
To: Communities, Housing and Planning Policy Board

On: 21 August 2018

Report by: Director of Children's Services

Heading: Community Payback Order Annual Report 2016/17 and Update on Criminal Justice Social Work

1. Summary

- 1.1 Section 227ZM of the Criminal (Procedure) Scotland Act 1995 imposes a duty on local authorities to submit annual narrative reports on the operation of the Community Payback Orders. This report (Appendix 1) was submitted to Community Justice Scotland by 31 October 2017.
- 1.2 Local authorities are not permitted to publish their reports until the summary report previously prepared by the Scottish Government was laid in parliament. As this had not taken place local authorities were advised in May that a dispensation had been granted to enable them to publish their report.
- 1.3 The report provides statistics and information in relation to the operation of Community Payback Orders (CPOs), introduced in February 2011. It advises on the extent and range of work carried out with those subject to CPOs, with significant focus on the range of work carried out by those undertaking unpaid work in the community in Renfrewshire. It also informs of the links with wider council services and the community to inform types of work undertaken. The next CPO annual report for 2017/18 requires to be submitted to Community Justice Scotland in October 2018, it is anticipated that it will be available for publication around February 2019.
- 1.4 The CPO annual report illustrates the significant workload increases from April 2011 until March 2017 including 39% increase in supervision requirements, 102% increase in unpaid work orders imposed and 76% increase in hours. Statistics for 2017/18 are still to be finalised. This board report also advises of the range of work undertaken by criminal justice social work for example criminal justice throughcare, Drug Treatment and Testing Orders (DTTO), court services, womens' services and groupwork interventions with a range of service user groups.

- 1.5 This report also reflects the changes to the service in 2017/18 including the redesign of Pathways Partnership Project and the change in relation to the Forensic Community Mental Health Team (FCMHT) which moved to Renfrewshire HSCP management in April 2018.
- 1.6 This report is also forward looking. Further developments currently planned for early 2019 are likely to result in increased community orders. An extension of the Presumption Against Short Sentences (PASS) from 3 to 12 months, and greater use of electronic monitoring with social work support will result in less custodial sentences. While it is not possible to accurately predict the extent of further orders, it is anticipated that supervision and unpaid work will continue to be those most used, given the likely risk and needs in addition to the requirement for community visibility of the expectations placed on these individuals.
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2. Recommendations

- 2.1 The Communities, Housing and Planning Policy Board is asked to note:
- a) The content of the Community Payback Annual Report 2016/17
 - b) The criminal justice update.
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3. Background

- 3.1 Section 227ZM of the Criminal (Procedure) Scotland Act 1995 imposes a duty on local authorities to submit annual narrative reports on the operation of the Community Payback Orders. Until 2016/17 reports were provided to Scottish Government Justice Division. This report was the first to be submitted to Community Justice Scotland, and was submitted by 31 October 2017.
- 3.2 Once submitted nationally, a summary report was then prepared which was laid in parliament. Until this occurred local authorities were not permitted to publish their reports. However in May local authorities were advised that a dispensation had been granted to enable them to publish their report.
- 3.3 The Community Payback Annual Report (Appendix 1) reflects the statistics and work undertaken on CPOs within the financial year 2016/17. CPOs are the primary community based criminal justice orders and supervised by criminal justice social work, as officers of the court. They were introduced in 2011. The CPO annual report template was developed by government to provide consistency in reporting across Scotland and includes:
- **a description of the types of unpaid work projects and activities which have been carried out;**

Unpaid work undertakes a significant range of work within the community in Renfrewshire. In total 49,152 hours were undertaken which includes 47,370 hours of direct community work and 1782 hours of other activity. Service users work in a range of areas including charity shops, gardening and environmental work, gritting, and painting and decorating. We work closely

with partners in other parts of the council such as Communities Housing and Planning, and Environment and Infrastructure. Services are delivered to those unable to carry out the work themselves or to afford to pay for it to be undertaken.

- **the total number of unpaid work hours completed (not imposed) during the year;**

As stated 49,152 hours of unpaid work were undertaken, which includes 1782 hours of other activity to address reasons why individuals offend.

- **information that helps to demonstrate how communities benefit from unpaid work.**

The detail of the work undertaken illustrates that individuals, charities, the community generally, and the environment benefit from the range of work carried out.

- **quotes from people on CPOs and beneficiaries about the impact of the unpaid work on them and the community;**

The report contains quotes obtained by feedback questionnaires which illustrate how their experience of CPO has affected their behaviour. These include greater understanding of their behaviour, the impact on victims, providing them with routine and the ability to address behaviours such as their use of substances which contribute to their behaviours.

- **a description of the kinds of "other activity" carried out as part of unpaid work or other activity requirements;**

CPOs include the ability to undertake up to 30 of the hours imposed as Other Activity to address wider issues which impact on their behaviours. Whilst this can be in house groupwork services such as trauma based groups for women, it can also include interventions provided by wider services and organisations such as mental health, addictions and employability services. Whilst we attempt to encourage individuals to utilise these services as much as possible, ultimately it is voluntary and service users may prefer to undertake all their work in the community. Those subject to CPO supervision requirements also may have these imposed within supervision and thus cannot form part of the unpaid work order too.

- **a description of what activities were carried out to consult prescribed persons and organisations, and wider communities on the nature of unpaid work and other activities and how the consultation results helped determine which projects were undertaken;**

Renfrewshire undertakes consultation at a range of different forums on an ongoing basis, including Community Council meetings, the Greener Forum and Engage Renfrewshire which informs work undertaken, the general public can also request work directly which is then assessed as to suitability. It is important that this work whilst benefitting the community, also has a rehabilitative impact for the service user.

- **a description of the use by the courts of CPO requirements other than unpaid work.**

There are 9 potential CPO requirements. In Renfrewshire the majority are unpaid work and supervision, which compares nationally. Other requirements such as mental health or drug and alcohol treatment require diagnoses of mental ill health or substance dependency. Individuals can obtain general

counselling e.g. for problematic drinking, within their supervision requirement and other activity within the unpaid work requirement.

The report also informs as to the programme requirements that are available for individuals in relation to general offending, sexual offending, connections a trauma based service for women and Up2U to address domestic violence.

- **details of any issues affecting access to services which are provided by other partners and, where such issues have been identified, what work is underway to resolve them.**

The report reflects that Renfrewshire criminal justice service users have access to a wide range of services. A specific pathway was also established during this period to ensure alcohol assessment by the Integrated Alcohol Team for those subject to Multi-agency Public Protection Arrangements (MAPPA) or licence. Since then criminal justice has been on the working group of the whole systems review of addiction services in Renfrewshire, and work is in process to ensure that criminal justice staff are fully aware of developments and referral pathways within mental health services. Co-location of staff and positive working arrangements across Childrens' Services and the Health and Social Care Partnership ensures that there is resolution to any challenges which present.

- **any other relevant information**

The report refers to the APEX Scotland staff member, co-located within criminal justice services to enable support for employment, training and disclosure. Whilst criminal justice funding for this post ended in 2017, the post has been continued as part of the successful multi-agency bid from the Employability, Innovation and Integration Fund to support those with convictions into employment. The 2017/18 report will inform in relation to this in greater detail.

The CPO annual report reflects the significant rise in workload since 2011 when CPOs were introduced, until 31 March 2017. Supervision orders have increased by 39% since 2011. Unpaid work orders imposed by 102% and unpaid work hours by 76%, creating significant additional demands on the service. Statistics for 2017/18 are still to be finalised. The 2017/18 CPO annual report is due to be submitted to Justice Scotland by 31 October 2018. It is anticipated that it will be February 2019 before this report can be published. This report will be brought to the board at this time.

- 3.4 This report focuses on CPOs, however Criminal Justice also supervise a wider range of orders and undertake Criminal Justice Social Work reports to assist the Sheriff with sentencing, through assessment of risk and need and suitable options. For those serving custodial sentences of over 4 years, or where there is some form of post release supervision imposed at the point of imprisonment, criminal justice staff oversee these individuals during the course of their custodial sentence, plan for their release and then manage them in the community. Criminal justice also provides a social work service to Paisley Sheriff Court, managing the range of issues that individuals present with, provide bail reports, and manage any issues which present for those appearing at court. This service is also combined with Drug Treatment and

Testing Orders, which manage those who's offending relates to significant levels of drug misuse.

- 3.8 In 2016/17 Renfrewshire implemented Up2U, a domestic abuse programme, detailed in the report. Since then in April 2018 councils were invited to bid for funding to implement the Caledonian System. This system, which includes offence focussed intervention for perpetrators of gender based violence, and support to partners and children was initially rolled out in 2011 following requests for bids. At that time Renfrewshire was part of a North Strathclyde Community Justice Authority bid, however this was unsuccessful. The 2018 Renfrewshire bid would allow the employment of additional staff within the fieldwork service, the Womens' Community Justice Service and Pathways Partnership Project. It would build upon rather than replacing Up2U which can be delivered individually and to a wider range of individuals, thus extending the range of potential options available to the courts. The outcome of the bid is anticipated in mid August.
- 3.9 Renfrewshire also manages the Pathways Partnership Project which works with sexual offenders. This project is currently being redesigned to reflect changes in provision.
- 3.9 In April 2018 the Forensic Community Mental Health Team, previously provided by East Renfrewshire Council for Renfrewshire and Inverclyde Councils became managed by mental health services within Renfrewshire HSCP. This service manages those subject to both mental health and criminal justice legislation where their offending is deemed to have resulted from their mental ill health. Close working relationships exist across services for the management of these individuals.
- 3.10 Pending developments include an extension to the Presumption Against Short Sentences (PASS). Currently Sheriffs should not sentence individuals to prison sentences of 3 months or less without stating clearly in court why they have not considered a community sentence. In 2015 the Scottish government consulted on an extension to PASS to 12 months, this was supported. There are also developments planned to increase the use of electronic monitoring nationally with service user support incorporated as part of the sentence. Both developments will result in an increase in community sentences, however it is not possible to accurately predict the extent. It is anticipated that supervision and unpaid work would continue to be the disposals most utilised by the court to ensure appropriate support, action to address behaviours and that reparation is visible to the community. These are anticipated to be introduced in early 2019.

Implications of the Report

1. **Financial**
None
2. **HR & Organisational Development**
None

3. Community Planning –

Safer and Stronger -

Criminal justice staff work with people with convictions to address offending behaviour, undertake reparative work to repay the community against which they have offended, and support rehabilitation, with the aim of reducing recidivism and thus promoting safer communities. The creation of the Womens' Community Justice Centre and developments in unpaid work are already actions within the Safer and Stronger action plan, and the roll of unpaid work service users in contributing to wider actions within the Safer and Stronger and Greener Community Plans. Renfrewshire leads on the new model of community justice, employing the Lead Officer post and ensuring it meets its role as a statutory community justice partner. Community Justice Renfrewshire is an established thematic group within the Community Planning Structure.

4. Legal

None.

5. Property/Assets

None.

6. Information Technology

None.

7. Equality & Human Rights

The Recommendations contained within this report have been assessed in relation to their impact on equalities and human rights. No negative impacts on equality groups or potential for infringement of individuals' human rights have been identified arising from the recommendations contained in the report because for example it is for noting only. If required following implementation, the actual impact of the recommendations and the mitigating actions will be reviewed and monitored, and the results of the assessment will be published on the Council's website.

8. Health & Safety

None.

9. Procurement

None.

10. Risk

None

11. Privacy Impact

None.

12. Cosla Policy Position

None.

List of Background Papers
None

AS/DH
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COMMUNITY PAYBACK ORDER ANNUAL REPORT

FINANCIAL YEAR: 2016/17

LOCAL AUTHORITY: Renfrewshire Council



Types of unpaid work projects and activities which have been carried out; the total number of unpaid work hours completed during the year; and information and examples that help to demonstrate how communities benefit from unpaid work.

The number of unpaid work hours imposed by the courts has increased by 76% since 2010/11 when CPOs were introduced. This continues to include hours imposed through Community Service Orders, or Unpaid Work requirements of Probation Orders for those convicted of offences prior to 1 February 2011, however those hours are reducing each year, this year it also includes Fiscal Work Orders which were rolled out in 2015. (1140 hours).

The total number of unpaid work and other activity hours carried out in 2016/17 was 49,152 hours, whilst this is a small decrease of less than 2% since 2015/16, it represents an increase of 43% since 2012/13, the first full year of CPOs. The following table illustrates the hours and range of activities within the community which service users undertake:

Unpaid work	Hours worked
Induction/exit interview/meeting	1050.9
UW - Charity Shop	3692.0
UW - Gardening/Environmental	32013.0
UW - Gritting	27.0
UW - Joinery	1885.9
UW - Litter Collection	798.0
UW - Painting and Decorating	6514.8
UW - Residential/Day Centre	154.3
UW - Womens Work Squad	1234.1
Total	47370*

*note that this table does not include other activity hours completed as part of the unpaid work hours imposed, these are included later.

The pool of Community Payback Supervisors continues to be enhanced through the ongoing recruitment of Sessional Community Payback Supervisors who have been utilised to boost the resilience of the service. The use of Sessional Supervisors allows a greater degree of flexibility and ensures that the service is able to adapt to the increase in number of orders being imposed and the addition of Fiscal Work Orders which are increasing annually. Increasing numbers of service users requiring to undertake work at weekends has meant that two supervisor posts one Friday/Saturday and one Sunday/ Monday were filled to provide a service to those who attend at weekends.

The service has continued to communicate and engage with a network of community organisations to identify meaningful community projects which make a difference to the residents of Renfrewshire and improve the environment. This includes investing in the ongoing development and nurturing of strong partnership work with our

partners in other council services such as education, wardens service, housing, community safety and planning as well as the police, voluntary and statutory partner organisations.

There continues to be ongoing investment in staffing with the development of process and procedural guidance for all roles, and significant investment in staff training.

Work projects continue to be undertaken at the request of local communities and careful consultation is undertaken with regard to the structure and design of the projects undertaken. The service has assisted with maintenance and remedial work, but in general the community are encouraged to take ownership and responsibility to ensure the sustainability and continued success of projects. Where possible efforts are made to promote activities which will afford service users the opportunity to develop skills and enhance employability.

Networking with local businesses has also yielded donations from B&Q, Crown Paints, ROAR and Platform 13 in the form of decorating materials and expertise to assist with community arts initiatives, most notably in Paisley's West End.

PAINTING AND DECORATING:

The team has undertaken variety of painting and decorating tasks for individuals across the Renfrewshire community. Strong links continue with local housing offices and voluntary organisations. This includes work at the homes of vulnerable individuals including the elderly. We also worked closely with the refugee resettlement team on painting properties for refugee families coming into the area.

JOINERY:

The workshop has continued this year to host open days to promote the high quality garden furniture it creates which is available for sale to individuals and local community organisations. The photos below show some of the furniture and goods that we make. One of the pictures below is a finished planter, which was made from recycled bed slats from left over commonwealth games furniture.



GENERAL:

Kilbarchan Smile Weekend Litter Pick Event:

The unpaid work team contributed in many ways to this event. They cut back foliage at the old petrol station which gave the volunteers space to build raised beds for seasonal fruit and vegetables. One local commented "what a difference to the area in such a short time...I used to work at the petrol station...[it's] great to see something being turned from such an eyesore to being maintained"

Work squads also cleared and dismantled areas used for drinking and anti-social behaviour, painted the old gas works wall and carried out essential garden maintenance in the Green Bridge area.

Refugee support:

The team continued to assist with the resettlement of Syrian refugees in Renfrewshire i.e. garden clearance, painting and decorating of accommodation in advance of their arrival. The Joinery team were asked to build benches which were for the gardens of the flats, both the families and the team were very pleased with these.

West End Project

The team have been working on an ongoing basis in partnership with local community council, ROAR (Reaching Older Adults in Renfrewshire) and members of the community across a number of areas which have been identified as neglected and run down. Within this period they began to paint a large snakes and ladders board on a patch of concrete, this is now used by local children and the opening event was highlighted in the Paisley Daily Express.

Oakshaw cemetery, meeting house lane

Work continues on Oakshaw cemetery, this is one of the oldest cemeteries in Paisley and had become completely overgrown. The gardening team have undertaken considerable work reinstating the paths and graves. This project is being linked to Paisley 2021 City of Culture bid which highlights Paisley's cultural history with an emphasis on the cotton industry and mill town background.

Commonwealth furniture

The team received information that furniture from the Commonwealth games athlete's village was in storage and at risk of being discarded. The team transported a large quantity of furniture to Paisley where our joiner undertook quality control, repair and restoration work prior to distribution of the beds, wardrobes and bedside cabinets to those in need across Renfrewshire. Working in partnership with colleagues across Renfrewshire HSCP, childrens' services i.e. education and social work, and housing to identify potential beneficiaries. This commenced in 2015/16 however we continued to be able to access the furniture, and the squads working within the joinery workshop have used some of the bed slats to make small planters.

Brediland Allotment

This is a longstanding and ongoing project, the squad attends the allotments on a weekly basis turning the soil, preparing for planting, sowing seeds, cultivating plants. The squad assists plot holders, when they have problems maintaining their plot due to illness or disability. The produce from the allotment is donated to the Trussell trust

for distribution across Renfrewshire's food banks. The squad ethically source seeds and cuttings from a number of partners including the Royal Horticultural society. Following the sad news of the death of the allotment organiser his allotment was donated to the service.

Lamont Gardens and Sutherland Street allotments

At both of these allotments the team provides assistance to the plot holders, whilst also working on the allotment, growing vegetables which are donated to food banks and bedding plants which are used to enhance Paisley's West End.

Lochwinnoch Community Gardens

The teams have been working within the allotments and gardens and offering support with gardening. We continue to work closely with the local community of Lochwinnoch.

Reilly Road – Tree Planting

We worked along with Peter Livingstone at the site in Bishopton, who also has an allotment at Lochwinnoch, to plant 10000 trees at the site in Reilly Road.



Charity Shop Uplifts – Sue Ryder, Cancer Research and Barnardos

These are ongoing jobs that are carried out twice weekly. Goods are picked up from the charity shops that they can no longer use, some of it we can use and recycle and the rest is disposed off. Many of our projects have benefitted from these recycled goods, the furniture is then passed onto those in need.





Disability Resource Centre (DRC)

The joinery squad attends the DRC one day per week, support and assistance is given to the centre within the grounds and the gardens. Painting is also carried out when required. A squad will go down to the DRC when they are available and pick up the garden waste which is left at the back of the centre and this is disposed of at a local recycling centre.

Paisley Partners town centre management

Partnership working is ongoing with Paisley Town Centre Initiative which was established to meet certain criteria around cleanliness, safety and well being. Paisley partners are an organisation supported by the council and funded in part by local businesses to improve the overall appearance of the shopping centres across Renfrewshire and in particular Paisley town centre. As part of the regeneration of town centres the team are in the early stages of planning a number of murals on metal shutters in the town centre, in particular targeting closed shops which are was impacted by graffiti, and again linking the images to the Paisley Historical Weaver history.

Partners

The service continues to be involved with the authorities Purple flag and the Paisley

City of Culture 2021 bid teams promoting and improving the Centre of Paisley through the various maintenance and improvement tasks undertaken. Both initiatives aim to contribute to the improved profile and public perception of both Paisley town centre and those individuals undertaking unpaid work by raising the service's profile in the area.

We had been asked by Paisley First to help clear out one of the shops which is situated on Paisley High Street, used for the Paisley 2021 bid. It would be used as an information centre and would also sell merchandise from small local businesses.

Gallowhill initiative

Where targeted multi-agency initiatives are undertaken the unpaid work service will assist where possible. In Gallowhill the team participated in cutting back the large overgrown hedges which improved the garden areas and increased general visibility within the area. The initiative involved scoping, with residents, what was required within the area.

Personal Placements

A number of personal placement opportunities are offered to service users who are risk assessed as suitable. These include working in charity shops, city farms, resource centres and voluntary agencies across Renfrewshire.

Assistance at gala days/schools/churches

There is ongoing assistance to set up and clear up as required at local gala days in both Johnstone and Renfrew and Bridge of Weir. A squad also attends after the event to carry out litter picking.

The painting team have continued to engage with colleagues from education undertaking exterior fence painting for a number of primary schools, assisting those with disabilities throughout Renfrewshire, and also services to the community e.g. painting youth centres, church fences, sheltered housing, Disability Resource Centre etc.

WOMENS UNPAID WORK SQUAD:

In November 2014 the Womens Unpaid Worksquad was created. This recognised that many women in the criminal justice systems are victims not only of circumstances and life events, but also often victims of crime, including domestic abuse, sexual abuse and coercion by others. The crossover between victim and service user, an appreciation of the anxiety associated with the squad placements plus a recognition that on occasion they may be the only female in a squad of five with a male supervisor, was considered to impact on the high levels of female non compliance with Community Payback Orders.

It was recognised that for these women there was a need for a more holistic approach, to view the women in the context of their complex individual needs. The development of the Women's Squad was seen as an opportunity to meet some of these requirements. Women's compliance with orders has improved in Renfrewshire as a result. This relates to the work undertaken by both the Womens' Community Justice Centre and the Unpaid Work Squad.

As an outlet to selling the work produced the women have promoted their products

internally through organising a stall within the councils office, this quickly expanded to attending larger organised events including Sma' Shot day in Abbey Close, as well as Unpaid work open days.

Conclusion

The team has undertaken a number of high quality low cost environmental projects which have enhanced safety improved the aesthetics in communities throughout Renfrewshire. As a result of this work service users have gained meaningful skills and disciplines which promote their social inclusion and reduce reoffending.

Much of the work is ongoing, or where it ends services will often make contact for further work at a later date.

Quotes from offenders and beneficiaries about the impact of the unpaid work on them and/or the community.

Quotes from Beneficiaries:

A sheltered housing officer, emailed to let the team know that the new tenant and her family were "delighted with the decorating job...they would definitely recommend [the Unpaid Work Team] to any other new residents."

A local nursery class has been able to move forward with their plans to enhance the outdoor space for the children after the unpaid work squads painted the nursery gates.

Indicators of success have been evidenced in the number of letters of thanks, along with the high level of beneficiary requests for unpaid work. This demonstrates an increasing awareness of the service.

The following comments gained from recipients as a result of questionnaires illustrates the benefits experienced by beneficiaries:

Housing Officer: " The back courts were in a very bad condition and unusable for all our properties ...the work carried out by the [unpaid work team] was excellent. The gardens were all cut back and excessive bushes removed and can now be used by all the residents"

Sheltered Housing Officer: "the guys did a great job of clearing an area of bushes and weeds for us over the past couple of days. I have had positive comments from the tenants here. Thanks for your help"

Family member: " I wanted to thank your team, for the great work they are doing in our community. My father was so pleased when he saw how nice his front entrance is, the young men were polite and very pleasant to speak with"

Head of Centre, Pre-5 Centre "(I) wanted to thank you for sending the team to dismantle the sand pit in the Nursery, they were very quick and efficient. The (supervisor) was very good at supervising the team"

Housing Officer: “ just a big thanks for the quick response...for a sofa uplift. [the] contractors [went] into the [customer’s] flat this morning, and he will now get the new heating system installed in his flat. Otherwise, he could have been left without heating/ hot water.”

Quotes from Service Users undertaking unpaid work:

Quotes from service user feedback questionnaires are included below:

“Helped me understand that violence is worthless when greater can be achieved when engaging my brain.”

“Helped me learn not to get into trouble. Good meeting new people.”

“Helped me get into a routine.”

“It helped me focus on alcohol abuse which would not be tolerated on CPO and also helped me with advice to prevent reoffending.”

“Knowing that I did wrong and the affect it caused to the victim.”

A new customer feedback process was introduced and piloted at a number of focus groups in 2016/17, the information is in the process of being aggregated.

Types of "other activity" carried out as part of the unpaid work or other activity requirement.

The table below illustrates the range of other activity services available to service users within Renfrewshire, meeting wider needs where service users do not have specific Community Payback Order requirements requiring them to access wider services. A range of interventions are considered suitable to meet the other activity hours. All attempts are made to maximise this use.

Other activity	Hours worked
OA - Alcohol Counselling	478
OA - Anger Control	38.0
OA - Apex Employability	1.5
OA - Apex Training	94.0
OA - CAU Employability	106.3
OA - CAU Individual Work	204.5
OA - CAU Lifeskills	61.5
OA - CAU Womens Group	97.0
OA - Drug Counselling	257.0
OA - Health Issues	23.0
OA - Mental Health	223.7
OA - Money Matters	4.0
OA - Moving On	160.5

OA - Offending Behaviour	32.0	
OA - Victim Awareness	1.5	
Total hours worked	1782	

Other activity includes interventions provided by a range of addiction services e.g. Alcohol Problems Clinic, Integrated Alcohol Team, Renfrewshire Council on Alcohol, and Renfrewshire Drugs Service.

To meet wider needs of the service users, the Criminal Justice Groupwork Service also provides other activity and employability groupwork. These groups are run in partnership with staff from Turning Point Scotland Turnaround community service who are co-located within the unit, and assistance from a staff member from Women and Children First, (a service managed though Childrens' Services in Renfrewshire). The involvement of the Women and Children First staff member has improved links with this service, as women then know a staff member and are then more likely to access the range of available wider services.

Other activity groups are gender specific and cover a range of activities including health improvement, addiction issues, social skills, welfare benefits, employability etc; and utilise wider services/agencies such as health improvement, adult literacy and the Advice Works (welfare benefits) service to provide a range of educational interventions relevant to service user needs.

The Womens Community Justice Service established in early 2014 has also added further individual, groupwork and drop-in availability to women.

Individual other activity interventions are also available to service users where required by Turnaround, Women and Children First and Womens Community Justice Service staff.

We are in the process of redesigning the other activity groupwork, to create an 8 week rolling programme of 2 hour sessions, these will be run at the unpaid work unit. Sessions will focus on a range of topics including employability, making changes and setting goals, drugs and alcohol awareness, healthy relationships for men/women. Sessions will be delivered by a range of partner agencies including Invest in Renfrewshire and Skills Development Scotland.

<p>Activities carried out to consult prescribed persons and organisations, pursuant to section 227ZL of the 1995 Act, and wider communities on the nature of unpaid work and other activities and how the consultation results helped determine which projects were undertaken.</p> <p>In 2016/17 Renfrewshire continued to built upon its previous consultation with relevant individuals and groups such as the Sheriff Principal, attendance at Conferences and Community Councils, as well as the general public within Renfrewshire.</p> <p>Consultation takes place on an ongoing basis at a range of different levels, with</p>

direct referrals from the general public, to regular discussions with Elected Members, and Community Councils, to official requests from the Paisley Panel. The manager and co-ordinators of the service liaise regularly with key groups, attending Community Council meetings, the Greener Forum, Engage Renfrew, RAMH, and Invest in Renfrewshire. There they can provide presentations on work undertaken and obtain suggestions for additional work.

The unpaid work open days held also raise awareness of the service across the council, advertising and allowing wider staff and members of the public to see what we do.

The significant consultation undertaken means that the public are more aware of the work that can be undertaken, and has lead to the varied work undertaken to assist the residents of Renfrewshire whilst aiding the rehabilitation of the service user.

Use by the courts of CPO requirements other than unpaid work, for example what, and in what way, different requirements are being used for those whose offending is driven by drug, alcohol and mental health issues; or how requirements such as programme or conduct are being used to address offending behaviour.

The table below illustrates the use of different requirements for Renfrewshire service users in 2016/17.

REQUIREMENT	Male	Female	Unknown	Total
Supervision requirement	262	51	1	314
Compensation requirement	11	4	0	15
Unpaid work or other activity requirement	404	34	0	438
Programme requirement	12	5	0	17
Residence requirement	0	0	0	0
Mental health treatment requirement	1	0	0	1
Drug treatment requirement	0	3	0	3
Alcohol treatment requirement	10	3	0	13
Conduct requirement	10	3	0	13

Supervision and unpaid work continue to be the requirements most imposed. The significant growth in orders imposed peaked last year, however when Community Service Orders and Probation Orders with a condition of Unpaid Work are included in the figures there was an increase of 39% supervision and 102% unpaid work requirements since CPOs were introduced in 2010/11.

Conduct requirements are used to impose internet restrictions on service users convicted of accessing indecent images of children. They also impose attendance at addiction services e.g. where the service user requires general addiction counselling as opposed to there being a dependency which might require a specific addiction requirement. Renfrewshire's policy is to not to recommend general alcohol

counselling as a conduct requirement in line with the national CPO Guidance 2010, which states that this can be included within the supervision requirement, however there remain instances where the courts impose this as a specific conduct requirement.

Whilst this appears a low number of service users with addiction issues many of those who are not dependent drinkers or in receipt of methadone will already be voluntarily attending such services when court assessments are completed, Such attendance would therefore not be imposed within the order, or this expectation would be included within the supervision requirement. Discussion have taken place and pathways created with addiction colleagues to ensure that higher risk service users have access to the higher tier services as appropriate.

Where individuals have convictions for serious offences related to their drug use all attempts are made to assess for Drug Treatment and Testing Orders. DTTO was combined with the Paisley Sheriff Court team in April 2015 and court staff will direct all appropriate criminal justice social work reports to the court/DTTO team to ensure that as early and responsive a service as possible can be provided.

Programme requirements:

Programme requirements include attendance at Constucts for males, the Moving Forward Making Changes Sexual Offender Groupwork Programme and groupwork for female service users within the Womens' Community Justice Service.

Given the significant levels of domestic violence within Renfrewshire, in the absence of a national approach, we recognised the need to find a programme to address such behaviours which could be delivered on an individual basis. In 2015 we scoped the availability of such programmes across the UK, and at the end of 2015 and beginning of 2016 we trained staff to deliver Up2U.

Creating Healthy Relationships (Up2U):

This is an innovative programme developed by Portsmouth City Council for people who use domestically abusive behaviours in their intimate partner relationships. The programme is evidence based and has been developed in consultation with the support of a Quality Assurance Group consisting of representatives from Victim Support Services, Mental Health, Children's Services, Substance Misuse Services and Health. It is based on research and practice successfully used in rehabilitation, motivational interviewing and attachment theory.

Up2U recognises that people use domestic abuse for different underlying reasons ranging from childhood trauma and emotional deregulation, learned behaviour, attitudes that support gender differentials, poor conflict resolution to the use of power and control resulting in different typologies of domestic abusers. Therefore Up2U is an assessment led intervention programme responding to individual need, risk and responsivity by offering tailored packages that include:

- Length of programme can range from 6 sessions to 40 sessions, with the option of extended sessions where risk and need indicate;
- Intensity of delivery - for very high risk individuals sessions can be delivered

two times per week;

- Modules and sessions delivered to each individual will be matched to their typology and need.

To address the high level of dropout rates and low completion rates of many Domestic Abuse Perpetrator Programmes, Up2U uses motivational interviewing techniques to engage individuals, working with their resistance to build strong therapeutic relationships to optimise their commitment to the programme.

As Up2U is a needs based intervention, the programme can be tailored to work with both males and females from the age of 16 and can be delivered to people who use domestically abusive behaviours in same sex relationships.

When someone is accepted onto Up2U support is offered to their partner/ex-partner to ensure ongoing safety. Work commenced in 2015/16 to identify appropriate partner agencies to support this work.

Training was completed within criminal justice social work staff in 2015/16, and a screening process was developed to ensure that all appropriate service users are assessed at the CJSWR stage. It is not recommended as a specific programme requirement, as further assessment is required following sentence, thus is contained within the supervision requirement. 2016/17 has seen the implementation of this programme within Renfrewshire and it will form part of the Renfrewshire's Gender Based Violence Strategy which is currently being developed.

In 2016/17 Renfrewshire's Up2U provision was entered into inaugural Scottish Social Services Award, under the category making research and evidence real.

Where individuals are screened at the CJSWR stage, young males with children would also be referred to Connected Dads, a Barnardos service which works with young fathers under 25 where there are domestic violence concerns.

Moving Forward making Changes (MFMC, a Sexual Offending Groupwork Programme):

This programme is provided by Renfrewshire to Renfrewshire, East Renfrewshire and Inverclyde service users by the Pathways Partnership Project, a Renfrewshire service. Assessments regarding suitability are undertaken at the Criminal Justice Social Work report stage, and programme requirements recommended for suitable individuals.

The Moving Forward, Making Changes (MFMC) programme received full accreditation in June 2014 from the Scottish Advisory Panel on Offender Rehabilitation (SAPOR).

MFMC replaces the previous Community Sex Offender Groupwork Programme (CSOGP) and the Scottish Prison Service Good Lives Programme. The MFMC programme has been developed specifically for use in both custody and community settings.

MFMC has been designed for the treatment of adult men convicted of a sexual

offence, or a non-sexual offence which is considered to contain a sexual element, and have been assessed as presenting a medium to high risk of re-offending using validated risk assessment tools. The programme's overall aim is to work with men convicted of sexual offences to assist them to lead satisfying lives which do not involve harming others, reducing their risk of re-offending in the process.

MFMC is run as a groupwork programme, however Pathways also undertakes individual work with service users. For some service users this is in addition to groupwork to assist reinforcement of the programme, for others they undertake MFMC on an individual basis or due to not meeting criteria for the group or their being subject to orders of insufficient length. Others have individual work due to their denial.

The Womens' Community Justice Service:

Following the recommendations from the Commission on Women Offenders published in April 2012, Renfrewshire redesigned its service to create a specific service for females with convictions, with access to criminal justice group and individual support, and on site addiction services. The majority of the service, was based on a reorganisation of existing resources, and built upon the existing individual and group work services offered to women within Backsneddon Centre.

The manager of the groupwork service has become a Womens' Service Co-ordinator, co-ordinating the staff group. Staff consists of a range of social work and 3rd sector staff including: the existing groupwork staff; Social Workers transferred from the fieldwork team to supervise statutory orders; the co-located Turnaround community staff; and the Shine Public Social Partnership worker who provides services for Renfrewshire and East Renfrewshire 3 days per week. All of the 3rd sector posts are employed by Turning Point Scotland. The service is co-located with addiction services including co-morbidity services and includes access to a Psychologist.

There is also assistance provided from Women and Children First, a Renfrewshire service financed by wider local authority social work which enables service users to progress to involvement with this service. There they are provided with a range of interventions particularly for those at risk of domestic violence, and their children within the Renfrewshire Reconnect Programme (based on the Cedar Project).

Whilst the team supervise statutory orders, the aim was for greater focus on women subject to diversionary measures, support for bail and thus prevention of remand, as well as enabling additional focus on service provision to women released from short sentences. Co-ordinating a range of professionals ensured utilisation of the skills and experience of the range of staff, enabling allocation to the most appropriate individual within the service. Women now have access to a range of group work provision and a drop-in half day, as well as individual work and crisis support from the range of staff involved.

The service also commenced the Connections Programme, a groupwork programme which originated in Aberdeen Social Work services, this programme includes Cognitive Behavioural therapy and change theory and assists with trauma.

Any issues affecting access to services which are provided by other partners (e.g. drug and alcohol services) and, where such issues have been identified, what work is underway to resolve them.

Renfrewshire service users have access to a wide range of services. Prior to the commencement of Community Payback Orders there was consultation with mental health and addiction colleagues to ensure their understanding of the expectations of wider interventions with criminal justice service users. While 2015/16 has seen a redesign within the Council, with the creation of Renfrewshire Health and Social Care Partnership, and Childrens' Services consisting of education, children and families social work and criminal justice; processes are in place to ensure opportunities for discussion regarding service availability e.g. The Head of Service and Services Manager for Criminal Justice are representatives of the Alcohol and Drug Partnership (ADP) Network meeting which oversees the provision of addiction services in Renfrewshire and reports to the ADP.

Criminal Justice Groupwork Services, Throughcare, and the Womens Community Justice Service are co-located within one building with positive working relationships enabling access to appropriate HSCP services. The co-location of the Turnaround, Turning Point Scotland community staff within the criminal justice service also assists access to wider 3rd sector services, including the Turnaround Residential Unit located in Renfrewshire.

Renfrewshire HSCP identified funding for 2016/17 for a specific staff member within addiction services to support the Womens Community Justice Service, and take forward appropriate trauma work alongside colleagues in criminal justice.

Any other relevant information. This might include details of work which is carried out with offenders on CPOs to address their offending behaviour but which does not fall into the category of a specific requirement.

Whilst Renfrewshire has developed services for female service users, other activity groupwork to meet a range of needs, and taken forward Up2U as included above, all will relate to one of the requirements.

2015/16 has seen the creation of a 6 month full time APEX Labyrinth Service staff member, co-located within criminal justice services to provide direct interventions to service users, assisting with the range of issues for a person with convictions when seeking employment.

COMPLETED BY: Allison Scott, Criminal Justice Services Manager

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