

**To: Audit, Risk and Scrutiny Board**

**On: 22 May 2023**

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**Report by: Chief Executive**

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**Heading: Local Government Benchmarking Framework 2021/22**

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## **1. Summary**

- 1.1 In March 2023, the Improvement Service published the 2021/22 Local Government Benchmarking Framework (LGBF) performance data for all Scottish local authorities. The Framework is a high-level benchmarking tool which allows local authorities to compare their performance across a wide range of key service areas such as education, housing, and adult social care.
- 1.2 Renfrewshire Council has participated in the development of the LGBF since its inception in 2010 and the framework has expanded to comprise 105 indicators. The purpose of the Framework is to support evidence-based comparisons and encourage shared learning and improvement.
- 1.3 This report provides an overview of Renfrewshire's performance in relation to the LGBF for 2021/22, as well as outlining the wider context and trends for local authorities across Scotland. Last year's overview report to this Board noted the impact of the pandemic on performance, and that impact continues to be reflected in the 2021/22 data, which evidences both the recovery work undertaken by councils and the challenges they continue to face. Appendix 1 shows Renfrewshire's performance across all indicators and provides a comparison with last year.
- 1.4 Within the LGBF, councils are ranked against each other to show relative performance but the rankings should be considered in context. It is possible for performance to improve in real terms but for this not to be reflected in rankings because other councils have also improved.

- 1.5 In 2021/22, Renfrewshire has performed as follows in terms of the LGBF:
- 47 indicators have improved performance;
  - 43 indicators have falling performance;
  - 1 indicator had no change
  - 14 indicators do not yet have updated data available;
  - 38 indicators have improved their ranking;
  - 41 indicators have fallen in the rankings;
  - 12 indicators have a ranking which is unchanged;
  - 30 indicators are ranked in the top 8 best performing councils for that measure;
  - 14 indicators are ranked in the 8 lowest performing councils for that measure.
- 1.6 Renfrewshire Council actively contributes to national discussions and learning on the Local Government Benchmarking Framework and uses it to identify opportunities to explore areas of challenge and of best practice.

## **2. Recommendations**

- 2.1 It is recommended that the Audit, Risk and Scrutiny Board notes the contents of the report.

## **3. Background**

- 3.1 All Scottish local authorities participate in the Local Government Benchmarking Framework (LGBF), which allows councils to compare their performance across a suite of indicators, including costs and performance of key council services, and levels of public satisfaction. Whilst there are always different views on the nature and calculation of specific indicators, the framework provides a tool for the Council to consider its performance in relation to delivering Best Value, as well as a platform for learning and sharing good practice. It is used in conjunction with other benchmarking tools, data and information that Council services use to assess performance, such as service key performance indicators, service improvement outturn reports, national and local surveys, inspections, and audits.
- 3.2 There are currently 105 indicators in the Framework, which cover the majority of council services across ten categories:
- Children's services;
  - Corporate services;
  - Adult social care;
  - Culture and leisure services;
  - Environmental services;
  - Housing services;
  - Corporate asset management;
  - Economic development;
  - Financial sustainability;
  - Tackling climate change.

- 3.3 There are four new indicators included in the dataset this year, all of them under the heading of Corporate Services. These new indicators can be seen as proxy measures for the impact of the current cost of living crisis and the ongoing hardship which the pandemic caused for many households. The new measures are:
- CORP9: Percentage of Crisis Grant decisions within 1 day
  - CORP10: Percentage of Community Care Grant decisions within 15 days
  - CORP11: The proportion of the Scottish Welfare Fund budget spent
  - CORP12: The proportion of Discretionary Housing Payment funding spent
- 3.4 The LGBF provides a useful means of comparing relative performance across all Scottish councils but like all performance information, it should be used with caution, with due consideration given to local priorities and investment decisions, and differences in council structures. The dataset for 2021/22 is an opportunity to compare the second year of the pandemic with the first, and reflect on the work done across all councils to support recovery. It does not represent the full range of council service delivery and does not measure some of the pandemic-specific activity councils have undertaken.
- 3.5 The data is collated, verified, and published for all Scottish councils by the Improvement Service. The final data for 2021/22 was published on 13 March 2023. The data can be accessed through the Council's Public Performance Report as well as on the Improvement Service website. The Improvement Service will revise the publication throughout the year as additional data becomes available.

#### **4. National Context**

- 4.1 Alongside the performance data, the Improvement Service publishes a national overview report each year, highlighting key trends across Scotland and considering local variation. The 2021/22 report notes that the data is "from a period when communities and council services were still managing the significant ongoing impact of Covid, while new challenges were emerging in the shape of soaring inflationary pressures and a 'cost of living crisis', the effects of which are likely to cause a new economic and public health emergency."
- 4.2 The national report identifies funding as "more challenging than ever" for local government noting increased demand, growing needs and an increase in ring-fenced funding which it calculates results in a 1.2% reduction in the revenue funding available for locally-identified priorities.
- 4.3 A further area of challenge identified by the Improvement Service are workforce pressures which have been exacerbated by the pandemic. This not only relates to staff absence but to skills shortages they attribute to both the pandemic and to Brexit; alongside more people opting for early retirement during the pandemic (particularly from senior roles), fewer people are coming to the UK for work. Pay competition from other sectors is also a factor.

- 4.4 Social care and the growing demand which arises from an ageing population has been an issue for a number of years and whilst councils have protected social care funding, the Improvement Service do not consider that funding (even where there has been an increase) is able to keep pace with demand.
- 4.5 In reporting on the second year of the pandemic, the Improvement Service do note some early signs of recovery, particularly in relation to those services which impact children. They note the work done by local authorities to provide nurturing environments, to provide whole family support and to work effectively in partnership with others to deal with mental health challenges.

## **5. Overview of Renfrewshire's Performance**

- 5.1 This section provides an overview of Renfrewshire's LGBF performance in relation to our Council Plan themes, and by theme, with a focus on pandemic recovery and on cost measures. Appendix 1 provides the Council's data, ranked position, the Scottish average, and the family group range for all the indicators.
- 5.2 As noted in 1.5 above, Renfrewshire Council ranked in the top eight performing councils for 30 indicators. This includes five cost indicators and nine measures of pupil attainment. Strong performance is also indicated in terms of sound financial management, economic development, roads maintenance and social care support as it relates to preventing hospital readmissions and delayed discharges.

### **Council Plan Themes: Place**

- 5.3 Renfrewshire Council's proportion of procurement spend with local businesses fell slightly between 2020/21 and 2021/22. In the period 2021-2022 Renfrewshire Council recorded direct spend of £36.5 million with businesses based directly in Renfrewshire. This accounted for 18.8% of our total spend. A further 26.5% of our spend was with businesses located in bordering local authorities (Glasgow, Inverclyde, North Ayrshire, East Renfrewshire and West Dunbartonshire), therefore 45% of the council's total spend of approx. £196m is spent within Renfrewshire and the neighbouring council areas. Increasing direct spend with local businesses is a key element of Community Wealth Building and the corporate procurement team are working closely with Economic Development to identify ways to support local businesses with tendering for council contracts. An event was held in Johnstone Town Hall on 29 November 2022 - "Doing Business with Renfrewshire Council" - and over 70 attendees representing 58 Renfrewshire businesses attended this event. All of those who responded to the post event evaluation survey said they were likely or very likely to take action as a result and all would want to attend future events. Further events will take place this year, starting in March. These events will offer support to local businesses to enable them to bid for contracts with the council and the wider public sector. Due to the time lag in the publication of LGBF data, this work is not yet reflected in the figures.

- 5.4 The average time taken to process business and industry planning applications reduced from 9.9 weeks last year to 8.9 weeks in 2021/22. There were fewer complex applications received during the year. Planning authorities have a legal obligation to wait for consultation responses from external stakeholders such as the Scottish Environment Protection Agency SEPA and Transport Scotland. Renfrewshire's performance has been above average for several years.

### **Council Plan Themes: Economy**

- 5.5 The rate of business start-ups in the population is showing clear signs of recovery following a significant drop during the pandemic, when council services were focused on employability and on supporting existing businesses to remain viable. The rate has increased from 4.91 per 10,000 population in 2020/21 to 14.89 in 2021/22 so is almost at pre-pandemic levels.
- 5.6 Employability programmes were very successful in 2021/22, with 40% of people taking part in a council programme moving into paid employment. This is more than double the Scottish average.
- 5.7 Town vacancy rates remained relatively stable during the pandemic. Renfrewshire's rate has increased considerably in 2021/22 from 11.75% of commercial units vacant to 17.7%, with much of the rise attributable to the decision not to re-let units in the Paisley Centre ahead of its redevelopment. This resulted in Renfrewshire moving from 17th to 28th in the ranking.

### **Council Plan Themes: Fair**

- 5.8 Renfrewshire Council dealt with more than 9,000 crisis grant applications in 2021/22, and 88.5% of these had a decision within one day. This is a fall on the previous year's figure. The cost of living crisis has increased the volume of applications; by February 2023, applications had exceeded 9500 for the year. The service's own target for processing crisis grants is 2 days but as the figure shows, the majority are dealt with in one day, and staff prioritise this work in order to respond as quickly as possible. A recent review of work allocation processes has resulted in changes which should speed up the processing of Crisis Grants. The effect will start to be evidenced in the 2022/23 data but will have a greater impact in 2023/24 figures.
- 5.9 The LGBF data for 2021/22 reports that 25.9% of carers surveyed in Renfrewshire felt supported to continue in their caring role. Across Scotland, the number of carers reporting that they feel supported to continue in their caring role has been falling steadily. The impact of Covid-19 was felt severely by this group, and increasing numbers of carers are becoming known to Renfrewshire Carers' Centre and Renfrewshire Health and Social Care Partnership. In 2021/22, 2815 unpaid carers received some form of support and that figure includes 963 carers previously not known to services. The data for this indicator is taken from the Health and Care Experience Survey undertaken through GP practices, so not all carers completing it may be aware

of the range of services and supports available. A key strand of the HSCP's new Unpaid Carers Strategy is the identification of carers; internal surveys carried out indicate that once carers access local services, there is a positive impact on their ability to manage their caring role.

- 5.10 Two of the indicators are taken from a subset the Health and Care Experience Survey, and are based on a survey of people who use social care services and whose care is funded by the local authority or the Health Board. Councils do not have access to this specific data, only to the overall results by local authority area. Renfrewshire's performance in terms of individuals saying they had a say in their care and support has improved slightly from 73.1% to 73.2% but as the national picture is broadly one of decline, Renfrewshire's ranked position has moved from 25<sup>th</sup> to 13<sup>th</sup> and performance is above the national average. By contrast, the percentage who felt that services and supports were improving or maintaining their quality of life followed the national trend and fell from 81.83% to 75.81%, resulting in the ranked position moving from 13<sup>th</sup> to 23<sup>rd</sup>. Without the specific data and context, it is difficult to provide analysis of these figures. Comparisons between years should be treated with caution as it is likely that different individuals complete the survey each year.

#### **Council Plan Themes: Green**

- 5.11 Recycling rates were adversely affected across the country during the first phase of the pandemic, and this was evidenced in the LGBF data for 2020/21. Renfrewshire's recycling rate has shown steady progress in recent years, and is one of only nine councils where more than half of household waste is recycled. In 2021/22, 51.7% of Renfrewshire's household waste was recycled and more recent local data indicates that the proportion is continuing to grow.

#### **Council Plan Themes: Values**

- 5.12 Renfrewshire's performance in relation to non-teaching staff absence has declined, with the average days lost rising from 11.89 days in 2020/21 to 13.19 days in 2021/22. This does appear to be a trend across the country, and due to the position in other councils worsening at a faster rate, Renfrewshire's ranked position did improve from 31<sup>st</sup> to 22<sup>nd</sup>. There continues to be a strategic and operational drive within the Council focused on both short- and long-term interventions. The period covered by this data is the second year of the pandemic and higher absence rates were noted across most councils.
- 5.13 The gender pay gap in Renfrewshire Council narrowed in 2021/22, reducing from 3.67% to 2.29%. This is a continuation of the trend of recent years. The introduction of the living wage and recent pay awards have contributed to this narrowing, as they affect the lower paid grades where women make up the majority of staff.
- 5.14 Performance remains strong in relation to hospital readmissions and delayed discharges. This results from having good services which support people to remain in the community and prevent hospital admission, as well as on joint working which leads

to good discharge planning and minimises delays once an individual is ready to be discharged from hospital care.

### **Council Plan Themes: Improving Outcomes for Children and Young People**

- 5.15 Renfrewshire continues to be one of the strongest performing council areas in relation to educational attainment. Because of changes to assessment methods in both 2020 and 2021, data is not directly comparable with earlier years. Nonetheless, Renfrewshire's performance relative to other councils and to the Scottish average is positive in relation to attainment at SCQF Levels 5 and 6 (an example of An SCQF level 5 qualification would be national 5 and SCQF level 6 would be a Higher). The poverty related attainment gap for numeracy and literacy in primary schools narrowed in 2021/22.
- 5.16 Exclusion data is published with a considerable time lag and the information in this year's LGBF release relates to 2020/21. Renfrewshire's exclusion rate in that year was 20.88 exclusions per 1000 pupils, compared with a Scottish average of 11.87. For children who were looked after in the period, it was 165.71 per 1000 pupils, compared with a Scottish average of 78.00. All Renfrewshire learning establishments are prioritising approaches which work to prevent exclusion and early internal data suggests that the number of exclusions is decreasing. One of the key components of The Promise is to reduce exclusions for care-experienced children and young people to zero, and Children's Services will be relaunching their Standard Circular 8 to keep the focus on this important pledge. Reducing exclusions will be a continuing priority within the service's inclusion portfolio.

### **Responding to and recovering from the pandemic**

- 5.17 The latest LGBF data covers the second year of the pandemic, and the early stages of recovery are evident in some of the figures. Recovery remains an important focus for the Council but it is recognised that there will be a medium- to long-term impact on services arising from the public health restrictions for some time.
- 5.18 Indicators relating to housing stock demonstrate this impact; periodic restrictions which prevented tradespeople entering properties to undertake non-emergency work affected the average completion time for repairs, which rose to 14.57 days. Restrictions also severely affected the re-letting of void properties, resulting in an increase in the amount of potential rents lost (up from 1.52% in 2019/20 before the pandemic to 2.03% in 2021/22). All but three councils in Scotland saw the percentage of housing stock meeting Scottish Housing Quality Standards fall considerably in 2021/22, when two new elements of compliance (on smoke and heat detectors) were introduced. The effect of Covid on the construction industry meant upgrades could not be completed by March 2022. The upgrading work is ongoing and a substantial uplift in properties passing SQHS will be evident in the 2022/23 data.

- 5.19 A combination of full closures followed by repurposing of some buildings as vaccination centres had resulted in very high cost per attendance at sports facilities in 2020/21. The end of some restrictions allowed facilities to increase capacity and therefore reduce the average cost from £35.25 in 2020/21 to £5.72 in 2021/22. In common with all other Scottish council areas, the costs have yet to recover to pre-pandemic levels. OneRen, who provide sports and leisure facilities on behalf of Renfrewshire Council, have experienced an increase in the running costs of services arising from higher inflation, increased utility costs and supply chain challenges. This is being experienced by organisations and households across the country and may remain a challenge for some time.

## **Understanding Cost Indicators and Performance**

- 5.20 The approach taken in relation to LGBF rankings on cost measures (of which there are 19) is to consider 'cheapest' as 'best performing'. As such, any consideration of relative and absolute performance must take account of local policy decisions which target investment in priority areas. In Renfrewshire, current examples would be the investment in roads and waste. Similarly, differences in the structure of every council can also account for variation; an example of this would be indicator CORP1 which shows support services as a percentage of expenditure. In Renfrewshire, the model of centralised support means that more staffing costs are captured in that figure than in councils where each operational service has its own support staff.
- 5.21 Investment in roads has been a priority for the Council in recent years with £16.6m of capital investment allocated to roads over the last three years. The measures of road conditions look at the proportion requiring maintenance treatment and Renfrewshire out-performs the Scottish average for all four classes of road as well as having improved on previous performance.
- 5.22 There has been a significant change in the cost indicator relating to environmental health and trading standards. This is due to a change in which staff are included in that grouping for accounting purposes, with Renfrewshire now including additional roles. Comparisons with previous years' data is therefore not appropriate.
- 5.23 The cost of library visits has fallen considerably, with Renfrewshire now one of the cheapest per visit. This is the first year that Renfrewshire has included digital visits in the data submission; given the uptake in digital visits during the pandemic, which has been sustained, this has resulted in many more visits being included and resulted in lower costs per visit. It is not clear whether all councils have revised their submission to take account of the change in measurement, which might explain the higher cost in some areas.
- 5.24 It should also be noted that cost measures only present part of a story and alone, they should not be perceived to equate to quality.



## 6. Monitoring and reporting of LGBF

- 6.1 The performance of the LGBF indicators will continue to be monitored by the Corporate Management Team, through service improvement planning processes and through further benchmarking activities to develop and share best practice. A report on the LGBF will continue to be submitted to the Audit, Risk and Scrutiny Board annually to review performance and monitor progress.
- 6.2 Renfrewshire Council publishes its statutory Public Performance Reporting document on the Council's website in March each year. Relevant performance information gathered through the LGBF is included as part of the report. This year's data is available online [here](#).

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### Implications of this report

1. **Financial** – n/a
2. **HR and Organisational Development** – n/a
3. **Community/Council Planning** – n/a
4. **Legal** – n/a
5. **Property/Assets** – n/a
6. **Information Technology** – n/a
7. **Equality & Human Rights** – The recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because it is for noting only.
8. **Health and Safety** – n/a
9. **Procurement** – n/a
10. **Risk** – n/a
11. **Privacy Impact** – n/a
12. **Cosla Policy Position** – the LGBF framework represents a joint commitment by SOLACE (Scotland) and COSLA to develop better measurement and comparable data to target resources and drive improvements.
13. **Climate Risk** – n/a

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### List of Background Papers:

None

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## Appendix 1: Renfrewshire's 2021/22 data for all LGBF indicators

Family Groups allow comparisons and encourage discussions between similar councils. Renfrewshire is currently in the following family groups:

- Family Group 3 for population type, which includes Children Services, Adult Social Care and Housing Services – Clackmannanshire, Dumfries & Galloway, Falkirk, Fife, Renfrewshire, South Ayrshire, South Lanarkshire, and West Lothian.
- Family Group 3 for area, which includes Corporate Services, Culture and Leisure, Environmental Services, Corporate Assets, Economic Development, Financial Sustainability, Tackling Climate Change – Angus, Clackmannanshire, East Renfrewshire, Inverclyde, Midlothian, Renfrewshire, South Lanarkshire and West Lothian.

### Children's Services

There are 32 indicators in this category. In 2021/22 there are 11 ranked in the top quarter. Data is not yet available for 12 indicators.

Indicator	Ranked Position		Family Group Ranked	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
CHN1 Cost Per Primary School Pupil	12	8	2	£5,960	£6,059	£6,325	£6,003 (Falkirk) to £6,631 (Clackmannanshire)
CHN2 Cost per Secondary School Pupil	2	1	1	£7,010	£7,040	£7,898	£7,040 (Renfrewshire) to £8,408 (Clackmannanshire)
CHN3 Cost per Pre-School Education Registration	8	9	4	£8,230	£9,578	£10,283	£7,979 (Dumfries and Galloway) to £11,967 (Falkirk)
CHN4 % of Pupils Gaining 5+ Awards at Level 5	8	6	2	72%	74%	69%	78 (West Lothian) to 62 (Clackmannanshire)
CHN5 % of Pupils Gaining 5+ Awards at Level 6	7	5	2	45%	44%	40%	54 (West Lothian) to 32 (Clackmannanshire)
CHN6 % of Pupils from Deprived Areas Gaining 5+ Awards at Level 5 (SIMD)	12	6	2	50%	57%	52%	62 (West Lothian) to 44 (Fife)
CHN7 % of Pupils from Deprived Areas Gaining 5+ Awards at Level 6 (SIMD)	13	5	2	21%	27%	23%	37 (West Lothian) to 16 (Clackmannanshire and Fife)

CHN8a The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week	23	n/a	n/a	£4,916	n/a	n/a	New data not available
CHN8b The Gross Cost of "Children Looked After" in a Community Setting per Child per Week	20	n/a	n/a	£388.51	n/a	n/a	New data not available
CHN9 % of children being looked after in the community	8	n/a	n/a	92.5%	n/a	n/a	New data not available
CHN10 % of Adults Satisfied with Local Schools <sup>1</sup>	21	17	2	71.37%	76.37%	74.5%	82.10 (South Ayrshire) to 68.13 (Fife)
CHN11 Proportion of Pupils Entering Positive Destinations	7	8	2	96.52%	96.65%	95.73%	98.56 (South Ayrshire) to 94.25 (Falkirk)
CHN12a Overall Average Total Tariff	7	9	3	1058	1037	981	1074 (Falkirk) to 891 (Clackmannanshire)
CHN12b Average Total Tariff SIMD quintile 1	9	7	2	700	743	702	754 (West Lothian) to 609 (Clackmannanshire)
CHN12c Average total tariff SIMD quintile 2	10	12	4	898	870	827	942 (South Ayrshire) to 735 (Dumfries and Galloway)
CHN12d Average total tariff SIMD quintile 3	6	6	1	1070	1055	965	1055 (Renfrewshire) to 891 (Fife)
CHN12e Average total tariff SIMD quintile 4	4	7	3	1311	1206	1113	1336 (Falkirk) to 1020 (Clackmannanshire)
CHN12f Average total tariff SIMD quintile 5	6	4	2	1390	1391	1316	1418 (Falkirk) to 1154 (Dumfries and Galloway)
CHN13a % of P1, P4 and P7 pupils combined achieving expected CFE Level in Literacy	9	11	3	70%	72%	71%	79% (West Lothian) to 62% (Dumfries and Galloway)
CHN13b % of P1, P4 and P7 pupils combined achieving expected CFE Level in Numeracy	5	7	2	80%	81%	78%	84% (West Lothian) to 72% (Clackmannanshire)
CHN14a Literacy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils	21	12	4	29	21	21	10 (Dumfries and Galloway) to 27 (Falkirk)
CHN14b Numeracy Attainment Gap (P1,4,7 Combined) - percentage point gap between the least deprived and most deprived pupils	17	17	6	23	19	18	13 (Dumfries and Galloway) to 22 (Falkirk)
CHN17 % of children meeting developmental milestones	27	n/a	n/a	80.51%	n/a	n/a	New data not available

<sup>1</sup> Satisfaction data is based on a three-year average and the 2021/22 data relates to the period 2018-2021.

CHN18 % of funded early years provision which is graded good/better	7	15	4	95.45%	90.28%	89.4%	97.92 (South Ayrshire) to 86.25 (Dumfries and Galloway)
CHN19a School attendance rate	20	n/a	n/a	91.9%	n/a	n/a	Time lag in publication; new data not available
CHN19b School attendance rate (Looked After Children)	24	n/a	n/a	86.51%	n/a	n/a	Time lag in publication; new data not available
CHN20a School exclusion rate (per 1,000 pupils)	29	n/a	n/a	20.88	n/a	n/a	Time lag in publication; new data not available
CHN20b School exclusion rate (per 1,000 'looked after pupils')	25	n/a	n/a	165.71	n/a	n/a	Time lag in publication; new data not available
CHN21 Participation rate for 16-19 year olds	14	16	4	93.00	93.25	92.35	93.67 (South Ayrshire) to 90.72 (Clackmannanshire)
CHN22 % of child protection re-registrations within 18 months	28	n/a	n/a	11.71%	n/a	n/a	Time lag in publication; new data not available
CHN23 % LAC with more than 1 placement in the last year (Aug-July)	10	n/a	n/a	15.84%	n/a	n/a	Time lag in publication; new data not available
CHN24 % of children living in poverty (After Housing Costs)	14	n/a	n/a	19.5%	n/a	n/a	Time lag in publication; new data not available

## Corporate Services

There are twelve indicators in the Corporate category, including four which are new for 2021/22; these relate to crisis grants, community care grants, Social Welfare Fund and Discretionary Housing Payments. There are two indicators ranked in the top quarter and two in the bottom quarter.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
CORP 1 Support services as a % of total gross expenditure	29	29	7	5.6	5.68	4.07	2.88 (West Lothian) to 5.73 (Clackmannanshire)
CORP 3b % of the highest paid 5% employees who are women	16	17	6	57.11	58.15	58.96	62.96 (Angus) to 55.02 (Midlothian)
CORP 3c The gender pay gap (%)	17	13	4	3.67	2.29	3.54	-1.85 (Angus) to 6.60 (Inverclyde)
CORP 4 The cost per dwelling of collecting council tax	25	21	5	£9.30	£8.03	£6.59	£2.01 (West Lothian) to £17.87 (East Renfrewshire)

CORP 6a Sickness absence days per teacher	30	19	6	5.7	5.9	5.83	4.14 (East Renfrewshire) to 8.74 (Clackmannanshire)
CORP 6b Sickness absence days per employee (non-teacher)	31	22	6	11.89	13.19	12.19	8.80 (Inverclyde) to 14.93 (Clackmannanshire)
CORP 7 % of income due from council tax received by the end of the year	20	21	7	95.03	95.48	95.73	97.19 (Angus) to 94.18 (Midlothian)
CORP 8 % of invoices sampled that were paid within 30 days	1	5	1	97.25	95.5	92.2	95.5 (Renfrewshire) to 86.64 (East Renfrewshire)
CORP 9 % of Crisis Grant decisions within 1 day	28	27	6	92.5	88.5	93.25	99.75 (Inverclyde) to 64.5 (West Lothian)
CORP 10 % of CCG Grant decisions within 15 days	18	18	5	93.75	91.75	85.75	99.75 (Midlothian) to 77.5 (West Lothian)
CORP 11 The proportion of SWF Budget Spent	17	17	5	79.73	100.81	115.15	197.72 (West Lothian) to 70.12 (Angus)
CORP 12 Proportion of DHP Funding spent	8	7	3	105.02	101.73	95.99	102.34 (West Lothian) to 76.79 (Angus)

## **Adult Social Care**

There are eleven indicators in this category. There are six ranked in the top quarter and one in the bottom quarter.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
SW1 Home care costs per hour for people aged 65 or over	12	12	3	£26.38	£25.67	£28.59	£16.16 (Clackmannanshire) to £34.98 (Falkirk)
SW2 Self Directed Support (Direct Payments + Managed Personalised Budgets) spend on adults 18+ as a % of total social work spend on adults 18+	19	18	3	4.47%	4.77%	8.2%	7.9% (West Lothian) to 2.5% (Clackmannanshire)

SW3a % of people aged 65 and over with long-term care needs who receiving personal care at home	30	20	2	53.51%	60.88%	61.89%	72.3 (Clackmannanshire) to 58.9 (South Ayrshire)
SW4b % of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	13	23	5	81.83%	75.81%	78.12	85.7 (Clackmannanshire) to 70.4 (Falkirk)
SW4c Percentage of adults supported at home who agree that they are supported to live as independently as possible	19	23	5	80.26%	75.22%	78.82%	82.2 (South Lanarkshire) to 70.4 (West Lothian)
SW4d Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided	25	13	4	73.13%	73.24%	70.59%	80.6 (West Lothian) to 63.9 (Falkirk)
SW4e Percentage of carers who feel supported to continue in their caring role	23	29	6	32.9%	25.9%	29.69%	33.8 (South Ayrshire) to 23.8 (Clackmannanshire)
SW5 Residential costs per week per resident for people aged 65 or over	5	6	3	£464	£470	£649.00	£260 (Dumfries and Galloway) to £943 (Fife)
SW6 Rate of readmission to hospital within 28 days per 1,000 discharges	7	6	1	100.1	86.7	109.6	86.7 (Renfrewshire) to 146.2 (Falkirk)
SW7 Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	15	8	2	85.5	81.46	75.8	91.7 (Clackmannanshire) to 73.3 (Fife)
SW8 Number of days people spend in hospital when they are ready to be discharged, per 1,000 population (75+)	16	5	1	368.24	295.92	747.92	295.92 (Renfrewshire) to 1365.13 (South Ayrshire)

## **Culture and Leisure**

There are eight indicators in the Culture and Leisure category; data is currently not available for one of them. There is one ranked in the top quarter and one ranked in the bottom quarter.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
C&L1 Cost per attendance at sports facilities	18	16	4	£35.25	£5.72	£6.43	£2.08 (West Lothian) to £19.40 (Midlothian)
C&L2 Cost per library visit	18	3	1	£5.35	£1.55	£2.90	£1.55 (Renfrewshire) to £11.89 (East Renfrewshire)
C&L3 Cost per visit to Museums & Galleries	n/a	n/a	n/a	n/a	n/a	£4.75	£0.21 (West Lothian) to £47.29 (Angus)
C&L4 Cost of parks & open spaces per 1,000 population	27	29	8	£28,982	£32,162	£20,315	£5,8572 (Midlothian) to £32,162 (Renfrewshire)
C&L5a % of adults satisfied with libraries <sup>2</sup>	18	24	5	73.73	69.07	74.37	77.63 (East Renfrewshire) to 64.07 (Midlothian)
C&L5b % of adults satisfied with parks and open spaces	18	13	3	83.77	87.77	85.5	93.87 (East Renfrewshire) to 79.43 (South Lanarkshire)
C&L5c % of adults satisfied with museums and galleries	10	18	2	69.33	63.67	71.3	64.7 (South Lanarkshire) 48.07 (Clackmannanshire)
C&L5d % of adults satisfied with leisure facilities	7	13	3	75.8	74.47	71.77	78.67 (Inverclyde) to 57.67 (Clackmannanshire)

## **Environment**

There are 15 indicators in the Environment category. There are four ranked in the top quarter and seven in the bottom quarter.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		

<sup>2</sup> Satisfaction data is based on a three-year average and the 2021/22 data for C&L5a, C&L5b, C&L5c and C&L5d relates to the period 2018-2021.



ENV1a Net cost of waste collection per premise	15	26	8	£68.42	£83.01	£70.08	£50.50 (Clackmannanshire) to £83.01 (Renfrewshire)
ENV2a Net cost of waste disposal per premise	12	17	5	£103.23	£101.81	£100.23	£53.53 (Midlothian) to £122.97 (West Lothian)
ENV3a Net cost of street cleaning per 1,000 population	2	2	1	£6,642	£7,191	£14,848	£7,191 (Renfrewshire) to £21,078(Inverclyde)
ENV3c Street Cleanliness Score	13	18	6	93.59	89.6	89.7	97.00 (Angus) to 85.10 (Inverclyde)
ENV4a Cost of Roads per kilometre	25	28	6	£16,278	£20,856	£11,117	£8,815 (Midlothian) to £28,578 (East Renfrewshire)
ENV4b % of A Class roads that should be considered for maintenance treatment <sup>3</sup>	4	5	2	19.4	17.29	27.6	16.70 (Inverclyde) to 26.91 (Clackmannanshire)
ENV4c % of B Class roads that should be considered for maintenance treatment	7	7	2	23.7	21.24	33.61	19.00 (Clackmannanshire) to 37.46 (Angus)
ENV4d % of C Class roads that should be considered for maintenance treatment	19	18	4	33.5	30.55	33.24	27.02 (Clackmannanshire) to 38.97 (West Lothian)
ENV4e % of U Class roads that should be considered for maintenance treatment	11	9	3	34.3	30.99	36.65	29.57 (West Lothian) to 42.33 (East Renfrewshire)
ENV5 Cost of Trading Standards and environmental health per 1,000 population	18	28	8	£19,869	£32,462	£20,947	£12,272 (Clackmannanshire) to £32,462 (Renfrewshire)
ENV5a Cost of Trading Standards per 1000	30	30	8	£13,032	£12,536	£6,088	£1,314 (Clackmannanshire) to £12,536 (Renfrewshire)
ENV5b Cost of environmental health per 1,000 population	1	26	7	£6,837	£20,257	£15,019	£8,432 (East Renfrewshire) to £23,293 (Inverclyde)
ENV6 % of total household waste arising that is recycled	11	8	3	49.11	51.7	42.7	58.10 (East Renfrewshire) 40.40 (South Lanarkshire)
ENV7a % of adults satisfied with refuse collection <sup>4</sup>	24	28	7	70.63	66.3	75.3	88.40 (Inverclyde) to 64.33 (Clackmannanshire)
ENV7b % of adults satisfied with street cleaning	31	32	8	52.77	47.77	59.97	69.63 (Angus) to 47.77 (Renfrewshire)

<sup>3</sup> The maintenance indicators data is based on a two-year average and the 2021/22 data for ENV4b, ENV4c, ENV4d and ENV4e relates to the period 2020-2022.

<sup>4</sup> Satisfaction data is based on a three-year average and the 2021/22 data relates to the period 2018-2021.

## **Housing**

There are five indicators in the Housing category.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
HSN1b Gross rent arrears (all tenants) as at 31 March each year as a percentage of rent due for the reporting year	7	9	3	6.42	7.99	8.67	3.92 (South Ayrshire) to 11.32 (Falkirk)
HSN2 % of rent due in the year that was lost due to voids	18	20	6	1.58	2.03	1.63	0.6 (South Lanarkshire) 2.26 (Falkirk)
HSN3 % of council dwellings meeting Scottish Housing Standards	13	20	7	91.65	57.11	69.7	89.84 (West Lothian) to 57.11 (Renfrewshire)
HSN4b Average number of days taken to complete non-emergency repairs	17	24	6	10.71	14.57	9.19	4.90 (Clackmannanshire) to 16.99 (Falkirk)
HSN5a % of council dwellings that are energy efficient	14	20	6	86.63	78.37	87.78	98.64 (South Lanarkshire) to 62.30 (Clackmannanshire)

## **Corporate Asset**

There are 2 indicators in the Corporate Asset category.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
CORP-ASSET1 Proportion of operational buildings that are suitable for their current use	8	9	5	92.11	91.39	85.26	96.65 (West Lothian) to 67.86 (Midlothian)
CORP-ASSET2 Proportion of internal floor area of operational buildings in satisfactory condition	9	11	4	95.12	94.49	90.12	97.5 (Clackmannanshire) to 85.82 (Midlothian)

## **Economic Development**

There are thirteen indicators in the Economic Development category. There are four ranked in the top quarter and one in the bottom quarter.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
ECON1 % of unemployed people assisted into work from council operated / funded employability programmes	2	5	1	17.85	40.24	19.57	40.24 (Renfrewshire) to 5.35 (Angus)
ECON2 Cost of Planning & Building Standards per planning application	17	11	3	£5,417	£4,106	£4,337	£3,359 (Clackmannanshire) to £6535 (Inverclyde)
ECON3 Average time per business and industry planning application (weeks)	15	7	4	9.88	8.93	11.71	6.75 (Midlothian) to 20.59 (South Lanarkshire)
ECON4 % of procurement spend spent on local enterprises	25	25	5	19.3	18.87	29.88	42.89 (Angus) to 13.72 (East Renfrewshire)
ECON5 No of business gateway start-ups per 10,000 population	30	20	7	4.91	14.89	14.41	29.6 (Inverclyde) to 13.10 (Midlothian)
ECON6 Investment in Economic Development & Tourism per 1,000 Population	9	9	1	£112,422	£140,676	£119,388	£140,676 (Renfrewshire) £29,775 (East Renfrewshire)
ECON7 Proportion of people earning less than the real living wage	19	19	4	21.6	19.8	14.4	12.5 (South Lanarkshire) to 22.3 (Angus)
ECON8 Proportion of properties receiving superfast broadband	10	8	2	96.5	98	94.1	98.2 (Clackmannanshire and West Lothian) to 87.7 (Angus)
ECON9 Town Vacancy Rates	17	28	7	11.75	17.7	11.4	4.47 (East Renfrewshire) to 18.57 (Clackmannanshire)
ECON10 Immediately available employment land as a % of total land allocated for employment purposes in the local development plan	1	3	2	98.05	98.05	27.19	100.00 (East Renfrewshire) to 12.73 (South Lanarkshire)
ECON11 Gross Value Added (GVA) per capita	11	13	2	£24,880	£22,002	£24,721	£25,514 (West Lothian) to £10,421 (East Renfrewshire)
ECON12a Claimant Count as % of Working Age Population	22	20	5	6.3	3.6	3.7	2.00 (East Renfrewshire) to 4.40 (Inverclyde)

ECON12b Claimant Count as % of 16-24 Population	20	16	3	7.77	3.48	3.68	1.70 (East Renfrewshire) to 5.08 (Inverclyde)
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## **Financial Sustainability**

There are five indicators in the Financial Sustainability category. Three are ranked in the top quarter and one is in the bottom quarter.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
FINSUS1 Total useable reserves as a % of council annual budgeted revenue	4	3	1	43.29	46.23	24.44	46.23 (Renfrewshire) to 14.74 (South Lanarkshire)
FINSUS2 Uncommitted General Fund Balance as a % of council annual budgeted net revenue	19	20	4	2.51	2.4	3.48	4.40 (East Renfrewshire) to 0.44 (West Lothian)
FINSUS3 Ratio of Financing Costs to Net Revenue Stream – General Fund	9	4	2	4.7	3.11	5.89	1.08 (Midlothian) to 10.16 (Inverclyde)
FINSUS4 Ratio of Financing Costs to Net Revenue Stream – Housing Revenue Account	26	25	7	51.4	40.64	22.12	7.32 (Clackmannanshire) to 40.64 (Renfrewshire)
FINSUS5 Actual outturn as a percentage of budgeted expenditure	15	8	2	98.85	100.02	98.25	100.19 (West Lothian) to 93.04 (Clackmannanshire)

## **Tackling Climate Change**

There are two indicators in the Tackling Climate Change category, but data is not yet available for 2021/22.

Indicator	Ranked Position		Family Group Ranking	Data		Scottish Average	Family Group Range
	2020/21	2021/22		2020/21	2021/22		
CLIM1 CO2 emissions area wide per capita	14	n/a	n/a	4.07	n/a	n/a	New data not available
CLIM2 CO2 emissions are wide: emissions within scope of LA per capita	8	n/a	n/a	3.61	n/a	n/a	New data not available