaining and developing information sharing practices – including daily tasking that are resource efficient and effective;
- Developing and delivering a partnership programme of targeted community interventions to build community resilience, improve safety & security and reduce victims of harm; and
- Agreeing and taking forward a project mandate for the next phase of development of the Community Safety Partnership Hub.

7.2 Further reports on progress will be brought back to the Safer & Stronger Board on a quarterly basis.

8. Resources

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

9. Prevention

The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources and direct investment towards prevention and early intervention.

10. Community Involvement/Engagement

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

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Appendix 1

Membership, Role and Remit of Community Safety and Public Protection Steering Group

Membership of the Group requires to be at Head of Service/Senior Officer level, to reflect the strategic role and remit, with a named service depute and following recent discussions currently includes representatives from:

- Community Resources (Chair)
- Children's Services
- Renfrewshire Health and Social Care Partnership
- National Health Service - GGC
- Adult Services
- Development and Housing Services
- Renfrewshire Leisure Ltd
- Chief Executive's Service, Community Planning
- Chief Internal Auditor, Renfrewshire Council
- Police Scotland
- Scottish Fire and Rescue
- Engage Renfrewshire

To work as directed by the Safer and Stronger Thematic Board, the Council and the Community Protection Chief Officers Group to:

1. Ensure plans, services and outcomes are in place to provide support to vulnerable people, keeping them free from abuse and neglect, respected and nurtured and valuing their human rights, equality and diversity;
2. Develop projects and programmes to target resources to prevent and address violence and criminal behaviour and to encourage pro-social behaviour and prevent patterns of antisocial behaviour and criminality from developing;
3. Develop projects and programmes to work proactively with partners to address risks and threats of exploitation – of vulnerable people, organisations, systems and services;
4. Work in partnership to build community capacity and confidence to deliver a safe, inclusive and nurturing environment and secure places for people to live including through the Building Safer Communities programme;
5. Develop and oversee strategies to inform, train and educate, providing awareness of positive choices that deliver positive outcomes;

6. Provide strategic oversight of enforcement and regulation activities to support and promote safe goods and services, communities, public and private spaces and working practices;
7. Deliver strategic oversight and planning for key legislative and environmental changes including development of the future model for community justice in Scotland and progressing the first local plan for community justice;
8. Deliver strategic oversight of the development and implementation of strategies to respond effectively as organisations and a partnership, to national strategies relating to combating terrorism and serious and organised crime;
9. Deliver strategic oversight to ensure partner organisations are effectively managing risk in relation to key threats and disruptive activities in our communities and organisations and that appropriate risks and mitigating actions are included on the corporate risk register;
10. Act as an effective interface between key services and partners to support and promote effective partnership working – facilitating joint working, establishing and maintaining appropriate agreements and protocols and addressing potential barriers to effective operation;
11. Support Development of the Community Safety Hub, ensuring effective links with the Police CONCERN hub and other relevant groups and delivery of the integrated Control Room and CCTV Project; and
12. Review, monitor and report on progress against relevant Community Plan outcomes and indicators.

The Steering Group also acts as a programme board for a number of key strategic projects, including:

- Phase 1 Delivery of the Integrated CCTV Control Room in the former District Court Building;
- Phase 2 Development of integrated services across the Community Safety Partnership;
- Building Safer Communities National Programme implementation; and
- Criminal Justice Authority integration into the Community Planning Partnership.



Scottish Local Authorities

CONTEST Prevent



Scottish Local Authorities

CONTEST Prevent Code of practice

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FOREWORD

Scotland, and the rest of the UK, faces threats from an increasingly complex range of violent extremist and terrorist ideologies, groups and individuals. The CONTEST Strategy has been developed to tackle such threats. Prevent is one of four strategies of the main CONTEST Strategy.

Focusing on stopping people becoming terrorists or supporting terrorism, Prevent encompasses a number of initiatives aimed at protecting and supporting individuals, particularly those who are vulnerable, from being drawn into terrorism. At its core is a safeguarding message, and with the focus on partnership working, it makes safety a shared endeavour.

For a number of years, it has been recognised that Local Authorities have an important role in implementing Prevent and ensuring that it is embedded fully in everyday activities. That role has now been placed on a statutory footing, with the 2015 Counter Terrorism and Security Act requiring Local Authorities to have due regard to the need to prevent people from being drawn into terrorism. This means we need to ensure that Local Authorities have the right corporate governance arrangements and procedures in place to both contribute to preventing vulnerable people from being drawn towards extremism and to respond quickly and effectively to support those who may be at greater risk of radicalisation. It is

equally important to do all we can to prevent the misuse of Local Authority facilities and protect our workforce.

Local Authority staff across a range of functions are in a key position to support vulnerable individuals and can bring their significant experience of working positively with public sector partners to address the emerging challenges posed by radicalisation.

It is important that everyone who works in a Local Authority is confident and knowledgeable in addressing situations that cause concern. This document complements the Statutory Prevent Guidance for Scotland, together with guidance for other sectors, and provides a consistent framework for Local Government involvement in the Prevent professional concerns process to work in partnership with other agencies when concerns arise.

Prevent is about everyone playing their part in keeping Scotland safe.

Graham Hope

Chief Executive of West Lothian Council
and SOLACE Lead on Counter Terrorism, including role
as SOLACE CONTEST Prevent Lead





1 PURPOSE

- 1.1 Section 26 of the Counter-Terrorism and Security Act 2015 (the Act) places a duty on certain bodies, listed in Schedule 6 to the Act, to have, in the exercise of their functions, “due regard to the need to prevent people from being drawn into terrorism”. Scottish Local Authorities (LAs) are listed under Schedule 6 of the Act. In addition, there is an additional duty placed on LAs as a result of the Act that requires them to chair and manage Prevent Professional Concerns Case Conferences (please see paragraphs 3.4 onwards).
- 1.2 Statutory guidance for specified Scottish authorities has been developed by the Scottish Government, in response to the Act, and can be found at: <https://www.gov.uk/government/publications/prevent-duty-guidance>
- 1.3 The Act states that the listed authorities subject to the provisions must have regard to this statutory guidance when carrying out the duty. The duty does not confer new functions on any specified authority. Rather, the term “due regard”, as used in the Act, means that listed authorities should actively consider and respond proportionately to the need to prevent people being drawn into terrorism, when they carry out their usual functions, and when they assess all relevant risks, threats and vulnerabilities in their area of operation.
- 1.4 This Code of Practice sits alongside the Guidance for specified Scottish authorities, and is intended to provide LAs with:
- Clear and concise information to enable them to better meet the Prevent duty placed upon them under s26 of the Act.
 - Information on the process and signs of radicalisation, and vulnerabilities in individuals that may make them more susceptible to radicalisation.
 - Detailed information on the Prevent strategy of the UK Government Counter Terrorism Strategy (CONTEST), and how Scottish LAs can better support delivery of the Prevent strategy.
- 1.5 In addition, the Code identifies the role and responsibilities of education authorities, integrated health and social care and children’s services functions, community planning partnerships, grant or contract funded third parties, and arms length companies or trusts.



2 INTRODUCTION

2.1 Scotland, and the rest of the UK, faces unprecedented levels of threat from an increasingly complex range of violent extremist and terrorist ideologies, groups and individuals. Many of these threats are international in scope. In the UK, the CONTEST strategy has been developed to tackle such threats. Prevent is one of four strategies included within the CONTEST Strategy, which are described below:

- **Protect:** to strengthen our protection against a terrorist attack;
- **Prevent:** to stop people becoming terrorists or supporting terrorism;
- **Prepare:** to mitigate the impact of a terrorist attack; and
- **Pursue:** to stop terrorist attacks.

2.2 The Prevent Strategy seeks to tackle all forms of terrorist and violent extremist ideology including, but not limited to, International Terrorism (IT – including but not limited to Al Qaeda, Al Shabaab, Boko Haram, ISIS and ISIL), Northern Irish Related Terrorism (NIRT) and Domestic Extremism (including Extreme Right and Left Wing, Anti-Semitism, and some other forms like extreme animal rights groups). What these ideologies have in common is a belief in the use of extreme violence and terror to achieve their aims, which are often political. At Appendix 1, summary information is provided that indicates the process of radicalisation and exploitation that may lead an individual to become involved in, or support, terrorism or terrorist activity. It is important to note that there are many training and briefing materials that the Scottish Government and Police Scotland can provide or deliver, in order to improve awareness and understanding of such matters (see further contact details at Section 10).

2.3 The Prevent strategy is in essence a safeguarding public protection process, like many others deployed in LAs e.g. Getting it Right for Every Child (GIRFEC), Multi Agency Tasking and Co-ordination (MATAC) or Multi Agency Risk Assessment Conference (MARAC). As with these arrangements, a key part of

Prevent strategy is to raise awareness within communities, and key public and third sector organisations, of the causal factors and signs of vulnerability to radicalisation and possible involvement in, or support for, terrorism. Once these are identified, the aim of the Prevent strategy is to intervene at the earliest possible stage, and proactively support individuals or groups to prevent them from becoming or supporting terrorists.

2.4 The Prevent Strategy focuses activity on three aims (known as the 3 'I's'), which are:

- **IDEOLOGIES** – Responding to the ideological challenge of terrorism and the threat we face from those who promote it.
- **INDIVIDUALS** – Preventing individuals from being drawn into terrorism, ensuring they are given appropriate advice and are supported.
- **INSTITUTIONS** – Working with institutions where there are risks from radicalisation.

2.5 The primary focus of the Prevent Strategy is on intervening before a person engages in criminal behaviour, that is why Prevent activity is often referred to as existing in 'pre criminal space'. Education, community engagement, effective health and social care, communication and effective partnership work are therefore all crucial in delivering the three aims of the Prevent Strategy.

2.6 Work can also be undertaken with individuals who are in, or leaving, the Criminal Justice System, and who may have been convicted of relevant terrorist offences. Prevent has a significant role to play in such cases as it will be imperative to ensure that such individuals do not get drawn back into criminality relating to terrorism or violent extremism. In such cases, the emphasis is on a multi agency partnership approach, with a wide variety of support measures being considered to assist the individual in moving away from violent extremism or terrorism influences. Close partnership working with policing, prison and probation agencies in such cases will be critical.



2.7 Delivery of the Prevent strategy is coordinated at a national level by the Scottish Government and Police Scotland working in conjunction with a number of national organisations, and local partners and communities.

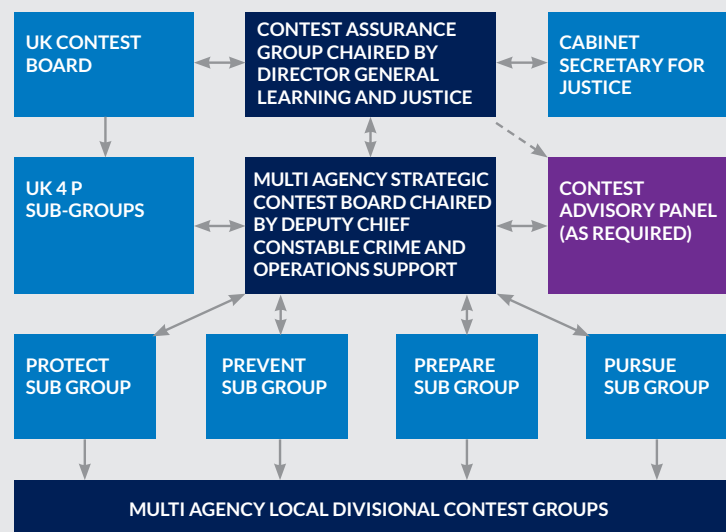
2.8 The Scottish Government established the Scottish Preventing Violent Extremist Unit (SPVEU), within the Equalities, Human Rights and Third Sector Division. SPVEU is staffed by Scottish Government and Police Scotland officers, and a number of secondees from LAs and other sectors. The SPVEU acts as a strategic link between the Scottish Government and Police Scotland and works in partnership with the Prevent Delivery Unit (PDU) and Police Scotland CONTEST Delivery Managers in supporting and guiding local Prevent activity. SPVEU also works with national and local organisations, and local communities, and funds a range of Prevent activities across Scotland.

- Scottish Prison Service - Care Inspectorate - Office for Security & Counter Terrorism (Home Office) - Police Scotland – Scottish Fire & Rescue Service.

2.11 At a local authority level there are a number of local multi agency 'Divisional CONTEST Groups', aligned to Police Scotland divisional boundaries that are the focus for local Prevent activities. These groups have developed Local CONTEST Implementation Plans, within which sit agreed local Prevent actions. LAs are critical to the success of such groups and many LAs across Scotland are already engaged in supporting, or chairing, such groups.

2.12 Police Scotland has established a PDU which is situated within the Safer Communities section of Specialist Crime Division. The PDU deploys dedicated Prevent Officers located throughout Scotland with geographical responsibility for local Prevent activity. These officers are tasked with working alongside local policing divisions

2.9 SPVEU also has responsibility for the Scottish Prevent Sub-Group, which is a national multi agency forum comprising of key national Prevent partners. This Sub Group has developed and agreed a Scottish CONTEST Prevent Implementation Plan, which describes all national multi agency Prevent activity. The Sub Group is responsible for monitoring and evaluating progress at both a national and local level, and reporting this to the National Multi-Agency Strategic CONTEST Board, which coordinates and monitors all four elements of CONTEST activity in Scotland.



2.10 Partners involved in the Scottish Prevent Sub-Group include:
 SOLACE - NHS Scotland - Higher Education - Further Education - Colleges Scotland - Armed Forces - Office of the Scottish Charity Regulator - Education Scotland - Social Work Scotland

and relevant partners to raise awareness and understanding of Prevent, together with supporting the multi-agency work undertaken to safeguard individuals where there are concerns about radicalisation and exploitation.



3 THE ROLE OF LOCAL AUTHORITIES

3.1 LAs have a key role in the delivery of the Prevent Strategy, which is aligned to a range of existing statutory duties covering child and adult protection and offender management. In addition, as a result of the Counter Terrorism and Security Act 2015, LAs now have a statutory duty to pay due regard to the Prevent Strategy, as described above.

3.2 This Code of Practice identifies a range of practical actions that will enable LAs to meet their statutory duties, and play their part in tackling violent extremism and terrorism. LAs are not acting alone in this work. As indicated above, Local Multi Agency CONTEST Groups cover the whole of Scotland and are valuable local sources of information, support and resources. It is also important to note that there are national resources, like the PDU and SPVEU, and the SOLACE CONTEST Prevent Lead, that can advise and assist LAs in this area of work.

Leadership and Single Points of Contact (SPOC)

3.3 It is recommended that the Chief Executive, the LA Senior Management Team, and the Political Leader of the Council, demonstrate leadership and commitment with regard to the CONTEST strategy, and CONTEST Prevent related activity. In order to ensure the LA manages and evaluates Prevent activity in a coordinated and effective way, it is recommended that the Chief Executive appoint a Single Point of Contact (SPOC) who is a Chief Official (or other relevant senior official deemed appropriate by the local authority). Additionally, the nominated SPOC could also identify a Deputy SPOC in case of leave or other absence from the authority. The role of the SPOC is critical in engaging with the local multi agency Divisional CONTEST Group, coordinating activity with other local partners and coordinating activity within the LA on Prevent. In addition, it is recommended that the LA SPOC also oversees the development and implementation of the Prevent Professional Concerns Case (PPC) Conferencing process, and agrees a suitable chair for Prevent Professional Concerns Case Conferences (see below). Finally, it is strongly recommended that the LA Senior

Management Team and LA SPOC (and if relevant Deputy SPOC) receive regular Emerging and Residual Threat Local Profiles (ERTLPs), from PDU or SPVEU colleagues (see Section 10 for contact details), that will provide an up to date picture of terrorist activities, threats, risks and vulnerabilities in their area of operation, and suggest possible courses of action in line with this Code of Practice. Whilst such information will be highly sensitive, it is essential that key senior staff across the LA and the LA SPOC (or deputy where relevant) receive such information, as they are responsible for developing and delivering the LA response.

Prevent Professional Concerns Case Conferences

3.4 Individuals who are at risk of becoming or supporting terrorists, and who are known to policing agencies, will be managed through a process known as Prevent Case Management. One option within Prevent Case Management is for the PDU to ask a LA to hold a multi-agency case conference to agree partnership actions to address assessed risks and vulnerabilities. In Scotland, this process is known as a Prevent Professional Concerns (PPC) Case Conference. Section 37(5) of the CT and Security Act 2015 requires a PPC Case Conference to be established and chaired by the responsible local authority (defined as a council constituted under section 2 of the Local Government (Scotland) Act 1994). PPC Case Conferences should be initiated by a LA SPOC, in consultation with relevant local and national police colleagues, based on an assessment of risks and vulnerabilities (known as a Violent Extremism Risk Assessment or VERA – see Appendix 1). A PPC Case Conference is not designed to replace any existing national statutory provisions or public protection arrangements in place for examining and tackling the risks associated with either a vulnerable adult or child. Therefore, the management of PPC Case Conferences should be seen as one option within these existing arrangements, designed to tackle the specific vulnerabilities and risks relating to terrorist or violent extremist radicalisation.



3.5 The success of PPC Case Conferences will depend on the extent and quality of partner and LA engagement. With regard to partner agency and LA functions, Schedule 6 of the Act requires participation in the PPC Case Conference by the following:

- NHS;
- Social Workers;
- Schools staff – including the GIRFEC named person in the case of children and young people;
- Youth Offending Services;
- Home Office Immigration (Immigration Enforcement, UK Visas & Immigration (UKVI) and Corporate Services);
- Border Force;
- Housing;
- Youth and community workers;
- Prisons;
- Higher Education;
- Further Education;
- Independent and Grant Aided Schools;
- Prisons; and
- Police.

3.6 Referrals into the LA for a PPC Case Conference may come from a variety of sources or through existing public (adult or child) protection arrangements. Such referrals are most likely to originate from police services. Referrals must come via the LA SPOC in the first instance, who will then call and agree a relevant chair for the PPC Case Conference. If the referral comes from the police, the PDU will provide an appropriate update in relation to the assessed vulnerability associated with the individual or individuals being referred (known as a Violent Extremism Risk Assessment or VERA – see Appendix 1), and an update on all Prevent related activity to date. If a referral comes from an agency or source that does not provide a VERA, then an assessment must be completed by an officer from the PDU or SPVEU prior to the PPC Case Conference being held.

3.7 There is no single way of identifying who is likely to be vulnerable to being drawn into terrorism or violent extremism. Factors that may have a bearing on someone becoming vulnerable may include: peer pressure, influence from other people or via the internet, bullying, a crime against them or their involvement in crime, anti social behaviour, family tensions, race or hate crime, lack of self esteem or identity, and personal or political grievances. LAs

should try to develop effective links between those coming into contact with such vulnerable individuals, for example, those working in the education sector, social services, health, children's and youth services, criminal justice and offender management services, and relevant community organisations. LAs should use their networks to highlight the importance of protecting those who are susceptible to being drawn into terrorism, and to raise awareness about Prevent and how PPC Case Conferences can offer support and solutions. PPC Case Conference members are not expected to become experts in countering radicalisation but they should have completed the free SPVEU training course on PPC Case Conferences, which can be delivered at the first meeting of the PPC Case Conference by SPVEU staff. Alternatively, generic introductory PPC training can also be offered by SPVEU to relevant professionals. This training could be preceded by attending a Workshop to Raise Awareness of Prevent (WRAP), which will also enable staff to be better equipped to recognise the signs of radicalisation and exploitation.

3.8 It is important to note that the participation of an individual / s of concern in activities that result from a PPC Case Conference remains voluntary, as identified in section 36(4)(b) of the Counter Terrorism and Security Act 2015. Consequently, consent is required to be given by the individual of concern (or their parent/guardian in the case of a child) in advance of activities or actions being delivered or implemented. All individuals of concern who receive support through any PPC Case Conference must be made aware that they are receiving this as part of a programme to protect people from being drawn into or supporting terrorism, what the aims of the process are, and what to expect. Where someone does not wish to engage in, or continue with, the PPC process, it may be appropriate to offer or provide alternative support through other mainstream services, such as housing, employability, social work or education.

There may also be other actions that policing agencies would wish to instigate that would not require the consent of the individual / s in question, or agreement at the multi agency PPC Case Conference by participating agencies.



3.9 Once a PPC Case Conference is held, partners have a range of intervention options open to them, aligned to the three areas of Prevent activity (see Appendix 2 for some potential options). Some of these options may well be tried and tested which public service interventions utilised when working with vulnerable individuals, others may be more specialist in nature.

3.10 Discussions held at the PPC Case Conference, the associated actions agreed by the multi-agency partners, and review dates for all activity, must be recorded and passed to the relevant local PDU contact. The PDU contact will be responsible for storing this documentation, not the LA or other partners involved in the PPC process. Closure of a PPC Case Conference will be the judgement call of the LA SPOC, in consultation with the people involved in the PPC Case Conference. The views of the senior representative from Police Scotland involved in this group will be particularly important with regard to the decision.

Information Sharing and Data Storage

3.11 Partnership working is critical to the effective delivery of the Prevent Strategy and it is only through the relevant, proportionate and secure sharing of information between agencies that vulnerable individuals will be identified, and properly supported.

3.12 It will therefore be necessary for a local Information Sharing Protocol (ISP) to be developed and agreed. Advice on these matters, and model agreements, can be sought from the PDU or SPVEU, which could allow for the meaningful, legal and appropriate sharing of information between the relevant partner agencies in line with Section 29 of the Data Protection Act 1998.

3.13 Police Scotland have a strong preference to only request information from, and share information with, organisations that have signed an ISP specific to the information in question (i.e. information related to counter terrorism and violent extremism). However, in certain emergency circumstances, information may well have to be shared out with an agreed ISP and this will be a judgement call for the senior Police Scotland Officer involved in the Local CONTEST Multi Agency Group, and the LA SPOC.

3.14 The Local CONTEST Multi Agency group, with the support of the senior Police Scotland Officer involved and the LA SPOC (or deputy or PPC Case

Conference Chair), should ensure that a local agreement is developed and signed by all relevant partner agencies, either involved in local Multi Agency Divisional CONTEST groups or PPC Case Conferences. The LA SPOC will include the LA Data Protection Manager, Chief Information Officer or other relevant senior officer in the development and agreement of the ISP. Once signed, the ISP will be stored by Police Scotland and a copy retained by the local CONTEST group and the PDU. With regard to PPC Case Conference data and information storage, this will be the responsibility of the PDU, however, partners should satisfy themselves that their own business requirements are catered for.

Cross Local Authority Working

3.15 Where there is cross LA working required on Prevent or PPC Case Conferences, LAs may decide to run meetings in conjunction with more than one other local authority. Section 41(3) of the CT and Security Act 2015 informs that two or more local authorities may have a Prevent meeting in place for a combined area.

3.16 Partner agencies and the PPC Case Conference Chair (the LA SPOC or deputy) must be satisfied that the combined meeting is fit for purpose, and that it will effectively manage the vulnerability and risks associated with Prevent cases. If a case involves two or more local authority areas, for instance the individual resides in one authority, but works or attends school in another, then both local authorities must attend the meeting. The lead authority is always the authority in which the individual resides.

Organisational Capability, Training and Raising Awareness

3.17 The statutory Prevent duty requires LAs to undertake training needs analysis with regard to delivery of the duty. Advice on these matters can be sought from the PDU or SPVEU. There is also a wide range of Prevent training and awareness raising products available in Scotland, information about which is available from SPVEU or Police Scotland PDU colleagues (see Section 10). It is important that the LA SPOC has a good understanding of the requirement to conduct a training needs analysis, the availability of Prevent training and awareness raising products, and the key role they have in coordinating, monitoring and evaluating the delivery of training and raising awareness modules to relevant LA staff.



- 3.18 As identified above, it is important to remember that free training is offered by SPVEU on the PPC Case Conference process, as this comprises a specific legal duty for LAs. It is recommended that all LA staff and partner agency staff that are likely to participate in PPC Case Conferences participate in this training.

Participation in Local Multi Agency Divisional CONTEST Groups

- 3.19 As identified above, local multi agency Divisional CONTEST Groups cover the whole of Scotland. In some areas such groups have established Prevent Sub Groups. Currently, each group is aligned to a local Police Scotland Division, and may cover one or more LA areas. The primary role of this local group is to develop a Local CONTEST Implementation Plan, within which will sit a range of Prevent strategy actions and projects, aligned to the three aims of the Prevent strategy (described at paragraph 2.4).
- 3.20 The LA will have much to contribute to the running of these groups, and in some cases will chair the group. LA SPOCs (or deputies where relevant) should sit on these groups and act as the conduit for information into the LA and from the LA into the group.

- 3.21 Activity delivered as a result of the delivery of local CONTEST Implementation Plans will be monitored, evaluated and recorded by the local multi agency Divisional CONTEST Group. This will take place every three months (although LAs will be expected to report every six months as a minimum). In addition, Police Scotland (PDU) and the Scottish Government (SPVEU) will request this information every three months in order to inform national monitoring, evaluation and reporting systems.

Public Venues and Premises

- 3.22 In complying with the Prevent duty it is recommended that LAs ensure that policies and practices relating to publicly owned and managed venues or premises (or the management of premises that are funded through LAs) do not provide a platform for terrorists and violent extremists, and that they are not used to disseminate terrorist or extremist information. This includes considering whether or not information and communication technology equipment is available to the general public for such purposes. If risks are identified, LAs should consider utilising filtering solutions that limit access to terrorist and extremist material.



4

EDUCATION AUTHORITIES AND
INTEGRATED CHILDREN'S SERVICES

- 4.1 Work with schools and young people is particularly important with regard to the Prevent Duty. It is therefore recommended that LA arrangements in relation to the Prevent Duty be applied to schools, and to other settings that involve work with young people, in a proportionate and sensitive manner
- 4.2 In addition to training and briefing for relevant staff working in such settings, it may also be appropriate to consider the need for briefing and raising awareness with volunteers and Parent Councils, and other third party organisations working in such settings. The recommendation is that you seek advice in the first instance from the Local Multi Agency Divisional CONTEST Group. If a solution cannot be provided by this group, advice and support can be sought from the SPVEU or the PDU (see Section 10 for contact details), as the tone and scale of such activities will require sensitive management.
- 4.3 It is noted that LAs would already have policies relating to the use of information and communications technology in schools, and that these policies would make explicit reference to the need to ensure safe and appropriate usage, covering what is and what is not permissible. It is recommended that such policies contain specific reference to the statutory Prevent Duty. Such references should be linked to related matters on safeguarding, child protection and restricting access to harmful and inappropriate internet content. Some educational institutions will already use filtering as a means of restricting access to harmful internet content. Consideration should therefore be given to the widespread use of filters as part of the need to prevent people from being drawn into terrorism.
- 4.4 Risks to young people from being drawn into terrorism or violent extremism are often multidimensional and can be sustained, or episodic. LAs would therefore be expected to demonstrate an awareness of the Prevent strategy in their work to implement the Getting it Right for Every Child (GIRFEC) approach. In this regard, the role of the 'named person' will be critical, specifically in progressing assessments and interventions as a result of PPC Case Conferences. It is strongly recommended that the 'named person' attends and participates in any PPC Case Conference that involve a child or young person.
- 4.5 Many elements of the Curriculum for Excellence, are also relevant to the Prevent Duty. For example, Curriculum for Excellence highlights the importance of global citizenship and engaging young people in a healthy, democratic society, all of which are relevant to stopping people becoming involved in, or supporting, terrorism.
- 4.6 It is also recommended that where LAs are engaged in developing integrated children's service plans and functions that the Prevent strategy, and the Prevent legal duty, is explicitly referenced, and that staff involved in the development and delivery of such plans and functions are linked into local multi agency Divisional CONTEST Groups.



5 INTEGRATED HEALTH AND SOCIAL CARE

- 5.1 As a result of the Public Bodies (Joint Working) (Scotland) Act 2014, LAs will have entered into joint arrangements, through an integrated joint board / authority or other arrangement, to deliver health and social care services. It is important to note that NHS Scotland has already published a Prevent Guidance Document, entitled 'Playing Our Part', for the benefit of NHS Boards, which will be a valuable resource to managers and operational staff of integrated health and social care functions.
- 5.2 The nominated LA SPOC (or deputy where appropriate) will have a critical role to play in ensuring the integrated board or authority is sighted on, and understands the impact of, the Prevent Duty and this Code of Practice. Specifically, the involvement of staff and managers from integrated authorities in training and awareness raising programmes and PPC Case Conferences will be a critical success factor.

6 COMMISSIONING AND PROCUREMENT

- 6.1 LAs are engaged in a wide variety of commissioning and other procurement activity, whether this is grants or contracts, or other funding routes. The requirement to have due regard to the Prevent Duty will be especially relevant in respect of funding third parties to deliver services to vulnerable individuals or at risk communities, or to manage public premises and venues.
- 6.2 All such funding will require some form of grant agreement or contract, and it is recommended that where such an agreement or contract is particularly relevant to risks and threats identified in the ERTLP, or to the Prevent Duty, that specific reference is made in such an agreement to the requirement to pay due regard to the Prevent Duty. Advice on such matters can be sought from the SOLACE prevent lead, PDU or SPVEU colleagues, or via the LA SPOC.

7 ARMS LENGTH ORGANISATIONS AND COMPANIES AND TRUSTS

- 7.1 LAs often establish arm length companies, organisations or trusts (often known as ALEOs) that deliver business on behalf of, or in partnership with, the LA. It is recommended that the LA SPOC (or deputy where appropriate) reviews current arrangements with ALEOs and assesses relevance to the Prevent Duty, and risks, threats and vulnerabilities identified in the ERTLP, to assess the extent of Prevent work that maybe required with an ALEO.



8 COMMUNITY PLANNING PARTNERSHIPS

- 8.1 LAs have a duty under the Local Government (Scotland) Act 2003, and more recently the Community Empowerment (Scotland) Act 2015, to deliver community planning. Commonly this involves the establishment, support and development of an Accountable Body (often a Board) to develop, approve and deliver a community plan (or Single Outcome Agreement or Local Outcome Improvement Plan).
- 8.2 Community Plans will often make reference to the need to deliver on outcomes and objectives related to community safety, child and adult protection and reducing reoffending, all of which are relevant to the Prevent Duty.
- 8.3 It is therefore recommended that community planning boards and community plans make a general reference to the need to pay due regard to the Prevent Duty, alongside other community safety, adult and child protection and reducing reoffending outcomes, objectives and actions. However, it will not be necessary to reference detailed Prevent objectives, actions or performance measures, as community plans already contain a wide array of social, economic and environmental data and this content would be more appropriately referenced in the Local CONTEST Implementation Plan.

9 MONITORING, EVALUATING AND REPORTING

- 9.1 Monitoring, evaluating and reporting on Prevent, and other CONTEST activity, should take place primarily as part of the local multi agency Divisional CONTEST Group, on a quarterly basis aligned to the Local CONTEST Implementation Plan, which will then feed into national CONTEST governance and reporting systems and structures. LAs, as indicated above, will be expected to report, as a minimum, every six months on such activities, although some may wish to report every quarter. The PDU and SPVEU will work with LAs to co-produce monitoring, evaluation and reporting arrangements which are proportionate and relevant, through LA SPOCs and local multi agency Divisional CONTEST Groups. This will include specific performance indicators relevant to the Prevent Duty and this Code of Practice.
- 9.2 It may also be appropriate to report to internal LA senior management teams on progress against the Local CONTEST Implementation Plan, the National Prevent Statutory Guidance, or this Code of Practice. It is recommended that where a LA intends to engage in public reporting on Prevent activities (or other CONTEST related activities), including LA committees, that advice is sought from the PDU and SPVEU on such matters (see Section 10 for contact details). This is in line with current practice with regard to serious and organised crime reporting arrangements.
- 9.3 In addition, it should be noted that the National Prevent Guidance indicates that audit activity may take place as part of existing multi agency arrangements, or in exceptional circumstances, through Scottish Ministerial intervention or inspection and audit frameworks e.g. audit of best value and community planning, where there is clear evidence of persistent non compliance with the Prevent Duty. However, it should also be noted that such audit activity would be very much 'an action of last resort' and that all reasonable attempts will be made to support and enable compliance with the Prevent Duty across all LAs.



10 FURTHER INFORMATION AND SUPPORT

10.1 Further information and support can be obtained from the following:

➤ **Scottish Preventing Violent Extremism Unit:**

Telephone 0131 244 0693

➤ **Prevent Delivery Unit East:**

Telephone 0131 311 3230

➤ **Prevent Delivery Unit West:**

Telephone 01236 818940

➤ **Prevent Delivery Unit North:**

Telephone 01382 596021

➤ **Email:** PreventDeliveryUnit@scotland.pnn.police.uk

➤ **SOLACE CONTEST Lead**

Graham Hope, Chief Executive, West Lothian Council

Email graham.hope@westlothian.gov.uk Telephone 01506 281697

Alternatively, to access relevant support and advice contact your local police on 101 (non-emergency). In cases of emergency, please dial 999.



Appendix 1

Understanding Radicalisation and Exploitation and the Violent Extremism Risk Assessment Framework

(Radicalisation and Exploitation content taken from the 'NHS Scotland – Playing Our Part – Prevent Guidance for NHS')

Introduction

There is no single profile of a person who is likely to become involved in terrorist related activity, or single indicator of when a person might move to support extremism.

An increasing body of information indicates that factors thought to relate to personal experiences of vulnerable individuals affect the way in which they relate to their personal environment, and may make them susceptible to exploitation by those seeking to radicalise, potentially leading to them supporting terrorist activities.

Vulnerable individuals who may be susceptible to radicalisation could be service users, patients, carers and / or staff. Recent case studies of incidents highlight that factors such as a negative change in a person's behaviour or circumstances may indicate increased vulnerability.

Radicalisation

Radicalisation is a process. It has no single route or pathway. It is generally more common for susceptible individuals to become involved in terrorist related activity through the influence of others. Vulnerable individuals may be exploited in many ways by radicalisers who target their vulnerability.

Radicalisers (see glossary of terms at Appendix 3) often use a persuasive rationale or narrative and are usually charismatic individuals who are able to attract people to their cause based on a particular interpretation or distortion of history, politics or religion.

Initial contact may be via:

- peers, siblings, other family members or acquaintances with the process of radicalisation often being a social one;
- a range of unsupervised environments, such as gyms or cafés;
- in private in individual's homes; and
- the Internet and Social Media.

Contact with radicalisers is also variable and may be direct (i.e. face-to-face), or indirect through the Internet, social networking or other forms of social media. More commonly it will be through a combination of the above.

Use of extremist rationale or 'narrative'

Radicalisers usually attract people to their cause through a persuasive rationale contained within a 'single narrative' (see glossary of terms – Appendix 3) that has the potential to influence views. Inspiring new recruits, embedding the beliefs of those with established extreme views and/or persuading others of the legitimacy of their cause is the primary objective of those who seek to radicalise vulnerable individuals.

Exploitation

The factors surrounding vulnerability are many and they are unique to each person. It is increasingly recognised that the personal experiences of vulnerable people affect the way in which they relate to their external environment.

Susceptibility to exploitation

In terms of personal vulnerability, various factors, expressed in the diagram over, may make individuals susceptible to exploitation. None of these are conclusive in themselves, or exclusive of each other. Therefore they should not be considered in isolation but in conjunction with the particular circumstances of the individual and any other signs of radicalisation.



Identity crisis

Young adults exploring issues of identity can feel distant from their parents/family, cultural and religious heritage and uncomfortable with their place in society around them. Radicalisers exploit this by providing a sense of purpose or feelings of belonging. Where this occurs, it can often manifest itself in a change in a person's behaviour, their circle of friends, the way they interact with others and the way they spend their time.

Personal crisis

This may for example, include significant tensions within the family that produce a sense of injustice within the vulnerable individual and alienation from the traditional certainties of family life.

Personal circumstances

The experience of migration, local tensions or events affecting families in countries of origin

may contribute to alienation from UK values and a decision to cause harm to symbols of the community or state.

Adults at risk

Adults who may be at risk, as defined by the Adult Support and Protection (Scotland) Act 2007 and who are:

- Unable to safeguard their own well-being, property, rights or other interests, and
- At risk of harm, and
- Affected by disability, mental disorder, illness or physical or mental infirmity, and / or are
- More vulnerable to being harmed than adults who are not so affected.

The diagram below indicates the main factors at play with regard to radicalisation and exploitation:

Vulnerability Factors

External

- Employment/ Lack of
- Foreign Policy
- Domestic Policy
- Group Identity
- Media
- Propaganda
- Internet/social media
- Extremist/ Terrorist ideology
- Availability of travel
- Peer Pressure

Internal

- Identity
- Social Exclusions
- Drug/Alcohol
- Distrust of Civil society
- Low Self-Esteem
- Religion - lack of theological resilience
- Mental Health issues
- Links to criminality
- Changed situation/ circumstances
- Bereavement
- Rejection

Terrorism

Terrorism is defined as: an act that endangers or causes serious violence to a person/people and/or damage to property; or seriously interferes with or disrupts an electronic system.

There are various forms of terrorist activity ranging from 'lone actors' to more organised groups, who may be involved in fundraising, recruiting, training, glorifying or attack planning. In addition to physical forms of attack, terrorists may also try to access information that may be of use to

them, for example by infiltrating an organisation or securing the assistance of an "insider".

There is no typical profile for a UK based terrorist. On going research is contributing to the body of knowledge about how and why individuals become involved with terrorist related activity. It highlights that the radicalisation process, or path to engagement with terrorist-related activity, is neither linear nor predictable, and that the length of time involved can differ greatly, ranging from a few weeks to a number of years.



The following factors have been found to contribute to vulnerable people joining certain groups that support terrorist-related activity:

- need to express or act on feelings of anger, grievance or injustice;
- desire for excitement, comradeship or adventure;
- fascination with violence, weapons and uniforms; and
- them-and-us thinking.

VIOLENT EXTREMISM RISK ASSESSMENT (VERA)

The VERA is a system to identify factors in an individual that may lead them to become more susceptible to supporting or becoming involved in terrorism, or to resist such influences. It is built around five dimensions:

- beliefs and attitudes
- context and intent
- history and capability
- commitment and motivation
- protective items

Some examples of indicators for each of the five dimensions are listed in the table below:

beliefs and attitudes	<ul style="list-style-type: none"> ➤ attachment to ideology ➤ dehumanisation of identified targets
context and intent	<ul style="list-style-type: none"> ➤ seeker or consumer of violent extremist material ➤ personal contact with violent extremists
history and capability	<ul style="list-style-type: none"> ➤ early exposure to pro violent extremist / militant ideology ➤ tactical, paramilitary or explosives training
commitment and motivation	<ul style="list-style-type: none"> ➤ glorification of violent action ➤ driven by moral superiority
protective items	<ul style="list-style-type: none"> ➤ involvement with criminal offence related programmes ➤ family support for non violence



Appendix 2

Identity crisis

Ideology	Individuals	Institutions
<ul style="list-style-type: none">➤ Empowering local voices that have skills and knowledge to challenge narratives, including training for community members, on challenging arguments.➤ Collaborative working with statutory partners to intervene to disrupt ideologues and delivery of their messages.➤ Referral to alternative sources and influences e.g. appropriate theological texts or websites.	<ul style="list-style-type: none">➤ Use of generic personal support interventions through multi-agency partners to improve quality of life and personal environment.➤ Identify potential holistic family interventions.➤ Consider whether interventions with some of the participants exist in the context of gangs or other organised crime reduction initiatives.➤ Examination of individual lifestyles to determine 'Achilles heel' i.e. strong opportunities for influence and change.➤ Consider group engagement opportunities to support and safeguard vulnerable individuals.➤ Consideration should be given to the use of PDU Officers where appropriate.	<ul style="list-style-type: none">➤ Generic messaging into communities / institutions on specific issues, e.g. counter terrorism narratives, facilitation, travel to train, and fund raising➤ Deliver overt specific messaging into specific venues / institutions attended by individuals➤ Consider engagement with key personnel at venues / institutions with a view to supporting vulnerable individuals➤ Maintain relationship with venues for wider Prevent opportunities for the future.



Ideologies - Case Study Example 1

Situation:

An extremist group has set up their version of a Da'wah (the proselytising or preaching of Islam) stall in the shopping centre. The Police and LA have received reports that the group are handing out leaflets referring to private prayer meetings and are confrontational with members of the public and other Muslim groups engaged in their own Da'wah activity. The Da'wah stall is being set up every Saturday morning. There are concerns around the group's role in radicalising vulnerable individuals and contributing to wider community tensions. The leader of the Da'wah is a very charismatic individual who is known to have expressed private, but not public, support for ISIS/ISIL activity abroad.

Response:

The initial Prevent LA response to this situation would be to discuss this at the local multi agency Divisional CONTEST Group, and to devise a set of objectives to address these issues. The objectives would in turn feed a number of actions such as;

- Collaboration with the Police in order to explore any local civic governance licensing or LA byelaws that could be used to restrict the Da'wah activity.

- In addition to any general Prevent messaging that is being promulgated in the area, if a specific area requires additional emphasis, LA Officers are well placed to utilise the wider community safety and community learning and development resources, as well as Police responses.
- Utilising wider police engagement with local mosques and influential Muslim figures to build community resilience to any extremist narratives espoused by the group.
- Identification of peripheral members of the group who may be suitable for PPC Case Conference referral if they are assessed as vulnerable to being drawn into terrorism through their engagement with the group.

NB. These responses can consist of pre-planned elements as well as immediate actions undertaken on discovery of such Da'wah activity through routine operations. The initial actions will be dependent upon a wider understanding across the LA of the issues and impact that this extremist activity can have upon communities.



Ideologies - Case Study Example 2

Situation:

A Muslim family has reported that their eldest son has gone missing, who is 21 years old. He is a university science graduate, and has a job at a well paid local chemical factory. However, he has recently resigned from his job, and started attending a youth group at the local Mosque, and after further investigation by the Police and the parents, it transpires that he has travelled to Syria to engage in fighting alongside the ISIS/ISIL terrorist group. The Police have undertaken a number of lines of further enquiry as part of a CT investigation and deployed a Family Liaison Officer (FLO) to facilitate communication between the Senior Investigating Officer (SIO) and the family. Police Scotland have also referred the younger brother in the family to the LA PPC Case Conference process as he is exhibiting similar desires to travel to Syria when he is older, and find out more about terrorist ideologies and groups in Syria. The younger boy is 13 years old and attends a local secondary school. He has a record of good behaviour at the school and good attainment, but recently has become aggressive and isolated from his peer group.

Response:

The LA response to this situation would be to establish a PPC Case Conference, chaired by the LA SPOC, for the younger brother. The PPC Case Conference would devise a set of objectives to address these issues. The objectives would in turn feed a number of actions such as;

- Work with the young brother's school and teaching staff to make them aware of the situation through GIRFEC arrangements, to offer more support for the brother.
- Offer training to school teaching and guidance staff.
- Approach the parents to agree a course of action within the home.
- Assess whether or not generic or specialised youth services would be available to the younger brother.
- Source a credible ideological scholar who could work with the family and the younger brother.
- Work with the young brother directly to alert him to the risks of travel to Syria and the reality of life in ISIS.
- Where necessary, appropriate partner agencies will be utilised to provide Prevent interventions.



Ideologies - Case Study Example 3

Situation:

A community centre manager has reported a new youth group of 10 under 18 year olds meeting in the building. They are from a local estate with known links to football casual groups. He has reported suspicions that they are raising funds for some groups in Northern Ireland, although the precise nature of the groups is unknown. On reviewing their internet use in the building, he has noticed that they are accessing inappropriate websites. When he has enquired about the above, they have displayed very defensive and aggressive behaviours. The manager knows the parents, he has approached some of them about these matters, but they have shown no interest in asking further questions of their children. The last time they had a meeting, one individual member of the group appeared in paramilitary uniform, and others brought flags. Three of the young people were previously known to the LA as a result of child protection processes.

Response:

The LA Prevent response to this situation would be to refer this to the Local Multi Agency Divisional CONTEST Group to devise a set of objectives to address these issues. The objectives would in turn feed a number of actions such as;

- Report this matter to the PDU (see section 10) as soon as possible.
- Explore with the centre manager the precise nature and numbers of the group, and any information about parents or wider peer group.
- Explore the possibility of approaching the parents, members of the group and wider peer group to gather more information.
- Identify opportunities to intervene with group members to offer alternative or diversionary youth activities, either one to one or group interventions.
- Explore opportunities to make the group aware of restrictions of such activities in the community centre and inform the community centre management committee of any breaches. It would be important though to consider carefully applying these as it would not be desirable to lose contact with the group and for them to continue but by meeting elsewhere.
- Contribute to VERA assessments on some of the young people known to the LA utilising knowledge from officers involved in the child protection arrangements.



Appendix 3

GLOSSARY OF TERMS

Term / Abbreviation	Explanation
PDU	Police Scotland Prevent Delivery Unit – the national coordinating unit for all Police Scotland Prevent activity
SPVEU	Scottish Preventing Violent Extremism Unit – the national coordinating unit for Scottish Government for all Prevent activity
ERTLP	Emerging Risks and Threats Local Profile – document developed by policing agencies in Scotland that describes key terrorist risks and threats in local areas, shared with Chief Executives of local authorities
SPOC	Single Point of Contact – the person tasked with acting as the primary reference point for all information and activity on Prevent in an organisation
LA	Local authority
PPC Case Conferences	Prevent Professional Concerns Case Conferences – a multi agency case conferencing arrangement that assesses vulnerability in individuals who may be involved or supporting terrorism, and then seeks to agree interventions options and other actions to Prevent that individual becoming further engaged in terrorism.
WRAP	Workshop to Raise Awareness of Prevent – commonly regarded as the best training and awareness raising package for staff to enable a better understanding of the Prevent strategy, radicalisation, exploitation and terrorism
ISP	Information Sharing Protocol – a document which clearly states the terms and conditions and legislative parameters by which information will be shared with partners
Radicaliser	An individual, often charismatic, who tries to recruit people to an extremist or terrorist cause. A radicaliser will often use a single narrative as a technique to recruit people to such a cause
Single Narrative	A single and often simplistic, but compelling, version of history or events that encourages sympathy or engagement with a terrorist or extremist cause
CT	Counter Terrorism



Scottish Local Authorities

CONTEST Prevent

Code of practice



Scottish Local Authorities

CONTEST Prevent

Code of practice



To: A Safer and Stronger Renfrewshire Thematic Board

On: 23 March 2016

Report by:

Peter MacLeod, Director of Children's Services

Developing a National Missing Persons Strategy: Provision of Return Interviews

1. Summary

- 1.1 The National Missing Persons Steering Group is currently developing good practice guidance which will support the provision of return interviews across Scotland. Each Community Planning Partnership (CPP) has been asked to co-ordinate a survey response to gather information about current practice. Renfrewshire CPP's response is detailed in Appendix 1.

2. Recommendations

It is recommended that the Safer & Stronger Thematic Board notes the Community Planning Partnership response to the Provision of Return Interviews survey

3. Background

- 3.1 The National Missing Persons Steering Group has been established to support the development of a national Strategy to address the issue of missing people by providing advice and expert knowledge to the Scottish Government. Members are drawn from local authorities (including Renfrewshire Council), third sector organisations, NHS, CoSLA, Police Scotland and Scottish Government.
- 3.2 On 2 February 2016, the Steering Group wrote to all Community Planning Partnerships to advise that they are currently developing good practice guidance which will support the provision of return interviews across Scotland and are gathering information from CPP's about current practice.
- 3.3 As a range of agencies and professionals may be involved in return interviews the Steering Group requested that CPP's co-ordinate a response to the survey by 14 March 2016. Following this, the members of the Child and Adult Protections Committees were consulted on the survey and the response is detailed in Appendix 1.

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Provision of Return Interviews – Survey of Community Planning Partnerships

1. In your local authority area, are return interviews routinely provided or offered for:

- **children and young people** who have been missing?
- **adults** who have been missing?

Both children and adults are interviewed on return by Police Scotland. Additionally, for children and young people, Renfrewshire Council and Police Scotland have jointly commissioned Barnardo's Scotland to undertake return interviews for children and young people who go missing as part of the Safer Choices Missing Service.

2. What are the differences, if any, in terms of the process you use for adults versus children and young people?

In respect of police interviews, other than adapting the style of the police officers approach, the basic format is the same for both.

For children and young people, we have commissioned a specialist service where the approach is about engaging with the young person in order to establish a relationship and from there determine the best approach to discussing the missing episode. This service has been commissioned partly in recognition of the fact that frontline police officers would not have the time and depending on their experience may not have the necessary skills/training to undertake this process.

This service is specific to children and young people as we recognise that this is not necessarily an approach that would be beneficial for all missing person cases. Other situations, such as adults with dementia for example, may require a different process.

3. Who presently carries out return interviews? (For example a third-sector organisation, police officer, social worker, housing officer, health professional.)

For all adults and children who go missing the initial return interview is carried out by front line uniformed police officers. This includes a "safe and well" check. It is best practice if possible that the enquiry officers do this interview as they have a working knowledge of the enquiry and they know the avenues to explore for example if a name or address has come to light and needs to be expanded upon as part of the interviewing plan. These officers are also able to explain the collective actions taken to locate the missing person. However, there remains some concern for officers in that often due to circumstances, the return interview provides little meaningful intelligence or actionable information which could assist them in their duties.

As identified above, Renfrewshire Council and Police Scotland have jointly commissioned Barnardo's Scotland to undertake return interviews for children and young people who go missing as part of the Safer Choices Missing Service. We firmly view return interviews as a process rather a single interview. In addition to Safer Choices staff, our staff in children's houses and our locality teams will also where appropriate/ necessary participate in a return interview process with children and young people. Our local police officers also undertake

safe and well checks as identified above which contributes to the process. Depending on relationships, education pastoral care type staff (ie guidance teachers) may also participate in the process

4. Are any other people involved in discussions with the individual on their return?

Where an individual has a carer and it is in the person's interests and may be beneficial to the process then a carer may also be involved such as the individual's keyworker in a children's house or adult care home. For those individuals in receipt of statutory social work service then it is possible that their social worker could become involved. In respect of young people in education, as identified above, their pastoral care or guidance teacher could be involved. In each case it will be dependent on the individual's circumstances and their relationships with those professionals.

5. Is there any guidance available for people carrying out interviews? If 'yes' it would be helpful if you could share the guidance.

Section 19 and 20 of the Police Scotland Standing Operating Procedure Guide (SOP) covering Missing Person Investigations, gives guidance on the "Safe and Well" checks and management of return interview.

Safer Choices is a specific service and as such has it's own guidance. We have had for some time guidance regarding the response to children missing from local authority care however in practice this has extended to include children in the community. The guidance requires to be updated and we are awaiting feedback from the police led national pilot in order to do this.

Due to the known correlations between young people who go missing and the risk of child sexual exploitation (CSE), awareness raising information and guidance has been given to staff across the partnership area.

6. Is any training provided to those involved in return interviews? If 'yes', we would be grateful if you could provide information about the content and delivery of the training.

As stated above, Safer Choices is a specific service and as such has it's own training.

Since 2012, Renfrewshire has had in place a comprehensive training programme regarding CSE which explores missing episodes and staff engagement with young people. Bespoke training has also been provided to relevant social work staff by Police Scotland and Barnardo's Scotland.

In addition to their specific guidance, Police Scotland staff also receive on the job training supported by peers.

Renfrewshire has been keen to ensure that awareness is raised across the partnership regarding the concerns associated with people who go missing. To support this, a missing person strategy consultation event was held in Renfrewshire on 23rd November 2016 which was attended by representatives from across the partnership including elected members.

In addition to providing direct support to children/ young people and their families, the Safer Choices Service provides a consultation service to staff and regularly visit our children's

houses to provide support and guidance to staff and be visible to young people should they wish to speak to a worker.

7. How is the information obtained during the interview shared with other agencies? (eg police if indication of criminality, or with support services, social worker etc)

Sharing of information is in line with data protection requirements.

Police concern reports regarding children and young people who go missing is shared by the police with children's services social work and Barnardo's Scotland. Barnardo's report back to the police and social work following their engagement with the young person and where appropriate their family.

Renfrewshire has an established Vulnerable Young Persons' Operational Group. Multi agency in nature and chaired by the police, this groups comes together to share information and consider plans and tactical action for those young people whom we are most concerned about in relation to missing episodes and/or the risk of CSE. Any service can refer to the group. This facility is an enhancement to the usual child protection and care planning processes.

Where the police have identified a possible adult protection concern or a wellbeing concern has been identified and the adult has given permission, police concern reports regarding adults who go missing are shared with the adult social work service.

8. What are the enablers or barriers, if any, to information sharing?

In general, working with a number of services together means that data processing arrangements can take time to establish.

However, in Renfrewshire there are robust structures in place to support good information sharing.

Police Scotland have morning review meetings covering missing people over the previous 24 hours. At a local management level this creates the opportunity to assess the immediate risk and intelligence in quick time at the earlier operational stage whilst also undertaking a slower form based review in respect of cross checks and sharing of information through the correct channels to the correct agencies.

In respect of children and young people, as previously mentioned there is a Vulnerable Young Persons Operational Group specifically to address concerns regarding missing episodes and the potential risks of CSE. This is overseen by a strategic group which ensures that any issues regarding information sharing are addressed timeously.

Information sharing can become more difficult in relation to independent care providers in the local area where Renfrewshire is not responsible for the young people in placement.

Renfrewshire also has in place effective early sharing arrangements through multi agency daily tasking meetings. Involving community safety, police and other appropriate services this can assist in sharing information and identifying risks in the community.

9. Do the return interviews identify what support is needed? If so, how is this taken forward (for example through referrals to local services, providing contact details for national organisations)?

At the initial point of contact, the police officer will undertake an assessment of risk and will complete a concern report to this effect. This is reviewed by the public protection hub managers who will then ensure all necessary information has been provided and determine which agencies this information requires to be shared with/ referred on to and whether there may be a need for adult or child protection procedures. The police will also consider in respect of children or young people whether there may be a need for compulsory measures of care and will refer the matter to the Scottish Children's Reporters Administration.

In respect of adults who go missing, where there are no protection concerns identified, the police may still refer on to others services with the agreement of the adult.

In respect of children and young people, as noted previously the police will also make a referral to the Safer Choices Missing Service. Where initial information and engagement indicates a concern, Safer Choices staff undertake a specific risk assessment which feeds into the holistic social work assessment in determining what support is required. Depending on assessment, in addition to any other identified services, the Safer Choices Service may continue to provide one to one support to the child/ young person and their family.

The work of the Safer Choices Service feeds into the wider integrated assessment, looked after children and child protection assessment and planning processes. Any agency can refer to the service.

10. Please provide any other comments you wish to make.

Partners indicated they had protocols in relation to missing persons.



To: Safer and Stronger Renfrewshire Thematic Board

On: 23 March 2016

Report by:

Shona MacDougall, Director of Community Resources,

Renfrewshire Council

Safe Kids VIP Event 2016

1. Summary

This report provides an update for the Safer & Stronger Renfrewshire Thematic Board on Safe Kids 2016. The Safe Kids event is a unique learning programme, coordinated by Community Resources, which has been running in Renfrewshire for over 10 years.

2. Recommendations

2.1 It is recommended that the Board notes the content of this report.

3. Background

3.1 Safe Kids is an annual programme coordinated by Community Resources, delivering educational messages relating to a range of safety issues to every Primary 6 pupil in Renfrewshire. Messages are delivered by Community Safety partners via short ten minute workshops at the Paisley 2021 stadium (formerly the St Mirren Stadium).

4. Programme for 2016

4.1 This year, Safe Kids was delivered from 7 – 11 March and 14 – 17 March 2016, with workshop sessions being run twice per day, from 09:30 – 11:30 and 12:30 to 14:30. Pupils were bussed to the Paisley 2021 stadium from their respective schools.



The following workshops were delivered by Community Safety partners at the stadium:

Workshop Topic	Community Safety Partner
Antisocial behaviour	Youth Team, Renfrewshire Community Safety Partnership
Environmental issues – dog fouling and littering	Wardens, Renfrewshire Community Safety Partnership
Drug & alcohol awareness	RADAR (Renfrewshire Adolescent Drugs & Alcohol Resource)
Internet Safety	Police Scotland
Home Fire Safety	Scottish Fire & Rescue Service
Street Stuff	St Mirren FC
CCTV	St Mirren FC
First Aid	Scottish Fire & Rescue Service

- 4.2 The workshops were designed to be short and interactive to enable partners to get vital messages across in subject areas that can be difficult to discuss. The aim is to reduce the number of accidents in young people, promote positive behaviour and eliminate risks.

- 4.3 Comments from participants include:

“Really interesting”

“Safe Kids was good fun. We learned a lot”

“Can we come again next year?”

5. Safe Kids VIP Day

- 5.1 The Safe Kids VIP day took place on Thursday 10 March 2016 at the Paisley 2021 Stadium. VIPs received a workshop tour and the winners of this year’s Safe Kids competition were invited to receive their awards from the Provost. All Primary 6 pupils were invited to participate in a poster competition, with one winner from each Local Area Committee area being selected by the Provost.



5.2 The competition winners were:

- **Houston, Crosslee, Linwood, Riverside and Erskine:** Stuart Chalk, Houston Primary;
- **Renfrew & Gallowhill:** Daisy McCaffrey, Arkleston Primary;
- **Paisley South:** Clara Cowan, Lochfield Primary;
- **Paisley North:** Mark James Quinn, St James's Primary ;
- **Johnstone & Villages:** Stuart Wilson, Lochwinnoch Primary.

5.3 The VIP event at Paisley 2021 Stadium on Thursday 10th March 2016 went well with a follow up press release in the Paisley Express on Saturday including pictures of the poster winners and pre-match interview pictures with Manager and players visiting workshops. This year's VIP day was a lot slicker and better co-ordinated than previous years. Workshops were good, however require updating for next year to capture wider public protection messages around Civil Contingencies, I Am Me etc. Communications could also have been coordinated better across the partners involved.

5.4 All children attending the event were given the opportunity for free parent and child tickets for the St Mirren v Queen of the South game on Saturday. Around 700 tickets were redeemed which contributed to high attendance recorded for the game with a fun filled family feel around the stadium.

5.5 A follow up article on the success of the overall attendance and activities at the game on Saturday now published on the club website.

5.6 The Youth Buses were present at the stadium in the lead up to the game with pictures being taken with young people and staff including Tony Fitzpatrick holding the 2021 ball and Safe Kids boards.

5.7 Street Stuff Dance also led the players onto the pitch as well as performing at half time which was well received by the crowd.

6. **Resources**

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.



7. **Prevention**

The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources and direct investment towards prevention and early intervention.

8. **Community Involvement/Engagement**

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

Author: For more information about the report, please contact Oliver Reid, Head of Public Protection, Renfrewshire Council on 0141 618 7352, oliver.reid@renfrewshire.gcsx.gov.uk



To: Safer and Stronger Renfrewshire Thematic Board
On: 23 March 2016

Report by:
Inspector Stuart Thomson, Police Scotland

Choices for Life, Paisley Event, 2016

1. Summary

- 1.1 This report provides an update for the Renfrewshire Safer & Stronger Thematic Board on the Choices for Life, Paisley Event, 2016. Choices for Life is an innovative diversionary and educational initiative aimed at raising awareness amongst young people, aged 11-18, about the dangers of substance use and misuse in relation to smoking, alcohol and drugs. It also offers online safety and advice on how to deal with negative peer pressure.
- 1.2 The Choices for Life brand and associated products have been designed in conjunction with young people throughout Scotland as well as partners in Young Scot, as well as Health and Education. The program is supported by Police Scotland, with Force engagement facilitated by the Specialist Crime Division, Safer Communities.
- 1.3 The interactive website, www.choicesforlifeonline.org, is one of the main strands of the initiative and gives access to a host of useful and factual information through dramas, facts and competitions. The information is not only aimed at young people but is a useful resource for parents, carers, teachers and youth workers.

2. Recommendations

- 2.1 It is recommended that the Board notes the content of this report.



3. Background

- 3.1 Since its inception, Choices for Life has become increasingly community focused. Police Scotland, along with Community Planning partners, has hosted a number of community based Choices for Life events in communities throughout Scotland.

4. Programme for 2016

- 4.1 This year, the Choices for Life, Paisley Event will take place on Wednesday 23 March, 2016 at St. Mirren Football Club's 2021 stadium. It will be attended by 200 second year pupils from the four Paisley secondary schools; Glenniffer High School, Paisley Grammar School, St Andrew's Academy and Castlehead High School.
- 4.2 The day will be split into two identical sessions: 100 pupils in the morning and 100 in the afternoon. There will also be participation by a small number of pupils from Kibble School and Mirren Park School.
- 4.3 For this year's event there will be a focus on new psychoactive substances (NPS). The event will have inputs from Police Scotland, Fire and Rescue, Renfrewshire Council ASSIST, NHS, RADAR and St Andrews Ambulance.
- 4.4 The event is led and run by Police Scotland with funding comes from the national "Choices for Life" programme.

5. Resources

- 5.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

6. Prevention

- 6.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources and direct investment towards prevention and early intervention.



7. Community Involvement/Engagement

- 7.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

Author: For more information about the report, please contact Inspector Stuart Thomson, Community Policing Paisley, Police Scotland on 0141 532 5951, Stuart.Thomson2@scotland.pnn.police.uk

To: Safer and Stronger Renfrewshire Thematic Board

On: 23 March 2016

Report by:
Shona MacDougall, Director of Community Resources, Renfrewshire Council

Community Safety Update

1. Summary

1.1 This report provides an update for the Safer & Stronger Renfrewshire Thematic Board on recent activities carried out by Renfrewshire Community Safety Partnership, including information on:

- environmental enforcement and improvement activities;
- protecting vulnerable residents;
- building safer communities;
- diversionary activities; and
- the development of the integrated control room and CCTV.

2. Recommendations

2.1 That the Safer & Stronger Renfrewshire Thematic Board notes the content of this progress update report.

3. Environmental Improvements

Stalled Spaces

3.1 Renfrewshire Council has now distributed £20,000 of funding through a grant funding scheme run as part of Stalled Spaces, Scotland, a programme to revitalise town centres and empower communities. This scheme is supported by Architecture and Design Scotland (A&DS) who contributed funding of £10,000 to the scheme. In total, nine projects have been successful in their bid for Stalled Spaces funding with all of the

£20,000 having been allocated. The nine projects funded, are working within town centres across Renfrewshire and include:

- Reaching Older Adults in Renfrewshire (Paisley, West End);
- Paisley West & Central Community Council (Paisley, West End);
- Loud n Proud (Paisley, Town Centre);
- Environmental Training Team (Paisley, Town Centre);
- I Am Me (Johnstone);
- Renfrew Development Trust (Renfrew);
- Kilbarchan Community Council (Kilbarchan);
- Erskine Music & Media (Erskine); and
- STAR Project (Paisley, Love Street).

3.2 Architecture and Design Scotland has indicated that additional funding might be available for further Stalled Space projects and this will be secured, if possible. In the meantime each of the funded projects will report back to the Greener Thematic Board with information on the projects progress and the community use made of the Stalled Spaces.

4. Protecting the Vulnerable

Training & Employability

4.1 Renfrewshire's Tackling Poverty programme has funded a project to deliver employability traineeships for unemployed residents living in identified poverty areas of Renfrewshire. In December 2015, 14 individuals commenced an eight week training programme which covered: fitness testing; First Aid; Health & Safety; Manual Handling; Civil Contingency awareness; conflict management; a Fire Reach course and work shadowing experience across the Renfrewshire Community Safety Partnership.

4.2 From the 14 people who participated in the 8 week training course:

- 6 secured traineeships as Special Wardens;
- 4 became Street Stuff coaches;
- 1 person moved on to a college Police diploma; and
- 1 person is now a sessional member of staff with Street Stuff.

- 4.3 The work experience gained through the traineeships and the 8 week training course will enhance the employment opportunities for all participants. As part of the project Tackling Poverty funding will also be used to recruit Special Police Constables. If successful Special Constables will be trained to Police Constable level which will provide them with an opportunity to apply for a permanent position as a Police Constable through the Police Scotland recruiting process.

I am Me/Keep Safe

- 4.4 The I Am Me project is currently working on a primary school resource covering disability, bullying and exclusion. This material will contain a short film called 'Judged' which focuses on dyslexia with Sanjeev Kohli ('Still Game') playing the role of the head teacher.
- 4.5 The Keep Safe project has received support from the Lord Advocate Frank Mulholland QC who has pledged to support the initiative by making all Procurator Fiscal offices in Scotland Keep Safe places in 2016. This will assist in providing additional access to safe premises for vulnerable people in the community. Three new businesses in Renfrewshire have signed up to the Keep Safe programme. These are: The Old Swan Inn, Paisley; Bar Varia, Braehead; and Royal Bank of Scotland, Moncrieff Street, Paisley.

Managing Street Fundraising in Paisley Town Centre

- 4.6 In supporting Paisley First's bid for Purple Flag status, Renfrewshire Community Safety Partnership has been working in partnership with Paisley First and the Public Fundraising Regulatory Association (PFRA) on a Site Management Agreement to control fundraising and business selling in Paisley Town Centre. The Site Management Agreement will:
- Delineate the location in which fundraisers may work;
 - Specify how many fundraisers may attend;
 - Specify which days of the week fundraisers may attend (i.e. allowing only one fundraiser to attend at any one time possibly three or four times a week); and
 - Include various other criteria and stipulations, such as whether a non-fundraising team leader is allowed to be present.
- 4.7 The Public Fundraising Regulatory Association would be responsible for the administration of the Site Management Agreement once it is in place including resolving any breach within an hour and administering financial penalties for more serious breaches or an accumulation of minor breaches. Work is progressing towards an implementation date of June 2016.

5. Building Safer Communities

Youth Disorder Initiative

- 5.1 Following evidence received at daily tasking, a multi agency initiative was set up, in January 2016, to tackle youth disorder in Paisley Town Centre. The Youth Disorder Initiative was delivered by Police Scotland and supported by the Renfrewshire Wardens Service and Youth Teams. Achievements thus far include:
- a male being apprehended for being in possession of drugs;
 - 17 young people were identified and subsequently visited at home, in the presence of their parents, by Youth Officers; and
 - Intelligence from Warden CCTV bodycam in the High Street captured youths asking adults to buy cigarettes for him.
- 5.2 Street Stuff has also delivered diversionary activities within Paisley town centre to assist the Initiative. Following this success, a similar approach has been established in Linwood and Erskine.

Best Bar None

- 5.3 Best Bar None is an accreditation scheme which aims to raise safety standards and recognise best practice in the licensed trade. Six of the eight nominees from this year's Renfrewshire Awards scheme have been nominated for the Best Bar None Scotland Awards 2015-16. The number of nominees from Renfrewshire is on a par with that received by several of the cities in Scotland, and reflects the high standards now being achieved by the licensed trade in Renfrewshire.
- 5.4 Winners will find out whether they have been successful at the Awards Ceremony at Grand Central Hotel, Glasgow on Thursday 24 March 2016. Our shortlisted venues are:
- Bishopton Inn Hotel - Best Bar;
 - Bar Varia - Best Independent Bar;
 - Lord of the Isles - Best Pub;
 - Fantoosh - Best Nightclub;
 - Bar Varia - Best Use of Innovation; and
 - Hamishes' Hoose - Heart of the Community

6. Diversionary Activities

Street Stuff

- 6.1 The Street Stuff programme continues to be delivered throughout Renfrewshire. To date a record 30,000 plus attendances have been reported for the core programme in 2015/16. Funding received from Renfrewshire's Tackling Poverty Programme has contributed to this success and has allowed Street Stuff to extend its programme to include after-school sessions in the Shortroods and Gallowhill areas during the period January-March 2016. There has been an average of 100 young people per week participating in these activities. As part of the extended programme of activities, all young people who have attended the programmes have received a hot meal. Similar extended sessions are now being rolled out in other communities across Renfrewshire.
- 6.2 Street Stuff has also benefited from Tackling Poverty funding through the purchase of an additional two new Youth Buses. The buses are kitted out with the latest gaming equipment similar to that found in 'the box' project. The Buses provide more flexibility in terms of their ability to reach a wider geographical area within Renfrewshire. Work is underway to identify new locations for the Youth Buses including those areas which have previously not had a Street Stuff presence.
- 6.3 Street Stuff is working with Engage Renfrewshire to formally recognise through the Saltire award, those young people who regularly undertake volunteering activities. 15 young people have signed up with 3 having already undertaken over 200 hours of volunteering.
- 6.4 The Street Stuff programme continues to work in partnership with the University of the West of Scotland. There are currently 8 Social Work students on observation placements at Street Stuff. This includes 4 first year students researching poverty and the role Street Stuff plays in identifying the needs of young people. A further 4 second year students are carrying out research on partnership working and are using the Renfrewshire Community Safety Partnership model to demonstrate the support young people receive through engaging with the Street Stuff programme.

7. Integrated Control Room & CCTV System

- 7.1 The new Community Safety Hub & Integrated Control Room at Mill Street, Paisley was officially opened by the Leader of the Council on 27 January 2016. Now that the facility is up and running attention will be focussed on the best way to bring forward new services to maximise the benefits of the Hub and the information sharing and partnership working it promotes.

8. Background

- 8.1 Renfrewshire Community Safety Partnership is made up of services provided by Investigators, Youth Team, Noise Enforcement, Mediation, Wardens and CCTV. The

Partnership is operationally managed within Community Resources and works in close partnership with other Council services, Police Scotland and Scottish Fire and Rescue Service to form the Community Safety Hub.

- 8.2 Street Stuff is the Safer Renfrewshire Partnership's primary diversionary project with partners including Renfrewshire Council, St Mirren Football Club, Engage Renfrewshire, Police Scotland, and Scottish Fire & Rescue Service. Street Stuff delivers diversionary activities for young people in antisocial behaviour hotspots throughout Renfrewshire. This includes street football, and five 'Boxes' (mobile containers with games consoles; music and other activities aimed at young people). In addition, there is access to stadium facilities at St Mirren including professional gym equipment, table tennis and an indoor dome pitch. Activities are programmed and targeted to take place in key areas where evidence shows that diversionary activities will help to reduce youth antisocial behaviour. In 2014-15, over 25,000 young people.

9. Resources

The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for each individual action.

10. Prevention

The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources and direct investment towards prevention and early intervention.

11. Community Involvement/Engagement

The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

Author: For more information about the report, please contact Oliver Reid, Head of Public Protection, Renfrewshire Council on 0141 618 7352, oliver.reid@renfrewshire.gcsx.gov.uk



To: Safer and Stronger Renfrewshire Thematic Board

On: 23 March 2016

Report by:

Shona MacDougall, Director of Community Resources, Renfrewshire Council

Renfrewshire Public Services Panel, Winter 2015 Report

1. Summary

- 1.1 The Safer and Stronger Thematic Board has responsibility for co-ordinating and driving multi-agency activity to ensure that we achieve our long term vision that: 'Renfrewshire is known as a safe and tolerant place where residents and visitors enjoy a high level of personal safety and public protection and are free from crime. A culture of fairness, respect and equality exists and vulnerable children and adults are well looked after and protected'.
- 1.2 This report provides an overview of results from the winter 2015/16 Renfrewshire Public Services Panel survey which consulted panel members on council services, anti-social behaviour, community pay back orders, empowering communities and adult protection. Section 4 of the report provides a summary analysis on the issues which impact on the Safer and Stronger Renfrewshire outcomes.

2. Recommendations

- 2.1 It is recommended that the Board notes the content of this report.

3. Background

- 3.1 Renfrewshire Public Services Panel is made up of a cross-section of Renfrewshire residents. Panel members receive three or four questionnaire surveys each year, asking their views about public services in Renfrewshire. The panel is important in making sure that the opinions of Renfrewshire's residents are included when taking decisions that shape services. The panel



membership is refreshed on a bi-annual basis.

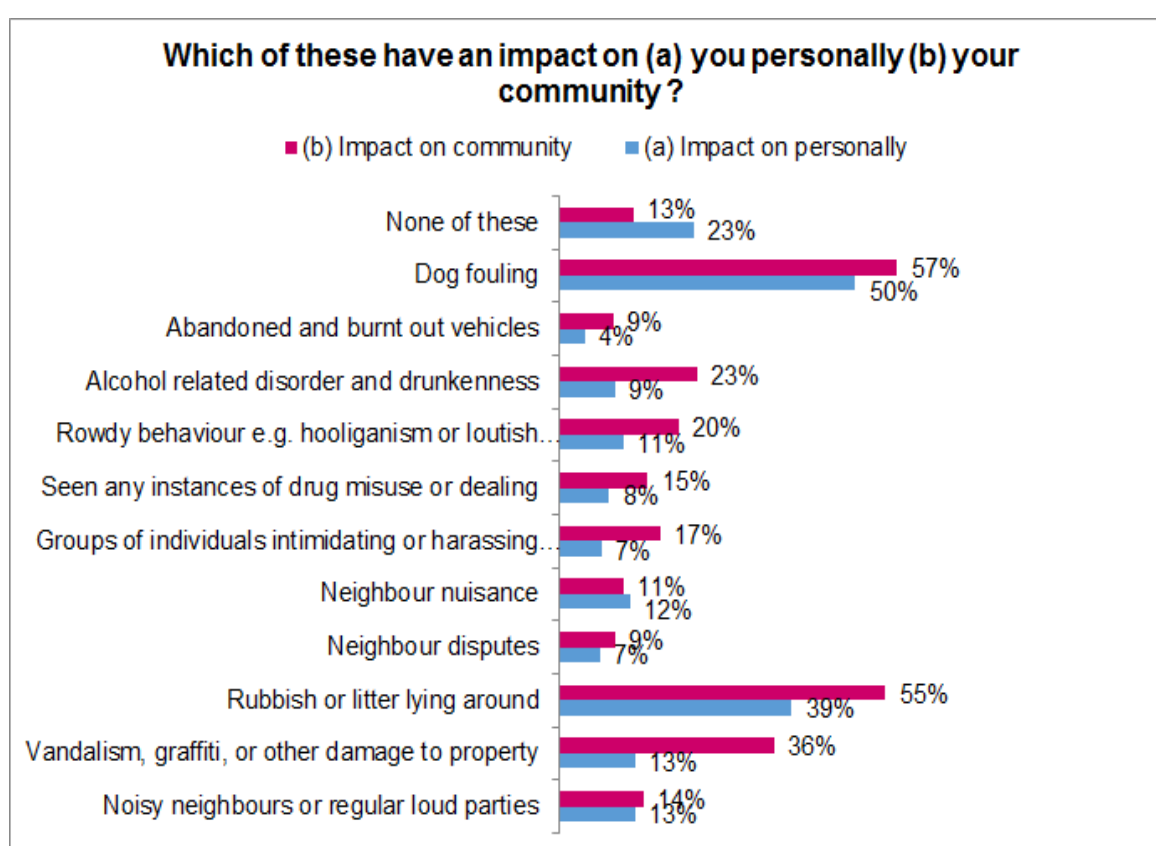
- 3.2 Research Resource was commissioned by Renfrewshire Council to manage its Public Services Panel. This report outlines the key areas of the panel's winter 2015/16 consultation which affect the outcomes of the Safer and Stronger Renfrewshire Thematic Board. The survey was sent to all 2,047 Panel members and a total of 1,080 responses were received, representing a 53% response rate.
- 3.3 The geographic response profile was representative of the overall geographic profile of Renfrewshire residents. However, demographically there were more respondents in the older age categories than younger age groups and therefore the findings are biased slightly towards perceptions of older age groups. The data was therefore weighted by age and gender to ensure that the findings reported here represent the Renfrewshire population as a whole.
- 3.4 A major element of the winter 2015/16 Public Services Panel survey concerned anti social behaviour in Renfrewshire. This section of the questionnaire asked panel members for their opinions on the factors which they feel have an impact on them personally and factors which have an impact on their community. The survey sought to find out about those who had experienced anti social behaviour and, for those who had reported this problem, who they had reported this to and for their opinions on how the query was dealt with. Finally respondents were surveyed on the issues of community payback orders, empowering communities and adult protection.

4. Perception of anti-social behaviour in Renfrewshire

- 4.1 Renfrewshire's Public Services Panel is the main source for two of the Safer & Stronger local outcome improvement impact measures:
- Increase in the percentage of adults agreeing Renfrewshire is a safe place to live; &
 - Increase in the percentage of adults satisfied with their neighbourhood as a place to live.
- 4.2 The proportion of all respondents who felt that Renfrewshire was a safe place to live has increased from 80% in 2014 to 86% in 2015.
- 4.3 Just under 8 in 10 respondents (79%) stated that they were either satisfied or very satisfied with their neighbourhood as a place to live. This is the same level of satisfaction as reported in the equivalent survey in 2014.



- 4.4 Analysis of responses to these questions at a local area committee level indicated that the results were broadly consistent across Renfrewshire. In some areas, specific issues were raised as a concern and this information will be used to provide a targeted service delivery.
- 4.5 When asked about factors relating to anti social behaviour which impact on respondents personally, dog fouling had the biggest impact at 50%. This was also the major factor which was perceived as having an impact on the community (57%). The table below shows a comparison of how factors relating to anti social behaviour impacted on respondents personally and on their community.

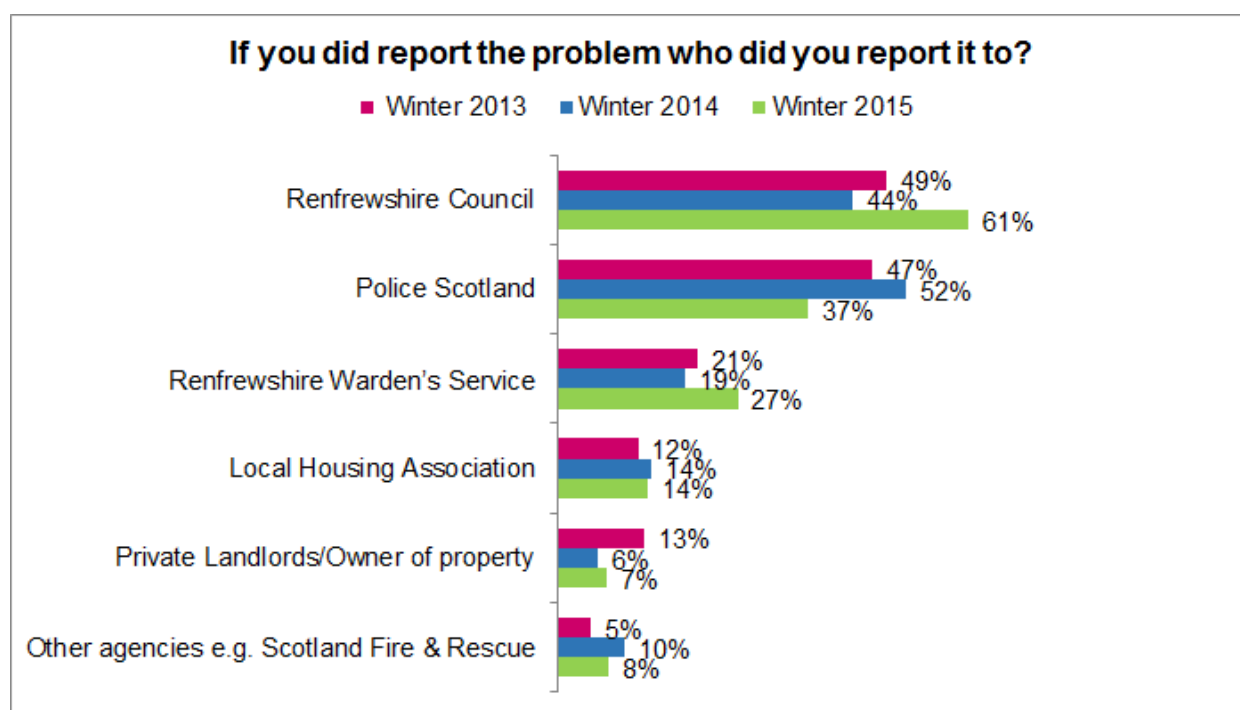


- 4.6 The proportion of respondents who said they had not experienced any of the issues listed above has decreased from 39% in the winter 2014 survey to 23% in the winter 2015 survey. This may be down to the introduction of dog fouling to the list. Compared to the winter 2014 survey the proportion of respondents who said they had experienced alcohol related disorder and drunkenness have decreased by 7% and 8% respectively.
- 4.7 Those respondents who had experienced some form of anti social behaviour were asked whether they had reported any of these problems. Just under one third of respondents (32%) said they had not reported any of these problems.

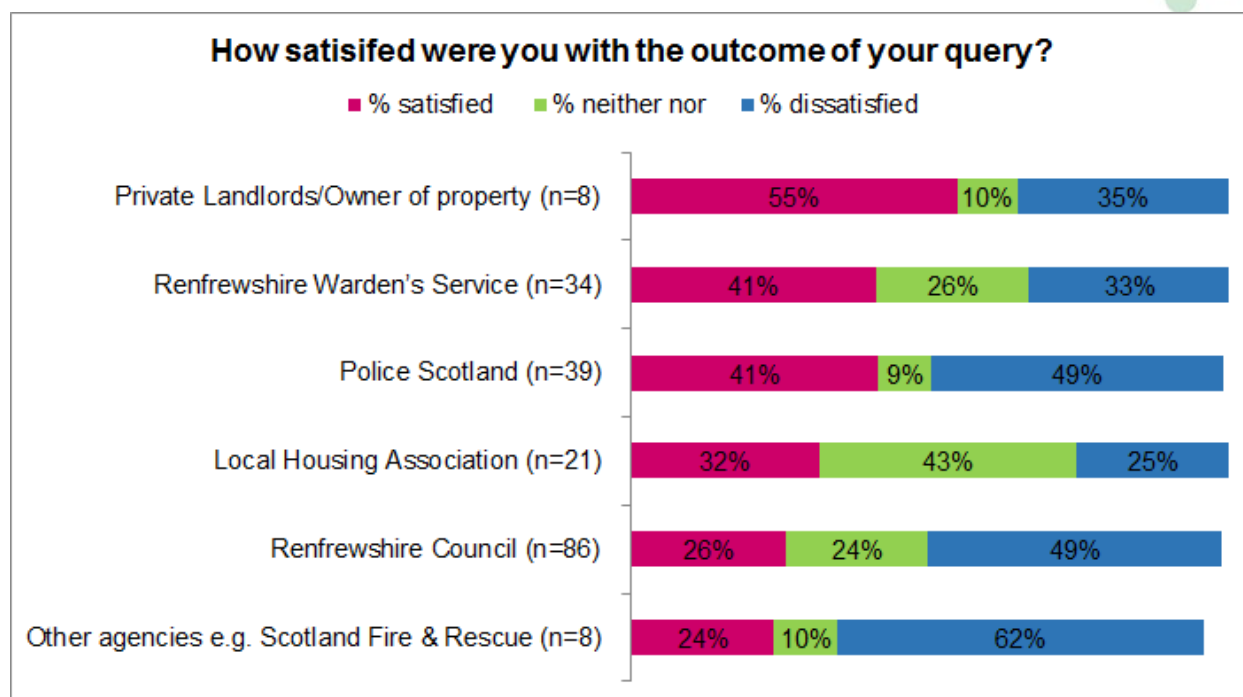


On the other hand over 29% had reported rubbish or litter lying around, 26% reported dog fouling and 18% had reported noisy neighbours or regular loud parties. With the exception of dog fouling, which was added to the list in winter 2015, these were also the most common types of anti-social behaviour to have been reported in the winter 2014 survey.

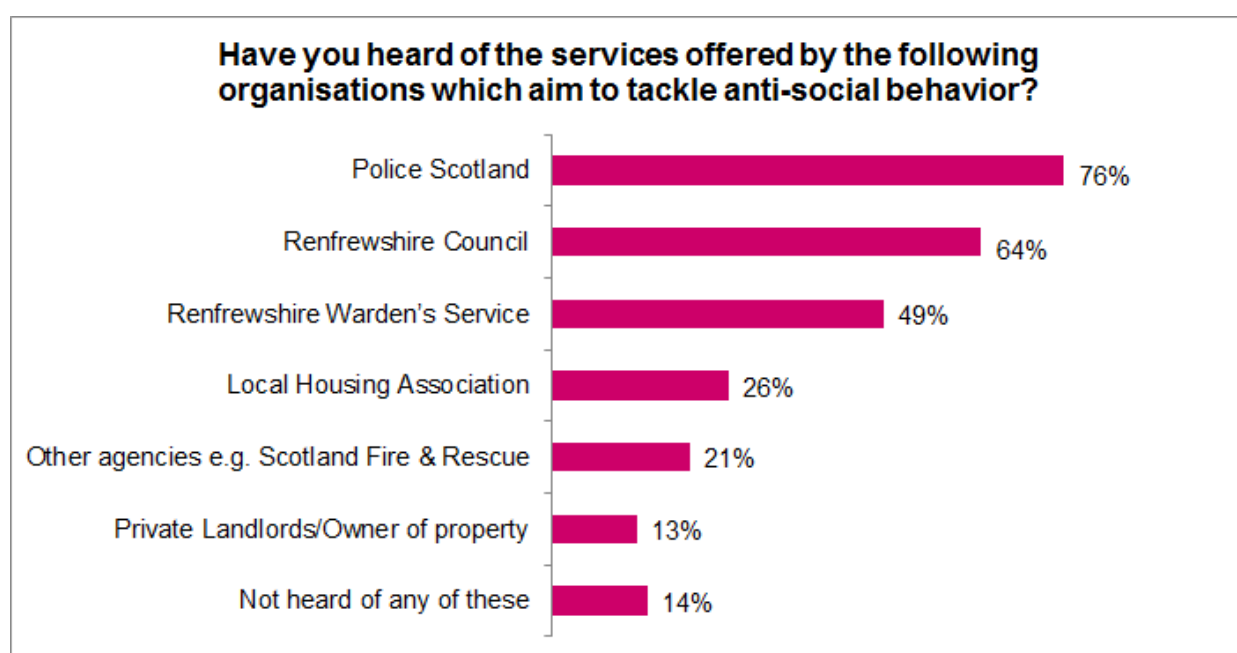
- 4.8 Respondents who had reported antisocial behaviour were asked to identify who they had reported this to. The main agencies reported to were Police Scotland and Renfrewshire Council which is consistent with the results from 2013 and 2014. However there has been a significant increase in reporting to Renfrewshire Council between 2014 and 2015. The chart below shows the full breakdown of how problems were reported.



- 4.9 Respondents were asked how satisfied they were with the outcome of their query. Satisfaction was highest amongst those who had reported the issue to the private landlord or owner of the property (55% up 16% since 2014), and to the Renfrewshire Warden's Service (41% up 9% since 2014). The table below provides more detailed information on satisfaction levels.



4.10 All respondents were asked about their awareness of various organisations which aim to tackle antisocial behaviour. Awareness levels were highest with regards to Police Scotland (76%, down 1% since 2014), Renfrewshire Council (64%, up 4% since 2014) and the Renfrewshire Warden's Service (49%, up 2% since 2014).

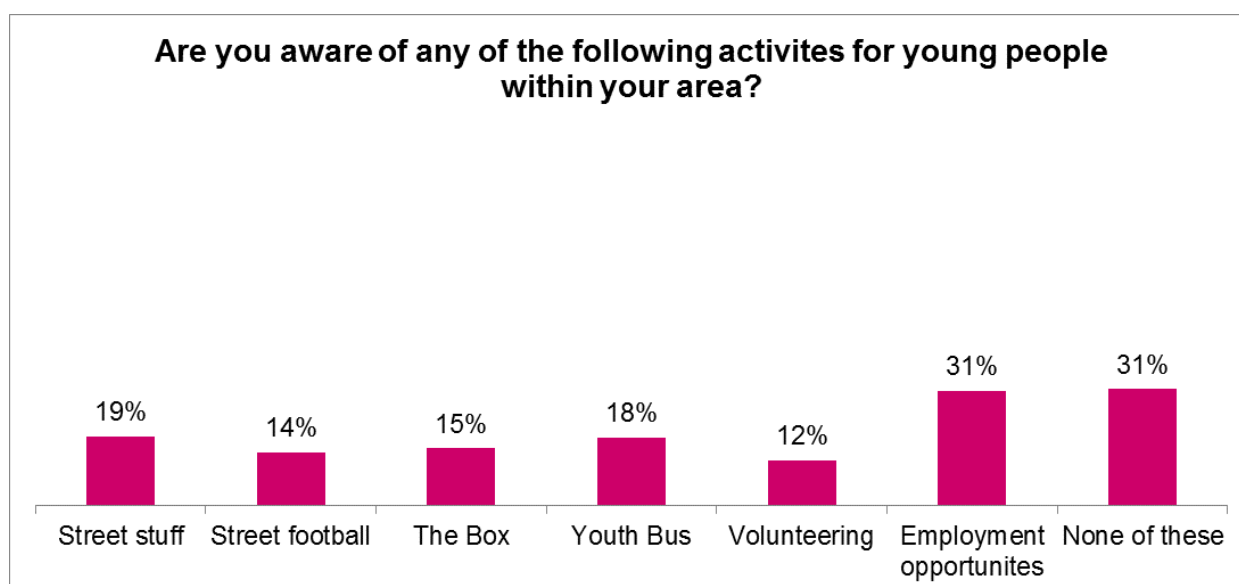




4.11 Respondents were asked whether they were aware of various activities provided for young people within their area. In 2014, 72% of respondents were not aware of any of these activities. The 2015 survey has seen a significant reduction in this category with 31% reporting that they were not aware of these activities, a decrease of 41%. Where respondents showed awareness, this tended to be:

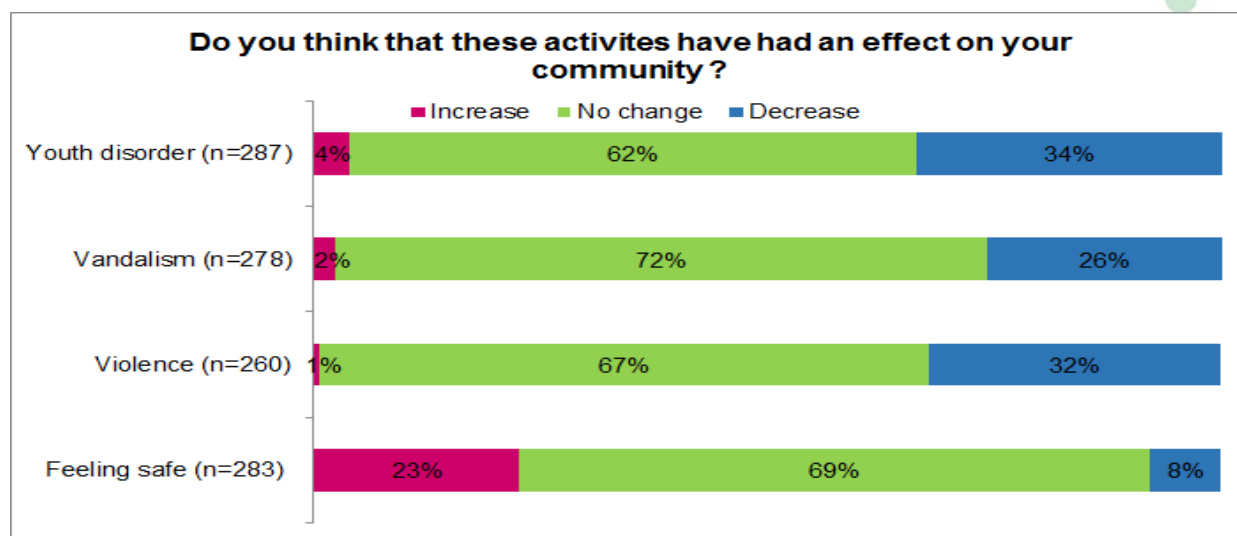
- Employment Opportunities (31%),
- Street Stuff (19%),
- Youth Bus (18% down 1% since 2014),
- The Box (15% up 7% since 2014)

It should be noted that the categories of Street Stuff, Volunteering and Employment Opportunities were only introduced to the survey in 2015.



4.12 Those respondents who were aware of the youth activities were asked if they felt the activities had had an effect on their community. This revealed that:

- 34% said youth disorder had decreased as a result of the activities (30% in 2014 and 31% in 2013);
- 32% said violence had decreased (24% in 2014 and 24% in 2013);
- 26% said vandalism had decreased (26% in 2014 and 24% in 2013); &
- 23% said the feeling of safety had increased (24% in 2014 and 10% in 2013).



5. Community Payback Orders

- 5.1 The vast majority of respondents (86%) said they were unaware of any unpaid work being carried out by offenders in Renfrewshire. Of those who knew about offenders carrying out unpaid work in Renfrewshire, 24% said they have seen them in the area, 21% said they were aware that offenders work in charity shops and 17% said they were aware they worked in gardening.
- 5.2 When asked what they felt was appropriate work for a community pay back order, 92% felt litter collection was appropriate 82% of respondents felt gardening was appropriate while 60% of respondents felt painting and decorating was appropriate unpaid work for offenders.
- 5.3 In terms of the benefits for Renfrewshire of community payback orders:
- 41% felt that they would provide a cleaner/tidier environment;
 - 18% felt they would give back to the community; &
 - 15% said it would help or improve the community.
- 5.4 When asked about the benefits to the criminal justice service participant, survey respondents were of the opinion they would include, paying back to the community (27%), giving the criminal justice participant a sense of pride, allowing participants to gain new skills (19%) and give them discipline and respect (13%).



6. Adult Protection

- 6.1 Following a recent public awareness campaign to let people know about the issues involved with Adult Protection respondents were asked to comment on how well it worked. The first question related to whether respondents remembered seeing an STV advertisement about adult protection. One quarter (25%) said they remembered the advertisement which was shown in the last two weeks of August. Recognition of the adultprotection.tv website was low with 91% of respondents saying they had not heard about it.
- 6.2 When asked who they would contact if they were concerned about an adult's welfare. The majority of respondents said they would either contact the police (50%) or social services (47%). The preferred method for reporting a concern, at 76%, was by phone. 28% of respondents said they would prefer to report their concern in person and 22% of respondents said they preferred written means of reporting their concern (15% e-mail, 7% in a letter).

7. Resources

- 7.1 The Safer and Stronger Renfrewshire Action Plan identifies the resources requirements for taking forward each individual action.

8. Prevention

- 8.1 The Action Plan framework allows the Safer and Stronger Renfrewshire Board to plan resources and direct investment towards prevention and early intervention.

9. Community Involvement/Engagement

- 9.1 The Action Plan has been developed through the Safer and Stronger Renfrewshire Board and sub groups whereby the third sector is widely represented.

Author: For more information about the report, please contact Colin Grainger, Service Planning & Policy Development Manager, Renfrewshire Council on 0141 618 7199, colin.grainger@renfrewshire.gcsx.gov.uk