

Renfrewshire Joint Negotiating Committee for Teachers

To: Renfrewshire Joint Negotiating Committee for Teachers

On: 5 September 2017

Complaints Procedure Report by Joint Secretary (Teachers' Side)

Background

As a result of an ongoing issue in relation to a teacher in Renfrewshire, two Education Managers have stated that parents are free to make as many complaints as they wish on the same issue, even after investigation has shown the complaints to be completely unfounded. This amounts to Renfrewshire refusing to recognise that a sequence of complaints from the same complainer on the same issue could be malicious and vexatious.

Action

Recognition from Renfrewshire Council that there is such a concept as a malicious and vexatious complaint and a commitment from Renfrewshire to protect its teachers from such complaints when after investigation they are found to be so.