

To: Communities, Housing and Planning Policy Board

On: 30 October 2018

Report by: Director of Communities, Housing and Planning Services

Heading: Renfrewshire Local Housing Strategy 2016-2021: Annual update 2018

1. Summary

- 1.1 This report presents the second annual update for the current Renfrewshire Local Housing Strategy 2016-2021. The update report highlights key achievements and progress in the delivery of identified strategic outcomes and actions within the Renfrewshire Local Housing Strategy. A copy of the update report can be found on the Renfrewshire Council website at: <http://www.renfrewshire.gov.uk/article/3500/Local-Housing-Strategy>.
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2. Recommendations

- 2.1 It is recommended that the Board:
- (i) notes progress in implementing the actions of the Renfrewshire Local Housing Strategy 2016-2021.
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3. Background

- 3.1 Under the Housing (Scotland) Act 2001 local authorities have a duty to prepare a five-year Local Housing Strategy which is informed by an assessment of housing provision and related services in the area.
- 3.2 The Local Housing Strategy sets out the strategic vision for housing and housing related services in Renfrewshire and seeks to provide a clear direction for strategic housing investment.

- 3.3 The Local Housing Strategy links with a number of other key plans and strategies for Renfrewshire (e.g. the Local Development Plan, “Our Renfrewshire- Renfrewshire’s Community Plan 2017-2027” and the Renfrewshire Health and Social Care Partnership Strategic Plan.
- 3.4 Progress in delivering strategic outcomes and actions within the Renfrewshire Local Housing Strategy are reported annually with this year’s update attached to this report.
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Implications of the Report

1. **Financial** – None
2. **HR & Organisational Development** – None
3. **Community/Council Planning** –
 - *Our Renfrewshire is thriving* – Actions within the LHS will help improve housing conditions and enable more affordable homes to be built, encouraging people to live and stay here.
 - *Our Renfrewshire is well* – Actions within the LHS will help support older and disabled residents to live healthier, for longer, in their own homes.
 - *Our Renfrewshire is fair* - Actions within the LHS will help to prevent homelessness and ensure vulnerable people get the advice and support they need.
 - *Building strong, safe and resilient communities* – Significant regeneration programmes are being progressed through the LHS.
4. **Legal** – None
5. **Property/Assets** – None
6. **Information Technology** – None
7. **Equality & Human Rights** -
 - (a) The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals’ human rights have been identified arising from the recommendations contained in the report because it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council’s website.
8. **Health & Safety** – None
9. **Procurement** – None

- 10. **Risk** – None
 - 11. **Privacy Impact** - None
 - 12. **COSLA Policy Position** – None
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List of Background Papers

- a) Appendix 1: Renfrewshire Local Housing Strategy 2016-2021 – Annual Update Report 2018
- b) Background Paper 1, Report to Communities, Housing and Planning Policy Board 29th August 2017, “Renfrewshire Local Housing Strategy 2016-2021: Annual Report 2017”
- c) Background Paper 2, Report to Housing and Community Safety Policy Board 21st January 2017, “Local Housing Strategy 2016-2021”

The foregoing background papers will be retained within Communities, Housing and Planning Services for inspection by the public for the prescribed period of four years from the date of the meeting. The contact officer within the service is Lesley Muirhead, Planning and Housing Manager, 618 6259, Lesley.muirhead@renfrewshire.gov.uk.

FC/LM
9 October 2018

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RENFREWSHIRE LOCAL HOUSING STRATEGY 2016-2021: 2017/18 UPDATE



This is the second annual update of Renfrewshire's Local Housing Strategy 2016-2021.

The document can be found online at

www.renfrewshire.gov.uk

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1. About Renfrewshire's Local Housing Strategy - 2017/18 Update

Renfrewshire's Local Housing Strategy 2016-2021 aims to successfully deliver the following seven key Strategic Outcomes:

LHS 2016-2021 Strategic Outcomes

1. The supply of housing is increased.
2. Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well functioning town centres.
3. People live in high quality, well managed homes.
4. Homes are energy efficient and fuel poverty is minimised.
5. Homelessness is prevented and vulnerable people get the advice and support they need.
6. People are able to live independently for as long as possible in their own homes.
7. Affordable housing is accessible to people who need it.

This is the second annual update of the Local Housing Strategy 2016-2021. This update highlights key achievements and progress to date in delivering the identified strategic outcomes and actions of the Local Housing Strategy 2016-2021 in partnership with housing providers and key partners over the last year.



Andrew Avenue Phase II, Renfrew

2. Changes in Policy and Strategic Context - 2017/18 Update

Changes in Policy and Strategic Context

Since the last Local Housing Strategy Update for 2016/17 there have been a number of developing national policy priorities that will influence how the Council and partners deliver on current Local Housing Strategy Strategic Outcomes.

Scotland's Energy Efficiency Programme (SEEP)

The Scottish Government have designated energy efficiency as a National Infrastructure Priority, the cornerstone of which is Scotland's Energy Efficiency Programme (SEEP) which is to be delivered by the Scottish Government over the next 15-20 years.

Scotland's Energy Efficiency Programme is intended to help local authorities pilot new and innovative approaches to energy efficiency which should help reduce costs and improve warmth of homes whilst contributing to the reduction of carbon emissions.

Phase I of Scotland's Energy Efficiency Programme was implemented by the Scottish Government during 2016 and 2017 and used Pathfinder pilot projects across 11 local authority areas to build upon and integrate existing domestic energy efficiency programmes, bringing together support from the Scottish Government's Low Carbon Infrastructure Transition Programme (LCITP), with the Home Energy Efficiency Programme Scotland (HEEPS) Area Based Scheme.

None of the phase I pilot projects were located in Renfrewshire, however Phase II of the Programme opened in 2018 with local authorities invited to submit new proposals for new pilot projects for delivery by 28 February 2019. The Scottish Government envisage that this second phase of pilot projects will further help the development of Scotland's Energy Efficiency Programme by contributing to the design of future programmes aimed at tackling fuel poverty and reducing greenhouse gas emissions. Successful pilot projects have the scope to be rolled out nationally where appropriate.

Both Scotland's Energy Efficiency Programme and future evolving national energy efficiency policy will have implications on how the Council and our partners approach the delivery of Strategic Outcome 4, *'Homes are energy efficient and fuel poverty is minimised'*.

Moving forward, both the Council and our partners will continue to participate in Scottish Government initiatives, proactively targeting project funding awards whilst actively engaging with the Scottish Government on energy efficiency consultation activities and learning from other organisations pathfinder projects.

2. Changes in Policy and Strategic Context - 2017/18 Update

Fuel Poverty

The Scottish Fuel Poverty Strategic Working Group and the Scottish Rural Fuel Poverty Task Force both published reports in October 2016 on progress being made in tackling fuel poverty across Scotland. Both reports noted that fuel poverty remains an issue across Scotland with the reports making a series of recommendations on how to more effectively tackle fuel poverty.

In response to the recommendations put forward by these groups, the Scottish Government consulted on a new draft fuel poverty strategy between November 2017 and February 2018.

Following this consultation, a draft Fuel Poverty Strategy for Scotland 2018 was published in late June 2018. This draft strategy sets out how the delivery of fuel poverty targets will be achieved and sets out a monitoring framework to oversee progress in meeting targets.

In addition, the Fuel Poverty (Target, Definition and Strategy) (Scotland) Bill was also published in June 2018. This Bill aims to set a new target for fuel poverty, introduce a new definition of fuel poverty that will focus Scottish Government support on those who need it most and mandate the production of a new long-term fuel poverty strategy.

Following formal implementation of these changes, it should be easier for both the Council and partner organisation to both monitor and address the prevalence of fuel poverty in Renfrewshire.

Housing (Scotland) Act 2014

The Housing (Scotland) Act 2014 changes some aspects of the law on social housing allocations and management. The Commencement Order and associated Regulations were laid in the Scottish Parliament in Spring 2018, with most of the social housing provisions scheduled to come into force on 1 May 2019. This is with the exception of the sections relating to assignments, subletting, joint tenancies and succession, which will come into force on 1 November 2019.

Registered Social Landlords, such as the Council and Housing Associations, will continue to reflect Scottish Government guidance and good practice in their allocation policies, new tenant information handbooks and other associated documents.

Full cognisance of the introduction of the Housing (Scotland) Act 2014 Part II, relating to the allocation of social housing, has been taken when developing the draft Renfrewshire Common Housing Allocation Policy. Consultation on the draft common policy

2. Changes in Policy and Strategic Context - 2017/18 Update

(developed by the Council and four local housing associations) will take place in late 2018.

Private Rented Housing

The Private Housing (Tenancies) (Scotland) Act 2016 introduced the new Private Residential Tenancy (PRT) agreement for new tenants in the Private Rented Sector. This new agreement replaces the Assured and Short Assured Tenancy agreement previously used as the legal agreement between landlord and tenant in the Private Rented Sector and came in to force in December 2017.

The Scottish Government created the Private Residential Tenancy to provide security and stability to tenants but also to provide appropriate safeguards for landlords, lenders and investors.

The Private Residential Tenancy (PRT) agreement changes the grounds upon which a private landlord can recover their property, regulates the frequency and rate of rent increases and includes an open tenancy period so that landlords can no longer ask tenants to leave simply because a fixed term agreement has ended.

Other recent changes in the sector include the introduction of mandatory registration of letting agents to ensure letting agents are 'fit and proper' to undertake letting agency work. A statutory letting agent code of conduct was also introduced in January 2018 which sets out the standards that letting agents must meet.

The role of the First-tier Tribunal for Scotland (Housing and Property Chamber) was also extended in phases between late 2017 and early 2018 to enable landlords, tenants and Scottish Ministers to go to the tribunal where there has been a perceived breach of any of these new enhanced rights or regulatory models.

Moving forward, the Council, housing associations and other strategic partners will continue to promote awareness of these changes amongst tenants and landlords.

Rapid Rehousing Transition Plans

The Scottish Government have recently issued Guidance on 'Rapid Rehousing Transition Plans', following recommendations from the Homeless and Rough Sleeping Action Group (HARSAG).

The Scottish Government have advised Councils and partners to promote a position where homeless households are provided with settled accommodation more quickly with the time spent in temporary accommodation reduced, amongst other things, through access to a up-scaled 'Housing First' model. This model will provide intensive housing support for homeless people following their move to settled housing for as long as necessary.

Local Authorities are now expected to consult with partners and to produce costed 'Rapid Rehousing Plans' by the end of December 2018. These plans will cover the 5 year period from April 2019.

2. Changes in Policy and Strategic Context - 2017/18 Update

Funding will be provided by the Scottish Government to support local authorities' transition to 'Rapid Rehousing' with a national Working Group to be established to oversee the roll out. There is no indication yet of the level of funds that Renfrewshire can expect.

Progress on the main stages of the development and implementation of Rapid Rehousing Transition Plans will be reflected in future updates of the Local Housing Strategy.

Renfrewshire Local Development Plan

Work continues to progress on the preparation of the next Renfrewshire Local Development Plan. A significant amount of consultation and engagement has and will continue to take place before the next Local Development Plan is finalised. It is anticipated that the plan will be adopted towards the end of 2019.

The Local Development Plan will support the delivery of the Strategic Housing Investment Plan and will provide a range and choice of housing sites to meet Housing Supply Targets and housing needs and demand across Renfrewshire. It is anticipated that the Local Development Plan will also include an Affordable Housing Policy to deliver new affordable homes in areas of need.

Progress of the main stages of the Renfrewshire Local Development Plan preparation will be reflected in future annual updates of the Local Housing Strategy.

2. Changes in Policy and Strategic Context - 2017/18 Update



Fordbank, Johnstone

Outcome 1: The supply of housing is increased - Key updates 2017/18

Key achievements and progress in delivering Strategic Outcome 1 include:

- In 2017/2018, 77 new affordable homes and 601 private sector homes were successfully completed, which complements previous year's completions.
- The number of new house completions continues to move in a positive trend, however as our population continues to grow, we require to bring forward new sites in the right locations. There is also a requirement for a good mix of homes and affordable choice across Renfrewshire. We will continue to investigate opportunities to identify new affordable sites in areas of need.
- A draft Strategic Housing Investment Plan 2019/2020 – 2023/2024 was prepared for consultation in Summer 2018 to consult with Tenants and Residents Associations, Community Councils and other key partners following discussions with housing associations.

The Plan outlines how investment in affordable housing will be targeted to meet the objectives of the Local Housing Strategy and meet the affordable housing supply target of 200 new homes each year to 2021. Following approval by the Communities, Housing and Planning Board, the finalised

Strategic Housing Investment Plan will be submitted to the Scottish Government.

- Progress is being made to deliver new affordable housing developments by RSL's and Renfrewshire Council, including a mix of affordable tenures. In 2018/19, two sites are scheduled to complete in Renfrew (127 new homes by Sanctuary Scotland), with developments in Johnstone, North Renfrewshire and Paisley due to be completed in 2019/20.
- Work to deliver the first phase of new Council homes is about to commence at Bishopton in North Renfrewshire to provide 80 affordable homes for social rent. In addition, Renfrewshire Council has commenced construction at Johnstone Castle to build 95 homes for social rent. Work is underway at Smithhills Street, Paisley to deliver 26 new homes for social rent on the former Arnott's site by the Link Group. Sanctuary Scotland are expected to complete a development on the former Co-op site in Paisley West End in early 2019/20 and are well underway in constructing 132 new homes for social rent and low-cost home ownership at Love Street, Paisley. These developments are delivering new affordable homes on previously used and brownfield sites across Renfrewshire.
- Where development constraints arise due to exceptional infrastructure works being present, the Scottish Government

Outcome 1: The supply of housing is increased - Key updates 2017/18

Housing Infrastructure Fund may assist in providing funding to help overcome these constraints. Two sites are under consideration and will be reported in future Local Housing Strategy updates.

- A new Empty Homes Officer was appointed in Spring 2018, offering advice and assistance and access to the Empty Homes Loan Fund where applicable, to assist owners in bringing empty homes back into use.
- A good practice guide relating to new home design and space requirements, has been prepared and will be circulated to partners for comment, with a view to implementing the guide in 2019.
- The Council is participating in a national initiative with other local authorities and Scotland Excel to develop a procurement framework for housing construction. Plans for several new build projects are being developed as joint initiatives between Registered Social Landlords and between the Council and Registered Social Landlords.



Dargavel Village, Bishopton

Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well functioning town centres.

Key updates 2017/18

Key achievements and progress in delivering Strategic Outcome 2 include:

- Demolition of 288 Council tenement flats in the Johnstone Castle area continues and construction of 96 new replacement Council houses, mainly front and back door, started in August 2018. Estimated completion date is early 2020.
- The Council is continuing to consult with tenants, residents and owners in the Tannahill area of Ferguslie Park about housing investment proposals for the area.
- Following a period of public consultation, the Council approved a Regeneration Masterplan for Paisley West End in December 2017. The Masterplan seeks to achieve transformational change for the Well Street area, tackling issues of low demand for existing tenement flats and commercial premises and surplus undeveloped land within the area. It involves the construction of approximately 155 new homes for sale and social rent, with a mix of property types and sizes. The initial focus of work will be on the acquisition of privately owned properties and the development of vacant land.
- Sanctuary Scotland have started on-site in the West End of Paisley at the site of the former Co-op. 24 flats and 15 houses

for social rent are due to be completed by early summer 2019. The development will contribute to the regeneration of Paisley West End and will complement regeneration plans for the Well Street area of Paisley.

- The majority of new build affordable homes for social rent developed during 2017/18 were 'front and back door' houses. (59 out of 77). This is helping to address the current imbalance of flatted accommodation in Renfrewshire's social housing stock.
- 26 new affordable homes are planned as part of the ongoing regeneration of the former Arnotts site in Paisley's Town Centre by Link Housing Association with work starting on site in Autumn 2018/19.
- Paisley Housing Association successfully bid for just over £150,000 from the Aspiring Communities Fund to deliver a project, the "West End Transformation (WET)" project which will promote and support the social inclusion of marginalised and socially excluded individuals and groups in the development and delivery of environmental enhancements in the West End of Paisley.

Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive and sustainable neighbourhoods and well functioning town centres.

Key updates 2017/18

- Williamsburgh Housing Association established a community flat in the Seedhill area of Paisley which will be the operational base for delivering its regeneration activities. Projects include: Work/LIFE project which helps tenants develop skills and find employment; Seedhill Urban Growing and Regeneration Project (SUGaR) which has established community food growing spaces and helps people learn about recycling; and ConnectUp a project that helps tenants improve their digital skills.
- The Council secured funding from the Scottish Government's Making Places Initiative, which supports communities to take a leading role in shaping their local areas. The Council is working with residents in Foxbar to create a Place Plan which will identify areas for potential change and enhancement.
- The Council are using its asset management model to help develop and inform area based strategies to ensure the long term sustainability of the Councils' stock. This will take account of the long term sustainability of the Council's multi-storey flats.



Bleasedale Road, Renfrew

Outcome 3: People live in high quality, well managed homes - Key updates 2017/18

Key achievements and progress in delivering Strategic Outcome 3 include:

- The Scottish House Condition Survey (SHCS) 2014-2016 identifies that 8% of Renfrewshire's housing stock across all tenures is in extensive disrepair, which is a slight improvement on the 10% reported in the 2013-2015. The proportion of Below Tolerable Standard properties remains the same at 2%.
- Social rented sector tenants in Renfrewshire consistently report high levels of satisfaction with the quality of their homes. In 2017/18 87% of Ferguslie Park Housing Association tenants, 98% of Bridgewater Housing Association tenants, 94% of Williamsburgh Housing Association tenants, 95% of Paisley Housing Association tenants, 87% of Linstone Housing Association tenants and 84% of Council tenants were satisfied with the quality of their home
- Paisley Housing Association in partnership with the Council continues to progress the Orchard Street Housing Renewal Area which aims to deliver comprehensive improvement of the 5 pre 1919 tenemental blocks of flats at 33 Causeyside Street and 3 – 9 Orchard Street.
- Around 7,300 private landlords with almost 12,000 properties were registered at August 2018.
- The Council kept private landlords informed of key changes to private lets prior to the introduction of the new Private Residential Tenancy in December 2017 through updates on the Council's website, a Private Landlord Forum, "Landlord Matters" newsletter and updated "Guide to Private Renting."
- The Council updated its Scheme of Assistance for private house owners in August 2018. This includes plans to implement a "Missing Shares" pilot at the end of 2018 which would assist responsible home owners of older tenement property who want to undertake essential repairs and maintenance but cannot do so due to the lack of co-operation from one or more property owners in the block.

Key achievements and progress in delivering Strategic Outcome 4 include:

- 25% of Renfrewshire residents live in fuel poverty according to the latest Scottish House Condition Survey, compared to 28% the previous year.
- Renfrewshire Council secured £1.487 million from the Scottish Government's Home Energy Efficiency Initiative for Scotland: Area Based Schemes (HEEPS:ABS) programme. These funds have been used for external wall insulation projects throughout Renfrewshire including Bridge of Weir, Elderslie, Houston, Kilbarchan, Linwood and Erskine with around 200 owners benefiting from this initiative.
- In addition to the HEEPS:ABS grant allocated to local authorities, the Scottish Government made funds available to assist private owners with the costs of a range of insulation and heating measures through a variety of grants, interest free loan and equity loan schemes which are administered by Home Energy Scotland (HES).
- To assist owners in wholly private blocks whose properties are not included in the mixed tenure investment programme, the Council facilitated an Open Day information event in partnership with Home Energy Scotland. This event was well

attended by residents and offered homeowners the opportunity to meet with Home Energy Scotland representatives to discuss the range of financial support available to support the installation of energy efficiency measures and offer advice.

- Connect 4 Renfrewshire project funded by Big Lottery delivers money, energy and debt advice to residents of three local Renfrewshire RSLs; Linstone, Bridgewater and Williamsburgh housing associations. Partners also include Renfrewshire Association for Mental Health, Renfrewshire Council and Renfrewshire Wide Credit Union.
- Following the success of the Council's energy advocacy service, the Council has continued to self-fund this service. The advocates have referral arrangements with partner groups who provide services to a wide range and number of Renfrewshire residents ensuring everyone who requires support can access it.

Outcome 4: Homes are energy efficient and fuel poverty is minimised – Key updates 2017/18



Renewable technology used in new housing development at Shortroods, Paisley

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need - Key updates 2017/18

Key achievements and progress in delivering Strategic Outcome 5 include:

- The Housing First initiative, which is now in its fourth year in Renfrewshire, provides intensive support to previously homeless people with complex needs. Turning Point Scotland provides support to up to 20 homeless applicants at any one time to help ensure they move into and sustain their tenancies, and avoid repeat homeless applications. Independent analysis is underway to determine the extent of savings being delivered across a range of services such as health and criminal justice, which will assist with future planning.
- The George Street Prevention Service offers a range of services to young people aged 16 to 25 years who have been homeless or threatened with homelessness which include:
 - “Homes for Keeps”, pre tenancy training to support a young person in maintaining their own home:
 - The “Tenancy Resettlement Service” a practical and proactive service which gives young people tailored assistance to meet their needs and help them successfully move into and manage the first year of their own tenancy.
- The proportion of homeless applicants who sustained a Council tenancy for over twelve months significantly increased from 78% in 2016/17 to 85% in 2017/18.
- Community Justice Renfrewshire, the Employability Service and Housing Services made a successful joint funding application to the Scottish Government for an integrated programme of training, skills development and employment activities for people with convictions living in / returning to Renfrewshire. This new service “Just Learning – Skills for Employment” provides bespoke specialist support for individuals who have complex barriers to employment, and aims to help them to access sustainable employment and break the cycle of repeat convictions and homelessness. This project recognises the need to address wider social issues rather than focussing on housing provision alone in order to tackle homelessness.
- The Accommodation Assistants Team, based at two furnished accommodation sites for homeless people, won the “Organisation Award” category at the Renfrewshire Council Staff Recognition Awards event in 2017. The team work 24/7 to provide help, advice and support to individuals who may be experiencing a housing crisis.

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need - Key updates 2017/18

- Make it Your Own (MIYO) delivered by Impact Arts – a community arts charity – providing a creative approach to tenancy sustainment aimed at helping the most vulnerable tenants in Renfrewshire and is funded through Renfrewshire Council’s Housing Support Service. The pilot project successfully engaged with 26 tenants between April 2017 and March 2018. 96% of referrals who engaged in the programme have sustained their tenancy since accessing MIYO.

Discussions are underway to extend the project with a view to funding an artist in residence who can offer art sessions to homeless people living in temporary accommodation.

- The Council’s Homeless Service facilitated training and awareness events on Universal Credit which were delivered by the Department of Work and Pensions to staff in Homeless Services, Housing Services and service providers commissioned by Housing Support e.g. Turning Point Scotland. Representatives from Homeless Services have been invited to participate in the main Council Universal Credit Working Group.
- Two homeless prevention projects were successfully granted funding through ‘The Lens’ scheme and are now under development. A mobile phone app to support people engaging

with Renfrewshire Council services is being developed to support homeless prevention.

- Renfrewshire Council and the local based housing associations are undertaking a review of the Section 5 and Nominations process.
- A new Resource Assistant post has been established within the Homelessness Services Team to work exclusively with homeless clients and will focus on:
 - assisting clients with personal income and expenditure awareness,
 - helping clients in maximising their Benefits,
 - offering a broader financial support service with a strong focus on Universal Credit,
 - linking clients with the Scottish Welfare Fund; and,
 - overseeing arrears management for both former and current clients.

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need - Key updates 2017/18



Make it Your Own (MIYO) delivered by Impact Arts



Make it Your Own (MIYO) delivered by Impact Arts

Outcome 6: People are able to live independently for as long as possible in their own home - Key updates 2017/18

Key achievements and progress in delivering Strategic Outcome 6 include:

- Two joint planning groups have been established to discuss cross cutting strategic and operational Housing and Health and Social Care related issues. The groups are the “Communities, Housing and Planning and Health and Social Care Partnership Liaison Group” (CHP/HSCP Strategic Liaison Group) and the Communities, Housing and Planning and Health and Social Care Partnership Operations Group” (CHP/HSCP Operations Group).
- Plans are being developed by the HSCP to set up short life working groups that will take forward the planning/needs assessments, including housing related needs, for the following care groups: older people, mental health, learning disability, sensory impairment/physical disability and addictions.
- Partnership meetings are ongoing with Paisley Housing Association, the Health and Social Care Partnership and Renfrewshire Council to explore opportunities for a development of supported housing for people with learning disabilities.
- 303 medical adaptations were completed in Renfrewshire in Council owned homes in 2017/18 and a further 280 adaptations were completed in RSL owned properties. 7,688 daily living items provided by Equipu in 2017/18.
- The Council approved 186 grants to private owners for adaptations and there was a total grant spend of £694k on adaptations in 2017/18.
- Discussions are continuing between Renfrewshire Council and Bridgewater Housing Association to explore options for re-provisioning existing sheltered housing in Erskine.
- Care & Repair completed 1,971 small repairs jobs in 17/18.
- Discussions are ongoing with Linstone Housing Association and partners including the HSCP to develop Extra Care housing in Paisley.
- Renfrewshire Council will continue to monitor and work with neighbouring local authorities to review housing needs of Gypsy/Travellers. Should future updates of the Renfrewshire Local Housing Strategy identify a need to allocate land to address the housing needs of key groups this will be addressed through the Local Development Plan Delivery Programme.

Outcome 6: People are able to live independently for as long as possible in their own home - Key updates 2017/18

- Following on the success of the 'Golden Surfer' digital inclusion project which focusses on basic digital skills, sessions are now being held across all twelve Renfrewshire Council sheltered and amenity housing complexes. Using a bank of technology, older adults are supported to gain a variety of digital skills such as online banking and use email etc that will help users access information and stay in touch with family, friends and the wider community.



Golden Surfer Project Participants

Outcome 7: Affordable housing is accessible to people who need it - Key updates 2017/18

Key achievements and progress in delivering Strategic Outcome 7 include:

- A draft Common Housing Allocation Policy for Renfrewshire has been developed by the Council and four local housing associations. It is anticipated that the new policy will be finalised in early 2019 and implemented following a period of consultation.
- The introduction of Universal Credit in June 2015 was initially for single people eligible for Job Seekers Allowance. As at March 2018, there were 384 Council tenants in receipt of Universal Credit out of 1,689 across Renfrewshire.

The Universal Credit full service will roll out across Renfrewshire from 19 September 2018 and is expected to be completed by 2022. Universal Credit includes housing costs which means that increasing number of claimants will move from housing benefit onto Universal Credit. Universal Support is being provided to customers by Renfrewshire Council through Claimant Support Officers based in Jobcentres, to assist claimants in managing their claims or award of Universal Credit and personal budgeting.

- The threshold for households impacted by the Benefit Cap was reduced in November 2016. It is now £384.62 per week

for families and £257.59 per week for single people. Contact is made through a variety of channels to offer advice and support to around 120 households affected by the reduced benefit cap.

- HomeChoice@Renfrewshire – In 2017-2018 the Homexchange Shop helped 1,564 visiting customers and assisted 218 customers to register for a mutual exchange through the on-line service. In addition, the Council enabled 25 successful mutual exchanges in 2017/18.
- The Council continues to participate in the 'Mortgage to Rent' scheme with 4 cases currently under review or at conveyancing stage.
- The Deposit Guarantee scheme supports people who are homeless or threatened with homelessness to access the Private Rented Sector by providing a written guarantee in place of a cash deposit. 27 households were assisted through the scheme to access privately rented accommodation in 2017/18.
- The third-sector social prescribing partnership Project Community Connectors, involves Active Communities, RAMH and Linstone Housing Association. It works within GP clusters in Renfrewshire to offer support to GP's and their patients in a range of areas. Funding for the project which works to try to

Outcome 7: Affordable housing is accessible to people who need it - Key updates 2017/18

improve local people's health, housing and physical activity across Linwood, Johnstone, Bishopton and Paisley, has been extended until March 2019.

Over the past two years, the health and housing hub delivered by Linstone Housing Association, has had 228 referrals that led to 295 appointments



New Affordable Housing development in Renfrew, Sanctuary Scotland

Action Plan
2017/18 UPDATE

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
1.1 Increase the supply of new housing in Renfrewshire.	2015/16 – 577 Private 132 - affordable	Affordable Housing Completions and Private Sector Completions	200 affordable homes each year 500 private homes each year	Annually	Communities, Housing and Planning Services , housing associations, private developers	2017/2018 completions: <ul style="list-style-type: none"> • Affordable 77 • Private 601
1.2 Ensure Renfrewshire's new LDP identifies sufficient land in existing places to deliver the housing supply targets set out in this LHS.	LDP Action Programme agreed 2014	Actions implemented	LDP anticipated to be adopted 2019	Ongoing	Communities, Housing and Planning Services	The proposed Renfrewshire Local Development Plan will identify a 10-year housing land supply to meet housing need and demand across Renfrewshire.
1.3 Review the 2014 LDP Action Plan programme to bring forward brownfield and previously used sites for housing development.	LDP Action Programme agreed 2014	Actions implemented	Brownfield sites brought forward through a range of initiatives New LDP Delivery Action Programme being prepared to support next LDP	Ongoing	Communities, Housing and Planning Services	A new delivery programme will be prepared alongside the Proposed Renfrewshire Local Development Plan. This will be consulted upon towards the end of the year.

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
1.4 Consider bids to the Scottish Government Infrastructure fund and other funding sources to enable delivery of housing on sites affected by infrastructure constraints.	Sites identified in LDP and SHIP	Bids considered	Secure funding	Ongoing	Communities, Housing and Planning Services , housing associations, private developers, Scottish Government, key agencies	Two sites are with the Scottish Government for consideration as potential infrastructure fund recipients. These two sites are at an early stage of this process and will be taken forward during 2018/19.
1.5 Deliver projects in the existing SHIP programme and develop new projects which assist in meeting the strategic outcomes in this LHS.	SHIP 2017/18 - 2021/22 agreed by HACS Board November 2016	SHIP updates	November 2017	2016-2021	Communities, Housing and Planning Services , housing associations, Scottish Government	Renfrewshire Council continues to work with partners to progress current and planned SHIP projects to drive delivery and spend within timescales. In 2017/2018, 77 new affordable homes were delivered, with 127 new homes scheduled to be completed in 2018/2019. Project completions are expected to peak in 2019/20 and 2020/21 and it is anticipated that the five year total of 1,000 new affordable homes will be achieved by March 2021.

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
1.6 Prepare an annual review and update of the SHIP to ensure it is a live and responsive plan.	SHIP 2017/18 – 2021/22 agreed by HACS board November 2016	SHIP updates	November 2017	2016-2021	Communities, Housing and Planning Services , housing associations, Scottish Government	A draft SHIP for 2019/20 – 2023/24, was presented to the Communities, Housing and Planning Policy Board in August 2018. Following consultation, the finalised SHIP will be presented to Board on 30 October 2019 for approval.
1.7 Promote mix of tenure options to meet affordable housing need.	13/14 and 14/15 affordable completions were all social rent.	No. of different tenure options provided	Indicator only	Ongoing	Communities, Housing and Planning Services , housing associations, private developers	Renfrewshire Council, RSLs and the Scottish Government continue to work together to determine the best affordable housing tenure options on sites, taking account of local needs and circumstances. The current programme includes low cost home ownership opportunities as well as social rent.

Outcome 1: The Supply of Housing is Increased							
Action		Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
1.8	Consult on an Affordable Housing Policy, targeted to increase the supply of affordable housing in areas of identified shortfall.	N/A	Policy developed and consulted on through new RLDP	Policy introduced 2018	2018	Communities, Housing and Planning Services	The proposed Renfrewshire Local Development Plan will include an affordable housing policy. This will be consulted upon before finalising the Local Development Plan.
1.9	Develop a standard for affordable housing in Renfrewshire that takes into account design and space standard considerations.	N/A	Standard developed	Standard implemented	2019	Communities, Housing and Planning Services, housing associations	A draft good practice guide is being prepared and will be circulated to partners for comment. It is anticipated that this guide will be agreed and implemented by early 2019.

Outcome 1: The Supply of Housing is Increased						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
1.10 Promote partnership working on procurement issues to maximise opportunity and efficiency in the delivery of affordable housing.	N/A	Partnership opportunities explored	Joint procurement opportunities maximised	2019	Communities, Housing and Planning Services , housing associations, other local authorities and agencies	The Council is participating in a national initiative with other local authorities and Scotland Excel to develop a procurement framework for housing construction. Plans for several new build projects are being developed as joint initiatives between Registered Social Landlords and between the Council and Registered Social Landlords.
1.11 Encourage owners of empty homes to bring them back into use.	Yr Aug 15- Aug 16 17 properties brought back into use through direct engagement with owners	No. of empty homes brought back into use	25 per annum	ongoing	Communities, Housing and Planning Services , RC Finance and Resources, private owners, housing associations	A new empty Empty Homes Officer was appointed in Spring 2018. The officer works with and encourage owners of empty homes in Renfrewshire to bring their properties back into use. Offering advice and assistance and access to the Empty Homes Loan Fund where applicable.

Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive sustainable neighbourhoods and well functioning town centres

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
2.1 In partnership with local communities, develop and implement local regeneration strategies for Johnstone Castle; Paisley West End; Ferguslie Park.	Housing regeneration plans approved by RC for Johnstone Castle 2014	Strategies developed	Strategies in place and being implemented	2016 - 2021	Communities, Housing and Planning Services, housing associations, private developers	<p>Following public consultation, a regeneration Masterplan for Paisley West End was approved by the Council in December 2017.</p> <p>Officers continue to consult on housing investment proposals for the Tannahill area of Ferguslie Park.</p> <p>Johnstone Castle regeneration strategy approved in 2014. 228 Council homes to be demolished. Construction of 95 new Council homes started in August 2018.</p>
2.2 Review low demand social rented housing, undertake option appraisal and develop area based strategies.	Housing management information, Housing Needs and Demand Assessment	Strategies Developed	Strategies in place and being implemented	2018	Communities, Housing and Planning Services, housing associations	Utilising its asset management model, the Council is progressing work to inform area based strategies.

Outcome 2: Through targeted investment and regeneration activity, Renfrewshire has attractive sustainable neighbourhoods and well functioning town centres

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
2.3 In mixed tenure areas, review opportunities for joint initiatives on estate management and environmental improvements with potential links to employment and training initiatives.	Existing local initiatives	Options developed	Options implemented and joint scheme established	2018	All social housing providers	Action to follow 2.2 above, once area based strategies are prepared.
2.4 Through newbuild activity, improve the range of house types and sizes available for social rent.	Council Stock: 79% flats 21% houses Local RSL stock: 70% flats 30% houses	No. of newbuild house completions	Increase number of houses available for social rent	2016 - 2021	All social housing providers	In 2017/18 there were 77 affordable housing completions: 59 houses and 18 flats.
2.5 Through the LDP, ensure action plans are in place for Renfrewshire's town centres and that they are reviewed and updated regularly.	Town Centre action plans developed.	Action plans for town centre and Place Plans developed	Action plans and Place Plans developed and thereafter reviewed every 2 years	Early 2019	Communities, Housing and Planning Services, community groups, community councils, tenants and residents of Centres and Places	Town Centre Strategies and Action Plans are now in place for all of Renfrewshire's Town Centre and these will be reviewed in early 2019.
2.6 Identify opportunities and initiatives for housing development projects which would assist in increasing the number of people living in and using Renfrewshire's town centres.	Cotton Street and former Arnotts site completions 2011-2016	Potential projects identified	Projects delivered	2016 – 2021	Communities, Housing and Planning Services	Affordable Housing Development of 26 flats by Link Group in Smithhills street in the centre of Paisley started onsite Autumn 2018.

Outcome 3: People live in high quality, well managed homes

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
3.1 Develop an information base of poorer condition private tenemental stock using a range of sources to complement the Scottish House Condition Survey to inform policy development	SHCS 2012-2014 Suggests 4% of stock is BTS	Information sources used	Information base developed	2017	Communities, Housing and Planning Services , RC Finance and Resources, RC Community Resources, housing associations, private owners, private factors	Initial baseline information collated.
3.2 Achieve the comprehensive improvement of the pre-1919 tenements at 3-9 Orchard Street and 33 Causeyside Street.	Consultation on Orchard Street Housing Renewal Area (HRA) Draft Designation Order commenced late 2016	Improvement schedule agreed	Comprehensive Improvement complete	2021	Paisley Housing Association , Communities, Housing and Planning Services, RC Community Resources, private owners and tenants	Housing Renewal Area designation order approved March 2017. Paisley Housing Association is negotiating with owners with regard to acquisitions and private properties.
3.3 Review the Scheme of Assistance for private owners	Advice provided to 3,401 households in 2015/16	Review progress	Review complete	2018	Communities, Housing and Planning Services	Updated Scheme of Assistance approved by Communities, Housing and Planning Policy Board in August 2018.

Outcome 3: People live in high quality, well managed homes

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
3.4 Investigate current arrangements for factoring tenement blocks in private and multi-tenure ownership and consider options for a partnership initiative to tackle disrepair.	N/A	Research current arrangements and options developed.	Initiatives considered and agreed.	2018	Communities, Housing and Planning Services , housing associations	Background research underway. "Missing Shares" pilot is being developed for implementation later in 2018. Operation of this pilot will help inform future initiatives to tackle disrepair.
3.5 Continue to ensure private landlords are registered and promote enforcement action as required.	7,016 private landlords registered at April 2016	Number of registered private landlords	Data indicator only	2016-2021	RC Finance and Resources	7,278 private landlords registered at August 2018.
3.6 Promote the Landlord Accreditation Scheme through the Private Landlords forum.	23 private landlords accredited at April 2016	Number of accredited landlords	Data indicator only	2016-2021	Communities, Housing and Planning Services , private landlords	52 accredited landlords, with 962 properties at March 2018.
3.7 Increase awareness of the rights and responsibilities of private tenants and landlords using a range of communication media.	Provision of information on the Council's website. Landlord Matters newsletter	N/A	Continue to increase awareness among tenants and landlords or rights and responsibilities	2018	Communities, Housing and Planning Services , RC Finance and Resources, RC Community Resources, housing associations	"Guide to Private Renting" updated, Council website updated and Landlord Matters issued – all reflected the introduction of the new Private Residential Tenancy in December 2017.

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised							
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update	
4.1 Continue to promote energy savings, fuel poverty, and income maximisation advice to tenants and owners.	1,318 requests received by Renfrewshire Council's Advocacy Service from Renfrewshire residents in 2015/16	Number of requests received by Renfrewshire Council's Energy Advocacy Service from Renfrewshire residents	Increase the number of households in receipt of advice each year	Ongoing	RC Finance and Resources, Communities, Housing and Planning Services, housing associations, Fuel Poverty Steering Group	<p>During 2017/18 - 1,107 residents received advice from our Advocacy service. This generated annual recurring savings of £205,000 and 438,552kg of CO2.</p> <p>One off annual savings of £250k were also achieved.</p>	

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
4.2 Ensure strategies are in place for social rented housing to meet the requirements of EESSH by 2020.	SHQS compliance	Strategies developed and implemented	Housing stock meets EESSH	2020	All social housing providers	<p>The Council is required to ensure that all stock achieves the minimum energy rating under the Energy Efficiency Standard for Social Housing (EESSH) by the first milestone of 31 December 2020.</p> <p>It has been assessed that as at April 2018 approximately 72% of the Council's housing stock will meet the 2020 standard as a result of the measures introduced to achieve SHQS.</p> <p>The Council's position is that EESSH will be achieved through the capital funding plans for planned investment programmes, together with Government sourced supplementary funding (e.g. HEEPS:ABS) and other external sources such as ECO.</p>

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
4.3 Continue to support energy efficiency improvements in the private sector by promoting access to energy savings advice and external funding.	2012-2014 SHCS average SAP of 68.3 for Council stock and 62.3 for owner occupied stock	Annual SHCS	Increased SAP rating	Ongoing	RC Finance and Resources, Communities, Housing and Planning Services, housing associations, private owners and tenants	2014-2016 SHCS average SAP of 68.7 for social housing stock and 61.9 for owner occupied stock.

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
4.4 Continue to maximise HEEPS funding from the Scottish Government to benefit private owners and enable participation in energy efficiency programmes.	N/A	N/A	Data indicator only	Ongoing	Communities, Housing and Planning Services	<p>The Scottish Government have made funds available to assist private owners with the costs of a range of insulation and heating measures through an interest free loan scheme which is administered by Home Energy Scotland (HES).</p> <p>In order to assist owners in wholly private blocks whose properties are not included in our mixed tenure investment programme, the Council will work in partnership with Home Energy Scotland to assess homeowners' eligibility for a range of energy efficiency measures and offer advice on the financial support available to support the installation of these measures.</p>

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised							
Action		Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
4.5	Consider proposals and recommendations from the Scottish Government SEEP working group when available to address issues of energy efficiency and fuel poverty.	2012-2014 SHCS Renfrewshire fuel poverty levels 29%	Proposals and recommendations available	Proposals and recommendation s considered	Ongoing	Communities, Housing and Planning Services , Finance and Resources	<p>Renfrewshire Council has secured a further SEEP pathfinder pilot project fund award of £75,000 to engage with wholly privately owned properties in the Lochfield area of Paisley and will work in partnership to deliver solid wall insulation upgrades for households.</p> <p>RC continues to respond to various Scottish Government energy efficiency consultations.</p>

Outcome 4: Homes are Energy Efficient and Fuel Poverty is minimised							
Action		Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
4.6	Encourage the use of renewable technology in new housing developments	<p>Renewable technology used in Council development at Barrhead Road, Paisley across 37 units</p> <p>Renewable technology used in Loretto development at Charleston Square, Paisley across 53 units</p>	Incorporation of renewable technology were possible in both social and private sector new build developments where feasible	Two developments each year	2016-2021	Communities, Housing and Planning Services , housing associations, private developers	<p>The use of renewable energy technology in new housing continues to be promoted through the Local Development Plan and the Building Standards process.</p> <p>The council has undertaken a number of pilot projects over the last year that include fabric improvements, such as EWI and IWI, renewable energy/technology such as air and ground source heat pumps as well as solar PV, battery storage, heating controls and mechanical ventilation.</p> <p>The council will monitor the use of these technologies and evaluate whether they can form part of a wider investment strategy over the coming years to meet EESSH .</p>

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need							
Action		Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
5.1	Work with partners to build on existing, and identify new, homelessness prevention activities, including initiatives such as “Foundations First” and “Housing First”	<p>Foundations First started in 2015</p> <p>20 service users supported by Housing First service in Year 2 (2015/16) and living in settled accommodation</p> <p>505 Prevent1 cases opened by Prevention team in 2015/16</p>	<p>New prevention activities identified</p> <p>Number of service users accessing prevention activities</p>	<p>Increased number of service users accessing prevention activities</p>	2018	<p>Communities, Housing and Planning Services, Homelessness Partnership, Shelter Scotland, Turning Point Scotland</p>	<p>Foundations First continues to be delivered by Shelter Scotland, to support children and their families with 84 referrals received in 2017/18, 68 new cases opened and 113 cases closed.</p> <p>Turning Point Scotland continues to offer support for up to 20 service users at any one time via the Housing First project. Glasgow Homeless Network are now carrying out a cost-benefit analysis on the Housing First service. Consideration is being given to the upscaling of the service in line with Rapid Rehousing Transition Plan guidance</p> <p>Evaluation complete of the Make it Your Own (MIYO) pilot project delivered by Impact Arts to help homeless applicants create</p>

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
						items to help furnish their homes. The project successfully engaged with 26 tenants between April 2017 and March 2018. 96% of referrals who engaged in the programme have sustained their tenancies since accessing MIYO.
5.2 Develop initiatives to minimise the proportion of people presenting as homeless giving reasons as “leaving prison/hospital/other institution”.	2015/16 - 13%	HL1 Report - Reasons for Homelessness	Reduce proportion of presentations	Annually	Communities, Housing and Planning Services	<p>2017/18- 10%.</p> <p>Protocol developed between Renfrewshire Homeless Services and Renfrewshire Council for Alcohol (RCA) to facilitate /encourage prisoners on release to access services for assessment and potential intervention.</p> <p>A short life Working Group was established to identify barriers and develop options to try and reduce the rate of homelessness for people with convictions.</p> <p>Following a successful bid</p>

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
						by Community Justice Renfrewshire, the Employability Service and Housing & Homelessness Services, the Scottish Government awarded over £223k to set up an integrated programme of training, skills development and employment activities for people with convictions living in/returning to Renfrewshire. This service aims to help homeless people who have been in prison access sustainable employment and break the cycle of repeat convictions and homelessness.
5.3 Review the existing temporary accommodation model to ensure it meets the changing needs of homeless people	N/A	Review of provision of temporary accommodation	Completion of Review	2017	Communities, Housing and Planning Services	Steering Group established to investigate opportunities for a new temporary accommodation model for people with complex needs.

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
5.4 Develop and improve referral processes with the HSCP to improve access to Health and Social Care services for homeless people	N/A	Referral processes considered	Referral processes developed	2018	Communities, Housing and Planning Services, HSCP, Homelessness Partnership	The new Communities, Housing and Planning and Health and Social Care Partnership Operations Group will review current/established protocols and whether new ones require to be created.
5.5 Contribute to the delivery and implementation of the Health and Homelessness Action Plan	HHAP reviewed 2015/16	Targets and referral processes with HSCP developed for homeless people and vulnerable households	Annual review of HHAP completed	2018	HSCP, Homelessness Partnership, Communities, Housing and Planning Services	2017/18 review completed. No further HHAPs will be published, with on-going work being incorporated within related strategies and plans.
5.6 Review current and develop new opportunities for financial advice and support for homeless people as a response to Welfare reform	N/A	Review complete and new opportunities developed	Increased proportion of homeless people accessing financial support	2017	Communities, Housing and Planning Services, Advice Works	A new Resource Assistant post has been created to assist homeless people with: <ul style="list-style-type: none"> ➤ personal income and expenditure awareness ➤ maximisation of their benefits and ➤ arrears management for current and former clients.

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
						A Digital Participation Officer is scoping out opportunities to improve online access to offer help and support to homeless people.
5.7 Develop initiatives to address the training and employment needs of homeless people	N/A	New opportunities developed	Increased proportion of homeless people accessing training or employment	2017	Communities, Housing and Planning Services	An Officer from Invest in Renfrewshire is offering outreach support to homeless clients in temporary accommodation which includes assessing work readiness , CV creation, access to courses and interview preparation.
5.8 Undertake research into repeat homelessness and the reasons for the lower rate of tenancy sustainment among former homeless	Rate of repeat homelessness in 2015/16 - 10.6% Proportion of previously	Analysis of reasons complete and Action Plan in place to decrease figure	Decrease proportion of repeat homelessness	Annually	Communities, Housing and Planning Services , housing associations	The George Street Prevention Service offers young homeless people a range of services including: ➤ “Homes for Keeps” – 1 to 1 pre tenancy

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
<p>applicants and develop interventions for improvement.</p>	<p>homeless people sustaining permanent social rented tenancies for 12 months 2015/16</p> <p>RC - 72%</p> <p>Bridgewater HA – 86%</p> <p>Ferguslie Park HA – 100%</p> <p>Linstone HA – 79%</p> <p>Paisley HA – 71%</p> <p>Williamsburgh HA – 68%</p>	<p>Annual Council and RSL records</p>	<p>Increase proportion of previously homeless people sustaining permanent social rented tenancies for 12 months</p>	<p>Annually</p>		<p>training that supports them in managing their own home with 48 “Homes for Keeps” sessions completed in 2017/18 and</p> <p>➤ the “Tenancy Resettlement Service” offered 81 young people tailored support in 2017/18 to help them successfully move into and manage the first year of their tenancy.</p> <p>These services have contributed to a decrease in the rate of repeat homelessness from 7.6% in 2016/17 to 7.2% in 2017/18 and an increase in the sustainment figure for homeless applicants allocated a Council property from 78% in 2016/17 to 85% in 2017/18.</p>

Outcome 5: Homelessness is prevented and vulnerable people get the advice and support they need						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
5.9 Continue to monitor outcomes for homeless applicants and ensure they have access to permanent social rented housing through effective use of Section 5 referrals and other partnership arrangements.	2015/16 - 28% of general Council lets to homeless; 14.5% of RSL general lets to homeless through S5 referrals	Charter Return; Council and RSL records	Increase lets to homeless people	Annually	All social housing providers	2017/18 –30% of general Council lets were made to homeless people and 19% of RSL general lets were made to homeless people through S5 referrals.

Outcome 6: People are able to live independently for as long as possible in their own home						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
6.1 Implement actions arising from the External Reviews of Older Persons Housing.	Reports by Craigforth consultants	Actions considered and recommendations developed	Actions agreed and implemented	2016 - 2021	Communities, Housing and Planning Services , housing associations, HSCP	A number of operational service improvements have been implemented by the Council and individual landlords. The two key strategic recommendations are being progressed as individual actions at 6.2 and 6.3 below.
6.2 Develop proposals with partners for additional Extra Care Housing in the Paisley area.	Reports by Craigforth consultants	Proposals developed and included in the SHIP, 2018	Increased provision of extra care housing	2021	Communities, Housing and Planning Services HSCP, housing associations	Discussions are underway between Renfrewshire Council, Linstone Housing Association and the HSCP and provision is included in the Strategic Housing Investment Plan.
6.3 Develop proposals for sheltered housing reprovisioning in Erskine.	Reports by Craigforth consultants	Proposals developed and included in the SHIP, 2018	Plans in place for sheltered housing reprovisioning	2021	Bridgewater Housing Association , Communities, Housing and Planning Services, HSCP,	Discussions continuing between Renfrewshire Council and Bridgewater Housing Association and provision is included in the Strategic Housing Investment Plan.

Outcome 6: People are able to live independently for as long as possible in their own home						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
6.4 Develop proposals to establish a “retirement village” model of housing for older people at the four high rise blocks at Neilston Road, Paisley .	Existing RC initiatives in multi-storey blocks	Research undertaken and options reviewed	Proposals developed and implemented	2019	Communities, Housing and Planning Services, HSCP	This work will be undertaken in 2019
6.5 Evaluate the low cost home ownership amenity development for older people in Paisley to inform future policy development.	Site completed August 2016	Success of new model of provision evaluated using a range of information	Evaluation complete	2018	Communities, Housing and Planning Services, Link Group Ltd	Link Group Ltd. has completed an evaluation of the development and the outcomes will assist in developing future policy.

Outcome 6: People are able to live independently for as long as possible in their own home						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
6.6 Contribute to the implementation of the Renfrewshire Autism Strategy Action Plan.	N/A	Housing contribution/ requirements identified	Proposals developed	Ongoing	HSCP , Communities, Housing and Planning Services	<p>Housing, Homelessness and Housing Support staff have access to autism training and resources to help inform practice and develop knowledge and understanding of supporting autistic people living within Renfrewshire.</p> <p>Renfrewshire's Autism Strategy 2014-17 will be reviewed and updated taking account of the Scottish Strategy for Autism's Outcomes and Priorities 2018-2021.</p>

Outcome 6: People are able to live independently for as long as possible in their own home						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
6.7 Identify the needs of those living with aged carers to develop planned pathways for independent living arrangements.	N/A	Research undertaken and options considered.	Proposals developed	2017	HSCP , Communities, Housing and Planning Services	A review of Renfrewshire's Learning Disability Services is planned, which will include consideration of future commissioning needs. Revenue Funding for any potential future supported housing development will be based on the reconfiguration of existing HSCP resources.

Outcome 6: People are able to live independently for as long as possible in their own home

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
6.8 Work in partnership with the HSCP to develop Joint Needs Assessments for Mental Health Services, Learning Disability Services, Physical Disability, Sensory Impairment /Long Term Conditions and to identify housing related needs.	N/A	Housing needs identified as part of Joint Needs Assessments	Housing requirements/ contribution identified and proposals developed	2016 - 2021	HSCP , Communities, Housing and Planning Services, housing associations	<p>Two new groups established to address strategic and operational housing and health linked matters:</p> <ul style="list-style-type: none"> ➤ The Communities, Housing and Planning and Health and Social Care Partnership Liaison Group (CHP/HSCP Liaison Group); and ➤ The Communities, Housing and Planning and Health and Social Care Partnership Operations Group. (CHP/HSCP Operations Group)

Outcome 6: People are able to live independently for as long as possible in their own home						
Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
6.9 Consider the need for site provision for Gypsy/Travellers and Travelling Show People.	N/A	Consultation through the review of the LDP	Need for site provision addressed in LDP	2018	Communities, Housing and Planning Services , other local authorities in Glasgow and Clyde Valley area and Ayrshire	Renfrewshire Council will continue to monitor and work with neighbouring local authorities to review housing needs. Should future updates of the Renfrewshire Local Housing Strategy identify a need to allocate land to address the housing needs of key groups this will addressed through the Local Development Plan Delivery Programme.

Outcome 7: People can access affordable housing that meets their needs at the right time

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
7.1 Develop and implement a single housing allocation policy for Renfrewshire Council and local housing associations	Single housing allocation policy in development	Policy developed	Policy approved and implementation plan in place.	2019	Communities, Housing and Planning Services , local housing associations	Progress is being made in developing the new Common Allocation Policy with partners. Consultation will take place on a draft policy in late 2018. It is anticipated that the finalised policy will be approved in early 2019 and implemented in Spring 2019.
7.2 Consider recommendations from research into the affordability of social rented housing commissioned as part of the Tackling Poverty agenda and agree appropriate interventions.	Study commissioned	Study complete	Report complete and interventions agreed	2017	Communities, Housing and Planning Services , housing associations	Study complete. Conclusions and recommendations with the Council and Registered Social Landlords to inform future actions.

Outcome 7: People can access affordable housing that meets their needs at the right time

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
7.3 Promote partnership arrangements to monitor the impact of Universal Credit on tenants, provide information to tenants and maximise incomes.	UC introduced in Renfrewshire from June 2015 for some claimant groups	Partnership arrangements prepared	Universal Credit and income maximisation information available to social rented tenants	2019	Communities, Housing and Planning Services , housing associations	<p>Regular Welfare Reform and UC updates are provided to the Leadership Board.</p> <p>A range of additional support for UC claimants including digital, personal budgeting and housing support is in place. This will continue alongside the Universal Credit Full Digital Service roll out in Renfrewshire from September 2018 to ensure an effective and coordinated response.</p>

Outcome 7: People can access affordable housing that meets their needs at the right time

Action	Baseline	Indicator/Measure	Target/Milestone	Timescale	Partner / Lead agency	2017/18 Update
7.4 Monitor national policy development on future Welfare Reform changes and develop action to mitigate against the impact on tenants.	Welfare Reform Working Group established	Monitor national policy and impact identified	Actions to mitigate impacts developed	Ongoing	All social housing providers, Welfare Reform Working Group	Report to the Council's Leadership Board on 20 June 2018, provided an updated on the Council's plans to support the Universal Credit Full Service Rollout in September 2018. This included supporting customer access, maintaining UC claims and mitigating the impact on Council services and revenue.

This document can be made available in braille, large print or audio.

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔

ਜੇ ਇਹ ਜਾਣਕਾਰੀ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦੀ, ਤਾਂ ਇਹ ਸਾਥੇ ਮੰਗ ਲਓ।

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